

## Particulars

### About Your Organisation

**Organisation Name**

La Boulangere Services

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**Corporate Website Address**

<http://www.laboulangere.com>

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**Primary Activity or Product**

- Manufacturer
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**Related Company(ies)**

No

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### Membership

Membership Number	Membership Category	Membership Sector
4-0243-12-000-00	Ordinary	Consumer Goods Manufacturers

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**Consumer Goods Manufacturers****Operational Profile****1.1 Please state what your main activity(ies) is/are within manufacturing**

- End-product manufacturer
- Food Goods
  - Manufacturer of Biscuits & Cakes
- Manufacturing on behalf of other third party brands

**Operations and Certification Progress****2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**2.2.1 Do you manufacture for:**

Private Label

**2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:**

2,537

**2.2.3 Total volume of Palm Kernel Oil used in the year:**

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**2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:**

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**2.2.5 Total volume of all palm oil products you used in the year:**

2,537

**2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:****In Your Private Label**

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	-	-	-
2	Mass Balance	1,108.00	-	-
3	Segregated	1,429.00	-	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	2,537.00	-	-

**2.4.1 Volume of Palm Kernel Expeller used/ handled:**

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**2.4.2 What type of products do you use CSPO for?**

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**2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**

Europe 100%  
India --%  
China --%  
South East Asia --%  
North America --%

**2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe --%  
India --%  
China --%  
South East Asia --%  
North America --%

**Time-Bound Plan**

**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2014

**3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand**

2014

**3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

**3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?**

y

**3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?**

n

**When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?**

**3.6 Which countries that your organization operates in do the above commitments cover?**

**3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies**

2014 : RSPO certification- MB/SG  
2015 : 100% segregated

**3.8 Date of first supply chain certification (planned or achieved)**

2014

**Trademark Related**

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**Please explain why**

Palm oil is not used on our own brand products, only for private labels

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**GHG Emissions**

**5.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

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**5.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

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**Actions for Next Reporting Period**

**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

we promote the rsपो palm oil in private labels we produce  
2014 : 1 retailer is concerned  
2015 target : 3 retailers

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**Reasons for Non-Disclosure of Information**

**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

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- Others:

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**Application of Principles & Criteria for all members sectors**

**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

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**8.2 What steps will/has your organization taken to support these policies?**

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**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:  
Do you have plans to?**

Yes

**Please specify**

we are already 100 % segregated

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

Yes

**How and when do you plan to immediately cover the gap using Book & Claim?**

we are already 100 % segregated

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## **Concession Map**

**Do you agree to share your concession maps with the RSPO?**

No

**Please explain why**

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

we take the decision to buy 100% segregated palm oil for our company.  
however we've got just one demand from retailer in 2014 to promote segregated palm oil

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

Yes

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**Robust:**

No

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**Simpler to Comply to:**

Yes

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

we anticipate the market's demand. we propose it to all the retailers

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**4 Other information on palm oil (sustainability reports, policies, other public information)**

no

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