

Particulars

About Your Organisation

1.1 Name of your organization

EOC Surfactants NV

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

2-0349-12-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Palm Oil Processors and/or Traders

Palm Oil Processors and Traders**Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities

2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

- Applies Globally
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2.2 Volumes of palm oil and oil palm products

2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year14.00 Tonnes

2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year2,666.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year--

2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year--

2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year2,680.00 Tonnes

2.3 Volumes of palm oil and oil palm products certified**2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Refined/CPO	PKO	PKE	Palm-based derivatives and fractions
2.3.1.1 Book and Claim from Mill / Crusher				
2.3.1.2 Book and Claim from Independent Smallholder				
2.3.1.3 Mass Balance				
2.3.1.4 Segregated	14.30			
2.3.1.5 Identity Preserved				
2.3.1.6 Total volume	14.30	-	-	-

2.3.2 How much RSPO certified products have you sold as certified (tonnes)

Description	Refined/CPO	PKO	PKE	All other palm-based derivatives and fractions
2.3.2.1 Book and Claim	-	-	-	-
2.3.2.2 Mass Balance	-	-	-	-
2.3.2.3 Segregated	-	-	-	-
2.3.2.4 Identity Preserved	-	-	-	-
2.3.2.5 Total volume	-	-	-	-

2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)

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2.3.4 How much RSPO certified products have you sold as conventional (tonnes)

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2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)

0 Tonnes

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:**2.5.1 Africa**

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2.5.2 Australasia

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2.5.3 Europe (incl.Russia)

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2.5.4 North America

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2.5.5 South America

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2.5.6 Middle East

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2.5.7 China

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2.5.8 India

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2.5.9 Indonesia

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2.5.10 Malaysia

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2.5.11 Asia

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Time-Bound Plan**3.1 Year of first supply chain certification (planned or achieved)**

2017

Comment:

Due to intensified customer request in buying RSPO certified products, EOC has worked towards achievement of RSPO certification of its supply chain consisting of the purchase of certified (mass balance or segregated) palm oil and palmkernel oil, or derivatives thereof, and conversion of these in the manufacture of surfactants.

3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products

2018

If target has not been met, please explain why:

Due to achieved certification of our supply chain , RSPO-certified palm oil and oil palm products can be guaranteed towards our customers.

3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities*

2023

If target has not been met, please explain why:

100% certification of our supply chain is reasonable within 5 years. Reason for this timing is the need to evaluate the feed-back from the market in order to check the economic feasibility and search for valid suppliers that guarantee certification.

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products

2025

If target has not been met, please explain why:

Complete certification of our supply chain is reasonable in 2025. Reason for this timing is the long term needed to convince the downstream-users to adopt to the RSPO principles and searching for valid suppliers that guarantee certification.

3.5 Which countries that your organization operates in do the above own-brand commitments cover?

3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?

Increase awareness towards customers, suggesting switch to mass-balanced or segregated PO or PKO based surfactant types.

Trademark Use**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

Please state the markets where you use or intend to apply the Trademark and when you plan to start

2018

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Increase awareness during suppliers audit. Increase awareness towards customers, suggesting switch to mass-balanced or segregated PO or PKO based surfactant types.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - No file was uploaded
 - Related link: <http://www.eocgroup.com/page/sustainability>
 - Labour rights
 - Stakeholder engagement
 - None of the above
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7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

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Uploaded file: [P-Best-Practice-Guidelines.pdf](#)

7.3. Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

customers expect to buy SG or MB products

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

No

Please state if you have any future plans to do so?

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Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- Uploaded files:
[EOC Group Global Sustainability Summary Report 2015.pdf](#)

Link: <http://www.eocgroup.com/page/sustainability>
