

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

EOC Surfactants NV

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

2-0349-12-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Palm Oil Processors and/or Traders

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

**Palm Oil and Certified Sustainable Palm Oil Use****2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In the markets where you operate, in which do you supply goods containing palm oil and oil palm products?**

- Applies Globally

**2.1.2 Do you have a system for calculating how much palm oil and oil palm products you handle?**

Yes

**2.1.3 In which markets where you operate, do you calculate how much palm oil and oil palm products you handle?**

- Applies Globally

**2.2 Volumes of palm oil and oil palm products****2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

7.00 Tonnes

**2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year**

567.00 Tonnes

**2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year**

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**2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year**

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**2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year**

574.00 Tonnes

**2.3 Volumes of palm oil and oil palm products certified****2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined PKO	PKE	Other Palm-based Derivatives and Fractions
2.3.1.1 Book & Claim				
2.3.1.2 Mass Balance	3.86			
2.3.1.3 Segregated	3.60			
2.3.1.4 Identity Preserved				
2.3.1.5 Total volume	7.46	-	-	-

**2.3.2 How much certified products have you sold to other RSPO certified companies ? (tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined PKO	PKE	Other Palm-based Derivatives and Fractions
2.3.1 Book & Claim	-	-	-	-
2.3.2 Mass Balance	-	-	-	-
2.3.3 Segregated	-	-	-	-
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	-	-	-	-

**2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)**

0 Tonnes

**2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:****2.5.1 Africa**

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**2.5.2 Australasia**

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**2.5.3 Europe**

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**2.5.4 North America**

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**2.5.5 South America**

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**2.5.6 Middle East**

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**2.5.7 China**

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**2.5.8 India**

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**2.5.9 Indonesia**

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**2.5.10 Malaysia**

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**2.5.11 Asia**

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**Time-Bound Plan****3.1 Year of first supply chain certification (planned or achieved)**

2017

**Comment:**

Due to intensified customer request in buying RSPO certified products, EOC has decided to achieve RSPO certification of its supply chain consisting of the purchase of certified (mass balance or segregated) palm oil and palmkernel oil, or derivatives thereof, and conversion of these in the manufacture of surfactants.

**3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products**

2017

**Comment:**

After certification of our supply chain , RSPO-certified palm oil and oil palm products can be guaranteed towards our customers.

**3.3 Year expected to achieve 100% RSPO certification of all supply chains**

2022

**Comment:**

100% certification of our supply chain is reasonable within 5 years. Reason for this timing is the need to evaluate the feed-back from the market in order to check the economic feasibility and search for valid suppliers that guarantee certification.

**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2024

**Comment:**

Complete certification of our supply chain is reasonable in 2024. Reason for this timing is the long term needed to convince the downstream-users to adopt to the RSPO principles and searching for valid suppliers that guarantee certification.

**3.5 Which countries that your organization operates in do the above own-brand commitments cover?****3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?**

Increase awareness towards customers, suggesting switch to mass-balanced or segregated PO or PKO based surfactant types.

**Trademark Use**

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

**Please state the markets where you intend to apply the Trademark and when you plan to start**

product folders

2017

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Increase awareness during suppliers audit. Increase awareness towards customers, suggesting switch to mass-balanced or segregated PO or PKO based surfactant types.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information please indicate the reasons why**

unknown

**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights  
Uploaded file: [P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
- Stakeholder engagement
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

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**GHG Emissions****8.1 Are you currently assessing the GHG emissions from your operations?**

Yes

**8.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

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**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

none

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**2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

Question in Supplier Questionnaire, Supplier audits / awareness creation

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**3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded
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