

Particulars

About Your Organisation

Organisation NameCoop Switzerland

Corporate Website Address<http://www.coop.ch>

Primary Activity or Product

- Wholesaler and/or Retailer
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Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0003-04-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

2645.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

265.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

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2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

2910.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	134.00	152.00	
2.3.2	Mass Balance	71.00	113.00	
2.3.3	Segregated	2338.00		
2.3.4	Identity Preserved	103.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	2646.00	265.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

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Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

For own brand Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved or RSPO Segregated. 2015: 100% 2016: 100% 2017: 100% 2018: 100% 2019: 100% 2020: 100% Thus, we go further than most retailers as we do not accept RSPO Mass Balance. For own brand Non Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance. 2015: 68% 2016: 71% 2017: 73% 2018: 75% 2019: 78% 2020: 80% We do accept Mass Balance in own brand Non Food products as some important derivatives are not available as RSPO Segregated. In addition, some derivatives are not even available in RSPO Mass Balance. We strongly believe that goals should be SMART and thus realistic. Therefore, we set the goal at 80% by 2020 and not 100%.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We differentiate between own brand Food products and own brand Non Food products. For own brand Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved or RSPO Segregated. 2015: 100% 2016: 100% 2017: 100% 2018: 100% 2019: 100% 2020: 100% Thus, we go further than most retailers as we do not accept RSPO Mass Balance. For own brand Non Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance. 2015: 68% 2016: 71% 2017: 73% 2018: 75% 2019: 78% 2020: 80% We do accept Mass Balance in own brand Non Food products as some important derivatives are not available as RSPO Segregated. In addition, some derivatives are not even available in RSPO Mass Balance. We strongly believe that goals should be SMART and thus realistic. Therefore, we set the goal at 80% by 2020 and not 100%. Also, we had a current agreement with WWF Switzerland regarding the goals till 2015. Now, we elaborated a new agreement with WWF Switzerland regarding the goals for 2016-2019. The new agreement will be published on the website of WWF Switzerland in summer 2016. Link to the current agreement with WWF Switzerland: https://assets.wwf.ch/downloads/wwf_leistungsbilanz_coop.pdf

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

We consider RSPO a minimum standard and basic requirement for all own brand products. Logos of minimum standards are not used by Coop on own brand products. We only use best practice standards such as Bio Suisse or Fairtrade.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

1. Revise and publish the binding Coop guidelines for palm oil for all suppliers that deliver own brand products. 2. Evaluate the quantities of palm oil used in brand products we sell. 3. Specify the goals and milestones till 2020 for the use of sustainable palm oil in brand products. 4. Active enforcement of our guidelines for palm oil (e.g. change suppliers if they do not meet our requirements). 5. Evaluation of RSPO Next. 6. Active involvement in the Retailers' Palm Oil Group and with RSPO. 7. Cooperation with Palm Oil Manufacturers and Importers in Switzerland. 8. Communication about the use of certified sustainable palm oil in the Coop Newspaper.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability report:

http://www.coop.ch/pb/site/common/get/documents/coop_main/elements/ueber/geschaeftsbericht/2015/_pdf/COOP_NHB_2014_e_low.pdf In

addition, you find information regarding our sustainability activities on our homepage:

<http://www.coop.ch/content/act/en.html> Link to our binding guideline for palm oil:

http://www.coop.ch/content/dam/act/themen/standards%20und%20richtlinien/r_palmoel_e.pdf Specific information on sustainable palm oil:

<http://www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html>

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

For own brand Non Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance. 2020: 80% Some palm oil derivatives for our own brand Non Food products are not available in RSPO Mass Balance. We strongly believe that goals should be SMART and thus realistic. Therefore, we set the goal at 80% by 2020 and not 100%.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

There is no gap to cover. Since 2009 all our own brand products - Food and Non Food - are at least covered by Book & Claim.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: <http://www.coop.ch/content/act/en/principles-and-topics/main-topics/energy-and-climate.html>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Transparency is an issue. As a retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with Swiss Palm Oil Manufacturers and Importers proved to be a successful approach to address that issue. Still complexity remains high. It is also difficult to get derivatives and palm kernel oil as RSPO Mass Balance or Segregated as the market does not provide it, in particular for Non Food products. Another challenge is that there are many different initiatives, which should be in line with RSPO (POIG, Palm Oil Manifesto, etc.). We promote through Retailers Palm Oil Group that RSPO actively approaches new initiatives to find common solutions.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

1. Elaboration of Coop guidelines for palm oil for all suppliers that deliver own brand products. 2. Ambitious timebound plan to achieve 100% RSPO Identity Preserved or RSPO Segregated palm oil in our own brand Food products. 3. Ambitious timebound plan to switch to RSPO Mass Balance or higher in our own brand Non Food products. 4. Well organized yearly monitoring for suppliers. 5. In 2015 we sent out a letter to all suppliers of brand products stating that we expect them to switch to sustainable palm oil according to the criteria of RSPO. 6. Engagement with key stakeholder (WWF Greenpeace, etc.) and the Retailers' Palm Oil Group. 7. Reports in our Coop newspaper on RSPO certified sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

Coop sustainability report:

http://www.coop.ch/pb/site/common/get/documents/coop_main/elements/ueber/geschaeftsbericht/2015/_pdf/COOP_NHB_2014_e_low.pdf Information

on sustainable palm oil on our homepage:

<http://www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html> Link to our binding guideline for palm oil:

http://www.coop.ch/content/dam/act/themen/standards%20und%20richtlinien/r_palmoel_e.pdf Agreement with WWF Switzerland regarding goals for sustainable palm oil: https://assets.wwf.ch/downloads/wwf_leistungsbilanz_coop.pdf