

Particulars

About Your Organisation

Organisation Name

Coop Switzerland

Corporate Website Address<http://www.coop.ch/>**Primary Activity or Product**

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member
Coop Bakery	Manufacturer	No
Steinfels Swiss	Manufacturer	No
Chocolats Halba	Manufacturer	No
Bell Schweiz AG	Manufacturer	No

Membership

Membership Number	Membership Category	Membership Sector
3-0003-04-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year: (Tonnes)

2,780

2.2.2 Total volume of Palm Kernel Oil handled in the year: (Tonnes)

268

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year: (Tonnes)

--

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year: (Tonnes)

3,048

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	275.00	168.00	-
2.3.2	Mass Balance	492.00	100.00	-
2.3.3	Segregated	2,012.00	-	-
2.3.4	Identity Preserved	2.00	-	-
2.3.5	Total volume of palm oil used that is RSPO-certified:	2,781.00	268.00	-

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim (Tonnes)

--

2.5 Volume of Palm Kernel Expeller used/ handled? (Tonnes)

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products2015

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Switzerland
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2015: 100% RSPO IP or RSPO Segregated for own brand food products

For Non-/Near-Food products we are evaluating solutions to get CSPO Mass Balance palmoil and palm kernel oil.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Please explain why

RSPO is a minimal standard and therefore at Coop a minimal requirement for all own brand products, which contain palm oil. In products, where palm oil is a main ingredient Coop is using best practice labels and logos on products such as Organic or Fairtrade.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

1. Active involvement of Coop-divisions (manufacturers) and other suppliers
 2. Revise and publish binding Coop guidelines for palmoil for all suppliers/manufacturers that deliver own brand products
 3. Active involvement in Retailers Palm Oil Group and RSPO
 4. Cooperation with Palm Oil Manufacturers and Processors in Switzerland
 5. Active engagement with NGOs
 6. Communication about CSPO in Coop Newspaper, Internet and Newsletters
 7. Send out a letter to suppliers that deliver brands to Coop and ask them to switch to CSPO
-

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
[R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
[R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
[R-Policies-to-PNC-laborrights.pdf](#)
-

7.2 What steps will/has your organization taken to support these policies?

Coop has different approaches:

1. Active membership in different organisation to support our ethical, social and environmental policies. Please refer to: <http://www.coop.ch/memberships>
 2. Increase market share of sustainable products to improve supply chain issues, i.e. Fairtrade, Organic
 3. Cooperation projects with NGOs (i.e. Helvetas, WWF)
-

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

2015: 100% RSPO IP or RSPO Segregated for own brand food products

For Non-/Near-Food products we are evaluating solutions to get CSPO Mass Balance palmoil and palm kernel oil.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Since 2009 all own brand product Palm oil use (Food and Non-/Near-Food is at least covered by Book & Claim. There is no gap to cover.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

Currently not our strategy.

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with manufacturers and Swiss processors made it easier to solve this issue. It is still difficult to get derivatives and palm kernel oil in CSPO Mass Balance or Segregated as the market does not provide it. Another challenge is that there are many new initiatives emerging, which should be in line with RSPO. We promote through Retailers Palm Oil Group that RSPO actively approaches new initiatives to find cooperative solutions.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Ambitious timebound plan to source 100 % CSPO Segregated or IP till 2015. Action plans for manufacturers and suppliers are in place with an effective controlling. Since 2009 palm oil use is at least covered with Book & Claim or higher RSPO-Standards. Engagement with key stakeholders (WWF, Greenpeace) and Retailers Palm Oil Group.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html>
