

Particulars

Organisation Name	Carotino/ JC Chang Group
Corporate Website Address	http://www.carotino.com
Primary Activity or Product	Processor and/or Trader
Related Company(ies)	None
Country Operations	Malaysia
Membership Number	2-0029-06-000-00
Membership Type	Ordinary Members
Membership Category	Palm Oil Processors and Traders

Palm Oil Processors and Traders

Operational Profile

1.1 Please state your main activity(ies) within the supply chain

- Trader
- Biofuel producer
- Other

Other:

Refiner of CPO

1.2 Operation and Certification Progress

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1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

1.3 Total volume of all palm oil products handled in the year (Tonnes)

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1.3.1 Total volume of Crude Palm Oil (CPO) handled in the year

158193.73

1.3.2 Total volume of Palm Kernel Oil (PKO) handled in the year

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1.3.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year

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1.3.4 Total volume of all palm oil and palm oil derived products handled in the year

158193.73

1.4 Volume handled in the year that is RSPO-certified (Tonnes):

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions handled in the year that is RSPO-certified (Tonnes)
1.4.1	Book & Claim			
1.4.2	Mass Balance	38512.48		
1.4.3	Segregated	27464.57		
1.4.4	Identity Preserved			
1.4.5	Total volume of Oil Palm handled that is RSPO-certified:	65977.05		

1.5 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

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Time-Bound Plan

2.1 Date of first supply chain certification (planned or achieved)

2008

2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2017

2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

Our Group have 4 Production Units. On the date of reporting, 3 Production Units are RSPO certified and balance 1 Production Unit to be certified on middle of the year of 2017 because not enough qualified management team on implementation. currently, we have high turn over on qualified management team.

2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products

2018

2.5 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.

By the year of 2018, all of our 4 Production Units will be RSPO certified which with 1 Production Unit under Segregation system with 100% CSPO production and balance 3 Production Units under Mass Balance System with estimated about 80%, 70% and 60% of CSPO production on compare to total CPO production. We will continue promote RSPO to our Stakeholders, hope that they will accept RSPO soonest.

2.6 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Provide more stakeholder visit, conduct more training and free RSPO consultation for those who are interested on RSPO implementation.

GHG Emissions

3.1 Do you publicly report the GHG emissions of your operations?

No

Please upload related report:

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Add link to website

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Please explain why:

Our GHG emissions report can be obtained at Operating Unit through Stakeholder Request.

3.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

Please upload related report:

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Add link to website

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Please explain why:

Not all of our suppliers are RSPO certified

Actions for Next Reporting Period

4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Provide more stakeholder visit, conduct more training and free RSPO consultation for those who are interested on RSPO implementation.

Reasons for Non-Disclosure of Information

5.1 If you have not disclosed any of the above information please indicate the reasons why

Some private and confidential information are not mean for public.

Application of Principles & Criteria for all members sectors

6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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Water, land, energy and carbon footprints

[P-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Land Use Rights

[P-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

Ethical conduct and human rights

[P-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Labour rights

[P-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

Stakeholder engagement

[P-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

6.2 Where relevant, what prevents you from trading/processing only CSPO?

- 1). Cost of obtaining and maintaining RSPO are high.
 - 2). Lack of interest from buyer on purchase sustainable products due to premium issues. (Currently, most of our sustainable products are sold as normal CPO).
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Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

- Please explain why:

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- Please specify:

Through Book and Claim System

- Do you have plans to immediately cover the gap using Book & Claim?

Yes

- How and when do you plan to immediately cover the gap using Book & Claim?

We are in the progress to register our Production Units with Book and Claim System.

- Please explain why:

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Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Can't get great supports from buyer especially RSPO member on purchase of CSPO with premium payment.

Rspo should work out the regulation, requirement and enforcement to ensure those RSPO member (Buyer) trade only CSPO.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

No

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Work and monitor closer to ensure that our plan is achieve accordingly.

4 Other information on palm oil (sustainability reports, policies, other public information):

Can be obtained from our Web WWW. CAROTINO.COM
