

Particulars

Organisation Name	UTZ Certified
Corporate Website Address	http://www.utzcertified.org
Primary Activity or Product	Social NGO
Related Company(ies)	None
Country Operations	India, Netherlands, Pakistan
Membership Number	7-0008-08-000-00
Membership Type	Ordinary Members
Membership Category	Social and Developmental NGOs
Primary Contacts	Margriet Glazenborg Address: De Ruyterkade 6 Amsterdam Netherlands 1013 AA
Person Reporting	Ellen van Haastert

Related Information

Other information on palm oil:

N/A

Reporting Period	01 July 2012 - 30 June 2013
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Social and Developmental NGOs

Operational Profile

1. What are the main activities of your organisation?

UTZ Certified stands for sustainable farming and better opportunities for farmers, their families and our planet. The UTZ program for coffee, tea and cocoa enables farmers to learn better farming methods, improve working conditions and take better care of their children and the environment.

Through the UTZ-program farmers grow better crops, generate more income and create better opportunities while safeguarding the environment and securing the earth's natural resources.

In addition, we provide traceability services to other sectors.

2. Does your organisation use and/or sell any palm oil?

No

3. Activities undertaken to promote sustainable palm oil, the RSPO and/or members in the reporting period

UTZ Certified is the Traceability Service Provider for RSPO. In 2012 we launched the traceability system called eTrace, to be used by RSPO members to record CSPO.

4. Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

If yes, please explain how:

Standing Committee Trade & Traceability (T&T)

5. Do you have any collaborations with the industry players/private sector to support them in the market transformation towards CSPO?

Yes

If yes, please explain how:

We assist RSPO members with administering their CSPO transactions correctly in eTrace.

6. What percentage of your organization's overall activities focus on palm oil?

11-50

7. How is your work on palm oil funded?

partly via donations, partly via fees on transactions

Time-Bound Plan

8. Date started or expect to start participating in RSPO working groups/taskforces

2011

9. Date expected to undertake and publicise programmes to support RSPO, RSPO certification and/or good standing RSPO members

2007

10. What are your interim milestones towards achieving your commitments to promote sustainable palm oil?

- In accordance with the Traceability System Panel, realizing the eTrace change requests in a timely manner, without compromising on the quality thereof (interim deadlines, all through the reporting period)
- Adequate and timely response by our eTrace Support Team on questions posed by eTrace users (ongoing)
- Continuous improvements to the eTrace system (ongoing)

11. Which countries that your institution operates in do the above commitments cover?

India, Netherlands, Pakistan

Actions for Next Reporting Period

12. Outline actions that will be taken in the coming year to promote sustainable palm oil along the supply chain

UTZ certified continues to be a close partner to RSPO, assisting them with their traceability requests, continuously improving the performance of eTrace and adapting the traceability system to market needs.

Reasons for Non-Disclosure of Information

13. If you have not disclosed any of the above information please indicate the reasons why

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- Other reason:

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Application of Principles & Criteria for all members sectors

14. Do you have organisational policies that are in line with the RSPO P&C

■ None

- Energy and carbon footprints policy

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- Ethical conduct policy

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- Labour rights policy

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- Stakeholder engagement

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14.1. If none of the above, please specify if/when you intend to develop one

We have similar policies for our own UTZ certification programs for coffee, tea and cocoa.

15. What steps will your organization take to realize ethical conduct in business-applicable regulations and industry practices?

UTZ certified has developed a set of working instructions, manuals and guidelines for RSPO members and CBs on the proper use of the Traceability System eTrace. These are all continuously revised and updated, in accordance with the RSPO Secretariat.

16. What best practice guidelines or information has your organization provided to facilitate production and consumption of sustainable palm oil? What languages are these guidelines available in?

UTZ certified has developed a set of working instructions, manuals and guidelines for RSPO members and CBs on the proper use of the Traceability System eTrace. These are all continuously revised and updated, in accordance with the RSPO Secretariat.

17. Has your company supported any community programmes, related to palm oil, on its own or through partnerships? How do you benchmark the impacts of these programmes?

N/A

18. Has your organization partnered with any RSPO members in the implementation of or benchmarking against the Principles and Criteria?

No

Challenges

1. Significant economic, social or environmental obstacles

N/A

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

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Robust:

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Simpler to Comply to:

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3. How has your organization supported the vision of RSPO to transform markets?

UTZ certified would like to continue working as a valuable partner to RSPO, both on traceability requirements and certification advise. Since UTZ Certified owns three certification programs (coffee, tea, cocoa) and has extensive experience in traceability and certification , we could share our knowledge and where needed support RSPO to transform the palm oil market.
