

Particulars

Organisation Name	SODEXO
Corporate Website Address	http://www.sodexo.com
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Australia, Algeria, Angola, Argentina, Austria, Belgium, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Congo, Congo - Democratic Republic, Costa Rica, Cyprus, Czech Republic, Denmark, Dominican Republic, Finland, France, Gabon, Germany, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Korea - Democratic Peoples Republic, Luxembourg, Madagascar, Malaysia, Morocco, Netherlands, New Caledonia, Norway, Oman, Peru, Philippines, Poland, Qatar, Romania, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Tanzania, Thailand, Turkey, United Kingdom, USA, Uruguay, Venezuela, Vietnam
Membership Number	300421100000
Membership Type	Ordinary Members
Membership Category	Retailers
Primary Contacts	Damien Verdier Address: 255, quai de la Bataille de Stalingrad Issy-les-Moulineaux Cedex 9 France 92866
Person Reporting	Lesley Sander

Related Information

Other information on palm oil:

Fiscal 2012 Corporate Citizenship Progress Review
[Click here to visit the URL](#)

Reporting Period	01 September 2011 - 31 August 2012
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Retailers

Operational Profile

1. Main activities within retailing

- Other

- Others:

Quality of Life Services including Food Services

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

3. Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

2939

3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2939

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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4.1. Book & Claim

136

4.2. Mass Balance

135

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

271

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

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5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

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6.3. Segregated

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6.4. Identity Preserved

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6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business

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7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand

2012

9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand

2015

10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

11. Does your company use palm oil in products you manufacture on behalf of other companies?

No

12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell

2012

13. Do your (own brand) commitments cover your companies global use of palm oil?

Yes

14. Which countries that your organization operates in do the above own-brand commitments cover?

Australia, Algeria, Angola, Austria, Belgium, Brazil, Canada, Chile, China - People's Republic of, Colombia, Congo - Democratic Republic, Costa Rica, Cyprus, Czech Republic, Denmark, Dominican Republic, Finland, France, Gabon, Germany, Hong Kong, India, Indonesia, Ireland, Israel, Italy, Japan, Korea - Democratic Peoples Republic, Luxembourg, Madagascar, Malaysia, Mexico, Morocco, Netherlands, New Caledonia, Norway, Oman, Peru, Philippines, Poland, Qatar, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Tanzania, Thailand, Turkey, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela

15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)

2013

Inclusion of sustainable palm oil criteria in all margarine and frying oil RFQs in all countries
Inclusion of sustainable palm oil criteria in all relevant transnational RFQs

2015

All relevant products that are sourced by our transational buying teams contain only sustainable palm oil

We will select products that support the development of a sustainable palm oil industry in all the countries where we operate by 2015.

16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?

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Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain

Continue with training of buyers using E-learning tool
Continue to educate and convince suppliers using the tender process as an opportunity to interact

Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related

19. Please state product range(s) and date(s) started or expected to start using trademark

Sodexo uses palm oil in back of house products that are not consumer facing. We do not therefore have any use for the trademark

Year:

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20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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Water, land, energy and carbon footprints policy

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Ethical conduct and human rights policy

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Labour rights policy

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

Stakeholder engagement policy

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

21.1. Please specify if/when you intend to develop one

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22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Internally, Sodexo has a Statement of Business Integrity that is deployed to all employees supported by training tools.

For suppliers, Sodexo has a Group Supplier Code of Conduct that is translated into 27 national languages in order for our suppliers to understand our requirements.

We are working to have all of our contracted suppliers sign this Code of Conduct.

We are working to audit suppliers to our Code on priority categories where these suppliers cannot already provide us with a valid and strong audit result or a recognised 3rd party certification.

23. Are you sourcing 100% physical CSPO?

No

Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance

Sodexo has committed to increase its direct sourcing of CSPO over time and to reduce reliance on the purchase of GreenPalm certificates.

We are working with our key suppliers to increase the availability of Mass Balance products.

Challenges

1. Significant economic, social or environmental obstacles

None

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Yes

Engagement with key stakeholders

Business to Business outreach
