

## Particulars

<b>Organisation Name</b>	Reckitt Benckiser PLC
<b>Corporate Website Address</b>	<a href="http://www.reckittbenckiser.com/">http://www.reckittbenckiser.com/</a>
<b>Primary Activity or Product</b>	Manufacturer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	
<b>Membership Number</b>	4-0015-06-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Consumer Goods Manufacturers
<b>Primary Contacts</b>	Dave Challis <b>Address:</b> Reckitt Benckiser PLC 103-105 Bath Road Slough United Kingdom SL1 3UH
<b>Person Reporting</b>	Victoria Wood

## Related Information

### Other information on palm oil:

Further details on our approach to responsible palm oil sourcing are set out in our Sustainability Report 2012 (accessible via [rb.com/sustainability](http://rb.com/sustainability) on the 'policies & reports' page) and on our website ([rb.com/sustainability](http://rb.com/sustainability) in the 'betterbusiness' section). Our policies are also publicly available via [rb.com/sustainability](http://rb.com/sustainability) (see the 'policies & reports' page).

Our commitments and approach to responsible palm oil sourcing apply to our global use of palm oil.

<b>Reporting Period</b>	01 July 2012 - 01 July 2013
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## Consumer Goods Manufacturers

### Operational Profile

#### 1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods

- Home And Personal Care Goods :
  - Cleaning Agents
  - Laundry Detergents / Cleaning Products
  - Soap Tablet Finishing

### Operations and Certification Progress

#### 2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

#### Total volume of all palm oil products used in the year in your own brand products:

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#### 3.1. Total volume of Crude Palm Oil used in the year:

23754

#### 3.2. Total volume of Palm Kernel Oil used in the year:

27253

#### 3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

55888

#### 3.4. Total volume of all palm oil and palm oil derived products you used in the year:

106895

#### 4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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#### 4.1. Book & Claim

4600

#### 4.2. Mass Balance

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#### 4.3. Segregated

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#### 4.4. Identity Preserved

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**4.5. Total volume of Crude Palm Oil used that is RSPO-certified:**

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**5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:**

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**5.1. Book & Claim**

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**5.2. Mass Balance**

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**5.3. Segregated**

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**5.4. Identity Preserved**

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**5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:**

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**6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:**

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**6.1. Book & Claim**

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**6.2. Mass Balance**

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**6.3. Segregated**

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**6.4. Identity Preserved**

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**6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:**

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**7. What type of products do you use CSPO for?**

We have purchased Green Palm certificates to cover c.90% of the palm oil we buy for our food business.

**8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

Yes

**Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

[M-GHG-Grower-Emissions-Report.pdf](#)

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## Time-Bound Plan

**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

**10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand**

2015

**11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2020

**12. Do your (own brand) commitments cover your companies' global use of palm oil?**

Yes

**13. Does your company use palm oil in products you manufacture on behalf of other companies?**

No

**14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.**

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**15. Which countries that your organization operates in do the above commitments cover?**

**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

By the end of 2014 we will buy Green Palm certificates to cover all of our palm oil purchases. We will also look for opportunities to buy mass balance CSPO, which will help us ensure the palm oil in our supply chain is from certified sustainable sources.

## Actions for Next Reporting Period

### 17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We have three key areas of activity:

1. Engagement with suppliers – We are working with our palm oil suppliers to ensure they meet our requirements and to help support them with increasing the volume of Certified Sustainable Palm Oil they supply. We request details of the origins of the material they supply to us, how they comply with our requirements and confirmation on whether they disclose their GHG emissions. Our palm oil suppliers are also included in our ethical compliance monitoring programme (see our Supplier Guide for further details), which includes self-assessment and, if necessary, audit of compliance with our minimum labour, environment and health & safety requirements.

2. Purchase of Green Palm certificates – This year we have purchased Green Palm certificates to cover c.90% of the palm oil we buy for our food business. By the end of 2014, we will buy Green Palm certificates to cover all of our palm oil purchases. We will also look for opportunities to buy mass balance CSPO, which will help us ensure the palm oil in our supply chain is from certified sustainable sources.

3. Advocacy – From this year, we will work with expert groups to help raise awareness of the importance of sustainable palm oil, particularly in India.

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### 18. Do you publicly report the GHG emissions of your operations?

Yes

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#### Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

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## Reasons for Non-Disclosure of Information

### 19. If you have not disclosed any of the above information, please indicate the reasons why

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#### - Other reason:

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## Trademark Related

### 20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

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#### If yes, when will you start?

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### 21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

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## Application of Principles & Criteria for all members sectors

### 22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

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#### - Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

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#### - Land use rights policy

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#### - Ethical conduct and human rights policy

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#### - Labour rights policy

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#### - Stakeholder engagement policy

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### 23. What steps will your organization take to minimize its resource footprints?

We've set the challenging goals to reduce our carbon footprint and water impacts by a third, across the full life-cycle of our products. We have also set the goal of a third of our net revenue to be from more sustainable innovations (i.e. innovations that have reduced water, carbon and / or other resource impacts).

In addition to these goals, we also have several targets which focus on reducing our resource footprint. These targets include reducing waste, water and energy at our manufacturing sites and also for 100% responsible natural raw materials sourcing.

Full details on our approach and progress can be found in our Sustainability Report 2012 ([Click here to visit the URL](#)) and at [rb.com/sustainability](http://rb.com/sustainability).

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## **24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?**

Our Global Manufacturing Standard for Responsible Production sets out the minimum ethical (including labour, environmental and health & safety) requirements that we expect our suppliers to meet. The requirement to comply is included in our supplier contracts and we have a global ethical compliance monitoring programme in place.

Our ethical compliance monitoring programme consists of four key elements: Self-assessment of compliance, risk assessment, audit and corrective action.

We are members of the international ethical data sharing platform, Sedex. We ask selected suppliers to complete a self assessment questionnaire in Sedex and to share the results with us. We also ask suppliers to share details of any ethical audits they've undertaken with us in Sedex.

We then carry out a risk assessment based on this information and high risk suppliers are asked to complete an ethical compliance audit, plus implement corrective actions to address any issues identified.

Our Supplier Guide provides details on our requirements, the importance of complying with them and on our compliance monitoring programme.

We are also a member of AIM PROGRESS - A forum of consumer goods companies assembled to enable and promote responsible sourcing practices and sustainable production systems.

Further details on the above can be found in our Sustainability Report 2012 and our Supplier Guide, which are both publicly available at [rb.com/sustainability](http://rb.com/sustainability).

## **25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?**

Yes - Our partnership with Save the Children began over ten years ago and since 2003 we have raised £11 million, which has allowed us to reach more than a million children. We have recently extended our partnership and have committed £23 million to pursue our shared vision to dramatically reduce preventable deaths from diarrhoea.

Further details can be found in our Annual Report & Financial Statements 2012, our Sustainability Report 2012 and on [rb.com/sustainability](http://rb.com/sustainability).

## **26. Are you sourcing 100% physical CSPO?**

No

### **26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.**

We plan to work with our suppliers to help increase their supply of CSPO.

## Challenges

### 1. Significant economic, social or environmental obstacles

The complexity of our palm oil supply chain is the greatest challenge we face to achieving 100% physical CSPO in our supply chain.

We are working with our suppliers to raise awareness of the importance of responsible palm oil sourcing, ensure they meet our minimum standards and also to support their increased production of CSPO.

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### 2. How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

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#### Robust:

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#### Simpler to Comply to:

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### 3. How has your organization supported the vision of RSPO to transform markets?

Through our advocacy work we are supporting the vision of the RSPO to transform markets by raising awareness of sustainable palm oil, particularly in India. For example, we presented on responsible palm oil sourcing to key stakeholders at the Delhi Sustainable Development Summit in February 2013. We are also working with suppliers to promote responsible palm oil sourcing, especially in India.

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