

Particulars

Organisation Name	METRO Group		
Corporate Website Address	http://www.metro-group.com		
Primary Activity or Product	Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Metro Cash & Carry	Wholesaler and/or Retailer	No
	real,- Warenhaus GmbH	Wholesaler and/or Retailer	No
	Galeria Kaufhof	Wholesaler and/or Retailer	No
Country Operations	Austria, Belgium, Bulgaria, China - People's Republic of, Croatia, Czech Republic, Denmark, Egypt, France, Germany, Greece, Hungary, India, Italy, Japan, Kazakhstan, Luxembourg, Moldavia, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia, Spain, Sweden, Switzerland, Turkey, Ukraine, Vietnam, Yugoslavia		
Membership Number	3-0038-11-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		
Primary Contacts	Nina von Radowitz Address: Metrostrasse 1 Duesseldorf Germany 40235		
Person Reporting	Silvio Schmidt		

Related Information

Other information on palm oil:

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Reporting Period	01 July 2012 - 30 June 2013
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Retailers

Operational Profile

1. Main activities within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Others:

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Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

3. Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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4.1. Book & Claim

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4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

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5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

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6.3. Segregated

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6.4. Identity Preserved

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6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business

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7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand

2012

9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand

2020

10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

11. Does your company use palm oil in products you manufacture on behalf of other companies?

No

12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell

2014

13. Do your (own brand) commitments cover your companies global use of palm oil?

Yes

14. Which countries that your organization operates in do the above own-brand commitments cover?

Austria, Belgium, Bulgaria, China - People's Republic of, Croatia, Czech Republic, Denmark, Egypt, France, Germany, Greece, Hungary, India, Italy, Japan, Kazakhstan, Luxembourg, Moldavia, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia, Spain, Sweden, Switzerland, Turkey, Ukraine, Vietnam, Yugoslavia

15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)

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16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?

No

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain

Our sales divisions Metro Cash & Carry and Real will make implementation plans based on METRO GROUPs overall Palm Oil Purchasing Policy, latest July 2014. After minimum two years of implementation experience they share guidelines and best practices with the other sales divisions (Galeria Kaufhof).

Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Our sales divisions are not yet able to provide the volumes of palm oil, palm kernel oil and palm-based derivatives and fractions handled per year in metric tonnes. Due to this fact we below state the volumes used in own brand products in percentage terms:

Metro Cash & Carry Gemany:

Of all own brand products with palm oil more than 80 % contain RSPO certified palm oil.

- Identity Preserved: 0 %
- Segregation: 25 %
- Mass Balance: 75 %
- Book & Claim: 0 %

Real Warenhaus GmbH Gemany:

Of all own brand products with palm oil more than 28 % contain RSPO certified palm oil or organic palm oil.

- Identity Preserved: 0,9 %
- Segregation: 18,8 %
- Mass Balance: 44,4 %
- Book & Claim: 20,5 %
- No information about the supply chain model: 8,5 %
- organic palm oil: 6,9 %

Trademark Related

19. Please state product range(s) and date(s) started or expected to start using trademark

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Year:

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20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

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Application of Principles & Criteria for all members sectors

21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

Water, land, energy and carbon footprints policy

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Ethical conduct and human rights policy

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Labour rights policy

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

Stakeholder engagement policy

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

21.1. Please specify if/when you intend to develop one

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22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

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23. Are you sourcing 100% physical CSPO?

No

Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance

METRO GROUP sees the RSPO and its certification methods as crucial and has the overall target of purchasing its own brand products containing palm oil with these methods by 2020 under consideration of the sales divisions individual own brand strategy.

Within the framework of environmental protection and full traceability the segregation method provides the best benefit and is considered to be the preferable method.

Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

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Robust:

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Simpler to Comply to:

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3. How has your organization supported the vision of RSPO to transform markets?

METRO GROUP continually strives for:

- Exclusive use of sustainably produced palm oil in all products of the own brand assortment (Food and Near Food)

- Further development and distribution of standardised, internationally accepted and sustainable standards along the complete value chain

- Promotion of sustainable oil palm cultivation areas

- Optimisation of traceability of products containing sustainable palm oil

- Increase of the transparency for the customer

- Closer cooperation with suppliers and producers

- Regular exchange with partners from science and politics
