

ACOP

Annual Communications Of Progress

SECTORAL REPORT
2012 / 2013

CONSUMER GOODS MANUFACTURERS



RSPO

Roundtable on Sustainable Palm Oil



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Particulars

Organisation Name	11er Nahrungsmittel GmbH
Corporate Website Address	http://www.11er.at
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Belgium, Croatia, Czech Republic, France, Germany, Italy, Netherlands, Norway, Poland, Slovakia, Slovenia, Spain, Switzerland, United Kingdom, Yugoslavia
Membership Number	4-0246-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

11er is a ordinaria RSPO member since July 2012. Since joining the RSPO 11er uses 100% refined palm oil of category segregated !

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

786

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

786

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

786

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

786

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

prebaked and deep frozen potato products like french fries, hash browns, croquettes, etc. and breaded vegetable products;

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Belgium, Croatia, Czech Republic, Denmark, France, Germany, Italy, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Switzerland, United Kingdom, Yugoslavia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

11er is a ordinary RSPO member since July 2012. Since joining the RSPO 11er uses 100% refined palm oil of category segregated !

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We try to persuade our third party brands owners to communicate the use of CSPO on their labels !

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

11er has invested about 4 Million Euros in a waste water and energy recovery plant.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We are a member of SEDEX and have a labor union on site which represents the employees in any incidents.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

ÖKO-Profit-certification

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Some customers requires that the palm oil may not be originated from Indonesia. As a buyer of certified palm oil it should be possible to trust in the source of the oil no matter where the oil is originated.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We use 100% CSPO and communicate this to our customers. We try to persuade our third party brand owners to highlight the use of CSPO on their product labels.

Particulars

Organisation Name	2 Sisters Food Group
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0259-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

No other public information

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

8079

3.2. Total volume of Palm Kernel Oil used in the year:

792

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1093

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

9964

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

271

4.2. Mass Balance

893

4.3. Segregated

6915

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

8079

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

11

5.2. Mass Balance

767

5.3. Segregated

1

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

779

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

969

6.3. Segregated

116

6.4. Identity Preserved

8

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1093

7. What type of products do you use CSPO for?

Biscuits,Cakes,Puddings,battered fish and chicken,Pizza

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 Review data collection process to ensure all ingredients are monitored for palm oil and derivatives 2013/14
Move to fully certified segregated or mass balanced products

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

As above

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

We work with energy values not carbon values and will declare carbon as part of our climate change agreements and will report energy saving in our annual report when we have launched it.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

2 Sisters is developing a national Environment plan to capture the work we do. Currently we have installed solar energy at some sites and at our farms. We are also installing wind power at sites and farms
Currently we are redeveloping our refrigeration systems to remove GH gasses.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

2SFG has made SEDEX membership a requirement for our suppliers so that we can monitor ethical standards in our supply chain.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

2 SFG supports a national school food awareness program and individual sites run their own local programs. We have worked with BITC to develop a community measurement system which we hope to use to measure our impact

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We are planning to source 100% of palm oil products from certified MB/Segregated sources by 2015. Currently we are approximately 97% segregated or MB

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	A. Saumweber GmbH
Corporate Website Address	http://www.saumweber.biz
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Germany, Italy, Netherlands
Membership Number	4-0187-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

800

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

801

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

800

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

800

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

1

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1

7. What type of products do you use CSPO for?

Vegetable fats, margarine, melange fats

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2012

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Finella Range Clean Label +250 to in 2013
Finella Gold Clean Label +200 to in 2013
other Products with certified sustainable palm oil +100 to in 2013

Strategies:

Promote trade-related articles in trade magazines
Advertiseing in trade magazines
Participation in fairs
Publication in company informations/hompage/products
customer discussions
customer training
employee training

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Actions:

Promote trade-related articles in trade magazines
Advertiseing in trade magazines
Participation in fairs
Publication in company informations/hompage/products
customer discussions
customer training
employee training

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2012

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Savings in relation to
Engerie, heat, cold, air, waste, packaging, light and water.
Promote recovery of heat and groundwater

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

no

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We comply with all national legal requirements in this area.
We currently have no further requirements in this area.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

no

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Membership of National Associations (margarine industry etc.)

Particulars

Organisation Name	ABBELEN Fleischwaren GmbH & Co KG
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0294-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1026

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1026

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

1026

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1026

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Meatballs, Escalopes

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We already use 100% certified palm oil.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will mention it on our homepage.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We plan a certification to ISO 50001.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We have a code of conduct.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

-

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

-

Particulars

Organisation Name	Agrarfrost GmbH & Co. KG
Corporate Website Address	http://www.agrarfrost.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Afghanistan, Albania, Angola, Antigua & Barbuda, Bahamas, Bahrain, Barbados, Belize, Bosnia/Hercegovina, Brazil, Bulgaria, Chile, China - People's Republic of, Colombia, Congo - Democratic Republic, Costa Rica, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Fiji, Finland, France, Germany, Ghana, Greece, Honduras, Hong Kong, Hungary, Indonesia, Italy, Jamaica, Japan, Jordan, Kazakhstan, Korea - Republic of, Kuwait, Kyrgyzstan, Latvia, Lebanon, Libyan Arab Jamahiriya, Lithuania, Macedonia, Malaysia, Malta, Moldavia, Morocco, Netherlands, Nigeria, Oman, Paraguay, Peru, Philippines, Poland, Puerto Rico, Qatar, Reunion Island, Romania, St Helena, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Thailand, Trinidad & Tobago, Turkey, United Arab Emirates, United Kingdom, USA, Uruguay, Uzbekistan, Venezuela
Membership Number	4-0217-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Agrarfrost is member of the RSPO "Round Table on Sustainable Palm Oil" and emphasizes the commitment to sustainability with regards to the oils needed during the manufacturing process.

As a consequence Agrarfrost covers his entire demand of RSPO-certified palm oil.

The 2004 on the initiative of the WWF founded Round Table is worldwide active, aiming to promote the sustainable production of palm oil and its manufacturing.

Of utmost importance is that the production and use of palm oil in a sustainable way based exclusive on economic, social and environmental viability.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2565

3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2565

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

2565

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

2565

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

frozen potato products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2012

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Australia, Afghanistan, Albania, Angola, Antigua & Barbuda, Bahamas, Bahrain, Barbados, Belize, Bosnia/Hercegovina, Brazil, Bulgaria, Chile, China - People's Republic of, Colombia, Congo - Democratic Republic, Costa Rica, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Estonia, Fiji, Finland, France, Germany, Ghana, Greece, Honduras, Hong Kong, Hungary, Indonesia, Italy, Jamaica, Japan, Jordan, Kazakhstan, Korea - Republic of, Kuwait, Kyrgyzstan, Latvia, Lebanon, Libyan Arab Jamahiriya, Lithuania, Macedonia, Malaysia, Malta, Moldavia, Morocco, Netherlands, Nigeria, Oman, Panama, Paraguay, Peru, Philippines, Poland, Puerto Rico, Qatar, Reunion Island, Romania, St Helena, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Thailand, Trinidad & Tobago, Turkey, United Arab Emirates, United Kingdom, USA, Uruguay, Uzbekistan, Venezuela

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Purchasing and processing of 100% certified palm oil

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Exclusive purchasing of RSPO certified palm oil

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

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Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Energy saving projects like heat recovery

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Implimitation of social accountability audits

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

-

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

-

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Active participation in establishing the German Forum for Sustainable Palm Oil

Particulars

Organisation Name	Ajinomoto Co., Inc.		
Corporate Website Address	http://www.ajinomoto.com/		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Ajinomoto Frozen Foods Co., Inc. (for example)	Manufacturer	No
Country Operations	Japan		
Membership Number	4-0284-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Ajinomoto Group is committed to contribute to global environment & social sustainability. Conservation of biodiversity and sustainable use of ecosystem services is one of the most fundamental initiatives towards global sustainability as well as business sustainability, which includes sustainability issues on palm oil.

Please refer to the documents below for details.

*Ajinomoto Group Sustainability Homepage: [Click here to visit the URL](#)

*Ajinomoto Group Sustainability Report: [Click here to visit the URL](#)

*Ajinomoto Group Environmental Philosophy and Basic Environmental Policies: [Click here to visit the URL](#)

*Ajinomoto Group Biodiversity Policy and Action Agenda: [Click here to visit the URL](#)

*Pursuing CSR Procurement (Sustainable Procurement of Palm Oil):

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2850

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2850

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Not applicable (No use)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2018

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Japan

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013:

We are communicating with major suppliers of palm oil-derived raw materials towards CSPO introduction while discussing concrete roadmaps for respective product/business category, among internal members as well as supply chain stakeholders. We requested the raw material supplier of our anionic surfactant products to be prepared for CSPO supply and SCCS certification.

2014:

Start partially use of CSPO, if its supply is ready by suppliers.

2014-2018:

Try to increase CSPO volume stepwise, according to the CSPO availability as well as business strategy (ie, competitiveness, for example.)

2018:

Interim target year to achieve CSPO full use.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We started preparation for SCCS-certification on our own process of anionic surfactant products with the target of being certified in 2013-2014.

Start partially use of CSPO, if its supply is ready by suppliers.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

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Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

We are committed to promote sustainable consumption and production. We think that supply-chain management is essential to reduce burdens on environmental and social footprints in conjunction with resource procurement. Thus, we are implementing CSR Procurement practices through collaboration with our suppliers and supply-chain stakeholders in order to secure sustainable sourcing of raw materials. For Ajinomoto Group whose businesses depend very much on bounty of nature and natural resources, sustainability of ecosystems and related communities are fundamental.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Ajinomoto Co. Inc. has signed to the UN Global Compact and is referring to ISO26000. We have our own Philosophy & Principles, Code of Conduct, Regulations, Guidelines, etc. which involve sustainability/CSR issues in line with global "21st century" standards. Also, we'll introduce our own voluntary initiatives into some strategic areas if necessary, considering our uniqueness of our businesses.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We have many programmes and initiatives towards global environment & social sustainability, worldwide. We recognize the importance of collaboration/involvement/engagement of/with various stakeholders. Also, considering the nature of our businesses of food, nutrient & health, we think that our initiatives in BOP and developing countries and regions are particularly important.

Please refer to Ajinomoto Group Sustainability Home-page or Sustainability Report for details.

[Click here to visit the URL](#)

[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Though our final goal is full use of physical CSPO, we are still at very beginning stage of the pursuit (no use, in fact). We are now eagerly learning what practical challenges exist along the long supply chain of our sourcing materials through collaboration with our supply chain stakeholders. It is still too difficult for us to describe our responsible concrete plan towards 100% physical CSPO, now.

Challenges

1. Significant economic, social or environmental obstacles

As a user of palm oil derived raw materials, who is positioned in rather downstream side along palm oil related long supply chain, our accessibility to CSPO depends very much on preparedness of our suppliers. Also, as an end product & consumer goods manufacturer, awareness and strong support by general consumers are necessary. Unfortunately, both of them are quite poor at this moment in Japan.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

As a global leading industry member in Japan, we are active in transforming the world towards sustainable way. As for palm related field, for example, Ajinomoto Co., Inc. is an executive steering member of Japan Business Initiative for Biodiversity (JBIB) which actively promotes sustainable business model among Japanese business community. Sustainability of palm oil is one of the issues, off course. Ajinomoto Co., Inc. has been working together with NGOs, particularly with WWF Japan, in the field of forest ecosystem conservation which naturally involves strong support to RSPO's vision.

Particulars

Organisation Name	Allied Bakeries		
Corporate Website Address	http://www.kingsmillbread.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Associated British Foods	Manufacturer	Yes
Country Operations	United Kingdom		
Membership Number	4-0093-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

ABF CSR Resport available at [Click here to visit the URL](#)
 and a statement on palm use in ABF is available at
[Click here to visit the URL](#)

Allied Bakeries policy on palm available at [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

230

3.2. Total volume of Palm Kernel Oil used in the year:

10

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

469

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

709

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

20

4.2. Mass Balance

--

4.3. Segregated

210

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

10

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

22

6.2. Mass Balance

95

6.3. Segregated

352

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

469

7. What type of products do you use CSPO for?

Bakery products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Started in 2010 with 100% coverage with Green Palm Certificates
Commenced use of physical segregated palm oil in 2011 and continue to reduce reliance on Green Palm Certificates.

Currently using Green Palm to cover some ingredients not currently available as segregated or mass balance and continue to work with suppliers to find a solution.

Aim is be using only segregated/mass balance options by end 2014

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Our supplier questionnaire requires information to be provided on use of sustainable palm and we conduct regular meetings with key suppliers to ensure that we are working towards our stated goal of using only segregated/mass balance palm oil.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Our sustainability agenda is at the heart of our business. We have a strong programme of initiatives and we share progress and best practice with our stakeholders inside and outside the business.

We have a cross-functional environmental steering group, with Board sponsorship, which sets the environmental strategy and direction for the business. This is communicated via our environmental policy and underpinned by our environmental management system, which is based on the requirements of the International Environmental Management System Standard, ISO14001.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We have an ethical sourcing policy that all new suppliers have to sign up to.
We audit our suppliers against SA8000 accreditation standards.
To understand our suppliers approach to ethical trading we have carried out a detailed risk assessment by both commodity and country.
We have also completed a major initiative to register 100% of our raw material, third party and packaging suppliers on SEDEX (Social and Ethical Data Exchange). This means we can identify suppliers who may present a CSR risk, assess their compliance with the ETI and when necessary, work with them to resolve the issues raised.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

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26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

As far as possible we use certified segregated palm oil and derivatives where they are available.
We are working with all of our suppliers to ensure that they move to segregated or mass balance oil. Currently there are issues regarding the availability of segregated versions of some further derivatives of palm steain but we continue to make it clear to our suppliers that this is our requirement.

Challenges

1. Significant economic, social or environmental obstacles

Suppliers report that there are issues in producing sustainable versions of further derivatives of stearin as there is no market for the sustainable olein by-product.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We work closely with our suppliers to ensure they are aware of RSPO and are moving to segregated palm oil usage.
We hold regular meetings with our suppliers to ensure that we are making progress towards our stated goals, and to support those who are less aware of RSPO. Two manufacturers and two ingredient companies have joined RSPO as a result of our requirements.

Particulars

Organisation Name	Arla Foods a.m.b.a
Corporate Website Address	www.arla.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Argentina, Bahrain, Bangladesh, Belgium, Brazil, Canada, China - People's Republic of, Denmark, Dominican Republic, Finland, France, Germany, Greece, Italy, Japan, Kuwait, Lebanon, Luxembourg, Mexico, Netherlands, Norway, Poland, Qatar, Russian Federation, Saudi Arabia, Spain, Sweden, United Arab Emirates, United Kingdom, USA
Membership Number	4-0314-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

2nd contact person: Kjell Lundén Pettersson, kjlun@arlafoods.com, +46 789 50 00

Annual sustainability report: Our Responsibility, to be found at [Click here to visit the URL](#)

Statement concerning palm oil, to be found at [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

13000

3.2. Total volume of Palm Kernel Oil used in the year:

25

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

14025

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

13000

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

13000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

25

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

25

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

1000

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1000

7. What type of products do you use CSPO for?

pizza topping, filled milk, spread

Besides the volumes above we also use CSPO in products manufactured for third parties, such as private label

Q8 Below - we plan to ask (as in question) - when saving the text change to "do you ask" - and then the answer is no.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Bahrain, Bangladesh, Belgium, Brazil, Canada, China - People's Republic of, Denmark, Dominican Republic, Finland, France, Germany, Greece, Italy, Japan, Kuwait, Lebanon, Luxembourg, Mexico, Netherlands, Norway, Poland, Qatar, Russian Federation, Saudi Arabia, Spain, Sweden, United Arab Emirates, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2011 Arla bought GreenPalm certificates corresponding to 90 %, 2012 100 % of the full volume used in all our branded products

We aim to use ingredients based on segregated certified palm oil by the end of 2015, which we will achieve by a year-on-year increase.

We have contractually bound 25 % of the volume planned to use in 2013, and 75 % of planned volume for 2014. Delivery will start in Q 4 2013.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We aim to use ingredients based on segregated certified palm oil by the end of 2015, which we will achieve by a year-on-year increase.

We have contractually bound 25 % of the volume planned to use in 2013, and 75 % of planned volume for 2014. Delivery will start in Q 4 2013.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Arla has a comprehensive environmental strategy, and all business groups are working with the implementation and fulfilling of it. Several examples to be found at [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Arla has rules well regulated within the company by Arla Foods' Code of Conduct, realised in line organisation's ordinary work and mgmt, and by the supplier assessment procedures incl. code of conduct for suppliers

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Arla is engaged in several different community programme, managed by the national or regional business units. Some of these are also reported in the annual CSR Report Our Responsibility, see also above

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We aim to use ingredients based on segregated certified palm oil by the end of 2015, which we will achieve by a year-on-year increase.

We have contractually bound 25 % of the volume planned to use in 2013, and 75 % of planned volume for 2014. Delivery will start in Q 4 2013.

Challenges

1. Significant economic, social or environmental obstacles

Question 2 below is not easily answered by Yes or No

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

By working in alignment with our statement, Code of Conduct and commitments. By only buying palm oil based products from RSPO members, By transfer to certified palm oil, By describing our actions at web, CSR report etc

Particulars

Organisation Name	Arnott's Biscuits Ltd
Corporate Website Address	http://arnotts.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia
Membership Number	4-0194-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

11855

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

11855

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

3799

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

3799

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Biscuits

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Arnott's will move to 60% CSPO by end 2013 and 100% by end 2015 stepping up by 20% per year

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Arnott's will continue to engage with interested stakeholders to share our progress to 100% CSPO. See our publicly available infographic at [Click here to visit the URL](#)

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Please see [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Please see
[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Arnott's contributes to a range of community programs, mainly through The Arnott's Foundation, which was established in 2005. The aim of the Foundation is to create positive environments that allow Australian families to build, maintain and enjoy a better quality of life. Through the Foundation, Arnott's supports projects including:

- Driver Reviver: Ensuring safer driving, particularly during family holiday times. Each year, Arnott's donates around 680,000 portion control packs of some of Australia's favourite biscuits for Driver Reviver volunteers to distribute nationally.
- Fairy Sparkle Garden Project: Building magical garden areas for children in hospital.
- FoodBank Australia: Helping welfare agencies provide food to people in need. During the period January - December 2012, the Company donated more than 238,070 kilograms of product to Foodbank.
- Camp Quality: The Arnott's Foundation's support will enable more than 1,500 families with children who have cancer to participate in Camp Quality's Family Camps. Since 2005, the Foundation has raised more than \$1,334,288 for Camp Quality.

Please also see [Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

A major obstacle for Arnott's is managing consumer confusion about use and benefits of sourcing CSPO as compared to uncertified Palm Oil.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Arnott's has engaged with WWF & AFGC to keep them updated on our progress to 100% CSPO. These parties have also been invited to tour our factories to gain a better understanding of palm usage

Particulars

Organisation Name	Ashbury Chocolates Ltd
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0277-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

At ashbury chocolates we use fractionated palm oil and derivatives of palm oil

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

367

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

372

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

5

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Confectionery

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Australia, Belgium, Canada, Denmark, Egypt, Finland, Germany, Iceland, Ireland, Italy, Japan, Norway, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We have just moved to purchase 75% of palm oil as mass balance certified.
 From 2014 we will move to purchase of 100% volume of bulk palm oil, speciality palm oil, and most of derivatives as mass balance certified. (apart from one taht is not available in eth certified version at the moment)
 By 2015 we woudl like to purchse segregated palm oil (we in the process of obtaining information on availability of materials required)
 In 2014 we are also aiming to obtain RSPO supply Chain certification for Mass Balance module.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We will obtain RSPO certification in supply chain for mass balance module.

We have joined the "Investors in the environment" scheme, which will publicly communicated Ashbury's commitment to the environment incuding promoting RSPO and sustainable palm oil.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

We have joied investors in the environemnt scheme and we are in the process of collating all data together to be officialy and published.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

We are members of the Carbon Trust and work to the agreed carbon footprint reduction plan which is reviewed on an annual basis.

We are in the process of creating a formal corporate Travel Policy.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Ashbury is a member of Sedex and manages its resources in line with principles of ETI code of practice. We are communicating ETI code of practice amongst our suppliers.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

At the moment we source approx 75% of palm oil ingredients from sustainable source under Mass Balance supply chain. From January 2014 we are aiming to source 100% of available palm oil and derivatives from the sustainable source under Mass balance supply chain system. From 2015 we are aimin to switch to segregated or identity preserved forms of materials originating form Palm Oil (subject to availability)

Challenges

1. Significant economic, social or environmental obstacles

Despite the information provided on conference and positive trends worldwide, there is still a limited availability of palm oil and palm oil derivatives materials especially in search of segregated versions. Confectionary speciality fats are still limited in supply and pose a challenge not only in context of volume supplied, but price wise. They are still more expensive than non-certified equivalents. We are searching for alternative suppliers that could provide us with speciality fats appropriate for type of products we are manufacturing.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We are engaged with key stakeholders through work with retailers and key suppliers in order to provide product with sustainable palm oil.

Particulars

Organisation Name	Associated British Foods plc		
Corporate Website Address	http://www.abf.co.uk		
Primary Activity or Product	Processor and/or Trader, Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	AB Mauri	Manufacturer	Yes
	ABITEC Corporation	Manufacturer	Yes
	George Weston Foods	Manufacturer	Yes
	Allied Bakeries	Manufacturer	Yes
	The Jordans and Ryvita Company	Manufacturer	Yes
	AB Agri	Manufacturer	Yes
	Speedibake	Manufacturer	Yes
	AB World Foods	Manufacturer	Yes
	Westmill Foods	Manufacturer	Yes
	SPI Pharma	Manufacturer	Yes
	British Sugar	Manufacturer	Yes
	Ohly	Manufacturer	Yes
	The Silver Spoon Company	Manufacturer	Yes
	Twinnings Ovaltine	Manufacturer	Yes
Country Operations	Australia, Argentina, Brazil, China - People's Republic of, Colombia, France, Germany, India, New Zealand, Poland, Thailand, United Kingdom, USA		
Membership Number	4-0115-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

See our 2015 palm oil commitment:
[Click here to visit the URL](#)

Also, please refer to our section on Responsibility
[Click here to visit the URL](#)

Palm Oil Processors and Traders

Operational Profile

1. What are the main activities of your organisation?

- Animal feed supplier

Other:

--

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

3. Total volume of all palm oil products handled in the year:

--

3.1. Total volume of Crude Palm Oil handled in the year:

8300

3.2. Total volume of Palm Kernel Oil handled in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions handled in the year:

12250

3.4. Total volume of all palm oil and palm oil derived products handled in the year:

20550

4. Volume of Crude Palm Oil that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil handled that is RSPO-certified:

--

5. Volume of Palm Kernel Oil handled in the year that is RSPO-certified

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified

--

6. Volume of all other palm-based derivatives and fractions handled in the year that is RSPO-certified

--

6.1. Book & Claim

3000

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions handled that is RSPO-certified

--

7. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**8. Date of first supply chain certification (planned or achieved)**

2014

9. Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains

2015

10. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

--

11. Timebound plan - Year expected to only 'handle/supply' RSPO certified oil palm products

2015

12. What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)?

--

13. How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?

Trade Press Releases, letter to merchant customers, adverts.

Are considering the use of the Greenpalm logo.

14. Do you plan to use the RSPO trademark?

No

If yes, when do you plan to apply for the trademark license?

--

15. Which countries that your organization operates in do the above commitments cover?

China - People's Republic of, United Kingdom

Actions for Next Reporting Period

16. Outline actions that will be taken in the coming year to promote sustainable palm oil

Continue to work with suppliers to develop supply of physical certified sustainable palm and palm derivatives.

17. Does your company have a public commitment relating to the GHG emissions of your operations?

No

Public commitment relating to the GHG emissions

--

18. Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?

No

Public commitment to only purchase palm oil from suppliers that disclose their GHG emissions

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information please indicate the reasons why

--

- Other reason:

--

Application of Principles & Criteria for all members sectors

20. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

Water, land, energy and carbon footprints policy

--

Land use rights policy

--

Ethical conduct and human rights policy

--

Labour rights policy

--

Stakeholder engagement policy

--

20.1. If none, please specify if/when you intend to develop one

--

21. What steps will your organization take to minimize its resource footprints?

See our environmental statements on our website:
[Click here to visit the URL](#)

22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See our statement replating to suppliers and principles:

[Click here to visit the URL](#)

[Click here to visit the URL](#)

[Click here to visit the URL](#)

23. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

24. Where relevant, what prevents you from trading/processing only CSPO?

None availability physical supply of palm and plam derivatives.

25. Are you sourcing 100% physical CSPO?

No

Details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why

--

26. Has your company integrated aspects of traceability into any other products handled? If so, how?

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

13578

3.2. Total volume of Palm Kernel Oil used in the year:

2838

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

8865

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

25281

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

472

4.2. Mass Balance

26

4.3. Segregated

638

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1136

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

10

5.2. Mass Balance

--

5.3. Segregated

618

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

628

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

85

6.2. Mass Balance

397

6.3. Segregated

2336

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

2818

7. What type of products do you use CSPO for?

Cereals, cereal bars, bread, bread products, bakery ingredients, intermediates for pharma & personal care market, cake decorations, ice-cream accompaniments, beverage powders.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Brazil, Colombia, Germany, India, New Zealand, Poland, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

--

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Ongoing work with existing and new vendors of certified palm and palm derivatives to identify physical supply were possible.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2011

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

See our environmental statements on our website:
[Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See our statement replating to suppliers and principles:

[Click here to visit the URL](#)

[Click here to visit the URL](#)

[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

ABF have been a supporter of the RSPO with subsidiaries members since 2006 and also a presence at annual RT meetings, General Assemblies and the recent European Summit.

Particulars

Organisation Name	AUGUST STORCK KG
Corporate Website Address	http://www.storck.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0197-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

13619

3.2. Total volume of Palm Kernel Oil used in the year:

784

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

14403

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

7460

4.2. Mass Balance

6159

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

13619

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

784

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

784

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Confectionary

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Since 2011 August Storck KG sources 100% of its yearly PO/PKO demand as csPO/csPKO Book & Claim. In 2012 the company has been certified according to RSPO Supply Chain Certification Systems and the first physical csPO Mass Balance was sourced. In 2013 the share of csPO Mass Balance rose to approx. 45% while the remaining 55% will be covered by csPO/csPKO Book & Claim. Already in 2014 August Storck will source approx. 75% of its total demand as csPO/csPKO Mass Balance. The remaining 25% will be covered by csPO/csPKO Book & Claim. By 2015 100% of our demand of PO/PKO will be sourced as csPO/csPKO Mass Balance. After 2015 the total volume will be csPO/csPKO Segregated.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

August Storck will gradually convert to 100% physical csPO/csPKO until 2015 as stated in the Time-Bound Plan.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2016

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We do follow our environmental policy.
 With regard to the sourcing of Palm Oil the RSPO membership of our company has to be mentioned.
 Furthermore we ask our suppliers to meet the following requirements:

- Zero-net land use emissions, which excludes cultivation on peat-soils and clearance of high carbon stock areas for new plantations
- Only buying Fresh Fruit Bunches (FFB) from known and legal sources
- Responsible Sourcing generally

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

August Storck KG holds a SA8000 certificate.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

August Storck KG is member of the Forum Sustainable Cocoa (Forum Nachhaltiger Kakao).
Community programs are under way.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Our company will source 100% csPO/csPKO Mass Balance until 2015. The conversion to 100% csPO/csPKO Segregated will take place as of 2016.
Currently not all of the special fractions needed are available as csPO/csPKO Segregated.

Challenges

1. Significant economic, social or environmental obstacles

The availability of special fractions of PO and/or PKO is still challenging in the near future.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

By our membership at the RSPO.
By supporting GreenPalm with the purchase of Certificates.
By sourcing csPO since 2011 (100% B&C and MB).

Particulars

Organisation Name	Aviko BV
Corporate Website Address	http://www.Aviko.nl
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Albania, Antigua & Barbuda, Argentina, Armenia, Aruba, Austria, Azerbaijan, Bahamas, Bahrain, Barbados, Belarus, Belgium, Belize, Benin, Bosnia/Hercegovina, Brazil, Brunei Darussalam, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Estonia, Faroe Islands, Fiji, Finland, France, Germany, Ghana, Gibraltar, Greece, Guatemala, Guyana, Haiti, Hungary, Iceland, Indonesia, Iraq, Ireland, Italy, Jamaica, Jordan, Kazakhstan, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macedonia, Malaysia, Malta, Mexico, Moldavia, Mongolia, Morocco, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Norway, Oman, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Reunion Island, Romania, Russian Federation, Saudi Arabia, Seychelles, Slovakia, Slovenia, South Africa, Spain, Suriname, Sweden, Taiwan - Republic of China, Thailand, Trinidad & Tobago, Turkey, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela
Membership Number	4-0142-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

20509

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

6840

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

6840

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Potato Products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Albania, Antigua & Barbuda, Aruba, Austria, Azerbaijan, Bahamas, Bahrain, Barbados, Belgium, Belize, Bosnia/Hercegovina, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Estonia, Faroe Islands, Fiji, Finland, France, Germany, Ghana, Gibraltar, Greece, Guatemala, Guyana, Haiti, Hungary, Iceland, Indonesia, Iraq, Ireland, Italy, Jamaica, Jordan, Kazakhstan, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macedonia, Malaysia, Malta, Mexico, Moldavia, Mongolia, Morocco, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Norway, Oman, Panama, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Reunion Island, Romania, Russian Federation, Saudi Arabia, Seychelles, Singapore, Slovakia, Slovenia, South Africa, Spain, Suriname, Sweden, Taiwan - Republic of China, Thailand, Trinidad & Tobago, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2014 : 60% Book & Claim

2015: 100% CSPO (Segregated)

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Communication via: presentations, website, packaging (Green Palm / RSPO logo on outer cartons), report on sustainable developments within our company.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2015

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

- reduction of energy usage
- generate and use of bio gas
- reduction of number of truck movements / reduction of exhaust gases
- supporting sustainable agriculture

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Comply with law and regulations in this field

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We support numerous initiatives that stimulate people to exercise. Results are not benchmarked.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Aviko commits to policies regarding sustainability. Aviko was the first potato processor to become a member of the RSPO. However we operate in challenging economic environment. The importance of RSPO is sinking in more and more which means the market is more and more prepared to pay for using CSPO in our products. That is why we gradually switch to using 100% CSPO in 2015.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

It is part of our own CSR policy with a separate paragraph on what the RSPO stands for.

Particulars

Organisation Name	Bahlsen GmbH & Co. KG		
Corporate Website Address	http://www.bahlsen.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Manufacturing Site in Barsinghausen	Manufacturer	Yes
	Manufacturing site in Berlin	Manufacturer	Yes
	Manufacturing site in Varel	Manufacturer	Yes
	Manufacturing site Schneverdingen	Oil Palm Growers	Yes
	Bahlsen Sweet Sp. Z o.o.	Manufacturer	Yes
Country Operations			
Membership Number	4-0123-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Sustainability Report 2011/12
[Click here to visit the URL](#)

Press releases
[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

8566

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

7717

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

16283

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

7904

4.3. Segregated

662

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

8566

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

7717

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

7717

7. What type of products do you use CSPO for?

Cakes and Biscuits

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2012

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Changeover to CPO mass balance finished in January 2012; We plan to switch to segregated palm oil until the end of 2015 depending on the availability of the relevant CPO & PKO derivatives.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Active participation in the "forum for sustainable palmoil" in order to further develop the RSPO ciriterias.

Consistent conversion to certified palm oil standard "segregated"

Regular communication and exchange with our suppliers on sustainable palm oil

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)
For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

see Sustainability Report:
[Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

see Sustainability Report:
[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

see Sustainability Report:
[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

see Sustainability Report:
[Click here to visit the URL](#)

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

see Sustainability Report:
[Click here to visit the URL](#)

Particulars

Organisation Name	Bakkersland B.V.
Corporate Website Address	http://www.bakkersland.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Netherlands
Membership Number	4-0261-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Bakery products for some private labels

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

--

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

--

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

--

12. Do your (own brand) commitments cover your companies' global use of palm oil?

--

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

--

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Banketbakkerij Nora BV
Corporate Website Address	http://www.nora.nl
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Austria, Belgium, Croatia, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Israel, Italy, Kuwait, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, Russian Federation, Saudi Arabia, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Ukraine, United Kingdom, USA
Membership Number	4-0162-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1538122

3.2. Total volume of Palm Kernel Oil used in the year:

431354

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1969476

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

97236

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

97236

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Biscuits

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2017

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2017

15. Which countries that your organization operates in do the above commitments cover?

France, Germany, Netherlands

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We have already the certification for RSPO
 We want to achieve % of using CSPO in:
 2014 15%
 2015 25%
 2016 35%
 2017 100%

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will promote the use of RSPO during our sales meetings

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2012

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

minimalise water and seperate waste of paper, plastic etc. Waste is used as animal feed.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

we are certified by IFS and BRC

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Regional projects

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

because of our diversity of our costumers we are planning to achieve 100% mass balance palm oil for 2017.

Challenges

1. Significant economic, social or environmental obstacles

no

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

be a member of RSPO and promote the use of RSPO palm during our sales meetings.

Particulars

Organisation Name	Beiersdorf AG
Corporate Website Address	http://www.Beiersdorf.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Argentina, Austria, Belgium, Bolivia, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Croatia, Czech Republic, Denmark, Dominican Republic, Ecuador, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Hungary, Iceland, India, Indonesia, Ireland, Italy, Japan, Kazakhstan, Kenya, Korea - Republic of, Lithuania, Macedonia, Malaysia, Mexico, Morocco, Netherlands, Norway, Panama, Paraguay, Peru, Poland, Portugal, Puerto Rico, Romania, Russian Federation, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Taiwan - Republic of China, Thailand, Turkey, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam
Membership Number	4-0125-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

see our website [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

244

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

25057

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

25301

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

244

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

21469

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Palm based derivatives and fractions are mainly used as surfactants and emulsifiers in a range of our face, body and haircare products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Austria, Belgium, Bolivia, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Croatia, Czech Republic, Denmark, Dominican Republic, Ecuador, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Hungary, Iceland, India, Indonesia, Ireland, Italy, Japan, Kazakhstan, Kenya, Korea - Republic of, Lithuania, Macedonia, Malaysia, Mexico, Morocco, Netherlands, Norway, Panama, Paraguay, Peru, Poland, Portugal, Puerto Rico, Romania, Russian Federation, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Taiwan - Republic of China, Thailand, Turkey, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 100% via B&C SC models

2014 first raw materials via mass balance SC models

2014 work with suppliers to identify rawmaterials to be switched to segregated SC models

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We will be switching the first raw materials to massbalance SC models and will explore further options to source further rawmaterials from physical SC models that will be phased in once the new material and/or is quality approved.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Please refer to our sustainability report and GRI reporting on our website (file attached to Q 18)

We are currently enlarging our measurement Scope to include Scope 3 emissions as well as implementing measures to increase energy and water efficiency thus reducing our environmental footprint. For the factory that we are building in Mexico we are aiming to reach Leeds PLATINUM standard.

We have also started a LCA program to optimize the environmental footprint of our products.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We have a CoC for our own operations and a supplier code of conduct which is being implemented (see attachment to Q 22)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Again please refer to our sustainability review attached to Q 18 and to our WebSite [Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We will be switching the first raw materials to massbalance SC models and will explore further options to source further rawmaterials from physiscal SC models that will be phased in once the new material and/or is quality approved.

Challenges

1. Significant economic, social or environmental obstacles

As we are not sourcing palm products directly but use derivatives and there are only few materials already available on physical SC models. We are actively working with our supplier base to get a broader offer on physical sources raw materials.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Discussion with suppliers, engagement with other RSPO members

Particulars

Organisation Name	Beltek (Huizhou) Foods Co., Ltd.
Corporate Website Address	http://www.beltek.com.cn
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	China - People's Republic of
Membership Number	4-0185-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Instant Noodles

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2018

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2023

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2015, 10%

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

--

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	BISCUITERIE DE L'ABBAYE
Corporate Website Address	http://www.biscuiterie-abbaye.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, Canada, Finland, France, Germany, Italy, Netherlands, Spain, Switzerland, United Kingdom
Membership Number	4-0182-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

The biscuiterie de l'Abbaye decided to buy 100% of segregated sustainable palm oil for its customers brands. Biscuits under its own brand do not contain palm oil.

98% of palm oil bought by the Biscuiterie de l'Abbaye is Segregated of Identity preserved sustainable palm oil. The Biscuiterie de l'Abbaye hope to reach 100% in 2014.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

523

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

523

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

414

4.4. Identity Preserved

99

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

513

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

We use sustainable palm oil for biscuits of our customers brands only.
Biscuits under our own brand do not contain palm oil.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

--

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

France

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

For the period July 2012 to June 2013, 98% of palm oil bought by Biscuiterie de l'Abbaye for its customers brands was certified RSPO Segregated or Identity Preserved (513 tonnes certified / 523 tonnes bought).

We hope to reach 100% in 2014.

Products under our own brand do not contain palm oil. That is why the time-bound plan filled above is related to our customers brands.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will encourage our customers to choose to put the RSPO trademark on their packagings

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2012

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Stakeholder engagement

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Carbon footprint of our products assessed at each new development.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Questionnaire about sustainable development policy sent to our suppliers

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

/

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

98% of palm oil bought by the Biscuiterie de l'Abbaye is certified RSPO Segregated or Identity Preserved. The only reference which is not yet certified is kosher palm oil. For the period from July 2012 to June 2013 our supplier was not ready to supply us RSPO certified kosher palm oil. We hope to be supplied in 2014 with 100% palm oil certified.

Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Engagement with stakeholders

Particulars

Organisation Name	Bolsius International B.V.
Corporate Website Address	http://www.bolsius.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	USA
Membership Number	4-0253-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

This year we will start using CSPO in scented candles.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2018

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Bolsius is traditionally a candle manufacturer that has been very strong in the manufacture of paraffin based candles. The majority of the raw materials we are using is still paraffin. Fat is slowly becoming a more important raw material for us, due to the lower amount of paraffin available in the market. We see the urgency of more sustainable palm oil and work towards use of certified palm oil in our products. We have last year purchased our palm oil only from RSPO membered suppliers.

Our private label customers do want to talk about RSPO certified palm oil but when faced with the higher costs they choose to take products from our competitors or choose product containing non certified palm oil. Recent talks with customers point in a direction that this will change soon and that they are willing to pay additional money for the good cause although there is no difference in performance.

For our own Bolsius brand we have decided to start upcoming reporting period sourcing first quantities of RSPO certified (mass balance) palm oil.

This is a big decision as RSPO certified material will increase our costs of raw materials and as raw materials is the largest cost factor in our products this will influence either cost price of our products or our profit margin. We however do plan to slowly increase the amount of certified palm oil the upcoming years.

We recently also had a discussion with GreenPeace on the topic of certified palm oil and the candle industry - to exchange opinions and ideas and talk about the future.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Upcoming year we will inform our salesforce how they can actively promote the use of sustainable RSPO certified palm oil in their discussion with customers and Private Label customers. It has also struck us that we have been getting limited but more increasing questions of our customers on use of RSPO certified palm oil but have never really had discussion with our suppliers on this matter. We will start with this and try team up with our suppliers of raw materials to increase the amount of RSPO certified palm oil as we can achieve more when we team up!

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We strive to zero waste. No raw material exits the factory as waste! Wax and paraffin only leaves our factories as finished product. And glass and aluminium waste is recycled.

Our main raw material - paraffin is in fact a waste product from lube oil production. We buy this waste from refineries and use it to make our products.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

N/A

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We will upcoming year investigate how we can prepare our organisation for this. We do strive to achieve this in future but we can only do this in a way that is sustainable for our own business!

Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

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Robust:

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Simpler to Comply to:

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3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Bradford Soap Works
Corporate Website Address	http://www.bradfordsoap.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Mexico, USA
Membership Number	4-0266-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Home & Personal Care Goods

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

6211013

3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

soap base and bar soap

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

--

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

--

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

--

12. Do your (own brand) commitments cover your companies' global use of palm oil?

--

13. Does your company use palm oil in products you manufacture on behalf of other companies?

--

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

Mexico, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We do not produce our own brands.
We are committed to educating our clients on the benefits of using sustainable palm oil.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Continued communication with clients regarding sustainable options on our website and presentations.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

We report our emission through the Carbon Disclosure Project with our client Unilever.
Our emissions are very low due to the nature of our business. Our facilities are powered by Natural Gas. As a contract manufacturer packaging needs are usually dictated by our customers.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We work with a packaging facility that has a zero carbon footprint and is wind powered.
We purchase palm oil direct from a plantation that is Rainforest Alliance certified.
We purchase environmentally friendly packaging materials for a portion of our customers.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We will continue to source fairtrade and sustainable materials when available and approved by clients.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Not at this time.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

As a contract manufacturer, our clients dictate the materials we use.
We are currently sourcing Rainforest Alliance certified Palm Oil.

Challenges

1. Significant economic, social or environmental obstacles

We can educate our clients, but ultimately they have the final say in the selection of raw materials based on cost and quality.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Business to business education

Particulars

Organisation Name	Brandt Zwieback-Schokoladen GmbH & Co. KG
Corporate Website Address	http://www.brandt-zwieback.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Canada, Denmark, Finland, France, Germany, Greece, Italy, Korea, Democratic Peoples Republic, Portugal, Spain, USA
Membership Number	4-0158-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

No

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

530

3.2. Total volume of Palm Kernel Oil used in the year:

100

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

630

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

530

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

530

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

100

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

bakery

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2011

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

France, Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Internal audits, communication with our supplier, checking of quality - documents

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

see our homepage: [Click here to visit the URL](#)

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Member of ZNU (Zentrum für nachhaltige Unternehmensführung der Universität Witten/Herdecke)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See attached Code of Conduct

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

See our Homepage

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Is a part of our company strategy

Particulars

Organisation Name	Burton's Foods Ltd
Corporate Website Address	http://www.burtonsfoods.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0016-06-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

We are members of RSPO, Sedex & Palm oil Coalition. We have been purchasing 100% of our palm requirements as sustainable since 2010.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

10105

3.2. Total volume of Palm Kernel Oil used in the year:

292

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1237

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

11634

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

10105

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

10105

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

292

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

292

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

1237

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1237

7. What type of products do you use CSPO for?

Manufacture of biscuits

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2010

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We are already sourcing 100% of our palm requirements via RSPO approved mechanisms. We aim to source 100% of our requirements as segregated supply by 2015.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are actively working with our suppliers to provide segregated supply solutions where possible during 2014.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

We are currently reviewing natural resources and waste minimisation initiatives.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We are members of Sedex and insist our suppliers are members too.

We are governed by UK Law in all our business activities and our employees have employment contracts.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We supported local community sports teams in 2012 and have entered in to a partnership with the BBC Children in Need community programme for 2013.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Our goal is to source 100% of our material as segregated material by 2015 and as such wish to keep the pressure on our suppliers to achieve this goal. It is our view that suppliers may not move to segregated supply as quickly if we take up a mass balance option.

Challenges

1. Significant economic, social or environmental obstacles

Some of the material we wish to source is not available as sustainable - but we are pushing our suppliers hard to provide alternative solutions by 2015.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

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3. How has your organization supported the vision of RSPO to transform markets?

Our sourcing strategy is to buy palm products via approved RSPO mechanisms which is in line with customer and retailer expectations. Engagement with key stakeholders.

Particulars

Organisation Name	B.V. Remia Handelmaatschappij
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, Bulgaria, Central African Republic, Congo, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Gambia, Germany, Ghana, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, Malta, Morocco, Netherlands, Netherlands Antilles, Nigeria, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Taiwan - Republic of China, Turkey, Vietnam, Yugoslavia, Zambia, Zimbabwe
Membership Number	4-0084-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

There is a link on the homepage of Remia's website that guides the reader to an earlier press release in which is explained why Remia finds it so important to produce in a sustainable way. This article also contains information about the steps that have already been taken to contribute to an increasing number of sustainable palm oil productions.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

5100

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3200

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

8300

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

5100

4.2. Mass Balance

10

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

5110

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

3200

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

3200

7. What type of products do you use CSPO for?

Mostly in bakery fats like (cake) margerines.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

To cover all the palm oil and palm-based derivatives that are used for its own-brand production, Remia has started to buy Greenpalm certificates in 2011. Also for the years 2012 and 2013 the total use of palm products has been calculated and for these quantities Greenpalm certificates were bought. At this stage there is no intention to change this policy.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Since June 2012 Remia C.V. and B.V. Remia Handelmaatschappij are both RSPO-certified. For over a year Remia C.V. has the possibility to offer its customers products that are produced with Mass Balance or Segregated palm oil (the availability of other palm-based derivatives is still limited). A clear and open communication to the customers about these options has already resulted in an increasing demand for Mass Balance products. Remia's current approach is apparently effective and there seems no need in changing this.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

--

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Since approximately 20 years a group of people within Remia gathers a couple of times a year. In the meetings they discuss the possibilities to minimize the use of gas and electricity. This has resulted in considerable savings.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Remia's P&O department guards the ethical standards.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Occasionally.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Remia's policy is to cover the own-brand products that contain palm oil or palm-based derivatives with Greenpalm certificates. For the private labels the aim is to use as much Mass Balance or Segregated palm oil as possible. Eventually Remia only wants to offer and use 100% Segregated palm oil and palm derivatives. The limited availability of the latter and the unwillingness of many customers to pay the premium that is asked for segregation shows that there is still work that needs to be done in the near future.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	CDB-Holding GmbH & Co. KG		
Corporate Website Address	http://www.chocolateriedebourgogne.com/		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Chocolaterie de Bourgogne	Manufacturer	Yes
Country Operations	France		
Membership Number	9-0338-13-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

France

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Certification was obtained in april 2013

We are now working on labelling to start usine RSPO palm oil before end 2013

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Certification was obtained in april 2013

We are now working on labelling to start usine RSPO palm oil before end 2013

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Environment continuous improvment program : energy cosumption reduction, solar energy study, logistic optimization (EDL..)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Work with supplier asking for sedex certificates, budling ethical code of conduction, developing supplier questionnaires ethical conduct part...

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Not yet but we are looking forward developing parternship. We also plan to have some certification :fair trade, sedex..

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

NONE

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

NOT YET

Particulars

Organisation Name	Chaucer Foods Ltd
Corporate Website Address	http://www.chaucerfoods.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Brazil, Chile, Denmark, France, Germany, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Russian Federation, South Africa, Sweden, Switzerland, United Kingdom, USA
Membership Number	4-0085-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

-

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1049

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1049

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

1049

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1049

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

croutons and bread based snack products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2010

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2010

15. Which countries that your organization operates in do the above commitments cover?

Australia, Brazil, Chile, Denmark, France, Germany, India, Indonesia, Ireland, Japan, Malaysia, Netherlands, New Zealand, Russian Federation, South Africa, Sweden, Switzerland, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Already have RSPO certification

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Continue to use sustainable palm and customer awareness

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Continue to ensure process efficiency improved to reduce raw material usage

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Continue to vet suppliers and work with suppliers who recognise importance of such conduct.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

B2B communication

Particulars

Organisation Name	Cémoi
Corporate Website Address	http://www.cemoi.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France
Membership Number	4-0231-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5100

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

5100

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

2600

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

2600

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

2500

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

2500

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

CHOCOLATE CONFECTIONNARY

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

France

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013: 100% RSPO Book & Claim

2015: 100% RSPO Mass balanced and/or segregate if supply chain available for fractionated palm and palm kernel oil.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

As active member of the main French Food Association (Alliance7) we will participate in the promotion of the general use of sustainable palm oil in the food industry, through questionnaires, balance sheet, annual report of use, information...

We will use this communication plan to convince our own clients to use sustainable palm oil. And our own suppliers to deliver sustainable raw materials.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

to apply certification ISO 14001 to all our factories deadline 2020;
to go further the logistics studies to optimize the transport flow. deadline 2020
Optimize the packaging of raw materials to reduce the carbon footprint: deadline 2020

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

In Ivory Coast: for cocoa production:
we are registred with "S.E.D.E.X".We have societals audits every year
We have action plans.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

With prorgam "P.A.C.T.S",CEMOI participate financially and technically to the sustainable development of the cocoa sector in Ivory Coast.
Sponsored by both german and dutch organizations: "G.I.Z" and "I.D.H".
We benchmark with key indicators."KPIS"

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

we are 100% RSPOcertified BOOK& CLAIM.Cemoi has committed to sourcing 100% under the mass balance supply chain in 2015;

Challenges

1. Significant economic, social or environmental obstacles

our customers ask us usually to replace palm oil with another vegetable fat for health reasons likewise.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

we don't have specific actions for the moment.

Particulars

Organisation Name	CO-OP Clean Co. Ltd.		
Corporate Website Address	http://www.coopclean.co.jp/		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
Country Operations	Japan		
Membership Number	4-0017-06-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods, Own-brand

- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

500

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

500

7. What type of products do you use CSPO for?

Surfactants(Alcohol ethoxylate and alkyl sulfate)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Japan

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We purchase B&C of quantity equivalent to surfactants derived from palm oil using with our powder laundry detergents since last year.
Next step, we are going to purchase B&C of quantity equivalent to palm based surfactants using with all our products until 2015.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are planning to supply the toilet soap made by physical RSPO certified soap chip(MB) in this year or next year.
We have gotten RSPO SCCS certificate in 2012.
we are communicating RSPO and its activity to our customer on the leaflets and website.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2015

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

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- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We need surfactants derived from palm oil or palm kernel oil. An RSPO certification product is not available now about all of surfactants which we use.

We challenged the commodification of the RSPO certification detergent, but RSPO certification raw materials were not available in some raw materials and gave up commodification last year.

Challenges

1. Significant economic, social or environmental obstacles

I think that understanding about the activity of RSPO does not advance to people of the whole world as for the biggest problems.
The language is important. I would like the information dispatch by various languages in the RSPO secretariat.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We are going to issue the activity of RSPO to the consumers widely.

Particulars

Organisation Name	Colgate-Palmolive Company
Corporate Website Address	http://Colgate.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Algeria, Argentina, Austria, Azerbaijan, Belarus, Belgium, Bolivia
Membership Number	4-0028-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Go to attached or to [Click here to visit the URL](#).
See page 47 of Colgate Sustainability Report, "Giving the World Reasons to Smile"

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods, Own-brand

- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

8400

3.2. Total volume of Palm Kernel Oil used in the year:

40412

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

60447

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

109259

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

2152

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

2152

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

9826

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

13974

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

13974

7. What type of products do you use CSPO for?

Bar soaps; UAP (Under Arm Products)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Australia, Albania, Algeria, Argentina, Austria, Azerbaijan, Belarus, Belgium, Bolivia, Bosnia/Hercegovina, Brazil, Bulgaria, Cameroon, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Croatia, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Finland, France, Georgia, Germany, Greece, Guadeloupe, Guatemala, Hong Kong, Hungary, India, Ireland, Italy, Kazakhstan, Kenya, Macedonia, Malaysia, Mexico, Morocco, Mozambique, Netherlands, New Zealand, Nicaragua, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Reunion Island, Romania, Russian Federation, Saudi Arabia, Senegal, Singapore, Slovenia, South Africa, Spain, Sweden, Switzerland, Thailand, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Uzbekistan, Venezuela, Vietnam, Zambia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2009 Colgate committed to purchasing palm oil products from Rspo members only. That same year a commitment was made to purchase 100% certified sustainable palm kernel oil by 2011. As certified sustainable palm kernel oil was not available in 2011, the target date was moved to 2015. As stated in our sustainability report, "Consistent with this commitment, and recognizing the current insufficient supply, Colgate is taking the interim step, starting in 2013, of purchasing GreenPalm Certificates sufficient to cover 100 percent of our requirements. This establishes a new target date of 2020 for buying certified sustainable palm oil and derivatives to ensure the sources can be tracked from plantation to product.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We plan to purchase GreenPalm Certificates as noted and to use mixed balanced oil where available.

We plan to ask suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

See pages 29-40 of the Colgate Sustainability Report.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See pages 44-48 of the Colgate Sustainability Report

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

See pages 41-50 of the Colgate Sustainability Report

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

"Consistent with this commitment, and recognizing the current insufficient supply, Colgate is taking the interim step, starting in 2013, of purchasing GreenPalm Certificates sufficient to cover 100 percent of our requirements. This establishes a new target date of 2020 for buying certified sustainable palm oil and derivatives to ensure the sources can be tracked from plantation to product."

Where sufficient supply of mass balanced oils exist, we plan to purchase and use in lieu of GreenPalm Certificates.

Challenges

1. Significant economic, social or environmental obstacles

Our greatest need is certified sustainable palm kernel oil and it is not available in sufficient quantity for production. The reported prospects for segregated palm kernel oil makes even 2020 appear questionable as a target date.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

1. Colgate-Palmolive now purchases GreenPalm Certificates each quarter to cover the amount of palm oil and its derivatives used in production.
 2. Increased demand has been placed upon our brokers to identify and partner with us in procuring sustainable palm oil products.
-

Particulars

Organisation Name	ConAgra Foods, Inc		
Corporate Website Address	http://www.conagrafoods.com/		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Agro Tech Foods Limited	Manufacturer	No
Country Operations	India		
Membership Number	4-0013-06-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Please refer to our corporate citizenship report.
[Click here to visit the URL](#)

Not included in last year's citizenship report is the acquisition of Ralcorp Holdings Inc.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Instant Noodles Manufacturer
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

79

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

79

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

40

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

40

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Microwave Pop corn, French fries, Nutritional bars, Dessert toppings, Pudding, Cooking sprays, Peanut butter

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Canada, India, Mexico

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2011 - 32% of total usage through Book & Claim

2012 - 50% of total usage through Book & Claim

2013 - 68% of total usage through Book & Claim

2014 - 82% of total usage through a mix of Book & Claim and Mass Balance

2015 - 100% of total usage through a mix of Book & Claim, Mass Balance and Segregated sources

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We are working with our vendors to assist and support them in their development of a robust and cost effective supply chain for sustainable palm oil in USA.

We are developing strategy for integrating Ralcorp and Private brands into ConAgra's Certified Sustainable Palm Oil initiative and our Time - Bound Plan.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Please refer to our annual corporate citizenship report.

[Click here to visit the URL](#)

Also refer to our Supplier Code of Conduct, which can be found on our website at conagrafoods.com

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Please refer to our annual corporate citizenship report.

[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

ConAgra Foods Foundation is committed to ending childhood hunger through various initiatives. Please refer to our annual citizenship report.

[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Supply chain is not sufficiently developed in USA and premiums for certified sources are cost prohibitive at the present time.

Challenges

1. Significant economic, social or environmental obstacles

Supply chain not sufficiently developed in USA and premiums for certified sources are cost prohibitive at the present time.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

1. Ongoing engagement with direct suppliers for availability of sufficient commercial quantities of certified product at reasonable premiums.
 2. Peer to peer networking to promote RSPO CSPO.
 3. Financial support of Green Palm certificate program.
 4. On going public commitment of RSPO CSPO initiative.
-

Particulars

Organisation Name	Conditess, Feine Kuchen GmbH
Corporate Website Address	http://www.conditess.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0244-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

4102

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

4102

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

3311

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

3311

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2018

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2012 the RSPO standards achieved 80% and in the year 2013 100% of the suppliers.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Starting first activities to switch to segregated palm oil.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Our vision is, whenever palm kernel oil and fraction palm oil are used in our products, should be derived from sustainably cultivated sources.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Our interests as an industrial manufacturer is to standardise as much as possible, especially in the purchasing department in sense of sustainable palm oil.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Our vision is, whenever palm kernel oil and fraction palm oil are used in our products, should be derived from sustainably cultivated sources

Particulars

Organisation Name	CONO Kaasmakers
Corporate Website Address	www.cono.nl
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Netherlands
Membership Number	4-0332-13-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

4225

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

4225

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

2112

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

2112

7. What type of products do you use CSPO for?

Dairy: milk and cheese.

PalmKernelExpeller is used as raw material for concentrated feed for dairy cow. The produced milk is used for cheese.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2017

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2022

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2017

15. Which countries that your organization operates in do the above commitments cover?

Netherlands

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2013 have PKE green palm certificates for the volume of Beemster cheese.
 In 2017 have PKE green palm certificates that cover also for the manufacturing of ice-cream. (60%)

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Communicate about having bought the first green palm certificates for PKE.
 Communicate about the cooperation between Solidaridad (Dutch ngo) and Keresa Plantation in Malaysia
 Motivate icecream manufacturers for buying greenpalm certificates for PKE
 Motivate Dutch animal feed manufacturers to source sustainable PKE.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Reduce energy and water and use renewable energy sources
Motivate dairy farmers to use maximum own produced feed

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Data Unknown

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes, with the training programmes with Solidaridad on Keresia Plantation in Malaysia and Twenso and Benso Oil Palm Plantations in Ghana. Clear impact has been that these mentioned plantations are ready for RSPO certification since 2013. We buy the certificates from the same plantations that we have supported in the previous years to become RSPO.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Our organisation is not using PalmKernelExpeller as an ingredient, our suppliers do. Due to the complex supply chain of animal feed industry, a 100% segregated supply of sustainable PKE is not realistic for the near future.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Conrad Schulte GmbH & Co. KG
Corporate Website Address	http://www.schulte-feingebaeck.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Canada, China - People's Republic of, Japan, United Kingdom, USA
Membership Number	4-0237-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

cookies and wafers

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2016

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- change over to CPO MB should be finished in 2016
- Depending on the availability of CPO and CPKO derivatives we will switch to SG

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

In the corporate communications and conversations with customers, we point out to the use of RSPO certified palm oil.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

It depends on the availability and the integration of small volume suppliers.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Continental Bakeries BV
Corporate Website Address	http://www.continentalbakeries.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, France, Germany, Netherlands, Sweden
Membership Number	4-0153-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Our policy is to implant sustainable palm oil

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

11400

3.2. Total volume of Palm Kernel Oil used in the year:

1100

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

3200

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

3200

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

500

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

500

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

all type of biscuits, toast, cookies

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2018

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France, Germany, Netherlands, Sweden

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We are RSPO certified since 2011 and will have from end 2014 the mainstream on palm oil at least on mass balanced

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

This year we have asked for the Trademark licence, and will put this Trademark on

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

at this moment we are analysing our production sites on footprint on resources based on the outcome, actions will be taken

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

based on the legal requirements in Europe/ The Netherlands

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

we will change/are changing over in 2013 to MB palm products based on the capability also of our palm product suppliers and want to have a complete change over to segregated palm products in 2018

Challenges

1. Significant economic, social or environmental obstacles

n.a.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

n.a.

Particulars

Organisation Name	CSM		
Corporate Website Address	http://www.csmglobal.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	CSM	Manufacturer	Yes
Country Operations	Belgium, France, France - Metropolitan, Germany, Hungary, Italy, Luxembourg, Spain		
Membership Number	4-0008-05-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Ingredient manufacturer, Food Goods, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

39640

3.2. Total volume of Palm Kernel Oil used in the year:

2613

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

65196

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

107449

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

4681

4.2. Mass Balance

7969

4.3. Segregated

5931

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

18581

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

91

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

91

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Mainly production of margarines

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France, France - Metropolitan, Germany, Netherlands, Spain, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2014: not yet identified

2015: source completely sustainablePO where market conditions allow

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Inform Industrial customers on RSPO and specifically help how to proceed with day-to-day administrative work

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2012

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We mainly focus on sourcing RSPO. Other initiatives have been taken through partnering with the organisation "Trees for all"

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We help customers in advice and consulting how to work the the system of RSPO.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Program with "Trees for All"

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

RSPO is not well known in public opinion. RSPO is also very complex administrative system when producing end products for consumers.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Frequent presentation for specific customers using sustainable PO.

Particulars

Organisation Name	Cukiernia Mistrza Jana Sp. z o.o.		
Corporate Website Address	www.cmj.com.pl		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
Country Operations			
Membership Number	4-0309-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1017

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1017

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

72

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

72

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Australia, Germany, Netherlands, Poland, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

communication with Customers

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We are member of Sedex.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We use RSPO palm oil.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

B2B

Particulars

Organisation Name	Dairy Crest Group plc		
Corporate Website Address	http://www.dairycrest.co.uk		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Dairy Crest Ltd	Manufacturer	Yes
	M H Foods	Manufacturer	Yes
Country Operations	United Kingdom		
Membership Number	4-0080-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

None

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

6000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

14000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

20000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

3000

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

3000

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

7000

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

7000

7. What type of products do you use CSPO for?

Dairy Spreads

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

N/A

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Communicating the RSPO initiatives through the internal sustainable palm oil committee. Continue to work with suppliers to source sustainable palm oil.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

This is covered in our CR report which is online -

[Click here to visit the URL](#)

also covered in our 40 public sustainability pledges

[Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

This is covered in our CR report which is online -

[Click here to visit the URL](#)

also covered in our 40 public sustainability pledges (specifically 24 and 25)

[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Our community strategy is divided into four strands:

1. Engaging with local communities
2. Looking after the countryside and broader environment
3. Promoting healthy living
4. Supporting education and employability

1. Engaging with local communities

Our local community programme supports local good causes that make a positive and direct contribution to the communities where our workplaces are based.

More information can be found here - [Click here to visit the URL](#)

2. Looking after the countryside and broader environment

Projects we are involved in include:

- The Countryside Fund and the projects that it supports
 - o Mark Allen is a trustee of the group headed by Mark Price, CEO Waitrose. Projects supported including employability / skills courses. Over 60 projects supported helping 40,000 people. An extra £75,000 donated from sales of special Jubilee cheddar. The logo is on Country Life and Davidstow products.
- The Princes Rural Action Programme
 - o Mark is chairman of the programme which is run by the BITC. The programme identifies key rural issues that companies, such as Dairy Crest can help with.
- The Prince's Dairy Initiative
 - o Chaired by Dairy Crest it aims at helping non-aligned (often small) vulnerable dairy farmers become more economically viable. In 2013 we committed ourselves to the project for another 3 years and will help a further 300 dairy farmers (building on the 74 already helped).
- Pub is the Hub
 - o Project aimed at helping rural pubs diversify their services. In the autumn we will be launching our first community shops.

3. Promoting healthy living

Projects we are involved in include:

- Supporting the British Heart Foundation (came to an end in July)
 - o Staff raised about £350,000 for the charity in two years and raised awareness of the importance of good heart health to over one million homes. We also worked with the British Heart Foundation as part of our Occupational Health programme / strategy to help raise awareness of the importance of a healthy diet. Last year 40% of staff had a free health MOT test.

4. Supporting education and employability

Projects we are involved in include:

IGD Feeding Britain's Future

We play a central role in delivering the IGD's 'Feeding Britain's Future programme', the objective of which is to provide skills training to young people so as to enhance their prospects of gaining employment and to promote the benefits of a career in the food industry.

The initiative will be run again in September 2013 and Dairy Crest may also join forces with key retailers (suppliers) in the delivery of the project.

Other support:

- Modern apprenticeships Dairy Technologist Apprenticeships – 3 year course (Project Eden)
- Engineering Apprenticeships – started in Autumn 2012
- Undergraduates New Product Development Undergraduate Placement – a year-long course
- Funding (A-Level) placements on the University Food Science Summer School courses held at Nottingham and Reading Universities– they last about a two weeks
- Six Form Career Talks – undertaken by staff from sites and the technical centre on a regular basis
- National Distribution Centre and Creamery visits – 'understanding food production and logistics'
- GCSE and pre GCSE aged pupils Placements on University Food Science Summer School courses at Nottingham and Reading Universities (GCSE level)
- Skills Festival / Engineering Festival in Gloucestershire
- School career talks – including Dragon's Den projects
- Creamery visits – 'From farm to fridge' – how dairy products are made

KPIs around community are here:

[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Customer awareness and benefit of sustainable palm oil is low. Procurement of 100% fully segregated palm oil is not the norm and therefore a price premium is applied.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Engagement with key internal and external stakeholders

Particulars

Organisation Name	Dalian Talent Gift Co., Ltd		
Corporate Website Address	www.daliantalent.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Dalian Talent Home Deco (Thai) Co., LTD.	Manufacturer	Yes
	Dalian Talent Poland Sp zo. o.	Manufacturer	Yes
Country Operations	China - People's Republic of, Poland, Thailand		
Membership Number	4-0333-13-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

We plan to get SG certification in the beginning of 2014

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1000

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Candle

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2020

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

China - People's Republic of, Poland, Thailand

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2015 to start use CSPO 20%
2020 to start use CSPO 80%

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will re-build the palm wax supply chain ,and cooperate with the supplier who has the SG supply certification.
We will negotiate with our customer and promote the RSPO project

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We will work on sustainable business

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We promise to implement IWAY firstly ,then we will build up our own conduct code

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

1. CSPO price is higher than normal palm .
 2. there has to be some modification for most company once they choose IP or SG system.
-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We will promote the products which consists of palm wax ,and encourage more and more customer to join RSPO

Particulars

Organisation Name	Dalli-Werke GmbH & Co.KG
Corporate Website Address	http://www.dalli-group.com/dalligroup
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0303-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods, Own-brand, Manufacturing on behalf of other third party brands

- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

125

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

125

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

65

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

65

7. What type of products do you use CSPO for?

We use indirect Certified Sustainable Palm Kernel Oil (CSPKO) via Book&Claim. This derivatives are mainly our surfactants in cleaning products.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2018

15. Which countries that your organization operates in do the above commitments cover?

Austria, Germany, Netherlands, Spain

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2013 50% of our own brand use is covered by book&claim.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Communication with our customers about the use of CSPKO based derivatives.
Getting an overview about the availability of derivatives which use mass/balance or segregated palm kernel oil.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Our organization has already partially implemented certified management system for environmental and energy management according to ISO 14001 and ISO 50001.

The management system will be successively expanded.

In the context of these systems specific targets for continuous improvement of environmental performance and energy efficiency are developed and appropriate measures are implemented.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Compliance with all ethical, legal and other regulatory requirements we regard as minimum standards. This is anchored in our principles.

The verification of compliance with legislation and other principles is, among other things via external audits to standards such as IFS or ISO 14001 / 50001th.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes - AISE Sustainable Cleaning

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We currently see not the possibility to cover our demand on derivatives (e.g. surfactants, emollients etc.) with products based mass balance or segregated.

Challenges

1. Significant economic, social or environmental obstacles

The supply chain for CSPO based derivatives is still under development. There is a further stimulus needed to bring this into the chemical industry.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Danone
Corporate Website Address	http://www.danone.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0295-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Danone recognizes that the destruction of world's rainforests from expanding and unsustainable palm oil production is a concern. Sustainable palm oil cultivation practices must be promoted to preserve ecosystems and bring sustainable benefits to local communities.

Danone is a relatively modest user of palm oil with 24.000 tons (less than 0,05% of worldwide production), Nevertheless, Danone will substitute palm oil with alternatives where appropriate.

Danone commits to purchase 100% of its palm oil needs from segregated CSPO (certified sustainable palm oil) sources by the end of 2014. To reach this target, Danone has set up a clear internal plan with milestones.

Today, Danone is a member of the Roundtable on Sustainable Palm Oil (RSPO) and already sources 100% of its palm oil from suppliers who are RSPO members. The RSPO aims to develop and implement global environmental and social standards for sustainable palm oil production.

Additionally, by the end of 2011, Danone commits to purchase GreenPalm certificates for all volumes not sourced from physically segregated & certified sustainable palm oil. GreenPalm initiative encourages local communities to produce palm oil to RSPO standards.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Food Goods
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

30000

3.2. Total volume of Palm Kernel Oil used in the year:

300

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

18000

4.2. Mass Balance

--

4.3. Segregated

12000

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

30000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

300

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

300

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

By end 2013 have 47% segregated sustainable palm oil and 53% Green Palm certificates
By end 2014 have 100% segregated sustainable palm oil.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Develop a supply chain to receive segregated sustainable palm oil in all our manufacturing network
Having continuously dialoge with deforrest NGO's if our supply base is in line with good manufacturing practices that could lead to promotion of sustainble palm oil

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

--

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Nature programm to reduce our CO2 emissions and Energy consumption

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Danone uses the SEDEX Platform and have 100% of its suppliers registered

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Danone ECOsystem fund
[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

no

Particulars

Organisation Name	DAUDRUY Van Cauwenberghe
Corporate Website Address	http://www.daudruy.fr
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France
Membership Number	4-0090-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods, Biofuels

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

40000

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

40000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

6800

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

6800

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Refining & Biodiesel

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2016

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

France

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We do not have our 'own brands'

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will always ask what sustainable palm oil is available in the market

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

endeavour to buy, when economically viable, sustainable palm oil

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

buy from a reliable source

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

All depends on market forces

Challenges

1. Significant economic, social or environmental obstacles

As an EU consumer of Palm Oil, this is not relevant for us

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

No, not as yet. Looking for the right business partner.

Particulars

Organisation Name	De Banketgroep		
Corporate Website Address	www.debanketgroep.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	De Banketgroep Tilburg	Manufacturer	No
	De Banketgroep Moordrecht	Manufacturer	No
	De Banketgroep Bunschoten	Manufacturer	No
	De Banketgroep Nuth	Manufacturer	No
	De Banketgroep Oud Gastel	Manufacturer	No
	De Banketgroep Ouderkerk a/d IJssel	Manufacturer	No
Country Operations	Netherlands		
Membership Number	4-0281-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

--

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

7134

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

6948

4.3. Segregated

186

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

7134

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Bakery products.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Belgium, Denmark, France, Germany, Netherlands, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

100% RSPO in 2013 Mass Balance.
Extent from MB to SG in the coming years.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

-

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

None.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

None.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes. no benchmark.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

100% RSPO in 2013 Mass Balance.
Extent form MB to SG in the coming years.

Challenges

1. Significant economic, social or environmental obstacles

-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Not.

Particulars

Organisation Name	DE-VAU-GE Gesundheitswerk Deutschland GmbH		
Corporate Website Address			
Primary Activity or Product	Manufacturer, Affiliate Member		
Related Company(ies)	Company	Primary Activity	RSPO Member
	DE-VAU-GE Gesundheitswerk Deutschland GmbH	Processor and/or Trader	Yes
Country Operations	Germany		
Membership Number	4-0327-13-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Our company DE-VAU-GE Gesundheitswerk Deutschland was founded on 1.01.2013.

Before we became RSPO-member in Dec. 2010 with the company Dailycer Holding. This company was insolvent last year and our new owners only bought the old german part of the company. So DE-VAU-GE is only one part of the former Dailycer Holding with sites in France, Uk and Netherlands as well.

For DE-VAU-GE we can only report from the 01.01.2013 on.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

831

3.2. Total volume of Palm Kernel Oil used in the year:

9

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

10

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

850

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

161

4.2. Mass Balance

331

4.3. Segregated

339

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

831

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

1

5.2. Mass Balance

9

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

10

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

10

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

10

7. What type of products do you use CSPO for?

Cereals, Müeslis, Muesli-, Cereal and Fruit-Bars

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

--

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We were certified by BM Trada on 19./20.08.2013.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

change all composed raw materials containing palmoil to either mass balance or segregated

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

The pure oil we buy is segregated when it is on the market. For two oils there ist only mass ballance available. For all composed raw materials with palmoil we are in contact with the suppliers to change the oil to RSPO segregated.

Affiliate Members / Supply Chain Associate

Operational Profile

1. What are the main activities of your organisation?

--

2. Activities undertaken to promote sustainable palm oil, the RSPO and/or members in the reporting period

--

3. Do you have any collaborations with the industry players/private sector to support them in the market transformation towards CSPO?

--

If yes, please give details:

--

4. What percentage of your organization's overall activities focus on palm oil?

--

5. How is your work on palm oil funded?

--

Actions for Next Reporting Period

6. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

Challenges

1. Significant economic, social or environmental obstacles

We changed to segregated or mass balance where SG is not available yet in February 2013 for the pure oils we buy.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	DP Supply B.V.
Corporate Website Address	http://www.basicsupplygroup.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0189-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

5000

3.2. Total volume of Palm Kernel Oil used in the year:

36

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1088

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6124

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

675

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

675

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

148

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

148

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 20% RSPO palm oil products
2014 50% RSPO palm oil products
2015 100% RSPO palm oil products

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

by sales

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

under construction by procurement

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Follow EU regulations regarding industry practices

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Reduction the prices

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Inform customers by sales

Particulars

Organisation Name	Dr August Oetker Nahrungsmittel KG
Corporate Website Address	http://www.oetker.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Argentina, Austria, Belgium, Brazil, Bulgaria, Canada, China - People's Republic of, Croatia, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, India, Ireland, Italy, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Russian Federation, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, USA
Membership Number	4-0170-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

- Dr. Oetker Sustainability Report: [Click here to visit the URL](#) (only german, in english on request)
- Dr. Oetker Food Standard for suppliers (only on request)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

849

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3928

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

4777

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

4

5.2. Mass Balance

845

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

849

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

464

6.2. Mass Balance

3348

6.3. Segregated

116

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

3928

7. What type of products do you use CSPO for?

Production of frozen foods, dairy products and ambient products.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Austria, Belgium, Brazil, Bulgaria, Canada, China - People's Republic of, Croatia, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, India, Ireland, Italy, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Russian Federation, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

already certified

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Active Participation in the "Forum Sustainable Palmoil"

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

under development, goal for 2015

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Dragsbaek A/S
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, Canada, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Greece, Greenland, Iceland, Latvia, Lithuania, Norway, Poland, Portugal, Saudi Arabia, Slovakia, Sweden, United Kingdom, USA
Membership Number	4-0023-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2000

3.2. Total volume of Palm Kernel Oil used in the year:

200

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

4200

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Margarines

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Denmark

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

50% Mass balance in 2014
100% Segregation by 2015

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Strategy in place by end 2013 for own branded products
Preparing factories to handle segregated oils in parallel to conventional oils
Offering the opportunity for segregated products to customers secons half 2013
Getting firm commitments from refineries for supply of segregated stearin/fractions
Continue communication with customers around the subject of RSPO oils

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Ongoin projects as to energy savings

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

CSR policy under constant development and discussed with suppliers.
Supplier audits based on ethical principles

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Palm fractions not available as yet from refineries at fair prices. Constant negotiations taking place.
The issue of palm oil being an "unhelathy" oil is preventing active promotion of RSPO certified oils.
The issue of MCPD-3 esters looming in the horizon.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Many meetings/contacts with main customers to explain and promote the visions/ideas behind RSPO.
Proposed customers to engage in the project.

Particulars

Organisation Name	Eccelso Limited
Corporate Website Address	http://www.eccelso.co.uk
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0218-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

372

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

176

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

548

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

548

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

548

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Vegetable Suet

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2012

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Already achieved in 2012, hoping to switch to 100% segregated in quarter 4 2013

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Customer liason, presentations, possibly media

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

use of container ships, currently using optimum pallet weights

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Conferences, media, web information, customers

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Increased competition, availability of more complex palm products in a sustainable form premiums.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Yes

Particulars

Organisation Name	ECOVER NV
Corporate Website Address	http://www.ecover.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Belgium, China - People's Republic of, France, Germany, Switzerland, United Kingdom, USA
Membership Number	4-0036-08-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

REMARK: Due to a shift in internal responsibilities, we missed the deadline to buy (book&claim) our 2012 volumes; We do however made a clear commitment to purchase the certificates for our total volumes as from 2011. That is why we will guarantee that we will purchase our 2012 volumes together with our 2013 volumes, before the deadline of March 2014. (see also point 16)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

25

3.2. Total volume of Palm Kernel Oil used in the year:

750

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Washing, cleaning and personal care products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Belgium, China - People's Republic of, France, Germany, Switzerland, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

As from 2011, we committed ourselves to have certifications for our total volume of palm oil and palm kernel oil on a book and claim basis.

We are currently assessing the feasibility to move to segregated oil, but this fits in a plan to partly replacing the palm oil by alternative local feedstocks. No final commitment for an exact date yet.

Due to a shift in internal responsibilities, we missed the deadline to buy (book&claim) our 2012 volumes; We do however made a clear commitment to purchase the certificates for our total volumes as from 2011. That is why we will guarantee that we will purchase our 2012 volumes together with our 2013 volumes, before the deadline of March 2014.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

In 2014, we will actively start communicating our sustainability plan with all commitments till 2020. The sourcing of sustainable tropical feedstock will be one of the aspects we will cover in our reporting, where we will report in much more detail about our sustainable sourcing initiatives.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

We have not yet an external standardised reporting system on our environmental KPI's. We do have internal reporting, that can be send on request, where all environmental KPI's are available. We are working towards GRI reporting for 2014, where the sustainable palm oil sourcing will be included.

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

- Replace tropical and food related feedstock with second generation feedstock from local waste streams or algae.
- Working on better tracabiliy system for the chemical industry, as one of the key Industrial partners of a FP7 European project.
- Supplier engagement on our sustainability roadmap on a special sustainability commitments day for all of our suppliers;

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Screening of our suppliers through a voluntary questionnaire about ethical practices. This is highlighted on our suppliers day, where all our suppliers are asked to sign our ethical code of conduct.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

The options to buy segregated PO or PKO are very limited at the moment for our kind of ingredients (detergent and cleaning additives). As Ecover, we always have been working towards a manufacturing system that is using local resources to make local products. This makes the sourcing much more transparent and more feasible for us to assess

Challenges

1. Significant economic, social or environmental obstacles

No availability of proper segregated palm oil ingredients for our industry.

The few that are available come with a extremely premium price.

No clear information available on the % of palm oil that is used in our ingredients (always mix between palm and coco source).

No clear buy in for Greenpalm sourcing from the ngo's, because of mal practices.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have continuous discussions with all our stakeholders (including ngo's and suppliers) on how sustainable sourcing should look like. This has led to our manifesto (in progress) where we want to define more clearly our ambitions in this area.

Particulars

Organisation Name	Eisbär Eis GmbH
Corporate Website Address	www.eisbaer-eis.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0275-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

356

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

50

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

406

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

195

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

195

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Ice cream

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

As our main business is producing private label products our action in terms of sustainability are subject to decisions of our customer.
As we did already in the last months we are going to promote the RSPO statements in our discussions with customer and supplier.
Starting in 2014 we want to change our system from MB to SG. Our aim is to achieve approx. 50% of our demand to be changed to SG quality.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

see above

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Together with our supplier we are searching for supply solutions that will have less negative impact to the environment.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

For the time being we have no dedicated policy regarding subjects of ethical conduct. Nevertheless we want to and we are obliged by our customer to make sure that our supplier and our company observes such rules. As a next step we are going to put this already existing behaviour in a dedicated company policy.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We started using CSPO mass balance in 2013 with our main raw materials in terms of quantity containing palm oil. Through the year 2013 we are working on changing further raw materials into a sustainable quality. Meanwhile we received the first customer requirements to use SG quality only. So we are working on increasing the total number of sustainable raw materials and additionally on improving the actual MB to SG quality.

Challenges

1. Significant economic, social or environmental obstacles

Getting in discussion with all that rather small supplier companies that supply just little quantities, but nevertheless have to change to a sustainable quality.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

If necessary we explain to supplier and cusotmer the intentions of RSPO and the background why it is important. Additionally we do this also for other sustainability programs, such as i.e. UTZ.

Particulars

Organisation Name	Farm Frites International B.V.
Corporate Website Address	http://www.farmfrites.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Argentina, Belgium, Netherlands, Poland
Membership Number	4-0228-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

- 2012/2013: Book&Claim on part of produced volume
- 100% use of CSPO in 2015

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

10610

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

10610

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

par-fried potato products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Argentina, Belgium, Netherlands, Poland

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- 100% book&claim own brands 2012
 - 100% mass balanced 2015
-

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

- continue promotion through VAVI and Belgapom membership
 - website information sharing on RSPO
 - short video (in-company) on sustainability including RSPO
-

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

to be developed

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

- reduce mineral energy use
- reduce packaging waste
- optimise transport

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

- develop Code of Conduct

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

- sponsoring local youth movements, socio-cultural- and sports associations
- participation in local Dutch initiative against cancer: "Alpe d'Huzes"

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

- 100% Mass Balance CSPO in 2015

Challenges

1. Significant economic, social or environmental obstacles

- market beginning to show diversion from palmoil to other more sustainable oils
 - economic obstacle: market not accepting extra cost
-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

- all promotion and support through VAVI and Belgapom membership
-

Particulars

Organisation Name	Ferrero Trading Lux S.A.
Corporate Website Address	http://www.ferrero.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Luxembourg
Membership Number	4-0006-05-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

150000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

150000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

110000

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

110000

7. What type of products do you use CSPO for?

Chocolate based products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

Italy, Luxembourg, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Segregated CSPO:

60% ==> 2012/13

80% ==> 2013/14

100% ==> by the end 2014

For more details please see the palm oil section of Ferrero's 2012 CSR report

[Click here to visit the URL](#)**Actions for Next Reporting Period****17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

As a responsible Food Company and a member of the Roundtable on Sustainable Palm Oil (RSPO) Ferrero has adopted sustainable sourcing practices. Regarding palm oil, Ferrero has supported all its partners in the supply chain to switch from conventional palm oil to RSPO-certified sustainable and traceable palm oil. Ferrero believes it has a significant role to play in leading the sustainable transformation of the palm oil sector, to the benefit of the environment and of the communities living and working in palm oil-producing countries.

As a first step in its journey towards a fully-sustainable production, Ferrero announced that on 11 March 2013, the Alba (Italy), Stadtallendorf (Germany) and Villers-Ecalles (France) plants successfully obtained the RSPO certification with the "Segregated" supply chain.

To date, more than 70% of the Palm oil used by Ferrero is RSPO certified and fully segregated throughout the supply chain. By the end of December 2014, Ferrero will have 100% RSPO certified and fully segregated palm oil by, nearly one year before its previous pledge.

In parallel with the increased availability of sustainable palm oil, which enables us to offer to our consumers a product that mirrors their values and expectations, the Ferrero Group has successfully certified, under the segregated RSPO supply chain, all the EU plants producing Nutella. [Click here to visit the URL](#).

By the end of 2013, the same kind of certification is expected to be achieved for the plants producing Nutella worldwide. All the other products containing palm oil in their recipe will follow.

This implies that our consumers have the assurance to buy Ferrero products which physically contain 100% RSPO certified sustainable palm oil traceable from the plantations of origin.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

NA

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

The Ferrero's Palm Oil Charter objective is to engage ourselves with our suppliers in the journey that aims to minimize in a responsible way the impact on the environment and people involved along our palm oil supply chain. It implies only using certified and traceable palm oil and preserving forests thus addressing the impacts on climate change and communities rights.

By the end of 2013, Nutella sold worldwide will physically contain sustainable and traceable palm oil.

By the end of 2014, 100% of our palm oil supplies will be certified according to the RSPO segregated supply chain, which means that palm oil is sustainable and traceable from the plantations of origin.

By the end of 2015, we agreed with our palm oil suppliers to commit to the Ferrero's Palm Oil Charter targets which satisfy our shared ambition to preserve forests and respect communities' rights.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

As part of its Code of Business Conduct ([Click here to visit the URL](#) Ferrero requires suppliers, trade partners, commercial agents, subcontractors and vendors to engage against improper conduct and / or improper personal advantage.

Ferrero does not allow behaviours that, directly or indirectly, offer, promise, give or demand a bribe or other undue / improper advantage, with the intention of corruption, to public officials, civil servants, members of their families, and business partners. Ferrero does not allow contributions to political parties and / or to candidates for public office.

Ferrero and its commercial partners shall refrain from any activity that results in a conflict of interests.

Ferrero favours long-term contracts, where possible, to help ensure a more stable income for farmers.

Additionally, with the aim to achieve our Charter Palm Oil targets dedicated to forest conservation and people's rights, we recognise that we need to understand and curb corruption-driven activities that may affect our palm oil supply chain. It's why we've agreed, with our palm oil suppliers, to activate a focused policy to specifically manage the risk of bribery that affects forests, their degradations as well as communities' rights.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

NA

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Segregated CSPO:

60% ==> 2012/13

80% ==> 2013/14

100% ==> by the end 2014

For more details please see Ferrero's 2012 CSR report, palm oil section

[Click here to visit the URL](#)

Challenges

1. Significant economic, social or environmental obstacles

As a responsible Food Company committed to satisfy its consumers' expectations towards traceability and transparency, from the very beginning Ferrero has chosen to work closely with its suppliers to provide traceable palm oil, thus providing products which physically contain sustainable palm oil according to the RSPO segregated supply chain and allows traceability.

WWF recognises the complexity in implementing a segregation supply chain especially in the early phases of implementation. "This oil must be kept physically separate from conventional palm oil throughout a very long and complicated supply chain.

Physical separation begins in the growing areas and then extends to the mills, land tank facilities, shipping vessel compartments, market storage facilities, refineries, processors, and finally to the end-product processing facilities to generate a consumer good." (WWF: Profitability and Sustainability in Palm Oil Production).

This complexity is further magnified if the palm oil fractions (different types of refined palm oil) are converted to derivatives used in final food products.

Thanks to the collaboration with our business partners, we have been able to bring forward our ambitious goal to 2014. Now we can purchase and use segregated sustainable palm oil for fractionation, necessary for its use in our products, while also complying with the qualitative standards required by the Group's guidelines.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Ferrero is committed to sourcing palm oil that respects people and preserves forests. As a member of the Roundtable on Sustainable Palm Oil (RSPO) we only work with RSPO suppliers, which comply with its Principles and Criteria across their operations in plantations and provide us only with sustainable and physically traceable palm oil.

RSPO certified segregated sustainable palm oil is now available in larger volumes, which has made it possible to activate certification of Ferrero's production lines.

At the time of completing the present ACOP report, all the palm oil used in Nutella in 8 of our production plants is certified as sustainable and fully segregated by the RSPO.

[Click here to visit the URL](#)

In addition, to build on these RSPO commitments and to strengthen our pledges to socially and environmentally responsible palm oil production, Ferrero and its palm oil suppliers are committed to complying with the Ferrero Palm Oil Charter.

If we can currently trace a large percentage of our palm oil from sustainable plantations, we are now want to focus on addressing the leading causes of forest conversion and carbon emissions and to respect the livelihood needs and human rights of people we deal with along this supply chain , also involving concerned stakeholders.

Particulars

Organisation Name	Findus Nordic
Corporate Website Address	http://www.findus.se
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Denmark, Finland, Norway, Sweden
Membership Number	4-0272-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

534

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

366

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

900

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

533

4.2. Mass Balance

--

4.3. Segregated

1

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

534

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

366

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

366

7. What type of products do you use CSPO for?

Deep fried coated fish products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2009

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Denmark, Finland, Norway, Sweden

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2009: Book & claim
2015: Segregated (100%)

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Demand sustainable palmoil according to our plan to our suppliers,

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

GHG emission report is published for Findus Sweden, whereas not for Denmark, Norway or Finland

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Continuously work with sustainability according to our sustainability policy

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

This is part of our normal work

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We are currently investigating how mass balance can be an option for us.

Challenges

1. Significant economic, social or environmental obstacles

-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

By communicating our policy and pushing our suppliers.

Particulars

Organisation Name	Fonterra Co-operative Group Ltd
Corporate Website Address	http://www.fonterra.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Chile, New Zealand, Saudi Arabia, South Africa
Membership Number	4-0082-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Fonterra.com has positions on Palm Oil and PKE, and 2013 Annual Report with sustainability section.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Manufacturing on behalf of other third party brands
- Other

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

17355

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1210400

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1227755

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

12844

5.2. Mass Balance

2261

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

15105

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Spreads, infant formula, milk products, processed cheese, feta cheese

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2008

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

--

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2008

15. Which countries that your organization operates in do the above commitments cover?

Australia, Chile, New Zealand, Saudi Arabia, South Africa

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013-2014: Continue to work with suppliers in Chile and Saudi Arabia to ensure they join RSPO and supply Fonterra with certified palm oil by 2015

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

2014 - Seek 100% compliance from our suppliers to Fonterra's 2015 palm oil position.
 2014 - Set up auditable and centralised system for certification internally
 2014 - Communicate our revised palm oil position and new PKE position

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

We are in the process of updating our Palm Oil and PKE position - and will start to communicate our volumes and milestones once this new position has been approved.

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We will continue our path to sourcing only certified palm oil by 2015. As mentioned we are at the exploratory phase with defining our PKE sourcing options. We will continue to ask our suppliers to sign Fonterra's Supplier Sustainability Code of Practice (see below)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We ask that our suppliers sign a Supplier Sustainability Code of Conduct - we expect our suppliers to uphold human rights, fair working conditions and environmental protection.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We are currently reviewing (updating) our position on Palm Oil and PKE and have yet to confirm whether we will seek segregated (or mass balance) supplies.

Challenges

1. Significant economic, social or environmental obstacles

Fonterra is a major user of PKE - we use only 17,00 MT of Palm Oil. For this volume there is sufficient infrastructure and volumes to address our sustainability requirements. With PKE this is not the case. Neither is there infrastructure to support physical traceability nor volumes (not until at least 2020). The RSPO is focused on palm oil - but needs to consider the derivatives of palm oil, such as PKE.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We actively engage with stakeholders including community groups, government agencies and NGOs. We are active in the Sustainable Business Council (SBC), which is a member of the World Business Council of Sustainable Development.

Particulars

Organisation Name	Fresh Food Industries Pty Ltd
Corporate Website Address	http://www.ffiholdings.com.au
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia
Membership Number	4-0222-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Not known

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

500

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

500

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

44

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

44

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Confectionery

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2018

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2023

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2018

15. Which countries that your organization operates in do the above commitments cover?

Australia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Not known

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Not known

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Consumer market drive requirements.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Promote the use of sustainable palm oil

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Not known

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Consumer market driven requirement.

Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

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Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Fricopan Back GmbH		
Corporate Website Address	http://www.fricopan.de		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Fricopan GmbH	Affiliate Member	No
Country Operations	Germany, Ireland, Switzerland		
Membership Number	4-0268-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

18

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

18

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

16

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

16

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Bakeries (rolls, baguettes etc.)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2017

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2022

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Germany, Ireland, Switzerland

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2012: 25%
2013: 50%
2014: 75%
2015: 100%

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Yes.

Particulars

Organisation Name	GALA Kerzen GmbH
Corporate Website Address	www.gala-kerzen.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0319-13-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1200

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1200

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

23

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

23

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

candle

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

to be developed

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

to be developed

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

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24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	General Mills
Corporate Website Address	http://www.generalmills.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Argentina, Brazil, Canada, China - People's Republic of, France, Greece, India, Indonesia, Mexico, South Africa, Spain, Switzerland, United Kingdom, USA
Membership Number	4-0256-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Please see the below GMI Statement on Responsible Palm Oil Sourcing:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

56041

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

56041

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

25772

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

25772

7. What type of products do you use CSPO for?

Food products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Brazil, Canada, China - People's Republic of, France, Greece, India, Indonesia, Mexico, South Africa, Spain, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

End of July 2013 at 46%; End of GMI Fiscal year 2014 at 75%; End of calendar year 2015 at 100%.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

GMI will publish our progress on moving to CSPO in our Global Responsibility Report. Please see the 2013 GMI Global Responsibility Report at the following website:

[Click here to visit the URL](#)

We will also supplement physical purchases with Green Palm certificates if needed. GMI is in the process of completing Green Palm application.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

Proprietary

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Our sustainability mission at General Mills is to conserve and protect the natural resources upon which our business depends. We focus our efforts on areas where we can have the greatest impact, both within our own operations and outside of them, primarily in agriculture and ingredient production. See link here for more information: [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

As part of our commitment to supporting human rights in our supply chain, we are leaders in the AIM-PROGRESS Responsible Sourcing task force, whose mission is to promote responsible sourcing by sharing best practices and promoting efficiency in the packaged goods supply chain. We also are signatories to the United Nations Global Compact (UNGC) and are guided by the International Labour Organization's (ILO) 1998 Declaration on Fundamental Principles and Rights at Work. Our Supplier Code of Conduct details our expectations of our suppliers. Together, our Workplace Standards and Ethical Sourcing Policy and our Supplier Code of Conduct set standards for our company, as well as for our suppliers, vendors and other business partners, regarding the protection of human rights. These standards are based in part on the ILO 1998 Declaration on Fundamental Principles and Rights at Work. See page 53 in our 2013 Global Responsibility Report for more information. Link here: [Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

General Mills supports World Wildlife Fund in their efforts to help Independent Smallholders achieve RSPO certification in Indonesia.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Small quantity of purchases and availability of certain palm fractions.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

General Mills continues to work with stakeholders to make progress towards more sustainable palm production, including NGO's, industry groups, and other interested parties on this and other sustainability topics.

Particulars

Organisation Name	Georg Plange GmbH & Co. KG
Corporate Website Address	http://www.plange.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0264-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

37654

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

18199

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

55853

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

37654

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

37654

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

18199

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

18199

7. What type of products do you use CSPO for?

bread and pastry mixes

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We will change our palm oil raw materials as soon as possible in sustainable ones.

Our final aim: use of 100 % segregated palm oil

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

No promotion activities planned.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We are doing several things to reduce the resources footprints. For example:

- we prefer regional sourcing
 - we reduce the car pollution
 - we reduce the consumption of electricity
 - we reduce the heat consumption
 - a.o.
-

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We follow the BSCI standard.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes, we support several lokal community programmes, for example:

- we build up a reading group
 - we maintain an own foundation
 - a.o.
-

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Not all of our suppliers have changed their products in Mass Balance quality.

Challenges

1. Significant economic, social or environmental obstacles

We had no obstacles yet.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We are in direct conversation with our customers.

Particulars

Organisation Name	Gies Kerzen GmbH
Corporate Website Address	http://www.gies-kerzen.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Denmark, Germany, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland
Membership Number	4-0291-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

80

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

80

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Candles

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2019

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2024

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Supply chain certification in May 2013
Applying for Trademark license in July 2013

Start using Certified material in 4th quarter 2013, (0 % of own brand are planned ot consist of certified materia)

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Eventually using the trademark logo on our selling units within the next year.

We are thinking aobut off product communication e.g. announcement on our website.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

In 2014 we are planning to reduce the energy needed for material flow by 20%.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

In October 2012 we have been certified according to SMETA. Main part of the audit was ethical conduct and human rights in our company.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

So far we did not encountered any obstacles. We plan to use the first certified material during the 4th quarter of 2013 (not for own brand products).

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

./.

Particulars

Organisation Name	Günther Zamek Produktions- und Handels GmbH & Co. KG
Corporate Website Address	http://www.zamek.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0283-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

N/A

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1397

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1397

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

1112

6.3. Segregated

1

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

None crude oil in use!

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2016

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2016

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Changing basic used Palmoil to cert. Palmoil 2012-2013 - done.
eliminate Rawmaterials that can not by changed.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Information on our Homepage, that we using sustainable Palmoil to support the RSPO.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

certification according to energiemanagement under construction.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

see document on question 22. We are producing in Germany, ethical and human right are protected by law!

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We don` t use Crude Palm oil. Not all Rawmaterials are available in IP or SEG at all. Some of our suppliers have been certified, according to our requests. If these qualities are available we will convert it to sustainable quality.

Challenges

1. Significant economic, social or environmental obstacles

Some suppliers have been certified, according to our repeating requests for certified palm oil. Elimination from palm derivatives from flavours or change to derivatives from e.g. rapeseed oil.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Some suppliers have been certified, according to our repeating requests for certified palm oil.

Particulars

Organisation Name	Goodman Fielder Ltd
Corporate Website Address	www.goodmanfielder.com.au
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, China - People's Republic of, Fiji, New Caledonia, New Zealand, Papua New Guinea
Membership Number	4-0009-05-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Goodman Fielder provides information about our sustainable palm oil strategy on our website, in our Shareholder Review (formerly Sustainability Report) and in direct communications to customers, consumers and other interested parties.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

10300

3.2. Total volume of Palm Kernel Oil used in the year:

2400

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

12700

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

3303

4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

3303

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

1775

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

1775

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Food products including margarine, biscuits, pastry, sweet baked products, snacks, bread.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Australia, China - People's Republic of, Fiji, New Caledonia, New Zealand, Papua New Guinea

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

1. 100% of retail branded product in Australia and New Zealand to be covered by Green Palm certificates in 2013 (original 2015 commitment).
2. Branded product in Australia and New Zealand to use mass balance CSPO from 2014.
3. Cover palm oil used in Asia Pacific operations with GreenPalm certificates from 2014.
4. Investigate opportunities to use physical supply chain models in APAC, segregated or identity preserved models in Australia and New Zealand and/or require suppliers to go beyond the standard P&Cs (e.g. GHG reporting, additional protection of high carbon stock and high conservation value forests)

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

During 2013 Goodman Fielder will be working with suppliers, co-manufacturers and customers to achieve supply chain certification. In undertaking this work we will be encouraging our suppliers and co-manufacturers to achieve certification and use mass balance CSPO. We will also be working with 'private label' customers to offer mass balance certification for their products.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

--

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

2015

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors**22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Goodman Fielder is committed to using our raw materials responsibly and protecting and caring for the local environments in which we operate. Our Environment Policy sets out our goals relating to the environment. These commitments extend beyond our direct operations and influence all aspects of our business.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Goodman Fielder's internal procurement policy, employee code of conduct and legal delegation authorities work together to ensure that our activities are conducted both legally and ethically. Goodman Fielder will be updating our supplier manual in 2013. This review will ensure that our requirements relating to ethical conduct are clearly documented for our suppliers.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Goodman Fielder is a proud supporter of many charities and community programs. As a food company our community initiatives are often focused on providing nutrition for those most in need. The number of meals provided and the number of individuals serviced by these programs are important measures of our impact. Further details can be found in our Shareholder Review (formerly Sustainability Report).

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Goodman Fielder has committed to sourcing Certified Sustainable Palm Oil (CSPO) for all branded products in Australia and New Zealand (including spreads exported to the Asia Pacific region) using the mass balance supply chain model. Our intention is to implement the sourcing of mass balance CSPO from 2014.

Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

Goodman Fielder, in conjunction with the Australian Food and Grocery Council, hosted an industry forum in 2012 to identify opportunities to address some of the common problems preventing Australian companies from supplying and using certified sustainable palm oil products. We continue to work with industry players and NGOs to progress industry wide approaches to sustainable palm in key markets.

Particulars

Organisation Name	Greencore Group plc
Corporate Website Address	http://www.greencore.ie
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom, USA
Membership Number	4-0154-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

1000

6.2. Mass Balance

--

6.3. Segregated

992

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Convenience foods

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Suppliers to obtain certification by Jan 2014

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Obtain RSPO certification for sites using palm oil derivatives

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Greencore will continue to reduce the amount of energy we use during the manufacturing, storage and distribution of our products and, in doing so, reduce our carbon emissions and overall carbon footprint.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We operate to recognised ethical standards throughout our business and extend to ensure compliance in the supply chain.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Greencore works with a number of organisations and charities with the aim of supporting and developing young people. Please see our Corporate Social Responsibility report for details
[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Greencore uses a range of ingredients containing palm oil and palm kernel oil derivatives in the manufacture of our products. We aim to source these as either segregated or mass balanced according to their availability.

Challenges

1. Significant economic, social or environmental obstacles

We are several steps down the chain from the point of palm oil usage. We therefore need to encourage a number of companies in the supply chain to gain certification before we can be accredited.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Through supplier engagement.

Particulars

Organisation Name	Griesson-de Beukelaer GmbH & Co. KG		
Corporate Website Address	http://www.griesson-debeukelaer.de		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Wurzener Dauerbackwaren GmbH	Manufacturer	Yes
Country Operations	Germany		
Membership Number	4-0068-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2333

3.2. Total volume of Palm Kernel Oil used in the year:

1418

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

716

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

4467

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

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4.2. Mass Balance

879

4.3. Segregated

1002

4.4. Identity Preserved

14

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1895

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

1413

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

1413

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

714

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

714

7. What type of products do you use CSPO for?

biscuits & wafers

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2014 target to reach 95% certified PO, PKO & palm-based derivatives not only for own branded products but for all products manufactured.

2015 target to reach 100% certified PO, PKO & palm-based derivatives (mainly segregation)

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Promote the use of certified palm oil by suppliers and customers

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

we reduce our energy and gas usage to minimize the footprint

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

-

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

-

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Not all suppliers use certified palm (kernel) oil yet (especially small volume suppliers of composed ingredients), therefore not all palm-based ingredients can be switched to at least Mass Balance. We are still in contact to these suppliers to switch to certified palm (kernel) oil before 2015

Challenges

1. Significant economic, social or environmental obstacles

Until now only pure palm oil is available in segregation quality. The amount of certified palm oil in Europe is still too small, that segregation can be offered for all palm-based ingredients like fat mixtures (often used for food production).

Not all small volume suppliers (mainly suppliers of composed ingredients) are certified yet and offer certified palm oil

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We are in regular contact to our suppliers und costumers to promote the use of certified palm oil. Our company has switched to at least Mass Balance for all palm-based ingredients wherever possible.

Particulars

Organisation Name	Gruma Europe		
Corporate Website Address	www.missiondeli.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Mission Foods Seaham		
	Mission Foods Coventry		
	Mission Foods NL		
Country Operations			
Membership Number			
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2906

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

200

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

3106

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

1222

4.2. Mass Balance

--

4.3. Segregated

1684

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

2906

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

200

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

200

7. What type of products do you use CSPO for?

Tortilla wraps and naan bread.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

All palm and palm derivatives already covered by B&C as a minimum.
90% to be SG or MB by 2015
100% to be SG or MB by 2020

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

All suppliers of raw materials containing palm or palm derivatives have been asked to complete an extended specification to include the quantity and source of the palm. All have also been asked to supply the source type and RSPO number on the delivery notes.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Mission will continue to purchase raw materials locally where available. Lights and oven burners have been replaced by energy efficient variants.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Mission has an extensive ethical code of practice that is currently being trained out to every member of staff. We are also members of SEDEX and have undergone two recent audits against the ETI base code.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

There are some raw materials using palm derivatives or fractions that are not available from a suitable source and it is these that will delay the move to 100% SG / MB palm usage.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Gruma Oceania Pty Ltd
Corporate Website Address	www.missionfoods.com.au
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia
Membership Number	4-0298-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1718

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1718

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

1718

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1718

7. What type of products do you use CSPO for?

All wheat based tortillas and flat breads.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2011

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Australia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

100% RSPO palm shortening used currently

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Put it on our website

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Improving energy consumption such as gas, electricity and water.
Increasing recycling.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Suppliers are made aware of Gruma's ethical policy and they need to complete a questionnaire based on this policy.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

No

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We support the vision of RSPO to transform markets by using 100% segregated CSPO.

Particulars

Organisation Name	Grüninger AG
Corporate Website Address	http://www.grueninger.ch
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Switzerland
Membership Number	4-0148-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2950

3.2. Total volume of Palm Kernel Oil used in the year:

130

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5850

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

8930

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

1080

4.2. Mass Balance

--

4.3. Segregated

30

4.4. Identity Preserved

660

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

690

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Special fat and margarines for the food industry (bakeries, others)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

Switzerland

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- make our customers aware of the different RSPO qualities
 - further focus on the price
-

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

- make our customers aware of the different RSPO qualities
 - further focus on the price
-

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2011

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

SMETA 4-pillar Audit

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

SMETA 4-pillar Audit

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes, through Nutriswiss AG

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

find enough suppliers who are able to supply special palm oil fractions in RSPO Segregation quality.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Business to business education

Particulars

Organisation Name	H J Heinz Company Ltd
Corporate Website Address	http://www.heinz.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Argentina, Austria, Belgium, Brazil, Canada, China - People's Republic of, Denmark, Egypt, France, Germany, Greece, India, Ireland, Italy, Mexico, Netherlands, New Zealand, Poland, Portugal, Russian Federation, South Africa, Spain, United Kingdom, USA
Membership Number	4-0020-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

5821

3.2. Total volume of Palm Kernel Oil used in the year:

211

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1441

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

7473

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

14

4.2. Mass Balance

216

4.3. Segregated

5460

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

5690

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

211

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

211

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

867

6.2. Mass Balance

93

6.3. Segregated

140

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1100

7. What type of products do you use CSPO for?

biscuits, frying, margarine, baby food, sprinkles, ...

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2023

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Italy, Russian Federation, South Africa, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

april 2013 : 91%
december 2013 : 100%

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

all actions necessary to reach our target

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

please refer to our CSR : [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Heinz's in house palm oil and procurement teams already conform to industry practices and business applicable regulations

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Heinz has a palm oil project team in place that supports the global palm oil initiative to achieve our goals and move forward on 100% segregated or identity preserved CSPO

Challenges

1. Significant economic, social or environmental obstacles

Our targets to source 100 % physical by 2023 is only indicative as it is dependant on the whole industry to move due to the small volumes on the remaining volume left.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

business to business education - incentive to supplier to get physical sustainable palm oil by actively communicating and purchasing physical sustainable palm oil wherever possible

Particulars

Organisation Name	H. Nölke GmbH & Co. KG
Corporate Website Address	www.noelke.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0269-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

H. Nölke GmbH & Co. KG is a RSPO member since 2011. Since 2012 we are also RSPO certified and purchases palm oil only from suppliers who are members of the RSPO. Furthermore we are used only sustainable palm oil in production.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

500

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

500

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

500

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

500

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Endproduct manufacturer of fermented meat products like salami and salami in slices.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Since 2011 we have replaced conventional palm oil into Mass Balance quality. We are planning to change to Segregation quality as soon as possible. At this moment there is no MB palm oil for our products available.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are planning to inform customers of the RSPO certification.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Some data are still missing.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We are planning to set up an certificated energy management.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We are in compliance with legal requirements.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We supported regional smal projects like healthy breakfast in school. There is no evaluation available.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

There are no significant economic, social and/or environmental efforts detectable.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have supported the vision of RSPO with funding.

Particulars

Organisation Name	Haribo GmbH & Co KG
Corporate Website Address	http://www.haribo.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0110-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3350

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

3350

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

3350

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

3350

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2010

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2016

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

it is planed, to go to "segregated quality" in 2015/16, if it is available.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

no comment

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

no comment

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

no comment

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no comment

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

no comment

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

no comment

Particulars

Organisation Name	HELLEMA HALLUM B.V.
Corporate Website Address	http://www.hellema.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Netherlands
Membership Number	4-0225-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2600

3.2. Total volume of Palm Kernel Oil used in the year:

350

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2950

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

200

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

200

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

75

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

75

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Biscuits and Cookies

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Netherlands, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

1st of July 2013: Be RSPO-Certified a.s.a.p. (certificate received sept. '13)
 1st of August 2013: Make start with RSPO-Mass Balance deliveries and processing (status 12/9: already started)
 1st of July 2014: All processed Palm(kernel)oil within Hellema should be RSPO-Mass Balance
 1st of July 2015: Hopefully all processed Palm(kernel)oil within Hellema will be RSPO-Segregated (depends on availability and price mostly)

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

1st of July 2013: Be RSPO-Certified a.s.a.p. (certificate received sept. '13)
 1st of August 2013: Make start with RSPO-Mass Balance deliveries and processing (status 12/9: already started)
 1st of July 2014: All processed Palm(kernel)oil within Hellema should be RSPO-Mass Balance
 1st of July 2015: Hopefully all processed Palm(kernel)oil within Hellema will be RSPO-Segregated (depends on availability and price mostly)

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Labour rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Try to source ingredients from sustainable chains as much as possible

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Use the paragraphs in our Standard Buying Terms regarding these issues towards our suppliers as much as possible

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Our company is member of UTZ, is UTZ-certified and is currently using the UTZ-Mass Balance principle for all our cocoa and chocolate containing products.

Our company supports the following projects directly: Beautiful Kidz Namibia and Edukans. Both projects are mainly concerned with children's health, happiness and schooling.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

1st of July 2013: Be RSPO-Certified a.s.a.p. (certificate received sept. '13)

1st of August 2013: Make start with RSPO-Mass Balance deliveries and processing (status 12/9: already started)

1st of July 2014: All processed Palm(kernel)oil within Hellema should be RSPO-Mass Balance

1st of July 2015: Hopefully all processed Palm(kernel)oil within Hellema will be RSPO-Segregated (depends on availability and price mostly)

Challenges

1. Significant economic, social or environmental obstacles

Sufficient availability of Segregated Palm(kernel) oil by the middle of 2014, in order to meet the requirements of our most stringent customers, who demand that all the products delivered to them from the 1st of January 2015 with only the RSPO-Segregated label

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We have actively informed our customers of the Time Bound Planning we have committed ourselves to and try to reach this objective in partnership with our customers

Particulars

Organisation Name	Henkel AG & Co. KGaA
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, India, Indonesia, Malaysia, South Africa, USA
Membership Number	4-0051-08-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

The foremost goal is that, whenever palm oil and palm kernel oil are used as the basis for ingredients, this oil should be derived from sustainably cultivated sources. As early as 2009, Henkel committed to covering its product ranges throughout the company with certificates for sustainable palm kernel oil and to complete this step by 2015. To underscore this clear commitment to sustainable palm oil production, we have been purchasing certificates for sustainable palm kernel oil for our entire product portfolio of laundry detergents and household cleaners since 2012. This ensures that for the quantity of palm kernel oil used in the production of surfactants for Henkel's laundry and home care products a corresponding quantity of sustainable palm kernel oil will be produced and enter the supply chain for surfactant production.

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods, Own-brand, Adhesives, Other

- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1093

3.2. Total volume of Palm Kernel Oil used in the year:

7342

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

63173

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

71608

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

1093

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1093

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

7342

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

7342

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

37178

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

37178

7. What type of products do you use CSPO for?

Soap noodles

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2008

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2008

15. Which countries that your organization operates in do the above commitments cover?**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

Starting this year and continuing until the Henkel's Laundry & Home Care business sector, development organization Solidaridad and other partners will start a three-year program in Honduras (Central America) to improve livelihoods of 5,000 workers and 7,500 farmers and their families. It is the goal to build up sustainable supply chains for both palm oil and palm kernel oil that can be certified against the Principles and Criteria of the Roundtable on Sustainable Palm Oil (RSPO). The project is aiming to change 80 percent of the total palm oil production area in Honduras, this is one of the first projects to cover such a big part of the palm oil production area in one country. End of 2015, the small-scale producers involved in the project will receive direct training and support on best agricultural practices and improved farm management practices. The trainings for workers cover key areas of health and safety, environmental and social impact management and support on adoption of the Principles and Criteria of the RSPO Standard. Important partners in implementing the project on the ground are the World Wide Fund for Nature (WWF), SNV Netherlands Development Organization and the Proforest Initiative.

In order to foster a sustainable palm oil economy, Henkel has actively participated in the RSPO since 2003 and became an official member in April 2008. In close cooperation with the trading platform GreenPalm, Henkel initiated the certificate trading system for palm kernel oil and was the first company in the world to purchase palm kernel oil certificates in 2008.

As early as 2009, Henkel committed to covering its product ranges throughout the company with certificates for sustainable palm kernel oil and to complete this step by 2015. To underscore this clear commitment to sustainable palm oil production, Henkel has been purchasing certificates for sustainable palm kernel oil for its entire product portfolio of laundry detergents and household cleaners since 2012.

[Click here to visit the URL](#)

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Forum on Sustainable Palm Oil: Together with the German Association for International Cooperation (GIZ), industry partners and the WWF, Henkel initiated the "Forum on Sustainable Palm Oil" in 2011. The goal of this platform is to promote the use of sustainably produced palm oil and palm kernel oil. The Forum's work is based on the standards defined by the RSPO, which it intends to refine and amplify.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2008

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

The world population continues to grow rapidly and growing affluence is also changing consumption patterns. As a result, pressure on natural resources will be accelerating dramatically in the coming decades. While these developments are challenges for the future, they also offer great potential: Innovating and achieving more with less will be key to becoming sustainable without sacrificing people's quality of life. Companies must find ways of growing and improving quality of life without using up more resources and causing more emissions. We need products that allow people to live a good life yet use less and less materials. This idea is at the heart of Henkel's 2030 Sustainability Strategy: Achieving more with less. It aims to create more value for our customers, consumers, communities and the company alike, while simultaneously reducing the environmental footprint. Innovative and smart thinking will be essential in following this strategy.

[Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Factor 3 is our formula for implementing our Sustainability Strategy: we aim to triple the value we generate in relation to the footprint of our operations, products and services by the year 2030. To achieve this and to drive sustainability through our business, we defined yet another triad of factors: products, partners and people.

[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Please refer to stakeholder dialogue [Click here to visit the URL](#) and to our participation in international initiatives [Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Since 2010, The small amounts of palm oil and palm kernel oil that are used as direct inputs for our products have been covered by such certificates since 2010. In 2012, Henkel was audited for the second time by Control Union, which confirmed our exemplary compliance with the RSPO standards for the purchase of certificates for sustainable palm and palm kernel oil production.

Henkel's target for 2015 is to have all of the palm oil and palm kernel oil supplied in the form of raw materials for direct and indirect use in the products of all our business sectors covered throughout by RSPO certificates. In 2012, our Laundry & Home Care business sector already covered its entire range of laundry detergents and household cleaners worldwide with RSPO certificates. In parallel, we maintain a continuous dialogue with our raw materials suppliers to encourage them to switch their production processes to sustainable palm oil and palm kernel oil as soon as possible.

Since early 2011, we have also been an initiator of the Forum on Sustainable Palm Oil. The goal of this initiative – a collaborative effort of manufacturers, retailers and non-governmental organizations in Germany, Austria and Switzerland – is to promote sustainable palm oil production worldwide. Its work is based on the standards defined by the RSPO, which it intends to refine and amplify.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Hiestand Deutschland GmbH
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0287-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Food Goods

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

13

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

13

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

9

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

9

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

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7. What type of products do you use CSPO for?

Mass Balance

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2018

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2023

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

--

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

--

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

--

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

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24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Huegli Holding AG
Corporate Website Address	http://huegli.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0166-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

--

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1500

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1500

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

25

4.2. Mass Balance

400

4.3. Segregated

290

4.4. Identity Preserved

300

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1015

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

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5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

dehydrated soups, sauces and boullions

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

we already have achieved CSPO > 60% within our Palm oil demand, we will be striving towards 100% within 2015

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

we already have achieved CSPO > 60% within our Palm oil demand, we will be striving towards 100% within 2015

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

we will define a sustainability agenda

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

within our sustainability agenda, we will implement an energy management System (ISO 50 001), we comply to the BSCI Codex, and have committed our suppliers to adhere to the BSCI code of conduct as well.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

we produce on our customer requests, customers who do not request sustainable ingredients, but most competitive Prices, affordability of CSPO could be an issue.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We include the sourcing sustainable ingredients from certified suppliers within our cooperate sustainability approach.

Particulars

Organisation Name	Iglo Foods Group Ltd. (Formerly known as: Birds Eye Iglo Group Ltd)
Corporate Website Address	www.iglo.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Portugal, Russian Federation, Turkey, United Kingdom
Membership Number	4-0067-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1584

3.2. Total volume of Palm Kernel Oil used in the year:

161

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1745

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

1584

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1584

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

161

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

161

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Frozen Food

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Portugal, Russian Federation, Turkey, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We are already covering 100 % of our Palm Oil use by GreenPalm certificates. The move to certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) depends very much on availability for the relatively small quantity we use split to a number of manufacturing locations. We assume that by 2015 this will be available for all our manufacturing locations.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Investigate the opportunity to move to certified oil palm from physical supply chains. Once this is available claim this on pack.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

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Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

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- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Reduce energy and water use in production. Optimize packaging and transport. Reduce waste and recycle unavoidable waste.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We are a member of SEDEX and require from all our suppliers to register on SEDEX. See [Click here to visit the URL.](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Some of our local units support local community programmes. For example supporting education on cooking and healthy nutrition at schools.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We like to move from GreenPalm certificates directly to certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) because we think we can achieve this by 2015. The relatively small quantity we use split to a number of manufacturing locations makes a intermediate step too complex for our business.

Challenges

1. Significant economic, social or environmental obstacles

No significant obstacles.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We use only a small quantity of Palm Oil and this is not our business focus. So our contribution is by using GreenPalm certified Palm Oil and having a plan to move to certified oil palm from physical supply chains.

Particulars

Organisation Name	Intersnack Procurement B.V
Corporate Website Address	http://www.intersnack.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Czech Republic, France, Germany, Hungary, Ireland, Netherlands, Poland, Romania
Membership Number	4-0063-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Informations can be found on our Website

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

18220

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

380

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

18600

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

12370

4.2. Mass Balance

3890

4.3. Segregated

1580

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

17840

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

380

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

380

7. What type of products do you use CSPO for?

Fried, extruded, and baked products consumed as snacking

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2016

15. Which countries that your organization operates in do the above commitments cover?

Czech Republic, France, Germany, Hungary, Ireland, Netherlands, Poland, Romania, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2014 : target 45-50% SG/MB

2015 : target 75-80 % SG/MB

End 2015 : 100 % SG/MB depending on supply available

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will be engaging with our preferred suppliers to get full transparency of the entire chain and identify specific areas of attention where implementing dedicated projects will be beneficial for all actors in the chain (i.e. smallholders engagement)

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We are currently work on a larger cross-categories sustainability framework which will take into duly account our footprint and measures to reduce it where necessary

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We engage with all our suppliers to get them adopt and fully respect the ETI code in their operations and in their relations with suppliers.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We do run and support community programmes in Africa, South-America and Asia, but not realted to palm oil production.
This mainly because we do not buy directly from origin, but through preferred suppliers.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

As we do not buy palm oil directly from producers/origin, but through preferred traders, we have not yet been directly confronted with issues at field level. Nevertheless, our approach is to work in partnership with our suppliers to get more transparency along the chain and get directly engaged where appropriate.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We do support RSPO vision mainly engaging with key stake holders such as NGOs, RSPO members, key suppliers, customers and consumers.

Particulars

Organisation Name	IREKS GmbH		
Corporate Website Address	http://www.ireks.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	STAMAG Stadlauer Malzfabrik GesmbH	Manufacturer	No
Country Operations	Germany		
Membership Number	4-0252-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

N.a.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

94

3.2. Total volume of Palm Kernel Oil used in the year:

233

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2533

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2860

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

8

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

8

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

16

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

16

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

10

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

10

7. What type of products do you use CSPO for?

various baking ingredients - palm oil mainly via emulsifiers and oil products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2022

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2022

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2022

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

IREKS GmbH is already introducing certified palm oil, currently on mass balance system. First company certification took place in 08/2012. Therefore, it is not planned to use book&claim on the prior hand, so we try to change to 100% certified palm by 2022.

Goal for the year 2013 is to use >8% of palm oil products in mass balance quality.

Since it is not always possible to use certified palm oil due to the availability of the intermediate products such as emulsifiers, various products will also be changed to a formulation free from palm.

Next milestones are:

- information to customers on the availability of certified palm
- contact with further possible suppliers, also for SG-Quality

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Our customers will be informed that RSPO-certified products are available on request. Furthermore, our field staff members are informed by a detailed newsletter on all aspects of RSPO. Based on this information, the usage of certified palm oil in our products will be promoted.

The aim for the next reporting period is to increase the percentage of mass-balance certified palm oil to >8%.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Purchase from suppliers with a short delivery distance where possible. Furthermore, IREKS has a certified energy management system according ISO 50001.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

IREKS GmbH accepts the principles of BSCI and evaluates new suppliers on ethical behaviour.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

IREKS GmbH supports various community programmes where we get direct feedback on the impact of the programmes.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Mass balance products are offered actively to our customers. However, in the last instance our customers decide if they want to purchase sustainable palm. Since many of our customers are smaller bakeries with direct sale, the issue is so far not in their focus. Therefore, a change to 100% sustainable palm might be complicated

Challenges

1. Significant economic, social or environmental obstacles

Mass balance products are offered actively to our customers. However, in the last instance our customers decide if they want to purchase sustainable palm. Since many of our customers are smaller bakeries with direct sale, the issue is so far not in their focus.

Furthermore, many raw materials like emulsifiers are so far not available as segregated, even mass balance can be problematic. We keep on asking our suppliers for these qualities.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

direct contact with our customers and permanent information on the topic certified palm oil

Particulars

Organisation Name	Iwata Chemical Co.,Ltd
Corporate Website Address	http://www.i-kagaku.co.jp
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Japan
Membership Number	4-0109-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

6080

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6080

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

6080

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

6080

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2010

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2010

15. Which countries that your organization operates in do the above commitments cover?

Japan

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We do not have own products that use palm oil (We use if only to OEM products)

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will strictly manage the storage and use of promote sustainable palm oil.
We will conduct employee education of the RSPO.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2013

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Waste reduction green purchasing

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We got the Pro Action 21 certification and we have practice it.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We are participating in environmental activities of Iwata. We also are summarized in environmental activities report the results.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

That awareness of RSPO is low

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Products introduction to other companies

Particulars

Organisation Name	JOCIL LIMITED
Corporate Website Address	www.jocil.in
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	India
Membership Number	4-0276-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

We respect the activities of RSPO to sustain palm oil production in the interests of growers, consumers and public at large. We use palm oil derivatives purchased from refineries in India for manufacture of ingredients.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

99

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

46673

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

46772

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

NIL

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2020

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2025

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

India

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We use derivatives of palm oil only purchased from refineries located in India. Hence achieving RSPO certification commitments may be difficult unless the refineries themselves follow.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will try our best to implement RSPO certification commitments.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Disclosure of above information in India is not a statutory requirement.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2025

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Not relevant to us.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

The company is having code of conduct.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Donations and contributions made to organizations doing service to the public.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Not applicable

Challenges

1. Significant economic, social or environmental obstacles

Since we are buying derivatives of palm oil from refineries in India we are not able to implement RSPO requirements.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Business with Multi National Companies.

Particulars

Organisation Name	Johnson & Johnson
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Argentina, Bangladesh, Belgium, Brazil, Cambodia, Canada, China - People's Republic of, Colombia, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Finland, France, France - Metropolitan, Germany, Greece, Hong Kong, Hungary, Iceland, India, Indonesia, Ireland, Italy, Japan, Korea - Republic of, Latvia, Lithuania, Luxembourg, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Nigeria, Norway, Pakistan, Peru, Philippines, Poland, Portugal, Puerto Rico, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Taiwan - Republic of China, Thailand, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Venezuela, Vietnam, Yugoslavia
Membership Number	4-0030-06-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Johnson & Johnson's Healthy Future 2015 goal: "Source all palm oil and palm oil derivatives from certified sustainable sources", Strategic Priority 3, "Partner with suppliers who embrace sustainability", Measurements Targets section [Click here to visit the URL](#)

In 2012, we included our responsible sourcing of palm oil on J&J's Our Responsibility website, [Click here to visit the URL](#)

In Johnson & Johnson's 2012 Annual Report an article titled "Small Farms, Big Steps" was included, this detailed Johnson & Johnson's efforts to support small holders by buying the first Independent Small Holder GreenPalm certificates, [Click here to visit the URL](#)

In Johnson & Johnson's 2011 Annual Report an article titled "Supporting Sustainable Sourcing" was included, this detailed Johnson & Johnson's efforts on sourcing sustainable palm oil, [Click here to visit the URL](#)

In 2011, we produced a video to help educate our employees and others on our efforts to improve the sustainability of palm oil, [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Home & Personal Care Goods
- Biofuels

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

300

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

77500

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

77800

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

77500

6.2. Mass Balance

300

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

77800

7. What type of products do you use CSPO for?

Personal care products, Soap Bars, Shampoo's, shower gels, moisturizers, lip balms, suncare, dental care products, baby wipes, OTC (over the counter medicines)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

As of 2010, Johnson & Johnson source all palm oil and its derivatives through Book & Claim. We realize that Book and Claim is a transitional SC mechanism and we're continuously evaluating options to move to Mass Balance and Segregated derivatives as and when they become commercially viable and we can assure business continuity. Given the current CSPO derivatives market we anticipate a step wise change of up to 6% for Mass Balance / Identity Preserved and the balance of 94% Book and Claim by 2015.

In order to do this Johnson & Johnson will execute its palm oil strategy. There are 4 pillars to the strategy;

1. Support RSPO sustainable palm oil mechanisms starting with Greenplam certificates and progressing to mass balance and physical CSPO (segregated and identity preserved).
2. Engage with relevant external organizations like RSPO and the Consumer Goods Forum to accelerate and promote the growth of sustainable palm oil.
3. Work with Oleo-Chemical value chain to implement and reformulate for a Segregated & Traceable supply chain for sustainable Palm Oil; 2010 / 2011 we have completed a Global Portfolio Review to assess opportunities and prepare our Skincare portfolio. Through phased engagement with our suppliers, we will continue to build capacity across the value chain. We have identified and prioritized opportunities to introduce physical CSPO as and when it has become available (assuming it is financially viable and business continuity assured). We continue to engage with our suppliers, requesting them to become members of the RSPO and join the relevant forums, coalitions or working groups
4. Fund specific yield & land usage projects through J&J Palm Fund; Johnson & Johnson fund was established to build capacity of sustainable palm oil on the ground. To date we have supported numerous projects, across 3 continents, through a number of NGO's, to increase smallholder yields, maximise land use or increase the global awareness of CSPO.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

For the 2013 / 2014 reporting period, we will launch our Responsible Sourcing Guiding Principles, and our Palm Standards. These standards will set out our minimum supplier expectations for sourcing soap chips & oleo-chemicals derived from palm oil. These standards will be shared with all relevant palm derivative suppliers. In addition, and through a phased engagement all Supplier Relationship Management meetings will review progress against towards our CSPO 2015 goal.

We will continue to prioritize and assess all opportunities to procure SG CSPO. We will consider Mass Balance where it's a viable option and recognize this as an interim solution to sourcing SG CSPO.

Where appropriate we will utilize claims, on pack, to raise the global awareness of CSPO.

Until such a time as we can reliably purchase CSPO (MB, or SG) we will continue to purchase GreenPalm certificates in sufficient quantities to demonstrate our commitment as an end user and stimulate market growth. We will further evaluate opportunities and fund NGO led projects to increase capacity at farm level.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Difficult to upload file for Q18, please follow the link: [Click here to visit the URL](#) for Johnson & Johnson's GHG emissions policy

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

All the information related to Q22 can be found under the following link: [Click here to visit the URL](#)

More than 20 years ago, we established our first environmental goal aimed at reducing toxic emissions. Since then, we have set a series of long-term goals across a range of environmental impacts. In January 2011, we launched Healthy Future 2015, which defines our priorities and goals for the next five years.

Healthy Future 2015 is both an extension of and departure from our past goals. It builds on our previous environmental goal setting and performance, while also incorporating social- and transparency-related priorities that our stakeholders expect of us. These range from environmental sustainability and enhanced supply chain stewardship, to greater transparency and commitments to address diseases in the developing world – areas in which we believe we can make a meaningful contribution to society. These are not new priorities for Johnson & Johnson, yet it's the first time we've established social goals and targets as part of our overall sustainability strategy.

Healthy Future 2015 consists of seven strategic priorities, supported by 15 goals and corresponding targets to measure and drive performance.

[Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

To help ensure that we conduct business according to the values embodied in Our Credo, we have policies that define what we expect of the people within the Johnson & Johnson Family of Companies throughout the world.

[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Johnson & Johnson has a dedicated palm oil fund specifically targeted to increase the yields of FFB from small holders, maximize land use and increase global awareness. To date we have supported multiple projects across 3 different continents to increase capacity of CSPO at farm level and support the improvement in the quality of life of small holders. Johnson & Johnson partner with multiple NGO's to support the RSPO certification of farmers.

The impact of the programmes are measured annually through project reviews. Metrics may include the increase in the number of small holders becoming RSPO certified, improvement in FFB yields, plus other additional benefits such as improving finance & business skills for the farmers.

To find out more about our projects please visit; [Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We have a goal to move to Segregated (SG) CSPO in our supply chain as soon as SG CSPO derivatives become commercially viable and we can assure business continuity of sources. Until that point in time we will execute Johnson & Johnson's palm oil strategy and demonstrate our continued commitment through Book and Claim and Mass Balance supply chain options as they evolve. We realize both options play an important role in promoting and accelerating the growth of physical CSPO supply chain options.

Challenges

1. Significant economic, social or environmental obstacles

There are significant supply chain challenges still in the procurement of Mass Balance or Segregated CSPO oleo-chemicals, and soap chips (via the traditional soap production route). Johnson & Johnson are continually evaluating all available options to source Mass Balance, Segregated or Identity Preserved PO derivatives. Options under consideration may require reformulations, or switching to alternative feedstock materials; such as Coconut oil. This may result in extra costs in addition to the premiums Johnson & Johnson will be paying for those materials we're able to source via the MB, SG, IP SCCS.

The volumes of CPO and importantly CPKO feedstock required to create an economically viable physical CSPO derivatives supply chain remain sporadic and limited. For the end user this makes the incremental cost too high for today's business and economic climate. In order to make any claims Johnson & Johnson must be able to ensure business continuity through alternative sources of like for like materials. Currently this is difficult to achieve. We will continue to build capacity across all our strategic suppliers, prioritizing categories and regions. We will work with other like minded organizations to collaborate and create scale and momentum in the supply chains whilst respecting and adhering to all anti-trust legislation.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Johnson & Johnson continue to promote and accelerate the growth of CSPO through the implementation of our 5 year palm oil strategy. Since 2010 we have purchased 100% of our derivatives equivalent through GreenPalm program. We have included GreenPalm logo on pack in two different regions and on two different products and we continue to evaluate opportunities with our brand teams to promote RSPO and raise awareness of certified sustainable palm oil.

Through our dedicated palm oil fund we support projects to grow capacity at farm level, working with multiple NGO's to train and RSPO certify small holder plantations. We continue to financially support the development of on-line forest cover analyzer tools to ensure any further deforestation is minimized and monitored.

We will continue to work with our suppliers and other value chain members to map out supply chains, determine a level of traceability and look for opportunities to achieve scale and pull physical oil through our supply chains.

Particulars

Organisation Name	Josef Manner & Comp. AG
Corporate Website Address	http://www.manner.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Czech Republic, Germany, Slovenia
Membership Number	4-0173-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods

- Food Goods :
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

23

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2792

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2815

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

23

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

23

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

2792

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

2792

7. What type of products do you use CSPO for?

wafers, bakery products, chocolates, confectionery

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2011

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

Austria, Czech Republic, Germany, Slovenia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

already 100% certified palm oil

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

incomplete data

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

incomplete data

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

incomplete data

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

certification

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

incomplete data

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

incomplete data

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

incomplete data

Particulars

Organisation Name	Kao Corporation		
Corporate Website Address	http://www.kao.co.jp		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Fatty Chemical Malsyia	Manufacturer	No
Country Operations	Japan		
Membership Number	4-0024-07-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

3000

3.2. Total volume of Palm Kernel Oil used in the year:

10750

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

81606

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

95356

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

1250

4.2. Mass Balance

1750

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

3000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

10750

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

10750

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

1000

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1000

7. What type of products do you use CSPO for?

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8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Malaysia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2015 : 100% RSPO including B&C

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Taking SCCS Certification at affiliates companies.
Increasing Mass Balance Oil.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Consumer Products 35% reduction
(Across product life cycle, per unit sales in Japan, relative to fiscal 2005)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Operated by Kao CSR Procurement Guidelines

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Kao Creating Forests For Everyone Program
Pink Ribbon Campaign

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

Lobby Activities for Each Country

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Key Stakeholders from the Viewpoint of Enviironmental
Issues

Particulars

Organisation Name	Kerry Group Plc
Corporate Website Address	http://www.kerrygroup.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Ireland, United Kingdom
Membership Number	4-0074-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Currently Kerry Foods use a percentage of both CSPO and Green Palm Certificates across own brands and retailer brands, with the plan to move to segregated palm oil by Jan 1st 2015. This is in line with the industry wide move to segregated palm oil by 2015.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2097

3.2. Total volume of Palm Kernel Oil used in the year:

489

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

4051

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6637

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

2097

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

2097

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

489

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

489

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

4051

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

4051

7. What type of products do you use CSPO for?

Currently Kerry Foods use a percentage of both CSPO and Green Palm Certificates across own brands and retailer brands, with the plan to move to segregated palm oil by Jan 1st 2015. This is in line with the industry wide move to segregated palm oil by 2015.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Ireland, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 : Currently Kerry Foods use a percentage of both CSPO and Green Palm Certificates across own brands and retailer brands.

2014: Kerry Foods plan to increase the level of CSPO mass balance palm oil across Own Brands and Retailer Brands.

1st Jan 2015 : Kerry Foods move to segregated Palm Oil for Own Brands and Retailer Brands. This is in line with the industry wide move to segregated palm oil by 2015.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

During the next ACOP submission in 2014, we will aim to further increase our share of CSPO for our own brands, with a plan to implement segregated palm oil across all our own brands by Jan 1st 2015.

We are also actively working with our current Retailers to achieve their requirements in terms of segregated palm oil for January 1st 2015.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

The Group acknowledges the universal impact of climate change and the need to stimulate economic and business development in a sustainable manner. We are actively addressing the challenges posed by climate change and have programmes in place to measure, manage and reduce climate change impacts. Our environmental responsibility policy objectives are set out in 'Kerry's Eye for the Environment'. The Group has ongoing improvement programmes in place with respect to energy utilisation, water intake, effluent and waste; and our Sustainability Programme sets out our targets across these KPIs. Accredited Environmental Management Systems are progressively being established across all Group sites. To-date all Kerry Foods manufacturing sites have attained ISO 14001 accreditation. In recent years we have been measuring our carbon footprint in accordance with the Greenhouse Gas (GHG) protocol and have been developing and investing in solutions to reduce carbon emissions. Our primary focus was to achieve an 8% reduction in greenhouse gas emissions by the end of 2012 and to achieve an overall 12% reduction in emissions by 2014 compared to the baseline year 2009. The Group has achieved its 2012 target and is on track to reach our 2014 target. Kerry's progress in this programme will be independently verified and reported through the Carbon Disclosure Project (CDP) process. The footprint measurement covers Scope 1 & 2 emissions (incorporating fossil fuels, transport fuel, refrigerants and electricity related emissions) and defined emissions related to business travel. Partnership is essential to addressing solutions for complex environmental challenges. Kerry Group works with governments, non-governmental organisations (NGOs) and customers to understand the environmental issues we face

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Central to Kerry's success is the commitment, skill and creativity of our people. Retaining and developing their enthusiasm and determination to succeed is central to the Group's strategy for growth and development. Through our Kerry Code of Conduct, we focus critical attention on ethical business practices and provision of a safe and healthy work place. Business conduct that demonstrates respect for co-workers, suppliers, customers and partners is an absolute expectation. The Group is committed to the principles of equality and diversity and complies with all relevant equality and anti-discrimination legislation. Kerry will continue to ensure excellence in management practice through the ongoing development of business aligned human resource systems and initiatives. The Group provides structured training and development programmes for employees through which they can enhance the skills, knowledge and capability necessary for further growth within the organisation.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Kerry has a proud record of supporting community initiatives and charitable causes. Right through its history from its origins in the co-operative sector in Ireland, the Group has committed significant financial resources and considerable management/employee time in assisting development of facilities, amenities and charitable projects in the communities where it operates. This philosophy continues to be a core value of the Kerry organisation and on an annual basis the Group sponsors a wide range of education, healthcare, sporting, leisure, arts, amenity, community development and charitable causes. Kerry continues to play a vital role in supporting local communities and in participating in community development programmes throughout the world. Community Focus Areas

In our communities our primary areas of focus and support are; (a) health, hunger and nutrition, (b) entrepreneurship, (c) amenity/community development, (d) education, arts and sport and (e) sustainable agriculture. These areas are of critical importance to our customers, consumers, employees, shareholders and the communities in which we operate. In December 2011, Concern Worldwide and Kerry Group announced a pioneering initiative aimed at improving undernutrition and mortality rates in children under two years of age in the developing world. Kerry is contributing €1.25m of the overall €3.7m budget to the five year pilot project called RAIN (Realigning Agriculture to Improve Nutrition) in the Mumbwa District, Central Zambia.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Currently Kerry Foods purchases both Green Palm Certificates and CSPO (Mass Balance) Palm Oil, with the plan in 2014 to increase the % of CSPO (Mass Balance).

By Jan 1st 2015, Kerry Foods will move to segregated Palm Oil for both Own Brands and Retailer Brands. This is in line with the industry wide move to segregated palm oil by 2015.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

In 2012, we launched our 1 Kerry Sustainability Programme 2012-2015, which provides a Kerry Group framework through which to ensure the longterm development of the organisation by building competitiveness, while at the same time enhancing the quality of life and protecting our natural resources. The Programme represents a holistic Groupwide framework and governance approach to sustainable development. It sets out challenging short and long term targets built around four key pillars: 1) Environment, 2) Marketplace, 3) Workplace and 4) Community.

Particulars

Organisation Name	Koninklijke Smilde BV
Corporate Website Address	http://www.royalsmilde.nl
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0181-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Policy currently under development.
Our new policy will be published in a company CSR report over 2013.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

100

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

12000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

12100

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

2800

6.2. Mass Balance

1200

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

4000

7. What type of products do you use CSPO for?

Margarine, spreads and cooking oil

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

Actual CSPO as a percentage of total palmoil used in products sold in Europe (any brand/market/customer), excluding retail private label.
2nd half 2012 1st half 2013

Total palm oil 100 % 100 %
o.w. B&C 20 % 28 %
o.w. MB 0 % 10 %
o.w. SG 0 % 0 %
o.w. ecological 1 % 1 %

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Became a member an active of the Dutch Task Force for sustainable palm oil (2012).

When doing new product introductions, we emphasize the use of CSPO (2013).

Implemented an internal quarterly monitoring tool for CSPO, to monitor our progress actively and report within the company (2013)

Actively push our suppliers to supply CSPO fractions (2013).

Working on a sustainability publication over 2013.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2012

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Sustainable purchase policy is under development

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

A CSR questionnaire was sent out to all relevant suppliers in 2013.
Output of this questionnaire is part of supplier evaluation program and monitored when needed.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Smilde Foods is a member of the Dutch Task Force sustainable palm oil, through the taskforce do we actively stimulating the use of sustainable palm oil. .
Smilde Foods is an active member in several industry committees, in which we stimulate the use of sustainable palm oil.

Particulars

Organisation Name	KORONA SPÓŁKA AKCYJNA
Corporate Website Address	http://WWW.KORONA.INFO
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Poland
Membership Number	4-0134-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

20000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

20000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

150

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

150

7. What type of products do you use CSPO for?

palm oil derivative

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2014 - 5%
2015 - 50%
2016 - 100%

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Communication with customers, participation in RSPO meetings/ conferences. Cooperation with suppliers that are RSPO member.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

N.A.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

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- Water, land, energy and carbon footprints policy

--

- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

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24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

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25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We will cooperated only with suppliers that give us possibilities to use only 100% CSPO in the future.

Challenges

1. Significant economic, social or environmental obstacles

There is not enough CSPO SG at this moment. We push our suppliers to establish a clear strategy and provide time plans for availability of 100% SG CSPO.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We will continue to actively participate in the further development of ideas RSPO through our presence in this project. We will communicate our needs up and down (suppliers and customers). We will put pressure on our suppliers as soon as possible the implementation of 100% CSPO.

Particulars

Organisation Name	Lajkonik Snacks GmbH Spółka komandytowa
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Poland
Membership Number	4-0250-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

2861

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

2861

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

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7. What type of products do you use CSPO for?

No products at the present time

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Austria, Germany, Poland, Russian Federation

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2012: RSPO Membership and certification for MB palmoil;

2013: Verification audit for MB palmoil and preparation for certification for SG palmoil;

2014: Use of 100% certified sustainable palm oil SG

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Planing to include RSPO communication on the company website;

On-pack communication

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

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Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Preparing to introduce future target settings for water, waste, CO2, energy

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Preparing to introduce a code of conduct and Sedex/SMETA auditing

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Not yet

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

Applying the RSPO standard to established corporate operating - and system processes (e.g. implementation of the SG-sign within article identification)

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Stakeholder dialogue planned for 2013/2014.

Particulars

Organisation Name	Lamb Weston / Meijer VOF
Corporate Website Address	http://www.lambweston.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Netherlands, United Kingdom
Membership Number	4-0163-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Please refer to our Sustainability Report, published in June 2012.
[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

19300

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

9000

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

9000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

frozen parfried potato products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Austria, Netherlands, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2011 - RSPO company membership
 2012 - min. 35% of total usage through Book & Claim
 2013 - 100% of total usage through Book and Claim
 2014 - 100% of total usage through Book and Claim
 2015 - 100% of total usage through a mix of Book and Claim, Mass Balance and Segregated sources

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Include our commitment and achievements to date in our next Sustainability Report (publication in 2014) and place key messages on our company website

Start discussion with our Private Label Customers who purchase potato products parfried in palm oil and ask for their support to promote production and use of RSPO certified sustainable palm oil

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Please read our sustainability Report at [Click here to visit the URL](#)

Our Sustainability Strategy towards 2020 includes six key themes. The top-3 themes (Water, Energy & Emission, Potato & Waste) are mainly focused around improving our resource efficiency and reducing impact from our water, carbon and ecological footprints.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

2012 - launch of our Lamb Weston Core Values & Company Passport applicable to our own employees (1300 in Europe)

2013 - launch of Supplier Code of Conduct, this were sent to all our key suppliers with request to return them signed

2014 - development of Supplier Sustainability Scorecard, to measure performance of key suppliers re. sustainable Development and check if aligned with our priorities and 2020 objectives

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Our customers, currently buying frozen potato products- parfried in palm oil - are not asking for this. Likely they will be very hesitant to pay a premium to cover extra costs when moving to Mass Balance or Segregated CSPO.

As Lamb Weston / Meijer we have taken the first firm step in the right direction, to provide all of our customers- without them asking for it - the guarantee that our total usage of palm oil is covered by CSPO through the Book & Claim system (per 2013).

General trend in Europe is that many customers are moving away from using palm oil for health reasons, as palm oil contains 50% saturated fatty acids vs. only 12% for sunflower or rapeseed oil.

Challenges

1. Significant economic, social or environmental obstacles

Our customers, currently buying frozen potato products- parfried in palm oil - are not asking for physical CSPO certified sustainable palm oil. Likely they will be very hesitant to pay a premium to cover extra costs when moving to Mass Balance or Segregated CSPO.

As Lamb Weston / Meijer we have taken the first firm step in the right direction, to provide all of our customers - without them even asking for it - the guarantee that our total usage of palm oil is covered by CSPO through the Book & Claim system (per 2013).

General trend in Europe is that many customers are moving away from using palm oil for health reasons, as palm oil contains 50% saturated fatty acids vs. only 12% for sunflower or rapeseed oil.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

1. Ongoing engagement with direct suppliers and customers to ask for their support to promote RSPO CSPO
 2. Peer to peer networking to stimulate RSPO CSPO
 3. Financial support of Green Palm certification program
 4. Ongoing public commitment of RSPO CSPO initiative
-

Particulars

Organisation Name	Lantmännen ek för		
Corporate Website Address	http://www.lantmannen.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Lantmännen Lantbruk	Manufacturer	Yes
	Lantmännen Unibake	Manufacturer	Yes
	Lantmännen Cerealia	Manufacturer	Yes
Country Operations	Belgium, Denmark, Finland, Germany, Hungary, Norway, Poland, Russian Federation, Sweden, United Kingdom, USA		
Membership Number	4-0073-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Lantmännen has a palm oil policy addressing social and ecological issues, including deforestation. There is also a commitment to support RSPO. The policy was adopted in December 2007 with the target to purchase Book & Claim certificates for 100% of our volumes by 2011. The target was achieved and maintained during 2012. A revision of our policy and target is now in progress.

Our work on the issue is communicated internally and externally on our website and in our annual report and sustainability report. We are committed to achieve continuous improvements and higher sustainability standards through our support and promotion of RSPO and involvement in stakeholder dialogues. Towards our customers and suppliers a close dialogue on our respective position and ambitions on the issue is of course important. Our supplier code of conduct and procedures for risk assessments and audits are also the basis for further supplier engagement. Towards our employees our Code of Conduct and e-learning program creates awareness and understanding for sustainability related issues. And towards other companies in the food industry and NGOs our approach is an open and transparent dialogue.

Our Code of Conduct:

[Click here to visit the URL](#)

Annual & Sustainability Report:

[Click here to visit the URL](#)

Our website

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

7546

3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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3.4. Total volume of all palm oil and palm oil derived products you used in the year:

7546

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

7570

4.2. Mass Balance

--

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

7570

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Bake and breakfast products. And palm kernel expeller in feed production.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Belgium, Denmark, Finland, Germany, Hungary, Norway, Poland, Sweden, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Our annual targets/strategies which have been met:

2010: Become a member of RSPO – Dialogue with NGO's – Purchase certificates for 10% of Lantmännen's total palm oil volumes – Perform press and marketing activities – Plan for dialogue with NGO's and other organisations in the food industry.

2011: Purchase certificates for 100% of Lantmännen's total palm oil volumes - achieved 2011 and maintained 2012.

Current target:

2012/2013: Continue to buy certificates for Lantmännen's total palm oil volumes while strategy and targets are being revised – Additional press and customer activities - Continued and intensified dialogue with NGO's and other companies in the food industry

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Revision of our palm oil strategies/targets is in progress.

In the meantime continue to buy certificates for Lantmännen's total palm oil volumes – Continue to address the issue and communicate internally and externally towards our stakeholders. Continued and intensified dialogue with NGO's and other companies in the food industry.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We want to create value and take responsibility at every stage from field to fork. Which includes responsible sourcing, resource-efficient processing and offer products and resources with added value. Please visit our website for more information on our responsibility. [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Our code of conduct, including business ethics, from year 2008 is implemented throughout the organisation. In 2009 we signed the UN Global Compacts ten principles and are committed to work with and report on our progress. We strive to have an open and transparent reporting according to Global Reporting Initiatives framework. In 2011 we established and implemented our policy on business ethics and anti-corruption. Please visit our website for more information on our responsibility. [Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

In 2007 Lantmännen decided on a palm oil policy with the target to purchase Book & Claims certificates for 100% of our palm oil volumes in our food production, two years after it was available on the market. This was achieved in 2011. A revision of target towards certified palm oil is in progress.

Challenges

1. Significant economic, social or environmental obstacles

We mainly source compound ingredients containing a certain percentage of palm oil from one supplier in Sweden. Our ability to increase our ambitions towards certified palm oil and also traceability throughout the supply chain down to plantation is limited and dependent on our dialogue and knowledge of our suppliers ambitions.

In Norway the debate on health aspects has been intense and has, as you probably know, resulted in boycott of using palm oil.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Engagement with key stakeholders to establish a national position encouraging increased commitment for sustainable palm oil palm oil production using the RSPO standard.

Particulars

Organisation Name	Lieken Brot- und Backwaren GmbH
Corporate Website Address	http://www.lieken.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0257-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

477

3.2. Total volume of Palm Kernel Oil used in the year:

95

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

452

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1024

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

330

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

330

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

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5.2. Mass Balance

90

5.3. Segregated

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5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

90

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

442

6.3. Segregated

--

6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

442

7. What type of products do you use CSPO for?

Croissants, Cakes,

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2018

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We take actions to change the remaining materials from standard palm oil to 100% certified palm oil or to replace palm oil in total until 2018.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We communicate the RSPO and promote sustainable palm oil via our sustainability report which can be downloaded from our website. In addition we hand it out to our clients and communicate it via all media we use for internal communication.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

see document attached

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

see document attached

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

some important suppliers are currently not RSPO certified

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

RSPO is an important element of our Sustainability Activities. They will be communicate on our internally and externally.

Particulars

Organisation Name	Lindt and Sprungli AG
Corporate Website Address	http://www.lindt.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Austria, Canada, Czech Republic, France, Germany, Italy, Japan, Poland, Russian Federation, South Africa, Spain, Sweden, Switzerland, United Kingdom, USA
Membership Number	4-0034-08-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

please see [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

991

3.2. Total volume of Palm Kernel Oil used in the year:

1574

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2565

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

991

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

991

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

1574

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

1574

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

chocolate products (fillings)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

Australia, Austria, Canada, Czech Republic, France, Germany, Italy, Japan, Poland, Russian Federation, South Africa, Spain, Sweden, Switzerland, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- Complete volume sourced according to Book & Claim Greenplam since 2011
- Process to source 100% segregated palm oil / palm kernel oil by 2015 has been initiated

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

- Stepwise approach to switch from Book & Claim to segregation certification scheme

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

- Questions 13/14 are not applicable (only own products, but answers were required to submit the form)
- Question 15: group wide commitment (see countries question 5)

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

please see [Click here to visit the URL](#) for policies and activities

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

please see [Click here to visit the URL](#) for policies and activities

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes, please see [Click here to visit the URL](#) for more information

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

- Process to source 100% segregated palm oil / palm kernel oil by 2015 has been initiated

Challenges

1. Significant economic, social or environmental obstacles

availability of segregated specific products in small quantities

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

please see [Click here to visit the URL](#)

Particulars

Organisation Name	Lion Corporation		
Corporate Website Address	http://www.lion.co.jp/		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Lion Chemical Co., Ltd.	Processor and/or Trader	No
	Lion Eco Chemicals Sdn. Bhd.	Processor and/or Trader	No
Country Operations	Japan		
Membership Number	4-0012-06-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Home & Personal Care Goods

- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

7700

3.2. Total volume of Palm Kernel Oil used in the year:

10800

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

8000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

26500

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

2000

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

2000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

healthcare and homecare products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Japan

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We will use 100% RSPO certified CPO and PKO by 2015.

We will use 100% RSPO certified CPO from physical supply chains by 2015.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will improve the procurement ratio of RSPO certified palm oil.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We are establishing an environmental management system based on ISO14001.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We became a member of the Global Compact in 2009.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We will use 100% RSPO certified CPO from physical supply chains by 2015.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We plan to work on the activity that achieves sustainable palm oil together with the RSPO members through using the certified oil.

Particulars

Organisation Name	L'Oreal
Corporate Website Address	http://www.loreal.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0021-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Other

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

850

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

61000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

61850

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

850

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

850

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

61000

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

61000

7. What type of products do you use CSPO for?

Personal Care Products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2008

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2010

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2010

15. Which countries that your organization operates in do the above commitments cover?**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

2010:

- 100% certified sustainable crude palm oil - segregated model

2012:

- 100% certified sustainable crude palm oil - segregated model

- 100% certified sustainable palm-based derivatives - book and claim model

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We continuously work with our direct suppliers to improve traceability of our ingredients, including palm oil. We have identified the point of origin of our supplies (100%) and our approach is to work in close collaboration with our first-tier suppliers to train them to recognize palm cultivation challenges and build with them a common strategy that is technically feasible and economically viable in order to deliver sustainable palm oil to the group. We also aim to diversify our palm oil sourcing by developing new partnerships with suppliers, which would allow us to be "Identity Preserved" (IP) or increase the volumes of Mass Balance for the palm-based derivatives. Because today, our objective concerning the derivatives is to go further than the Book and Claim certification and ensure a full traceability by implementing programs in the countries we source our palm oil and derivatives from, in close partnership with our suppliers and through the support of local NGOs.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Please refer to question 18 and the L'Oreal 2012 GRI ENVIRONMENT data sheet provided in attachment.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

- Conduct social audits of our suppliers
- Develop a strong collaboration with suppliers to support them improve their practices
- Implement corrective action plans with them to reach international and L'Oréal standards

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Argan oil programme:

Since 2007, L'Oréal has been committed to the "Argan Durable au Maroc" programme with its supplier BASF and the NGO Yamana:

As part of this programme, innovative Specifications have been developed for environmentally friendly harvesting of argan tree products (particularly leaves). In 2007, the partners also supported a nursery initiative for repopulation of the argan forest declared a Biosphere Reserve by UNESCO.

L'Oréal's choice of co-use of argan tree products has made it possible to optimise in an innovative way the use of the abstracted renewable resources, namely the oil and its extraction residue, the leaves and the kernel.

A complete traceability system has been specifically developed and set up for products from the parcel, to guarantee compliance with the specifications (Biological Agriculture, Fair Trade and protected Geographical Indication).

Shea programme:

Since 2008, L'Oréal has been developing the "Better Karité (shea)" programme with two suppliers, AAK and Olvea.

In a first step, the women are trained in best harvesting practices to control the ecological impact due to shea nut harvesting.

The women are also trained in best "post-harvest" treatment practices to optimise the value of the resources harvested.

Sourcing by L'Oréal now allows 13,000 women grouped together in producer organisations to sell their shea to these two suppliers at a purchase price 20% higher than the market price on the basis of compliance with best picking practices.

The ambition up to 2014 is to undertake a more global project to combat deforestation and protect the ecosystem.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

- The social context of South East Asia
 - A lack of Mass Balance availability among suppliers
 - The price of Segregated
-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Through a business to business education/outreach:
L'Oreal attaches a strong importance to a constructive dialogue with its suppliers and systematically promotes RSPO principles in suppliers' contacts when relevant.

Particulars

Organisation Name	Lorenz Nuss GmbH		
Corporate Website Address			
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Lorenz Snack-World	Manufacturer	Yes
Country Operations	Germany		
Membership Number	4-0248-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Corporate Website

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

no product at the present time

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2040

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2040

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2040

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2040

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2012: RSPO Membership and certification for MB palmoil; 2013: Verification audit for MB palmoil and certification for SG palmoil; 2014: Use of 100% certified sustainable palm oil SG

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Providing the move to SG palmoil on the corporatewebsite;

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Implementation of an energy management system

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Implementation of a Code of Conduct regarding the treatment of employees, suppliers, business partners and the environment; Membership of SEDEX ; Cooperating with suppliers to enforce the implementation of social standards in the countries of origin of our raw material

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

not yet

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

2012: RSPO Membership and certification for MB palmoil; 2013: Verification audit for MB palmoil and certification for SG palmoil; 2014: Use of 100% certified sustainable palm oil SG

Challenges

1. Significant economic, social or environmental obstacles

Applying the RSPO standard to established corporate operating- and system processes (e.g. implementation of the MB/ SG-sign within article identification)

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

no

Particulars

Organisation Name	Lorenz Snack-World Holding GmbH
Corporate Website Address	http://www.lorenz-snackworld.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Germany, Poland, Russian Federation
Membership Number	4-0235-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Corporate Website

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

6000

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

No products at the present time.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Austria, Germany, Poland, Russian Federation

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2012: RSPO Membership and certification for MB palmoil; 2013: Verification audit for MB palmoil and certification for SG palmoil; 2014: Use of 100% certified sustainable palm oil SG

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Providing in-depth information on the corporate website; On-pack communication

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Targetsetting for water, waste and energy consumption and CO2-emissions; Monitoring and reporting; CIP processes; Implementation of an Lorenz Snack-World energy management system

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Implementation of a Lorenz Snack-World Code of Conduct regarding the treatment of employees, suppliers, business partners and the environment; Membership of SEDEX and certified according to SMETA; Cooperating with suppliers to enforce the implementation of social standards in the countries of origin of our raw material

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Not yet.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

2012: RSPO Membership and certification for MB palmoil; 2013: Verification audit for MB palmoil and certification for SG palmoil; 2014: Use of 100% certified sustainable palm oil SG

Challenges

1. Significant economic, social or environmental obstacles

Applying the RSPO standard to established corporate operating- and system processes (e.g. implementation of the MB/ SG-sign within article identification)

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Stakeholder dialogue planned for 2013/2014.

Particulars

Organisation Name	Lotus Bakeries NV		
Corporate Website Address	http://www.lotusbakeries.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Koninklijke Peijnenburg BV	Manufacturer	No
	AB Annas Pepparkakor	Manufacturer	No
Country Operations	Belgium, France, Germany, Luxembourg, Netherlands, Poland, Spain, Sweden, Switzerland, United Kingdom, USA		
Membership Number	4-0167-11-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

6440

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2260

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

8700

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

6440

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

6440

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

2260

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

2260

7. What type of products do you use CSPO for?

Fine Bakery ware and ice cream

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France, Germany, Luxembourg, Netherlands, Spain, Sweden, Switzerland, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

From 2014 on : progressively use of certified palm oil from physical supply chains

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Ludwig Schokolade GmbH & Co. KG
Corporate Website Address	http://www.Ludwig-Schokolade.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0146-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

150

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

4200

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

4350

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

4350

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

4350

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

50

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

50

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

1400

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1400

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Germany, Poland

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2015

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

no promotion planed

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

no planed

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

done

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

we do not buy crude sustainable palm oil

Challenges

1. Significant economic, social or environmental obstacles

We have no influence in any area of palmoil producers.

We are at the end of this supply chain and we react of the market and consumer.

We are not in the position to have have any possibility to change customers and/or consumers behavior.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We are driven by our customers.

No consumer is asking.

Particulars

Organisation Name	Lutosa SA (Formerly known as: PinguinLutosa Foods)
Corporate Website Address	http://www.pinguinlutosa.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Albania, Algeria, Angola, Aruba, Austria, Bahrain, Belgium, Benin, Bolivia, Bosnia/Hercegovina, Brazil, Brunei Darussalam, Bulgaria, Cameroon, Canada, Cape Verde, Chad, Chile, China - People's Republic of, Colombia, Comoros, Congo, Congo - Democratic Republic, Costa Rica, Cote d'Ivoire, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Djibouti, Dominican Republic, Ecuador, Egypt, Equatorial Guinea, Estonia, Fiji, Finland, France, French Polynesia, Gabon, Germany, Ghana, Greece, Guatemala, Guinea, Honduras, Hong Kong, Hungary, Iceland, Indonesia, Iraq, Ireland, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Kuwait, Latvia, Lebanon, Liberia, Libyan Arab Jamahiriya, Lithuania, Luxembourg, Macedonia, Malaysia, Maldives, Malta, Mauritius, Mexico, Morocco, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nigeria, Oman, Pakistan, Panama, Papua New Guinea, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan - Republic of China, Tanzania, Thailand, Togo, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Democratic
Membership Number	4-0267-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

10147

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

10147

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

110

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

110

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

RSPO mass balanced palm oil is used in prefried frozen cut potato products, on demand of our customers (neutral or private label). Not in own brand.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

--

13. Does your company use palm oil in products you manufacture on behalf of other companies?

--

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Albania, Algeria, Angola, Aruba, Austria, Bahrain, Belgium, Benin, Bolivia, Bosnia/Hercegovina, Brazil, Brunei Darussalam, Bulgaria, Cameroon, Canada, Cape Verde, Chad, Chile, China - People's Republic of, Comoros, Congo, Congo - Democratic Republic, Costa Rica, Cote d'Ivoire, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Djibouti, Dominican Republic, Ecuador, Egypt, Equatorial Guinea, Estonia, Fiji, Finland, France, French Polynesia, Gabon, Germany, Ghana, Greece, Guatemala, Guinea, Honduras, Hong Kong, Hungary, Iceland, Indonesia, Iraq, Ireland, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Latvia, Lebanon, Liberia, Libyan Arab Jamahiriya, Lithuania, Luxembourg, Macedonia, Malaysia, Maldives, Malta, Mauritius, Mexico, Morocco, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nigeria, Oman, Pakistan, Panama, Papua New Guinea, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan - Republic of China, Tanzania, Thailand, Togo, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Democratic

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 : mass balanced on demand of our customers
 2014 : changing from mass balanced certification to segregated
 2015 : use of RSPO palm oil in all of the prefried potato products.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

All potato suppliers are situated in Belgium, the Netherlands, France and Germany.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Suppliers of ingredients and potatoes are from EU, respecting EU regulation .

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Lutosa does support community programs such as such as the Food Bank, association for the Fight against Cancer, Islands of Peace and Trias

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Mars, Incorporated
Corporate Website Address	http://www.mars.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Argentina, Austria, Belarus, Belgium, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Cote d'Ivoire, Croatia, Czech Republic, Denmark, Dominican Republic, Egypt, Estonia, Finland, France, Georgia, Germany, Ghana, Greece, Guadeloupe, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Kazakhstan, Kenya, Korea - Republic of, Kyrgyzstan, Latvia, Lebanon, Lesotho, Lithuania, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Norway, Peru, Philippines, Poland, Portugal, Puerto Rico, Reunion Island, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Taiwan - Republic of China, Thailand, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Vietnam
Membership Number	4-0127-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

2012 Mars, Incorporated Principles in Action Summary: [Click here to visit the URL](#)

Mars, Incorporated People, Planet, Performance website: [Click here to visit the URL](#)

Mars, Incorporated statement of intent on deforestation: [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Other

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

49358

3.2. Total volume of Palm Kernel Oil used in the year:

13812

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

14001

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

77171

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

33809

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

33809

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

4469

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

4469

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

--

6.2. Mass Balance

5279

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

5279

7. What type of products do you use CSPO for?

Chocolate, confectionery, chewing gum, soups and sauces. Our Petcare business in Thailand also uses palm kernel stearin in a small number of pet foods.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Austria, Belarus, Belgium, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Cote d'Ivoire, Croatia, Czech Republic, Denmark, Dominican Republic, Egypt, Estonia, Finland, France, Georgia, Germany, Ghana, Greece, Guadeloupe, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Kazakhstan, Kenya, Korea - Republic of, Kyrgyzstan, Latvia, Lebanon, Lesotho, Lithuania, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Norway, Peru, Philippines, Poland, Portugal, Puerto Rico, Reunion Island, Romania, Russian Federation, Saudi Arabia, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Taiwan - Republic of China, Thailand, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Vietnam

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Our original target, set in 2010, was to achieve 100% CSPO by year-end 2015. We expect to meet this target two years early, by the end of 2013, by sourcing via mass balance.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We recognize additional measures are needed to help accelerate towards a fully responsible palm industry. Working with the wider food industry, we aim to increase pressure on palm oil producers to improve their practices so that their operations improve rural livelihoods and are free of deforestation, further expansion on carbon-rich peatlands, human and labor rights violations and illegal sources.

We also aim to increase pressure on traders to raise their standards, eliminate palm oil producers associated with deforestation, further expansion on carbon-rich peatlands, human and labor rights violations and illegal sources and achieve full traceability of supplies.

In addition, we are mapping the impact on deforestation and social impacts of palm oil and other raw materials in our supply chain, which will enable us to build a deeper understanding of the issue, inform the development and implementation of responsible sourcing policies and decide on further actions to take.

Mars, Incorporated is committed to working towards 100% traceable sources of palm oil that are free of deforestation, expansion on carbon-rich peatlands, the violation of human and labor rights.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

We have not answered question 14 as we do not sell any other manufacturers' brands.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We base our environmental strategies on the concept of Planetary Boundaries, a highly-respected scientific analysis based on a review of existing research which identifies nine environmental impacts and the point at which each one will cause catastrophic harm to human wellbeing. We have combined this data with information about our value chain, and agricultural supply chains in particular, to identify greenhouse gas emissions, water impact and the impacts of land use as the three areas most relevant to our business. These areas encompass the majority of impacts in the Planetary Boundaries model.

The methodologies and available data sets for calculating or estimating these impacts are at different stages of development – they are well established for greenhouse gas emissions, while there is no agreed method for assessing the impacts of land use. We aim to help develop the methods and data sets required, and are making progress using what data is available in the meantime. Read more about our work on Greenhouse Gas Emissions, Water and Land Use at [Click here to visit the URL](#)

We are taking further steps by investing in innovative scientific research and other programs that seek to improve farming and production methods, as this will help suppliers to increase both the quality and the volume of their output while minimizing resource use. As a result, Mars will secure safe, reliable, sustainable supplies of high-quality raw materials, and suppliers will boost their incomes through increased yields and quality. Please read more about our approach to sustainable sourcing here: [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Working with the wider food industry, we aim to increase pressure on palm oil producers to improve their practices so that their operations improve rural livelihoods and are free of deforestation, further expansion on carbon-rich peatlands, human and labor rights violations and illegal sources. We also aim to increase pressure on traders to raise their sourcing standards in similar ways as well as ensure full traceability of supplies.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Our original target, set in 2010, was to achieve 100% CSPO by year-end 2015. We expect to meet this target two years early, by the end of 2013, by sourcing via mass balance.

Challenges

1. Significant economic, social or environmental obstacles

We believe that the availability of CSPO has been hampered by the cost and complexity for producers of fully segregating CSPO from conventional palm oil supplies. Low availability has led to poor demand, creating a vicious circle. However, allowing producers to mix CSPO with conventional palm oil during transportation, processing and packaging via mass balance is increasing the availability of CSPO, speeding progress toward a sustainable supply and stimulating demand.

We are deeply concerned about continued allegations of forced and child labor in the Indonesian and Malaysian palm oil industries. We remain committed to working with the wider food industry to increase pressure on palm oil producers and traders to ensure their operations improve rural livelihoods and are free from human and labor rights violations.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have been involved in direct engagement with key external stakeholders including NGOs such as Greenpeace and the Rainforest Action Network, as well as academics, opinion formers and customers.

Particulars

Organisation Name	Mondelez International, Inc (Formerly known as: Kraft Foods Europe Services GMBH)
Corporate Website Address	www.mondelezinternational.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0195-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

261567

3.2. Total volume of Palm Kernel Oil used in the year:

24165

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

285732

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

177577

4.2. Mass Balance

--

4.3. Segregated

4455

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

182032

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

18621

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

18621

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Biscuits, Chocolate (inc. fillings)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

--

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

2012 - 70%
 2013 - 80%
 2014 - 90%
 2015 - 100%

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Refreshed palm oil position
 Global supplier engagement programme
 Engagement with UNDP Indonesian Sustainable Palm Oil platform
 Continued engagement with RSPO

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

Volumes for CPO and PKO include derivatives

TBP for 100% RSPO physical supply chains not determined or required

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Published targets to:
 reduce consumption of energy and water
 reduce emissions of GHG and waste
 reduce packaging
 reduce transport miles

Continue use of LCA to measure company global environmental footprint

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Signatory to:
 CGF deforestation resolution
 UN Women's Empowerment Principles
 AIM Progress

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes as detailed in Delicious World Report:

[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

No, see answer to Q19 above

Challenges

1. Significant economic, social or environmental obstacles

Credibility risk because revised P&Cs do not meet consumer and stakeholder expectations
Emerging concerns over child and forced labour (as per USDOL 2011 report)
Effective smallholder engagement
High cost of physical CSPO supply chains
Over-reliance on EU and US markets to drive consumption of CSPO

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Active member of RSPO Board
Global and regional supplier engagement
Stakeholder engagement

Particulars

Organisation Name	Morning Foods Ltd
Corporate Website Address	http://www.mornflake.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0058-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

800

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

800

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

800

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

800

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Breakfast Cereals

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2010

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2010

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We are already using 100% Mass Balance Refined Palm Oil, and have been doing so since 2010.
We aim to move to 100% Segregated in late 2013/ Early 2014

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are already using 100% Mass Balance Refined Palm Oil, and have been doing so since 2010.
We aim to move to 100% Segregated in late 2013/ Early 2014 and the communication for this change has already commenced.
We communicate our commitments on our web site

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Within the UK our site is covered by the IPPC Regulation requirements - this requires year-on-year improvements in resource footprints

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

These are detailed in our Social Accountability Policy and procedures

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

N/A

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We were the first UK Breakfast Cereal manufacturer to move to 100% MB CSPO, and aim to move to 100% Segregated CSPO by end of 2013/early 2014

Particulars

Organisation Name	Moy Park Limited
Corporate Website Address	http://moypark.co.uk/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France, United Kingdom
Membership Number	4-0075-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

22

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

22

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

22

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

22

7. What type of products do you use CSPO for?

Chicken Products

Note: We currently have CSPO up to the end user of the palm oil

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

France, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- 1) Ensure that all palm oil content is CSPO up to end user of palm oil - completed.
- 2) Ensure that all suppliers of palm oil ingredients gain RSPO accreditation - 2015
- 3) Get RSPO accreditation - 2015

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Moy Park promote expectations for RSPO CSPO via a formal supplier review and questionnaires. Information is reviewed on a quarterly basis.

Moy Park also works closely with customers to ensure alliance with RSPO.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

At group level Marfrig reports GHG emissions, which consolidates Moy Park GHG emissions. Please see:- [Click here to visit the URL](#).
2012 report is due imminently.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Working to the timebound plan for RSPO CSPO.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Please see website:-
[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Please see website:-
[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Moy Park do not currently buy palm oil, but ingredients that contain palm oil. We have CSPO chain of custody 100% up to the end user of the Palm oil.

Moy Park are meeting with BM Trada to understand next steps on gaining accreditation so full chain of custody CSPO can be gained 100%.

Challenges

1. Significant economic, social or environmental obstacles

None known

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Working closely with our supply chain to promote and educate RSPO vision and engagement with customers and other key stakeholders.

Particulars

Organisation Name	Natra SA
Corporate Website Address	http://www.natra.es
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, France, Spain
Membership Number	4-0070-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Our CSR policy is available on our website [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

4050

3.2. Total volume of Palm Kernel Oil used in the year:

500

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1500

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6050

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

--

4.3. Segregated

4000

4.4. Identity Preserved

50

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

4050

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

500

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

500

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

500

6.2. Mass Balance

1000

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1500

7. What type of products do you use CSPO for?

Chocolate products (spreads, bars, truffles, pralines,...)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France, Spain

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Our commitment already started in 2011 by the use of only RSPO certified palm oil, palmkernel oil and derivatives. We have been working in 2013 on eliminating the book&claim part and take it to the next level being mass balance. From 2014 onwards, we will use RSPO certified only from physical supply chains. Our statement stays the same: we use the highest commercially available sustainability level for palm oil, palmkernel oil and derivatives.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Transfer what is left as book&claim to mass balance. So from 2014 onwards, we will only use 100% RSPO certified from physical supply chains.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2013

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

This is in our CSR policy, available on our website [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

This is in our CSR policy, available on our website [Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

This is in our CSR policy, available on our website [Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

From 2014 onwards, it will be 100% phycical for all palm oil, palmkernel oil and derivatives.

Challenges

1. Significant economic, social or environmental obstacles

No, we face questions for non palm but respond on these helped by RSPO publications.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We do our part in convincing customers (mainly retailers) that palm is sustainable if RSPO certified.

Particulars

Organisation Name	Natura Logistica E Serviços Ltda
Corporate Website Address	http://WWW.NATURA.COM
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Argentina, Brazil, Colombia, Mexico
Membership Number	4-0072-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

INNOVATIVE RESEARCH FOR THE PRODUCTION OF PALM OIL

[Click here to visit the URL](#)
(page 94)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Home & Personal Care Goods

- Home And Personal Care Goods :
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

8700

3.2. Total volume of Palm Kernel Oil used in the year:

2800

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5500

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

17000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

We will use CSPO in Personal Care Products (bar soaps and body oils)

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2017

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Argentina, Brazil, Colombia, Mexico

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Currently, Natura buy Palm Oil Products from suppliers with RSPO certified plantations. Starting from 2014, we will start to use RSPO certified oil palm products in own brand. By 2015 we aim to buy at least 50% of Palm Oil Products RSPO certified and until 2017 we aim to buy 100% CSPO. By 2020 we aim to require our suppliers of raw materials, that have in their composition Palm Oil Products, that they have RSPO certification.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We will be promoting the RSPO by clearly announcing to our employees, suppliers and customers that we are member and fully support RSPO Principles and Criteria.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

--

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

2017

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- **Water, land, energy and carbon footprints policy**

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- **Land use rights policy**

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- **Ethical conduct and human rights policy**

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- **Labour rights policy**

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- **Stakeholder engagement policy**

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Natura's management of the business impact on the environment is based on an integrated view of its chain while always seeking to reduce the negative impacts and maximize the positive impacts by means of solutions that create shared value to the entire relationship network.

In accordance with the company's materiality matrix, the priority environmental topics for the company are water, climate change, social biodiversity and solid waste. All these aspects are regularly monitored through many forums of the company, including the commitments assumed and the progresses made in each topic.

Natura's indicators cover at least all of its commercial and industrial units, offices and distribution centers in Brazil. Additionally, the company also reviews the impact of its main suppliers, including third parties (that manufacture finished products for Natura), as well as raw material and packaging suppliers.

The company has been working to expand its management in the International Operations, with a progressive increase in the number of indicators monitored in those locations.

CARBON NEUTRAL

Natura has been a carbon neutral company since 2007, which means that its greenhouse gas (GHG) emissions generated in the production process, including the company's value chain, which cannot be avoided, are offset through carbon credits obtained from investments in reforestation, energy efficiency and replacement of fossil fuel programs.

IMPACT OF PRODUCTS

Natura invests in the development of innovative technology to reduce the environmental impact of its products and packaging.

In the case of packaging, Natura periodically monitors the Life Cycle Assessment (LCA), a system that quantifies the impact, from the extraction of raw material, production and use, through final disposal.

WATER AND EFFLUENTS

Another priority topic for Natura is water management. In addition to the development of a specific water resources management strategy, which takes into consideration our value chain, Natura monitors the performance of water consumption in its operations in Brazil.

The company achieved its target, maintaining the consumption at 0.40 liters per unit produced.

To this end, Natura delivered improvements in bathrooms, in the Effluent Treatment Station, in the boiler and at the Natura club, located in Cajamar, among many other improvements. Also in Cajamar, Natura implemented a project for the electronic monitoring of consumption that enabled the instant identification of deviations, reducing the response time to contain water losses.

(More details can be found on pages 116-132 of the Natura report 2012 - [Click here to visit the URL](#)).

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Initiatives / practices:

Natura is member of the UEBT (Union For Ethical BiTrade).

The Union for Ethical BioTrade is a non-profit association that promotes the "Sourcing with Respect" of ingredients that come from biodiversity. Members commit to gradually ensuring that their sourcing practices promote the conservation of biodiversity, respect traditional knowledge and assure the equitable sharing of benefits all along the supply chain.

Natura has also a code of conduct.

The document is intended for all employees involved in the processes with the suppliers and determines the main assumptions that support the business.

Natura has also THE OMBUDSMAN'S OFFICE

The Ombudsman's Office is a channel for dialogue and serves as a change facilitator through listening, dialoguing and transforming practices and relationships. With care and discretion, it confidentially forwards questions, criticisms or compliments to the management areas and monitors the resolution of cases, assessing the possibility of evolution in our processes, policies and relationships. All contacts are recorded and reviewed by the Ombudsman's Office team together with the parties involved.

The Ombudsman's Office is available to employees and in-house outsourced workers in Brazil and to all of our international operations personnel, in addition to suppliers and supplier communities in Brazil.

Historically, the channel is used by these stakeholders not only to place complaints about behavioral and ethical misconducts but also to seek answers to more technical demands (concerning processes, policies, procedures and infrastructure). The Ombudsman's Office is also responsible for addressing issues related to the Natura Relationship Principles, which are guidelines based on our Beliefs and Essence that inspire and guide our everyday actions to improve our relationships.

In 2013 we also started to use the continuous audit tool, a quicker alternative for identifying process failures. This initiative aims to maintain environments increasingly transparent and ethical, improving our prevention process.

We will also enhance communication about the Ombudsman's Office, the investigation process and the roles and responsibilities of the Ethics and Audit Committee.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Natura's challenge is to contribute in an innovative and significant way to the local communities where it operates. With the expansion of the company's business, its responsibility for establishing quality relationships with these stakeholders also grows.

In 2012, Natura reviewed its work strategy in the surrounding communities and prepared a plan to strengthen its contribution to the local development in three municipalities: Cajamar (State of São Paulo), São Paulo (State of São Paulo) and Benevides (State of Pará) (see table below).

Natura's main operations are located in those municipalities and, consequently, these are the regions where the company generates impact and where it is able to provide direct and indirect benefits.

Local development actions are supported by:

- _The creation of bonds of trust;
- _The identification and recognition of leaderships;
- _The establishment of a positive agenda with public authorities;
- _The identification and strengthening of platforms for democratic social participation and the collective development of actions;
- _In the development of the identity of every individual with this action.

At the same time, Natura implements actions focused on the other municipalities where it is present. The company's relationship in these cases is via the Municipal Councils for the Rights of Children and Adolescents (CMDCA), with the allocation of 1% of the income tax payable and the monitoring of the investment of these funds. Natura's intention is to strengthen the activity of these councils as they are a legitimate representation space of the community that includes public managers from different areas and representatives of civil society. The municipalities that receive these funds in addition to Cajamar, São Paulo and Benevides are: Jaboatão dos Guararapes (State of Pernambuco), Castanhal (State of Pará); Jundiá (State of São Paulo); Matias Barbosa (State of Minas Gerais); and Cotia (State of São Paulo).

Natura's activities with the surrounding communities do not include, for the time being, international operations.

SUPPLIER COMMUNITIES

Natura works with inputs from Brazilian social biodiversity as ingredients in the formulation of its products. The company encourages the extraction of these inputs through sustainable stewardship by cooperatives of family farmers with whom it establishes more than just a commercial relationship. Natura seeks to foster a relationship based on fair price and on the sharing of the benefits received from the use of the genetic heritage and associated traditional knowledge, thus helping create conditions for these communities to structure themselves, diversify their business and promote sustainable development in their region.

Last year, Natura maintained a relationship with 36 communities in different regions in Brazil, involving 3,500 families. The transfer of funds rose 20% in relation to the previous year, totaling R\$ 12.1 million thus reaching the company's business expansion target and the social benefit generated therefrom. Most of the supplier communities are located in the Amazon region.

A large portion of this increase was in the sharing of benefits from traditional knowledge, training in the communities, and funds and support.

DEVELOPMENT OF THE SUPPLIER COMMUNITIES

In order to encourage the development of supplier communities and of their surrounding areas, Natura allocated its own financial resources for investments in projects of social strengthening of the groups and making viable environmental preservation, cultural recognition, creation of alternative sources of income, food safety, intersector actions and training of leaders.

In the scope of this purpose, Natura created the Middle Juruá River Fund in partnership with the National Council of Extractive People and with the support of the Chico Mendes Institute of Preservation of Biodiversity (ICMbio) and the State center of Preservation Units of the State of Amazonas. We selected projects of organization from the State of Amazonas, region of the Middle Juruá river, in four action fronts: Strengthening of Civic Awareness, Education and Health; Food Safety and Generation of Income; Environmental Conservation and Preservation; and Strengthening of Associativism and Diversification of Markets.

Natura wants to enable organizations to raise alternative sources of income for their workers and obtain financing for their actions. The company improved the monitoring process of projects after it was transferred from the Executive Department of the Middle Juruá River Fund to the National Council of the Extractive People. This reorganization will allow the Council to search for funds from new partners, benefiting the region from a collaborative investment.

In 2012, six local organizations benefited from the R\$ 200,000 allocated to this year's bidding process, which was the second of the program.

((More details can be found on pages 91-102 of the Natura report 2012 - [Click here to visit the URL](#)).

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

no comments

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We support the vision of RSPO by clearly announcing to our employees, suppliers and customers that we are member and fully support RSPO Principles and Criteria.
We are 100% committed with the use of Sustainable Palm Oil in our products.
We give priority for acquiring products from companies who are already members of the RSPO.

Particulars

Organisation Name	Neste Oil Corporation
Corporate Website Address	http://www.nesteoil.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0010-06-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

All information our sustainability commitment are available on our 2012 Annual report.

Please see: [Click here to visit the URL](#)

For our public commitments please see: [Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Biofuels

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1209159

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

273395

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1482554

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

24367

4.3. Segregated

166623

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

190990

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Biofuels

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2009

15. Which countries that your organization operates in do the above commitments cover?

Singapore

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

The biofuel market is a tightly regulated market, where sustainable certification is not an option, but compulsory. Thus in procuring our material we have to strictly adhere to the certification standards endorsed by the governments of which we operate and sell our products to.

Thus the commitment above covers only materials of which certification are recognized in the markets where we operate.

This period we are already buying 100% ISCC (International Sustainability and Carbon Certification System) certified material into our supply chain.

This current certification covers our obligation to comply with the EU Renewable Energy Directive (RED) and at the same time meets the North American compliance.

Our company has been actively participating in finally having RSPO accepted as a EU RED voluntary system in Dec 2012. This means, RSPO RED certified palm oil can be used to our EU target markets.

However to date, there are no RSPO-RED oil available in the market. Along with fellow producers and the secretariate, we are now actively involved with the RSPO-RED pilot project to bring the first batch of RSPO-RED certified oil to the biofuel market.

Our commitment above does not include only RSPO oil, but also other sustainably certified systems

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

As stated above, we are working with the RSPO secretariate to produce the first batch of RSPO-RED material

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We are only using raw materials that are certified with sustainability certifications as applicable to our markets and only from RSPO members. We also calculate carbon emission for our entire supply chain. Please see our annual report for details how we implement this.

Currently we are also working with TFT to also implement our no-deforestation guideline throughout our palm oil supply chain

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Neste Oil uses palm oil for the biofuel market which is highly regulated. Since all our palm oil is ISCC certified, we in practice comply with all business-applicable regulations and the required norms for the industry. All our palm oil suppliers must also be RSPO-members which ensure adherence to the RSPO code of conduct.

The current EU-RED also outlines strict ethical guidelines of which standard feedstock criteria must be sustainable and ethically produced.

We hope that the other industries will follow our lead to buy only certified products.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Neste Oil currently supports the Borneo Child Aid program for immigrant Children in the plantations in Malaysia. Every year we get an annual report on the number of children being educated.

We also assisted certification for 9000 smallholders who are now both ISCC and RSPO certified. These smallholders are supplying Neste Oil with certified CPO.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Nestlé S.A
Corporate Website Address	http://www.nestle.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Algeria, Angola, Argentina, Austria, Bahrain, Bangladesh, Belarus, Belgium, Benin, Bolivia, Bosnia/Hercegovina, Brazil, Bulgaria, Burkina Faso, Cambodia, Cameroon, Canada, Chad, Chile, China - People's Republic of, Colombia, Congo, Congo - Democratic Republic, Costa Rica, Cote d'Ivoire, Croatia, Cuba, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Finland, France, Gabon, Germany, Ghana, Gibraltar, Greece, Guatemala, Haiti, Honduras, Hong Kong, Hungary, India, Indonesia, Iran, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Kuwait, Lebanon, Macedonia, Malaysia, Malta, Mauritius, Mexico, Morocco, Mozambique, Netherlands, New Caledonia, New Zealand, Nigeria, Norway, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Romania, Russian Federation, Saudi Arabia, Senegal, Singapore, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan - Republic of China, Thailand, Trinidad & Tobago, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Uzbekistan, Venezuela, Vietnam, Zambia
Membership Number	4-0055-09-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Nestlé no deforestation commitment:

In 2010, Nestlé committed that its products will not be linked to deforestation. This commitment applies to all critical raw and packaging materials. Nestlé is a member of the Consumer Goods Forum and supports its commitment to help achieve zero-net deforestation by 2020. Nestlé is a member of the Round Table on Sustainable Palm Oil.

Nestlé Responsible Sourcing Guidelines for Palm Oil:

In 2010, we have defined Responsible Sourcing Guidelines (RSGs) with the aim to ensure that the Nestlé sourced palm oil does not contribute to deforestation and respects local communities and the environment. To this end, the RSGs require compliance with all RSPO Principles & Criteria and, in addition, the protection of peat lands and of high carbon stock forests (HCF) which are critical components of an effective no-deforestation framework. We ask all our palm oil suppliers to comply with the RSGs and we are committed to updating stakeholders on a regular basis on the progress achieved in implementing the guidelines.

Implementation:

Nestlé recognizes that sustainable change can only occur if we successfully engage and work with all actors in the palm oil supply chain from plantation owners, to processors and suppliers all the way to consumer as well as governments and civil society; consequently, this is a key principle underlying all of our work to prevent deforestation.

Nestlé supports the RSPO as the industry-wide instrument to promote sustainable palm oil production. We use the RSPO as a means to verify compliance of our palm oil purchases against most of the Nestlé RSGs (all requirements except the additional Nestlé criteria on peatlands and high carbon stock forests). By the end of 2012 80% of our palm oil / palm kernel oil purchases were certified sustainable palm oil (CSPO), out of which an estimated 13% were traceable to plantations while the remainder part of these volumes was covered by GreenPalm certificates. By the end of 2013, Nestlé will be sourcing 100% CSPO, two years ahead of our public commitment.

In addition, we are working to map our global palm oil supply chains back to the origin and to assess and develop palm oil plantations against the Nestlé RSGs.

Nestlé's action plan on traceable sustainable palm oil:

In order to guarantee that the palm oil we purchase does not contribute to deforestation, it is fundamental to know from where the oil is coming. Our objective is to continuously increase the volumes of physical palm oil purchases that we can trace back to plantations that are assessed and verified against our RSGs. The RSG compliance of this palm oil will be verified by independent third party. RSPO certification of plantations serves as a means to verify compliance with most, but as of today, not all Nestlé RSG requirements.

Nestlé will publically report on a regular basis on our progress achieved in sourcing traceable sustainable palm oil that doesn't contribute to deforestation and that respects local communities and the environment in line with the Nestlé RSGs.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Instant Noodles Manufacturer
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

134000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

276000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

410000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

110000

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

110000

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

222000

6.2. Mass Balance

--

6.3. Segregated

53000

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

275000

7. What type of products do you use CSPO for?

All Nestlé products containing palm oil will be manufactured using CSPO.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

--

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

Australia, Algeria, Angola, Argentina, Austria, Bahrain, Bangladesh, Belarus, Belgium, Benin, Bolivia, Bosnia/Hercegovina, Brazil, Bulgaria, Burkina Faso, Cambodia, Cameroon, Canada, Chad, Chile, China - People's Republic of, Colombia, Congo, Congo - Democratic Republic, Costa Rica, Cote d'Ivoire, Croatia, Cuba, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, Finland, France, Gabon, Germany, Ghana, Gibraltar, Greece, Guatemala, Haiti, Honduras, Hong Kong, Hungary, India, Indonesia, Iran, Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Kuwait, Lebanon, Macedonia, Malaysia, Malta, Mauritius, Mexico, Morocco, Mozambique, Netherlands, New Caledonia, New Zealand, Nicaragua, Nigeria, Norway, Pakistan, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Romania, Russian Federation, Saudi Arabia, Senegal, Singapore, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan - Republic of China, Thailand, Trinidad & Tobago, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Uzbekistan, Venezuela, Vietnam, Zambia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Nestlé works progressively towards complete transparency of its palm oil supply chains along the following roadmap:

- current figures (July 2013)-->2013-->2014-->2015
- Origin of oil unknown 68%-->32%-->20%-->15%
- Origin known at least to mill level 15%-->25%-->20%-->15%
- Traceable to plantation & RSG Compliance Plan in place 10%-->15%-->30%-->30%
- Traceable to plantation and RSPO Certified 6%-->15%-->15%-->20%
- Traceable to plantation & RSG compliant 0-1%-->10%-->15%-->20%

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Our primary focus is upon traceability as a first step. We envisage gradually reducing our procurement of Greenpalm certificates as we are able to deliver traceable RSG compliant palm oil.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Nestlé has not set a target to use 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in its own brand products. Instead we have set targets (see Q16) to continuously increase the share of palm oil sourced from plantations that are compliant with the Nestlé Responsible Sourcing Guidelines that require plantations to:

- be legally compliant
- Respect the Free Prior and Informed Consent of local and indigenous communities
- Respect High Conservation Values (HCVs)
- Protect peat lands
- Protect High Carbon Stock Forests
- Respect all other RSPO Principles & Criteria

We use the RSPO as a means to verify compliance of our palm oil purchases against most of our RSGs, all except our additional requirements on peatlands and high carbon stock forests that we verify separately with the help of our partner, the forest Trust.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

The Responsible Sourcing Traceability Programme promotes compliance with our Responsible Sourcing Guidelines in our extended value chains, back to the level of primary production. The guidelines provide a framework for continuous improvement with the ambition that all our purchases will come from responsible sources that are committed to a process of continuous improvement towards environmental, social and economic sustainability, supported by supply chain transparency and credible verification.

The Traceability Programme is based on:

- Defining our requirements: by applying Responsible Sourcing Guidelines (RSGs)
- Transparency: by mapping supply chains back to their origins.
- Transformation: by assessing and developing suppliers against the RSGs in a process of continuous improvement. Where appropriate, we support suppliers that are not yet able to meet all our RSGs, but that are committed to becoming compliant over time.
- Monitoring of progress and transparent reporting on a regular basis.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

The Nestlé Supplier Code is the basis for our work on responsible sourcing. It distils the relevant parts of our Corporate Business Principles, outlining for suppliers the non-negotiable minimum standards that we expect from them, regarding business integrity, sustainability, labour standards, safety and health, and the environment. We ask our suppliers, their employees, agents and subcontractors to adhere to these standards at all times and we monitor implementation through our responsible sourcing audit programme.

We audit our tier 1 suppliers against our Supplier Code requirements, using the Sedex Members for Ethical Trade Audit 4 Pillars protocol.

Nestlé has also set ethical requirements for its own operations based on applicable regulations and industry practices. This set of requirements is summarised in a document called Nestlé Corporate Business Principles and its application is verified through a 3rd party compliance programme called CARE (more see [Click here to visit the URL](#))

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Nestlé is actively involved in a number of community programmes across its markets, including palm oil producing countries. Nestle (Malaysia) Bhd will plant forest seedlings up to 150 kilometres on both sides of the Kinabatangan river under a reforestation project that will create a landscape where people, nature and agriculture co-exist harmoniously in their need for water. We are also looking at how we can engage with our palm oil stakeholders in the Nestle supply chain here to have a meaningful and positive sharing of value for the benefit of all. Carried out with the full endorsement of the Sabah government, the Nestle RILeaf project will also have an active role in palm oil sustainability, reduce environmental impact of oil palm plantings through minimisation of chemical fertilisers and promote back-to-basic good agricultural practices.

We are developing a set of key performance indicators (KPIs) that will underpin our commitments and enable systematic measurement of performance.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Nestlé has not set a target to use 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in its own brand products. Instead we have set targets (see Q16) to continuously increase the share of palm oil sourced from plantations that are compliant with the Nestlé Responsible Sourcing Guidelines that require plantations to:

- be legally compliant
- Respect the Free Prior and Informed Consent of local and indigenous communities
- Respect High Conservation Values (HCVs)
- Protect peat lands
- Protect High Carbon Stock Forests
- Respect all other RSPO Principles & Criteria

We use the RSPO as a means to verify compliance of our palm oil purchases against most of our RSGs, all except our additional requirements on peatlands and high carbon stock forests that we verify separately with the help of our partner, the forest Trust.

In May 2010, Nestlé formed this partnership in order to investigate our supply chain and identify plantations linked to deforestation. In 2010, we started mapping our global palm oil supply chains and since 2011 we are assessing our suppliers' performance against the Nestlé RSGs on Palm Oil. Our actions focus on the establishment of traceable supply chains and on the systematic identification and exclusion of companies managing plantations linked to deforestation.

Challenges

1. Significant economic, social or environmental obstacles

We see increasing regulatory activity at a national and international level which can pose both challenges and opportunities to companies. Our consumers want to know what's in their food, where it comes from and how it has been produced. We also see ongoing civil society activity and public interest on these commodities, in some cases to substitute them.

Unsustainable practices at the supplier level create risks of short term supply disruptions and long term risks to the sustainability/availability of supplies. Equally our process of working towards more sustainable practices leads to operational challenges in finding compliant suppliers. We tackle this through supplier training and support.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Nestlé supports the RSPO as the industry-wide instrument to promote sustainable palm oil production. We use the RSPO as a means to verify compliance of our palm oil purchases against most of the Nestlé RSGs (all requirements except the additional Nestlé criteria on peatlands and high carbon stock forests).

We have prepared and promoted a series of maps showing the locations of deforestation in the 20 most important countries where deforestation is happening. This can help all stakeholders to focus on the high risk locations. Increasing the visibility in the supply chain and promoting more sustainable practices is creating value upstream by securing the sector's own future. We are also adding value by developing and training our suppliers against our Supplier Code and RSGs and thereby enabling them to secure long-term business with Nestlé.

Downstream, our consumers want to know what's in their food, where it comes from and how it has been produced. Value is being created by building consumer confidence in the products and enhancing the company and brand reputation.

Particulars

Organisation Name	NUTKAO s.r.l.
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France, Italy
Membership Number	4-0310-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

200

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1500

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1700

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

palm oil and crude palm kernel oil

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2030

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2030

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2030

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

France, Italy

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We do not have a strategy yet.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Since we do not have a certified own brand yet, we are still defining our promotion strategy.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

- 1-Reduction of industrial waste
- 2-Reduction of energetic consumption

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Ethical policy diffusion.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Not yet.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Actually we manage only mass balance product for the customers that are asking for it.
We have an organisation plan that means to calculate the certified volumes we need and then cover with related purchases.
We are going to check how the certified volumes will proceed since now until 2015 and then we will take a decision to use 100% or not.

Challenges

1. Significant economic, social or environmental obstacles

Economic impact that not all customer are interested to accept.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Actually we are not involved in any project.

Particulars

Organisation Name	Nutrition et Santé
Corporate Website Address	http://www.nutrition-et-snate.fr
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, France, Italy, Spain
Membership Number	4-0091-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1138

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1138

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

1138

4.2. Mass Balance

27

4.3. Segregated

1092

4.4. Identity Preserved

19

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1138

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

biscuits and bars

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France, Italy, Spain

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

factories are rspo certified

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

written on pack

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

nothing

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

i don't know

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

price of segregated palm oil

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

contracts with suppliers

Particulars

Organisation Name	Oriflame Cosmetics SA
Corporate Website Address	http://www.oriflame.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Algeria, Armenia, Azerbaijan, Belarus, Bosnia/Hercegovina, Bulgaria, Chile, China - People's Republic of, Colombia, Croatia, Czech Republic, Denmark, Ecuador, Egypt, Estonia, Finland, Georgia, Greece, Hungary, India, Indonesia, Kazakhstan, Kenya, Kyrgyzstan, Latvia, Lithuania, Macedonia, Mexico, Moldavia, Mongolia, Morocco, Netherlands, Norway, Pakistan, Peru, Poland, Portugal, Romania, Russian Federation, Slovakia, Slovenia, Spain, Sri Lanka, Sweden, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Kingdom, Vietnam, Yugoslavia
Membership Number	4-0135-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods, Own-brand

- Home And Personal Care Goods :
 - Cleaning Agents

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5801

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

5801

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

5800

6.2. Mass Balance

--

6.3. Segregated

1

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

5801

7. What type of products do you use CSPO for?

Cosmetics and personal care products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Algeria, Armenia, Azerbaijan, Belarus, Bosnia/Hercegovina, Bulgaria, Chile, China - People's Republic of, Colombia, Croatia, Czech Republic, Denmark, Ecuador, Egypt, Estonia, Finland, Georgia, Greece, Hungary, India, Indonesia, Kazakhstan, Kenya, Kyrgyzstan, Latvia, Lithuania, Macedonia, Mexico, Moldavia, Mongolia, Morocco, Netherlands, Norway, Pakistan, Peru, Poland, Portugal, Romania, Russian Federation, Slovakia, Slovenia, Spain, Sri Lanka, Sweden, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Kingdom, Vietnam, Yugoslavia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Target of 100% certified palm oil was achieved during 2010 through the purchase of green palm credits.

During 2012 Oriflame produced its first product with segregated certified sustainable palm oil, we are now working to increase the share of segregated oil in our products.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Our commitments and actions to purchase sustainable palm oil are published in our Annual Report and on our global website (Oriflame.com).

Green palm credits were purchased to cover our full 2012 volume. This initiative will continue in 2013.

In 2012 Oriflame became the first company in the world to produce a foaming product (Swedish Spa Refreshing Shower Gel 21876) that contains RSPO segregated certified sustainable palm oil. We aspire to increase our commitment and use over the next few years to demonstrate our support towards RSPO certified sustainable palm oil in order to contribute to the preservation of our natural resources.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2013

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Oriflame is continuously working to minimize its resource footprints. Sourcing is a prioritised area and we have a number of commitments related to systematically reducing our impact. Steps taken include our commitments on paper sourcing, sustainable palm oil and packaging materials.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

The ten principles of the Global Compact, which apply to human rights, labour standards, the environment and anti-corruption, have been integrated into the Oriflame Code of Conduct and other corporate policies to ensure that they permeate all aspects of the business.

We also have a Supplier Code of Conduct which sets requirements on all Oriflame suppliers. Through audits and close co-operation with suppliers, we work to ensure compliance with labour standards and principles. Besides Oriflame's own guidelines, international standards are used as a basis for audits performed.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Oriflame collaborated very closely with the Fairtrade organisation to achieve new standards for cosmetic companies. The product range Ecobeauty, launched in 2011, is the first ever cross category cosmetics range to be certified by Fairtrade.

By purchasing through Fairtrade-certified sources, Oriflame supports local communities to improve the lives of local farmers. In Burkina Faso, a women's cooperative is guaranteed not only a fair price for its shea butter but also a Fairtrade Premium used to develop the local community. In Kerala, a southern Indian state, Oriflame, through Fairtrade, supports local coconut oil farmers, providing steady income, sustainable business opportunities and improved working conditions.

Oriflame has gathered all its charity work under one umbrella - the Oriflame Foundation. The primary mission of Oriflame's community involvement is to help children and young women by means of a wide range of educational initiatives, providing them with opportunities to change their lives for the better.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Since 2010 Oriflame is using the book & claim system to cover 100% of the company's palm oil consumption. During 2012 Oriflame produced its first product with segregated certified sustainable palm oil and we are now working to increase the share of segregated oil in all our products.

Mass balance is currently not the preferred option due to very limited availability of mass balance cosmetics ingredients. In addition the concept is more challenging to explain to our direct customers.

Challenges

1. Significant economic, social or environmental obstacles

Most significant obstacle is the limited availability and higher cost of segregated palm oil derivatives. We are in continuous discussions with our suppliers on how to supply this.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

In 2012 Oriflame became the first company in the world to produce a foaming product (Swedish Spa Refreshing Shower Gel 21876) that contains RSPO segregated certified sustainable palm oil. We aspire to increase our commitment and use over the next few years to demonstrate our support towards RSPO certified sustainable palm oil in order to contribute to the preservation of our natural resources.

Oriflame is also actively participating in RSPO working groups representing consumer good manufacturers.

Particulars

Organisation Name	Oy Karl Fazer AB		
Corporate Website Address	http://www.fazer.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Oy Karl Fazer ab	Manufacturer	Yes
Country Operations	Denmark, Estonia, Finland, Latvia, Lithuania, Norway, Russian Federation, Sweden		
Membership Number	4-0045-09-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

We are currently reviewing our palm oil strategy. Information on how we work with palm oil can be found on fazer.com

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods, Own-brand

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

358

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5278

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

5636

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

358

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

358

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

5636

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

5636

7. What type of products do you use CSPO for?

Chocolate, Bread, Biscuits

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2053

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Denmark, Estonia, Finland, Latvia, Lithuania, Norway, Russian Federation, Sweden

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2012 we achieved our target and are covering all our palmoil use with Green Palm certificates. We are currently reviewing our strategy.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are publishing our use of palm oil on our website. We are also raising awareness internally through various channels. We are reviewing further initiatives in which to participate.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Fazer has a tool to analyze the impacts of the raw material we use.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Fazer Group's ethical principles create the framework and backbone for our common ways of working. The ethical principles are based on the ten principles of the UN Global Compact.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We have supported community programs through our work with responsible cocoa. For example, we support Bi?by through the ECHOES(Empowering Cocoa Households with Educational Solutions) program established by the World Cocoa Foundation. We also support initiatives through SOS Children Villages and others.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We are currently reviewing our palm oil strategy.

Challenges

1. Significant economic, social or environmental obstacles

Suppliers being unable to provide segregated palm oil. Uncertainty on available supply of segregated palm oil in the future due to lack of infrastructure. Dialogue held with suppliers.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We are having a dialogue with the industry on initiatives on how to promote the sustainable use of palm oil.

Particulars

Organisation Name	P&G
Corporate Website Address	http://www.pg.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Algeria, Argentina, Armenia, Austria, Belgium, Bosnia/Hercegovina, Brazil, Bulgaria, China - People's Republic of, Colombia, Costa Rica, Croatia, Czech Republic, Denmark, Egypt, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Korea - Republic of, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Nigeria, Norway, Pakistan, Panama, Philippines, Poland, Romania, Russian Federation, Singapore, Slovakia, South Africa, Spain, Sweden, Switzerland, Taiwan - Republic of China, Thailand, Tunisia, Turkey, Ukraine, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yugoslavia
Membership Number	4-0113-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

The following documents have been attached to this form to provide details on our efforts:

1. P&G 2012 Sustainability report
2. P&G's Purpose, Values and Policies

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Home & Personal Care Goods

- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

20000

3.2. Total volume of Palm Kernel Oil used in the year:

352000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

90000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

462000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

5000

5.2. Mass Balance

33000

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

38000

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

20000

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

20000

7. What type of products do you use CSPO for?

They are used in Home and Personal Care products manufactured by P&G under its brands

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

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12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

Australia, Albania, Algeria, Argentina, Austria, Belgium, Bosnia/Hercegovina, Brazil, Bulgaria, Canada, China - People's Republic of, Colombia, Costa Rica, Denmark, Egypt, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Israel, Italy, Japan, Korea - Republic of, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Nigeria, Norway, Pakistan, Panama, Philippines, Poland, Romania, Russian Federation, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, Thailand, Tunisia, Turkey, Ukraine, United Kingdom, USA, Venezuela, Vietnam, Yugoslavia

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

--

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

P&G is committed to the Sustainable sourcing of Palm Oil. By 2015, we intend to only purchase and use Palm Oil that we can confirm to have originated from responsible and sustainable sources. We will seek to accomplish this goal through the following key steps:

- Supplier and Partner Coaching – We will continue to share and reinforce our expectations related to sustainability, and encourage and reward “sustainable behavior” on behalf of our partners and suppliers. We will continue to partner with both known suppliers with whom we have long-standing relationships and trust, as well as with emerging suppliers who embrace and support our Corporate sustainability principles and expectations. We encourage suppliers to adopt the Principles and Criteria of the RSPO for sustainable palm production
- Stakeholder Partnerships – We will expand and strengthen relationships with trade associations, government agencies, non-governmental organizations (NGO's), and other critical external stakeholders to help influence positive changes and incremental sustainability improvements in the palm oil supply chain and industry. P&G is a member of the RSPO and a member of the Sustainable Palm Oil Coalition. We will partner with third-party organizations to help confirm and validate our palm oil sourcing and use strategies. P&G is working with WWF on palm oil sourcing as part of our joint work program.
- Industry Influence -- We will continue to support industry efforts to eliminate irresponsible and/or illegal deforestation of land for use in the planting and harvesting of palm plantations, as well as efforts to help ensure the appropriate selection and designation of land for such uses.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
-

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Our 2020 sustainability goal related to our product are:

- Replace 25 percent of petroleum-based materials with sustainably sourced renewable materials.
- Conduct pilot studies in both developed and developing markets to understand how to eliminate landfilled/dumped consumer solid waste.
- Have 70 percent of all washing machine loads use cold water.
- Reduce packaging by 20 percent per consumer use

The attached sustainability report provides a number of examples on our progress towards achieving these goals.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

P&G's policies for business conduct flow from our Purpose, Values and Principles. Our policies are aspirational statements of the application of our Principles, Values and Purpose to broad, major issues and societal expectations.

While P&G competes hard to achieve leadership and business success, the Company is concerned not only with results, but with how those results are achieved. We will never condone nor tolerate efforts or activities to achieve results through illegal or unethical dealings anywhere in the world.

P&G employees worldwide are expected and directed to comply with all laws and all P&G business conduct policies relating to their P&G business activities. It

is also each employee's responsibility to know and understand legal and policy requirements as they apply to their job, and to notify management when they believe a violation of law or P&G policies/ standards has occurred.

A copy of our Values and Policies is attached.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Our 2020 Social Responsibility goal as part of the Sustainability effort is to save one life every hour by delivering two billion liters of clean water every year. This is a continuation of our 2012 goal of enabling 300 million children to Live, Learn and Thrive while Preventing 160 million days of disease from unclean water and save 20,000 lives by delivering 4 billion liters of clean water through our P&G Children's Safe Drinking Water program. Some of the programs that have supported this commitment are:

1. As part of a global commitment to healthy baby development, Pampers provides assistance to new mothers and babies in sub-Saharan Africa through a variety of programs.
2. The P&G Children's Safe Drinking Water Program (CSDW) reached a major milestone in late 2011 when it provided its 4 billionth liter of clean drinking water since its inception in 2006.
3. Close to half of India's children lack access to primary school. We're helping address this through a multi-brand cause-related marketing program known as Shiksha (meaning "Education") established in 2005.
4. Since 2009, the Escudo brand (also known as "Safeguard" in many parts of the world) has worked hard in Mexico to promote a culture of hand washing,

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

As part of our sustainability efforts we regularly review our goals and progress and make the necessary changes. Once these reviews have been completed we will be making the appropriate commitments.

Challenges

1. Significant economic, social or environmental obstacles

A significant challenge is availability of sustainable certified PKO and derivatives. As a buyer with majority of our needs in those materials our desire to source sustainable material are hindered by limited availability.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

P&G is committed to the Sustainable sourcing of Palm Oil. By 2015, we intend to only purchase and use Palm Oil that we can confirm to have originated from responsible and sustainable sources. We have been and will continue to seek to accomplish this goal through the following key steps:

- Supplier and Partner Coaching – We will continue to share and reinforce our expectations related to sustainability, and encourage and reward “sustainable behavior” on behalf of our partners and suppliers. We will continue to partner with both known suppliers with whom we have long-standing relationships and trust, as well as with emerging suppliers who embrace and support our Corporate sustainability principles and expectations. We encourage suppliers to adopt the Principles and Criteria of the RSPO for sustainable palm production
- Stakeholder Partnerships – We will expand and strengthen relationships with trade associations, government agencies, non-governmental organizations (NGO’s), and other critical external stakeholders to help influence positive changes and incremental sustainability improvements in the palm oil supply chain and industry. P&G is a member of the RSPO and a member of the Sustainable Palm Oil Coalition. We will partner with third-party organizations to help confirm and validate our palm oil sourcing and use strategies. P&G is working with WWF on palm oil sourcing as part of our joint work program.
- Industry Influence -- We will continue to support industry efforts to eliminate irresponsible and/or illegal deforestation of land for use in the planting and harvesting of palm plantations, as well as efforts to help ensure the appropriate selection and designation of land for such uses.

Particulars

Organisation Name	Peeters Produkten BV
Corporate Website Address	www.penotti.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, Canada, Germany, Netherlands, United Kingdom, USA
Membership Number	4-0102-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

2000

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

25

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2025

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

300

4.3. Segregated

300

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

600

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

chocolate spreads

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2012

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Belgium, Canada, Germany, Netherlands, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 Use of 100% SG Palmoil and RSPO SG certification.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

2013 Use of 100% SG Palmoil and RSPO SG certification.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	PepsiCo
Corporate Website Address	http://www.pepsico.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Belgium, Bosnia/Hercegovina, Brazil, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Greece, Guatemala, India, Indonesia, Ireland, Jordan, Malaysia, Mexico, Netherlands, New Zealand, Pakistan, Peru, Poland, Puerto Rico, Russian Federation, Saudi Arabia, South Africa, Spain, Switzerland, Taiwan - Republic of China, Thailand, Turkey, United Arab Emirates, United Kingdom, USA, Venezuela, Vietnam
Membership Number	4-0041-09-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

396400

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

60800

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

457200

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

37032

4.2. Mass Balance

40687

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

77719

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

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5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Frying of snack foods and cookie/cracker production

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Argentina, Belgium, Brazil, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, France, France - Metropolitan, Germany, Greece, Guatemala, Hong Kong, Hungary, India, Indonesia, Ireland, Jordan, Macedonia, Malaysia, Mexico, Netherlands, New Zealand, Pakistan, Peru, Poland, Puerto Rico, Russian Federation, Saudi Arabia, South Africa, Spain, Switzerland, Taiwan - Republic of China, Thailand, Turkey, United Arab Emirates, United Kingdom, USA, Venezuela, Vietnam

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Continue to expand the use of RSPO certified palm oil as we approach 2015, when all of the palm oil that we purchase will be RSPO certified. Between 2013 and 2015, no specific targets have been established, but we will maintain our current purchases achieved in 2013 in 2014.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

PepsiCo continues to work internally and with NGO's to increase the sustainability of our supply chain. As our 2015 deadline approaches, we continue to look for suppliers that will be able to provide RSPO certified palm to our manufacturing facilities globally.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

[Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

[Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

In markets where we can physically procure RSPO certified palm, we have chosen to purchase mass balance CSPO. In those markets where it has proven to be difficult and/or significantly more costly to obtain physical CSPO we have used GreenPalm certificates.

As global supply chains for RSPO physical palm become more available, we will increase the use of mass balance oil, and rely less on the GreenPalm certificates. We believe that by 2020 we will have the ability globally to obtain 100% physical RSPO certified palm.

Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

PepsiCo continues to be very transparent with our suppliers regarding availability and desire of sourcing physical CSPO

[Click here to visit the URL](#)

Particulars

Organisation Name	Lutosa SA (Formerly known as: PinguinLutosa Foods)
Corporate Website Address	http://www.pinguinlutosa.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Albania, Algeria, Angola, Aruba, Austria, Bahrain, Belgium, Benin, Bolivia, Bosnia/Hercegovina, Brazil, Brunei Darussalam, Bulgaria, Cameroon, Canada, Cape Verde, Chad, Chile, China - People's Republic of, Colombia, Comoros, Congo, Congo - Democratic Republic, Costa Rica, Cote d'Ivoire, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Djibouti, Dominican Republic, Ecuador, Egypt, Equatorial Guinea, Estonia, Fiji, Finland, France, French Polynesia, Gabon, Germany, Ghana, Greece, Guatemala, Guinea, Honduras, Hong Kong, Hungary, Iceland, Indonesia, Iraq, Ireland, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Kuwait, Latvia, Lebanon, Liberia, Libyan Arab Jamahiriya, Lithuania, Luxembourg, Macedonia, Malaysia, Maldives, Malta, Mauritius, Mexico, Morocco, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nigeria, Oman, Pakistan, Panama, Papua New Guinea, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan - Republic of China, Tanzania, Thailand, Togo, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Democratic
Membership Number	4-0267-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

10147

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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3.4. Total volume of all palm oil and palm oil derived products you used in the year:

10147

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

110

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

110

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

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7. What type of products do you use CSPO for?

RSPO mass balanced palm oil is used in prefried frozen cut potato products, on demand of our customers (neutral or private label). Not in own brand.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

--

13. Does your company use palm oil in products you manufacture on behalf of other companies?

--

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Australia, Albania, Algeria, Angola, Aruba, Austria, Bahrain, Belgium, Benin, Bolivia, Bosnia/Hercegovina, Brazil, Brunei Darussalam, Bulgaria, Cameroon, Canada, Cape Verde, Chad, Chile, China - People's Republic of, Comoros, Congo, Congo - Democratic Republic, Costa Rica, Cote d'Ivoire, Croatia, Cuba, Cyprus, Czech Republic, Denmark, Djibouti, Dominican Republic, Ecuador, Egypt, Equatorial Guinea, Estonia, Fiji, Finland, France, French Polynesia, Gabon, Germany, Ghana, Greece, Guatemala, Guinea, Honduras, Hong Kong, Hungary, Iceland, Indonesia, Iraq, Ireland, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Latvia, Lebanon, Liberia, Libyan Arab Jamahiriya, Lithuania, Luxembourg, Macedonia, Malaysia, Maldives, Malta, Mauritius, Mexico, Morocco, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nigeria, Oman, Pakistan, Panama, Papua New Guinea, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan - Republic of China, Tanzania, Thailand, Togo, Tunisia, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Democratic

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 : mass balanced on demand of our customers
 2014 : changing from mass balanced certification to segregated
 2015 : use of RSPO palm oil in all of the prefried potato products.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

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- Water, land, energy and carbon footprints policy

--

- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

All potato suppliers are situated in Belgium, the Netherlands, France and Germany.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Suppliers of ingredients and potatoes are from EU, respecting EU regulation .

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Lutosa does support community programs such as such as the Food Bank, association for the Fight against Cancer, Islands of Peace and Trias

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Premier Foods Group Limited
Corporate Website Address	http://www.premierfoods.co.uk
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0019-06-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Increasingly, environmental and ethical issues are taking centre stage for businesses. As one of the UK's largest food producers, we are in a privileged position to make a positive contribution to the UK's economy as well as the ongoing wider environmental and social concerns. We have developed an end to end approach to sustainability encompassing all areas of our business and addressing a wide range of social, economic and environmental issues. We have many stakeholders for whom sustainability has become more and more important including our consumers, customers and employees. We have embedded sustainability within our core business strategy. We believe we will build a foundation for a more sustainable business which will deliver long-term profitable results and shareholder value. Our integrated approach to managing key environmental impacts has delivered continual improvement and commercial benefits. We have set ourselves targets relating to wider sustainability challenges including how we source our raw materials and ensure the highest levels of quality and food safety while also addressing concerns on health issues in respect of certain ingredients, calorie control and portion size.

Many misconceptions surround palm oil and, therefore, we want to be able to provide our customers and consumers the confidence that our products contain responsibly sourced palm oil. It is a high yielding resource and, when farmed sustainably, uses significantly less land than alternatives.

We are committed to sourcing 100% sustainable palm oil by 2015, playing our part in helping to prevent damaging deforestation in South East Asia.

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Instant Noodles Manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

1480

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

14878

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

16358

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

1480

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

1480

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

4465

6.2. Mass Balance

6201

6.3. Segregated

4212

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

14878

7. What type of products do you use CSPO for?

Premier Foods food products across many categories including Bread, Cakes, Convenience Foods, Desserts, Cooking Sauces, Stocks and Gravies.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Interim Milestones:

2010: 100% palm oil through Green Palm certificates.

2011: Started sourcing 25% palm oil through physically sustainable palm oil, remainder through Green Palm

2012: Increased to 45% palm oil through physically sustainable palm oil, remainder through Green Palm

2013: To increase to 65% palm oil through physically sustainable palm oil, remainder through Green Palm

2014: To increase to 100% palm oil through physically sustainable palm oil.

2015: To continue to source 100% palm oil through physically sustainable palm oil.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Premier Foods and our palm oil suppliers are all members of the Roundtable on Sustainable Palm Oil (RSPO). We require that our suppliers follow the development, and implementation, of the RSPO guidelines to ensure that we are at the forefront of sourcing sustainable third party certified palm oil.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Premier Foods position is that using fewer natural resources and generating less waste not only lowers our costs but also reduces our environmental footprint. By creating a culture of environmental improvement across our business, we are able to encourage new ideas to continue improving our efficiency year on year.

Our overarching aims are to move towards a low carbon and resource efficient operation, address water usage in preparation for any future disruption of water supplies and reduce waste and packaging without compromising product safety, quality and taste.

We go beyond environmental legislation to identify opportunities to find better ways of using fewer natural resources and we work continuously towards minimising our environmental footprint. We have an integrated approach to reducing energy, carbon emissions and water usage across our production sites that has delivered consistent savings since 2008.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Premier Foods aims to ensure the application of generally accepted universal labour standards in its supply chain.

As a founder member of the UK Ethical Trading Initiative (ETI), Premier Foods plc uses the ETI Base Code, and the relevant International Labour Organisations' (ILO) provisions, as minimum labour standards for all our supplier companies. In applying the provisions of this Policy, our suppliers are expected to comply with national and other applicable law and, where the provisions of law and this Policy address the same subject, suppliers should apply that provision which affords the greater protection for their workers.

The following provisions apply to all our suppliers:

1. Employment is freely chosen
2. Freedom of association and the right to collective bargaining are respected
3. Working conditions are safe and hygienic
4. Child labour shall not be used
5. Living wages are paid
6. Working hours are not excessive
7. No discrimination is practised
8. Regular employment is provided
9. No harsh or inhumane treatment is allowed

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Premier Foods Community Involvement Policy is intended to act as a guide to the Company's community involvement activities, to ensure that we are sufficiently focused to have a positive impact on our employees and the communities in which we operate.

Premier Foods operates a community involvement policy. The main objectives of the policy, in order of priority:

1. Build the Company's reputation with the wider public as a socially responsible company, thus supporting our brands.
2. Motivate employees by increasing their sense of pride in their place of work and their satisfaction that their employer is contributing to the local community.-?Support the Company's recruitment programmes by demonstrating that Premier Foods is a socially responsible employer with a genuine concern for the communities in which it operates.
3. Fulfil our responsibilities to wider stakeholder constituencies in response to the expectations of the investment, regulatory and other civil society organisations.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Premier Foods plan:

In 2013 to increase to 65% palm oil through physically segregated sustainable palm oil, remainder through Greenpalm

In 2014 to increase to 100% palm oil through physically segregated sustainable palm oil.

In 2015 to continue to source 100% palm oil through physically segregated sustainable palm oil.

Challenges

1. Significant economic, social or environmental obstacles

No

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

There are many challenges facing the world's food supply today. Changing demographics and consumption patterns, climate change, water shortages, resource scarcity and biodiversity shifts are all contributing to greater uncertainty, supply problems and commodity inflation.

We believe the best way to ensure we continue getting the quality and quantity of raw materials we need, at prices our consumers can afford, produced to standards they expect, is by buying responsibly. In other words, acquiring goods and services that meet our current and future needs and deliver long-term value for money while maximising the social and economic benefits involved, minimising the associated environmental impact.

We promote this approach via our corporate website: [Click here to visit the URL](#) and in our annual Sustainability Report.

Specifically, regarding palm oil, many misconceptions surround palm oil and, therefore, we want to be able to provide our customers and consumers the confidence that our products contain responsibly sourced palm oil. It is a high yielding resource and, when farmed sustainably, uses significantly less land than alternatives. We are committed to sourcing 100% sustainable palm oil by 2015, playing our part in helping to prevent damaging deforestation in South East Asia.

Premier Foods and our palm oil suppliers are all members of the Roundtable on Sustainable Palm Oil (RSPO).

We require that our suppliers follow the development, and implementation, of the RSPO guidelines to ensure that we are at the forefront of sourcing sustainable third party certified palm oil as it becomes available.

Particulars

Organisation Name	Procordia Food AB		
Corporate Website Address	www.procordia.se		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Orkla Food	Manufacturer	No
Country Operations	Sweden		
Membership Number	4-0331-13-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

110

3.2. Total volume of Palm Kernel Oil used in the year:

13

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

115

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

238

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

110

4.2. Mass Balance

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4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

110

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

13

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

13

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

115

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

115

7. What type of products do you use CSPO for?

pizza, pies and vanilla sauce

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2009

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Sweden

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

--

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Promol, Industria de Velas , SA
Corporate Website Address	http://www.promol.pt
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Portugal
Membership Number	4-0260-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1000

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

60

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

60

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

candles

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2022

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2026

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Portugal

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 - 20%
2014 - 30%
2015 -40 %

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

promote already existing trademark license to other customer
increase use of palm products in candles (research)
promote candles made of 100% palm

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2013

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

calculate carbon footprint in 2013 together with European candle ass.

continuous projects to reduce energy usage (efficiency)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

we are member of BSCI and SMETA, auditted successfully by these.

started to plan/request BSCI audits to palm suppliers

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

see objectives/plan above

not all customers accept the additional charges for MB
in a highly competitive business,

palm qualitties we need for candles are rarely or not available yet as IP/segreg.

Challenges

1. Significant economic, social or environmental obstacles

additional cost of certified palm
availability
not yet enough users to put pressure on customers

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

slaes force training
use CSPO as a selling argument
trademark logos on packaging (visibility)

Particulars

Organisation Name	PZ Cussons Plc
Corporate Website Address	http://www.pzcussons.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Ghana, Greece, Indonesia, Kenya, Nigeria, Poland, Thailand, United Arab Emirates, United Kingdom, USA
Membership Number	4-0105-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

PZ Cussons annual report / statement of accounts

[Click here to visit the URL](#) - sustainability section on Palm oil

In common with our competitors, certain parts of our businesses utilise palm oil and we share the concerns of our consumers and other stakeholders in relation to palm oil sourcing, end use and the potential for damage to the environment.

In recognition of these concerns, PZ Cussons remains committed to membership of the Round table for Sustainable Palm Oil (RSPO). We are committed to promoting and communicating RSPO values across our supply chain and have committed to move to 100% Certified Sustainable Palm Oil via the use of RSPO approved supply chain mechanisms by 31 May 2015.

Since December 2010, we have been playing an active role in the production of palm oil in Nigeria. Alongside Wilmar International Limited, a fellow RSPO member and one of the world's leading producers of RSPO-certified sustainable palm oil, we formed a joint venture called PZ Wilmar.

The RSPO's principles and criteria are incorporated into the PZ Wilmar Standard Operating Procedures (SOP) for all plantation units to follow. We have employed an expert Sustainability Coordinator and local supervisors who report to him to enforce the implementation of the SOP.

Despite being a minority shareholder, we are proud of our contribution and believe this work is relevant to our Communication on Progress

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Home & Personal Care Goods, Own-brand

- Food Goods :
 - Margarine & Cooking Oil
- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

22187

3.2. Total volume of Palm Kernel Oil used in the year:

5311

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2784

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

30282

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

We currently use palm oil and palm oil derivatives in bar soap manufacture. Our joint ventures in Nigeria will be refining and supplying edible palm oil to the Nigerian market.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2023

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2023

15. Which countries that your organization operates in do the above commitments cover?

Australia, Ghana, Indonesia, Kenya, Nigeria, Poland, Thailand, United Arab Emirates, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Notes

1 all data / comments in this report apply to the PZ Cussons financial year reporting period 1st June 2012 to 31st May 2013.

2 - PZ Cussons are still in the early stages of the process of moving to CSPO, and as such whilst we are making a 2023 commitment to physical use of CSPO there are significant commercial and supply factors which could well affect this implementation date. Therefore we consider this date as tentative at present.

3 Comments also apply only to organisations where PZ Cussons exerts financial control (as per CDP definitions) therefore activities in companies where PZ Cussons has a minority interest are excluded.

One exception is our inclusion of information about our three joint ventures with Wilmar, under the PZ Wilmar name. These are focused on the production, processing and marketing of sustainable palm oil and are therefore directly relevant despite our minority shareholding. PZ Wilmar is working towards internationally-recognised plantation best practice in Nigeria.

Historically, PZ Cussons has conducted in house manufacture of soap in eight locations each with their own extensive supplier base for soap feedstock materials.

In addition, we use a number of third party soap manufacturers using bought-in soap noodles where control of soap feedstock materials is outside of our direct control.

We plan to exert influence and control over this diverse supplier base re RSPO principles, values and eventual use of RSPO approved supply chain mechanisms are as follows:

Stage 1 - The rationalisation of manufacturing both in house and external - Target fiscal year 2012/13.

Progress - achieved - PZ's operations in Australia, Ghana and Poland now no longer manufacture soap products - which are now supplied from our operations in SE Asia where we exercise significantly more control over the supply chain.

Stage 2 - Engage with the reduced and selected number of suppliers to gain understanding of their supply chains and promote RSPO values. Target - supplier(s) identified and in use by end fiscal 2012/13.

Progress - achieved – most, if not all, of the Palm oil products now used by PZ Cussons are sourced from one main supplier who is a long standing member of the RSPO.

Stage 3 - Implement process mechanisms to enable all palm oil used in PZ soap manufacture to be covered by RSPO approved supply mechanisms. Target May 2015

Progress - assessed feasibility of CSPO supply - interim decision to proceed via the Book and Claim GreenPalm scheme made.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Please note that we do not intend to use the RSPO trademark in the coming year on any of our products. This web form is not allowing us to select the no box in question 20

June 2013 / May 2014

Continue supplier engagement program re RSPO values and possibility of physical CSPO supply (mass balance route).

Commence purchase of GreenPalm certificates.

- Despite being a minority shareholder, we include the continuation of our work, via our joint venture with Wilmar, PZ Wilmar, towards internationally recognised plantation best practice in Nigeria. The RSPO's principles and criteria are incorporated into the PZ Wilmar Standard Operating Procedures (SOP) for all plantation units to follow.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We aim to identify and vigorously pursue opportunities across our Group to reduce our reliance on increasingly scarce materials and minimise our impact on the environment while delivering margin improvement and continuing to build a sustainable business, thereby creating a "win:win" both for the environment and our business.

We have now completed the first year of our three year environmental performance plan, with all of our operating units actively engaged in our targets

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We believe in doing business the right way, and we aim to demonstrate ethical behaviour in all our business activities, and in all our dealings with third parties. We are open, honest and fair with our suppliers, customers, business partners, and regulatory authorities and we demonstrate respect and integrity in our dealings with each of them.

We have continued to inform and educate our employees, suppliers and business partners around our CSR values, including the development of additional learning materials and policies, further embedding our values in workplace activities, and the introduction of stretching targets for the future.

We expect our suppliers and contractors to demonstrate similar high ethical standards and we take due account of this when establishing or continuing business relationships. We scrutinise our suppliers and contractors to ensure that they are diligent, responsible, honest and fair and we choose to work with those who demonstrate the same commitment to ethical values and doing good business as we do. Additional procedures have been developed during the course of the year to further strengthen the controls we have over supplier selection, engagement, monitoring and auditing.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We recognise our responsibilities to society and in particular, to those local communities in which we operate and support various local initiatives. For example the PZ Cussons Nigeria Foundation was established in 2007 with the objective of positively impacting local communities through schemes related to improving education, health, potable water and infrastructure. So far 40 projects in 30 locations have been completed or are in progress. We continue to support Global Handwashing Day, run annually by the Global Public-Private Partnership for Handwashing. This aims to foster and support a global culture of handwashing with soap, raising awareness of the health benefits of health hygiene. Our Carex teams support the initiative through a range of activities. For example, in Kenya, we took hand hygiene on the road, reaching over 2,000 people, before bringing together six local schools for an educational and fun hand hygiene event. Our operation in Poland supports Global Handwashing via its 'Carex Clean Hands Academy' programme which offers a full educational package to schools including, demonstrations, lesson plans, educational materials and competitions about hand hygiene. This programme continues to grow with over 1,300 schools joining in October 2012.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

PZ Cussons plans, that by end of fiscal year 2014/15 (i.e. 31st May 2015) – all palm oil used in PZ soap manufacture will be covered by RSPO approved CSPO supply mechanisms. This is likely to be via the Book and claim system. We are working with our suppliers to investigate the commercial possibilities of mass balance

Challenges

1. Significant economic, social or environmental obstacles

Key issues PZ Cussons is encountering are:

- 1 Commercially unacceptably high price premiums being charged for segregated / identity preserved CSPO palm oil. The soap market is highly competitive and price sensitive - unlike other finished product areas, in soap palm oil accounts for over 60% of the end product - the premiums currently charged for this type of Palm oil reduce or eliminate margins. Currently in the locations where we operate we cannot obtain this material at an economic price to enable us to compete profitably.
- 2 - Availability of mass balance CSPO in correct locations and at appropriate time is also an issue.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We are working hard to increase our understanding of the palm oil supply chain and have been members of the Roundtable for Sustainable Palm Oil (RSPO) since 2010. Through the RSPO we have joined forces with all players in the palm oil supply chain – from producers and traders to consumers and NGOs – to promote the growth and use of sustainable oil palm products.

In addition, in December 2010, we decided to play an active role in the production of palm oil and invested in palm oil plantations of our own in Nigeria. Alongside Wilmar International Limited, a fellow Roundtable for Sustainable Palm Oil (RSPO) member and one of the world's leading producers of RSPO-certified sustainable palm oil, we formed a joint venture called PZ Wilmar in which we hold a 49% share.

The plantations are working towards internationally-recognised plantation best practice and will contribute to the wider Nigerian palm oil industry and economy

The RSPO's principles and criteria are incorporated into the PZ Wilmar Standard Operating Procedures (SOPs) for all plantation units to follow.

In less than 3 years we have:

- Appointed an expert Sustainability Coordinator and local supervisors who report to him to enforce the implementation of the SOPs.
- Purchased and begun to regenerate over 30,000 hectares of previously state-owned palm oil plantation. Our long-term ambition is to increase this substantially
- Planted and nurtured over two million seedlings at four nursery sites within our plantations
- Transplanted over 600,000 nine-month-old palm oil trees
- Built a state-of-the-art US\$56m crude palm oil refinery and packaging facility in Lagos State
- Supported the local farmers by implementing a smallholder farmers scheme with the support of the State Government
- Training schools have been built on site to provide education and skills development in plantation management to local Nigerian employees
- Generated significant direct and indirect employment, both within the plantations and the supply chain
- Invested in local schools and medical facilities

Particulars

Organisation Name	R&R Ice Cream plc.
Corporate Website Address	http://www.rr-icecream.eu
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France, Germany, Italy, Poland, United Kingdom
Membership Number	4-0282-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

None

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

100

3.2. Total volume of Palm Kernel Oil used in the year:

18

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

93

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

211

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

10

4.3. Segregated

68

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

78

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

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5.2. Mass Balance

--

5.3. Segregated

9

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

9

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

25

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

25

7. What type of products do you use CSPO for?

Ice cream lollies, ice cream products and frozen desserts

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

France, Germany, Italy, Poland, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

R&R UK site to become RSPO certified by end 2013.

R&R European sites to become RSPO certified by end 2014.

All R&R suppliers to use CSPO or move to palm free alternatives by the end of 2014.

Our main issue is with obtaining CSPO derivatives such as colours, flavours and emulsifiers.

Our colour supplier is to move to CSPO by the end of 2014.

Our overall target is to be a fully certified RSPO supply chain system from 2015 onwards, using fully segregated palm oil and derivatives (in line with retailer own label requirements).

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We have contacted all our suppliers who supply palm oil or derivatives, outlining our targets and aims to be a fully certified supply chain system by 2015.

We have helped educate our suppliers to the requirements of RSPO.

We have gathered data from all our suppliers on their certification status and amount of certified palm oil supplied.

All NPD is briefed to be CSPO.

The R&R spec includes a proforma collating the relevant palm oil data.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

The R&R Environmental policy includes maintenance of an Environmental Management System to the standard set by ISO 14001:2004.

R&R has signed up to the Federation House Water Commitment to reduce its overall water consumption by 20% by 2020 (from 2010 levels).

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

The R&R Corporate and Social Responsibility Policy ensures that the principles of the ETI Base Code on worker welfare are followed throughout its businesses and intends to cascade this through the supply chain with the suppliers of products bought.

We are regularly audited by customers against the ETI

The R&R Responsible Sourcing Policy adopts the ETI 9 point base code of labour practices and extends this to other areas.

Working practices are evaluated with regular audits, and monitored by the board on an annual basis

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

R&R supports the Archbishop of Yorks Youth Trust

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

R&R's target is to be using fully segregated CSPO by the start of 2015. We are pushing all our suppliers in this direction, and in the meantime have asked them to use mass balance where fully segregated is not available.

Our UK palm oil and palm kernal oil is certified segregated.

The main issue we have is the supply of derivatives such as colours and emulsifiers where palm free alternatives are not suitable and/or certified palm options are not yet available. The suppliers of these derivatives are not all yet certified and/or sourcing RSPO.

We are working with our suppliers to educate them about sustainable palm and to help them achieve RSPO membership and certification.

Challenges

1. Significant economic, social or environmental obstacles

None

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We are working to adhere with retailer targets for fully segregated CSPO and working with our suppliers to achieve this.

Particulars

Organisation Name	Raisio plc.
Corporate Website Address	http://www.raisio.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Czech Republic, Estonia, Finland, Poland, Russian Federation, Sweden, Ukraine, United Kingdom
Membership Number	4-0198-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

240

3.2. Total volume of Palm Kernel Oil used in the year:

67

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

534

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

841

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

110

4.2. Mass Balance

--

4.3. Segregated

110

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

220

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

10

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

10

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

108

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

108

7. What type of products do you use CSPO for?

Biscuits, fresh cheese, snack bars, savoyry snacks, margarine

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2011: RSPO membership, 11% of all Palm oil used CSPO
2012: 40% of all palm oil used CSPO
2015: 100% of all palm oil used CSPO

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Target is to increase the share of certified sustainable palm oil used, so that we reach 100% by 2015.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Raisio has reported environmental issues for over 10 years now.
In 2011 Raisio Group set numerical environmental objectives for 2012-2014.

In 2008, Raisio equipped its Elovena oat flakes with a label that indicates the CO2 emissions of the product and thus created a new labelling indicator.

The company is extending the use of the CO2e label in other consumer products. In 2009, as the first in the world, Raisio added an H2O label to Elovena oat flakes package, indicating the total water consumption of the product.

Raisio devised its own calculation model for the label.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Raisio continues good co-operation with subcontractors.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Raisio's target is to use 100% CSPO by 2015. After we see how this target is met, we shall evaluate the situation and possibly set a new target.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Raisio has organized inhouse education about the subject to it's personel.
Sustainable palmm oil is a typical topic which is brought up in discussions with Raisio's subcontractors.

Particulars

Organisation Name	Raps GmbH & Co.KG
Corporate Website Address	http://www.raps.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0160-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

520

6.3. Segregated

15

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

535

7. What type of products do you use CSPO for?

Marinades, seasonings, coating

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

--

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

--

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

--

13. Does your company use palm oil in products you manufacture on behalf of other companies?

--

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

RSPO - Certification MB since the end of 2012

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Mass balanced quality is our minimal standard for new raw materials

18. Do you publicly report the GHG emissions of your operations?

--

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

More information is not available at the moment

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

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If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

--

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

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- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

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25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

--

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

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Robust:

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Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Reckitt Benckiser PLC
Corporate Website Address	http://www.reckittbenckiser.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0015-06-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Further details on our approach to responsible palm oil sourcing are set out in our Sustainability Report 2012 (accessible via rb.com/sustainability on the 'policies & reports' page) and on our website (rb.com/sustainability in the 'betterbusiness' section). Our policies are also publicly available via rb.com/sustainability (see the 'policies & reports' page).

Our commitments and approach to responsible palm oil sourcing apply to our global use of palm oil.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods

- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

23754

3.2. Total volume of Palm Kernel Oil used in the year:

27253

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

55888

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

106895

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

4600

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

We have purchased Green Palm certificates to cover c.90% of the palm oil we buy for our food business.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

By the end of 2014 we will buy Green Palm certificates to cover all of our palm oil purchases. We will also look for opportunities to buy mass balance CSPO, which will help us ensure the palm oil in our supply chain is from certified sustainable sources.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We have three key areas of activity:

1. Engagement with suppliers – We are working with our palm oil suppliers to ensure they meet our requirements and to help support them with increasing the volume of Certified Sustainable Palm Oil they supply. We request details of the origins of the material they supply to us, how they comply with our requirements and confirmation on whether they disclose their GHG emissions. Our palm oil suppliers are also included in our ethical compliance monitoring programme (see our Supplier Guide for further details), which includes self-assessment and, if necessary, audit of compliance with our minimum labour, environment and health & safety requirements.

2. Purchase of Green Palm certificates – This year we have purchased Green Palm certificates to cover c.90% of the palm oil we buy for our food business. By the end of 2014, we will buy Green Palm certificates to cover all of our palm oil purchases. We will also look for opportunities to buy mass balance CSPO, which will help us ensure the palm oil in our supply chain is from certified sustainable sources.

3. Advocacy – From this year, we will work with expert groups to help raise awareness of the importance of sustainable palm oil, particularly in India.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

We've set the challenging goals to reduce our carbon footprint and water impacts by a third, across the full life-cycle of our products. We have also set the goal of a third of our net revenue to be from more sustainable innovations (i.e. innovations that have reduced water, carbon and / or other resource impacts).

In addition to these goals, we also have several targets which focus on reducing our resource footprint. These targets include reducing waste, water and energy at our manufacturing sites and also for 100% responsible natural raw materials sourcing.

Full details on our approach and progress can be found in our Sustainability Report 2012 ([Click here to visit the URL](#)) and at rb.com/sustainability.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Our Global Manufacturing Standard for Responsible Production sets out the minimum ethical (including labour, environmental and health & safety) requirements that we expect our suppliers to meet. The requirement to comply is included in our supplier contracts and we have a global ethical compliance monitoring programme in place.

Our ethical compliance monitoring programme consists of four key elements: Self-assessment of compliance, risk assessment, audit and corrective action.

We are members of the international ethical data sharing platform, Sedex. We ask selected suppliers to complete a self assessment questionnaire in Sedex and to share the results with us. We also ask suppliers to share details of any ethical audits they've undertaken with us in Sedex.

We then carry out a risk assessment based on this information and high risk suppliers are asked to complete an ethical compliance audit, plus implement corrective actions to address any issues identified.

Our Supplier Guide provides details on our requirements, the importance of complying with them and on our compliance monitoring programme.

We are also a member of AIM PROGRESS - A forum of consumer goods companies assembled to enable and promote responsible sourcing practices and sustainable production systems.

Further details on the above can be found in our Sustainability Report 2012 and our Supplier Guide, which are both publicly available at rb.com/sustainability.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes - Our partnership with Save the Children began over ten years ago and since 2003 we have raised £11 million, which has allowed us to reach more than a million children. We have recently extended our partnership and have committed £23 million to pursue our shared vision to dramatically reduce preventable deaths from diarrhoea.

Further details can be found in our Annual Report & Financial Statements 2012, our Sustainability Report 2012 and on rb.com/sustainability.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We plan to work with our suppliers to help increase their supply of CSPO.

Challenges

1. Significant economic, social or environmental obstacles

The complexity of our palm oil supply chain is the greatest challenge we face to achieving 100% physical CSPO in our supply chain.

We are working with our suppliers to raise awareness of the importance of responsible palm oil sourcing, ensure they meet our minimum standards and also to support their increased production of CSPO.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

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Robust:

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Simpler to Comply to:

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3. How has your organization supported the vision of RSPO to transform markets?

Through our advocacy work we are supporting the vision of the RSPO to transform markets by raising awareness of sustainable palm oil, particularly in India. For example, we presented on responsible palm oil sourcing to key stakeholders at the Delhi Sustainable Development Summit in February 2013. We are also working with suppliers to promote responsible palm oil sourcing, especially in India.

Particulars

Organisation Name	Remia C.V.
Corporate Website Address	http://www.remia.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Algeria, Bahrain, Cambodia, Chile, China - People's Republic of, Cuba, Egypt, Gambia, Ghana, Haiti, India, Indonesia, Israel, Kuwait, Lebanon, Liberia, Mali, Mauritius, Morocco, Nigeria, Saudi Arabia, Senegal, Suriname, Thailand, Tunisia, United Kingdom, Uruguay, Vietnam
Membership Number	4-0083-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

There is a link on the homepage of Remia's website that guides the reader to an earlier press release in which is explained why Remia finds it so important to produce in a sustainable way. This article also contains information about the steps that have already been taken to contribute to an increasing number of sustainable palm oil productions.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

5100

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3200

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

8300

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

5100

4.2. Mass Balance

10

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

5110

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

3200

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

3200

7. What type of products do you use CSPO for?

Mostly bakery fats like (cake) margarine

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

To cover all the palm oil and palm-based derivatives that are used for its own brand production, Remia has started to buy Greenpalm certificates in 2011. Also for the years 2012 and 2013 the total use of palm has been calculated and for these quantities Greenpalm certificates were bought. At this stage there is no intention to change this policy.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Since June 2012 Remia C.V. and B.V. Remia handelmaatschappij are both RSPO-certified. For over a year Remia C.V. has the possibility to offer its customers products that are produced with Mass Balance or Segregated palm oil (the availability of other palm-based derivatives is still limited). A clear and open communication to the customers about these options has already resulted in an increasing demand for Mass Balance products. In this respect the demand for Segregated palm oil or palm oil based derivatives is still behind. Remia's current approach is apparently effective and there seems no need in changing this.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

--

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

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- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

- Energy reducing

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Our p&O department is guarding the ethical standards.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Occasionally

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Remia's policy is to use Greenpalm certificates for our its own brand products and Mass Balance or Segregated palm oil or palm derivatives for the Private Labels. Eventually the goal is to offer and use 100% Segregated palm oil. Palm oil derivatives have a limited availability and only a limited number of customers are prepared to pay the current premium for segregated palm oil. So there is still some work to do

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Rhodia
Corporate Website Address	http://www.rhodia.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Brazil, China - People's Republic of, France, United Kingdom, USA
Membership Number	4-0174-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Rhodia (Solvay, Novecare) uses oleochemicals that are derived from palm kernel oil, mainly for production of surfactant products for various applications (including home care, personal care, agrochemicals and oilfield). Rhodia (Solvay Novecare) wishes to use its influence as an RSPO member to promote the importance of achieving fully segregated palm kernel oil in the chemical industry.

Rhodia Energy Services (RES), another GBU of Rhodia Group, will also apply to become members of RSPO as this enterprise is developing biogas units based on palm oil effluents in Malaysia. Therefore RES will commit to promote sustainable palm oil production to its potential partners who are palm oil producers.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Brazil, China - People's Republic of, France, India, United Kingdom, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Rhodia (Solvay, Novacare) will only purchase palm oil-based ingredients that originate from responsible and sustainable sources by 2015.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Q4 2013

Finalize the internal sourcing strategy and policy to support our goal: Rhodia (Solvay, Novacare) will only purchase palm oil-based ingredients that originate from responsible and sustainable sources by 2015.

Q4 2013

Draft Policy that gives preference to our partners who have

- 1) A clear and auditable policy on palm oil sustainability.
- 2) provide evidence and guarantee supply of 100% sustainable palm derived oleo chemicals.

Q1 2014

Map global procurement supply chain linked to internal consumption to ensure sourcing and use based on 100% sustainable sources.

Q2 2014

Establish a global view of our market position and procurement footprint for all zones of procurement.

Q3 2014

Deliver a pilot of Sustainable Palm Oil sourcing to a selected customer base linked to Book and Claim or Mass Balance

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Specific calculation of our internal links directly to Palm Oil & Palm Oil derivatives are under construction. Estimates can be requested under separate cover to mechelle.engemann@solvay.com.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2016

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Solvay strives for continuous improvement in environmental protection. The key sustainability targets 2006-2012 defined for the Solvay legacy have been reached. Special attention was given to robustness of environmental management systems. Key new targets will be defined for 2012-2020 for Solvay's new perimeter. Protection of environment is for Solvay a key condition for doing business, as part of its sustainable development policy and of its repeated commitments

to the Responsible Care® Global Charter, first signed in 1992 and resigned in 2007.

[Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

[Click here to visit the URL](#)

The redistribution of the turnover generated by Solvay activities gives an overall integrated picture of the economical sustainability for the different stakeholders (customers, suppliers, personnel, shareholders,...). Further, the in-depth sustainability assessment of Solvay's activity portfolio combines the value of each market share with the outcome of the sustainability assessment. In parallel, the sustainability assessment of the Research and Innovation (R&I) portfolio gives insight into the potential of Solvay's research and innovation pipeline as regards major sustainability megatrends. It combines the potential of each research project in this area with the investment effort made in each of them. On the risk prevention and mitigation side, Solvay identifies its main risks and manages financial provisions to cope with possible events or litigations.

Indicators 2012

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Solvay is strongly committed to the responsible behavior and ethical integrity described in its Code of Conduct, to take into account the sustainable growth of its business and ensure its good reputation in the communities in which it operates.

Some society performance indicators focus attention on the perception, the relationships and the impact some activities may have on local communities in which Solvay operates. Other indicators represent interactions the Solvay group has with social institutions. Information in sought on the risks associated with bribery and corruption and anti-competition practices or the means dedicated to influence public policy-making is presented.

[Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Rhodia (Solvay Novincare), will target 2014 specific product families to achieve Mass Balance. Our ultimate goal, based on market conditions, will be to target achievement of sustainable sourcing through certification by 2015.

Challenges

1. Significant economic, social or environmental obstacles

Rhodia (Solvay Novecare) faces the challenge to align fully the entire supply chain with our target of a fully sustainable supply chain.
We strive to identify suppliers that will comply with our long term goals as well as effectively managing the associated cost to our end users.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	Royal FrieslandCampina N.V.
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Netherlands
Membership Number	4-0031-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

We will enclose our latest CSR-report (2012) and a PPT with our sustainable palm oil policy

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

50000

3.2. Total volume of Palm Kernel Oil used in the year:

20000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

20000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

90000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

35000

4.2. Mass Balance

--

4.3. Segregated

15000

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

50000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

15000

5.2. Mass Balance

5000

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

20000

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

20000

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

20000

7. What type of products do you use CSPO for?

creamers, fat powders, toppings, sweetened condensed milk

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2011

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

South Africa

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

See PPT - sourcing sustainable palm oil

RSPO-member as from 2007
Start buying SG palm oil in 2010RSPO SCCS certification:
- 2010: location Meppel - Netherlands
- 2011: location Lippstadt - Germany
- 2012: location Veghel - Netherlands**Actions for Next Reporting Period****17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

RSPO SCCS certification of location Salatiga - Indonesia

Explore possibilities to buy exclusively SG/MB palm oil in Indonesia.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

not applicable

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

See our latest CSR-report (2012) which is enclosed.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We use our own Business Practices and oblige our suppliers to accept them as well

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Our world-wide policy (since 2011) is clear and has presented at the RT10 as well.

- buy SG if commercially available
- buy MB if SG is not commercially available and MB is
- buy B&C certificates to compensate the remaining volume for which SG or MB is not possible yet

Pls. note: this policy covers palm, palm fractions, palmkernel, palmkernel fractions and palm-based emulsifiers.

In some countries like Nigeria, Vietnam and Thailand we do not see possibilities to source SG or MB palm oil. And we also do not expect this will change on short term (esp. in Vietnam and Nigeria).

In Indonesia we will explore the possibilities to source exclusively SG or MB palm oil, since this was not possible via our current supplier base in the (recent) past.

Challenges

1. Significant economic, social or environmental obstacles

- * SG or MB palm oil is not in every country commercially available (e.g. Nigeria, Vietnam & Thailand).
- * Fractionated palm, palmkernel and palm-based emulsifiers are only commercially available as MB and not as SG.
- * Reconsider the requirements for RSPO SCCS certifications of manufacturers of foodstuffs. If a company choose and can prove they only buy and use sustainable oil why they should be able to provide lists with information (volume) about their fina products. If only sustainable oil comes in, only products containing sustainable oil can come out such production locations.
Especially for smaller companies it is not so easy and takes a lot of effort to become RSPO SCCS and for some of the requirements the functionality and the necessity can be discussed.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

- * supplier engagement
 - * internal education
 - * presentations about our policy at WWF, Eurofed Lipid Congress, RT10
-

Particulars

Organisation Name	Royale Lacroix
Corporate Website Address	http://www.royalelacroix.be
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium
Membership Number	4-0097-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

4200

3.2. Total volume of Palm Kernel Oil used in the year:

50

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6250

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

90

4.3. Segregated

60

4.4. Identity Preserved

200

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

350

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

60

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

60

7. What type of products do you use CSPO for?

margarine

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2016

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

+15% 2014

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

improve & increase communication

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Branch agreement
Reduce GHG 2020

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

audit suppliers

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

difficult to find SG fractions

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

business to business education

Particulars

Organisation Name	S. Spitz GesmbH
Corporate Website Address	http://www.spitz.at
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria
Membership Number	4-0270-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Production of Cream Filled Wafers

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2200

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2200

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

450

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

450

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

450

7. What type of products do you use CSPO for?

Wafers

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

Austria

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We are primarily operating in the private label business, therefore our targets depends on our customers needs. We try to make them aware of the importance of RSPO.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We try to make our customers aware of the importance of RSPO.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	s.a. Aigremont nv
Corporate Website Address	http://www.aigremont.be
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0059-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

In 2013, we want to increase our bought volume of sustainable palmoil by 25%

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

19227

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

6403

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

25630

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

470

4.2. Mass Balance

2809

4.3. Segregated

511

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

3790

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

117

6.2. Mass Balance

1155

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1272

7. What type of products do you use CSPO for?

Maragrine/fats

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 : increase of 25%

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2011

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

In 2005 we invested in a renewable energy cogeneration plant. Today, this provides us with all our heat and energy requirements. The energy generated in this way is 100% clean and renewable.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We increase our bought volume of sustainable palm oil each year. In 2013, we want to increase our bought volume by +25%.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Santa Maria AB
Corporate Website Address	http://www.santamariaworld.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Sweden, United Kingdom
Membership Number	4-0005-04-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1074

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1074

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

743

4.2. Mass Balance

--

4.3. Segregated

331

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1074

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

tortilla & fried cornproducts

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Sweden, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

First use of certified oil was 2009 as book & calim
100% certified 2012
Started 2013 to buy segregated

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Plan to only use segregated

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Everything disclosed

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

currently revising our environmental policy to general minimizing our footprint

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We are curenly revising our Code of Conduct for suppliers

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We support Save the Children within "Rewrite the future" in Colombia since 6 years back

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We plan to achieve 2014

Challenges

1. Significant economic, social or environmental obstacles

We are facing out our use of palm oil. We need from customers demand to use other more healthier oils.
According to Greenpeace it is not enough o use RSPO oils

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We were very early to start to use certified oil, 2009.
We have always beeb open in our discussions with different stakeholders regarding this.

Particulars

Organisation Name	Saraya Co Ltd
Corporate Website Address	http://www.saraya.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Japan
Membership Number	4-0007-05-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Home & Personal Care Goods

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

1000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

6010

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

7010

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

1000

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

1000

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

7000

6.2. Mass Balance

--

6.3. Segregated

10

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

7010

7. What type of products do you use CSPO for?

detergents, hand soap, cosmetics, washing powder,

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

All of our palm oil related products have been verified by GreenPalm certificate.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We will keep present condition and our all products will be continuously certified.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2010

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

All of our products have been verified GreenPalm certificat and we will keep making effort to convert our crude materials to phisically certified materials.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

--

Particulars

Organisation Name	SAS Biscuits Poul
Corporate Website Address	http://www.bicuits-poul.fr
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France
Membership Number	4-0136-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Food Goods, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

7217

3.2. Total volume of Palm Kernel Oil used in the year:

94

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

6459

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

6459

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

90

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

90

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

BISCUITS

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

France

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2013 we use 90% of MB palm oil vs 50% in 2012
in 2014 we will use 100% of MB palm oil and 100% of MB palm oil in the chocolate compounds we buy

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Activities to promote and support RSPO started in 2010 (internally and externally)
Extension of the use of MB palm oil supplies contained in chocolate compounds and we continue to promote the use of RSPO palm oil among our clients (private label retailers)

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We have a team working on that subject for many years. We will also source in 2014 Irtac-Arvalis flour.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

-

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

-

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

-

Particulars

Organisation Name	SC Johnson and Son, Inc
Corporate Website Address	http://www.scjohnson.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Algeria, Argentina, Austria, Azerbaijan, Bahrain, Barbados, Belgium, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, Finland, France, Georgia, Germany, Ghana, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Kuwait, Kyrgyzstan, Lebanon, Luxembourg, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Nigeria, Norway, Oman, Pakistan, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Syrian Arab Republic, Taiwan - Republic of China, Tanzania, Thailand, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam
Membership Number	4-0047-09-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

We have committed to only purchase palm oil-based ingredients that originate from responsible and sustainable sources by 2015

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

6000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Home Cleaning products and candles

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2024

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2024

15. Which countries that your organization operates in do the above commitments cover?

Australia, Algeria, Argentina, Austria, Azerbaijan, Bahrain, Barbados, Belgium, Brazil, Bulgaria, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, Finland, France, Georgia, Germany, Ghana, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Jordan, Kazakhstan, Kenya, Korea - Republic of, Kyrgyzstan, Lebanon, Luxembourg, Malaysia, Mexico, Morocco, Netherlands, New Zealand, Nigeria, Norway, Oman, Pakistan, Paraguay, Peru, Philippines, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Singapore, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Syrian Arab Republic, Taiwan - Republic of China, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

At this stage we are still trying to obtain an accurate understanding of our supply chain and quantities involved.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Finalize detailed analysis of supply chain.
Develop and publish a responsible forest products sourcing program

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Other reason:

--

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We establish rolling 5-year goals against various environmental objectives, including waste reduction, greenhouse gas reduction, renewable energy use.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Application of responsible sourcing policies and practices

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

SC Johnson donates a portion of its profits to local communities and over the past 10 years this has totalled more than \$248 million on a global basis. This funding is provided in the form of grants to various organizations around the world to provide aid in areas ranging from improving literacy, preventing insect borne diseases to development of local business models in developing markets.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We are still developing a full understanding of our supply chain back to source. we have comitted to use only sustainable palm oil products by 2015 and will be developing plans to get to 100% segregated supply

Challenges

1. Significant economic, social or environmental obstacles

The primary issue for SCJ, since we buy predominantly palm kernel oil derivatives, is understanding the complete supply chain back to the plantation.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Shiseido Company Limited		
Corporate Website Address	http://group.shiseido.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Shiseido America Inc.	Manufacturer	No
	Shiseido Vietnam Inc.	Manufacturer	No
	Shiseido Kuki Factory	Manufacturer	No
	Laboratories Declor S.A.S.	Manufacturer	No
	Shiseido International France S.A.S. Unité de Gien	Manufacturer	No
	Davlyn Industries, Inc.	Manufacturer	No
	Zotos International, Inc.	Manufacturer	No
	Taiwan Shiseido Co., Ltd.	Manufacturer	No
	Shanghai Huani Transparent Beauty Soap Co., Ltd.	Manufacturer	No
	Shiseido Liyuan Cosmetics Co., Ltd.	Manufacturer	No
	Shiseido Osaka Factory	Manufacturer	No
	Shiseido Kamakura Factory	Manufacturer	No
	Shiseido Kakegawa Factory	Manufacturer	No
Country Operations	China - People's Republic of, France, Japan, Taiwan - Republic of China, USA, Vietnam		
Membership Number	4-0103-10-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Shiseido bases its environmental activities on preserving the bounty of the Earth (biodiversity), the source of the value we create. In all of our business processes, we recognize that the bounty of the Earth is both crucial and limited, and that we must manage it rigorously so that it can be passed on to future generations.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

20

3.2. Total volume of Palm Kernel Oil used in the year:

7

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

8954

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

8981

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

14

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

14

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

7

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

7

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Cosmetics and Toiletries, Food goods

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2016

15. Which countries that your organization operates in do the above commitments cover?

China - People's Republic of, France, Japan, Taiwan - Republic of China, USA, Vietnam

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2012, we investigated the usage of Crude Palm Oil in the group.

And we started to buy a certificate by Book & Claim.

100% of crude palm oil used by Shiseido Group will be recognized as certified oil by Fy 2013.

Since 2013, will continue to buy them into works.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We start to investigate toward purchase a certified crude palm oil from physical supply.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

--

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Investigate the traceability and origin production center and transport distance of raw materials to be used own. Estimate the environmental impact, including water footprint and scope 3.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Shiseido's CSR activities are deliberated and discussed by the CSR Committee under the direct management of the Board of Directors in order to steadily promote CSR activities unique to Shiseido that will lead to enhancing corporate value.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

"Camellia Fund" ?an employee organization designed to encourage social contributions. Group employees who share its goals make monthly contributions from their salaries, transparent groups selected from the three standpoints of improvement regarding social issues affecting women, improvement in quality of life through cosmetics and global environmental conservation. Representatives of respective recipient organizations report on the achievements of their activities and future plans regarding the use of contributions once a year. And employees make an examination of them.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We start to investigate toward purchase a certified crude palm oil from physical supply.

Challenges

1. Significant economic, social or environmental obstacles

N/A

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

N/A

Particulars

Organisation Name	Soapworks Ltd
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0096-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Home & Personal Care Goods, Manufacturing on behalf of other third party brands

- Home And Personal Care Goods :
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1398

3.2. Total volume of Palm Kernel Oil used in the year:

418

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

210

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2026

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

589

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

589

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

187

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

187

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

197

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

197

7. What type of products do you use CSPO for?

Soap tablets. We purchase CSPO/CSPKO derived soap base for conversion into soap tablets
NOTE we ONLY manufacture for third party brands. We do not have our own brand.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2011

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Soapworks does NOT have its own brands.
 Soapworks was the first soap tablet finishing plant to obtain certification to the RSPO Supply Chain Standard. We also have the RSPO Trade Mark Licence Agreement and the logo is used on our customers products made with RSPO CSPO/CSPKO derived soap base. We continue to promote the use of CSPO at first contact, brief and via our website. In 2012 over 50% of our soap tablet manufacture was with CSPO derived soap base.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

We will continue through our Business Development department to actively promote the use of CSPO derived soap base with our existing and new customers. The decision however rests with our customers who are the brand owners and whose behalf we manufacture.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

We have the information and make public to all interested

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2011

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We actively work to reduce our energy consumption and so reduce our Carbon Footprint in our operations. We have worked with UK governmental bodies such as The Carbon Trust to establish our carbon footprint and develop a programme of projects with a management plan to reduce our impact.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We are members of Sedex, the Supplier Ethical Data Exchange, and are independently audited annually against their standard base on the ETI (Ethical Trade Initiative) Base Code of ethical conduct.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We support charitable programmes in the local area through financial donation.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

we continue to take steps to tackle the financial difficulties in convincing our customer base to accept the premiums in CSPO derived soap base.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We continually promote the work of the RSPO and use of CSPO with other manufacturers, customers and this year will be assisting another business on behalf of a customer to advise on Supply Chain Standard

Particulars

Organisation Name	Societe Industrielle de Bondues
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France
Membership Number	4-0081-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1350

3.2. Total volume of Palm Kernel Oil used in the year:

870

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

5220

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

380

4.2. Mass Balance

10

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

390

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

800

5.2. Mass Balance

50

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

850

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

1300

6.2. Mass Balance

120

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1420

7. What type of products do you use CSPO for?

Margarines

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

France

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

30% RSPO certified in 2012
50% RSPO certified in 2013
75% RSPO certified in 2014
100% RSPO certified in 2015

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Increase MB volumes used in the plant.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2013

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

/

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

/

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

/

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

/

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

/

Particulars

Organisation Name	Speedibake
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0302-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

1

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

118

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

119

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

63

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

63

7. What type of products do you use CSPO for?

Frozen bakery products, including french bread, muffins, filled bakery products, doughnuts, garlic bread & slices.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Belgium, Czech Republic, France, Germany, Iceland, Ireland, Netherlands, Saudi Arabia, South Africa, Spain, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

To achieve Supply Chain Certification by the end of 2013 and to engage with all suppliers to supply certified sustainable palm oil by 2015

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

All new raw materials that contain palm oil or derivatives must be from a certified source.
 Work with current suppliers not presently supplying certified sustainable palm oil to gain Supply Chain Certification.
 Sales force to promote CSPO in brand products once we are able to declare it as CSPO.
 Sales force to promote CSPO in retailer products once we are able to declare it as CSPO.
 Internal education sessions will be conducted with site teams to increase understanding on Sustainable Palm Oil.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Data Unknown

- Other reason:

--

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

To decrease quantity of waste sent to land fill

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Business follows ETI Base code & UK Law

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

As some palm derivatives are not currently available through segregated, identity preserved or mass balance sources, we are unable to source 100% physical CSPO. We are engaged with our suppliers to find alternative sources which will enable 100% sourcing.

Challenges

1. Significant economic, social or environmental obstacles

We have experienced difficulty in sourcing all palm derivatives from a CSPO source.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Engagement with suppliers to source CSPO

Particulars

Organisation Name	Stratas Foods LLC
Corporate Website Address	http://www.stratasfoods.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	USA
Membership Number	4-0117-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

NA

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Shortenings and oils

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2020

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

NA

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

NA

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

NA

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

NA

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

NA

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

NA

Challenges

1. Significant economic, social or environmental obstacles

NA

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

NA

Particulars

Organisation Name	Sweet Products Chocolate N.V.
Corporate Website Address	http://www.stollwerck.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, Germany, Netherlands, Switzerland
Membership Number	4-0223-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

434

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1331

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1765

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

72

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

72

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

386

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

386

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

As of January 2013 we moved to RSPO certified Pal Oil for all our products (private Label, our own brands, brands we manufacture for other companies). The certification process is ongoing and is expected to be closed by End of October 2013 at the latest.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

All our customers are informed that we exclusively use RSPO certified Palm Oil. We also try to inspire those who are not yet member of the RSPO to join.

Futhermore, we intend to become member of the "Forum für nachhaltiges Palmöl" promoting the RSPO in Germany, Austria and Switzerland.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We established an Energy Management in all our production sites.

We intend to move all our packaging to PEFC certified paper.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Implementation of a code of conduct.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We are supporting a training program for Ivorian cocoa farmers. The program empowers farmers to increase the crop yield on a permanent basis, to achieve harvest of a better quality and to consequently improve their incomes. A further aspect of the training covers social issues such as raised awareness of HIV, responsible working conditions, the fundamental significance of school education for children and intolerance of abusive child labour.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We already committed to SPO MB since 2013. In the next step we intend to move to segregated SPO depending on the availability.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Taiyo Yushi Corp
Corporate Website Address	http://www.taiyo-yushi.co.jp
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Japan
Membership Number	4-0149-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

We acquired SCCS certification in January 2013. In our soap business, we use palm oil only in a small amount. Therefore, it's impossible for supplier to supply certified palm oil to us in the current situation. And the procurement means to purchase certified palm oil is under consideration.

In order to meet customer's needs, we will make efforts to use certified palm oil in our products of another business in 2020.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Home & Personal Care Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Margarine & Cooking Oil
- Home And Personal Care Goods :
 - Laundry Detergents / Cleaning Products

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

3000

3.2. Total volume of Palm Kernel Oil used in the year:

4000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

6000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

13000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

N/A

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2025

15. Which countries that your organization operates in do the above commitments cover?

Japan

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- Acquiring SCCS certification (It's completed in Jan 2013)
- Purchasing CSPO products start in Dec 2015. 0 to 50%. However, only used in the soap business. It's important that we can judge purchasing CSPO in a small amount is possible from suppliers.
- Expanding use of CSPO products to 100% in Dec 2020. However, only used in the soap business.
- We consider using CSPO in another business grasping trend of users and following Time-Bound Plan.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We are going to continue to provide the information such as RSPO annual general meeting and do marketing research on customer trends. Following the previous meeting, we are planning to attend RT11-2013.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2015

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We are a member of the Eco-Action21. We engage in environmental practices such as reductions of carbon dioxide emissions and wasting materials according to the annual plan. In addition, we contribute to the regions through our social activities.

Eco-Action21 is a system based on guideline for environmental management system and environmental report. We have an audit by external auditors once a year and we report on environmental activities.

Our HP is [Click here to visit the URL](#)
 Campaign page is [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We established a committee for contribution to people, society and environment. In this meeting, we discuss what action our company can take for them. In addition to this, we also have a compliance committee.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We have supported by the activities mentioned above. Also, we are the member of GPN (Green Purchasing Network). In the soap business of our company received "Green Purchasing Award" for our efforts of manufacturing and sales of soap and holding workshops for learning about the environment in 2011. Our dependence on palm is high. Therefore, we promote further environmental activities as RSPO member.

Green Purchasing Network is an organization providing information to purchasing products from business operators who endeavor to develop environmental-friendly, high quality and reasonable products and reduce environmental footprint.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

The purchase with a small amount is not yet stable. Moreover, attainment of sourcing 100% causes enormous cost increasing. Therefore, we can't convert easily. We would like to operate according to our Time-Bound Plan and customer trend.

Challenges

1. Significant economic, social or environmental obstacles

There is the imbalance of an amount between suppliers and small scale customers. We would like to be supplied in small amount by shipping etc. but there is no change in the situation. In addition, CSPO premium is a cost for us not easy to purchase it significantly.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have invitational festivals and factory tours about 150 times every year. Anyone hoping to participate in our lectures, like housewife or elementary school student, can attend them on how to make soap and global environment conservation. We will provide information about RSPO to our consumers and customers.

Particulars

Organisation Name	Tangerine Confectionery Ltd
Corporate Website Address	http://www.tangerineuk.net/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0308-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Through the reporting period Tangerine Confectionery under took the process of moving palm containing materials to CSPO sources.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Other

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1200

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

83

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1283

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

1200

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1200

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

33

6.3. Segregated

16

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

49

7. What type of products do you use CSPO for?

Confectionery

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Complete the process of sourcing only certified sustainable palm oil as a direct ingredient and also contained in other ingredients.

Only accept these palm oil containing ingredients from suppliers who have a chain of custody RSPO accreditation.

Prepare for Tangerine to undergo chain of custody audits against the RSPO standard. This will involve implementation of procedures at Head office and across manufacturing sites as well as training of appropriate staff.

Arrange for an approved audit body to carry out chain of custody audits at Tangerine sites in order to gain certificated accreditation to the RSPO standard. This will require an audit of Group processes together with a number of audits across our 6 manufacturing sites

Target is to complete chain of custody audit process by end June 2014 and at this time become fully compliant with RSPO standard.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

As Above

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

None at the present time

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Tangerine Confectionery Ltd requires all suppliers as a minimum to abide with Ethical Trading Initiative Base Code.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

Up until mid 2013 Tangerine Confectionery Ltd has struggled to source emulsifiers and confectionery glazes which used specific technical fractions of palm oil from CSPO sources, this has been resolved by increase availability in the market place and using alternative suppliers.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

NA

Particulars

Organisation Name	Team Foods S.A
Corporate Website Address	http://www.teamfoods.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Colombia
Membership Number	400540900000
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Team has a comprehensive model with emphasis on sustainability that brings clear strategies in terms of three dimensions: social dimension, environmental and economic dimensions.

The environmental dimension is work backwards and forwards. We work with customers and suppliers as well as consumers. RSPO is how it becomes our strategy to ensure that the palm oil suppliers are working towards sustainability.

Since 2010 we have our code of conduct framed relations between the "GENTE TEAM"

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods, Other

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

70000

3.2. Total volume of Palm Kernel Oil used in the year:

14000

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

84000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

None

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2025

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

1. Team support their suppliers palm oil and palm kernel in its RSPO certification process.
2. Team buy RSPO certified palm oil (Book and claim) from January 2014, with an initial target of 10% of consumption in 2014, reaching 25% in 2015 and in 2016 to 35 %.
3. Team certify the chain of custody in mass balance in 2014 and segregated in 2015.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Certificates will be purchased to promote the use of sustainable palm as the company establishes and implements the principles and criteria for 2014.
Will continue with ongoing support for RSPO certification providers so you can achieve the defined goals.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
-

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

--

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

In our model the social management has adopted to meet goals such as:
1. Promote compliance with our code of ethics of the People Team at our parties of interest.
Two. Receive inspections or reviews based on four pillars SMETA metodoloía to ensure compliance with our strategies
Three. Encourage our service providers, products and contractors through our certification program suppliers to meet the 4 pillars
April. Making and ending the pilot oil collection strategy as a best practice in the industry to cumplri with environmental and social goals

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Tenemos programas especificos basados en pilares fundamentales:

Nutrición
Educación alineada con nutrición
Consumo y postconsumo responsable
Proyectos productivos en temas de alimentación alineados al sector

Con base en esto realizamos donaciones y apoyamos programas ya sea directo o indirectamente.

We have specific programs based on pillars:

Nutrition
Aligned with nutrition education
Responsible consumption and post-consumption
Projects about food production sector aligned

Based on this, make donations and support programs either directly or indirectly.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

- 1.Team support their suppliers palm oil and palm kernel in its RSPO certification process.
 - 2.Team buy RSPO certified palm oil (Book and claim) from January 2014, with an initial target of 10% of consumption in 2014, reaching 25% in 2015 and in 2016 to 35 %.
 - 3.Team certify the chain of custody in mass balance in 2014 and segregated in 2015.
-

Challenges

1. Significant economic, social or environmental obstacles

Existen muchos beneficios de la RSPO y Team esta comprometido en cumplir con los principios y criterios que le aplican para ser referentes y contribuir al desarrollo sostenible.

Mas sin embargo en el mundo de los proveedores de aceite e palma esto apenas esta iniciando. Para poder implementar los PYC en una plantación se necesita mucho esfuerzo y dinero para establecer un sistema que permita ser sostenibles. Socialmente los paises no están preparados para asumir estos retos y les parece fuera de lo normal o que no agrega valor, siendo así entoces el principal reto es:

Hacer conciencia en los productores del por qué y para que´ existen los PYC y cuáles son los beneficios de cumplirlos

Ambientalmente los esfuerzos no sontan rentables pero si son positivos

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Team ha sido pieza clave para los proveedores. Ha incentivado en el sector el conocimiento de la norma y ha llevado financiación en preauditorias para garatizar la linea base de los proveedores

Particulars

Organisation Name	The Hershey Company
Corporate Website Address	http://www.thehersheycompany.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0159-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Not applicable

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

6982

3.2. Total volume of Palm Kernel Oil used in the year:

13300

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

20282

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

3491

4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

3491

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

6650

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

6650

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

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7. What type of products do you use CSPO for?

chocolate confections

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013 - 50% Mass Balance Palm & Palm Kernel certified.
2014 - 100% Mass Balance Palm & Palm Kernel certified.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Communicate to suppliers our requirements for Mass Balance CPO.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Not applicable

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Not applicable

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Not applicable

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

By 2014, 100% of the Palm & Palm Kernel Oil will be RSPO CPO.

Challenges

1. Significant economic, social or environmental obstacles

Not applicable

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Not applicable

Particulars

Organisation Name	The J.M. Smucker Company
Corporate Website Address	http://www.smuckers.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Canada, USA
Membership Number	4-0285-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Our 2013 Corporate Responsibility Report can be found in the Investors section of our corporate website.

[Click here to visit the URL](#)

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Cooking Oils

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Canada, USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We started purchasing CSPO for our direct purchases in July 2012 and will continue to increase volumes to reach 100% by 2015.

2012 - 40%

2013 - 80%

2014 - 90%

2015 - 100%

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

1. The J.M. Smucker Company will continue to include insight on our progress and sourcing of CSPO in our Corporate Responsibility Report.

2. The J.M. Smucker Company will remain involved with the RSPO in promoting the P&C's with our direct suppliers of Palm Oil.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

Given the confidentiality of product information, it is the policy of the Company not to disclose volumes.

Exact volume of palm derivatives is not known due to the very small volumes included in ingredients.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
-

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

Today, we incorporate environmental considerations into virtually every aspect of our operations - from large projects such as the construction of LEED certified facilities to everyday practices such as the use of recyclable materials in our cafeterias. An internal, cross-functional task force guides our formalized environmental initiatives. In 2009, the task force established three rigorous five-year operational goals relating to greenhouse gas, water, and landfill waste, that we are striving to achieve by 2014. The full details of these goals and steps can be found in our 2013 Corporate Responsibility Report.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

As one of our Basic Beliefs, Ethics and ethical conduct are vital to ensure successful, sustained business relationships with our consumers, customers, employees, suppliers, communities, and shareholders. Our Policy on Ethics and Conduct outlines our expectations across numerous areas and situations where ethical choices might be necessary, including conflicts of interest; interest in customers, competitors, and suppliers; commercial bribery; and compliance with many legal requirements related to our business.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

As a good corporate citizen, we believe that Smucker has a responsibility to support - financially and in other ways - organizations, projects, and programs that contribute to the well-being of our communities. We have a special commitment to education because it is critical to creating better communities for today and tomorrow. The full details of our support of community programs can be found in our 2013 Corporate Responsibility Report.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We joined RSPO in 2012 and immediately began sourcing CSPO, reaching 40% in our first year. We will continue to increase our percentage to reach our goal. Smucker has committed to strive to source 100% of our direct palm oil purchases from responsible and certified sustainable sources by 2015.

Challenges

1. Significant economic, social or environmental obstacles

We remain on track to meeting our time bound milestones and have not encountered any obstacles.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have achieved internal leadership alignment to RSPO goals and objectives, and we have regular engagement with our key suppliers.

Particulars

Organisation Name	Tiger Tim Products Ltd
Corporate Website Address	www.tigertimproducts.co.uk
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	4-0201-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

544

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

544

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Firelighters

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

--

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

--

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

RSPO Supply Chain certification achieved 2013

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Use only RSPO certified PKO (mass balance)

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We are working towards ISO 14001

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See our Ethical Trading Policy

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We promote the use of RSPO PKO firelighters to our customers

Particulars

Organisation Name	Unilever
Corporate Website Address	http://www.unilever.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Algeria, Angola, Argentina, Bahrain, Bangladesh, Belgium, Bolivia, Brazil, Burundi, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Cote d'Ivoire, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Honduras, Hungary, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Japan, Jordan, Kenya, Korea - Republic of, Kuwait, Lebanon, Libyan Arab Jamahiriya, Malawi, Malaysia, Mexico, Morocco, Mozambique, Union Of Myanmar, Nepal, Netherlands, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Palestine, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Rwanda, Saudi Arabia, Singapore, Slovakia, South Africa, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Syrian Arab Republic, Taiwan - Republic of China, Tanzania, Thailand, Trinidad & Tobago, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Arab Rep., Yemen Democratic, Zambia, Zimbabwe
Membership Number	4-0001-04-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

Unilever progress on sustainable palm oil target is publicly available and reported annually within the Unilever Sustainable Living Plan [Click here to visit the URL](#)

Unilever has worked hard to calculate all palm oil or palm kernel oil content that we buy or use in our products. We urge other RSPO members to also be open about their palm oil purchases.

This calculation is based on the following Unilever purchases:

- (1) total crude or refined Palm Oil.
- (2) total crude or refined Palm Kernel Oil.
- (3) all fractions and derivatives from palm oil or palm kernel oil source including content in vegetable oil/fat mixes or blends, food ingredients and confectionery.

Please note that Unilever reports on its progress on sustainability, including total palm oil commitments and targets, on a calendar year basis. These reports are then verified by an independent auditing body. For the purposes of the RSPO, Unilever is reporting these volumes based on the RSPO annual period of July to July.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Home & Personal Care Goods, Own-brand

- Food Goods :
 - Instant Noodles Manufacturer
 - Margarine & Cooking Oil
- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

198143

3.2. Total volume of Palm Kernel Oil used in the year:

124261

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1201201

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1523605

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

174215

4.2. Mass Balance

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4.3. Segregated

23928

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

198143

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

124261

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

124261

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

1178799

6.2. Mass Balance

--

6.3. Segregated

22402

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1201201

7. What type of products do you use CSPO for?

The majority of the products where palm oil is an ingredient uses CSPO mainly in the form of Greenpalm certificate coverage and to a lesser extent segregated certified palm oil. It includes all of our straight crude and refined PO and PKO use and in some fractions and derivatives.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Australia, Algeria, Angola, Argentina, Austria, Bahrain, Bangladesh, Belgium, Bolivia, Brazil, Burundi, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Cote d'Ivoire, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Honduras, Hungary, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Japan, Jordan, Kenya, Korea - Republic of, Kuwait, Lebanon, Libyan Arab Jamahiriya, Malawi, Malaysia, Mexico, Morocco, Mozambique, Union Of Myanmar, Nepal, Netherlands, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Palestine, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Rwanda, Saudi Arabia, Singapore, Slovakia, South Africa, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Syrian Arab Republic, Taiwan - Republic of China, Tanzania, Thailand, Trinidad & Tobago, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Arab Rep., Yemen Democratic, Zambia, Zimbabwe

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2010, Unilever commitment to cover 100% of our palm oil use with CSPO by 2015. We achieved this in 2012, three years ahead mainly through Greenpalm certificates.

We also committed to source all of our straight CPO use into Europe as RSPO certified segregated by 2012, which we accomplished at the end of 2012.

In 2012, we have made a new commitment that in addition to cover our palm oil use with CSPO, we will commit to traceable certified palm oil by 2020 and will progressively report on our progress yearly and in our USLP report.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Unilever will increase the purchase of RSPO segregated palm oil and palm kernel oil

Unilever is continuing to build a fractionation plant in North Sumatra that will require RSPO traceable certified palm kernel oil of 165,000 MT a year, which will generate from 300,000 ha of RSPO certified plantations and smallholders. The plant is expected to be completed in 2014. We are working in partnership with WWF and Wageningen University to transform the palm oil supply base around the sourcing for the fractionation plant, and also with IDH in their North Sumatran palm oil supply shed project, with a focus on smallholder improvements and inclusion.

In line with existing partnership with Solidaridad West Africa Palm Programme, Unilever will be going into more specific partnerships with smallholders in Latin America and also in Sumatra to increase smallholder productivity and enable certification at independent smallholder level.

Unilever is an active participant of the RSPO Smallholder Working Group and sits on the Smallholder Fund Committee, and this role is expected to assist with enabling certification amongst smallholders.

Unilever continues to take an active leadership role in the RSPO to push for change amongst members especially from the buyer end sustainable palm oil, such as co-chairing the Consumer Goods Forum, where we have challenged our peers to step up on their own commitments. Through the commitment of our CEO, we invested time and effort to convene the Tropical Forest Alliance meeting in Jakarta in June 2013 with various governments focusing on the solutions to stop deforestation.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2016

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Unilever measures reduction in GHG emissions, waste and water use in the Unilever Sustainable Living Plan. Our commitment is to halve our environment footprint from a baseline of 2009 in 2020.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Unilever is committed to Human Rights. In line with the UN Guiding Principles on Business and Human Rights, we base our human rights commitment and policy on the International Bill of Human Rights (consisting, in addition to the UDHR, of the International Covenant on Civil and Political Rights and the International Covenant on Economic, Social and Cultural Rights) and the principles concerning fundamental rights set out in the International Labour Organization's Declaration on Fundamental Principles and Rights at Work [Click here to visit the URL](#)

In early 2013, Unilever Appointed Marcela Manubens as VP Social Impact [Click here to visit the URL](#).

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Unilever has an existing partnership with Solidaridad to work on expanding sustainability smallholder production in West Africa and is planning a partnership to also cover Latin America. Unilever's role in the partnerships to secure the smallholder sustainable volumes via the market.

Unilever is also working with IDH, WWF and Wageningen University to increase the smallholder productivity in the supply catchment of North Sumatra.

For these partnerships, the impacts of successful expansion of smallholder production is through increased volumes derived from smallholders and an increased number of smallholder areas certified under the RSPO.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

By 2020 Unilever will achieve 100% traceable and certified RSPO materials in our supply chain. We are doing this by requiring all suppliers to provide traceable palm oil into our European facilities by 2014. Unilever believes that Mass Balance certified palm oil is a stepping stone to achieving full segregation in the supply chain, however we believe that this can only be done by having full traceability of all palm oil supplies. Mass Balance certification does not offer this and therefore the Unilever focus is on traceable as a first step, eventually ensuring all known CPO mill origins are able to achieve RSPO certification.

Challenges

1. Significant economic, social or environmental obstacles

One of the significant challenges includes 3rd party sources (i.e. not from plantations owned directly by our suppliers) - there is a challenge in getting these RSPO certified. We are trying to mitigate this by:

- (1) Making traceability reporting (i.e. to origin) compulsory for palm oil suppliers by 2014
- (2) Working with suppliers to get the RSPO message to their own suppliers

There is also the challenge of how to bring more smallholder producers into the supply chain. Specifically to address the concerns around smallholders and ensuring best practices, such as no burning, in addition to helping improve smallholder productivity such as enabling good access to high yielding oil palm varieties for replanting.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Unilever is building a fractionation plant in North Sumatra that will require 165,000 MT annually of RSPO traceable certified PKO, which will start operations in late 2014. This demand for PKO will create the equivalent of 300,000 ha of certified oil palm and an equivalent 1.2 million MT of RSPO certified CPO. This will help create an RSPO certified catchment area of oil palm. Linked to this we are also working with partners IDH, WWF and Wageningen University to transform the smallholder production base in North Sumatra.

Unilever's leadership in various forums amongst peers helps to promote the use of RSPO certified Palm Oil and drive the move of the industry towards sustainability. For example:

In 2012 we convinced the US Government to form a public private partnership on deforestation. It was announced at Rio Plus 20 and now includes the governments of the UK, Norway, Netherlands, Liberia and the Cote d'Ivoire. Others will join before the end of the year. This partnership, the Tropical Forest Alliance, focuses sharply on Palm Oil.

In 2013 Unilever's participation in the UN High Level Panel on the Post 2015 Development Agenda led to deforestation being included as one of the recommended targets for the goals that will succeed the MDG's. The Unilever CEO – Paul Polman – has raised the issue of deforestation with many heads of state including the Presidents and Prime Ministers of the USA, Indonesia, Brazil, Liberia, UK, Netherlands, the UN Secretary General and the President of the EU

Particulars

Organisation Name	UNION DERIVAN S.A.
Corporate Website Address	www.undesasa.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Spain
Membership Number	4-0279-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Ingredient manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

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6.2. Mass Balance

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6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

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7. What type of products do you use CSPO for?

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8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2019

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2019

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2019

15. Which countries that your organization operates in do the above commitments cover?

Spain

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Confidential

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

--

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Confidential

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

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21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

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24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

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25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

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26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

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Challenges

1. Significant economic, social or environmental obstacles

Price

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Business to business education

Particulars

Organisation Name	United Biscuits
Corporate Website Address	http://www.unitedbiscuits.com/
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Belgium, France, India, Netherlands, United Kingdom
Membership Number	4-0022-07-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

40428

3.2. Total volume of Palm Kernel Oil used in the year:

1547

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

12162

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

54137

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

40428

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

40428

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

1436

5.2. Mass Balance

--

5.3. Segregated

111

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

1547

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

11171

6.2. Mass Balance

991

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

12162

7. What type of products do you use CSPO for?

Biscuits and Cakes

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Belgium, France, Netherlands, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

United Biscuits is already at 100% coverage by CSPO, however, we have a target to achieve exclusively Segregated oil use. Currently we are at 75% Segregation and 9% Mass Balance, with the remainder as Greenpalm. We have plans in place to increase the MB level to 20% within 6 months. This would be physical Mass balance. The move to 100% Segregation is then somewhat dependent on refinery critical masses and the pledges of others. However, we have trial programmes in in order to exploit the use of segregated materials as they become available.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

United Biscuits publishes an annual sustainability report, highlighting our progress on sustainable Palm oil. We are also actively engaged in discussions with retail customers regarding progress and claims. We have repeatedly re-iterated our targets to suppliers and continue to work with them toward delivering these targets.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

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- Other reason:

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Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

United Biscuits has stretching targets in areas such as Water use, Carbon Emissions (including our transport) and packaging, We have already made significant reductions against these targets:

Since 2007, United Biscuits has reduced its water use by 52%.

Since 2005, we have reduced Carbon emissions by 34% and reduced transport emissions by 40%.

Environmental impact of packaging reduced by 17%.

These work programmes will continue in house.

In addition, we are currently developing a scorecard, which we will use to assess the progress made by our suppliers and will continue to engage with them to improve the resource footprint of our supply chains.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

95% of United Biscuits suppliers are now registered with SEDEX (Supplier Ethical Data Exchange), which assesses the Ethical status of our suppliers. We continue to audit our suppliers on a regular basis, which includes ethical assessments and we work with a wider food manufacturing group to share ethical audit information.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

United Biscuits is a member of the World Cocoa Foundation, which directly supports Cocoa Farmers.

We have commissioned work with the Royal Agricultural College in the UK, looking at developing seed with improved disease resistance, increase yield and quality and with reduced farming.

UB is also a proud founding sponsor of the Prince's Countryside Fund that supports people who care for Britain's countryside. Through the Fund they are also supporters of the Plunkett Foundation which supports village shops in rural communities.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

United Biscuits has stated that our desired target is 100% segregation and are currently at 75%. Our expectation is that we will additionally cover around 20% of our Palm oil as Mass balance by the end of 2013. The remainder will be Greenpalm.

We have publicly stated an intention to use Mass Balance, where segregation is not available. However Supply chain complexities mean that this has not always been feasible, as suppliers are unable to offer such material. Mid fractions, Palm Kernel Stearin and derivatives have in particular proven difficult to source.

Challenges

1. Significant economic, social or environmental obstacles

As an end user of Palm oil, who also uses a range of other materials, each with their own sensitivities, it is difficult to manage onerous administrative systems which work in isolation from others. Supply chain certification would benefit from recognising other schemes, permitting a single approach to administration and auditing. The current administrative burden will be prohibitive to many small and medium sized users.

Lack of availability, particularly for fractions and derivatives continues to prohibit our ability to achieve targets for physical material. Whilst this applies to fractions and derivatives in Europe, the issue is more fundamental in other geographies. Significant on costs also exist for some materials, which can be prohibitive.

Please also note that the quantities disclosed herein are our total purchases, not just those for our own brand products. we are not required to reconcile end product volumes, unless we make specific product related claims.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Yes, United Biscuits has actively communicated our targets. We have undertaken this through direct communications to the public and through suppliers, retailers, trade bodies and through presentations at public meetings.

Particulars

Organisation Name	Vandemoortele
Corporate Website Address	http://www.vandemoortele.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Belgium, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, France - Metropolitan, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal, Romania, Spain, Sweden, Switzerland, United Kingdom
Membership Number	4-0049-09-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

38267

3.2. Total volume of Palm Kernel Oil used in the year:

593

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

18446

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

57306

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

9390

4.2. Mass Balance

125

4.3. Segregated

2000

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

11515

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

207

5.2. Mass Balance

1

5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

208

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

5051

6.2. Mass Balance

45

6.3. Segregated

--

6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

5096

7. What type of products do you use CSPO for?

Production of margarines and fats, both finished products for end consumers as ingredients for B2B sales.
Production of frozen bakery products.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2010

15. Which countries that your organization operates in do the above commitments cover?

Belgium, Czech Republic, France, France - Metropolitan, Germany, Hungary, Italy, Netherlands, Spain, Sweden, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2014 - +50%

2015 - 100%

Our B2B brands will follow the example of our B2C brands (Already 100% CSPO since 2011) and move to CSPO.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

All our B2B brands will follow the example of our B2C brands (Already 100% CSPO since 2011) and move to CSPO.

We will shift our retail brands from the book & claim model to the mass balance system as we believe mass balance is an essential and necessary intermediary step to stimulate the palm refiners in Europe to move towards segregated supply.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2012

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
-

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We will study our supply chain in more detail to identify hot spots and take corrective measures with suppliers.

As energy consumption is a main source of GHG (CO₂) and essential for the production, storage and transport of our products, Vandemoortele subscribes to the general ambitions of limiting these emissions through energy efficiency programs.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We strive to embed integrity and ethical behaviours from the board to the shop-floor and across all functions, this for our own activity and those over which we have influence.

2. We ensure that the working environments are safe and appropriate for employees, suppliers and third parties.

3. We respect the natural environment and the resources it provides and believe that sustainable business implies the prudent use of natural resources. We are committed to maintain and promote environmentally responsible practices for all our operations.

4. As part of good citizenship, we remain alert and responsive to issues, knowledge and public concerns developing in environmental domains and will work on a constructive relationship and cooperation with authorities, neighbours, local communities and other stakeholders.

5. We encourage and support the personal development of our people in relation to their competences and employability.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yes

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We will shift our retail brands from the book & claim model to the mass balance system.

We would like to move to segregated products immediately, however this is not yet possible due to the fact that our products contain large parts of palm based derivatives which are still not available.

The biggest part of our palm oil consumption is supplied to business to business customers.

We see that the majority of them is starting to move towards supply chain certification. However, this process is taking time because of the practical complexity.

Challenges

1. Significant economic, social or environmental obstacles

A large part of the palm oil we use are derivatives. These are not yet sufficiently available on the European continent.

For smaller customers and specialised (bakery and foodservice) wholesalers the process is too complex and not cost-efficient.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have invested a lot of time and resources in Business to Business communication.

We participate and support actively the different national and international initiatives and alliances.

Particulars

Organisation Name	Vanguard Soap		
Corporate Website Address	www.vanguardsoap.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Valley Products	Manufacturer	Yes
Country Operations	USA		
Membership Number	4-0312-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Home & Personal Care Goods, Manufacturing on behalf of other third party brands

- Home And Personal Care Goods :
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

We will begin using the RSPO products in our base making and bar making once we receive our supply chain certification already submitted.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

We have applied and been audited for RSPO MB and SG supply chain certification. Once we receive that, we will be able to actively promote the use of RSPO materials to our customers. At this time, we are waiting on RSPO to finalize the certification and cannot plan beyond that time.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We have applied and been audited for RSPO MB and SG supply chain certification. Once we receive that, we will be able to actively promote the use of RSPO materials to our customers. At this time, we are waiting on RSPO to finalize the certification and cannot plan beyond that time.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

we actively recycle waste materials at every step in our production cycle.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See the attached sheet

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

at this time, we have not been given the supply chain certification and cannot promote RSPO. once we receive that, we will work towards sourcing RSPO.

Challenges

1. Significant economic, social or environmental obstacles

none at this time

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We have applied and been audited for RSPO MB and SG supply chain certification.

Particulars

Organisation Name	Ventura Foods, LLC
Corporate Website Address	http://www.venturafoods.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0116-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

We have been members since 2010. We have engaged Control Union to certify our supply chain. Certification audit was September 3-5, 2013. Our auditor Judy Amaya recommended certification of our refinery and multi-site locations. Certification of our receiving ports were completed during 2012 at Kinder Morgan, Avondale, LA and IMTT Avondale, LA.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

1080

3.2. Total volume of Palm Kernel Oil used in the year:

40

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

120

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1240

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

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7. What type of products do you use CSPO for?

Until certification of our supply chain is approved and the mass balanced products are manufactured there are no available claims for this reporting period. We anticipate CSPO to be used in margarine, spreads, shortening and vegetable oil products manufactured for our and client stakeholder needs for retail, ingredient, processing, and commercial products.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Interim milestones were for July 2012 through June 2013 were support supply chain partners in bringing CSPO to North America. We continued to partner with RSPO member suppliers for purchases until CSPO was available in the United States. Once available we solicited bids for our supply chain certification from the five auditing bodies certified for the United States. Control Union was selected to audit our firm during September, 2012. In early November we had a pre-audit meeting with Control Union that included our ICS team, oil trading desk members and RSPO organizational contact to outline the requirements needed to certify our ICS, Refinery, and identified manufacturing facilities. During the early 2013 some traceability issues were identified that delayed our anticipated certification audit from May until September 3-5, 2013. We were recommended for Mass Balance certification. Certification number and documents have not been received as of 17/09/2013.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

On receipt of certification number we intend to begin the process of purchase and production of Mass Balance CSPO, MB CSPKO, MB Olein, & MB Stearin in a structured manner. We anticipate the production of MB products to be related customer driven demand as some firms with public commitments will be early adopters. Internal conversion of "own brands" will be subject to existing formulation, labeling and approval processes required within our firms and acceptances by client firms. We anticipate MB uptake to begin first quarter 2014. Early adoption may be possible with rapid client customer approvals.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Current information has been considered confidential. Organizational infrastructures and appropriate platform for disclosure by a private firm have been considered recently. CSR development is currently being discussed within our senior leadership team.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2015

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

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- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

We continue to support and hold ourselves accountable to our Statement of Stewardship. We have a well developed Utility Management Initiative and other internal programs that target efficient and responsible operations. Source, waste, & effluent reduction and efficiency increases are also targets of our VF Camp or Operations Excellence initiatives.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We continue to support and hold ourselves accountable to our Statement of Stewardship. We support the principles of SA8000 though our industry is not one of those listed the guidelines provide structure for industrial standards. We also have SQF Level 2 certification of our production sites And we participate in several third party Social Accountability audits each year supported by several forms of self assessment.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

There are numerous community initiatives within our firm such as: United Way, Red Cross, Relay for Life, community clean up and school fairs that are supported by our manufacturing facilities. One headquarters initiative last year saw several tonnes of electrical wastes properly recycled instead of landfilled.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We plan to use mass balanced for the foreseeable future to provide a rapid uptake of CSPO products. 100% segregated and 100% IP may be significant future challenges for our firm due to capital requirements for additional tanks for either through the entire supply chain.

Another challenge yet to be fully explored is the variability of palm oil specifications to reach our internal product performance needs of a narrower band of performance than general palm oil poram specifications related to color and melt points allow.

Challenges

1. Significant economic, social or environmental obstacles

Our challenges have been getting reliable sources for RSPO CSPO and related products to the United States. Now it can be sourced two challenges seem worth discussion for the RSPO.

1. Mass Balance certification of the supply chain seems biased toward Segregated and IP. Consideration of alternative multi-site inventory methodologies may speed uptake by other firms and brand owners.

2. For Palm Oil destined for food products have significant challenges for brand owners who may want the TransFat free attribute of palm yet have one or more performance issues from current poram specifications particularly color and melt point. Through our refinery we reprocess RBD palm oil and add Palm fractions to narrow the performance band need for our and client needs for consistent products.

Consideration should be made to allow blended fractions from CSPO sources to be added to Seg or IP CSPO or CSPKO at higher fractions than

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

We have been advocates with client stakeholders for support. We are champions of the goals and processes and continue to support and uphold the code of conduct. There has been some engagement with NGOs, trade groups, and significant client education.

Particulars

Organisation Name	Vereinigte Fettwarenindustrie GmbH
Corporate Website Address	
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0165-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Ingredient manufacturer, Food Goods

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

10000

3.2. Total volume of Palm Kernel Oil used in the year:

900

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

4000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

14900

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

--

4.2. Mass Balance

299

4.3. Segregated

4

4.4. Identity Preserved

1303

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

1606

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

21

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

21

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

35

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

35

7. What type of products do you use CSPO for?

Food ingredients, Frying fat

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

>Increase the sale of CSPO by 10% p.a. depending on market demand.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Active communication with clients about the advantage of CSPO and availability.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Reducing energy consumption in our operations.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

SMETA audit.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Market tolerance for the price premium for is poor. Especially for B&C and MB.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Vitacuire SAS
Corporate Website Address	http://www.vitacuire.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France
Membership Number	4-0104-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

80

3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

80

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

160

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

80

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

80

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

puff pastries

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

2013

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

communication about our RSPO Mass Balance certification

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

- Optimization on the cartons to work to reduce their weight and volume
 - Removing unnecessary overpacks
 - reduction in water consumption
-

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Ethical audit planned

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

--

Robust:

--

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

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Particulars

Organisation Name	Vollmar GmbH
Corporate Website Address	http://www.vollmar.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0205-11-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand
- Manufacturing on behalf of other third party brands
- Other

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

6838

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

6838

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2015

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Start 2015 min. 10 %
End of 2017 min. 50 %
Within 2020 min. 100 %

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

During the next time period we will only purchase our derivatives from members of the RSPO. We will inform our employees esp. sales representatives about the work and advantages of CSPO and then as well our clients.

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2017

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

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24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

The availability of CSPO derivatives in Europe is not always secured within the short time we sometimes need to source the raw materials. For this reason we are actually not in the position to promise always the production with 100 % certified material.

Challenges

1. Significant economic, social or environmental obstacles

Our aim is the support of sustainable raw materials. For many years the candle industry was dependant on mining the world's oil deposits. We were glad to find a sustainable raw material with the palm oil derivates. Together with the other members of the RSPO we are sure we are in a good position to influence the whole supply chain from the plant to the consumer existing in balance with nature and beings.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

As we are not a member for such a long time we did not start with concrete engagements yet.

Particulars

Organisation Name	Vortella Lebensmittelwerk W.Vortmeyer GmbH
Corporate Website Address	http://www.vortella.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0100-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

We became RSPO member at June 2010 and the first Supply Chain Certification was in Nov. 2010. In 2011 we started to use palm-based derivatives in mass balance quality. In 2012 we replaced conventional palm oil and/or palm-based derivatives into mass balance or segregated certified material in many products. At the beginning of 2014 we will change from mass balance certified palm oil to segregated certified palm oil in several products.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

Ingredient manufacturer, Food Goods, Own-brand

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

4500

3.2. Total volume of Palm Kernel Oil used in the year:

64

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

7000

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

11564

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

560

4.3. Segregated

375

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

935

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

64

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

2800

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Margarines, deep-fry fats, cremes, semiliquid oils and fats

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2018

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2011

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- Clarification of our customers which advantages RSPO palm oil has.
- Rise of the amount in palm oil SG.
- Purchase of other raw materials with quality SG (palm-based derivatives) -> close contact with our suppliers; to accentuate the need of SG certified palm-based derivatives

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

- Changing from mass balance certified palm oil to segregated certified palm oil at Jan 2014 in several products

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights

- Water, land, energy and carbon footprints policy

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- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

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- Stakeholder engagement policy

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23. What steps will your organization take to minimize its resource footprints?

- permanent optimisation of the production processes to reduce the necessary energies
- Enlargement of the admission of operating figures concerning the production to decrease of production stops
- regular arrangements in the expert's team (employee of the technology, production and development)
- to reduce rejected heat by suitable measures

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

- auditing for SMETA (Sedex Members Ethical Trade Audit) in Nov. 2013
- confirmation of the suppliers that they are directed after ethical trade standard

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

- no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

- permanently talks with the customers
- customers estimate profitability and do not change yet
- market is not completely ready yet
- consciousness / acceptance of the customers must be raised (intensive talks necessarily)
- there may be no negative headlines of the RSPO-> induce to uncertainties of the customers
- entire conversion with positive business case

Challenges

1. Significant economic, social or environmental obstacles

- missing esteem in the market
 - missing acceptance of the consumers
 - impression of the RSPO must become better - no negative headlines
 - additional clarification of the consumers necessarily
-

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

- business to business education
 - training of sales staff
 - appointment of a authorised person regarding RSPO
-

Particulars

Organisation Name	W C Rowe (Falmouth) Ltd
Corporate Website Address	http://www.rowesbakers.co.uk
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Spain, United Kingdom
Membership Number	4-0280-12-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

None published

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

132

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

75

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

207

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

132

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

132

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

75

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

75

7. What type of products do you use CSPO for?

Savoury pastries, incl. pasties, sausage rolls and slices.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

At least 95% of our palm oil usage is contained within just 4 ingredients (pastry and cake margarines).

Started using CSPO fats (fully segregated) in Sep 2012.
Moved to 100% fully segregated or mass balance CSPO in all pastry fats by Sep 2013.
Move to 100% fully segregated CSPO in all pastry fats by September 2014.
Move to 100% fully segregated CSPO in any remaining minor ingredients by September 2015.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

The company will aim to communicate and promote its use of sustainable palm and the benefits of doing so through the following communication channels

- Corporate Website
- Social Media – Facebook
- B2B Communications through trade communications
- B2C Communications locally in the South West through our own branded retail shops

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

Continuing monitoring of energy and water usage as well as waste reduction and recycling initiatives to reduce waste to landfill. We also source our materials as locally as possible, including much of our vegetable requirements from within the county of Cornwall.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

The company is committed to complying with all UK and EU regulations in relation to employee health, safety and welfare.

The company has policies in place which cover the following areas:

- Equal opportunities
- Child labour policy
- Policy on Agency usage and compliance to associated agency legislation
- Working Time Directive compliant
- Grievance policy

We also have an additional policies in relation to whistleblowing, bribery and corruption at draft stage awaiting business approval.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

The business has been a long supporter of community projects, programmes and sports clubs.

A number of relationships are in place with local sports clubs, which allows them to provide the opportunity to engage with the local community, including members of our own workforce and give the opportunity for them to engage in physical activity as part of a balanced lifestyle.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We have contracted with 2 main suppliers of pastry fats which make up over 90% of our palm oil usage.

We aim to replace or remove the remaining ingredients with suitable CSPO alternatives in the next 12 months.

Challenges

1. Significant economic, social or environmental obstacles

None at thios stage, we are hoping to undertake our RSPO audit in a few months time which may bring new issues to light.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We are a relatively small player in the global usage of palm oil, and are at the early stages of membership with RSPO but are in full support of it's objectives.

Particulars

Organisation Name	Walter Rau Lebensmittelwerke GmbH		
Corporate Website Address	http://www.walter-rau.de/		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Bunge Ltd.	Processor and/or Trader	Yes
Country Operations	Austria, Bulgaria, Croatia, Cyprus, Czech Republic, Finland, France, Germany, Greece, Hungary, Italy, Netherlands, Poland, Portugal, Slovakia, Spain, Switzerland, Turkey		
Membership Number	4-0002-04-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Ingredient manufacturer, Food Goods, Manufacturing on behalf of other third party brands

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

1300

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

29300

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

30600

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

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4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

200

5.2. Mass Balance

1100

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

1300

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

1300

6.2. Mass Balance

21950

6.3. Segregated

1300

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

24550

7. What type of products do you use CSPO for?

Margarine and Fat products in consumer packs and for industrial application.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

Austria, Bulgaria, Croatia, Cyprus, Czech Republic, Finland, France, Germany, Greece, Hungary, Italy, Netherlands, Poland, Portugal, Slovakia, Spain, Switzerland, Turkey, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- Since April 2010 sourcing only CSPO / CSPKO for our main consumer brand Deli Reform. April 2010 - December 2011 on Basis Book & Claim. From January 2012 Mass Balance.
- Stepwise increase of use of CSPO / CSPKO for our overall producton. Stepwise increase of implementation of physically supply chain options. MB & SG.
- Ongoing communication and further extended implementation of CSPO / CSPKO with our customer both for B2C as well as for B2B/industrial products.

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

- further increase number of articles produced as at least Mass Balance.
- further increase use of sustainable palm oil and further increase share of segregated materials.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2014

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

See below websites and sub-pages:

[Click here to visit the URL](#)

[Click here to visit the URL#](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

See below websites and sub-pages:

[Click here to visit the URL](#)

[Click here to visit the URL#](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

See below websites and sub-pages:

[Click here to visit the URL](#)

[Click here to visit the URL#](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Further intensive engagement with key stakeholders as well as intensive B2B education and communication.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Engagement with key stakeholders as well as intensive B2B education and communication.

Particulars

Organisation Name	Warburtons Ltd.
Corporate Website Address	http://www.warburtons.co.uk
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0066-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Food Goods
- Other

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

212

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

968

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1180

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

212

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

212

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

633

6.2. Mass Balance

--

6.3. Segregated

336

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

969

7. What type of products do you use CSPO for?

Manufacture of bread products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2010

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2010

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

--

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

100% of the palm oil used by Warburtons is from RSPO certified sustainable sources.

We also have an additional target that we will endeavour to source 85% of our palm oil via the fully 'Segregated' supply chain model by 2015.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Quarterly meetings to be held with suppliers to understand timing of when ingredients can be converted to fully segregated model.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

Other

- Other reason:

Data to be supplied. Not currently available due to IT problem.

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

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- Ethical conduct and human rights policy

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- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

--

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

--

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

--

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization’s plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

We plan to source 85% of our palm oil through 'Segregated' supply chain model by 2015.

A number of palm oil derivatives used in our bread improver emulsifiers are not currently available via segregated model. We cover all f this usage with greenpalm certificates.

Challenges

1. Significant economic, social or environmental obstacles

--

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Engagement with our staff and communication in terms of the progress that we have made.

Particulars

Organisation Name	Werner & Mertz GmbH
Corporate Website Address	http://www.werner-mertz.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Austria, Belgium, France, Germany, Italy, Poland, Spain
Membership Number	4-0056-09-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Home & Personal Care Goods, Own-brand, Manufacturing on behalf of other third party brands

- Home And Personal Care Goods :
 - Laundry Detergents / Cleaning Products

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

2755

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

2755

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

2802

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

2802

7. What type of products do you use CSPO for?

surfactants for cleaning products / detergents

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2011

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2021

15. Which countries that your organization operates in do the above commitments cover?

Austria, Belgium, France, Germany, Italy, Poland, Spain

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

100% Book and Claim coverage since 2011 for own brands and others manufacturer brands (no differentiation).
Waiting for appropriate methods to implement segregation.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Continue to purchase Book & Claim certificates for all used palm/palmkerneloil quantities (own brands and other manufacturers' brands)!

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Material reduction by cycling/recycling of chemicals and packing materials (Cradle to Cradle®).
Active energy management (reduction of exhaustion and increment of renewable energies).

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Purchasing guidelines introduced and applied.
Assessment system for suppliers implemented.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We cooperate with NGOs (like NABU Germany) in environmental protection projects.
Example: Renaturation of a moore (Eifel, Germany)

We get an annual report from NABU according to programs impact!

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Unfortunately there is not yet a practical possibility for Mass Balance and Segregation for surfactants due to the complexity of the multistage production. As long as there is no other possibility, we will still cover our raw materials with Book & Claim certificates next year.

Challenges

1. Significant economic, social or environmental obstacles

Palm oil and palm kernel oil has still a very bad reputation for our consumers. Although we support sustainable farming by B & C, we're being attacked for our commitment to certified Palm kernel oil derivatives. It is urgent that this sight on PKO and PO will change in the future. We ask the RSPO to work on this.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

So far, we provide no direct support through communication because disadvantages arise on this.

Particulars

Organisation Name	Wessanen Nederland Holding BV		
Corporate Website Address	http://www.wessanen.com		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Distriborg Groupe	Processor and/or Trader	No
	Foodprints - Wessanen Benelux	Processor and/or Trader	No
	Allos	Manufacturer	No
	Tartex + Dr. Ritter	Manufacturer	No
	Kallo UK	Processor and/or Trader	No
Country Operations	France, Germany, Netherlands, United Kingdom		
Membership Number	4-0147-11-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Wessanen Holding RSPO membership acts as umbrella membership for all subsidiaries mentioned above.

Our annual report 2012 can be accessed in the following link:

[Click here to visit the URL](#)

It includes our palm oil policy, and other relevant information.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Own-brand, Manufacturing on behalf of other third party brands, Other

- Food Goods :
 - Manufacturer of Biscuits & Cakes

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

--

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Biscuits, stock cubes, peanut butter.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2014

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2022

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2014

15. Which countries that your organization operates in do the above commitments cover?

France, Germany, Netherlands, United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

70% of all own brand products produced with CSPO (any supply chain) by end 2013
 100% of all own brand product produced with CSPO (any supply chain) by end 2014

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

1. Continue in close contact with our suppliers to have them comply with our palm oil policy
2. Continue developing products without palm oil
3. Continue communication with our customers in relation to palm oil sustainability

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

Other

- Other reason:

Palm oil volumes used are being tracked from the moment of certification. Most our operating companies have only been certified in 2013, so we will report the volumes as of next ACOP.

We publicly report CO2 emissions.

All the dateline above please read: end of year.....

Trademark Related**20. Do you use or plan to use the RSPO trademark on any of your products?**

Yes

If yes, when will you start?

2012

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

Implementation of Wessanen sustainability strategy

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Deployment of Wessanen Code of Conduct and Wessanen Supplier Code of Conduct

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

No

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Wessanen 3rd party suppliers of finished products are not all engaged with RSPO standard, making it very difficult for us to implement, creating delays and/or increased costs.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Given the relatively small size of our organization within the palm oil community, we have decided to implement the standard in our own scope, but unfortunately do not have the manpower to invest in other activities

Particulars

Organisation Name	Westfälische Lebensmittelwerke, Lindemann GmbH & Co. KG
Corporate Website Address	http://www.wlwl.de
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Germany
Membership Number	4-0088-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods

- Food Goods :
 - Margarine & Cooking Oil

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

--

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

27724300

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

27724300

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

--

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

8301

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

8301

7. What type of products do you use CSPO for?

Production of margarine, baking fats

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

To increase mass balance products and to change to segregated when possible.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

see 16

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2015

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

■ None

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

n/a

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

n/a

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

no

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Not all customers are ready to pay the price difference to CSPO but will try to change more to mass balance resp. segregated.

Challenges

1. Significant economic, social or environmental obstacles

Customers have to be ready to pay more for sustainable palm oil.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

We inform our customers about the aims of the RSPO.

Particulars

Organisation Name	WhiteWave Foods
Corporate Website Address	http://www.whitewavefoods.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	USA
Membership Number	4-0061-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Own-brand

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

23000

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

23000

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

15000

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

15000

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Creamer Products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2012

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

USA

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

Continue Purchase of 100% CSPO sourced through the mass balance system for our company controlled branded products.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

2013 Press release featuring purchase of CSPO beginning in Nov 2012.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
-

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

We currently track our scope 1 and 2 emissions and have reduction targets for GHG(25%), Waste (30%) and Water (15%) normalized per gallon of product manufactured in our facilities. We also engage our suppliers in learning more about their practices and footprints.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We will engage our suppliers regarding their conduct. We are in the process of developing our sourcing program to include these regulatory and industry considerations.

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

We support water and electricity offsets for the majority of our company-owned manufacturing operations; restoring gallons equivalent to our usage to critically dewatered areas, and encouraging development of renewable energy projects through kwh offsets.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Challenge continues to be the supply of segregated/IP sources of CSPO to the American market.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Continue to work with suppliers to explore availability of traceable supply chains for U.S. markets. Support efforts of key retailers, B2B education around the processes of securing CSPO.

Particulars

Organisation Name	Young's Seafood Limited
Corporate Website Address	http://www.youngsfish.co.uk
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	
Membership Number	4-0037-08-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- Other

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

875

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

875

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

800

4.2. Mass Balance

--

4.3. Segregated

75

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

875

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

--

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

--

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

--

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2015

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

--

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2015

15. Which countries that your organization operates in do the above commitments cover?

United Kingdom

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

By the end of 2014 we will only source RSPO certified sustainable palm oil

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Continuous transition towards target

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints

- **Water, land, energy and carbon footprints policy**

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- **Land use rights policy**

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- **Ethical conduct and human rights policy**

--

- **Labour rights policy**

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- **Stakeholder engagement policy**

--

23. What steps will your organization take to minimize its resource footprints?

Ethical sourcing in line with our corporate "Fish for Life" philosophy

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Ethical sourcing is one of the five pillars of our "Fish for Life" business philosophy

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

None related to palm oil production

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

By the end of 2014 we will source only RSPO certified sustainable palm oil

Challenges

1. Significant economic, social or environmental obstacles

N/A

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

--

Simpler to Comply to:

--

3. How has your organization supported the vision of RSPO to transform markets?

Yes

Particulars

Organisation Name	Yves Rocher
Corporate Website Address	http://www.yves-rocher.fr
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	France, Ireland
Membership Number	4-0062-10-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers

Related Information

Other information on palm oil:

--

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer
- Home & Personal Care Goods

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

25

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5100

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

5125

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

--

4.3. Segregated

25

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

25

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Personal care products

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2010

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2020

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2010

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

No

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2010

15. Which countries that your organization operates in do the above commitments cover?

France, Ireland

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

- Yves Rocher is already 100% RSPO SG certified for its Palm oil consumption since 2010
 - Concerning the consumption of Palm / Palm kernel oil Derivatives, Yves Rocher's position to date - which may be revised depending on market developments and changing in patterns of certifications - is as follow : Yves Rocher commits itself to source 100% RSPO certified oil palm products by 2020, subject to market availability of physically certified products.

As today non physically available on the market, it's difficult for end users to have a precise view on a date of availability, which depends on the whole supply chain engagements and certification.

To support and accelerate the transformation of this supply chain towards sustainability, Yves Rocher is actively working with its suppliers, through the organization in France of "Sustainable Palm Derivatives Workshops", in order to accompany its suppliers and to find common solutions towards derivatives produced from RSPO sustainable sources.

In parallel, Yves Rocher has been supporting since 2011 a field project with the Foundation PanEco (see question 17).

Actions for Next Reporting Period**17. Outline actions that will be taken in the coming year to promote sustainable palm oil.**

- A 3rd workshop will be organized in France with our palm derivatives suppliers, to pursue our work on "how to enable and make sure at the end to use palm derivatives produced only out sustainable sources". Until palm derivatives are physically available on the market, Yves Rocher works to raise awareness of its suppliers, and seeks to accompany them towards RSPO certification through the workshops described above.

- Yves Rocher has been supporting since 2011 the Foundation PanEco, on a very concrete ground action, namely a pilot-project of palm oil production with small producers, in organic farming, and on degraded lands in the province of Aceh in Indonesia. Also supported by the RSPO, this project aims to support the RSPO in its continuous search to improve its P&C.

For years to come: Yves Rocher wishes to continue this kind of field engagement.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information**19. If you have not disclosed any of the above information, please indicate the reasons why**

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

--

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

--

23. What steps will your organization take to minimize its resource footprints?

By supporting the pilot project of the NGO PanEco, Yves Rocher intends to help showing that it is possible to produce palm oil on degraded land, and in organic agriculture. These points are ways of minimizing the environmental footprint of palm production.

The workshops we co-organised with our suppliers of palm oil / palm kernel oil derivatives, aiming at assuring at the end to have derivatives coming from sustainable sources, is another way of diminishing our environmental footprint.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

- Support, when physically available and economically viable, palm oil products coming from sustainable sources;
- Educate and support our direct suppliers in a progress approach and responsible sourcing

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Yves Rocher has been supporting the Foundation PanEco since 2011 (see question 17). Every year since the beginning of this pilot project, impact studies on land, birds, water, insects... have been undertaken to measure the evolution and the impact of this pilot project on its environment.

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

Need for derivatives - not necessarily certified as finished products - but produced out of sustainable certified sources (sustainable palm or palm kernel oil). These derivatives are not available on the market at present time.

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

- Long term support to the Foundation PanEco, pilot project which is also supported by the RSPO.
 - Discussion with suppliers; workshops organization and invitation of a RSPO communication representative at the first workshop, to present to our European suppliers the RSPO (role, organization, supply chain certification schemes...)
-

Particulars

Organisation Name	Zur Mühlen Gruppe Aps & Co. KG Hamburg		
Corporate Website Address	http://www.zurmuehlengruppe.de		
Primary Activity or Product	Manufacturer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Böklunder Plumrose GmbH & Co KG - Böklund	Manufacturer	Yes
	Schulte Fleisch- und Wurstwaren GmbH - Dissen	Manufacturer	Yes
	H. Redlefsen GmbH & Co. KG - Satrup	Manufacturer	Yes
	Könecke Fleischwaren GmbH & Co. KG - Delmenhorst	Manufacturer	Yes
Country Operations	Germany		
Membership Number	4-0278-12-000-00		
Membership Type	Ordinary Members		
Membership Category	Consumer Goods Manufacturers		

Related Information

Other information on palm oil:

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

- End-product manufacturer

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

--

3.1. Total volume of Crude Palm Oil used in the year:

109

3.2. Total volume of Palm Kernel Oil used in the year:

--

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

--

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

231

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

--

4.1. Book & Claim

--

4.2. Mass Balance

109

4.3. Segregated

--

4.4. Identity Preserved

--

4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

109

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

--

5.1. Book & Claim

--

5.2. Mass Balance

--

5.3. Segregated

--

5.4. Identity Preserved

--

5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

--

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

--

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

--

7. What type of products do you use CSPO for?

Salami made of poultry

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

--

Time-Bound Plan**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2013

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2013

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2013

12. Do your (own brand) commitments cover your companies' global use of palm oil?

No

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2013

15. Which countries that your organization operates in do the above commitments cover?

Germany

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2013, the transition to 100% MB will be completed and implemented

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

No advertising campaigns are planned

18. Do you publicly report the GHG emissions of your operations?

No

Public report of GHG emissions on operations

--

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

--

- Other reason:

--

Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

No

If yes, when will you start?

--

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Stakeholder engagement

- Water, land, energy and carbon footprints policy

--

- Land use rights policy

--

- Ethical conduct and human rights policy

--

- Labour rights policy

--

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

23. What steps will your organization take to minimize its resource footprints?

certification by DIN ISO EN 14001 and DIN ISO EN 50001

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

BSCI Standard

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

none

26. Are you sourcing 100% physical CSPO?

Yes

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

--

Challenges

1. Significant economic, social or environmental obstacles

The market is not able to supply sufficiently segregated or identity preserved palm oil

2. How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Meanwhile we process only palm oil according to RSPO MB requirements.



The RSPO is an international non-profit organization formed in 2004 with the objective to promote the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders.

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RSPO

Roundtable on Sustainable Palm Oil

