

Particulars

About Your Organisation

1.1 Name of your organization

Wendy's International, LLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0081-15-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2,479.00 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

0.00 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

0.00 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2,479.00 Tonnes

2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	467.60			
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance				
2.3.4	Segregated				
2.3.5	Identity Preserved				
2.3.6	Total volume	467.60			

2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance	42.30			
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume	42.30			

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America 100%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2015

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2022

Comment:

Through the RSPO's Book and Claim program, by the end of 2017, we covered our usage of Palm Oil as an ingredient for products in the U.S. and Canada at 100%. In total, we used 507.60 metric tons of Palm Oil as an ingredient in the products we serve in these two countries. For context, we have about 6,000 restaurants in the U.S. and Canada.

Outside the U.S. and Canada, our footprint is smaller. We have about 500 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 250 restaurants used 1,971.00 metric tons of Palm Oil for cooking in 2017.

We are working with our International Leadership and each independent franchisee in these countries on a plan that achieves RSPO CSPO for cooking by 2022 - with the minimum being purchase of Book & Claim certificates.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2027

Comment:

Wendy's remains on its journey to using 100% CSPO and aims that it be Identity Preserved, Segregated and/or Mass Balance.

Similar to 2016, in 2017, we covered our Palm Oil use in U.S. and Canada (which is 95% of our total global restaurant footprint) through the purchase of Book & Claim certificates.

We recognize that Book & Claim is not our ultimate destination on this journey, but felt in the spirit of making progressive steps, it's a place to participate.

We made significant progress in 2017 by engaging our U.S. and Canada suppliers on the topic of RSPO. This resulted in transition to Mass Balance CSPO at two of the four suppliers that handle the largest amount of Palm Oil as an ingredient for products in the U.S. and Canada. Our expectation is to transition the remaining two suppliers in 2018.

We are continuing conversations about a transition to physical supply chains with our other U.S. and Canada suppliers whose products contain Palm Oil as an ingredient in 2018 and beyond.

Outside the U.S. and Canada, our footprint is smaller. We have about 500 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 250 restaurants used 1,971.00 metric tons of Palm Oil for cooking in 2017.

It is worth noting that these restaurants are all owned by franchise groups that do not conduct purchasing through a centralized cooperative structure as we do in the U.S. and Canada. This diversity makes CSPO from physical supply chains challenging in those markets, but we are in the process establishing a plan to achieve CSPO internationally - with the minimum being Book & Claim certificates. We also aim to seek a solution for the sourcing of palm oil from physical supply chains for cooking by 2027.

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

4.2 Please explain why

Business decision

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Wendy's will follow through on our plans to transition to Mass Balance CSPO at the remaining 2 suppliers that handle the majority of the Palm Oil in the U.S. and Canada. We will address other products in our U.S. and Canada system by discussing conversion to physical CSPO supply chains in those products and will continue to participate in the Book and Claim program as those conversations continue.

Internally, we will continue to educate cross functional teams on our RSPO membership and commitment to CSPO.

Internationally, we will work within Wendy's and with our franchisees to establish a plan to convert international markets to CSPO for cooking.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link: betterbuildingsinitiative.energy.gov/partners/wendys-company
 - Water, land, energy and carbon footprints
 - Ethical conduct and human rights
No file was uploaded
Related link: www.wendys.com/suppliercodeofconduct
 - Labour rights
No file was uploaded
Related link: www.wendys.com/suppliercodeofconduct
 - Stakeholder engagement
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

The bulk of our dialogue has been directly with suppliers through meetings and personal communication. However, we refer interested parties to review our position at www.aboutwendys.com or on our blog www.squaredealblog.com. Further, we wrote a blog last year about our commitment to the RSPO and journey towards CSPO in our operations:

Uploaded files:

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Link to Website

www.squaredealblog.com/homewendys/palmoil2016

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

Similar to 2016, in 2017, we covered our Palm Oil use in U.S. and Canada (which is 95% of our total global restaurant footprint) through the purchase of Book & Claim certificates.

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

No

Please state if you have any future plans to do so?

Wendy's does not publicly report our GHG emissions as the vast majority of restaurants are independently owned and operated by franchisees.

However, one of the ways Wendy's has demonstrated leadership in energy stewardship is participation in the U.S. Department of Energy's Better Buildings Challenge. The Better Buildings Challenge is a national program to help improve the energy efficiency of America's commercial and industrial buildings by 20 percent or more.

Wendy's is proud to be among the first restaurant companies to join the Challenge, and the company pledged to reduce energy consumption in U.S. company-owned restaurants by 20 percent by 2025. Wendy's is also the first restaurant company to have its franchisees participate in the program.

Involvement in the Better Buildings Challenge underscores Wendy's commitment to the environment, presents a declaration to environmentally friendly standards and provides third-party validation that the program is effective and sustainable. It also allows Wendy's to share best practices, inform, educate and encourage customers and team members to make similar commitments and take active steps to save energy. The company continues to report progress toward this goal with a 12 percent reduction in energy per transaction in 2017. Furthermore, 70 restaurants – more than 20 percent of our company-owned restaurants — exceeded the overall 20 percent reduction goal in 2017, eight years ahead of schedule.

To further exhibit passion for energy conservation, Wendy's has also created its own program, the Wendy's Energy Challenge, which includes franchise organizations in both the United States and Canada. This program is modeled after the Department of Energy's Better Buildings Challenge. There are currently 19 franchise organizations participating, which represent a total footprint of 4.7 million square feet.

The Company also reports that at its Restaurant Support Center, it has reduced energy usage by 24 percent, thereby lowering greenhouse gas emissions by more than 27 percent, against a 2013 base year.

Progress can be tracked on The Wendy's Company partner page on the Department of Energy's website; <https://betterbuildingssolutioncenter.energy.gov/partners/wendys-company>

Currently working with CDP associates to examine how we can participate in CDP reporting.

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Our biggest challenge is that we are not a large direct purchaser of Palm Oil and thus have had to work to understand our Palm Oil usage and work with our suppliers to embrace CSPO and join the RSPO in their own organizations. CSPO and RSPO is still new to many of our suppliers. So while we have had the opportunity to collaborate with them on CSPO details, we also need to allow them enough time to work within their internal processes as well as with RSPO to become members and to have their facilities audited, to ensure our entire supply chain is RSPO certified. We've found that while some of our suppliers are indeed using CSPO, if their facility has been audited by the RSPO, they (and we) cannot claim it being CSPO. We'd love to see some leniency around that or help us give some credit to the suppliers who are in within the process of having their facility audited to be RSPO certified. Additionally, as a largely franchised business with a small international footprint, our purchasing activities outside the US and Canada are very much decentralized, making the task of tracking Palm Oil as an ingredient very difficult. However, in the spirit of continuous improvement and the RSPO CSPO from physical supply chains commitment we've made, we're in the process of working with our franchisees and suppliers to meet this goal.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our internal CSPO team continues to educate cross functional internal teams (including our International team) on RSPO's mission and our palm oil journey. As previously mentioned, we have also worked with a number of suppliers on education and encourage them to join RSPO and supply Wendy's physically-sourced CSPO.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: www.squaredealblog.com/homewendys/palmoil2016?rq=Palm
