

Particulars

About Your Organisation

1.1 Name of your organization

Wendy's International, LLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0081-15-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Aruba, Bahamas, Canada, Cayman Islands, Dominican Republic, India, Indonesia, Japan, Malaysia, Mexico, New Zealand, Philippines, Puerto Rico, United Arab Emirates, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2143.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2143.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	376.00			
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume	376.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America 100%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2022

Comment:

Through the RSPO's Book and Claim program, by the end of 2016, we covered our usage of Palm Oil as an ingredient for products in the U.S. and Canada at 100%. In total, we used 322.31 metric tons of Palm Oil as an ingredient in the products we serve in these two countries. For context, we have about 6,000 restaurants in the U.S. and Canada.

Outside the U.S. and Canada, our footprint is smaller. We have about 440 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 220 restaurants used 1,820.89 metric tons of Palm Oil for cooking in 2016.

We are working with our International Leadership and each independent franchisee in these countries on a plan that achieves RSPO CSPO for cooking by 2022 - with the minimum being purchase of Book & Claim certificates.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2027

Comment:

Wendy's remains on its journey to using 100% CSPO and aims that it be Identity Preserved, Segregated and/or Mass Balance.

Similar to 2015, in 2016, we covered our Palm Oil use in U.S. and Canada (which is 95% of our total global restaurant footprint) through the purchase of Book & Claim certificates.

We recognize that Book & Claim is not our ultimate destination on this journey, but felt in the spirit of making progressive steps, it's a place to start.

We made significant progress in 2016 by engaging our U.S. and Canada suppliers on the topic of RSPO. This resulted in plans for a transition, expected in 2017, to Mass Balance CSPO at four suppliers that handle the largest amount of Palm Oil as an ingredient for products in the U.S. and Canada.

We are continuing conversations about a transition to physical supply chains with our other U.S. and Canada suppliers whose products contain Palm Oil as an ingredient in 2017 and beyond.

Outside the U.S. and Canada, our footprint is smaller. We have about 440 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 220 restaurants used 1,820.89 metric tons of Palm Oil for cooking in 2016.

It is worth noting that these restaurants are all owned by franchise groups that do not conduct purchasing through a centralized cooperative structure as we do in the U.S. and Canada. This diversity makes CSPO from physical supply chains challenging in those markets, but we are in the process establishing a plan to achieve CSPO internationally - with the minimum being Book & Claim certificates. We also aim to seek a solution for the sourcing of palm oil from physical supply chains for cooking by 2027.

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Wendy's will follow through on our plans to transition to Mass Balance CSPO at the 4 suppliers that handle the majority of the Palm Oil in the U.S. and Canada. We will address other products in our U.S. and Canada system by discussing conversion to physical CSPO supply chains in those products and will continue to participate in the Book and Claim program as those conversations continue.

Internally, we will continue to educate cross functional teams on our RSPO membership and commitment to CSPO.

Internationally, we will work within Wendy's and with our franchisees to establish a plan to convert international markets to CSPO for cooking.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: N/A

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://betterbuildingsinitiative.energy.gov/partners/wendys-company>
- Ethical conduct and human rights
No file was uploaded
Related link: www.wendys.com/suppliercodeofconduct
- Labour rights
No file was uploaded
Related link: www.wendys.com/suppliercodeofconduct
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

The bulk of our dialogue has been directly with suppliers through meetings and personal communication. However, we refer interested parties to review our position at www.aboutwendys.com or on our blog www.squaredealblog.com. Further, we wrote a blog last year about our commitment to the RSPO and journey towards CSPO in our operations: <http://www.squaredealblog.com/homewendys/palmoil2016>

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Wendy's does not publicly report our GHG emissions as the vast majority of restaurants are independently owned and operated by franchisees.

However, Wendy's is a leader in the energy reduction area and in particular with our franchisees. Wendy's has publically committed to reducing energy use at our company restaurants and publically reports our energy reduction progress. Reduction in energy use is directly related to reduction in GHG emissions.

In 2015 we joined the U.S. Department of Energy's Better Buildings Challenge for our 300 company restaurants. Wendy's was the first restaurant company (and to date the only restaurant company) to have franchisees join the Challenge. There are 17 Wendy's franchisees and more than 1,000 franchise restaurants in the Challenge. Wendy's reviews the energy reduction and GHG emissions for participating restaurants using the tools available through ENERGY STAR® Portfolio Manager® application.

Wendy's has achieved a 12% cumulative energy per transaction reduction at our more than 300 company restaurants and corporate office in 2016 against a 2012 baseline. The more than 500 franchisee restaurants reporting data in 2016 are showing a 4% reduction in energy use over a 2013 baseline

See link to BBC Wendy's data below

<https://betterbuildingsolutioncenter.energy.gov/energy-data/The%20Wendy's%20Company>

<https://betterbuildingsinitiative.energy.gov/partners/wendys-company>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Our biggest challenge is that we are not a large direct purchaser of Palm Oil and thus have had to work to understand our Palm Oil usage and work with our suppliers to embrace CSPO and join the RSPO in their own organizations. CSPO and RSPO is new to many of our suppliers. So while we have had the opportunity to collaborate with them on CSPO details, we also need to allow them enough time to work within their internal processes as well as with RSPO to become members and to have their facilities audited, to ensure our entire supply chain is RSPO certified. We've found that while some of our suppliers are indeed using CSPO, if their facility has been audited by the RSPO, they (and we) cannot claim it being CSPO. We'd love to see some leniency around that or help us give some credit to the suppliers who are in within the process of having their facility audited to be RSPO certified. Additionally, as a largely franchised business with a small international footprint, our purchasing activities outside the US and Canada are very much decentralized, making the task of tracking Palm Oil as an ingredient very difficult. However, in the spirit of continuous improvement and the RSPO CSPO from physical supply chains commitment we've made, we're in the process of working with our franchisees and suppliers to meet this goal.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our internal CSPO team continues to educate cross functional internal teams (including our International team) on RSPO's mission and our palm oil journey. As previously mentioned, we have also worked with a number of suppliers on education and encourage them to join RSPO and supply Wendy's physically-sourced CSPO.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.squaredealblog.com/homewendys/palmoil2016>
