

Particulars

Organisation Name	The Co-operative Group
Corporate Website Address	www.co-operativefood.co.uk
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	United Kingdom
Membership Number	3-0004-05-000-00
Membership Type	Ordinary Members
Membership Category	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

- Food goods

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- Home and personal care goods

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- Other:

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Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil handled in the year:

4242.42

2.2.2 Total volume of Palm Kernel Oil handled in the year:

233.30

2.2.3 Total volume of other Palm Oil Derivatives and Fractions handled in the year:

593.23

2.2.4 Total volume of all palm oil and palm oil derived products you handled in the year:

5068.95

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	519.53	76.15	490.33
2.3.2	Mass Balance	1785.51	140.28	76.70
2.3.3	Segregated	1935.36	16.88	26.19
2.3.4	Identity Preserved	1.02		
2.3.5	Total volume of palm oil used that is RSPO-certified:	4241.42	233.31	593.22

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

490.33

2.5 Volume of Palm Kernel Expeller used/ handled?

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2.6 Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

- Report file:

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- URL: Add link to website- www.co-operative.coop/Corporate/CSR/Ethical%20Plan%202013-15.pdf [Click here to visit the URL](#)**Time-Bound Plan****3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you manufacture on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Currently 77% of all palm oil usage is physical supply chains (IP, SG, MB) we intend to ensure this level increases to minimum 80% in products by 2015.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

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4.2 Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Co-operative branded soap.

- Year

2011

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We plan to continue to engage with our supply chains to encourage the increasing use of RSPO certified palm oil from physical supply chains, both within our own label products and also in branded products.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Please specify if/when you intend to develop one

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- Water, land, energy and carbon footprints

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Ethical conduct and human rights

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

- Labour rights

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

7.2 What steps will/has your organization taken to support these policies?

The co-operative are key members of the Ethical Trade Initiative (ETI) We ensure all our direct suppliers are registered on SEDEX and request ethical audits of high risk sectors / countries. We also encourage our suppliers to have suitable ethical sourcing requirements with in their supply chains.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Currently 77% of all palm oil usage is physical supply chains (IP, SG, MB) we intend to ensure this level increases to minimum 80% in products by 2015 and continues to increase year on year. In the meantime we will continue to use all the RSPO accredited routes to market. We will re-evaluate this position nearer to our target date if necessary.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

Where any gaps identified B&C will be purchased by The Co-operative Group, for which a contingency budget is in place.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We were very disappointed that the revised principles and criteria (2013) did not include compulsory reporting of GHG emissions. This is starting to lead to a two tier system for sustainable palm oil, but feel that RSPO certification should mean you are producing palm oil to the highest possible sustainable standards. We feel that a two tier system would add more confusion to the sustainable palm oil market.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

similar

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have continued to engage with our suppliers to encourage the use of sustainable palm oil in their businesses.

We have covered the usage of any unsustainable palm oil with the purchase of Green Palm certificates to ensure we used 100% certified palm oil by one of RSPO's four routes to market in line with other market leading retailers.

4 Other information on palm oil (sustainability reports, policies, other public information):

Details of the co-operatives sourcing policies principles and criteria can be found in the following places.

www.co-operativefood.co.uk [Click here to visit the URL](#)

Our corporate CSR sustainability report can be found at:

http://www.co-operative.coop/Corporate/CSR/sustainability-report-2013/downloads/54684%20CO-OP-2013_social%20resp_LINKED_v3.pdf

[Click here to visit the URL](#)

Our Ethical Plan can be found at: www.co-operative.coop/Corporate/CSR/Ethical%20Plan%202013 [Click here to visit the URL-15.pdf](#)

Our sustainability report can be found at - www.co-operative.coop/Corporate/sustainability-report-2012/downloads/Co-op-2012_LINKED.pdf [Click here to visit the URL-](#)

Additional information can be found at www.co-operativefood.co.uk/ethics/ [Click here to visit the URL](#)