

Particulars

About Your Organisation

1.1 Name of your organization

Creative Natural Products, Inc. dba Chocolove

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
 - Processor and/or Trader
 - Consumer Goods Manufacturer
 - Retailer and/or Wholesaler
 - Bank and/or Investor
 - Social and/or Development NGO
 - Environmental and/or Conservation NGO
 - Supply Chain Associate
 - Affiliate
-

1.3 Membership number

9-1635-16-000-00

1.4 Membership category

Supply Chain Associate

1.5 Membership sector

Associate

Processor and/or Trader**1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Refiner of CPO and PKO
- Trader with physical possession
- Trader without physical possession
- Palm kernel crusher
- Food and non-food ingredients producer
- Power, energy and biofuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil owned and/or managed by the member and/or all entities that belong to the group.

Chocolove purchases RSPO certified Palm Oil from two different suppliers. We use the Palm Oil in some of our own finished chocolate related products.

2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

United States

2.2 Volumes of palm oil and oil palm products

2.2.1 Total volume of crude and refined palm oil handled/traded/processed in the year (tonnes)

0.00

2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)

0.00

2.2.3 Total volume of palm kernel expeller handled/traded/processed in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year (tonnes)

10.00

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

10.00

2.3 Volumes of palm oil and oil palm products certified

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 RSPO Credits from Mill / Crusher	-	-	-	-
2.3.2 RSPO Credits from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance (MB)	-	-	-	-
2.3.4 Segregated (SG)	-	-	-	-
2.3.5 Identity Preserved (IP)	-	10	-	-
2.3.6 Total volume (tonnes)	-	10	-	-

2.4 Volume sold in the year that is RSPO-certified (tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Mass Balance (MB)	-	-	-	-
2.4.2 Segregated (SG)	-	-	-	-
2.4.3 Identity Preserved (IP)	-	-	-	-
2.4.4 Total volume (tonnes)	-	-	-	-

2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?

0.00

2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?

0.00

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:**2.5.1 Africa**

0%

2.5.2 Oceania

0%

2.5.3 Europe

0%

2.5.4 North America

100%

2.5.5 Latin America

0%

2.5.6 Middle East

0%

2.5.7 China

0%

2.5.8 India

0%

2.5.9 Indonesia

0%

2.5.10 Malaysia

0%

2.5.11 Rest of Asia

0%

3. Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved).

2018

3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil palm products.

2017

3.2.1 If target has not been met, please explain why.

-

3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.

2018

3.3.1 If target has not been met, please explain why.

-

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products

2018

3.4.1 If target has not been met, please explain why.

-

3.5 Which countries do these commitments cover?

United States

3.6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

Chocolove became RSPO Supply Chain Certified in October 2018. We are still working on packaging revisions for finished products to promote the use of RSPO palm oil. Chocolove also has a Social section on our website to help promote RSPO certified palm oil to our customers.

4. Trademark Use**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please select the countries where you use or intend to apply the Trademark

United States

4.2.1 Please state the year when you began or plan to begin to apply the Trademark

2019

4.3 Please explain why

- Challenging reputation of palm oil
 - Confusion among end-consumers
 - Costs of changing labels
 - Difficulty of applying for RSPO Trademark
 - Lack of customer demand
 - Limited label space
 - Low consumer awareness
 - Low usage of palm oil
 - Risk of supply disruption
 - Others
-

Other:

5. Actions for Next Reporting Period

5.1 Outline activities that you will take in the coming year to promote the use of RSPO-certified palm oil and oil palm products along the supply chain.

Chocolove is still working on revising finished product artwork to show the RSPO trademark and promote the use of RSPO-certified palm oil.

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.B Land use rights

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.C Ethical conduct and human rights

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.D Labour rights

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.E Stakeholder engagement

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.F None of the above. Please explain why.

-

7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Chocolove has a Social section to our website devoted to RSPO-certified sustainable palm oil and our dedication to its use.

8. Greenhouse Gas (GHG) Footprint

8.1 Are you currently reporting any GHG footprint?

No

8.1.1 Please upload your publicly available GHG report

File: --

Link: --

8.1.2 OR please insert the URL to the GHG section of your corporate website.Link:

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

Chocolove has installed energy monitoring systems and software to obtain data about energy usage. The next logical step would be to begin the process of GHG footprint calculating.

8.3 What methodology are you using to calculate your GHG footprint?n/a

9. Support for Oil Palm Smallholders**9.1 Are you currently supporting any oil palm Independent Smallholder groups?**No

9.2 How are you supporting them?-

9.2.1 Do you have any future plans to support oil palm Independent Smallholders?Yes

9.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?2020

10. Challenges**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
 - Difficulties in the certification process
 - Certification of smallholders
 - Competition with non-RSPO members
 - High costs in achieving or adhering to certification
 - Human rights issues
 - Insufficient demand for RSPO-certified palm oil
 - Low usage of palm oil
 - Reputation of palm oil in the market
 - Reputation of RSPO in the market
 - Supply issues
 - Traceability issues
 - Others
-

Other:

10.2 In addition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to transform markets in other ways?

- Engagement with business partners or consumers on the use of CSPO
 - Engagement with government agencies
 - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
 - Promotion of physical CSPO
 - Providing funding or support for CSPO development efforts
 - Research & Development support
 - Stakeholder engagement
 - Others
-

Other:

10.3 Please attach or add links to any other information from your organisation on your policies and actions on palm oil

-

Consumer Goods Manufacturer

1. Operational Profile

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- End-product manufacturer
 - Food goods manufacturer
 - Ingredient manufacturer
 - Home & personal care goods manufacturer
 - Own-brand manufacturer
 - Manufacturing on behalf of other third-party brands
 - Biofuels manufacturer
 - Other
-

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

We purchase RSPO-certified palm oils for use in select finished chocolate related products.

2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?

United States

2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Yes

2.2 Volumes of palm oil and oil palm products purchased

2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)

0.00

2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)

0.00

2.2.3 Total volume of palm kernel expeller used in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)

10.00

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

10.00

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance	-	-	-	-
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	10
2.3.6 Total volume	-	-	-	10

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

2.5.1 When do you plan to cover the gap by using RSPO Credits?

--

2.5.2 Please explain why

-

2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.6.1 Africa

0%

2.6.2 Oceania

0%

2.6.3 Europe

0%

2.6.4 North America

100%

2.6.5 Latin America

0%

2.6.6 Middle East

0%

2.6.7 China

0%

2.6.8 India

0%

2.6.9 Indonesia

0%

2.6.10 Malaysia

0%

2.6.11 Rest of Asia

0%

3. Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved)

2018

3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products2017

3.2.1 If target has not been met, please explain why.-

3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.2018

3.3.1 If target has not been met, please explain why.-

3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.2018

3.4.1 If target has not been met, please explain why.-

3.4.2 Which markets do these commitments cover?United States

3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?No

3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?No

3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?2018

4. Trademark Use**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**Yes

4.2 Please select the countries where you use or intend to apply the Trademark.United States

4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.2019

4.3 Please explain why

- Challenging reputation of palm oil
 - Confusion among end-consumers
 - Costs of changing labels
 - Difficulty of applying for RSPO Trademark
 - Lack of customer demand
 - Limited label space
 - Low consumer awareness
 - Low usage of palm oil
 - Risk of supply disruption
 - Others
-

Other:

4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?No

5. Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.**

Chocolove is currently working on revising finished product artwork to use the RSPO trademark on products that contain palm oil. Sales is actively promoting Chocolove's use of RSPO-certified palm oil at trade shows.

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.B Land use rights

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.C Ethical conduct and human rights

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.D Labour rights

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.E Stakeholder engagement

File: --

Link: Chocolove purchases only RSPO-certified palm oils.

7.1.F None of the above. Please explain why.Chocolove purchases only RSPO-certified palm oils.

7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?Chocolove purchases only RSPO-certified palm oils. Chocolove has an Approved Supplier program dictating which suppliers can be used for palm products. Both of which exclusively provide RSPO-certified palm oil products.

8. Greenhouse Gas (GHG) Footprint**8.1 Are you currently reporting any GHG footprint?**No

8.1.1 Please upload your publicly available GHG reportFile: --

8.1.1.1 OR please insert the URL to the GHG section of your corporate website.Link:

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.Chocolove has installed energy monitoring systems and software and the next logical step is to begin calculating our GHG footprint. There are plans to begin calculating GHG footprint in the next few years.

8.3 What methodology are you using to calculate your GHG footprint?n/a

9. Support for Oil Palm Smallholders**9.1 Are you currently supporting any oil palm Independent Smallholder groups?**No

9.2 How are you supporting them?-

9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

Yes

9.2.2 When do you plan to start your support for oil palm Independent Smallholders?

2020

10. Challenges**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
 - Difficulties in the certification process
 - Certification of smallholders
 - Competition with non-RSPO members
 - High costs in achieving or adhering to certification
 - Human rights issues
 - Insufficient demand for RSPO-certified palm oil
 - Low usage of palm oil
 - Reputation of palm oil in the market
 - Reputation of RSPO in the market
 - Supply issues
 - Traceability issues
 - Others
-

Other:

10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?

- Engagement with business partners or consumers on the use of CSPO
 - Engagement with government agencies
 - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
 - Promotion of physical CSPO
 - Providing funding or support for CSPO development efforts
 - Research & Development support
 - Stakeholder engagement
 - Others
-

Other:

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)

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Affiliate

1. Operational Profile

1.1 What are the main activities of your organisation?

Chocolove purchases RSPO-certified palm oils for use as an ingredient in our own finished chocolate products.

1.2 Does your organisation use and/or sell any palm oil?

Yes

1.3 Activities undertaken to promote sustainable palm oil, the RSPO and/or members in the reporting period.

Chocolove has a Social section of our website to help promote our RSPO usage.

1.4 What percentage of your organisation's overall activities focus on palm oil?

15%

1.5 Did members of your staff participate in RSPO working and/or taskforce groups in the reporting period?

No

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards CSPO?

No

1.7 How is your work on palm oil funded?

Sales & Marketing budget

2. Actions for Next Reporting Period

2.1 Outline activities that you will take in the coming year to promote sustainable palm oil along the supply chain.

Chocolove is in the process of revising finished product artwork to add the RSPO trademark to those products that use palm oil.

3. Challenges

3.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
 - Difficulties in the certification process
 - Certification of smallholders
 - Competition with non-RSPO members
 - High costs in achieving or adhering to certification
 - Human rights issues
 - Insufficient demand for RSPO-certified palm oil
 - Low usage of palm oil
 - Reputation of palm oil in the market
 - Reputation of RSPO in the market
 - Supply issues
 - Traceability issues
 - Others
-

Other:

3.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Engagement with business partners or consumers on the use of CSPO
 - Engagement with government agencies
 - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
 - Promotion of physical CSPO
 - Providing funding or support for CSPO development efforts
 - Research & Development support
 - Stakeholder engagement
 - Others
-

Other:

3.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)

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