Particulars

Organisation Name	Standard Chartered Bank
Corporate Website Address	www.sc.com
Primary Activity or Product	Finance
Related Company(ies)	None
Country Operations	Asia, Africa, China, India, South America
Membership Number	5 0004 06 000 00
Membership Type	Ordinary Members
Membership Category	Banks and Investors

Banks and Investors

Operational Profile

1.1 Please state what your main activities are	
within finance*	Corporate / Commercial
	■ Trade Finance
	Retail / Private Banking
	Investment / Equity
	Debt / Capital Markets
	 Capital Market Advisory Service Other
Operations in Palm Oil	
2.1 What are the various types of financial services to the palm oil sector provided by your	
organization?	Trade Solution
	■ Lending / Loans
Other	
What geographic regions do you operate in for	
the palm oil business?	■ Asia
	■ Africa
	■ China
	■ India
	South America
Palm Oil Policy	
3.1 Does your organization have a lending or investment policy on palm oil? If so please submit a copy as a pdf?	Yes
Does your organization have a lending or investment policy on palm oil? If so please submit a copy as a pdf?	F-Lending-Policy.pdf
3.2 Which sub-sectors does your palm oil policy cover?	- Tas Jan
	■ Traders
	Processors
3.3 Does the policy on palm oil make specific reference to RSPO certified sustainable palm oil and/or RSPO certification?	Yes
3.3.1 Do you require your customers to be RSPO members?	No

3.3.2 Do you require your customers to have a public Time-Bound Plan for 100% RSPO certification?	Νο
3.4 What measures do you take if a client is not meeting the requirement of your policy on palm oil?	As part of Standard Chartered's commitment to help our clients towards higher standards of sustainable development, our Relationship Managers (supported by independent environmental and social specialists as required) will work closely with clients who do not currently meet the standards set out in our Palm Oil Position Statement, to develop a time- bound action plan for compliance and to monitor the client's progress against that plan.
3.5 Number of customers that have joined the RSPO as a result of engagement in the reporting period:	We did not provide an answer as stating a number could be misleading. A low number can be reflective of the business cycle, rather than a lack of influence. On the other hand, it could be construed as inaccurate / inappropriate for a bank to solely claim full credit given the high awareness of RSPO amongst our clients.
Time-Bound Plan	
4.1 Do you have, or do you plan to develop a policy that calls for 100% of your palm oil customers to be RSPO members?	No
4.2 When do you expect to require 100% certification for growers?	2025 We note that the RSPO Certification System document does not state the amount of time given to growers to be 100% certified. Based on our internal review however, 2025 should give all our grower clients enough time to fully certify their current operations.
4.3 When do you expect to require 100% certification for other sectors?	2025 We assume by other sectors, RSPO is referring to entities that require supply chain certification, i.e. all operators who take legal ownership and physically handle (including receipt into storage tanks) RSPO certified sustainable palm oil products. Based on this, we identified processors/traders and consumer goods manufacturers as the two sectors being referenced. We note however that there is no requirement from RSPO for processors/traders and consumer goods manufacturers to be certified. As we are unable to leave this question unanswered, we chose 2025 which is the furthest year available in the drop down option.
4.4 Which countries that your institution operates in do the above commitments cover?	Applies Globally
4.5 What other commitments & activities have you undertaken in the reporting year to promote CSPO?	We have refreshed our Palm Oil Position Statement to support the application of the Bank's policies. This is also applicable to our Commercial and Retail clients. We are also actively involved in the Financial Institutions Taskforce, which meets regularly and aims to promote CSPO by increasing the awareness of RSPO via increasing the number of FIs who become RSPO members.
GHG Emissions	
5.1 Do you publicly report the GHG emissions of your operations?	Yes
Do you publicly report the GHG emissions of your operations?	F-GHG-Public-Commitment.pdf
lf no,	

5.2 Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?	No
Does your company have a public commitment to only purchase palm oil from suppliers that disclose their GHG emissions?	
lf no,	Not applicable - we are a Bank providing financial services and do not purchase any palm oil.

6.1 Outline actions that will be taken in the coming year to promote CSPO along the supply chain:

We will continue to apply the Bank's policies and procedures and have refreshed our Palm Oil Position Statement to support the application of the Bank's policies, which covers palm oil traders.

Reasons for Non-Disclosure of Information

7.1	
Others	

Application of Principles & Criteria for all members sectors

8.1 Regarding your investment policies, do you have position statements and/or policies related to dealings in the palm oil industry that are in line with RSPO P&C, such as:	 Water, land, energy and carbon footprints Land Use Rights Ethical conduct and human rights Labour rights Stakeholder engagement
	F-Policies-to-PNC-waterland.pdf
	F-Policies-to-PNC-landuseright.pdf
	F-Policies-to-PNC-ethicalconducthr.pdf
	F-Policies-to-PNC-laborrights.pdf
	F-Policies-to-PNC-stakeholderengagement.pdf
8.2 What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?	As set out in our Human Rights Policy, we respect human rights in our operations and adhere to relevant international and local legal obligations in the countries where we operate. Human rights are taken into account in our procurement decisions, as set out in our Supplier Charter. We also consider human rights in our financing decisions guided by our Position Statements, which address the rights of workers and communities in relation to sectors with specific risks, as well as specifically covering Children's Rights. We are working through the Thun Group of Banks and the UNEP FI network to achieve consensus and promote best practice on human rights due diligence within the financial services industry.
8.3 Do you provide financial or other incentives for companies that are RSPO member and have a time bound plan?	No
If no, please explain why:	We encourage all our Palm Oil clients to become RSPO members and have a time bound plan. We are investigating alternatives for incentives for companies that are RSPO members.

8.4 How does your organization benchmark the progress of its partners in palm oil against its ESG criteria?	We have developed sector-specific environmental and social risk assessment (ESRA) tools (including palm oil), which include a series of questions regarding a client's operations and ability to manage environmental & social risks. ESRAs help us assess a client's performance against industry peers, build a long-term view of their ability and capacity to manage E&S risks and associated challenges, and compliance with our position statement. It includes consideration of our clients' track record in complying with relevant laws and regulations along with their E&S management systems, and their plan and strategy for reducing greenhouse gas emissions and water conservation and pollution. ?
Do you provide financial or other incentives for companies that are RSPO member and have a time bound plan?	

Banks and Investors

Challenges

1 What significant economic, social or Over the last few months, Standard Chartered has been environmental obstacles have you encountered in engaging with a number of our clients in the Palm Oil industry whose practices were found to be misaligned to the production, procurement, use and/or promotion of CSPO and what efforts did you our guidelines and position statements. Our engagement make to mitigate or resolve them? included the clients acknowledging concerns raised and risks at stake, and agreeing to certain commitments and undertakings based on time bound action plans to address these concerns. This approach demonstrates how we ensure an improvement in our client practices and operations to ensure that E&S risks are mitigated, thereby advancing their sustainability agenda, whilst acting as a force for good. 2 How would you qualify RSPO standards as compared to other parallel standards? Cost Effective: Yes Robust: Yes Simpler to Comply to: similar 3 How has your organization supported the vision Standard Chartered is a member of the RSPO Financial of RSPO to transform markets? (e.g. Funding; Institutions Taskforce (FITF). Through knowledge sharing Engagement with key stakeholders; Business to and exchange, our objective is to encourage other financial business education/outreach) institutions especially the local banks to join the RSPO. 4 Other information on palm oil (sustainability 1. We have a Palm Oil Position Statement which can be reports, policies, other public information) accessed at: (https://www.sc.com/en/resources/global-en/pdf/sust ainabilty/Palm_Oil_Position_Statement.pdf) 2. Sustainability Review 2013

> (http://reports.standardchartered.com/sustainabilit y-review-2013/pdf/2013-Sustainability Review.pdf)