ACOP SECTORAL REPORT



**Annual Communications of Progress** 

SECTORAL REPORT

2017



Social & Developmental NGOs



















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### Edited by

Communications Division, RSPO Secretariat

# Concept & Design

Catalyze Sustainability Communications

# Table of Contents

# Social or Development Organisations (Non Governmental Organisations)

1. Both ENDS	-
2. Forest Peoples Programme	
3. Humana Child Aid Society, Sabah	9
4. LINKS (Lingkar Komunitas Sawit)	13
5. Oxfam International	18
6. Sabah Environmental Protection Association	22
7. Sawit Watch	26
8. UTZ	30
9. Verite Southeast Asia	34
10. Yayasan SETARA Jambi	39

# Both ENDS

# **Particulars**

# **About Your Organisation**

.1 Name of your organization
oth ENDS
.2 What is/are the primary activity(ies) or product(s) of your organization?
☐ Oil Palm Growers
☐ Palm Oil Processors and/or Traders
☐ Consumer Goods Manufacturers
☐ Retailers
☐ Banks and Investors
✓ Social or Development Organisations (Non Governmental Organisations)
☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)
☐ Affiliate Members
☐ Supply Chain Associate
.3 Membership number
-0004-05-000-00
.4 Membership category
ordinary
.5 Membership sector
ocial or Development Organisations (Non Governmental Organisations)

### **Social and Developmental NGOs**

#### **Operational Profile**

1.1 What are the main activities of your organization?

Vision: Both ENDS envisions a world based on equitable relationships and consisting of sustainable livelihoods, and recognises the key role for CSOs in achieving this. Mission: Both ENDS works critically for social justice and a better environment by connecting and empowering CSOs. Both ENDS supports the work of environmental organisations, primarily in the so-called South (developing countries) and the Central and Eastern European (CEE) countries. We support organisations through information, research, advocacy, campaigning, networking and capacity-building. The core of Both ENDS' activities is in making connections, between South and North, environment and development, and between different sectors of society. Both ENDS functions as a go-between to support individuals and social organisations all over the world whose specialisation is ecological sustainability and social justice. The main focus is the realisation of sustainable forms of natural resource management and to promote policy making in the Netherlands as well as worldwide.

1.2 Does your organization use and/or sell any palm oil?

No

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

Promotion of dialogue with industry and government in consuming countries, including Dutch government, Dutch parliament as well as the European Commission and European Parliament, and local stakeholders, notably local NGOs and communities in sourcing countries. Explanation RSPO's policies, challenges faced and measures taken in Dutch and EU political and public arena. Furthermore as member of RSPO BoG and as co-chair RSPO DSF Advisory Group. Facilitator Board Steering Group RSP Assurance Task Force. Promote implementation 'Amsterdam Declaration' (EU-members states committing to 100% CSPO).

1.4 What percentage of your organizations overall activities focus on palm oil?

10%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

Netherlands Ministry of Foreign Affairs; assignments.

#### **Time-Bound Plan**

- 2.1 Date started or expected to start participating in RSPO working groups/taskforces
- 2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

#### **Actions for Next Reporting Period**

3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

RSPO Assurance Task Force, promote Amsterdam Declaration, communicating examples of positive impact RSPO, outreach to intermediary organizations.

#### **GHG Footprint**

#### 4.1 Are you currently reporting any GHG footprint?

۷۵٥

#### Uploaded files:

SNGO-GHG\_assesment.pdf

#### Link to Website

http://www.bothends.org/uploaded\_files/document/Both\_ENDS\_Annual\_Report\_2016\_FINAL.pdf

#### 4.2 Do you publicly report the GHG emissions of your operations?

Yes

#### **Uploaded files:**

No files were uploaded

### Application of Principles & Criteria for all members sectors

#### 5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

■Water, land, energy and carbon footprints

Related link: http://www.bothends.org/en/Themes/Water/

✓ Land Use Rights

Related link: http://www.bothends.org/en/Themes/Land/Land-(further-information)/

Fthical Conduct

Related link: http://www.bothends.org/uploaded\_files/inlineitem/Fraud\_and\_anticorruption\_procedure\_Both\_ENDS.pdf

✓ Labour rights

Related link: http://www.bothends.org/uploaded\_files/document/Both\_ENDS\_Annual\_R eport\_2016\_FINAL.pdf

✓ Stakeholder engagement

Related link: http://www.bothends.org/uploaded\_files/document/Both\_ENDS\_Annual\_R eport\_2016\_FINAL.pdf

☐ None of the above

# 5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Various reports and audiovisuals, trainings; As in previous years: contribution to reports re RSPO Assurance system, guidelines for land conflict resolution through RSPO DSF (English, to be translated in French, Spanish, Portugese, Bahasa); publications on lessons learned regarding DSF and land dispute settlement; video film on participatory mapping to enhance local stakeholder engagement in land use planning and considered decision making regarding palm oil production (English/Bahasa).

#### **Uploaded files:**

No files were uploaded

#### Link to Website

http://www.bothends.org/en/story/18/Fighting-for-more-sustainable-palm-oil

#### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Need for pro-active outreach by RSPO vis a vis local intermediary organisations (civil society organisations) in sourcing countries. Both ENDS initiated RSPO Outreach to intermediary organisations approach within RSPO. Promotion of adequate and more participatory land use planning - requires dialogue with government, communities and other stakeholders. Need for accelerated update of CSPO by the market - notably in EU, India, Indonesia, and China and sourcing countries. Need to strengthen RSPO's assurance system. Adequate and swift implementation adopted resolutions

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Explanation of RSPO's role, measures taken and challenges faced vis a vis EU and Dutch government and other stakeholders - in collaboration with other RSPO corporate and NGO members. Commencement collaboration with Indian, African and Lastin American counterparts to help raise awareness regarding RSPO. Contribution to RSPO DSF. Contribution to preparations RT Europe, June 2018 and RT (Asia) and in policy dialogue vis a vis Dutch government/European Commission. 'Amsterdam Declaration'. Various other initiatives in support of RSPO.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded

Link: http://www.bothends.org/en/story/18/Fighting-for-more-sustainable-palm-oil

# **Particulars**

# **About Your Organisation**

1.1 Nar	ne of your organization				
Forest I	orest Peoples Programme				
1.2 Wh	at is/are the primary activity(ies) or product(s) of your organization?				
	☐ Oil Palm Growers				
	☐ Palm Oil Processors and/or Traders				
	☐ Consumer Goods Manufacturers				
	☐ Retailers				
	☐ Banks and Investors				
	✓ Social or Development Organisations (Non Governmental Organisations)				
	☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)				
	☐ Affiliate Members				
	☐ Supply Chain Associate				
	mbership number				
7-0017-	-13-000-00				
1.4 Mei	mbership category				
Ordinar	у				
1.5 Mei	mbership sector				
Social o	Social or Development Organisations (Non Governmental Organisations)				

#### **Social and Developmental NGOs**

### **Operational Profile**

1.1 What are the main activities of your organization?

Supporting the rights of forest peoples

1.2 Does your organization use and/or sell any palm oil?

No

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

We develop standards, help develop guides on implementation, advise on participation, sponsor community involvement in RTs, monitor company compliance and seek to get companies in non-compliance sanctioned to incentivise reforms. We also work to reform laws and policies to make it easier for companies to comply with RSPO P&C

1.4 What percentage of your organizations overall activities focus on palm oil?

--%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

Donations and grants. We do not accept private sector monies.

#### **Time-Bound Plan**

2.1 Date started or expected to start participating in RSPO working groups/taskforces

2005

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2007

#### **Actions for Next Reporting Period**

3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

Engage with the Palm Oil Innovators Group

We develop the social components of HCS, ensure these become part of HCV system and eventually part of RSPO P&C. We are keen to help the RSPO IMO Outreach programme and see the FPIC Guide implemented. We are engaging with companies against which the Complaints Panel has upheld complaints to revise their operations and relations with communities and smallholders to bring themselves into compliance.

Continued engagement with communities, supportive CSOs and RSPO members over a series of land disputes, most of which have been submitted to RSPO Complaints Panel, including the cases of: Genting in Sabah; IOI-Pelita in Sarawak; Wilmar International (PT PHP 1) in West Sumatra, Indonesia; Golden Agri-Resources (PT KPC and 17 other GAR subsidiaries) in Indonesia; Goodhope (PT Nabire) in Papua Province, Indonesia; Sime Darby Liberia; Golden Veroleum Limited in Liberia; Olam and Wilmar joint venture, Maryland Oil Palm Plantation in Liberia; Poligrow in Colombia

Engaged with the High Carbon Stock Approach Executive Committee and contributed to the merger between the HCSA and HCS+ systems

- •Contributed revised text for the High Carbon Stock Approach Toolkit 2.0
- •Developed a working draft of the Social Requirements for HCS Conservation in Oil Palm Development to be field trialled in 2018

#### **GHG Footprint**

4.1 Ar	e you currently reporting any GHG footprint?
No	
Please	e explain why
Applica	ation of Principles & Criteria for all members sectors
5.1 Do	you have organizational policies that are in line with the RSPO P&C, such as:
	✓ Water, land, energy and carbon footprints
	☑Land Use Rights
	□ None of the above
and co availa	nat best practice guidelines or information has your organization provided in the past year to facilitate production on the products of the product of the prod
	sed 17 training films on FPIC for the RSPO e-college oped requirements for CBs assessing FPIC at the time of New Plantings Procedure (NPP)
•Provid	ded training to CBs on assessing FPIC at NPP
•In coo	ordination with the Secretariat and RSPO Human Rights Working Group (HRWG), developed draft text for adoption by the

- Defenders, Complainants and Community spokespersons.

  •Commented on the draft Guide for FPIC for the Sabah Jurisdictional Approach pilot
- •Continued active engagement in the Dispute Settlement Facility Advisory Group, HRWG and BHCVWG

Board for the implementation of requirements under Resolution 6e on Protections for Whistleblowers, Human Rights

- •Provided detailed advice to Asian and Latin American NGOs on how to engage with RSPO's InterMediary Organisations Outreach programme
- •Published a critical assessment of RSPO and FSC certification systems in the IUCN publication, Policy Matters (21):149-165. Unfortunately we have found that major RSPO companies including those represented on the Board violate FPIC and are involved in land grabs. We have raised this matter at the last 3 General Assemblies and are still awaiting a meaningful response from the RSPO CEO and BoG. We are working to improve the INA NI.

#### Uploaded files:

No files were uploaded

### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded

Link: forestpeoples.org

# **Particulars**

# **About Your Organisation**

1 Name of your organization			
łumana Child Aid Society, Sabah			
2 What is/are the primary activity(ies) or product(s) of your organization?			
☐ Oil Palm Growers			
☐ Palm Oil Processors and/or Traders			
☐ Consumer Goods Manufacturers			
☐ Retailers			
☐ Banks and Investors			
Social or Development Organisations (Non Governmental Organisations)			
☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)			
☐ Affiliate Members			
☐ Supply Chain Associate			
3 Membership number			
0006-08-000-00			
4 Membership category			
rdinary			
5 Membership sector			
ocial or Development Organisations (Non Governmental Organisations)			

### **Social and Developmental NGOs**

#### **Operational Profile**

#### 1.1 What are the main activities of your organization?

HUMANA is a Malaysia-based NGO that provides education at the kindergarten and primary levels, The Society aims to promote, provide and operate learning centres in Sabah. especially for children living at plantations and undocumented children in urban settings. HUMANA works in cooperation with these plantations and operates under a permit provided by the Ministry of Education of Malaysia.

1.2 Does your organization use and/or sell any palm oil?

No

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

HUMANA learning centres indirectly promote sustainable palm oil by providing education centre in most of the RSPO members' plantation in Sabah. This helps to reduce the turnover of workers in plantations, as workers are assured of their children's education up to a certain age or level. The stable workforce will result in higher productivity for the plantations, Besides, Humana ensures that the RSPO creteria with regards to education is followed.

1.4 What percentage of your organizations overall activities focus on palm oil?

95%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

No

1.7 How is your work on palm oil funded?

HUMANA is mainly funded by the monthly contributions received from the plantations. In 2017, HUMANA did not receive any sponsorships or grants from outsiders, but did reveice small contributions from individuals and componies.

#### **Time-Bound Plan**

2.1 Date started or expected to start participating in RSPO working groups/taskforces

2017

#### Comment:

- 1. Participation in RSPO working groups/taskforces HUMANA will participate in the annual RSPO Conference to indicate our support.
- 2. Undertake and publicise programmes to support RSPO, RSPO certification and/or good standing RSPO members HUMANA will prmote education to plantation workers as part of the RSPO creteria.
- 2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2018

Comment:

July

### Actions for Next Reporting Period

3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain	
Our action plans remian the same as before :	

1. To get support from the RSPO in promoting to plantation members to open a HUMANA learning centre as one of the compulsory requirements for RSPO Certification.

requirern	ents for Nor O Certification.
	there are more than 5 children at a plantation, it will become compulsory for the plantation to provide an education centre their RSPO requirements.
	k with plantations to go beyond the requirements of the RSPO criterion and work to develop CSR programs with regards to nd holistic education.
4.To adv	ocate for allowing contiued education for these children beyond primary education.
GHG Foo	tprint
4.1 Are y	ou currently reporting any GHG footprint?
No	
Please e	xplain why
Not appli	cable, as HUMANA is an education provider.
5.1 Do y	ou have organizational policies that are in line with the RSPO P&C, such as:
	☐Water, land, energy and carbon footprints
	□ Land Use Rights
	☑ Ethical Conduct
	Labour rights
	Stakeholder engagement
	□ None of the above
	best practice guidelines or information has your organization provided in the past year to facilitate production sumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines in?

Not applicable, as HUMANA is an education provider.

### Uploaded files:

No files were uploaded

#### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Our main challenge will be to continue this education project in the long run on a very tight budget, due to some plantations themselves, HUMANA will have difficulty providing our education programs. We also need to work with all stakeholders on developing proper and clear guidelines with regards to permission from the Malaysian Minstry of Education on our education provision.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Humana's primary focus in education but we have the capacity, with the right support, to also look at the RSPO including the environment, safety and human rights. Humana has regular meetings with the parents of the children attending aour schools and can use this further develop adherence to other RSPO criteria.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

No files were uploaded

# **Particulars**

# **About Your Organisation**

I Name of your organization			
INKS (Lingkar Komunitas Sawit)			
2 What is/are the primary activity(ies) or product(s) of your organization?			
☐ Oil Palm Growers			
☐ Palm Oil Processors and/or Traders			
☐ Consumer Goods Manufacturers			
☐ Retailers			
☐ Banks and Investors			
Social or Development Organisations (Non Governmental Organisations)			
☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)			
☐ Affiliate Members			
☐ Supply Chain Associate			
3 Membership number			
0014-12-000-00			
4 Membership category			
dinary			
5 Membership sector			
ocial or Development Organisations (Non Governmental Organisations)			

### **Social and Developmental NGOs**

#### **Operational Profile**

#### 1.1 What are the main activities of your organization?

- 1. Social Research, is intended to produce policy recommendations and strategies for the of the social aspects management in surrounding area of the palm oil plantations through the implementation of the Social Feasibilities Study, Social Impact Assessment and the other Thematic Social Researches.
- 2. Assistance Partners and GIS, developed through a program of FPIC Fulfillment assistance including the participatory mapping in the opening plan of the palm oil plantations in accordance with the Principles and Criteria of the Roundtable on Sustainable Palm Oil (RSPO) as well as Social Engagement Facility program, a program of assistance in the resolution of social conflicts between palm oil plantation companies and people in the surrounding villages.
- 3. Capacity Building is intended to improve the institutional capacity of local communities, farmers and plantation management through the FPIC Basics Training, Social Communication and Management of Farmers Group Dynamics Training, and also CSR Visioning Workshop.
- 4. Bakti sustainability is a service program of LINKS management and staff to do the social education for the independent smallholder groups of palm oil in Indonesia. In this program, LINKS management and staff will work without payment (free of charge) to train the group manager and/or independent smallholder group administrators, to carry out the visioning of the organization, Social Impact Assessment (SIA) and FPIC fulfillment on the development of new areas and replanting of palm oil plantations.

#### 1.2 Does your organization use and/or sell any palm oil?

NO

Lingkar Komunitas Sawit (LINKS) supports multi-stakeholder efforts in creating an equal partnership and social management in a sustainable manner in the palm oil sector in Indonesia.

- 1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.
- 1. Social Research.
- " August to November 2017, LINKS partnered with Roundtable on Sustainable Palm Oil (RSPO) implemented the Listing Subject and Observation for the preparation of CPBP Palm Oil baseline survey. This survey is a program collaboration between UNICEF and RSPO, where LINKS serves as the implementing partner of RSPO. The preparation of this baseline survey was conducted on 9 palm oil companies member of RSPO, with plantation locations in South Sumatra, Riau, West Kalimantan and Central Kalimantan.
- " October to December 2017 LINKS partnered with Golden Agri Resources, to carry out FPIC Gap Analysis on preparation for the fulfillment of PT Bangun Nusa Mandiri plasma plantations at Ketapang Regency, West Kalimantan Province.

  2. FPIC Fulfillment Assistance based on the Principles and Criteria of RSPO.
- " January 2017 present LINKS assisting management and plantation staffs of PT Kartika Prima Cipta (Golden Agri Resources) in the handling of grievances and settlement of land conflicts submitted by communities from the villages around the company's at Kapuas Hulu Regency, West Kalimantan Province.
- " September 2016 September 2017, LINKS assisting management and plantation staffs to implement FPIC fulfillment in the development plan of the additional plasma plantations of PT Kencana Graha Permai (GAR) and PT Cahaya Nusa Gemilang (GAR) at Ketapang Regency, West Kalimantan Province.
- 3. Capacity Building.
- " FPIC Training for the plantation management and staffs of PT Bangun Nusa Mandiri (Golden Agri Resources) at Ketapang Regency, West Kalimantan Province in October 2017.
- " CRBP Training for Palm Oil Plantation Management. This training is a program collaboration between UNICEF and RSPO, where LINKS serves as the implementing partner of RSPO. The training was conducted on 9 palm oil companies member of RSPO in South Sumatra, Riau, West Kalimantan and Central Kalimantan.

1.4 What percentage of your organizations overall activities focus on palm oil?			
100%			

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

#### 1.7 How is your work on palm oil funded?

All LINKS activities are funded by RSPO and the palm oil companies which become LINKS partners in 2017. If it is adjusted with this reporting period, since January to December 2017 LINKS activities were funded by:

- 1. Social Research Program were funded by RSPO and PT Bangun Nusa Mandiri (Golden Agri Resources).
- 2. FPIC Fulfillment Assistance Program were funded by PT Kartika Prima Cipta, PT Kencana Graha Permai, and PT Cahaya Nusa Gemilang. All three companies are subsidiaries of Golden Agri Resources.
- 3. Training Program were funded by RSPO and PT Bangun Nusa Mandiri (Golden Agri Resources).

#### **Time-Bound Plan**

#### 2.1 Date started or expected to start participating in RSPO working groups/taskforces

2014

#### Comment:

1. Social Research

In 2014-2017, LINKS conducted Social Impact Assessment for some palm oil plantation companies that were listed as RSPO member and non-RSPO members in Indonesia. The palm oil plantation companies operating in Sumatera, Kalimantan, and Papua.

The reports on Social Impact Assessment prepared by LINKS for the companies which have good commitment to implement sustainability are then translated into social action plans and social monitoring plan. In some plantation business, the reports are even adopted for designing their Corporate Social Responsibility (CSR) policy. In the follow-up visits done by LINKS, it was clearly seen how the plantation management made use od the social action plans and social monitoring plans as well as the CSR policies (that were drafted based on the SIA reports by LINKS) in mitigating the negative social impacts and in improving the positive social impacts and the operationalization of their business.

On the other hand, there are also some companies that make use of SIA reports and recommendations on social management as written in the report as complementary documents for the requirements to get certification of sustainability or as a matter of proof for oil plantation buyers and/or investors. In the follow-up interaction, there are no information on how the social management plans and social monitoring plans are implemented to manage the social impacts caused by the company.

As an evaluation, LINKS becomes more selective in accepting the proposals to conduct social impact assessment by adding more requirements in building the cooperation with partnering companies such as their commitment in implementing the social management plans and social monitoring plans after the social impact assessment is conducted.

Besides, during the interaction with auditors and social practitioners since 2014, LINKS noted positive input which needs to be followed-up to improve the quality of SIA, namely the guideline of Social Impact Assessment in palm oil plantation and the absence of SIA assessor standard quality.

Therefore, in 2015-2016, LINKS together with the network of social practitioners in Indonesia tried to initiate the guideline of SIA. Nevertheless, this initiation was temporary delayed due to the responsibilities that had to be fulfilled by each of the practitioner.

2. Assistance to the Free, Prior and Informed Consent Compliance

In 2014-2017 LINKS assisted some palm oil plantation companies listed as RSPO members to implement FPIC RSPO guideline.

In 2014, LINKS and the subsidiary of United Plantations (UP) in Central Kalimantan practiced the draft of Free, Prior and Informed Consent guideline which is the revision of RSPO - Human Right Working Group (HRWG) to develop new areal of plasma plantation and the boundary of its conservation area. The assistance was given until March 2016.

In 2015, LINKS and Golden Agri Resources (GAR) Sustainability Division developed FPIC Practical Guideline for the implementation of FPIC Compliance Assistance in some of its subsidiaries in West Kalimantan and Riau. This practical guideline was developed based on the FPIC RSPO guideline 2015. This practical guideline was used in 2017 as the initial draft to discuss RSPO Indonesia FPIC task force. The use of this practical guideline was approved by GAR after the Secretariat of RSPO Indonesia communicated with GAR.

FPIC assistance for GAR subsidiaries in West Kalimantan is still on going until today for both new plasma plantation opening and land dispute resolution as well as FPIC for conservation area rehabilitation plans.

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.
2014
Comment: 3. Training
In 2014-2017, conducted Free, Prior and Informed Consent training (based on FPIC RSPO guideline), communication and conflict resolution and negotiation training as well as CSR Program Visioning training for palm oil plantation companies enlisted as the members of RSPO and non-RSPO members.
The lessons and recommendations of improvement based on the discussion results in the training was then delivered to the head of plantation company so that corrective actions could be taken.
The lessons in the training also showed the gap between plantation companies and plasma farmers, which in fact are their partners, in understanding the mechanism of the development and finance of plasma plantation, communication and the handling of plasma farmers complaints.
Actions for Next Reporting Period
3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain
LINKS managing director take a role as a facilitator for Indonesia FPIC Task Force (INA FPIC TF) since March 2017 - present, LINKS also takes an active part as a member of Indonesia HCV task force (INA HCV TF) since March 2017 - present, and serve as the implementing partner of RSPO on RSPO-UNICEF collaboration program CRBP Palm Oil (Plantation Training and Baseline Survey) since August 2017 - present.
To measure the effects of this FPIC fulfillment assistance program, LINKS jointly with its partner companies develop the qualitative parameters related to the expected outputs which can be achieved through each activity as well as the fulfillment of the P&C RSPO.
GHG Footprint
4.1 Are you currently reporting any GHG footprint?
No
Please explain why
Application of Principles & Criteria for all members sectors
5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:
☐Water, land, energy and carbon footprints
☐ Land Use Rights
☐ Ethical Conduct
☐ Labour rights
☐ Stakeholder engagement
☐ None of the above
5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?
LINKS through the partnership with the palm oil companies encourage the implementation of RSPO principles and criteria fulfillment as well as the rule of law and regulations in Indonesia, particularly which related to the development of ethical behavior in business.
Uploaded files:

No files were uploaded

### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

the GAP between the Past Growth of the RSPO sustainable standards and the Liability of the members specially the Growers to Survive on the situation where the high demand and pressure from the Consumer and Market

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Links support the Government of Indonesia trough Indonesia Sustainable Palm Oil (ISPO) Links also support the Indonesian Palm oil Growers Association (GAPKI)

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded

#### RSPO Annual Communications of Progress 2017

# **Particulars**

# **About Your Organisation**

1.1 Name of your organization
Oxfam International
1.2 What is/are the primary activity(ies) or product(s) of your organization?
☐ Oil Palm Growers
☐ Palm Oil Processors and/or Traders
☐ Consumer Goods Manufacturers
☐ Retailers
☐ Banks and Investors
Social or Development Organisations (Non Governmental Organisations)
☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)
☐ Affiliate Members
☐ Supply Chain Associate
1.3 Membership number
7-0001-04-000-00
1.4 Membership category
Ordinary
1.5 Membership sector
Social or Development Organisations (Non Governmental Organisations)

#### **Social and Developmental NGOs**

#### **Operational Profile**

#### 1.1 What are the main activities of your organization?

Oxfam is an international confederation of 20 organizations networked together in more than 90 countries, as part of a global movement for change, to build a future free from the injustice of poverty. We work with others, including private sector, local civil society organisations and communities to ensure that poor people can improve their lives and livelihoods and have a say in decisions that affect them.

#### 1.2 Does your organization use and/or sell any palm oil?

In a few countries Oxfam has shops who sell small volumes of food and non-food items which may contain palm oil. Oxfam supports continuous improvement and will source from the most responsible source available, including certified sustainable palm oil

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

Oxfam has taken a leadership role in the RSPO Board of Governors and the RT15 conference. Oxfam provided the co-lead of the Human Rights working group and the Smallholder Interim Group, as part of Oxfam's participation in the P&C Review. Furthermore, developing new best practice outside of the RSPO context, Oxfam has designed additional guidance for company-community partnerships, in 4 elements: Freedom of choice, Accountability, Improvement of benefits notably productivity, Respect for rights (FAIR). In 2017 Oxfam in co-creation with civil society organisations in Jambi and Riau, producers, buyers and investors prepared projects for the implementation of FAIR partnerships.

Moreover, Oxfam has been involved in the Netherlands agreement with the banking sector and government on addressing human rights in value chains, where the palm oil sector was taken up as a prominent example.

1.4 What percentage of your organizations overall activities focus on palm oil?

5%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

#### 1.7 How is your work on palm oil funded?

Oxfam has been using funds provided by the Ford Foundation, David and Lucille Packard Foundation and Sida/Swedish International Development Cooperation Agency.

The work on the Dutch Banking Agreement is funded by the NL government.

#### **Time-Bound Plan**

2.1 Date started or expected to start participating in RSPO working groups/taskforces

2004

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2004

#### Comment:

With regards to the FAIR partnerships the following broad timelines apply:

- Research and publication 2014;
- Scoping phase 2015;
- Co-creation phase 2016;
- Inception and implementation of Demonstration projects 2017-2021;
- Upscaling phase 2022-2030 (SDGs target date).

#### **Actions for Next Reporting Period**

#### 3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

Oxfam will continue its work in particular in the Board of Governors, the Human Rights Working Group and the P&C Review. Increasingly, Oxfam expects to focus on land rights and smallholder inclusion.

Moreover, Oxfam will proceed the inception and implementation of FAIR partnerships.

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4.1 Are you currently reporting any GHG footprint?

Yes

**Uploaded files:** 

No files were uploaded

#### Link to Website

www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\_Annual%20Review\_Our%20work%20in%202016-2017.pdf

4.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

#### Application of Principles & Criteria for all members sectors

5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

Water, land, energy and carbon footprints

Related link:

www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\_Annual%20Review\_Our%20work%20in%202016-2017.pdf

✓ Land Use Rights

Related link:

www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\_Annual%20Review\_Our%20work%20in%202016-2017.pdf

**≝**Ethical Conduct

Related link:

www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\_Annual%20Review\_Our%20work%20in%202016-2017.pdf

Related link:

www.oxfamnovib.nl/Redactie/Pdf/Oxfam%20Novib\_Annual%20Review\_Our%20work%20in%202016-2017.pdf

Related link:

 $www.oxfamnovib.nl/Redactie/Pdf/Oxfam\%20Novib\_Annual\%20Review\_Our\%20work\%20in\%202016-2017.pdf$ 

■ None of the above

5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

FAIR Partnerships guidance.

**Uploaded files:** 

No files were uploaded

#### Link to Website

https://www.oxfam.org/en/research/fair-company-community-partnerships-palm-oil-development

#### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Increasing attention needs to be given to human rights (including the protection of human rights defenders), smallholder inclusion (and related implementation challenges from the RSPO Smallholder Strategy), landscape approaches and responsible investment. Some or all of these will have to be part of the reviewed P&C but also of the wider RSPO Theory of Change and executive processes.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Activities engaging both producers as well as buyers/investors.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded

Link: http://www.oxfam.org/en/grow/campaigns/behind-brands

# Particulars

**About Your Organisation** 

1.1 Name of your organization			
Sabah Environmental Protection Association  1.2 What is/are the primary activity(ies) or product(s) of your organization?			
☐ Palm Oil Processors and/or Traders			
☐ Consumer Goods Manufacturers			
Retailers			
☐ Banks and Investors			
Social or Development Organisations (Non Governmental Organisations)			
☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)			
☐ Affiliate Members			
☐ Supply Chain Associate			
3 Membership number			
0016-13-000-00			
4 Membership category			
rdinary			
5 Membership sector			
ocial or Development Organisations (Non Governmental Organisations)			

#### **Social and Developmental NGOs**

#### **Operational Profile**

1.1 What are the main activities of your organization?

Working with communities who are impacted by unsustainable development.

1.2 Does your organization use and/or sell any palm oil?

No

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

Working with partners in the palm oil sector.

1.4 What percentage of your organizations overall activities focus on palm oil?

60%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

SEPA is a volunteer association, RSPO supports us for working groups and meetings.

#### **Time-Bound Plan**

2.1 Date started or expected to start participating in RSPO working groups/taskforces

2014

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2013

#### **Actions for Next Reporting Period**

3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

There is planning with RSPO to conduct the Outreach Programme for Malaysia.

#### **GHG Footprint**

4.1 Are you currently reporting any GHG footprint?

No

Please explain why

No

Application of Principles & Criteria for all members sectors

5.1 Do you have organizational policies that are in line with the RSPO P&C, such as:
☐Water, land, energy and carbon footprints
☐ Land Use Rights
☐ Ethical Conduct
☐ Labour rights
☐ Stakeholder engagement
✓ None of the above
5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?
None - mainly conducted as workshops and usually in Bahasa Malaysia
Uploaded files:
No files were uploaded

### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

RSPO takes up a lot of time, bearing in mind that SEPA is a volunteer organisation and we have our day jobs. RSPO needs to rethink its policies on many aspects and not expect all members to have so much time on their hands. The amount of time needed takes us away from our normal jobs.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement with stakeholders which includes government agencies.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded

# Sawit Watch

# **Particulars**

### **About Your Organisation**

1.1 Name of your organization Sawit Watch 1.2 What is/are the primary activity(ies) or product(s) of your organization? ☐ Oil Palm Growers ☐ Palm Oil Processors and/or Traders ☐ Consumer Goods Manufacturers ☐ Retailers  $\hfill\square$  Banks and Investors ☑ Social or Development Organisations (Non Governmental Organisations) ☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations) ☐ Affiliate Members ☐ Supply Chain Associate 1.3 Membership number 7-0002-04-000-00 1.4 Membership category Ordinary 1.5 Membership sector Social or Development Organisations (Non Governmental Organisations)

### **Social and Developmental NGOs**

#### **Operational Profile**

1.1 What are the main activities of your organization?

Sawit Watch is Social NGOs which based on our mandate is working and provide assistance to the impacted group of oil palm operation ie Farmer, Labour, Indigenous Peoples and Local Community, Woman and other vulnerable groups.

1.2 Does your organization use and/or sell any palm oil?

No

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

We provide technical assistance to the local community in Sumatra, Kalimantan, and Papua to learn more and understand about RSPO standard and how to access some internal mechanism in RSPO.

We also involve in some Task Force in RSPO to enhance the credibility of RSPO, and we are also work to engage and convince Indonesia Government especially in local level to acknowledge the RSPO standard.

1.4 What percentage of your organizations overall activities focus on palm oil?

100%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

We get some fund from our Donors/ Partners and also grants.

#### **Time-Bound Plan**

2.1 Date started or expected to start participating in RSPO working groups/taskforces

2004

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2005

#### **Actions for Next Reporting Period**

3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

Some of our plan is

- 1. Conducting public consultation for new RSPO P&C to gather any input and insight from wider stakeholders;
- 2. Seeking potential collaboration with local government to absorb sustainable norm and RSPO P&C into local regulation;
- 3. Continue our engagement with local/ indigenous communities and supportive CSOs-CBOs and RSPO members companies over a series of disputes about land and rights.

#### **GHG Footprint**

4.1 Are you currently reporting any GHG footprint?

No

Please explain why

### Application of Principles & Criteria for all members sectors

•	No files were uploaded
produc	d not produce any information last year, we still have a plan to modify and update some publication about RSPO were we ce in the past (at least until 2013). ocumentation is available in Indonesia and English.
and c	hat best practice guidelines or information has your organization provided in the past year to facilitate production onsumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines ible in?
	□None of the above
	☐ Stakeholder engagement
	☑ Labour rights
	☐ Ethical Conduct
	☑Land Use Rights
	☐Water, land, energy and carbon footprints

#### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We conducting some approach, eg: 1. Approaching National and Local Government to consider and acknowledge about global sustainable standard on production and consumption of palm oil and translate it to the legal frameworks; 2. Education to the public consumer especially in urban communities to be more aware about sustainable palm oil product; 3. Empowering indigenous and local communities to be able to engage with RSPO standard and mechanism, especially to used it for monitoring and controlled the production in the field; 4. Engaging and encouraging RSPO to really implement the standard in the operational levels, especially in handling and resolving conflict between community and RSPO member company; 5. Lobby to relevant stakeholders, in particular with buyer and market to be more aware and ensured the implementation of sustainable commitment by producer along the supply chain. We also have collaboration with Indonesia Business Council for Sustainable Development.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded

# **Particulars**

# **About Your Organisation**

1.1 Name of your organization		
Z		
What is/are the primary activity(ies) or product(s) of your organization?		
☐ Oil Palm Growers		
☐ Palm Oil Processors and/or Traders		
☐ Consumer Goods Manufacturers		
☐ Retailers		
☐ Banks and Investors		
☑ Social or Development Organisations (Non Governmental Organisations)		
☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)		
☐ Affiliate Members		
☐ Supply Chain Associate		
Membership number		
0008-08-000-00		
Membership category		
dinary		
Membership sector		
cial or Development Organisations (Non Governmental Organisations)		

### **Social and Developmental NGOs**

#### **Operational Profile**

#### 1.1 What are the main activities of your organization?

UTZ stands for sustainable farming and better opportunities for farmers, their families and our planet. The UTZ certification programs for coffee, cocoa, tea and hazelnut enable farmers to learn better farming methods, improve working conditions and take better care of their children and the environment.

UTZ partners with other organizations and standards, in the fields of standard development, traceability and supply chain analysis. As of January 2018, UTZ is joining forces with Rainforest Alliance because we know that together we can have a greater impact and be a better partner to the many stakeholders we work with.

UTZ provides RSPO with the traceability, certified member registration and certification management system RSPO PalmTrace.

1.2 Does your organization use and/or sell any palm oil?

No

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

UTZ provides RSPO PalmTrace. In 2017 UTZ launched RSPO PalmTrace, which is an improved version of the former eTrace. This new system includes, besides the previous functionalities of eTrace to trade certified palm oil and palm oil products, functionalities for members to manage credit trade under the RSPO Book and Claim supply chain model.

In addition to this service, UTZ offers to RSPO members the possibility to manage their sources of conventional oil contributing to their MB purchases. For this, UTZ counts with a list of mills around the world, with unique identifiers, which is continuously updated. This functionality is also leveraged to provide RSPO members information on their non- RSPO certified supply base.

Training to members and CBs are provided on a continuous, as needed basis.

1.4 What percentage of your organizations overall activities focus on palm oil?

11%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

Through a volume based fee for transactions in PalmTrace.

### **Time-Bound Plan**

2.1 Date started or expected to start participating in RSPO working groups/taskforces

2011

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2007

### **Actions for Next Reporting Period**

#### 3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

- \* During 2018, UTZ will continue to integrate RSPO's internal membership systems to manage and store information, with RSPO PalmTrace. This is expected to improve efficiency on RSPO's internal processes and the accuracy of information, also on the website.
- \* UTZ will continue the improvements to the PalmTrace system to keep it up to date and assure that it supports RSPO's developments and needs.
- \* UTZ will be present at RSPO events where the use of various PalmTrace functionalities is illustrated and communicated.

GHG Foot	
5.70 1 00	print
4.1 Are yo	ou currently reporting any GHG footprint?
Yes	
Uploaded	files:
No f	iles were uploaded
4.2 Do yo	u publicly report the GHG emissions of your operations?
Yes	
Uploaded	files:
No f	iles were uploaded
Application	on of Principles & Criteria for all members sectors
	u have organizational policies that are in line with the RSPO P&C, such as:   ✓ Water, land, energy and carbon footprints  □ Land Use Rights  ✓ Ethical Conduct
	☑ Labour rights ☐ Stakeholder engagement ☐ None of the above
5.2 What	☑ Labour rights ☐ Stakeholder engagement ☐ None of the above  best practice guidelines or information has your organization provided in the past year to facilitate production umption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines
5.2 What and cons available UTZ has considered by the construction of the construction	☑ Labour rights ☐ Stakeholder engagement ☐ None of the above  best practice guidelines or information has your organization provided in the past year to facilitate production umption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines
5.2 What and cons available UTZ has considered independent indepen	Stakeholder engagement  None of the above  best practice guidelines or information has your organization provided in the past year to facilitate production tumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines in?  leveloped training materials and documentation for RSPO members and certification bodies on the use of RSPO e. These include materials to support the Book and Claim trading in RSPO PalmTrace, specifically developed for ent smallholder groups, mills, crushers and credit buyers. UTZ provides training material in English, Spanish, Bahasa
5.2 What and cons available UTZ has considered independent indepen	Stakeholder engagement  None of the above  best practice guidelines or information has your organization provided in the past year to facilitate production umption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines in?  leveloped training materials and documentation for RSPO members and certification bodies on the use of RSPO at These include materials to support the Book and Claim trading in RSPO PalmTrace, specifically developed for the smallholder groups, mills, crushers and credit buyers. UTZ provides training material in English, Spanish, Bahasa Bahasa Malaysia and Thai.  Intrinue providing instructions, manuals and training for all new functionalities available in RSPO PalmTrace.

### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

N/A

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

N/A

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

No files were uploaded

# Verite Southeast Asia

### **Particulars**

### **About Your Organisation**

1.1 Name of your organization Verite Southeast Asia 1.2 What is/are the primary activity(ies) or product(s) of your organization? ☐ Oil Palm Growers ☐ Palm Oil Processors and/or Traders ☐ Consumer Goods Manufacturers ☐ Retailers ☐ Banks and Investors ☑ Social or Development Organisations (Non Governmental Organisations) ☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations) ☐ Affiliate Members ☐ Supply Chain Associate 1.3 Membership number 7-0015-13-000-00 1.4 Membership category Ordinary 1.5 Membership sector Social or Development Organisations (Non Governmental Organisations)

### **Social and Developmental NGOs**

#### **Operational Profile**

- 1.1 What are the main activities of your organization?
- 1. Research
- 2. Capacity Building
- 3. Stakeholder Engagement
- 4. Consulting: Supply Chain Social Responsibility Compliance
- 5. Audits/ Third-party verification
- 1.2 Does your organization use and/or sell any palm oil?

No.

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

In 2017, Verite took a three-pillar approach focused on:

- 1) Policy and institutional advocacy through its membership in RSPO:
- Substantively contributing to the work of the Board of Governors, DSF Advisory Group, the Assurance Task Force and the Complaints Panel
- Substantively contributing as a member of the P&C Review Task Force
- Implementing the Revised Complaints Procedure, SOPs and Interpretative Guidelines
- Leading the Labour Task Force within the Human Rights Working Group
- Participating in the EU RT and RT 15
- 2) Targeted engagement of stakeholder groups to collaboratively work towards sustainable solutions to systemic and egregious labor issues through:
- Continued strong collaboration with social and environmental NGOS within and outside the RSPO to strengthen the implementation of labour standards and develop best practice guidance documents;
- Launching a program on Sustainable Process Management of Systemic Labour Issues in the Indonesian palm oil sector aimed at (a) building internal processes and competencies necessary to support the company's social sustainability goals, and (b) formulating sustainable solutions to egregious and recurring labour problems;
- Assisting RSPO member consumer goods brands on their broader human rights strategy for palm oil, including the development of concrete milestones, timelines, performance indicators, and clear roles and responsibilities;
- Developing concrete strategies, capacity building, implementation structures for RSPO palm oil trader/ refinery in managing labour and human rights risks in their extended supply chains
- Participating in public and closed-door forums to speak about palm oil labour improvements, needs and challenges, and how to support RSPO and its members;
- Continuing work in the Palm Oil Innovations Group (POIG) to develop verification indicators and document labour innovations among POIG members;
- 3) Country and regional level engagement in China, Latin America, and Sub-Saharan Africa to address key consumer and new producing regions:
- Launched the Verite Sub-saharan Africa Website (https://www.verite.org/africa/explore-by-commodity/palm-oil/) to provide users with insight into the trafficking risks associated with the operation of specific global supply chains in the region, including palm oil. Reports on 22 African export commodities and all 49 sub-Saharan African countries provide information about industry and national characteristics relevant to trafficking risk. Also included on the site are additional resources for companies and others interested in establishing compliance systems to prevent and address trafficking risks.
- 1.4 What percentage of your organizations overall activities focus on palm oil?

30%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

The RSPO-related work is self-funded. Research work is supported by grants. Performance improvement programs are funded by collaborating companies.

Time-Bound Plan

2.1 Date s	tarted or expected to start participating in RSPO working groups/taskforces
2013	
	expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified le palm oil and oil palm products and/or good standing RSPO members.
2013	
ctions fo	or Next Reporting Period
3.1 Outlin	e actions that you will take in the coming year to promote sustainable palm oil along the supply chain
In 2018, V	erite will focus on:
	ing our understanding of operational challenges in meeting companies' social sustainability goals at the level of the mill, d smallholders;
2. Testing members	practical and sustainable solutions to critical labour issues. We will be implementing three programs with key RSPO in Indonesia and Malaysia to develop supplier management programs on their extended supply chains;
4. Continu	enting best labour practices in the palm oil sector; ing a strong collaboration with social and environmental NGOS within and outside the RSPO to strengthen the ation of labour standards;
5. Establis	hing new advocacy streams involving consumers and other stakeholders targeting policy development, awareness
6. Conduc	stitutional development, etc and, ting research in emerging regions  print
6. Conduc	ting research in emerging regions
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6. Conduction of the GHG Foot 4.1 Are you not be the GHG Foot Foot Foot Foot Foot Foot Foot Foo	ting research in emerging regions  print  pu currently reporting any GHG footprint?
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6. Conduction 6. Conduction 6. Conduction 6. Conduction 6. Conduction 7.	print  ou currently reporting any GHG footprint?  plain why e moment given that our GHG footprint is too little.  on of Principles & Criteria for all members sectors  u have organizational policies that are in line with the RSPO P&C, such as:
6. Conduction 6. Conduction 6. Conduction 6. Conduction 6. Conduction 6. Conduction 7.	print  u currently reporting any GHG footprint?  plain why e moment given that our GHG footprint is too little.  on of Principles & Criteria for all members sectors  u have organizational policies that are in line with the RSPO P&C, such as:  Water, land, energy and carbon footprints
6. Conductions of the conduction of the conducti	print  bu currently reporting any GHG footprint?  plain why e moment given that our GHG footprint is too little.  on of Principles & Criteria for all members sectors  u have organizational policies that are in line with the RSPO P&C, such as:  □ Water, land, energy and carbon footprints □ Land Use Rights  ■ Ethical Conduct
6. Conductions of the conduction of the conducti	print  bu currently reporting any GHG footprint?  plain why e moment given that our GHG footprint is too little.  on of Principles & Criteria for all members sectors  u have organizational policies that are in line with the RSPO P&C, such as:  □ Water, land, energy and carbon footprints □ Land Use Rights  ☑ Ethical Conduct Related link: www.verite.org  ☑ Labour rights

5.2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Verite maintains a page on palm oil and labour risks (http://www.verite.org/Commodities/PalmOil). We just launched the Verite Sub-saharan Africa Website (https://www.verite.org/africa/explore-by-commodity/palm-oil/) to provide users with insight into the trafficking risks associated with the operation of specific global supply chains in the region, including palm oil. We are also maintaining a Commodity Atlas (https://www.verite.org/project/palm-oil/) to show specific commodities, including palm oil, and their relationship to forced labor and other forms of exploitation at the base of global supply chains. Our contribution to the work of the Palm Oil Innovations Group (POIG) can be seen at http://poig.org/. All webpages are in English.

#### Uploaded files:

No files were uploaded

### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The focus of our work in 2017 was understanding what RSPO members still need to understand about they key labour issues, why these issues keep recurring, and what systems are necessary to support the members' social sustainability goals. One of the most critical aspects we identified had to do with process gaps in the management system for social compliance, i.e., the lack of reflexivity in terms of intent, implementation and effectiveness of labour policies and procedures. For example, while the P&C and individual voluntary codes have an anti-forced labor and trafficking standard, more often there is no system in place to ensure ethical recruitment and hiring even though workers are coming from multiple sending countries that have weak regulatory systems to screen out forced labour and trafficking. In our work with most palm oil companies, we found that their environment compliance system is much more advanced than their social compliance system, which is generally characterized by internal systems and structure that are not adequate to support and/ or enable their social sustainability goals. The fact that certifying bodies are still not alerting the RSPO community to obviously systemic and recurring problems indicates to us that the CBs have still not adjusted their approach and certification methodology to be more suitable to improving the labour and social conditions. The entire RSPO community is still playing 'catch up' on labour, human rights and gender, instead of defining and carving the path towards what is socially-responsible palm oil production. There is much to be improved in terms of occupational health and safety, which should be more straightforward than systemic social and labour issues like tenure rights or child labour. As agriculture is a gendered sector, there has to be more focus given to women workers. While they are fewer than male workers, women workers have specific needs that gender-neutral policies will invariably miss. The gender committee is an important initiative that needs to be taken seriously by members. [Please refer to activities undertaken in 2017 to see the efforts Verité has done to mitigate or resolve these challenges and obstacles.]

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have launched two programs with key RSPO members to try to formulate sustainable solutions to egregious and recurring labour issues, and we have been reaching out to other stakeholder groups to share challenges and results. A third one will be launched in 2018 to develop a supplier management program on extended supply chains. In all of these programs, the intention is to publicly share toolkits and implementation guidance as open source documents so that others may learn and test the processes.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded

Link: www.verite.org

# Yayasan SETARA Jambi

# **Particulars**

# **About Your Organisation**

1.1 Name of your organization			
Yayasan SETARA Jambi  1.2 What is/are the primary activity(ies) or product(s) of your organization?			
☐ Palm Oil Processors and/or Traders			
☐ Consumer Goods Manufacturers			
☐ Retailers			
☐ Banks and Investors			
✓ Social or Development Organisations (Non Governmental Organisations)			
☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations)			
☐ Affiliate Members			
☐ Supply Chain Associate			
.3 Membership number			
-0011-10-000-00			
.4 Membership category			
ordinary			
.5 Membership sector			
ocial or Development Organisations (Non Governmental Organisations)			

#### **Social and Developmental NGOs**

#### **Operational Profile**

1.1 What are the main activities of your organization?

supporting independent smallholders to implement sustainability in palm oil plantation, and support them to get RSPO certification

1.2 Does your organization use and/or sell any palm oil?

no, we are NGO

1.3 Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year.

training the smallholders to implement the P&C RSPO.

1.4 What percentage of your organizations overall activities focus on palm oil?

70%

1.5 Did members of your staff participate in RSPO working groups/taskforces in the reporting period?

Yes

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO certified sustainable palm oil and oil palm products?

Yes

1.7 How is your work on palm oil funded?

we get supported from several donors

#### **Time-Bound Plan**

2.1 Date started or expected to start participating in RSPO working groups/taskforces

2010

#### Comment:

We start join SHWG since 2010. We also member of LTTF 2015 and SHIG 2017

2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2009

#### Comment:

We have support independent smallholders Group since 2009 to implement P&C RSPO. until now, we have supported 6 Group of Independent smallholder get RSPO certificate

#### **Actions for Next Reporting Period**

3.1 Outline actions that you will take in the coming year to promote sustainable palm oil along the supply chain

we are NGO, and we have no supply chain

#### **GHG Footprint**

4.1 Are you currently reporting any GHG footprint?

No

Please explain why

#### Application of Principles & Criteria for all members sectors

# Yayasan SETARA Jambi

1 Do you have organizational policies that are in line with the RSPO P&C, such as:
☐Water, land, energy and carbon footprints
☐ Land Use Rights
☐ Ethical Conduct
☐ Labour rights
☐ Stakeholder engagement
✓ None of the above
2 What best practice guidelines or information has your organization provided in the past year to facilitate production and consumption of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines railable in?
e have annual report
bloaded files:
No files were uploaded

# Yayasan SETARA Jambi

### Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

for the smallholders, they can increase the income from good quality of FFB

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

we are training the smallholders to implement P&C RSPO

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

No files were uploaded

Link: www.setarajambi.org

The RSPO is an international non-profit organisation formed in 2004 with the objective to promote the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders

www.rspo.org

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