

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Sobeys National Merchandising Group

#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- ☐ Grower
- ☐ Processor and/or Trader
- ☐ Consumer Goods Manufacturer
- ☒ Retailer and/or Wholesaler
- ☐ Bank and/or Investor
- ☐ Social and/or Development NGO
- ☐ Environmental and/or Conservation NGO
- ☐ Supply Chain Associate
- ☐ Affiliate

#### 1.3 Membership number

3-0076-14-000-00

#### 1.4 Membership category

Retailers

#### 1.5 Membership sector

Ordinary

**Retailer and/or Wholesaler****1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- ☐ Wholesaler  
☒ Retail  
☐ Food service providers  
☐ Own-brand  
☐ Third-party brands  
☐ Other:

Other:

**2. Palm Oil Use and Certification Progress**

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

Retail  
Own-Brand

2.1.1 In which markets do you sell goods with palm oil and oil palm products?

Canada

2.2 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of refined /crude palm oil in the goods sold in the year (tonnes)

N/A

2.2.2 Total volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)

N/A

2.2.3 Total volume of palm kernel expeller sold in the year (tonnes)

N/A

2.2.4 Total volume of other palm-based derivatives and fractions in the year (tonnes)

N/A

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year (tonnes)

N/A

2.3 Volume of palm oil and oil palm products used in the year, in your own brand products, that are RSPO-certified (tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	N/A	N/A	N/A	N/A
2.3.2 Book and Claim from Independent Smallholder	N/A	N/A	N/A	N/A
2.3.3 Mass Balance (MB)	N/A	N/A	N/A	N/A
2.3.4 Segregated (SG)	N/A	N/A	N/A	N/A
2.3.5 Identity Preserved (IP)	N/A	N/A	N/A	N/A
2.3.6 Total volume (tonnes)	N/A	N/A	N/A	N/A

**2.4 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?**

**2.4.1 When do you plan to cover the gap by using RSPO Credits?**

N/A

**2.4.2 Please explain why**

N/A

**2.5 What is the percentage of Certified Sustainable Palm Oil and oil palm products in the total volume handled by your company in the following regions:**

**2.5.1 Africa**

0%

**2.5.2 Oceania**

2%

**2.5.3 Europe**

1%

**2.5.4 North America**

1%

**2.5.5 Latin America**

1%

**2.5.6 Middle East**

0%

**2.5.7 China**

0%

**2.5.8 India**

0%

**2.5.9 Indonesia**

37%

**2.5.10 Malaysia**

58%

**2.5.11 Rest of Asia**

0%

**3. Time-Bound Plan****3.1 Year expected to start (or year started) using RSPO-certified sustainable palm oil and oil palm products, in your own brand products**

2015

**3.2 Year started/expected to start using any RSPO-certified sustainable palm oil and oil palm products in your own brand products**

2015

**3.2.1 If target has not been met, please explain why.**

Sobeys started tracking suppliers palm oil status in 2015. We purchased credits to cover off all vendors that had not yet made the transition to CSPO within that reporting period and every reporting period since.

**3.3 Year expected to be (or already) using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.**

2016

**3.3.1 If target has not been met, please explain why.**

Sobeys released its Palm Oil Sourcing Policy to Suppliers in January 2016. Sobeys expectation at that time was that Suppliers would move to CSPO for the products manufactured for Sobeys by December 31, 2020.

**3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.**

2020

**3.4.1 If target has not been met, please explain why.**

As per our commitment, Sobeys purchased credits on behalf suppliers as some had difficulty making the transition to 100% physical trace supply chain CSPO. As we progress towards our 2020 goal, Sobeys will be review the standing of those suppliers with Sobeys supplier agreement to ensure they are using 100% physical trace supply chain CSPO.

**3.5 Which markets do these commitments cover?**

Canada

**3.6 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

No

**3.7 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

No

**3.8 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?**

2020

**4. Trademark Use****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

**4.2 Please select the countries where you use or intend to apply the Trademark.**

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**4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.**

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**4.3 Please explain why**

- ☐ Challenging reputation of palm oil
- ☐ Confusion among end-consumers
- ☐ Costs of changing labels
- ☐ Difficulty of applying for RSPO Trademark
- ☐ Lack of customer demand
- ☐ Limited label space
- ☐ Low consumer awareness
- ☐ Low usage of palm oil
- ☐ Risk of supply disruption
- ☒ Others

**Other:**

Sobeys does not currently use the RSPO Trademark on our own branded products. Over the coming year, we plan to assess the opportunity to use RSPO Trademark on applicable Sobeys private label products and on our corporate website outlining our efforts.

**4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?****5. Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.**

Our membership in the RSPO and 2020 commitment will continue to be promoted on our public-facing website. In line with our policy, we will also continue to work with suppliers to advance our approach and meet our goals. Progress towards our 2020 goal will be highlighted in the Sobeys F19 annual report.

Additionally, we are part of the North American Sustainability Palm Oil Network (NASPON) to actively promote the use of CSPO.

**6. Non-Disclosure of Information**

**6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.**

No - Redact volume data

**7. Application of Principles & Criteria for all member sectors**

**7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

**7.1.A Water, land, energy and carbon footprints**

File: --

Link: --

**7.1.B Land use rights**

File: --

Link: --

**7.1.C Ethical conduct and human rights**

File: --

Link: --

**7.1.D Labour rights**

File: --

Link: --

**7.1.E Stakeholder engagement**

File: --

Link: --

**7.1.F None of the above. Please explain why**

None

**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Sobeys palm oil policy was released to our Suppliers in January 2016. The palm oil policy was made public on our website in May 2017. The website is available in English and French.

**8. Greenhouse Gas (GHG) Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

**8.1.1 Please upload your publicly available GHG report**

File: --

**8.1.1.1 OR please insert the URL to the GHG section of your corporate website.**

<https://corporate.sobeys.com/sustainability/deforestation/>

**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**

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**8.3 What methodology are you using to calculate your GHG footprint?**

CDP - Climate Change Reporting

**9. Support for Oil Palm Smallholders****9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

No

**9.2 If yes, how are you supporting them?**

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**

No

**9.2.2 When do you plan to start your support for oil palm Independent Smallholders?**

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**10. Challenges**

**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- ☐ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☐ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☐ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☐ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☒ Others

**Other:**

Most of our suppliers have successfully transitioned to 100% physical trace supply chain CSPO, but a few have continued to require credits. Sobeys will work to determine why the outstanding suppliers have not been able to fully transition and support them in their transition.

**10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

- ☐ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☐ Stakeholder engagement
- ☒ Others

**Other:**

The Sobeys Sustainability team works collaboratively with the Private Label team to provide updates on progress towards our 2020 goal. Further, we are engaged with our suppliers to support their transition.

Sobeys VP of Sustainability conducts updates to the business (internally with key stakeholders) on the status of our transition to physical trace. It is important to achieve internal buy-in and support as we progress in this space.

We supported the production of CSPO through the purchase of RSPO Credits and by working with suppliers that source approximately 95% of the palm oil in our supply chain from RSPO-certified trace supply.

**10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)**

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