

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Reckitt Benckiser PLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

4-0015-06-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Consumer Goods Manufacturers

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**Consumer Goods Manufacturers****Operational Profile****1.1 Please state what your main activity(ies) is/are within manufacturing**

- End-product manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands

**Operations and Certification Progress****2.1.1 In the markets where you operate, in which do you manufacture goods with palm oil and oil palm products?**

- Applies Globally
- United Kingdom

**2.1.2 Do you have a system for calculating how much palm oil and oil palm products you use?**

Yes

**2.1.3 Does this system only cover your own-brand or all the brands you manufacture?**

all-brand

**2.1.4 In the markets where you operate, in which do you calculate how much palm oil and oil palm product there is, in the goods you manufacture?**

- Applies Globally
- United Kingdom

**2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)**

54,155

**2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)**

15,776

**2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)**

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**2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)**

61,551

**2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)**

131,482

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book & Claim	4,450.00	-	-	-
2.3.2 Mass Balance	-	-	-	-
2.3.3 Segregated	-	-	-	-
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	4,450.00	-	-	-

**2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book & Claim	-	-	-	-
2.4.2 Mass Balance	-	-	-	-
2.4.3 Segregated	-	-	-	-
2.4.4 Identity Preserved	-	-	-	-
2.4.5 Total volume	-	-	-	-

**2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume used by your company in the following regions:**

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe	--
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

**Time-Bound Plan****3.1 Date of first supply chain certification (planned or achieved)**

2013

**3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products**

2013

**3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

**Comment:**

In 2014 and 2015, we covered all the palm oil we procured with Green palm certificates. However, as we have gained a greater understanding of the complexities and challenges faced within the palm oil supply chain, we are focusing on taking action in our direct supply chain to drive positive change on the ground. For this reason in 2016, we took the decision to support TFT's new smallholder farmer programmes, therefore we only partially covered the palm oil volumes we procured in 2016 with green palm certificates. We will continue to review our approach throughout 2017.

**3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products**

2020

**Comment:**

We review our approach and sourcing strategy for palm oil and palm oil derivatives annually. In 2016, we focused our efforts on traceability within our supply chain and initiating TFT's smallholder farmer programme called "Rurality" in two locations. We will continue to review our approach in 2017 to ensure we focus our resource on areas that deliver the greatest impact.

**3.5 In which markets where you operate do these commitments cover?**

Applies Globally, United Kingdom

**3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

No

**3.7 Does your company have a Time-Bound Plan to only use RSPO certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies brands?**

No

**Trademark Related****4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?**

No

**Please explain why**

We use palm oil derivatives and surfactants across our global portfolio. Due to the complexities of these portfolios we took the decision to provide regular detailed updates on our palm oil programme through RB.com instead of on pack.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to engage with our suppliers to ensure they understand and meet our natural raw materials requirements whilst increasing traceability within the supply chain. As of the end of 2016, 87% of our palm oil was traceable back to mill (outside of India) and we have a goal to increase that to 100%. For our India supply chain 55% was traceable back to port and our goal is to increase that to 75% by the end of 2017.

We will support on the ground training at mills, the roll out of both TFT's Aggregator Refinery Transformation (ART) plans and the APT landscape programme with our key suppliers in Indonesia and Malaysia. Beyond this, we will focus on embedding our smallholder farmer programmes and support the TFT Kumacaya pilot initiative, which offers independent monitoring and verification against our natural raw materials policy.

We recognise that we need to better understand the human rights risks linked to palm oil. For this reason in 2017, we will increase our human rights due diligence, which will include palm oil specific self-assessments, on the ground detailed assessments at mills and a deep dive at one Indonesian high priority mill which will allow us to understand the challenges faced and establishing "best practices" solutions to remediate these challenges.

We will explore opportunities to take a collaborative approach with our peers, NGO's and palm oil suppliers with the aim of targeting a specific challenge such as personal protective equipment.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

- Others:

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**Application of Principles & Criteria for all members sectors**

**7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Land Use Rights  
Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Ethical conduct and human rights  
Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Labour rights  
Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)  
For administration purpose, attachment files are renamed automatically
- Stakeholder engagement  
Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)  
For administration purpose, attachment files are renamed automatically
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

We have continued to work with our suppliers to trace the palm oil we procure back through the supply chain, from supplier to refinery, and subsequently from refinery to mill. Beyond this we continue to raise awareness around the requirements of our Natural Raw Material Standard and have worked with our suppliers and The Forest Trust (TFT) to complete on the ground compliance assessments at selected high priority mills to assess gaps between our standard and practices on the ground. Following on from these assessments we have continue to engage with our suppliers to ensure that action plans and training programmes are rolled out to ensure they meet our Natural Raw Materials requirements.

Since 2014, we have continued to focus on raising awareness around palm oil traceability and responsible sourcing, we have completed this through hosting supplier traceability workshops in India. In 2016, we supported further supplier engagement to discuss traceability at the Globoil Conference for vegetable oil, oilseeds and oleochemicals in India, alongside presenting at a zero deforestation conference on "how to effectively engage with suppliers".

We are aware that smallholder farmers play an important role within the industry. We have supported academic research into smallholder farmer resilience, the outcomes of this have been fed into TFT's small holder farmer programme called "Rurality". In partnership with TFT, we successfully launched two smallholder farmer programmes in 2016. These programmes focus on educating farmers in good farming techniques whilst increasing their economic resilience through initiatives such as crop diversification.

Uploaded files: [M-Practice-Guidelines.pdf](#)

**GHG Emissions****8.1 Are you currently assessing the GHG emissions from your operations?**

Yes

Related link: [www.rb.com/media/2470/rb-sustainability-report-2016.pdf](http://www.rb.com/media/2470/rb-sustainability-report-2016.pdf)

**8.2 Do you publicly report the GHG emissions of your operations?**

Yes

Related link: [www.rb.com/media/2469/rb-detailed-sustainability-report-2016.pdf](http://www.rb.com/media/2469/rb-detailed-sustainability-report-2016.pdf)

**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

Yes

In 2016, we successfully initiated two palm oil smallholder farmer programmes (called Rurality).

Our first rurality programme is based in Malaysia. In partnership with TFT, we are in the process of completing the Rural Dynamics Diagnostic (RDD) phase, this process takes six months and is an in-depth assessment of farmers' technical, physical, social, and economic environment. The next phase is the Transformation Phase, in which the strategies and actions identified during the RDD are implemented. In 2017, we will continue to focus on the implementation of plans.

Our second rurality programme is based in Indonesia. In 2016, the TFT Rurality team in Indonesia conducted the scoping visit to select the project site. The mill management were engaged to understand the purpose of the Rurality program and were interested in collaborating in developing activities which are intended to support independent smallholders. We are in the process of completing the Rural Dynamics Diagnostic (RDD) phase.

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We recognise the need to focus on monitoring compliance within our supply chain, and in line with this, in 2016, RB contributed to the new TFT Kumacaya pilot initiative which provides independent 'monitoring and verification of company commitments to 'No Exploitation and No Deforestation' principles. In 2016, we learned we need to better understand the human rights risks linked to palm oil. For this reason, we will increase our human rights due diligence, which will include supporting detailed on the ground human rights assessments, whilst incorporating any learnings into our current palm oil programme. We will continue to follow up on issues identified through any external investigations that may affect our supply chain, to ensure timely remediation

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### 2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We know that traceability in India is complex. For this reason, we have continued to focus on working with our direct and indirect suppliers to increase traceability back to port for these volumes. In 2016, we made steady progress achieving traceability to port for 54% of our India volume. In 2016, we also supported further supplier engagement to discuss traceability at the Globoil Conference for vegetable oil, oilseeds and oleochemicals in India, alongside presenting at a zero deforestation conference on "how to effectively engage with suppliers". In 2017, we will continue to raise the awareness of responsible palm oil sourcing within the industry.

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### 3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

**Link:** [www.rb.com/responsibility/sourcing/](http://www.rb.com/responsibility/sourcing/)

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