Particulars

About Your Organisation

Organisation Name

Reckitt Benckiser PLC

Corporate Website Address

http://www.reckittbenckiser.com/

Primary Activity or Product

■ Manufacturer

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
4-0015-06-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

- 1.1 Please state what your main activity(ies) is/are within manufacturing
 - Home & Personal Care Goods
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

86,572

2.2.3 Total volume of Palm Kernel Oil used in the year:

14,310

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

23,048

2.2.5 Total volume of all palm oil products you used in the year:

123,930

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	86,572.00	14,310.00	23,048.00
2	Mass Balance	-	-	-
3	Segregated	-	-	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	86,572.00	14,310.00	23,048.00

2.4.1 Volume of Palm Kernel Expeller used/ handled:

--

We use palm oil in a wide range of products in our food, hygeine and home divisions.

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 100% India 100% China 100% South East Asia 100% North America 100%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100% India 100% China 100% South East Asia 100% North America 100%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2013

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

у

3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

n

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you

3.6 Which countries that your organization operates in do the above commitments cover?

Argentina, Australia, Australia, Bangladesh, Belgium, Bosnia and Herzegowina, Brazil, Bulgaria, Canada, Chile, China, Colombia, Costa Rica, Croatia (Hrvatska), Czech Republic, Denmark, Egypt, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Ireland, Israel, Italy, Japan, Kenya, Latvia, Malaysia, Mexico, Netherlands, New Zealand, Nigeria, Norway, Philippines, Poland, Portugal, Romania, Russian Federation, Singapore, Slovakia (Slovak Republic), South Africa, Spain, Sweden, Switzerland, Taiwan, Province of China, Thailand, Turkey, United Arab Emirates, United Kingdom, United States, Venezuela, Zambia, Zimbabwe

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

RB is committed to helping address the issues around palm oil sourcing. We fully support the goal of no deforestation or degradation of peatlands (of any

depth), primary or High Carbon Stock forests, or High Conservation Value areas, associated with the cultivation of palm oil. We are working with suppliers and others in the industry so that the world's major palm oil supplies come from sustainable sources.

Our approach has three key elements:

1. Engaging with suppliers to build traceability of our palm oil supply chain and ensure our responsible sourcing and production requirements are met. We are a member of TFT, the international non-profit organisation working to build responsible product supply chains. Working with TFT, we have undertaken a detailed review of our physical palm oil supply chain. As part of this work.

we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants) and we also completed a pilot risk assessment for one of our key suppliers. Following on from this, our next steps are to:

Work with palm oil suppliers to trace palm oil back to mills by end 2015;

Roll out supplier assessments to our key palm oil suppliers by end 2015; and work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015.

- 2. Buying RSPO Certified Sustainable Palm Oil (CSPO) We have bought Green Palm certificates to cover all our palm oil purchases for 2014.
- 3. Advocacy Working with TFT, RB hosted a workshop to discuss how to build palm oil traceability and deliver responsible palm oil collectively in India. We have also supported external research into approaches and opportunities to increase smallholder farmer resilience and responsible farming approaches.

We have gained a greater understanding of the complexities and challenges that are faced within this industry and will continue to collaborate with stakeholders along with raising the awareness of responsible palm oil within the industry.

3.8 Date of first supply chain certification (planned or achieved)

2014

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

We plan to use the Green Palm logo for specific products within our French's food brand. The logo will be placed on point of sale materials by end of Q4 2015

Year: 2015

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

Working with TFT, we have undertaken a detailed review of our physical palm oil supply chain. As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants), we also completed a pilot risk assessment for one of our key palm oil suppliers.

Our next steps are to:

Work with palm oil suppliers to trace palm oil back to mills by end 2015;

Roll out supplier assessments to our key palm oil suppliers by end 2015; and

Work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015.

We have also gained a greater understanding of the complexities and challenges that are faced within this industry and will continue to collaborate with stakeholders along with raising the awareness of responsible palm oil within in the industry.

Reasons for Non-Disclosure of Information

7.1 If v	vou have not disclosed an	v of the above information	, please indicate the reasons why

Confidential

- Others:

--

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints M-Policies-to-PNC-waterland.pdf
- Land Use Rights
 M-Policies-to-PNC-landuseright.pdf
- Ethical conduct and human rights
 M-Policies-to-PNC-ethicalconducthr.pdf
- Labour rights
 M-Policies-to-PNC-laborrights.pdf
- Stakeholder engagement M-Policies-to-PNC-stakeholderengagement.pdf

8.2 What steps will/has your organization taken to support these policies?

RB is committed to running its business in an environmentally sound and increasingly sustainable manner. We recognise that our processes and products have both direct and indirect environmental impacts and we seek to achieve continuous improvement in our environmental performance with respect to those impacts. As part of this RB is committed to helping address the issues around palm oil sourcing.

We fully support the goal of no deforestation or degradation of peatlands (of any depth), primary or High Carbon Stock forests, or High Conservation Value areas, associated with the cultivation of palm oil. We are working with suppliers and others in the industry so that the world's major palm oil supplies come from sustainable sources.

Working with TFT we are working with suppliers to build traceability of our palm oil supply chain and ensure our responsible sourcing and production requirements are met. We have undertaken a detailed review of our physical palm oil supply chain. As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants). Following on from this, our next steps are to:

Work with palm oil suppliers to trace palm oil back to mills by end 2015; Roll out supplier assessments to our key palm oil suppliers by end 2015; and Work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015

Working with TFT, RB hosted a workshop to discuss how to build palm oil traceability and deliver responsible palm oil collectively in India. We have also supported external research into approaches and opportunities to increase smallholder farmer resilience and responsible farming approaches. We will continue to collaborate with stakeholders along with raising the awareness of responsible palm oil within in the industry.

Running in conjunction with this work we have our Global Manufacturing Standard for responsible production ("GMS") that outlines the minimum labour, health & safety and environmental standards. We expect all our own sites and suppliers to comply with the standard in the production of goods and services for RB. Our requirements are closely aligned with the Ethical Trade Initiative (ETI) Base code and the conventions of the International Labour Organisation (ILO). By the end of 2015, 100% of sites located in higher risk locations will have been audited. Currently 100% of RB's third-party manufacturers and selected natural raw material suppliers which includes our palm oil suppliers are included in the GMS Supplier Compliance Programme, amounting to 685 supplier sites. We also realise the growing importance and complexity of the issue of human rights and are committed to continuously improving our approach using the UN Guiding Principles for Business and Human Rights. All significant investment agreements (greater than £50m) undergo a due diligence analysis for human rights.

RB has also progressed against its 2020 better business goals of 1/3 net revenue from more sustainable products, 1/3 reduction in carbon footprint and water impact per dose of product along with continuing to reduce our environmental footprint in production. In 2014 (Q1-Q3) £325m net revenue was from more sustainable products. Since 2012 we have seen a 3% reduction in carbon footprint and 2% water impact per dose along with an 8% reduction in greenhouse gas emissions and 7% reduction in waste per unit of production. Further details on progress against our targets can be found on pages 21- 33 of our 2014 sustainability report which can be found here: https://www.rb.com/documentdownload.axd

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Nο

Please explain why

RB is a relatively small user of palm oil in a consumer goods context and 95% of the palm oil we use is bought indirectly (i.e. from suppliers that use palm oil as an ingredient in the raw materials they supply to us). Since the inception of our responsible palm oil programme we have gained a greater understanding of the complexities and challenges that are faced within this industry, we continue to review the market for physical supply chain CSPO.

Our current priority is to build the traceability and compliance of our own physical supply chain. Working with TFT, we have undertaken a detailed review of our physical palm oil supply chain. As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants). In conjunction with TFT RB hosted a workshop to discuss how to build palm oil traceability and deliver responsible palm oil collectively in India. We have also supported external research into approaches and opportunities to increase smallholder farmer resilience and responsible farming approaches. Following on from this, our next steps are to:

Work with palm oil suppliers to trace palm oil back to mills by end 2015;

Roll out supplier assessments to our key palm oil suppliers by end 2015; and

Work with TFT to define and implement next steps (including defining the timeline for full compliance) following completion of risk assessments by end 2015.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

We have brought Green Palm certificates to cover all our palm oil purchases for 2014.

Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why

We do not own any palm oil plantations

https://www.rb.com/our-responsibility/policies-and-reports

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The complexity of our palm oil supply chain is the greatest challenge we face to achieving 100% traceable responsibly sourced palm in our physical supply chain. We are engaging with suppliers to build traceability of our palm oil supply chain and ensure our responsible sourcing and production requirements are met. We are a member of TFT, the international non-profit organisation working to build responsible product supply chains. Working with TFT, we have undertaken a detailed review of our physical palm oil supply chain. As part of this work, we've achieved traceability to refinery for 100% of our palm volumes (excluding surfactants), we have also completed a pilot risk assessment with one of our suppliers with the plan to roll this out to our key suppliers in 2015.

We have also worked with expert groups to help raise awareness of the importance of sustainable palm oil and promote best practice. Working with TFT, RB hosted a workshop to discuss how to build palm oil traceability and deliver responsible palm oil collectively in India. We will use these learnings to continue to raise the awareness of responsible palm oil in 2015.

2 How would you qualify RSPO standards as compared to other parallel standards?
Cost Effective:
Yes
Robust:
Yes
Simpler to Comply to:
Yes
3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)
Through our advocacy work we are supporting the vision of the RSPO to transform markets by raising awareness of responsible palm oil. In 2014 working with TFT, RB hosted a workshop to discuss how to build palm oil traceability and deliver responsible palm oil collectively in India.
We have supported external research into approaches and opportunities to increase smallholder farmer resilience and responsible farming approaches.
We are also working with suppliers to promote responsible palm oil sourcing which has enabled us to achieve traceability to refinery for 100% of our palm volumes (excluding surfactants) and aim to achieve mill traceability by the end of 2015.
We now have a greater understanding of the complexities and challenges faced with achieving responsible palm oil, we will continue to collaborate with key stake holders to raise the awareness of responsible palm oil within the industry
4 Other information on palm oil (sustainability reports, policies, other public information)
We publically report our progess against our targets in RB's sustainability report which can be found here:
https://www.rb.com/documentdownload.axd
Our policys and standards are also publically avaliable and can be downloaded from: