

Particulars

About Your Organisation

1.1 Name of your organization

Sysco Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
 - Processor and/or Trader
 - Consumer Goods Manufacturer
 - Retailer and/or Wholesaler
 - Bank and/or Investor
 - Social and/or Development NGO
 - Environmental and/or Conservation NGO
 - Supply Chain Associate
 - Affiliate
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1.3 Membership number

2-0720-16-000-00

1.4 Membership category

Palm Oil Processors and/or Traders

1.5 Membership sector

Ordinary

Processor and/or Trader

1. Operational Profile

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Refiner of CPO and PKO
- Trader with physical possession
- Trader without physical possession
- Palm kernel crusher
- Food and non-food ingredients producer
- Power, energy and biofuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil owned and/or managed by the member and/or all entities that belong to the group.

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2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

Bahamas, The , Belgium , Canada , Costa Rica , France , Ireland , Luxembourg , Mexico , Panama , Spain , Sweden , United Kingdom , United States

2.2 Volumes of palm oil and oil palm products

2.2.1 Total volume of crude and refined palm oil handled/traded/processed in the year (tonnes)

N/A

2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)

N/A

2.2.3 Total volume of palm kernel expeller handled/traded/processed in the year (tonnes)

N/A

2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year (tonnes)

N/A

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

N/A

2.3 Volumes of palm oil and oil palm products certified

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 RSPO Credits from Mill / Crusher	N/A	N/A	N/A	N/A
2.3.2 RSPO Credits from Independent Smallholder	N/A	N/A	N/A	N/A
2.3.3 Mass Balance (MB)	N/A	N/A	N/A	N/A
2.3.4 Segregated (SG)	N/A	N/A	N/A	N/A
2.3.5 Identity Preserved (IP)	N/A	N/A	N/A	N/A
2.3.6 Total volume (tonnes)	N/A	N/A	N/A	N/A

2.4 Volume sold in the year that is RSPO-certified (tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Mass Balance (MB)	N/A	N/A	N/A	N/A
2.4.2 Segregated (SG)	N/A	N/A	N/A	N/A
2.4.3 Identity Preserved (IP)	N/A	N/A	N/A	N/A
2.4.4 Total volume (tonnes)	N/A	N/A	N/A	N/A

2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?

N/A

2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?

N/A

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:

2.5.1 Africa

0%

2.5.2 Oceania

0%

2.5.3 Europe

0%

2.5.4 North America

0%

2.5.5 Latin America

0%

2.5.6 Middle East

0%

2.5.7 China

0%

2.5.8 India

0%

2.5.9 Indonesia

0%

2.5.10 Malaysia

0%

2.5.11 Rest of Asia

0%

3. Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved).

2017

3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil palm products.

2017

3.2.1 If target has not been met, please explain why.

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3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.

2020

3.3.1 If target has not been met, please explain why.

While our initial commitment set the goal of achieving 100% RSPO-certified palm While our initial commitment set the goal of achieving 100% RSPO-certified palm and palm kernel oil by December 2018, we have learned that transitioning all of our products is a complex process given the scope of our business and breadth of product portfolio. We are continuing to work with our suppliers to source Sysco Brand products from RSPO certified facilities.

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products

2020

3.4.1 If target has not been met, please explain why.

While our initial commitment set the goal of achieving 100% RSPO-certified palm and palm kernel oil by December 2018, we have learned that transitioning all of our products is a complex process given the scope of our business and breadth of product portfolio. We are continuing to work with our suppliers to source Sysco Brand products from RSPO certified facilities.

3.5 Which countries do these commitments cover?

Canada , United States

3.6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

Sysco provides our customers with information about our RSPO membership and certified palm oil through sustainability report, palm oil policy and other publications. We also incorporate RSPO palm oil in discussions with customers interested in this topic.

4. Trademark Use

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

4.2 Please select the countries where you use or intend to apply the Trademark

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4.2.1 Please state the year when you began or plan to begin to apply the Trademark

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4.3 Please explain why

- Challenging reputation of palm oil
 - Confusion among end-consumers
 - Costs of changing labels
 - Difficulty of applying for RSPO Trademark
 - Lack of customer demand
 - Limited label space
 - Low consumer awareness
 - Low usage of palm oil
 - Risk of supply disruption
 - Others
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Other:

5. Actions for Next Reporting Period

5.1 Outline activities that you will take in the coming year to promote the use of RSPO-certified palm oil and oil palm products along the supply chain.

Sysco has established a cross functional team to communicate internally, as well as externally, about the importance of sustainable palm oil. This team is also responsible for implementation of our Sustainable Palm Oil policy, including working with our suppliers to source sustainable palm oil in our Sysco Brand products.

We have taken a number of actions and made considerable progress against that objective. The first was identifying all Sysco Brand products that contain palm oil. This was a detailed and lengthy process, since palm oil is an ingredient in many products rather than a commodity or product in itself. Sysco also surveyed all suppliers to identify which type of palm oil they were currently using and focused our most intensive efforts on the approximately 25 suppliers that represent about 85 percent of the case volume of relevant products. We worked with these key suppliers to move towards compliance with our policy in 2018.

We are taking several additional actions in 2019, including incorporating palm oil requirements into new Sysco Brand supplier agreements and product specifications.

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

No - Redact volume data

7. Application of Principles & Criteria for all member sectors

7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: [Sysco Palm Oil Policy_Final_April2016.pdf](#)
Link: --

7.1.B Land use rights

File: [Sysco Palm Oil Policy_Final_April2016.pdf](#)
Link: --

7.1.C Ethical conduct and human rights

File: [Sysco Palm Oil Policy_Final_April2016.pdf](#)
Link: --

7.1.D Labour rights

File: [Sysco Palm Oil Policy_Final_April2016.pdf](#)
Link: --

7.1.E Stakeholder engagement

File: [Sysco Palm Oil Policy_Final_April2016.pdf](#)
Link: --

7.1.F None of the above. Please explain why.

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7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSP0-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

See Sysco Palm Oil Policy.

8. Greenhouse Gas (GHG) Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

8.1.1 Please upload your publicly available GHG report

File: --

Link: <https://www.sysco.com/dam/jcr:2a7e2689-36e4-4a21-8fb0-bf9765a91de2/Sysco%202018%20CDP%20Climate%20Change%20Submission>

8.1.2 OR please insert the URL to the GHG section of your corporate website.

Link: <https://www.sysco.com/dam/jcr:2a7e2689-36e4-4a21-8fb0-bf9765a91de2/Sysco%202018%20CDP%20Climate%20Change%20Submission>

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

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8.3 What methodology are you using to calculate your GHG footprint?

The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

9. Support for Oil Palm Smallholders

9.1 Are you currently supporting any oil palm Independent Smallholder groups?

No

9.2 How are you supporting them?

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9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

No

9.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?

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10. Challenges

10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

Other:

Sysco is the global leader in selling, marketing and distributing food products to restaurants, healthcare and educational facilities, lodging establishments and other customers who prepare meals away from home. Given our scale, we have faced challenges regarding data technology and tracking capabilities to understand which of our suppliers use certified palm and which suppliers need to transition. This challenge is even more complex when considering palm oil derivatives. We prioritized work with our largest suppliers that have the highest case volume in relation to palm and palm kernel oil. Partnering with our top 25 suppliers on RSPO palm that account for approximately 85% of our case volume for products containing palm oil.

10.2 In addition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to transform markets in other ways?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

Other:

10.3 Please attach or add links to any other information from your organisation on your policies and actions on palm oil

CSR Report: <https://csr2018report.sysco.com/>

Supplier Code of Conduct: https://www.sysco.com/dam/jcr:b7b8c73f-00ef-4d6f-bd61-7bef62fbccc6/suppliers_code_of_conduct_brochure.pdf