

Particulars

About Your Organisation

1.1 Name of your organization

OLEOFLORES S A S

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
 - Processor and/or Trader
 - Consumer Goods Manufacturer
 - Retailer and/or Wholesaler
 - Bank and/or Investor
 - Social and/or Development NGO
 - Environmental and/or Conservation NGO
 - Supply Chain Associate
 - Affiliate
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1.3 Membership number

2-0530-14-000-00

1.4 Membership category

Palm Oil Processors and/or Traders

1.5 Membership sector

Ordinary

Processor and/or Trader**1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Refiner of CPO and PKO
- Trader with physical possession
- Trader without physical possession
- Palm kernel crusher
- Food and non-food ingredients producer
- Power, energy and biofuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil owned and/or managed by the member and/or all entities that belong to the group.

Oleoflores Group has 3 main palm oil operations sites.

(1) Oleoflores SAS that includes 2 owned estates of palm oil plantations, 1.235 hectares (planted), 1 mill of 42 Tn/Hr (FFB and CPO), 1 expeller/crusher (PK and PKO), 1 refinery, margarine and shortening factory, and biodiesel plant. All this sites already certified in RSPO P&C and SCC, including ISCC EU and PLUS.

We have a supply base of FFB of 149 smallholders (in certification process) with an area of 2.100 has. aprox., and 171 independent growers (in certification process) with 9.500 has. aprox., with a total of 11.600has. planted of supply base in this area site.

(2) Extractora Aceites y Grasas del Catatumbo SAS, operates within 1 mill of 45 Tn/hr and a supply base of 1.100 smallholders of FFB with a total area of 18.000 has. aprox. There area right now 347 smallholders certified in RSPO P&C as well as the mill with P&C and SCC (certification issue in process).

(3) Extractora Maria La Baja SAS, operates with 1 mill of 32 Tn/hr with 7 owned estates (948 has, in total), and 845 smallholders as supply base of FFB with an area of 11.000 has. aprox. This site is in its implementation process projected for 2019 to be certified in RSPO P&C and SCC.

2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

Argentina , Chile , Colombia , Germany , Mexico , Netherlands , Peru , Spain , United States

2.2 Volumes of palm oil and oil palm products

2.2.1 Total volume of crude and refined palm oil handled/traded/processed in the year (tonnes)

290,000.00

2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)

65,000.00

2.2.3 Total volume of palm kernel expeller handled/traded/processed in the year (tonnes)

14,000.00

2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year (tonnes)

330,000.00

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

699,000.00

2.3 Volumes of palm oil and oil palm products certified

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 RSPO Credits from Mill / Crusher	-	-	-	-
2.3.2 RSPO Credits from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance (MB)	12500	-	-	-
2.3.4 Segregated (SG)	-	-	-	-
2.3.5 Identity Preserved (IP)	-	-	-	-
2.3.6 Total volume (tonnes)	12500	-	-	-

2.4 Volume sold in the year that is RSPO-certified (tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Mass Balance (MB)	1400	-	-	-
2.4.2 Segregated (SG)	-	-	-	-
2.4.3 Identity Preserved (IP)	-	-	-	-
2.4.4 Total volume (tonnes)	1400	-	-	-

2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?

0.00

2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?

2,500.00

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:**2.5.1 Africa**

0%

2.5.2 Oceania0%

2.5.3 Europe0%

2.5.4 North America0%

2.5.5 Latin America0%

2.5.6 Middle East0%

2.5.7 China0%

2.5.8 India0%

2.5.9 Indonesia0%

2.5.10 Malaysia0%

2.5.11 Rest of Asia0%

3. Time-Bound Plan**3.1 Year of first supply chain certification (planned or achieved).**2017

3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil palm products.2017

3.2.1 If target has not been met, please explain why.

Implementation costs concerning HCV/HCS and LUCA studies due to the fact of the extension of them towards our smallholders area. Smallholders implementation process takes more time due to trainings, costs of improvements (documents, infrastructures, signs, health&safety conditions, etc). Limited internal personnel to cover all issues in the same area.

3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.2024

3.3.1 If target has not been met, please explain why.-

3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products2025

3.4.1 If target has not been met, please explain why.-

3.5 Which countries do these commitments cover?Argentina , Chile , Colombia , Mexico , Netherlands , Spain , United States

3.6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

By our communications program as well as to send them a very precise information about our sustainability objectives, plans and actions already in place.

Certifications as ISCC, Kosher, ISO 9001, ISO17025 also helps us a lot to consolidate our sustainable integrated management.

4. Trademark Use**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**No

4.2 Please select the countries where you use or intend to apply the Trademark-

4.2.1 Please state the year when you began or plan to begin to apply the Trademark-

4.3 Please explain why

- Challenging reputation of palm oil
 - Confusion among end-consumers
 - Costs of changing labels
 - Difficulty of applying for RSPO Trademark
 - Lack of customer demand
 - Limited label space
 - Low consumer awareness
 - Low usage of palm oil
 - Risk of supply disruption
 - Others
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Other:

We do not use the trademark as we do not have requirements of our final products as RSPO certified. We only trade or sell bulk products as RSPO to our B2B buyers.

5. Actions for Next Reporting Period**5.1 Outline activities that you will take in the coming year to promote the use of RSPO-certified palm oil and oil palm products along the supply chain.**

Maintain our certification pace to manage 100% certified units by 2024. Smallholders widely inclusion. Keep our sustainability objectives and actions running efficiently each year. Improve effectiveness communication within our internal stakeholders. Consolidate the sustainability indicators yearly to analyze integrated performance within our operations.

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: [Política Ambiental Feb 2018 - OLEOFLORES SAS.pdf](#)

Link: Environmental policy

7.1.B Land use rights

File: --

Link: --

7.1.C Ethical conduct and human rights

File: [ACTUALIZACIÓN CODIGO DE ETICA Y POLITICA DE BUEN GOBIERNO OLEOFLORES 2016 \(3\).pdf](#)

Link: Ethical code, Human Rights, No discrimination, Inclusion, No exploitation

7.1.D Labour rights

File: --

Link: Its contained in our Internal Work Regulation established within the Labour Laws in Colombia

7.1.E Stakeholder engagement

File: --

Link: We manage Social Impact Assesments that includes the stakeholder mapping and participation within our activities. Meetings regulary with stakeholders to align activities and actions towards communities to benefit and enhaced their livelihoods and life quality.

7.1.F None of the above. Please explain why.

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7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

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8. Greenhouse Gas (GHG) Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

8.1.1 Please upload your publicly available GHG report

File: --

Link: --

8.1.2 OR please insert the URL to the GHG section of your corporate website.

Link:

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

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8.3 What methodology are you using to calculate your GHG footprint?

The Palm GHG Version 3

9. Support for Oil Palm Smallholders

9.1 Are you currently supporting any oil palm Independent Smallholder groups?

Yes

9.2 How are you supporting them?

We support smallholders, as we have the largest group in Colombia (almost 3, 000). We encourage in our assistance program the sustainability objectives. Our integrated good agricultural practices are in line with sustainable requirements within all of our site. We have a specific program for them with trainings, seminars, implementations in their farm, technical assistance, enviromental compliance managment, social development and having them as part of the shareholders of our mills. Chain value integration.

9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

9.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?

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10. Challenges

10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

Other:

Not enough demand from RSPO certified products as Mass Balance, only segregated and IP are been requestd and that leave us with practically no option than to sell as conventional. Market, buyers and B2B companies should be more considered towards MB model. The gap for not buying this model is closing options to a lot of palm oil companies to continue with RSPO.

10.2 In addition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to transform markets in other ways?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

Other:**10.3 Please attach or add links to any other information from your organisation on your policies and actions on palm oil**

www.oleoflores.com