

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

IOI Corporation Berhad

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
  - Processor and/or Trader
  - Consumer Goods Manufacturer
  - Retailer and/or Wholesaler
  - Bank and/or Investor
  - Social and/or Development NGO
  - Environmental and/or Conservation NGO
  - Supply Chain Associate
  - Affiliate
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#### 1.3 Membership number

2-0002-04-000-00

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#### 1.4 Membership category

Palm Oil Processors and/or Traders

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#### 1.5 Membership sector

Ordinary

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**Grower****1. Operational Profile****1.1 Please state your main activities as a palm oil grower:**

- Oil palm grower without palm oil mill
  - Oil palm grower with palm oil mill
  - Oil palm grower with palm oil mill and palm kernel crushing plant
  - Smallholder Group Manager
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**2. Operations and Certification Progress****2.1 Land area controlled and managed associated to palm oil**

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**2.1.1 Please state the number of palm oil estates controlled or managed**

90.00

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**2.1.2 Total land controlled or managed for oil palm cultivation - planted (hectares)**

197,419.57

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**2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)**

5,148.72

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**2.1.4 Total land designated and managed as HCV areas (hectares)**

7,527.52

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**2.1.5 Other conservation areas set aside excluding HCV areas reported in 2.1.4**

7,372.24

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**2.1.6 Total land under Scheme/Plasma smallholders certified (hectares)**

0.00

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**2.1.7 Total land under Scheme/Plasma smallholders uncertified (hectares)**

4,436.67

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**2.1.8 Total land area controlled/managed for oil palm cultivation**

221,904.72

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**2.2 Certification progress:**

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**2.2.1 Number of management units certified under RSPO P&C Certification**

98.00

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**2.2.2 Total certified area under RSPO P&C Certification**173,446.20

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**2.3 In which countries are your estates located?**

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**2.3.1 Indonesia - Please indicate which province(s)**West Kalimantan

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**2.3.2 Malaysia - Please indicate which state(s)**Johor, Malacca, Negeri Sembilan, Pahang, Sabah, Sarawak

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**Other:**

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**2.4 New plantings and development (excluding replanting):**

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**2.4.1 New area planted in this reporting period (hectares)**1,547.00

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**2.4.2 Did you submit any New Planting Procedures (NPP) notifications to RSPO this year?**Yes

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**2.4.2.1 For plantings undertaken in this reporting period, have NPPs been submitted previously?**Yes

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**2.4.2.2 How many NPP notifications have been submitted to RSPO during this reporting period?**1.00

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**2.4.2.3 Please explain why NPP notifications have not been submitted to RSPO for the year or in the previous year for plantings undertaken in this reporting period?**-

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**2.5 Supply of Fresh Fruit Bunches (FFB)**

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**2.5.1 Please choose from the list below if you have smallholders and/or outgrowers as part of your supply base?**

- Scheme/Plasma smallholders
  - Independent smallholders
  - Outgrowers
  - Other third-party suppliers
- 

**2.5.2 Scheme/Plasma smallholder operations that supply your organisation:**

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**2.5.2.1 Scheme/Plasma Smallholder total FFB volume that is supplied (tonnes)**35,860.15

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**2.5.2.2 Scheme/Plasma Smallholder FFB volume supplied that is certified (tonnes)**0.00

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**2.5.3 Independent smallholder operations that supply your organisation:**

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**2.5.3.1 Independent Smallholder Total FFB volume that is supplied (tonnes)**4,002.95

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**2.5.3.2 Independent Smallholder FFB volume supplied that is certified (tonnes)**0.00

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**2.5.4 Outgrower operations that supply your organisation**

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**2.5.4.1 Outgrower total FFB volume that is supplied (tonnes)**20,720.30

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**2.5.4.2 Outgrower FFB volume supplied that is certified (tonnes)**2,238.38

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**2.5.5 Other 3rd party supplier operations that supply your organisation**

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**2.5.5.1 Other 3rd Party Supplier total FFB volume that is supplied (tonnes)**72.91

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**2.5.5.2 Other 3rd Party Supplier FFB volume supplied that is certified (tonnes)**0.00

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**2.6 Fresh Fruit Bunches (FFB) processing and production operations**

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**2.6.1 Number of palm oil mills operated**15.00

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**2.6.2 Number of palm oil mills certified under RSPO P&C 2013**14.00

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**2.6.3 Total hourly FFB processing capacity (tonne FFB/hr)**966.00

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**2.7 Palm Kernel processing and production capacity**

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**2.7.1 Number of palm kernel crushers and/or palm kernel mills operated**1.00

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**2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)**1.00

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**2.7.3 Total hourly kernel processing capacity (tonne PK/hr)**37.50

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**3. Volume of RSPO-certified oil palm products****3.1 CSPO sold as RSPO-certified**

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**3.1.1 CSPO sold as RSPO-certified - Identity Preserved (IP)**8,609.00

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**3.1.2 CSPO sold as RSPO-certified - Segregated (SG)**370,522.44

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**3.1.3 CSPO sold as RSPO-certified - Mass Balance (MB)**786.29

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**3.1.4 CSPO sold as RSPO-certified - Book and Claim (Credits)**18,017.00

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**3.1.5 Total CSPO sold as RSPO-certified**397,934.73

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**3.2 CSPO sold under other certification schemes**18,798.04

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**3.3 CSPO sold as conventional**111,117.92

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**3.4 Total CSPO**527,850.69

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**3.5 CSPK sold as RSPO-certified**

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**3.5.1 CSPK sold as RSPO-certified - Identity Preserved (IP)**96,771.00

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**3.5.2 CSPK sold as RSPO-certified - Segregated (SG)**36,970.00

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**3.5.3 CSPK sold as RSPO-certified - Mass Balance (MB)**6,897.00

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**3.5.4 CSPK sold as RSPO-certified**140,638.00

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**3.6 CSPK sold under other certification schemes**0.00

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**3.7 CSPK sold as conventional**18,207.00

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**3.8 Total CSPK**158,845.00

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**4. Time-Bound Plan****4.1 Year of first RSPO P&C certification (planned or achieved)**2009

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**4.2 Year expected to achieve 100% RSPO certification of estates and mills.**2023

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**4.2.1 If target has not been met, please explain why.**

The delay in achieving 100% RSPO certification is due to the following reasons;

1. Location of Estate(s): IOI-Pelita, in Sarawak.

Reason(s): Settlement on the dispute over land ownership in Tinjar Long Lapok is still in progress through the engagement programme headed by the IOI stakeholder team.

2. Location of Estate(s): PT.SKS, PT BNS and PT BSS

Reason(s): As at October 2018, IOI still addressing the issues that were highlighted by the RSPO Complaints Panel (CP). The case was monitored by RSPO Investigate and Monitoring Unit, on the implementation of its Action Plans to ensure continuous sustainable development

3. Location of Estate(s): PT. KPAM

Reason(s): The estate is currently under development and the planting will take two years which was initiated in June 2018 to December 2019.

The progress of the certification program for all of the above estates, is progressively updated in our quarterly report as per requirement of RSPO Principle & Criteria Certification Systems-June 2017; Updated information on minimum requirements for multiple managements units, clause 4.5.1

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**4.3 Year expected to achieve 100% RSPO certification of Scheme/Plasma/Associated smallholders and Outgrowers.**2023

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4.3.1 If target has not been met, please explain why.

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4.4 Year expected to achieve 100% RSPO certification for all FFB, regardless of source.

2027

4.4.1 If target has not been met, please explain why.

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## 5. Concession Map

5.1 With regards to RSPO General Assembly resolution 6G that calls for members to submit maps of their concessions by ACOP deadline, please upload your estate location concession map(s) in Shapefile format.

Uploaded

5.2 You hereby declare that map data submission represents 100% of an oil palm growers' concession sites (both RSPO certified and uncertified)

Yes

5.3 Please state if any concession sites have been recently acquired or if any concession sites have changed ownership since the previous ACOP submission.

NA

## 6. GHG Footprint

6.1 Are you currently assessing your operational GHG footprint using the RSPO PalmGHG Calculator?

Yes

6.1.1 Please upload your publicly available report

File: --

6.1.1.1 OR please insert the URL to the GHG section of your corporate website.

Link: [https://www.ioigroup.com/Content/IR/IR\\_Reports](https://www.ioigroup.com/Content/IR/IR_Reports)

6.1.2 What method are you currently using to assess your operational GHG footprint?

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6.2 GHG footprint

6.2.1 What is the average GHG footprint by - hectare (tCO<sub>2</sub>e/ha)?

0.00

6.2.2 What is the average GHG footprint by - tonne of crude palm oil (tCO<sub>2</sub>e/tCPO)?

0.00

**6.3 What would be the key emission sources identified?**

Fertilizer Emission, Land Conversion, POME

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**6.4 What measures are currently being taken to reduce GHG emissions?**

- (a) Installation of biogas capturing systems
  - (b) Substitute nitrogen fertilizer with organic fertilizer/compost/EFB Mulch
  - (c) Optimum fertilizer application by following the recommendation from our research center
  - (d) Implement BMPs in line with RSPO BMP Manual
  - (e) Maintain high water tables and good ground cover
  - (f) Ensure cover crop are planted as soon as possible after clearing of land
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**7. Actions for Next Reporting Period****7.1 Outline activities that you will undertake in the coming year to advance your certification efforts.**

Providing suitable partnership and capacity building program with non-certified operating units to improve the ability in implementing the sustainability practices and reduce knowledge gap among staffs.

With the support from internal expertise with various experience, inhouse training program could be planned and implemented to suit the need of the certification process and preparations for the non-certified operating unit. Gap assessment by external auditor(s) will become part of the plan in expedite the certification process.

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**7.2 Outline activities that you will undertake in the coming year to promote CSPO along the supply chain.**

IOI is currently publishing the quarterly progress report on our Sustainability Implementation Plan (SIP). Our SIP will serve as a practical working document that is used as a guideline to implement our long-term sustainability related activities, and to achieve our objective with reliable milestones within the given timelines for each subject or areas of interest that is outlined in our Sustainable Palm Oil Policy (SPOP).

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**8. Non-Disclosure**

**8.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 and Section 3 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 and Section 3 displayed publicly.**

Yes - Display Publicly

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**9. Support for Oil Palm Smallholders****9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

Yes

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**9.2 How are you supporting them?**

By providing training, guideline and networks to technical expertise and certification body to enable them to proceed with the certification program.

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**


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**9.2.2 When do you plan to start supporting oil palm Independent Smallholders?**

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**10. Challenges**

**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

**Other:**

1. Changes in local legal law and other regulations related to plantation management. Our plantation region in Malaysia, has subscribed to legal system that enable our sustainable team to get access to the latest relevant laws and regulations to support the management of our plantation. Meanwhile, in Indonesia, IOI is consistently conduct the effort to track if there is any changes of law and regulation.

2. One of the key obstacles that could affect the operation of our plantation, especially on social issues include lack of awareness on the usage of fire in agricultural practices, land rights and access to suitable capacity building. In order to address these issues we have developed a platform for the community to participate or access to the training program, including enhancing the communication between our plantation and the adjacent communities.

3. Standard knowledge or understanding of the current issues such as Labour Law Implementation, HCV management measures and etc. is not standardized among the member of the certification bodies (CBs). There is a need to provide adequate background information to the CBs in order to avoid any misinterpretations in the principle / criteria and indicators during the re-certification process.

**10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

**Other:**

Through the implementation of the landscape approach project, the efforts in promoting the establishment of partnership program with key stakeholders such as, local communities, NGOs, government bodies and other companies that is located adjacent to our plantations is established. This is to ensure the implementation of fire alert prevention system, HCV mitigation measures, and biodiversity conservation program is effective.

**10.3 Please add links to any other information from your organisation on your policies and actions on palm oil:**

[https://www.ioigroup.com/Content/S/S\\_Sustainability](https://www.ioigroup.com/Content/S/S_Sustainability)

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**Processor and/or Trader****1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Refiner of CPO and PKO
- Trader with physical possession
- Trader without physical possession
- Palm kernel crusher
- Food and non-food ingredients producer
- Power, energy and biofuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

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Other:

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**2. Palm Oil and Certified Sustainable Palm Oil Use**

2.1 Please include details of all operations using palm oil owned and/or managed by the member and/or all entities that belong to the group.

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2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

Applies globally

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2.2 Volumes of palm oil and oil palm products

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2.2.1 Total volume of crude and refined palm oil handled/traded/processed in the year (tonnes)

N/A

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2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)

N/A

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2.2.3 Total volume of palm kernel expeller handled/traded/processed in the year (tonnes)

N/A

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2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year (tonnes)

N/A

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2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

N/A

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**2.3 Volumes of palm oil and oil palm products certified**

| Description                                     | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------|-----------------------------------|----------------------|--|
| 2.3.1 RSPO Credits from Mill / Crusher          | N/A                        | N/A                               | N/A                  | N/A  |
| 2.3.2 RSPO Credits from Independent Smallholder | N/A                        | N/A                               | N/A                  | N/A  |
| 2.3.3 Mass Balance (MB)                         | N/A                        | N/A                               | N/A                  | N/A  |
| 2.3.4 Segregated (SG)                           | N/A                        | N/A                               | N/A                  | N/A  |
| 2.3.5 Identity Preserved (IP)                   | N/A                        | N/A                               | N/A                  | N/A  |
| 2.3.6 Total volume (tonnes)                     | N/A                        | N/A                               | N/A                  | N/A  |

**2.4 Volume sold in the year that is RSPO-certified (tonnes):**

| Description                   | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|-------------------------------|----------------------------|-----------------------------------|----------------------|--|
| 2.4.1 Mass Balance (MB)       | N/A                        | N/A                               | N/A                  | N/A  |
| 2.4.2 Segregated (SG)         | N/A                        | N/A                               | N/A                  | N/A  |
| 2.4.3 Identity Preserved (IP) | N/A                        | N/A                               | N/A                  | N/A  |
| 2.4.4 Total volume (tonnes)   | N/A                        | N/A                               | N/A                  | N/A  |

**2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?**

N/A

**2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?**

N/A

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:****2.5.1 Africa**

0%

**2.5.2 Oceania**

9.7%

**2.5.3 Europe**

46.6%

**2.5.4 North America**11.5%

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**2.5.5 Latin America**1.9%

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**2.5.6 Middle East**0.5%

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**2.5.7 China**0.4%

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**2.5.8 India**6%

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**2.5.9 Indonesia**0.1%

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**2.5.10 Malaysia**7.3%

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**2.5.11 Rest of Asia**4.2%

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**3. Time-Bound Plan****3.1 Year of first supply chain certification (planned or achieved).**2011

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**3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil palm products.**2011

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**3.2.1 If target has not been met, please explain why.**NA

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**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.**2013

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**3.3.1 If target has not been met, please explain why.**NA

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**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

N/A

**3.4.1 If target has not been met, please explain why.**

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**3.5 Which countries do these commitments cover?**

Malaysia

**3.6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

1. Active member of several RSPO Working Groups.
2. Created information materials such as brochures and flyers for the customers.
3. Provide training to overseas sales agents and customers.
4. Quarterly update of our dashboard is published in the website with key information on IOI policy and sustainability initiatives.

**4. Trademark Use****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

**4.2 Please select the countries where you use or intend to apply the Trademark**

Malaysia

**4.2.1 Please state the year when you began or plan to begin to apply the Trademark**

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**4.3 Please explain why**

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Other:

**5. Actions for Next Reporting Period**

**5.1 Outline activities that you will take in the coming year to promote the use of RSPO-certified palm oil and oil palm products along the supply chain.**

1. Quarterly update of our dashboard and published in IOI website.
  2. Continue sourcing of RSPO materials.
  3. Producing information materials such as brochures and flyers for customers, including information on RSPO and our RSPO-certified products.
  4. Establish a responsible, traceable and transparent palm oil supply chain via a sustainable networks program.
    - (a) Monitoring and influencing our supply chain. Executing our 3-steps approach- know the origin of the oil, prioritize mills via risk assessments and on-site mill verification. In this supply base assessment we support RSPO certification.
    - (b) Welcome collaboration program at industry level. Actual change on the ground is also driven through collaboration. We contribute to the advancement of a sustainable palm oil industry as a whole through our role or commitment to several industries,Â business engagement.
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**6. Non-Disclosure of Information**

**6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.**

No - Redact volume data

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**7. Application of Principles & Criteria for all member sectors**

**7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

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**7.1.A Water, land, energy and carbon footprints**

File: --

Link: [https://www.ioigroup.com/Content/S/S\\_Sustainability](https://www.ioigroup.com/Content/S/S_Sustainability)

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**7.1.B Land use rights**

File: --

Link: [https://www.ioigroup.com/Content/S/S\\_Sustainability](https://www.ioigroup.com/Content/S/S_Sustainability)

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**7.1.C Ethical conduct and human rights**

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Link: [https://www.ioigroup.com/Content/S/S\\_Sustainability](https://www.ioigroup.com/Content/S/S_Sustainability)

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**7.1.D Labour rights**

File: --

Link: [https://www.ioigroup.com/Content/S/S\\_Sustainability](https://www.ioigroup.com/Content/S/S_Sustainability)

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**7.1.E Stakeholder engagement**

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Link: [https://www.ioigroup.com/Content/S/S\\_Sustainability](https://www.ioigroup.com/Content/S/S_Sustainability)

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**7.1.F None of the above. Please explain why.**

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**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

IOI published quarterly update of the dashboard, whereas the report can be accessible through the IOI website. This provide better ease of navigation and access to the information relating to IOI's commitments towards sustainability and the group commitment towards transparency.

Our Sustainability Implementation Plan (SIP) serves as a practical working document that puts into practice the commitments stated in our IOI Group Sustainable Palm Oil Policy (SPOP). The SIP is published twice a year with quarterly progress update on clear activities, milestones and timelines for each subject area outlined in the SPOP.

[https://www.ioigroup.com/Content/S/S\\_Sustainability](https://www.ioigroup.com/Content/S/S_Sustainability)

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**8. Greenhouse Gas (GHG) Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

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**8.1.1 Please upload your publicly available GHG report**

File: --

Link: [https://www.ioigroup.com/Content/IR/PDF/SR/2018\\_SR.pdf](https://www.ioigroup.com/Content/IR/PDF/SR/2018_SR.pdf)

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**8.1.2 OR please insert the URL to the GHG section of your corporate website.**

Link: [https://www.ioigroup.com/Content/IR/PDF/SR/2018\\_SR.pdf](https://www.ioigroup.com/Content/IR/PDF/SR/2018_SR.pdf)

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**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**

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**8.3 What methodology are you using to calculate your GHG footprint?**

2006 IPCC Guidelines for National Greenhouse Gas Inventories

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**9. Support for Oil Palm Smallholders****9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

Yes

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**9.2 How are you supporting them?**

IOI working through engagement and projects with customer

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**

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**9.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?**

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**10. Challenges**

**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

**Other:**

1. Market Uptake for CSPO. IOI facilitates active promotion of RSPO and predominantly physical CSPO via the SG/ MB model to increase uptake of physical CSPO in the market (eg. customer engagement, internal training).
2. Total demand for CSPO and CSPKO derivatives does not yet justify the economical implementation of the RSPO SC models where SG may not be economically viable. Thus, IOI promotes the MB model for Oleochemicals as a step up to physical transition models.
3. The complexity of downstream oleochemical processes and fractions complicates market entry. IOI leads the ASEAN Oleochemicals Manufacturers Group (AOMG) in drafting rules to promote growth of RSPO-certified oleochemical derivatives and ensure manageable entry cost to spur demand.
4. Cost of producing CSPO making it less attractive to growers and commercial millers. On top of that, there is also cost of using RSPO system that must be paid by supply chain players, making selling of CSPO more difficult.

**10.2 In addition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to transform markets in other ways?**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

**Other:**

1. The group Sustainable Palm Oil Policy (SPOP) has ensured that all third-party suppliers comply with our sustainability requirement.
2. Contribute to the advancement of a sustainable palm oil industry as a whole through our role in several industry networks. (e.g. RSPO T&T, BOG)
3. Regular engagement with Stakeholders on the benefits of RSPO Certification via conferences and direct engagement with customers.
4. Representatives in the RSPO T&T SC and a Steering Committee Members for the Oleochemicals and Derivatives Work Group
5. Engagement process with suppliers in our mill verification program
6. Participation of 2018 National Energy and IChemE Malaysia Awards.

**10.3 Please attach or add links to any other information from your organisation on your policies and actions on palm oil**

[https://www.ioigroup.com/Content/S/S\\_Dashboard](https://www.ioigroup.com/Content/S/S_Dashboard)

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