

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Olenex Holdings B.V.

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
  - Processor and/or Trader
  - Consumer Goods Manufacturer
  - Retailer and/or Wholesaler
  - Bank and/or Investor
  - Social and/or Development NGO
  - Environmental and/or Conservation NGO
  - Supply Chain Associate
  - Affiliate
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#### 1.3 Membership number

2-0677-16-000-00

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#### 1.4 Membership category

Palm Oil Processors and/or Traders

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#### 1.5 Membership sector

Ordinary

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**Processor and/or Trader**

**1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Refiner of CPO and PKO
- Trader with physical possession
- Trader without physical possession
- Palm kernel crusher
- Food and non-food ingredients producer
- Power, energy and biofuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

Other:

**2. Palm Oil and Certified Sustainable Palm Oil Use**

2.1 Please include details of all operations using palm oil owned and/or managed by the member and/or all entities that belong to the group.

Olenex Sàrl,  
Olenex Edible Oils BV, Rotterdam, Netherlands  
Olenex Edible Oils GmbH, Brake, Germany  
Olenex Edible Oils GmbH - Werk Noblee, Hamburg, Germany  
Olenex Edible Oils GmbH - Werk Noblee palm refinery, Hamburg, Germany

2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

Austria , Belgium , Bosnia & Herzegovina , Czech Republic , Denmark , Finland , France , Germany , Greece , Hungary , Ireland , Italy , Lithuania , Netherlands , New Zealand , Norway , Poland , Portugal , Romania , Russia , Serbia , Slovakia , Spain , Sweden , Switzerland , United Kingdom

2.2 Volumes of palm oil and oil palm products

2.2.1 Total volume of crude and refined palm oil handled/traded/processed in the year (tonnes)

N/A

2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)

N/A

2.2.3 Total volume of palm kernel expeller handled/traded/processed in the year (tonnes)

N/A

2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year (tonnes)

N/A

**2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)**

N/A

**2.3 Volumes of palm oil and oil palm products certified**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 RSPO Credits from Mill / Crusher	N/A	N/A	N/A	N/A
2.3.2 RSPO Credits from Independent Smallholder	N/A	N/A	N/A	N/A
2.3.3 Mass Balance (MB)	N/A	N/A	N/A	N/A
2.3.4 Segregated (SG)	N/A	N/A	N/A	N/A
2.3.5 Identity Preserved (IP)	N/A	N/A	N/A	N/A
2.3.6 Total volume (tonnes)	N/A	N/A	N/A	N/A

**2.4 Volume sold in the year that is RSPO-certified (tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Mass Balance (MB)	N/A	N/A	N/A	N/A
2.4.2 Segregated (SG)	N/A	N/A	N/A	N/A
2.4.3 Identity Preserved (IP)	N/A	N/A	N/A	N/A
2.4.4 Total volume (tonnes)	N/A	N/A	N/A	N/A

**2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?**

N/A

**2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?**

N/A

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:**

**2.5.1 Africa**

0%

**2.5.2 Oceania**

0%

**2.5.3 Europe**

55%

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**2.5.4 North America**

0%

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**2.5.5 Latin America**

0%

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**2.5.6 Middle East**

0%

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**2.5.7 China**

0%

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**2.5.8 India**

0%

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**2.5.9 Indonesia**

0%

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**2.5.10 Malaysia**

0%

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**2.5.11 Rest of Asia**

0%

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**3. Time-Bound Plan**

**3.1 Year of first supply chain certification (planned or achieved).**

2016

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**3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil palm products.**

2016

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**3.2.1 If target has not been met, please explain why.**

Comment: In 2016, Olenex became a full-function joint venture when parent companies ADM and Wilmar transitioned four already RSPO-certified refineries to Olenex. From the start, all those refineries continued sell to RSPO certified.

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**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.**

2016

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**3.3.1 If target has not been met, please explain why.**

Comment: In 2016, Olenex became a full-function joint venture when parent companies ADM and Wilmar transitioned four already RSPO-certified refineries to Olenex. From the start, all those refineries continued sell RSPO certified.

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**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2020

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**3.4.1 If target has not been met, please explain why.**

The supply chain is largely driven by market demand. Olenex continuously stimulates additional demand and uptake of certified sustainable palm oil products. Olenex is ready to deliver RSPO material upon demand of our customers; if demand increases, Olenex will secure supply.

The situation currently is that there is insufficient demand for RSPO-certified products from end product manufacturers. In the past, Olenex tried to convert two of its four plants to 100% RSPO but had to reverse this because not all customers were willing to buy certified products. Processors and traders cannot afford to buy more certified products than customers buy because this is financially not sustainable. Shared Responsibility requires end product manufacturers to increase demand for certified sustainable palm oil.

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**3.5 Which countries do these commitments cover?**

Germany , Netherlands

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**3.6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

- 1) Olenex is active in different industry working groups (MVO, EPOA, RSPO) in order to stimulate uptake.
  - 2) Olenex informs its customers about certified sustainable palm oil products, its features and availability at different industry events.
  - 3) Olenex currently meet all its customers' demand for sustainable palm oil. Processing facilities could accommodate greater throughput pending customer demand. If customer demand increases for certified sustainable palm oil products Olenex will respond by working to supply the customer with the products that they are willing to procure.
  - 4) The supply chain is largely driven by market demand. Olenex continuously stimulates additional demand and uptake of certified sustainable palm oil products.
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**4. Trademark Use****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

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**4.2 Please select the countries where you use or intend to apply the Trademark**

United Kingdom

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**4.2.1 Please state the year when you began or plan to begin to apply the Trademark**

2018

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**4.3 Please explain why**

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Other:

**5. Actions for Next Reporting Period**

**5.1 Outline activities that you will take in the coming year to promote the use of RSPO-certified palm oil and oil palm products along the supply chain.**

Olenex will continue to promote the benefits of RSPO certification and will invite its customers to participate in its efforts to secure a sustainable palm oil supply chain by guiding them to become RSPO members.

In addition to participating in RSPO meetings and summits, Olenex will also actively foster and market RSPO certified products. We further promote the RSPO and RSPO certified products in our engagement with stakeholders and customers, and actively state our market readiness to meet our customers' demand for RSPO certified oil palm products.

**6. Non-Disclosure of Information**

**6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.**

No - Redact volume data

**7. Application of Principles & Criteria for all member sectors**

**7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

**7.1.A Water, land, energy and carbon footprints**

File: [Olenex Palm Policy English\\_20190510.pdf](#)  
Link: --

**7.1.B Land use rights**

File: [Olenex Palm Policy English\\_20190510.pdf](#)  
Link: --

**7.1.C Ethical conduct and human rights**

File: [Olenex Palm Policy English\\_20190510.pdf](#)  
Link: --

**7.1.D Labour rights**

File: [Olenex Palm Policy English\\_20190510.pdf](#)  
 Link: --

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**7.1.E Stakeholder engagement**

File: [Olenex Palm Policy English\\_20190510.pdf](#)  
 Link: --

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**7.1.F None of the above. Please explain why.**

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**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

EPOA - the European Palm Oil Alliance - offers extensive practice guidelines and information on sustainable palm oil, available in multiple languages: <https://www.palmoilandfood.eu>

Comment under 3.4.1 also applies to 7.0a

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**8. Greenhouse Gas (GHG) Footprint**

**8.1 Are you currently reporting any GHG footprint?**

Yes

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**8.1.1 Please upload your publicly available GHG report**

File: --  
 Link: --

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**8.1.2 OR please insert the URL to the GHG section of your corporate website.**

Link:

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**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**

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**8.3 What methodology are you using to calculate your GHG footprint?**

GHG emission values are reported to customers buying ISCC certified products using ISCC methodology.

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**9. Support for Oil Palm Smallholders**

**9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

Yes

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**9.2 How are you supporting them?**

From 2016 to 2018, Olenex supported WISSH, a 3-year training program for palm oil smallholders in Honduras: <https://spark.adobe.com/page/nVqGv2AmseY2T/>

From 2019 to 2020, Olenex supports WISSCo2, a 2-year training program for palm oil smallholders in Colombia: [http://www olenex.com/img/docs/Olenex%20Sustainability%20Update%202019\\_1.pdf](http://www olenex.com/img/docs/Olenex%20Sustainability%20Update%202019_1.pdf)

In total, Olenex supports 4000 smallholder through capacity building programs.

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**

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**9.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?**

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**10. Challenges**

**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

**Other:**

Imbalanced and negative sentiment on palm oil (leading inter alia to "no palm" claims) related to both health and environmental issues in Europe (specifically Nordics, Belgium, France, Poland, Germany, Italy, Spain).

We also feel there is a misunderstanding in the market about the 51% RSPO uptake. We feel there is less than 49% of CSPO still available in the market as much supply bases are double certified and hence sold as ISCC.

Nevertheless, we conclude that downstream actors - especially end product manufacturers - need to take responsibility and drive the market by creating more demand for certified sustainable palm oil in destination countries.

**10.2 In addition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to transform markets in other ways?**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

**Other:**

The Olenex Palm Supply Chain Policy supports the transformation of the palm oil industry through strict No Deforestation, No Peat, No Exploitation requirements applicable to all growers in the Olenex palm oil supply chain.

Olenex will continue to promote the benefits of RSPO certification and will invite its customers to participate in its efforts to secure a sustainable palm oil supply chain by guiding them to become RSPO members. In addition to participating in RSPO summits and meetings, Olenex will actively foster and market RSPO certified oil palm products. Olenex promotes the RSPO in our engagement with relevant stakeholders and customers and actively state its market readiness to meet its customers demand for RSPO certified oil palm products.

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**10.3 Please attach or add links to any other information from your organisation on your policies and actions on palm oil**

<http://www olenex.com/sustainability.html>

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