

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Olam International Limited

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
  - Processor and/or Trader
  - Consumer Goods Manufacturer
  - Retailer and/or Wholesaler
  - Bank and/or Investor
  - Social and/or Development NGO
  - Environmental and/or Conservation NGO
  - Supply Chain Associate
  - Affiliate
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#### 1.3 Membership number

1-0114-12-000-00

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#### 1.4 Membership category

Oil Palm Growers

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#### 1.5 Membership sector

Ordinary

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**Grower****1. Operational Profile****1.1 Please state your main activities as a palm oil grower:**

- Oil palm grower without palm oil mill  
 Oil palm grower with palm oil mill  
 Oil palm grower with palm oil mill and palm kernel crushing plant  
 Smallholder Group Manager
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**2. Operations and Certification Progress****2.1 Land area controlled and managed associated to palm oil**

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**2.1.1 Please state the number of palm oil estates controlled or managed**5.00

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**2.1.2 Total land controlled or managed for oil palm cultivation - planted (hectares)**60,850.00

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**2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)**10,972.00

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**2.1.4 Total land designated and managed as HCV areas (hectares)**72,432.00

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**2.1.5 Other conservation areas set aside excluding HCV areas reported in 2.1.4**0.00

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**2.1.6 Total land under Scheme/Plasma smallholders certified (hectares)**0.00

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**2.1.7 Total land under Scheme/Plasma smallholders uncertified (hectares)**0.00

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**2.1.8 Total land area controlled/managed for oil palm cultivation**144,254.00

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**2.2 Certification progress:**

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**2.2.1 Number of management units certified under RSPO P&C Certification**2.00

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**2.2.2 Total certified area under RSPO P&C Certification**

93,747.00

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**2.3 In which countries are your estates located?**

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**2.3.1 Indonesia - Please indicate which province(s)**

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**2.3.2 Malaysia - Please indicate which state(s)**

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**Other:**

Gabon

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**2.4 New plantings and development (excluding replanting):**

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**2.4.1 New area planted in this reporting period (hectares)**

0.00

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**2.4.2 Did you submit any New Planting Procedures (NPP) notifications to RSPO this year?**

No

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**2.4.2.1 For plantings undertaken in this reporting period, have NPPs been submitted previously?**

No

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**2.4.2.2 How many NPP notifications have been submitted to RSPO during this reporting period?**

0.00

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**2.4.2.3 Please explain why NPP notifications have not been submitted to RSPO for the year or in the previous year for plantings undertaken in this reporting period?**

No new planting undertaken in this reporting year.

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**2.5 Supply of Fresh Fruit Bunches (FFB)**

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**2.5.1 Please choose from the list below if you have smallholders and/or outgrowers as part of your supply base?**

- Scheme/Plasma smallholders
  - Independent smallholders
  - Outgrowers
  - Other third-party suppliers
- 

**2.5.2 Scheme/Plasma smallholder operations that supply your organisation:**

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**2.5.2.1 Scheme/Plasma Smallholder total FFB volume that is supplied (tonnes)**

0

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**2.5.2.2 Scheme/Plasma Smallholder FFB volume supplied that is certified (tonnes)**

0

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**2.5.3 Independent smallholder operations that supply your organisation:**

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**2.5.3.1 Independent Smallholder Total FFB volume that is supplied (tonnes)**

6.10

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**2.5.3.2 Independent Smallholder FFB volume supplied that is certified (tonnes)**

0.00

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**2.5.4 Outgrower operations that supply your organisation**

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**2.5.4.1 Outgrower total FFB volume that is supplied (tonnes)**

0

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**2.5.4.2 Outgrower FFB volume supplied that is certified (tonnes)**

0

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**2.5.5 Other 3rd party supplier operations that supply your organisation**

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**2.5.5.1 Other 3rd Party Supplier total FFB volume that is supplied (tonnes)**

0

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**2.5.5.2 Other 3rd Party Supplier FFB volume supplied that is certified (tonnes)**

0

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**2.6 Fresh Fruit Bunches (FFB) processing and production operations**

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**2.6.1 Number of palm oil mills operated**

2.00

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**2.6.2 Number of palm oil mills certified under RSPO P&C 2013**

2.00

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**2.6.3 Total hourly FFB processing capacity (tonne FFB/hr)**

135.00

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**2.7 Palm Kernel processing and production capacity**

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**2.7.1 Number of palm kernel crushers and/or palm kernel mills operated**1.00

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**2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)**1.00

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**2.7.3 Total hourly kernel processing capacity (tonne PK/hr)**1.80

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**3. Volume of RSPO-certified oil palm products****3.1 CSPO sold as RSPO-certified**

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**3.1.1 CSPO sold as RSPO-certified - Identity Preserved (IP)**0.00

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**3.1.2 CSPO sold as RSPO-certified - Segregated (SG)**0.00

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**3.1.3 CSPO sold as RSPO-certified - Mass Balance (MB)**3,079.22

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**3.1.4 CSPO sold as RSPO-certified - Book and Claim (Credits)**0.00

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**3.1.5 Total CSPO sold as RSPO-certified**3,079.22

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**3.2 CSPO sold under other certification schemes**0.00

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**3.3 CSPO sold as conventional**32,895.02

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**3.4 Total CSPO**35,974.24

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**3.5 CSPK sold as RSPO-certified**

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**3.5.1 CSPK sold as RSPO-certified - Identity Preserved (IP)**0.00

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**3.5.2 CSPK sold as RSPO-certified - Segregated (SG)**0.00

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**3.5.3 CSPK sold as RSPO-certified - Mass Balance (MB)**2,273.68

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**3.5.4 CSPK sold as RSPO-certified**2,273.68

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**3.6 CSPK sold under other certification schemes**0.00

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**3.7 CSPK sold as conventional**0.00

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**3.8 Total CSPK**2,273.68

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**4. Time-Bound Plan****4.1 Year of first RSPO P&C certification (planned or achieved)**2016

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**4.2 Year expected to achieve 100% RSPO certification of estates and mills.**2021

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**4.2.1 If target has not been met, please explain why.**Time bound plan target is fully achieved.

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**4.3 Year expected to achieve 100% RSPO certification of Scheme/Plasma/Associated smallholders and Outgrowers.**2019

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**4.3.1 If target has not been met, please explain why.**

Certification program for GRAINE Sotrader Ndende (Olam as the management company) is postponed to 2020. Ndende NPP was approved in October 2016 and current planted area is immature. Certification is postponed until planted area is mature.

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**4.4 Year expected to achieve 100% RSPO certification for all FFB, regardless of source.**2021

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**4.4.1 If target has not been met, please explain why.**-

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**5. Concession Map**

**5.1 With regards to RSPO General Assembly resolution 6G that calls for members to submit maps of their concessions by ACOP deadline, please upload your estate location concession map(s) in Shapefile format.**

Uploaded

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**5.2 You hereby declare that map data submission represents 100% of an oil palm growers' concession sites (both RSPO certified and uncertified)**

Yes

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**5.3 Please state if any concession sites have been recently acquired or if any concession sites have changed ownership since the previous ACOP submission.**

No

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## 6. GHG Footprint

**6.1 Are you currently assessing your operational GHG footprint using the RSPO PalmGHG Calculator?**

Yes

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**6.1.1 Please upload your publicly available report**

File: --

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**6.1.1.1 OR please insert the URL to the GHG section of your corporate website.**

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/palm-plantations.html>

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**6.1.2 What method are you currently using to assess your operational GHG footprint?**

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**6.2 GHG footprint**

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**6.2.1 What is the average GHG footprint by - hectare (tCO<sub>2</sub>e/ha)?**

-12.92

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**6.2.2 What is the average GHG footprint by - tonne of crude palm oil (tCO<sub>2</sub>e/tCPO)?**

-20.27

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**6.3 What would be the key emission sources identified?**

POME, mill and field fossil fuel consumption and landuse change.

Overall emission for each concession is negative (sequester carbon dioxide from atmosphere) due to landuse design, crop sequestration and sequestration from conservation area. (Awala -4.34tCO<sub>2</sub>/ha; Makouke -25.26tCO<sub>2</sub>/ha; Mouila lot 1 -10.87tCO<sub>2</sub>/ha; Mouila lot 2 -9.02tCO<sub>2</sub>/ha; Mouila lot 3 -12.92tCO<sub>2</sub>/ha).

Awala mill emission is reported as -8.74tCO<sub>2</sub>/tCPO and Mouila Bilala mill as -20.27tCO<sub>2</sub>/tCPO.

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**6.4 What measures are currently being taken to reduce GHG emissions?**

Use of compound fertilizer, construction of methane capture facility and continuous monitoring of conservation area.

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## 7. Actions for Next Reporting Period

**7.1 Outline activities that you will undertake in the coming year to advance your certification efforts.**

Makouke concession to be certified by 2019 and current certified area will maintain its certification status.

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**7.2 Outline activities that you will undertake in the coming year to promote CSPO along the supply chain.**

Promote supply chain certification for downstream refineries located in Africa.

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**8. Non-Disclosure**

**8.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 and Section 3 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 and Section 3 displayed publicly.**

Yes - Display Publicly

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**9. Support for Oil Palm Smallholders**

**9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

No

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**9.2 How are you supporting them?**

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**

Yes

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**9.2.2 When do you plan to start supporting oil palm Independent Smallholders?**

2021

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**10. Challenges**

**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
  - Difficulties in the certification process
  - Certification of smallholders
  - Competition with non-RSPO members
  - High costs in achieving or adhering to certification
  - Human rights issues
  - Insufficient demand for RSPO-certified palm oil
  - Low usage of palm oil
  - Reputation of palm oil in the market
  - Reputation of RSPO in the market
  - Supply issues
  - Traceability issues
  - Others
-

**Other:**

On high carbon stock (HCS) concept in high forest cover landscapes, significant efforts are still required.

We will contribute to the multistakeholders dialogue. In 2018, we conducted an integrated HCV-HCSA methodology in part of our Makouke concession and submitted the result for review process.

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**10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?**

- Engagement with business partners or consumers on the use of CSPO
  - Engagement with government agencies
  - Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
  - Promotion of physical CSPO
  - Providing funding or support for CSPO development efforts
  - Research & Development support
  - Stakeholder engagement
  - Others
- 

**Other:**

Olam will continue to demonstrate positive example of environmentally and socially responsible palm production where profitable agriculture, thriving communities and healthy ecosystem can coexist. For e.g. National Geographic article published in December 2018 covered challenges around the global palm industry and included our palm operations in Gabon.

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**10.3 Please add links to any other information from your organisation on your policies and actions on palm oil:**

<https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**Processor and/or Trader****1. Operational Profile**

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- Refiner of CPO and PKO
- Trader with physical possession
- Trader without physical possession
- Palm kernel crusher
- Food and non-food ingredients producer
- Power, energy and biofuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

Other:

**2. Palm Oil and Certified Sustainable Palm Oil Use**

2.1 Please include details of all operations using palm oil owned and/or managed by the member and/or all entities that belong to the group.

Awala Kernel Crushing Plant, Olam Palm Gabon S.A. refinery, Ruyat Oil Limited, Olam Mozambique Limitada, Olam Food Ingredients Holdings UK Limited

2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

Bangladesh , Belgium , Gabon , Germany , India , Ireland , Madagascar , Mozambique , Nigeria , Poland , United Kingdom

2.2 Volumes of palm oil and oil palm products

2.2.1 Total volume of crude and refined palm oil handled/traded/processed in the year (tonnes)

286,812.00

2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)

2,795.00

2.2.3 Total volume of palm kernel expeller handled/traded/processed in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year (tonnes)

0.00

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

289,607.00

**2.3 Volumes of palm oil and oil palm products certified**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 RSPO Credits from Mill / Crusher	-	-	-	-
2.3.2 RSPO Credits from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance (MB)	4325	1728	-	-
2.3.4 Segregated (SG)	6057	-	-	-
2.3.5 Identity Preserved (IP)	-	-	-	-
2.3.6 Total volume (tonnes)	10382	1728	-	-

**2.4 Volume sold in the year that is RSPO-certified (tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Mass Balance (MB)	-	917	-	5537
2.4.2 Segregated (SG)	-	-	-	5076
2.4.3 Identity Preserved (IP)	-	-	-	-
2.4.4 Total volume (tonnes)	-	917	-	10613

**2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?**

0.00

**2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?**

832.00

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:**

**2.5.1 Africa**

0%

**2.5.2 Oceania**

0%

**2.5.3 Europe**

98%

**2.5.4 North America**

0%

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**2.5.5 Latin America**

0%

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**2.5.6 Middle East**

0%

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**2.5.7 China**

0%

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**2.5.8 India**

0%

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**2.5.9 Indonesia**

0%

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**2.5.10 Malaysia**

0%

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**2.5.11 Rest of Asia**

0%

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**3. Time-Bound Plan**

**3.1 Year of first supply chain certification (planned or achieved).**

2011

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**3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil palm products.**

2011

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**3.2.1 If target has not been met, please explain why.**

-

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**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.**

2020

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**3.3.1 If target has not been met, please explain why.**

Olam acquired a processing facility (Ruyat Oil Limited) in Nigeria in June 2018. Two processing facilities in Mozambique will be assessed due to recent cyclone and plan for supply chain certification will be updated.

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**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**2019

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**3.4.1 If target has not been met, please explain why.**

2019 for UK and Europe market.

For facilities selling to Africa market, RSPO certification is not demanded, however all palm products handled will be complying to the Olam's Sustainable Palm Policy which include elements of NDPE and traceability.

For products sourced on behalf of our customers in Asia, it is based on market demand and subject to our policy requirements.

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**3.5 Which countries do these commitments cover?**United Kingdom

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**3.6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?**

We keep abreast of our customer requirements & aims in relation to sustainability. We work closely with our suppliers, to engage them in supporting our sustainability goals. We continue to actively support the process of supply chain certification with all of our suppliers & customers. The promotion of sustainable product options is at the forefront during all commercial negotiations. We promote SG, when consistency of supply allows, in terms of benefits it can offer our customers.

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**4. Trademark Use****4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**No

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**4.2 Please select the countries where you use or intend to apply the Trademark**-

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**4.2.1 Please state the year when you began or plan to begin to apply the Trademark**-

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**4.3 Please explain why**

- Challenging reputation of palm oil
  - Confusion among end-consumers
  - Costs of changing labels
  - Difficulty of applying for RSPO Trademark
  - Lack of customer demand
  - Limited label space
  - Low consumer awareness
  - Low usage of palm oil
  - Risk of supply disruption
  - Others
-

**Other:**

We do not only supply palm related products, packaging is used for all products & as such this would require changes to the way we work. As we are not selling to end users, but to customers that are already fully aware of RSPO aspects, this would not be a change in process that we would consider at this time.

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**5. Actions for Next Reporting Period****5.1 Outline activities that you will take in the coming year to promote the use of RSPO-certified palm oil and oil palm products along the supply chain.**

Activities may include specific policies and action plans by the member to promote CSPO usage, uptake, handling, trading or processing in the upstream supply chain, including target dates or broader policies that include such efforts.

We will continue to actively engage customers in making the move to RSPO SG Palm oil, providing education on the benefits it has to offer in terms of traceability & sustainable action on the ground.

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**6. Non-Disclosure of Information**

**6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.**

Yes - Display Publicly

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**7. Application of Principles & Criteria for all member sectors**

**7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

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**7.1.A Water, land, energy and carbon footprints**

File: --

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**7.1.B Land use rights**

File: --

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**7.1.C Ethical conduct and human rights**

File: --

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**7.1.D Labour rights**

File: --

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**7.1.E Stakeholder engagement**

File: --

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**7.1.F None of the above. Please explain why.**

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**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

Quarterly Sustainable Palm Dashboard and annual progress updates throughout the year including uptake of sustainable palm oil.

<https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**8. Greenhouse Gas (GHG) Footprint****8.1 Are you currently reporting any GHG footprint?**

Yes

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**8.1.1 Please upload your publicly available GHG report**

File: --

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**8.1.2 OR please insert the URL to the GHG section of your corporate website.**

Link: <https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>

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**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**

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**8.3 What methodology are you using to calculate your GHG footprint?**

RSPO framework, GHG protocol and Life cycle assessment (LCA)

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**9. Support for Oil Palm Smallholders****9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

No

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**9.2 How are you supporting them?**

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**9.2.1 Do you have any future plans to support oil palm Independent Smallholders?**

No

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**9.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?**

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**10. Challenges**

**10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

**Other:**

We have continued to increase our procurement of RSPO SG in support of the efforts in terms of sustainable measures taking place at origin, however, SG is not consistently available for all the materials that we procure. When purchasing MB we have found that in terms of traceability & assurance of sustainable sourcing it offers very little, as we have to consider all the potential associated conventional mills that the material may have been sourced from.

**10.2 In addition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to transform markets in other ways?**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

**Other:**

Within the UK there has been a great deal of publicity around the negative aspects which have been associated with the palm oil industry. We have at every opportunity tried to educate on the benefits of sourcing RSPO sustainable palm oil & the potential implications if sourcing palm free.

**10.3 Please attach or add links to any other information from your organisation on your policies and actions on palm oil**

<https://www.olamgroup.com/products/food-staples/edible-oils/sustainable-palm-oil.html>