

**Particulars****About Your Organisation****Organisation Name**NaturAceites S. A.

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**Corporate Website Address**www.naturaceites.com

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**Primary Activity or Product**

- Oil Palm Growers
  - Processor and/or Trader
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**Related Company(ies)**No

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**Membership**

Membership Number	Membership Category	Membership Sector
1-0091-10-000-00	Ordinary	Oil Palm Growers

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## Oil Palm Growers

### Operational Profile

#### 1.1 Please state your main activities as a palm oil grower

- Palm oil grower & miller
- Palm oil mill/palm kernel crusher operator

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### Operations and Certification Progress

#### Operations and Certification Progress (for oil palm growers)

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##### 2.1 Total landbank available

###### 2.1.1 Total landbank licensed / owned

17,177.00 ha

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###### 2.1.2 Total landbank for palm oil cultivation

15,470.00 ha

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###### 2.1.3 Total land managed for conservation that is set aside including HCV area

70.00 ha

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##### 2.2 About your estate operations

###### 2.2.1 Mature area

14,426.00 ha

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###### 2.2.2 Immature area

1,044.00 ha

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###### 2.2.3 Total area of estate plantations - planted

15,470.00 ha

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##### 2.3 Certification:

###### 2.3.1 Area certified

6,023.00 ha

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###### 2.3.2 Number of estates/Management Units

16 unit(s)

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###### 2.3.3 Number of estates/Management Units certified

6 unit(s)

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##### 2.4 Total annual production (tonnes)

###### 2.4.1 Total annual Crude Palm Oil production

119,177.00 Tonnes

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###### 2.4.2 Total annual Palm Kernel production

19,654.00 Tonnes

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###### 2.4.3 Total annual Palm Kernel Oil production

8,066.00 Tonnes

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###### 2.4.4 Total annual FFB processing

503,937.00 Tonnes

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**2.5 In which countries are your estates?****2.5.1 Indonesia - Please indicate which province(s)**

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**2.5.2 Malaysia - please indicate which state(s)**

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**2.5.3 Other - please indicate which country(ies)**

- Guatemala

**2.6 New plantings and developments:****2.6.1 Area planted in this reporting period**

1,600.00 ha

**2.6.2 Have New Planting Procedures notifications been submitted to the RSPO for plantings this year?**

No

**2.7 Smallholder Operations****2.7.1 Do you have smallholders as part of your supply base?**

Yes

**2.7.2 Please select which type(s) of smallholder operates within your company?**

- Independent

**Area of "Independent" smallholder plantations - planted:**

5,393.00 ha

**Area of "Independent" smallholder plantations - certified:**

- ha

- Outgrowers

**Area of other form of smallholder plantations - planted**

13,578.00 ha

**Area of other form of smallholder plantations - certified:**

3,881.00 ha

**2.8 Third party Fresh Fruit Bunches (FFB) sourcing****2.8.1 Do you source for FFB from third parties i.e. FFB that is not sourced from your own plantation(s), scheme smallholders or contracted outgrowers?**

No

**2.9 Fresh Fruit Bunches processing operations****2.9.1 Number of Palm Oil Mills operated**

3

**2.9.2 Number of Palm Oil Mills certified**

1

**2.9.3 Number of Palm Kernel crushers operated**

2

**2.9.4 Number of Palm Kernel crushers certified**

1

**Supply Chain Used**

**3.1 Which supply chain options do you sell RSPO-certified palm oil products through?**

- Mass Balance
- Identity Preserved

**Time-Bound Plan****4.1 Date of first RSPO group certification (planned or achieved)**

2015

**4.2 Time-bound plan - Year expected to achieve 100% RSPO certification of groups**

2020

**4.3 Which countries that your organization operates in do the above commitments cover?**

- Guatemala

**4.4 Timebound plan - Year expected to achieve 100% RSPO certification of associated smallholders and outgrowers**

2020

**4.5 What are your interim milestones towards achieving RSPO certification commitment (year and progressive CSPO%) - please state annual targets/strategies**

FTN owned/licenced states: 2016 FTN outgrowers: 2018 SLP owned states: 2018 SLP outgrowers: 2020

**4.6 Time-Bound plan - Year expected to achieve 100% RSPO certification of independently sourced FFB**

2024

**Concession Map****5.1 With regards to the GA resolution 6g that call for map submission by ACOP 2014 deadline. Please upload your estate location concession maps in KML or SHP format here: (RSPO General Assembly resolution 6g calling for map submissions by ACOP 2014 deadline)**

Uploaded files:

- pa-2016.rar
- pol-nat-2016.rar
- ftn-nat-2016.rar
- slp-nat-2016.rar

**5.2 Map data declaration**

I hereby declare that map data submission represents 100% of an oil palm growers' concession sites (both RSPO certified and uncertified)

**GHG Emissions****6.1 Are you currently assessing your operational GHG emissions?**

No **6.1.1 When do you plan to start assessing your operational GHG emissions in line with the requirements of C5.6?**  
2016

**6.2 What is your operational GHG emission value (tCO<sub>2</sub>e/tCPO)? (refer to P&C C5.6)**

0.00

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**6.3 What is the projected GHG emission associated with your new plantation development(s) (tCO<sub>2</sub>e)? (refer to P&C C7.8)**

0.00

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### **Actions for Next Reporting Period**

**7.1 Outline actions that you will take in the coming year to advance your plans for certification**

Elaborate and train RSPO Checklist Carry out a Diagnostic Audit Elaborate an Implementation Program Implement Program

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**7.2 Outline actions that you will take to promote CSPO along the supply chain**

Guided visits to our certified Mill and Plantations to show the benefits of CSPO Information of our certifications in NaturAceites' website Training of outgrowers about RSPO practices Sales people promote RSPO certification among our clients

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### **Reasons for Non-Disclosure of Information**

**8.1 If you have not disclosed any of the above information, please indicate the reasons why**

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### **Conflict and Complaints Mechanism**

**9.1 Has your Group put in place any mechanism to resolve any conflict?**

Uploaded files:

- [1-recepcin-de-quejas.pdf](#)
  - [2-anlisis-de-quejas.pdf](#)
  - [3-resolucin-de-quejas.pdf](#)
  - [4-comunicacin-de-resolucin-de-quejas.pdf](#)
  - [5-cierre-de-resolucin-de-quejas.pdf](#)
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**Please indicate when the procedures would be set up and put in place.**

Complaints are handled and managed by Human Resources Area or Social Management Area (accordingly to the complaint nature).

Actually a software program is been implemented for keeping records of complaints.

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**9.2 Has your Group any ongoing land conflict?**

No

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO

**1.2 Operation and Certification Progress****1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**1.3 Total volume of all palm oil products processed and/or traded in the year in the year (Tonnes)****1.3.1 Total volume of oil palm and palm oil derivatives processed and/or traded in the year**

34,433.00 Tonnes

**1.3.2 Total volume of palm kernel oil and palm kernel oil derivatives processed and/or traded in the year**

913.00 Tonnes

**1.3.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year**

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**1.3.4 Total volume of all palm oil and palm oil derived products processed and/or traded in the year**

34,433.00 Tonnes

**1.4 Volume processed and/or traded in the year that is RSPO-certified (Tonnes):**

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions processed and/or traded in the year that is RSPO-certified (Tonnes)
1.4.1	Mass Balance			
1.4.2	Segregated			
1.4.3	Identity Preserved	26638.85	701.25	
1.4.4	Total volume of Oil Palm processed and/or traded in the year that is RSPO-certified:	26638.85	701.25	

**1.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**

**Europe** 81%  
**India** --%  
**China** --%  
**South East Asia** --%  
**North America** 15%

**1.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

Europe 100%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%

**Time-Bound Plan****2.1 Date of first supply chain certification (planned or achieved)**

2015

**2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains**

2015

**Comment:**

Only 1 Refinery is included within the supply chain and it is already certified

**2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.**

Not applicable

**2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products**

2020

**2.5 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?**

Guided visits to our certified Mill and Plantations to show the benefits of CSPO Information of our certifications in NaturAceites' website Training of outgrowers about RSPO practices Sales people promote RSPO certification among our clients

**2.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Guatemala

**GHG Emissions****3.1 Are you currently assessing the GHG emissions from your operations?**

No

**Please explain why**

Not required at this moment for Refinery operations

**3.2 Do you publicly report the GHG emissions of your operations?**

No

**Please explain why**

Not required at this moment for Refinery operations

**Actions for Next Reporting Period****4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Promote the benefits of using certified palm oil to existing and new customers about crude palm oil and palm kernel oil. Reports and news on website about environmental and social benefits in oil palm plantations.

**Reasons for Non-Disclosure of Information**

5.1 If you have not disclosed any of the above information please indicate the reasons why

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## Application of Principles & Criteria for all members sectors

6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Ethical conduct and human rights  
[P-Policies-to-PNC-ethicalconducthr.pdf](#)
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6.2 Where relevant, what prevents you from trading/processing only CSPO?

There are plans for using only CSPO in the future and this will depend on the date when every mill will be certified

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## Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why:

At this moment Top Management is reviewing this issue. The supply base of the Refinery are NaturAceites' Mills (one Mill already RSPO certified, two other non RSPO certified Mills in process to be RSPO certified by 2016): what is being considered are different scenarios related with local and international demand of palm products and operation problems that might appear.

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7.1. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

Supply base of CSPO and CPO is owned and managed by NaturAceites. Actually, one Mill is already RSPO certified, two other non RSPO certified Mills are in process to be RSPO certified by 2016. Physical supply of CSPO shouldn't be a problem.

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## Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why: --

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## Challenges

### 1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Economical: investment in infrastructure modifications and the cost of the certification audit fees and audit team. Special investments for infrastructure changes were planned in the annual Budget and those were made according to the plan. Social challenge: to inform, explain and promote the process and certification purposes to multicultural and multilingual groups in the region. The process for the promotion and training of the certification were made through Naturaceites Organizational Development Area and Social Management Area, with the support and collaboration of local, municipal and departmental comunitarian councils.

### 2 How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

Yes

#### Robust:

Yes

#### Simpler to Comply to:

No

### 3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement with stakeholders through the GREPALMA (Union of Palm Growers of Guatemala). Promoting RSPO with customers (new and old) and stakeholders, through guided visits to plantations. Training of outgrowers in RPO practices.

### 4 Other information on palm oil (sustainability reports, policies, other public information)

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