

Particulars

About Your Organisation

1.1 Name of your organization

METRO Group

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

3-0038-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, France, Germany, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.2.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

9,337.63 Tonnes

2.2.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

168.19 Tonnes

2.2.3 Total volume of Palm Kernel Expeller sold in the year

0.00 Tonnes

2.2.4 Total volume of other Palm-based Derivatives and Fractions used in the year

292.98 Tonnes

2.2.5 Total volume of all palm oil and oil palm products in the goods sold in the year

9,798.80 Tonnes

2.3 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.3.1	Book and Claim from Mill / Crusher	113.90			0.01
2.3.2	Book and Claim from Independent Smallholder				
2.3.3	Mass Balance	664.16	37.87		
2.3.4	Segregated	7466.50	17.53		213.73
2.3.5	Identity Preserved	0.40			
2.3.6	Total volume	8244.96	55.40		213.74

2.4 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.4.1	Book and Claim from Mill / Crusher				
2.4.2	Book and Claim from Independent Smallholder				
2.4.3	Mass Balance				
2.4.4	Segregated				
2.4.5	Identity Preserved				
2.4.6	Total volume				

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- 2.5.1 Africa --%
- 2.5.2 Australasia --%
- 2.5.3 Europe (incl. Russia) --%
- 2.5.4 North America --%
- 2.5.5 South America --%
- 2.5.6 Middle East --%
- 2.5.7 China --%
- 2.5.8 India --%
- 2.5.9 Indonesia --%
- 2.5.10 Malaysia --%
- 2.5.11 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2012

3.1.1 Referring to 3.1, in which markets you operate do these commitments cover?**3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products**

2020

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 Referring to 3.2 and 3.3, in which markets where you operate, do these commitments cover?

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, France, Germany, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

We make use of the trademark for our own brand pure palm oil products in Poland and Croatia.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Sales lines METRO Cash & Carry and Real will continue with regard to their specific implementation plans, including exchange with suppliers and training of own staff.

As Real achieved its goal in 2015, it has now set itself a new target: the use of 100 per cent palm oil or palm kernel oil according to the "Identity Preserved" or "Segregation" supply chain models for own-brand food items by 2025. In addition, the range of own brand detergents and cleaning agents and also cosmetics products is to be switched to sustainable palm oil.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
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Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Ethical conduct and human rights
No file was uploaded
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Labour rights
No file was uploaded
Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- Stakeholder engagement
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Related link: <https://www.metroag.de/en/company/responsibility/procurement>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

Sustainability workshops conducted in the METRO Cash & Carry national subsidiaries: Their objective is to develop a specific implementation plan for each country. Croatia, Poland and Italy have already switched pure palm oil to sustainability-certified palm oil.

Uploaded files:

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7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

We have roadmaps in place to achieve using 100% RSPO certified palm oil by 2020.

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://reports.metroag.de/corporate-responsibility-report/2016-2017/key-performance-indicators/operations.html#accordion1>

No

Please explain why**Support Smallholders**

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We see pricing as an issue. In addition, suppliers are often not able to provide information on certified palm oil volume. Availability of certified palm oil is limited, especially for non-food and cosmetics. To resolve these obstacles METRO is addressing the issue of certified palm oil in its exchange with suppliers.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

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3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://reports.metroag.de/corporate-responsibility-report/2016-2017/goals/procurement-and-assortment.html>
