Particulars

About Your Organisation

| but Your Organisation |
|---|
| I Name of your organization |
| E CREAM FACTORY COMAKER SA |
| 2 What is/are the primary activity(ies) or product(s) of your organization? |
| ☐ Oil Palm Growers |
| ☐ Palm Oil Processors and/or Traders |
| |
| ☐ Retailers |
| ☐ Banks and Investors |
| ☐ Social or Development Organisations (Non Governmental Organisations) |
| ☐ Environmental or Nature Conservation Organisations (Non Governmental Organisations) |
| ☐ Affiliate Members |
| ☐ Supply Chain Associate |
| 3 Membership number |
| 0375-13-000-00 |
| 4 Membership category |
| dinary |
| 5 Membership sector |
| onsumer Goods Manufacturers |

Consumer Goods Manufacturers

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| Operational Profile |
|--|
| 1.1 Please state what your main activity(ies) is/are within manufacturing |
| Manufacturing on behalf of other third party brands |
| Operations and Certification Progress |
| 2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities |
| 2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products? |
| ■ Australia |
| ■ China |
| ■ Ireland |
| ■ Korea, Republic of |
| ■ Portugal |
| ■ Spain |
| ■ United Kingdom |
| 2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the good you manufacture? Australia China France Ireland Korea, Republic of Portugal Spain United Kingdom |
| 2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes) 825 |
| 2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes) |
| 2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes) |
| 2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes) |

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

825

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|--|----------------------------------|--|-------------------------|--|
| 2.3.1 Book and Claim from Mill / Crusher* | - | - | - | - |
| 2.3.2 Book and Claim from Independent Smallholder* | - | - | - | - |
| 2.3.3 Mass Balance | - | - | - | - |
| 2.3.4 Segregated | - | - | - | - |
| 2.3.5 Identity Preserved | - | - | - | - |
| 2.3.6 Total volume | - | - | - | - |
| | | | | |

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies $\boldsymbol{\varnothing}$ (in tonnes)

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------------|--|-------------------------|--|
| 2.4.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.4.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.4.3 Mass Balance | - | - | - | - |
| 2.4.4 Segregated | - | - | - | - |
| 2.4.5 Identity Preserved | - | - | - | - |
| 2.4.6 Total volume | - | - | - | - |

| 2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the |
|---|
| following regions: |

| 100% |
|------|
| |
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| |

Time-Bound Plan

| 3.1 Date of first supply chain certification (planned or achieved |
|---|
|---|

2014

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2014

- 3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?
- 3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Australia, China, France, Ireland, Korea, Republic of, Portugal, Spain, United Kingdom

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

| 3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the good you manufacture on behalf of other companies? |
|--|
| Yes |
| 3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products? |
| 2020 |
| Trademark Related |
| 4.1 Do you use or plan to use the RSPO Trademark on your own brand of products? |
| No |
| Please explain why |
| Only if customers ask for this claim. |
| Actions for Next Reporting Period |
| 5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and palm products along the supply chain |
| Work together with our main supplier defending palm oil. |
| Reasons for Non-Disclosure of Information |
| 6.1 If you have not disclosed any of the above information, please indicate the reasons why |
| Other |
| |
| - Others: |
| |
| Application of Principles & Criteria for all members sectors |
| 7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as: |
| ☐ Water, land, energy and carbon footprints |
| ☐ Land Use Rights |
| ☐ Ethical conduct and human rights |
| ☐ Labour rights |
| ☐ Stakeholder engagement |
| ✓ None of the above |
| 7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in? |
| Comment: We have an internal procedure. Only in Spanish. Report file: M-Practice-Guidelines.pdf |
| 7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do yo have plans to immediately cover the gap using Book & Claim? |
| No |
| Please explain why |
| We don't have GHG emissions. |
| GHG Footprint |

| , , , , , , | irrently reporting any GHG footprint? |
|---------------|--|
| No | |
| Please explai | ı why |
| We don't have | GHG emissions. |
| Support for S | mallholders |
| 9.1 Are you c | rrently supporting any independent smallholder groups? |
| No | |
| Do you have | any future plans to support independent smallholders? |
| • | |

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

It is not so easy to promote palm oil use after all campains in countries like Italy, etc. It is also difficult to follow all RSPO relevant information due to the massive emails received from RSPO.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are not so big in order to have a big influence in the market. As producer for other brands, we have to follow requirements of our clients.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

• No files were uploaded