

Particulars

About Your Organisation

1.1 Name of your organization

Groupe Biscuits Leclerc Inc.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0586-15-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers**Operational Profile****1.1 Please state what your main activity(ies) is/are within manufacturing**

- Food Goods
- Manufacturing on behalf of other third party brands

Operations and Certification Progress**2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities****2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?**

- Canada
- United States

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

- Canada
- United States

2.2 Volumes of palm oil and oil palm products (Tonnes)**2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)**

1,156

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

935

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

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2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

2,091

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	45.50	201.35	-	-
2.3.4 Segregated	-	-	-	-
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	45.50	201.35	-	-

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies ? (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe (incl.Russia)	--
2.5.5 India	--
2.5.6 North America	100%
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2015

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2015

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2025

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Canada, United States

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

Yes

3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?

2020

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

No

Please explain why

At this time, we do not have marketing plan that includes the RSPO trademark.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will continue to have discussions with our suppliers and customers to have them use sustainable palm oil into raw material as well as finished products.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

n/a

Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

Water, land, energy and carbon footprints

Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Land Use Rights

Ethical conduct and human rights

Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Labour rights

Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

Stakeholder engagement

None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**Comment:**

1. Packaging optimisation, in particular secondary packaging.

We signed in 2011 the Voluntary Code for the Optimization of Containers, Packaging and Printed Matte (EEQ Eco Entreprises Quebec)

2. Energy

- a. Geothermal energy in one of our warehouse
- b. High efficiency lights combined with occupancy sensors
- c. Energy management information system in progress
- d. Natural gas consumption assessment (ovens and boiler)
- e. Solar panels in our Phoenix plant.
- f. We are member of the Canadian Industry Program for Energy Conservation (CIPEC)

3. Waste reduction

- a. Following lean manufacturing practices, several projects have been implemented in different areas: recipes, raw materials, equipment.
- b. We currently participate to the program, "ICI WE RECYCLE" Recycling recognition program for industrial, commercial and institutional sector (ICI)

4. Transport

- a. We buy low floor trailers in order to increase the volume per load when it is possible
- b. We use super train in Canada (two 53 foot trailers)
- c. We use intermodal as much as possible
- d. We buy the most fuel efficient truck model available
- e. We have flexible manufacture plants so we try to manufacture products as close as possible of the final destination.
- f. We use consolidation center for our small shipments

5. Ethical conduct and Human Rights/ Labour rights

- a. Our HR management are members of a professionnall recognized group "Ordre des Conseillers en RH du Québec" and are link to a strict deontology code.
- b. We respects labor rules in Canada and in USA.
- c. We follow good ethical conduct and respect human rights.
- d. Our facilities are audited for Ethical conduct.
- e. Some of our plants are registered on SEDEX
- f. We have internal policies to avoid discrimination (race, gender,etc..), to avoid harassment, violence.
- g. We have a help line (phone) for employees (counseling)

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why

At this time, many of our private label customers do not require that we use certified palm-palm kernel oil for their production. That's why there is still non certified volume used for these customers.

GHG Footprint**8.1 Are you currently reporting any GHG footprint?**

No

Please explain why

This is not mandatory for us right now.

Support for Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

Do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We faced challenges in product procurement as RSPO certified oils are not always available to cover our needs and with some suppliers who have to low volume to be able to supply. Some suppliers do not understand the process of RSPO, so we have to explain our needs and educate them on the RSPO certification.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Business to business education, education of our suppliers about RSPO.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded
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