

Particulars

About Your Organisation

1.1 Name of your organization

Ferrero Trading Lux S.A.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
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1.3 Membership number

4-0006-05-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Own-brand-Manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Please include details of all operations using palm oil, majority owned and/or managed by the member and/or related entities

2.1.1 In which markets where you operate, do you manufacture goods with palm oil and oil palm products?

Argentina, Australia, Belgium, Brazil, Cameroon, Canada, China, Ecuador, France, Germany, India, Italy, Mexico, Poland, Russian Federation, South Africa, Turkey, United Kingdom, United States

2.1.2 In which markets where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Argentina, Australia, Belgium, Brazil, Cameroon, Canada, China, Ecuador, France, Germany, India, Italy, Mexico, Poland, Russian Federation, South Africa, Turkey, United Kingdom, United States

2.2 Volumes of palm oil and oil palm products (Tonnes)

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

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2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

100

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

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2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

203,700

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

203,800

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher*	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder*	-	-	-	-
2.3.3 Mass Balance	-	-	-	-
2.3.4 Segregated	-	100.00	-	203,700.00
2.3.5 Identity Preserved	-	-	-	-
2.3.6 Total volume	-	100.00	-	203,700.00

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	-
2.4.6 Total volume	-	-	-	-

2.5 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	100%
2.5.3 China	100%
2.5.4 Europe (incl.Russia)	100%
2.5.5 India	100%
2.5.6 North America	100%
2.5.7 South America	100%
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	100%
2.5.11 Rest of Asia	--

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2012

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2009

3.2.1 Referring to 3.2, in which markets where you operate do these commitments cover?

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2015

3.5 Referring to 3.3 and 3.4, In which markets where you operate do these commitments cover?

Applies Globally

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

No

3.7 Does your company have a Time-Bound Plan to only use RSPO certified palm oil and oil palm products in the goods you manufacture on behalf of other companies?

Yes

3.8 When do you expect all products you manufacture to only contain RSPO certified sustainable palm oil and oil palm products?

2015

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

No

Please explain why

No labels or logos are currently used on any of Ferrero products.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Ferrero will continue its practice to promote the use of sustainable palm oil:

- as an active member of RSPO, at annual and biannual RSPO meetings;
 - at various CGM forums;
 - publicly and on the Ferrero website;
 - as an active member of POIG, which requires the use of fully segregated RSPO certified oil from its members;
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Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 Uploaded file: --
 Related link: <https://www.ferrero.com/group-news/Ferrero-Palm-Oil-Charter>
- Land Use Rights
 Uploaded file: --
 Related link: <https://www.ferrero.com/group-news/Ferrero-Palm-Oil-Charter>
- Ethical conduct and human rights
 Uploaded file: --
 Related link: <https://www.ferrero.com/group-news/FERRERO-AND-FAIR-LABOR-PRACTICES-WITHIN-ITS-PALM-OIL-SUPPLY-CHAIN>
- Labour rights
 Uploaded file: --
 Related link: <https://www.ferrero.com/group-news/FERRERO-AND-FAIR-LABOR-PRACTICES-WITHIN-ITS-PALM-OIL-SUPPLY-CHAIN>
- Stakeholder engagement
 Uploaded file: --
 Related link: <https://www.ferrero.com/group-news/FERRERO-AND-FAIR-LABOR-PRACTICES-WITHIN-ITS-PALM-OIL-SUPPLY-CHAIN>
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Comment:

Ferrero releases biannual progress reports to disclose news relevant to palm oil sustainability, by which we also encourage the industry to invest into 100% physically segregated, RSPO certified palm oil:

Ferrero 1st palm oil progress report

<http://www.ferrero.com/group-news/Ferrero-responsible-palm-oil-progress-update/>

Ferrero 2nd palm oil progress report

<http://www.ferrero.com/group-news/Ferrero-palm-oil-progress-report---November-2014/>

Ferrero 3rd palm oil progress report

<https://www.ferrero.com/group-news/Ferrero-Palm-Oil-Charter-2015>

Ferrero 4th palm oil progress report

<https://www.ferrero.com/news/group-news/Ferrero%E2%80%99s-fourth-palm-oil-progress-report>

Ferrero 5th palm oil progress report

<https://www.ferrero.com/group-news/Ferreros-sixth-palm-oil-progress-report>

Ferrero 6th palm oil progress report

<https://www.ferrero.com/group-news/Ferreros-sixth-palm-oil-progress-report>

Ferrero 7th palm oil progress report

<https://www.ferrero.com/news/Ferrero-s-seventh-palm-oil-progress-report>

See also:

Q&A Palm Oil

<https://s3-eu-west-1.amazonaws.com/ferrero-static/globalcms/documenti/2456.pdf>

Q&A Palm Oil in Ferrero products

<https://s3-eu-west-1.amazonaws.com/ferrero-static/globalcms/documenti/2461.pdf>

GHG Footprint

8.1 Are you currently reporting any GHG footprint?

Yes

Related link: <https://s3-eu-west-1.amazonaws.com/ferrero-static/globalcms/documenti/2807.pdf>

Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

Yes

Yes, indirectly, as per Ferrero Palm Oil Charter part 1: Sourcing fully traceable palm oil, while including smallholders.
In the reporting period: 2017, some 50,000 smallholders were contributing to the palm oil used by Ferrero.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In order to verify NO-deforestation and illegal land use change in Ferrero's sourcing countries, Ferrero embarked piloting a joint satellite-based verification with its suppliers. Despite full non-disclosure between the parties, Malaysian suppliers have collectively referred to the Malaysian Official Secrets Acts (OSA) 1972, prohibiting them the disclosure of their concession maps to Ferrero, while other countries, such as Indonesia have full public availability of cadastral information of palm oil concessions.

2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Market and sector transformation is supported by Ferrero in many ways, as we believe that palm oil can have a positive impact to People, Planet and Profit. The Ferrero Verification Protocol serves as guidance for our suppliers to implement requirements of the Ferrero Palm Oil Charter, that is fully compliant with RSPO P&C and provides additional sustainability criteria. Individual Roadmaps are co-designed with each supplier to close any outstanding sustainability gaps against the Charter requirement. ù Along with the Roadmap, Ferrero engaged with the suppliers and supports them by commissioning the following assessments: - FFB Traceability data collection methodology; - EPI - Engagement on Policy Implenetation questionnaire annually to help suppliers assess policy and action gaps; - full primary LCA - Life Cycle Assessment of palm oil from plantation - through mill and refinery - to Ferrero Factory gate; a strategic tool to demonstrate (in)efficiencies, investment needs and opportunities for business cases for improved sustainability; - regular meetings with suppliers and site visits.

3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)

- No files were uploaded

Link: Ferrero Code of Ethics <https://www.static.ferrero.com/globalcms/documenti/1676.pdf> Ferrero Advertising and Marketing Principles <https://s3-eu-west-1.amazonaws.com/ferrero-static/globalcms/documenti/2820.pdf> Ferrero Code of Business Conduct <https://www.static.ferrero.com/globalcms/documenti/1586.pdf> Ferrero Palm Oil Charter <https://www.ferrero.com/group-news/Ferrero-Palm-Oil-Charter>
