

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

NEPCon

#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- ☐ Grower
- ☐ Processor and/or Trader
- ☐ Consumer Goods Manufacturer
- ☐ Retailer and/or Wholesaler
- ☐ Bank and/or Investor
- ☐ Social and/or Development NGO
- ☒ Environmental and/or Conservation NGO
- ☐ Supply Chain Associate
- ☐ Affiliate

#### 1.3 Membership number

6-0044-16-000-00

#### 1.4 Membership category

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

#### 1.5 Membership sector

Ordinary

## Environmental and/or Conservation NGO

### 1. Operational Profile

#### 1.1 What are the main activities of your organisation?

Environmental and conservation projects, projects related to legality in timber and agriculture sectors, and certification (RSPO SCC, Forest Stewardship Council, Programme for the Endorsement of Forest Certification, Sustainable Agriculture Network, Sustainable Biomass Partnership, LegalSource, and carbon management). We are in the process of becoming P&C accredited.

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#### 1.2 Does your organisation use and/or sell any palm oil?

No

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#### 1.3 What activities has your organisation undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year?

As an accredited CB for RSPO SCC, we provide information about RSPO SCC certification on our website:  
<https://www.nepcon.org/certification/rspo>

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#### 1.4 What percentage of your organisation's overall activities focus on palm oil\*?

1%

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#### 1.5 Did members of your staff participate in RSPO working and/or taskforce groups in the reporting period?

No

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#### 1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards RSPO-certified sustainable palm oil and oil palm products?

Yes

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#### 1.7 How is your work on palm oil funded?

Our RSPO SCC certification service is funded directly by the client; for non-certification palm oil-related projects, the financing comes from the respective project funds (government or private grants, other NGO's funding, or internal funding).

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### 2. Time-Bound Plan

#### 2.1 Date started or expected to start participating in RSPO working and/or taskforce groups.

2019

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#### 2.2 Date expected to undertake and publicise programmes to support RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO members.

2019

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### 3. Actions for Next Reporting Period

**3.1 Outline activities that you will take in the coming year to promote sustainable palm oil along the supply chain.**

We will carry out our RSPO SCC services and continue to promote RSPO through our website. In 2018 we have developed and published RSPO sample procedures that potential clients can use to create their own RSPO SCC handbook.

We hope to achieve P&C accreditation in 2019.

Also, we are engaged in a project: The objective is to promote best practices in sustainability reporting around palm oil production in Indonesia. NEPCon will develop an executive training program aimed at supporting Indonesian palm oil firms who are either legally required or interested in voluntary reporting of their sustainability-related practices.

The online education course will build on the efforts and materials already developed for firms in the sector in Indonesia with a clear emphasis on best practices, key metrics, and reporting styles already championed and tested globally, combined with Danish expertise in sustainability reporting.

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**4. Application of Principles & Criteria for all members sectors**

**4.1 Regarding your organisation's operations and activities, do you have position statements and/or policies related to dealings in the palm oil industry that are in line with RSPO P&C? Select all relevant options.**

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**4.1.A Water, land, energy and carbon footprints**

File: --  
Link: --

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**4.1.B Land use rights**

File: --  
Link: --

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**4.1.C Ethical conduct and human rights**

File: [Impartiality\\_Policy\\_21Dec16.pdf](#)  
Link: [Impartiality\\_Policy\\_21Dec16.pdf](#)

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**4.1.D Labour rights**

File: --  
Link: --

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**4.1.E Stakeholder engagement**

File: [How we handle complaints EN\\_OCT2018.pdf](#)  
Link: [How we handle complaints EN\\_OCT2018.pdf](#)

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**4.1.F None of the above**

File: --

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**4.2 What best practice guidelines or information has your organisation provided in the past year to facilitate production and consumption of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

File: --

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**5. Challenges**

**5.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

- ☐ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☐ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☐ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☐ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☒ Others

**Other:**

The is widespread negative public opinion of palm oil especially in Europe. NEPCon has gained RSPO SCC accreditation to provide credible third-party certification service, leveraging our experience and credibility in timber sector certification in Europe. We are in the process of becoming P&CX accredited, where we think we could impact the negative image of palm oil and mitigate the reputational risks for companies that are using palm oil in their products.

**5.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

- ☒ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- ☐ Promotion of physical CSPO
- ☒ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☐ Stakeholder engagement
- ☐ Others

**Other:****5.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)**

We have participated in RSPO events such as the General Assembly and physical public consultation of standards development. Our NEPCon Solutions branch is working on palm oil projects and is very engaged in transforming the market starting in the plantations.

Our sample handbook can be found here:

[https://www.nepcon.org/library?field\\_document\\_type\\_id\\_1=All&field\\_service\\_type\\_target\\_id=77](https://www.nepcon.org/library?field_document_type_id_1=All&field_service_type_target_id=77)

We have also assessed risks related to palm oil which are accessible in our Sourcing Hub:

<https://www.nepcon.org/sourcinghub/palm-oil>