

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Continental Confectionery Company Gda Sanayi Ve Ticaret Anonim irketi

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
  - Processor and/or Trader
  - Consumer Goods Manufacturer
  - Retailer and/or Wholesaler
  - Bank and/or Investor
  - Social and/or Development NGO
  - Environmental and/or Conservation NGO
  - Supply Chain Associate
  - Affiliate
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#### 1.3 Membership number

4-0361-13-000-00

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#### 1.4 Membership category

Consumer Goods Manufacturers

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#### 1.5 Membership sector

Ordinary

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## Consumer Goods Manufacturer

### 1. Operational Profile

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- End-product manufacturer
- Food goods manufacturer
- Ingredient manufacturer
- Home & personal care goods manufacturer
- Own-brand manufacturer
- Manufacturing on behalf of other third-party brands
- Biofuels manufacturer
- Other

Other:

Manufacturer of chewing gum (including compressed gum) and candy

### 2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

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2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?

Applies globally

2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Yes

2.2 Volumes of palm oil and oil palm products purchased

2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)

N/A

2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)

N/A

2.2.3 Total volume of palm kernel expeller used in the year (tonnes)

N/A

2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)

N/A

**2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)**

N/A

**2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	N/A	N/A	N/A	N/A
2.3.2 Book and Claim from Independent Smallholder	N/A	N/A	N/A	N/A
2.3.3 Mass Balance	N/A	N/A	N/A	N/A
2.3.4 Segregated	N/A	N/A	N/A	N/A
2.3.5 Identity Preserved	N/A	N/A	N/A	N/A
2.3.6 Total volume	N/A	N/A	N/A	N/A

**2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	N/A	N/A	N/A	N/A
2.4.2 Book and Claim from Independent Smallholder	N/A	N/A	N/A	N/A
2.4.3 Mass Balance	N/A	N/A	N/A	N/A
2.4.4 Segregated	N/A	N/A	N/A	N/A
2.4.5 Identity Preserved	N/A	N/A	N/A	N/A
2.4.6 Total volume	N/A	N/A	N/A	N/A

**2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?**

N/A

**2.5.1 When do you plan to cover the gap by using RSPO Credits?**

N/A

**2.5.2 Please explain why**

N/A

**2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:**

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**2.6.1 Africa**

4.4%

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**2.6.2 Oceania**

0%

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**2.6.3 Europe**

60.6%

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**2.6.4 North America**

0.3%

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**2.6.5 Latin America**

0%

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**2.6.6 Middle East**

23.9%

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**2.6.7 China**

0%

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**2.6.8 India**

0%

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**2.6.9 Indonesia**

0%

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**2.6.10 Malaysia**

0%

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**2.6.11 Rest of Asia**

10.8%

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**3. Time-Bound Plan**

**3.1 Year of first supply chain certification (planned or achieved)**

2014

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**3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products**

2015

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**3.2.1 If target has not been met, please explain why.**

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**3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.**

2025

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**3.3.1 If target has not been met, please explain why.**

Our aim will be to supply SG certificated raw materials and to ensure the transition of the MB RSPO certificated PO, PKO sources in our products to upgrade level on supply chain. And we began to supply most of our raw materials as RSPO SG certified. But it should be noted that, possibility of using SG RSPO certificated PO fractions and PKO fractions still seems very difficult as commercial, it may therefore not to focus on this products within the specified timing. So, target date will be 2022 for PL products and our branded products will follow it afterwards. Our goal is to end the transition process by 2025 at the latest.

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**3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.**

2025

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**3.4.1 If target has not been met, please explain why.**

Our aim was to complete 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains at 2020. However, we will not met the target date due to the fact that there was lack of commercial alternative rawmaterials. So, target date will be 2022 for PL products and our branded products will follow it afterwards. Our goal is to end the transition process by 2025 at the latest.

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**3.4.2 Which markets do these commitments cover?**

Applies globally

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**3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?**

Yes

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**3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?**

Yes

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**3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?**

2025

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**4. Trademark Use**

**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

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**4.2 Please select the countries where you use or intend to apply the Trademark.**

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**4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.**

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**4.3 Please explain why**

- Challenging reputation of palm oil
  - Confusion among end-consumers
  - Costs of changing labels
  - Difficulty of applying for RSPO Trademark
  - Lack of customer demand
  - Limited label space
  - Low consumer awareness
  - Low usage of palm oil
  - Risk of supply disruption
  - Others
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**Other:**

Palm and/or palm kernel based ingredients are not used directly in chewing gum process, they are coming from compound ingredients which are not stated in the ingredient list, in order to avoid misunderstanding in consumer side, using RSPO Trademark logo is not considered at all. On the other hand, when we achieve to produce 100% physical CSPO candy products, depending on the customer demand, RSPO trademark logo can be used

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**4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?**

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**5. Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.**

We believe that palm oil industry plays a prominent role in employment and economic development of the region, therefore it is important to support sustainable palm oil production. Depending on that, in 2013 RSPO membership has been applied to encourage using only certified sustainable palm oil, palm kernel oil and its derivatives in our products. As a first step, our sustainable palm oil supplying policy has been established and shared with our customers, stakeholders in communication and also suppliers in 2014 to promote for using sustainable sources and play active role globally. Since 2014, we are asking our suppliers to complete a detailed assessment of their sustainability policies and implementation. CCC will ensure that its staff, suppliers and customers are kept aware of this statement and their individual responsibilities by issuing a procedure on sustainable palm oil procurement.

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**6. Non-Disclosure of Information**

**6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.**

No - Redact volume data

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**7. Application of Principles & Criteria for all member sectors**

**7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.**

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**7.1.A Water, land, energy and carbon footprints**

File: --  
Link: --

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**7.1.B Land use rights**

File: --  
Link: --

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**7.1.C Ethical conduct and human rights**

File: --  
Link: --

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**7.1.D Labour rights**

File: --  
Link: --

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**7.1.E Stakeholder engagement**

File: --  
Link: --

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**7.1.F None of the above. Please explain why.**

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**7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

It is resumed based on the standards of RSPO on the place. It is normally prepared in or native language

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**8. Greenhouse Gas (GHG) Footprint**

**8.1 Are you currently reporting any GHG footprint?**

No

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**8.1.1 Please upload your publicly available GHG report**

File: --

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**8.1.1.1 OR please insert the URL to the GHG section of your corporate website.**

Link:

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**8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.**

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8.3 What methodology are you using to calculate your GHG footprint?

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9. Support for Oil Palm Smallholders

9.1 Are you currently supporting any oil palm Independent Smallholder groups?

No

9.2 How are you supporting them?

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9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

No

9.2.2 When do you plan to start your support for oil palm Independent Smallholders?

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10. Challenges

10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

Other:

Our aim will be to supply SG certificated raw materials and to ensure the transition of the MB RSPO certificated PO, PKO sources in our products to upgrade level on supply chain. But possibility of using SG RSPO certificated PO fractions and PKO fractions still seems commercially very difficult, therefore this causes a deviation in the time plan. On the other hand, we have encountered economic obstacles along the way. MOQ and cost increase are the biggest factor for being unable to supply of RSPO SG certified materials. SG certified products are very expensive when they are compared with MB and increased costs in the finished product is not accepted by the customers. The availability of some physically sustainable palm fractions has also proved a challenge due to the lack of development in these supply chains. There is big pressure on the manufacturers because of globalization hence it gets more challenging for suppliers to fulfill the requirements of RSPO standards. But CCC has also experienced and learned a lots of things about RSPO and encourage all stakeholders to collaborate.

**10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

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**Other:**

CCC mostly engages with its customers to encourage the use of RSPO and to help improving its customers sourcing strategy. And also CCC engages with its suppliers to promote its request for MB and SG materials.

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**10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)**

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