

Particulars

About Your Organisation

1.1 Name of your organization

Reckitt Benckiser PLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Grower
 - Processor and/or Trader
 - Consumer Goods Manufacturer
 - Retailer and/or Wholesaler
 - Bank and/or Investor
 - Social and/or Development NGO
 - Environmental and/or Conservation NGO
 - Supply Chain Associate
 - Affiliate
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1.3 Membership number

4-0015-06-000-00

1.4 Membership category

Consumer Goods Manufacturers

1.5 Membership sector

Ordinary

Consumer Goods Manufacturer

1. Operational Profile

1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you

- End-product manufacturer
- Food goods manufacturer
- Ingredient manufacturer
- Home & personal care goods manufacturer
- Own-brand manufacturer
- Manufacturing on behalf of other third-party brands
- Biofuels manufacturer
- Other

Other:

2. Palm Oil and Certified Sustainable Palm Oil Use

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

RB's global Manufacturing operations

2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?

China , India , Indonesia , Japan , Netherlands , Pakistan , Singapore , South Africa , Sri Lanka , United Arab Emirates , United States

2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?

Yes

2.2 Volumes of palm oil and oil palm products purchased

2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)

126,562.00

2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)

28,106.00

2.2.3 Total volume of palm kernel expeller used in the year (tonnes)

0.00

2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)

17,760.00

2.2.5 Total volume of all palm oil and oil palm products used in the year (tonnes)

172,428.00

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------|-----------------------------------|----------------------|--|
| 2.3.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.3.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.3.3 Mass Balance | 12700 | - | - | - |
| 2.3.4 Segregated | - | - | - | - |
| 2.3.5 Identity Preserved | - | - | - | - |
| 2.3.6 Total volume | 12700 | - | - | - |

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------|-----------------------------------|----------------------|--|
| 2.4.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.4.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.4.3 Mass Balance | - | - | - | - |
| 2.4.4 Segregated | - | - | - | - |
| 2.4.5 Identity Preserved | - | - | - | - |
| 2.4.6 Total volume | - | - | - | - |

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

No

2.5.1 When do you plan to cover the gap by using RSPO Credits?

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2.5.2 Please explain why

We concentrate on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain.

In 2017 we met ambitious targets to improve traceability, achieving >90% traceability to mills for of our supply chain. Working with TFT (The Forest Trust), other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.

We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for a sustainable palm oil industry.

2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions:

2.6.1 Africa

0%

2.6.2 Oceania

4.4%

2.6.3 Europe

18.9%

2.6.4 North America

25.3%

2.6.5 Latin America

12%

2.6.6 Middle East

0%

2.6.7 China

39.2%

2.6.8 India

0%

2.6.9 Indonesia

0%

2.6.10 Malaysia

0%

2.6.11 Rest of Asia

0%

3. Time-Bound Plan

3.1 Year of first supply chain certification (planned or achieved)2013

3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products2013

3.2.1 If target has not been met, please explain why.

Since 2016 we have concentrated on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain.

In 2018 we met ambitious targets to improve traceability. Working with TFT (The Forest Trust), other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.

We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for a sustainable palm oil industry.

3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.N/A

3.3.1 If target has not been met, please explain why.

Since 2016 we have concentrated on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain.

In 2018 we met ambitious targets to improve traceability. Working with TFT (The Forest Trust), other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.

We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for a sustainable palm oil industry.

3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.N/A

3.4.1 If target has not been met, please explain why.

N/A Since 2016 we have concentrated on investing in a robust programme of direct action, focusing on ensuring compliance with our commitments to no deforestation, development of peatlands (and any depth) and zero exploitation of workers and communities at different levels of our supply chain.

In 2018 we met ambitious targets to improve traceability. Working with TFT (The Forest Trust), other NGO partners and our suppliers (all of whom are RSPO members) we continue to improve our understanding of the challenges faced.

We will fully review our Policy, Standard plans at the end of 2019 to ensure we are effective in meeting our ambitions for a sustainable palm oil industry.

3.4.2 Which markets do these commitments cover?Applies globally

3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?No

3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?

No

3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?

N/A

4. Trademark Use

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please select the countries where you use or intend to apply the Trademark.

Applies globally

4.2.1 Please state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO Trademark.

2019

4.3 Please explain why

- Challenging reputation of palm oil
 - Confusion among end-consumers
 - Costs of changing labels
 - Difficulty of applying for RSPO Trademark
 - Lack of customer demand
 - Limited label space
 - Low consumer awareness
 - Low usage of palm oil
 - Risk of supply disruption
 - Others
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Other:

4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?

No

5. Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.

In 2019, we will build on the progress we have made in improving supply chain traceability for the palm oil we use.

We work with our suppliers, which must be RSPO members, TFT and other partners to roll out initiatives to assess and remediate non-compliance with our NDPE commitments, tackle the root causes deforestation, environmental degradation and exploitation of workers.

We act on the broad risk assessment of operations in our supply carried out in 2018 to analyse their proximity to forests and peat lands and use other social and economic data to identify mills at highest risk of non-compliance with our NDPE commitments.

We will continue to support field-level assessments and facilitate training and capacity-building with refineries, mills and plantations, focused on resolving social and environmental issues that are common in the industry.

Through TFT 'Rurality' programmes, we work to improve the livelihoods of smallholders, enabling them to benefit from and contribute to an NDPE-based approach, through improved access to markets and agricultural practices.

We will continue our support for 'jurisdictional approaches' to NDPE compliance and sustainable practice by supporting efforts to drive engagement between government, other commodities, civil society, smallholders and others to develop comprehensive and sustainable land use plans.

This will be supplemented by satellite monitoring of land use in areas where our palm oil is sourced from and through TFT 'Starling Programme' and the 'Kumacaya initiative, which supports the efforts of independent, local NGOs and civil society groups to conduct independent monitoring and verification of palm oil suppliers' commitments without influence or interference from funders.

Further details of our programme can be found at rb.com

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7. Application of Principles & Criteria for all member sectors

7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.

7.1.A Water, land, energy and carbon footprints

File: [rb_policies-waterlandenergy.pdf](#)

Link: --

7.1.B Land use rights

File: [rb_policies-landuserights.pdf](#)

Link: --

7.1.C Ethical conduct and human rights

File: [rb_policies-ethicalconducthumanrights.pdf](#)

Link: --

7.1.D Labour rights

File: [rb_policies-labourrights.pdf](#)

Link: --

7.1.E Stakeholder engagement

File: [rb_policies-stakeholderengagement.pdf](#)

Link: --

7.1.F None of the above. Please explain why.

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7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Our Policy and Standards for responsible sourcing dictate the standards we expect of our supplier and supply chains. These can be found here:

<https://www.rb.com/responsibility/policies-and-reports/>

8. Greenhouse Gas (GHG) Footprint**8.1 Are you currently reporting any GHG footprint?**

Yes

8.1.1 Please upload your publicly available GHG report

File: --

8.1.1.1 OR please insert the URL to the GHG section of your corporate website.

Link: <https://www.rb.com/investors/annual-report-2018/>

8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.

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8.3 What methodology are you using to calculate your GHG footprint?

We reported the above on a market-based approach in line with the WRI/WBSCD Greenhouse Gas Protocol, Scope 2 Guidance and our Reporting Criteria.

9. Support for Oil Palm Smallholders**9.1 Are you currently supporting any oil palm Independent Smallholder groups?**

Yes

9.2 How are you supporting them?

Through Earthworm, 'Rural Rurality' programme, we are building smallholder resilience through improved farming techniques that tackle the endemic social and environmental issues associated with palm production. This programme works to improve smallholder access to markets by building connections between them, dealers that buy their fresh fruit bunches and mills in RB, supply chain in Sabah, Malaysia and East Riau, Indonesia. In each instance, considerable effort is placed on empowering smallholders to develop diversified incomes, alongside core farming activity. For example, through the rearing of goats within palm oil growing landscapes in Sabah, Malaysia. Improving our understanding of environmental and social challenges in our supply chain and the actions that can be taken to address the root causes of such issues remains a key challenge.

9.2.1 Do you have any future plans to support oil palm Independent Smallholders?

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9.2.2 When do you plan to start your support for oil palm Independent Smallholders?

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10. Challenges

10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- Others

Other:

Improving our understanding of environmental and social challenges in our supply chain and the actions that can be taken to address the root causes of such issues remains a key challenge.

Through our partnership with Earthworm (formally The Forest Trust) we continue to focus on developing a comprehensive understanding of our value chain by mapping and assessing the complex risks in our palm oil supply chain. A spatial awareness of the value chain enables us to focus effort at a local level and develop programmes that support primary producers, the dealers that purchase from them and other stakeholders that work up to the point palm oil derivatives reach our manufacturing sites. In 2018 we began to implement several commitments to work more closely with our suppliers to drive industry change:

To ensure public supply chain traceability and transparency we published a full list of mills in our supply chains in 2018 and piloted the use of Starling satellite monitoring technology to map mill locations against High Conservation Value (HCV) and High Carbon Stock (HCS) areas.

We committed to timely identification of supply chain grievances in pursuit of NDPE commitments. Working with our suppliers and through our own supply chain analysis, we identified 13 grievances regarding instances of ecosystem destruction. Five of these resulted in suspension of buying by our suppliers, while the remainder were investigated and time-bound commitments made by them to resolve these.

We will work closely with our supply chains in 2019 to ensure a forest conversion cut-off date of 31 December 2015 is acted on. We believe this date should represent the point from which clearance of HCV and HCS areas is judged as incompatible with NDPE commitments.

We insist on supplier compliance with all applicable environmental, labour, health & safety laws and regulations, and adherence to the international Labour Organisation, (ILO) Fundamental Conventions in our supply chains.

We continued to maintain funding of on-the-ground programmes focused on improving livelihoods and fulfilment of human rights in our wider supply chains. We achieve this through third-party audits and capacity-building programmes at palm oil processing mills and through support for the industry development of policy and practices that work to ensure the more responsible recruitment of migrant labour in Malaysia.

10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to transform the market for sustainable palm oil in other ways?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- Others

Other:

We recognise that openness and transparency in palm oil sourcing is especially critical to identifying and resolving issues in these complex supply chains and across the industry.

We map our supply chain by building a comprehensive understanding of the palm oil Fresh Fruit Bunch (FFB) processing mills that are in each 'supply shed' of our supplier's refineries, through which we are supplied a variety of palm oil-derived products. The GPS co-ordinates of these mills are then overlaid on to a regularly updated map showing deforestation over time, which enables us to track the risk of noncompliance by mills and our suppliers with the No Deforestation and no Peat destruction aspects of our 'NDPE' policy.

We have worked with Earthworm (previously TFT) to complete a full analysis of our Malaysian and Palm oil supply chains regards exposure to wider non-compliance risk, i.e. those associated with deforestation or human rights risk in order to roll-out a refinery-centric approach to with our suppliers.

Our aim is to contribute to a general, industry-wise approach to accelerating transformation of the supply chain through broader stakeholder participation, alongside addressing specific mill issues that can contribute to wider learnings.

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)

<https://www.rb.com/responsibility/responsibility/>