

**Particulars****About Your Organisation****Organisation Name**Choco Support BV

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**Corporate Website Address**www.chocosupport.nl

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**Primary Activity or Product**

- Processor and/or Trader
  - Manufacturer
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**Related Company(ies)**No

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**Membership**

Membership Number	Membership Category	Membership Sector
9-0981-15-000-00	Associate	Organisation

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**Palm Oil Processors and Traders**

**Operational Profile**

**1.1 Please state your main activity(ies) within the supply chain**

- Ingredient manufacturer

**1.2 Operation and Certification Progress**

**1.2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

**1.3 Total volume of all palm oil products processed and/or traded in the year in the year (Tonnes)**

**1.3.1 Total volume of oil palm and palm oil derivatives processed and/or traded in the year**

20.00 Tonnes

**1.3.2 Total volume of palm kernel oil and palm kernel oil derivatives processed and/or traded in the year**

5.00 Tonnes

**1.3.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year**

2.00 Tonnes

**1.3.4 Total volume of all palm oil and palm oil derived products processed and/or traded in the year**

27.00 Tonnes

**1.4 Volume processed and/or traded in the year that is RSPO-certified (Tonnes):**

No	Description	Crude Palm Oil (Tonnes)	Palm kernel oil (Tonnes)	All other palm-based derivatives and fractions processed and/or traded in the year that is RSPO-certified (Tonnes)
1.4.1	Mass Balance			2.00
1.4.2	Segregated			0.01
1.4.3	Identity Preserved			
1.4.4	Total volume of Oil Palm processed and/or traded in the year that is RSPO-certified:			2.01

**1.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:**

- Europe 100%
- India --%
- China --%
- South East Asia --%
- North America --%

**1.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:**

**Europe** 100%  
**India** --%  
**China** --%  
**South East Asia** --%  
**North America** --%

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**Time-Bound Plan****2.1 Date of first supply chain certification (planned or achieved)**

2015

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**2.2 Time-bound plan - Year expected to achieve 100% RSPO certification of all supply chains**

2017

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**2.3 What are your interim milestones towards achieving this RSPO certification commitment (year and progressive CSPO%)? Please state annual targets/strategies.**

We support the use of RSPO by searching for suppliers that are RSPO certified and can deliver us the right products. Choco Support management has set as goal to support all sustainable programs as much as possible.

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**2.4 Timebound plan - Year expected to only "handle/supply" RSPO certified oil palm products**

2025

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**2.5 How do you promote RSPO and RSPO certified sustainable palm oil to your customers proactively?**

Choco Support has several suppliers which deliver products that contain palm oil. We are activating suppliers to deliver products with a substitute for palm oil or if this is not possible deliver only products with RSPO certified palm oil. This is also translated to our customers, which we offer products with RSPO certified palm oil, as much as possible.

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**2.6 Which countries that your organization operates in do the above own-brand commitments cover?**

- Netherlands
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**GHG Emissions****3.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why

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**3.2 Do you publicly report the GHG emissions of your operations?**

No

Please explain why

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**Actions for Next Reporting Period****4.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We support the use of RSPO by searching for suppliers that are RSPO certified and can deliver us the right products. Choco Support management has set as goal to support all sustainable programs as much as possible.

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**Reasons for Non-Disclosure of Information**

5.1 If you have not disclosed any of the above information please indicate the reasons why

Confidential

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### Application of Principles & Criteria for all members sectors

6.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Ethical conduct and human rights
  - Labour rights
  - Stakeholder engagement
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6.2 Where relevant, what prevents you from trading/processing only CSPO?

N/A

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### Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Confidential

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7.1. Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why:

Confidential

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### Concession Map

Do you agree to share your concession maps with the RSPO?

No

Please explain why: --

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**Consumer Goods Manufacturers****Operational Profile**

1.1 Please state what your main activity(ies) is/are within manufacturing

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**Operations and Certification Progress**

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

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2.2.1 Do you manufacture for:

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2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

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2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

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2.2.5 Total volume of all oil palm products you sold in the year:

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2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

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2.4.1 What type of products do you use CSPO for?

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2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe --%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%  
 South America --%

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2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%  
 India --%  
 China --%  
 South East Asia --%  
 North America --%  
 South America --%

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**Time-Bound Plan**

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

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3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

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3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

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3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

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3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

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3.6 Which countries that your organization operates in do the above commitments cover?

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3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

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3.8 Date of first supply chain certification (planned or achieved)

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### Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

Please explain why

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### GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why

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5.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

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### Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

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### Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

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- Others:

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### Application of Principles & Criteria for all members sectors

**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

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**8.2 What steps will/has your organization taken to support these policies?**

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**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:  
Do you have plans to?**

No

**Please explain why**

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**9.1 Do you have plans to immediately cover the gap using Book & Claim?**

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**Concession Map**

**10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?**

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**Challenges**

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

We find a high demand mainly from the Scandinavian and Dutch countries to switch to RSPO products.

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**2 How would you qualify RSPO standards as compared to other parallel standards?**

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**Cost Effective:**

Yes

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**Robust:**

Yes

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**Simpler to Comply to:**

Yes

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**3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We support the use of RSPO by searching for suppliers that are RSPO certified and can deliver us the right products. Choco Support management has set as goal to support all sustainable programs as much as possible.

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**4 Other information on palm oil (sustainability reports, policies, other public information)**

We have no other information to share.

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