

Particulars**About Your Organisation****Organisation Name**ARYZTA AG

Corporate Website Address<http://www.aryzta.com>

Primary Activity or Product

- Manufacturer
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Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
4-0220-12-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
 - Bakery products
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Both Private Label and Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

36996.00

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

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2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

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2.2.5 Total volume of all oil palm products you sold in the year:

36996.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim	23,200.00			
2	Mass Balance				
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	23,200.00			

In Your Private Label

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim	5,132.00			
2	Mass Balance	8,618.00			
3	Segregated	46.00			
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	13,796.00			

2.4.1 What type of products do you use CSPO for?

Cookies, buns, laminated dough, danishes, donuts, and other pastry products

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia 100%
 North America 100%
 South America 100.00%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

Time-Bound Plan**3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand**

2014

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

n

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

y

3.6 Which countries that your organization operates in do the above commitments cover?

Australia, Brazil, Bulgaria, Canada, Czech Republic, Denmark, France, Germany, Hungary, Ireland, Malaysia, Netherlands, New Zealand, Poland, Romania, Singapore, Spain, Sweden, Switzerland, Thailand, United Kingdom, United States

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In early 2013, ARYZTA committed to the purchase and redemption of GreenPalm certificates to cover all use of palm oil in our North American business units. Our goal is to ultimately use 100% certified sustainable palm oil, but realize that there are challenges with availability and price premiums, in North America and elsewhere. We currently have one bakery in North America certified to handle mass balance and an audit scheduled at a second facility in early 2016. In Europe, APAC, and Latin America, we currently use 100% CSPO (greenpalm, mass balance, and segregated supply) and continue to work with customers to provide sustainable ingredients if expectations are present. If and when new expectations are communicated, ARYZTA will make the necessary investments required to meet customer needs.

3.8 Date of first supply chain certification (planned or achieved)

2014

Trademark Related**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

Please explain why

We have no plans to use RSPO trademarks on food packaging at this time.

GHG Emissions**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

URL: www.aryzta.com/our-responsibility/environmental-conservation.aspx**Actions for Next Reporting Period****6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Our primary goal is to work closely with our commercial and brand teams to understand customer expectations around palm oil and ensure we are providing proactive solutions around utilizing certified sustainable palm oil, where possible.

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

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- Others:

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Application of Principles & Criteria for all members sectors**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
 - Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
- Stakeholder engagement
- None of the above

8.2 What steps will/has your organization taken to support these policies?

ARYZTA suppliers are required to sign our Code of Conduct and are subject to third-party compliance audits, covering ethical conduct & human rights.

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify

Between now and 2020, we will increase the volume of mass balance palm oil we use, based on own brand and customer requirements. We will also continue to explore segregated supply in North America, as it becomes available. In Europe, we already source 100% CSPO through physical supply chains.

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

All global usage of palm oil not sourced from a physical supply chain scheme is covered through the purchase and redemption of GreenPalm certificates. Going forward, we will continue to expand our use of physically sourced CSPO where possible, while covering the gap using Book & Claim.

Concession Map

10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?

No

Please explain why

Not applicable.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Our biggest challenge, aside from the price premiums of CSPO, has been availability of supply. While mass balance is available and being purchased in North America, the infrastructure is not yet set up for true Segregated Supply. ARYZTA continues to work with customers and encourage our industry to move towards sustainable, traceable options in sourcing palm oil. One of our North American bakeries is currently certified to handle Mass Balance palm oil, with an audit scheduled at another bakery for 2016. If and when additional ARYZTA customers outline expectations around using CSPO, we will continue to make the necessary investments and provide solutions to meet their ingredient standards.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

ARYZTA has ongoing dialogues with customers around raw material sustainability, with palm oil being a major focus. By helping our customers goal-set, and through providing proactive raw ingredient solutions, we are doing our part to help support the vision and principles of the RSPO.

4 Other information on palm oil (sustainability reports, policies, other public information)

No other public disclosures at this time.
