

Particulars

Organisation Name	Woolworths Limited
Corporate Website Address	http://www.woolworthslimited.com.au
Primary Activity or Product	Wholesaler and/or Retailer
Related Company(ies)	None
Country Operations	Australia, New Zealand
Membership Number	3-0029-10-000-00
Membership Type	Ordinary Members
Membership Category	Retailers
Primary Contacts	Armineh Mardirossian Address: 1 Woolworths Way Bella Vista Australia 2153
Person Reporting	Armineh Mardirossian

Related Information

Other information on palm oil:

Our annual Corporate Responsibility report is available on our website and palm oil is covered on page [Click here to visit the URL](#)

Reporting Period	01 July 2012 - 30 June 2013
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Retailers

Operational Profile

1. Main activities within retailing

■ Own-brand

- Others:

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Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

3. Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

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3.2. Total volume of Palm Kernel Oil used in the year:

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3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

5700

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

5700

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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4.1. Book & Claim

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4.2. Mass Balance

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4.3. Segregated

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4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

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5.2. Mass Balance

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5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

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6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

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6.2. Mass Balance

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6.3. Segregated

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6.4. Identity Preserved

532

6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business

532

7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand

2012

9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand

2014

10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

11. Does your company use palm oil in products you manufacture on behalf of other companies?

No

12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell

2020

13. Do your (own brand) commitments cover your companies global use of palm oil?

Yes

14. Which countries that your organization operates in do the above own-brand commitments cover?

Australia, New Zealand

15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)

MB by end of FY14.

16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?

No

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain

1. Working with the industry association the Australian Food and Grocery Council (AFGC).
 2. Communication and capacity building with own brand suppliers.
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Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related

19. Please state product range(s) and date(s) started or expected to start using trademark

We do not currently use RSPO Trademark. Our customer research indicates very low level of awareness about palm oil in general and almost no awareness of RSPO. Customer research also shows high level of confusion among customers about the multitude of ecolabels. At this stage our focus is on converting all own brand to CSPO MB as a min over the next 12 months. Once it's all converted we will survey customer sentiment and revisit the decision re use of Trademark.

Year:

2016

20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

No

Application of Principles & Criteria for all members sectors

21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

Water, land, energy and carbon footprints policy

[R-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

Ethical conduct and human rights policy

[R-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

Labour rights policy

[R-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

Stakeholder engagement policy

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

For administration purpose, attachment files are renamed automatically

21.1. Please specify if/when you intend to develop one

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22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Woolworths is a member of the Consumer Goods Forum and signatory to CGF sustainability/deforestation resolution of Nov 2010.

As a member of the CGF we are also an active participant and member in the Global Sourcing Social Compliance Program (GSCP). GSCP is about ethical supply chain management for social and environmental issues.

Woolworths has its own Ethical Sourcing Policy for its global supply chain. Our policy and audit program addresses ILO requirements and the United Nations Global Compact (UNGC) core principles. Woolworths Limited is a signatory of the UNGC.

23. Are you sourcing 100% physical CSPO?

No

Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance

We source 9.3% of our total volume as IP CSPO. We have asked suppliers to move to MB as a minimum by end of June 2014.

Challenges

1. Significant economic, social or environmental obstacles

Australian refiners and local suppliers can only supply MB CSPO at this time. Because of the size of the market, the whole market will need to shift to SG to make it viable for the local refiners to supply SG CSPO. The total palm oil used in Australia is about 150,000 tonnes. While Woolworths is a large retailer, we only use 5000-6000 tonnes per year.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

Communication and capacity building with our suppliers.
 Working with the industry representative: Australian Food and Grocery Council's Palm oil working group.
 Engaging with local refiners to establish supply capacity and provide information to our own brand suppliers.
