

Particulars

Organisation Name	Unilever
Corporate Website Address	http://www.unilever.com
Primary Activity or Product	Manufacturer
Related Company(ies)	None
Country Operations	Australia, Algeria, Angola, Argentina, Bahrain, Bangladesh, Belgium, Bolivia, Brazil, Burundi, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Cote d'Ivoire, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Honduras, Hungary, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Japan, Jordan, Kenya, Korea - Republic of, Kuwait, Lebanon, Libyan Arab Jamahiriya, Malawi, Malaysia, Mexico, Morocco, Mozambique, Union Of Myanmar, Nepal, Netherlands, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Palestine, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Rwanda, Saudi Arabia, Singapore, Slovakia, South Africa, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Syrian Arab Republic, Taiwan - Republic of China, Tanzania, Thailand, Trinidad & Tobago, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Arab Rep., Yemen Democratic, Zambia, Zimbabwe
Membership Number	4-0001-04-000-00
Membership Type	Ordinary Members
Membership Category	Consumer Goods Manufacturers
Primary Contacts	Cherie Tan Address: 20 Pasir Panjang Road, #06-22 Mapletree Business City, Singapore Netherlands 117439
Person Reporting	Perpetua George

Related Information

Other information on palm oil:

Unilever progress on sustainable palm oil target is publicly available and reported annually within the Unilever Sustainable Living Plan [Click here to visit the URL](#)

Unilever has worked hard to calculate all palm oil or palm kernel oil content that we buy or use in our products. We urge other RSPO members to also be open about their palm oil purchases.

This calculation is based on the following Unilever purchases:

- (1) total crude or refined Palm Oil.
- (2) total crude or refined Palm Kernel Oil.
- (3) all fractions and derivatives from palm oil or palm kernel oil source including content in vegetable oil/fat mixes or blends, food ingredients and confectionery.

Please note that Unilever reports on its progress on sustainability, including total palm oil commitments and targets, on a calendar year basis. These reports are then verified by an independent auditing body. For the purposes of the RSPO, Unilever is reporting these volumes based on the RSPO annual period of July to July.

Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Home & Personal Care Goods, Own-brand

- Food Goods :
 - Instant Noodles Manufacturer
 - Margarine & Cooking Oil
- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

198143

3.2. Total volume of Palm Kernel Oil used in the year:

124261

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1201201

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

1523605

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

174215

4.2. Mass Balance

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4.3. Segregated

23928

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

198143

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

124261

5.2. Mass Balance

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5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

124261

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

1178799

6.2. Mass Balance

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6.3. Segregated

22402

6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

1201201

7. What type of products do you use CSPO for?

The majority of the products where palm oil is an ingredient uses CSPO mainly in the form of Greenpalm certificate coverage and to a lesser extent segregated certified palm oil. It includes all of our straight crude and refined PO and PKO use and in some fractions and derivatives.

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

Yes

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

[M-GHG-Grower-Emissions-Report.pdf](#)

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2009

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Australia, Algeria, Angola, Argentina, Austria, Bahrain, Bangladesh, Belgium, Bolivia, Brazil, Burundi, Canada, Chile, China - People's Republic of, Colombia, Costa Rica, Cote d'Ivoire, Czech Republic, Denmark, Dominican Republic, Ecuador, Egypt, El Salvador, Finland, France, Germany, Ghana, Greece, Guatemala, Honduras, Hungary, India, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Japan, Jordan, Kenya, Korea - Republic of, Kuwait, Lebanon, Libyan Arab Jamahiriya, Malawi, Malaysia, Mexico, Morocco, Mozambique, Union Of Myanmar, Nepal, Netherlands, New Zealand, Nicaragua, Nigeria, Oman, Pakistan, Palestine, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Rwanda, Saudi Arabia, Singapore, Slovakia, South Africa, Spain, Sri Lanka, Sudan, Sweden, Switzerland, Syrian Arab Republic, Taiwan - Republic of China, Tanzania, Thailand, Trinidad & Tobago, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, USA, Uruguay, Venezuela, Vietnam, Yemen Arab Rep., Yemen Democratic, Zambia, Zimbabwe

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

In 2010, Unilever commitment to cover 100% of our palm oil use with CSPO by 2015. We achieved this in 2012, three years ahead mainly through Greenpalm certificates.

We also committed to source all of our straight CPO use into Europe as RSPO certified segregated by 2012, which we accomplished at the end of 2012.

In 2012, we have made a new commitment that in addition to cover our palm oil use with CSPO, we will commit to traceable certified palm oil by 2020 and will progressively report on our progress yearly and in our USLP report.

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

Unilever will increase the purchase of RSPO segregated palm oil and palm kernel oil

Unilever is continuing to build a fractionation plant in North Sumatra that will require RSPO traceable certified palm kernel oil of 165,000 MT a year, which will generate from 300,000 ha of RSPO certified plantations and smallholders. The plant is expected to be completed in 2014. We are working in partnership with WWF and Wageningen University to transform the palm oil supply base around the sourcing for the fractionation plant, and also with IDH in their North Sumatran palm oil supply shed project, with a focus on smallholder improvements and inclusion.

In line with existing partnership with Solidaridad West Africa Palm Programme, Unilever will be going into more specific partnerships with smallholders in Latin America and also in Sumatra to increase smallholder productivity and enable certification at independent smallholder level.

Unilever is an active participant of the RSPO Smallholder Working Group and sits on the Smallholder Fund Committee, and this role is expected to assist with enabling certification amongst smallholders.

Unilever continues to take an active leadership role in the RSPO to push for change amongst members especially from the buyer end sustainable palm oil, such as co-chairing the Consumer Goods Forum, where we have challenged our peers to step up on their own commitments. Through the commitment of our CEO, we invested time and effort to convene the Tropical Forest Alliance meeting in Jakarta in June 2013 with various governments focusing on the solutions to stop deforestation.

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

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Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2016

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
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- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

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- Land use rights policy

[M-Policies-to-PNC-landuseright.pdf](#)

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

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- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

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- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

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23. What steps will your organization take to minimize its resource footprints?

Unilever measures reduction in GHG emissions, waste and water use in the Unilever Sustainable Living Plan. Our commitment is to halve our environment footprint from a baseline of 2009 in 2020.

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

Unilever is committed to Human Rights. In line with the UN Guiding Principles on Business and Human Rights, we base our human rights commitment and policy on the International Bill of Human Rights (consisting, in addition to the UDHR, of the International Covenant on Civil and Political Rights and the International Covenant on Economic, Social and Cultural Rights) and the principles concerning fundamental rights set out in the International Labour Organization's Declaration on Fundamental Principles and Rights at Work [Click here to visit the URL](#)

In early 2013, Unilever Appointed Marcela Manubens as VP Social Impact [Click here to visit the URL](#).

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

Unilever has an existing partnership with Solidaridad to work on expanding sustainability smallholder production in West Africa and is planning a partnership to also cover Latin America. Unilever's role in the partnerships to secure the smallholder sustainable volumes via the market.

Unilever is also working with IDH, WWF and Wageningen University to increase the smallholder productivity in the supply catchment of North Sumatra.

For these partnerships, the impacts of successful expansion of smallholder production is through increased volumes derived from smallholders and an increased number of smallholder areas certified under the RSPO.

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

By 2020 Unilever will achieve 100% traceable and certified RSPO materials in our supply chain. We are doing this by requiring all suppliers to provide traceable palm oil into our European facilities by 2014. Unilever believes that Mass Balance certified palm oil is a stepping stone to achieving full segregation in the supply chain, however we believe that this can only be done by having full traceability of all palm oil supplies. Mass Balance certification does not offer this and therefore the Unilever focus is on traceable as a first step, eventually ensuring all known CPO mill origins are able to achieve RSPO certification.

Challenges

1. Significant economic, social or environmental obstacles

One of the significant challenges includes 3rd party sources (i.e. not from plantations owned directly by our suppliers) - there is a challenge is getting these RSPO certified We are trying to mitigate this by:

- (1) Making traceability reporting (i.e. to origin) compulsory for palm oil suppliers by 2014
- (2) Working with suppliers to get the RSPO message to their own suppliers

There is also the challenge of how to bring more smallholder producers into the supply chain. Specifically to address the concerns around smallholders and ensuring best practices, such as no burning, in addition to helping improve smallholder productivity such as enabling good access to high yielding oil palm varieties for replanting.

2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3. How has your organization supported the vision of RSPO to transform markets?

Unilever is building a fractionation plant in North Sumatra that will require 165,000 MT annually of RSPO traceable certified PKO, which will start operations in late 2014. This demand for PKO will create the equivalent of 300,000 ha of certified oil palm and an equivalent 1.2 million MT of RSPO certified CPO of. This will help create an RSPO certified catchment area of oil palm. Linked to this we are also working with partners IDH, WWF and Wageningen University to transform the smallholder production base in North Sumatra.

Unilever's leadership in various forums amongst peers helps to promote the use of RSPO certified Palm Oil and drive the move of the industry towards sustainability. For example:

In 2012 we convinced the US Government to form a public private partnership on deforestation. It was announced at Rio Plus 20 and now includes the governments of the UK, Norway, Netherlands, Liberia and the Cote d'Ivoire. Others will join before the end of the year. This partnership, the Tropical Forest Alliance, focuses sharply on Palm Oil.

In 2013 Unilever's participation in the UN High Level Panel on the Post 2015 Development Agenda led to deforestation being included as one of the recommended targets for the goals that will succeed the MDG's.

The Unilever CEO – Paul Polman – has raised the issue of deforestation with many heads of state including the Presidents and Prime Ministers of the USA, Indonesia, Brazil, Liberia, UK, Netherlands, the UN Secretary General and the President of the EU