Particulars

About Your Organisation

1.1 Name of your organization Twincraft Skincare 1.2 What is/are the primary activity(ies) or product(s) of your organization? Grower ☐ Processor and/or Trader ☐ Retailer and/or Wholesaler ☐ Bank and/or Investor ☐ Social and/or Development NGO ☐ Environmental and/or Conservation NGO ☐ Supply Chain Associate ☐ Affiliate 1.3 Membership number 4-0071-10-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector Ordinary

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Consumer Goods Manufacturer

I. Operational Profile	
1.1 Please state yo	ur main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you
☐ End-pro	oduct manufacturer
· · · · · · · · · · · · · · · · · · ·	pods manufacturer
•	ent manufacturer
=	k personal care goods manufacturer
Own-br	and manufacturer
☑ Manufa	acturing on behalf of other third-party brands
☐ Biofuels	s manufacturer
☐ Other	
Other:	
2. Palm Oil and Co	ertified Sustainable Palm Oil Use
2.1 Please include belong to the group	details of all operations using palm oil, owned and/or managed by the member and/or all entities that o.
-	
United States	sets do you manufacture goods with palm oil and oil palm products? (s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in
Yes	ulacture:
2.2 Volumes of pali	n oil and oil palm products purchased
2.2.1 Total volume	of crude and refined palm oil used in the year (tonnes)
2,000.00	
2.2.2 Total volume	of crude and refined palm kernel oil used in the year (tonnes)
885.00	
2.2.3 Total volume	of palm kernel expeller used in the year (tonnes)
0.00	
2.2.4 Total volume	of other palm-based derivatives and fractions used in the year (tonnes)
0.00	,
0.00	

2.2.5 Total volume of all palm oil and oil plam products used in the year (tonnes)

2,885.00

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	<u>-</u>	-	-	-
2.3.2 Book and Claim from Independent Smallholder	7	32	-	-
2.3.3 Mass Balance	1685	237	-	-
2.3.4 Segregated	393	47	-	-
2.3.5 Identity Preserved	<u>-</u>	-	-	-
2.3.6 Total volume	2085	316	-	-

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	-	-	-	-
2.4.2 Book and Claim from Independent Smallholder	-	-	-	-
2.4.3 Mass Balance	-	-	-	-
2.4.4 Segregated	-	-	-	-
2.4.5 Identity Preserved	-	-	-	<u>-</u>
2.4.6 Total volume	-	-	-	-

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

Yes

2.5.1 When do you plan to cover the gap by using RSPO Credits?

2019

2.5.2 Please explain why

Consumer Goods Manufacturer Form

2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil u following regions:	sed by your company in the
2.6.1 Africa	
0%	
2.6.2 Oceania	
0%	
2.6.3 Europe	
0%	
2.6.4 North America 100%	
2.6.5 Latin America	
0%	
2.6.6 Middle East	
0%	
2.6.7 China	
0%	
2.6.8 India	
2.6.8 India 0%	
2.6.9 Indonesia	
0%	
2.6.10 Malaysia	
0%	
2.6.11 Rest of Asia	
0%	
. Time-Bound Plan	
3.1 Year of first supply chain certification (planned or achieved)	
2010	

3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products
2010
3.2.1 If target has not been met, please explain why.
As stated in past ACOP reports, we do not produce our own brand (s). 100% of our production is customized product under contract for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan because our product formulation is dependent on customers specifications and requirements. We recommend adoption of sustainably-sourced ingredients.
3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.
2010
3.3.1 If target has not been met, please explain why.
As stated in past ACOP reports, we do not produce our own brand (s). 100% of our production is customized product under contract for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan because our product formulation is dependent on customers specifications and requirements. We recommend adoption of sustainably-sourced ingredients.
3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.
2010
3.4.1 If target has not been met, please explain why.
As stated in past ACOP reports, we do not produce our own brand (s). 100% of our production is customized product under contract for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan because our product formulation is dependent on customers specifications and requirements. We recommend adoption of sustainably-sourced ingredients.
3.4.2 Which markets do these commitments cover?
United States
3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?
Yes
3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?
No
3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?
2010
Trademark Use
Hauemark USE
4.1 Do you use or plan to use the RSPO Trademark on your own brand products?
No

4.2.1 F Γradeι	lease state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO nark.
-	
4.3 Pl€	ase explain why
	☐ Challenging reputation of palm oil
	☐ Confusion among end-consumers
	☐ Costs of changing labels
	☐ Difficulty of applying for RSPO Trademark
	☐ Lack of customer demand
	☐ Limited label space
	☐ Low consumer awareness
	☐ Low usage of palm oil
	☐ Risk of supply disruption
	✓ Others
As stat	ed in past ACOP reports, we do not produce our own brand (s). 100% of our production is customized product under the for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan the our product formulation is dependent on customers specifications and requirements. We recommend adoption of
As stat contract becaus sustair	et for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan be our product formulation is dependent on customers specifications and requirements. We recommend adoption of ably-sourced ingredients.
As state contract because sustain	et for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan be our product formulation is dependent on customers specifications and requirements. We recommend adoption of
contraction contra	et for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan de our product formulation is dependent on customers specifications and requirements. We recommend adoption of ably-sourced ingredients. We you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?
As star contract because sustain 4.4 Ha Action 5.1 Outpalm processing the contract of the con	et for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan se our product formulation is dependent on customers specifications and requirements. We recommend adoption of ably-sourced ingredients. We you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app? Ons for Next Reporting Period Itline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and companies to the recommend adoption of ably-sourced ingredients.
As star contract cont	et for customers and produced for other companies under their brand name(s). We cannot commit to a time bound plan de our product formulation is dependent on customers specifications and requirements. We recommend adoption of ably-sourced ingredients. We you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app? The second of the supply chain and the coming year to promote the use of RSPO-certified sustainable palm oil and conducts along the supply chain. Intinue to promote use of RSPO to our customers for the products we manufacture on their behalf. Our CSPO usage has need greatly over the past years. We will continue to educate our customers about the availability and value of sustainable
As star contract because sustain 4.4 Ha Action 5.1 Outpalm properties with the contract star contra	to the course of the companies under their brand name(s). We cannot commit to a time bound plante our product formulation is dependent on customers specifications and requirements. We recommend adoption of ably-sourced ingredients. We you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app? Ons for Next Reporting Period Itline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and coroducts along the supply chain. Intinue to promote use of RSPO to our customers for the products we manufacture on their behalf. Our CSPO usage has led greatly over the past years. We will continue to educate our customers about the availability and value of sustainable tives. We are also consolidating many products to shift the balance towards RSPO products.
As star contract because sustain 4.4 Ha Action 5.1 Out palm properties with the contract of t	to the content of the companies under their brand name(s). We cannot commit to a time bound plan to our product formulation is dependent on customers specifications and requirements. We recommend adoption of ably-sourced ingredients. We you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app? The second of the coming period the supply chain. The supply chain content of the products we manufacture on their behalf. Our CSPO usage has the digrated over the past years. We will continue to educate our customers about the availability and value of sustainable tives. We are also consolidating many products to shift the balance towards RSPO products. Disclosure of Information The products are mandatory declarations in your ACOP. For confidentiality purposes, members noose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's man aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the date our products to the product of the product of the member chooses to have the date our customers about the member chooses to have the date our customers about the member chooses to have the date our customers about the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date our customers and the member chooses to have the date

7.1.A Water, land, energy and carbon footprints
File: Link:
7.1.B Land use rights
File: Link:
7.1.C Ethical conduct and human rights
File: Link:
7.1.D Labour rights
File: Link:
7.1.E Stakeholder engagement
File: Link:
7.1.F None of the above. Please explain why.
-
7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?
We now offer RSPO credits for customers wanting non-RSPO possible product. They must reach out to us to discuss this opportunity and it is handled on a case-by-case basis.
3. Greenhouse Gas (GHG) Footprint
8.1 Are you currently reporting any GHG footprint?
No
8.1.1 Please upload your publicly available GHG report
File:
8.1.1.1 OR please insert the URL to the GHG section of your corporate website.
Link:
8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you may have to calculate your GHG footprint.
This is not a possibility with our facility at this time.
8.3 What methodology are you using to calculate your GHG footprint?

9. Support for Oil Palm Smallholders

9.1 A	re you currently supporting any oil palm Independent Smallholder groups?
No	
9.2 H	ow are you supporting them?
-	
9.2.1	Do you have any future plans to support oil palm Independent Smallholders?
No	
9.2.2	When do you plan to start your support for oil palm Independent Smallholders?
I 0. C h	allenges
10.1 V	What significant economic, social or environmental obstacles have you encountered in the production, procurement
	nd/or promotion of CSPO and what efforts did you make to mitigate or resolve them?
	☐ Awareness of RSPO in the market
	☐ Difficulties in the certification process
	☐ Certification of smallholders
	☐ Competition with non-RSPO members
	☐ High costs in achieving or adhering to certification
	☐ Human rights issues
	☐ Insufficient demand for RSPO-certified palm oil
	☐ Low usage of palm oil
	☐ Reputation of palm oil in the market
	☐ Reputation of RSPO in the market
	☐ Supply issues
	☐ Traceability issues
	✓ Others
Other	
	acourage all customers to choose CSPO in products we manufacture for them. Many opt for less-expensive options stating the cost is prohibitive even thought the intent is noble. We continue to educate and even accommodate customers toward of the cost is prohibitive even thought the intent is noble. We continue to educate and even accommodate customers toward of the cost is prohibitive even thought the intent is noble.
	n addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to
trans	form the market for sustainable palm oil in other ways?
	☐ Engagement with business partners or consumers on the use of CSPO
	☐ Engagement with government agencies
	☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
	☐ Promotion of physical CSPO
	☐ Providing funding or support for CSPO development efforts
	Research & Development support
	☐ Research & Development support ☐ Stakeholder engagement

Other:

Part is our business is bar soap. There has not been a viable option for translucent soap that is RSPO. We have been developing a new base for our customers that is translucent and also RSPO certified.

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)