

# **Audit Report**

2<sup>nd</sup> Annual Surveillance Audit for

PT. SUPRA MATRA ABADI - Teluk Panjie Mill and Its Supply Base

FMS40023

RSPO Membership number: 1-0022-06-000-00

RSPO Member Name: PT. INTI INDOSAWIT SUBUR

Audited Address:

Teluk Panjie Mill:

Teluk Panjie Village, Kampung Rakyat District, Labuhan Batu Regency, North Sumatera IDN

Its supply bases:

Teluk Panjie Estate:

Teluk Panjie Village, Kampung Rakyat District, Labuhan Batu, Regency, North Sumatera IDN

Date of audit: 28 February – 1 March 2017

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#### **Executive Overview**

This is the second (2<sup>nd</sup>) annual surveillance audit visit on 28 February – 1 March 2017 against the RSPO Principles and Criteria for Sustainable Palm Oil Production, Indonesia National Interpretation 2017 and RSPO Supply Chain Certification Standard, CPO Mill, Module E Mass Balance, November 2014. PT. Supra Matra Abadi – Teluk Panjie Mill operations is comprised 1 (one) Palm Oil Mill and 1(one) FFB supply bases owned by PT. Supra Matra Abadi.

Thirteen (13) Major and one (1) minor non-conformances were issued during this audit. It was identified five (5) NC are upgrade from Minor to Major and two (2) NC Major are recurrence from last surveillance audit. Follow up audit has been conducted and concluded that Major NCRs were closed.

The Mill has calculated the net GHG emissions using The RSPO Palm GHG Calculator Version 3.0.1 and that data inputs are verified to be accurate. Capturing the information about summary of net GHG emissions, summary of field emissions and sinks, and summary of mill emissions and credits.

#### Summary of net GHG emissions

## Summary of net GHG emissions

Emissions per Product	tCO2e/tProduct
CPO	0.12
PK	0.12

Production	t/yr
FFB processed	199,894
CPO Produced	38,279

Land use Description	ha
OP planted area	3,935
OP planted on peat	0
Conservation (forested)	0
Conservation (non-forested)	7
Total	4,656

Extraction	%
OER	19.15
KER	5.27

#### Summary of field emissions and sinks

	Own C	rop	Group		3rd Pa	rty	Total	
	tCO2	tCO2e/t	tCO2	tCO2e	tCO2	tCO2e/t	tCO2	tCO2e/
	е	FFB	е	/tFFB	е	FFB	е	tFFB
Emissions								
Land Conversion	0.0	0.00	0	0	0	0		
*CO2 Emissions from Fertilize	2,166.3	34 0.02	0	0	0	0		
**N2O Emissions	3,411.	75 0.04	0	0	0	0		
Fuel Consumption	1,055.	55 0.01	0	0	0	0		
Peat Oxidation	0.0	0.00	0	0	0	0		
Sinks								
Crop Sequestration	0.00	0.00	0	0		0 0		
Conservation Sequestration	0.00	0.00	0	0		0 0		
Total	6,633.34	0.07	0	0	6,357.4	12 0		

# Summary of mill emissions and credits

	tCO2e	tCo2e/tFFB
Emissions		
POME	14,053.19	0.07
Fuel Consumption	10.35	0.00
Grid Electricity Utilization	10.10	0.00
Credits		
Export of Grid Electricity	-143.13	0.00
Sales of PKS	-20,997.00	-0.10
Sales of EFB	0.00	0.00
Total	-7,046.49	-0.04

# Palm Oil Mill Effluent (POME) Treatment:

Divert to compost	0 %
Divert to anaerobic digestion	100 %

## **POME Diverted to Anaerobic Digestion:**

Divert to anaerobic pond	100 %
Divert to methane capture (flaring)	0 %
Divert to methane capture (electricity generation)	0 %

#### **Abbreviations Used**

AMDAL Environmental Impact Analysis (Analisis Dampak Lingkungan)

BOD Biological Oxygen Demand

BPN National Land Agency (Badan Pertanahan Nasional)

CPO Crude Palm Oil

CSR Corporate Social Responsibility

EFB Empty Fruit Bunch FFB Fresh Fruit Bunch

FRF Fractionation and Refinery Factory

GPS Global Positioning System HCV High Conservation Value

HGU Land Use Title (Hak Guna Usaha)

HPH Forest Authority Concession (Hak Penguasaan Hutan)

IPM Integrated Pest Management

ISO International Standards Organisation ISPO Indonesia Sustainable Palm Oil

KHT Permanent worker (Karyawan Harian Tetap)

KCP Kenel Crushing Plant

KTU Head of Administration (*Kepala Tata Usaha*) KUD Village Cooperation (*Koperasi Unit Desa*)

kWH Kilo Watt Hour LCC Legume cover crops

LUK Estate Unit Report (Laporan Unit Kebun)
LUP Mill Unit Report (Laporan Unit Pabrik)

MB Mass Balance

MSDS Material Safety Data Sheet
NGO Non-Government Organisation
OHS Occupational Health and Safety

P2K3 Safety Committee

PEL Environmental Evaluation Manual (*Pedoman Evaluasi Lingkungan*)

PHL Daily worker (*Pekerja Harian Lepas*)

POM Palm Oil Mill

PPE Personal Protective Equipment

PK Palm Kernel

PKB Collective Working Agreement (*Perjanjian Kerja Bersama*)

PKOF Palm Kernel Oil Factory
RABQSA Quality Society of Australia

RKL Environmental Management Plan (*Rencana Pengelolaan Lingkungan*)
RPL Environmental Monitoring Plan (*Rencana Pemantauan Lingkungan*)

RSPO Roundtable on Sustainable Palm Oil

SA Social Accountability

SCCS Supply Chain Certification System

SIA Social Impact Assessment SP Worker Union (Serikat Pekerja)

SPSI Indonesian Worker Union (Serikat Pekerja Seluruh Indonesia)

TLV Threshold Limit Value

TPH Ton Per Hour

Traksi Organization work unit who is responsible to provide heavy equipment,

transportation equipment, and also maintaining road condition

WWTP Waste Water Treatment Plant

#### 1.0 SCOPE OF THE ASSESSMENT

#### 1.1 Introduction

SAI Global conducted audit of audit of PT Supra Matra Abadi, Teluk Panjie Mill and Its Supply Bases on 28 February – 1 March 2017 2017 with Major and minor Nonconformities identified.

The purpose of this audit report is to summarise the degree of compliance with the relevant criteria, as defined on the cover page of this report, based on the evidence obtained during the audit of your organisation.

SAI Global audits are carried out within the requirements of SAI Global procedures that also reflect the requirements and guidance provided in the international standards relating to audit practice such as ISO/IEC 17021, ISO 19011, RSPO Certification System, relevant RSPO Supply Chain Certification System and other normative criteria. SAI Global Auditors are assigned to audits according to industry, standard or technical competencies appropriate to the organisation being audited. Details of such experience and competency are maintained in our records. The audit team is detailed in the attached audit record.

In addition to the information contained in this audit report, SAI Global maintains files for each client. These files contain details of organisation size and personnel as well as evidence collected during preliminary and subsequent audit activities (Documentation Review and Scope) relevant to the application for initial and continuing certification of your organisation.

Details of your primary contact persons and their contact details and site addresses are also maintained. Please take care to advise us of any change that may affect the application/certification or may assist us to keep your contact information up to date, as required by SAI Global Terms and Conditions.

Please note that this report is subject to independent review and approval. Should changes to the outcomes of this report be necessary as a result of the review, a revised report will be issued and will supersede this report.

### 1.2 Audit Objective

This is the 2<sup>nd</sup> annual surveillance audit. The purpose of this audit was to determine continuing compliance of your organization's management system with the audit criteria; and it's effectiveness in achieving continual improvement and system objectives.

Also to verify the volume of certified and uncertified FFB entering the mill and volume sales of RSPO certified producers

### 1.3 Scope of certification

The scope of certification is the CPO production from one (1) Palm Oil Mill and one (1) FFB supply bases owned by PT. Supra Matra Abadi.

## 1.3.1 Palm Oil Mill

## Teluk Panjie Mill PT. Supra Matra Abadi

Location: Teluk Panjie Village, Kampung Rakyat District, Labuhan Batu Regency,

North Sumatera IDN

GPS Location: East 100° 14' 37" North 2° 00' 10"

Mill capacity: 45 MT FFB/hour

#### 1.3.2 Oil Palm Estate

## Teluk Panjie Estate PT. Supra Matra Abadi

Location: Teluk Panjie Village, Kampung Rakyat District, Labuhan Batu

Regency, North Sumatera IDN

GPS Location: East 100° 13' 33" – 100° 20' 55"

North 1° 54' 52" - 2° 02' 07"

Certified Area : 3,855 Ha
Planted Area : 3,745 Ha

#### 1.4 Location of mill and estates

Teluk Panjie Mill and Estate are located in North Sumatera Province, Indonesia. The geographical coordinate of the mill and estates are shown on Table 1.

Table 1: Mill and Estates GPS Locations

MILL AND ESTATE	EASTING	NORTHING
Teluk Panjie Mill	100 <sup>0</sup> 14' 37" E	2º 00' 10" N
Teluk Panjie Estate	100° 13' 33" – 100° 20' 55" E	1° 54' 52" – 2° 02' 07" N

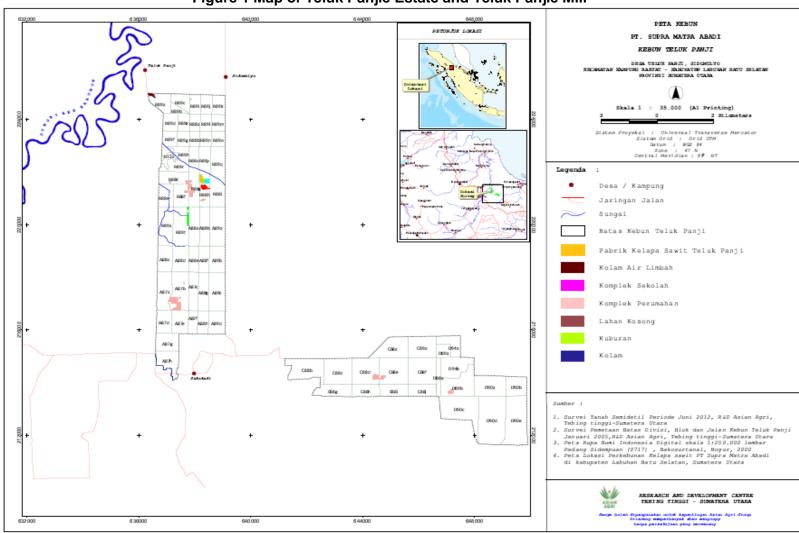


Figure 1 Map of Teluk Panjie Estate and Teluk Panjie Mill

Source: Asian Agri Research and Development Centre Tebing Tinggi – Sumatera Utara

## 1.5 Description of supply base

The FFB source is one (1) organisation owned by PT. Supra Matra Abadi and the third party estate. There is no scheme smallholder associated with Teluk Panjie Mill. The third party (independent small holders) sold FFB to the Mill based on the agreed price and did not have special agreement with the organisation. The hectarage and estimated FFB production of the plantation area are shown on Table 2.

Table 2: Estimated FFB Production of the supply base

Estate	PLANTED Area (ha)	ESTIMATED FFB PRODUCTION 2017 (ton/year)	
Teluk Panjie Estate, PT. Supra Matra Abadi	3,745	59,026	
The third party	NA	85,000	
Total	3,745	144,026	

Source: PT. Supra Matra Abadi, February 2017

## 1.6 Date of plantings

Table 3: Age Profiles of Planted Palms 2017

Year		inted Area la)	% of Planted Area		
	Mature	Immature	Mature	Immature	
1987	245	0	6.54	0	
1988	1,417	0	37.84	0	
1989	1,226	0	32.74	0	
1990	541	0	14.44	0	
2015*)	0	316	0	8.44	
Total	3,429 316		91.56 8.44		
Grand Total	3,745		100		

Source: PT. Supra Matra Abadi, February 2017

Note: \*) replanting

### 1.7 Area of plantation

The areas details for organisation owned estates are shown on Table 4. Review of estate boundary maps has been done. There is no new open area since November 2005. All lands inside the concession area were developed before 1987 – 1994. Plantation in 2015 was replanting.

Table 4: Land use description of Estates in 2017

AREA	HECTARES
Mature area	3,429
Immature area	316
HCV area (HCV area is located inside area planted)	7
Total area planted	3,745
Nursery	8
Emplacement and Mill	73
Swamp	26
Hill and River	3
Total certified area	3,855

Source: PT. Supra Matra Abadi, February 2017

Table 5: Estate and Area Planted 2017

ESTATE	MATURE (HA)	IMMATURE (HA)
Teluk Panjie Estate	3,429	316

Source: PT. Supra Matra Abadi, February 2017

## 1.8 Approximate tonnages offered for certification (CPO and PK)

Approximate tonnages offered for certification are estimated based on the organisation last three years actual FFB production from Teluk Panjie Estate; also last year CPO and PK, OER and KER of Teluk Panjie Mill.

Table 6: Teluk Panjie Estate FFB Production Trend 2011 – 2016

YEAR	Actual Production (MT)
2011	106,588
2012	115,617
2013	95,419
2014	100,689
2015	57,520
2016	72,362

Source: PT. Supra Matra Abadi, February 2017

Table 7: Teluk Panjie Mill Total CPO and PK Production of 2016 and **Estimate Production of 2017** 

Supply Base	FFB Processed (MT)	CPO Production (MT)	OER (%)	PK Production (MT)	KER (%)
	Actual prod	uction 2016			
Teluk Panjie Estate*	72,362	15,360	21.22	3,772	5.21
Other Suppy Base - The 3 <sup>rd</sup> Party	105,957	18,341	17.31	5,638	5.27
Total actual production	178,319	33,701	19.00	9,410	5.28
	Estimate pro	duction 2017			
Teluk Panjie Estate	59,026	12,838	21.75	3,128	5.30
Other Suppy Base - The 3 <sup>rd</sup> Party	85,000	14,875	17.50	4,675	5.50
Total estimate production	144,026	27,713	19.24	7,803	5.42

Source: PT. Supra Matra Abadi, February 2017 \*Detail see Table 8

The FFB from Teluk Panjie Estate are processed together with FFB from other supply based, therefore Teluk Panjie Mill used RSPO Supply Chain Mass Balance Model - Module E.

Table 8: Actual Total Teluk Panjie Mill Production of CPO and PK derived from Teluk Panjie Estate FFB in 2016

	Total FFB (MT)		Palm	Oil (MT)	Palm Ke	ernel (MT)
Month	Teluk Panjie Estate (Certified)	Other Supply Base (NonCertified)	Teluk Panjie Estate (Certified)	Other Supply Base (NonCertified)	Teluk Panjie Estate (Certified)	Other Supply Base (NonCertified)
January	2,730	4,797	579	841	144	264
February	5,019	6,533	1,098	1,165	276	363
March	4,713	6,365	1,044	1,163	250	346
April	5,209	7,092	1,133	1,264	272	377
May	5,780	5,130	1,177	867	295	271
June	6,559	4,185	1,321	675	330	210
July	6,429	11,434	1,337	1,927	324	578
August	7,055	14,575	1,476	2,527	369	781
September	8,661	15,111	1,806	2,536	452	802
October	7,519	10,518	1,617	1,828	383	548
November	6,665	7,665	1,473	1,373	354	418
December	6,023	12,552	1,298	2,174	322	679
Total	72,362	105,957	15,360	18,341	3,772	5,638

Source: PT. Supra Matra Abadi, February 2017

Table 9: Estimated Total Teluk Panjie Mill Production of CPO and PK from Teluk Panjie Estate FFB in 2017

Total I		FFB (MT)	Palm	Oil (MT)	Palm Kernel (MT)	
Month	Teluk Panjie Estate (Certified)	Other Supply Base (NonCertified)	Teluk Panjie Estate (Certified)	Other Supply Base (NonCertified)	Teluk Panjie Estate (Certified)	Other Supply Base (NonCertified)
January	6,084	6,690	1,323	1,171	322	368
February	5,044	5,911	1,097	1,034	267	325
March	5,248	4,596	1,141	804	278	253
April	3,785	6,344	823	1,110	201	349
May	3,789	5,652	824	989	201	311
June	3,817	6,267	830	1,097	202	347
July	5,758	7,717	1,252	1,350	305	424
August	5,205	8,284	1,132	1,450	276	456
September	5,409	8,239	1,176	1,442	287	453
October	5,443	8,701	1,184	1,522	288	478
November	4,978	8,415	1,083	1,473	264	462
December	4,466	8,182	971	1,431	237	450
Total	59,026	85,000	12,838	14,875	3,128	4,675

Source: PT. Supra Matra Abadi, February 2017

Based on the above figures, the estimated of certified CPO and PK from certified area offered in 2017 for certification are:

Estimated tonnage of certified CPO produced	12,838 MT
Estimated tonnage of certified PK produced	3,128 MT

#### 1.9 Other certificates held

The organisation is implementing quality, environmental, and occupational health and safety management system based on ISO 14001:2004 and ISCC. The details of other certifications held are shown in the following table.

Table 10: Certificates Held by Mill and Estates

MILL/ESTATE	OTHER CERTIFICATION HELD
Teluk Panjie Mill and Estate	ISO 14001:2004 by SGS Indonesia, Certificate number: ID05/65250, Expired date: 10 June 2017
Teluk Panjie Mill and Estate	ISCC by SGS Germany GmbH, certificate number: EU-ISCC-Cert-DE100-18212016, Expired 23 November 2017.
Teluk Panjie Mill and Estate	ISPO by PT SAI Global Indonesia, certificate number: FMS40022 issue 8 May 2015 expired 7 May 2020

Source: PT. Supra Matra Abadi, March 2017

## 1.10 Organizational information/contact person

#### PT. Supra Matra Abadi

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Phone : (+62-21) 2301119
Fax : (+62-21) 2301120
Contact person : Ms. Asrini Subrata

Stakeholder Relation Manager

Email : <u>asrini\_subrata@asianagri.com</u>

#### 1.11 Time bound plan for other management units

PT. Supra Matra Abadi as a subsidiary of PT. Inti Indosawit Subur is committed to RSPO certification of all its Management Units located in North Sumatera, Riau and Jambi Province. Time bound plan has been developed to achieve the RSPO certification for all its Management Units and Plasma. The time bound plan is realistic and challenging. The plan was detailed on Table 11. The time bound plan was revised in February 2017. It was noted that all Management Units have been audited for RSPO certification and 2017 for Plasma.

**Table 11: RSPO Certification Time Bound Plan** 

Name of Mill	Mill Address	Name of Supply Base Plantation	Estate Address	Time bound for certification	Status
Buatan I Mill	Delik & Pangkalan Kerinci Village, Bunut Langgam District, Pelalawan Regency, Riau	Buatan Estate	Delik & Pangkalan Kerinci Village, Bunut Langgam District, Pelalawan Regency, Riau	2010	Certified on 16 September 2010 Re-Certified on 17 September
		Buatan (Plasma)	Delik & Pangkalan Kerinci Village, Bunut		2015

Name of Mill	Mill Address	Name of Supply Base Plantation	Estate Address	Time bound for certification	Status
			Langgam District, Pelalawan Regency, Riau		
Buatan II Mill	Delik & Pangkalan Kerinci Village, Bunut Langgam District, Pelalawan Regency, Riau	Buatan Estate	Delik & Pangkalan Kerinci Village, Bunut Langgam District, Pelalawan Regency, Riau	2010	Certified on 16 September 2010 Re-Certified on 14 Desember
		Buatan (Plasma)	Delik & Pangkalan Kerinci Village, Bunut Langgam District, Pelalawan Regency, Riau		2015
Ukui I Mill	Ukui Village, Ukui District, Pelalawan Regency, Riau	Ukui Estate	Ukui Village, Ukui District, Pelalawan Regency, Riau	2010	Re-Certified on 29 Februari 2016
		Ukui (Plasma)	Ukui & Lubuk Batu Jaya District, Pelalawan & Inhu Regency, Riau	Brought forward from 2012 to 2011	Re-Certified on 29 Februari 2016
Ukui II Mill	Ukui Village, Ukui District, Pelalawan Regency, Riau	Soga Estate	Ukui Village, Ukui District, Pelalawan Regency, Riau	2010	Re-Certified on 29 Februari 2016
		Ukui (Plasma)	Ukui & Lubuk Batu Jaya District, Pelalawan & Inhu Regency, Riau	Brought forward from 2012 to 2011	Re-Certified on 29 Februari 2016
Tungkal Ulu Mill	Pulau Pauh / Penyabungan / Merlung Village, Tungkal Ulu District, Tanjung Jabung Regency,	Tungkal Ulu Estate	Pulau Pauh / Penyabungan / Merlung Village, Tungkal Ulu District, Tanjung Jabung Regency, Jambi	2012	Certified on 15 August 2012
	Jambi	Tungkal Ulu (Plasma)	Renah Mendalo, Merlung, Muara Papalik District, Tanjung Jabung Barat Regency, Jambi	2013	Certified on 11 July 2013
Muara Bulian Mill	Singoan / Bukit Sari / Bulian Jaya Village, Muara Bulian / Pemayung District, Batang Hari Regency,	Muara Bulian Estate	Singoan / Bukit Sari / Bulian Jaya Village, Muara Bulian / Pemayung District, Batang Hari Regency, Jambi	2012	Certified on 28 August 2012
	Jambi	Muara Bulian (Plasma)	Maro Sebo Ilir District, Batanghari Regency, Jambi	2013	Certified on 12 July 2013
Topaz Mill	Petapahan Village, Tapung District, Kampar Regency, Riau	Topaz & Seed Garden Estate	Petapahan Village, Tapung District, Kampar Regency, Riau	2015	Certified on 30 March 2015
Taman Raja Mill	Lubuk Bernai / Kampung Baru / Pelabuhan Dagang / Pematang Pauh Vilage, Tungkal Ulu District, Tanjung	Taman Raja & Badang Estate	Lubuk Bernai / Kampung Baru / Pelabuhan Dagang / Pematang Pauh Vilage, Tungkal Ulu District, Tanjung	2015	Certified on 20 February 2015

Name of Mill	Mill Address	Name of Supply Base Plantation	Estate Address	Time bound for certification	Status
	Jabung Regency, Jambi		Jabung Regency, Jambi		
Segati Mill	Langkan / Penarikan / Tambak / Sotol Village, Langgam District, Pelalawan	Segati Estate	Langkan / Penarikan / Tambak / Sotol Village, Langgam District, Pelalawan Regency, Riau	Main Audit in 2014	On Progress
	Regency, Riau	Penarikan & Gondai Estate	Pangkalan Sarik / Baru Village, Langgam / Siak Hulu District, Pelalawan / Kampar Regency, Riau	Main Audit in 2014	On Progress
		Penarikan (KKPA)	Pangkalan Sarik / Baru Village, Langgam / Siak Hulu District, Pelalawan / Kampar Regency, Riau	2018	Smallholders discussion and GAP Analysis have been conducted on 2016, RSPO Internal audit has been conducted on May 2016.
		Gunung Sahilan (KKPA)	Gunung Sahilan Village, Lipat Kain District, Pelalawan Regency, Riau	2018	On progress
Tanah Datar Mill	Tanah Datar Petatal Village, Talawi District, Asahan Regency, North Sumatera	Tanah Datar Estate	Tanah Datar Petatal Village, Talawi District, Asahan Regency, North Sumatera	2015	Certified on 18 May 2015
		Bahilang Estate	Bahilang Village, Tebing Tinggi District, Serdang Bedagai Regency, North Sumatra		
Aek Nabara Mill	S1-S3 / Sukadame Village, Bilah Hulu / Kota Pinang District, Labuhan Batu Regency, North Sumatra	Aek Nabara Estate	S1-S3 / Sukadame Village, Bilah Hulu / Kota Pinang District, Labuhan Batu Regency, North Sumatra	2015	Certified on 6 March 2015
Teluk Panjie Mill	Teluk Panjie Village, Kampung Rakyat District, Labuhan Batu Regency, North Sumatra	Teluk Panjie Estate	Teluk Panjie Village, Kampung Rakyat District, Labuhan Batu Regency, North Sumatra	2015	Certified on 21 April 2015
Peranap Mill	Simelinyang / Pauh Ranap / Sengkilo Village, Peranap District, Indragiri Hulu Regency,	Peranap Estate	Simelinyang / Pauh Ranap / Sengkilo Village, Peranap District, Indragiri Hulu Regency, Riau	2015	Certified on 7 January 2015
	Riau	Peranap (Plasma)	Simelinyang / Pauh Ranap / Sengkilo Village, Peranap District, Indragiri Hulu	2016	Certified on 18 August 2016

## **Audit Report**

Name of Mill	Mill Address	Name of Supply Base Plantation	Estate Address	Time bound for certification	Status
			Regency, Riau		
Bungo Tebo Mill	Tuo Sumai / Sungai Rambai Village, PWK Sumai / Tebo Ulu District, Bungo Tebo Regency,	Bungo Tebo Estate	Tuo Sumai / Sungai Rambai Village, PWK Sumai / Tebo Ulu District, Bungo Tebo Regency, Jambi	2015	Certified on 3 December 2015
	Jambi	Bungo Tebo (Plasma)	Tuo Sumai / Sungai Rambai Village, PWK Sumai / Tebo Ulu District, Bungo Tebo Regency, Jambi	2017	Certified on 7 February 2017
Tanjung Selamat Mill	Kampung Padang Village, Bilah Hilir District, Labuhan Batu Regency, North Sumatra	Tanjung Selamat	Kampung Padang Village, Bilah Hilir District, Labuhan Batu Regency, North Sumatra	2015	Certified on 26 May 2015
		Pangkatan	Sennah Village, Bilah Hilir District, Labuhan Batu Regency, North Sumatra	2015	Certified on 26 May 2015
Gunung Melayu I	Rahuning Village, Bandar Pulau District, Asahan Regency, North Sumatra	Pulau Maria Estate	Rahuning Village, Bandar Pulau District, Asahan Regency, North Sumatra	2015	Certified on 7 September 2015
Gunung Melayu II	Gonting Mahala Village, Bandar Pulau District, Asahan Regency, North Sumatra	Sentral & Batu Anam Estate	Gonting Mahala Village, Bandar Pulau District, Asahan Regency, North Sumatra	2015	Certified on 8 July 2015
Negri Lama II		Negri Lama	Negri Lama Seberang Village, Bilah Hilir District, Labuhan Batu Regency, North Sumatra	2016	- Certified on 23 December 2016 as Independent Mill
	Sumatra	Aek Kuo	Aek Korsik Village, Aek Natas District, Labuhan Batu Regency, North Sumatra		- Audit in 2016 as Mill and Supply Base
Negri Lama I	Negri Lama Seberang Village, Bilah Hilir District, Labuhan Batu Regency, North Sumatra	*3rd party which is excluded from scope of certification	Negri Lama Seberang Village, Bilah Hilir District, Labuhan Batu Regency, North Sumatra	2015	- Certified on 8 April 2015 - Audit in 2016 as Independent Mill

Source: PT. Supra Matra Abadi, March 2017

## 1.12 Partial Certification Requirements

All Management Units have been audited for RSPO Certification based on Table 11: RSPO Certification Time Bound Plan, except several areas which land use title are not ready. Statuses of land use title for the related management unit were:

- Topaz Estate, PT. Tunggal Yunus Estate: on progress for recommendation regarding Location Permit applied to Regent (*Bupati*) of Kampar.
- Negeri Lama Estate, PT. Hari Sawit Jaya: Land titles HGU Extension No.02-12-00-00-2-00074 issued on 29 February 2016 includes SK BPN Sumatera Utara No.3/HGU/BPN.12/XI/2015 dated 8 December 2015 regarding extension land titles issues for PT Hari Sawit Jaya for area coverage 188,75 Ha. All area in PT. Hari Sawit Jaya has been certified in 2016.
- Teluk Panjie Estate, PT. Supra Matra Abadi: on progress for technical consideration in gaining Location Permit from Land Agency (BPN) of Rokan Hilir Regency, Riau Province

## 1.13 Date of issue of certificate and date of previous assessment

Date of issue of certificate: 21 April 2015

Date of previous audit: 29 February – 1 March 2016 (First Annual Surveillance Audit) 7 June 2016

(follow up audit).

#### 2.0 AUDIT PROCESS

## 2.1 Certification body

#### PT. SAI Global Indonesia

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SAI Global is one of the world's leading business providers of independent assurance. SAI Global provides organisations around the world with information services and solutions for managing risk, achieving compliance and driving business improvement.

We provide aggregated access services to Standards, Handbooks, Legislative and Property publications; we audit, certify and register your product, system or supply chain; we facilitate good governance and awareness of compliance, ethics and policy issues and provide training and improvement solutions to help individuals and organisations succeed.

The SAI Global business is driven by two equally important client needs - the mandated need for organisations to conform to regulations, standards and legislation in all their locations, and the operational need for organisations to improve business processes and procedures as well as corporate culture. As we are a global company, we can meet these needs for any client - those operating within one country's borders and in one language or those operating across borders and

in many languages.

There are three business units/divisions within SAI Global namely the Information Services Division, the Compliance Division, and the Assurance Division. The Assurance Division helps organisations manage risk, achieve process or product certification and drive improvement by providing training, registration audits and supplier management programs that can improve business performance. We provide independent audits, assessments and certification of your products or business processes to ensure they comply with industry standards or customer specific requirements. We understand how compliance with those standards can improve the efficiency, economy and profitability of your operation. With auditing and assessment staff located around the world, our clients include large global corporations as well as single site organisations.

## 2.2 Audit methodology

The 2<sup>nd</sup> Annual Surveillance Audit was performed on 28 February – 1 March 2017. The audit programme was included in the body of report. The audit methodology for collection of objective evidences is site inspection, documentation and record review and interview with staffs, workers, and other stakeholders. Objective evidences from documentation/record review in one area may also be cross checked with other objective evidences in other areas and with the evidence of implementation on site during the audit.

During the audit, particular attention has been paid to previous non-conformities. The previous minor non-conformities were checked for being closed. Assessments plan has included but not be limited to areas of potential environmental and social risk. Considering previous audit findings, the mill and all supply bases were audited during this surveillance audit. Audit has paid special attention on some potential risks in the following areas:

- All environment aspects of P&C including reporting of environmental management, waste handling (Teluk Panjie Estate and Mill)
- All social aspects of P&C including land conflict issue (if any), customary right, labour issue, organization contribution (CSR program, empowerment of local community) (Teluk Panjie Estate and Mill)
- All HCV aspects of P&C including identification, management and monitoring HCV (Teluk Panjie Estate and mill).

Audit plan is available in Appendix A of this report on page 188.

#### 2.3 Qualification of the lead auditor and audit team member

**Eko Prastio Ramadhan –** Lead Auditor, auditor for environment and HCV issues in estates and mill.

**Pras,** graduated as Bachelor of Forestry from Forest Conservation and Ecotourism Department, Faculty of Forestry, Bogor Institute of Agriculture (IPB) in 2008. He owned working experience at NGO Birdlife Indonesia since May 2009 – December 2012 as Field Officer, at PT Inoa Konsultindo since May 2013 – November 2013 as Biodiversity Consultant and at PT Salim Ivomas Pratama Tbk since May 2014 – November 2015 as Assistant of Sustainability Department. He has completed training courses for LAT ISO 14001:2015 (July 2016), LAT RSPO P&C (May 2016), Social Impact Assessment (May 2016), RSPO SCC Auditor (2016), LAT ISO 9001:2008 (2015), ISPO Auditor (2015), Introduction to RSPO Supply Chain Certification (2015) and HCV Assessment and Identification (2014). Since 2016 he has had experience for audit RSPO and ISPO audit for palm oil plantation companies.

# Daniel Sitompul – Audit Team Member and auditor OHS in estate and mill, also auditor for mill best pratices

**Daniel**, graduated with Bachelor of Chemical Engineering degree from Indonesia Institute of Technology in 1995. He has working experience as Quality, Environment and Safety Consultant for many years. She has completed ISO 14001 (2007), OHSAS 18001 (2010), Ahli K3 Umum (2007), ISO 9001 (2009), RSPO PC Training (2013), Auditor SMK3 (2013) dan ISPO Auditor Training (2013). He has also completed the training form government regarding to Safety Management System (SMK3), PROPER and AMDAL (environment). For the last 5 years she has been involved in quality (ISO 9001), Safety (OHSAS 18001) and environmental (ISO 14001) management system consultancy and audits for very broad industrial and in the palm oil sector since 2013 for several plantations and mills.

**Ahmad Furqon –** Audit team member and best agriculture practice, auditor for land use tittle, RSPO Supply Chain and RSPO certification system clause 4.2.4

**Furqon**, graduated as bachelor from Department of Agronomy and Horticulture, Faculty of Agriculture, Bogor Agricultural Institute in 2010. Having work experience as Section Head of plantation in PT Astra Agro Lestari for 6 years. Having the experience in management of sustainable palm oil (RSPO and ISPO), environment management, social impact, and safety management system at palm oil plantations. Join at SAI Global since in Mei 2016 as Auditor for the ISO 9001:2015, ISPO, and RSPO. Involved in the quality management system for various the industry sectors, RSPO and ISPO. Some training that have been followed were Hazard Analysis and Critical Control Point (HACCP) (2013), Industrial Relation Training (2016), ISO 9001:2015 Lead Auditor Course (2016), RSPO P&C Lead Auditor Course (2016), RSPO Supply Chain Lead Auditor Course (2016) and ISPO Lead Auditor Course (2016).

Nanang Rusmana - Audit Team Member and auditor for social and labour issues in mill and estates

Nanang, Bachelor from Faculty of Forestry, Bogor Agricultural University (IPB) in 2005, Majoring in Forest Resources Conservation. He has a working experience in Environment Consultant as Staff Division Environment and Social at PT. Studiotama Maps Konsultan (2005-2006), in Palm Oil Plantations as SHE Assistant at PT. Astra Agro Lestari Tbk (2006-2012), and as HSE Coordinator at PT. Kapuas Prima Coal Group (2013-2016). He joined the SAI Global since April 2016 as Auditor ISO 9001, ISPO and RSPO. Various training has followed, such as: Lead Auditor ISO 9001:2015 Training (2016), Auditor ISPO Training (2016), Lead Auditor ISO 14001:2015 Training (2016), RSPO Supply Chain Certification Training (2016), Auditor SMK3 Training (2014), HCV Assessor Training (2010), OHS Expert/Ahli K3 Umum Training (2007), etc. Since 2016 he has had experience for audit ISO 9001 in various industries and services, include RSPO and ISPO audit for palm oil plantation companies.

#### 2.4 Stakeholder consultation

Stakeholder consultation was performed to internal and external stakeholders. Internal stakeholders included staffs and workers. External stakeholders were selected by considering that they have an interest in the organisation activities, directly border with organisation, area which the workers live. External stakeholders included governments and civil societies.

Letters were also sent to external stakeholders to invite for comment or individual / group

discussion. Group and Individual discussions with stakeholders (Table 12) were conducted during the audit, to verify compliance against relevant criteria and indicator related to land status and conflict, environmental, social aspect and HCV. Surrounding Village of estate and mill has been chosen to represent societies. Group and individual discussions were conducted for two sessions. First session was conducted especially for around stakeholder directly affected on estate and mill, i.e. Head of village, farmers. Second session was conducted especially for labour union, gender committee and selected workers.

Group interview was conducted for workers with similar job while others were interviewed individually in the scope to verify compliance against relevant criteria and indicator related to infrastructure facility, labour, social aspect (discrimination and sexual harassment), environment and HCV. The result of stakeholder consultation used to justify fulfilment of some indicators, e.g. criterion 2.2 indicator major 3, minor 1 and minor 2, criterion 2.3 indicator major 1, criterion 6.5 indicator minor 1, criterion 6.6 indicator minor 1, criterion 6.7 indicator minor 1, criterion 6.8 indicator minor 1, criterion 6.9 indicator minor 1, 2 and 3, criterion 6.10 indicator minor 1 and 2, criterion 6.11 indicator minor 1, etc.

The result of these consultations was provided in Appendix D on page 200.

Table 12: List of internal and external stakeholders

STAKEHOLDERS	METHODS OF CONSULTATION
Internal stakeholder ( mill & estates )	
Head of SPSI	Group discussion
Head of Gender Committee	Group discussion
Workers	Group discussion for workers with similar role, otherwise individually interviewed
External Stakeholders ( mill & estates )	
Head of Villages : - Perkampungan Teluk Panjie	individual discussion
FFB Supplier	individual discussion
Social and Labour Agency of Labuhan Batu Selatan Regency	An invitation letter to comment was sent
Agriculture and Plantation Agency of Labuhan Batu Selatan Regency	An invitation letter to comment was sent
Environment Agency of Labuhan Batu Selatan Regency	An invitation letter to comment was sent
National land Agency – Badan Pertanahan Nasional (BPN) of Labuhan Batu Selatan Regency	An invitation letter to comment was sent
District Police of Kampung Rakyat District	An invitation letter to comment was sent
District Head (Camat) of Kampung Rakyat District	An invitation letter to comment was sent
NGOs: AMAN (Aliansi Masyarakat Adat Nasional), GAPKI, Sawit Watch, WWF and Walhi Sumatera Utara	An invitation letter to comment was sent
Regent ( <i>Bupati</i> ) Labuhan Batu Selatan	An invitation letter to comment was sent

#### 2.5 Date of next surveillance visit

The next surveillance visit will be conducted around January 2018 or three months before datum month of the certification period.

### 3.0 AUDIT FINDINGS

## 3.1 Action taken on previous audits findings

Non-conformances (Major and Minor) from the previous audits have been followed up by taking corrective actions. Corrective actions have been implemented and verified. Corrective actions were considered as closed satisfactorily. However there was recurrence of non-conformance in Criterion 5.6 indicator major 3.

## 3.2 Claim and use of certification mark and or logo

There was no use of certification mark and or logo.

# 3.3 Description of audit findings

# 3.3.1 RSPO Principle and Criteria

# PRINCIPLES 1: COMMITMENT TO TRANSPARENCY

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)			
1.1		Growers and millers provide adequate information to relevant stakeholders on environmental, social and legal issues relevant to RSPO Criteria, in appropriate languages and forms to allow for effective participation in decision making.					
	information. Growers and millers show	Guidance:  Growers and millers should have a Standard Operating Procedure (SOP) to respond constructively to stakeholders, including a specific timeframe to respond to requests for information. Growers and millers should respond constructively and promptly to requests for information from stakeholders. The SOP should include information on the officer, who may be contacted by the interested external parties.					
	Growers and millers should ensure th	at sufficient objective evidence exis	ts to demonstrate that the response is timely and appropriate.				
	See Criterion 1.2 for requirements rel See Criterion 6.2 on consultation. See Criterion 4.1 on SOPs.	ating to publicly available document	ations.				
	Definition of relevant stakeholders ac Environmental and Social Impact Ass		ister of Environment No. 17 year 2012 regarding Guidance for Involvement of Communities	in the Process of			
			AL study boundary (social boundary), which will be beneficially or adversely affected by the	operations and/or			
			ot affected by the operations and/or business plan, however they shall pay attention to the e uding the potential environmental and social impacts;	environmental and			
	Influenced communities by the the impact of operations and/or		mmunities who are located outside and or directly adjacent to the boundary of AMDAL stud	y areas relevant to			
			mental and social issues of the upcoming operations and/or business plan, including the pot	ential			
1.1.1	List of information related to criterion 1.2 that can be accessed by relevant stakeholders shall be available.  Specific Guidance:						
		For 1.1.1: Evidence should be provided by growers and millers that information is received in appropriate form(s) and language(s) by relevant stakeholders. Information will include information on the RSPO mechanisms for stakeholder involvement, including information on their rights and responsibilities.					
	a. Does the company maintain a list of stakeholders? (E.g. listed by category and	SOP : AA-GL-5009.1-R0 –     Communication and	Documents available to the public and stakeholder can be provided to stakeholders according to their relevance through a written request to the organization. The information most frequently requested by stakeholders are information related to the				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
140	stakeholders listed should be site specific)  b. What is the frequency of updating the stakeholder list?  c. Is there evidence of stakeholder verification?  d. What type of information is provided? (E.g. Environmental, social and legal)  e. What is the frequency and level of access to this information?  f. How and where is the information disseminated?  g. Who is responsible for providing & updating information?  h. Is there an SOP available to describe the process (of information sharing/dissemination)?  i. Are stakeholders aware of the type of information available and the procedures for accessing the information?	consultation procedure  Public consultation and interview with stakeholder on 1 March 2017  Field observation and interview with employee  Stakeholders list updated January 2017  Promotion Letter to Mr. Sumarjono as Public Relation/Humas/SSI Officer dated 1 April 2014	management of occupational health and safety (P2K3 report) – 'Disnakertrans', environmental management report (wastewater, LB3) - BLH, employment report – 'Disnakertrans', production data and area statements - BPS, etc.  Information provided to the public and stakeholder has disseminated to the stakeholder together with public consultation of social assessment and socialization of procedures for complaints handling on November 18th, 2010. Dissemination of social communication procedure has been performed in April 16th, 2015 to stakeholder. Minutes of socialization and attendance list was sighted. Procedure and communication was delivered in appropriate language and understood by stakeholder.  Organization has assigned a responsible person for providing and updating information and stakeholder that was <i>Humas</i> (Public Relation). Responsibility and function was described in <i>Humas</i> job description.  SOP to describe the process of information sharing/dissemination defined in social communication SOP: AA-GL-5009.1-R0 - Communication and consultation procedure. Consultation and communication with stakeholders conducted by collecting community leaders, village heads and local community or visiting the office/the village hall to meet with the village head, village officials and community.	
1.1.2	(M) Records of requests for informatic Specific Guidance: For 1.1.2: Records of requests for information a		period of time determined by the company, taking into account their importance and need.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	a. Does the company have an SOP to ensure constructive response to stakeholders?	Social communication procedures AA-GL-5008.1- R1 dated 22 August 2011–	Organization has defined the procedure to ensure constructive response to stakeholders in AA-GL-5008.1-R0 – "Stakeholder Information Request Handling". Procedure described the requests for information and the aspirations of stakeholders including their	YES	
	b. Who is the personnel in charge (PIC)?	'Stakeholder Information Request Handling'.	response.  Requests for information submitted in proposal and send to company, all the information		
	c. Does the SOP cover the elements under 1.1.1?	<ul> <li>Log Book 'Information Request and Response year 2016'.</li> </ul>	and aspirations will be addressed to organization with consideration company policy. Some of proposal were rejected and approved by the company.		
	d. Is there a clear time frame for	<ul> <li>Interview with stake holder dated 1 March 2017</li> </ul>	All Responds to the information request always recorded in the logbook even the responds is delivered via telephone.		
	response to request for information?	dated 1 March 2017	Responses can be handled directly by the 'Public Relations' or Estate Manager, however some response are escalated to Group Manager and Regional Officer for decision.		
	e. Are records of requests for information and responses maintained?		PIC who's tasked associated with social communication is Estate Manager with the daily implementing are 'Public Relations'. And elements 1.1.1. already described in this procedure.		
	f. Are responses to requests for information timely and appropriate?		The initial response was given no later than 14 days after receipt of the request from stakeholders. This time frame already decided in the procedure AA-GL-5008.1-R0 – 'Stakeholder Information Request Handling'.		
			The company was appointed PIC for updating log book of information request and responds.		
1.2	Management documents are publicly or social outcomes.	available, except where this is preven	ented by commercial confidentiality or where disclosure of information would result in negative	ve environmental	
1.2.1	(M) Publicly available documents shall include, but are not necessarily limited to: a. Land titles/user rights (Criterion 2.2) b. Occupational health and safety plans (Criterion 4.7) c. Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8) d. HCV documentation (Criteria 5.2 and 7.3) e. Pollution prevention and reduction plans (Criterion 5.6) f. Details of complaints and grievances (Criterion 6.3) g. Negotiation procedures (Criterion 6.4)				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	h. Continual improvement plans i. Public summary of certification j. Human Rights Policy (Criterion	assessment report		
Guidance:  This concerns management documents relating to environmental, social and legal issues that are relevant to compliance with RSPO Criteria.  Management documents will include monitoring reports.  The auditors will comment on the adequacy of each of the documents listed in the public summary of the assessment report.  Examples of commercially confidential information include financial data such as costs and income, and details relating to customers and/or suppliers. Data that affects per privacy should also be confidential. One of legal requirements related to personal privacy is Act No. 14 year 2008 regarding Public Disclosure, clause 17 (h):  Ongoing disputes (within or outside of a legal mechanism) can be considered as confidential information where disclosure could result in potential negative outcomes for all involved.  On-going dispute (within or outside law mechanism) can be considered as confidential information if disclosure of information potentially causes negative impact to all relate However, affected stakeholders and parties who are working towards resolutions should have access to relevant information.  Examples of information where disclosure could result in potential negative environmental or social outcomes include information on sites of rare species where disclosure increase the risk of hunting or capture for trade, or sacred sites which a community wishes to maintain as private.  Growers and millers should ensure that sufficient objective evidence exists to demonstrate that the level of measuring and monitoring of the management plan, and information.				for all parties related parties. osure could
	a. How are the management documents listed in (c) below made publicly available?  b. Where are the documents placed?  c. Is the information provided adequate? Note: At minimum, an information summary of the document listed below should be made available.  • Land titles/user rights (Criterion 2.2)  - Legal boundaries ,land use, classification, total area, grant title,	List of Documents and Information Accessed by Public for PT.Supra Matra Abadi – Teluk Panjie Mill     Log book – receipt note     CSR Project Tracking 2016     CSR Monitoring Tracking 2016     Field observation and interview with employee.	Documents available to the public specified in the 'List of Documents and Information Accessed by Public for PT. Supra Matra Abadi — Teluk Panjie Mill. Documents available to the public and stakeholder can be provided to stakeholders according to their relevance through a written request to the organization. List of information available in Bahasa Indonesia and easily understood by stakeholder. Public document for stakeholder has been disseminated by organization in 4 February 2016.  Documents available to the public placed in the respective sections within the organization. Such as land title right/ HGU certificate placed in KTU and other. Information provided adequate at minimum, an information summary of the document listed such as:  • Land titles/user rights (Criterion 2.2)  - Legal boundaries ,land use, classification, total area, grant title, permit validity, NCR rights  • Occupational health and safety plans (Criterion 4.7);  - risk assessment and mitigation, emergency response plan, training, accident records	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	permit validity, NCR rights,  Occupational health and safety plans (Criterion 4.7);  risk assessment and mitigation, emergency response plan, training, accident records  Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8);  main social and environmental impacts and mitigation measures,  HCV documentation (Criteria 5.2 and 7.3);  identification on HCV areas, maps, management and monitoring HCV  Pollution prevention and reduction plans (Criterion 5.6);  identification of pollutants, management and reduction measures  Details of complaints and grievances (Criterion 6.3);		<ul> <li>Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8);         <ul> <li>main social and environmental impacts and mitigation measures,</li> </ul> </li> <li>HCV documentation (Criteria 5.2 and 7.3);             <ul> <li>identification on HCV areas, maps, management and monitoring HCV</li> </ul> </li> </ul> <li>Pollution prevention and reduction plans (Criterion 5.6);             <ul> <li>identification of pollutants, management and reduction measures</li> </ul> </li> <li>Details of complaints and grievances (Criterion 6.3);         <ul> <li>nature of complaints, parties involved, status of case</li> </ul> </li> <li>Negotiation procedures (Criterion 6.4);                       <ul> <li>SOP, consultative, neutral, inclusiveness, timeframe, responsibility</li> <li>Continual improvement plans (Criterion 8.1);</li></ul></li>	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	- nature of complaints, parties involved, status of case  • Negotiation procedures (Criterion 6.4); - SOP, consultative, neutral, inclusiveness, timeframe, responsibility  • Continual improvement plans (Criterion 8.1); - for all elements under 8.1,  • Public summary of certification assessment report; - follow RSPO format • Human Rights Policy (Criterion 6.13) policy statement should comply to the requirements of 6.13 d. Do the management documents contain monitoring plans and reports?  e. Are all monitoring reports publicly available?			(IZS/NO)
1.31	Growers and millers commit to eth			
1.3.1	**1 New Criteria - Growers and millers of There shall be a written policy commit policy to all levels of the workers and of	ting to a code of ethical conduct and	ness operations and transactions.  d integrity in all operations and transactions along with the documentation of socialisat	ion process of the

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	The policy should be set within the fra Regulations that are related to eradic 1. Act No. 7 year 2006 regarding Rati 2. Act No.8 year 2010 regarding Prev 3. Act No. 13 year 1999 regarding Era 4. Presidential Instruction No.1 year 2 Normal business is the business that	grity should include: iss; ion, bribery and fraudulent use of fur in accordance with applicable regula amework of the UN Convention Agai ation of corruption are as followings: ification of United Nations Conventio rention and Eradication of Money La adication of Corruption. 2013 regarding Action for Corruption complies with all existing regulations	ands and resources; itions and accepted industry practices. inst Corruption, in particular Article 12. in Against Corruption undry.  Prevention and Eradication	
	a. Is there a written policy committing to a code of ethical conduct and integrity in all operations and transactions?  b. Does the policy include as a minimum:  • A respect for fair conduct of business?  • A prohibition of all forms of corruption, bribery and fraudulent use of funds and resources?  • A proper disclosure of information in accordance with applicable regulations and accepted	Company Policy dated 01     December 2014     Attendance list:     Dissemination of company policy for mill, estates and subcontractor on 16     October 2015.     Interview with stake holder dated 1 March 2017	Written policy committing to a code of ethical conduct and integrity in all operations and transactions was available in "Company Policy" dated 01 December 2014 and signed by the Managing Director.  Ethic policy includes several aspects, such as:  - Social Responsibility - Wages - Fair conduct of business - Infrastructure and accommodation - Labour union - Child labour - Indiscriminative treatment - Protection against sexual harassment and violence - Protection of reproductive rights - Receipts and provision of gifts, entertainment or assistance in job, corruption and fraud - Relation with supplier	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	industry practices?  c. Is the policy documented and communicated to all levels of the workforce and operations, including contracted third parties? How is it communicated?  d. Are the documentation and communication done in the appropriate languages?		Occupational health and safety, and environment     Employee cooperatives     Human rights  The policy has been documented; communicated to all levels of the workforce and operations, including contracted third parties through socialization.  The policy was well documented on 01 December 2014 and signed by the Management Director. The policy has been communicated to all levels of the workforce and operations, including contracted third parties.  Policy socialization to contractor/third parties performed at the time of going to do the job.	
	Note to auditor: The workforce should be interviewed to determine level of understanding of policy			

# PRINCIPLE 2: COMPLIANCE WITH APPLICABLE LAWS AND REGULATIONS

	NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
2.1		There is compliance with all applicable	local, national and ratified internati	onal laws and regulations.	
		Guidance: Implementing all legal requirements is a a. Land use period and right b. Labour c. Agricultural practices (e.g. chemical in the control of the con		for all growers and millers whatever their location or size. Relevant legislation includes, but is a	not limited to:

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
2.1.1	d. Environment (e.g. wildlife, pollution, environmental management and forestry) e. Storage f. Transportation and processing practices.  It also includes laws made pursuant to a country's obligations under international laws or conventions (e.g. the Convention on Biological Diversity (CBD), ILO core Conventions, Guiding Principles on Business and Human Rights). Furthermore, where countries have provisions to respect customary law, these will be taken into account.  Key international laws and conventions are set out in Annex 1. Legal requirements are existing laws and regulations some of which are set out in Annex 1.  (M) Evidence of compliance with relevant legal requirements shall be available.				
2.1.1		,	iable.		
	<ul> <li>a. Is the complete list of legal requirements available? (Refer to relevant NIs or LIs for list of legal requirements)</li> <li>b. Does the company have copies of the legal requirements?</li> <li>Note to auditor: A due diligence on the company/area or management unit on legal compliance should be conducted prior to field audit. Any non-compliance should be verified during the field audit.</li> <li>Relevant legislation includes, but is not limited to: regulations governing land tenure and land-use rights, labour, agricultural practices (e.g. chemical use), environment (e.g. wildlife laws, pollution, environmental management and forestry laws), storage, transportation and processing practices. It also includes</li> </ul>	<ul> <li>Procedure.AA-GL-5001.1-R0 dated 5 December 2009 (Compliance to regulations and its change)</li> <li>Procedure AA-EMS-452-PR Rev.1 dated April 2007</li> <li>List of regulation compliance (AA-452-001-FM)</li> <li>Evaluation on compliance of regulation and requirement</li> </ul>	The relevant legal requirement or regulations for mill and estate have been established and identified. Copies of the legal requirements (hardcopy and softcopy) were shown and maintained properly.  The complete list of OHS regulations were available regarding to permit of machinery, safety committee, safety officer, medical insurance, clinic for workers, firefighting team and equipment, management of protected areas, etc.  Evaluation Records were sighted on Evaluation on Compliance of OHS Regulation and Requirements update on 1 February 2017 for Teluk Panji estate and mill.  Evidence of compliance with applicable local, national and ratified international laws and regulations of Teluk Panji Mill and Estate have been provided, including:  Land tenure and land use right:  - Location permit,  - Location permit,  - Location permit,  - Concession (HGU), please see criterion 2.2.1 major for details  Labour:  - SMK3 (OHS) implementation records,  - OHS committee (P2K3),  - freedom of worker union,  - labour cooperation,  - minimum wage (UMSK),  - labour law,	YES (Major NCR 2017-01 CLOSED)	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	laws made pursuant to a country's obligations under international laws or conventions (e.g. the Convention on Biological Diversity (CBD), ILO core Conventions and UN Guiding Principles on Business and Human		<ul> <li>employee social benefit,</li> <li>Jamsostek (worker insurance) for employee,</li> <li>medical check-up,</li> <li>clinic operation permit,</li> <li>Hyperkes certified doctor and paramedic, etc</li> </ul>	
	Rights.		Agricultural practise : - system of plant cultivation of oil palm plantation, - use of limited pesticides (paraquat),	
			Permit of machinery, safety committee, safety officer, medical insurance, monitoring of working environment, paramedic and first aid officer, clinic for workers, handling of hazardous materials including pesticides, firefighting team and equipment.      mill production equipment permit (crane, sterilizer, pressurised vessel permits, boiler, lifting equipment), SIO for operator who conduct lifting equipment, electrical, welder      safety committee, safety officer, medical insurance, monitoring of working environment, paramedic and first aid officer, clinic for workers, handling of hazardous materials including pesticides, firefighting team and equipment      Availability of MSDS, periodic safety parameter monitoring (illumination, vibration and noise), medical check-up, safety committee and occupational health and safety report to authority.	
			<ul> <li>Environment:         <ul> <li>Government regulation of the Environment No. 5/2014 - water quality standard, environmental impact analysis, etc.</li> <li>Government Regulation 101/2014 hazardous waste management, company has manage the waste properly (liquid, air and solid waste management)</li> <li>Government Regulation No.41/1999 re: Emission Control, Company has conducted air pollution control and emission control periodically in every six month at mill</li> <li>Periodic environmental parameter monitoring (stationary emission, ambient emission and ambient noise, moving source emission, waste water discharge</li> </ul> </li> </ul>	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			quality, and ground water quality) - list of protected flora and fauna, - management of protected area and protected flora and fauna	,
			Conservation:	
			<ul> <li>President Decree No. 32/1990 regarding Management of protected areas complies by identifying areas comply with HCV in the estate and surrounding area, perform management and monitoring of HCV.</li> <li>Act No. 5/1990 regarding the conservation of natural resources and ecosystems, comply with managing HCV areas, create HCV management and monitoring plan and performed it well, create procedures regarding HCV protection.</li> </ul>	
			Status of compliance with laws and regulations were evaluated, and evaluation of compliance result indicated that compliance status was justified with reference to the objective evidence of compliance.	
2.1.2	A documented system, which includes v	written information on legal require	ments, shall be maintained.	
	a. Is there a document system which includes the following?  - Personnel in charge to manage  - Set of legal documents  - Comprehensive list of international, national, subnational and provincial laws which details the requirements of specific to the mill and estate operations.	Documented procedure     (AA-GL-5001.1-R0 dated 5     December 2009) for     compliance to regulations     and its change.      List of regulation     compliance     Evaluation on compliance     of regulation and     requirement	Established procedure described mechanism for updating latest laws and regulations and requires regular access to regulatory bodies to update information of laws and regulations. The procedure described that identification and evaluation performed against regulation and requirement regarding environment, OHS, plantation, labour, social, etc. the updating of legal regulation performed once a year in January. Personnel in charge to manage the updating and evaluation which is sustainability department together with local personnel in each section. The list of OHS regulation were available and contained the relevant section of the regulation linked to company activities.  The last updated and evaluation was updated on 1 February 2017, the method of updating regulation was conducted by internet, email and/or by direct visits to the government bodies, the new regulation was identified, such as Regulatory Environment	YES
	- Relevant sections within the law that is identified and linked to activities		Minister 5/2014 waste water quality standard and Government Regulation 101/2014 hazardous waste management.  The evaluation of compliance was conducted together with the relevant functions between	
	b. Are the documents available to all levels of management?		public relation department, sustainable department, and representative from estate and mills. The communication to relevant functions was conducted by dissemination from	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
			public relation department and sustainable department to respected persons at mill and estate		
			This document was available to all staff and all level management, the document was stored at central office.		
2.1.3	A mechanism for ensuring compliance s	hall be implemented.			
	a. Is an internal audit for legal compliance conducted annually and documented?	RSPO Internal audit report for estate and mill	Mechanism for ensuring compliance with all applicable local, national and ratified international laws and regulations were described in procedure. Evaluation of compliance with regulation was conducted by Sustainability Department and Mill/Estate Manager. Status of compliance with the applicable OHS laws and regulations were evaluated, and evaluation of compliance result indicated that compliance status was justified with reference to the objective evidence 'of compliance. Example: safety committee, medical check-up and first aid. Interview was conducted with the Safety Officer to review the implementation of regulations.	YES	
			OHS internal audit were planned annually integrated with RSPO internal audit. The last audit was on 3 November 2016 for Teluk Panji estate and 3-4 February 2017 for Teluk Panji mill. The audit checklist covered the implementation of all applied regulations.		
			For environment issues there are conducted periodically (once in year) internal audit against the requirement of RSPO include the legal compliance evaluation. Records were sighted for period 2016. Internal audit was conducted on 27 January 2017		
2.1.4	A system for tracking any changes in th	e law shall be available and imple	mented.		
	Specific Guidance: For 2.1.4: The systems used for tracking any changes in laws and regulations should be appropriate to the scale of the organisation.				
	a. Is there a documented methodology (e.g.: personnel in charge (PIC), source of info, frequency of update) for tracking changes and communication of changes to	Documented procedure     (AA-GL-5001.1-R0 dated 5     December 2009) for     compliance to regulations     and its change.      AA-EMS-452-PR Rev.2	The sustainable department and SSL department (social, security, and licence) was conducted identification, verification and registered the all legal and other requirements include environment issues. The last updated on 1 February 2017, the method of updating regulation was conducted by internet, email and/or by direct visits to the government bodies, the new environment regulation was not identified, such as Regulatory Environment Minister 5/2014 waste water quality standard and Government Regulation	YES	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	relevant sections of the	dated 25 November 2013	101/2014 hazardous waste management.	,	
	legislation?	for evaluation on	The evaluation of compliance was conducted together with the relevant functions between		
		compliance of regulation	sustainable team, public relation, and representative from estate and mills (KTU). The		
		and requirement	communication to relevant functions was conducted by dissemination from sustainable team and public relation to respected persons at mill and estate.		
2.2	The right to use the land is demonstrated, and is not legitimately contested by local people who can demonstrate that they have legal, customary or user rights.				
	<ul> <li>Guidance: The company has SOP for Land Acquisition to ensure that there is no removal of legal, customary or user rights (see 6.4.1 &amp; 6.4.2)</li> <li>Descriptions of those rights are as follows: <ul> <li>a. Legal Right may be in the form of Land Certificates (Ownership Right / Hak Milik, User Right /Hak Guna Usaha), Registration Letter / Surat Keterangan Terdaftar, Letter of Inheritor Right / Surat Keterangan Hak Waris, and or Letter of Girik Right/Surat Keterangan Hak Girik.</li> <li>b. Customary Right in the Local Regulation/Perda (based on Constitution Court Decision No. 35/PUU-X/2012 regarding Customary Forest) determined through participatory mapping of customary land by the legitimate customary law community who are recognized by the surrounding customary law community and refers to Regulation of the Minister of Home Affairs (Permendagri) No. 52 year 2014 regarding Guideline of Recognition and Protection of Customary Law Community and Regulation of the State Minister of Agrarian Affairs/Head of National Land Agency (BPN) No. 5 year 1999 regarding Guidelines for the Settlement of Problems Related to the Communal Reserved Land of the Customary Law Abiding Community.</li> <li>c. User Right may be in the form of evidence of land leasing from the legal right holder, and/or official letter from the Village Head based upon testimony of communities or individual where their areas are adjacent to that land.</li> </ul> </li> </ul>				
	Customary area is customary land, including soil, water and or waters and natural resources with certain boundaries, owned, utilized and preserved for generations and on sustainable basis to fulfill the needs of their livelihood that was acquired from their ancestor or claimed ownership of communal land or customary forest.				
	Where there is a conflict on the condition of land use as per land title, growers should show evidence that necessary actions have been taken to resolve the conflict with relevant parties				
	A mechanism should be in place to resolve any conflict (Criteria 6.3 and 6.4).				
	Where operations overlap with other rights holders, companies should resolve the issue with the appropriate authorities, consistent with Criteria 6.3 and 6.4.				
	Historical data of land ownership should be provided by the company for a minimum of one period of ownership/control.				
	If there is a claim on customary right, this shall be legally demonstrated.				
2.2.1	(M) Documents showing legal ownership or lease, history of land tenure and the actual legal use of the land shall be available.				
	Specific Guidance: For 2.2.1: The documents required to demonstrate legal ownership, lease or control and use of land shall include those related to getting the land permit or transfer of land right and up to the operational right.				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	a. Are there documents showing legal ownership or lease of the land available? (e.g. land titles, lease documents)	- Decree of the Minister of State Agrarian/Head of National Land Agency No. 119/HGU/BPN/ 2004. Land use title permit: HGU No. 01, issued 28 October 2004. Total area: 3,855.69 Ha.	Copy of land use title (HGU) of Teluk Panjie Estate was sighted and legally owned by PT. Supra Matra Abadi. Land use title of Teluk Panjie Estate was located at Teluk Panjie Village, Kampung Rakyat District, Labuhan Batu Regency, North Sumatera Province.	YES	
	b. Are there documents showing history of land tenure available? (e.g. legal documents showing land status change, SIA and EIA reports,		Land use title permit: HGU No. 01, issued 28 October 2004. Total area:	Site Permit ( <i>Izin Lokasi</i> ) issued as indicated in Decree of the Governor of North Sumatera #593/37/K/BKPMD/Year 1988, covering area of 9,746.86 hectares for Teluk Panjie and Aek Nabara Estate at Kampung Rakyat Village, Bilah Hulu District, Labuhan Batu Regency and Tanah Datar Estate in Tanah Datar Village, Talawi District, Batubara Regency, North Sumatera Province. Licensed Area for Teluk Panjie Estate is 3,855.69 Ha.	k d
	HCV assessment reports)		PT. Supra Matra Abadi has Plantation Operation Permit/Surat Pendaftaran Usaha Perkebunan (SPUP) #HK.350/408/Dj.Bun.5/V/2001, dated 28 <sup>th</sup> of May 2001, with details:		
	c. Are there documents showing the actual legal use of the land available?		Area of permitted Plant Type	Area of permitted : 3,855.69 Ha, Plant Type : Palm Oil	
	d. Are the documents complete?		Site : Bilah Hulu District, Labuhan Batu Regency, North Sumatera Province  Processing Unit : 1 unit of palm oil mill Licensed Capacity : 45 tons FFB / hour Installed capacity : 45 tons FFB / hour Plantation Business Assessment (Penilaian Usaha Perkebunan (PUP)); Class II, based on the Decree of Agency of Forestry and Plantation #525/105/Hutbun/2013.  The plantation has a land rights area:  Decree of the Minister of State Agrarian/Head of National Land Agency No. 119/HGU/BPN/ 2004. Land use title permit: HGU No. 01, issued 28th of October 2004. Total area: 3,855.69 Ha.  Building Permit (IMB):  Decree of Kepala badan Pelayanan Perizinan Terpadu & Penanaman Modal, Kabupaten Labuhan Batu Selatan, #503/403/BPPTPM/2013, dated 11th of December		
			<ul> <li>2013 covered 78 units of employee housing (133,12 m² each), 7 staff housing (139,5 m² each) and 1 mess (139,5 m²).</li> <li>Decree of District Head of South Labuhan Batu (<i>Keputusan Bupati Labuhan Batu Selatan</i>), #503/471/BPPTPM/2012, dated 28 November 2012 covered 56 unit of employee housing (12 m x 8 m each).</li> <li>Decree of District Head of Labuhan Batu (<i>Keputusan Bupati Kepala Daerah Tinggkat II Kab. Labuhan Batu</i>), #505.548/20j/TP/1998, dated 2nd of April 1998 covered office (120 m²), workshop (150 m²), Manager housing (128 m²), 2 staff housing (296 m²),</li> </ul>		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			15 units of employee housing (1,285 m²) and other (42.50 m²),	
2.2.2	smallholders.	ions on land planted beyond the le	gally determined area and there should be specific plans in place to address such issues for a	
	<ul> <li>a. Is there a legal map showing location of boundary markers?</li> <li>b. Is there physical presence of boundary markers?</li> <li>c. Is there an SOP for boundary demarcation and maintenance?</li> <li>Note to auditor: Ground verification of boundary markers using GPS should be conducted. Priority should be on boundaries with other estates, community areas, protected area and rivers</li> <li>In the case of Associated Smallholders:</li> <li>d. Are there documents showing that the boundaries of associated smallholders have been recorded and verified by the mill?</li> <li>e. In case of boundary breach, is there proof of a mitigation plan being implemented?</li> </ul>	Teluk Panjie Estate: Drawing/map Situation No. 624/1986 dated 28 October 2004 BPN peg maintenance program and report (check list) Procedure of boundary pegs maintenance Field Observation to HGU pegs	Area has been measured by BPN, and recorded on:  Situation Map / HGU map dated 26th of May 1986, no. 634/1986.  Legal boundaries marker were sighted during audit and maintained along the perimeters of estate lands which were mapped with Global Positioning System (GPS).  Field observation was conducted to pegs number:  Peg of HGU no. XXXII, location: Division II, N: 01°55′51.2" & E: 100°16′54.1"  Peg of HGU no. XXXIII, location: Division II, N: 01°56′38.1" & E: 100°16′56.0"  Peg of HGU no. XXX, location: Division II, N: 01°55′53.0" & E: 100°16′42.6".  Procedure of boundary pegs maintenance has been established. Estates has program to maintenance boundary pegs twice a year such as cleaning of pegs circle and pegs repainting. A review to legal boundaries maintenance records at Teluk Panjie Estate and field observation to a number of legal boundaries demonstrated that the legal boundaries were well maintained by Estates. Last activities of maintenance were conducted in January 2017.  There is no scheme smallholders associated with PT. Supra Matra Abadi – Teluk Panjie Mill.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
2.2.3			idence of legitimate acquisition and compensation or compensation settlement process through sent by all related parties shall be provided.	gh conflict
	a. Are there, or have there been any land disputes?  Note to auditor: Due diligence should be conducted on the management to provide evidence that there has been no historical or current land dispute  b. If there are or have been disputes, are there:  - Documents to proof legal acquisition?  - Records of FPIC process?  c. If there has been acquisition involving compensation, are there:  - Records that Fair compensation has been provided and accepted by parties involved?  - Records that all affected parties are consulted and represented?  - Documents of negotiations/discussion available?  Note to auditor: There should be direct verification of above with the affected parties	Interview with stakeholders and the local community on 1 March 2017. SOP AA-GL-0052.1-R1: Social Conflict and Land Dispute Resolution.	PT. Supra Matra Abadi has established a mechanism for resolution of conflicts and disputes through SOP for Social Conflict and Land Dispute Resolution that has been described in AA-GL-0052.1-R1.  This procedure mentioned how the company solves the problem if any conflict occurred, both internal and external conflicts. This procedure also mentioned if the problem cannot be resolved by negotiation, the company will take legal action involving the related institution.  So far there were no unprecedented conflicts/disputes with stakeholders; it was verified during the stakeholder meeting in 1 March 2017. It was confirmed that there was no land conflict found at the estate.  No complaints associated with land disputes between the company and the surrounding community. This was also confirmed during the interview with stakeholders and the local community on 1 March 2017.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
2.2.4	(M) There shall be an absence of signif parties involved.	icant land conflict, unless requirem	ents for acceptable conflict resolution processes (see Criteria 6.3 and 6.4) are implemented a	nd accepted by the
	a. Does the company have cases of significant land conflict? (i.e. preventing the company from operating normally)  b. If the company has cases of conflict, are records of the following available?  - Status of conflict  - SOP/ mechanism for conflict resolution  - Implementation of SOP/mechanism  - Acceptance of the procedures by all parties  - Records of conflict resolution	Interview with stakeholders and the local community on 1 March 2017     SOP AA-GL-0052.1-R1: Social Conflict and Land Dispute Resolution	PT. Supra Matra Abadi has etablished a mechanism for resolution of conflicts and disputes through SOP for Social Conflict and Land Dispute Resolution has been described in AA-GL-0052.1-R1.  This procedure mentioned how the company solves the problem if any conflict occurred, both internal and external conflicts. This procedure also mentioned if the problem cannot be resolved by negotiation, the company will take legal action involving the related institution.	YES
2.2.5	For any conflict or dispute over the land communities and local government who		outed area is mapped out in a participatory way with involvement of affected parties (including	neighboring
	<ul> <li>a. Is there an SOP for participatory mapping of disputed area?</li> <li>b. Is a dispute map available?</li> <li>c. Is there documented evidence of involvement and acceptance by the affected parties?</li> <li>Note to auditor: Actual ground verification showing the accuracy of the dispute map should be conducted</li> </ul>	Interview with stakeholders and the local community on 1 March 2017     SOP AA-GL-0052.1-R1: Social Conflict and Land Dispute Resolution	No complaints associated with land disputes between the company and the surrounding community. This was also confirmed during the interview with stakeholders and the local community on 1 March 2017.  However, the company also has implemented procedures for land conflict handling mechanism specified in SOP: AA-GL-5003.1-R0. Procedure explaining the land compensation process from identification of landowners, Input data (soil mapping), Negotiating compensation (according to the agreement and witnessed by a competent witness), payment of compensation, Documentation.	NA

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
2.2.6	(M) To avoid escalation of conflict, there shall be no evidence that palm oil operations have instigated violence in maintaining peace and order in their current and planned operations.  Specific Guidance:  For 2.2.6: The company policy should require the use only of legally recognized private security personnel in their operations and prohibit extra-judicial interference and intimidation by the security personnel as mentioned above (see Criterion 6.13).					
	a. Does the company have a policy to circumvent instigated violence to maintain peace and order in current and planned operations?  b. Is there any evidence of:  - The use of confrontation and intimidation by the company to maintain peace and order?  - Use of para-militaries and mercenaries in the plantation?	Company policy dated 1     December 2014     Interview with     stakeholders and the     local community on 1     March 2017	Company have a policy to circumvent instigated violence to maintain peace and order in current and planned operations. It is documented in the Company Policy dated 1 December 2014. Described in point 8 and 13 company policy as follows:  Point 8.  Ensuring that any negotiations concerning compensation for loss of legal or customary rights through a documented system that enables indigenous peoples, local communities and other interested parties may submit their views through representative organizations of their own choosing.  Point 13.  Respect the human right  Based on interview with stakeholders dated 1 March 2017 also confirmed that no act of violence and militaristic ways adopted by the company in solving problems with public / stakeholders.	YES		
2.3	Guidance: All indicators are applied to all oil palm pack to the time of decision making, in pack to the time of decision maki	plantations developed after Novem particular for compliance with India ats over land, the grower should de 6.4, 7.5 and 7.6. Where customary nities and local authorities). tiated agreements to compensate or to new investments or operations with other community members. A	rights of other users without their free, prior and informed consent.  Aber 2005, with exception to plantations developed prior to November 2005 that may not have ators 2.3.1 and 2.3.2.  Immonstrate that these rights are understood and are not being threatened or reduced. This Cri rights areas are unclear these should be established through participatory mapping exercises other users for lost benefits and/or relinquished rights. Negotiated agreements should be non, and based on an open sharing of all relevant information. The representation of communities adequate time should be given for customary decision making and iterative negotiations allow afforceable in the courts. Establishing certainty in land negotiations is of long-term benefit for a RSPO endorsed Free, Prior and Informed Consent Guide for RSPO Members, November 201	terion should be sinvolving affected -coercive and should be led for, where ll parties.		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	Companies should be especially carefu	l where they are offered lands acq	uired from the State by its invoking the national interest (also known as 'eminent domain').	
2.3.1	(M) Maps of an appropriate scale show affected parties (including neighbouring		customary or user rights (Criteria 2.2, 7.5 and 7.6) shall be developed through participatory mand relevant authorities).	apping involving
	Does the company have an SOP on FPIC?      Is there evidence that the identification of legal, customary or user rights has been done	<ul> <li>Analisis Dampak Lingkungan PT.Supra Matra Abadi year 1994</li> <li>Interview with local community on 1 March 2017.</li> </ul>	Company has defined the procedures on FPIC which was described in SOP:AA-GL-5003.1-R0 dated 5 <sup>th</sup> December 2009. Procedures explaining the land compensation process through FPIC begin from identification of landowners, input data (soil mapping), negotiating compensation (according to the agreement and witnessed by a competent witness), payment of compensation, documentation.	N/A
	through FPIC process?  c. Is there evidence that the FPIC process has been implemented in accordance to the company SOP? Where is this evidence	2011.	There is no new open area since 2005. All land in inside the concession area has been developed in period 1987 – 1990. YOP 2015 was replanting. FPIC was not applicable for PT. Supra Matra Abadi. However Land acquisition from local communities has been performed through "Surat Persetujuan Bersama" (pact of agreement). No force has been applied, prior informed consents were given to the previous owner.	
	recorded? (E.g.: Documents, Minutes of meeting, Records, Agreements, Maps etc.)		Company already has a valid land ownership that were HGU with clear boundaries and markers HGU, also have a map of HGU and HGU boundary markers with the scale of 1: 25,000 issued by BPN complete with title, legend, source, and Georeferenced.	
	d. Is there a map of the extent of legal, customary or user rights? Is this map of appropriate scale (1: 10,000)?		Installation of the concession boundary markers have also been communicated and coordinated with relevant communities bordering and with the agreement of both parties, it was confirmed during the public consultation and interview with stakeholder. A map of land title has accepted by the relevant communities.	
	e. Was the map produced through participatory mapping with reference to SIA and HCV assessment?		Based on Social Impact Assessment and public consultation there were no land conflict happen between surrounding community and company.	
	f. Does the map have a title, legend, source, scale and projections/georeference?			
	g. Are the maps accepted by the relevant communities?			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
2.3.2	Copies of negotiated agreements included a. Evidence of consultation b. Statement of transfer of rights c. Evidence of compensation See specific guidance 2.3.2  Specific Guidance:		informed consent (FPIC) (Criteria 2.2, 7.5 and 7.6) shall be available and these include:	
	For 2.3.2: Copies of negotiated agreements shall a. A plan that should be developed including information on the state b. Evidence that the company how operations on their land, including implication based upon, but no User Right, where the land with the company has the land with t	ned through consultation and discu teps that shall be taken to involve as respected communities' decisio as ensured that affected communi- ding the implications for the legal ot limited to, Act No. 50 year 1960	ons to give or withhold their consent to the operation at the time that this decision was taken; ties have understood and accepted the legal, economic, environmental and social implication status of their land at the expiry of the company's title or concession. The company shall informand Government Regulation No. 40 year 1996 regarding Land-Use Right (HGU), Building-Use the sexpired, not be extended and or updated.	s for permitting m the legal
	<ul> <li>a. Are copies of negotiated agreements with affected parties available?</li> <li>b. Is there evidence that the agreement is prepared through proper FPIC process?</li> <li>c. Does the agreement contain the following: <ul> <li>An action plan developed through consultation with affected parties, is inclusive and evidence that members of affected parties are well</li> </ul> </li> </ul>	Interview with Stakeholder / local community on 1 March 2017. SOP:AA-GL-5003.1-R0 dated 5th December 2009 — Procedure of Land conflict handling	Organizations have established procedures SOP <i>Penanganan Konflik Lahan</i> (Conflict Management and Handling) AA-GL-5003.1-R2 dated 5 <sup>th</sup> December 2009. Describes the mechanism of land conflict resolution mechanisms between companies and land owners. The land cleared for oil palm plantations should ensure not be a problem and there is no dispute over land ownership. Procedure was presented to the head of the village around the plantation. Procedure for FPIC process was available, and during public consultation with Villages Heads, it was confirmed that the procedure was made in consultation and discussion with them. The procedure was consulted with surrounding communities around the area of company. There are no customary or user right in the plantation. It has been verified during group discussion with villages head, community leader and young leader around estate.  The results of the consultation can be seen that the legal implications, economic, and	NA

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	informed and involved in the decision making process  - Evidence of options to give or withhold consent for development  - Evidence that members of the affected communities understand and accept the implication involved in permitting/rejecting oil palm development on their land (E.g.: legal status, social, environmental, economic)  - Evidence that the negotiated agreement was entered voluntarily without coercion by all parties  - Evidence that adequate time was given for customary decision making and iterative negotiations  - Clause which states that the negotiated agreement is legally binding		social environment so that the use of land for plantation development has been understood and accepted by the affected communities, including the implications for the legal status of their land, concessions or compensation for their land.	
2.3.3	Relevant information shall be available	in appropriate forms and language	es, including analysis of impacts, proposed benefit sharing, and legal arrangements.	
	a. Is there evidence that all the information (maps, agreement, records, impact assessment, benefit sharing and legal arrangements) is available in appropriate forms and languages, understood and	Interview with Stakeholder / local community on 1 March 2017     SOP:AA-GL-5003.1-R0 dated 5th December 2009 - Procedure of Land	Before performing land clearing, the company ensures that all of lands that will be cultivated have a clear status. The company has a land map according to the location permit given by the government. If there was land that become around community ownership within the area of location permit, companies will freeze the land with compensation as agreed both parties.  There is no element of coercion and violence that performed by companies. This was also confirmed when the public consultation on 1 March 2017 with community leaders,	NA

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	accessible to affected parties?  Note to auditor: this should be cross checked to a sample of the affected parties	conflict handling	prominent figure and local governance. Planted areas of the Estate are wholly on Government land, leased under HGU. Maps have been developed for each estate indicating Legal demarcation and planted areas. Currently organizations have established procedures SOP <i>Penanganan Konflik Lahan</i> (Conflict Management and Handling) AA-GL-5003.1-R2 dated 5 <sup>th</sup> December 2009. Describes the mechanism of land conflict resolution mechanisms between companies and land owners. The land cleared for oil palm plantations should ensure not be a problem and there is no dispute over land ownership. Procedure was presented to the head of the village around the plantation	
2.3.4	Specific Guidance:		through institutions or representatives of their own choosing, including legal counsel.  Ind/or company to the institution which represents community at the negotiation process, shall communities are represented through institutions or representatives of their own choosing. It was confirmed that Village communities have delegated their representatives to the Village Head. Village Head are selected through local election and accepted by the community.	be demonstrated. YES

## PRINCIPLE 3: COMMITMENT TO LONG-TERM ECONOMIC AND FINANCIAL VIABILITY

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
Guidance: Whilst it is recognised that long-term profitability is also affected by factors outside their direct control, top management should be able to demonstrate attention to econfinancial viability through long-term management planning. There should be longer term planning for plantations on peat, particularly in regards to subsidence and flood (see Indicator 4.3.5).  Consideration of smallholders should be inherent in all management planning where applicable (see also Criteria 6.10 and 6.11). For scheme smallholders, the comparatefer to RSPO Guidance On Scheme Smallholders, July 2009 or endorsed final revision.  Growers should have a system to improve practices in line with new information and techniques. For smallholder schemes, the scheme management should be expect their members with information on significant improvements.  This Criterion is not applicable to independent smallholders (refer to RSPO Guidance for Independent Smallholders under Group Certification, June 2010)					
		•	Guidance for Independent Smallholders under Group Certification, June 2010)		
3.1.1	(M) A documented management plan, a minimum of three years shall be available, including, where appropriate, plan for scheme smallholders.  Specific Guidance: For 3.1.1: The business or management plan should contain: Attention to quality of planting materials; Crop projection = Fresh Fruit Bunches (FFB) yield trends; Mill extraction rates = Oil Extraction Rate (OER) trends; Cost of Production = cost per tonne of Crude Palm Oil (CPO) trends; Forecast prices; Financial indicators.  Suggested calculation: trends in 3-year running mean over the last decade (FFB trends may need to allow for low yield during major replanting programmes).				
	<ul> <li>a. Does the company have a documented business or management plan with a minimum planning period of 3 years?</li> <li>b. Does it include the following: <ul> <li>Land area statement (planting years, nonplanted areas, i.e. HCV, conservation areas, fragile</li> </ul> </li> </ul>	PT. Supra Matra Abadi – Teluk Panjie Mill Projection year 2015 – 2022 PT. Supra Matra Abadi – Teluk Panjie Estate Operation Projection year 2015 - 2022	Management plan established for period 2015 - 2022 has been used to achieve economic viability and long-term financial. The plan was approved by the top management. The parameters listed in the management plan that includes revenue and earnings, projected crop production (FFB yield trend), the extraction rate of CPO and PK (Production forecast up to 2020), harvesting, processing FFB and CPO. The achievement of the management plan is reviewed every month in the Estate Unit Report (LUK) and Mill Unit Report (LUP) according to the current month. Reviewing of LUK and LUP was conducted monthly. Planting material are 70% Topaz, 10% Socfin, 10% Dami Mas and 10% Lonsum.		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	soils, enclaves) with updated location maps. Maps should have title, legend, source, scale and projections/georeferenced  Plan for management of scheme smallholders (where appropriate)  Quality of planting materials  Crop projection = Fresh Fruit Bunches (FFB) yield trends  Mill extraction rates = Oil Extraction Rate (OER) trends  Cost of Production = cost per tonne of Crude Palm Oil (CPO) trends  Forecast prices  Financial indicators — profitability forecast (income vs cost)  Projected expansion (area, mill capacity, infrastructure, social amenities)  General strategy and allocation for environmental and social management	OBSECTIVE EVIDENCE	The organisation has a system to improve practices in line with new information and techniques through continual improvement. All staffs can propose continual improvement. Continual improvement was communicated to all unit managements.	(ILUMO)
	c. Is this management document subjected to an annual review?			
	d. For plantations on peat, is there a long term viability plan – e.g.			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	flooding, drainability assessments and subsidence issues? (see 4.3.5)			
	e. Does the grower have a system to improve practices in line with new information and techniques?  - Has the personnel in charge (PIC) been identified?  - How is the information updated?  - Is there a documented SOP which requires monitoring and updating information to improve practices?  - Is new information communicated to workers and scheme smallholders (where appropriate)? How is it communicated?			
3.1.2	shall be available.		ut longer where necessary to reflect the management of fragile soils, see Criterion 4.3), wi	
	a. Is there an annual replanting programme projected for a minimum of five years?	- Replanting program of PT. Supra Matra Abadi – Teluk Panjie Estate	Projected annual replanting programme was described in the "Replanting Program of PT. Supra Matra Abadi – Teluk Panjie Estate". Detail Annual Replanting Programme for 2015 – 2023 are as follow:	YES
	b. Has it been documented?		Year Arra (Ue)	
	c. Is the progress of implementation documented?		Year Area (Ha) 2015 316	
	d. How does the programme take into consideration fragile soils		2016 - 2017 234 2018 737	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	such as peat? Is there a longer projection period (see C4.3)?  e. Is there evidence of a yearly review of the replanting programme?		2019 567 2020 620 2021 510 2022 569 2023 551  The progress of implementation was documented. Based on map of soil, there is no fragile soil such as peat in Teluk Panjie Estate. The replanting program is reviewed annually.	

## PRINCIPLES 4: USE OF APPROPRIATE BEST PRACTICES BY GROWERS AND MILLERS

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)				
4.1	Operating procedures are appropriately documented, consistently implemented and monitored.  Specific Guidance: For 4.1.1 and 4.1.4: SOPs and documentations for mills should include relevant supply chain requirements (see RSPO Supply Chain Certification Standard, Nov 2011).							
4.1.1	(M) Standard Operating Procedures (SOPs)	for estates (land clearing to harvesting	g) and SOP for mills (reception of FFB to dispatch of CPO and PKO) shall be available as a control of the contr	able.				
	a. Have the SOPs for mills and plantation been documented?	Agriculture Policy Manual     Mill Policy Manual	The documented Standard Operating Procedures (SOP) for Estate was evident:	YES				
	b. Does the SOP cover key processes, harvesting, transportation, manuring, IPM, GAP, Supply Chain requirements for the mill, etc.?		<ul> <li>AA-APM-OP-1100.01-R1 Nursery</li> <li>AA-APM-OP-1100.02-R1 Land Preparation</li> <li>AA-APM-OP-1100.03-R1 Creation and Maintenance of Road</li> <li>AA-APM-OP-1100.04-R1 Creation and Maintenance Trenches</li> </ul>					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>c. Is a copy of the SOP available on site and is it documented in an appropriate language?</li> <li>d. Is there evidence that SOPs are implemented and understood by workers?</li> <li>e. Are the SOPs appropriate and adequately cover all estate and mill processes and activities?</li> <li>f. How are the SOPs made available at the point of use?</li> </ul>		<ul> <li>AA-APM-OP-1100.05-R1 Soil and Water Conservation</li> <li>AA-APM-OP-1100.06-R1 Planting Leguminous Cover Crop</li> <li>AA-APM-OP-1100.07-R1 Oil Palm Planting</li> <li>AA-APM-OP-1100.09-R1 Manuring</li> <li>SOPs for IPM: <ul> <li>AA-APM-OP-1100.10-R1 Pest &amp; Diseases Control</li> <li>AA-APM-OP-1100.08-R1 Weeding Control</li> <li>AA-APM-OP-1100.14-R1 Census and Identification Plant</li> </ul> </li> <li>AA-APM-OP-1100.11-R1 Management Pesticides</li> <li>AA-APM-OP-1100.12-R1 Castration</li> <li>AA-APM-OP-1100.15-R1 Census of Production</li> <li>AA-APM-OP-1100.15-R1 Consolidation</li> <li>AA-APM-OP-1100.17-R0 Water Management</li> <li>AA-APM-OP-1100.19-R1 Transportation Management</li> <li>AA-APM-OP-1100.20-R1 Replanting</li> </ul>	
			The documented procedures regarding processing activities of palm oil have already described within the "Mill Policy Manual" (MPM) document which approved by Operations Director. The manual are consist of each processing station start from FFB (Fresh Fruit Bunch) receiver until the CPO delivery and also include the procedures of machineries preventive maintenance, utilities and quality control. Herewith the procedures consists within the MPM such as:  • AA-MPM-OP-1400.02-R2 FFB Receiver Procedure  • AA-MPM-OP-1400.03-R1 Sterilizer station Procedure  • AA-MPM-OP-1400.05-R1 Digesting and Screw Press station Procedure  • AA-MPM-OP-1400.06-R1 Clarifier station Procedure  • AA-MPM-OP-1400.07-R1 Nut Polishing Procedure  • AA-MPM-OP-1400.08-R1 Kernel station Procedure  • AA-MPM-OP-1400.11-R1 Water Treatment Procedure  • AA-MPM-OP-1400.12-R1 Laboratory Procedure	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			<ul> <li>AA-MPM-OP-1400.14-R2 Storage and delivery Procedure</li> <li>AA-MPM-OP-1400.15-R1 Preventive machineries maintenance Procedure</li> <li>AA-MPM-OP-14000.13-R1 – WWTP Process</li> <li>AA-MPM-OP-1400.17-R3 Traceability</li> <li>AA-MPM-OP-1400.18-R3 Mass Balance</li> </ul>	
			Copy of the procedures was available on site and is it documented in Indonesian language. Procedures were distributed to Estate and Mill.	
			Procedure has been disseminated periodically to all Estate and Mill employees through regular training and morning briefing. Interviews with the employees indicated satisfactory level of understanding and implementation in relation to their respective job function.	
			Sample of estate operational implementation were taken in harvesting process in Block B89n Afdeling II and pesticide spraying (circle and path) in Block A88e Afdeling I. Mill operational implementation was conducted started from loading ramp to CPO dispatch including supporting process, e.g. maintenance, workshop and warehouse activities. It was observed that all of the activities were implemented according to procedures.	
			Sample of Mill operational implementation were taken from each station (sterilization, pressing, clarification etc.) process from last week of January 2016. The production log sheets for each station were evident and the process parameters such as time, pressure, temperature were controlled properly and matched to the standard determined. In process Inspection reports were evident and the records were maintained properly. Sample of dispatch CPO was taken from delivery on 29 February 2016 for all mills audited. The target percentage of FFA, moisture and dirt were <3.58, <0.158, and <0.029. The	
4.1.2	Checking or monitoring of operations proceed	dures is conducted at least once a yea	percentage of FFA, moisture and dirt were <3.58, <0.158, and <0.029. The records shown that all dispatched CPO were matched to the target determined.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	a. Is there a master list of all SOPs? b. How does the company keep track of revisions? c. Is there mechanism for: - Translation of SOP into work instructions in appropriate languages? - Records of training for all levels? - Internal control (e.g. audit and review, field inspection) procedure in place to monitor consistent implementation of SOPs? - Trained and competent personnel assigned to carry out internal control activities? - Implementation audits to be carried out regularly covering implementation of all the SOPs? - Procedure to address non-compliance and corrective action for continuous		Master list of all SOPs document and its revision history were available and well documented. Organization keeps track of revision of the SOPs in revision history in the cover of SOPs. Organization has defined the Controlled document procedure which was explaining the translation of SOP into work instructions in appropriate languages (Indonesian language) and its document control. SOPs training and dissemination to all of employee has been conducted, the evidence was sighted and well documented. All of SOPs have been socialized to all relevant functions among others the training has been performed for all activities of Mill area and Estate.  Internal audit RSPO covering audits of sustainability in all parts of plantation and mill operational. Programmed once a year, last audit performed on 3-4 February 2017. Audit report and its finding followed up and action plan was well documented. Trained and competent personnel were assigned to carry out Internal Audit RSPO (Head Office Sustainability department).  The organisation conducted monitoring and checking for all applicable procedure and GAP once in a year by Visit Engineering (VE) from Head office. The last visit was conducted on 20-24 June 2017.  The content of the report covers evaluation of mill operational activities, Mill process and cost control. The report includes recommendation to follow up from VE and progress of follow up action from the previous visit. Procedure to address non-compliance and corrective action for continuous improvement defined in procedure preventive and corrective action.	YES
4.1.3	improvement?  Records of monitoring and any follow-up act	tions shall be available.		
	A. Have the records been maintained on the following?     Measurements or results of internal control and monitoring activities (refer 4.1.2)     Records of corrective actions and improvement undertaken	<ul> <li>Log sheet</li> <li>Shift Report book</li> <li>Breakdown report</li> <li>Daily record activities</li> <li>Repair Request Logbook</li> <li>Maintenance Report Logbook</li> </ul>	The result of 2016 mill internal control was described in VE Report #PTP-VE-FULL 01-16. The report covers evaluation of mill operational activities, Mill process and cost control. The report includes recommendation to follow up from VE. Progress of follow up actions were shown as Action Plan of Visit. Procedure to address non-compliance and corrective action for continuous improvement defined in procedure preventive and corrective action.  Record of monitoring and any action taken were maintained and available, e.g.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
4.1.4	(M) Records of the origins of all third-party	FFB sourced (collector, deliver, Coope	- Shift Report book to control and monitor daily work activity of mill, record number of attendance employee, starting hour, throughput, oil and kernel production, issue/trouble in process activity.  - Log sheet every station from loading ramp, sterilizer, threshing, press, clarification, boiler and effluent. Record daily activity of process in each station and process performance in each station.  - Breakdown report and repair request Logbook, supervisor check the machine condition and report to maintenance section to repair if there was a breakdown condition.  - Control of Process work program and routine maintenance and equipment repair.	
	<ul> <li>a. Is there an SOP for third-party FFB sourcing?</li> <li>b. Is there a list of approved third-party FFB suppliers?</li> <li>c. Is there proof of observed implementation of SOP?</li> <li>d. Is there daily and summary records of volume and origins of third-party FFB received?</li> <li>e. Have these records been verified against the available document?</li> </ul>	Procedure AA-MPM-OP-1400.02-R2: FFB Receiver.     List of FFB Approved Supplier 2017.	SOP of third party sourcing has been defined in procedure AA-MPM-OP-1400.02-R2 FFB Receiver.  The list of approved third party has been sighted as follows:  1) Jamiatul Hasibuan 2) Naga 3) Alex 4) Lina 5) Anugrah Alam 6) Katijan 7) PT. Golden Permata 8) Marsai 9) Yang Yam 10) Sinar Makmur 11) Naga Mas Abadi 12) H. Zulkifli Mahyuddin 13) Sumber Mulia 14) Sehati 15) Abdul Gani 16) JH. M. Sawit	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)						
			17) JH. S. Makmur 18) JH. M. Jaya  The sorting process was sighted in relevant records and conducted accordingly to the procedure. Daily and summary record of 3 <sup>rd</sup> party FFB received was shown and several samples were reviewed. Verification has been conducted against the SOP of third party sourcing has been defined in procedure AA-MPM-OP-1400.02-R2 FFB Receiver. There was also statement on receipt note from third party supplier that justify that the source of FFB received was not from illegal source and also not an illegal FFB.							
4.2	Guidance: Long-term fertility depends on maintaining the practices. Nutrient efficiency should take according the nutrient recycling strategy should include	Practices maintain soil fertility at, or where possible improve soil fertility to, a level that ensures optimal and sustained yield.  Guidance:  Long-term fertility depends on maintaining the structure, organic matter content, nutrient status and microbiological health of the soil. Growers should ensure that they follow the best practices. Nutrient efficiency should take account of the age of plantations and soil conditions.  The nutrient recycling strategy should include any use of biomass for by-products or energy production.								
4.2.1	One of the guidance may be used as a refer  (M) A record of SOP implementation to mai		il Palm Development, Directorate General of Estate Crops, Ministry of Agriculture (2 and sustained yield, shall be available	2006)						
	a. Are there SOPs for Good Agricultural Practices in managing soil fertility?     b. Is there evidence that the SOPs have been implemented and monitored?	<ul> <li>AA-APM-OP-1100.09-R1         Manuring</li> <li>Manuring Recommendation</li> <li>LUK (Estate Report)</li> <li>Field observation of manuring activity</li> </ul>	SOP for managing soil fertility was available in AA-APM-OP-1100.09-R1 Manuring. The SOP explained good agricultural practice in managing soil fertility. Manuring are performed based schedule, dosage and location from Manuring Recommendation. Manuring recommendation in 2017 was defined based leaf sampling unit (LSU) and soil sampling unit (SSU). Manuring activity was reported in LUK monthly.  Field observation shows that plants are in good condition. The application was according to Memorandum from Plantation Head #018/HP/Memo/XII/15 dated 15 December 2015 and fertiliser dosage was in accordance with manuring recommendation and manuring technique was in line with the procedure.	YES						
4.2.2	Records of fertilizer inputs shall be available									
	a. Is records of fertiliser inputs maintained?     b. Is there records to proof that the	<ul> <li>Manuring recommendation and application report 2016 and 2017</li> </ul>	Record of fertiliser input was maintained in Manuring Recommendation and application report. The fertiliser program was linked to the agronomic report in LUK (Estate Monthly Report).	YES						

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	s	UMMARY OF FINDING	S FOR EACH INDIC	ATOR	COMPLIANCE (YES/NO)
	fertiliser program is linked to the agronomic report?  c. Is there records of fertilizer usage per tonne of FFB production (>in	LUK (Estate Report)		Record of manuring realisation in 2016 shows that the realisations are in accordance with the plan/recommendation. The realisation are:			
	Summary Table, specific types of fertilizers)?		Fertilizer	Recommendation (ton)	Realisation (ton)	%	
			ZA	1694.39	1694.45	100	
			RP	470.45	478.60	102	
			MOP	1188.75	1188.75	100	
			HGFB	20.45	20.47	100	
			Dolomite	431.65	431.65	100	
			EFB Total	22.507 <b>3826.16</b>	20.474 <b>3834.39</b>	100 100	
4.2.3	Records of periodical leaf, soil and visual ar	· · · · · · · · · · · · · · · · · · ·					
	<ul> <li>a. Is there SOPs for tissue and soil sampling?</li> <li>b. Is there evidence of implementation of the SOPs, including availability of records?</li> <li>c. Is there records of tissue and soil analysis?</li> <li>d. Is the results of the study incorporated into the fertilizer program?</li> </ul>	<ul> <li>SOP Leaf and Soil Sample Taking</li> <li>Soil Analysis Report, April 2014</li> <li>Foliar Analysis Report, July 2016</li> </ul>	SOP for tissue and soil sampling was available describing leaf and soil sample taking by trained personnel. Leaf and soil sample are taken to the company owned laboratory R & D PT Nusa Pusaka Kencana in Tebing Tinggi, North Sumatera. Leaf sample are taken annually whilst soil sample taken in five years interval based on age of trees.  Evidence of periodic leaf sampling analysis were available on Foliar Analysis Result. Result of leaf sampling analysis and soil sampling analysis was incorporated into the manuring program. Manuring recommendation were made base on the result of leaf sampling analysis and soil sampling analysis.				YES
4.2.4	A nutrient recycling strategy is recorded, inc	luding use of Empty Fruit Bunches (Ef	FB), land applicat	ion, and palm residues a	after replanting		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUI	MMARY OF FINDINGS	FOR EACH INDICA	TOR	COMPLIANCE (YES/NO)
	<ul> <li>b. Does the strategy include the following?</li> <li>Clear objectives and time-bound targets</li> <li>Inventory of <ul> <li>EFB</li> <li>POME</li> <li>Fibre</li> <li>Boiler ash</li> </ul> </li> </ul>		There was the nutrient recycling strategy performed by organisation such as land application from POME (Palm Oil Mill Effluent), Empty Fruit Bunch (EFB), fibre, boiler ash and kernel shell. The nutrient recycling strategy does include clear objective and time-bound targets, inventory of residues (by-product), biomass recycling program, implementation and monitoring records.  POME is applied using piping system and flat bed. Land application was applied in Teluk Panjie Estate, with permit from Regent of Labuhan Batu Selatan Regency #660/997.4/BPPTPM/2013 valid for 5 years.  EFB were also applied in Teluk Panjie Estate. EFB were applied based on the recommendation in terms of dosage per ha and location. EFB application was performed as mulch ground cover and added of organic material.  Total applications of EFB in 2016:			YES	
	<ul> <li>Biomass recycling program</li> <li>Implementation and monitoring records</li> </ul>		Estate Teluk Panjie	Recommendation (kg) 22,507	Realisation (Kg)	<b>%</b> 164 %	
	Note to auditor: Ground verification required			it was observed that La nd EFB has been applie			
	Practices minimise and control erosion and	degradation of soils.					
4.3	Guidance:  Techniques that minimize soil erosion are well known and should be adopted, where appropriate. These should include practices such as ground cover management, biomas recycling, terracing, and natural regeneration or restoration instead of replanting.						
4.3.1	(M) Maps of any fragile soils shall be availab	ole.					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY	SUMMARY OF FINDINGS FOR EACH INDICATOR			
	<ul> <li>a. Is there soil maps showing presence of fragile soils and problem soils (refer to 4.3.6)?</li> <li>b. Are maps georeferenced and of appropriate scale (1:50,000)?</li> </ul>	<ul> <li>Maps of soil type in Teluk         Panjie Estate were available in         scale 1: 40,000</li> <li>Field observation in Teluk         Panjie Estate</li> </ul>	available for Teluk Panjie Based on maps of soils ty	Maps of soils survey by R&D Centre Tebing Tinggi October 2011 were available for Teluk Panjie Estate. The maps included maps of fragile soils. Based on maps of soils type, there are no fragile soils present in Teluk Panjie Estate. Soil characteristic is presented in table below:			
	appropriate scale (1.50,000)?	,	KELAS LERENG	JENIS TANAH	LUAS (Ha)	%	
			Flat-undulating (0-8%)	Endoaquepts	1,556	40	
			Flat-undulating (0-8%)	Hapludults	611	16	
			Flat-undulating (0-8%)	Dystrudepts	174	4	
			Steep (>30%)	Dystrudepts	446	12	
			Flat-Wavy (0-8%)	Humaquepts	1,068	28	
			TOTAL		3,855	100	
	Ministry (2006). Area with slope of >40% sha. Is there a management strategy in	Maps of soil type in Teluk				ea with slopes >	YES
	, , , , , , , , , , , , , , , , , , , ,		Based on maps of soil in Teluk Panjie Estate, there was area with slopes > 30% with total area 446 Ha (12 % of the total area).  The organisation has defined the strategy for planting of slopes area in the procedure AA-APM-OP-1100.02-R1 - SOP Land Preparation. The management strategy include the following:  - Identification of steep areas not suitable for planting - Policy of planting on slopes - Method to minimise soil erosion based on local soil and climate conditions, e.g. ground cover management, biomass recycling, terracing, and natural regeneration or restoration instead of replanting  System for planting on slopes area was implemented through terracing, Making			YES	
	c. Is there proof of records of field		the catchment where runc legume cover crops (LCC)				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	S	UMMARY OF FIND	INGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	inspection on SOP implementation?		control erosion organisation ir called: "Tapak planting space considering rai was reported good.	÷		
4.3.3	A road maintenance programme shall be in	place.				
	a. Is there a road maintenance programme in place with supporting budget and resources?  b. Is there road maintenance records?	<ul> <li>Field observation in Teluk Panjie Estate</li> <li>LUK (Estate Report)</li> <li>Recapitulation of upkeep 2016</li> </ul>	conducted mar length, location Program is reconstructed During field obstand passable transportation.	Road maintenance program has been established. Road maintenance was conducted manually and mechanically. Road Maintenance Program described, length, location with supporting budget and resourced. Road Maintenance Program is recorded in LUK (Monthly Estate Report).  During field observation all main roads and collection roads were well maintained and passable for vehicle. Good road condition is important for FFB transportation.  Example of Road maintenance realisation of Teluk Panjie Estate in 2016:    Division I   Main Road and Collection Road (m)		
4.3.4	(M) Subsidence of peat soils shall be minimic <b>Specific Guidance:</b> For 4.3.4: For existing plantings on peat, the piezometer readings, or an average of 60cm existing oil palm cultivation on peat, June 20 sandbags, etc. in fields, and watergates at the control of the control o	e water table should be maintained at a n (between 50 - 70cm) below ground s 112 or as per existing regulation if equa	an average of 50 urface as measu al or shallower m	cm (between 40 - 60 red in water collectio easured through a n	Ocm) below ground surface measured with ground drains as per the Manual Best Manageme	ent Practices for

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
		4 regarding Protection and Manageme 14 year 2009 regarding Guideline of Oi 11 year 2015 regarding Guideline of In		N/A
	<ul><li>a. Is there an SOP to provide guidance on subsidence management?</li><li>b. Does the SOP make reference to the RSPO BMPs on peat?</li></ul>	Maps of soil type in Teluk     Panjie Estate in scale 1 :     40,000	Based on Semi detail Soil Map and field observation at Teluk Panjie Estate there are no peat soils in the plantation.	IV/A
	<ul><li>c. How is subsidence being monitored?</li><li>d. Are there records of subsidence monitoring?</li></ul>			
	e. How is subsidence being minimised?			
	f. Is there a water management programme and evidence of implementation? For existing plantings on peat, the water table should be maintained at an average of 50cm (between 40 - 60cm) below ground surface measured with groundwater piezometer readings, or an average of 60cm (between 50 - 70cm) below ground surface as measured in water collection drains, through a network of appropriate water control structures e.g. weirs, sandbags, etc. in fields, and watergates at the discharge points of main drains (Criteria 4.4 and 7.4).			
	g. Is there a ground cover management programme and is there evidence of implementation?			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
4.3.5	Specific Guidance: For 4.3.5: Where drainability assessments have areas. If the assessment indicates high risk implementing rehabilitation.	ave identified areas unsuitable for oil post serious flooding and/or salt water in east to the standard set out in the 'RSF	the long-term viability of the necessary drainage for oil palm growing.  palm replanting, plans should be in place for appropriate rehabilitation or alternative trusion within two crop cycles, growers and planters should consider ceasing replace.  PO Manual on Best Management Practices (BMPs) for existing oil palm cultivation of ground surface management).	nting and
	<ul> <li>a. Was a drainability assessment conducted before replanting on peat?</li> <li>b. Was a flood risk map provided as a result of the drainability assessment?</li> <li>c. If the drainability assessment shows that an area is unsuitable for replanting, are there alternative plans in place for rehabilitation and alternative use in accordance to the RSPO BMPs?</li> </ul>	Maps of soil type in Teluk     Panjie Estate in scale 1 :     40,000	Based on Semi detail Soil Map and field observation at Teluk Panjie Estate there are no peat soils in the plantation.	N/A
4.3.6	A management strategy shall be in place for	other fragile and problem soils (e.g. s	andy, low organic matter, acid sulphate soils).	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	a. Is there a management strategy in place for other fragile and problem soils?	Maps of soil type in Teluk     Panjie Estate in scale 1 :     40,000	Based on Semi detail Soil Map and field observation at Teluk Panjie Estate there are no peat soils in the plantation.	NA
	b. Does the management strategy include SOPs for the management of other fragile and problem soils?			
	c. Is inspection and implementation records available?			
4.4	Practices maintain the quality and availabilit	y of surface and ground water.		
4.4.1	customary water users; c. Aim to ensure local communities, work d. Avoid contamination of surface and gro (POME).	nd renewability of sources; of water by the operation does not res ers and their families have access to a ound water through run-off of soil, nutr	ult in adverse impacts on other users within the catchment area, including local con adequate, clean water for drinking, bathing, cleaning and latrine purposes; ients or chemicals, or as a result of inadequate disposal of waste including Palm Oi	il Mill Effluent
	<ul> <li>a. Is there a water management plan in place for mill and plantation with identified actions?</li> <li>b. Does the plan include the following? <ul> <li>Identification of water sources</li> <li>Efficient use of water</li> <li>Renewability of water source</li> <li>Impacts on catchment area and local stakeholders</li> <li>Access of clean drinking water all year round for stakeholders</li> <li>Avoidance of surface and ground water contamination</li> </ul> </li> </ul>	Documented procedure (AA-MPM-OP-1400.11-R1 dated February 2009) regarding water treatment      Procedure for Monitoring of Riparian Water Quality and Clean Water Quality (AA-PL-02-EFP, Revision 3 dated 1 December 2010)      License of Ground water utilization (ABT) from Labuhan Batu Selatan Regency based	The documented procedure defined the method of water management plan include water source and distribution identification, volume of water utilization, parameter/standards of water utilization, identify the impacts include water effluents/wastes and also the method to reduce and control.  In Procedure for Monitoring of Riparian Water Quality and Clean Water Quality (AA-PL-02-EFP, Revision 3 dated 1 December 2010) stated that monitoring for riparian water conduct every 6 month meanwhile clean water monitoring conduct every 3 month.  The water sources at Teluk Panjie Mill and estate were from Ground water for mill processing and domestic use in 3 point of place. Organisation has the license of river/surface water utilization for mill from Head of Badan Pelayanan Perizinan Terpadu North Sumatera SK No.610/23/BPPTSU/2/12.I/B/2013	NO (Major NCR 2017-02 OPEN)

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)				
	c. Have the identified actions in the plan been implemented?	on decree No. 503/455/BPPTPM-LS/2012 dated 28 <sup>th</sup> November 2012	dated 1st April 2013 valid for 3 years. Also has the license of Ground water utilization for domestic use based on Decree Regent of Labuhan Batu Selatan No. 503/455/BPPTPM-LS/2012 dated 28th November 2012 valid for 3 years.					
		License of river/surface water (APU) from Labuhan Batu Selatan Regency based on decree No.610/23/BPPTSU/2/12.I/B/2 013 dated 1st April 2013 valid for 3 years	of from Labuhan Batu chemicals method). Flow meters were installed to monitor water usage. The organization has paid retribution to local government. Tax for using group water has been payed and was reviewed. In period January - December 201 company used ground water in amout of 116,890 m <sup>3</sup> .					
		ioi o years	Water usage (m3) 2016					
		Water analysis measurement for period 2015 by UPTB Environment Laboratory BLH Sumatra Utara Province	Estate 116,890					
			for period 2015 by UPTB	Mill process usage 157,607				
				FFB process (ton) 204,744				
		odinata otala i lovilloo.	M3/ton FFB 0.91					
		Records of water consumption	Mill domestic usage 29,713					
		period 2014 and 2015 at mill and estate.	The organisation has program to reduce water consumption, such as: recycle the water ex heater kernel silo at kernel station; recycle condensate water					
		<ul> <li>Mill operations summary 2014 and 2015</li> <li>Water management programme</li> </ul>	discharge water dilution; minimize duration of cleaning every two weeks.  Maintain water quality to provide of clean drinking water all year round for stakeholders; Organisation has been performed regular monitoring of water quality each semester based on Permenkes 492/MENKES/PER/IV/2010 and analyzed by Balai Teknik Kesehatan Lingkungan dan Pengendalian Penyakit (BTKLPP) Kelas I Medan. Water analysis certificate were evident in certificate No. 061/K/AM/01/2016 dated 4 January 2016 and No. 1812/K/AM/04/2016 dated 1 April 2016. The analysis result was met with the requirement.  Avoidance of surface and ground water contamination; Organisation also performed monitoring of outlet from oil trap in workshop, warehouse based on KepMenLH No.5/2014 and domestic waste in emplacement based on PerMenLH No. 05 year 2014 appendix XLVI. Analysis conducted by Balai Teknik Kesehatan Lingkungan dan Pengendalian Penyakit (BTKLPP) Kelas I					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	Medan. Certificate analysis was evident in certificate No.057 060/K/AL/01/2016 dated 4 January 2016. The analysis result was met with the requirement.  Upstream and downstream river was analyzed by Balai Teknik Kesehata Lingkungan dan Pengendalian Penyakit (BTKLPP) Kelas I Medan on 1 Jur 2016 (certificate No 2618 – 2619/K/ABA/06/2016) and 1 November 2016 (Certificate No 5466 - 5467/K/ABA/11/2016). The analysis result was met with the requirement.  It was found recurrence non-conformances from last audit so for this indicated the non-conformances upgrade to Major.			
4.4.2	demonstrated.  Specific Guidance: For 4.4.2: Refer to the 'RSPO Manual On B July 2012.	est Management Practices (BMP) for r	appropriate riparian and other buffer zones, at the time of or prior to replanting sha management and rehabilitation of natural vegetation associated with oil palm cultivals s of their activities on local water resources.	
	<ul> <li>a. Is there a map identifying water courses and wetlands?</li> <li>b. Are the water courses and wetlands protected?</li> <li>c. Are the riparian and buffer zones maintained and restored in existing plantation and replanting areas?</li> <li>d. Is there SOP for riparian and buffer zone protection?</li> <li>e. Has the SOP been implemented?</li> </ul>	Identified water courses and wetland in PT Supra Matra Abadi - Teluk Panjie unit, documented in HCV Identification report     AA - APM-OP-1100.05-R1-Soil and Water Conservation     Riparian restoration program     Field observation	Organization has been identifying water courses and wetland in the plantation area and documented in riparian map with scale 1:80,000. There were identified water courses and wetland in Teluk Panji Estate, i.e.:  Riparian buffer zone of Kalam River, with area 6,05 ha.  Protection of waterways and wetlands have been made by the company with the following way:  Protection of riparian areas (20 m left and right side) with no chemical crops care activities both fertilizer and herbicide spraying  Conduct rehabilitation of riparian  Policy of riparian buffer zone management at or before replanting was provided in related procedure. Procedure mentioned that riparian buffer zone is prohibits the application of agrochemicals on the riparian area.	YES (Major NCR 2017 – 03 CLOSED)

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			<ul> <li>The other programs for maintaining and restoring of riparian buffer zones are:</li> <li>Manual upkeep of weeds controlling in 0-10 m of riparian buffer zones.</li> <li>Planting bamboo and "ketapang" at River and trench and planting vertiver, sungkai, angsana and pohon roda at Riparian zone.</li> <li>Put permanent pegs per 200 meters and paint the tree as boundary sigh.</li> <li>Not dispose stem to River and trench.</li> <li>Organization also has been establish the procedure for riparian and buffer zone protection which documented in AA-APM-OP-1100.05-R1-Soil and Water Conservation. The organisation has a procedure that prohibits the application of agrochemicals on the riparian area: Environmental Field Procedure on the Restoration of Riparian and Areas surrounding Lakes/Reservoirs and Springs (AA-KL-12-EFP), issued on August 1st 2010.</li> <li>The organisation has declared its HCV area of riparian to be 50 meters wide. Prohibition of agrochemicals application along the riparian area, weeding and tree root levering, disposing/ discarding/throwing midrib to rivers and creeks were implemented to protect and maintain the quality of water in the rivers. For</li> </ul>	
			further elaboration, please see section for Criterion 5.2.  Riparian zone were well maintain, the following was activity to maintain riparian zone such as:  - Boundary markers placement in 2 rows of palm trees (20 m) related restrictions spraying of chemicals and chemical fertilizers in the area of 20 m side of the river. There was the evidence during the audit, riparian zone was well maintain and no contamination of chemical usage and fertilizer  - Warning boards placement which contain information restrictions the pesticide usage and chemical fertilizers in the riparian area.  - Riparian rehabilitation by planting vetiver grass, a shade trees and barriers to erosion trees (Bamboo, Angsana, Sungkai, etc.). There was the evidence of plan and realization for riparian rehabilitation, its observed Bamboo, Angsana trees and Sungkai was planted and grow well in both side of the river.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
4.4.3	Records for monitoring of effluent especially  Specific Guidances: For 4.4.3: The references and standard may refer, but a. Decree of the Minister of Environment No b. Decree of the Minister of Environment No c. Regulation of the Minister of Environment  National regulations relate to riparian strip a  1. Government Regulation No. 38 ye 2. Government Regulation No. 37 ye 3. Government Regulation No. 26 ye - Riparian strip of at least 5 me - Riparian strip of at least 50 me 4. Presidential Decree No. 32 year 1 a. At least 100 meter from outer	not limited to: . 51 year 1995 regarding Industrial Eff 28 year 2003 regarding Technical Go. No. 12 year 2006 regarding Requiren re, such as: ar 2011 regarding River. ar 2012 regarding Management of Ripar 2008 regarding National Landscape eter width from the outer dike along the meter from river side along sub-main river leter from river side along criteria of Ripar 2008 regarding Criteria of Ripar 2008 regarding Criteria of Ripar 2008 regarding Criteria of Riparativer and 50 meter from sub-main river and sub-m	uidance Assessment Effluent Usage from Industry to Soil in Palm Oil Plantation. nents and Mechanism of Legal Permit to Discharge Effluent to the Sea.  parian Strip.  parian Strip.  parian Strip outside settlement area is divided with following crite.  parian to the river bank with dike  pank without dike outside settlement area,  par bank without dike outside settlement area	ind 5.6)

NO	CRITERION / INDICATOR OBSERVA			OBJECTIVE E	,	SUMMARY OF FIND	INGS FOR EACH IN		COMPLIANCE (YES/NO)	
	No	River Type	Cross-Section		Outside Settle	ement	Inside S	ettlement	Article	
	INO	River Type	Projection	Cri	teria	Minimum Riparian	Criteria	Minimum Riparian	Article	
	1	River with dike (measured from outer dike side)	<u> </u>		-	5 m	-	3 m	Article 6	
			_	(river cross-se	River ctional area > 500 m²)	100 m	Depth: > 20 m	30 m	Article 7 & 8	
	2	River without dike (measured from river edge)					Depth: 3 m to 20 m	15 m	Article 7 & 8	
				(river cross-se	ain River ctional area < 500 m²)	50 m	Depth: 0 m to 3 m	10 m	Article 7 & 8	
	3	Lake/dam (measured from highest water tide to land)			-	50 m	-	50 m	Article 10	
	4	Spring (around Spring)			_	200 m	_	200 m	Article 10	
	5	River that influenced by tidal (from river edge)			-	100 m	-	100 m	Article 10	
		5. Regulation of the Minister of Pub	olic Work No. 63 year 199	3 regarding Ri	parian Strip, Riv	ver Usage Area, Rive	r Authorization Area,	Criteria of Riparian S	•	
	<ul> <li>a. Is the mill effluent treatment process in place?</li> <li>b. Is there a process in place for checking and monitoring water discharge quality, particularly BOD?</li> <li>c. Is the water discharge quality in compliance with national regulations?</li> <li>d. Does the mill have a license for treatment, discharge or land application of mill effluent, and is the mill in compliant with the</li> <li>Report of analysis mill effluent period January – December 2016 from Balai Teknik Kesehatan Lingkungan dan Pengendalian Penyakit Kelas I Medan</li> <li>Permit of land application from Regent of Labuhan Batu Selatan 503/354/BPPTM/2014 dated 18th August 2014</li> </ul>			December eknik ngan dan nyakit Kelas I lication from n Batu BPPTM/2014	water treatme one aeration parameter mo POME is mo monitoring w December 20 BOD of POM	nt ponds: one cooling pond, one sedimer onitoring and mainten onitored monthly as ere reviewed includ 15. The Environmen IE discharged is less	p pond, one acid por at pond, and three ance of the ponds w required by permit. ing measurement of t Ministry Decree No s than 5,000 mg/litr	nrough a series of ward, two anaerobic ponduffer ponds. Proceere sighted.  The results of POND BOD for January por 28/2003 required the case of POND (average 500 – 1,00)	ds, ess ME to hat ME	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE		SUMM	IARY OF	FINDINGS	FOR E	ACH IN	NDICAT	OR		COMPLIANCE (YES/NO)
	requirements of the license?		Parameter	рН	BOD	COD	Minyak Lemak	Cd	Cu	Pb	Zn	
			Acuan	6–9	< 5.000	-	-	-	-	-	-	
			Januari	7.80	4,534.40	8,744.00	32.00	0.676	0.564	0.279	0.765	
			Februari	8.01	3,162.96	5,174.80		0.645			< 0.02	
			Maret	8.02	4,443.40	9,231.02		0.625			0.331	
			April	7.56 7.74	3,670.00	7,215.60		0.16 0.654			0.85	
			Mei Juni	7.74	4,692.50 4,100.50	8,256.90 8,313.90		0.653			0.432 0.634	
			Juli	7.73	4,100.30			0.033			0.985	
			Agustus	7.51	4,161.99			0.00032			0.011	
			September	7.68	4,398.30			0.00062			0.00427	
			Oktober	7.68	4,731.77	8,599.28	12.10	0.00085	0.00068	0.00085	0.00335	
			November	7.97	3,520.00			0.14			0.96	
			Desember	7.84	4,324.35	8,476.09	34.00	0.00037	0.00035	0.00037	0.00049	
			There is signated 18th A Batu Selata	August 2								
4.4.4	Monitoring of mill water use per ton of FFB s	Mill operation summary 2015 and	Mill water u									YES
	Are there procedures to measure mill water usage, and are the procedures implemented?	2016	mill water u noted that r water usage	nill wate	r use per	tonne of Fl	B is 0.9	91 m³/t	ton FFE	3, highei	than mill	
	b. Are there records of mill water use per tonne of Fresh Fruit Bunches		The organis									
	(FFB)?		discharge w							very two	weeks.	
4.5	Pests, diseases, weeds and invasive introduced species are effectively managed using appropriate Integrated Pest Management techniques. <b>Guidance:</b> Growers should apply recognised IPM techniques, incorporating cultural, biological, mechanical and physical methods to minimise the use of chemicals. Native species should be used in biological control where possible.  Regulations to be referred are such as: a. Guidance for Advancement of Pesticides usage, Directorate General of Infrastructure and Facilities, Ministry of Agriculture (2011) b. Technical Guidance for the Development of Oil Palm Plantation, Directorate General of Estate Crops, Ministry of Agriculture (2006)											

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
4.5.1	(M) Monitoring of Integrated Pest Managem	ent (IPM) plan implementation shall be	e available.	
	<ul> <li>a. Is there a documented IPM plan?</li> <li>b. Does the IPM plan include the following? <ul> <li>Identification of potential pests and thresholds</li> <li>What are the techniques used (cultural, biological, mechanical and physical methods)?</li> <li>What are the native species used as part of the biological control method?</li> <li>Does it help in reducing the use of chemicals over a period of time?</li> <li>Prophylactic use of pesticides</li> <li>Minimization of pesticide use</li> <li>Review on the plans to suit the present condition such as replanting?</li> </ul> </li> <li>c. Is there an SOP to implement the plan and monitor its effectiveness?</li> <li>d. Is there records of pest occurrence and control?</li> </ul>	IPM Program – Budget 2017     SOP AA-APM-OP-1100.10-R1     Pest and Diseases Control     Report of pest and diseases,     December 2016 and January 2017     Recapitulation of pest census	Pest and Diseases management program of oil palm plantations have been prepared in the budget 2017.  The SOP describes integrated pest control (integrated pest management/IPM) plan which combines various control techniques e.g. mechanical, biological, physical and chemical, applied early warning system (EWS) through periodically census for pests.  IPM program included:  • Visual observation (e.g. broken leafs or stems and fruit rotten)  • Conducting a census (to determine the distribution and level of attack)  • Control (manual, biological or chemical), e.g. hand picking, light trap, planting of beneficial plant (nest of natural predator for caterpillars)  • Minimisation of pesticide use  • Census of evaluation (to see the effect of control)  IPM plan was well implemented and documented, e.g.:  • Census of caterpillar is conducted monthly. Based on result of caterpillar census in 2016, there was no caterpillar attack therefore there was no pesticide use.  • To control rat, the organisation applied Tyto alba (owls) as predator of rat. House of owl was built one in 25 Ha. Condition of Tyto alba is monitored three times a year.  • There was no Oryctes attack.  Planted the beneficial plant as the host/nest for natural predator for caterpillars (Eucanticona purcelata, cycanus sp). The beneficial plant such as: Turnera subulata planted in the collection and the main road. Planting and upkeep of beneficial plants in Teluk Panjie Estate was sighted and during field observations, it was observed that beneficial plants were well maintained.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)						
4.5.2	Training records of Integrated Pest Management (IPM) shall be available.									
	a. Is there records of training provided to those involved in the implementation of IPM?  - List of participant attendance to those involved in the implementation of IPM?  - List of participant attendance   - September 2016. Participant of training was staff and non-staff employed from Teluk Panjie Estate. List of participant attendance was sighted. Train   - material covered IPM technique and implementation.									
4.6	CABI, April 2011'.	f alternatives to pesticide use, which in mp may use IPM methods, such as in	clude those listed in the 'Research project on Integrated Weed Management Strate the RSPO Manual on Management Practices (BMPs) for Management and Rehabi							
4.6.1	have minimal impact on non-target species.  Specific Guidance:	·	n regulations and the use of pesticide is specific to target species with appropriate d							
	<ul> <li>a. Does the organization have a policy on safe use of chemicals?</li> <li>b. Does the organization have SOPs for use of selective products that are specific to target pests, weeds, or diseases and which have minimal effect on non-target species? <ol> <li>i. Measures to avoid the development of resistance (such as pesticide rotation) should be applied.</li> <li>ii. Is there a list of all pesticide with target species and justification of use?</li> </ol> </li> </ul>	AA-APM-OP-1100.11-R1 —     Pesticide management     Annual budget     LUK (Estate Report)     Distribution of pesticide use	The organisation has established procedure on safe use of chemical, which described on safe use of chemical, selection, use and storage of pesticide. The procedure also described use of selective pesticides that are specific to target pests, weeds, or diseases. Each type of pesticide used have been defined specific target of pest, types of weeds, application doses per hectare which have minimal effect on non-target species and a broad plan of applications specified in the annual budget. To avoid development of resistance have been implemented by pesticides rotation.  Less harmful alternatives and IPM was applied by planting of beneficial plants, building house of owl, detection and census of caterpillar.  Pesticides used by Teluk Panjie Estate has license and registered in the Agriculture Department as mentioned in Pesticide Commission Book "Buku Komisi Pestisida":	YES (Major NCR 2017 – 04 CLOSED)						

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
4.6.2	iii. The justification should consider less harmful alternatives and IPM.  c. Is there evidence of implementation of SOP on the ground?  (M) Records of pesticides use (including act available.	ive ingredients used and their LD50, a	<ol> <li>Gramoxone (paraquat 200 g/l), License RI.010301197436, valid through March 18th 2019.</li> <li>BIONASA (isopropylamine glyphosate 480 g/l), License RI.01030120031806, valid through April 29th 2018.</li> <li>Polydor 25EC (lamda sihalotrin: 25 g/l), License RI.01010120041994, valid through 9 December 2018</li> <li>Thuricide HP, License RI.0101011977298, valid through 9 January 2020</li> <li>During audit it was evidence that procedure was implemented.</li> </ol>	
	<ul> <li>a. Does the company have a pesticide application program?</li> <li>b. Is records of pesticides use available?</li> <li>c. Do the records detail the active ingredients used and their LD50, area treated, amount of active ingredients applied per ha and number of applications?</li> </ul>	Annual budget     LUK (Estate Report)     Monitoring record of Pesticide toxicity     List of chemical name and nature	The organization has defined pesticide application program in the annual budget. Record of pesticide use realisation was well recorded and reported in monthly Estate report (LUK). Records also covered active ingredients used and their LD50, area treated, amount of active ingredients applied per ha.	YES
4.6.3	(M) Any use of pesticides shall be minimise except in specific situations identified in India Specific Guidance: For 4.6.3: Justification of the use of such pe	onesia Best Practice guidelines.	with Integrated Pest Management (IPM) plans. There shall be no prophylactic use of the state of	of pesticides,
	<ul><li>a. Does the company have an IPM plan?</li><li>b. Has that plan been implemented?</li><li>c. Is the effectiveness of the IPM plan</li></ul>	<ul> <li>IPM Program – Budget 2017</li> <li>SOP AA-APM-OP-1100.10-R1         Pest and Diseases Control</li> <li>Report of pest and diseases,         December 2016 and January         2017</li> </ul>	Integrated Pest Management (IPM) program included:  Visual observation (e.g. broken leafs or stems and fruit rotten)  Conducting census to determine the distribution and level of attack.  Control (manual, biological or chemical), e.g hand picking, light trap, planting of beneficial plant (nest of natural predator for caterpillars)	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	monitored?  d. Are there records showing that the use of pesticides have been	<ul><li>Recapitulation of pest census</li><li>LUK (Estate Report)</li><li>Field observation</li></ul>	<ul> <li>Pesticide usage as a last alternative in the control of pests and diseases</li> <li>Census of evaluation (to see the effect of control)</li> </ul>	
	minimised in accordance with Integrated Pest Management (IPM) plan?  e. Has there been prophylactic use of pesticides? If so, justification must be provided in accordance to National Best Practices.		<ul> <li>IPM plan was well implemented and documented, e.g.:</li> <li>Census of caterpillar is conducted monthly. Based on result of caterpillar census in 2016, there was no caterpillar attack therefore there was no pesticide use.</li> <li>To control rat, the organisation applied <i>Tyto alba</i> (owls) as predator of rat. House of owl was built one in 25 Ha. Condition of <i>Tyto alba</i> is monitored three times a year.</li> <li>There was no <i>Oryctes</i> attack.</li> <li>Planted the beneficial plant as the host/nest for natural predator for caterpillars (<i>Eucanticona purcelata, cycanus sp</i>). The beneficial plant such as: <i>Turnera subulata, Antigonon leptopus</i> and <i>Casia cobanensis</i> planted in the collection and the main road. Planting and upkeep of beneficial plants in Teluk Panjie Estate was sighted and during field</li> </ul>	
			observations, it was observed that beneficial plants were well maintained.  The use of pesticides has been minimised as part of a plan, and in accordance with Integrated Pest Management (IPM) plans. Use of pesticides in the field was always lower than the planned budget. It also shows the company's commitment to always reduce pesticide usage and give priority to the prevention of mechanical, biological and integrated pest management.	
			It was evidence that there was no prophylactic use of pesticides in Teluk Panjie Estate. Pesticide only used and apply for weeds and pest.	
4.6.4	Rotterdam Conventions, and paraquat are n eliminated as part of a plan, and shall only be Specific Guidances:	ot used, except in specific situations in e used in exceptional circumstances.	in Class 1A or 1B by World Health Organization, or those are listed in the Stockholdentified in national Best Practice guidelines. The use of such pesticides shall be me	inimized and
	a. Does the company have a complete listing of WHO class 1A, class 1B,			YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	and Stockholm or Rotterdam Conventions pesticide?  b. Is there a policy, procedure or management plan committing to minimise and eliminate use of these pesticides and paraquat?  c. Are there records of minimisation of pesticides and paraquat use?  d. Where there is the use of the above pesticides or paraquat, has justification in line with national best practice guidelines been documented?  e. Does physical verification of inventory in the chemical store agree back to the inventory records?	LUK (Estate Report)     Program and realisation paraquat use	Stockholm Rotterdam convention pesticide.  The organisation has established procedure on safe use of pesticides. Procedure described on safe use of pesticides and selection including minimise and eliminate use of these pesticides and paraquat.  Records of minimisation of pesticides and paraquat use were available in Program and realisation paraquat use. Field observation and records demonstrated that pesticides uses are in line with national best practice guidelines.  According to the observation to pesticide warehouse verified that inventory in the chemical store are agree back to the inventory records.	
4.6.5	equipment shall be provided and utilized. Al  Specific Guidance: For 4.6.5: Requirement pertaining to Person	I precautions attached to the products ral Protected Equipment (PPE) shall re	plication guidelines in product label and storage guidelines shall be available. Appr shall be properly observed, applied, and understood by workers (see Criterion 4.7)  efer to the Regulation of the Minister of Manpower No.8 year 2010 regarding PPE as label. If there are gaps between the use of pesticides and the guidance, document.  The organisation has established procedure on safe use of chemical. Procedure described on safe use of chemical, selection, use and storage of chemicals.  Pesticides have been applied and handled by trained spraying workers who have received usage of limited pesticide training. Training was delivered by Pesticide and Fertilizer Controlling Commission of Agriculture Department North Sumatera Province on 14 March 2012, 18 April 2013, 7 October 2014, 18 July 2015, and 14 September 2016. Training covered handling of concentrate agrochemical and spraying method including pesticide hazard.	nd Material

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	sprayers' room carried out in the appropriate places.  - Ensure that pesticide warehouse		Personnel interviewed (sprayer workers) can clearly explain the type of work including work methods and goals, materials used (pesticides) including the dosage and hazards and risks, personal protective equipment and first aid.	
	e. Are the workers involved in chemical handling or application able to demonstrate understanding of the hazards and risks related to chemicals used when interviewed?			
	f. Are pesticides always applied in accordance with the product label?			
	g. Are MSDS for pesticides used readily			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	available for easy reference?  h. Is appropriate safety and application equipment provided and used?  i. Is PPE used appropriate according to recommendations in any risk assessments done?  j. Is appropriate PPE provided and used, and can it be easily replaced if damaged?			(1201110)
	k. Does the management checked the workers usage of appropriate PPEs?			
4.6.6	enclosed on the containers (see criterion 5.3  Specific guidance: For 4.6.6: Some regulations regarding pestical.  a. Government Regulation No. 18 year 19 b. List of Toxic & Hazardous Materials frow with the specification of Government Repoisoned Waste.  c. FAO International Code of Conduct on d. Regulation of the Minister of Agriculture.  e. Regulation of the Minister of Agriculture.  f. Stockholm Convention regarding Considerations.	cides are: 299 regarding Toxic and Hazardous Margerific source, unspecific source, egulation No. 85 year 1999 regarding the distribution and use of pesticides are No. 01/ Permentan/OT.140 /1/2007 re No. 24/Permentan/SR.140/4/2011 re istent Organic Pollutant which had been	expired chemical, leaked chemical, residue, container, or product disposal which of changes of Government Regulation No. 18 year 1999 regarding the Management and it guidance and supported by relevant industrial guidance (see Annex 1). Regarding List of Banned and Restricted Pesticide (based on active ingredients). Regarding Requirement and Mechanism to Register Pesticide. Ren ratified with Act No. 19 year 2009 Structure and Facilities, Ministry of Agriculture (2011)	loes not comply of Hazardous and
	SAI Global auditor's note: Utilization jerry can for placing the same poison is still allowed. If using for other purposes, it must obtain permission from the relevant (minimum from Environmental agency)  a. Has the SOP for pesticide storage	<ul> <li>Procedure AA-KL-06-EFP – Handling of Hazardous Waste.</li> <li>Procedure AA-APM-OP- 1100.11-R1 dated 1 February 2009 – Management Pesticides</li> </ul>	Pesticides were stored in the determined area separated from fertiliser and other chemicals. Pesticides storage was provided in central workshop. Pesticides storage was locked areas with limited access. The storage was ventilated through cross flow ventilation. MSDS and hazard symbol label were provided nearby of pesticides. Emergency shower and eyewash were also provided to anticipate in case of an emergency of chemical handling. PPE for handling of chemicals were provided including boots, apron, safety glass, respiratory mask and hand gloves. The possible spill was managed.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>been documented and implemented?</li> <li>b. Are all pesticides stored according to recognised best practices?</li> <li>c. Is there evidence that empty pesticide containers are properly stored and disposed off and not used for other purposes?</li> <li>d. Is there evidence observed in the field that pesticide containers are indiscriminately disposed (in dump site) or used for other purposes, .e.g. as waste containers, flower pots?</li> </ul>	<ul> <li>Field observation at central warehouse and spraying activities at estate operation</li> <li>The training list of attendance and training material</li> </ul>	Secondary containment was provided around the pesticides storage area. Spill kit was also provided in the area. EHS patrol was regularly performed monitor possible spill. All empty pesticides containers were triple rinsed and collected in the temporary storage of hazardous waste. Pesticides containers were transported by authorised transporter, PT Shali Riau Lestari. Records of pesticides containers quantity were evident. Liquid waste from pesticides was reused for the next spraying applications also there are several ex-containers "jerry can" that may re-use for field application. Training was conducted on 5 September 2016.	
4.6.7	Application of pesticides shall be by proven r	methods that minimise risk and negati	ve impacts.	
	<ul> <li>a. Is there work instruction for pesticide application?</li> <li>b. Is there training provided on work instruction including risk and impacts of pesticide applications?</li> </ul>	- Pesticide application was described in AA-APM-OP-1100.08-R1 Weeding Control, AA-APM-OP-1100.10-R1 Pest & Diseases Control and AA-APM-OP-1100.11-R1 Management Pesticides.	Pesticide application was described in AA-APM-OP-1100.08-R1 Weeding Control, AA-APM-OP-1100.10-R1 Pest & Diseases Control and AA-APM-OP-1100.11-R1 Management Pesticides.	YES
4.6.8	(M) Pesticides may only be applied aerially vivilence relevant information within reasonable time p		on. Surrounding communities shall be informed of impending aerial pesticide applic	cations with all
	<ul> <li>a. Has aerial spray been applied? If yes, is there documented justification?</li> <li>b. Is the impact and risk associated with aerial application documented and made available?</li> </ul>	<ul><li>Record of pesticides application</li><li>Field Observation</li></ul>	Based on record of pesticides application and field observation it was verified that no pesticides applied aerially.	N/A
	c. Are the identified affected communities informed of impending aerial pesticide applications with all			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	relevant information within reasonable time prior to application?			
4.6.9	Evidence of training on handling pesticide for	or workers and scheme smallholder (if	any) shall be available	
	<ul> <li>a. Has the company provided information materials on pesticide handling to all employees and associated smallholders (if any) (see Criterion 4.8)?</li> <li>b. Is there evidence of periodic training</li> </ul>	<ul> <li>Training and dissemination record</li> <li>Training certificate</li> <li>Field observation to spraying activity</li> </ul>	There was no smallholder associated with PT. Supra Matra Abadi – Teluk Panjie Mill.  The organisation has provided information materials on pesticide handling to all employees. Training and dissemination on work instruction including risk and impacts of pesticide applications has been performed by the organization regularly. Training and dissemination records were sighted.  Pesticides have been applied and handled by trained spraying workers who	YES
	(in appropriate language) of employees and associated smallholders on pesticide handling?  Note: Interview with workers and smallholders on their knowledge and skills in pesticides handling.		have received usage of limited pesticide training. Training was delivered by Pesticide and Fertilizer Controlling Commission of Agriculture Department of North Sumatera Province on 14 March 2012, 18 April 2013, 7 October 2014, 18 July 2015, and 14 September 2016.  Site visit in Block A88e Afdeling I Teluk Panjie Estate has been done to observe the spraying and pesticide application in field. Interview with spraying workers were evident that all of them has a good knowledge regarding the pesticide usage and its material usage and toxicity.	
4.6.10	Proof that pesticide waste has been handled	d as per legal regulations and understo	pod by worker and manager, shall be demonstrated	
	SAI Global auditor's note: To verify the mixing pesticide workers, pesticide packaging washers, and a warehouse clerk TPS B3 waste associated with the management of used pesticide containers. How to storage, the washing process, the used water after washing, etc.	<ul> <li>Procedure AA-KL-06-EFP –         Handling of Hazardous Waste.</li> <li>Procedure AA-APM-OP-         1100.11-R1 dated 1 February         2009 – Management of         Pesticides</li> <li>Field observation at central         warehouse, spraying activities</li> </ul>	All empty pesticides containers were triple rinsed and collected in the temporary storage of hazardous waste. Pesticides containers were transported by authorised transporter, PT Shali Riau Lestari. Records of pesticides containers quantity were evident. Liquid waste from pesticides was reused for the next spraying applications also there are several ex-containers "jerry can" that may re-use for field application.  Training/briefing regarding disposal of waste material has been conducted to	YES

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	<ul> <li>a. Is there an SOP for proper disposal of waste material?</li> <li>b. Is there training provided to workers and managers on proper waste disposal?</li> <li>c. Is there evidence of implementation of proper ways for waste disposal by the company?</li> </ul>	<ul> <li>at estate operation</li> <li>The training list of attendance and training material</li> </ul>	all workers and staffs. Based on interview with sprayer workers at Division I Teluk Panjie Estate Block A87H, they understood the disposal of waste material.  Record for training was available, last one was conduct on 5 September 2016.	
4.6.11	(M) Annual medical records of pesticide ope	rators, and follow-up treatment of med	dical results, shall be available	
	<ul> <li>a. Is there an updated list of pesticide operators?</li> <li>b. Is there records of annual medical surveillance of pesticide operators?</li> <li>c. Is there medical and treatment records of all pesticide operators?</li> </ul>	<ul> <li>Log Book of FU Treatment Records</li> <li>MCU Recapitulation Report on 3/12/2016</li> <li>List Of Pesticides Operator 2017</li> </ul>	List of pesticides operator was shown and updated periodically. There were 10 operators listed.  Specific health surveillance for all pesticide operators has been performed on 3 December 2016 for estate and 22 December 2016 for mill included cholinesterase, spirometry and audiometry by Klinik Gatot Subroto.  The surveillance is planned to be conducted twice in a year. Reports of the health surveillance for all workers were available. Socialization of health surveillance results have been conducted to the workers.  MCU records were sighted and several workers need to be followed up such as for workers as below:  Dedy Syaputra and Linda Ayuni as pesticide operators from Block A87H Division 01. All follow up treatments records from recommended Hospital were shown and all costs for those treatments were covered by workers insurance from government (BPJS Kesehatan).  The recommended actions were recorded and reported to estate manager. All results raised from actions taken were maintained properly.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
4.6.12	(M) Records shall be available to show that	spraying is not conducted by pregnant	or breast-feeding women.		
	<ul> <li>a. Is there a policy statement preventing pregnant and breast-feeding women from handling pesticides?</li> <li>b. Is there a lists of female workers handling pesticides available?</li> <li>c. Does the company have a system to identify pregnant and breast-feeding women?</li> <li>d. Is there evidence showing that pregnant and breast-feeding women are not allowed to handle pesticides?</li> </ul>	Company Policy dated 1     December 2014     Field observation and interview with sprayer workers     Interview with workers union and committee gender on 28     February 2017	Policy related to prevent pregnancy and breastfeeding women from handling pesticides has been described in the Company Policy. The statement for preventing pregnant and breast-feeding workers also was described in PKB (working Agreement) 2015-2017 Clause 111 point 6.  List of female workers are available and include female workers related to pesticide as well as worker's age can be identified.  Identification of pregnancy and lactating mothers performed by a clinical nurse. And result was recorded. And based on the medical records of nursing there is no evidence that pregnant and lactating women work in handling pesticides. When are pregnant and lactating women, the women workers will be transferred to other jobs.  Based on interview with sprayers, committee gender and worker union said that it's prohibited for pregnant and breast-feeding women working as fertilizer and sprayer or other work that related to chemical compounds.	YES	
4.7	An occupational health and safety plan is documented, effectively communicated and implemented. <b>Guidance:</b> Growers and millers should ensure that the workplace, machinery, equipment, transport and processes under their control are safe and without undue risk to health. Growers and millers should ensure that the chemical, physical and biological substances and agents under their control are without undue risk to health, and appropriate measures are taken if needed. All indicators apply to all workers regardless of status.  The health and safety plan should also refer to the Government Regulation No. 50 year 2012 regarding Application of Occupational Health and Safety Management System.				
4.7.1	(M) A health and safety policy shall be in pla	ace. A health and safety plan shall be o	documented and implemented, and its effectiveness monitored.		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>a. Is there a health and safety policy in place?</li> <li>Is it written in an appropriate language?</li> <li>Has the policy been approved by an authorized personnel and dated?</li> <li>Does the policy cover mitigation of risks to workers health and safety at all workplace activities?</li> <li>Are the workers aware of and understand the policy?</li> <li>b. Is there a health and safety plan in place?</li> <li>Does the plan include targets for improving occupational health and safety?</li> <li>Does the plan reflect guidance provided in the ILO Convention 184 (see Annex 1)?</li> <li>c. Is there evidence of implementation of the plan?</li> <li>d. Is the effectiveness of the health and safety plan monitored?</li> <li>e. Is the health and safety plan made publicly available?</li> <li>f. Is there an action plan if targets are not achieved?</li> </ul>	<ul> <li>Occupational Health and Safety Policy dated 01 December 2014</li> <li>OHS Target and Plan 2016</li> <li>Notes of Meeting Safety Committee 2016</li> <li>Risk Assessment register 2016 and 2017</li> <li>OHS Training Records 2016</li> <li>OHS Performance Report 2016</li> <li>Safety Working Permit Records</li> <li>Observations of OHS implementation.</li> </ul>	Occupational health and safety (OHS) policy is remained unchanged. The policy was displayed at strategic locations of estate and mill and communicated to employees including contractor workers. The Health and safety policy was signed by organization director on 1 December 2014. The mitigation of risks to workers health and safety was included in point 4 and 5 in the policy.  OHS Target and Plan 2016 was evident such as: safety trainings, safety inspection, safety parameters monitoring, MCU, Handling of incidents, emergency simulation, safety report, safety committee meeting etc. Health and safety plan and target for all estates and mill were evident and reflected guidance provided in ILO Convention 184.  The implementations of the programs were evident such as:  Safety Committee meeting during 2016  4th semester Safety Performance Report to local authority period October-December 2016.  Basic Fire Training on 28 May 2016  etc.  Monitoring of the safety plan was conducted by regular safety meeting once in a month. Several action plans were raised for the unachieved safety targets and plans. The safety target and plan was also publicly available via company website.	YES

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4.7.2		EVIDENCE available and its implementation shall  cts shall be properly observed, undersi  Fire Handling Procedure (AA-KL-15-EFP)  Emergency Response Procedure (AA-KL-14-EFP)  Safety At Workshop Procedure (Lock out/Tag out) (AA-KL-09-EFP)  Handling of Pressurized Cylinder Gas Procedure (AA-KL-13-EFP)  Chemical Handling Procedure (AA-KL-03-EFP)  Risk Assessment for Mill and	be recorded.  Risk Assessment for all operations regarding to health and safety was available within the scope of oil palm mill processes activities and agricultural estate activities has already conducted, as it was considered the stages of OHS risk control hierarchy such as elimination, substitution, engineering, administrative and PPE (Personnel Protective Equipment) in order to OHS risk precautions.  The mill risk assessment cover processes and activities attached to the realisation of product CPO such as: weighing bridge, boiler, engine room, loading ramp, sterilizer, threshing, pressing, kernel operation, clarification, office, lab, dispatch CPO, water treatment, chemical warehouse, etc.  The estate risk assessment covers processes and activities such as: spraying, fertilizing, weeding, replanting, road maintenance, harvesting, transportation,	
	(earthquake, flood, tsunami, etc)  ✓ External activities under the control of the organization  ✓ Infrastructure, materials, and proper work equipment provided the organization or from external party  ✓ Changes in the organization either changes in activity or a material change  ✓ The modifications include temporary changes impacting on operations, processes, and activities  ✓ Compliance with regulations	estate	warehouse, workshop, infrastructure, policlinic, etc. It also covered all the risk attached to the products.  However there was no firefighting simulation assessed in both risk assessment.  The risk assessment were reviewed yearly and should any accident had occurred. The last reviewed for each risk assessment was 10 January 2017 for Teluk Panji estate and 2 February 2017 for Teluk Panji mill.  Several OHS procedures related to the risk assessment were established such as:  • Fire Handling Procedure (AA-KL-15-EFP)  • Emergency Response Procedure (AA-KL-14-EFP)  • Safety At Workshop Procedure (Lock out/Tag out) (AA-KL-09-EFP)  • Handling of Pressurized Cylinder Gas Procedure (AA-KL-13-EFP)  • Chemical Handling Procedure (AA-KL-03-EFP)  Monitoring of physical chemistry factors has been conducted such as noise, vibration, air ambient, etc. Several factors were found exceeded than	

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	- Geographic limits used for HIRA identification HIRA as the extent		regulation such as noise. Follow up regarding to this condition has been conducted and evaluated.	
	of HGU  - HIRA should be equipped with the issue date and be reviewed regularly  - To verify the implementation of the HIRA through measuring and monitoring activities, inspection, and internal audits conducted regularly (1x / year).  a. Have risk assessments been		OHS induction was performed by Safety Officer at mill and estates. Utility equipment were available and installed such as boilers, sterilised, steam vessel, compressors, generator, heavy equipment and lifting equipment. This equipment has been inspected by local authority and the records were evident. Periodic monitoring was also performed internally such as boiler parameter monitoring (pressure, temperature, water quality, water level, etc. Moving parts of machine/equipment generally has been covered or guarded. Safety sign was provided to make workers aware on this hazard and risk. Electrical hazard symbol was provided at electrical panel. Inspection regarding to electrical installation has been made. Access for workers to workplace in general also	
	conducted for all operations where health and safety is an issue?		good e.g. stair was provided with hand rail and platform at height was provided with border to prevent fall risk. There was also detailed working instruction which described process for conducting activities including requirement	
	b. Does the risk assessment cover all the organization's processes and activities?		concerning to OHS aspects such as requirement of PPE. Working instructions were sighted such as spraying, harvesting, pesticide preparation, etc.  OHS control for working in confined space (e.g. cleaning of storage tank),	
	c. If any accidents had occurred, were these included in the risk assessments with action plans to prevent further recurrence?		working at height and welding. Work permit system has been implemented for these works. The cleaning of storage tank activity conducted on 7 December 2016 implemented the safety working permit process. The records were shown and maintained properly.  Lock out tag out has also been established and implemented especially	
	d. Have the procedures and action plans been documented and implemented to address the identified issues?		intended for risk control of maintenance activities. The PPE for each activity has been established, e.g. working at mill, working at generator set, welder, working at laboratory, harvester, sprayer, fertilizer storage, chemical storage, etc. Observation during this audit generally concluded that PPE has been well	
	e. Have all precautions attached to products been properly observed and applied to the workers?		provided and implemented. Workers were interview during this audit and generally they understood the risk of their work and the purpose of using PPE. Emergency Response Team has been defined and the emergency flow charts have been established for any kind of emergency situation such as earthquake, fire, flood etc. The awareness of employee was gained with the simulation of emergency response conducted 15 November 2016 for estate and 28 May 2016 for mill. The evacuation routes and emergency flowcharts	

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			have been socialized during simulation. Emergency signs and boards were provided in several areas. The muster points for each area such as workshop, warehouse, office etc. were sighted.  All precautions attached to products been properly observed and applied to the workers. Several controls such as providing PPE and administration control were applied to workers in some activities such as: mill maintenance process, spraying activities, handling of pesticides etc.	
4.7.3	risk analysis shall be available to all workers  Specific Guidance: For 4.7.3: Adequate and appropriate Person	nal Protective Equipment (PPE) shall b	sonal Protective Equipment (PPE) training in accordance with the result of hazard is the available to all workers at the workplace based on the result of Identification of S pesticides, operating machinery, land preparation, harvesting and if it is used, burn	ources of Hazard
	SAI Global auditor's note: Performing verification of PPE in the organization, starting from:  • identifying the needs and requirements of PPE can be in the form of a matrix, WI, risk assessment, program, etc.  • amortization period APD  • the type of PPE used  • monitoring the stock in the warehouse  • verification of the field condition through interviews with workers, foremen, and a warehouse clerk	List Attendance of Basic Safety     Training for mill and estate.     PPE Checklist Maintenance     PPE Distribution Records	All workers involved in the operation have been appropriately trained in safe working practices/Basic Safety Training. The training were conducted by Safety Officer who has been qualified as Safety Officer by the government.  OHS training program 2016 and training records was available and conducted by qualified persons, such as Basic Safety on 13 March 2016, First Aid training in 14 July 2016, and Basic Fire training on 28 May 2016 etc.  Adequate and appropriate protective equipment was available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning. The needs of PPE was determined from HIRAC document or related SOP of activity.  The type of PPE used for each activity has been determined, e.g. working at Mill, working at generator set, welder, working at laboratory, harvester, sprayer, fertilizer storage, chemical storage, etc. It also covered the expired time of	YES
	a. Are all workers involved in the		each PPE.  PPE was provided by organisation to workers and replaced when damaged.	

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	safe working practices (see Criterion 4.8)?		The evidence was sighted. The stock of PPE was listed in warehouse stock card such as googles, mask, gloves etc.	
	b. Are OSH training programs and training records available and conducted by qualified persons?		Organization maintains a list of PPE distribution in form "List of PPE Distribution". Several records were reviewed such as:	
	c. Is adequate and appropriate protective equipment available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is		<ul> <li>Distribution of safety gloves, mask and safety shoes to worker Juliani as sprayer on 8 September 2016</li> <li>Distribution of safety shoes, helm and googles to worker Suryanto as harvester on 8 October 2016</li> <li>Distribution of mask and safety shoes to worker Nurlaela as fertilizer on 1 November 2016.</li> </ul>	
	used, burning?  d. Is PPE provided to workers and replaced when damaged?  • Does the organization maintain		Observation during this audit (spraying area and harvesting area) generally concluded that PPE has been well provided and implemented. Workers were interview during this audit and generally they were understood the risk of their work and the purpose of using PPE.	
	<ul><li>a list of PPE distribution?</li><li>Are workers observed wearing appropriate PPE?</li></ul>		It was observed that workers were wearing appropriate PPE such as gloves, goggles, shoes and chemical mask for pesticides operators.	
4.7.4	Specific Guidance: For 4.7.4 : Workers shall be represented in		d and there shall be records of periodical meetings on health and safety issues  nal Safety and Health (P2K3) based on the Regulation of the Minister of Manpower	
	A. Has the company identified the responsible person/persons to implement OSH?	Approval Letter of Safety     Committee (P2K3) from local     government Pemkab	Company has identified the responsible person to monitor the implementation of OHS at mill that was Mr. Bibit Sembiring as Safety Committee Leader and Mr Rico C. Sianipar as AK3U (OHS expert). Mr Rico C. Sianipar has been	YES
	b. Are meetings between the responsible persons and workers conducted on a regular basis, or as required by law, if any?	Labuhanbatu Selatan, North Sumatra.  Notes of Meeting Safety	certified as AK3U (OHS Expert) based on Appointment Letter from Ministry of Manpower and Transmigration as below: No. KEP.P.4279/NAKER-BINWASK3/XII/2016 on 19 December 2016 and valid for 3 years.	
	c. Are minutes of meeting recording attendees and issues discussed	Committee (P2K3) December 2016 and January 2017	Company has identified the responsible person to monitor the implementation of OHS at estate that was Mr. Ismail as Safety Committee Leader and Ms Imelda N. Tarigan as AK3U (OHS expert). Ms Imelda N. Tarigan has been	

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	available?  d. Are concerns of all parties about health, safety and welfare discussed		certified as AK3U (OHS Expert) based on Appointment Letter from Ministry of Manpower and Transmigration as below: No. KEP.P.4281/NAKER-BINWASK3/XII/2016 on 19 December 2016 and valid for 3 years.	
	at these meetings?  Note to Auditor: Interviews with workers		The safety committee (P2K3) has been established both in mill and estate and it has been approved by social and manpower agency Pemkab Labuhanbatu Selatan, North Sumatra.	
	reflect compliance to a-d above.		The safety committee (P2K3) regular meeting has been performed each month, discussed regarding OHS plan program achievement and it corrective action to achieve target and improve the program such as: Personal Protective Equipment (PPE), hazard from animal, safety notes, accidents etc. Notes of Safety Committee Regular Meeting (mill and estate) with workers were evident. Sample reports were reviewed for December 2016 and January 2017.	
			Last meeting was conducted on 5 February 2017 at estate and 3 February 2017 at mill. The actions were monitored for realisation and reported to management and local authority. Concerns of all parties about health, safety and welfare were discussed at the meeting. Several concerns were discussed such as: review of accident, PPE Checklist update, result of internal audit, incident investigation, etc.	
4.7.5	Specific Guidance: For 4.7.5: Assigned operatives trained in Fill shall be kept and periodically reviewed.	rst Aid should be present in both field a	nguage; and the workers, who have attended First Aids training, are available in the	ds of all accidents
	<ul> <li>a. Are there SOPs for accidents and emergencies?</li> <li>Do these cover all major potential emergencies, such as, but not limited to fire, chemical spillage, and potential natural</li> </ul>	<ul> <li>Emergency respond         procedure AA-EMS-447-PR</li> <li>Accident procedure</li> <li>List attendance of First Aid         Training</li> <li>List Attendance of Emergency</li> </ul>	Emergency respond procedure written in Bahasa Indonesia was described in procedure AA-EMS-447-PR and covered reporting, responsibility of all members of ERP Team, handling of ERP situation, mitigating of ERP situation, etc. Some scenarios were identified such as accident, fire earthquake, and chemical spillage.  The procedure described the roles and responsibilities of each emergency	YES (Major NCR 2017-07 CLOSED)
	disasters specific for the region, e.g. earthquakes, volcanoes, etc.?  • Are accidents investigated and	Simulation on  Records of accident investigation	response team include the mechanism how to conduct medical evacuation to near hospital/local health centre, also it was available the emergency contact number of each internal emergency team and external related parties such as public fire station at Kotapinang and nearest Karangbaru Hospital at Kuala	

action taken to prevent recurrence?  • Are accident records provided to the local authority in accordance with local legal requirements, if any?  • Available in the appropriate language of the workforce?  b. Are the instructions on emergency procedures clearly understood by all workers?  c. Are assigned operators trained in First Aid present in both field and other operations?  d. Is there records of training of the first aiders?  e. Is first aid equipment available at worksites? Is the equipment available at worksites? Is the equipment available during conduct of field manual work?  e. Are first aid kits adequately stocked and regularly checked in accordance with local legal requirements?  f. Are records of all accidents kept and periodically reviewed for continuous	NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
Permenaker 15/2008.  This NC upgraded to Major NC because recurrence from last surveillance audit.		action taken to prevent recurrence?  • Are accident records provided to the local authority in accordance with local legal requirements, if any?  • Available in the appropriate language of the workforce?  b. Are the instructions on emergency procedures clearly understood by all workers?  c. Are assigned operators trained in First Aid present in both field and other operations?  d. Is there records of training of the first aiders?  e. Is first aid equipment available at worksites? Is the equipment available during conduct of field manual work?  e. Are first aid kits adequately stocked and regularly checked in accordance with local legal requirements?  f. Are records of all accidents kept and		the employee.  The structure of Emergency Response Team (ERT) has been established and consist of ERT commander, Fire Fighting Commander, Community Team, Fire Fighting Team, Transportation Team, Communication Team and Evacuation Team and signed on 22 February 2017 by Head of Disnaker Pemkab Labuhanbatu Selatan. The list of protection equipment for emergency was available such as fire extinguisher, fire engine etc.  Emergency respond procedure has been socialized to workers on 14 November 2016 for estate and 15 November 2016 mill. The list of attendance was available. From workers interview it was observed that all workers were clearly understood of what is required in the procedure.  Accident investigation procedure were documented in related procedure. Accident and investigation reports described the accident chronology, cause and impacts of the accident and also to find the root causes of the accident happened and formulize the corrective and preventive action.  Accident investigation has been documented. There were 21 accidents during year 2016. Last accident recorded was on behalf Mr. Suprogi Buang dated 27 December 2016. The accident has been investigated and corrective action has been conducted. The accident has been reported to the local authority. All the records were available and sighted. Records of all accidents were kept and periodically reviewed for continuous improvement.  Trained First Aid operator at working area as paramedic and foreman. Training records first aid were available at worksites. However it was found the first aid kit at spraying activity at Block A87H Division 01 was not comply with the regulation Permenaker 15/2008.  This NC upgraded to Major NC because recurrence from last surveillance	

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	a. Is there evidence that all workers are provided with medical care (refer to Criterion 6.5.3), and covered by accident insurance by the company? For contract workers, the contract between the company and the contractor shall be in compliance.	Bank Slip Payment     Log Book MCU follow up records	BPJS Kesehatan (medical care)  - Bank slip payment on 10 November 2016 for payment November 2016 for mill employees  - Bank slip payment 10 November 2016 for payment November 2016 for estate employee  BPJS Ketenagakerjaan (accident Insurance)	YES (Major NCR 2017-08 CLOSED)
	b. For accidents that have occurred, is there evidence that the affected workers received appropriate medical treatment, and was able to		<ul> <li>Bank slip payment dated on 9 December 2016 for payment November 2016 for 87 mill employees</li> <li>Bank slip payment on 23 December 2016 for payment December 2016 for 430 estate employees</li> </ul>	
	claim and receive compensation under the insurance policy (if relevant)?		Dedy Syaputra and Linda Ayuni as estate field workers were referred to Karangbaru hospital, Kotapinang and covered by medical care insurance from government.	
	c. Is there evidence that the insurance policies are valid?		This NC upgraded to Major NC because recurrence from last surveillance audit	
4.7.7	Occupational injuries shall be recorded usin  Specific Guidance For 4.7.7: Lost Time Accident requirements Case and work-related Illness.	, ,	of Manpower and Transmigration No. 609 year 2012 regarding Guidance to Solve	Working Accident
	a. Are occupational injuries recorded using Lost Time Accident (LTA) metrics?	Frequency Rate and Severity Rate Calculation Table	Lost Time Accidents metrics were using to record the accidents and injuries during year 2016. The Lost Time accidents and injuries were determined according to Decree of the Minister of Manpower and Transmigration No. 609 year 2012. Safety performance for both mill and estates was calculated using frequency rate (FR) and severity rate (SR).	YES
			The calculation for FR and SR as below:  • FR= total lost time accident x 1.000.000/total man hour  • SR=total lost time hours x 1.000.000/total man hour	
			<u>Mill</u>	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
			FR=4,92 SR=62.33 LTD=2 days  Estate FR=32.42 SR=226.96 LTD=14 days The calculation for frequency rate and severity rate was generated from lost time accident data, employee working hour's data and lost time hours data. The timesheet calculation for each month were shown during audit.	(13.113)	
	All staff, workers, smallholders and contract	workers are appropriately trained.	The timesheet calculation for each month were shown during addit.		
Guidance:  Workers should be adequately trained on: the health and environmental risks of pesticide exposure; recognition of acute and long-term exposure vulnerable groups (e.g. young workers, pregnant women); ways to minimise exposure to workers and their families; and international and national protect workers' health.					
	The training programme should include productivity and best management practice, and be appropriate to the scale of the organisation.				
4.8	Training should be given to all staff and workers by growers and millers to enable them to fulfil their jobs and responsibilities in accordance with documented procedures, and in compliance with the requirements of these Principles, Criteria, Indicators and Guidance.				
	Contract workers should be selected for their ability to fulfil their jobs and responsibilities in accordance with documented procedures, and in compliance with the requirements of the RSPO Principles, Criteria, Indicators and Guidance.				
	Growers and millers should demonstrate training activities for schemes smallholders who provide Fresh Fruit Bunches (FFB) on a contracted basis.				
	Workers on smallholder plots also need adequate training and skills, and this can be achieved through extension activities of growers or millers that purchase fruit from them, This training may be conducted through smallholders' organizations, or through collaboration with other institutions and organizations (See Guidance on Scheme Smallholders', July 2009)				
			lon-fixed Term Contract (PKWTT) based on the Decree of the Minister of Manpowe ar 2012 regarding Requirements for Transfer of Parts of Work to Other Company(i		
4.8.1	(M) Records of training program related to the	ne aspects of RSPO Principles and Cr	iteria shall be available.		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	a. Does the company maintain a list of staff, workers, smallholders and contract workers whom training must be provided to?  b. Is there a formal training programme in place that covers all aspects of the RSPO Principles and Criteria? Does the formal training program include:  • Regular assessment of training needs of all staff, workers, smallholders and contract workers;  • Training for workers on smallholder plots;  • Documentation of all the training assessment needs, formal training conducted and the list of participants attending these formal training;  • Does the training for workers cover, at minimum, to the following:  • The health and environmental risks of pesticide exposure;  • recognition of acute and long-term exposure symptoms including the most vulnerable groups (e.g. young workers, pregnant women);  • ways to minimise exposure to workers	Training Programme 2016 Training Identification Matrix Training Records (List Attendance, evaluation etc.)	Training need identification matrix 2016 was evident and covered staff, workers and contract worker. Training programme 2016 were sighted and established based on the training needs identification and covered all aspects of the RSPO criteria such as safety, environment, social, best practice, human rights, management program, HCV and ethical.  The list of attendance and the training handout were evident such as:  • First Aid Training: 14 July 2016  • Basic Fire Training on 20 October 2016  • Basic Safety Training on 13 March 2016  • Hazardous Waste on 29 March 2016  • HCV Training on 14 November 2016  • Water Treatment Application on 19 September 2016  • Hydraulic System Training on 6 April 2016  Based on interview to workers (sprayers workers at Teluk Panji estate block A87H Div.01) during audit they were aware the need of the training and they were assisted by information provided during training.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	and their families; International and national instruments or regulations that protect workers' health; and Productivity and best management practice.  Note to auditor: To interview staff, workers, smallholders and contract workers to verify that the training has been conducted effectively.			
4.8.2	Records of training for each employee shall	be maintained.		
	Are training records maintained for each employee?	Personal Training Records	Evidence of training for key persons were verified and sighted and the records were maintained for each employee such as for Mrs Imelda Tarigan as AK3U (OHS expert) for estate and Mr Rico Sianipar as AK3U (OHS expert) for mill. The training which has been completed by each person was recorded in Personnel Training Records. Training realisation records are sighted such as hazardous substance handling training, safety officer, pesticides training, etc.	YES

## PRINCIPLES 5: ENVIRONMENTAL RESPONSIBILITY AND CONSERVATION OF NATURAL RESOURCES AND BIODIVERSITY

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	Aspects of plantation and mill management, including replanting, that have environmental impacts are identified, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.				
	Cuidonos				

5.1

Report on environmental management and monitoring may be in the form of RKL & RPL reports in accordance with the provisions of AMDAL and/or other documents as required in the Environmental Management System (ISO 14000). For environmental aspects which have not yet been included in the Environmental Impact Analysis document (in accordance with government regulation), such as Greenhouse Gas, High Conservation Value, a study may be conducted separately and in accordance with the requirements of the RSPO Principles and Criteria.

If there are impacts identified, that may change the on-going operations, the company should implement corrective actions on the operational practices within this specified period.

Document of environment impact assessment is the environment document based on the existing regulations, such as:

- a. Environmental Impact Assessment (Analisis Mengenai Dampak Lingkungan Hidup/AMDAL) for plantation with areas of > 3000 Ha
- b. Environmental Management Effort (Upaya Pengelolaan Lingkungan Hidup/UPL) and Environmental Monitoring Effort (Upaya Pemantauan Lingkungan Hidup/UKL) for plantation with areas of < 3000 Ha.
- c. Environmental Management Document (Dokumen Pengelolaan Lingkungan Hidup/DPLH)
- d. Environmental Evaluation Document (Dokumen Evaluasi Lingkungan Hidup/DELH)
- e. Environmental Information Performance (Penyajian Informasi Lingkungan Hidup/PIL)
- f. Environmental Evaluation Performance (Penyajian Evaluasi Lingkungan Hidup/PEL)
- g. Environmental Evaluation Study (Studi Evaluasi Lingkungan Hidup/SEL)
- h. Environment Management and Monitoring Document (Dokumen Pengelolaan dan Pemantauan Lingkungan Hidup/DPPL)
- Declaration Letter for Managing and Monitoring Environment (Surat Pernyataan Kesanggupan Pengelolaan dan Pemantauan Lingkungan Hidup/SPPL)
- And others recognised by the government.

Bearing in mind the potential impacts of the development activities to the environment, it is important for the following environmental characteristics to be taken into consideration:

- a. Environment components where their functions will be sustainably preserved and protected, particularly:
  - Protected forest, conservation forest, and biosphere reserve:
  - Water sources:
  - Biodiversity:
  - Air quality;
  - Natural and cultural heritage;
  - Environmental comfort:
  - Cultural values in harmony with the environment
- Environment components which may structurally change and these changes are considered significant by the communities surrounding the operational areas, such as:

NO	CRITERION / INDICATOR	OBSERVATIONS & OBJECTIVE	CUMMARY OF FINDINGS FOR FACU INDICATOR	COMPLIANCE
NO	CHECKLIST	EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	(YES/NO)

- Ecosystem function(s);
- Land ownership and tenure:
- Job and business opportunities;
- Community's standard of living;
- Public health

The company shall submit the required periodical environmental management implementation and monitoring report to the relevant authorities. The company is responsible for providing sufficient objective evidence to the audit team demonstrating full compliance to the Environmental Impact Assessment (AMDAL) requirement covering all aspects of plantation and mills operations, as well as incorporating all changes recorded over that period of time.

The environmental impact assessment should cover the following activities, where they are undertaken:

- a. Building new roads, processing mills or other infrastructure;
- b. Putting in drainage or irrigation systems;
- c. Replanting and/or expansion of planting areas;
- d. Management of mill effluents (Criterion 4.4);
- e. Clearing of remaining natural vegetation;
- f. Management of pests and diseases by controlled burning (referred to clause 11 of Government Regulation No. 4 year 2001 (Criteria 5.5 and 7.7).

Impact assessment can be a non-restrictive format e.g. ISO 14001 EMS and/or EIA report incorporating elements spelt out in this Criterion and raised through stakeholder consultation.

Environmental impacts may be identified on soil and water resources (criteria 4.3 and 4.4), air quality (criterion 5.6), greenhouse gases calculation analysis, biodiversity and ecosystems, and people's amenity (Criterion 6.1), both on and off-site.

Stakeholder consultation has a key role in identifying environmental impacts. The inclusion of consultation should result in improved processes to identify impacts and to develop any required mitigation measures.

For smallholder schemes, the scheme management has the responsibility to undertake impact assessment and to plan and operate in accordance with the results (refer to 'Guidance on Scheme Smallholders', July 2009 or its endorsed final revision).

The Strategic Environment Study Result (KLHS) by the government, shall be placed as main consideration while conducting replanting

Regulations related to the environment documents, are such as:

- 1. Government Regulation (PP) No. 27 of 2012 regarding Environment Permit
- 2. Regulation of the Minister of EnvironmentNo. 13 year 2010 regarding Environment Management and Monitoring Effort (UKL-UPL) and Environment Management and Monitoring Effort (UKL-UPL) and Declaration Letter for Managing and Monitoring Environment (SPKL)

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	<ol> <li>Regulation of the Minister of Environment No. 5 year 2012 regarding Environment Evaluation Document (DELH)</li> <li>Regulation of the Minister of Environment No. 14 year 2010 regarding Environment Management and Monitoring Document (DPPL)</li> <li>Regulation of the Minister of Environment No. 12 year 2007 regarding Environment Management and Monitoring Document for Business and or Activities, with Absence of Environment Management Document.</li> <li>Regulation of the Minister of Environment No. 5 year 2012 regarding Types of Business Obliged to Have AMDAL.</li> <li>Regulation of the Minister of Environment No. 17 year 2012 regarding Involvement of Community and Information Transparency in the AMDAL Process</li> <li>Regulation of the Minister of Environment No. 8 year 2006 regarding Guidance for AMDAL Preparation</li> <li>Decree of the Head of Bapedal No. No. 299 of 1996 regarding Technical Guidance of Social Aspects Study in Establishing AMDAL</li> <li>Regulation of the Minister of Environment No. 11 year 2008 regarding Competence Requirements for AMDAL Preparation Documents and Requirements for Training Institutions. Conducting Training for AMDAL competence.</li> <li>Regulation of the Minister of Environment No. 15 year 2013 regarding Measurement, Reporting and Verification for Mitigation Action of Climate Change</li> <li>In the Regulation of the Minister of Environment No. 14 year 2010, the environment document is a document covering environment management and monitoring, and may be in the for of AMDAL, Environment Management and Monitoring Efforts (UKL-UPL), Declaration Letter for Managing and Monitoring Environment (SPKL), Environment Management and Monitoring Proformance (PIL), Environment Evaluation Performance (PIL), Environment Evaluation Document (DPLH), Environment Evaluation Document Audit.</li> </ol>				
5.1.1	<ul> <li>(M) Environmental impact assessment does</li> <li>a. Has an EIA been conducted according to the scope of operation covering at minimum the following: <ul> <li>Building new roads, processing mills or other infrastructure;</li> <li>Putting in drainage or irrigation systems;</li> <li>Replanting and/or expansion of planting areas;</li> <li>Management of mill effluents (Criterion 4.4);</li> <li>Clearing of remaining natural</li> </ul> </li> </ul>	Document of SEL and RKL - RPL for Teluk Panji Mill and Estate # RC.220/385/B/II/1994 dated 26th February 1994      EMS-431-003-LT Rev.14 form updated on 18 February 2017 Identification of Environmental Aspect (Teluk Panjie Estate) and on 12 January 2017 (Teluk Panjie Mill)      Procedure AA-EMS-431-PR Rev.3 dated January 2007 Identification and Evaluation of	Environmental Impact assessment was documented in Documents of SEL (Environmental Evaluation Study and RKL –RPL) approved by Ministry of Ministry of Agriculture on 26th of February 1994 No. RC.220/385/B/II/1994.  Document of environmental impact assessment included:  Processing mills or other infrastructure; Putting in drainage or irrigation systems; Replanting and/or expansion of planting areas; Management of mill effluents; Clearing of remaining natural vegetation; Management of pests and diseases palms by controlled burning; Road management  EIA assessment has include consultation with relevant stakeholders to identify		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	vegetation;  • Management of pests and diseased palms by controlled burning (Criteria 5.5 and 7.7).	Environmental Aspects.	impacts and to develop any mitigation measures, it evident in Environmental Evaluation Study document.  The aspect and impact of environmental for all activity and process including	
	b. Has the EIA been conducted and documented according to local requirements?  c. Does the assessment include consultation with relevant stakeholders to identify impacts and to develop any mitigation measures?		replanting was identified and documented in EMS-431-003-LT.  Teluk Panji Mill and Estate implemented procedure for identifying environmental aspect and evaluating its impact based on Environmental Management System ISO 14001:2004 and procedure AA-EMS-431-PR Rev.3 dated January 2007. The result of environmental aspect and impact identification and evaluation was documented. As required by the procedure, the information of environmental is reviewed and updated annually. Last review and update of environmental aspect and impact register for Teluk Panjie Mill and Estate was performed in 18 February 2017 (Teluk Panjie Estate) and 12 January 2017 (Teluk Panjie Mill).	
			Teluk Panji Mill and its supply bases have ensured that all activities with significant environmental impacts were managed, e.g. land clearing, use of fertiliser, waste water discharged, and emission to air from mill and POME. Organisation has defined the Environmental Management Program based on Environmental aspect and impact identification to maintain significant environmental impacts.	
5.1.2			entation report and revision (if the identification of impact requires changes in current consible person(s) for the implementation of the document.	ompany's
	<ul> <li>a. Is there an environmental management plan in place?</li> <li>b. Is the environmental management plan documented to include the following: <ul> <li>Identification of responsible person(s);</li> <li>Potential impacts from current practices;</li> <li>Measures to mitigate negative impacts;</li> <li>Timetable for change (where changes in current practices</li> </ul> </li> </ul>	Procedure AA-EMS-431-PR – Environmental aspect and impact identification  EMS-431-003-LT Rev.14 form updated on 18 February 2017 Identification of Environmental Aspect (Teluk Panjie Estate) and on 12 January 2017 (Teluk Panjie Mill)	Organisation has establish environmental management plan for Teluk Panji Mill and Estate, 2015 and 2016. Environmental management plan defined based on environmental aspect and evaluating its impact. As required by the procedure, the information of environmental is reviewed and updated regularly. Last review and update of environmental aspect and impact register Teluk Panji Mill and Estate was performed in 18 February 2017 (Teluk Panjie Estate) and 12 January 2017 (Teluk Panjie Mill) No changes of identification of impacts since last audit.  Environmental management plan documented to include the following:  • Identification of responsible person(s);  • Potential impacts from current practices;  • Measures to mitigate negative impacts;	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	are required).		Timetable for change (where changes in current practices are required).	
	c. Has the environmental management plan been implemented?		Teluk Panji Mill and Estate has ensured that all activities with significant environmental impacts were managed. Control measure were defined and implemented for ensuring that negative environmental impact were prevented or mitigated. There were several types of control measures defined: engineering control, administrative control and PPE. The implementation of those control measures are monitored during monthly environmental patrol and also round of internal audits.	
5.1.3	on two-yearly basis.		ve plan (if non-conformance arised from the monitoring result) shall be available. This p	
	Does the plan incorporate a monitoring protocol?	a. Environmental management plan	PT Supra Matra Abadi has programmed to reduce negative effect from their process which is summarizing at environmental management plan. These plans	YES
	b. Is the monitoring protocol adaptive to operational changes?	b. RKL – RPL PT Supra Matra Abadi Teluk Panjie Unit Period January – December 2016		
	c. Is the monitoring protocol implemented to monitor the	200020	The plan based on EIA (RKL RPL) that covered:	
	effectiveness of the mitigation measures?		Monitoring river water quality every 6 months	
	d. Is the plan reviewed at a		Monitoring ground water quality annually	
	minimum every two years to reflect the results of monitoring		Monitoring of emission from mobile and immobile source every 6 months	
	and where there are operational		<ul> <li>Monitoring of POME every 1 months</li> </ul>	
	changes that may have positive and negative environmental		Monitoring air ambient quality at mill and emplacement every 6 month	
	impacts?		<ul> <li>Monitoring of biodiversity every 6 month</li> </ul>	
			<ul> <li>Monitoring noiseness every month (internal) and every 6 month (external)</li> </ul>	
	The status of rare, threatened or endange	ered species and other High Conservation	Value habitats, if any, that exist in the plantation or that could be affected by plantation	or mill
5.2	management, shall be identified and oper			Of Hilli
	Guidance:			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	appropriate. Depending on the biodiversi	his information gathering should include checking available biological records and consultation with relevant government departments, research institutes and interested NGOs if opropriate. Depending on the biodiversity values that are present, and the level of available information, some additional field survey work may be required.  Therever HCV benefits can be realised outside of the management unit, collaboration and cooperation between other growers, governments and organisations should be considered.				
	Sanctions in the protected wildlife case, may be taken through law enforcement in line with the existing regulations. The company should determine type of sanctions, based upon policy of the company, considering level of violations (capture, harm, keep, and kill) and category of the species (rare, endangered, and threatened).  National regulations related to the protection of habitat and species, such as:  1. Act No. 5 year 1990 regarding Conservation on Biodiversity and its Ecosystems  2. Act No. 16 year 1992 regarding Quarantine for Animals, Fish and Plants  3. Act No. 5 year 1994 regarding Ratification of the United Nations on Convention to Biodiversity  4. Government Regulation No. 13 year 1994 regarding Wildlife Hunting  5. Government Regulation No. 68 year 1998 regarding Areas of Natural Sanctuary and Natural Conservation  6. Government Regulation No. 7 year 1999 regarding Preservation of Flora and Fauna (List of Protected Flora and Fauna is on the annex).  7. Regulation of the Minister of Forestry No.: P. 48/Menhut-II/2008 regarding Guideline of Conflict Resolution between Human and Wildlife  8. Presidential Decree No. 43 year 1978 regarding Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) ratification.  Growers need to consider a variety of land management and tenure options to secure HCV management areas in ways that also secure local people's rights and livelihoods. Some are best allocated to community management and secured through customary or legal tenures in certain period. In other cases, co-management options can be considered. Where communities are asked to relinquish rights so that HCVs can be maintained or enhanced by the companies or State agencies, then great care needs to be taken to ensure communities retain access to adequate land and resources to secure their basic needs; all such relinquishment of rights must be subjected to their free, prior, and informed conser Criteria 2.2 and 2.3).					
5.2.1	corridors) shall be available  Specific Guidance: This information will cover:  Presence of protected areas that co Conservation status (e.g. IUCN statu affected by the grower or miller;	uld be significantly affected by the grower us), legal protection, population status and	cludes both the planted area and the relevant wider landscape-level considerations (s  or miller; I habitat requirements of rare, threatened, or endangered (RTE) species that could be could be significantly affected by the grower or miller;			

HCV Identification may be conducted internally (by the company, where the team leader shall be registered in the HCVRN-Assessors Licensed Scheme (ALS), through peer-review by the competent experts, prepared in accordance to the common Guidance for the identification of HCV 2013. If the company has no expert for assessing certain HCV type(s), then it may

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
		de the assessed areas should cooperate	In the assessed ecosystem to minimise inaccuracy risk of the HCV assessment. If poss with the local or regional expert(s). The HCV report shall describe the composition and	
	a. Has a High Conservation Value     (HCV) assessment been     conducted and cover the following:     • Presence of protected areas     that could be significantly     affected by the grower or	HCV Assessment report by     Forestry Department, Bogor     Agriculture Institute in September     2012     Lisf of Registered HCV RN     Assessor	High Conservation Value (HCV) assessment has been conducted in September 2012 by independent assessors from Faculty of Forestry IPB and cover the following:  • Presence of protected areas that could be significantly affected by the grower or miller;	YES
	miller; • Conservation status (e.g. IUCN status), legal protection, population status and habitat	Attendance list of HCV Public consultation     Field observation	Conservation status (e.g. IUCN status), legal protection, population status and habitat requirements of rare, threatened, or endangered (RTE) species that could be significantly affected by the grower or miller.	
	requirements of rare, threatened, or endangered		<ul> <li>Identification of HCV habitats, such as rare and threatened ecosystems, that could be significantly affected by the grower or miller;</li> </ul>	
	(RTE) species that could be significantly affected by the grower or miller.  • Identification of HCV habitats,		HCV assessment performed by a qualified HCV assessor from Faculty of Forestry IPB. All assessors are RSPO approved HCV assessor - Discipline Specialist, coordinated by an RSPO approved HCV assessor - Team Leader. Comprise of :	
	such as rare and threatened		- Dr Ir. H Nyoto Santoso MS	
	ecosystems, that could be significantly affected by the		- Dr. Ir Iwan Hilwan, MS	
	grower or miller;		- Eko Adhiyanto S. Hut	
	b. Was the HCV assessment		- Sayidina Ali, Amd	
	performed by a qualified HCV assessor?		- Udi Kusdinar S.Hut	
	c. Was the HCV assessment performed in consultation with relevant stakeholders?		HCV assessment performed in consultation with relevant stakeholders around plantation. Public consultation conducted on 29 September 2012 with the community leaders and figures around the estate and government agencies	
	d. Does the HCV assessment include		(Village Head/Kepala Desa, his officials and community leaders in the village).	
	checking of available biological records?		HCV assessment include checking of available biological records.	
	e. Does the HCV assessment include		HCV assessments also include checking of available biological records and include both the planted area itself and relevant wider landscape-level considerations	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	both the planted area itself and relevant wider landscape-level considerations (such as wildlife corridors)?  f. Was the HCV assessment performed in accordance to the latest methodology available at global and national level?		(such as wildlife corridors).  Methodology of assessment using a toolkit of HCV 2008, implementation of the assessment consists of: Secondary data collection, field survey, mapping and landscape, Assessment of fauna aspect with a rapid assessment (direct observation, interviews with the parties), assessment of flora aspects (direct survey and interview), assessment of socio-economic and cultural aspects (interviews and direct observation at selected sites), analysis and mapping.		
	g. Are identified HCVs mapped?		HCV Assessment has been peer rewiew by Dr. Kunkun Jaka Gurmaya in January 2013.  The HCV assessment report was published in December 2012. Besides presenting data and map of HCV area, the report also includes a list of rare and threatened wildlife species from 4 (four) main wildlife groups: mammals, birds, herpetofaunas, and fishes. HCV maped with scale 1:80.000		
5.2.2	(M) Where rare, threatened or endangered (RTE) species or other HCVs are present or affected by the plantation and mill operations, an appropriate measures that are expected to maintain or enhance them shall be implemented through a management plan.  Specific Guidance:  These measures will include:  a. Ensuring that any legal requirements relating to the protection of the species or habitat are met;  b. Avoiding damage to and deterioration of HCV habitats such as by ensuring that HCV areas are connected, corridors are conserved, and buffer zones around HCV areas are created;  c. Controlling any illegal or inappropriate hunting, fishing or collecting activities, and developing responsible measures to resolve human-wildlife conflicts (e.g. incursions by elephants)  d. Improving HCV, if possible, through management options, such as habitat enrichment.				
	<ul> <li>a. Are HCVs and/or RTEs present?</li> <li>b. If HCVs and/or RTEs are present, has a management plan containing appropriate measures that are expected to maintain and/or enhance them been prepared? The measures should include the following: <ul> <li>Ensuring that any legal</li> </ul> </li> </ul>	HCV Assessment report by Forestry Department, Bogor Agriculture Institute in September 2012     Conservation Management Plan 2016     HCV Management and Monitoring	<ul> <li>HCV assessment results showed that in the plantation area of Teluk Panjie Estate were identified 6,85 ha areas of HCV, including:</li> <li>HCV 4.1 areas or ecosystems important for the provision of water and prevention of floods for downstream communities: Riparian buffer zone of Kalam River, with area 6,05 ha.</li> <li>HCV 6 areas critical for maintaining the cultural identity of local communities: Graveyard Blok B-89-I 0,2 ha, Graveyard B-88-d 0,44 ha, Graveyard Blok A-</li> </ul>	YES	

NO	CRITERION / INDICATOR OBSERVATIONS & OBJECTIVE CHECKLIST SUMMARY OF FINDINGS FOR EACH INDICATOR		SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	requirements relating to the protection of the species or habitat are met;  • Avoiding damage to and deterioration of HCV habitats such as by ensuring that HCV areas are connected, corridors are conserved, and buffer zones around HCV areas are created; • Controlling any illegal or inappropriate hunting, fishing or collecting activities, and developing responsible measures to resolve human-wildlife conflicts (e.g. incursions by elephants).  c. Are the measures contained in the management plan actively implemented to maintain and/or enhance HCV values?  d. Are the HCV values and the presence of RTEs periodically monitored?  e. Are the field inspections conducted regularly to ensure implementation of mitigation plan (especially along areas bordering natural area)?	report 2016  RTE species monitoring result 2016  Field observation	87-b 0,2 ha, Graveyard Blok A-87-a 6 m².  Estate has established the management plan to maintain and/or enhance High conservation value area. HCV management and monitoring plan described measures taken for each HCV and its monitoring. Relevant laws were taken into account for determining appropriate measure including UU #5/1990 about Natural resources conservation, PP#7/1999 about List of protected plan and wildlife, Kepres #32/1990, and PP 26/2008 Management plan consist of:  Management plan was available containing appropriate measures that are expected to maintain and/or enhance them, includes:  - Maintenance of HCV marking, manual upkeep  - Placement of warning sign/sign board  - Monitoring of riparian area  - Monitoring of illegal hunting and HCV Patroll  Management plans and monitoring of HCV was documented in "Conservation Management Plan PT SMA-Teluk Panji Estate 2015" breakdown in Division HCV Management Program, each Division assistant was responsible for the program and its implementation. The measures contained in the management plan were actively implemented to maintain and/or enhance HCV values.  Field observation to HCV area and document verification "Laporan Monitoring Biodiversity" of PT SMA-Teluk Panji Estate period semester I and II 2016 was available and demonstrate that the measures contained in the management plan been actively implemented.	
5.2.3	any individual working for the company w		<ul><li>TE) to all workers shall be available, including records of appropriate sanction disciplina I these species.</li></ul>	ry measures to

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>a. Does the company have policies or rules to protect RTE species?</li> <li>b. Is there a programme to regularly educate the workforce about the status of the RTE species?</li> <li>c. Is there evidence or action taken to implement the rules and programs? E.g. Inspections conducted to check no traps/snares put up within or nearby areas.</li> <li>d. Have appropriate disciplinary measures been imposed in accordance with company rules and national law, should any individual working for the company is found to have captured, harmed, collected or killed any RTE species?</li> </ul>	<ul> <li>Company policy dated 1st December 2014</li> <li>Environmental Field Procedure Conservation Area Monitoring (AA-PL-08-EFP)</li> <li>Conservation Management Plan 2016</li> <li>HCV Management and Monitoring report 2016</li> <li>Field observation and interview with workers</li> </ul>	Organization has a policies or rules to protect RTE species based on UU No.5 / 1990. Penalties under the UU No.5 / 1990 "person who deliberately capture, injure, kill, keep, possess, maintain, transport, and trade in protected animals alive or dead can shall be punished with imprisonment of 5 years and a maximum fine 100.000.000, - (one hundred million). Policy also documented in Company Policy dated 1st December 2014 and Environmental Field Procedure Conservation Area Monitoring (AA-PL-08-EFP).  Penalties were communicated directly to all employees and the local community during HCV socialization and through the HCV sing borads and warnings board.  Company has programme to regularly educate the workforce about the status of the RTE species through socialization and awareness. Socialization HCV protection and RTE species to all employees has been conducted on 14 November 2016 The program has been implemented, the evidence of socialization invitation, list of attendance and photographs, minutes of socialization was proved. HCV protection and wildlife protection dissemination conducted twice a year internally to employee and once a year externally to surrounding community.  Inspections conducted regularly through HCV patrol to check no traps/snares put up within or nearby areas of HCV. Schedule and report of HCV patrol was sighted.  HCV officer has been assign on behalf of Mr Bambang Suhartoyo based on Assignment Letter No 009/ES-KTP/INT/02/17 dated 1 February 2017 with job descriptions such as:  a. Ensure that riparian area is well maintain b. Ensure that riparian area is well maintain b. Ensure that no spraying activity in riparian area c. Wildlife monitoring d. Rehabilitation in riparian area e. Reporting monthly HCV Monitoring  Relevant laws were taken into account for determining appropriate measure including UU #5/1990 about Natural resources conservation, PP#7/1999 about List of protected plan and wildlife, Kepres #32/1990, and PP26/2008.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)				
		Once the management plan is prepared, continuous monitoring documentation and report regarding the status of the RTE and HCVs are affected by the operations of the plantation and palm oil mill shall be available, and the results of monitoring are to be used to follow-up on the improvement of the management plan.						
5.2.4	Specific Guidance: For 5.2.4: The result of HCV monitoring r	Specific Guidance: For 5.2.4: The result of HCV monitoring may become considerations while reviewing HCV management plan.						
	Does the management plan contain ongoing monitoring of status of HCV and RTE species that are affected by plantation or mill operations?	Conservation Management Plan 2016     HCV Management and Monitoring report 2016	Management plan of HCV has been established based on HCV assessment in 2012. Ongoing monitoring of the HCV management plan is performed regularly in monthly basis. HCV Officer is the personnel in charge for conducting the monitoring of HCV. Records of HCV monitoring were available and it was observed that monitoring was performed consistently.	YES (Major NCR 2017 – 09 CLOSED)				
	b. Is the status documented and reported?	Field observation and interview with workers	HCV management plan is updated once a year based on the outcome of the HCV monitoring that performed regularly in monthly basis.					
	c. Are the outcomes of monitoring fed back into the management plan?		Monitoring of management plan was conducted periodically twice in a year (January – June and July – December).					
			HCV and RTE species that are affected by plantation or mill operations have been monitored, documented and reported each semester. A record was available in Monitoring of RTE species existences and HCV area. Items checked contain RTE species existence, disturbance of people hunting and warning sign condition.					
			HCV monitoring was conducted in semester basis (every 6 months) and have stated the recommendation or evaluation for Conservation Management Plan (CMP) Y2017.					
			This NC is recurrence from last audit so it upgraded to Major NCR.					
	Where HCV areas overlapped with an ide rights	Where HCV areas overlapped with an identified local community's land, there shall be evidence of a negotiated agreement that optimally safeguard their HCVs and the local community's						
5.2.5	Specific Guidance: For 5.2.5: If a negotiated agreement canr Criteria 2.3, 6.3 and 6.4).	not be reached, there should be evidence	of sustained efforts to achieve such an agreement. These could include third party arbi	tration (see				

<ul> <li>a. Is there HCV set-asides with existing rights of local communities?</li> <li>b. Who are the affected communities?</li> <li>c. Is the identified HCV areas mapped?</li> <li>e. HCV Assessment report by Forestry Department, Bogor Agriculture Institute in 2012</li> <li>e. Conservation Management Plan 2016</li> <li>f. Conservation Management and Monitoring report 2016</li> <li>g. Cemetery in Block B-89i; use by PT SMA employees in Kampung Pondok Ladang</li> <li>g. Cemetery in Block A-87b; use by PT SMA employees d. Cemetery in Block A-87b; use by PT SMA employees d. Cemetery in Block A-87a; the origin is unidentified</li> </ul>	n Dusun Sidomulyo, Desa	YES (Major NCR 2017 – 10 CLOSED)
<ul> <li>Conservation Management Plan 2016</li> <li>Is the identified HCV areas mapped?</li> <li>Conservation Management Plan 2016</li> <li>Conservati</li></ul>	es and local communities	
c. Is the identified HCV areas mapped?  • HCV Management and Monitoring d. Cemetery in Block A-87s; use by PT SMA employees d. Cemetery in Block A-87s; the origin is unidentified.		
	s only	
d. Is there evidence of stakeholder consultation and negotiated agreement, in accordance to FPIC principles, with local community to optimally safeguard both the HCVs and rights of local communities?  This NC is recurrence of last audit so it will upgrade to Major This NC is recurrence of last audit so it will upgrad	ajor NC	
e. If a negotiated agreement cannot be reached, is there evidence of sustained efforts to achieve an agreement? Refer to specific guidance for 5.2.5.		

Waste is reduced, recycled, re-used and disposed of in an environmentally and socially responsible manner.

## Guidance:

The waste management and disposal plan should include measures for:

- a. Identifying and monitoring sources of waste and pollution.
- b. Improving the efficiency of resource utilisation and recycling potential wastes as nutrients or converting them into value-added products (e.g. through animal feeding programmes).
- c. Appropriate management and disposal of hazardous chemicals and their containers. Surplus chemical containers should be reused, recycled or disposed of in an environmentally and socially responsible way based on best available practices (e.g. returned to the vendor or cleaned using a triple rinse method) and existing regulations. This is to prevent pollutions to the water sources and risk to human health. The disposal instructions on the manufacturer's labels should be adhered to.

Use of open fire for waste disposal should be avoided.

Regulations relate to waste management, such as:

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	<ol> <li>Government Regulation No. 18 year 1999 regarding Management of Toxic and Hazardous Waste (B3)</li> <li>Government Regulation No. 85 year 1999 regarding Amendment of Government Regulation No. 18 year 1999 regarding Management of B3 (the annex shows a list of B3 from specific and non-specific sources, expired chemicals, leakage, remaining containers and waste of unspecified products).</li> <li>Government Regulation No. 82 year 2001 regarding Management of Water Quality and Control of Water Pollution. This includes criteria for water quality, and requirements for utilising and disposing waste water)</li> <li>Government Regulation No. 81 year 2012 regarding Management of Domestic Waste</li> <li>Decree of the Minister of Environment No. 51 year 1995 regarding Waste Water Standard for Industries</li> <li>Decree of the Minister of Environment No. 28 year 2003 regarding Technical Guidance for Study for Utilising Palm Oil Mill Effluent (POME) on Oil Palm Plantation.</li> <li>Decree of the Minister of Environment No. 29 year 2003 regarding Guidance for Permit Requirements and Administration for Utilising POME on Oil Palm Plantation</li> <li>Decree of the Minister of Environment No. 112 year 2003 regarding Domestic Waste Water Standard</li> <li>Decree of the Head of Bapedal No. 255/Bapedal/08/1996 regarding Procedure and Requirements for Storing and Collecting Used Oil</li> <li>Guidance for Use of Pesticides, Directorate General of Infrastructure and Facilities, Ministry of Agriculture, 2011</li> </ol>					
5.3.1	(M) A documented identified source of all  SAI Global auditor's note:  To verify the identification of waste, type of waste produced, and the way it is managed. Can be seen in the procedure or Work Instruction  a. Is there a registry/list of waste products produced?  b. Is there a registry/list of pollution sources?	<ul> <li>Procedure AA-KL-06-EFP – Handling of Hazardous Waste</li> <li>Procedure AA-KL-07-EFP – Handling of Medical Waste.</li> <li>Procedure AA-KL-11-EFP – Handling of Laboratory Waste.</li> <li>Form AA-KL-601-FM – Record of Hazardous waste</li> <li>Form AA-KL-602-FM – record of hazardous waste circulation</li> <li>EMS-431-003-LT Rev.14 form updated on 18 February 2017 Identification of Environmental Aspect (Teluk Panjie Estate) and on 12 January 2017 (Teluk Panjie Mill)</li> </ul>	Identification of waste and pollution sources from Teluk Panjie Mill and Estate activities was evident. The source of pollution, type and control method of waste was recorded.  The waste products from estate generally were domestics waste and also several hazardous waste from estate operations activities as detailed below (but not limited):  Ex-pesticides containers (bottles and jerry cans)  Used oils  Used battery from the vehicles  Plastics  Medical waste (first aid usage)  Rags  Fertilizer containers  Emissions from vehicles  Usage lamps  Tires  Usage oil filters	YES		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			While at the Mill it was several hazardous waste generated from the mill operations, in detailed below (but not limited):  POME Palm shell Fibre Empty bunch Boiler ash Chemicals jerry can and bottles Gunny sacks from chemicals materials Welding materials from workshop activities Lubricants from workshop materials Contaminated rags from workshop activities Usage lamps Tires Usage batteries Usage oil filters Emissions from vehicles and other engines (generator, boilers)	
5.3.2	(M) There shall be evidence that all chem  SAI Global auditor's note:  - All hazardous waste     management process can be     traced from producer to its     utilization / final discharging - TPS satellite is not     acknowledged for its existence.     If hazardous waste will be     stored in TPS satellite, the     storage process needs a     permit. Except for the     temporary storage of medical     waste which can be stored up	<ul> <li>Procedure AA-KL-06-EFP –         Handling of Hazardous Waste.</li> <li>Procedure AA-KL-07-EFP –         Handling of Medical Waste.</li> <li>Procedure AA-KL-11-EFP –         Handling of Laboratory Waste.</li> <li>Form AA-KL-601-FM – Record of Hazardous waste</li> <li>Form AA-KL-602-FM – record of hazardous waste circulation</li> <li>Hazardous waste manifest</li> <li>Observation to temporary storage of hazardous waste for Teluk</li> </ul>	Procedure waste handling including hazardous waste handling has been established and implemented. The procedure required waste to be segregated from point of generation. In addition Mill and Estate also established waste register, which described wastes generated from each activity/location, its classification (organic, inorganic or hazardous), and its control measure. It was observed that organic and inorganic wastes were segregated at point of source. Mill and Estate including housing has provided different colour of waste bin for each type of waste. Organic and inorganic wastes from Mill and Estate including housing were disposed to landfill in the Estate area. Areas of organic and inorganic wastes disposal were far from housing.  All empty agrochemical containers were triple rinsed, the jerry can were reused to spraying activities. Records of chemical containers quantity disposed were evident. Liquid waste from agrochemical was reused for the next spraying application.	YES (Major NCR 2017 – 11 CLOSED)

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	to 1 month in the clinic before being transported to hazardous licensed polling stations and placed in appropriate containers.	Panjie Mill from BPPM Kabupaten Labuhan Batu Selatan No.503/447/BPPTPM- LS/P.I/2015 dated August 2015 valid until 29 October 2020 Permit of PT. Shali Riau Lestari No. 879/2016 from Minister of	Several ex-chemicals materials containers that use at mills operations such as laboratory chemicals ex-containers and the others, such as boiler additive liquids, lubricants, workshop materials, use battery, etc. were categorized as hazardous wastes that stored at hazardous waste temporary warehouse (TPS B3) that will be managed by licensed vendor: PT Shali Riau Lestari for transporter and as used oil collector; PT Wastec as used of rags processor, used filter, used lamp, used chemical container, contaminated goods and medical waste; PT Non Ferindo as	
	a. Is there an inventory of chemicals and their containers that are used and kept on site?	Environment and Forestry as hazardous waste collector dated 9 November 2016 valid for 5	used battery processor.  Teluk Panjie Estate	
	b. How are chemicals and their containers stored and disposed off? Is it in accordance to best practices? (as prescribed by manufacturers' labels, local requirement, national or international best practice)	years Permit of PT. Non Ferindo Utama No. 07.51.09/2014 from Minister of Environment as hazardous waste processor dated 3 September 2014 valid for 5 years	In 2016 there are two times disposal of hazardous waste, on 20 December 2016 and 30 June 2016. For disposal in 20 December 2016, hazardous waste was send to PT Shali Riau Lestari and PT Wastec. For disposal in 30 June 2016, hazardous waste was send to PT PT Shali Riau Lestari, PT Wastec and PT Non Ferindo.  Teluk Panjie Mill In 2016 there are three times disposal of hazardous waste, on 20 December 2016,	
	c. Are collection and disposal records of chemicals and their containers maintained?	Permit of PT. Wastec     International No. 546/2015 from     Minister of Environment and     Forestry as hazardous waste     processor dated 19 November     2015 valid for 5 years	30 June 2016 and 2 February 2016. For disposal in 20 December 2016, hazardous waste was send to PT Shali Riau Lestari and PT Wastec. For disposal in 30 June 2016, hazardous waste was send to PT Wastec and PT Non Ferindo. For disposal in 2 February 2016, hazardous waste was send to PT Shali Riau Lestari, PT Wastec and PT Non Ferindo.	
		Permit of PT. Shali Riau Lestari No. B- 14559/Dep.IV/LH/PDAL/12/2014 dated 30 December 2014 from	Manifest of disposal were sighted for all disposal in Mill and Estate. Others records sighted, such as: "Laporan pengelolaan LB3" Period January – Desember 2016 Teluk Panjie Mill. Reports have been sent to BLH Tanjung Jabung Barat Regent, BLH Jambi Province, KLH Jakarta, and PPE Sumatra.	
		Kementrian Lingkungan Hidup for truct BM 8520 JU valid through 5 years as hazardous waste transporter  MOU No.114/SPK/AAG.SMTI-SRL-WI/IV/2015 dated April 18, 2015 between Asian Agri Group Sumut 1 with PT Shali Riau	Hazardous wastes generated by Mill and Estate are stored in temporary storage of hazardous waste prior to be transported by licensed vendor. Temporary storage of hazardous waste still held valid permit from Labuhan Batu Selatan District Environment Agency on 16th of October 2012 with permissible period 180 days and valid through 5 years for Teluk Panjie Estate and on August 2015 with permissible period 180 days and valid through 5 years for Teluk Panjie Mill.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
		Lestari and PT Wastec International valid as long as companies have cooperation in accordance to regulations  MOU No.115/SPK/AAG.SMTI- SRL-WI/IV/2015 dated April 18, 2015 between Asian Agri Group Sumut 1 with PT Shali Riau Lestari and PT Non Ferindo Utama valid as long as companies have cooperation in accordance to regulations  MOU No.118/SPK/AAG.JMB- SRL-WI/IV/2015 dated 18 April 2015 between PT Shali Riau Lestari and PT Wastec International valid as long as companies have cooperation  MOU No.120/SPK/AAG.JMB- SRL-NFU/IV/2015 dated 18 April 2015 between PT Shali Riau Lestari and PT Non Ferindo Utama valid as long as companies have cooperation  MOU No 068/SRL- PKU/MOU/II/2016 dated 9 February 2016 between PT Shali Riau Lestari and PT Supra Matra Abadi valid from 23 February 2016 – 22 February 2017		
5.3.3	A documented waste management	nt plan to avoid or reduce pollution an	nd its implementation shall be available	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	SAI Global auditor's note  Need to check records related to non hazardous waste disposal, compare with the capacity of landfill. Auditor need to verify how to ensure that the landfill appropriate with quantity of waste.  No matter how small oil spills on land are the findings  Auditing must verify landfill in estate to understand domestic waste management of organic and inorganic.  Landfill must be equipped with a note /statement of open date and due date. If time allocation is insufficient, visiting land fill in nearby house area is needed.  All traces burning must be identified as findings and must be re-verified  a. Is there a documented waste management and disposal plan, at minimum, include measures for:  Identifying and monitoring sources of waste and pollution?	<ul> <li>Procedure AA-KL-06-EFP – Handling of Hazardous Waste.</li> <li>Procedure AA-KL-07-EFP – Handling of Medical Waste.</li> <li>Procedure AA-KL-11-EFP – Handling of Laboratory Waste.</li> <li>Form AA-KL-601-FM – Record of Hazardous waste</li> <li>Form AA-KL-602-FM – record of hazardous waste circulation</li> <li>Observation to temporary storage of hazardous waste</li> <li>EMS-431-003-LT Rev.14 form updated on 18 February 2017 Identification of Environmental Aspect (Teluk Panjie Estate) and on 12 January 2017 (Teluk Panjie Mill)</li> </ul>	Procedure waste handling including hazardous waste handling has been established and implemented. The procedure required waste to be segregated from point of sources. In addition Mill and Estate also established waste register, which described wastes sources from each activity/location, its classification (organic, inorganic or hazardous), and its disposal, reusing or recycling. EFB was used as fertilizer in Teluk Panjie Estate. POME was applied to land application as liquid fertilizer in Teluk Panjie Estate and supplied to biogas. Fibre and Shell from Teluk Panjie Mill was used for boiler feed. It was observed that organic and inorganic waste was segregated at point of source. Mill and Estate including housing has provided different colour of waste bin for each type of waste. Organic and inorganic wastes from Mill and Estate including housing were disposed to landfill in the Estate area. Areas of organic and inorganic wastes disposal was far from housing, in the flood-free area and not in swamp area and completed with warning sign not burning wastes.  There are evident the measurement periodical report include air ambience quality; emissions of vehicles and other engines (boilers, generators, etc.) also the programme on how to reduce the fuel usage and environmentally friendly.  Hazardous wastes generated by Mill and Estate are used oil, used oil filter, used battery, medical waste and used lamp. Temporary storage of hazardous waste was available to collect hazardous waste prior to be transported by licensed vendor.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	<ul> <li>Improving the efficiency of resource utilisation and recycling potential of wastes as nutrients or converting them into value-added products (e.g. through animal feeding programmes)?</li> <li>Appropriate management and disposal of hazardous chemicals and their containers?</li> <li>Reduction, re-use and recycle of waste?</li> </ul>					
	c. Is there evidence that the plan has been implemented?					
	d. Is there evidence that waste has not been disposed off using open fire?					
5.4	Growers and millers should assess the direct energy use of their operations, including fuel and electricity, and energy efficiency of their operations. This should include estimation of fu use by on-site contract workers, including all transport and machinery operations.					
5.4.1	If possible, the feasibility of collecting and using biogas should be studied.  A plan for improving efficiency of the use of fossil fuels and to optimise renewable energy shall be in place and monitored.					
	Is there a plan for improving efficiency of the use of fossil fuels and to optimise renewable	<ul> <li>Fossil fuels efficiency programme</li> <li>Renewable energy (Fibre and shell) optimization programme</li> </ul>	Teluk Panjie mill and estate has been develop the programme/plan on how to conduct efficiency for utilization of fossil fuel by develop the standard to manage the consumption each of vehicles and electricity generator within litre per hours for	YES		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF	F FINDINGS FOR E	ACH INDICATOR		COMPLIANCE (YES/NO)
	energy?  b. Has the plan been implemented and is it monitored?	<ul> <li>Records of diesel fuels usage</li> <li>Records of fibre and shell usage</li> </ul>	organization owned; the monitoring department.  There are monitoring records fibre shell that presented as be	sighted regarding	,		
	<ul><li>c. Does the monitoring system encompass the following :</li><li>Renewable energy use/tCPO</li></ul>		Renewable Energy (Fibre and shell)	2015	2016		
	or palm product;  • Direct fossil fuel use/tCPO or		Fibre (ton)	27,982.26	16,849		
	tFFB;		Shell (ton)	2,097.96	5,966.00		
	<ul> <li>Estimated fuel use by on-site contract workers and</li> </ul>		Fossil fuels	2015	2016		
	transport and machinery		1 00011 10010	Mill	20.0		
	<ul><li>operations;</li><li>Electricity use in operations.</li></ul>		Vehicles and generator (litre)	35,249.00	50,200		
	d. Was energy efficiency taken into			Panjie Estate			
	account during the construction or upgrading of all operations?		Vehicles and generator (litre)	454,416.00	328,110		
	e. Has studies on the feasibility of collecting and using biogas been carried out?						
		g is avoided, except in specific situations a	I as identified in the ASEAN guidel	lines or other regior	nal best practice.		
5.5	activities causing forest and or land fire a use of fire is prohibited in those activities,	No. 4 year 2001 regarding Control of Envre including land clearing in forestry, plant unless for unavoidable circumstances or ted burning shall be authorised by the rele	tation, agriculture, transmigration specific purposes, such as fores	n, mining, tourism w	hich are carried out t	hrough burning	g. Therefore, the
5.5.1	flora and fauna. Implementation of restricted burning shall be authorised by the relevant agency.  (M) Records of land clearing with zero burning shall be available, referring to the ASEAN Policy on Zero Burning (2003) or other recognised techniques based on the existing regulations.						

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	<ul> <li>a. Does the company have a zero burning policy or any statement on zero burning?</li> <li>b. Does the company have SOPs for land preparation which mentions zero burning?</li> <li>c. Was land prepared using the burn method? If yes, was it based on the specific situations identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions?</li> <li>d. Has the policy been implemented throughout the operations?</li> <li>e. Is there training programmes for associated smallholders on zero burning where appropriate?</li> </ul>	<ul> <li>Company policy dated 1st December 2014</li> <li>Procedure of Replanting (OP- 1100.20-R1). &amp; Procedure of Land Preparation (OP-1100.20-R1)</li> </ul>	The organization had documented company policy for zero burning dated 1st December 2014 signed by Director. It defined Point.6. Zero burning practice and actively to prevent and monitor forest smokes and fire also to conduct zero burning practices and described that land preparation of replanting is conducted by cutting and chipping.  It was also described within the replanting procedure (AA-APM-OP-1100.20-R1) that the organisation committed to zero burning by using "chipping technique" at the <i>ganoderma</i> risks plantation by conducting topple to the palm trees, chopping and stacking using excavator by bucket modification.  Procedure replanting mentioned that Field Assistant, Assistant Chief and Estate Manager must perform checks to ensure that the contractor does not perform burning for land preparation for replanting. All the replanting activities requires to be documented and monitored, such as: Schedule of replanting (chipping, digging and planting), progress planting LCC (Legume Cover Crop) and Minutes Works replanting (Progress in the Works Contractor)  In the procedure of replanting mentioned that, the methods used are:  Toppling trees using heavy equipment (excavators)  Chipping: cutting palm trunk, so as not infected with ganoderma  Planting LCC / legumes (Mucuna and Puereria javanica etc. So that the decay of the old oil palm trunks can be faster  Planting of oil palm.  This method has been used in replanting the whole plantation belonging to Asian Agri group.	YES		
5.5.2	Where fire has been used for eradication of pest during replanting, the records of the analysis of the use of fire and permit from the authorised agency shall be available  Specific Guidance:  Fire should be used only where an assessment has demonstrated that it is the most effective and least environmentally damaging option for minimizing the risk of severe pest and disease outbreaks, and exceptional levels of caution should be required for use of fire on peat. This should be subject to regulatory provisions under respective national environmental legislation. This should refer to the ASEAN Policy on Zero Burning (2003) and existing national environment regulations.  The company shall have procedure and records of emergency response to ground fire, including the means and facilities.					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)			
	a. Where fire has been used for preparing land for replanting, is there evidence of prior approval of the controlled burning as specified in 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions?	Areal statement     Interview with manager	There is no replanting been conducted yet in PT. Supra Matra Abadi, Teluk Panjie Estate	N/A			
	b. What was the justification for using fire?						
	Preamble:						
5.6	measured accurately with current knowle	dge and methodology. It is also recogni <mark>ze</mark> nentation period until the end of Decembe	ons. However, it is recognised that these significant emissions cannot be monitored content to reduce or minimise these emissions is not always practical or feasible.  The results of the RSPO, and thereafter to public regroups of the RSPO.				
5.6	Plans to reduce pollution and emissions, <b>Guidance:</b> Where practically feasible, operations sho		measure and reduce emissions. Advice on this is available from the RSPO.				
	(M) Document(s) assessing pollution and	emission sources, including gaseous, pa	rticles, soot emissions and effluent, shall be available (see Criterion 4.4)				
5.6.1	Specific Guidance: For 5.6.1: Assessment document covers identification of pollutant and emission sources, and evaluation of potential pollution level.						
	a. Has an assessment of all polluting activities been conducted including gaseous emissions, particulate/soot emissions and effluent (see Criterion 4.4)?  b. Is there a documented list of all	EMS-431-003-LT Rev.14 form updated on 18 February 2017 Identification of Environmental Aspect (Teluk Panjie Estate) and on 12 January 2017 (Teluk Panjie Mill)	Identification of pollution and emission sources at Teluk Panjie Mill activities was evident.  The source of pollution, type of pollution and its control was documented. The information of pollution and emission sources at Teluk Panjie Mill was reviewed and updated on 12 January 2017 including boiler emission, methane from Palm Oil Mill Effluent, diesel electricity generator, and vehicles and heavy equipment emission. The GHG emission calculation for PT Supra Matra Abadi using Palm	YES			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF F	FINDINGS FOR EA	ACH INDIC	ATOR	COMPLIANO (YES/NO)	
	identified polluting activities?		GHG V 3.0.1					
				Own Crop	Group	Out grower		
			Total field emissions (tCO <sub>2</sub> e)	6,633.34	0	0	1	
			Total mill emissions (tCO <sub>2</sub> e)	-7,046.49	0	0		
	(M) Significant pollutants and greenhouse	e gas (GHG) emissions shall be identified,	and plans to reduce or minimise t	hem implemented				
	Specific Guidance:							
5.6.2	For 5.6.2: Plans will include objectives, ta	argets and timelines. These should be res	ponsive to context and any change	es should be justifi	ed. Examp	les of reducing gree	enhouse gas	
	emission are including empty bunch appli						, and the second se	
	For 5.6.2 and 5.6.3: The treatment metho	doloay for POME will be recorded.						
	Is there a documented list of all identified significant pollutants and GHG emissions?	Greenhouse gas emissions reduction Programme year 2017	The program was identify the so  1. Methane from POME at r  2. Fossil fuels emissions fro	nill		sions as listed belo	w: YES	
	b. Are there plans to reduce or minimise the identified pollutants and GHG emissions?		Chemical fertilizer     Electricity usage					
			There are also established the	GHG reduction	plan comp	leted with objectiv	es,	
	<ul> <li>Do the plans include objectives, targets and timelines for</li> </ul>		targets and timelines as below:					
	reduction that are responsive to		Program		Targe	et 2016		
	context? d. Are the plans being		Reduce diesel consumption vehicles (Estate)	on for F	rom 3,6 km	m/L to 4 km/L		
	implemented? Was there any changes? Is it justified?		Reduce diesel consumption generator (Estate)	on for		/hours to 11 lours		
	e. Is the treatment methodology for		Reduce electricity consun	nption	2 Ampe	ere/door		
	POME recorded? (refer to C 4.4.3)		The records of each programme	were sighted as e	vident impl	lementation.		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			Teluk Panjie Mill waste water was processed through a series of waste water treatment ponds: cooling pond, acid pond, primary anaerobic ponds, secondary anaerobic pond, aerobic pond, and sedimentation pond. POME from primary anaerobic pond was applied in the Teluk Panjie Estate. Process parameter monitoring and maintenance of the ponds were sighted. Quality of waste water effluent is monitored quarterly in line with the requirements. The results of monitoring of waste water effluent were reviewed including measurement of BOD; the result of discharge effluent conforms to the limits for parameters.	
	A monitoring plan and results of regular re	eporting on emission and pollutants from	estate and mill operations using appropriate methods, shall be available.	
	Specific Guidance: For 5.6.2 and 5.6.3: The treatment method For 5.6.3 (GHG): For the implementation land use practices) can be used as a more	period until December 31st, 2016, an RSI	will be recorded.  PO-endorsed modified version of PalmGHG which only includes emissions from operat	ions (including
5.6.3			and report emissions arising from changes in carbon stocks within their operations, using the same implementation period for Criterion 7.8.	ng the land use
	and fine tune the tools, emission factors a	and methodologies, and provide additiona	orking group (composed of all membership categories) which will use the information re all guidance for the process. Public reporting is desirable, but remains voluntary until the will seek to continually improve PalmGHG, recognising the challenges associated with	end of the
	PalmGHG or RSPO-endorsed equivalent equivalence to the RSPO for endorsemen		rt GHG emissions. Parties seeking to use an alternative to PalmGHG will have to demors to 7.8.1.	onstrate its
	a. Is there a system in place to monitor emission of pollutants including greenhouse gases from estate (plantation) and mill operations?	Calculation of GHG RSPO calculation Year assessment 2016	The GHG emission calculation for period 2016 using RSPO PalmGHG Version 3.0.1 and have reported to RSPO on 27 February 2017. The GHG emission calculation for PT Supra Matra Abadi using Palm GHG V 3.0.1	YES
	b. Is there regular reporting of the monitoring outcomes? How often		Own Crop Group Out grower	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF	FINDINGS FOR EA	CH INDIC	CATOR	COMPLIANCE (YES/NO)
	and to whom is reporting done?		Total field emissions (tCO <sub>2</sub> e)	6,633.34	0	0	
	c. Is the monitoring and reporting		Total mill emissions (tCO <sub>2</sub> e)	-7,046.49	0	0	
	conducted using appropriate tools? What tool is being used to assess, monitor and report on GHG emissions?						
	Please refer to specific guidance for GHG requirements.						

## PRINCIPLES 6: RESPONSIBLE CONSIDERATION OF EMPLOYEES AND INDIVIDUALS AND COMMUNITIES AFFECTED BY GROWERS AND MILLERS

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	(YES/NO)
	Aspects of plantation and mill management the positive ones are made, implemented ar		nting, are identified in a participatory way, and plans to mitigate the negative impagnet	acts and promote
6.1	the positive ones are made, implemented at	ia monitorea, to demonstrate continuari	mprovement.	
	Guidance:			
	Identification of social impacts may use AMI	DAL as part of the process, however it is	the company's responsibility to provide objective and proper evidence to the aud	lit team that entire

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)				
	requirements in the social impact assessment cover all aspects of estate and mill operations, and their changes along the time.  Identification of social impacts should be carried out by the grower with the participation of affected parties, including women and migrant workers as appropriate to the context. The involvement of independent experts should be sought where this is considered necessary to ensure that all impacts (both positive and negative) are identified.							
	Participation in this context means that affect	Participation in this context means that affected parties are able to express their views through their own representative institutions, or freely chosen spokespersons, during the dentification of impacts, reviewing findings and plans for mitigation, and monitoring the success of implemented plans.						
	Potential social impacts may result from activities such as: building new roads, processing mills or other infrastructure; replanting with different crops or expansion of planting area; disposal of mill effluents; clearing of remaining natural vegetation; changes in employee numbers or employment terms; smallholder schemes.  Plantation and mill management may have social impacts (positive or negative) on factors such as:  a. Access and use rights;  b. Economic livelihoods (e.g. paid employment) and working conditions;  c. Subsistence activities;  d. Cultural and religious values;  e. Health and education facilities;  f. Other community values, resulting from changes such as improved transport /communication or arrival of substantial migrant labour force.  g. Traditional or customary rights owned by the local community, if identifiable  h. Welfare of workers/labour and women, children and vulnerable group  i. Contribution to the local development, including improvement of human resources, local and customary communities.							
	Regulations relating to identification of environmental and social key issues including indigenous rights and methodology to collect data and utilize the results, adopted from related regulations, such as:  1. Government Regulation No. 27 year 2012 regarding Environment Permit  2. Regulation of the Minister of Environment No. 17 year 2012 regarding Involvement of Community and Information Transparency in AMDAL Process  3. Regulation of the Minister of Environment No. 8 year 2006 regarding Guidance for AMDAL Preparation  4. Decree of the Head of Bapedal No. No. 299 year 1996 regarding Technical Guidance for Social Aspect Study in AMDAL Preparation  5. Regulation of Minister of Home Affairs No.52 year 2014 regarding Guidance on the Recognition and Protection of the Indigenous People  6. Regulation of the State Minister of Agrarian Affairs/Head of the Land National Agency No. 5 year 1999 on Guidelines for the Settlement of Problems Related to the Communal Reserved Land of the Customary Law Abiding Community							
6.1.1	(M) A social impact assessment (SIA) include	ling records of meetings shall be docum	ented.					
	<ul> <li>a. Has an SIA been conducted? When was the last SIA conducted?</li> <li>b. Is the process in conducting the SIA and the findings documented?</li> </ul>	<ul> <li>"Studi Evaluasi Lingkungan" document (by PT. Beringin Megaconsult, February 1994.</li> <li>HCV full assessment report</li> </ul>	Social Impact Assessment result was documented both in "Studi Evaluasi Lingkungan" document (by PT. Beringin Megaconsult, February 1994) and HCV full assessment report (by IPB 2012). Social impacts were identified as follow: land ownership and control, job opportunities, living standards of the	YES (Major NCR 2017-12 CLOSED)				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	c. Does the SIA cover all of the potential impact factors, including:  • Access and use rights;  • Economic livelihoods (e.g. paid employment) and working conditions;  • Subsistence activities;  • Cultural and religious values;  • Health and education facilities;  • Other community values, resulting from changes such as improved transport /communication or arrival of substantial migrant labour force.	(by IPB 2012  • AMDAL document (released in 1994)	community, health and disease, local economics, culture (inter-ethnics marriage).  Social impact assessment result was also documented in AMDAL document (released in 1994). The AMDAL studies including pre operation and operation phase of estate and mill, but some issues not covered at the document.	
6.1.2	(M) There shall be evidence that the assess	ment has been conducted with the parti	cipation of affected parties.	
	SAI Global auditor's note: Company's evidence of participation of the affected parties (e.g. attendance register, minutes of meeting with stakeholders) must be directly confirmed during stakeholder consultation  a. Does the assessment involve consultation with the affected parties? Who are the affected parties?  b. Is there record of how the participatory assessment has been conducted? Were the affected parties able to express their views through their own representative institutions, or freely chosen spokespersons,	"Studi Evaluasi Lingkungan" document (by PT. Beringin Megaconsult, February 1994.     HCV full assessment report (by IPB 2012     AMDAL document (released in 1994     Stakeholder / local community meeting 1 March 2017	Social Impact assessments involve consultation with the affected parties covered villages.  Evidence of participatory action from local communities was also sighted in related SIA documentation including photos.  SIA method is done by interview and questionnaire. Attendance list and photograph of social impact assessment were available. Assessment has been done with the participation of affected parties such as head of villages, village representatives, sub-district police head, etc.  Affected parties have been able to express their views through their own representative institutions, or freely chosen spokespersons, during the identification of impacts, reviewing findings and plans for mitigation, and monitoring the success of implemented plans. This is demonstrated by interview result available on Analisis Dampak Lingkungan (ANDAL) Perkebunan dan Pabrik Pengolahan Kelapa Sawit, PT. Supra Matra Abadi.  Consultation management plans and monitoring the social impact to the community has been communicated to affected communities on 1 March	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	during the identification of impacts, review of findings and planning for mitigation?		2016.	
6.1.3	with the affected parties, shall be available,  Specific Guidance: For 6.1.3 and 6.1.4: Plan for management identified impacts shall be developed in confunction Methodology to identify customary right and a. Document review b. Field observation c. Interview d. FGD (Focus Group Discussion) e. Participatory mapping These involve participation of the communication.	documented and timetabled, including rand monitoring of social impacts shall be sultation with the affected parties, document local community and social impacts assumed to the sultation with the affected parties, document local community and social impacts assuments.	e established to avoid or reduce negative impacts and promote the positive ones, mented and timetabled, including responsibilities for implementation.	and monitoring of
	a. Is there any documented record to outline the plan on mitigation, implementation and monitoring according to the SIA report?      b. Have plans for avoidance or	<ul> <li>Monitoring and CSR Program year 2016 and 2017</li> <li>CSR Report for year 2016</li> </ul>	PT. Supra Matra Abadi – Teluk Panjie has a management plan and monitoring of social impacts as contained in SIA report, has been developed into Monitoring and CSR Program.  Social Assessment Monitoring conducted every year by CSR Region, monitoring between planning and realization were identified and evident.	YES (Major NCR 2017-13 CLOSED)
	mitigation of negative impacts and promotion of the positive ones, and monitoring of impacts been developed?		All the planning and realization have been documented and are also completed with photos relevant to CSR activities.  Realization of planning have been defined and implemented within a	
	c. Have these plans been documented, with clear timetables? Is the timeline reasonable?		reasonable time.	
	d. Have the persons responsible for			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)				
	implementation of the plans been identified?							
6.1.4	The documented plan for management and monitoring of social impacts, shall be reviewed at least on two-yearly basis. If necessary, the plan should be updated. There shall be evidence that the review process includes participation of all affected parties.  Specific Guidance: For 6.1.3 and 6.1.4: Plan for management and monitoring of social impacts shall be established to avoid or reduce negative impacts and promote the positive ones, and monitoring of identified impacts shall be developed in consultation with the affected parties, documented and timetabled, including responsibilities for implementation.  Methodology to identify customary right and local community and social impacts assessment can be made with the following: a. Document review b. Field observation c. Interview d. FGD (Focus Group Discussion) e. Participatory mapping These involve participation of the community to define potential social impacts and management recommendation. The process refers to Regulation of the Minister of Environment No. 17 year 2012 regarding Community involvement and Information Transparency in the Process of Environment Impact Assessment (SEIA).							
	<ul> <li>a. Is the plan reviewed every two years?</li> <li>b. Has the plan been updated as necessary (i.e. in cases where the review has concluded that changes should be made to current practices)?</li> <li>c. Have the changes to the plan been implemented?</li> <li>d. Is there evidence that the review has been done with the participation of the affected parties?</li> </ul>	<ul> <li>Monitoring and CSR Program year 2016 and 2017,</li> <li>CSR Report for year 2016</li> <li>Analisis Dampak Lingkungan (AMDAL) Perkebunan dan Pabrik Pengolahan Kelapa Sawit, PT. Supra Matra Abadi 2006</li> </ul>	SIA document has been reviewed every year alongside with Social Assessment monitoring.  As reviewed in Social Assessment Monitoring 2016, programs to develop positive impact has been realized such as CSR programs, access road, infrastructure and new livelihoods. The negative impact has been minimized by road maintenance and road watering.  All processes have been documented in the CSR Report year 2016.  There are no differences in village monography and conditions since the first social assessment in 2006.	YES (Major NCR 2017-14 CLOSED)				
	e. Has the process been recorded/documented?							
6.1.5	Particular attention shall be paid to the impa	icts of smallholder schemes (where the	plantation includes such a scheme).					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	a. Are there schemed smallholders involved?	Interview with unit head	PT. Supra Matra Abadi – Teluk Panjie Estate is not having a smallholder/farmer partnership. Therefore, indicator 6.1.5 is not applicable.	N/A		
	b. Have they been considered and involved in the whole process of the SIA?					
	c. What are the main impacts affecting these smallholders?					
	There are open and transparent methods fo	r communication and consultation between	een growers and/or millers, local communities and other affected or interested part	ties.		
	Guidance: Decisions that the growers or mills are plant and/or consultation.	ning to make should be made clear, so t	hat local communities and other interested parties understand the purpose of the o	communication		
6.2	Communication and consultation mechanisms should be designed in collaboration with local communities and other affected or interested parties. These should consider the use of appropriate existing local mechanisms and languages. Consideration should be given to the existence/formation of a multi-stakeholder forum. Communications should take into account differential access to information by women as compared to men, village leaders as compared to day labourers, new versus established community groups, and different ethnic groups.					
	In these communications, consideration sho facilitate smallholder schemes and commun		h as disinterested community groups, NGOs, or government (or a combination of	these), to		
6.2.1	(M) Communication and consultation proceed	dures shall be documented				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	<ul> <li>a. Does the company maintain a list of local communities and other affected or interested parties?</li> <li>b. Is there SOP being developed by the company for communication and consultation between the company and the local communities and other affected or interested parties?</li> </ul>	Stakeholder / local community meeting 1 March 2017     SOP AA-GL-50009.1-R0 - Mechanism local communication / public consultation for interested parties.     Stakeholder list year 2017	The Company has a list for the local community and other interested parties and mentioned in the List of Stakeholders year 2017.  SOP related to communication and consultation is described in the SOP AA-GL-50009.1-R0 - Mechanism local communication / public consultation for interested parties.  FPIC was not applicable in PT. Supra Matra Abadi – Teluk Panjie, however FPIC approach was incorporated in the SOP for communication and consultation with the local communities and other affected or interested	YES	
	<ul> <li>c. Is the FPIC approach incorporated in the SOP for communication and consultation with the local communities and other affected or interested parties?</li> <li>d. Has the SOP been developed together with the local communities</li> </ul>		parties  The existing communication and consultation mechanisms (SOP related to communication and consultation is described in the SOP AA-GL-50009.1-R0 - Mechanism local communication / public consultation) has been designed with consideration to the use of appropriate existing local mechanisms and languages. Consideration has been given to the existence/formation of a multi-stakeholder forum.		
	and other affected or interested parties using appropriate existing local mechanisms and in languages understood by these parties?  e. Has the SOP been socialized with the local communities and other affected or interested parties taking into account the differential access to		and attendan was taken i compared to established o  Procedure w effective. It	The Procedure has disseminated to the stakeholder, minutes of dissemination and attendance list was sighted. The existing communication and consultation was taken into account differential access to information by women as compared to men, village leaders as compared to day labourers, new versus established community groups, and different ethnic groups.  Procedure was available in Indonesian and easily to understand and it was effective. It was verified during public consultation and interview with	
	information by women as compared to men, village leaders as compared to day labourers, new versus established community groups, and different ethnic groups?  f. Have interviews with affected parties been carried out to verify that the SOPs are effective?		stakeholder dated 1 March 2017.		
6.2.2	The company shall have official(s) who is re-	sponsible for consultation and communi	cations with parties.		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>a. Who in the company is appointed to be responsible for communication and consultation with the affected parties?</li> <li>b. Has the position been made official with clear and proper job description?</li> <li>c. Have the affected parties been made aware and have access to the person in charge?</li> </ul>	<ul> <li>Humas (Public Relation) Job description</li> <li>Interview with stakeholder on 1 March 2017</li> <li>Procedure of Stakeholder information request handling SOP:AA-GL-5008.1-R0 dated 5th December 2009 Rev. 00</li> <li>SOP Community complain handling SOP: AA-GL-510.1-R0.</li> </ul>	Company has appointed Public Relation Officer/Humas to responsible for communication and consultation with stakeholders.  Described in Job description, Public relation is one of the functions who develop and maintain the good social relationship with community and third parties include affected party.  Affected parties have been aware and have access to the person in charge in accordance with Social Communication procedure. From the interview with the local community that represented by village head, they already know that the Public Relation Officer is responsible for the communications and consultation	YES
6.2.3	The company shall have a list of stakeholde records of actions taken in response to input		g confirmation of receipt and that efforts are made to ensure understanding by affe	cted parties, and
	<ul> <li>a. Is the following maintained?</li> <li>List of stakeholders (local communities and other affected or interested parties etc.);</li> <li>Records of all communication, including confirmation of receipt</li> </ul>	<ul> <li>List of stakeholder – January 2017.</li> <li>Log book year 2016 and 2017.</li> <li>Stakeholder / local community meeting on 1 March 2017.</li> </ul>	A list of stakeholder was documented and updated once a year. The document was available covers internal stakeholder, government institution of, villages around PT. Supra Matra Abadi – Teluk Panjie, labour union, FFB supplier, and general contractor/supplier. Last update was performed in January 2017. Record of list stakeholder can be demonstrated and well maintained.	YES
	<ul> <li>or endorsement;</li> <li>Evidence that efforts have been made to ensure understanding by affected parties;</li> </ul>		Records of all communication including confirmation of receipt or endorsement were well maintained, it documented in logbook of information request and community aspiration.	
	<ul> <li>Record of actions taken in response to input from stakeholders.</li> </ul>		Efforts were made to ensure understanding by affected parties was evident and documented in folder of information request and community aspiration as well as records of actions taken in response to input from stakeholders.	
			Records of actions taken in response to input from stakeholders was evident and verified during audit.	
6.3	There is a mutually agreed and documented Guidance:	system for dealing with complaints and	grievances, which is implemented and accepted by all affected parties.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)			
	See also to Criterion 1.2.						
	Dispute resolution mechanisms should be e	oute resolution mechanisms should be established through open and consensual agreements with relevant affected parties.					
	Complaints should be dealt with by mechan external.	omplaints should be dealt with by mechanisms such as Joint Consultative Committees (JCC), with gender representation as necessary. Grievances may be internal (employees) or kternal.					
	For scheme and independent smallholders, 2009.	refer to 'Guidance for Independent Sma	allholders under Group Certification', June 2010, and 'Guidance on Scheme Small	holders', July			
	Where a resolution is not found mutually, complaints can be brought to the attention of the RSPO Complaints System. This refers to United Nations Commission on Human Rights (UNCHR) document to support 'Guiding Principles on Business and Human Right" to implement UN framework to "Protect, Respect and Remedy" 2011. If all the above stages of conflict resolution have been carried out but the conflict cannot be resolved, then the next process is done through legal proceedings in court.						
	Conflict resolution process with the commun	nity is still continued although transfer of	company's ownership occurs.				
6.3.1	<ul> <li>(M) The mechanism, open to all affected parties, shall resolve disputes in an effective, timely and appropriate manner, ensuring anonymity of complainants and whistleblowers, where requested, as long as that information is supported with adequate initial evidence.</li> <li>Specific Guidance:         <ul> <li>For 6.3.1: The system should aim to reduce the risks of reprisal.</li> <li>For 6.3.2: Records can be in the form of evidence from process or end-result of the resolution</li> </ul> </li> </ul>						
	a. Is there an system in place to deal with complaints and grievances for all affected parties?	SOP handling of customer complaints / stakeholders SOP: AA-HR-3085.5 – R.0.	Organization has defined the system to deal with complaints and grievances for all affected parties which documented in SOP handling of customer complaints / stakeholders SOP: AA-HR-3085.5 – R.0.	YES			
	b. Who in the company is responsible to receive complaints and grievances?	Interview with stakeholder on 1     March 2017	Person who responsible to receive complaints and grievances has assigned by organization that was Estate Manager. In the procedure also described stages follow up of complaint, problem identification and escalation of				
	c. Is the existence of the system been made known and communicated to all parties?	Asian Agri Sustainability Policy	complaint to Estate Manager, General Manager, Region Head and Head Office (if necessary)				
	d. Is there evidence that the system is understood by all parties?		The existence of the system has been communicated and made known to all parties. It has been disseminated to all parties together with public consultation of social assessment and socialization of procedures for complaints handling and communication.				
	e. Is training provided to the workers on the procedures/systems?		Dissemination of procedures has been performed to all levels of employees, office workers were conducted in October 2015, February 2016 and				
	f. Is the system effective to ensure that		Tollies Workers Word Contacted in College 2010, 1 oblidary 2010 and				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	complaints or grievances are addressed or resolved in an effective, timely and appropriate manner?  g. Does the mechanism or procedure provide a way for workers to report a grievance against a supervisor to someone other than the supervisor?  h. How is a complaint or grievance investigated, addressed and resolved? Are complaints dealt with by mechanisms such as JCC?  i. Is there a non-retaliation or non-reprisal policy that protects complainants or whistle-blowers?  j. Is the privacy of parties protected?  k. Where a resolution is not found mutually, is there a process for complaints to be brought to the RSPO Complaints System?		December 2016.  The system was effective to ensure that complaints or grievances are addressed or resolved in an effective, timely and appropriate manner. Evidence that the procedures have been implemented is the logbook of complaint. Records are routinely monitored monthly. Since January to December 2016 there were no complaints submitted by the public community and employees.  Mechanism and procedure was providing a way for workers to report a grievance against a supervisor to someone other than the supervisor.  The system was enable resolution of disputes in an effective and appropriate manner by way of classifying complaints into internal and external, appointed the person who responsible for handling complaints, including level of officials who make decisions for complaint resolution.  Non-retaliation or non-reprisal policy that protects complainants or whistle-blowers was described in Company Policy PT. Supra Matra Abadi. Privacy of parties who submitted the compliant and aspiration were protected if necessary.  Where a resolution is not found mutually by means of deliberations between two parties, the problem can be resolved through third-party mediation / authorities, be resolved through the applicable law or brought the RSPO Complaints System.	
6.3.2	(M) There shall be records of process and o Specific Guidance: For 6.3.2: Records can be in the form of ever	·	resolution	
	<ul> <li>a. Is the complaints or grievance resolution process documented?</li> <li>b. Are outcomes or decisions reported to the parties?</li> <li>c. Who has access to the documentation of the process</li> </ul>	<ul> <li>Complaint log book</li> <li>Interview with stakeholder on 1 March 2017</li> <li>Interview with union, workers and committee gender on 28 February 2017.</li> </ul>	Complaints or grievance resolution process documented in the logbook of Complaint. Records are routinely monitored monthly. However in 2016 and until February 2017 there were no complaints submitted by the public community and employees.  It was also confirmed based on public consultation with surrounding village representative, labour union and gender committee.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	and/or outcomes?		Outcomes or decisions as response to followed up the complaint reported to affected parties as described in example above.	
6.4	Any negotiations concerning compensation and other stakeholders to express their view  Guidance: This criterion should be considered in conju-	s through their own representative instit		ocal communities
6.4.1	Constitution Court.  Specific Guidance: For 6.4.1: Customary Right in the Local Regmapping of customary land by the customar (Permendagri) No. 52 year 2014 regarding to	gulation/Perda (based on Constitution C y law community who are recognized by Guideline of Recognition and Protection	dentifying people entitled to compensation, shall be available, referring to decision ourt Decision No. 35/PUU-X/2012 regarding Customary Forest) determined through the surrounding customary law community and refers to Regulation of the Minister of Legitimate Customary Community and Regulation of the State Minister of Agramment of Problems Related to the Communal Reserved Land of the Customary Law	gh participatory er of Home Affairs rian Affairs/Head
	<ul> <li>a. Are procedures for identifying legal, customary or user rights in place?</li> <li>b. Are procedures for identifying people entitled to compensation in place?</li> <li>c. Are those procedures jointly developed, agreed and accepted by local communities?</li> </ul>	Procedure of Identification and calculation of land compensation SOP AA-GL-5003.1-R1.  Minutes of dissemination of Procedure to stakeholder on 23rd October 2014  Interview with stakeholder on 1 March 2017	Procedure for identifying legal, customary or user rights has been established and available in procedure SOP AA-GL-5003.1-R1.  The steps of the procedures to identification and calculation of land compensation, consist of:  1. Identification of land owner  2. Measurement  3. Data input (mapping)  4. Negotiating compensation  5. Payment of compensation  6. Data documentation.  Procedure for identifying people entitled to compensation has been established and available also in procedure of Identification and calculation of land compensation (SOP AA-GL-5003.1-R1). The steps are as described	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			above.  Procedures was jointly developed, agreed and accepted by local communities It has been designed with consideration to the use of appropriate existing local mechanisms and languages. Consideration has been given to the existence/formation of a multi-stakeholder forum.	
			The Procedure has disseminated to the stakeholder together with public consultation of social assessment and socialization of procedures for complaints handling. Dissemination of social communication procedure has been performed in 23 <sup>rd</sup> October 2014 to stakeholder. Minutes of socialization and attendance list was sighted.  mplemented, monitored and evaluated in a participatory way. Corrective actions a	
6.4.2	schemes if the land ownership is individual.  The calculation procedure shall consider:	m rights, ownership and access to land; established communities;		s in smallholder
	a. Has a procedure for calculating and distributing fair compensation (monetary or otherwise) been established and implemented?  b. Are the procedures jointly developed, agreed, accepted and clearly understood by affected parties?  c. Is the procedure monitored and evaluated in a participatory way? Have corrective actions been taken as a result of this evaluation?	SOP AA-GL-5003.1-R1 - Calculation and compensation method for land     Minutes of dissemination of Procedure to stakeholder on 23rd October 2014     Interview with stakeholder on 1 March 2017	Procedure for calculating and distributing fair compensation (monetary or otherwise) has been established and available in procedure of Identification and calculation of land compensation SOP AA-GL-5003.1-R1 - Calculation and compensation method for land. The steps are as described in criterion 6.4.1.  Procedures was jointly developed, agreed and accepted by local communities It has been designed with consideration to the use of appropriate existing local mechanisms and languages. Consideration has been given to the existence/formation of a multi-stakeholder forum.	YES
	d. Does this procedure take into		The procedure monitored and evaluated in a participatory way, procedures will be revised if there is a reasonable request from stakeholders.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	account the following:  Gender differences in the power to claim rights;  Ownership and access to land;  Differences of transmigrants and long-established communities;  Differences in ethnic groups' proof of legal versus communal ownership of land.  Where there are schemed smallholders, is there effort to ensure		This procedure take into account of the gender differences in the power to claim rights, ownership and access to land, differences of transmigrants and long-established communities, differences in ethnic groups' proof of legal versus communal ownership of land.  There was no smallholder scheme associated with PT. Supra Matra Abadi – Teluk Panjie Mill.	
6.4.3	. ,	ome of any negotiated agreements sha	Il be documented, with evidence of the participation of affected parties.	
	<ul> <li>a. Is the process and outcome of negotiated agreements and compensation claims documented?</li> <li>b. Does this documentation include evidence of the participation of affected parties? Is there any approval/signed by effected parties?</li> </ul>	<ul> <li>SOP AA-GL-5003.1-R1 - Calculation and compensation method for land</li> <li>Minutes of dissemination of Procedure to stakeholder on 23rd October 2014</li> <li>Interview with stakeholder on 1 March 2017</li> </ul>	The organisation did not acquire any new land after 2005. It was noted that there was no ongoing progress of new land acquisition during group discussion with village head and local Government. All land acquisition process was done before 1993.	NA
	c. Was consent obtained from all parties to make the documents publicly available?	March 2017		
6.5	Guidance:	, ,	al or industry minimum standards and are sufficient to provide decent living wages	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	leave, reasons for dismissal, period of notic Union if any.	e, etc.) shall be available in the languag	es understood by the workers or explained carefully to them by a management of	fficial or Labor
	Regulation related to the minimum wage su	ch as, Regulation of the Minister of Man	power & Transmigration No. 7 year 2013 regarding Minimum Wage, shall be imp	lemented.
	Definition of Decent Living Wage refers to t physical and social living for a month.	he Act No. 13 year 2003 (Manpower Act	) is a set of standard necessities that must be fulfilled by a worker in order to have	e a decent
	SAI Global auditor's guidance:			
			nent. For examples if the company has three types of workers arrangements all of those workers. Consider level of adequate sampling when arranging g	
	The auditor shall ensure:			
	- that company policy and work contract	do not provide any possibility of wor	kers aid/helper.	
	- review shall also cover company rules Ha/day); sprayer (Ha/day); manual upke		each of type work, e.g. FFB harvester (ha/day or kg/day or FFB/day); loose t	fruit picker (kg-
	- company policy and record of impleme	ntation need to be crosscheck with w	orkers interview	
	- taken into account Ministry of Workford	ce decree No. 100/2004, including cla	use 10.3 (see indicator 6.5.2 for decent living wages)	
	- pay attention to type of work assign to	PKWT, it can't be main activities		
	- for casual (BHL) workers, auditor need to ensure that there is no work days limit in contract so that minimum wages are impossible to be gained (e.g. when daily calculated based on 25 work days, while contract stated maximum work days are only 19 days)			
6.5.1	(M) Documentation of pay and conditions for	or employees based on the existing man	power regulations shall be available.	
	What types of employment arrangements are there in the company? (E.g. contractual, outsourced, apprenticeships, direct hires, piecemeal basis, etc.)  b. Is there documentation of pay and	Company policy no. 01 dated 1     December 2014     Pay roll list period November 2016, December 2016 and January 2017.     Sumatra Utara Governor Decree No.	In PT Supra Matra Abadi-Teluk Panji Mill and Estate there are 2 types of worker status, SKU and PHL. For PHL workers, their wages follow the national law (UMP) and for SKU, their wages follow BKS PPS letter No.46/BKS-PPS/2016 dated 22 February 2016 about SKU wages. Besides that, the company published Internal Memorandum No. 157/HR-RO1/MEMO/04/2016 dated 28 April 2016 about PHL and SKU wages. PHL will get wages Rp. 90.000/work days (5 days/week) and SKU workers will	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	conditions for each employee?  c. Is there a definition for living wage in the country? If not, how was the decision on wage for employees and contract workers made?	188.44/639/KPTS/201 in regard Minimum Wages Sub Agriculture / Oil Palm and Palm Oil and Rubber Plant in 2016.  Joint Agreement or <i>PKB</i> ( <i>Perjanjian Kerja Bersama</i> ) Period 2015 – 2017  BKS PPS letter No.46/BKS-PPS/2016 dated 22 February 2016 about SKU wages.	get wages Rp 2.178.625 plus monthly fixed called "Catu beras". The proportion of "Catu beras" or Rice Ration only for SKU workers, it can be seen on Joint Agreement Letter (PKB).  Working agreement (PKB) was established and endorsed by local authorities (labour department) and last for 2 years, period of working agreement is April 2015 – April 2017. This working agreement was made by BKS-PPS and PP.FSP.PP-SPSI.  "Catu beras" or Rice Ration details are:  a. Workers alone: 15 kg b. One legal wife: 9 kg c. Children (until 3): 7,5 kg  If worker have one wife and 2 kids then he will receive 15 kg + 9 kg + 15 kg	
			(for 2 kids), total 39 kg of rice every month.  Recordings are available in the employee's salary slip salary payment.	
6.5.2	management or Labor Union to the workers  Specific Guidance: For 6.5.2: Collective Labor Agreement (Percompany referring to the manpower regulation Company Regulation, and Developing and I	janjian Kerja Bersama/PKB) and or Con ions, such as the Regulation of the Minis	ower regulations, shall be available in understandable language; and explained by a pany Regulation are developed by the company together with the Labor Union, if the terms of Manpower No. 6 year 2011 regarding Procedure for Establishing and Endor	any, in the sing the
	a. Is the pay and conditions of employment clearly detailed in the employment or service contracts? (E.g. working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc.)  b. Is the contract prepared in languages understood by the	<ul> <li>Joint Agreement or PKB         (Perjanjian Kerja Bersama)         Period 2015 - 2017</li> <li>Contract for PHL workers</li> <li>List of employees of PT Supra Matra Abadi-Teluk Panji updated January 2017</li> <li>Interview with workers union and workers on 28 February 2017</li> </ul>	Agreement / contract of employment for workers, has been included in the PKB (Joint Agreement) has been endorsed by Indonesian Ministry of Manpower. In the agreement regulates the : working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc.).  Contract for BHL employees was reviewed, such as:  — PHL contract on behalf of Yesaya Isa Tarigan and Prandy Siahaan dated 1 February 2017 for period 1 February 2017 until 30 April 2017. Wages Rp. 90,000/work days, participation in BPJS Ketenagakerjaan was stated	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	workers, explained carefully to workers by management officials, and signed by both the authorised signatory of the company and employee?		in contract. The contract was reported to Dinas Tenaga Kerja Labuhan Batu Selatan.  Based on interview with several PHL workers, they said that they were aware or remember they have sign work contract before.  Employee payment slip was sight and reviewed for Period November 2016 –	
	c. Does the pay and conditions provided in labour laws, union agreements or direct contracts of employment comply with:  The decent living wage as provided in the National Interpretation for the country; or  The local legal requirements in meeting the minimum wage; or  The industry minimum standard for a similar position or work responsibilities		January 2017, such as:  Teluk Panji Estate and Mill on behalf of Yesaya Isa Tarigan, Prandy Siahaan, Andrian, Suwondo, Safarudin, and M. Suef.  Based on interview with workers and labour union, there are no records of breach by the company. Salary has been delivered routine in each month without problem.	
	d. Is the pay received by the employee consistent with the terms of the contract and the law (relates to P2)?			
	e. Have there been any cases recorded of breach by the company, or complaint made by employees against the company on unjust pay and conditions?			
6.5.3	Growers and millers shall provide adequate available or accessible.  Specific Guidance: For 6.5.3: Incentives to the employees refer		tional and welfare amenities to national standards or above, where no such public power.	c facilities are

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>a. Have growers and millers provided adequate housing and other basic necessities such as that listed below to national standards or above, where no such public facilities are available or accessible?</li> <li>adequate housing;</li> <li>adequate electricity;</li> <li>clean water supplies (availability of clear water all year round);</li> <li>medical services (distance to health care facility i.e. clinic, hospital);</li> <li>children education (distance to school and schooling attendance (%) of children under 12)</li> <li>welfare amenities.</li> </ul>	Housing map     Field observations in worker     Emplacement	The company has provided employees facilities such as: housing, sport fields, building for prayers (mosques and churches), schools (kindergarten and elementary school), childcare house, polyclinics, free electricity and clean water supply (from reservoir and deep-wells).  The water quality was periodically checked by external lab and showed conformity with the quality standard.  Housings were provided for staff, non-staff even PHL (daily free workers). Each house has 2 bedrooms, a living room and one bath room. No charges given to the employee for electricity and water supply use.	YES
6.5.4	There shall be demonstrable efforts to impro Specific Guidance: For 6.5.4: This applies if public facility is un- employee cooperative shop, weekly market	available or inaccessible to provide adec	quate, sufficient and affordable food. The examples of the efforts are provision of t	ransportation,
	Have growers and millers made demonstrable efforts to monitor and improve workers' access to adequate, sufficient and affordable food?	List of Payment Rate for Staff PT. SMA month November 2016 - January 2017 Interview with workers dated 28 February 2017 and 1 March 2017.	Monitoring of workers access to food was conducted monthly. Organisation provided Rice for workers and the family. Company policy stated that workers will be given 15 kg additional rice (if worker is not married) and if worker have a family the he will be give 15 kg additional rice, 9 kg rice for wife and 7,5 kg rice for each child, maximum 3 child. Besides that, extra food given for the workers such as milk and green-bean porridge.  In emplacement/employee housing there are also some stalls and small shops seller staple necessities. Employees are not difficult to obtain basic commodities every day. Employee housing access to the main road is less than 1 km with road conditions were pretty good, the market which provide food and basic goods needs easily found not far from the location of the	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			company.	
			eir choice and to bargain collectively. Where the right to freedom of association ar endent and free association and bargaining for all such personnel.	id collective
6.6	Guidance: The right of workers, including migrant and employer should be respected, in accordance		ntar Daerah/AKAD) and contract workers, to form associations and bargain collecting Labor Union.	tively with their
	Labour laws and collective labor agreement understood by the workers or explained con		employment detailing payments and other conditions, should be available in the later to the later in the late	anguages
	Definition of Employer refers to the Act No.	13 year 2003 regarding Manpower.		
6.6.1	(M) A record of the company's policy in und	erstandable language recognising freed	om of association, shall be available	
	a. Has the company published a statement in local languages recognising the rights of employees	Company Policy – dated 1     December 2014.      PKB – PT. Supra Matra Abadi	Freedom of association has been mentioned in Company Policy dated 1 December 2014. Organizations understand that workers have the right to argued, associate and organize in a labour union.	YES
	to freedom of association?  b. Are the employees, including migrant	period 2015 - 2017	Organization committed to provides opportunities for workers to organize in unions and express an opinion.	
	and transmigrant workers and contract workers, allowed to form		Commitment covered in the policy are:	
	associations and bargain collectively with their employer?		"Respect the right of every employee to form or join trade unions in accordance they want and to bargain collectively"	
	c. Was the outcome, if any, from the collective bargaining process		Based on interview with labour union leader, the company has accommodated employee rights to argued, associate and organize in a labour union.	
	between the company and the association respected, implemented		Employees, including migrant and transmigrant workers and contract workers were allowed to form associations and bargain collectively with their employer.	
	and adopted in full or partially by the company?		There were union workers represent estate and mill employee incorporated in the SPSI /Union Labour - Perkebunan PT. Supra Matra Abadi	
	d. Are there Labour laws and union agreements, or in their absence direct		Labour laws, union agreements which described in working agreement/PKB and direct contracts of employment detailing payments and other conditions	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	contracts of employment detailing payments and other conditions, made available in the languages understood by the workers or explained carefully to them by a management official?		was made available in the languages which understood by the workers and explained carefully to them by management official.	
6.6.2	Records of meetings with labor unions or we	orkers representatives shall be available	).	
	Are there documented minutes of meetings between the company and main trade unions or workers representatives?	Minutes of meeting between worker Union with Company dated 3 February and 23 February 2017	Minutes of meetings with main labour unions or workers representatives been documented, e.g. bipartite meeting in regard determining to review 'premium' wages Y2017, subsidies for electricity payment/PLN dated 3 February and 23 February 2017.	YES
	b. Are the minutes made readily available to employees upon request?		This meeting is attended by the company representatives (head assistant, assistant, foreman and employees) and the labour union of PT. Supra Matra Abadi.  Minutes of meeting were available, list of attendance was sighted. The minute was made readily available to employees upon request.	
	Children are not employed or exploited.		, ,	
6.7		ower. ation of International Labour Organization r and Transmigration No. 235 year 2003	on (ILO) Convention No. 138 year 1973 on Allowable Minimum Age for Work.  B regarding Types of Work Endangering Child Health, Safety or Morale	
6.7.1	(M) There shall be documented evidence the	at minimum age requirements are met.		
	a. Is the minimum working age for workers together with working hours clearly defined in the company's	Company Policy item no. 14 dated 01 December 2014.     Worker List PT. Supra Matra	PT. Supra Matra Abadi – Teluk Panjie Estate and Mill has a policy for minimum working age. It was stated that company committed to not employ underage workers required by national legislation.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	recruitment policy?  b. Are workers employed above the minimum school leaving age of the country or who are at least 15 years of age?  c. Is there evidence that the nature of work for workers under 18 is in accordance with International Labour Organisation (ILO) Convention 138?  d. Does ground verification show evidence of employment of workers below the minimum working age?	Abadi – Teluk Panjie Estate and Mill  Procedure : AA-HR-305-2-00 – Recruitment and Selection	Besides that, company has a procedure AA-HR-305-2-00 – Recruitment and Selection which stated that every candidate must have identity card "(KTP), Kartu Keluarga, Surat Nikah (if married)".  Based on document review as listed in "Daftar Tenaga Kerja (List of Workers) PT. Supra Matra Abadi – Teluk Panjie Estate and Mill, there are no underage workers found and List of workers did not show any worker under 18 years old when they joined the company.  Some copies of worker's ID were also filled as evidence. No underage worker was found during the audit. Workers interviewed indicated that no worker under 18 years old in Teluk Panjie Estate and Mill.	
6.8	Guidance: Examples of compliance can be appropriate stakeholders such as affected groups which Notwithstanding national legislation and reg The grievance procedures detailed in Criteriagreements.  SAI Global auditor's guidance: There should be direct verification of bel "borongan" then review of documented with each type of worker.  The auditor shall ensure:  - Review recruitment policy, cheen	e documentation (e.g. job advertisement in may include women, local communities dulation, medical conditions should not b ion 6.3 apply. Positive discrimination to low from all type of workers arrangen evidence and interview shall include ck for discrimination statement, e.g. v phealth insurance (BPJS Kesehatan)	gender, sexual orientation, union membership, political affiliation, or age, is prohibited as, job descriptions, appraisals, etc.), and/or information obtained via interviews with set, foreign workers, and migrant workers, etc.  Be used in a discriminatory way.  Borovide employment and benefits to specific communities is acceptable as part of a second properties. The company has three types of workers arrangements all of those workers. Consider level of adequate sampling when arranging grayorkers have to resign when refuse to be transferred to other location. For women workers who's husband are not working.	th relevant negotiated : BHL, SKU and

CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
.1 (M) A company's policy on equal opportunity and treatment for work shall be available and documented.				
<ul> <li>a. Is there a company policy on non-discrimination and equal opportunities? Does it at least cover the items mentioned in the criteria (6.8)?</li> <li>b. Is the policy made publicly available for the relevant stakeholders?</li> <li>c. Is there evidence that the policy has been implemented?</li> </ul>	Company policy item no. 13 dated 1 December 2014.  List of worker  Attendance list worker – PT. Supra Matra Abadi – Teluk Panjie Estate.  Minutes – Stakeholder / local community meeting 1 March 2017.	An equal opportunities policy was documented in Company Policy No. 13 which mentioned:  "Respect for human rights by putting all employees fairly, both in terms of reception, assessment, conditions and working environment, as well as the representation, regardless of race, caste, national origin, religion / belief, disability, gender, sexual orientation, union membership workers, political affiliation or age".  This policy has been disseminated to employees in October 2015, 8-10 December 2016 and 16 March 2015, October 2015 and 12 December 2016 for stakeholder and local community.  As reviewed in document "List of Workers accordance Tribe and Religion", seen that the worker is composed of several ethnic Batak, Java, Nias, Karo, Melayu and several different religions.	YES	
(M) Evidence shall be provided that employ	ees and groups including local communi	ities, women, and migrant workers have not been discriminated.		
<ul> <li>a. Is there evidence that employees and groups including local communities, women, and migrant workers have not been discriminated against?</li> <li>b. Are the employees and groups including local communities, women, and migrant workers happy with the way the company is treating them?</li> <li>c. Are there complaints against the company on issues relating to discrimination?</li> </ul>	Procedure: AA-HR-305-2-00 – Recruitment and Selection. Logbook Complaint 2016 Public consultation on 1 March 2017 and interview with employee on 28 February 2017	Recruitment process was documented in Procedure: AA-HR-305-2-00 – Recruitment and Selection. Process covers:  — The collection of application file  — Selection of administration  — Announcement of the selection schedule  — Test questions and physical tests  — Summary of the results of the selection  — Announcement of selection results  — Provision of a cover letter MCU to candidates who pass the selection  — Implementation of MCU  Based on public consultation on 1 March 2017 with stakeholders and intentions with a small page 2014.	YES	
	CHECKLIST  (M) A company's policy on equal opportunit  a. Is there a company policy on non-discrimination and equal opportunities? Does it at least cover the items mentioned in the criteria (6.8)?  b. Is the policy made publicly available for the relevant stakeholders?  c. Is there evidence that the policy has been implemented?  (M) Evidence shall be provided that employ as been implemented?  (M) Evidence shall be provided that employ and groups including local communities, women, and migrant workers have not been discriminated against?  b. Are the employees and groups including local communities, women, and migrant workers happy with the way the company is treating them?  c. Are there complaints against the company on issues relating to	a. Is there a company policy on non-discrimination and equal opportunities? Does it at least cover the items mentioned in the criteria (6.8)?  b. Is the policy made publicly available for the relevant stakeholders?  c. Is there evidence that the policy has been implemented?  (M) Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against?  b. Are the employees and groups including local communities, women, and migrant workers happy with the way the company is treating them?  c. Are there complaints against the company on issues relating to discrimination?  evidence for work shall be available and treatment for work shall be availated.  Company policy item no. 13 dated 1 December 2014.  List of worker  Attendance list worker – PT. Supra Matra Abadi – Teluk Panjie Estate.  Minutes – Stakeholder / local community meeting 1 March 2017.  Procedure: AA-HR-305-2-00 – Recruitment and Selection.  Logbook Complaint 2016  Public consultation on 1 March 2017 and interview with employee on 28 February 2017	(M) A company's policy on equal opportunity and treatment for work shall be available and documented.  a. Is there a company policy on non-discrimination and equal opportunities? Does it at least cover the Items mentioned in the criteria (6.8)?  b. Is the policy made publicly available for the relevant stakeholders?  c. Is there evidence that the policy has been implemented?  b. Is there evidence that the policy has been implemented?  c. Is there evidence that the policy has been implemented?  d. Is there evidence that the policy has been implemented?  d. Is there evidence that the policy has been implemented?  d. Is there evidence that employees and groups including local communities, women, and migrant workers have not been discriminated against?  b. Are the employees and groups including local communities, women, and migrant workers have not been discriminated against?  b. Are the employees and groups including local communities, women, and migrant workers have not been discriminated against?  b. Are the employees and groups including local communities, women, and migrant workers have not been discriminated against?  b. Are the employees and groups including local communities, women, and migrant workers have not been discriminated against?  b. Are the employees and groups including local communities, women, and migrant workers have not been discriminated against?  c. Are there complaints against the company on issues relating to discrimination?  Evidence Subal be provided that employees and groups including local communities, women, and migrant workers have not been discriminated.  Procedure: AA-HR-305-2-00 — Recruitment and Selection. Process covers:  - The collection of application file  - Selection of administration  - Announcement of the selection schedule  - Test questions and physical tests  - Provision of a company is treating to discrimination?  Evidence Procedure: AA-HR-305-2-00 — Recruitment and Selection on the se	

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	employees and groups including local communities, women, and migrant workers have lodged against the		discrimination against employees and groups including local communities, women, and migrant workers. However there was no migrant worker work to company.	
	company, if any?		The employees and groups including local communities, women, and migrant workers were happy with the way the company treating them.	
			There was no complaint against the company on issues relating to discrimination based on public consultation with stakeholders and interview with employee and Complaint Logbook.	
			Based on Logbook Complaint 2016 since January – December 2016 there was no complaint employee and groups including local communities, women, and migrant workers have lodged against the company.	
	Records of evidence that equal opportunity	and treatment for work shall be available		
6.8.3	Specific Guidance: For 6.8.3: Recruitment and promotion are b	ased on skills, capabilities, qualities and	I health conditions	
	Does the company keep and maintain a record of their employees' work credentials and medical history?	Procedure AA-HR-305-2-00 - Recruitment and Selection.     Medical Records for workers	Recruitment process was documented in procedure AA-HR-305-2-00 – Recruitment and Selection. Based on that procedure, it was described that the selection, recruitment and promotion of workers based on worker	YES
	b. Does the company explicitly state the indiscriminatory policy during the	<ul> <li>Interview with stakeholders and worker representatives on 28</li> </ul>	competency.	
	recruitment selection, hiring and	February 2017 and 1 March 2017.	Employees credential and medical history were documented and recorded.	
	promotion process? c. Is the company's indiscriminatory	2017.	Company explicitly state the indiscriminatory policy during the recruitment selection, hiring and promotion process.	
	policy reviewed regularly?		All company policy reviewed every year by Sustainability Department, PT.	
	d. Are the company's employees recruited and promoted based on		Supra Matra Abadi. Company's indiscriminatory policy reviewed regularly, once a year.	
	skills, capabilities, qualities, and medical fitness necessary for the job? How is this evidenced?		Company's employees was recruited and promoted based on skills, capabilities, qualities, and medical fitness necessary for the job.	
	Trow is this evidenced!		Recording of recruitment begun from letter of application, personal data of employees, contract and medical history are stored in the employee archives. From the record could be demonstrated that company has implemented well the procedure and the policy. Some evidence such as: employee promotion	

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			PT Supra Matra Abadi 2016. Employee's evaluation was conducted every year to decide promotion of employees. Based on their competency some of worker from estate was promoted to Office Admin.	
	There is no harassment or abuse in the wor	k place, and reproductive rights are prot	ected.	
6.9	implementing the policy should be regularly	monitored, and the results of monitoring		e. Progress in
	Notwithstanding national legislation and reg (M) A policy to prevent sexual and all others		be documented, implemented and communicated to all levels of the workforce.	
6.9.1	A gender committee specifically to address of work, will consider matters such as: traini	particular issues faced by women and mo areas of concern to women will be used ng on women's rights; counselling for wo	ness of the workforce.  en, such as violence and sexual harassment in the workplace.  to comply with this Criterion. This committee, which should include representative omen affected by violence; child care facilities to be provided by the growers and r sage tasks; and women to be given specific break times to enable effective breasi	millers; women to
	Does the company have the policy to prohibit any form of sexual and all other forms of harassment and	<ul> <li>Company Policy dated 1         December 2014.     </li> <li>Organization Structure of</li> </ul>	A company policy on sexual harassment was documented in Company Policy PT. Supra Matra Abadi item no. 15.	YES
	violence? b. Has this policy been documented,	Gender Committee of PT. Supra Matra Abadi	"Preventing sexual harassment and all forms of violence against women and protect the rights of her reproductive"	
	implemented and communicated clearly to all levels of the workforce?	Interview with Gender     Committee and worker     representatives on 28 February	This policy has been socialized to employees in 15 October 2015 and in 2016 on 8, 10 and 12 December 2016 based on evidences such as attendance list	
	c. Is there a clear protocol for the company to deal/handle such issues/complaints received from the workforce?	2017	and Minutes of Meeting.  In case there is any harassment and violence, it will be reported to Gender Committee to be followed up. Documented procedure has been established to describe handling mechanism of sexual harassment case - SOP AA-HR-	
	d. Is there a list of awareness programs or training provided to the workforce		309.01-R0.  Awareness/training program was listed and discussed during Gender	

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	in relation to these issues?		Committee meeting.	,
	e. Has the company formed a Gender Committee to address areas of		Gender Committee has been made regular program for all employees, women and the training required.	
	concern to women? Is there a list of the members sitting in the		Company has formed A Gender Committee since April 2013 and consist :	
	committee? What are the Terms of		The members are :	
	Reference of the committee? Does it include the handling of issues such		- Head of Committee	
	as:		- Vice of head committee	
	<ul><li>training on women's rights;</li><li>counselling for women affected</li></ul>		- Secretary	
	by violence;		- Vice of secretary	
	<ul> <li>child care facilities to be provided by the growers and</li> </ul>		- Members	
	millers;  • women to be allowed to breastfeed up to nine months before resuming chemical spraying or usage tasks; and		The new structure of the gender committee was updated on 25 February 2016, the new structure is as follows: Head of committee: Supiatik, Vice of head committee: Emerensiana Daeli, Secretary:Lentiana Sianipar, Treasurer: Tasiana Deli, Members: Mesliana Sihotang, Herianti, Mardiana Pohan, Nurhayati, Nurhasanah and Engelina.	
	women to be given specific break times to enable effective breastfeeding.		Gender Committee activities such as handle complaint from female workers, reporting and data collecting if case appeared concerning sexual harassment. In Y2016 was reported that no sexual harassment case.	
	f. Is the policy regularly reviewed?		Based on interview with Gender Committee, their activities include training on women's rights, counselling for women affected by violence, child care facilities and breastfeeding policy.	
	(M) A policy to protect the reproductive right	s, shall be documented, implemented a	nd communicated to all levels of the workforce	
6.9.2	Specific Guidance: For 6.9.1 and 6.9.2: These policies should in the should be programmed provided for p		ness of the workforce. en, such as violence and sexual harassment in the workplace.	
			to comply with this Criterion. This committee, which should include representative omen affected by violence; child care facilities to be provided by the growers and r	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	be allowed to breastfeed up to nine months before resuming chemical spraying or usage tasks; and women to be given specific break times to enable effective breastfeeding.  For 6.9.2: see Indicator 4.6.12					
	<ul> <li>a. Is there a policy to protect the reproductive rights of all, especially of women?</li> <li>b. Has this policy been documented, implemented and communicated clearly to all levels of the workforce?</li> <li>c. How is this policy communicated to all levels of the workforce?</li> </ul>	Company Policy dated 1 December 2014  Minutes of Dissemination on 8 and 10 December 2016 to office workers, mill workers in 12 December 2016  Interview with Gender Committee and employee on 28 February and 1 March 2017  Field observation	A company policy on reproductive rights was documented in Company Policy item 15 dated 1 December 2014.  Policy communicated to all level employees in the company.  This policy has been disseminated to all employees based on evidences such as attendance list and Minutes of Meeting.  All company policy reviewed every year by Sustainability Department PT. Supra Matra Abadi.	YES		
6.9.3	A specific grievance mechanism which resp implemented, and communicated to all work		equested, and as long as they are supported with adequate information, shall be o	documented,		
	<ul> <li>a. Does the company have a mechanism to handle employment grievances, that respects anonymity and protects complainants where requested?</li> <li>b. Does the mechanism provide a way for workers to report a grievance against a supervisor to someone other than that supervisor?</li> <li>c. Is the mechanism documented, implemented and communicated clearly to all levels of the workforce?</li> <li>d. Has the company identified personnel who will be responsible to receive and manage complaints received from the workforce?</li> </ul>	Company Policy dated 1 December 2014  Minutes of Dissemination on 8 and 10 December 2016 to office workers, mill workers in 12 December 2016  Interview with Gender Committee and employee on 28 February and 1 March 2017  Field observation	Company mechanism about complaint (internal and external) documented in procedure SOP: AA-HR-3085.5 - R.0 "Complaints of employees - the delivery and settlement of employee complaints'.  In the procedure also described the process of complaint. Complaint process cannot report only to Supervisor but other such Union, Gender Committee. Stages of complaint were described in the procedure.  In point in the procedure stated that the company will respects anonymity and protects complainants where requested.  All company policy reviewed every year by Sustainability Department PT. Supra Matra Abadi.  According log book and interview with related workers in the company, there is no complaint that received by company.	YES		
	e. Has the company received any					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	reports or complaints of harassment or abuse? How was it addressed or resolved?			
	f. Is the policy reviewed regularly?			
	Growers and millers deal fairly and transpar	ently with smallholders and other local b	usinesses.	
			en, transport and storage of FFB, quality and grading. The need to recycle the nu vastes to smallholders, compensation for the value of the nutrients exported may	
6.10	Smallholders should have access to the grid involved.	evance procedure under Criterion 6.3 if t	hey consider that they are not receiving a fair price for FFB, whether or not middle	e men are
	The need for a fair and transparent pricing r	nechanism is particularly important for o	utgrowers who are contractually obliged to sell all FFB to a particular mill.	
	If mills require smallholders to change pract payments for FFB can be considered.	ices to meet the RSPO Principles and C	riteria, consideration should be given to the costs of such changes, and the possi	bility of advance
	Current and past prices paid for Fresh Fruit	Bunches (FFB) shall be publicly availab	le.	
6.10.1	Specific Guidance: For 6.10.1: FFB pricing in Indonesia refers	to the Regulation of the Minister of Agric	ulture No. 14/Permentan/OT.140/2/2013	
	a. How is the price of FFB determined?	Pricing calculation	The FFB for Mill were received from own estate and third party. Price	YES
	b. Is current and past prices paid for Fresh Fruit Bunches (FFB) publicly available? How?		mechanism of FFB was determined by head office Medan and distributed to purchasing personnel in each estate. The FFB price was monitored daily by the purchasing personnel in Estate. The determination of FFB price was conducted by considering the market price of crude palm oil and kernel, the	
	c. Was there any complaints on FFB pricing?		cost of transportation, price of the competitor factories and fruit condition / FFB field, by the approval from the purchasing managers in the head office.	
	d. How was the complaint handled?		The update FFB price was informed to the FFB supplier via phone message and directly informed by Mill through information board that placed in the front	
	e. What was the solution?		area of the factory. There were current and past prices available. There was no complaint regarding to the FFB price.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
6.10.2	(M) Pricing mechanisms for Fresh Fruit Bun	ches (FFB) and inputs/services shall be	explained and documented (where these are under the control of the mill or plant	ation).
	<ul> <li>a. What is the mode of recording/documenting transactions between millers with middlemen and/or smallholders?</li> <li>b. Is there evidence that growers/millers have explained FFB pricing and pricing mechanisms for FFB?</li> <li>c. Are there any inputs/services rendered by the millers to smallholders/middle men? Are these inputs/services having any influence to the pricing and pricing mechanisms for FFB?</li> <li>d. Have inputs/services been documented (where these are under the control of the mill or plantation)?</li> <li>e. Where it is not practicable to smallholders to recycle waste (i.e. EFB), is there compensation for the value of the nutrients of EFB given to the smallholders? Is this translated into the pricing factors of FFB?</li> </ul>	Log Book FFB Received 2017     Pricing Calculation	Transaction has been recorded by form Log Book of FFB Received. Several records were sighted such as for January 2017. The update FFB price was informed to the FFB supplier via phone message and directly informed by Mill through information board that placed in the front area of the factory. There were no inputs/services rendered to the third party supplier. The value of the waste of FFB (as EFB nutrient) has been included in the pricing calculation.	YES
	Evidence shall be available that all parties u	Inderstand the contractual agreements t	hey enter into, and that contracts are fair, legal and transparent.	
6.10.3	1. K Index, which is open and transparen	Minister of Agriculture No. 14/Permentan t to the smallholders or their institutions lecision of the Pricing Team to the small	/OT.140/2/2013, requirements to be considered in the contract are such as:	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	<ol> <li>Method of fruit sortation</li> <li>4. Involvement of smallholders institutions on the evaluation of weigh instrument by authorised local agency.</li> </ol>					
6.10.4	<ul> <li>a. Is there a contractual agreement between the miller and smallholders/ middle men?</li> <li>b. Do all parties understand the contractual agreements they have entered into?</li> <li>c. Are all contractual agreements fair, legal and transparent?</li> <li>d. Who keeps the contractual agreements?</li> </ul> Agreed payments shall be made in a timely	Contract agreement PT. SMA with PT. Golden Permata.	The agreement/contract documents between contractor and organisation is sighted such as for FFB Transporter.  All contracts are acknowledged by all parties as part that contain of contract are well understood. The contract contains all relevant information such as payment method, work requirements, force majeure, contract period, cancellation of contract, etc.	YES		
	a. How are all payments made to the smallholders/middle men?  b. What is the mode of recording/documenting transactions between millers with middlemen and/or smallholders?  c. Have agreed payments been made in a timely manner?	Slip payment for third party FFB	A review to several payment records January 2017 demonstrated that the payment has been made according to the agreement. The payment was been made periodically according to the contract agreement. Several samples were shown such as payment on 15 January 2017 for PT. Golden Permata.	YES		
	Growers and millers contribute to local susta	I ainable development where appropriate				
6.11			vith local communities and social impact assessment. See also Criterion 6.2 for conness and participation, and should encourage communities to identify their own p			

eeds, including the different needs of men Where candidates for employment are of eq onflicting with Criterion 6.8.		airean ta mambana af lacal communities. Desitive discrimination about durat be used	
invironment and Social Responsibilities, cla	use 5 (1) and explanation whereas soci		
tate plantations refer to Act No. 19 year 20	03 regarding State Owned Company (B	PUMN) clause 9 (1).	
lecords of Contributions to local developme	ent based on the results of consultation v	with local communities shall be available.	
a. Have the local development needs and priorities been identified in consultation with local communities? (refer also to C 6.2)  b. What are the contributions made to local development? Are they in accordance with the results of consultation?  c. Are there efforts to improve or maximise employment opportunities at the company for local communities?	<ul> <li>CSR program 2016 and 2017</li> <li>CSR Realisation documentation 2016</li> <li>Worker List PT. Supra Matra Abadi – Teluk Panjie</li> <li>Interview with stakeholders on 1 March 2017</li> </ul>	The Company has a CSR program, coordinated by the CSR Team Office Region. Team is responsible for identifying the needs of rural communities around the garden. Program identification is done by visiting and meeting with local village head.  Identification of CSR results made in the proposal and approved by the head office, every year his company budgeted for CSR programs. Once proposal is approved, the CSR program was planned and implemented.  For PT. Supra Matra Abadi – Teluk Panjie. Several CSR programs were conducted among others: improvement of places of worship, donations of books for elementary schools, etc.  Based on interviews with stakeholders, it is known that the presence of the company has a positive impact on people's lives, especially in terms of labour.	YES
te le	Have the local development needs and priorities been identified in consultation with local communities? (refer also to C 6.2)  What are the contributions made to local development? Are they in accordance with the results of consultation?  Are there efforts to improve or maximise employment opportunities at the company for local	Have the local development needs and priorities been identified in consultation with local communities? (refer also to C 6.2)  What are the contributions made to local development? Are there efforts to improve or maximise employment opportunities at the company for local	<ul> <li>CSR Realisation documentation 2016</li> <li>Worker List PT. Supra Matra Abadi – Teluk Panjie</li> <li>Interview with stakeholders on accordance with the results of consultation?</li> <li>Are there efforts to improve or maximise employment opportunities at the company for local communities?</li> <li>For PT. Supra Matra Abadi – Teluk Panjie. Several CSR programs were conducted among others: improvement of places of worship, donations of books for elementary schools, etc.</li> <li>Based on interviews with stakeholders, it is known that the presence of the</li> </ul>

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	<ul> <li>a. Is there a complete registry of independent smallholders in the supply base?</li> <li>b. Have efforts been made to improve the farming practices of independent smallholders?</li> <li>c. Where there are schemed smallholders, have efforts and/or resources been allocated to improve smallholder productivity?</li> </ul>	Interview with Estate/Mill Manager, KTU and community leader	There was no scheme smallholder associated with PT. Supra Matra Abadi – Teluk Panjie Mill	YES	
6.121	No forms of forced or trafficked labour are used.  Guidance  Migrant workers should be legalised, and a separate employment agreement should be drawn up to meet immigration requirements for foreign workers and international standards.  Any regulated deductions made should not jeopardise a decent living wage.  Passports should only be voluntarily surrendered.  There should be evidence of due diligence in applying these indicator and guidance to all sub-contract workers and suppliers.  Definition of types of worker refers to Acts No.13 year 2003 regarding Manpower.				
6.12.1	(M) There shall be evidence that no forms of forced or trafficked labour are used.  Specific Guidance: For 6.12.1: Workers should enter into employment voluntarily and freely, without the threat of a penalty, and should have the freedom to terminate employment without penalty given reasonable notice or as per agreement.				
	<ul> <li>a. What is the company's policy on forced or trafficked labour?</li> <li>b. How does the company define forced or trafficked labour?</li> <li>c. What is the process of recruiting</li> </ul>	Interview with stakeholders and employee on 28 February and 1 March 2017     Worker list of Teluk Panjie Mill and Estate, PT. Supra Matra	Company's policy on forced or trafficked labour was described in Company Policy Asian Agri – PT Supra Matra Abadi.  Based on Interview with stakeholders and employee on 28 February 2017 and 1 March 2017 with several worker and worker union it was evident that no forms of forced or trafficked labour have been used. Workers/employee	YES	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	foreign/ migrant workers directly and/or through licenced outsourcing agencies/ labour suppliers?	Abadi	entered into organization voluntarily and freely, without the threat of a penalty and they have the freedom to terminate employment without penalty given reasonable notice or as per agreement.	
	d. Who is the person responsible for selecting/ screening labour suppliers/ outsourcing agents?		There was no migrant worker in PT. Supra Matra Abadi – Teluk Panjie. Its verified during audit documentation list of employee, interview with employee and stakeholders.	
	Do the foreign workers have to pay a fee to the employment recruitment agency or labour suppliers in the		Person who responsible for selecting/screening labour suppliers was KTU (Kepala Tata Usaha) under supervision from Estate Managers.	
	workers' countries of origin? If yes, does it jeopardise decent living wage?		Employees work based on contract labour agreement which contains agreements include: working time, dependents, payroll and consent of both parties. Working hours, deductions, overtime, sickness, holiday entitlement,	
	f. Are there restrictions on workers from leaving the mill or estate or their housing facilities outside working hours?		maternity leave, reasons for dismissal, period of notice, etc described in PKB years 2015 - 2017 which have been agreed between the employees (represented by SPSI) and company.	
	g. What is the process if a worker wants to terminate their employment before their contract expires? In this case, who pays for the return transportation?			
	h. What are the penalties imposed if the workers were terminated or fired before their contract expires?			
	Who keeps the workers passports or identity documents?			
	j. If workers do not keep their passports or identity documents, is this legally allowed?			
	k. What is the process for workers' to hand over their passports or identity			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	documents to the company?  I. Do workers have unrestricted access to their passports or identity documents? Describe how workers are able to access their documents?			
6.12.2	It shall be demonstrated that no contract su  Specific Guidance: For 6.12.2: Contract substitution is the chai		Itation and agreement from the workers.	
	<ul> <li>a. Is there evidence of contract substitution occurring?</li> <li>b. Are foreign workers asked to sign a contract upon arriving in the receiving country? If yes, is that contract identical to the one signed in the country of origin?</li> <li>c. Are workers given a copy of their employment contracts? If yes, is the contract identical to the one signed at the time of recruitment?</li> </ul>	Company Policy dated 1st December 2014 Interview with stakeholders and employee on 28 February 2017 and 1 March 2017. PKB years 2015 - 2017 Field observation	Based on observation of several employee contract and public consultation with stakeholders on 28 February 2017 and 1 March 2017 and interview with employee could be demonstrated that there was no contract substitution occurred.  There was no migrant worker in PT. Supra Matra Abadi, Teluk Panjie Mill and Estate. It's verified during audit documentation list of employee, interview with employee and stakeholders.  Employees work based on contract labour agreement which contains agreements include: working time, dependents, payroll and consent of both parties. Workers was given a copy of their employment contracts and the contract was identical to the one signed at the time of recruitment.	YES
6.12.3	Specific Guidance: For 6.12.3: The special labour policy should a. Statement of the non-discriminatory prb. No contract substitution;	d include: actices; focus especially on language, safety, lab	and procedures and the evidence of implementation shall be available.	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>a. What is the company's policy and procedures for temporary or foreign/migrant workers? Does the special labour policy include: <ul> <li>Statement of the non-discriminatory practices?</li> <li>No contract substitution?</li> <li>Post-arrival orientation programme with emphasis on language, safety, labour laws, cultural practices etc.?</li> <li>The provision of decent living conditions?</li> </ul> </li> <li>b. Have the policies and procedures been implemented?</li> </ul>	<ul> <li>Interview with stakeholders and employee on 28 February 2017 and 1 March 2017.</li> <li>Worker list of Teluk Panjie Mill and Estate, PT. Supra Matra Abadi</li> </ul>	There is no migrant worker in PT Supra Matra Abadi – Teluk Panjie Mill and Estate. Its verified during audit documentation list of employee, interview with employee and stakeholders	YES
	Growers and millers respect human rights.			
6.13 <sup>2</sup>	Guidance: See Criteria 1.2, 2.1 and 6.3 All levels of operations include contracted third parties (e.g. those involved in security). Regulations related to the Human Rights refer to the Act No. 39 year 1999 regarding Human Rights.			
6.13.1	(M) A policy to respect human rights shall be documented and communicated to all levels of the workforce and operations.			
	<ul> <li>a. Is there a company policy on human rights?</li> <li>b. How is this communicated to all employees, including outsourced workers, customers and suppliers? If by training, how often is the training conducted?</li> </ul>	<ul> <li>Company Policy dated 1         December 2014.</li> <li>Attendance list of worker for         dissemination of Company         Policy – PT. Supra Matra Abadi         on 15 October 2015, 8, 10, and         12 December 2016.</li> <li>Interview with stakeholders and</li> </ul>	Policy to respect human rights has been documented in <i>Kebijakan Perusahaan</i> (Company Policy) dated 1st December 2014. Top management has commitment to respect human right refers to internationally recognised human rights set out in the International Labour Organization's Declaration on Fundamental Principles and Rights at Work. The document has been communicated to all levels of the workforce and operations based on public consultation with labour union, worker and gender committee.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul><li>c. Who has the task of communicating the policy internally and externally?</li><li>d. Does the company have any</li></ul>	employee on 28 February 2017 and 1 March 2017	The policy has been communicated to all employees, including outsourced workers, customers and suppliers by dissemination. Dissemination was conduct regularly once a year.	
	outstanding cases of human rights violations?		Person in charge to communicating the policy internally are Public Relation Officer and Estate Manager.	
			During audit and based on verification on interview with stakeholders and employee on 28 February 2017 and 1 March 2017 could be demonstrated that there was no cases of human rights violations in PT.Supra Matra Abadi Teluk Panjie Mill and Estate.	

# PRINCIPLES 7: RESPONSIBLE DEVELOPMENT OF NEW PLANTINGS

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)			
	A comprehensive and participatory independent social and environmental impact assessment is undertaken prior to establishing new plantings or operations, or expanding existing ones, and the results incorporated into planning, management and operations.						
	Guidance: The result of Strategic Environment Study (Kajian Lingkungan Hidup Strategis/KLHS) conducted by the authority shall be a major consideration in the new land development and planting.						
7.1	See also Criteria 5.1 and 6.1. Implementation of independent social and environment impact assessment may use AMDAL as part of the process. However, it is the company's responsibility to provide objective and appropriate evidence to the audit team that the full requirements of a Social and Environment Impact Analysis (SEIA) are met for all aspects of plantation and mill operation, as captures all changes over time.						
	The terms of reference should be defined and impact assessment should be carried out by accredited independent experts, in order to ensure an objective process. A participatory methodology including external stakeholder groups is essential to the identification of impacts, particularly social impacts. Stakeholders such as local communities, government and NGOs should be involved through interviews and meetings, and by reviewing findings and plans for mitigation.						
		this end, growers and millers should se	eacts. These developments can lead to some indirect/secondary impacts which are ek to identify the indirect/secondary impacts within the SEIA, and where possible vositive impacts.				

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)					
		Plans and field operations should be developed and implemented to incorporate the results of the assessment. One potential outcome of the assessment process is that the development, partially or entirely, may not proceed because of the magnitude of potential impacts.							
	For smallholder schemes, the scheme man	agement should address this criterion. Fo	or individual smallholders this criterion does not apply						
	For new planting with areas ≤ 3000 Ha, the assessment may be conducted internally or externally. And for new planting with areas > 3000 Ha, the assessment shall be conducted externally.								
	For new planting with area > 3000 Ha needs a comprehensive and independent assessment which may be in the form of AMDAL (SEIA) while areas ≤ 3000 Ha requires Upaya Pengelolaan Lingkungan Hidup (UKL) – Upaya Pemantauan Lingkungan Hidup (UPL). Social and Environment Assessment at minimum must cover:  a. Assessment of the impacts of all major planned activities, including planting, mill operations, roads and other infrastructure;  b. Assessment, including stakeholder consultation, of High Conservation Values (see Criterion 7.3) that could be negatively affected;  c. Assessment of potential effects on adjacent natural ecosystems of planned developments, including whether development or expansion will increase pressure on nearby nat ecosystems;  d. Identification of watercourses and wetlands and assessment of potential effects on hydrology and land subsidence of planned developments. Measures should be planned a implemented to maintain the quantity, quality and access to water and land resources;  e. Baseline soil surveys and topographic information, including the identification of steep slopes, marginal and fragile soils, areas prone to erosion, degradation, subsidence, an flooding;  f. Analysis of type of land to be used (forest, degraded forest, cleared land);  g. Analysis of land ownership and user rights;  h. Analysis of current land use patterns;  i. Assessment of potential social impacts on surrounding communities of a plantation, including an analysis of potential effects on livelihoods, and differential effects on women versus men, ethnic communities, and migrant versus long-term residents;								
	If internal assessment identifies sensitive son Documents of environment impact assessment. Assessment (Arstandard Environmental Impact Assessment (Arstandard Environmental Management Effort (Upwith areas of < 3000 Ha.  c. Environmental Management Document. Environmental Evaluation Document (Instrumental Environmental Environmental Evaluation Performances Environmental Evaluation Study (Studies).	ocial and environment issues or areas, the nent are the environment documents basenalisis Mengenai Dampak Lingkungan Hidaya Pengelolaan Lingkungan Hidup/UPL of (Dokumen Pengelolaan Lingkungan Hidup/DE of (Penyajian Informasi Lingkungan Hidup/ of (Penyajian Evaluasi Lingkungan Evaluasi L	dup/AMDAL) for plantation with areas of > 3000 Ha ) and Environmental Monitoring Effort (Upaya Pemantauan Lingkungan Hidup/U dup/DPLH) FLH) p/PIL)	KL) for plantation					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)				
	<ul> <li>Declaration Letter for Managing and Monitoring Environment (Surat Pernyataan Kesanggupan Pengelolaan dan Pemantauan Lingkungan Hidup/SPPL)</li> <li>And other documents required by the regulation.</li> </ul>							
	Regulations relate to the environment documents, such as: a. Government Regulation No. 27 year 2012 regarding Environment Permit b. Regulation of the Minister of Environment No. 13 year 2010 regarding Environmental Management and Monitoring Effort (UKL-UPL) and Declaration Letter for Managing and Monitoring Environment (SPKL) c. Regulation of the Minister of Environment No. 5 year 2012 regarding Environmental Evaluation Document (DELH) d. Regulation of the Minister of Environment No. 14 year 2010 regarding Environmental Management and Monitoring Document (DPPL) e. Regulation of the Minister of Environment No. 12 year 2007 regarding Environmental Management and Monitoring Document for Business and or Activities, with No Environmental Management Document. f. Regulation of the Minister of Environment No. 5 year 2012 regarding Types of Business Obliged to Have Amdal g. Regulation of the Minister of Environment No. 8 year 2006 regarding Guidance for AMDAL preparation h. Regulation of the Minister of Environment No. 17 year 2012 regarding Involvement of Community and Information Transparency in the AMDAL Process i. Decree of the Head of Bapedal No. No. 299 year 1996 regarding Technical Guidance of Social Aspects for AMDAL preparation j. Regulation of the Minister of Environment No. 11 year 2008 regarding Competence Requirements for AMDAL preparation documents and Requirements for Training Institutions							
7.1.1	in Conducting Training for AMDAL Con  (M) An independent social and environment documented.		n through a participatory methodology including the relevant affected stakeholde	rs, shall be				
	a. Is there any new plantings or operations, or expanding existing ones by the company? What is the size of the new planting area?	- Social Impact Assasment (SIA), 2012	There was no new planting since November 2005. There was only replanting.	NA				
	b. Has an independent social and environmental impact assessment (SEIA) been documented for the new plantings?							
	c. Are the impact assessments prepared by accredited independent experts?							
	d. Are all environmental and social impacts adequately identified?							
	e. Is the SEIA undertaken based on the							

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	scope of operation?			
	f. Is the SEIA undertaken in a participatory manner, including the relevant affected stakeholders?			
	<ul> <li>g. Does the SEIA assessment include and as a minimum:</li> <li>Assessment of the impacts of all major planned activities, including planting, mill operations, roads and other infrastructure?</li> <li>Assessment, including stakeholder consultation, of High Conservation Values (see Criterion 7.3) that could be negatively affected?</li> <li>Assessment of potential effects on adjacent natural ecosystems of planned developments, including whether development or expansion will increase pressure on nearby natural ecosystems?</li> <li>Identification of watercourses and wetlands and assessment of potential effects on hydrology and land subsidence of planned developments. Measures should be planned and implemented to maintain the quantity, quality and access to water and land resources?</li> <li>Baseline soil surveys and topographic information, including the identification of steep slopes,</li> </ul>			
	marginal and fragile soils, areas			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	prone to erosion, degradation, subsidence, and flooding?  • Analysis of type of land to be used (forest, degraded forest, cleared land)?  • Analysis of land ownership and user rights?  • Analysis of current land use patterns?  • Assessment of potential social impacts on surrounding communities of a plantation, including an analysis of potential effects on livelihoods, and differential effects on women versus men, ethnic communities, and migrant versus long-term residents?  • Identification of activities which may generate significant GHG emissions?  h. What were the main findings of the assessment?  i. Were secondary impacts of oil palm			
7.1.2	development identified in the SEIA?  Appropriate management planning and oper	rational procedures shall be developed a	and implemented to avoid or mitigate identified potential negative impacts.	
1.1.2	a. Does the findings of the SEIA uncover any negative impacts? If yes, has a management plan and operational procedures been developed to mitigate the negative impacts?  b. Has the management plan and	NA	There was no new planting since November 2005. There was only replanting.	NA

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	operational procedures been implemented?					
	Where the development includes an outgrov	ver scheme ( <i>skema kemitraan</i> ), the imp	acts of the scheme and the implications of the way it is managed shall be given pa	rticular attention.		
7.1.3	Specific guidance: For 7.1.3.: Outgrower scheme is a farmer s	celling the FFB through exclusive contra	ct to the growers and millers. Schemed smallholders (plasma) included into this so	cheme.		
	Are any outgrowers involved in the new plantings?	NA	There was no new planting since November 2005. There was only replanting.	NA		
	b. Has management prepared a plan for the outgrower scheme?					
	c. Does the SEIA include an assessment of impacts and the implications of the way the outgrower scheme is managed?					
	Soil surveys and topographic information are	used for site planning in the establish	hent of new plantings, and the results are incorporated into plans and operations.			
	Guidance:	and Environmental Impact Assessment	(SEIA) (see Criterion 7.1) but need not be done by independent experts.			
7.2	availability, stoniness and fertility to ensure information should be used to plan planting appropriate road construction, rapid establis	long-term sustainability of the developm programs, etc. Measures should be plan hment of land cover, protection of riverb	nal scale and include information on soil types, topography, hydrology, rooting depent. Soils requiring appropriate practices should be identified (see Criteria 4.3 and need to minimize erosion through appropriate use of heavy machinery, terracing of banks, etc. Areas located within the plantation perimeters that are considered unsunservation or rehabilitation as appropriate (see Criterion 7.4).	7.4). This n slopes,		
	Assessing soil suitability is also important for smallholders, particularly where there are significant numbers operating in a particular location. Information should be collected on soil suitability by companies planning to purchase Fresh Fruit Bunches (FFB) from outgrowers scheme (skema kemitraan) in certain location. Companies should assess this information and provide information to smallholders involving in the outgrowers scheme, and/or in conjunction with relevant government/public institutions and other organizations (including NGOs) provide information in order to assist independent smallholders to grow oil palm sustainably.					
	One of referred guidances is on the table 1	page. 6) regarding Land Suitability Crite	eria for Oil Palm in the Technical Guidance for Developing Oil Palm Estate issued	by Directorate		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY (	OF FINDINGS FOR	R EACH INDIC	ATOR		COMPLIANCE (YES/NO)
	General of Estate Crops, Ministry of Agricult	ture, 2006.						
7.2.1	(M) Soil suitability maps or soil surveys ade	quate to establish the long-term suitabilit	establish the long-term suitability of land for oil palm cultivation shall be available and taken into account in plans and					
	a. Are soil suitability/survey maps for the planted areas available or in place?     • Is the map adequate to establish the long-term	Maps of soil type in Teluk Panjie     Estate were available in scale 1 :     40,000     Field observation in Teluk Panjie     Estate	Maps of soils survey by available for Teluk Panjie Based on maps of soils ty Estate. Soil characteristic	e Estate. The map pe, there are no fr	os included m agile soils pre	aps of fr	agile soils.	YES
	suitability of land for oil palm cultivation?		KELAS LERENG	JENIS TANAH	LUAS (Ha)	%		
	Are the soil suitability maps or		Flat-undulating (0-8%)	Endoaquepts	1,556	40		
	soil surveys appropriate to the		Flat-undulating (0-8%)	Hapludults	611	16		
	scale of operation?		Flat-undulating (0-8%)	Dystrudepts	174	4		
	<ul> <li>Does the soil suitability maps or soil surveys include information</li> </ul>		Steep (>30%)	Dystrudepts	446	12		
	on soil types, topography, and		Flat-Wavy (0-8%)	Humaquepts	1,068	28		
	hydrology, rooting depth,		TOTAL		3,855	100		
	moisture availability, stoniness and fertility?  • Do the soil suitability maps or soil surveys identify soils requiring appropriate practices?							
	<ul> <li>b. Are there any areas located within the plantation perimeters that are considered unsuitable for long-term oil palm cultivation?</li> <li>Are such areas delineated in the plans?</li> <li>Are there areas set aside for conservation?</li> <li>Or are there plans for rehabilitation as appropriate?</li> </ul>							
	c. Does the company plan to purchase Fresh Fruit Bunches (FFB) from							

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	potential developments of independent suppliers in a particular location?  d. If yes, the following information should be obtained:  • Is information on soil suitability collected and assessed?  • Has the company provided information on soil suitability to the independent smallholders in order to assist them to grow oil palm sustainably?					
7.2.2	a. Does the area where plantings are done require drainage or irrigation?  b. If yes, is there adequate topographic information to guide the planning of drainage and irrigation systems?  c. Is the topographic information and best practices taken into consideration during the development of roads and infrastructure?	<ul> <li>Maps of soil type in Teluk Panjie         Estate were available in scale 1:         40,000</li> <li>Field observation in Teluk Panjie         Estate</li> </ul>	Based on the above mentioned maps, there were no fragile soils present at Teluk Panjie. Estates were developed based on land suitability.  The topographic information and best practices was taken into consideration during the development of roads and infrastructure.	YES		
7.3	New plantings since November 2005 have not replaced primary forest or any area required to maintain or enhance one or more High Conservation Values.  Guidance:  This Criterion applies to forests and other vegetation types. This applies irrespective of any changes in land ownership or farm management that have taken place since November 2005 unless if previous owner have conducted HCV assessment.  HCVs may be identified in restricted areas of a landholding, and in such cases new plantings can be planned to allow the HCVs to be maintained or enhanced. This refers to the Guidance for HCV Management and Monitoring approved by the RSPO.  The HCV assessment process requires appropriate training and expertise, and will include consultation with local communities, particularly for identifying social HCVs. HCV					

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)			
	assessments should be conducted according to the Guidance for Identifying HCV in Indonesia (HCV Toolkit Indonesia) of 2008 or its revision.						
	Developments should actively seek to utilise forests and HCV through the use of all available.		nd on mineral soil. Plantation development should not put <mark>direct or</mark> indirect pressu	re on <mark>primary</mark>			
	Although the planned development is considerated	stent with the landscape planning by the	local and national government, the requirements of protecting HCV still shall be	met.			
	For new planting with areas ≤ 3000 Ha, assessment of HCV can be conducted internally and externally. If the assessment of HCV is conducted internally, in accordance with the scheme of HCV RSPO using ALS system, assessor team leader of HCV shall be an assessor who has obtained license of HCV Assessor from HCVRN. Peer review from the competent party shall be conducted referring to the Common Guidance for the Identification of HCV 2013. For the new planting with the area > 3000 Ha, the assessment of HCV sl be conducted by the external party who has obtained license of HCV Assessor from HVCRN.						
		as obtained license of HCV Assessor from	V areas where conversion can jeopardize large areas or species, the HCV assess m HCVRN (see Guidance: Criterion 7.2). HCV areas can be very small. Once esta				
7.3.1	(M) There shall be evidence that no new plantings have replaced primary forest, or any area required to maintain or enhance one or more High Conservation Values (HCVs), since November 2005. New plantings shall be planned and managed to best ensure the HCVs identified are maintained and/or enhanced (see Criterion 5.2).  Specific Guidance:  For 7.3.1: Evidence should include historical remote sensing imagery which demonstrates that there has been no conversion of primary forest or any area required to maintain or enhance one or more HCV. HCV Assessment should apply satellite or aerial photographs, land use maps and vegetation maps should be used to inform the HCV assessment.  Where land has been cleared since November 2005, and without a prior and adequate HCV assessment, it will be excluded from the RSPO certification programme until an adequate HCV compensation plan has been developed and accepted by the RSPO.						
	<ul> <li>a. Since November 2005, have any new plantings replaced primary forest, or any area required to maintain or enhance one or more High Conservation Values (HCVs)? If yes, was an adequate HCV assessment carried out prior to the clearing of the land?</li> <li>b. Where HCVs have been identified on</li> </ul>	NA	There was no new planting since November 2005. There was only replanting.	NA			
	the land that is intended for new plantings, have new plantings been planned and managed to best ensure the HCVs identified are maintained						

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	and/or enhanced (see Criterion 5.2)?			
	c. Are there finalised HCV maps and areas endorsed/signed off by management showing type of HCV and area coverage (ha)?			
	d. Has the company comply with NPP procedures? i.e. NPP documents was submitted and put for public notification.			
	e. Is CB verification of NPP documents include field verification? If not, field verification of HCV is required during certification audit.			
	f. Where land has been cleared since November 2005, and without a prior and adequate HCV assessment, is there evidence that an adequate HCV compensation plan for the affected area has been developed and accepted by the RSPO?			
7.3.2	(M) Reports of comprehensive HCV assessment shall be conducted prior to any		tation and includes record of land-use change since November 2005, shall be available	ailable. This HCV
	a. Is the prepared HCV assessment comprehensive? Was the assessment prepared in consultation with the affected stakeholders prior to any conversion or new planting?	NA	There was no new planting since November 2005. There was only replanting.	NA
	b. Do the HCV assessments include land use change analysis to determine changes to the vegetation since November 2005? (This analysis			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	shall be used, with proxies, to indicate changes to HCV status)			
7.3.3	Records of land preparation and clearing da	tes shall be available.		
	Are the dates of land preparation and commencement recorded?	NA	There was no new planting since November 2005. There was only replanting.	NA
7.3.4	(M) An action plan shall be developed that d procedures (see Criterion 5.2).		t to the findings of the HCV assessment, and that references the grower's relevan	t operational
	Has the company developed an action plan that describes operational actions consequent to the findings of the HCV assessment?	NA	There was no new planting since November 2005. There was only replanting.	NA
	b. Does the action plan reference the grower's relevant operational procedures (see Criterion 5.2)?			
7.3.5	and negative changes to the livelihood as a  Specific Guidance:	result of plantation operations. Such ma	dentify the area required by such community to fulfill its basic needs, by considering the shall be included in the HCV analysis and management plan (see Criteria 5.2).	
	a. Have areas required by affected communities to meet their basic needs, taking into account potential positive and negative changes in livelihood resulting from proposed operations, been identified in consultation with the communities?	aptive to changes in HCV 5 and 6. Decis NA	There was no new planting since November 2005. There was only replanting.	NA

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	b. Have these areas been incorporated into HCV assessments and management plans (see Criterion 5.2)?			

Extensive planting on steep terrain, and/or marginal and fragile soils, including peat, is avoided.

#### Guidance:

The process of identifying fragile and marginal soil should be conducted after getting Plantation Business Permit (IUP)

Total area planting on fragile soils including peat whitin the new development shall not be greater than 100 Ha or 20% of the total area, whichever is smallest (see Criterion 4.3).

Adverse impacts may include hydrological risks or significantly increased risks (e.g. fire risk) in areas outside the plantation (see Criterion 5.5). The legal aspect of compliance within this national interpretation document shall follow the changed laws and regulations but should at least meet the above minimum limit.

Planting on peat soils should not be conducted on peat with ≥3 m depth. If planting conducted on peat with <3 m depth, then the area (as regulated by Regulation of the Minister of Agriculture No. 14 year 2009: Guidance on Peatland Utilization for Oil Palm Cultivation) shall meet the following requirements:

- a. Within designated cultivation area
- b. Whereas the proportion of ≤ 3 m depth of peat and mineral soil (if any) is minimal 70% of the total concession area
- c. The mineral soil below peat layer is not quartz sand or acidic sulfate soil
- d. The peat soils maturity level is mature (sapric)
- 7.4 e. The fertility level is eutropic

Cultivation on peatland must also comply with Government Regulation No 71 year 2014 concerning the Protection and Management of Peatland Ecosystems

Excessive slope is defined as slope more than 40% referring to Regulation of the Minister of Agriculture No.11/Permentan/OT.140/3/2015 regarding Guidance of Indonesia Sustainable Palm Oil and the Regulation of the Minister of Agriculture No. 47 year 2006 regarding General Guidance for Agriculture at Mountain Area.

Soil conservation measures (such as terracing, individual terrace, legume cover crops, silt pit, frond stacking, etc.) should be conducted.

Soil suitability should be determined using crop and environmental suitability criteria.

Those identified as marginal and/or problematic should be avoided if the soil cannot be improved through agricultural cultivation.

The risky and marginal soils may include sandy soils, low organic content soils, and potential or actual acid sulphate soils. Suitability of these soils is also influenced by other factors including rainfall, terrain and management practices.

These areas may only be developed for new plantations which have adequate management plans based on best management practices. Failure due to extensive plantings should be avoided on these soil types.

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)		
	Fragile soils on which extensive planting sha This activity should be integrated with the so Excessive planting on fragile soil refer to An Wetland definition refers to RAMSAR.	ocial and environmental impact assessment 2 Generic RSPO P&C, 2013.	nent (SEIA) required by Criterion 7.1.			
7.4.1	(M) Indicative maps showing marginal and f  Minor to Major	Indicative maps showing marginal and fragile soils, including excessive gradients and peat soils, shall be available and used to identify areas to be avoided.  or to Major				
	Are there maps identifying marginal and fragile soils, including excessive gradients and peat soils?	Topographic Map, Slope Class Maps and Map Soil Type and Slope Class Map scale 1: 25,000	Based on Map of Soil type Unit, There are no areas of marginal land/fragile soil in Teluk Panjie Estate.	YES		
	b. If peat is present, does the map show the extent, nature, and depth of peat?					
	c. Are the maps used to identify areas that are inappropriate for planting?					
	d. Have the maps been incorporated for use in the social and environmental impact assessment (SEIA)?					
	e. Is there evidence that planting on extensive areas of peat soils and other fragile soils have been avoided?					
7.4.2	(M) Where limited planting on fragile and marginal soils, including peat, is proposed, a documented plan shall be developed and implemented to protect them without incurring adverse impacts.					
	<ul> <li>a. Are there plans to protect planted areas on fragile and marginal soils, including peat from adverse impacts?</li> <li>b. Does the plan take into consideration specific control and NI thresholds, including: <ul> <li>Slope limits;</li> </ul> </li> </ul>	SOP Land Preparation (AA-APM-OP-1100.02-R1)     Consolidation (AA-APM-OP-1100.16-R1)     Soil and Water Conservation (AA-APM-OP-1100.05-R1)	The organisation has management strategy for planting on slopes above certain limit such as terracing, as referred to company's SOP and work instructions. The work instruction described preparation for planting including planting on slopes area has been developed by organisation. System for planting on slopes area was provided through terracing, levelling of terrace, planting legume cover crops and determining of planting space.	YES		

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	<ul> <li>List of soil types that need to be avoided, especially peat soil;</li> <li>Proportion of plantation areas that can include marginal / fragile soil.</li> <li>c. Has the plan been implemented?</li> </ul>		Practices to control and minimize erosion have been applied by:  Terracing  Making the catchment where runoff water, called: "Tapak Kuda".  Making the catchment where runoff water, called "Rorak".  Planting legume cover crop.	
	No new plantings are established on local peoples' land where it can be demonstrated that there are legal, customary or user rights, without their free, prior and informed consent. This is dealt with through a documented system that enables these and other stakeholders to express their views through their own representative institutions.  Guidance:  This activity should be integrated with the Social and Environmental Impact Assessment (SEIA) required by Criterion 7.1.			
	Where new plantings are considered to be acceptable by the communities, management plans and operations should minimise the adverse impacts (such as disturbing sacred site and promote positive ones. Agreements with indigenous people, local communities and other stakeholders should be made without coercion or other undue influence (see Guidance for Criterion 2.3).			
7.5	Where communities decline to release lands enclaving or other mutually agreed schemes		ller must explore legal alternatives such as leasing or renting or securing commun osed development.	ity land or
	Relevant stakeholders include those affected	d by or concerned with the new planting	S.	
	Free, prior and informed consent (FPIC) sho endorsed Free, Prior and Informed Consent		roughout the supply chain. Please refer to FPIC guidelines approved by the RSPC 2015).	) (RSPO
	Customary and user rights shall be demonst	trated through participatory mapping as	part of the FPIC process.	
	Verification evidence may be in the form of with the community.	documents on socialization to the affect	ed community, agreement or disagreement from the community, communication a	nd consultation
7.5.1	(M) Evidence shall be available that affected local peoples understand they have the right to say 'yes' or 'no' to operations planned on their lands before and during initial discussions, during the stage of information gathering and associated consultations, during negotiations, and up until an agreement with the grower/miller is signed and ratified by these local peoples (see Criteria 2.2, 2.3, 6.2, 6.4 and 7.6)			these local
	Does the new planting area include 'local people's land'?	NA	There was no new planting since November 2005. There was only replanting.	NA
	b. If yes, has the community given their consent?			
	c. Is there evidence to demonstrate that			

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	the consent/agreement has been given?			
	d. Has the community been given the opportunity to say 'no' to the proposed development?			
	e. Are the principles of the FPIC process followed?			
	Where it can be demonstrated that local pec their free, prior and informed consent and no		s, they are compensated for any agreed land acquisitions and relinquishment of ri	ghts, subject to
7.6		e, as regulated by, such as, the Act No.	5 year 1994 regarding Endorsement of UN Convention on Biodiversity. r and Informed Consent Guide for RSPO Members, November 2015).	
	(M) Records of identification and assessmen			
7.6.1	Specific Guidance: For 7.6.1: This activity shall be integrated w	ith the social and environmental impact	assessment (SEIA) required by Criterion 7.1.	
	Does the SEIA include the identification and assessment of legal, customary and user rights of the area?	NA	Land acquisition from local communities has been done in 1995, therefore the indicator 7.6 Major 1 consider as not applicable.	N/A
	b. Does the company have SOPs to identify and assess any legal, customary and user rights of the local peoples?			
	c. Is there any known notification from the stakeholders claiming to have legal, customary and/or user rights on the land for the new planting area?			
	d. Has the claim been identified and assess according to the			

protocol/SOP? Does the process follow and respect the FPIC principles?  Has the process of identification and assessment been recorded/			
documented and made publicly available?			
A procedure for identifying people entitle	ed to compensation shall be available.		
Does the company have a system in place to identify people and/or community groups entitled to compensation?  Is the system documented?  Does the system follow and respect the FPIC principles?	SOP AA-GL-5003.1-R1	Calculation and compensation method for land has been described in a procedure. This mechanism was explicitly defined in the same procedure of "land conflict handling". Procedure included FPIC for communication and consultation with the local communities and other affected or interested parties.	YES
Records of calculation system and distri	bution of fair compensation shall be ava	ilable	
Does the company have a system in place to calculate and distribute fair compensation (monetary or otherwise)?  Is the system documented and publicly made available?  Does the system follow and respect the FPIC principles?	SOP AA-GL-5003.1-R1	Calculation and compensation method for land has been described in a procedure. This mechanism was explicitly defined in the same procedure of "land conflict handling". Procedure included FPIC for communication and consultation with the local communities and other affected or interested parties.	YES
	Does the company have a system in place to identify people and/or community groups entitled to compensation?  Is the system documented?  Does the system follow and respect the FPIC principles?  Records of calculation system and distribute fair compensation (monetary or otherwise)?  Is the system documented and publicly made available?	place to identify people and/or community groups entitled to compensation?  Is the system documented?  Does the system follow and respect the FPIC principles?  Records of calculation system and distribution of fair compensation shall be available and distribute fair compensation (monetary or otherwise)?  Is the system documented and publicly made available?  Does the system follow and respect	Does the company have a system in place to identify people and/or community groups entitled to compensation?  Is the system documented?  Does the system follow and respect the FPIC principles?  Does the company have a system in place to calculation system and distribution of fair compensation shall be available  Does the company have a system in place to calculate and distribute fair compensation (monetary or otherwise)?  Is the system documented and publicly made available?  Does the system follow and respect  SOP AA-GL-5003.1-R1  Calculation and compensation method for land has been described in a procedure. This mechanism was explicitly defined in the same procedure of "land conflict handling". Procedure included FPIC for communication and compensation with the local communities and other affected or interested parties.

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	Does the company provide communities that have lost access and rights to land for plantation expansion opportunities to benefit from plantation development?	NA	Land acquisition from local communities has been done in 1995, therefore the indicator 7.6 Minor 4 consider as not applicable.	NA
7.6.5	The process and outcome of any compensa	tion claims shall be documented and ma	ade available to the affected communities and their representatives.	
	Is the process and outcome of any compensation claims documented and made publicly available?	SOP AA-GL-5003.1-R1	This procedure of Calculation and compensation has been notified to stakeholders even no possible land acquisition at current time.	YES
7.6.6	Evidence shall be available that the affected communities and rights holders have access to information and advice that is independent of the project proponent, concerning the legal, economic, environmental and social implications of the proposed operations on their lands.  Specific Guidance:  For 7.6.6: Growers and millers will confirm that the communities (or their representatives) gave consent to the initial planning phases of the operations prior to Plantation Business Permit (Izin Usaha Perkebunan/IUP) and if requested, Land Title (Hak Guna Usaha (HGU)/Hak Guna Bangunan (HGB)) to the grower and miller.  There is documented evidence that communities were informed prior to being asked to release lands to growers and millers that a legal consequence of the grower or miller acquiring a HGU/HGB over their lands is that this will permanently extinguish their land rights within the same area.  Related to 7.6.6, the evidences can be a company's policy to give community freedom to get information, and also socialization to the affected community.			
	<ul> <li>a. Is there record to show that the community and rights holders have freedom to access information and independent advisor(s) concerning the legal, economic, environmental and social implications of the proposed operations on their lands?</li> <li>b. Is there evidence to show that the company has sought the community and the right holders' consent to the initial planning phases of the operations prior to the new issuance</li> </ul>	- "List Dokumen dan Informasi Untuk diakses Publik PT DAS"	Documents available to the public specified in the in "List Dokumen dan Informasi Untuk diakses Publik PT DAS". Documents available to the public and stakeholder can be provided to stakeholders according to their relevance through a written request to the organization. List of information available in Indonesian and easily understood by stakeholder. Documents available to the public placed in the respective sections within the organization. Such as land title right/ HGU certificate placed in KTU, Occupational health and safety plans document placed in Sustainability staff.  Information provided adequate at minimum, an information summary of the document listed such as:  Land titles/user rights (Criterion 2.2)	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	of a concession or land title?  c. Did the communities (or their		<ul> <li>Legal boundaries ,land use, classification, total area, grant title, permit validity , NCR rights</li> </ul>	
	representatives) give consent to the		<ul> <li>Occupational health and safety plans (Criterion 4.7);</li> </ul>	
	initial planning phases of the operations prior to the new issuance of a concession or land title?		<ul> <li>risk assessment and mitigation, emergency response plan, training, accident records</li> </ul>	
			<ul> <li>Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8);</li> </ul>	
			- main social and environmental impacts and mitigation measures,	
			HCV documentation (Criteria 5.2 and 7.3);	
			<ul> <li>identification on HCV areas, maps, management and monitoring HCV</li> </ul>	
			<ul> <li>Pollution prevention and reduction plans (Criterion 5.6);</li> </ul>	
			- identification of pollutants, management and reduction measures	
			<ul> <li>Details of complaints and grievances (Criterion 6.3);</li> </ul>	
			- nature of complaints, parties involved, status of case	
			<ul> <li>Negotiation procedures (Criterion 6.4);</li> </ul>	
			- SOP, consultative, neutral, inclusiveness, timeframe, responsibility	
			<ul> <li>Continual improvement plans (Criterion 8.1);</li> </ul>	
			- for all elements under 8.1,	
			Public summary of certification assessment report;	
			- follow RSPO format	
			Human Rights Policy (Criterion 6.13).	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			- policy statement should comply to the requirements of 6.13	
7.7	No use of fire in the preparation of new plan	tings other than in specific situations, as	s identified in the ASEAN guidelines or other regional best practice.	
7.7.1	(M) Records of zero burning implementation be available.	on land clearing, referring to the ASEA	N Policy on zero burning (2003) and recognised techniques based on the existing	regulations shall
	<ul> <li>a. Is there evidence of land preparation by burning?</li> <li>b. (The auditors shall conduct site verification of the newly planted site which will include interviews with workers).</li> <li>c. Was land prepared using the burn method due to reasons or specific situations, as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burnings' 2003, or comparable guidelines in other regions?</li> <li>d. If the burn method has been used for land preparation, has the company complied with the requirements of 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions?</li> </ul>	Procedure replanting (AA-APM-OP-1100.20-R1)	Land preparation on period 2005 – 2009 during conversion from rubber plantation to oil palm plantation was zero burning.	YES

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	e. Is document showing proper justification for such activity available?				
	In exceptional cases where fire has to be us Implementation of the ASEAN Policy on Zer		shall be evidence of prior approval of the controlled burning as specified in 'Guid es in other regions.	elines for the	
7.7.2		I levels of caution are required for use o	is the most effective and least environmentally damaging option for minimizing to f fire on peat. This should also refer to the ASEAN Policy on Zero Burning (2003)	and respective	
	a. In exceptional cases where fire has to be used for preparing land for planting, is there evidence of prior approval of the controlled burning as specified in 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003, or comparable guidelines in other regions?	Not Applicable	Not Applicable	N/A	
	b. Was the activity incorporated in the SEIA report?				
	c. What were the mitigation measures? Was it implemented?				
	Preamble  It is noted that oil palm and all other agricultural crops emit and sequester greenhouse gases (GHG). There has already been significant progress by the oil palm sector, especially in relation to reducing GHG emissions relating to operations. Acknowledging both the importance of GHGs, and the current difficulties of determining emissions, the following new Criterion is introduced to demonstrate RSPO's commitment to establishing a credible basis for the Principles and Criteria on GHGs.				
7.8	Growers and millers commit to reporting on accuracy with current knowledge and metho		ith new developments. However, it is recognised that these emissions cannot be	projected with	
	Growers and millers commit to plan develop consensus of the RSPO GHG WG2).	ment in such a way to minimise net GH	G emissions towards a goal of low carbon development (noting the recommenda	tions agreed by	
	Growers and millers commit to an implement	tation period for promoting best practice	s in reporting to the RSPO, and after December 31st 2016 to public reporting. G	rowers and millers	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)	
	make these commitments with the support of all other stakeholder groups of the RSPO.				
	New plantation developments are designed to minimise net greenhouse gas emissions.				
	Guidance This Criterion covers plantations, mill operations, roads and other infrastructure. It is recognised that there may be significant changes between the planned and final developmentarion, hence the assessment may need to be updated before the time of implementation.				
	Public reporting is desirable, but remains vo	luntary until the end of the implementati	on period.		
7.8	Once established, new developments should	d report on-going operational, land use	and land use change emissions under Criterion 5.6.		
7.0	According to the recommendation from RSPO GHG Working Group 2, the total carbon emission (above and below ground) from new development area ideally is not bigger than carbon that can be absorbed in one rotation period of all new developments (i.e. average of oil palm trees, riparian buffer zone, and the set aside forest area). To help achieving this, the plantation should be developed in area with low carbon stock (i.e. mineral soil, area with low biomass, etc) or within area that currently is being utilized for agriculture or intensive plantation whose owner has agreed to convert the areas into oil palm. The agreed methodology to assess and report on carbon stock and emission sources as well as default number for the both estimation is now being developed by RSPO.				
	As guidance, low carbon stock areas are defined as areas with (above and below ground) carbon stores, where the losses as a result of conversion are equal or smaller to the gains in carbon stock within the new development area, including set aside areas (non- planted area) for one rotation period.				
7.8.1	Specific Guidance: For 7.8.1: GHG identification and estimates	can be integrated into existing processe	d estimate the carbon stocks. It is acknowledged that there are other tools and me		
	The RSPO PalmGHG tool or an RSPO-endorsed equivalent will be used to estimate future GHG emissions from new developments using, amongst others, the data from the RSPO carbon assessment tool for new plantings.				
	Parties seeking to use an alternative tool for new plantings will have to demonstrate its equivalence to the RSPO for endorsement.				
	a. Is there an assessment conducted to identify and estimate the carbon stock in the proposed development area and major potential sources of	Not Applicable	Conversion from rubber plantation to oil palm plantation was done on period 2005 – 2009.	N/A	

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
	emissions that may result directly from the development?			
	b. What are the tools and methodologies used to identify and estimate the carbon stock and potential sources of emission?			
	c. Has the results of the carbon stock assessment been submitted and reported to RSPO according to RSPO procedures and timeline?			
7.8.2	into oil palm. Millers are encouraged to adopt developments.	I to establish new plantings on mineral so to the tow-emission management practices (and RSPO best management practices for so, but not limited to:	oils, in low carbon stock areas, and cultivated areas, which the current users are verse. It is not be the current users are verse. It is not be the current of palm oil mill effluent (POME), efficient boilers etc.) in not the minimization of emissions during the development of new plantations	ew
	a. Is there a plan to minimise net GHG emissions from new development?     b. Does this plan take into account avoidance of land areas with high carbon stocks, sequestration options and low-emission management practices?	Not Applicable	Conversion from rubber plantation to oil palm plantation was done on period 2005 – 2009.	N/A

# PRINCIPLES 8: COMMITMENT TO CONTINUAL IMPROVEMENT IN KEY AREAS OF ACTIVITY

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
8.1	Guidance: Growers should have a system to improve prace smallholders, there should be systematic guidant.  The minimum specific performance for key indice Several standards related to Criteria 4.2, 4.3, 4.  Leaf analysis at least on yearly basis.  Soil analysis should be done periodically be Plantable slope < 40%.  BOD of effluent used forLand Application is For planting on peat, the water table should an average of 60 cm (between 50 – 70 cm cultivation on peat, June 2012 or as per extifields, and watergates at the discharge points Regulations regarding water table on peat may 1. Government Regulation No. 71 year 2014 2. Regulation of the Minister of Agriculture No. 3. Regulation of the Minister of Agriculture No.	tices in line with new information and to note and training for continual improver eators is based upon the existing regul 4, and 4.5: assed on company's consideration as maximum 5000 ppm, and for dischared to be maintained at an average of at le below ground surface as measured it isting regulation if equal or shallower ints of main drains (Criteria 4.4 and 7.4 refer, but not limited, to: regarding Protection and Management to 14 year 2009 regarding Guideline of the 11 year 2015 regarding Guideline of	ations and best plantation practices (Criteria 4.2, 4.3, 4.4, and 4.5).  Training to the water body is maximum 100 ppm The set 50 cm (40 – 60 cm) below ground surface measured with groundwater piezon The set water collection drains as per the Manual Best Management Practices for exist The seasured through a network of appropriate water control structures e.g. weirs, set 1).  It of Peat Ecosystem Toil Palm Cultivation on Peat Toil Palm Cultivation on Peat Toil Palm Sustainable Palm Oil Plantation (ISPO)	workforce. For meter readings, or ting oil palm andbags, etc. in
8.1.1	<ul> <li>(M) The action plan for monitoring shall be avail minimum, these shall include, but are not neces</li> <li>Reduction in use of certain chemicals (Crit</li> <li>Environmental impacts (Criteria 4.3, 5.1 ar</li> <li>Waste reduction (Criterion 5.3);</li> <li>Pollution and greenhouse gas (GHG) emis</li> <li>Social impacts (Criterion 6.1);</li> <li>Optimising the yield of FFB production (Criterion 6.1)</li> </ul>	esarily be limited to: erion 4.6); d 5.2); sions (Criteria 5.6 and 7.8);	social and environmental impacts and routine evaluation of the plantation and m	ill operations. As a

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
NO			Several continuous improvement programme especially for environment issue has been developed for year period 2016, some already executed and some still on progress, such as:  Reduction in use of pesticides Reduction of paraquat use  Environmental impacts: Reduction in fossil fuel consume by implementing biogas to supply electricity Reduction hour meter of backhoe loader from 74 HM/month to be 65 HM/month  Waste reduction: Recycle the condensate water discharge water dilution  Pollution and GHG emission Use of fibre and shells for boiler fuel	
	<ul> <li>g. Does the action plan include strategies for:</li> <li>Reduction in use of pesticides (Criterion 4.6)? Is IPM widely implemented?</li> <li>Environmental impacts (Criteria 4.3, 5.1 and 5.2)?</li> <li>Waste reduction (Criterion 5.3)?</li> <li>Pollution and greenhouse gas (GHG) emissions (Criteria 5.6 and 7.8)?</li> <li>Social impacts (Criterion 6.1)?</li> <li>Optimising the yield of the supply base?</li> <li>h. Do growers have a system to improve practices in line with new information and techniques, and a mechanism for disseminating this information throughout</li> </ul>		<ul> <li>Reduction in fossil fuel consume by implementing biogas to supply electricity</li> <li>Biodiversity conservation:         <ul> <li>Planting riparian zone/river border with barrier to erosion plant and native species to conserve riparian zone</li> <li>Monitoring of RTE species regularly to control the population dynamics of wildlife</li> <li>Sign board installation for HCV protection and awareness to conserve biodiversity and HCV area</li> </ul> </li> <li>Agronomy and best practice plantation:         <ul> <li>The organisation committed that Paraquat only used for specific species: a few species of ferns, such as: Stenochlaena and Lycopodiophyta.</li> </ul> </li> <li>Regular evaluation of plantation was performed through internal and external audits. The above audit reports indicated that any gaps against standard operation procedure of plantation and operation were noted. Corrective action plan was issued and implemented to demonstrate effort for compliance as well as continual improvement.</li> </ul>	
	the workforce?		The organisation has program monthly briefing to workers for disseminating all aspects in Estate. Sustainability team has program to visit Mill and Estate	

## Audit Report

NO	CRITERION / INDICATOR CHECKLIST	OBSERVATIONS & OBJECTIVE EVIDENCE	SUMMARY OF FINDINGS FOR EACH INDICATOR	COMPLIANCE (YES/NO)
			periodically to ensure that corrective action was taken to all non-conformances to avoid reoccurrence of the non-conformances and assist in external audit preparation.	

## 3.3.2 Mill Supply Chain Requirements

The FFB source is one (1) organisation owned by PT. Supra Matra Abadi and third party estates. The third party estates are excluded from certification. All FFB are processed together, both from the Teluk Panjie Estate and the third party estates. Therefore the Model selected is Mass Balance and RSPO Supply Chain Module E was used as audit criteria.

The detail of FFB processed in Teluk Panjie Mill is described in Table 7, Table 8 and Table 9 presented in this report.

## 3.3.2.1 Supply Chain Certification Standard

#### PART A COMPANY DETAIL

Company Name (covered by certification): PT. SUPRA MATRA ABADI			
RSPO member name: PT. INTI INDOSAWIT SUBUR	RSPO member number: 1-0022-06-000-00		
RSPO IT Platform Registration number: RSPO_PO1000002146			
Site Address: Teluk Panjie Village, Kampung Rakyat District, Labuhan E	Batu Regency, North Sumatera IDN		
Management Representative: Ismail (Mill Manager)			
Site type: Palm Oil Mill			
Site capacity: 45 MT FFB per Hour			
Certified palm product sold: 15,360 MT CPO and 3,772 MT PK			
Certified palm product used: 72,362 MT FFB			
App/Cert No: FMS40023 Audit Type: ASA2			

	T	
SAI Global Auditor/Team: Ahmad Furqon	Audit Date: 27 February 2017	Activity/Audit No:
Audit objectives		
To verify the volume of certified and uncertified FFB entering the mill	and sold volume of RSPO certified p	roducers.
Supply Chain Model:	Module E - CPO Mills (MB) Ma	ass Balance
Pertinent record period:	January to December 2016	
Estimated tonnage of certified palm product produced:	12,838 MT CPO and 3,128 MT Pk	<
Estimated of tonnage of non certified palm product produced	14,875 MT CPO and 4,675 MT Ph	<b>(</b>
String description:	Palm Oil Mill	
Outsource activity(ies) (if any):	None	
Independent third party(ies) performing outsource activity(ies): name, address and Capability	None	

# PART B SUPPLY CHAIN CERTIFICATION STANDARD

Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)	
CPO MILLS (MB) MASS BALA	NCE SUPPLY CHAIN MODELS – MODULAR REQUIREMENTS		
E.1 Definition			
certified producers. A mill may be taking delivery of	e volumes of certified and uncertified FFB entering the mill and vol f FFB from uncertified growers, in addition to those from its own co- oil palm products produced from processing of the certified FFB as	ertified land base. In	
E.2 Explanation			
E.2.1. The estimated tonnage of CPO and PK products that could potentially be produced by the certified mill must be recorded by the CB in the public summary of the P&C certification report. This figure represents the total volume of certified palm oil product (CPO and PK) that the certified mill is <b>allowed to deliver in a year</b> . The actual tonnage produced should then be recorded in each subsequent annual surveillance report.			
a. Has the estimated tonnage of CPO and PK products (that could potentially be produced by the certified mill) been recorded by the certification body (CB) in the public summary of the P&C certification report?	The estimated tonnage of CPO and PK products has been recorded by SAI Global, i.e.: Certification audit: Estimated CPO: 19,813 MT Estimated PK: 4,909 MT	С	

	Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)	
		ASA1: Estimated CPO: 15,105 MT Estimated PK: 3,707 MT		
		ASA2 : Estimated CPO : 12,838 MT Estimated PK : 3,128 MT		
b.	Does the figure represent the total volume of certified palm oil product (CPO and PK) that the certified mill is allowed to deliver in a year ?	Yes, the figure does represent the total volume of certified palm oil product (CPO and PK) that the certified mill allowed to deliver in a year.	С	
C.	Does the actual tonnage produced have to then be recorded in each subsequent annual surveillance report ?	The actual tonnage produced has been recorded in each subsequent annual surveillance report, i.e: ASA2: Actual CPO: 15,360 MT Actual PK: 3,772 MT	С	
E.2.2.	E.2.2. The mill must also meet all registration and reporting requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO IT platform or book and claim).			
a.	The mill must also meet all registration requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO IT platform	PT Supra Matra Abadi – Teluk Panjie Mill has met all registration requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO	С	

Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)
or book and claim)?	IT platform), with register number RSPO_PO1000002146.	
b. The mill must also meet all reporting requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO IT platform or book and claim)?	The mill also has met all reporting requirements for the appropriate supply chain through the RSPO supply chain managing organization (RSPO IT platform).	С

#### **E.3 Documented Procedure**

- E.3.1. The site shall have written procedures and/or work instructions to ensure the implementation of all the elements specified in these requirements.

  This shall include at minimum the following:
  - a. Complete and up to date procedures covering the implementation of all the elements in these requirements;
  - b. The name of the person having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements. This person shall be able to demonstrate awareness of the site procedures for the implementation of this standard.
- a. Does the site have written procedures and/or work instructions in place to ensure the implementation of all elements specified in these requirements?
   The Site has system documentation available on site to ensure the implementation of RSPO SCC requirements. The procedures are updated and appeared to be compliance with current standard.
   AA-MPM-OP-1400.17-R4, dated June 5<sup>th</sup>, 2016, Procedure of Traceability. The procedure was established to ensure the production of sustainable and non-sustainable CPO/PK/CPKO produced by the Mill and shipped out could be traced to the suppliers of raw material, and also to ensure the palm oil production

Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)
	<ul> <li>AA-MPM-OP-1400.18-R4, dated June 5<sup>th</sup>, 2016, Procedure of Book Keeping. The procedure described mechanism to monitor the supply chain of certified CPO, PK and CPK production are sustainable, from receipt of raw materials to the delivery of mill products (POM/KCP) and to ensure the record of number of "certified" and "non-certified" CPO, PK and CPKO production generated by POM/KCP and shipped out from the mill are "balance" in each 3-months period.</li> <li>AA-MPM-OP-1400.02-R2, procedure of FFB Receiving</li> <li>AA-MPM-OP-1400.03-R1, procedure of Sterilizer station</li> <li>AA-MPM-OP-1400.08-R1, procedure of Kernel station</li> <li>AA-MPM-OP-1400.14-R2, procedure of Storage and Delivery.</li> </ul>	
b. Are procedures / work instructions completely covering the implementation of all the elements in these requirements?	Procedures and Work Instruction are completely covering the implementation of the elements in this requirement, i.e.:  • FFB Receiving • FFB Processing • Production Recording (CPO and PK) • Product Delivery • Mill Daily Report • Three Monthly Mass Balance Report • Certified Product Claim • Record Keeping • Shipping Announcement in e Trace	С
c. Have the site had the role of the person having overall	Based on the Procedure of Traceability Top Management has	С

Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)
responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements ?	assigned personnel who having overall responsibility for and authority over the implementation of these requirements and compliance with all applicable requirements, who is the Mill Manager.  Weighing clerk responsible for data input and print out weighing card. Receiving of FFB was based on SPB (delivery note) covers whether are sustainable or non-sustainable. If sustainable then delivery note must covers:  - Estate name and block number - Year of planting - Date of harvesting - Certificate number - Batch number - Transporter identity.  All related personnel regarding Mill Manager, weighing clerk,	
	security, storage keeper etc. has been trained for refreshment of Traceability and Mass Balance on 12 September 2016.	
d. Is the person able to demonstrate awareness of the site's procedures for the implementation of this standard?	The assigned persons were able to demonstrate awareness of the site's procedures for the implementation of RSPO SCC standard.  All employees contribute to implementation of RSPO SCC have been trained by competent persons. The latest training was performed on 27 October 2015.	С
E.3.2. The site shall have documented procedures for receiving and processing certified and non-certified FFBs.		
a. Has the site had documented procedures for receiving certified FFBs ?	The Procedure of Traceability (AA-MPM-OP-1400.17-R4) and Mass Balance (AA-MPM-OP-1400.18-R4) have mentioned the	С

Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)		
	mechanism for receiving certified FFBs. The system has separated the recording of certified and non- certified FFB.			
b. Has the site had documented procedures for receiving non-certified FFBs?	The Procedure of Traceability (AA-MPM-OP-1400.17-R4) and Mass Balance (AA-MPM-OP-1400.18-R4) have mentioned the mechanism for receiving non-certified FFBs. The system has separated the recording of certified and non- certified FFB.	С		
c. Has the site had documented procedures for processing certified FFBs?	The Procedure of Traceability (AA-MPM-OP-1400.17-R4) and Mass Balance (AA-MPM-OP-1400.18-R4) have mentioned the mechanism for processing certified FFBs. The selected RSPO SC model is Mass Balance, so the mill does not have to separate the process of certified FFBs from non-certified FFBs.	С		
d. Has the site had documented procedures for processing non-certified FFBs?	The Procedure of Traceability (AA-MPM-OP-1400.17-R4) and Mass Balance (AA-MPM-OP-1400.18-R4) have mentioned the mechanism for processing non-certified FFBs. The selected RSPO SC model is Mass Balance, so the mill does not have to separate the process of certified FFBs from non-certified FFBs.	С		
E.4 Purchasing and Goods In				
E.4.1. The site shall verify and document the volumes of certified and non-certified FFBs received.				
a. Does the site verify and document the volumes of certified FFBs received ?	It was verified that receiving of FFB was traceable to the supply base unit. During weighing on weighbridge the FFB sources is identified; whether received from own estate (block number and division) or from third party. Weighing slip and receiving report issued clearly stated the weight off FFB received and its	С		

Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)
	source (certified or non-certified).  The documented Mill Operation Summary has recapitulated FFB received from own estate and from third party. Based on the report, FFB received from own estate from January to December 2015 were 58,054 MT (certified), 99,906 MT (total). The site has two weighbridge, which are:  - Avery Weigh Tronix / E1205 / Serial No.072750139 with maximum capacity of 50 MT. The weighbridge has been calibrated by UPT Metrologi Medan based on certificate No.510.3/366/MT.RP/15-TU on June 2015.	
	<ul> <li>Records of certified FFB received:</li> <li>Weighbridge card No.PTPA116101655 dated 29 February 2016 described the commodity was certified FFB, sourced from Teluk Panji Estate, Division 1, Block A87G. Nett tonnage was 3,670 KG. Time in 23.21, Time out 23.24. Transporter BK9116CK, driver Ali Akbar.</li> <li>Weighbridge card No.PTPA116101615 dated 29 February 2016 described the commodity was certified FFB, sourced from Teluk Panji Estate, Division 1, Block A87G. Nett tonnage was 6,720 KG. Time in 13.40, Time out 13.45. Transporter BK9116CK, driver Ali Akbar.</li> <li>Weighbridge card No.PTPA516101601 dated 29 February 2016 described the commodity was 3<sup>rd</sup> party FFB, sourced from Jamiatul Hasibuan. Nett tonnage was 6,992 KG. Time in 09.34, Time out 09.59. Transporter BK9271CP, driver Sugeng.</li> <li>Laporan Harian Pabrik (Mill Daily Report) dated 29 January 2017, mentioned: FFB received from own estate (certified)</li> </ul>	

Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)				
	was 233,290 KG and 89,410 non certified, and from third party 361,904 KG.	·				
b. Does the site shall verify and document the volumes of non-certified FFBs received ?	It was verified that receiving of FFB was traceable to the supply base unit. During weighing on weighbridge the FFB sources is identified; whether received from own estate (block number and division) or from third party. Weighing slip and Mill Daily Report issued clearly stated the weight off FFB received and its source (certified or non-certified).  Records of non-certified FFB received:  - Weighbridge card No.PTRA3116100118 dated 30 January 2017 described the commodity was third party FFB, sourced from FFB supplier CV. PANDAWA LIMA LAPAN TR. Nett tonnage was 7,250 KG minus dirt 335 KG become 6,825 KG. Time in 09.14, Time out 09.33. Transporter BK4215EJ, driver Andri.	C				
E.4.2. The site shall inform the CB immediately if there is a proje	E.4.2. The site shall inform the CB immediately if there is a projected overproduction of certified tonnage.					
a. Does the site inform the CB immediately if there is a projected overproduction of certified tonnage ?	The responsible personnel (Mill Manager) understood that the site have to inform CB immediately if there is a projected overproduction of certified tonnage. There is no overproduction during previous license period.	С				
E.5 Records Keeping						

	Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)
of palr	n oil and palm kernel oil that are delivered are deducted	rtified FFB and deliveries of RSPO certified CPO and PK on a three-mont from the material accounting system according to conversion ratios stative stock can include product ordered for delivery within three month ) For further details refer to Module C.	ted by RSPO. The site
a.	Does the site record and balance all receipts of RSPO certified FFB on a three-monthly basis?	The site has recorded and balanced all receipts of RSPO certified FFB on a three-monthly basis, which is on documented "Three Monthly CPO and PK Mass Balance Report".	С
b.	The site shall record and balance all deliveries of RSPO certified CPO and PK on a three-monthly basis?	The site has recorded and balanced all deliveries of RSPO certified CPO and PK on a three-monthly basis, which is on documented "Three Monthly CPO and PK Mass Balance Report".	С
C.	Are all volumes of palm oil and palm kernel oil that are delivered being deducted from the material accounting system according to conversion ratios stated by RSPO?	All volumes of palm oil and palm kernel delivered are deducted from the material accounting system according to conversion ratios stated by RSPO.	С
d.	Is the site only able to deliver Mass Balance sales from a positive stock?  Positive stock can include product ordered for delivery within three months. However, a site is allowed to sell short.(ie product can be sold before it is in stock.)	Based "Three Monthly CPO and PK Mass Balance Report" it was verified that the site only deliver Mass Balance sales from a positive stock. During the period the site does not practices sell short.	С

falls under the responsibility of the mill and does not need to be separately certified. The mill has to ensure that the crush is covered through a

	Requirements	Audit Findings / Objective Evidence	STATUS (NC/AOC/C)
signed	and enforceable agreement.		
a.	Does the mill outsource activities to an independent (not owned by the same organization) palm kernel crush, the crush still falls under the responsibility of the mill and does not need to be separately certified?	No outsourced activity	NA
b.	Does the mill have to ensure that the crush is covered through a signed and enforceable agreement?	No outsourced activity	NA

### 3.3.2.2 Supply Chain Certification System

	Supply Chain Certification System	Status ( Yes / No )
5.3.1	Has the client been made aware with necessary information concerning the RSPO Supply Chain Certification and the RSPO Rules on Communication and Claims Has the client been made aware with necessary information concerning the RSPO Supply Chain Certification and the RSPO Rules on Communication and Claims?  If potential clients have any further questions concerning the RSPO these shall be directed to the RSPO secretariat.	Yes
5.3.2	Has the client been made aware of the contractual agreement for certification services against the RSPO Supply Chain Standard and maintain a record of any agreement?	Yes
5.3.6	Has the organization been informed about the following items?	
a.	Certification process	Yes
b.	Agree logistics for the assessment and time of exit (closing) meeting.	Yes
C.	Confirm acess to all relevant documents, field sites and personnel	Yes
d.	Explain confidentiality and conflict of interest	Yes
5.3.7	Have the management documentation of the organization fully met to the requirements of the RSPO Supply Chain Certification Standard?	Yes
5.3.7	Have any issues or areas of concern been clarified to the organization?	Yes
5.3.7	Have the internal audits against RSPO supply chain standard been fully planned and underway before certification is awarded?	Yes
5.3.8	Have the organization sufficiently and adequately implemented the organizational systems, the management systems and the operational systems, including any documented policies and procedures, to meet the intent and requirements of the RSPO Supply Chain Certification Standard?	Yes

	Supply Chain Certification System	Status ( Yes / No )
5.3.8	Have the client made aware that when there is outsourcing process to the third party after certification is granted therefor SAI Global shall be informed and SAI Global decides whether an interim visit is required for the next audit?	Yes
5.3.9	Has certification audit reviewed pertinent RSPO Supply Chain records relating to the receipt, processing and supply of certified oil palm products?	Yes
5.3.10	Have all activities conducted by subcontractors complied with the intent and requirements of the RSPO Supply Chain Certification Standard	Yes
5.3.11	Have the client made aware that until they receive written confirmation of their RSPO Supply Chain certification registration and its expiry date that they are not certified and can not make any claims concerning registration?	Yes
5.3.11	Have a detail records have been compiled of the entry (opening) meeting including a list of the participants in the meeting?	Yes
5.3.11	Have the client made aware of the findings of the audit team including any deficiencies which may result in a negative certification decisions or which may require further actions to be completed before a certification decision can be taken?	Yes
5.3.11	Have the client made aware that the findings of the audit team are tentative pending review and decision making by the duly designated representatives of the certification body?	Yes

#### 3.4 Recommendation

The recommendation from this audit is your certification continue.

Audit recommendations are always subject to ratification by RSPO.

This report was prepared by: Eko Prastio Ramadhan, Nanang Rusmana, Daniel Sitompul and Ahmad Furgon.

# 3.5 Environmental and social risk for this scope of certification for planning of the surveillance audit

- Environmental risk: compliance with regulations, hazardous waste management, RKL RPL reporting
- Social risk: compliance with regulations
- OHS: prevention of hazard and risk
- HCV: compliance with regulations, remediation and compensation, replanting, NPP

# 3.6 Acknowledgement of Internal Responsibility and Formal Sign-off of Assessment Findings

Please sign below to acknowledge receipt of the assessment visit described in this report and confirm the acceptance of the assessment report contents including assessment findings.

Signed for and on behalf of PT. Supra Matra Abadi – Teluk Panjie Mill



Welly Pardede Head of Environment and Sustainability Date 29/5/2017

Signed for and on behalf of PT. SAI Global Indonesia

Inge Triwulandari Technical Manager Date

29/5/2017

## Appendix "A" - Audit Record

Date	Auditor	Audit meetings plus functions/ processes/ areas/ *shifts audited:	# Shifts*	Times* From - To
27.02.2017		1 <sup>st</sup> day : Monday		
	All	Travelling Jakarta – Kualanamu (Flight GA 180)		GA 180 05.35 – 08.00
	All	Travelling Kualanamu – Teluk Panjie		09.00 – 20.00
28.02.2017		2 <sup>nd</sup> day : Tuesday		
	All	Opening Meeting (Teluk Panjie Mill and Teluk Panjie Estate)		08.00 - 08.30
		Teluk Panjie Estate		
	Furqon	Document Review, field visit and interview  Verification of corrective action on previous non conformity  Agronomy Best Practice and Legal Criteria 2.2.1, 2.2.2 Criteria 3.1 (all indicator) Criteria: 4.1.1, 4.1.2 and 4.1.3 for estate, 4.1.4 Criteria: 4.2. 4.3, 4.5 all indicators Criteria: 4.6.1, 4.6.2, 4.6.3, 4.6.4, 4.6.5 Criteria: 4.6.7, 4.6.8, 4.6.9 Criteria: 6.10 Criteria: 7.2, 7.4, Criteria: 8.1		08.30 – 17.00
	Daniel	Document review, field visit, and interview  Verification of corrective action on previous non conformity  OHS: Criteria: 2.1 all indicators for OHS aspect Criteria: 4.6.11 Criteria: 4.7 all indicators Criteria: 4.8 all		08.30 – 17.00
	Pras	Environment: Criteria: 2.1 all indicators for environmental aspect Criteria: 4.4.1 Criteria: 4.6.6, 4.6.10 Criteria: 5.1, 5.3, 5.4, 5.5 and 5.6 all indicators Criteria: 7.1 (environment aspect), 7.7, 7.8 Criteria: 8.1  HCV: Criteria: 4.4.2 Criteria: 5.2 (all indicator) Criteria: 7.3		08.30 – 17.00

Date	Auditor	Audit meetings plus functions/ processes/ areas/ *shifts audited:	# Shifts*	Audit Repo Times* From - To
	Nanang	Document review, field visit, and interview  Verification of corrective action on previous non conformity  Social: Criteria: 1.1; 1.2; 1.3 all indicators Criteria: 2.1.1 for social aspect Criteria: 2.2.3; 2.2.4; 2.2.5; 2.2.6; 2.3 all indicator Criteria: 4.6.12 Criteria: 6.1, 6.2, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8, 6.9, 6.11, 6.12, 6.13		08.30 – 17.00
		Criteria: 7.1 (social aspect), 7.5 Criteria: 8.1  Interview with workers union, gender committee and workers		15.00
	ALL	Break		12.00 – 14.00
01.03.2017		3 <sup>th</sup> Day : Wednesday		
		Teluk Panjie Mill		
	Furqon	Document review, field visit, and interview  Time bound plan for other management units and Partial Certification Requirements Supply Chain – Mill  ISPO: Tinjauan Dokumen dan Kunjungan Lapangan  Aspek Legal  Kriteria: 1.1, 1.2, 1.3, 1.4, 1.6, 1.7, 1.9  Kriteria: 2.1.1, 2.1.3, 2.1.5, 2.3, 2.4	08.00 – 16.00	
	Daniel	Document review, field visit, and interview  OHS and Processing Best Practice: Criteria: 2.1 all indicators for OHS aspects Criteria: 4.1.1, 4.1.2, 4.1.3 for mill Criteria: 4.4.4 Criteria: 4.6.11 Criteria: 4.7 all indicators Criteria: 4.8 all		08.00 – 16.00
	Pras	Document review, field visit, and interview  Environment: Criteria: 2.1 all indicators for environmental aspects Criteria: 4.4.1, 4.4.3 Criteria: 4.6.6, 4.6.10 Criteria: 5.1, 5.3, 5.4, 5.5 and 5.6 all indicators Criteria: 8.1		08.00 – 16.00
	Nanang	Social: Criteria: 1.1; 1.2; 1.3 all indicators		08.00 – 16.00

Date	Auditor	Audit meetings plus functions/ processes/ areas/ *shifts audited:	# Shifts*	Times* From - To
		Criteria: 2.1.1 for social aspect Criteria: 2.2.3; 2.2.4; 2.2.5; 2.2.6; 2.3 all indicator Criteria: 4.6.12 Criteria: 6.1, 6.2, 6.3, 6.4, 6.5, 6.6, 6.7, 6.8, 6.9, 6.11, 6.12, 6.13 Criteria: 8.1		
		Public consultation with external stakeholders (village head, contractor, public figure, ect)		10.00 – 12.00
		Interview with workers union, gender committee and workers		15.00
	All	Break		12.00 – 14.00
	All	Auditor Meeting		16.00 – 16.30
	All	Closing Meeting		16.30 – 18.00
	All	Travel to Aek Nabara		18.00 – 20.00

## Appendix "B" – Previous Nonconformities and Opportunity for Improvement Summary

**RSPO Principe and Criteria** 

No	RSPO Criterion	Details	Corrective Action	PIC	Completion Date	Status
1 <sup>st</sup> Anr	nual Surveillan	ce Audit				
1	Criterion 1.1 indicator minor 1	There is not enough evidence that Teluk Panjie Mill and Estate have provided adequate information regarding RSPO Criteria to the stakeholders.	Management of Teluk Panjie has appointed Humas (Public Relation) as personnel in charge for updating stakeholder list and list of documents that can be accessed by stakeholders based on Memorandum #027/ES-KTP/INT/IV/2016 dated 1 April 2016.	Estate	1 March 2017	Closed
2	Criterion 4.4 indicator minor 1	Not enough evidence that the organization has implemented water management plan and water efficiency	Management of Teluk Panjie assigned KTU to ensure that license gained is correct in numbers and measuring units.     Made program for maintenance and cleaning of oil trap and warehouse staff as PIC.     Made program for maintenance and cleaning of spraying team washing house and spraying Mandor as PIC.	Estate	1 March 2017	Open
3	Criterion 4.7 indicator minor 5	Not enough evidence that assigned person has been understood in First Aid uses	Safety officer made training plan including for first aid training and ensure all employee have had relevant safety training.	Estate	1 March 2017	Open
4	Criterion 4.7 indicator minor 6	Not all employee been covered by accident insurance.	Conduct update of employees insurance membership so that payments can be done.	Estate	1 March 2017	Open
5	Criterion 5.2 indicator minor 4	Monitoring of conservation management plan has not give outcomes and feed back into the management plan.	Conservation officer ensure that all feedback from HCV monitoring that discussed in the management meeting is always be documented in the next Conservation Management Plan.	Estate	1 March 2017	Open
6	Criterion 5.2 indicator Minor 5	There was no evidence that negotiated agreement has been reached between company with local community to optimally safeguard both the HCVs and rights of local communities.	Conservation officer ensures that approval available in written.	Estate	1 March 2017	Open

### Appendix "C" - Nonconformities and Opportunity for Improvement Summary

**RSPO Principe and Criteria, Indonesian National Interpretation** 

			Section 1		Se	ction 2	Section 3	Section 4
	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
200		Major	Non-conformance: Several regulation was not evaluated and complied by the company  Objective evidence:  a. Several regulations was not evaluated such as Per.MenLH No 3/2008 and Act No 7 year 1981  b. Riparian area border not comply to Presidential Decree No. 32 year 1990 clause 16, regarding Criteria of Riparian Strip and Government Regulation No. 38 year 2011 clause 10 regarding River  c. It was observed in spraying activities (Block BA87H, Division II), knapscak without hazardous symbol. This not comply to Per.MenLH 3/2008 about Tata cara pemberian simbol dan label bahan berbahaya beracun (Mechanism of hazardous material symbol and label).	Due Date: 1/05/2017  SAI Follow up Method: Evidence submitted to Team Leader	Correction:  a. Added the related regulation into regulations list  b. Re-measuring and reboundary of riparian border  c. Print-out and stick on the hazardous symbol into knapsack	a. KTU not monitor the regulations list b. Lack of supervision and monitoring by site management regarding riparian border c. E&S officer not monitor the availability of Hazardous symbol in site  Corrective Action: a. E&S officer with Legal Depthelp KTU to update the regulations compliance every 3 months b. Monitor the riparian area simultaneously with HCV Monitoring c. Weekly monitoring of B3 symbol in knapsack simultaneously with spraying tools calibration d. Hazardous symbols kept by E&S officer	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidence of correction and corrective action was sighted such as compliance regulation updated on 30 March 2017, photos of knapsack with hazardous symbol, photos of sprayers using knapsack that equipped with hazardous symbol and photos of re-measuring of riparian border.  Status: Closed  Name Eko Prastio R.  Date: 28/04/2017

Details of non-conforming situation and Objective Evidence:    Varification (how and whon)				Section 1		Se	ction 2	Section 3	Section 4
INA-N   Claratical formation of license in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conductated in accordance to regulation or local law management plan conducted in accordance to regulation or local law mater and the surface water license of surface water utilization (APT) expired since 1 April 2016  B. License of Surface water utilization (APT) expired since 1 April 2016  C. Ground water usage actual in Teluk Paril Estate on January-December 2016, average 313.93 **Lideny, while in permit water debit allowed was 193.33 **Lideny water analysis document kept by SyRO Assistant and E&S officer  Communicated in accordance to regulation or local law water analysis document kept by SyRO Assistant and E&S officer  Communicated in accordance to regulation or local law water analysis document kept by SyRO Assistant and E&S officer  Communicated in accordance to regulation or local law water analysis with actual to receive the feed to discuss the debit allowed in license due to no monitoring of ticense so before expire date with exportance water (license so before expire date will be extend by SyRO Assistant and E&S officer  Communicate with SSL The water licenses on before the document was stored to license so before expire date will be extend by Market analysis document analysis with laccordinate with several conditions of the document was stored to license so before expire date will be extend by Market analysis document analysis with accurate the document was stored to license with expert water the document was stored to license	NCR Nr.	Standard(s) & clause(s)	Classification		Verification (how and		Action :		Corrective Action for
Date:	02	INA-NI 2016 Criteria 4.4.1	(Upgrade)	Not enough evidence that water management plan conducted in accordance to regulation or local law  Objective evidence:  a. License of Ground water utilization (ABT) expired since 28 November 2015  b. License of surface water utilization (APU) expired since 1 April 2016  c. Ground water usage actual in Teluk Panji Estate on January – December 2016, average 319,37 L/day, while in permit water debit allowed was 193,33 L/day  d. Clean water analysis for triwulan 3 and 4 Y2016 can't be shown during audit. This not comply to Procedure for Monitoring of Riparian Water Quality and Clean Water Quality (AA-PL-02-EFP, Revision 3 dated 1 December 2010 that stated clean water analysis conduct per 3 months (triwulan)	1/05/2017  SAI Follow up Method: Evidence submitted to Team Leader	a. Coordinate with SSL Team in Medan office to extend the ground water license b. Coordinate with SSL Team in Medan office to extend the surface water license c. Revised the debit allowed in license d. All environment analysis document kept by SPO Assistant and E&S officer	a. Delay in extention of license due to no monitoring of license b. Delay in extention of license due to no monitoring of license c. The debit allowed in license is not apporiate with actual condition d. The PIC in site forget where the document was stored  Corrective Action: a. Make a monitoring list of licenses so before expire date will be extend b. Make a monitoring list of licenses so before expire date will be extend c. Monitor the ground water usage in accordance to debit allowed in license while waiting for new license d. SPO Assistant and E&S Officer ensure the clean water analysis will be conducted in accordance to procedure and kept the document	Response is not acceptable for these reasons  The surface water licenses extinction has been submitted to BPPT Pemerintah Provinsi Sumatera Utara since 14 June 2016 but the progress is unknown and company can't give explanation about it.  Reviewer: Eko Prastio R	The evidences of correction and corrective action was sighted such as:  a. Receipt note from BPPT Pemerintah Provinsi Sumatera Utara for Ground water No 288 dated 12 April 2017. To ensure the issuance of licensed, PRO (Humas) and SSL Officer will communicate with BPPT to encourage the release of new license  b. Receipt note from BPPT Pemerintah Provinsi Sumatera Utara for surface water extention No 288 dated 14 June 2016, not yet responded by the governance body. PRO (Humas) and SSL Officer will communicate with BPPT to encourage the release of new license  c. List of licenses monitoring d. Clean water analysis certificate for Triwulan 3 (sample collected on 1 September 2016) and Triwulan 4 Y2016 (sample collected on 3 December 2016)  Status: Closed  Name Eko Prastio R

			Section 1		Se	ection 2	Section 3	Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017-03	RSPO INA-NI 2016 Criteria 4.4.2	Major	Non-conformance:  Not enough evidence that water management plan conducted in accordance to regulation or national law  Objective evidences:  d. Presidential Decree No. 32 year 1990 clause 16, regarding Criteria of Riparian Strip and Government Regulation No. 38 year 2011 clause 10 regarding River mentioned that riparian for small river is defined 50 m to the left and right and for big river defined 100 m to the left and right.  e. It was found in Sungai Kalam Block B88H Division II, riparian area was sprayed by chemical substances  f. Field observation in S. Kalam Block B89Q and B88i, observed that pegs of Riparian Area (RA) only 10 m to the left and right.	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction:  a. Re-measuring and re-boundary of riparian border  b. Re-socialization to sprayers team regarding spraying in riparian area is prohibited  c. Re-measuring and re-boundary of riparian border	Root Cause:  a. Lack of supervision and monitoring by site management regarding riparian border  b. Sprayers forget of Riparian Area pegs  c. Lack of supervision and monitoring by site management regarding riparian border  Corrective Action:  a. Monitor the riparian area simultaneously with HCV Monitoring  b. Briefing to sprayer team before work  c. Monitor the riparian area pegs simultaneously with HCV Monitoring	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidence of correction and corrective action was sighted such as internal memorandum from Teluk Panjie Estate Manager dated 2 March 2017, photos of re-measuring of riparian border and socialization record to sprayers team.  Status: Closed  Name Eko Prastio R  Date: 28/04/2017

			Section 1		Se	ction 2	Section 3	Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017-04	RSPO INA-NI 2016 Criteria 4.6.1	Major	Non-conformance:  It can not be demonstrated that pesticide uses are comply to the regulations  Objective evidences:  It was found that license for pesticide material Agronil 75 WP has been expired on 9 January 2017	Due Date: 1/05/2017  SAI Follow up Method: Evidence submitted to Team Leader	Correction: Ask for license of Agronil 75 WP to third parties	Root Cause: Miscommunication between Purchasing Dept. and operational regarding license of pestiside that must be attached with product  Corrective Action: a. Informed the Purchasing Dept regarding the requirement of pesticides product must be attached with licenses b. Monthly monitoring	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: Evidence of correction and corrective action was sighted such as: a. License of Agronil 75 WP RI. 01020120114105 valid until 10 October 2021 b. Monitoring of pesticide license in Estate Monthly Report pages 41C subsection Monitoring Record of Pesticides Toxicity  Status: CLOSED  Name Eko Prastio R  Date: 28/04/2017

			Section 1		Se	ection 2	Section 3	Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017-05	RSPO INA-NI 2016 Criteria 4.6.5	Major	Non-conformance: Inconsistency in implementation of washing PPE and keeping PPE  Objective evidences: Based on interview, It was stated the Personal Protective equipment (PPE) of spraying operator are washed and it will be stored in the TUS Central storage after they finished work. During field observation in the afternoon, it was observed that not all the PPE was kept in the TUS Central storage, There was only 3 PPE than 12 spraying operator which be kept in the TUS storage	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction : Re-socialization of procedure to sprayer	Root Cause: Inconsistency in procedure implementation by workers  Corrective Action: Sprayers supervisor will checked and monitor the PPE that kept in TUS storage after work everyday	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidences of correction and corrective action was sighted such as record of socialization to sprayers on 24 March 2017 and photos of PPE stored in TUS storage.  Status: Closed  Name Eko Prastio R  Date: SELECT
2017- 06	RSPO INA-NI 2016 Criteria 4.7.2	Major	Non-conformance: The implementation of HIRAC has not been applied to all activity conducted at mill and estate  Objective evidences: There was no hazard identification and risk assessment control established for activity of firefighting simulation	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction: Include a risk analysis about Fire Emergency/Firefighting Response Simulation into HIRAC	Root Cause: Risk analysis only covered daily activities meanwhile firefighting simulation conduct once a year  Corrective Action: E&S officer will check and monitor the HIRAC and its content include coverage of non daily activities.	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidences of correction and corrective action was sighted such as HIRAC updated on 2 March 2017 which include Fire Emergency/Firefighting Response Simulation  Status: Closed  Name Eko Prastio R  Date: 28/04/2017

			Section 1		Section 2		Section 3	Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017- 07	RSPO INA-NI 2016 Criteria 4.7.5	Major (Upgrade)	Non-conformance: First aid kits was not comply to the related regulation  Objective evidences: The aquades provided in first aid kits carried by foreman at spraying area block A87H Division 1 was found in expired condition (due date 26 November 2016).	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction : Give a new aquades to TUS supervisor	Root Cause : No monitoring of first aid kits content  Corrective Action : TUS supervisor monitor and report the content of first aid kits every 3 months and acknowledge by E&S officer and Site Manager	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidences of correction and corrective action was sighted such as receipt note of first aid kits to TUS supervisor and first aid kits monitoring form month March 2017 acknowledged by E&S Officer and Site Manager.  Status: Closed  Name Eko Prastio R  Date: 28/04/2017
2017- 08	RSPO INA-NI 2016 Criteria 4.7.6	Major (Upgrade)	Non-conformance: The medical care and accident insurance was not provided to subcontractor workers  Objective evidences: There was no evidence that medical care and accident insurance was given to sub-contractor workers (replanting project)	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction: Ask the contractor/third parties to provide prove of BPJS payment	Root Cause : Evidences of BPJS paid by third parties to their workers not available  Corrective Action : Communicate with third parties/contractor to give a copy of BPJS payment to KTU	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidences of correction and corrective action was sight such as payment slip of Mr. Bambang Sugiono, workers of CV Sainti Karya Teknik. In payment slip covered wage, benefits, health insurance and accident insurance.  Status: Closed  Name Eko Prastio R  Date: 28/04/2017

			Section 1		Se	ection 2	Section 3	Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017- 09	RSPO INA-NI 2016 Criteria 5.2.4	Major (Upgrade)	Non-conformance:  Conservation Management Plan (CMP) Y2017 not available during audit  Objective evidence:  HCV monitoring was conducted in semester I and II Y2016 and have stated the recommendation or evaluation for Conservation Management Plan (CMP) Y2017	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction: Make a CMP for 2017	Root Cause: PIC for CMP arrangement was not appointed  Corrective Action: Assign Sustainability Assistant as PIC for CMP arrangement, monitoring of HCV area and riparian area restoration	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidences of correction and corrective action was sight such as Internal Memorandum No: 026/MGR/KTP/Mar/17 dated 30 March 2017 about PIC assignment for CMP; and, document of CMP 2017 dated 29 March 2017.  Status: Closed  Name Eko Prastio R  Date: 28/04/2017
2017-10	RSPO INA-NI 2016 Criteria 5.2.5	Major (Upgrade)	Non-conformance:  There was no evidence that negotiated agreement has been reached between company with local community to optimally safeguard both the HCVs and rights of local communities regarding HCV 6 in Block B-89i and Block B-88d  Objective evidence:  There was no evidence that negotiated agreement has been reached between company with local community to optimally safeguard both the HCVs and rights of local communities regarding HCV 6 in Block B-89i and Block B-88d.	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction:  Make an agreement with local communities about HCV 6 management	Root Cause: Agreement with local communities not documented  Corrective Action: Conductt an annual meeting with local communities to socialize HCV 6 management	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidences was sighted such as Letter of Agreement from local communities dated 22 March 2017 signed by Manager Teluk Panjie Estate and Head Village of Teluk Panjie.  Status: Closed  Name Eko Prastio R  Date: 28/04/2017

			Section 1		Se	Section 2		Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017-11	RSPO INA-NI 2016 Criteria 5.3.2	Major	Not enough evidence that all chemicals and their containers has been disposed of responsibly and comply with regulation  Objective evidence: "Laporan pengelolaan LB3" Period January – March 2016 Teluk Panjie Estate can't be shown during audit	Due Date: 1/05/2017  SAI Follow up Method: Evidence submitted to Team Leader	Correction : Provide the requested document	Root Cause: PIC for record keeping was not appointed  Corrective Action: a. Assign Workshop assistant as PIC for record keeping because Hazardous waste located in Workshop area b. Record will be keep in Manager office	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The evidences of correction and corrective action was sighted such as Internal Memorandum No: 025/MGR/KTP/Mar/17 dated 30 March 2017 about assignment of Workshop Assistant as PIC for record keeping.  Status: Closed  Name Eko Prastio R  Date: 28/04/2017

			Section 1		Se	ction 2	Section 3	Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017-12	RSPO INA-NI 2016 Criteria 6.1.1	Major	Non-conformance:  SIA document not covered all of requirement of RSPO INA-NI 2016.  Objective evidence:  SIA document not covered some issues such as: a. Replanting activities. b. Other community values, resulting from changes such as improved transport /communication or arrival of substantial migrant labour force. c. Traditional or customary rights owned by the local community. d. Welfare of workers/labour and women, children and vulnerable group e. Negative impact to local communities, workers and other parties.	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction: Conduct and make a SIA Assesment report and added social impacts which not covered in previous assessment	Root Cause: Social impacts in accordance to EIA documents, meanwhile there are others issues that required by RSPO  Corrective Action: EMS team collaborate with CSR team to check, monitor and added/revised if there are social impacts not yet identified	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The SIA assessment document was reviewed and covered all requirement of RSPO INA-NI 2016. Status: Closed  Name Eko Prastio R  Date: 28/04/2017
2017-13	RSPO INA-NI 2016 Criteria 6.1.3	Major	Non-conformance: Negative impact not monitored in SIA Monitoring Report 2016.  Objective evidence: Based on document review of SIA Monitoring 2016, it was found that monitoring report only covered positive impact.	Due Date: 1/05/2017  SAI Follow up Method: Evidence submitted to Team Leader	Correction: Conduct and make a SIA Assesment report and added social impacts which not covered in previous assessment	Root Cause: Social impacts in accordance to EIA documents which not identified a negative impacts  Corrective Action: EMS team collaborate with CSR team to check, monitor and added/revised if there are social impacts not yet identified	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: The SIA assessment document was reviewed and covered all requirement Status: Closed  Name Eko Prastio R  Date: 28/04/2017

	Section 1				Se	Section 2		Section 4
NCR Nr.	Standard(s) & clause(s)	Classification	Details of non-conforming situation and Objective Evidence :	SAI Verification (how and when)	Correction : (immediate fix)	Root Cause and Corrective Action : (action to prevent recurrence)	SAI Global Response Review:	SAI Global Verification of Corrective Action for Effectiveness:
2017-14	RSPO INA-NI 2016 Criteria 6.1.4	Minor	Non-conformance:  Evidence of stakeholder participation concerning impact monitoring can't be shown.  Objective evidence:  Based on document review of SIA Monitoring 2016, it was found that stakeholder participation can't be shown in the report.	Due Date: 1/05/2017 SAI Follow up Method: Evidence submitted to Team Leader	Correction : Stakeholder involvement in SIA monitoring	Root Cause: Lack of supervision and understanding from site personnel regarding requirement of SIA Monitoring  Corrective Action: CSR team will collaborate with EMS Team to conduct SIA Monitoring and give an understanding to site personnel about the requirement	Response: Acceptable (please see section 4 for details)  Reviewer: Eko Prastio R  Date: 28/04/2017	Verification of Effectiveness: Will be checked during next surveillance audit  Status: Open  Name Eko Prastio R  Date: 28/04/2017

## Appendix "D" - Stakeholder's issues and comment

Date	Stakeholder	Observation	Feedback / Comment
28 February 2017 and 1 March 2017	Union Representatives and Gender Committee	<ul> <li>Organization has well relationship with union workers and gender committee (komisi perempuan).</li> <li>Union representatives have been interviewed during the audit, the focus of the interview devoted related payment of wages, discrimination, complaints, employees and communication with the company.</li> <li>The number of union members are 255 workers (estate and mill).</li> <li>Union members are still SKU workers, because the membership is voluntary.</li> <li>The union invited organisation's management whenever there was issued to discuss.</li> <li>Wage and overtime calculation has appropriately provided in line with related regulation.</li> <li>Generally, no conflict found so far and the company has taken actions gradually to response issues addressed in the meeting.</li> <li>Estate has established gender committee as facilitated by company which comprises members from several female workers in Mill and Estate.</li> <li>Gender committee has planned activity program in Y2016 such as gender policy awareness, health community female group, socialisation of medicinal plants/apotik hidup, gymnastics for employee's workers, etc.</li> <li>The Training Program Y2016 for gender committee has been established and may include training for woman rights.</li> <li>Regular pregnancy test was also done monthly (January-December 2016) by each estate to ensure no pregnant/breastfeeding workers endangered with agrochemical works.</li> <li>Menstruation leave for women worker was given.</li> <li>Based on result from the interview to committee chief, for Y2016 no indication of sexual harassment issues being reported cine the committee formed.</li> </ul>	Auditor's comments: - All observation during interview with Union Representatives and Gender Committee have been reviewed with several supporting document at Estate and Mill There was no issue during consultation meeting.
28 February 2017 and 1 March 2017	Employees Representative (security, harvester, laboratory workers, drivers, operator and mechanic)	<ul> <li>since the committee formed.</li> <li>All workers have been equipped (free of charge) with PPE, working equipment's, housing, electricity, clean water, medical facilities, etc.</li> <li>Wages including overtime hours, premium and bonus were also payed according to current regulation.</li> <li>Day-care was available for employee's children.</li> <li>Clean water provided and distributed from mill</li> <li>Overall medical expenses covered by BPJS.</li> <li>Given socialization HCV area protection and a ban on hunting, capture, and maintain protected animals.</li> <li>There was no complaint and grievance.</li> </ul>	Auditor's comments:  - All observation during interview with Employees Representative (security, harvester, laboratory workers, drivers, operator and mechanic) have been reviewed with several supporting document at Estate and Mill  - There was no issue during consultation meeting
1 March	Community leaders	- Organization has well relationship with	Auditor's comment:

Date	Stakeholder	Observation	Feedback / Comment
2017	(Perkebunan Teluk Panji Village and Teluk Panji Village)	community around estate.  The company has implemented CSR program to support peoples in term of infrastructure development, provision of education and sanitation facilities, heavy equipment support (grader), local economic support (cattle breeding and mentoring programs for smallholders from surrounding villages), etc.  KTU / (Public Relation Officer) was assigned to perform public consultation with communities. No land conflict identified where the land was previously granted by government (not taken over from local communities).  Land legality was cleared, there was no land dispute.  The company has been informed to the local community about Conservation Management Plan (CMP) Program. Organization has well protected to the conservation area.  As told by the leaders, there was no air or water pollution caused by the company due to continuous effort in managing the environmental risks. The company has also employed local peoples (in majority) both for Mill and Estate.	- All observation and issue during interview with Head of Village (Perkebunan Teluk Panji Village and Teluk Panji Village) have been reviewed with several supporting document at Estate and Mill

#### Appendix "E" – Definition of, and action required with respect to audit findings:

Major Nonconformities occur when system is failing to meet a relevant compulsory indicator.

Action required: This category of findings requires SAI Global to issue a formal NCR; to receive and approve client's proposed correction and corrective action plans; and formally verify the effective implementation of planned corrections and corrective action. Correction and corrective action plan must be submitted to SAI Global for approval within 14 days of the audit. Follow-up action by SAI Global must 'close out' the NCR or reduce it to a lesser category within 90 days or less where specified. Certificate of conformance to the RSPO Criteria cannot be issued while any major nonconformity is outstanding. Major nonconformities raised during surveillance audit shall be addressed within 60 days, or the certificate will be suspended. Major nonconformities not addressed within a further 60 days will result in the certificate being withdrawn.

Minor Nonconformities occur when system is failing to meet other indicators.

Action required: This category of findings requires SAI Global to issue a formal NCR; to receive and approve client's proposed correction and corrective action plans; and formally verify the effective implementation of planned corrections and corrective action. In this instance, a certificate may still be awarded providing the root cause of the problem is identified and an acceptable plan is put in place to achieve the outstanding requirements in an agreed time frame. Verification will be made at subsequent surveillance audits. Minor nonconformities will be raised to major if they are not addressed by the following surveillance audit.

**Opportunity for Improvement** is a documented statement, which may identify areas for improvement, but shall not make specific recommendation(s). Client may develop and implement solutions in order to add value to operations and management systems. SAI Global is not required to follow-up on this category of audit finding.

# Appendix "F" – Definition of, and action required with respect to audit findings for Supply Chain Certification System:

**Major Nonconformities** occur when system is failing to implement and/or maintain requirements of Supply Chain Certification System.

<u>Action required</u>: This category of findings requires SAI Global to issue a formal NCR; to receive and approve client's proposed correction and corrective action plans; and formally verify the effective implementation of planned corrections and corrective action.

When non-conformances rose after the certification, RSPO shall be informed of these non-conformances within 7 days since non-conformance rose. A maximum of one month is given to the certified client to satisfactorily address the non-conformances. The effectiveness of the action taken for the non-conformances shall be assessed before closing o ut the non-conformances. Should the non-conformances not be addressed within the one month maximum time frame, a suspension or withdrawal of the certificate and a full re-audit may be necessary.

Where objective evidence indicates that there has been a demonstrable breakdown in the supply chain caused by the certified client's action or inactions, and that palm oil product that has been or is about to be shipped is falsely identified as RSPO certified product immediate action needs to be taken by SAI Global, and the RSPO Supply Chain certification shall be suspended until such time that it has been addressed. The RSPO shall be notified within 24 hours of this occurrence and further impacts on relevant supply chain certifications.

**Area of concern** issued when there is an area of the system for which the client is required to investigate potential non-conformity.

<u>Action required</u>: SAI Global may require client to formulate preventive action plan for approval prior to next planned audit/certification decision or alternatively may follow up client's preventive action at the next planned audit. Lack of client attention to such issues implies that a preventive action system is not working effectively.

**Opportunity for Improvement** is a documented statement, which may identify areas for improvement, but shall not make specific recommendation(s). Client may develop and implement solutions in order to add value to operations and management systems. SAI Global is not required to follow-up on this category of audit finding.