#### RSPO Annua Communications of Progress 2018

#### **Particulars**

1.5 Membership sector

Ordinary

### **About Your Organisation** 1.1 Name of your organization Tan Sang Huat Sdn Bhd 1.2 What is/are the primary activity(ies) or product(s) of your organization? Grower ☑ Processor and/or Trader ☐ Consumer Goods Manufacturer ☐ Retailer and/or Wholesaler ☐ Bank and/or Investor ☐ Social and/or Development NGO ☐ Environmental and/or Conservation NGO ☐ Supply Chain Associate ☐ Affiliate 1.3 Membership number 2-0810-17-000-00 1.4 Membership category Palm Oil Processors and/or Traders

Particulars Form Page 1/1

### **Processor and/or Trader**

Operational Profile  1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you		
	☐ Trader with physical possession	
	☑ Trader without physical possession	
	☐ Palm kernel crusher	
	☐ Food and non-food ingredients producer	
	☐ Power, energy and biofuel	
	☐ Animal feed producer	
	☐ Producer of oleochemicals	
	☐ Distributor and wholesaler	
	☐ Other	
ther:		
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	Dil and Certified Sustainable Palm Oil Use	
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.1 Plea: elong t .1.1 In v	se include details of all operations using palm oil owned and/or managed by the member and/or all entities that o the group.  which markets do you sell goods containing palm oil and oil palm products?	
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1,000.00

#### 2.3 Volumes of palm oil and oil palm products certified

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 RSPO Credits from Mill / Crusher	<u>-</u>	-	-	-
2.3.2 RSPO Credits from Independent Smallholder	-	-	-	
2.3.3 Mass Balance (MB)	-	-	+	
2.3.4 Segregated (SG)	<u>-</u>	-		
2.3.5 Identity Preserved (IP)	<u>-</u>	-		
2.3.6 Total volume (tonnes)	-	- 4		

#### 2.4 Volume sold in the year that is RSPO-certified (tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Mass Balance (MB)	35	<u>-</u>	-	-
2.4.2 Segregated (SG)		-	-	-
2.4.3 Identity Preserved (IP)		-	-	-
2.4.4 Total volume (tonnes)	35	-	-	-

2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?

0.00

2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?

0.00

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:

2.5.1 Africa

0%

2.5.2 Oceania

0%

2.5.3 Europe

0%

2.5.4 North America	
0%	
2.5.5 Latin America	
0%	
2.5.6 Middle East	
0%	
2.5.7 China	
0%	
2.5.0 India	
2.5.8 India	
0%	
2.5.9 Indonesia	
0%	
2.5.10 Malaysia	
100%	
2.5.11 Rest of Asia	
%	
The December of the Control of the C	
B. Time-Bound Plan	
3.1 Year of first supply chain certification (planned or achieved).	
2017	
3.2 Year started/expected to start to handle/trade/process any RSPO-certified palm oil and oil pal	m products.
2018	
3.2.1 If target has not been met, please explain why.	
2.2 Veer expected to achieve 1000/ DSDO contification of all malm mandret manages in the little	
3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities.	
N/A	
3.3.1 If target has not been met, please explain why.	
o.o.i ii target nas not been met, piease explain why.	

N/A	expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products
4.1 If t	arget has not been met, please explain why.
E Whi	ch countries do these commitments cover?
alaysia	
.6 How	do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your ers?
OMML	INICATING ON THE ENVIRONMENT IMPACTS WITH ANY PARTIES WE DEAL WITH
[rade	mark Use
.1 Do y	ou use or plan to use the RSPO Trademark on your own brand products?
0	
O .	
2 Dies	as coloct the countries where you use as intend to apply the Trademark
2 Piea	se select the countries where you use or intend to apply the Trademark
.2.1 Ple	ease state the year when you began or plan to begin to apply the Trademark
3 Plea	se explain why
3 Plea	
3 Plea	☐ Challenging reputation of palm oil
3 Plea	☐ Challenging reputation of palm oil ☐ Confusion among end-consumers
3 Plea	☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels
3 Plea	☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels ☐ Difficulty of applying for RSPO Trademark
3 Plea	☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels ☐ Difficulty of applying for RSPO Trademark ☐ Lack of customer demand
3 Plea	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space
3 Plea	☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels ☐ Difficulty of applying for RSPO Trademark ☐ Lack of customer demand
3 Plea	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space
3 Plea	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness
3 Plea	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness □ Low usage of palm oil
3 Plea	□ Challenging reputation of palm oil   □ Confusion among end-consumers   □ Costs of changing labels   □ Difficulty of applying for RSPO Trademark   □ Lack of customer demand   □ Limited label space   □ Low consumer awareness   □ Low usage of palm oil   □ Risk of supply disruption
3 Plea	□ Challenging reputation of palm oil   □ Confusion among end-consumers   □ Costs of changing labels   □ Difficulty of applying for RSPO Trademark   □ Lack of customer demand   □ Limited label space   □ Low consumer awareness   □ Low usage of palm oil   □ Risk of supply disruption
	□ Challenging reputation of palm oil   □ Confusion among end-consumers   □ Costs of changing labels   □ Difficulty of applying for RSPO Trademark   □ Lack of customer demand   □ Limited label space   □ Low consumer awareness   □ Low usage of palm oil   □ Risk of supply disruption
other:	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness □ Low usage of palm oil □ Risk of supply disruption ■ Others
Other:	□ Challenging reputation of palm oil   □ Confusion among end-consumers   □ Costs of changing labels   □ Difficulty of applying for RSPO Trademark   □ Lack of customer demand   □ Limited label space   □ Low consumer awareness   □ Low usage of palm oil   □ Risk of supply disruption
ther: /E DO	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness □ Low usage of palm oil □ Risk of supply disruption ■ Others  NOT HAVE OUR OWN BRAND
Other: VE DO	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness □ Low usage of palm oil □ Risk of supply disruption ■ Others
Other: VE DO Action	□ Challenging reputation of palm oil □ Confusion among end-consumers □ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness □ Low usage of palm oil □ Risk of supply disruption ■ Others  NOT HAVE OUR OWN BRAND

Processor and/or Trader Form

6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

7	<b>Application</b>	of D	rinainlaa	0	Critoria	forc	ш	mambar		_
1.	Application	OI PI	incibles	α	Criteria	101 5	111	member	Sectors	Š

Application of Principles & Criteria for all member 7.1 Regarding your company's sourcing, handling or trading RSPO P&C? Select all relevant options.	, do you have organisational policies that are in line with the
7.1.A Water, land, energy and carbon footprints	
File:	
ink:	
.1.B Land use rights	
ile:	
ink:	
.1.C Ethical conduct and human rights	
File:	
ink:	
′.1.D Labour rights	
iile:	
ink:	
7.1.E Stakeholder engagement  File: Link:	
7.1.F None of the above. Please explain why.	
7.2 What best practice guidelines or information has your or RSPO-certified sustainable palm oil and oil palm products?	ganisation provided in the past year to facilitate the uptake own what languages are these guidelines available in?
Greenhouse Gas (GHG) Footprint	
.1 Are you currently reporting any GHG footprint?	
lo	
3.1.1 Please upload your publicly available GHG report	
File:	
ink:	

	3.1.2 OR p	lease insert the URL to the GHG section of your corporate website.
Note that significant economic, social or environmental obstacles have you encountered in the production, procurements and/or promotion of CSPO and what efforts did you make to mittigate or resolve them?    Awareness of RSPO in the market   Stephylation of palm oil method palm oil meth	ink:	
.3. What methodology are you using to calculate your GHG footprint?  NA  Support for Oil Palm Smallholders  1.1 Are you currently supporting any oil palm Independent Smallholder groups?  No  1.2. How are you supporting them?  1.2. If yes, when do you plan to start your support oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.2. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.3. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.4. Challenges  1.5. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.5. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.5. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.5. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.6. If yes, when do you plan to start your support for oil palm Independent Smallholders?  1.6. If yes, yes, yes, yes, yes, yes, yes, yes,		
Support for Oil Palm Smallholders  2.1 Are you currently supporting any oil palm Independent Smallholder groups?  3.2 How are you supporting them?  3.2.2 How are you supporting them?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  4. Challenges  3. Challenges  3. Challenges  4. Challenges  5. Challenges  6. Competition of CSPO and what efforts did you make to mitigate or resolve them?  6. Awareness of RSPO in the market  7. Competition with non-RSPO members  8. High costs in achieving or adhering to certification  8. Human rights issues  9. Insufficient demand for RSPO-certified palm oil  9. Low usage of palm oil  9. Reputation of palm oil in the market  9. Reputation of RSPO in the market	WE ARE A	NON PHYSICAL TRADING COMPANY
Support for Oil Palm Smallholders  2.1 Are you currently supporting any oil palm Independent Smallholder groups?  3.2.1 Do you have any future plans to support oil palm Independent Smallholders?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  4. Challenges  1.0.1 What significant economic, social or environmental obstacles have you encountered in the production, procurements and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  4. Awareness of RSPO in the market  5. Difficulties in the certification process  6. Certification of smallholders  7. Competition with non-RSPO members  7. High costs in achieving or adhering to certification  8. Human rights issues  7. Insufficient demand for RSPO-certified palm oil  7. Low usage of palm oil  7. Reputation of RSPO in the market  7. Reputation of RSPO in the market  7. Reputation of RSPO in the market  8. Reputation of RSPO in the market  9. Reputation of RSPO in the market  9. Supply issues  1. Traceability issues	3.3 What r	nethodology are you using to calculate your GHG footprint?
Are you currently supporting any oil palm Independent Smallholder groups?  2.2.1 Do you have any future plans to support oil palm Independent Smallholders?  2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.2.3 If yes, when do you plan to start your support for oil palm Independent Smallholders?  4.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  5.2.3 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.4 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.5 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.6 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.6 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.7 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.7 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.7 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.8 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.8 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.9 If yes, when do you plan to support for oil palm Independent Smallholders?  6.2.1 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  6.2.2 If yes, when do you plan to start	N/A	
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2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  2.2.4  3. Challenges  2. Challenges  3. Awareness of RSPO and what efforts did you make to mitigate or resolve them?  4. Awareness of RSPO in the market  5. Difficulties in the certification process  6. Certification of smallholders  7. Competition with non-RSPO members  7. High costs in achieving or adhering to certification  7. Human rights issues  7. Insufficient demand for RSPO-certified palm oil  7. Reputation of palm oil in the market  7. Reputation of RSPO in the market  8. Supply issues  1. Traceability issues	.1 Are yo	u currently supporting any oil palm Independent Smallholder groups?
2.2.1 Do you have any future plans to support oil palm Independent Smallholders?  2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  2.2.4 Challenges  2.1.2 Challenges  2.2.3 If yes, when do you plan to start your support for oil palm Independent Smallholders?  3.3 Challenges  3.4 Challenges  3.5 Challenges  3.6 Challenges  3.7 Challenges  3.8 Challenges  4. Challenges  4. Awareness of RSPO in the market  5. Difficulties in the certification process  6. Certification of smallholders  7. Competition with non-RSPO members  7. High costs in achieving or adhering to certification  6. Human rights issues  7. Insufficient demand for RSPO-certified palm oil  7. Reputation of palm oil in the market  7. Reputation of RSPO in the market  8. Supply issues  7. Traceability issues	lo	
D.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  D.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  D.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  D.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders in the continuous of CSPO and what efforts did you make to mitigate or resolve them?  D.3.4 Awareness of RSPO in the market  D.4 Difficulties in the certification process  C.5 Certification of smallholders  D.5 Competition with non-RSPO members  D.6 High costs in achieving or adhering to certification  Human rights issues  D.7 Insufficient demand for RSPO-certified palm oil  D.8 Reputation of palm oil in the market  D.5 Reputation of RSPO in the market	).2 How a	re you supporting them?
2.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders? 2.0.24  2. Challenges  10.1 What significant economic, social or environmental obstacles have you encountered in the production, procuremental and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?    Awareness of RSPO in the market   Difficulties in the certification process   Certification of smallholders   Competition with non-RSPO members   High costs in achieving or adhering to certification   Human rights issues   Insufficient demand for RSPO-certified palm oil   Low usage of palm oil   Reputation of palm oil in the market   Reputation of RSPO in the market   Supply issues   Traceability issues		
D.2.2 If yes, when do you plan to start your support for oil palm Independent Smallholders?  Could  Challenges  O.1 What significant economic, social or environmental obstacles have you encountered in the production, procurements and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  Low usage of palm oil  Reputation of palm oil in the market  Reputation of RSPO in the market  Supply issues  Traceability issues	).2.1 Do y	ou have any future plans to support oil palm Independent Smallholders?
Challenges  0.1 What significant economic, social or environmental obstacles have you encountered in the production, procuremental and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market Difficulties in the certification process Certification of smallholders Competition with non-RSPO members High costs in achieving or adhering to certification Human rights issues Insufficient demand for RSPO-certified palm oil Low usage of palm oil Reputation of palm oil in the market Reputation of RSPO in the market Supply issues Traceability issues	es/es	
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□ Difficulties in the certification process □ Certification of smallholders ☑ Competition with non-RSPO members ☑ High costs in achieving or adhering to certification □ Human rights issues ☑ Insufficient demand for RSPO-certified palm oil ☑ Low usage of palm oil ☑ Reputation of palm oil in the market ☑ Reputation of RSPO in the market □ Supply issues □ Traceability issues	10.1 What	significant economic, social or environmental obstacles have you encountered in the production, procureme
□ Difficulties in the certification process □ Certification of smallholders ☑ Competition with non-RSPO members ☑ High costs in achieving or adhering to certification □ Human rights issues ☑ Insufficient demand for RSPO-certified palm oil ☑ Low usage of palm oil ☑ Reputation of palm oil in the market ☑ Reputation of RSPO in the market □ Supply issues □ Traceability issues	Г	Awareness of PSPO in the market
□ Certification of smallholders  ☑ Competition with non-RSPO members  ☑ High costs in achieving or adhering to certification □ Human rights issues ☑ Insufficient demand for RSPO-certified palm oil ☑ Low usage of palm oil ☑ Reputation of palm oil in the market ☑ Reputation of RSPO in the market □ Supply issues □ Traceability issues	-	
<ul> <li>✓ Competition with non-RSPO members</li> <li>✓ High costs in achieving or adhering to certification</li> <li>☐ Human rights issues</li> <li>✓ Insufficient demand for RSPO-certified palm oil</li> <li>✓ Low usage of palm oil</li> <li>✓ Reputation of palm oil in the market</li> <li>✓ Reputation of RSPO in the market</li> <li>☐ Supply issues</li> <li>☐ Traceability issues</li> </ul>		
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☐ Supply issues ☐ Traceability issues		
☐ Traceability issues		
Other:	04h	

	ddition to the actions already reported in this ACOP how has your organisation supported the vision of RSPO to m markets in other ways?
	☐ Engagement with business partners or consumers on the use of CSPO
	☐ Engagement with government agencies
	☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
	☐ Promotion of physical CSPO
	☐ Providing funding or support for CSPO development efforts
	Research & Development support
	☐ Stakeholder engagement
	Others
Other:	
10.3 Plea	ase attach or add links to any other information from your organisation on your policies and actions on palm oil