

RSPO

Roundtable on
Sustainable Palm Oil

ACOP SECTORAL REPORT

ACOP

Annual Communications Of Progress

— SECTORAL REPORT —

2016



Retailers

Table of Contents

RETAILERS

1. ALDI Einkauf GmbH & Co. oHG	1
2. ALDI SOUTH Group	7
3. Axfood AB	13
4. Bofrost* Dienstleistungs GmbH & Co. KG.....	19
5. Boots UK Limited.....	24
6. Burger King Corporation	30
7. Carrefour	38
8. Coles Supermarkets Pty Ltd	46
9. Compass Group PLC.....	52
10. Coop Sverige AB.....	58
11. Coop Switzerland	64
12. Delhaize Group SA/NV	70
13. EDEKA ZENTRALE AG & Co. KG.....	76
14. Etablissements Fr. Colruyt - Etablissements Fr. Colruyt	82
15. Federation of Migros Cooperatives	89
16. Foodstuffs Own Brands Ltd.....	99
17. Groupe CASINO	105
18. IKEA.....	111
19. Kaufland	118
20. Kesko Food Ltd.....	124
21. Krispy Kreme Doughnut Corporation	130
22. Laboratoires M&L SA	136
23. LACTALIS BEURRES & CREMES	146
24. LACTALIS NUTRITION DIETETIQUE	151
25. Lactalis Nutrition Santé.....	156
26. Lidl Stiftung & Co.KG.....	161

Table of Contents

27. Loblaws Inc.....	166
28. Marks and Spencer plc.....	172
29. McDonald’s Corporation	179
30. Metcash Trading Ltd	189
31. METRO Group	195
32. Rema 1000 Denmark A/S	201
33. REWE Group on behalf of REWE-Zentral-Aktiengesellschaft Köln	206
34. Royal Ahold NV.....	212
35. Sainsbury’s Supermarket Ltd (J Sainsbury PLC)	218
36. SCAMARK SA	224
37. Sobeys National Merchandising Group.....	230
38. SODEXO.....	236
39. SOK Corporation.....	242
40. SYSTEME U CENTRALE NATIONALE	247
41. Tesco Stores Ltd	253
42. The Co-operative Group	260
43. The ICA Group (ICA AB)	266
44. Thorntons PLC.....	272
45. Waitrose Ltd	281
46. Wal-Mart Stores, Inc.....	287
47. Wendy’s International, LLC.....	294
48. WM Morrison Supermarkets PLC	301
49. Woolworths Limited	307
50. Woolworths (Proprietary) Limited	313

Particulars

About Your Organisation

Organisation Name

ALDI Einkauf GmbH & Co. oHG

Corporate Website Address

www.aldi-nord.de, www.aldi.be, www.aldi.lu, www.aldi.dk, www.aldi.fr, www.aldi.nl, www.aldi.pl, www.aldi.pt, www.aldi.es

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0078-15-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

26660.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

2666.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

5031.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

34357.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	16796.00	2245.00	3643.00
2.3.3	Segregated	5868.00	63.00	1172.00
2.3.4	Identity Preserved	134.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	22798.00	2308.00	4815.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2015

Comment:

The RSPO membership was obtained in 2015. A large number of our own brand products had been RSPO-certified before 2015.

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2018

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products2018

3.4 Does your company use palm oil in products you sell on behalf of other companies?No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
 - Denmark
 - France
 - Germany
 - Luxembourg
 - Netherlands
 - Poland
 - Portugal
 - Spain
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We only deem physical supply chains sustainable, which is why we only set targets for the use of palm oil from physical supply chains. The palm oil volumes reported cover all food products in the above mentioned countries. Our global 2018 goal covers CPO, PKO and derivatives/fractions except those, which are not yet available as MB, SEG or IP on the market. Since 2016, in Germany all CPO, PKO and derivatives/fractions used for our own brand food products come from physical supply chains.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

In some ALDI countries the RSPO Trademark is being used for selected own brand products.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will continue to raise awareness for the use of CSPO in our global operations, i.e. dialogues with suppliers, business partners and other relevant stakeholders. We will review our internal processes to further increase the amount of CSPO used in our products. We will seek solutions to increase the availability of derivatives/fractions from physical supply chains.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

Our corporate responsibility (CR) policy clarifies our understanding of responsibility in five fields of action in which we can make a difference: employee appreciation, supply chain responsibility, resource conservation, social commitment and dialogue promotion. We have formulated specific CR goals for these fields of action and strategically incorporated them into our company. The operational implementation of the ALDI CR policy is based on an ALDI CR agenda. It specifies detailed objectives, measures and implementation levels for each field of action. Our CR policy applies to the entire ALDI North Group. Our purchasing policies require the use of sustainability standards for our products, e.g. FSC and PEFC for wood and paper or MSC and ASC for fish. They also include various further requirements that are directed at improving the sustainability of our products. Besides improving the sustainability of our products, we are also constantly monitoring the efficiency of our business operations, such as our waste and energy management or our logistics. Our company is also a member of the FTA/BSCI.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Throughout our global operations we engage in a close dialogue with all relevant stakeholders to increase the use of physical supply chains for all our own brand products.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why:

A process for calculating our GHG emissions is currently being implemented.

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

See above question 10.1.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Due to the complexity of the supply chain, especially in the non-food sector, our direct influence is partly limited as is the availability of derivatives/fractions from physical supply chain options. For small suppliers or suppliers only using small amounts of palm oil it can mean a burden to get RSPO-certified. Depending on the challenges encountered, we are either trying to foster a long-term development towards 100% CSPO or seeking practical solutions through exchange with relevant stakeholders in order to mitigate all of the above mentioned challenges.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

ALDI North Group has published an International Palm Oil Purchasing Policy which is valid in all nine countries in which we operate. It is publicly accessible. ALDI North companies engage in a constructive stakeholder dialogue to communicate the above mentioned targets and to support the development towards 100% CSPO. This also includes internal information/education of our buyers and relevant personnel.

4 Other information on palm oil (sustainability reports, policies, other public information)

See above question 3.

Particulars

About Your Organisation

Organisation Name

ALDI SOUTH Group

Corporate Website Address

www.aldi-sued.de, www.aldi.co.uk, www.corporate.aldi.co.uk, www.hofer.at, www.aldi.us, www.aldi.com.au

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0041-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

35043.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

2468.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

11845.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

49356.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	25028.00	2513.00	10469.00
2.3.3	Segregated	6807.00	34.00	854.00
2.3.4	Identity Preserved	204.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	32039.00	2547.00	11323.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products2015

3.4 Does your company use palm oil in products you sell on behalf of other companies?No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
 - Austria
 - Germany
 - Ireland
 - Switzerland
 - United Kingdom
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

The information and amounts reported cover all ALDI South operations in Australia, Austria, Germany, Ireland, Switzerland and UK (food). The 2015 goal covers all PO, PKO and derivatives & fractions in the food sector. Exceptions are made for some small derivatives and fractions which are not yet available as MB, SG or IP certified on the market. By the end of 2018, also our food products in the remaining countries of our global operations (United States, Slovenia and Hungary) will contain 100% RSPO certified palm-derived ingredients.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Exchange with all stakeholders of the supply chain in order to increase availability of MB, SG, IP certified derivatives and fractions. Active Membership in RSPO's Retailers Palm Oil Group. Training of suppliers and business partners via dialogue and conferences.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We actively support the use of sustainability standards for our products, for example FSC, PEFC, MSC, ASC, UTZ, FAIRTRADE, Rainforest Alliance etc., and the use of recycled materials. The sustainability activities undertaken within our business operations include, in particular, improved waste and energy management in our stores and the increased efficiency of our logistics processes. Our CR Policy defines our ethical conduct based on international regulations and industry practices, and forms an integral part of our general business terms and conditions. Our company is also a member of the FTA/BSCI.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

In each country, we engage in a close exchange with our suppliers, actors further down the supply chain, certification bodies and other key stakeholders in order to achieve our goal on sustainable palm oil.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://report to be published>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Obstacles encountered: - Complexity of the supply chain. - Limited direct influence. - Low availability of MB/SG/IP certified derivatives and fractions, especially for non-food products. - Mixed feedstock, uncertainty of origin of some derivatives (palm-based or coconut-based). - Challenge of balance between effort and impact. - Some manufacturers only use small amounts of palm oil and therefore it is a burden for them to obtain the audits required for RSPO certification/CSPO. We are in close exchange with actors of the supply chain and experts for all of these topics in order to mitigate these obstacles.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

In each country, we engage in a close exchange with our business partners, certification bodies and other key stakeholders in order to support market transformation, especially in the non-food sector, towards more certified sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

Palm Oil Buying Policies or Guidance Material has been published by several country organisations.

Particulars

About Your Organisation

Organisation NameAxfood AB

Corporate Website Addresswww.axfood.se

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0026-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand
- Distributors

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

25.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

25.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	25.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	25.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

25.00

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- China
- Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Since 2009 100% book and claim From 2015 100% segregated/physical certified palm oil in all own-brand (Garant first), and then Eldorado and other own brands From 2015 all own brands with the label "Garant" will need to switch to physical certified palmoil. If the can not live up to this at least mass balanced certified oil should be used. Other own brands will follow accordingly

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

no plans on using the RSPO trademark

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

we will continue to communicate with our suppliers (own-brands) to make sure the turn to physical certified palmoil 2016

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

We have a yearly revised sustainability programme with goals set up for each area of importance

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

2016 own-brands should be 100% CSPO

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

we already do this since 2009

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why:

have not reached this yet

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

have not reached this yet

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As retailer we are quite far from the producer and even more far from the producer of palmoil as ingredience in a specific Product. But we are getting closer to our goals and it is easier to communicate with the suppler now than for example 2 years ago.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

By for many years using Book & Claim and report it on website and in our yearly sustainability report. By communicating with our stakeholders about our commitment.

4 Other information on palm oil (sustainability reports, policies, other public information)

Yes, in our sustainability report and our sustainability policy & programme we communicate our work with palmoil.

Particulars

About Your Organisation

Organisation Name

Bofrost* Dienstleistungs GmbH & Co. KG

Corporate Website Address

www.bofrost.de

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0075-14-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Under Development

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

349.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

349.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	87.00		
2.3.3	Segregated	127.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	214.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2016

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% RSPO palm oil by Dec. 2016 (at least Mass Balance)

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

--

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Bofrost * suppliers in risk countries (BSCI Risk classification) required to be certified by a recognized human rights standards. The appropriate certificates are regularly requested by * bofrost. The certification is part of the contract. Additionally own audits are conducted.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Our goal communicated to our suppliers is to use until the end of 2016 only RSPO palm oil (at least Mass Balance). In cooperation with our suppliers we have been developed individual action plans.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Part of the individual action plans with all our suppliers is to use at least Mass Balance palm fat from january 2017

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

--

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

--

4 Other information on palm oil (sustainability reports, policies, other public information)

--

Particulars

About Your Organisation

Organisation Name

Boots UK Limited

Corporate Website Address

<http://www.boots-uk.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0005-06-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Home & Personal Care Goods
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

332.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

18.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

1946.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

2296.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	15.00	14.00	1075.00
2.3.2	Mass Balance	26.00	4.00	856.00
2.3.3	Segregated	291.00		10.00
2.3.4	Identity Preserved			5.00
2.3.5	Total volume of palm oil used that is RSPO-certified:	332.00	18.00	1946.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

1075.00

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

Comment:

Applies to palm oil & palm kernel oil declared as an ingredient. All derivatives to be sourced from RSPO certified sources including Book & Claim

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France
- Germany
- Ireland
- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

i) Ensure our commitment to sustainable palm oil is embedded in CSR objectives, sourcing strategies and technical standards
 ii) Engage with relevant product and ingredient suppliers to map usage including derivatives. Set plans to increase use of supply chain certified palm oil / PKO in derivative based ingredients iii) By end 2014 all palm oil / palm kernel oil declared as an ingredient in boots brand & exclusive products to be from supply chain certified sources iv) Progressively increase proportion of palm oil / PKO derivatives from supply chain certified sources

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

i) Continue to embed requirement to source CSPO in brand strategies and material sourcing documents, including deployment of Boots new Technical Standards and Product Sustainability Policy. ii) In 2016 a new online supplier portal has been piloted to engage suppliers on palm oil & soy standards and to improve data collection. iii) Work strategically with product and ingredient suppliers (Both UK and International) to raise awareness and develop plans to move to use of Supply Chain CSPO. iii) Raise awareness of sustainable palm oil through communications such as presentations and participation in initiatives such as the Consumer Goods Forum Deforestation Commitment, and the UK Circular Economy Task Force. iv) Continued participation in the Retailers Palm Oil Group (RPOG) to develop common strategies to facilitate use of CSPO in the retail supply chain

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

Compliance with our policies and codes of conduct is carried out in an integrated way within our business units with direction from Walgreens Boots Alliance group CSR objectives. These include objectives on ethical and sustainable sourcing, achieving zero net deforestation (in line with Consumer Goods Forum commitments) and reducing carbon emissions. These objectives are translated into targets for group businesses and progress is reported annually. Technical standards concerning sustainable sourcing and specifically palm oil, palm kernel oil and their derivatives are issued through our product quality management system and must be complied with by our suppliers. Suppliers are audited on compliance with these standards.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

By working with product and ingredient suppliers to progressively enable the sourcing of palm oil derivatives and fractions from physical supply chains

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Our technical standards issued in 2014 require that any palm oil / PKO derivatives of fractions not sourced from physical supply chains are covered by Greenpalm certificates. We monitor our supply chains to ensure compliance.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Most of our palm oil / PKO usage is in the form of derivatives or ingredients using palm oil / PKO as a starting material. Individual ingredient purchases are many but small therefore this involves significant effort within the supply chain to facilitate the move to CSPO to meet our commitments. In addition availability of derivatives based on supply chain certified palm oil is patchy although improving

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

By raising awareness with our supply chain particularly in areas such as SE Asia. - By including in discussions with related initiatives such as the UK Circular Economy Task Force linked to UK Government Resource Security Action Plan
- By participation in related initiatives such as the Forest Footprint Disclosure Project

4 Other information on palm oil (sustainability reports, policies, other public information)

See Boots UK CSR website: http://www.boots-uk.com/Corporate_Social_Responsibility/

Particulars

About Your Organisation

Organisation Name

Burger King Corporation

Corporate Website Address

www.rbi.com

Primary Activity or Product

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member	Plantation?	Files	
				GHG Report	Map file
Restaurant Brands International	o Wholesaler and/or No Retailer			-	-

Membership

Membership Number	Membership Category	Membership Sector
3-0070-14-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Cooking & Frying Oil
- Other:
 - Quick Service Restaurant company

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			17543.98
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			17543.98

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Andorra
- Antigua and Barbuda
- Argentina
- Aruba
- Australia
- Austria
- Bahamas
- Bahrain
- Barbados
- Belarus
- Belgium
- Bolivia
- Bosnia and Herzegovina
- Brazil
- Brunei Darussalam
- Bulgaria
- Cambodia
- Canada
- Cayman Islands
- Chile
- China
- Colombia
- Croatia (Hrvatska)
- Cyprus
- Czech Republic
- Denmark
- Dominican Republic
- East Timor
- Ecuador
- Egypt
- El Salvador
- Fiji
- Finland
- France
- Georgia
- Germany
- Gibraltar
- Guam
- Guatemala
- Honduras
- Hong Kong
- Hungary

- India
- Indonesia
- Ireland
- Israel
- Italy
- Jamaica

- Japan
- Jordan
- Kazakhstan
- Korea, Republic of
- Kuwait
- Lebanon
- Luxembourg
- Macedonia, The Former Yugoslav Republic of
- Malaysia
- Maldives
- Malta
- Martinique
- Mexico
- Mongolia
- Morocco
- Netherlands
- New Zealand
- Nicaragua
- Norway
- Oman
- Pakistan
- Panama
- Paraguay
- Peru
- Philippines
- Poland
- Portugal
- Puerto Rico
- Qatar
- Romania
- Russian Federation
- Saudi Arabia
- Singapore
- Slovenia
- South Africa
- Spain
- Sri Lanka
- Suriname
- Sweden
- Switzerland
- Taiwan, Province of China
- Thailand
- Trinidad and Tobago
- Turkey
- United Arab Emirates
- United Kingdom
- Uruguay
- Vietnam

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progress to date) - please state annual targets/strategies

By the end of 2015, all palm oil sourced supported the production of Roundtable on Sustainable Palm Oil (RSPO) certified sustainable palm oil through the purchase of GreenPalm certificates. By 2020, all palm oil sourced as well as palm oil and palm kernel oil used as an ingredient in our branded products will be from suppliers who can verify sustainable production.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

We are not using the trademark, and have no plans to use it for the moment.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will be working with our suppliers, with input from stakeholders and third party experts, to determine the best approach to meet our goals as the sustainable palm oil market advances. To date, approaches to verify sustainable production of palm oil purchased include: RSPO mass balance supply and RSPO certified segregated supply.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We are committed to conducting business in an ethical and responsible manner and we recognize the importance of following through on that commitment in all facets of our business. We require all of our vendors to follow a code of conduct that aligns with these policies. We are in the process of reconciling existing and emerging policies of Burger King and Tim Hortons into comprehensive Restaurant Brands International policies that will govern the activities of both brands.

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

No

Please explain why?

--

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

We are currently collecting data needed to calculate the GHG emissions of our corporate facilities. We have publicly reported on the GHG emissions of parts of our business in the past, and may report on our corporate GHG emissions in the future.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The most significant challenge we have faced is the availability of competitively priced physical supplies of CSPO. To address this challenge, all of our suppliers and partners are required to follow our codes of business ethics and conduct and to support the production of RSPO certified sustainable palm oil through - at minimum - the purchase of GreenPalm certificates.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We require all of our suppliers to be RSPO members and to support the production of CSPO through - at minimum - the purchase of GreenPalm certificates. We have publicly committed that by 2020, all palm oil sourced as well as palm oil and palm kernel oil used as an ingredient in our branded products will be from suppliers who can verify sustainable production.

4 Other information on palm oil (sustainability reports, policies, other public information)

All responses represent the combined data and practices of Burger King Corporation and Tim Hortons Inc., operating together as Restaurant Brands International, which is currently seeking membership in RSPO.

Particulars

About Your Organisation

Organisation Name

Carrefour

Corporate Website Address

<http://www.carrefour.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0016-06-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

12632.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

12632.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	5256.00		
2.3.2	Mass Balance	5570.00		
2.3.3	Segregated	1806.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	12632.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Argentina
- Belgium
- Brazil
- China
- France
- Italy
- Poland
- Romania
- Spain
- Taiwan, Province of China

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

This year Carrefour achieved its target to reach 100% sustainable palm oil in Carrefour brand products as announced in 2009. Now Carrefour focusses on increasing sourcing of physically traceable palm oil used in our own brand products and proportionally diminish use of book and claim where supply chains are mature enough. We will proceed with the following steps: we continue to work with our suppliers within our commercial relationship to increase the percentage of physical sustainable palm oil in our palm oil sourcing. Working progressively within our markets, we implement the following action plan: raising awareness among suppliers and inventory, building action plan with suppliers to insure sustainable palm oil sourcing, supporting sustainable palm oil production. Carrefour has also achieved its second target to deliver 50 products implementing additional criteria in accordance with its sourcing policy (for instance protection of peat lands and high carbon stock areas). In order to increase this products number Carrefour organized this year a round table with our stakeholders (NGOs, retail brand suppliers, brand manufacturers, scientists) to find innovative solutions. Carrefour action plan aslo included increasing the supply chain knowledge through traceability. With 50 products implementing additional criteria, the objective is that the market implement them more widely and that the RSPO integrates them in the mandatory standard. We will collaborate with our suppliers and their suppliers to develop the alignment with our policy and its implementation.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Carrefour achieved 2 important targets in 2015 and will pursue its action plans toward a more responsible offer. We aim to increase the part of physical traceable supply chains in our global volumes and progressively eliminate the use of GreenPalm certificates. We also plan identify key actors in our supply chain, and use it as a tool to reach sustainability. Carrefour value dialogue with upstream actors of the supply chain, and we will continue to dialogue in order to implement our sustainable sourcing criteria and operate the transformation of the market. In 2015, Carrefour delivered 50 products respecting its sustainable sourcing criteria and plan to develop these volumes in 2016 in collaboration with our key suppliers. We will also continue to dialogue with our stakeholders by organizing a new roundtable (NGO, suppliers, scientist, national brand) to report and create innovation.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Please find more information in our annual report accessible on our website. You will find below presentation of our code of professional conduct, ethics committees and social and ethical charter for suppliers. Carrefour Code of Professional Conduct : This Code provides a simple, consistent joint frame of reference that sets out the Group's values and commitments, set out in a dedicated document featuring 10 principles that are applicable to all employees: strictly comply with the law, contribute to a safe, healthy working environment, make a commitment to diversity and working conditions that respect everyone's needs, protect the business's assets and resources, guarantee the confidentiality of the business's data, avoid conflicts of interest, reject any form of corruption, develop fair and transparent commercial practices, ensure reliable and accurate reporting and be an ambassador for Carrefour. Its goal is to formalise both a framework within which the Carrefour Group can carry out its business activities and ethical rules according to which all Group employees must perform their professional activities on a daily basis. All Carrefour Group employees commit themselves to abiding by the Code and the principles it sets out with regard to actions and behaviour. Executive directors are responsible for disseminating the Code and ensuring its implementation within their area of responsibility. Several aids have been developed and disseminated within the Group as part of the roll-out of the Code of Professional Conduct, including e-learning, a booklet, posters, an implementation kit for managers and an area on Carrefour intranet. Group Ethics Committee: The Group Ethics Committee functions as the body responsible for overseeing and assessing application of the principles set out in the Carrefour Code of Professional Conduct. It is chaired by the Chief Human Resources and Organisation Officer. Other members include the Secretary General, the Group Legal director, the Executive director for Convenience Stores and Promocash and the Risks and Compliance director. This committee ensures the dissemination and understanding of and compliance with the Code of Professional Conduct throughout the Group. It reviews and issues opinions on all ethical matters related to the way in which Carrefour's activities are managed. It monitors the proper functioning of the Country Ethics Committees and alert systems, while guaranteeing the necessary conditions for their independence. The Group has set up an Ethics Committee in each country in which it operates in order to ensure a coherent, consistent approach across the business. The Country Ethics Committees are the local bodies in charge of monitoring compliance with the Group's Code of Professional Conduct's principles. The Country Ethics Committees rely on professional misconduct/malpractice alert systems set up in most Group countries, in accordance with local regulations. These systems operate both internally and externally to inform the Country Ethics Committee of any behaviour or situation that runs counter to Carrefour's ethical principles. If such a situation does arise, the Ethics Committee launches a detailed investigation and a remedial action plan. Social and ethical charter for Carrefour product suppliers: Carrefour has elaborated a Social and Ethical Charter, which is appended to contracts signed by Carrefour's ownbrand product suppliers. In its Social and Ethical Charter, express Carrefour's commitment to retail that complies with ethical standards and operates within the law and respects human rights, in line with the principles of the United Nations Global Compact and Carrefour Code of Professional Conduct. By signing the Charter, suppliers commit to operating strictly within the law, undertaking not to impede competition law in any way, avoiding conflict-of-interest situations, disallowing any form of corruption and guaranteeing confidentiality. In terms of employment rights, suppliers must undertake to comply with seven fundamental principles: 1. Prohibiting forced or compulsory labour; 2. Prohibiting child labour; 3. Respecting freedom of association and recognising the right to collective bargaining; 4. Prohibiting any form of discrimination, harassment or physical or psychological violence; 5. Guaranteeing that necessary health and safety measures are taken; 6. Offering workers decent salaries, benefits and working conditions; 7. Guaranteeing working hours in line with international standards.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

When their products are using palm oil, Carrefour is asking its suppliers to source sustainable palm oil and preferably segregated certified sustainable palm oil in order to ensure our clients that the palm oil directly contained in their product is produced in accordance with RSPO standard. When segregated palm oil is not available or not feasible, suppliers are asked to source mass balance preferably. If mass balance is not available or feasible, suppliers are asked book and claim system. Using book and claim or mass balance is useful to support more sustainable palm oil production in some markets or specific product. For example, some of our suppliers use small palm oil quantities and cannot bear certification cost. In addition, some raw material markets are not mature enough and the MB or SG offer is not developed. This is the case of derivatives used in hygiene and personal care products. Most of the Greenpalm certificates used for Carrefour products are dedicated to hygiene and personal care products. In France, for the food sector where RSPO supply chains are mature, more than 90% of palm oil used in Carrefour private label products are from RSPO Mass Balanced and Segregated supply chains.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

As precised in previous question, when their products are using palm oil, Carrefour is asking its suppliers to source sustainable palm oil and preferably segregated certified sustainable palm oil in order to ensure our clients that the palm oil directly contained in their product is produced in accordance with RSPO standard. When segregated palm oil is not available or not feasible, suppliers are asked to source mass balance preferably. If mass balance not available of feasible suppliers are asked book and claim system. Using book and claim or mass balance is useful to support more sustainable palm oil production in some markets or specific product.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://www.carrefour.com/content/annual-reports>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Carrefour considers that RSPO is one of the most credible collective initiative towards sustainable palm oil today and it is in best position to make sustainable palm oil the norm globally. However, we are convinced that RSPO must seek for improvement in order to fulfill its vision as other initiatives like the POIG. Carrefour encourages the RSPO NEXT proposition and hopes that the solutions of implementation will be easy and economic. We believe that RSPO members shall work to ensure RSPO Next standard as soon as possible. We also believe that simplification is possible to develop accessibility of RSPO to small and medium companies. For instance, equivalence should be developed between supply chain certification and other existing certification guarantying traceability.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Carrefour is working at different levels and with various stakeholders in order to contribute to RSPO vision, from supply chain actors to NGOs. Carrefour has been active as an Executive Board member of RSPO from 2009 to 2013. Carrefour wants to contribute to RSPO efficiency and robustness and fully share its vision to make sustainable palm oil the norm. Through collective collaboration, Carrefour contributes to set a global standard and ensure better production globally. Carrefour has been involved in many of the RSPO's activity such as commenting the RSPO Communication and Claim Standard and supporting the

RSPO NEXT proposal. In June 2014, Carrefour published its Sustainable Palm Oil sourcing Policy, where is asserted Carrefour commitment to source 100% RSPO palm oil in its private label product, with an objective of physically segregated RSPO certified palm oil when market maturity allows it. In 2015, Carrefour achieves its commitment to use 100% sustainable palm oil among its own brand products. Carrefour also support the RSPO voluntary criteria. To demonstrate feasibility on the short term, Carrefour proved this year the feasibility of this Policy on the short term with 50 products. Regarding other branded goods, Carrefour is working through various channels in order to encourage other actors joining this effort. As an example, Carrefour is member of the CGF and active participant to its environmental sustainability steering committee. Carrefour is communicating on its progress towards sustainable palm oil to its various stakeholders and organized in 2015 a round table with NGO, suppliers, National Brands and scientist to share progress. Finally, Carrefour is contributing to make sustainable palm oil the norm by collaborating with smallholders. Indeed their involvement in sustainable palm oil production is crucial to adopt new practices. In 2012, Carrefour foundation has been collaborating with WWF Indonesia in order to help a group of independant smallholder to achieve RSPO certification. This certification has been achieved in 2013: it is the first independent smallholders certification in Indonesia.

4 Other information on palm oil (sustainability reports, policies, other public information)

Crude palm oil section includes volumes of each type of palm oil ingredient. Please note that the figures provided represent an approximation. To be noted : in some countries, when it makes sense from a nutritional perspective and depending on local habits, our consumers ask for products using other oil than palm oil. Carrefour Sustainable Palm Oil sourcing Policy launched in June, 2014 can be downloaded on Carrefour website.

Particulars

About Your Organisation

Organisation Name

Coles Supermarkets Pty Ltd

Corporate Website Address

<http://www.coles.com.au>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0030-10-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

423.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

3691.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

4114.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			305.00
2.3.2	Mass Balance		161.00	
2.3.3	Segregated		262.00	26.00
2.3.4	Identity Preserved			3360.00
2.3.5	Total volume of palm oil used that is RSPO-certified:		423.00	3691.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

305.00

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Coles will continue to roll-out the use of palm oil labeling and sustainable palm oil claims on the back of pack. Coles will continue to work with our supply chain on the conversion of non-food palm oil derivatives to sustainable sources.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Please refer to the below

links: <http://sustainability.wesfarmers.com.au/> <http://www.coles.com.au/corporate-responsibility/responsible-sourcing/ethics-in-practice>

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

No

Please explain why?

All Coles brand food and drink products now contain RSPO certified palm oil from physical supply chains. This represents almost all of the palm oil used in Coles brand products. Non-food Coles brand products are made with RSPO certified palm oil from either physical supply chains or book and claim. A number of Coles suppliers have been unsuccessful to date in sourcing sustainable palm oil derivatives for select non-food products. Coles will continue to encourage our suppliers to source sustainable palm oil derivatives where possible, and purchase certificates for the remaining small amount.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

This is already being achieved.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://sustainability.wesfarmers.com.au/our-data/reporting-carbon-emissions/>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Other retailers in the Australian market have made 'negative claims' for products that do not contain palm oil ('100% Palm Oil Free'), which has placed pressure on the remainder of the market who are advocating the use of responsibly sourced palm oil. Coles continues to communicate our public position that we support sustainable palm oil production and clear labeling. Traceability, availability and cost of palm oil/palm kernel oil-based non-food derivatives remains challenging. Less modified ingredients such as RSPO certified glycerine and soap noodles are relatively accessible, but surfactants and emollients are not.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Coles has engaged with Zoos Victoria. Our brand products are part of their 'Zoopersmarket' interactive display. Coles has progressed our commitments to sourcing sustainable palm oil and facilitating clear communications with our customers regarding the benefits of sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.coles.com.au/corporate-responsibility/responsible-sourcing/ethics-in-practice/sustainable-palm-oil>

Particulars

About Your Organisation

Organisation Name

Compass Group PLC

Corporate Website Address

<http://www.compass-group.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0033-10-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Other:

Provider of foodservice and support services to clients in around 50 markets globally. It is important to note that we do not manufacture any products or have any own label products and do not purchase palm oil directly. This means that whilst we can help to influence the product specifications that we purchase from suppliers, we do not have direct control of their composition / ingredients sourcing.

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

700.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

700.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

Comment:

It is important to note that the commitments from the Time Bound Plan cannot be fully applied to Compass Group as we do not produce any own brand products. Therefore the dates provided are only based on when Compass Group joined the RSPO and do not reflect any major milestones. However, we remain fully committed to promoting the use of CSPO across our global operations.

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2020

Comment:

It is important to note that the commitments from the Time Bound Plan cannot be fully applied to Compass Group as we do not produce any own brand products. Therefore the dates provided are only based on when Compass Group joined the RSPO and do not reflect any major milestones. However, we remain fully committed to promoting the use of CSPO across our global operations. We have now aligned this commitment date with our Group Sustainable Palm Oil Commitment Standards which reach to 2020.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2022

Comment:

It is important to note that the commitments from the Time Bound Plan cannot be fully applied to Compass Group as we do not produce any own brand products. Therefore the dates provided are only based on when Compass Group joined the RSPO and do not reflect any major milestones. However, we remain fully committed to promoting the use of CSPO across our global operations.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
 - Brazil
 - Canada
 - France
 - Germany
 - Japan
 - Spain
 - Turkey
 - United Kingdom
 - United States
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Compass Group has several KPIs in place to promote CSPO use along its supply chain and continues to make steady progress towards achieving our commitments surrounding the sustainable procurement of palm oil. 1) By 2020, we aim to approve all in-scope suppliers dealing with our top ten global markets (covering 86% of our global revenue) through our Compass Palm Oil Supplier Questionnaire. We commit to having full transparency on products with palm oil, its quantities, and the identification of the split of sustainable and non-sustainable palm oil including the supply chain method in place. We are passionate about increasing visibility and recently have successfully fully implemented data capture systems in the UK to record the classification of palm oil contained in purchased products and the specific RSPO supply chain method used to certify. These data capture systems will be rolled out across our other major markets on an ongoing basis. 2) By 2017, we aim to approve all in-scope suppliers dealing with our 19 European markets (34% of Group revenue) through our Compass Palm Oil Supplier Questionnaire. 3) By 2017, we will have provided a detailed palm oil policy brief to all of our 50 global markets to increase awareness on environmental issues and specifically the impact of sourcing non sustainable palm oil; 4) Compass Group commits to continue to improve palm oil reporting processes for subsequent years. In reference to the responses provided in questions 3.1 to 3.3, it is important to note that the commitments from the Time Bound Plan cannot be fully applied to Compass Group as we do not produce any own brand products. Therefore the dates provided are only based on when Compass Group joined the RSPO and do not reflect any major milestones. However, we remain fully committed to promoting the use of CSPO across our global operations.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

As outlined in 3.7, we remain committed to working towards achieving our 2017 and 2020 KPIs. As we do not manufacture any products or have any own label products, we are focused and committed to influencing the product specifications that we purchase from suppliers. We are rolling out ever increasing standards across our supply chain and are working to implement systems to track and report data to back up our palm oil commitments.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Since 2007, Compass has taken a proactive approach to Corporate Responsibility performance reporting. Based on our policy documents, we have established a number of KPIs and have demonstrated year-on-year improvements in areas such as reducing waste, making workplaces safer, and reducing GHG emissions. Our policy in respect of slavery and human trafficking is to eliminate it both from our business and from our supply chains. Compass Group recognises the importance of maintaining both visibility and transparency within its supply chain in order to continue to protect those who work within it from potential abuse and exploitation and to this end, we take great care in selecting the companies who supply us. Our Human Rights Policy, our Code of Business Conduct and our Code of Ethics can be found in our annual and corporate responsibility reports for 2015 at www.compass-group.com/ar15 and www.compass-group.com/cr15. We continue to review and revise our KPIs for improvements.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Per 3.7, our initial milestone is to work towards transparency within our supply chain per the stated KPIs. However, we do intend to work towards sourcing 100% CSPO through physical supply chains in the long term.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We have limited visibility over our supply chains and no own brand goods as indicated in previous questions. However, in line with our KPIs and our palm oil policy we encourage our suppliers to source sustainable palm oil which includes the use of Book & Claim when CSPO is not available via physical methods.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Compass group operates at around 50,000 client locations and has a complex multi-tiered supply chain through which it sources the ingredients required to service our clients. Within our supply chain we procure a wide range of commodities from raw ingredients to processed food and drink, but not palm oil directly. Due to such complexities and our widespread support of SME suppliers, we are on a 'journey' of improving the visibility of those products identified with a material level of palm oil content. We are developing data capture systems to gather information on the sustainability standards applied to the palm oil contained in purchased products, this has been successfully implemented in the UK. We plan to roll such systems out to other global markets. As use of palm oil is limited within Compass our ability to roll out such systems is dependent on other drivers. We continue to develop and roll out expansive IT systems in wider geographies although the rate of deployment has been a challenge. We have developed a range of sustainable procurement standards, along with training materials on the issues around palm oil. The process of implementation includes a requirement for each country to identify suppliers where risks may exist and to begin to challenge those suppliers to provide products containing sustainably sourced commodities. We actively support the more proactive of our suppliers who are opting for CSPO such as Unilever, and our European French fries suppliers (100% of the contracted volume we purchase is from RSPO members, with over 95% of the constituent palm oil being RSPO certified). The need for increased resources is another major hurdle in the use and/or promotion of CSPO. Especially in relation to our complex supply chains, increased administration burden will lead to a significant rise in costs. Although we are happy to devote more resources to promote and use CSPO, it should be noted that although Palm Oil containing products play a role in the Compass Group value chain, they do not constitute a significant proportion of revenue. Furthermore, it is possible to replace palm oil containing products with substitutes that do not contain palm oil. This means that the proportion of revenue directly dependent on palm oil use is very low. We also remain disappointed by the slow rate of CSPO adoption in the wider marketplace.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Compass Group recently (late 2015), launched a refreshed version of its Supply Chain Integrity Standards. These standards comprehensively address the safety and integrity attributes of the products we source across the globe and are designed to initially increase awareness within the supply base of our requirements around many new and emerging issues in Food Safety, Quality and Sustainability. The Sustainability element references 8 individual topics, one of which is CSPO.

4 Other information on palm oil (sustainability reports, policies, other public information)

Compass Group has responded to the CDP Forests program for a number of years and will continue to do so in 2016.

Particulars

About Your Organisation

Organisation Name

Coop Sverige AB

Corporate Website Address

<http://www.coop.se>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0053-12-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

141.50

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

922.21

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1063.71

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim		117.70	394.50
2.3.2	Mass Balance		31.80	266.50
2.3.3	Segregated			240.70
2.3.4	Identity Preserved			12.50
2.3.5	Total volume of palm oil used that is RSPO-certified:		149.50	914.20

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

Comment:

Palmoil is a critical raw material for us. In 2012 our use within Foods was covered with Green Palm certificates. For Detergents and cosmetics we aim for mass-balance 2020 for palm oil based ingredients. We are also informing and encouraging our external suppliers to do the same.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We have taken the measures we can internally and done a sustainability and Health analysis on palmoil. During 2016 we aim to continue the discussion with suppliers about sustainable palm oil in food and detergents, cosmetics and candles. We see a great progress at the end of 2015 and are looking forward to a good year of results within the field during 2016.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Communication on products about Coop supporting sustainable production of palm oil. Continue and emphasise discussion with supplier other brands on sustainable palm oil. Own brand focus on detergents and cosmetics Information on social media.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

We work actively for a more sustainable assortment. Palmoil is part of the Group of raw materials in our materiality analysis. We will continue to work with certification scheme on product level. We will continue to promote and choose more sustainable products in store and promotions. We are informing customers/members about what we do in the field of palmoil on our web etc, to raise awareness We work in sharing/dialogue Groups to influence other, e.g raw material producers, mills etc

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Of course. For food 2016 For detergents, cosmetics and candle 2020

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Absolutely, already done. We have covered the gap using Book & Claim since 2012 for own brand products.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: <https://www.coop.se/Vart--ansvar/Hallbar-verksamhet/Klimatet/>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Lack of knowledge at small supplier. The cost for separating production for ingredients with sustainable palm oil . We ask for detailed information throughout the supply chain which will demand a development for knowledge about palm oil and the sourcing of sustainable palm oil. We have noticed that suppliers are not getting the information about derivatives and ingredients from their suppliers. Detergents and cosmetics are in need for better traceability systems. SIFSO in Sweden is a initiative to push the whole branch forward.. Customer need more information about palm oil and understanding the productions of sustainable palm oil. We are informing customers mostly on social media.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement in the initiative Sustainable SIFSO <http://ktf.se/2015/10/01/vi-tar-initiativ-for-hallbar-palmolja-i-kemisk-tekniska-produkter/>

4 Other information on palm oil (sustainability reports, policies, other public information)

https://www.coop.se/Global/Om%20Coop/Coop%20dagligvaruhandel/Coop_AR_2015_indexerad_final.pdf

Particulars

About Your Organisation

Organisation Name

Coop Switzerland

Corporate Website Address

<http://www.coop.ch>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0003-04-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

2645.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

265.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

2910.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	134.00	152.00	
2.3.2	Mass Balance	71.00	113.00	
2.3.3	Segregated	2338.00		
2.3.4	Identity Preserved	103.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	2646.00	265.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2009

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

For own brand Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved or RSPO Segregated. 2015: 100% 2016: 100% 2017: 100% 2018: 100% 2019: 100% 2020: 100% Thus, we go further than most retailers as we do not accept RSPO Mass Balance. For own brand Non Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance. 2015: 68% 2016: 71% 2017: 73% 2018: 75% 2019: 78% 2020: 80% We do accept Mass Balance in own brand Non Food products as some important derivatives are not available as RSPO Segregated. In addition, some derivatives are not even available in RSPO Mass Balance. We strongly believe that goals should be SMART and thus realistic. Therefore, we set the goal at 80% by 2020 and not 100%.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We differentiate between own brand Food products and own brand Non Food products. For own brand Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved or RSPO Segregated. 2015: 100% 2016: 100% 2017: 100% 2018: 100% 2019: 100% 2020: 100% Thus, we go further than most retailers as we do not accept RSPO Mass Balance. For own brand Non Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance. 2015: 68% 2016: 71% 2017: 73% 2018: 75% 2019: 78% 2020: 80% We do accept Mass Balance in own brand Non Food products as some important derivatives are not available as RSPO Segregated. In addition, some derivatives are not even available in RSPO Mass Balance. We strongly believe that goals should be SMART and thus realistic. Therefore, we set the goal at 80% by 2020 and not 100%. Also, we had a current agreement with WWF Switzerland regarding the goals till 2015. Now, we elaborated a new agreement with WWF Switzerland regarding the goals for 2016-2019. The new agreement will be published on the website of WWF Switzerland in summer 2016. Link to the current agreement with WWF Switzerland: https://assets.wwf.ch/downloads/wwf_leistungsbilanz_coop.pdf

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

We consider RSPO a minimum standard and basic requirement for all own brand products. Logos of minimum standards are not used by Coop on own brand products. We only use best practice standards such as Bio Suisse or Fairtrade.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

1. Revise and publish the binding Coop guidelines for palm oil for all suppliers that deliver own brand products. 2. Evaluate the quantities of palm oil used in brand products we sell. 3. Specify the goals and milestones till 2020 for the use of sustainable palm oil in brand products. 4. Active enforcement of our guidelines for palm oil (e.g. change suppliers if they do not meet our requirements). 5. Evaluation of RSPO Next. 6. Active involvement in the Retailers' Palm Oil Group and with RSPO. 7. Cooperation with Palm Oil Manufacturers and Importers in Switzerland. 8. Communication about the use of certified sustainable palm oil in the Coop Newspaper.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability report:

http://www.coop.ch/pb/site/common/get/documents/coop_main/elements/ueber/geschaeftsbericht/2015/_pdf/COOP_NHB_2014_e_low.pdf In

addition, you find information regarding our sustainability activities on our homepage:

<http://www.coop.ch/content/act/en.html> Link to our binding guideline for palm oil:

http://www.coop.ch/content/dam/act/themen/standards%20und%20richtlinien/r_palmoel_e.pdf Specific information on sustainable palm oil:

<http://www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html>

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

For own brand Non Food products we set following goals: Palm oil according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance. 2020: 80% Some palm oil derivatives for our own brand Non Food products are not available in RSPO Mass Balance. We strongly believe that goals should be SMART and thus realistic. Therefore, we set the goal at 80% by 2020 and not 100%.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

There is no gap to cover. Since 2009 all our own brand products - Food and Non Food - are at least covered by Book & Claim.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: <http://www.coop.ch/content/act/en/principles-and-topics/main-topics/energy-and-climate.html>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Transparency is an issue. As a retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with Swiss Palm Oil Manufacturers and Importers proved to be a successful approach to address that issue. Still complexity remains high. It is also difficult to get derivatives and palm kernel oil as RSPO Mass Balance or Segregated as the market does not provide it, in particular for Non Food products. Another challenge is that there are many different initiatives, which should be in line with RSPO (POIG, Palm Oil Manifesto, etc.). We promote through Retailers Palm Oil Group that RSPO actively approaches new initiatives to find common solutions.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

1. Elaboration of Coop guidelines for palm oil for all suppliers that deliver own brand products. 2. Ambitious timebound plan to achieve 100% RSPO Identity Preserved or RSPO Segregated palm oil in our own brand Food products. 3. Ambitious timebound plan to switch to RSPO Mass Balance or higher in our own brand Non Food products. 4. Well organized yearly monitoring for suppliers. 5. In 2015 we sent out a letter to all suppliers of brand products stating that we expect them to switch to sustainable palm oil according to the criteria of RSPO. 6. Engagement with key stakeholder (WWF Greenpeace, etc.) and the Retailers' Palm Oil Group. 7. Reports in our Coop newspaper on RSPO certified sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

Coop sustainability report:

http://www.coop.ch/pb/site/common/get/documents/coop_main/elements/ueber/geschaeftsbericht/2015/_pdf/COOP_NHB_2014_e_low.pdf Information

on sustainable palm oil on our homepage:

<http://www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html> Link to our binding guideline for palm oil:

http://www.coop.ch/content/dam/act/themen/standards%20und%20richtlinien/r_palmoel_e.pdf Agreement with WWF Switzerland regarding goals for sustainable palm oil: https://assets.wwf.ch/downloads/wwf_leistungsbilanz_coop.pdf

Particulars

About Your Organisation

Organisation Name

Delhaize Group SA/NV

Corporate Website Address

www.delhaizegroup.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0031-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

8111.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

8111.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	6394.00		
2.3.2	Mass Balance	3012.00		
2.3.3	Segregated	133.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	9539.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
- Greece
- Indonesia
- Romania
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

By end 2015: - 100% RSPO: MB or SEG in Key Products Categories (representing around 80% of total Palm Oil volumes); GreenPalm certificates in other products (the remaining 20%) - 100% traceable to the 1st importers level and from there engaging the 1st importers towards traceability to plantations and no deforestation (beyond RSPO P&C) - By end 2018: 80% palm oil volumes in compliance with Delhaize Group no deforestation policy -By end 2020: 100% palm oil volumes in compliance with Delhaize Group no deforestation policy

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

1. To support implementation of MB/SEG requirement, Delhaize Group and operating companies will: - Further train buyers/ quality teams on the requirement and checks needed to verify certificates - Further contact/ train existing suppliers to ensure on board for meeting the requirements - Systematize MB/SEG request in tender/sourcing processes - Adjust sourcing processes/documents to ensure requirement is set for any new suppliers - Consider further use of MB/SEG logos on pack 2. To cover the remaining palm oil not certified by MB/SEG, Delhaize Group and each operating company will: - Set up appropriate budget to cover the necessary palm oil amounts - Purchase GreenPalm certificates 3. To move towards no deforestation beyond RSPO, Delhaize Group and each operating company will: -Require traceability information from suppliers - Meet with 1st importers to explain requirement of traceability to the plantation level and requirement for evidence of no deforestation palm oil

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

- For energy and carbon, labour rights: we have clear targets and accountable people in place across the operating companies to implement and report progress against targets - For ethical conduct: we have an internal legal and compliance team in charge of ensuring compliance with our Ethical Code of Conduct - For stakeholder engagement: we regularly set up dedicated stakeholder engagement session to challenge our sustainability strategy and actions+ We also ensure we engage with stakeholders when relevant on specific topics. Also, Delhaize Group is member and actively participating in industry initiatives such as: The Consumer Goods Forum, RSPO, RTRS, BSCI, Retailer palm oil and soy groups. We will continue to engage with our peers and membership organizations as well as NGOs to further support a sustainable business model. - Delhaize Group will continue to adjust/ strengthen its internal policies and guidelines to suppliers in line with the developments happening in the industry organizations and on the market - Delhaize Group will continue to set clear targets and objectives towards sustainable private brand

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

By 2020 palm oil to be Mass Balance or Segregated certified

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Each year as needed towards 2020

Concession Map**GHG Emissions**

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL:

<http://www.delhaizegroup.com/SustainabilityReport/2012/Performance/Everyday-practices/greenhouse-gas-emissions.html>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Credibility lost and instability of the RSPO certification schemes is a big concern and challenge for ensuring a clear message to our suppliers and customers. Recommendation is for RSPO to strengthen its system. RSPO Next is a good evolution of the standard in response of the weaknesses of the RSPO P&C but at this stage appears difficult to integrate in exchanges with suppliers - Costs. Cost for certified Mass Balance or Segregated palm oil appears to be significant in markets where certified palm oil is not commonly used by our suppliers, especially in Romania and Serbia. In Indonesia, certified palm oil is solely intended to be sold to European or US markets, not the domestic market.

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Engaging 1st importers and suppliers - Engaging buyers and quality assistants - Being member and collaborating with members of The Consumer Good Forum (TCGF) Palm oil Working Group as well as the Retail Palm Oil Group

4 Other information on palm oil (sustainability reports, policies, other public information)

- Link to Delhaize Group Palm Oil policy: <http://www.delhaizegroup.com/en/PublicationsCenter/OtherPressReleases/OtherPressReleasesView/> - Link to our Delhaize Group Sustainability Report: <http://sustainabilityreport.delhaizegroup.com/>

Particulars

About Your Organisation

Organisation NameEDEKA ZENTRALE AG & Co. KG

Corporate Website Addresswww.edeka.de

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0054-12-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
 - Cooking & Frying Oil
- Own-brand
- Other:
 - Mixed Retail

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

7362.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

787.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

5488.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

13637.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			3946.00
2.3.2	Mass Balance	5.00	787.00	1428.00
2.3.3	Segregated	7357.00		114.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	7362.00	787.00	5488.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim3946.00

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products2017

3.4 Does your company use palm oil in products you sell on behalf of other companies?No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For crude palm oil EDEKA has been using 100% CSPO under the segregated supply chain since the end of 2013. In the beginning of 2014 we have started a project to develop additional requirements (e.g. GHG monitoring on production site, use of pesticides). Furthermore, EDEKA and WWF, as Partners for Sustainability, are working towards making palm oil production as environmentally and socially compatible as possible. With regard to its own private-label products containing palm oil, EDEKA has switched to palm oil components obtained from more sustainable sources. Where it is technically feasible, only segregated RSPO-certified palm oil (RSPO stands for Roundtable on Sustainable Palm Oil) is used in processing these products. Greenpalm certificates (RSPO Book & Claim) are purchased in cases where palm oil has been chemically altered, that is, where derivatives have been produced. Individual product specifications have been adapted to meet our requirements for "more sustainable palm oil". For further information please see our latest Progress

Report: http://www.edeka-verbund.de/Unternehmen/media/edeka_gruppe/verantwortung/partnerschaft_wwf/partnerschaft_wf_1/Fortschrittsbericht_2015_english.pdf This

Progress Report is being published on a yearly basis in cooperation with our Partner for Sustainability, the WWF Germany.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Using sustainable palm oil is a prerequisite of EDEKA's own brand products containing palm oil. It is one of the committed aims we agreed upon with our Partner for Sustainability, the WWF. To meet this requirement, our individual product specifications have been adapted, allowing our suppliers only to use sustainable palm oil. Furthermore, EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). EDEKA's aim is to achieve as soon as possible 100% segregated

palm oil in our private label products. Therefore we are currently engaged in a FONAP working group to develop feasible goals in a step-by-step approach. This includes the inclusion of additional requirements, which are as follows: - No illegal FFBs - Disclosure of GHG gas emissions - No peat-land and HCV land-use change - No use of critical pesticides e.g. WHO class 1 a & b

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

EDEKA requires compliance with minimum social standards from their business partners as binding. This requirement is mandatory in our terms and conditions. In addition, EDEKA is committed, together with many other European companies under the Business Social Compliance Initiative (BSCI), to promote the establishment of structures for the implementation and monitoring of social standards throughout the supply chain. Our stated goal is regarding high-risk commodity groups to accept only by BSCI or similar organizations or standards secured items.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Currently we've instructed all our suppliers, who are not able to provide 100% CSPO, to cover the volumes with corresponding Book and Claim certificates. We are planning to source 100% CSPO until 2017. We are enabling our suppliers continuously to improve and foster their efforts towards the use of 100% CSPO.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Edeka has been covering the gap using Book & Claim since 2014. Please see above.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

EDEKA is a cooperatively structured group, owned by more than 4,000 independent retailers. Therefore we are not the owners of the data on GHG emissions and have no authorization to publish information on this. Our assessment of GHG emissions is for internal use only to help us identify business units that are characterized by high GHG emissions and to reduce their impact.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have encountered an enormous complexity of the global supply chain of palm oil. EDEKA and the WWF, as Partners for Sustainability, are working towards making palm oil production as environmentally and socially compatible as possible. Furthermore, we are constantly working with our suppliers to help them find sources of sustainable palm oil in case they face difficulties obtaining sustainable palm oil sources for our own brand products.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

--

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Since 2012 EDEKA has been in a strategic partnership with WWF Germany. Within this partnership we are working on various topics e.g. palm oil. Our aim is to use only 100% certified sustainable palm oil in our private label products. Furthermore as mentioned before EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). In the context of FONAP we are trying to transfer the palm oil market to more sustainability. Regarding our procurement we are informing and asking our suppliers to use more sustainable palm oil, which is in line with FONAP or other comparable initiatives e.g. POIG.

4 Other information on palm oil (sustainability reports, policies, other public information)

Information in German

only: <https://www.edeka.de/nachhaltigkeit/unsere-wwf-partnerschaft/palmoel/index.jsp> Information in

English: http://www.edeka-verbund.de/Unternehmen/en/gesellschaftliche_verantwortung/sortiment/partner_fuer_nachhaltigkeit/handlungsfelder/handlungsfelder.jsp http://www.edeka-verbund.de/Unternehmen/en/verantwortung/produkte_1/partnerschaft_wwf/partnerschaft_wwf_1.jsp http://www.edeka-verbund.de/Unternehmen/media/edeka_gruppe/verantwortung/partnerschaft_wwf/partnerschaft_wwf_1/Fortschrittsbericht_2015_english.pdf

Particulars

About Your Organisation

Organisation Name

Etablissements Fr. Colruyt - Etablissements Fr. Colruyt

Corporate Website Address

www.colruytgroup.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0063-14-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

5641.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

472.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

6113.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1405.00	380.00	
2.3.2	Mass Balance	2257.00	92.00	
2.3.3	Segregated	1979.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	5641.00	472.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2013

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
- France
- Luxembourg

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

The deforestation in palm oil producing countries has a major impact on the environment. As we attach great importance to this problem, Colruyt Group takes action towards reducing deforestation by adopting an action plan. This action plan provides for the use of certified sustainable palm oil in our private labels products. Action plan : Colruyt Group proposed its action plan for sustainable palm oil in November 2013. To guarantee our customers that our products are produced in full respect of the environment, we formulated a number of clear guidelines mainly intended to: - stop the use of palm oil coming from areas of deforestation in the production of our private labels (Boni Selection, Everyday, Spar etc.) - respect the local population. We consult and cooperate with the community in the development of new plantations. - certify the sustainability of the oil by tracing the palm oil and through the collaboration of all parties involved in the production chain. In order to meet these objectives, we want to achieve the following ambitions: 2013 : - RSPO Membership - Identification of the food groups which contribute considerably in the total amount of palm oil handled by Colruyt group - Defining our strategy: As a retailer we handle a broad product range. We believe that the best way to succeed in our objective is to establish a gradual shift to sustainable palm oil by focusing on particular food groups over time. The food groups with the highest impact on yearly basis will be considered as priority. Of course, all food goods will have to make the transition by the end of 2018. - Work out a calculation method for assessing the amount of palm oil in our products. By the end of 2014 : - 100% RSPO certified palm oil through any of the supply chains (MB, SG, B&C (GreenPalm certificates)). Is achieved. - About 50% of the palm oil was covered by the physical supply chains SG or MB. The remaining volume of palm oil were covered with GreenPalm certificates. - As our strategy is to focus on particular food groups, frying oils, margarines and cookies were of priority in 2014. We brought all our frying oils and margarines to a state of 100% SG and 100% MB palm oil, respectively. By the end of 2015 : - 100% RSPO certified palm oil through any of the supply chains (MB, SG, B&C (GreenPalm certificates)). - Ambition : 75% RSPO certified palm oil & Palm Kernel Oil through physical supply chains (MB, SG or IP). Achieved : 71% certified palm oil & Palm Kernel Oil through physical supply chains (MB, SG or IP). Thanks to our active focus on biscuits and bread spreads we managed to achieve 75% Physical RSPO certified palm oil (42% MB and 32% SG palm oil). The palm oil in our bread spreads and biscuits are produced with respectively 97% and 79% sustainable palm oil (MB or SG). In Non-Food: Candles: 100% SG palm oil -Focus on frying oils, margarines and cookies which represent approximately 80% of the total volume palmoil and palm kernel oil we handle. The remaining volume of palm oil were covered with GreenPalm certificates. (Change of calculating method in 2015 for a more accurate calculation) - Our action : encouraging our suppliers and asking them to get their own RSPO certificate (Chain of custody). 2016/2017 : Our action in the transition phase to achieve our commitment to 2018. - In first instance: focus on next categories, like bread, pastries, dough's, fries, preparations and ready-to-eat dishes. - Shifting products containing MB palm oil to SG - Gaining more insight in the source of the primary product: we like to know the palm oil supplier/producer/mill and country of origin of the palm oil used in our private brand end products. We want to increase the transparency in our supply chains. - Encouraging our suppliers to improve even more the RSPO's implementation and making them aware of their role in the supply chain. Making sure that all our suppliers are RSPO member and certified according the RSPO's standards. By the end of 2018 : General commitment: 100% SG palm oil & Palm Kernel Oil by the end of 2018 We constantly test our objectives against market reality so as to be able to adapt where needed. And, to the extent possible, we take further action to promote sustainability. Details : <https://www.colruytgroup.be/en/news/colruyt-group-opts-certified-sustainable-palm-oil-combat-against-deforestation>

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Not yet, because we are in the transition phase from certificates to mass balance and to segregated certified palm oil. Adaptation on packaging in function of the type of RSPO certification is not realistic so long we are in this transition phase. We will evaluate the opportunity to use trademark later.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are working to achieve 100% segregated palm oil in our products by the end of 2018. Therefore, we will take the following actions: - Engaging our suppliers to the RSPO's vision of "making sustainable palm oil the norm" and making them aware of their role in the supply chain, so we can strive for a common goal. Making sure that all our suppliers are RSPO member and certified according the RSPO's standards. We will support these suppliers to get them RSPO certified themselves (by organising e.g. information sessions and trainings). - Gaining more insight in the source of the primary product: we like to know the palm oil supplier/producer/mill and country of origin of the palm oil used in our private brand end products. We want to increase the transparency in our supply chains. - As our strategy is to focus on particular food groups, we are going to set up specific interim goals for other food groups than frying oils, margarines and biscuits in 2016 (see time bound plan). - Stressing the importance of meeting our interim milestones and commitments towards sustainable palm oil among our buyers and quality managers for making sustainable palm oil the norm.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

see : <https://www.colruytgroup.be/en/sustainable-entrepreneurship-0> <https://www.simplysustainable.com/en/product/>

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

see point 3.7.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Yes, we do it. Since 2014 , we already close the gap towards 100% sustainable palm oil by using Book&Claim. See report in point 2.3.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <https://www.simplysustainable.com/en/environment/>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

* As a retailer, the main obstacle is to have complete transparency in the supply chain, because of : - the complexity of the chain, - use of derivatives coming from different origins, etc, (traceability) * Some derivatives (palm kernel oil) are not yet available in CSPO MB or SG * Sometimes it is impossible to go faster than the industry * If other clients of a supplier are not yet asking for RSPO palm oil, it can be more complicated for us to motivate the supplier to switch to RSPO palm Oil * Different systems (RSPO, RSPO Next, POIG, etc) and discussions between NGO's make the implementation more difficult. One system accepted by all the stakeholders will be more efficient and convenient. To the consumers too.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

The programme covers more than 400 of our products. We join forces with our suppliers to promote the progressive and systematic use of sustainable palm oil in the composition of our products. We in particular try to make sure the dialogue with the various NGOs involved in the programme is kept open. As well as that with all organisations and centres of knowledge that help us analyse and improve the supply chains. The guarantees can still be improved considerably. If they are realistic, efficient and controllable, we closely monitor initiatives to further enhance the sustainability of our palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

Engagement :

<https://www.colruytgroup.be/en/news/colruyt-group-opts-certified-sustainable-palm-oil-combat-against-deforestation> Reporting
: <https://www.simplysustainable.com/en/stories/product/palm-oil/>

Particulars

About Your Organisation

Organisation Name

Federation of Migros Cooperatives

Corporate Website Address

<http://www.migros.ch/de.html>

Primary Activity or Product

- Manufacturer
- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member	Plantation?	Files	
				GHG Report	Map file
Midor AG	o Manufacturer	No	No	-	-
Jowa AG	--	No	No	-	-
Bischofszell Nahrungsmittel AG	o Manufacturer	No	No	-	-
Chocolat Frey AG	o Manufacturer	No	No	-	-
ELSA Estavayer Lait SA	o Manufacturer	No	No	-	-
Mibelle Group AG	o Manufacturer	No	No	-	-
Denner AG	--	No	No	-	-

Membership

Membership Number	Membership Category	Membership Sector
3-0001-04-000-00	Ordinary	Retailers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
- Home & Personal Care Goods
 - Detergents
 - Personal Care
- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

7293.00

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

679.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

4724.00

2.2.5 Total volume of all oil palm products you sold in the year:

12696.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim	15.30		4,617.00	
2	Mass Balance	127.70	33.10	7.00	
3	Segregated	7,150.00	646.00		
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	7,293.00	679.10	4,624.00	

2.4.1 What type of products do you use CSPO for?

Margarine, Dough, Biscuits, Convenience products, Chocolate, Detergents, Personal Care

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2008

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

This date is valid for Food products.

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

y

3.6 Which countries that your organization operates in do the above commitments cover?

- Switzerland

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For our own brands food products we achieved our Goal by end of 2015: we use 100% CSPO and CPKO: 98% Segregated and 2% MB or

B&C. In addition, 75% of this amount is verified by TFT on additional criterias.

<http://generation-m.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment/palmoel.html> CSPO and CPKO used for Non-Food products (detergents, personal care,..) is covered with MB or B&C. Mibelle Group, if available, will source all raw materials based on PO/PKO derivatives from Mass Balance or segregated sources by 2020. To meet this goal, we will increase the volume share of Mass Balance or Segregated derivatives in all of our products based on the current FONAP targets.

3.8 Date of first supply chain certification (planned or achieved)

2013

Trademark Related**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

Yes

Please state for which product range(s) you intend to apply the Trademark and when you plan to start

Margarine (2013) Doughs (2015)

GHG Emissions**5.1 Are you currently assessing the GHG emissions from your operations?**

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

URL: <http://www.mindustry.com/en/our-group/sustainability.html>

Actions for Next Reporting Period**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

Already now all palm oil and palm kernel oil used is RSPO certified. For Non-Food products (detergents, personal care,..) Mibelle Group, if available, will source all raw materials based on PO/PKO derivatives from Mass Balance or segregated sources by 2020. To meet this goal, we will increase the volume share of Mass Balance or Segregated derivatives in all of our products based on the current FONAP targets.

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

--

- Others:

--

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 Uploaded file: [M-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights
 Uploaded file: [M-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights
 Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
 Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
 Uploaded file: [M-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

8.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability Report: <https://report.migros.ch/2015/en/report-2015/environment/> Here you'll also find our sustainability program called "Generation M": <http://generation-m.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/generation-m/was-ist-generation-m.html>

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify

--

9.1 Do you have plans to immediately cover the gap using Book & Claim?

Yes

How and when do you plan to immediately cover the gap using Book & Claim?

--

Concession Map

10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?

No

Please explain why

--

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Instant Noodles Manufacturer
- Home & Personal Care Goods
 - Detergents
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

691.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

40.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

39.50

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

770.50

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	23.00	0.40	
2.3.2	Mass Balance	191.00	78.00	
2.3.3	Segregated	438.00	40.00	
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	652.00	118.40	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2008

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

This accounts for Food products

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Switzerland

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

For our own brands food products we achieved our Goal by end of 2015: we use 100% CSPO and CPKO: 98% Segregated and 2% MB or

B&C <http://generation-m.migros.ch/generation-m/de/labels-und-produkte/nachhaltiges-sortiment/palmoel.html> CSPO and CPKO used for Non-Food products (detergents, personal care,..) is covered with MB or B&C. If available, we will source all raw materials based on PO/PKO derivatives from Mass Balance or segregated sources by 2020. To meet this goal, we will increase the volume share of Mass Balance or Segregated derivatives in all of our products based on the current FONAP targets.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will focus strongly on third party suppliers (which account for less than 10% of total palm oil and palm kernel oil). We request them to move from book&claim or mass balance to segregated.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Please refer to our sustainability Report: <https://report.migros.ch/2015/en/report-2015/environment/> Here you'll also find our sustainability program called "Generation M": <http://generation-m.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/generation-m/was-ist-generation-m.html>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

For Food products: we have 100% CSPO (own brands) and less than 3% B&C. In addition, 75% of this amount is verified by TFT on additional criterias. Non-Food products: If available, we will source all raw materials based on PO/PKO derivatives from Mass Balance or segregated sources by 2020. To meet this goal, we will increase the volume share of Mass Balance or Segregated derivatives in all of our products based on the current FONAP targets.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We already do since 2012 (for Food and Non-Food products)

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- Some derivatives e.g. for nonfood products are not (yet) available from physical supply chains, because of separate supply chain which generates costs and takes time - Different stakeholder opinions regarding HCV definition
 - increasing demand for more stringent criterias regarding peat and deforestation
-

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Migros is founding member of RSPO - Participation in the European "Retailers Palm Oil Group" - in constant dialogue with other stakeholders like WWF - Reports in Migros Magazin (Migros own weekly newspaper distributed to > 2 Mio households in Switzerland) and Migros Homepage
-

4 Other information on palm oil (sustainability reports, policies, other public information)

Please refer to our sustainability Report: <https://report.migros.ch/2015/en/report-2015/environment/> Here you'll also find our sustainability program called "Generation M": <http://generation-m.migros.ch/generation-m/de/nachhaltigkeit-bei-der-migros/generation-m/was-ist-generation-m.html>

Particulars

About Your Organisation

Organisation Name

Foodstuffs Own Brands Ltd

Corporate Website Address

<http://suppliers.foodstuffs.co.nz/national-guidelines/fobl.aspx>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0059-14-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2017

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- New Zealand

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

1. Continue to label outstanding 20% of Own Brand food products that contain Palm Oil 2. Contact non-food Pams & Budget suppliers to determine palm usage and obtain sustainability certification. 3. Work with suppliers of non-food to get RSPO mass balance certification or higher. FUTURE plan: 4. RSPO form to be sent to all suppliers with new products or product changes. The form outlines ingredients and quantity of palm oil used. 4. By 2017, market depending, goal to have over 100% palm oil used in Pams and Budget food products to have RSPO certification at the mass balance level or higher. 5. By 2017, market depending, goal to have over 100% palm oil used in Pams and Budget non-food products to have RSPO certification. Actions to date: Foodstuffs Own Brands have committed to the RSPO mission statement: To advance the production, procurement, finance and use of sustainable palm oil products. 1. Pams & Budget products now have valid certification that show palm oil sustainability with RSPO certification or Green Palm certification for 100% of food products that contain palm oil. 2. 80% of Pams & Budget food products containing Palm Oil are labelled as such with the remainder in progress. All packaging will be updated by the end of 2016. 3. For a portion of the packaging it has been decided that labelling is not required as the oil is in very small quantities (a percentage of a secondary ingredient). 4. All new products that contain palm require an RSPO certification to be provided or the product must be reformulated 5. Palm oil certifications have been added to our internal database with expiries (that have automatic update reminders) to ensure that all certifications for all products are kept up to date 6. Total Pams and Budget food products with RSPO mass balance palm is at 90% with the remainder being book & claim or Green palm 7. Products that had green palm certification were contacted to provide RSPO certification.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

No plan as yet.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

1. Continue to label outstanding 20% of Own Brand food products that contain Palm Oil 2. Contact non-food Pams & Budget suppliers to determine palm usage and obtain sustainability certification. 3. Work with suppliers of non-food to get RSPO mass balance certification or higher. 4. Ensure all our files are current with the suppliers details and certification. 5. Enter palm oil information into our in house data base for ease of use by staff and customer services.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Not applicable

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

No

Please explain why?

--

Concession Map**GHG Emissions**

ACOP Sectoral Report - Retailers

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

We are not a manufacturer we are a retailer.

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

We are not a manufacturer we are a retailer.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

At times a change to RSPO certified ingredients has meant a price increase.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Foodstuffs Own Brands policy is to have all palm used RSPO Mass Balance certified by the end of 2017. Our palm oil policy is outlined on our website. We have also chosen to label palm oil in our ingredient section to inform our customers.

4 Other information on palm oil (sustainability reports, policies, other public information)

All certification from our suppliers is recorded on a spreadsheet and kept up to date using our database. We are also determining quantity of palm oil used in the spreadsheet.

Particulars

About Your Organisation

Organisation Name

Groupe CASINO

Corporate Website Address

<http://www.groupe-casino.fr/en/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0035-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1571.55

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

63.33

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

524.04

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

2158.92

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	125.20	5.40	22.26
2.3.2	Mass Balance	623.11	46.62	102.89
2.3.3	Segregated	733.71	11.31	20.70
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1482.02	63.33	145.85

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

22.26

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Objectives of RSPO crude palm oil and palm kernel oil for Casino products : - 2012 : 6,5% RSPO certified - 2013 : 55% RSPO certified - 2014 : 75% RSPO certified - end 2015 : 100% RSPO certified

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

In partnership with TFT, Casino Group is committed at global level to get transparency on its palm oil supplies and to remove deforestation from its palm oil supply chain by favoring responsible refiners.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

The Group's four environmental priorities are : - lowering greenhouse-gas emissions, - improving energy efficiency, - reducing and recovering waste, - protecting biodiversity and ecosystems. These priorities demonstrate the awareness 's Casino Group of climate challenges and commitment to shrinking its ecological footprint. Furthermore, Casino is a member of the Social Clause Initiative and the Global Social Compliance Program. Casino Group audits its suppliers in high-risk countries every year.

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Concerning Casino products, we have achieved our objective because on December 31, 2015 100% of the Casino products used RSPO certified crude palm oil and palm kernel oil. Our second step, in progress, concerns the first price range. The palm oil volumes for these products are already included in our declaration. Concerning other palm-based derivatives and fractions, the current situation is not a problem of willpower but a problem of availability of RSPO on the market.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The main obstacle is the difficulty to have the guarantee that the traceability is respected throughout the supply chain. Furthermore, the implementation of segregated palm oil is expensive. Currently, the RSPO supply chain for palm oil derived products seems to be not enough developed. Actions should be led with raffiners who are the point of entry in the European and French markets of the palm oil used downstream by the manufacturers of our own brand products. For this we asked our suppliers to obtain better visibility of our palm oil supply chain.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Thanks to actions carried out with our suppliers. We are working with TFT to have a clear vision of the supply chain until the mills.

4 Other information on palm oil (sustainability reports, policies, other public information)

Source sustainable palm oil with taking into account the deforestation problematic. In May 2016, Casino will communicate about its palm oil strategy in 2015 Annual Report. NB : Please notice the scope of response to ACOP 2015 concerning the activities of the Casino banners in France. Moreover, we have identified this year a mistake in the 2014 declaration for a supplier. Please consider the 2014 total volume of other Palm Oil Derivatives and Fractions equal to 580,78T.

Particulars

About Your Organisation

Organisation Name

IKEA

Corporate Website Address

www.IKEA.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0015-06-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

41686.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

41686.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	11059.00		
2.3.2	Mass Balance			
2.3.3	Segregated	30627.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	41686.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

Comment: By the end of calendar year 2015, our goal was to only use 100% segregated RSPO certified palm oil. For our candles products we are on 100%, for IKEA food, ingredients in products delivered from our suppliers, we are on 50%. All in all 96%.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
- Austria
- Belgium
- Canada
- China
- Croatia (Hrvatska)
- Cyprus
- Czech Republic
- Denmark
- Dominican Republic
- Egypt
- Finland
- France
- Germany
- Greece
- Hong Kong
- Hungary
- Iceland
- Indonesia
- Ireland
- Israel
- Italy
- Japan
- Lithuania
- Malaysia
- Morocco
- Netherlands
- Norway
- Poland
- Portugal
- Qatar
- Romania
- Russian Federation
- Saudi Arabia
- Singapore
- Slovakia (Slovak Republic)
- Spain
- Sweden
- Switzerland
- Taiwan, Province of China
- Thailand
- Turkey
- United Arab Emirates
- United Kingdom
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our Position Statement for Palm oil states: Our goal is that by Dec 2015 all palm oil used in home furnishing products such as candles, or as a food ingredient, will either come from certified segregated sustainable sources or be replaced by more sustainable raw materials - see result above. By Dec 2015 global suppliers will provide a road-map to IKEA of how palm oil, sourced for use in IKEA products, will meet additional requirements, around deforestation and planting on peat, by Dec 2017. By Dec 2017 all palm oil used in home furnishing products such as candles, or as a globally sourced food ingredient, will come from sources verified as meeting IKEA additional requirements around deforestation and planting on peat, or be replaced by more sustainable raw materials.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

No, we do not use the trademark, but we do mention RSPO as well as Green Palm in general information about palm oil and in our sustainability report.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will continue to push to source segregated palm oil for the volumes we have not managed to yet source as segregated. For the food in our supply chain sourced locally we will continue to map where we have palm oil and then start to analyze how to shift to segregated. Having communicated additional requirements around no deforestation & planting peat to our suppliers we will identify partners to cooperate with in helping us verify compliance with the additional requirements by the end of 2017. Within RSPO we will continue to push for stricter criteria that we believe will reduce

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We apply our IKEA Code of Conduct which our suppliers need to fulfill (our Code of Conduct includes the topics mentioned in the above headlines). 3rd party auditor has been contracted for mapping of mills and on site verifications at some plantations.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We will continue to push to source segregated palm oil for the volumes we have not managed to yet source as segregated. For the food in our supply chain sourced locally we will continue to map where we have palm oil and then start to analyze how to shift to segregated. Having communicated additional requirements around no deforestation & planting peat to our suppliers we will identify partners to cooperate with in helping us verify compliance with the additional requirements by the end of 2017. Within RSPO we will continue to push for stricter criteria that we believe will reduce

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We will continue to push to source segregated palm oil for the volumes we have not managed to yet source as segregated. For the food in our supply chain sourced locally we will continue to map where we have palm oil and then start to analyze how to shift to segregated. Having communicated additional requirements around no deforestation & planting peat to our suppliers we will identify partners to cooperate with in helping us verify compliance with the additional requirements by the end of 2017. Within RSPO we will continue to push for stricter criteria that we believe will reduce

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:
URL: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have identified challenging working conditions under which migrant workers often work. We have added an appendix to our Code of Conduct that gives guidance to suppliers how they can mitigate obstacles. We are also engaged in the smallholders situation.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are a member of RSPO T&T working Group. We have ongoing discussions with other members of RSPO. We describe our commitment to RSPO in our sustainability report.

4 Other information on palm oil (sustainability reports, policies, other public information)

Our sustainability report (attached) states the way IKEA sources palm oil. During 2014 we communicated to our palm oil suppliers that we want them to take steps beyond RSPO, in particular within the area of deforestation and growing on peat lands. We have engaged 3rd party auditor for mapping of mills and on site verification of some plantations.

Particulars

About Your Organisation

Organisation Name

Kaufland

Corporate Website Address

<http://www.kaufland.de>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0052-12-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand
- Other:

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

2061.40

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

88.50

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

2836.40

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim		48.40	1531.90
2.3.2	Mass Balance	877.12	32.97	670.52
2.3.3	Segregated	1177.50	7.13	633.95
2.3.4	Identity Preserved	6.80		
2.3.5	Total volume of palm oil used that is RSPO-certified:	2061.42	88.50	2836.37

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

see above, further promotion of sustainable palm oil in other countries of operation see milestones according to FONAP, f. ex.: until 2016: 100% segregated crude palm oil until 2016: 100% Mass Balance palm kernel oil until 2018: 100% segregated palm kernel oil

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

further promotion of sustainable palm oil in other countries of operation, achieve FONAP milestones, sensitize non-own-brand suppliers, active communication and awareness raising, using RSPO Trademark on own brand products

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
 - Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
 - Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Code of Conduct for Business Partners (see 7.1)

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

No

Please explain why?

--

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

--

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

--

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

--

Robust:

--

Simpler to Comply to:

--

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Member of FONAP Germany Active participant of FONAP working group

4 Other information on palm oil (sustainability reports, policies, other public information)

www.kaufland.de

Particulars

About Your Organisation

Organisation Name

Kesco Food Ltd

Corporate Website Address

<http://www.kesko.fi>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0045-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1250.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1250.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	275.00		
2.3.2	Mass Balance	289.00		
2.3.3	Segregated	34.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	598.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

Comment:

Kesco Food Ltd. has been a member since 2011 and first own brand products containing CSPO were introduced in 2012.

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2016

Comment:

Kesko Food will cover the existing gap obtaining GreenPalm certificates behalf of those own product suppliers that don't yet use CSPO.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

Comment:

In Kesko Foods policy of PO; Kesko Food recommends the use of certified sustainable palm oil (CSPO) to manufacturers of Pirkka products. Kesko Food's objective is that all palm oil used in Pirkka and K-menu and Kespros Menu products will be CSPO by the year 2020.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Finland
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100 % RSPO certified oil palm (Book and claim, IP, SG or MB) in our own brand products by the end of August 2016. 100 % RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in our own brand products by the end of 2020.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Kesko Food will encourage our own brand suppliers to start using certified oil palm from physical supply chains. Category managers include CSPO in discussions with own brand suppliers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Kesko's Group Management Board has approved the Group's general principles of corporate responsibility. These principles define the basic economic, social and environmental responsibility promises. Kesko's commitments to international declarations and conventions are also included in the principles. The most important principles are: •The UN Universal Declaration of Human Rights and the UN Convention of the Rights of the Child •The ILO convention on the Fundamental Rights and Principles at Work •The OECD Guidelines for Multinational Corporations •The ICC Business Charter for Sustainable Development and principles against corruption and bribery •The UN Global Compact initiative •The purchasing principles of the Business Social Compliance Initiative (BSCI) Kesko has taken account of the ISO 26000 standard as a source document offering guidelines for corporate responsibility. Kesko uses the GRI (Global Reporting Initiative) G4 guidelines and the IIRC (International Integrated Reporting Council) Framework as its reporting principles. Kesko takes part in mitigating climate change and promote the sustainable use of natural resources Material aspects; Energy, Water, Biodiversity, Emissions, Wastewater and waste and Environmental assessment of suppliers. Please refer also:

<http://annualreport2015.kesko.fi/gri-report/responsibility-management/responsibility-monitoring-and-steering/>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Kesko Food's objective is that all palm oil used in Pirkka and K-menu and Kespros Menu products will be 100 % RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) by the end of 2020.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Kesko Food will cover the existing gap obtaining GreenPalm certificates behalf of those own product suppliers that don't yet use CSPO by the end of August 2016.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://annualreport2015.kesko.fi/>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

-

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

The suppliers of Kesko Foods own brand products are often same as A-brand labels. So by setting conditions to use only certified sustainable palm oil in our own brand products there is also impact to other products containing PO.

4 Other information on palm oil (sustainability reports, policies, other public information)

More information about the objectives and results of the responsibility programme is available in Kesko's Annual Report 2015

<http://annualreport2015.kesko.fi> Kesko Food's palm oil policy is available here:

<http://www.kesko.fi/en/company/responsibility/how-do-we-manage-responsibility/statements-and-policies/kesko-foods-palm-oil-policy/>

Particulars

About Your Organisation

Organisation Name

Krispy Kreme Doughnut Corporation

Corporate Website Address

www.krispykreme.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0073-14-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	20000.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	20000.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

Have been using 100% RSPO certified palm oil products since 8/1/15

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2030

Comment:

Date still to be determined.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
- Bahrain
- Canada
- Colombia
- Dominican Republic
- India
- Indonesia
- Japan
- Korea, Republic of
- Kuwait
- Malaysia
- Mexico
- Philippines
- Puerto Rico
- Qatar
- Russian Federation
- Saudi Arabia
- Singapore
- South Africa
- Taiwan, Province of China
- Thailand
- Turkey
- United Arab Emirates
- United Kingdom
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

--

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

--

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Continue to only buy from RSPO providers.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We operate all facets of our business in accordance with each local, state, and country laws and regulations.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

No

Please explain why?

--

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

KKD operates all facets of its business in compliance with local, national, and international laws and regulations, and strives to operate in a sustainable way. Due to the relatively small scale of our operations, KKD are fast followers on industry norms and trends, as the sweet treats we sell, and the price point at which we sell them, do not allow for much cost/pricing flexibility. As such, we tend to follow as costs stabilize.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are using only 100% certified palm oil products and have educated our suppliers on our commitment.

4 Other information on palm oil (sustainability reports, policies, other public information)

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Particulars

About Your Organisation

Organisation Name

Laboratoires M&L SA

Corporate Website Address

<http://www.loccitane.com>

Primary Activity or Product

- Manufacturer
 - Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0043-11-000-00	Ordinary	Retailers

Consumer Goods Manufacturers**Operational Profile**

1.1 Please state what your main activity(ies) is/are within manufacturing

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

--

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

--

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

--

2.2.5 Total volume of all oil palm products you sold in the year:

--

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim				
2	Mass Balance				
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified				

2.4.1 What type of products do you use CSPO for?

--

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe --%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

3.6 Which countries that your organization operates in do the above commitments cover?

- France

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

3.8 Date of first supply chain certification (planned or achieved)

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

Please explain why

--

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why

--

5.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Actions for Next Reporting Period**6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.**

--

Reasons for Non-Disclosure of Information**7.1 If you have not disclosed any of the above information, please indicate the reasons why**

--

- Others:

--

Application of Principles & Criteria for all members sectors**8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

8.2 What steps will/has your organization taken to support these policies?**Commitments to CSPO uptake**

**As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:
Do you have plans to?**

Yes

Please specify

--

9.1 Do you have plans to immediately cover the gap using Book & Claim?

No

Please explain why

--

Concession Map

10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?

No

Please explain why

--

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- End-product manufacturer
- Home & Personal Care Goods
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

1190.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1190.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance			
2.3.3	Segregated			1110.00
2.3.4	Identity Preserved			14.00
2.3.5	Total volume of palm oil used that is RSPO-certified:			1124.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

based on our commitments made to date

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

based on our commitments made to date

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
 - Brazil
 - Canada
 - China
 - Denmark
 - Ecuador
 - France
 - Germany
 - Hong Kong
 - Ireland
 - Japan
 - Luxembourg
 - Netherlands
 - Portugal
 - Russian Federation
 - South Africa
 - Switzerland
 - United Kingdom
 - United States
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We don't buy pure palm oil directly but we use Palm Oil derivatives such as soap noodles. In 2011, we started the RSPO membership. In 2012, we started to use CSPO via our retail soaps. We chose to certify our soap noodles through the highest grades (SG/IP). In 2014, more than 90% of our palm oil uses were CSPO (soaps / SG/IP). In 2015, 94,5% of our palm oil uses is CSPO (soaps / SG/IP). We faced a technical challenge on a specific soap for beard which uses translucent soap noodles not available on SG or IP RSPO quality. In 2014, to go further in sustainability regarding palm oil derivatives, we started a tracking approach to identify the nature of all the ingredients (surfactants) used by our company containing derivatives of palm oil or fractions and the % of palm oil incorporation. In 2015, we know exactly the nature of our ingredient containing palm oil fraction or derivative. Thanks to a working group of 20 persons dedicated to that subject and thanks to our collaboration with our suppliers, we would be able to know our global palm oil consumption. In 2016, our main derivatives (as surfactants) will be CSPO via physical RSPO grades (MB/SG/IP) as their traceability requirements are most in line with Laboratoires M&L commitments. In 2020, we aim to have all our derivatives as CSPO via Segregated or Identity Preserved supply chain. We noticed that a new framework is under development: RSPO NEXT. We are taking into account that approach and think about get into RSPO NEXT credits to support the initiative.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We keep challenging raw material providers to offer CSPO certified derivatives (such as surfactants). We keep transferring the RSPO knowledge and skills to our subcontractor (soaps maker). Following a security context unfavorable in West Africa, we decided to put on stand-by our West African project. But we are opened to dedicate time and resources to follow-up and audit the palm supply chain, especially the palm plantations of our suppliers. We participate to the working groups proposed by our suppliers on Palm Oil Subject and conferences. We always keep posted on that strategic subject.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

These policies have been integrated by the company for a long time. So they are effective now on all of our services (R & D, procurement, production ...), with our suppliers, and in selecting our ingredients. Our production sites (Manosque and Lagorce) are ISO14001 certified We have a department dedicated to sustainability: the Sustainable Ingredients department. 5 agronomists are involved in visiting producers of sensitive raw materials and establish sustainability diagnosis to set up improvement action plans. We work with biological and fair-trade certification.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

We work on the formulation challenges that we face on the reference Beard Soaps. That soaps uses translucent soaps noodles which are not available in RSPO certified.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

The Book and Claims approach, based on compensation, is not in line today with our commitments. But today we are on a current reflection to go with credits compensation system with RSPO NEXT. It is a way to support the efforts of producers to deliver supply to the market.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)
URL: <http://www.loccitane.com/group/pdf/RSE/RSE-2015-en.pdf>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

On our soaps, our will to certify according to high grades (SG/IP) has confronted us to limited supply options. Indeed, the Book and Claims approach is not in line today with our commitments. These limited supply options have generated an important amount of R&D work to match our quality standards. We work hand by hand with our soaps suppliers to get transparency all through the supply chain. We will propose to go directly on the field with a team dedicated to sustainability to make a deep diagnosis on social, economic and environmental impact to be able to set up continue improvement action plan. Moreover, switching to the new certified soap noodles has generated an important financial impact. On our derivatives (surfactants), we have to work hand in hand with our raw material suppliers to try and increase their supply offers in terms of certified raw materials, especially on high grades (IP/SG). We shared with them our 2020 strategy to give them a view of our objectives and help them to switch on RSPO certified.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We improved our strategy and established a very ambitious strategy 2015-2020 and validated with our General Direction. Very early on in our R&D projects, we choose in priority to use CSPO SG/IP raw materials. We challenge and support our suppliers in proposing CSPO offers. Business to business education: We support our sub-contractors during the RSPO certification process. For example, we choose to share our training material and good practices. In 2015, we asked for a 2 days training for our collaborator in charge of RSPO or indirectly impacted by that certification and we invited our subcontractors to attend to the training (freely) (on our charge). In total, 14 persons attend from 6 different services: - Quality Department - Sustainable Department - Purchase Department - Formulation Department - Raw Materials Regulatory Department - Finished Products Regulatory Department Moreover we present a training support to marketing team and others services managers. We attend seminars and round tables on palm oil and are open in sharing our experience and knowledge on the topic. We attend to all conferences organized by our surfactant suppliers to be aware on their progress and their offer.

4 Other information on palm oil (sustainability reports, policies, other public information)

We develop and make available communication tools such as press releases, For example, we published a statement explaining our strategy in promoting the RSPO approach. That statement is sent to all our digital and communication teams.

Particulars

About Your Organisation

Organisation NameLACTALIS BEURRES & CREMES

Corporate Website Addresslactalis.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0057-13-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand
- Distributors

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

1018.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

1200.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

2218.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance		68.00	800.00
2.3.3	Segregated			20.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:		68.00	820.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2016

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

30% RSPO certified in 2012 50% RSPO certified in 2013 75% RSPO certified in 2014 100% RSPO certified in 2015

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Confidential

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

Confidential

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

Confidential

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Confidential

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

confidential

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

confidential

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Confidential

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Confidential

4 Other information on palm oil (sustainability reports, policies, other public information)

Confidential

Particulars

About Your Organisation

Organisation NameLACTALIS NUTRITION DIETETIQUE

Corporate Website Addresswww.milumel.fr

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0046-12-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

No

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance			
2.3.3	Segregated	3.58		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	3.58		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

Comment:

since certification of LND

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2017

Comment:

objective certification of site CELIA laiterie de CRAON

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

Comment:

objective certification of site CRAON

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

certification of site CRAON in 2017

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

communication at ours subcontractors

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

certification of all companies of LND

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

No

Please explain why?

it is not an advantage for us

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

because it is not an advantage on label

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

economic

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

not applicable and not communication about RSPO

4 Other information on palm oil (sustainability reports, policies, other public information)

not communication about RSPO

Particulars

About Your Organisation

Organisation Name

Lactalis Nutrition Santé

Corporate Website Address

www.lactalis.fr

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0047-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

3.58

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

3.58

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance			
2.3.3	Segregated	3.58		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	3.58		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

Comment:

date of certification

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2017

Comment:

date of objective of certification of plant CRAON

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

Comment:

date of objective of certification of plant CRAON

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

no strategies

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

not applicable at ours products

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

no actions

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

no steps

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

No

Please explain why?

--

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

economic

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

to promote at ours subcontractors

4 Other information on palm oil (sustainability reports, policies, other public information)

no

Particulars

About Your Organisation

Organisation Name

Lidl Stiftung & Co.KG

Corporate Website Address

www.lidl.de

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0049-12-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

14298.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

482.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

3400.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

18180.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	8611.00	480.00	3198.00
2.3.3	Segregated	5569.00		124.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	14180.00	480.00	3322.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2016

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Eatable products - End of 2016 100% certified Palm oil on Mass Balance Basis - End of 2018 50% certified Palm oil on Segregation Basis - End of 2020 100% certified Palm oil on Segregation Basis Uneatable products - End of 2016 100% certified Palm oil on Book & Claim Basis - End of 2018 100% certified Palm oil on Mass Balance Basis (if technically possible)

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We have published a position paper for the palm (kernel) oil which is publicly available on our website:
<http://www.lidl.de/de/asset/other/Positionspapier-fu-r-den-nachhaltigeren-Einkauf-von-Palm-kern-o-l.pdf>

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Our Lidl Code of Conduct

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Eatable products - End of 2016 100% certified Palm oil on Mass Balance Basis - End of 2018 50% certified Palm oil on Segregation Basis - End of 2020 100% certified Palm oil on Segregation Basis Uneatable products - End of 2016 100% certified Palm oil on Book & Claim Basis - End of 2018 100% certified Palm oil on Mass Balance Basis (if technically possible)

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Please see our position paper:

<http://www.lidl.de/de/asset/other/Positionspapier-fu-r-den-nachhaltigeren-Einkauf-von-Palm-kern-o-l.pdf>

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are in contact with relevant stakeholders to support the vision of RSPO to transform markets.

4 Other information on palm oil (sustainability reports, policies, other public information)

Our position paper for palm (kernel) oil:

<http://www.lidl.de/de/asset/other/Positionspapier-fu-r-den-nachhaltigeren-Einkauf-von-Palm-kern-o-l.pdf>

Particulars

About Your Organisation

Organisation Name

Loblaws Inc.

Corporate Website Address

www.loblaw.ca

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0056-13-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

4778.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

699.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

473.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

5950.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	4020.00	588.00	473.00
2.3.2	Mass Balance	679.00	111.00	
2.3.3	Segregated	79.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	4778.00	699.00	473.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

As of year-end 2015, all of our Loblaws control brand products support sustainable palm oil through one of the RSPO supply chain models.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Canada

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2013 - Announced our commitment, began research, planning, policy development, and initial stakeholder discussions. 2014 - Developed and executed a vendor survey, communicated our policy to vendors, created an inventory of the vendors and products with palm derived ingredients, began strategic discussions with internal teams, engaged key food suppliers in palm oil discussions. 2015 - Continued to engage suppliers, including non-food suppliers, in sustainable palm oil discussions, provided training to support them in the development of their sustainable palm oil plans, conducted follow up vendor surveys to ensure all volumes were accounted for by the end of 2015. Made first purchase of Greenpalm certificates. 2016 - Ensure all new control brand suppliers support sustainable palm, and work with key food suppliers not already using physical supply chains, to encourage the development of a time-bound plan to convert to CSPO. Engage Shoppers Drug Mart suppliers to ensure their support of sustainable palm oil for Life Brand products by the end of 2016.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will engage in discussion with key food suppliers not already using physical supply chains to encourage them to develop time-bound plans to convert to a physical supply of sustainable palm oil. We will also continue to track the increased use of CSPO in our control brand supply chain. Loblaw also participates in retailer industry association working groups, that discuss ways in which retailers can support greater adoption of CSPO.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
 - No file was uploaded
- Labour rights
 - No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Loblaw has a colleague code of conduct and supplier code of conduct, as well as an environmental health and safety charter and environmental commitment. To access our most current versions of these documents please visit:
<http://loblaw.ca/en/responsibility.html>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

We will continue to work with both our suppliers and ingredient suppliers in our supply chain to drive progress towards increasing the availability and cost competitiveness of physical supply of certified palm oil. We encourage our suppliers to become members of the RSPO and to develop their own time-bound commitments to move towards physical supply of their total volume of certified palm ingredients.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

In 2015 we purchased GreenPalm certificates to cover the volume of palm oil used in our control brand products that was not from physical supply chains.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://loblaw.ca/en/responsibility/reports.html>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use only very small quantities (oil is a subcomponent of other ingredients that are purchased). It is often difficult for these suppliers to have significant influence over the sustainability of the palm oil used in these processes. We conduct a detailed inventory to account for even these very small quantities of ingredients and work with each supplier to implement the best approach to supporting sustainable palm oil, however we will continue to focus our efforts and discussions about physical CSPO with our largest key suppliers who represent the most significant quantities of palm ingredients in our supply chain.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are supporting the vision of the RSPO through our commitment to sustainable palm oil for our control brand products. Through this work, we aim to positively influence our supply chain and other key stakeholders.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please also visit our corporate social responsibility report available at: www.loblaw-reports.ca

Particulars

About Your Organisation

Organisation Name

Marks and Spencer plc

Corporate Website Address

<http://www.marksandspencer.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0009-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

2519.31

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

124.01

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

986.56

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

3629.88

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	112.63	4.79	193.95
2.3.2	Mass Balance	819.98	107.12	536.17
2.3.3	Segregated	1586.20	12.10	256.44
2.3.4	Identity Preserved	0.50		
2.3.5	Total volume of palm oil used that is RSPO-certified:	2519.31	124.01	986.56

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

311.37

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Armenia
- Bahrain
- Bermuda
- Bulgaria
- China
- Croatia (Hrvatska)
- Cyprus
- Czech Republic
- Egypt
- Estonia
- Finland
- France
- Georgia
- Gibraltar
- Greece
- Hong Kong
- Hungary
- India
- Indonesia
- Ireland
- Jordan
- Kazakhstan
- Kuwait
- Latvia
- Libyan Arab Jamahiriya
- Lithuania
- Malaysia
- Malta
- Morocco
- Netherlands
- Oman
- Philippines
- Poland
- Qatar
- Romania
- Russian Federation
- Saudi Arabia
- Singapore
- Slovakia (Slovak Republic)
- Slovenia
- Spain
- Thailand
- Ukraine
- United Arab Emirates
- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

FOOD PRODUCTS: 100% physical supply chain certified by end 2015, 98.8% achieved. GENERAL MERCHANDISE PRODUCTS: 100% physical supply chain certified by end 2020, 46.1% achieved by end 2015. * ALL M&S palm oil, 93.5% is RSPO physical supply chain certified with the remainder being covered by GreenPalm certificates.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

all our bars of soap carry the RSPO TM

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

M&S will continue to engage our direct and indirect suppliers to source only RSPO certified palm oil for our products. M&S additionally engages with key importers / refiners to ensure they are clear on our commitment to exclude palm oil associated with deforestation from our supply chains by 2020. We are currently monitoring performance to ensure progress towards our zero deforestation commitment.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What steps will/has your organization taken to support these policies?

M&S has a long established, integrated and independently audited sustainable business programme called Plan A. This addresses the environmental and social impact of our business and supply chain. We report annually on progress against Plan A commitments, and review these annually to ensure they remain relevant. M&S participates in many forums and events and engages with a broad range of experts who give us feedback on the priorities and strategies described within Plan A.

<https://corporate.marksandspencer.com/plan-a> Information on our approach to Stakeholder Engagement can be found on <https://corporate.marksandspencer.com/plan-a/our-approach/delivering-plan-a/listening-and-taking-action>

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

We have allowed a longer timeframe to convert our general merchandise supply chains to RSPO in recognition of the different supply challenges and limited availability of CSPO within these supply chains. Our aim is to be 100% RSPO physical supply chain certified no later than 2020 however we are focussed on achieving this earlier.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We have been covering all non-certified physical use with Book & Claim certificates since 2009.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: http://planareport.marksandspencer.com/M&S_PlanAReport2015.pdf (page 15)

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have been working with our suppliers and other supply chain actors since 2009 to meet our commitment to 100% RSPO palm oil. We have made substantial progress within our Foods business, achieving 98.8% CSPO, however challenges remain in accessing CSPO for our General Merchandise ranges, which are often manufactured in areas with poor supply of RSPO palm oil and where there has been slower uptake by ingredient suppliers and manufacturers.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

M&S is actively involved in supporting market transformation through our representative role within the RSPO Board of Governors; as co-chair of the Consumer Goods Forum Palm Oil Working Group; and as a leading retailer within the Retail Palm Oil Transparency Coalition and Retail Palm Oil Group. We participate in events to support the production and procurement of RSPO within Europe, Indonesia and Malaysia and bring a market voice to many discussions with stakeholders. M&S has engaged directly with producing country governments, smallholders and trade representatives, as well as visiting palm oil plantations & mills and conservation areas to understand production and land management challenges.

4 Other information on palm oil (sustainability reports, policies, other public information)

M&S is in the process of updating our palm oil policy and this will be made available on the Plan A section of our corporate website during 2016.

Particulars

About Your Organisation

Organisation Name

McDonald's Corporation

Corporate Website Address

www.AboutMcDonalds.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0044-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

● Other:

Food Service

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

119732.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

2752.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

185.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

122669.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	103361.00	2194.21	124.39
2.3.2	Mass Balance	10361.00	179.75	2.47
2.3.3	Segregated	420.00		58.59
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	114142.00	2373.96	185.45

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

124.39

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

In 2015, the Company came close to achieving its goal of having 100% of palm oil used for restaurant cooking or by McDonald's suppliers to par-fry chicken and potato products be RSPO-certified sustainable or covered by GreenPalm Book and Claim certificates by 2015. As of the end of 2015, approximately 98% of palm oil used for these purposes was either certified or covered in this way. The information above reflects data submitted by McDonald's suppliers and is the truest representation at this time. In 2015 we began discussions with our suppliers to ensure that we cover at a minimum 100% of volumes with GreenPalm certificates, but are also developing time bound plans beyond this target. The plans will include a shift to mass balance certified purchases by year end 2016, including reports from all palm suppliers on their traceability work and action plans to address deforestation and human rights risk. We will develop plans to cover the following five categories: (i) restaurant frying oil, (ii) chicken par fry oil, (iii) potato par fry oil, (iv) globally managed baked goods, and (v) all products that include palm oil in North America. We are prioritizing these categories due to the relatively high volumes they represent and our ability to influence change. Therefore, by focusing on these areas we will be able to ensure that volumes are covered by our sustainable sourcing requirements (certification and beyond) and we will have the largest impact on the transformation of the palm oil industry to support sustainable production practices.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

Comment:

SEE SECTION 8 FOR OUR PLANS BASED ON CURRENT MARKET CONDITIONS GLOBALLY 2016 - by year end suppliers in the 5 categories listed above will have begun purchasing 100% mass balance certified palm oil, or will have a time bound plan for their category, or market for 100% of their volumes to support sustainable production, including but not limited to certification, traceability, action plans to address deforestation and human rights risk. 2020 - suppliers will have moved to purchases of segregated and mass balance CSPO wherever possible. If not using RSPO certification, suppliers will report on alternative systems that support sustainable production, including but not limited to certification, traceability, action plans to address deforestation and human rights risk.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- American Samoa
- Argentina
- Aruba
- Australia
- Austria
- Bahamas
- Bahrain
- Belarus
- Belgium
- Bermuda
- Bolivia
- Bosnia and Herzegovina
- Brazil
- Brunei Darussalam
- Bulgaria
- Canada
- Central African Republic
- Chile
- China
- Colombia
- Costa Rica
- Croatia (Hrvatska)
- Cyprus
- Czech Republic
- Denmark
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Estonia
- Fiji
- Finland
- France
- French Guiana
- Georgia
- Germany
- Greece
- Guadeloupe
- Guam
- Guatemala
- Honduras
- Hong Kong
- Hungary
- India
- Indonesia
- Ireland
- Israel
- Italy

- Jamaica
- Japan
- Jordan
- Korea, Republic of
- Kyrgyzstan
- Latvia
- Lebanon
- Lithuania
- Luxembourg
- Macau
- Macedonia, The Former Yugoslav Republic of
- Malaysia
- Malta
- Martinique
- Mauritius
- Mexico
- Moldova, Republic of
- Monaco
- Morocco
- Netherlands
- New Caledonia
- New Zealand
- Nicaragua
- Norway
- Oman
- Pakistan
- Panama
- Paraguay
- Peru
- Philippines
- Poland
- Portugal
- Puerto Rico
- Qatar
- Romania
- Russian Federation
- Saudi Arabia
- Singapore
- Slovakia (Slovak Republic)
- Slovenia
- South Africa
- Spain
- Sri Lanka
- Suriname
- Sweden
- Switzerland
- Taiwan, Province of China
- Thailand
- Trinidad and Tobago
- Turkey

- Ukraine
- United Arab Emirates
- United Kingdom
- United States
- Uruguay
- Venezuela
- Vietnam
- Virgin Islands (British)
- Virgin Islands (U.S.)

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

McDonald's goal is that 100% of the palm oil used in our restaurants and as ingredients in McDonald's products will support the production of sustainable palm oil. This includes sourcing from Roundtable on Sustainable Palm Oil or RSPO-certified sustainable sources or covering usage with GreenPalm Book and Claim certificates for palm oil or palm kernel oil. Globally, we are committed to meeting our 2015 milestones and 2020 aspirational goal to support sustainable palm oil production for all palm oil used in our restaurants or palm oil/palm kernel oil purchased as ingredients by McDonald's suppliers for use in McDonald's products. Some prior milestones have included: • 2011 McDonald's becomes an RSPO member • 2012 all suppliers sourcing palm oil are from RSPO members. • 2012 Several markets in APMEA began using RSPO certification methodologies for restaurant cooking oil and par fry. McDonald's restaurants in the U.S. and Europe do not use palm oil in restaurant cooking, so they began to use RSPO certification methodologies, including GreenPalm Book and Claim certificates, to cover a portion of their suppliers' use of palm oil and palm kernel oil as ingredients in McDonald's products. • 2013 – Continued progress increasing RSPO sustainable palm oil in APMEA for restaurant store oil and par fry for chicken and potato products. In the U.S., suppliers of baked goods and liquid products (toppings and sauces) have moved to cover ingredient volumes for McDonald's products using GreenPalm Book and Claim certificates. • In 2015—100% of palm oil used for restaurant cooking or by McDonald's suppliers to par-fry chicken and potato products will be RSPO certified sustainable or covered by GreenPalm Book and Claim certificates. • By 2020—100% of all palm oil or palm kernel oil used as an ingredient by McDonald's suppliers for use in McDonald's products was RSPO certified sustainable or covered by GreenPalm Book and Claim certificates.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

In 2016 we will make a shift to the purchase of physical RSPO certified palm oil. This expectation will be communicated to our key markets and suppliers in order to purchase mass balance for our restaurant cooking oil, par-fry and globally managed baked goods products. These products are being prioritized because they represent our largest volumes and therefore areas of greatest impact. In addition, suppliers of palm oil to McDonald's are expected to comply with the requirements of our deforestation-free commitment. Some palm oil will continue to be covered with the purchase of GreenPalm certificates because current volumes and demand makes segregation disproportionately expensive or supply chain traceability difficult to establish. Other volumes will map a path to mass balance certified as a milestone on the path to segregated certified supply. McDonald's is committed to working with suppliers that purchase certified palm oil and are engaged in efforts to map their palm oil supply chains, conduct risk analysis and take action to address key issues such as deforestation and human rights across the supply chain through to the plantation level. The organization is working with markets and suppliers across the business to achieve these goals.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Business ethics is a crucial part of McDonald's identity and a part of our core values (http://www.aboutmcdonalds.com/mcd/our_company/mission_and_values.html). McDonald's approach to sustainable sourcing involves various programs that address what we call the 3 E's of Sustainability - Ethics, Environment, and Economics - throughout our supply chain. Regarding Ethics in particular, we require all suppliers to approve our Code of Conduct, and our Supplier Workplace Accountability program works with suppliers to uphold the provisions of the Code of Conduct via annual self-assessments and risk-based audits. We are also a signatory to the NY Declaration on Forests (2014) and released McDonald's Commitment on Deforestation in April 2015. We believe the multi-stakeholder process is key to driving change; and in addition to being a member of RSPO, we are members of RTRS, GRSB, GTPS, CRSB, USRSB, SAI and others; and we work in collaboration with NGOs such as WWF, EDF, CI and others.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

In 2015 we began discussions with our suppliers to ensure that we cover at a minimum 100% of volumes with GreenPalm certificates, but are also developing time bound plans beyond this target. The plans will include a shift to mass balance certified purchases by year end 2016, including reports from all palm suppliers on their traceability work and action plans to address deforestation and human rights risk. We will develop plans to cover the following five categories: (i) restaurant frying oil, (ii) chicken par fry oil, (iii) potato par fry oil, (iv) globally managed baked goods, and (v) all products that include palm oil in North America. We are prioritizing these categories due to the relatively high volumes they represent and our ability to influence change. Therefore, by focusing on these areas we will be able to ensure that volumes are covered by our sustainable sourcing requirements (certification and beyond) and we will have the largest impact on the transformation of the palm oil industry to support sustainable production practices. 2016 - by year end suppliers in the 5 categories listed above will have begun purchasing 100% mass balance certified palm oil, or will have a time bound plan for their category, or market for 100% of their volumes to support sustainable production, including but not limited to certification, traceability, action plans to address deforestation and human rights risk. 2020 - suppliers will have moved to purchases of segregated certified oils, or will have 100% of volumes for their category, or market covered by systems that support sustainable production, including but not limited to certification, traceability, action plans to address deforestation and human rights risk.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Our existing goal includes a commitment to cover 100% of our volumes with Book & Claim certificates. We will continue to uphold this as a minimum standard. We will build upon this base by shifting to purchases of physical CSPO in key categories/markets in 2016 and requiring suppliers to meet expectations on traceability, deforestation and human rights criteria.

Concession Map

GHG Emissions**10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

McDonald's has conducted carbon footprint analysis of our operations and our supply chain. This supported the setting of our priority products (beef, poultry, coffee, fiber, palm and fish) in 2008. Details can be found in our Good Business Report. The company is currently working on the development of a carbon target, so that we may report regularly on progress against this target.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Given McDonald's unique franchising structure and supplier relationships we have had to spend a great deal of time digging into our supply chain and supplier relationships to communicate on our sustainable palm oil vision and ensure all parties were on board and executing against our goals. This challenge is ongoing as we continue to further franchise. In order to address these challenges, we have decided to focus on our largest volumes of palm oil in collaboration with our global supplier partners. These areas include palm oil used in restaurant frying oil, par-fry for potato and chicken and globally managed baked goods products.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We continue to support the vision of transforming markets by supporting sustainable palm oil production through expansion of purchasing Mass Balance certified oil, GreenPalm Book & Claim certificates, and other RSPO certified mechanisms. We worked with GreenPalm in 2013 to expand the opportunity for other companies in the food service sector to utilize GreenPalm certificates to support sustainable palm oil; and we are looking to engage further as we demonstrate our leadership in this area. McDonald's continues to engage directly with RSPO and encourages our supplier partners to do so as well. The company supports industry transformation and to this end engages in multi-stakeholder efforts such as Tropical Forest Alliance and other platforms.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please see www.aboutmcdonalds.com for additional information on our Global Sustainability Framework and goals; and our Good Business Report.

Particulars

About Your Organisation

Organisation Name

Metcash Trading Ltd

Corporate Website Address

<http://www.metcash.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0048-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

103.38

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

60.83

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

114.62

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

278.83

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	83.92	34.65	172.69
2.3.3	Segregated	9.01	23.70	40.18
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	92.93	58.35	212.87

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2016

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our interim 2015 target to achieve 100% CSPO from any certification system in our range of Metcash Branded Products has not been achieved. 82% of palm oil used in Metcash Branded Products was CSPO from physical supply chains* by the end of 2015. (all palm oil 278.8371 tonnes, CSPO 227.5410977 tonnes). Our Action Plan requires our suppliers to provide 100% physically separated CSPO by 2020 for Metcash Branded Products. *Note – as not all Metcash suppliers are themselves certified by RSPO for Supply Chain, and as Metcash itself is not RSPO certified for Supply Chain, we have not reported at 2.3.1 in our ACOP 2015 the tonnages of Book & Claim CSPO that our suppliers claim to have used in Metcash branded products. We have included them in the total palm oil figures (2.2.1-2.2.4) only.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Metcash communicates with suppliers of Metcash Branded Products each year to request they update us on their progress toward achieving 100% CSPO from physical supply chains. Metcash supports suppliers of our own brand products by providing them with details of companies that can assist and guide them through the process of certification. Metcash understands that some of our suppliers do not have adequate understanding on the certification process therefore aims to provide information on a regular basis. Metcash promotes sustainable palm oil use via the IGA consumer website sustainability page which has a target audience of Australian consumers. Metcash will promote sustainable palm oil use to all potential own brand suppliers via the Approved Supplier Program. Under this program, all potential suppliers would be advised of our RSPO commitments and requirements during tendering. Metcash will work closely with our suppliers of uncertified palm oil to speed transition to certified as soon as possible. All buyers have been trained in our RSPO requirements in a refresher meeting.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Metcash conducts itself ethically in all business practices and has stringent policies in place to govern this. In addition, Metcash is introducing an Approved Supplier Program which stipulates the minimum standards of behaviour expected of all suppliers to meet Metcash's social and environmental commitments. One of these commitments is 100% physically separated CSPO by 2020. Metcash is a member of the industry group the Consumer Goods Forum, which has made a commitment to have all members contribute zero towards deforestation by 2020, which includes palm oil use.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

We require our suppliers to source 100% physically separated CSPO by 2020. Our suppliers determine the best mix for them between Mass Balance, Segregated or Identity Preserved. As reported in this ACOP, our suppliers are already transitioning to physically separated CSPO, with a mixture of Mass Balance, Segregated and Identity Preserved.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Our suppliers determine the best mix for them between Book & Claim, Mass Balance, Segregated or Identity Preserved.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The tightly held Australian Grocery market in which Metcash operates is an obstacle. Supplier resistance, including sharing information about amount and nature of palm oil content due to recipe protection is an obstacle.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As described above, Metcash urges suppliers to transition to 100% physically separated CSPO by 2020. We also have publically available information about our RSPO membership on our IGA website which targets consumers and our independent retailer customers.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please refer to our website www.metcash.com for additional information including our Annual Report

Particulars

About Your Organisation

Organisation Name

METRO Group

Corporate Website Address

www.metrogroup.de

Primary Activity or Product

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member	Plantation?	Files	
				GHG Report	Map file
METRO Cash & Carry	o Wholesaler and/or No Retailer	No	No	-	-
Real Warenhaus GmbH	--	No	No	-	-

Membership

Membership Number	Membership Category	Membership Sector
3-0038-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1119.10

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

12.95

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

162.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1294.05

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	0.03		
2.3.2	Mass Balance	918.24	12.95	161.08
2.3.3	Segregated	200.81		0.92
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1119.08	12.95	162.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2020

Comment:

METRO GROUP sales line Real already met the aim to use 100% RSPO certified Palmoil for all own brand food products by end of 2015.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Austria
 - Bulgaria
 - China
 - Croatia (Hrvatska)
 - Czech Republic
 - France
 - Germany
 - Hungary
 - India
 - Italy
 - Japan
 - Kazakhstan
 - Moldova, Republic of
 - Netherlands
 - Pakistan
 - Poland
 - Portugal
 - Romania
 - Russian Federation
 - Slovakia (Slovak Republic)
 - Spain
 - Turkey
 - Ukraine
 - Vietnam
 - Yugoslavia
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

METRO GROUP sales line Real set as target using 100% RSPO certified palm oil products for own brand food products by end of 2015. The sales line reached the target already.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Sales lines of METRO GROUP will continue with regard to their specific implementation plans, including exchange with suppliers and training of own staff.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

On the basis of our group-wide Purchasing Policy for Palm Oil, every affected sales division prepared a sales division specific purchasing policy. In this context, the group-wide purchasing policy serves as a framework directive and orientation guide for these sales divisions. It is applicable on an international level and fixed through implementation plans that are adapted individually. All affected sales divisions intensified partnerships with their own brand suppliers to drive the implementation. METRO GROUP made it's group-wide palmoil policy publicly available and reports to RSPO about the progress made.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

METRO GROUP sees the Roundtable on Sustainable Palmoil (RSPO) and its certification methods as crucial and its recent goal is to achieve 100% RSPO CSPO by 2020 with a preference for IP, SG or MB. In case those systems are not available in sufficient quantity or quality METRO GROUP also accepts the BC model.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

METRO GROUP sees the Roundtable on Sustainable Palmoil (RSPO) and its certification methods as crucial and its recent goal is to achieve 100% RSPO CSPO by 2020 with a preference for IP, SG or MB. In case those systems are not available in sufficient quantity or quality METRO GROUP also accepts the BC model.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://reports.metrogroup.de/2014-2015/condensed-report/sustainability/carbon-footprint.html>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We see pricing as an issue. In addition, suppliers are often not able to provide information on CSPO volume. Availability of CSPO is limited, especially for non-food and cosmetics. To resolve these obstacles METRO GROUP is addressing the issue of CSPO in its exchange with suppliers.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

CSPO is an issue in the exchange with relevant suppliers

4 Other information on palm oil (sustainability reports, policies, other public information)

Figures given in section 2 are related to volumes at sales line Real. There is no IT-solution available yet for METRO Cash & Carry which makes it possible to deliver concrete data regarding palm oil volumes in tons. At METRO Cash & Carry in total 81% of products with palm oil do contain palm oil which is RSPO certified. This is divided into: - Book & Claim 7%, - Mass Balance 66%, - Segregated 18%, - Identity Preserved 1%.

Particulars

About Your Organisation

Organisation Name

Rema 1000 Denmark A/S

Corporate Website Address

<http://www.rema1000.dk>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0040-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand
- Other:

Rema 1000 is a retailer and we sell both branded products as well as own-brand products. Primarily in the food category but also home and personal care goods.

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1800.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1800.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1203.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1203.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

1800.00

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Denmark

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

2012: 100% CSPO via Book & claim on all products , both branded and own-brand products. 2015: 100% RSPO certified palm oil from physical supply chains (Segregated and/or mass balance) in own brand products

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

B2C communication: We will work on communicating to our end-consumers that our own -brand products contains 100% RSPO certified palm oil from physical supply chain by making on-product claims and adding the RSPO Trademark on our own brand products. New challenging goal: After we have succeeded in achieving our goal to source 100% RSPO certified palmoil from physical supply chains in own-brand products by the end of 2015, we will during 2016 decide on the scope of our next goal in order to secure progress in us supporting sustainable palmoil.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Please see the attached Rema 1000 CSR report.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:**

No

Please explain why?

--

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As we have worked with moving from conventional palm oil to 100% CSPO from physical supply chains we have realized that in certain ingredients it is not possible to source 100% CSPO from physical supply chains. That could for example be the carrier in a certain colouring agent. We have to accept that for now. We do not work with a certain tolerance level for non-certified palm oil like 2 or 5%. We strive for that as much as possible must be 100% CSPO from physical supply chains on all products. As we have been frontrunners as retailer on the Danish market setting the ambitious goal of 100% CSPO from physical supply chain in own-brand products we have had to realize that it has been quite a challenge for a lot of our suppliers/producers of products with palm oil to find out 1. that they have to be supply chain certified to follow the standard and not only a RSPO member 2. how to get supply chain certified 3. to buy all ingredients and components with 100% CSPO from physical supply chains. We have tried to share the information we have and refer them to specialists like accredited certification bodies or RSPO for further guidance.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Rema 1000 Denmark A/S is working together with WWF Denmark and use their guidance and advice in the process of supporting and working towards more CSPO in the supplier chain. We are working closely with our suppliers on especially own-brand products in the journey of substituting conventional palm oil with CSPO from physical supply chains. We have joined an Advisory board on "Responsible Sourcing of Soy, Cattle and Palm oil: Reducing Social and Environmental Risks Related to Trade in Forest-Impact Commodities" because we would like to support this agenda and contribute where we can. We have supported The Confederation of Danish Industry (DI) with information about our challenges in the work with getting products with 100% CSPO from physical supply chains from our suppliers in order to support the work DI does in supporting the use of sustainable palm oil among their members.

4 Other information on palm oil (sustainability reports, policies, other public information)

Rema 1000 Denmark A/S has made our Palm oil policy public in our CSR report. Please see the attached file in p. 7.1

Particulars

About Your Organisation

Organisation Name

REWE Group on behalf of REWE-Zentral-Aktiengesellschaft Köln

Corporate Website Address

<http://www.rewe-group.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0039-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand
- Distributors

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

4741.78

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

365.97

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

2746.50

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

7854.25

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	3.89	3.81	706.68
2.3.2	Mass Balance	952.30	179.04	725.45
2.3.3	Segregated	3756.73	183.12	1308.75
2.3.4	Identity Preserved	28.86		5.62
2.3.5	Total volume of palm oil used that is RSPO-certified:	4741.78	365.97	2746.50

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Germany
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

- Beginning of 2018: Crude Palm Oil and Palm Kernel Oil comes 100 % from RSPO certified segregated supply chains - In 2020: palm-based derivatives and fractions Comes 100% from RSPO certified mass balanced supply chains

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
 - Ingredient manufacturer
 - Food Goods
 - Home & Personal Care Goods
 - Own-brand
 - Manufacturing on behalf of other third party brands
 - Biofuels
 - Adhesives
 - Manufacturer of candles
 - Trade Association
 - Other:
-

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products" - Member of the "Forum for Sustainable Palm Oil"

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

Consideration of our "Guidelines for sustainable Business Practices" http://nh.rewe-group.com/fileadmin/content/Downloads/Nachhaltigkeit/LL_Nachh_Wirtsch_E_2014.pdf

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products" - Member of the "German Forum for Sustainable Palm Oil" - Beginning of 2018: Crude Palm Oil and Palm Kernel Oil comes 100 % from RSPO certified segregated supply chains - In 2020: palm-based derivatives and fractions Comes 100% from RSPO certified mass balanced supply chains

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

- Since 2013 we cover the gap by buying Book & Claim certificates. In 2014 and 2015 we have also supported independent smallholder cooperatives. - "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products"

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://rewe-group-nachhaltigkeitsbericht.de/2014/en/gri-report/index.html#environmental>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

For the store brands of REWE Group, the aim is to predominately use certified palm (kernel) oil products. The existing certification systems should be considered minimum standards and do not yet comply with the requirements of REWE Group and other stakeholders. Therefore, it is imperative to improve the systems in consideration of the additional criteria defined by the Forum Sustainable Palmoil. 1) No cultivation on peat lands and high carbon stock areas 2) Reduction of GHG emissions especially for plantations and mills 3) No use of harmful pesticides and Paraquat 4) No use of Fresh Fruit Bunches from unknown and illegal sources 5) Disclosure of GHG emissions It is absolutely necessary that these requirements become a part of the RSPO principles and criteria.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Implementation of our "REWE Group Guideline for Palm Oil and Palm Kernel Oil Products" to support the transformation from conventional to certified palm (kernel) oil - Member of the "Forum for Sustainable Palm Oil" - Intensive stakeholder dialogues with relevant partners along the supply chain to promote the development of a sustainable palm oil cultivation

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://rewe-group-nachhaltigkeitsbericht.de/2014/en/gri-report/index.html>

Particulars

About Your Organisation

Organisation NameRoyal Ahold NV

Corporate Website Address<http://www.ahold.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0020-07-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

9022.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

1661.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

10683.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	3215.00	688.00	
2.3.2	Mass Balance	4315.00	972.00	
2.3.3	Segregated	1492.00	1.00	
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	9022.00	1661.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2010

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Belgium
- Czech Republic
- Germany
- Netherlands
- United States

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

--

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are working with our suppliers to move to segregated CSPO in our own brand products. We are also talking to other players in the palm oil supply chain to get more segregated CSPO into our main markets. Beyond food products, we are now also focusing on transitioning to physically RSPO certified PKO and Derivatives in our non-food products.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
No file was uploaded
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We have a Code of Conduct and all our suppliers sign our Standards of Engagement. Our requirements are communicated to our suppliers. We check our suppliers for compliance with our requirements.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

We work closely with our suppliers to transition to 100% physically certified palm oil as soon as possible.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We already cover the gap via Book & Claim certificates.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <https://www.cdp.net/en-US/Results/Pages/Company-Responses.aspx?company=21338>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Availability of CSPO in the North American and Asian market is difficult. CBs and Group Certification managers are missing or are price prohibitive in North America and Asia. We are happy to see RSPO plan to hire a local outreach manager for the North American and Asian market to begin mitigating these issues. There are a lot of industry guidance materials on palm oil and food products. We are missing guidance on certified derivatives in personal, beauty and home care products.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We engage our supply chain on sustainable palm oil. We take part in RSPO (via retail representation on the Board of Governors), RSPO NEXT consultation, and the RSPO Communications and Claims Working Group. We also take part in external initiatives such as the CGF, the TSC and the Retailers Palm Oil Group (RPOG) and others that support the further development of sustainable palm oil.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please see our 2015 Responsible Retailing report.

Particulars

About Your Organisation

Organisation Name

Sainsbury's Supermarket Ltd (J Sainsbury PLC)

Corporate Website Address

<http://www.sainsburys.co.uk/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0010-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

10054.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

291.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

1926.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

12271.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	69.00		130.00
2.3.2	Mass Balance	3028.00	151.00	1513.00
2.3.3	Segregated	6957.00	140.00	283.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	10054.00	291.00	1926.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2008

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2014

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Sainsbury's set a target to source all of the palm in its own brand products from certified sustainable sources (mass balance/segregated) by the end of 2014. By the end of 2014 95% of the palm used to manufacture our own brand products was certified sustainable (mass balance/segregated CSPO). By the end of 2015 98% was certified sustainable (mass balance/segregated). We are working to ensure that the remaining volume - where sustainable palm derivatives are available on the market - is converted in 2016.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

We are working to ensure our remaining volume of palm oil which is not yet certified sustainable (as mass balance or segregated) is converted in 2016 where sustainable palm derivatives are available on the market. We will continue to work with our suppliers to source sustainable palm oil and continue to provide training and advice where necessary to ensure our suppliers know how to source certified palm oil and how to achieve chain of custody certification.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Our Sustainability Plan contains a comprehensive set of commitments to address environmental and social issues: <http://www.j-sainsbury.co.uk/responsibility/our-sustainability-plan/> The commitments cover both Sainsbury's operations and the supply chains of our own brand products. For further details and an update on progress to date please see the following link: <http://www.j-sainsbury.co.uk/responsibility/our-sustainability-plan/our-commitments>

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Sainsbury's is committed to sourcing all of its palm oil in its own brand products from certified sustainable sources (mass balance/segregated) and set a target to do so by the end of 2014. By the end of 2014 95% of the palm used to manufacture our own brand products was certified sustainable (mass balance/segregated CSPO). By the end of 2015 98% was certified sustainable (mass balance/segregated). We are working to ensure that the remaining volume - where sustainable palm derivatives are available on the market - is converted in 2016.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Sainsbury's has purchased GreenPalm certificates to cover its volume of palm oil which is not currently certified as mass balance or segregated.

Concession Map**GHG Emissions**

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: http://www.j-sainsbury.co.uk/media/2475802/sainsburys_ar_2015.pdf (page 52)

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Some palm derivatives particularly for non-food products are still not available on the market as certified sustainable - mass balance or segregated. While these are used in small volumes in our products this does mean that it is not currently possible to reach 100% mass balance/segregated CSPO. We have engaged directly with palm oil ingredient and palm derivative providers to ascertain what is available and we have shared this with our suppliers. An additional challenge relates to suppliers in our supply chain obtaining RSPO chain of custody certification. The requirement for every company to be a RSPO member before they can obtain chain of custody certification acts as a barrier by causing additional delay and expense. We have actively trained our suppliers to ensure they understand the RSPO chain of custody requirements.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sainsbury's set a clear timetable (end of 2014) for our own brand suppliers to source sustainable palm oil by. We have issued clear policy guidance to suppliers on how to comply with this requirement and we have also conducted regular training for suppliers (through workshops and conferences) on how to implement this. We have also discussed the availability of sustainable palm derivatives with refiners and ingredient providers and shared this information with our suppliers. Finally we have purchased Greenpalm certificates to facilitate market transformation.

4 Other information on palm oil (sustainability reports, policies, other public information)

Please see link below for an update on our progress on sustainability issues: <http://www.j-sainsbury.co.uk/responsibility/our-sustainability-plan/our-commitments/>

Particulars

About Your Organisation

Organisation NameSCAMARK SA

Corporate Website Addresswww.e-leclerc.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0032-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

6089.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

359.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1651.00	165.00	
2.3.2	Mass Balance	3072.00	136.00	
2.3.3	Segregated	1210.00	59.00	
2.3.4	Identity Preserved	19.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	5952.00	360.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

Comment:

- The little quantities of conventional palm oil declared (26 tons) result from an administrative artefact and a delay in updating our specifications ; the products were in fact already containing at least Book and Claim palm oil. - There are also 111 tons of Organic Palm Oil used in our products. - This explains the difference between the 2.2.1 and 2.3.5

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

Comment:

We already use 100% RSPO certified palm oil from physical supply chains (despite some delay in updating our specifications and consecutively in our calculation system to estimate the palm oil volumes and repartition between the certification levels : we still count some Book & Claim palm oil, while in fact all our products contain minimum Mass Balance palm oil).

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2015 : we achieved the goal of using 100% RSPO certified palm oil (the little quantities of conventional palm oil declared result from an administrative artefact and a delay in updating our specifications ; the products were in fact already containing at least Book and Claim palm oil). In 2016 : we already use 100% RSPO certified palm oil from physical supply chains (despite some delay in updating our specifications and consecutively in our calculation system to estimate the palm oil volumes and repartition between the certification levels : we still count some Book & Claim palm oil, while in fact all our products contain minimum Mass Balance palm oil). In addition, we also have significantly reduced the amount of palm oil used in our products by substituting conventional palm oil by other more sustainable vegetable oils.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

- Continue to promote and explain SCAMARK'S policy to our suppliers and manufacturers. - The requirements sent to our suppliers when asked for tenders contain explicit solicitations for RSPO certified palm oil from physical supply chains. - Continue SCAMARK's purchasing staff's training on the RSPO. - Renew TFT's audit of SCAMARK's system to verify its reliability and efficiency on an annual basis. - E.LECLERC and consecutively SCAMARK has taken a "Zero deforestation" commitment and is since september 2015 a partner of the French "Alliance Française pour l'huile de palme durable". - We currently conduct a traceability survey with our main suppliers : we trace the palm oil back to the first importer on the EU market. The goal is to check if the palm oil used in our products is in fact covered by "Zero deforestation" commitments.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

See attached files 'SCAMARK_SUSTAINABILITY_POLICY' (which is related to the 3 policies) and 'CONTRAT_EXTRACT_ETHICS' (concerning ethics and labor rights).

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions:

No

Please explain why?

--

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

It has been done for the headoffice activities.

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

/

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Some NGOs, such as GREENPEACE, challenge and question CSPO's effectiveness, saying RSPO does not provide enough warranty of sustainability. Otherwise, we would have appreciated a warning from RSPO when a major actor of the palm oil market such as IOI got a suspension of its RSPO certification. This suspension may have consequences on the purchases of our suppliers and on our policy / commitments towards sustainable palm oil.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

B to B education. Communication on company public website.

4 Other information on palm oil (sustainability reports, policies, other public information)

/

Particulars

About Your Organisation

Organisation Name

Sobeys National Merchandising Group

Corporate Website Address

<http://corporate.sobeys.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0076-14-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Personal Care

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

1700.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1700.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			2.07
2.3.2	Mass Balance			199.01
2.3.3	Segregated			157.80
2.3.4	Identity Preserved			0.12
2.3.5	Total volume of palm oil used that is RSPO-certified:			359.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim1341.00

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2020

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Canada
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategiesDecember 2016- 50% CSPO December 2017- 100% CSPO

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

February 2016- Palm Oil Sourcing Policy made public May 2016- First Status check conducted with our vendors November 2016- Second status check conducted with our vendors December 2016- 2016 Status report

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
No file was uploaded
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We have made the policy public and communicated to all producers that currently utilize palm oil in the products they manufacture for us. In 2016, two tracking periods will take place in which producers will be asked to report on their transition status. In December, 2016, an overview report on 2016 status will be developed and shared.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

Our commitment is in reference to all of our private label products we purchase. We do not purchase palm oil directly.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

We have already purchased Green Palm certificates covering the gap for the 2015 Palm oil usage. Sobeys began this practice in 2014.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

We report privately to the Carbon Disclosure Project. We have reported GHG emissions on our operations publicly in the past. We are currently transitioning to a new data collection and measurement system and expect to report 2015 results by July 2016.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have not found any significant economic, social or environmental obstacles in our commitment thus far. Our producers have expressed concerns over the availability of CSPO moving forward.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sobeys believes that the RSPO standard is the leading standard for Palm Oil and we do not actively compare it to other standards.

4 Other information on palm oil (sustainability reports, policies, other public information)

Sobeys Palm Oil Sourcing Policy is attached to this submission.

Particulars

About Your Organisation

Organisation NameSODEXO

Corporate Website Address<http://www.sodexo.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)No

Membership

Membership Number	Membership Category	Membership Sector
3-0042-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

● Other:

Food Service Provider

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1805.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1805.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1364.00		
2.3.2	Mass Balance	389.00		
2.3.3	Segregated	52.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1805.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2012

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In its 2013 reporting year, Sodexo already moved to 100% CSPO through the purchase of some physical CSPO, some GreenPalm certificates purchased by suppliers and GreenPalm certificates purchased by Sodexo. Sodexo's objective is now to move to 100% RSPO certified oil palm from physical supply chains by 2025. Sodexo is increasing this % each year. 2014: 17% physical CSPO 2015: 24% physical CSPO Objective for 2020: 62% Objective for 2025: 100%

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Sodexo is a food service provider and not a retailer, we do not have any own brand products that contain palm oil. The main products that we use containing palm oil are used back of house in our kitchens.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Sodexo has several actions that it runs in parallel in order to promote CSPO use along the supply chain. This year we will - continue to train our buyers using the Sustainable Palm Oil toolkit that Sodexo has developed internally - communicate to our suppliers about our commitment to 100% physical RSPO - use our tender process to interact with suppliers and promote the use of CSPO - review our progress and work with the teams in all our regions to continue our progress

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Internally, Sodexo has a Statement of Business Integrity, a Human Rights Policy and A Fundamental Rights at Work Charter that are deployed to all employees supported by training tools. For suppliers, Sodexo has a Sodexo Supplier Code of Conduct that is translated into 28 national languages in order for our suppliers to understand our requirements. We also have a Sodexo Supplier Code of Conduct Supplier Guide which is intended to explain to Supply Management teams and suppliers, what is expected from our suppliers when they sign the Sodexo Supplier Code of Conduct. We are working to have all of our contracted suppliers sign the Sodexo Supplier Code of Conduct. We are working to audit suppliers to our Code on priority categories where these suppliers cannot already provide us with a valid and strong audit result or a recognised 3rd party certification.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

In its 2013 reporting year, Sodexo already moved to 100% CSPO through the purchase of some physical CSPO, some GreenPalm certificates purchased by suppliers and GreenPalm certificates purchased by Sodexo. Sodexo's objective is now to move to 100% RSPO certified oil palm from physical supply chains by 2025. Sodexo is increasing this % each year. 2014: 17% physical CSPO 2015: 24% physical CSPO Objective for 2020: 62% Objective for 2025: 100%

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Sodexo has been covering the gap using Book & Claim since 2013.

Concession Map**GHG Emissions**

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: http://www.sodexo.com/files/live/sites/sdxcom-global/files/020_Global_Content_Master/Building_Blocks/GLOBAL/Multimedia/PDF/FI

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We face an issue with the lack of available of physical CSPO in some markets. We continue to work with our suppliers to try to improve the availability of physical CSPO and in the meantime, we buy GreenPalm certificates to compensate.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement with key stakeholders Business to Business outreach

4 Other information on palm oil (sustainability reports, policies, other public information)

Sodexo Fiscal 2015 Annual

Report http://www.sodexo.com/files/live/sites/sdxcom-global/files/020_Global_Content_Master/Building_Blocks

/GLOBAL/Multimedia/PDF/Finance/Reference_Document/sodexo-registration-document-interactive-2015.pdf Position

Paper <http://www.sodexo.com/en/Images/Sustainable-Palm-Oil-Position-Paper-May2014342-> For its 2014 CDP Forest Module disclosure, Sodexo was recognised as sector leader and most improved company For its 2015 CDP Forest Module disclosure, Sodexo was recognised as being ahead of other companies in its sector

Particulars**About Your Organisation****Organisation Name**

SOK Corporation

Corporate Website Address<http://www.s-kanava.fi>**Primary Activity or Product**

- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member	Plantation?	Files	
				GHG Report	Map file
Meira Nova	o Wholesaler and/or No Retailer		No	-	-

Membership

Membership Number	Membership Category	Membership Sector
3-0037-11-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1036.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1036.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	281.00		
2.3.2	Mass Balance	324.00		
2.3.3	Segregated	402.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1007.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2021

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Estonia
- Finland
- Latvia
- Lithuania
- Russian Federation

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Step by step increasing the use of mass balance and segregated CSPO. Priority is given to products with large percentage of palm oil and big sales volumes.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

SOK Corporation promotes the use of sustainable palm oil according to the palm oil policy. The requirement of the use of certified palm oil is included in product requirements and communicated to suppliers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
No file was uploaded
 - Labour rights
No file was uploaded
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

SOK Corporation is committed to respect human rights and labour rights and these requirements are included in supplier contracts.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

As according to our time-bound plan, we aim at sourcing 100 % RSPO certified palm oil from physical supply chains by 2021.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://vuosikatsaus.s-ryhma.fi/en/resource-efficiency#monitoring-and-management-of-emission-risks>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Suppliers (manufacturers and importers) are not familiar with RSPO so step by step guidelines for the process would help to increase the use of CSPO. Also definition of derivatives is unclear.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Business to business education: Supplier communication; consumer communication.

4 Other information on palm oil (sustainability reports, policies, other public information)

S Group and responsibility 2014 -report: <http://vuosikatsaus.s-ryhma.fi/en> S Group sustainability report for 2015 will be published on 26th April.

Particulars

About Your Organisation

Organisation Name

SYSTEME U CENTRALE NATIONALE

Corporate Website Address

<http://www.magasins-u.com>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0051-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

3455.90

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

3455.90

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			1306.52
2.3.2	Mass Balance			1217.23
2.3.3	Segregated			932.14
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			3455.89

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

1306.52

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

Comment:

Difficulties with non food derivatives palm oil - absence of RSPO certified palm oil

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- France
-

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2016 as in 2015, 100% of the derivatives of palm oil and palm kernel oil is CSPO : 62% mass balance/segregated, 38% book&claim. The next step in 2018 is to aim 80% MB or/and segregated. One of the difficulties are the non food products : the palm based derivatives (from kernel oil) are not available in mass balance or segregated.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Systeme U will continue to ask your suppliers to use CSPO and CSPKO, continue to raise awareness to suppliers about the topic of sustainable palm oil, promote the RSPO by using the trademarks on the products.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Social audits and commercial contracts including labour rights.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

The problem is non food products for main and disponibility of palm kernel oil fractions. For food products, Systeme U will continue to work with his suppliers in order to use only 100% CSPO.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Systeme U cover using book&claim since last year.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

No

Please explain why:

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

--

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Small and medium size companies are using small quantities of palm oil derivatives and the cost of membership certification and RSPO ingredients are expensive. It would be necessary to have a intermediate person in France or in Europ to simplify verbal exchanges.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Systeme U supported RSPO by raising awareness to suppliers and promoted trademarks.

4 Other information on palm oil (sustainability reports, policies, other public information)

Systeme U wrote a palm oil policy with TFT. The objective of this policy is to adress the issues of traceability of palm oil beyond the RSPO.

Particulars

About Your Organisation

Organisation Name

Tesco Stores Ltd

Corporate Website Address

<http://www.tescopl.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0012-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

--

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			3680.20
2.3.2	Mass Balance			6128.85
2.3.3	Segregated			21097.15
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:			30906.20

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2007

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

Comment:

Our public commitment was to 100% mass balanced or segregated palm for O/L products by 31st December 2015. For the calendar

year 2015, 88% of palm used within our combined food and health and beauty/household own brand products was from either a mass balance (20%) or segregated source (68%). For our food products alone (excluding our ranges of health and beauty/household) the percentage for the calendar year 2015 was 95%. From 1st January 2016, 99.6% of palm used in our food products is from either a mass balance (25%) or segregated source (75%). We have plans in place with our suppliers to convert an additional 1334 tonnes of palm from Book&Claim to MB over Qtr 2 & Qtr 3 2016 which will take our business total (food and health and beauty/household ranges combined) to 95% palm supplied through physical supply chains with 68% SG and 27% MB

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2012 we reached our first major milestone, to use 100% RSPO certified oil palm from any supply chain route (Green Palm, Mass Balance or Segregated) in all our own label products. Over the course of 2014/15 we worked with our suppliers towards our target of 100% fully segregated palm oil by the end of 2015. In practice this included: - a programme of supplier-wide training/upskilling, a qualitative survey drilling down into both our suppliers' own commitments (identifying specific challenges) and a specific focus on our Health and Beauty and Household categories, meeting all our major suppliers in these sectors to understand the unique challenges faced within their industry and the difficulties in developing certified sustainable supply chains for small volume derivatives. Following the work described above we took the decision to amend our existing commitment (100% segregated palm oil) to allow for the use of Mass Balanced CSPO where segregated material was not available and not likely to be available before the end of 2015. This decision was taken in response to the review in particular of our health and beauty and household supply chains where it was evident that it was not achievable goal to require segregated sources of palm oil derivatives within the timescales we had set ourselves. For the calendar year 2015 we can confirm that we have reached an overall position where 88% of the palm oil used within our combined food and health and beauty/household own brand products was from either a mass balance (20%) or segregated source (68%). We are very pleased

with this achievement and the hard work of all of our suppliers in helping to make it happen. For our food products alone (excluding our ranges of health and beauty/household) the percentage for the calendar year 2015 was 95%. From 1st January 2016, 99.6% of palm used in our food products is from either a mass balance (25%) or segregated source (75%). We have plans in place with our suppliers to convert an additional 1334 tonnes of palm from Book&Claim to MB over Qtr 2 & Qtr 3 2016 which will take our business total (food and health and beauty/household ranges combined) to 95% palm supplied through physical supply chains with 68% SG and 27% MB. The remaining palm that is not from a physical supply chain is all covered by Book&Claim (Green Palm certificates) and sits within our health and beauty and household ranges where there remains significant challenges for these industries to develop physical supply chains for what are comparatively small volumes of complex palm derivatives.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Tesco made a commitment to certified sustainable palm from mass balance and segregated sources by the end of 2015 which we have largely achieved (88% as of EO 2015 calendar year, moving to 95% by end of Qtr 3 2016) Our task now is to: 1) develop a roadmap for sustainable palm for the remainder of the Tesco Group recognising the challenge this may pose for our Asian and Central European businesses. 2) develop an appropriate response, in conjunction with our suppliers, to the on-going environmental and social concerns linked to the expansion of palm oil production, continuing to engage with RSPO NEXT and global palm oil producers in relation to their zero-deforestation commitments.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Please see our policies attached in our response to question 7.1

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

For the calendar year 2015 we can confirm that we have reached an overall position where 88% of the palm oil used within our combined food and health and beauty/household own brand products was from either a mass balance (20%) or segregated source (68%). We are very pleased with this achievement and the hard work of all of our suppliers in helping to make it happen. For our food products alone (excluding our ranges of health and beauty/household) the percentage for the calendar year 2015 was 95%. From 1st January 2016, 99.6% of palm used in our food products is from either a mass balance (25%) or segregated source (75%). We have plans in place with our suppliers to convert an additional 1334 tonnes of palm from Book&Claim to MB over Qtr 2 & Qtr 3 2016 which will take our business total (food and health and beauty/household ranges combined) to 95% palm supplied through physical supply chains with 68%SG and 27% MB. The remaining palm that is not from a physical supply chain is all covered by Book&Claim (Green Palm certificates) and sits within our health and beauty and household ranges where there remains significant challenges for these industries to develop physical supply chains for what are comparatively small volumes of complex palm derivatives.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

The remaining 7% (not already from a SG or MB physical supply chain route) is currently already covered using Book&Claim (Green Palm certificates)

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://www.tescopl.com/index.asp?pageid=89>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In 2007 we set ourselves the most stretching target, to achieve 100% of our palm oil from certified CSPO segregated sources by the end of 2015. We believe this helped to set the right level of ambition, alongside other UK and European retailers who adopted similar targets, to support and drive the development of physical supply chains for sustainable palm. As our knowledge and that of our suppliers deepened, we recognised that a 'segregated only' approach was not realistic across the wide food and formulated non-food products ranges of own label products and could, in some cases, be inadvertently holding back the development of MB supply routes. At this stage, early 2015, we amended our policy to to allow for the use of certified palm oil from a mass balance source where segregated sources were not available nor likely to be. We have made good progress overall in partnership with our suppliers, but challenges remain in converting some of the smaller volumes of more complex palm oil derivatives used as ingredients in our health and beauty and household ranges to physical sources of certified palm oil. We have made good progress even in these areas and will continue to work with our suppliers on these challenges. Availability and cost of CSPO have been the key concerns through this journey in addition to more pragmatic issues such as chain of custody certification (cost to acquire and maintain) for suppliers (not those trading or distributing) handling palm oil ingredients in very small volumes. Beyond this, our two key challenges for us are: 1) to develop a roadmap for sustainable palm for the remainder of the Tesco Group recognising the challenge this may pose for some of our Asian and Central European businesses. 2) To develop an appropriate response, in conjunction with our suppliers, to the on-going environmental and social concerns linked to the expansion of palm oil production, engaging with RSPO NEXT and global palm oil producers in relation to their zero-deforestation policies.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our key role, since 2006, has been to clearly signal our commitment, alongside other major UK retailers, to sustainable palm oil and the work of the RSPO. We believe the influence of UK retailers, with the support of our combined supply bases, has been a significant driver in changing purchasing behaviour and increasing the demand for sustainable palm oil. As active members of the Sustainability Group within the Consumer Goods Forum we have committed, alongside other members, to achieving zero net deforestation by 2020 through initiatives on a range of commodity products including palm oil. The CGF membership includes other global retailers and brandowners such as Walmart, Unilever and P&G - we believe that acting together in this way we have been able to help begin the transformation of the palm oil market. Tesco attended the RSPO RT event in Malaysia in 2015 and smallholder workshops in Thailand preceding the RT. I believe our presence, alongside Marks and Spencers and Belinda Howell representing the European Retailer Palm Oil Group, helped to reinforce the commitment shown by retailers to work alongside all players in the supply chain towards a common goal.

4 Other information on palm oil (sustainability reports, policies, other public information)

To confirm the position in 3.7 above, For the calendar year 2015 we reached an overall position where 88% of the palm oil used within our combined food and health and beauty/household own brand products was from either a mass balance (20%) or segregated source (68%). We are very pleased with this achievement and the hard work of all of our suppliers in helping to make it happen. For our food products alone (excluding our ranges of health and beauty/household) the percentage for the calendar year 2015 was 95%. From 1st January 2016, 99.6% of palm used in our food products is from either a mass balance (25%) or segregated source (75%). We have plans in place with our suppliers to convert an additional 1334 tonnes of palm from Book&Claim to MB over Qtr 2 & Qtr 3 2016 which will take our business total (food and health and beauty/household ranges combined) to 95% palm supplied through physical supply chains with 68%SG and 27% MB The remaining palm that is not from a physical supply chain is all covered by Book&Claim (Green Palm certificates) and sits within our health and beauty and household ranges where there remains significant challenges for these industries to develop physical supply chains for what are comparatively small volumes of complex palm derivatives. We continue to work with fellow UK and European retailers through our Palm Oil Group and have devoted time in the last year to meeting and reviewing the palm oil policies of all the major palm oil importers and refiners into Europe. Through this work we have gained a much greater understanding of producers' zero-deforestation commitments and the progress they have been able to make to date. We believe our work, in a pre-competitive space, has demonstrated the continuing commitment of European retailers to greater traceability and stronger standards around palm oil production.

Particulars

About Your Organisation

Organisation Name

The Co-operative Group

Corporate Website Address

www.co-operative.coop

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0004-05-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

3289.86

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

108.60

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

1120.31

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

4518.77

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	356.90	23.30	340.60
2.3.2	Mass Balance	707.94	52.93	636.66
2.3.3	Segregated	2221.62	32.37	143.06
2.3.4	Identity Preserved	3.40		
2.3.5	Total volume of palm oil used that is RSPO-certified:	3289.86	108.60	1120.32

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

340.60

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2009

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2014

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Our aim remains that all own-brand products will be sustainable, and come from a segregated Certified Sustainable Palm Oil. However, traceability issues - particularly in our non-food product supply chain, mean we will not be able to secure this in the short term. In moving towards achieving this target, we will continue to reduce reliance on Book and Claim (Green palm) certification and to stipulate, as a minimum, segregated CPSO for all our own brand food and segregated or mass balanced CPSO for all our own-brand non-food requirements, where feasible. Currently 84% of all palm oil usage is physical supply chains, this has increased from 77% last year, we intend to ensure this level further increases year on year reducing reliance on Book and Claim. We have a target that all palm oil in our products will be fully traceable by 2020. In the meantime we will continue to use all the RSPO accredited routes to market.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Issue new Palm oil policy and continue to engage our supply chain in line with our time bound commitments to reduce reliance on Book and Claim (Green Palm) and increased usage of RSPO certified palm oil from physical supply chains.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

The co-operative are key members of the Ethical Trade Initiative (ETI). We ensure all our direct suppliers are registered on SEDEX and request ethical audits of high risk sectors / countries. We also encourage our suppliers to have suitable ethical sourcing requirements within their supply chains.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Currently 84% of all palm oil usage is physical supply chains, this has increased from 77% last year, we intend to ensure this level further increases year on year reducing reliance on Book and Claim. We have a target that all palm oil in our products will be fully traceable by 2020. In the meantime we will continue to use all the RSPO accredited routes to market.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Where any gaps are identified Book and Claim will be purchased by The Co-operative Group, for which a contingency budget is in place.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://www.co-operative.coop/our-ethics/2014-sustainability-performance/environmental-impact/climate-change/>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Limited or no availability on the market of certified sustainable palm oil derivatives for non food categories. Removal of RSPO certification for current supply chains.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We continue to engage with our supplier to encourage the use of sustainable palm oil in their businesses. We have covered the usage of any unsustainable plan oil with the purchase of Book and Claim (Green Palm) certificates to ensure we used 100% certified palm oil by one of the RSPO's four routes to market in line with other market retailers.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.co-operative.coop/our-ethics/2014-sustainability-performance/environmental-impact/biodiversity-sustainable-procurement/>

Particulars

About Your Organisation

Organisation Name

The ICA Group (ICA AB)

Corporate Website Address

www.icagruppen.se/en

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0058-13-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1700.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1700.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	150.00		
2.3.2	Mass Balance	450.00		
2.3.3	Segregated	1100.00		
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1700.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2005

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2017

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

No

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Sweden

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

At ICA Sverige we have promoted CSPO by sending letters to all our own-brand suppliers. The volume 1700 tonnes is the palm oil used in the own brand food products at ICA Sverige during 2015. At RIMI Baltic a palm oil training was held during 2015 performed by BM Trada. Status regarding CSPO was collected from the own brand suppliers. About 75% of the palm oil used in own brand food products is CSPO (through physical supply chains) at RIMI Baltic.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

At ICA Sverige we send letters to our own brand suppliers reminding them about the target of 100% CSPO. Training about RSPO and CSPO is given to all new buyers/product developers at ICA Sverige. At RIMI Baltic the target is 100% CSPO through physical supply chains in own brand products by 2019. Already, 85% of the palm oil used in the own brand food products at RIMI Baltic is CSPO through physical supply chains (MB & SG) and the work continues.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
 - No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We are members on the Consumer goods forum (Zero net deforestation target) We are members of the BSCI and have our own program: <http://www.icagruppen.se/en/sustainability!/sustainability-work/lb/en/sustainability/sustainability-work/social-audits/>

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

At ICA Sverige we have a time bound plan for CSPO through physical supply chains: Own brand food products: 2015 Comment: we did not reach the goal completely for different reasons. We are continuing to work to reach the goal as soon as it is possible. Own brand Near food (cosmetics): 2020

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

At ICA Sverige we covered the gap for the food products by buying 475 certificates for the non-covered food- 2015- volumes.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://www.icagruppen.se/en/rapportportal/annual-report-2015/>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Being a retailer/brand owner with many different own brand products we have a huge amount of supply chains of palm oil. We are far away from the plantations and we do not buy physical palm oil but products containing up to ten different supply chains of palm oil within the same product. We also have own brand near-food products where derivatives of palm oil is used. We have built systems to monitor the palm oil but we find the administration and calculations of palm oil in finished products to be a complicated task. This acop could be more adjusted to the retailer situation. We are at the time being not using the palm-logo on our products. It is a jungle of different labels and pictograms on the market and the overload does not help the consumer to make sustainable choices. The consumer in Sweden generally do not associate palm oil with sustainability. We are trying to explain the difference between regular palm oil and CSPO but there are strong forces communicating the down sides with palm oil including the certified kind.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

ICA work closely to WWF. Together with WWF we are promoting sustainable palm oil as a key factor to sustainable food for all.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://www.ica.se/ica-tar-ansvar/ravaror/palmolja/> <http://www.icagruppen.se/en/about-ica-gruppen!/targets-and-strategy> <http://www.icagruppen.se/en/sustainability!/initiatives-and-membership>

Particulars

About Your Organisation

Organisation Name

Thorntons PLC

Corporate Website Address

www.thorntons.co.uk

Primary Activity or Product

- Manufacturer
- Wholesaler and/or Retailer

Related Company(ies)

Yes

Company	Primary Activity	RSPO Member	Plantation?	Files	
				GHG Report	Map file
Ferrero	o Manufacturer	Yes	No	GHG Report Thorntons_AG_Aug-15_FINAL.pdf	-

Membership

Membership Number	Membership Category	Membership Sector
3-0068-14-000-00	Ordinary	Retailers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you purchased?

Yes

2.2.1 Do you manufacture for:

Both Private Label and Own Brand

2.2.2 Total volume of Refined Palm Oil or Refined, bleached, and deodorized (RBD) Oil Palm sold in the year:

527.00

2.2.3 Total volume of refined Palm Kernel Oil sold in the year:

435.00

2.2.4 Total volume of other Palm Oil Derivatives and Fractions sold in the year:

--

2.2.5 Total volume of all oil palm products you sold in the year:

962.00

2.3 Palm oil volume sold in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim				
2	Mass Balance	515.00	419.00		
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	515.00	419.00		

In Your Private Label

No	Description	Refined palm oil/Refined, bleached, and deodorized (RBD) oil palm (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)	Volume of Palm Kernel Expeller used / processed and/or traded in the year (Tonnes)
1	Book & Claim				
2	Mass Balance	12.00	16.00		
3	Segregated				
4	Identity Preserved				
5	Total volume of oil palm products that is RSPO-certified	12.00	16.00		

2.4.1 What type of products do you use CSPO for?

Confectionery including boxed chocolates, toffee and fudge

2.5 What is the percentage of certified sustainable palm oil in the total oil palm products your company sells in:

Europe 100%
 India --%
 China --%
 South East Asia --%
 North America --%
 South America --%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

- Europe 100%
- India --%
- China --%
- South East Asia --%
- North America --%
- South America --%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

2014

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

y

3.5 Does your company use CERTIFIED SUSTAINABLE PALM OIL products in goods you manufacture on behalf of other companies?

y

3.6 Which countries that your organization operates in do the above commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2015 we sourced over 99% of CSPO MB, the next stage is for us to move to SG with a target of 2016

3.8 Date of first supply chain certification (planned or achieved)

2014

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

Please explain why

We are primarily known for gifting, and the current consumer research suggests that certification trademarks on the packaging make the product less giftworthy.

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

To move the standard of certification from MB to SG.

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

--

Application of Principles & Criteria for all members sectors

8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
 - Land Use Rights
 - Ethical conduct and human rights
 Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
 Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
 - None of the above
-

8.2 What steps will/has your organization taken to support these policies?

Regular review and audit.

Commitments to CSPO uptake

Congratulations, your commitments to CSPO uptake is already 100% certified

Concession Map

10.1 Does your company or any subsidiary of your company own or manage oil palm plantations?

No

Please explain why

--

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Own-brand
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

527.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

435.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

962.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim			
2.3.2	Mass Balance	515.00	419.00	
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	515.00	419.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2014

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In 2015 we sourced over 99% of CSPO MB, the next stage is for us to move to SG with a target of 2016

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

To move the standard of certification from MB to SG.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
 Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
 Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Review and regular audit

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Already doing so, the form is not providing the table to enter the usage for the private label.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

No

Sourcing CSPO, the form above is not providing the table to enter the usage for the private label.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)
 URL: --

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The main challenge this year will be the cost differential for moving from MB to SG standard. For PKO this is significant due to availability of product. Products that we source that are compound ingredients still prove a challenge when sourced through smaller suppliers.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Through the certification we have promoted the use of CSPO in the supply chain and highlighted the issue through internal and external communications.

4 Other information on palm oil (sustainability reports, policies, other public information)

--

Particulars

About Your Organisation

Organisation Name

Waitrose Ltd

Corporate Website Address

<http://www.waitrose.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0008-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1330.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

128.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1458.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	20.00	77.00	
2.3.2	Mass Balance	373.00	49.00	
2.3.3	Segregated	937.00	2.00	
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1330.00	128.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

Comment:

Only RSPO Certified Palm oil and Palm Kernel oil based ingredients and derivatives have been used in Waitrose Own Label Products since 2012 . For 2015 , 94 % of this is from Physical Certified Sources, the Balance is covered through purchase of Green Palm Book and Claim Certificates . The PKO Book & Claim Certificates we have purchased for the 2015 reporting period are linked to a small holder support project in Malaysia managed by Wild Asia. Wild Asia (as the program manager) have managed to implement a system to organise, prepare and certify farmers towards sustainable production. The system is now in place and wild Asia are capacity building more farmers within this process. Their key objective is to ensure small producers move from traceability to demonstrating zero deforestation and enhancing farm knowledge (with certification as a bonus).

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2012

Comment:

Only RSPO Certified Palm oil and Palm Kernel oil based ingredients and derivatives have been used in Waitrose Own Label Products since 2012 . Note Previous ACOP submissions and comment under 3.1 for details.

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

Comment:

only 77 tonnes of PKO based ingredients and derivatives and 20 tonnes of PO based ingredients and derivatives used in own label products are currently required to be covered by B&C Certificates . This is due to non availability of Physical certified material (particularly PKO Based oleochemical derivatives and complex PO Fractions). This equates to under 6% of our total PO /PKO footprint for 2015 . Our own label manufacturers are continuing to seek out new sources of PO/PKO based ingredients / derivatives from Physical certified supply chain sources to make the final push to 100% physical certified supply chains.

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

Only RSPO Certified Palm oil and Palm Kernel oil based ingredients and derivatives have been used in Waitrose Own Label Products since 2012 . In 2015 , 94% of this material was from physical certified supply chain sources . We will continue to work with our suppliers of own label products to incorporate more physical certified material where this becomes available.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We were the first UK Retailer to apply the RSPO Trade mark on own brand products. Our bar soap range has carried the SG Supply chain Trade Mark since 2011 and our spreads range has carried the MB Supply chain Trade Mark since 2012. These products have been displayed at RT Meetings and also on the RSPO Shopping guide website, the RSPO trade mark gallery and the better palm oil website. Any range extensions in these categories where palm oil is used will carry the RSPO trade mark logo. The main area of challenge for our suppliers is in the household, health & beauty/personal care sector where physical certified supply chain options for certain PKO fractions are difficult to obtain. We will continue to seek out new sources of such material as they become available. To keep improving in 2015 we introduced new commitments. These include adding 'Zero Deforestation' and new Social standards to our policy. We will seek out those suppliers that protect biodiversity, are committed to stop planting on peat, a key driver of the terrible forest fires in South East Asia, and who protect livelihoods in developing countries by helping the smallholder community growing oil palm. In 2015 we made good progress. Having undertaken a full supply chain mapping exercise we now know that more than 50% of our RSPO certified palm oil is coming from growers and processors with compatible extra Zero Deforestation commitments and who can provide traceability back to known mills. We will continue to improve until all palm oil used in our own label products meets these new standards. To progress, we will continue to push for transparent sourcing information from any growers or processors bringing material to Europe. Delivering this information will allow us to map how our buying impacts on the ground. In coming years we will also be working on specific programmes to support small holders growers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other

Application of Principles & Criteria for all members sectors

7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What steps will/has your organization taken to support these policies?

Reference to our policies and progress can be viewed via these link

http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way.html http://www.waitrose.com/content/waitrose/en/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html <http://www.johnlewispartnership.co.uk/csr.html> We

have secured the services of SEC (Sustainable environmental consulting) to disseminate policy information and guidance , consolidate sustainable palm oil data from our own label suppliers and verify policy compliance.

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

94% of the palm oil and palm kernel oil based ingredients used in our own label products are already sourced from physical certified supply chains . Please note comment under 3.3 As more physical certified supply chains become available , this material will be included in our own label products.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Any PO or PKO used in our products that is not from physical certified supply chains is already covered through our annual purchase of B&C Certificates. This has been the case since 2010. Please refer to all our previous ACOP Reports for details .

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://www.johnlewispartnership.co.uk/csr.html>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The RSPO should continue to encourage RSPO member supply chains involved in the production and distribution of oleo chemical derivatives for health & beauty/personal care and household chemical products to make SG and MB material more readily available. The RSPO should facilitate sharing of best practice across the palm oil producer sector and encourage exemplar initiatives such as POIG to be more widely adopted.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have promoted our own label RSPO trade marked products and publicised the work of the RSPO through our in house publications and website. A number of articles have appeared in our Waitrose Weekend publication which has a circulation of circa 380,000. We have organised workshops and seminars for our suppliers and engaged with certified ingredient suppliers to optimise uptake of SG and MB material. We are an active member of the Retailer Palm Oil Group and provide constructive comments to the RSPO Secretariat and EB on consultations and issues as they arise.

4 Other information on palm oil (sustainability reports, policies, other public information)

http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way.html http://www.waitrose.com/content/waitrose/en/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html <http://www.johnlewispartnership.co.uk/csr.html>

Particulars

About Your Organisation

Organisation Name

Wal-Mart Stores, Inc

Corporate Website Address

<http://corporate.walmart.com/>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0034-11-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Instant Noodles Manufacturer
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

85602.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

85602.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	61087.00		
2.3.2	Mass Balance	15121.00		
2.3.3	Segregated	8652.00		
2.3.4	Identity Preserved	879.00		
2.3.5	Total volume of palm oil used that is RSPO-certified:	85739.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2015

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2025

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Argentina
- Botswana
- Brazil
- Canada
- Chile
- China
- Costa Rica
- El Salvador
- Ghana
- Guatemala
- Honduras
- India
- Japan
- Kenya
- Lesotho
- Malawi
- Mexico
- Mozambique
- Namibia
- Nicaragua
- Nigeria
- South Africa
- Swaziland
- Tanzania, United Republic of
- Uganda
- United Kingdom
- United States
- Zambia

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

100% sustainable plan by end of 2015, including GreenPalm, mass balance, segregated, and identity preserved.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

Will continue to monitor and publicly report progress and engage private brand suppliers to source CSPO across Walmart's global markets. We will begin to engage our national brand suppliers to source CSPO and we will encourage our suppliers to move to more segregated sources of sustainable palm oil as it becomes more available across the industry.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

--

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

Currently, Walmart and its international markets source a variety of CSPO –GreenPalm, Mass Balance, and Segregated. Walmart intends to continually grow its sourcing of Mass Balance and Segregated, moving forward.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Yes, in 2015 the gap was covered with Book & Claim, GreenPalm certificates.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://corporate.walmart.com/global-responsibility>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In many of our markets, customers are not familiar with palm oil and the impacts associated with its production - this makes it hard to internally justify premiums for products that are sustainability sourced. Many stakeholders that we engage with voice the concern that RSPO P&C need to improve, and for this reason we are supportive of RSPO NEXT becoming a mandatory requirement for members. In addition, we are concerned that CSPO only represents a small part of global palm oil availability, and the cost premiums associated with CSPO are proving difficult when trying to move the market.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

No

Robust:

No

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have supported the vision of RSPO to transform markets by 1) sending the demand signal to our suppliers that sustainable palm oil is important to Walmart, 2) requiring that new products include sustainable palm oil, and 3) we have hosted workshops with our suppliers and provided support information to educate them about the issues revolving around palm oil and our expectations related to our sustainable palm oil commitment.

4 Other information on palm oil (sustainability reports, policies, other public information)

<http://corporate.walmart.com/global-responsibility> <http://corporate.walmart.com/policies>

Particulars

About Your Organisation

Organisation Name

Wendy's International, LLC

Corporate Website Address

www.aboutwendys.com

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0081-15-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Other:

Food Service

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1942.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

--

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1942.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	438.00		
2.3.2	Mass Balance			
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	438.00		

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2015

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand2022

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2027

Comment:

Wendy's is in the early stages of our journey to 100% CSPO. We started the path to CSPO in 2015 and were able to cover palm oil use in about 95% of our restaurants (6000+ restaurants in North America) through RSPO's Book and Claim Program. We are continuing our journey in North America by pursuing physical CSPO (mass balance or better). Internationally, we have about 220 restaurants currently that use palm oil for cooking, and they are spread over 10 countries and owned by 14 different franchise groups. The geographic, restaurant ownership, and supply chain diversity generates unique challenges for CSPO conversion internationally versus North America. We are in the process of diving deeper into our international CSPO opportunity and have stated 2027 as an expected date for 100% physical CSPO, but we will continue to revise the target date as our international CSPO program develops.

3.4 Does your company use palm oil in products you sell on behalf of other companies?No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Argentina
- Aruba
- Bahamas
- Canada
- Cayman Islands
- Chile
- Dominican Republic
- Ecuador
- El Salvador
- Georgia
- Guam
- Guatemala
- Honduras
- India
- Indonesia
- Jamaica
- Japan
- Malaysia
- Mexico
- New Zealand
- Panama
- Philippines
- Puerto Rico
- Trinidad and Tobago
- United Arab Emirates
- United States
- Venezuela

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

In August 2015 we became members of RSPO because this international organization is recognized as the lead certifying body for Sustainable Palm Oil. We also joined GreenPalm in 2015 to participate in the Book and Claim system and to make an immediate impact toward supporting the production of sustainable palm oil. We purchased GreenPalm certificates to cover the entirety of our North American (U.S. and Canada) Palm oil use. Wendy's established an internal team and process for working with our suppliers to continually inventory the palm oil in our North America supply chain and gather reliable, consistent data about its sustainability status. We now request regular updates from our North American suppliers and communicate to them our interest in responsibly sourcing palm oil. Although subject to change based on changing markets and international positions, we have also set goals that we believe will make our palm oil usage more sustainable. These goals include the following: By 2017, Wendy's is working to have a plan in place to achieve a goal that 100% of the palm oil sourced for use in our North American supply chain supports the production of sustainable palm oil by 2022. Our goal is to have this ingredient be RSPO-certified sustainable physically sourced, but where that cannot be immediately achieved, we would continue to purchase GreenPalm certificates under the RSPO's Book and Claim supply chain option. Internationally, where about 5% of Wendy's restaurants are currently located, approximately 220 restaurants across 10 countries use palm oil for cooking. We are working with internal stakeholders, Wendy's leadership and our individual franchisees to educate and develop a plan that supports the sustainable production of palm oil for these restaurants. When we announce our international commitment, it will reflect a deeper dive and balance of the geographic, franchisee and supply chain complexity that are inherent to our international operations. This is something we are making continual internal progress on and we look forward to sharing a comprehensive plan in the future.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

In the coming year, we will work with our North American ingredient suppliers to make them aware of Wendy's commitment to achieving sustainable palm oil. We will encourage North American suppliers to become RSPO members and begin sourcing physical CSPO. We will also continue work on a time-bound plan to convert to mass balance or better CSPO. We will continue to buy Book and Claim certificates where conversion is not possible for North American ingredient supply.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We refer the reader to our Supplier Code of Conduct that can be viewed on www.aboutwendys.com

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

By 2017, Wendy's is working to have a plan in place to achieve a future goal that 100% of the palm oil sourced for use in our North American supply chain supports the production of sustainable palm oil by 2022. Our goal is to have this ingredient be RSPO-certified sustainable physically sourced. Internationally, where about 5% of Wendy's restaurants are located, approximately 220 restaurants across 10 countries use palm oil for cooking. We are working with internal stakeholders, Wendy's leadership and our individual franchisees to educate and develop a plan that supports the sustainable production of palm oil.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Yes, in 2015 we purchased Book & Claim certificates to cover palm oil use for our North American restaurants. Where we cannot convert to physical CSPO we will continue to purchase Book & Claim certificates for these restaurants.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Wendy's recently became a participant in the United States Department of Energy Better Building Challenge (BBC) through which we monitor energy use in a subset of restaurants, and will track and report that information annually. Energy use is tracked in the EPA Portfolio Manager website which provides corresponding Greenhouse Gas use. EPA uses the Greenhouse Gas Protocol Corporate Accounting and Reporting Standard developed by the World Resource Institute (WRI). Therefore, as we now have GHG becoming available to us, we are working on plans to publicly report GHG in the future as well.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In North America, Wendy's purchases products containing palm oil from different suppliers. While we've learned that, in many cases, we can replace conventional palm oil with CSPO, the requirement that every member of the supply chain become members of RSPO leads our CSPO journey to become a shared process between Wendy's and its suppliers. One challenge is that Wendy's specification and audit of CSPO is not enough. Our suppliers are also required to join RSPO in order for us to report CSPO use in the products they supply us. This requires us to allow our suppliers enough time to work through their internal processes to become RSPO members and then source CSPO. To mitigate this, we are actively educating suppliers on sustainable palm oil, the role of RSPO, and best practices from other suppliers.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have developed an internal team to lead our journey to CSPO and are educating cross functional teams within Wendy's. We also realized that many of our suppliers were not aware of the sustainability issues with palm oil or the solutions RSPO has in place to support CSPO because palm oil did not represent a significant part of their total ingredient pool, and because they were not directly purchasing palm oil for those products. In order to support the RSPO goals, we have educated suppliers on CSPO, both in its impact and their potential use in the supply chain.

4 Other information on palm oil (sustainability reports, policies, other public information)

www.aboutwendys.com

Particulars

About Your Organisation

Organisation Name

WM Morrison Supermarkets PLC

Corporate Website Address

www.morrisons.co.uk/cr

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0013-06-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Food Goods
- Home & Personal Care Goods
- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

6057.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

1292.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

1303.00

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

8652.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	662.00	588.00	574.00
2.3.2	Mass Balance	1870.00	361.00	569.00
2.3.3	Segregated	3443.00	308.00	142.00
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	5975.00	1257.00	1285.00

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan

3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand

2010

Comment:

Our policy set out in 2010 required all palm oil and derivatives used as an ingredient in own brand products to be sourced through RSPO certified supply chain system of either segregated, mass balance or through the purchase of GreenPalm certificates by 2013.

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2013

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2016

Comment:

By the end of 2015, our policy states that all palm oil and derivatives used as an ingredient in own brand products must be sourced through RSPO certified segregated or mass balance systems. Palm kernel oil used as an ingredient in own brand products must be sourced through RSPO certified mass balance or through the purchase of GreenPalm

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- United Kingdom

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We have provided our suppliers with the information and resources to help support their transition, this has included supplier webinars, hosted by Morrisons and oils and fat manufacturer, AAK.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

We will continue to work with those suppliers who are experiencing challenges to comply with our palm oil policy through limited market availability or commercial challenges.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We work towards set commitments and KPIs within these areas and report our progress annually via our Corporate Responsibility Review. Updates on our progress can also be found on our website www.morrisons.co.uk/cr

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

Yes

Please specify:

Our policy requires all suppliers to source RSPO mass balance or segregated certified palm oil or derivatives within own brand products. We will work with those suppliers who currently aren't sourcing to our requirements and will ensure compliance where possible during 2016.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

The majority of suppliers are already covering their gaps through the purchasing of GreenPalm certificates.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: <http://www.morrisons.co.uk/cr>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

A selection of suppliers have misunderstood the requirements of what is needed in order to be RSPO supply chain certified. We have provided additional information on the process as well as webinars in order to resolve any queries suppliers may have. Challenges still remain on market availability of RSPO certified derivatives.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Yes, we have provided additional information on the RSPO certification process to our suppliers as well as supplier webinars on the subject.

4 Other information on palm oil (sustainability reports, policies, other public information)

We annually report our progress on RSPO certified palm oil in our Corporate Responsibility and include details of our policy on our website www.morrisons.co.uk/cr

Particulars

About Your Organisation

Organisation Name

Woolworths Limited

Corporate Website Address

<http://www.woolworthslimited.com.au>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0029-10-000-00	Ordinary	Retailers

Retailers

Operational Profile

1.1 Please state what your main activities are within retailing

- Food Goods
 - Bakery products
 - Ice Cream
 - Margarine
 - Cooking & Frying Oil
- Home & Personal Care Goods
 - Detergents
 - Soap Tablets
 - Personal Care
- Own-brand

Operations and Certification Progress

2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

--

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

6227.25

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

6227.25

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim		1.81	
2.3.2	Mass Balance		5532.21	
2.3.3	Segregated		692.04	
2.3.4	Identity Preserved		1.19	
2.3.5	Total volume of palm oil used that is RSPO-certified:		6227.25	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2010

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2020

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2020

3.4 Does your company use palm oil in products you sell on behalf of other companies?

Yes

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
- New Zealand

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

All Woolworths Own Brand food products will use sustainably sourced Palm Oil by 2015 (RSPO and CSPO). We will also label where palm oil one our packaging where it is used as an ingredient. Our next step in relation to Palm Oil is to identify Non Food products that contain palm oil and establish a target around these products.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

We will look at options to label our products where appropriate.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain**

- Corporate Social Responsibility Report - Corporate Website when appropriate - Internal Employee website

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What steps will/has your organization taken to support these policies?

We have recently circulated our policy for engaging overseas workers to all suppliers and published it on our corporate website. We also have a copy of our Ethical Sourcing Policy available on our website.

Commitments to CSPO uptake

8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?

No

Please explain why?

There may be instances where physical supply of CSPO are not readily available to our suppliers. Woolworths will support RSPO CSPO through Book & Claim, or where possible purchase Green Palm certificates.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Woolworths will address these matters as they arise. We have communicated to our own brand suppliers that it is a requirement that they source Sustainable Palm Oil for to be used in our own brand food products. In the past we have purchased Green Palm certificates.

Concession Map

GHG Emissions

10.1 Are you currently assessing the GHG emissions from your operations?

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report: [R-GHG-Retailer-Emissions-Report.pdf](#)

URL: <http://woolworthslimited2015.csr-report.com.au/>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

There are costs associated in the supply of sustainable palm oil. We continue to work with NGO's and suppliers. We are also educating internal teams on the importance of sourcing sustainable Palm Oil.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

Yes

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have implemented commitments around sourcing sustainable palm oil in our own brand food products. We also publish our progress in our annual CSR report.

4 Other information on palm oil (sustainability reports, policies, other public information)

Thank you.

Particulars

About Your Organisation

Organisation Name

Woolworths (Proprietary) Limited

Corporate Website Address

<http://www.woolworthsholdings.co.za>

Primary Activity or Product

- Wholesaler and/or Retailer
-

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
3-0027-10-000-00	Ordinary	Retailers

Retailers**Operational Profile****1.1 Please state what your main activities are within retailing**

- Own-brand

Operations and Certification Progress**2.1 Do you have a system for calculating how much palm oil and palm oil products you use?**

Yes

2.2.1 Total volume of Crude Palm Oil processed and/or traded in the year:

1877.00

2.2.2 Total volume of Palm Kernel Oil processed and/or traded in the year:

49.00

2.2.3 Total volume of other Palm Oil Derivatives and Fractions processed and/or traded in the year:

--

2.2.4 Total volume of all palm oil and palm oil derived products you processed and/or traded in the year:

1926.00

2.3 Palm Oil volume used in the year in your own brand products that is RSPO certified

No	Description	Crude Palm Oil (Tonnes)	Palm Kernel Oil (Tonnes)	All other palm-based derivatives and fractions (Tonnes)
2.3.1	Book & Claim	1247.00	49.00	
2.3.2	Mass Balance	630.00		
2.3.3	Segregated			
2.3.4	Identity Preserved			
2.3.5	Total volume of palm oil used that is RSPO-certified:	1877.00	49.00	

2.4 Volume of all other palm-based derivatives and fractions covered by Book & Claim

--

Time-Bound Plan**3.1 Date expected to start (or year started) using RSPO-certified palm oil products - own brand**

2011

3.2 Date expected to be (or already) using 100% RSPO certified palm oil products from any supply chain option - own brand

2011

3.3 Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2018

3.4 Does your company use palm oil in products you sell on behalf of other companies?

No

3.5 Do your (own brand) commitments cover your companies global use of palm oil?

Yes

3.6 Which countries that your organization operates in do the above own-brand commitments cover?

- Australia
- South Africa

3.7 What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies

We are encouraging our food suppliers (37) to use Mass Balance palm oil as an ingredient in our foods. Two have already changed. We are pushing our food manufacturers to source Mass Balance palm oil before end 2018 and Segregated by end 2020. A lot depends on the ability of our local refiners to source Mass Balance palm oil, become RSPO supply chain certified and make it available to our food manufacturers at competitive prices.

3.8 Does your company have a Time-Bound Plan for the use of palm oil in the products you sell on behalf of other companies?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

- End-product manufacturer
- Ingredient manufacturer
- Food Goods
- Home & Personal Care Goods
- Own-brand
- Manufacturing on behalf of other third party brands
- Biofuels
- Adhesives
- Manufacturer of candles
- Trade Association
- Other:

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote CSPO use along the supply chain

Continue to apply pressure to local food manufacturers and refiners to supply Mass Balance at competitive prices.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have (a) policy/ies, that are in line with RSPO P&C such as:**

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What steps will/has your organization taken to support these policies?

We audit all our first tier suppliers and expect them to apply the same principles to their suppliers

Commitments to CSPO uptake**8 As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?**

Yes

Please specify:

As above, goal is to do so by end 2018.

8.1 Do you have plans to immediately cover the differences/gap using Book & Claim?

Yes

Already doing so.

Concession Map**GHG Emissions****10.1 Are you currently assessing the GHG emissions from your operations?**

Yes

10.2 Do you publicly report the GHG emissions of your operations?

Yes

Please upload related report:

Related report:

URL: <http://www.woolworthsholdings.co.za>

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

As there is very little awareness of the RSPO in South Africa, our local refiners and food manufacturers are slowly waking up to the need to source Mass Balance palm oil and become RSPO supply chain certified. We have run a workshop with our food suppliers but they battle to access Mass Balance palm oil from their suppliers. We could do with some RSPO market development in South Africa.

2 How would you qualify RSPO standards as compared to other parallel standards?

--

Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have run a workshop with our food suppliers and have engaged with many directly. They all battle with access to Mass Balance palm oil from their suppliers at a reasonable cost.

4 Other information on palm oil (sustainability reports, policies, other public information)

We have issued a palm oil policy to all our first tier suppliers outlining our need for them to source Mass Balance palm oil by end 2018.

The RSPO is an international non-profit organization formed in 2004 with the objective to promote the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders.

www.rspo.org

**RSPO SECRETARIAT SDN BHD
(787510-K)**

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RSPO

Roundtable on Sustainable Palm Oil

