

# **SGS RSPO**

(Principles & Criteria)

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Issue 3	Doc. Version date:
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# **RSPO PRINCIPLES & CRITERIA CERTIFICATION REPORT**

# **Public Summary Information**

Project Number:	MY04127			
Client:	Genting Tebong Estate	RSPO membership #	1-0086-06-000-00	
Country:	Malaysia	RSPO Registered Parent Company:	Genting Plantations Berhad	
Scope:	Production of FFB			
Supply Chain Module:	Not applicable.			
Mill Capacity	Not applicable.	Number of Estate	1	
Operation of a Name to a second	COC DODO/DM MY45/04070	Date of Issue:	13 Oct 2015	
Certificate Number:	SGS-RSPO/PM-MY15/01972	Date of Expiry:	12 Oct 2020	
SGS Accreditation Code	RSPO-ACC-010 Date of accreditation: 24 May 2014		24 May 2014	
Contacts Job Description:	Senior Vice President- Plantation Division			
Name:	Mr Tan Cheng Huat			
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Tel:	03- 2333 6510			
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Web Site Address:	http://www.gentingplantations.com/			
Email:	chenghuat.tan@genting.com			
Standard:	Malaysian National Interpretation 2014			
Date of last report update	3 August 2015			

**End of Public Summary** 

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# **BASIC EVALUATION INFORMATION**

	MAIN-EVALUATION		
Evaluation Dates:	8 July 2015		
Team Leader/Team:	James Ong (LA), Hoo Boon Han, William Siow		
Affiliate Project Manager:		Date:	
Report approved by:	Abdullah Din	Date:	12 Oct 2015
Certification approved by:	Kenny Looi	Date:	13 Oct 2015
Database logged by:	Othman Shahziela	Date:	13 Oct 2015
	SURVEILLANCE 1		
Evaluation Dates:			
Team Leader/Team:			
Affiliate Project Manager:		Date:	
Report reviewed & approved by:		Date:	
Certification approved by:		Date:	
Database logged by:		Date:	
	SURVEILLANCE 2		
Evaluation Dates:			
Team Leader/Team:			
Affiliate Project Manager:		Date:	
Report reviewed & approved by:		Date:	
Certification approved by:		Date:	
Database logged by:		Date:	
	SURVEILLANCE 3		
Evaluation Dates:			
Team Leader/Team:			
Affiliate Project Manager:		Date:	
Report reviewed & approved by:		Date:	
Certification approved by:		Date:	
Database logged by:		Date:	
	SURVEILLANCE 4		
Evaluation Dates:			
Team Leader/Team:			
Affiliate Project Manager:		Date:	
Report reviewed & approved by:		Date:	
Certification approved by:		Date:	
Database logged by:		Date:	

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## **SUMMARY**

Genting Tebong Estate is an existing oil palm plantation acquired by Genting Plantations Berhad (formerly known as Asiatic Development Berhad) in 1981. This estate consists of 4 divisions with Home and Batang Melaka Divisions located in Malacca while See Kee and Repah Divisions are in Negeri Sembilan. The planted area of the estate covers 2,988 ha. The audit scope only covers one estate only without mill.

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# **LIST OF ABBREVIATION**

Short Form	Meanings	
CAR	Corrective Action Request	
CHRA	Chemical Health Risk Assessment	
CPO	Crude Palm Oil	
DID	Department of Drainage and Irrigation, Malaysia	
DOE	Department of Environment, Malaysia	
EFB	Empty Fruit Bunch	
EIA	Environment Impact Assessment	
EMS	Environmental Management System	
EQA	Environmental Quality Act	
ERT	Endangered, Rare and Threatened species	
ESA	Environmentally Sensitive Area	
FFA	Free Fatty Acids	
FFB	Fresh Fruit Bunches	
FR	Forest Reserve	
GTBE	Genting Tebong Estate	
Ha	Hectare	
HCV	High Conservation Value	
HDPE	High Density Polyethylene	
IPM	Integrated Pest Management	
ISO	International Organisation for Standardisation	
IUCN	International Union for Conservation of Nature and Natural Resources	
JCC	Joint Consultative Committee	
JUPEM	Jabatan Ukur dan Pemetaan Malaysia (Department of Survey and Mapping	
OOI LIVI	Malaysia)	
K	Potassium	
kW	Kilowatt	
M	Meter	
Mg	Magnesium	
Mm	Millimeter	
Mt	Metric ton	
MYNI	Malaysia National Interpretation	
N	Nitrogen	
NGO	Non Governmental Organisation	
OA	Orang Asli (Indigenous People)	
OER	Oil Extraction Rate	
OSH	Occupational Safety & Health	
P	Phosphate	
P&C	Principles and Criteria	
PK	Palm Kernel	
POME	Palm Oil Mill Effluent	
PPE	Personal Protective Equipment	
PT	Pejabat Tanah (Coding for Pahang Land Office)	
SOP	Standard Operating Procedures	
Sdn Bhd	Sendirian Berhad (Private Limited)	
SEIA	Social and Environment Impact Assessment	
Sg	Sungai	
SGS	Societe Generale de Surveillance	
SOP	Standard Operating Procedures	
SPC	Senior Plantation Controller	
USECHH	Use and Standards of Exposure of Chemicals Hazardous to Health	
WHO	World Health Organisation	
	Year	
yr	I Cal	

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#### 1. SCOPE OF CERTIFICATION ASSESSMENT

### 1.1 National Interpretation Used

The operations of estate were assessed against the Roundtable on Sustainable Palm Oil (RSPO), Malaysian National Interpretation of RSPO Principles and Criteria for Sustainable Palm Oil Production Endorsed by RSPO Board of Governors on 6 March 2015.

### 1.2 Certification Scope

The scope of certification only includes the production of FFB from Genting Tebong Estate according to the standard of National Interpretation of RSPO Principles and Criteria for Sustainable Palm Oil Production Endorsed by RSPO Board of Governors on 6 March 2015.

#### 1.3 Location and Maps

Genting Tebong Estate is located in Tebong, Melaka (**Figure 1**). More detailed information on the estates location and layouts is shown in **Figures 2**, **3** and **4**. The GPS locations of the mills are shown in Table 1.

**Table 1: Mill and Supply Base GPS Location** 

Estates	Division	Longitude	Latitude
	Home & Batang Melaka (located at same place)	102.360679º	2.45557°
Genting Tebong Estate (GTBE)	See Kee	102.355744 °	2.670693°
	Repah	102.250623 °	2.5187670

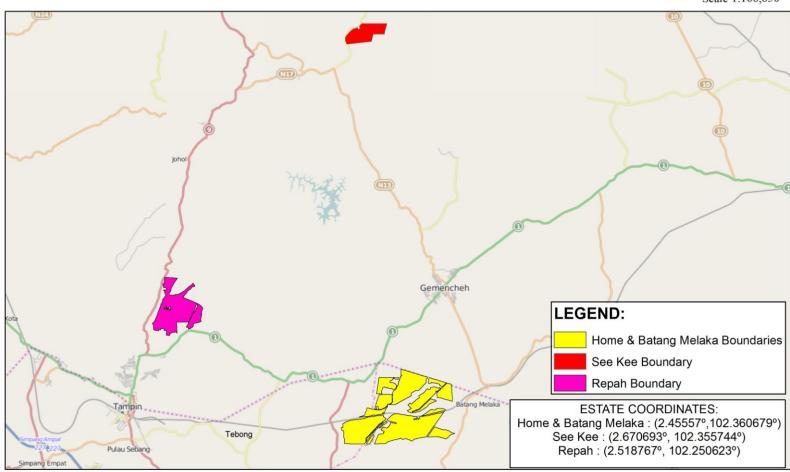


Figure 1: Estates and Location Map





Scale 1:168,850

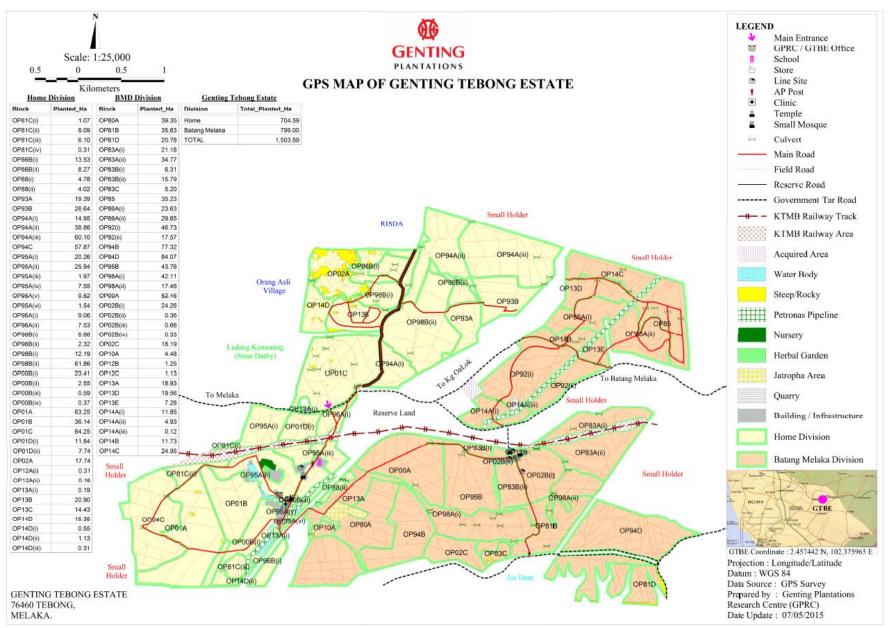


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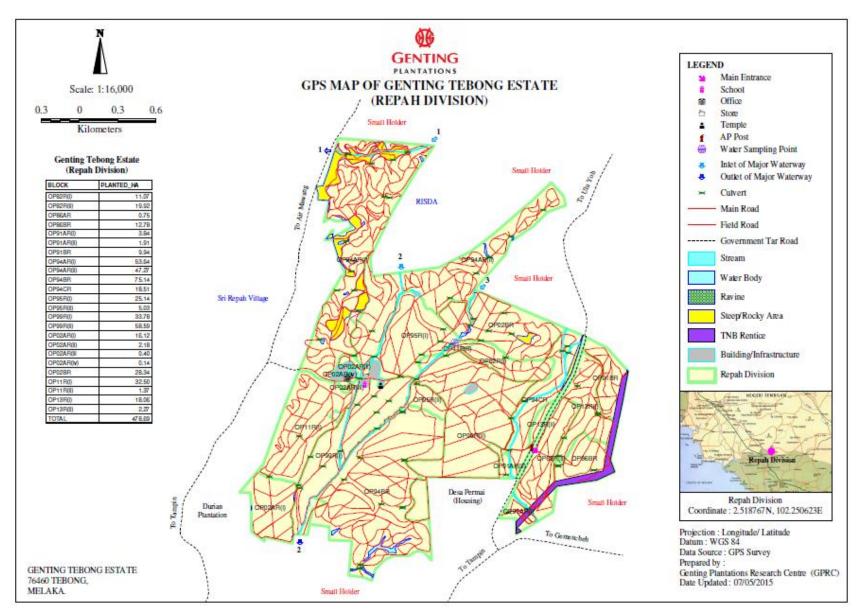
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**Figure 2: Genting Tebong Estate Layout** 



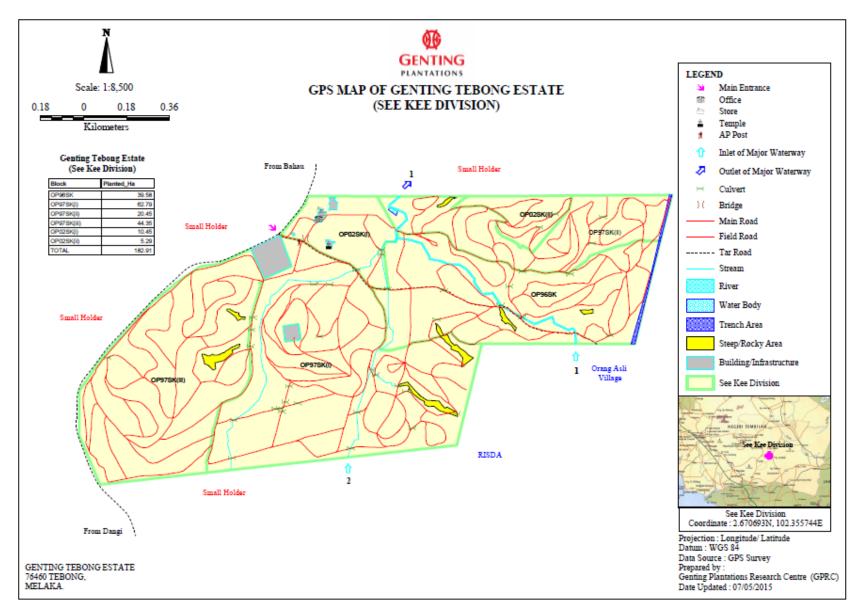
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Figure 3: Genting Tebong Estate (Repah Division) Layout



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Figure 4: Genting Tebong Estate (See Kee Division) Layout



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#### 1.4 Description of Supply Base

The FFB is sourced from Genting Tebong Estate which is directly managed by Genting Plantations Berhad. The budgeted crop yield from the estate is listed in Table 2 below.

Table 2: Actual and Projected FFB production

	FFBs (Tonnage)	
Estates	Actual (July 14– June 15)	Projection (July 15– June 16)
Genting Tebong Estate (GTBE)	50,939.54	45,310.00
Total Certified production	50,939.54	45,310.00

#### 1.5 Area of Plantation

The area for this operating unit is listed in Table 4. Details of planted area (mature/immature), total land area, conservation, HCV and others are also listed

**Table 3: Area Statement of the Supplying Estates** 

	<b>-</b>	Plantation area				
Name of estate	Title area (ha)	Immature (ha)	Production (ha)	Conservation (ha)	HCV (ha)	*Others
Genting Tebong Estate (GTBE)	2274.19	175.39	1989.80	0	26.70	82.30
Total	2274.19	175.39	1989.80	0	26.70	82.30

\*Others : Transmission tower, Quarry, Roads, line site, rives, water catchment area, office building ,etc

### 1.6 Date of Planting and Cycle

The age profile of the palms is shown in Table 5. The areas of mature and immature palms are detailed in Table 5 for GTBE. Immature is the replanting area. A replanting program for all estates involved are available and being projected for the next five (5) financial years (FY2015 to FY2020).

**Table 4: Planting Age Profiles** 

	Planting Age (Ha)						
Name of estate	Immature 1-3 years	Young >3-7 years	Prime 1 >7-15 years	Prime 2 >15-20 years	Past Prime >20-25 years	Due for replanting > 25 years	TOTAL
GTBE	175.39	38.35	387.05	552.44	653.75	358.21	2165.19

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#### 1.7 Other Certification Held

The estate certified under ISCC EU and ISCC PLUS and MPOB CoGAP certification.

#### 1.8 Organizational Information and Contact Person

The company contact person details are as follows:

Name:	Mr Tan Cheng Huat
Designation:	Senior Vice President- Plantation Division
Address:	10th Floor, Wisma Genting, Jalan Sultan Ismail, 50250 Kuala Lumpur
Contact No.:	03- 2333 6510
Email address:	chenghuat.tan@genting.com

## 1.9 Time-bound Plan for Other Management Units

Genting Plantations Berhad is a member of RSPO and has been involved in the certification since 14 November 2006; the membership number with RSPO is 1-0086-06-000-00

Genting Plantations Berhad\* (""Genting Plantations""), a 54.7%-owned subsidiary of Genting Group, is one of the fastest-growing plantation companies listed on the Main Board of Bursa Malaysia.

Genting Plantations currently has over 80,000 hectares of plantation land (compared to 41,000 hectares in 2000) in Malaysia and Indonesia. Since its inception, Genting Plantations has established itself as a reputable and reliable palm oil producer as well as one of the lowest-cost palm oil producers in Malaysia.\* Formerly known as Asiatic Development Berhad

Genting Plantations Berhad has developed a time-bound plan (Appendix C) for the phased implementation of the RSPO standard for their oil mills and estates.

The SGS assessment team considers that Genting Plantations Berhad is on the right track which is reasonable and challenging, given the widespread geographic locations of its properties, the resources required and the numbers of smallholders involved.

#### 2. ASSESSMENT PROCESS

#### 2.1 Certification Body

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognized as the global benchmark for quality and integrity. With more than 80,000 employees, SGS operates a network of over 1,650 offices and laboratories around the world.

The RSPO Programme is the SGS Group's RSPO Certification Programme internationally accredited by the RSPO Executive Board to carry out oil palm plantation and supply chain certification/verification and accreditation for global RSPO certification.

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### 2.2 Assessment Methodology, Programme, Site Visits

The assessment was conducted on 8 July 2015 with one audit day and involving 1 estate of Genting Plantations Berhad. The audit covers documentation review, internal procedures, management system, field inspection as well as identification of any significant issues for both environment or social issues. A sample of stakeholders was consulted during the assessment to get their feedback on the estate management.

Due to only one estate with 4 divisions (Home, Batang Melaka, Repah and See Kee) in the scope of certification, there is no sampling formula will be used during the site assessment. The site assessment focus was on the Home division, while the Repah and See Kee division will be covered during the surveillance audits.

The assessment was conducted based on random samples and therefore nonconformities may exist which have not been identified. The methodology for objective evidence collection included physical site inspection, observation of tasks and processes, interview with workers, families and stakeholders, documentation review and monitoring data.

The assessment program is included as shown in Table 5 below.

**Table 5: Assessment Program** 

Date	Time	Auditor	Area / Department / Process / Function	Key Contact
7/7/15	1630	All	Travel to Malacca	Gwen & Sivaji
8/7/15	0800	All	Opening meeting	Gwen & Sivaji
			Presentation by Genting Tebong Estate	
	0900		Estate audit	Gwen & Sivaji
			WS - Principle 6 - Stakeholder interview, worker representatives, Gender committee	
			HBH - Principle 1-3, Principle 5 (dumpsite, workshop, schedule waste store, line site), Principle 8	
			JO - Principle 4 – Storage site (Agrochemical, Fertilizer, workshop, P.O.L, Scheduled Waste, empty containers), PPE, emergency shower, Pre-mix area	
	1230	All	Lunch Break	Gwen & Sivaji
	1330	All	Documentation Review in estate office	Gwen & Sivaji
		ws	Stakeholder Interview (gender committee, supplier, worker union, DOE)	
	1630	All	Closing Meeting	Gwen & Sivaji
	1730	All	Travel back to KL	

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#### 2.3 Qualification of Lead Assessor and Assessment Team

SGS Malaysia Sdn Bhd holds copies of educational qualifications, certificates and audit logs for each of the audit team members. SGS has evaluated the qualifications and experience of each audit team member and has registered the following designations for conducting RSPO Assessment. Summary of auditors' educational background and experience are listed in Table 7 below

**Table 6: Auditors Profile** 

Evaluation Team	Notes
Team Leader- Agriculture best practices & social	James S H Ong, a Bachelor of Agriculture Science holder and agronomist in SGS (M) Sdn Bhd. He has many years working experience in agriculture sector in Malaysia and has been working in estates as well in the agrochemical and fertilizer industry. He is well versed with agrochemical and fertilizer applications. Has undergone ISO 14001 and RSPO Lead Auditor training for both P&C as well as the Supply Chain and has already been involved in RSPO and ISCC certification audits since 2010.
Auditor 1 – Safety & Health and Social	William Siow, a graduate in Bachelor of Science, is an Auditor for Roundtable on Sustainable Palm Oil (RSPO). He has attended RSPO Lead Auditor training, ISO 14001 Lead Auditor training, RSPO endorsed HCV training and etc. He had more than 6 years of experiences in plantation sustainability certification schemes. Experienced in auditing on environmental, social, GAP and OHSAS implementation in palm oil industries.
Auditor 2 – Legal & Environment	Hoo Boon Han is the SGS SEAP Program Coordinator, Bio Fuels Sustainability. He has successfully completed the RSPO Lead auditor training course for both P&C as well as the Supply Chain. He is experienced in environmental monitoring & audit, carbon accounting & reduction, wastewater treatment, waste management and sustainable development experience

#### 2.4 Stakeholder Consultation and List of Stakeholders Contacted

A wide range of stakeholders were contacted 4 weeks before the planned evaluation to inform them of the evaluation and ask for their views on relevant palm oil sustainability issues. The public notification dated 8 June 2015 was made available on the website. The stakeholder included environmental interest groups, local government agencies and forestry authorities, social groups and workers' unions etc.

Stakeholder consultation took place in the form of meetings and interviews. Meetings with government agencies and NGOs were held in their respective premises within and near the estates. In all the interviews and meetings the purpose of the audit was clarified at the outset followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded in accordance with relevant RSPO principles, criteria and indicators. See **Appendix E** for stakeholder's details and comments.

#### 3. ASSESSMENT FINDINGS

## 3.1 Summary of Findings

#### 3.1.1 Principles & Criteria

As outlined, objective evidence was obtained separately for each of the RSPO Indicators and criterion for the mills and estates. The results for each indicator from each of the operational areas were evaluated to provide an assessment of conformity. A statement is provided for each of the RSPO indicators in order to support the findings of the assessment team.

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There is zero (0) Non-conformities identified during this assessment. Some areas identified with potential areas for improvement has leaded into five (5) Observations raised. Details for each Non-conformities and observations are given in **Appendix C**. Major Non-conformities has been closed out within the period of 60 days after the assessment. Minor Non-compliances and Observations will be followed up during the next Annual Surveillance Audit which is scheduled to be conducted within the period of twelve months after the RSPO approval of Main Assessment.

Principle 1	1: Commitment to Transparency				
social and	1.1: Growers and millers provide adequate information to relevant stakeholders on legal issues relevant to RSPO Criteria, in appropriate languages and forms to allow in decision making.				
1.1.1	There shall be evidence that growers and millers provide adequate information upon request for information on (environmental, social and/or legal) issues relevate RSPO Criteria to relevant stakeholders for effective participation in decision making.	Minor ant			
Findings	In compliance: Yes: x No:				
Objective evidence:	Genting Tebong Estate maintains a filling system with records of request for information and the responses.  Procedures on Requests and Responses (SMP-GPB-25) dated 14 August 2014 was reviewed on 25th May 2015.				
	A list of stakeholder is available including contractor, transporters, government de	epartment &			
	agencies and respective estate stakeholders.  The stakeholder meeting was held on 16th April 2015 involved estate management, school, local communities, statutory bodies, contractors, FFB supplies, visitors, neighbouring plantations and NGOs.				
1.1.2	Records of requests for information and responses shall be maintained.	Major			
Findings	In compliance: Yes: x No:				
Objective evidence:	Records of request and responses are maintained as per in the Sustainable Management Procedure Manual entitled Procedures on Requests and Responses (SMP-GPB-25) dated 14 August 2014.				
	During the Main Assessment, the audit team observed that the company has compiled a list of stakeholders that may be relevant to the management's operations. The stakeholder list includes estate group, school, local communities, statutory bodies, contractors, FFB supplies, visitors, neighbouring plantations and NGOs.				
	Records are held in a register (Enquiry Register Book) of all requests for information and any information required by stakeholders is made available if possible. The latest request dated 18 June 2015 is by from SJK (T) Ladang Repah to the estate for confirmation letter that the school located on estate land.				
	1.2: Management documents are publicly available, except where this is prevented lity or where disclosure of information would result in negative environmental or so				
1.2.1	Land titles / user rights (C 2.2)	Major			
Findings	In compliance: Yes: x No:	l			
Objective evidence:	Land title copies for Tebong, Repah and See Kee are available at the estate and copies are kept in the head office in Wisma Genting.	in the original			
1.2.1	Occupational health and safety plans (Criterion 4.7);	Major			
Findings	In compliance: Yes: x No:	•			
Objective	Policy (dated 21 December 2009) and HIRARC 2015 documented for the estate.				
evidence:	The Occupational health and safety plans was reviewed on year 2015. The plan	include:			
	Summary of OSHA Training Programme				
	Statistic of Accident 2014				
	OSH Meeting				

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	OSH Action Plan & Strategies			
1.2.1	Plans and impact assessments relating to environmental and social impacts	Major		
	(Criteria 5.1, 6.1, 7.1 and 7.8);			
Findings	In compliance: Yes: x No:			
Objective evidence:	The continual improvement plans for environmental, safety and health has been established for Year 2015. The plan will be reviewed annually as below:			
	a. Environmental Improvement & Management Plan 28 <sup>th</sup> April 2015			
	<ul> <li>Social Impact Assessment and Human Rights Impact Assessment for Genting Estate dated 2<sup>nd</sup> – 7<sup>th</sup> April 2015</li> </ul>	g Tebong		
1.2.1	HCV documentation summary (Criteria 5.2 and 7.3);	Major		
Findings	In compliance: Yes: x No:	1		
Objective evidence:	Summary of HCV areas at GTBE and examples of signage are available.			
1.2.1	Pollution prevention and reduction plans (Criterion 5.6);	Major		
Findings	In compliance: Yes: x No:	ı		
Objective evidence:	Pollution Prevention Plan reviewed on 24 <sup>th</sup> April 2015 is made available during onsite audit. It covered the pollution source, specific concerns, mitigation plan, data required and monitoring & action plan.			
1.2.1	Details of complaints and grievances (Criterion 6.3);	Major		
Findings	In compliance: Yes: x No:	1		
Objective	A procedure for Complaints and Grievances (SMP-GBP-19) was sighted in office of t	he estate.		
evidence:	Action found to be appropriately implemented and recorded in the complaint/grievances record book.			
1.2.1	Negotiation procedures (Criterion 6.4);	Major		
Findings	In compliance: Yes: x No:			
Objective evidence:	A system to resolve land disputes is documented "Negotiation, Compensation and Handling Procedure" (SMP-GBP-18) reviewed on 5 <sup>th</sup> September 2014 is available.			
1.2.1	Continual improvement plans (Criterion 8.1);	Major		
Findings	In compliance: Yes: x No:	ı		
Objective evidence:	The continual improvement plans reviewed on 22 April 2015. The plan will be review as below:	ed annually		
	a. Minimize use of pesticide			
	b. Environmental impacts			
	c. Waste reduction			
	d. Pollution and greenhouse gas emissions			
	e. Social Impacts			
	f. Encourage optimizing the yield of the supply base			
	g. Worker personal file			
	h. Water consumption and water quality			
4.5.1	i. Health and safety performance			
1.2.1	Public summary of certification assessment report;	Major		
Findings	In compliance: Yes: x No:			
Objective evidence:	Public summary of certification assessment report and their status are made publicly per RSPO procedure.	available as		

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1.2.1	Human Rights P	olicy (Cri	terior	6.13)			Major
Findings	In compliance:	Yes:	х	No:			
Objective evidence:							
Criterion 1	.3: Growers and	millers co	ommi	t to eth	ical c	onduct in all business operations and tran	sactions.
1.3.1		and trans	sactio	ns, wh	ich sł	to a code of ethical conduct and integrity nall be documented and communicated s.	Minor
Findings	In compliance:	Yes:	х	No:			
Objective evidence:	The company hold a policy "Ethical Conduct and Integrity Policy" which signed by the President & Chief Operating Officer- Mr Yong Chee Kong on 22 June 2015.						
	It has been communicated to all level by displaying at the Genting Tebong Estate office. The policy described the values such as:						
	a. Respect for fair conduct of business						
	b. Refrain from all forms of corruption, bribery and fraudulent use of funds and resources						
	c. Full, air, accurate and timely disclosure of relevant facts in all reports and documents dealing with applicable regulations and laws						
		and prote rse of du		nfident	ial an	d/or privileged information to which we ha	ve access in
	Interviewed the v	vorkers a	and co	onfirme	d tha	t they aware of the policy.	

Principle 2	Principle 2: Compliance with Applicable Laws and Regulation							
Criterion 2.1: There is compliance with all applicable local, national and ratified international laws and regulations.								
2.1.1	Evider	ce of compliance with relevant legal requirements shall be avail	able.	Major				
Findings	In com	pliance: Yes: x No:		•				
Objective evidence:								
	No.	Details	Val	lidity				
	1.	MPOB licence 5018032202000 for producing and transporting FFB for Genting Tebong Estate 01 Dec 2014 to 30 Nov 2015						
	2.	Scheduled Control Permit ( <i>Permit Barang Kawalan Berjadual</i> ) for Purchase and Storage of Diesel and fertilizer for GTBE: - No. Permit: SK(M)382/2003 (D&BJ)						
	3.	Weighing machine (Borang D Perakuan Penentuan Timbang & 29 Sep 2015 to 28 Sukat) (No: 1.9L 029652) Sep 2015						
	4.	Air compressor (Perakuan Kelayakan-Pengandung Tekanan 18 Nov 2014- 17 Nov Tak Berapi) 2015						
	5.	License to practice as Dressers (No: 4927) 01 Sep 2010						
	6.	License to practice as VMO- Dr Annandan 480819-10-2068						
	7.	Deduction approval for supply of electricity  JKT/M/(PMT)10401/2 015/0016(NN)						
2.1.2		ımented system, which includes written information on legal reque maintained.	uirements,	Minor				

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Findings	In compliance:	Yes:	х	No:					
Objective	·				equire	l ements register (doc: SMP-GPB-22; issue	on 1 <sup>st</sup> June		
evidence:	2014) is available	e. The co	onten	t of the	regis	ter as below:			
		a. List of local legal requirements applicable to plantation operations in Malaysia b. List of international standards/requirements applicable to plantation operation in Malaysia							
	c. Part 1: Er d. Part 2: Sa			th					
	e. Part 3: Sc	cial							
	f. Part 4: Be g. Part 5: Int								
2.1.3	A mechanism for	ensurin	g con	npliance	e sha	Il be implemented.	Minor		
Findings	In compliance:	Yes:		No:					
Objective evidence:	requirements reg 2015) for update	ister. Th the lega	e per Il requ	son res uiremen	pons ts reg	king the changes of laws is contained in the ible-Pn. Muniammal Muniandy (appointed gister file and disseminate the changes by a dicisional assistant managers.	l on 27 <sup>th</sup> April		
		its, the e	state	manag	er sh	es not comply with the new or amended legall be briefed to establish and implement rontrols.			
	The estate updat legal permits.	es the li	st of r	elevant	laws	and regulations that are required to main	ain various		
2.1.4	A system for trace	king any	char	nges in	the la	w shall be implemented.	Minor		
Findings	In compliance:	Yes:	х	No:					
Objective evidence:	For the changes	of laws,	the c	ompan	y will	refer to as below:			
	a. Notification of changes from various source of information								
	b. Monitoring fo changes in the Law								
	c. Clarification	and revi	ew or	n the ch	ange	s			
		_	_			tered internally			
		· ·		_		or the relevant person in charge			
	Currently, the person/team responsible for monitoring the changes and communicating it to the estate is Pn. Muniammal Muniandy (appointed on 27th April 2015).								
	2.2: The right to us strate that they ha					d, and is not legitimately contested by locaer rights.	l people who		
2.2.1	from community	leaders l	based	d on his	tory c	se, history of land tenure (confirmation of customary land tenure, recognised ne actual legal use of the land shall be	Major		
Findings	In compliance:	Yes:	х	No:					
Objective evidence:	Copies of land tit Wisma Genting,				e sig	hted. The original copy kept in the head qu	uarters at		
	The legal use of palm.	and was	conf	irmed v	vithou	t any restriction. It is now used for the cult	ivation of oil		
	Land titles were	erified in	ncludi	ing pay	ment	of land tax. Land owner found to be in ord	er.		
2.2.2						e located and visibly maintained along o state land, NCR land and reserves.	Minor		
Findings	In compliance:	Yes:	х	No:					
Objective evidence:	Location of seve	ral bound	dary s	stones a	and p	ole were visited and verified during onsite	visit.		
evidence:	In Genting Tebor	ng estate	aud	litor ver	ified b	ooundary stone available at the block 96b	hordering the		
	smallholder: GPS	S: 102.36	50225	5°; 2.45	1641 <sup>°</sup>	source, storie available at the blook out			

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	and evidence that fair compensation has been made to previous owners and occupants shall be available, and that these have been accepted with free, prior and informed consent (FPIC).	occupants shall be available, and that these have been accepted with free, prior					
Findings	In compliance: Yes: x No:						
Objective evidence:	After the land survey conducted in August 2012 by Perunding Ukur KSN (Lesen no: LIT56/2012), few areas were identified as overplanted/overlap with the nearby smallholder's land.						
	Through the stakeholder meeting and documented letter, dispute for overplanted area estate and smallholder were resolved mutually. The estate gives or claims back the la accordingly. All documented and recorded in the letter with the relevant party signature	nd					
	Since there is no compensation involve and FPIC is not currently applied.						
2.2.4	There shall be an absence of significant land conflict, unless requirements for acceptable conflict resolution processes (see Criteria 6.3 and 6.4) are implemented and accepted by the parties involved.	Major					
Findings	In compliance: Yes: x No:						
Objective evidence:	Interviewed with the smallholder such as Haji Sarib and Ramachandran and confirm they satisfied with the clear boundary between the estate and their land. No compla conflicts observed during onsite audit.						
2.2.5	For any conflict or dispute over the land, the extent of the disputed area shall be mapped out in a participatory way with involvement of affected parties (including neighbouring communities and relevant authorities where applicable).	Minor					
Findings	In compliance: Yes: x No:						
Objective evidence:	For each dispute area (overplanted/ overlap area), there is map with clear GPS coo indicate the boundary between estate and smallholder. The map was prepared by the independent surveyor- Perunding Ukur KSN (Lesen no: LIT56/2012).						
2.2.6	To avoid escalation of conflict, there shall be no evidence that oil palm operations have instigated violence in maintaining peace and order in their current and planned operations.	Major					
Findings	In compliance: Yes: x No:						
Objective evidence:	Interviewed with the smallholder such as Haji Sarib and Ramachandran and confirmed that they satisfied with the clear boundary between the estate and their land.						
	2.3: Use of the land for oil palm does not diminish the legal, customary or users rights or ir free, prior and informed consent.	f other users					
2.3.1	Maps of an appropriate scale showing the extent of recognized legal, customary or user rights (Criteria 2.2, 7.5 and 7.6) shall be developed through participatory mapping involving affected parties (including neighbouring communities where applicable, and relevant authorities).	Major					
Findings	In compliance: Yes: x No:						
Objective evidence:	Currently, there are no claims on legal or customary rights exist for the estate use of land for community purposes have been identified either on map or on the act (eg: places of worship, burial grounds, and archaeological site) and maintained.	. Customary ual grounds					
2.3.2	Copies of negotiated agreements detailing the process of free, prior and informed consent (FPIC) (Criteria 2.2, 7.5 and 7.6) shall be available.	Minor					
Findings	In compliance: Yes: x No:						
Objective evidence:	Currently, there are no claims on legal or customary rights exist for the estate However, for those estates bordering the smallholders, the company has taken action demarcate the area on maps and on the ground.						
2.3.3	All relevant information shall be available in appropriate forms and languages, including assessments of impacts, proposed benefit sharing, and legal	Minor					
	arrangements.						

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Objective evidence:	The state of the s								
evidence.		However, for those estates bordering the smallholders, the company has taken action to properly demarcate the area on maps and on the ground.							
2.3.4	Evidence shall be available to show that communities are represented through institutions or representatives of their own choosing, including legal counsel.  Major								
Findings	In compliance:	Yes:	х	No:					
Objective	Currently, there are no claims on legal or customary rights exist for the estate.								
evidence:	However, for thos demarcate the ar					mallholders, the company has taken action ound.	n to properly		

Principle 3	Principle 3: Commitment to Long-Term Economic and Financial Viability								
	<b>3.1</b> : A business opriate, a busing					ears) shall	be docume	ented that in	ncludes,
3.1.1	A business or includes, when							that M	<i>lajor</i>
Findings	In compliance:	Yes:	x No:						
Objective evidence:	In GTBE, 3 year								е
	<ul> <li>Hectara</li> </ul>	age staten	nent						
	<ul> <li>Replant</li> </ul>	ting Area							
	<ul> <li>Replant</li> </ul>	ting Exper	nditure						
	• Ex-esta	te cost							
	Crop Pr	roduction							
	Yield pe	er ha							
	<ul> <li>Capital</li> </ul>	Capital Expenditure							
3.1.2	An annual replanting programme projected for a minimum of five years (but longer where necessary to reflect the management of fragile soils, see Criterion 4.3), with yearly review, shall be available.								
Findings	In compliance:	Yes:	x No:						
Objective evidence:	Replanting Programme is captured within the 5 year Management Plan that indicates the scheduled replanting programme 2014-2020.								
	Details of Repl	anting Pro	ogramme fo	or the supp	lying estate	es are as fo	ollows:		
	Estate				Area (ha	)			
	201010	2014	2015	2016	2017	2018	2019	2020	Ī
	GTBE	68.94	74.21	209.63	71.66	110.28	180.14	758.14	
			•	•	•		•		_

Principle 4	Principle 4: Use of Appropriate Best Practices by Growers and Millers						
Criterion 4.	1: Operating proc	edures a	re ap	propria	tely d	ocumented, consistently implemented and	monitored.
4.1.1	Standard Operat	ing Proc	edure	s (SOF	Ps) fo	estates and mills shall be documented.	Major
Findings	In compliance:	Yes:	х	No:			
Objective evidence:	Genting Plantations Berhad documents their procedures and manuals of their SOP and the following were sighted::  a) Standard Operating Procedure West Malaysia (in Bahasa Malaysia) b) Sustainability Management Procedure manual c) GENP's Oil Palm manual (June 2013)						

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The Bahasa Malaysia SOP includes:

- a) Langkah-langkah pengurusan dan Pengendalian Bahan Kimia, Minyak Pelincir dan Baja.
- b) Prosedur Kerja Meracun
- c) Aplikasi Racun Tikus
- d) Prosedur Kerja Membaja
- e) Prosedur Kerja Penuaian Buah Sawit
- f) Kenderaan dan Jentera Berat Ladang
- g) Bengkel Workshop ( Workshop )
- h) Pondok Pengawal, pejabat, Kawasan Perumahan , Ramp, Kuari, Kolam Air

The Genting Plantation Oil Palm manual categorised each subject under specific code.

Some of the procedures sighted were as below:

Code	Operation /Subject
OPM No.1	Land clearing, Preparation, Planting, CC
OPM No. 2	OP Nursery Practices
OPM No. 3	Planting Density and Planting technique
OPM No. 5:	Pest and disease
OPM No. 6	Weed management
OPM No. 7	Manuring
OPM No. 9	Roads and Drainage
OPM No. 11	Harvesting
OPM No. 13	Managing Difficult soils

4.1.2 A mechanism to check consistent implementation of procedures shall be in place.

Minor

#### **Findings**

Yes:

x No:

# Objective evidence:

SOPs related to the various operations are documented as in 4.1.1. Operations are monitored and check consistent implementation of procedures through supervision by their staff and mandores during their daily operation. Regular training is conducted to ensure implementation of the procedures. Only trained and competent workers are assigned to the relevant jobs.

Monthly, the QCTIR (Quality Control Team Inspection Report) will be presented as the mechanism for checking on 2 major operations i.e. Harvesting and manuring.

Records of monitoring and any actions taken shall be maintained and available, as

The heavy vehicles used for field operation are also inspected daily by the workshop personnel and driver prior to their day's work.

appropriate.

Minor

#### **Findings**

4.1.3

In compliance:

In compliance:

Yes: x No:

# Objective evidence:

Monitoring of operation e.g. manuring is done by the Genting Plantation Research Centre (GPRC) monthly and they will present a summary known as Quality Manuring Control (QMC) assessment to the estate after the visit.

A score (Poor, Fair or Satisfactory) will be given for each field and operation inspected. In the report, Summary of QMC assessment in May 2015, for GTBE/RD it was noted that out of 17 fields inspected, 12 field had 'outstanding 'score, and 4 fields have 'AA2' score and 1 field had 'Poor'. The report was reported by Elzy Ovktafia bt Chairul, Asst Agronomist.

They also monitor on the FFB standard & quality. Monthly inspection report is conducted by the QCTIR (Quality Control Team Inspection Report) Team (comprising Executives from Estate and the GPRC personnel). Results are presented to the estate immediately and the management will respond accordingly to the conclusion of the report.

They will report on:

- a) Bunch recovery
- b) Loose fruit recovery
- c) Platform grading
- d) BAQ Indicators ( GTBE monitoring chit )

In the latest QCTIR Report for GTBE dated 9/6/15 was sighted. Report was done on Block No; OP94C for 20 task. No issue raised

As reported in 4.1.3, inspection records of the heavy vehicles used for field operation are also recorded daily by the workshop personnel and driver prior to their day's work.

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4.1.4	The mill shall reco (FFB).	rd the origi	ins of a	ll third-pa	rty sourced Fresh	Fruit Bunches	Major	
Findings	In compliance: Ye	es: x	No:					
Objective evidence:	Not applicable. The	scope only	includes	s one esta	te.			
	<b>1.2:</b> Practices maintain d sustained yield.	n soil fertility	y at, or w	vhere pos	sible improve soil fe	ertility to, a level t	hat ensures	
4.2.1	There shall be evide	ence that go	od agric	culture pra	ctices, as containe	d in Standard	Minor	
	Operating Procedur ensures optimal and					to a level that		
Findings	In compliance: Ye	es: x	No:					
Objective evidence:	GTBE practices goo manage the soil fert						owed to	
	GTBE has also been	n awarded t	he MPO	B CoGAF	certificate for good	d practices recent	tly.	
	One of the SOP pro	cedure , Ol	PM 7: M	anuring o	Oil Palm is referre	d for managing s	oil fertility	
	It includes sections	on :						
	a) Introduction							
	b) Nursery man	uring						
	c) Field Manurii	ng						
	d) Application o	of Fertiliser						
	e) Fertiliser deli	ivery and St	ock Rep	orts for es	states			
	f) Fertiliser san	npling for ar	nalysis					
	g) Manuring Sc	hedule						
	h) Method of ap	-			-			
	Annually the agronomist form GPRC will provide a agronomic report as well as the annual fertiliser recommendation based on the foliar and soil sample analysis							
	fertiliser recommend	dation base	d on the	ll provide foliar and	a agronomic report soil sample analys	as well as the ar	nnual	
	fertiliser recommend In 2014 the agronor	dation based	d on the	foliar and	soil sample analys	sis	nnual	
	fertiliser recommend	dation based mist that did	d on the the repo	foliar and ort was M	soil sample analys Chia Chai Chua o	sis	nnual	
	fertiliser recommend In 2014 the agronor	dation based mist that did	d on the the repo	foliar and ort was M	soil sample analys Chia Chai Chua o	sis	nnual	
	fertiliser recommend In 2014 the agronor The following was o	dation based mist that did	d on the the repo	foliar and ort was M	soil sample analys Chia Chai Chua o	sis	nnual	
	In 2014 the agronor The following was o Field: OP94D2	dation based mist that did ne of the re	d on the the report commer	foliar and ort was M	soil sample analys Chia Chai Chua o ghted for 2015 :	sis	nnual	
	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month	dation based mist that did ne of the re-	d on the the report commer	foliar and ort was M	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage	sis	nnual	
	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar	dation based mist that did ne of the refertil	d on the the repo commer	foliar and ort was M	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage  2.5 kg	sis	nnual	
	fertiliser recommend In 2014 the agronor The following was o Field : OP94D2  Month Feb/ Mar Apr	dation based mist that did ne of the referril NK MRP	d on the the repo commer liser lix B	foliar and ort was M	soil sample analys Chia Chai Chua o ghted for 2015 :  Dosage  2.5 kg  1.5 kg	sis	nnual	
	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar Apr May	dation based mist that did ne of the research NK MRP	d on the the repo commer liser lix B	foliar and ort was M	soil sample analys Chia Chai Chua o ghted for 2015 :  Dosage  2.5 kg  1.5 kg  2.5 kg	sis	nnual	
	fertiliser recommend In 2014 the agronor The following was o Field : OP94D2  Month Feb/ Mar Apr May June	dation based mist that did ne of the research NK MRP NK MK MKiese	d on the the report commer liser lix B	foliar and ort was M	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage  2.5 kg  1.5 kg  2.5 kg  1 kg	sis	nnual	
	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar Apr May June July	dation based mist that did ne of the research NK M RP NK M Kiese Borat NK M	d on the the report commer liser lix B lix B lix B lix B	foliar and ort was Mi ndation sig	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage 2.5 kg 1.5 kg 2.5 kg 1 kg 100 g 2.5 kg	n 12/5/14	nnual	
4.2.2	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar Apr May June July Sept	mist that did ne of the research NK M RP NK M Kiese Borat NK M e to the presearch research ne did not be a considered as a con	the report of th	foliar and ort was Mi ndation sig	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage 2.5 kg 1.5 kg 2.5 kg 1 kg 100 g 2.5 kg	n 12/5/14	nnual <i>Minor</i>	
4.2.2 Findings	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar Apr May June July Sept During the audit, du Records of fertiliser	mist that did ne of the research NK M RP NK M Kiese Borat NK M e to the presearch research ne did not be a considered as a con	the report of th	foliar and ort was Mi ndation sig	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage 2.5 kg 1.5 kg 2.5 kg 1 kg 100 g 2.5 kg	n 12/5/14		
Findings Objective	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar Apr May June July Sept During the audit, du Records of fertiliser	mist that did ne of the reserved NK M RP NK M Kiese Borat NK M e to the preserved inputs shall	the report of th	ght heavy	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage 2.5 kg 1.5 kg 2.5 kg 1 kg 100 g 2.5 kg	n 12/5/14		
Findings	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar Apr May June July Sept During the audit, du Records of fertiliser In compliance: Ye	dation based mist that did ne of the research NK M RP NK M Kiese Borat NK M e to the presentation inputs shall es: x inputs are r	the report of th	ght heavy	soil sample analys Chia Chai Chua o phted for 2015 :  Dosage  2.5 kg  1.5 kg  2.5 kg  1 kg  100 g  2.5 kg  rain, manuring was	sis n 12/5/14 s not carried out.		
Findings Objective	fertiliser recommend In 2014 the agronor The following was o Field: OP94D2  Month Feb/ Mar Apr May June July Sept During the audit, du Records of fertiliser In compliance: Ye Records of fertilizer	resive their aniel will follow	d on the the report of the project of the report of t	ght heavy ntained. ed iliser prog	soil sample analys Chia Chai Chua o ghted for 2015 :  Dosage 2.5 kg 1.5 kg 2.5 kg 1 kg 100 g 2.5 kg rain, manuring was  ramme from GPRC applied blocks will	sis n 12/5/14  s not carried out.	Minor	

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	following record	was sighte	ed;				
	a) Date: 4/7	7/15					
	b) Field: 94D2						
	c) Ha: 25.54 ha						
	d) Estate :						
	e) Fertiliser		Э				
	f) Quantity						
	g) Quantity		_				
	h) No. of wo		9				
	i) Total cos		RM 8.08	/ ha			
	j) Application	-					
	k) Mode : M						
	,		ime on a	oplication	on as per recommendation schedule.		
4.2.3	•			-	and soil sampling to monitor changes in	Minor	
_	nutrient status.				3		
Findings	In compliance:	Yes:	x No:				
Objective evidence:	Foliar tissue is s	ampled fo	r analysis	annua	lly and the last result was obtained in on 2	1 Jan 2014.	
evidence.	Foliar analysis	report No:	PR10/20	)14 wa	s sighted		
					nt status will be done every 5 years and the ed, test report no: PR652014.	e result of the	
					ן C, N, P, K, Ca, Mg, Na, CEC and mechar n Jan-Feb 2014 was sighted.	ical analysis.	
	In the sample from 15 cm and the 1				rs the Organic Carbon% at 1.04% and 1.21	% for the 0 –	
4.2.4	A nutrient recycling strategy shall be in place, and may include use of Empty Fruit Bunches (EFB), Palm Oil Mill Effluent (POME), and palm residues.						
Findings	In compliance: Yes: x No:						
Objective evidence:		ches (EFE	3) distrib		Oil Palm, the nutrient strategy includes the the field to improve the soil structure as we		
	In Section 3.1.1 EFB Mulching , it documents the application on immature palm :						
	a) Rate and	l frequency	of applic	ation			
	b) Method o	of application	on				
	c) Cost of la	arge scale	application	on			
	d) Manuring	for EFB N	/lulched I	mmatuı	re Palm		
	In Section 3.2.1 EFB Mulching , it documents the application on mature palm :						
	a) Method of application						
	b) Manuring of EFB Mulched Palms						
	SOP on EFB mulching recommends the following:						
	Palm Age	Rate per	ha	Method	i		
	Immature	25 t / ha		Immed	iately after planting. Yearly application till y	ear 3.	
				Single	layer in 2 concentric rings.		
				Check	periodically for Oryctes beetle.		
	Mature	40 t/ ha			eas – EFB applied as small heap on frond i en every 4 palms	rows in	
				Heaps	must not exceed 2 layers		

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					Applicatio	Application rate per site is about 1.0 – 1.25 MT of EFB  Application of fertiliser is to be applied on the EFB sites to palms > 7 years				
					For palms < 7 years, application is to be within palm circle					
	In their	progran	nme, G	TBE has i	dentified the h	in the EFB bo nectareage sui tion as of June	table for E	FB applica	ation.	
	No.	Field	Total Ha	Suitable Ha for	Recommendation - round, mt	commendation Recommendation - round, mt (mt)		leted Applica	tion	
				Application	,	( )	Date	Total (mt)		
		OD OEA	E7 70	E7 70	1 round 20mt	1155.6	Apr 1E	1170.02		
		OP 95A OP 96A	57.78 16.59	57.78 16.59	1 round, 20mt 1 round, 20mt	331.8	Apr-15 Mar-15	1179.92 333.52		
		OP 96B	10.98	10.98	1 round, 20mt	219.6	Feb-15	221.79		
		OP 01D	19.58	19.58	1 round, 20mt	391.6	ON PROGRES			
							260.1	6MT		
	. <b>3:</b> Pract	ices mir	nimize a	and contro	ol erosion and	degradation o	f soils.		1	
4.3.1	Maps o	f any fra	igile/ma	rginal soi	ls shall be ava	ailable.				Major
Findings	In comp	oliance:	Yes:	х	No:					
Objective evidence:	Soil Ma	ps of 1:	35,000	was sight	ed in the Soil	Management	file			
evidence.	Soil ser	ies in G	TBE ar	e:						
	a) l	Rengam	n/ Jeran	gau						
	b) l	Melaka/	Durian/	Merchong						
	c) l	Bungor/	Tavy							
	d) l	Rengam	/Bt Te	miang						
	e) <i>i</i>	Alluvium	and C	olovium						
	f)	Parent r	naterial	of granition	c origin					
	No fra	gile soil	s or pea	at was ide	ntified or foun	d.				
4.3.2	A management strategy shall be in place for plantings on slopes between 9 and 25 degrees unless specified otherwise by the company's SOP.									
Findings	In compliance: Yes: x No:									
Objective evidence:	The est	ate will	refer to	the follow	ving procedure	es for guidance	Э			
evidence:	a) (	OPM 4 :	Soil co	nservatio	n and terracir	ng( rev 2013 )				
	b) :	Steep la	nd Mar	agement	SMP –GPB-1	0				
	The es		o has a	file know	n as File 32: S	Soil Manageme	ent where	the follow	ing are i	dentified
	a) :	Soil Mar	)							
	b) :	Slope cl	ass and	d topograp	ohy map					
	c) :	Soil Mar	nageme	nt plan						
	d) l	High Erd	osion R	sk area m	naps					
	Based	on the s	lope cla	isses map	o, the following	gs were identi	fied in GTE	BE_		
	Slope	Class			Description		Per	centage c	f total ar	ea
	0° - 6°				Flat		89.	53%		
					*					

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	6° - 10°	Undu	ılating		8.29%		
	10° - 15°	Rollin			1.75%		
	15° - 20°	Hilly	.9		0.32%		
	20° - 25°	Steep			0.12%		
	>25°		Steep		0.00%		
	The steep area in each division is		· · · · · · · · · · · · · · · · · · ·	in the n		S Field	
	Hectareage Statement 'the 'Stee	p / Roo	cky' area was repor	ted to b	ne 12.69 ha for G1	BE.	
4.0.0	Similar soil maps and slope map			nai esta	ates, Repan and S		
4.3.3	A road maintenance programme	snall b	e in place.			Minor	
Findings	In compliance: Yes: x N	No:					
Objective evidence:	The road maintenance programn	ne is fo	ound in the 'Road M	1aintena	ance programme'	file.	
CVIGCIIOC.	In GTBE , the following budget w	as allo	cated for 2015 and	the to-	date expenditure	is:	
	Item		Budget (RM)	Actua	I as of May '15		
	Roads		105,500	65,16	2		
	Bridges		18,000	5,200			
	Path ( Rotor slashing and camb for mechanization )	ering	70,100	6,000			
4.3.4	Subsidence of peat soils shall be and ground cover management p				locumented water	. Major	
Findings			I I I I I I I I I I I I I I I I I I I				
Objective evidence:	In compliance: Yes: x Not applicable. Based on the soil	No: I map ,	no peat found in G	TBE an	d its divisions.		
4.3.5	Drainability assessments where peat to determine the long-term growing.						
Findings	In compliance: Yes: x N	No:					
Objective evidence:	Not applicable. Based on the soil	l map ,	no peat found in G	TBE an	d its divisions.		
4.3.6	A management strategy shall be podzols and acid sulphate soils).		ace for other fragile	e and p	problem soils (e.g	. Minor	
Findings	In compliance: Yes: x N	No:					
Objective evidence:							
Criterion 4	4.4: Practices maintain the quality a	and av	ailability of surface	and gro	ound water.		
4.4.1	An implemented water managem	ent pla	an shall be in place	-		Minor	
Findings	In compliance: Yes: x	No:					
Objective evidence:	The water management plan i Practices.	s doc	umented in File N	No: 28:	Water Manager	nent Plan and	
	It identifies the areas of concern for each area identified such as:	, the	action plan and mo	onitoring	g as well as the F	PIC and Status	
	<ul><li>a. Flood area</li><li>Monitoring of rainfall of Desilting programme</li></ul>	data					
	Desitting programme     WCP						

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b. Water quality Water sampling twice per year Analysis the result Protection of watercourses c. Water Pollution Chemical mixing Bay workshop d. Government water Monitoring of pipe leakages e. Optimize water and reduce wastage Spraying Pump Maintenance f. Water Storage Tank Cleanliness of water distributed to residential area g. Drainage system Drainage system at linesite h. Rubbish Collection Collection of rubbish at linesite i. Assessment of water usage Total occupancy: 200, eligible of water per head: 150 lit/mth j. Education and training Regular training on conservation through regular briefing The above plan was reviewed on 27/4/15 Domestic water is piped from Government supply and each resident has a meter that records the usage. GTBE subsidises 150 lit per head per month. The resident /worker will pay for usage above the subsidised amount. Deduction was sighted in the payslip of the workers especially the contractor's harvesting workers. The bills of all the meters are sighted in the monthly payment file. The summary charges for the different division is available; For the June 2015 payment, the following was recorded See Kee BMD Total Division Tebong Repah RM 12887.80 0 RM 3679.05 0 Payment RM16,566.85 **OBSERVATION 01** However, there was no volume recorded as a basis of monitoring of water usage. Protection of water courses and wetlands, including maintaining and restoring 4.4.2 Major appropriate riparian and other buffer zones (refer to national best practice and national guidelines) shall be demonstrated. **Findings** In compliance: Yes: No: Objective The estate will refer to the SMP procedure: Riparian Bufferzone Management SMP-GPB-14 as evidence: guideline to protect the water courses in the estate. There are no permanent streams that pass through GTBE. The water catchment area in Block 96A was visited and palms around the areas are marked to inform workers of the riparian / buffer zone. Visit show that the no spraying or manuring activity was sighted. Mechanical slashing was done to control the weeds around the catchment pond. Interview with the spray operators indicate that they are aware of the marked palms. Appropriate treatment of mill effluent to required levels and regular monitoring of 4.4.3 Minor discharge quality, shall be in compliance with national regulations (Criteria 2.1 and

**Findings** 

In compliance:

Yes:

No:

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Objective evidence:	Not applicable as this audit was done on supply base without mill								
4.4.4	Mill water use per tonne of Fresh Fruit Bunches (FFB) (see Criterion 5.6) shall be Minor monitored.								
Findings	In compliance: Yes: No:								
Objective evidence:	Not applicable as this audit was done on supply base without mill								
	5.5: Pests, diseases, weeds and invasive introduced species are effectively managed use Integrated Pest Management techniques.	ing							
4.5.1	Implementation of Integrated Pest Management (IPM) plans shall be monitored.	Major							
Findings	In compliance: Yes: x No:								
Objective evidence:	Documented IPM is found in the Oil Palm Manual under 'Pest and disease (revision Ju OPM 5.	ine 2013)							
	It identified the pest such as :								
	a) bagworms b) nettle caterpillars c) Grasshopper d) Rhinoceros beetles e) Bunch moth f) Vertebrates such as rats g) Pest & Diseases in nursery h) Ganoderma								
	The document also shows the lifecycles, type of species as well as the chemical, phys biological control method recommended.	ical and							
	The estates also monitors the following for IPM:								
	<ul> <li>a) Rat damage census</li> <li>b) Pheromone trap Oryctes catch census (only for GTBE)</li> <li>c) Barn Owl boxes and occupancy census (adults, chicks)</li> <li>d) Beneficial plant location</li> </ul>								
	Based on the latest barn owl report, the following was the occupancy rate.								
	a) No. of Boxes: 134 b) Adults: 76 c) Chicks: 15								
	The target is to have a ratio of one barn owl box to 16 hectare or the ratio of 1:16 ha								
	For rats, baits will be applied when the census records a fresh damage of 5%. Baiting will commence and rounds will be repeated after 4 days. Baiting will cease when acceptance is less than 20%.								
	Intervention using chemical is recorded in the costing book.								
	For Ganoderma, as there are no effective controls, the palm are marked, 'GPS-ed' and with soil on their base to prolong their lifespan.	d mounded							
4.5.2	Training of those involved in IPM implementation shall be demonstrated.	Minor							
Findings	In compliance: Yes: x No:								
Objective evidence:	The following was recorded in their Training file on training for those involved in IPM implementation								
	Date Title Trainer No. of participant	S							
	17/2/15   Training on rat and Leaf eating   GPRC   29   (19 were reported to have a mark of 80%)	a passing							
Criterion 4	6.6: Pesticides are used in ways that do not endanger health or the environment.								
4.6.1	Justification of all pesticides used shall be demonstrated. The use of selective products that are specific to the target pest, weed or disease and which have minimal effect on non-target species shall be used where available.	Major							
	3								

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#### Objective The SOP and the Justification of Pesticide used is sighted in the SMP-GPB-28. (17/3/12015) evidence: It records the: a) Crop stage b) Application Type c) Pesticide Names d) Active Ingredient e) Class (by Pesticide Malaysia) f) WHO class g) Target Weed/Pest h) Justification of Use **OBSERVATION 02** The justification has most of the major chemical used however some of the new chemical used has not included such as: a) Blocus Beta b) Alion Records of pesticides use (including active ingredients used and their LD50, area 4.6.2 Major treated, amount of active ingredients applied per ha and number of applications) shall be provided. **Findings** In compliance: Yes: No: Objective The estate has a weeding/pesticide programme and records of pesticide use is recorded. evidence: Ref: File Costing Spraying Estate: GTBE a) Date: 29/6/15 - 2/7/15 Type of work: spraying PnD Block: OP14C c) d) Ha: 25.07 ha e) Chemical use: Blocus Beta (insecticide) Dosage: 3ml / 10 Lit Drenching: 150 ml per point/palm Equipment: CKS Knapsack Nozzle: 450 lit / ha nozzle i) Total cost / ac: RM 24.99 / ha No. of workers: 8 The records of pesticides use (including active ingredients used and their LD50, area treated amount of active ingredients applied per ha is found in the 'Pesticide Monitoring Record from Year 2012 - 2015.Based on the record the following were sighted for GTBE Total a.i / % Year a.i kg/ha Ha 1477.18 2012 789.03 0.53 (weighted ha) 2013 1952.07 2211.77 0.88 2070.68 2014 2140.34 0.97 535.085 2015 (till 628.08 1.17 (weighted ha) March) 4.6.3 Any use of pesticides shall be minimised as part of a plan, and in accordance with Major Integrated Pest Management (IPM) plans. There shall be no prophylactic use of pesticides, except in specific situations identified in industry's Best Practice. **Findings** In compliance: Yes: No: Х Objective Use of pesticide is minimized and part of the IPM programme. evidence: To reduce chemical use the following is implemented in GTBE. a) Planting of beneficial plant b) Barn Owls c) Use of pheromone trap in the immature area to monitor Oryctes beetle population Documented IPM is found in the Oil Palm Manual under 'Pest and disease (revision June 2013) OPM 5.

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4.6.4	It identified the pest such as:  a) bagworms b) nettle caterpillars c) Grasshopper d) Rhinoceros beetles e) Bunch moth f) Vertebrates such as rats g) Pest & Diseases in nursery h) Ganoderma  It also shows the lifecycles, type of species as well as the chemical, physical and biological control method recommended. Records of intervention are recorded in the costing book for e.g insecticide spray for Oryctes beetle, application of baits for rats.  Prophylactic used is confined to the spray in the nursery whereby the seedlings are protected.  Pesticides that are categorised as World Health Organisation Class 1A or 1B, or that are listed by the Stockholm or Rotterdam Conventions, and paraquat, are not used, except in specific situations identified in industry's Best Practice. The use of								
	only be u	ısed in exce registered ι	eptional cunder the	ircums Pestic	stances. Pesticio cides Act 1974 (	es sele Act 149)	rt of a plan, and cted for use are and the relevar Regulations (200	those nt	
Findings	In compl	iance: Ye	es: x	No:					
Objective evidence:	Use of chemical categorized as World Health Organization Type 1A or 1B, or listed by the Stockholm or Rotterdam Conventions and herbicide like paraquat, are used  At present the only Type 1b chemical still use in GTBE, is the herbicide paraquat.  The use of such pesticides are minimised as part of their plan and monitoring is being practiced as per the table below.								
		Year	Tota	ıl a.i k	g paraquat /%		На	a.i kg/	ha
		2012			74.67		1477.18 eighted ha)	0.051	
		2013		3	328.22		2211.77	0.148	
		2014		531.54			2140.34	0.248	
	201	15 ( till Marc 2015)	h	129.58 535.085 0.242 ( weighted ha )					
	All the products used in the estate are officially registered under the Pesticides Act 1974 (Act 149)								
	Below are the products sighted at GTBE chemical store  a) Ally- Herbicide b) G-Fos, Glyphosate - Herbicide c) Starane d) Monex e) Ebor Bait— Rodenticide f) Garlon Mix-Herbicide g) Alion h) Blocus Beta i) Z-Paraquat j) Cyper 16 k) Comet l) Ellytech m) Ammo Supreme								
4.6.5	Pesticides shall only be handled, used or applied by persons who have completed the necessary training and shall always be applied in accordance with the product label. Appropriate safety and application equipment shall be provided and used. All precautions attached to the products shall be properly observed, applied, and understood by workers (see Criterion 4.7).								
Findings	In compl	<u> </u>	<u>`</u>	No:	<u> </u>				
Objective	The OSI	1 2015 train	ing progr	amme	, some of which	are rela	ted to pesticide	handling t	for the estate.
evidence:	No.	Trair	ning topic		Participar	its	Proposed	[	Date

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			Month	
1	Respirator (TTT) Train The Trainer	24 Staff & Executive	January	29/01/2015
2	Training on Using Bunch Count Chit (BCC)	22 Staff & Workes	January	2/02/2015
3	OSH Meeting	Osh Committee	February	16/02/2015
4	Handling, maintenance &safety for tractor	10 Workers	February	19/02/2015
5	Safety & maintenance during spraying	11 Workers	March	04/03/2015
6	Handling &safety during manuring	8 workers	March	19/03/2015
7	Marching & handling of fire arm	19 APs	April	04/04/2015
8	Method of Rat application	5 Workers	April	06/04/2014
9	Handling & maintainance of mechanical spreader	3 Workers	April	07/04/2014
10	Training on Sustainability Management Procedure Manual (SMPM)	13 Executive & staff	April	14/04/2015
11	Handling & safety during harvesting	18 workers	April	14/04/2015
12	Best practices at workplace place RSPO certification	7 Executive & staff	May	13/05/2015
13	OSH Meeting	Osh committee	May	14/05/2015
14	Handling of chemical, lubricant & fertilizer	17 Workers	May	13/05/2015
15	Genp policy briefing for checkroll & harvesters	121 workers	May	13/5/2015
16	Training on recycle waste & Landfill	48 workers	May	21/5/2015
17	Spillage management ,Spill kit /triple rincing & puncturing	9 Workes	May	20/05/2015
18	Product demo&calibration	4 sprayer /staff/driver	May	20/05/2015
19	Handling &safety for spraying &manuring Gang	30 workers	May	21/05/2015

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				Γ			
	20	Training on reparian buffer zone	32 sprayer /manuring Gang	June	25/06/2015		
	21	HIRARC Refreshment	18 Executive,staff &mandore	June	26/06/2015		
	22	Safety during harvesting/Hirarc &SOP for harvesting operation/company policy	42 Harvesters	s June 29/06/2015			
	23	First Aid & CPR Training	22 Staff/workers	June	29/06/2015		
	24	First Aid treatment training	28 harvesters/pruner BMD Div	July	1/07/2015		
	25	Road crossing training	21 Workes	July	2/07/2015		
	26	Safety and handling of chemical during operation	16 Sprayers	July	06/07/2015		
4.6.6	During the interview with spray operators (at the store while waiting for the rain to stop) they were attired with the appropriately PPE.  a) Barik Santhosh b) Santhosh c) Hamza Amir d) Bupari  Storage of all pesticides shall be according to recognized best practices. All  Major						
	pesticide containers shall be properly disposed of and not used for other purposes (see Criterion 5.3). Pesticides shall be stored in accordance to the Occupational Safety and Health Act 1994 (Act 514) and Regulations and Orders, Pesticides Act 1974 (Act 149) and Regulations.						
Findings	In compliance: Yes: x No:						
Objective evidence:	Pesticides are stored according to recognized best practices.  The storage site is robust, concrete with lock and key. It is ventilated, well lit and with good roofing.  It has its hazard signs posted on the entrance.						
	Spill kit u	using sand and sawdust as	the absorbing material v	was also sighted.			
		ergency shower, eye wash a emix area.	and tap or water source	is within easy rea	ach in case of spillage		
	_	ncy response procedure wa	•		chemical store.		
		a site for the workers to dr					
		ontainers are sent to the sto premix where they will be re		op. The estate w	ould use some of the		
		ontainers were sent to the S and punctured.	Scheduled Waste storag	ge site and they v	vere found to be triple		
	Records	of disposal by supplier, G-F	Planter were also sighte	ed.			
	OBSER\	VATION 03					
		r in the nursery, some MSD: In addition, hazard sign and I store.					
4.6.7	Applicati impacts.	on of pesticides shall be	by proven methods	that minimise ri	sk and <i>Minor</i>		

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Findings	In compliance:	Yes:	х	No:				
Objective evidence:	GTBE has tried impacts. They ha	various mave initia	netho ted m	d of ap	plicati sed a	ion that are proven meth ssisted spraying to impro	ods that minimise i	risk and
	Some of the spray method used are :							
	a) Mechanical Assisted Spraying (AR 30) (or MAS) for woodies/ P&D b) Neo spray pump with turbo CDA c) Mono-spray (Mechanised) (or MAS) d) Scorpio for PnD (Mechanised) e) Normal knapsack spray at 450 lit per ha							
4.6.8	Pesticides shall be applied aerially only where there is documented justification.  Communities shall be informed of impending aerial pesticide applications with all relevant information within reasonable time prior to application.							Major
Findings	In compliance:	Yes:	х	No:			<u> </u>	
Objective evidence:	No aerial sprayir	ng condu	cted		ı	1		
4.6.9		lholders	on pe			knowledge and skills of e ling shall be demonstrate		Minor
Findings	In compliance:	Yes:	Х	No:				
Objective	No associated s	mallholde	ers.			-		
evidence:	handling					e knowledge and skills o		sticide
4.6.10						ng to procedures that are I be demonstrated (see 0		Minor
Findings	In compliance:	Yes:	х	No:				
Objective evidence:	Proper waste disposal according to procedures were sighted.  Annually training is conducted to raise awareness of proper waste disposal to workers as well as to the estate personnel.							
evidence.								
	Waste is identified e.g domestic waste, Scheduled waste, recyclable waste and empty chemical containers.						chemical	
	GTBE has designated areas to store litter and waste, which do not create a safety or health hazard.						nealth	
	For more details	=					<del>_</del>	
4.6.11						esticide operators, and do all be demonstrated.	ocumented	Major
Findings	In compliance:	Yes:	Х	No:				
Objective evidence:	Annual medical surveillance ( USECHH) as per CHRA for plantation pesticide operators were available for the following sprayers						rs were	
	The following spray operators annual medical surveillance were view:  a) Barik Santhosh b) Santhosh c) Hamza Amir d) Bupari e) Santhanam - Nursery f) Sakirul – Nursery							
	Based on the Kli	nik Tamp	oin C ess'	HD Dr. and we	Kueł re de	n Poh Siew , HQ/08/DOC emed <i>'FIT'</i> to continue	C/00/503 clinic repo	rts, all were
	The surveillance	was dor	e on	13/4/15	5			
	The cholinestera	se is als	o test	ted for t	he sp	pay operators.		
					Ch	nolinesterase level iu/l	Ref range	
	a) Bar	ik Santho	osh		11	,642	4,389 – 10,928 ( University Malaya	a )

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	b) Santhosh Baranwal	16,453	7000-19000 ( pa	thlab)		
	,		16/1/14	,		
	c) Hamza Amir	8,098	4,389 – 10,928 ( University Malaya			
	d) Bapari	11,312	4,389 – 10,928 ( University Malaya )			
	e) Santhanam - Nursery	10, 0524	4,389 – 10,928 ( University Malaya )			
	f) Mohd Sakirul Bari – Nursery	7695	4,389 – 10,928 ( University Malaya			
	Evidence was sighted to show that on Kolkata, India in Feb 2015 and returned medical surveillance and intends to see	ed in May 2015. GTBE realise	ed that he is due fo			
4.6.12	No work with pesticides shall be unde	rtaken by pregnant or breast-	feeding women.	Major		
Findings	In compliance: Yes: x No:					
Objective evidence:	GTBE do not employ female spray op	erators.				
Criterion 4	.7: An occupational health and safed	ety plan is documented, e	effectively commu	nicated and		
4.7.1	An occupational health and safety pol and safety plan covering all activities its effectiveness monitored.			Major		
Findings	In compliance: Yes: x No:					
Objective evidence:	Safety and Health Policy dated 21 December 2009 and signed by the company's Chief Operating Officer & President is available that among others specifies the requirement of the company to comply with the requirement of the Occupational Safety and Health Act 1994.  Safety and Health Plan is available that transmit the commitment of the company to provide a safe & Healthy working environment to all its workers as well as other stakeholders such as contractors, external stakeholders and visitors. The plan dated 22 June 2014, also specifies the					
	<ul> <li>objectives of the plan which states as follows:</li> <li>To provide and maintain a working environment that is safe without risk to health and adequate as regard to welfare at work;</li> </ul>					
	<ul> <li>To provide information, instruction, training and supervision to enable workers to perform their work in a safe manner;</li> </ul>					
	To achieve ZERO accident rate;					
	To promote on OSH campaign to create the importance of environment, safety and health to all operatives;					
	To encourage commitment of all er	mployees in eliminating risk; a	and			
	Continuous improvement on OSH	management				
	Based on the record, the audit team r Huat, the Sr Estate Manager as the and health within the estate. The let VP/GM Mr Foo See Sun was made av	responsible person for coord ter of appointment dated 10	lination the occupa Feb 2014 and si	ational safety		
4.7.2	All operations where health and safety procedures and actions shall be docuidentified issues. All precautions attacand applied to the workers.	mented and implemented to a	address the	Major		
Findings	In compliance: Yes: x No:					
Objective evidence:	The estate has established the accident reporting flow diagram and procedures. Yearly reporting of JKKP8 regulation was submitted to JKKP on time.					
	First aid kit and fire extinguisher obse	rved available at strategic loc	cation such as offic	ce, workshop		

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	and estate. During field visit, first aid kit were check and contents found to be complete and in usable order.					
	For estate the HIRARC being review at planned interval for the adequacy and last was updated on February 2015. The HIRARC effectively covers all the 22 plantation activities ranging from driving, harvesting, spraying, manuring, road maintenance works, chemical storage and etc.					
	Sighted the quarterly OSH meeting minutes attached with "Safety & Health Committee Meeting Minutes 2-2015" which discussed on the safety issue and accident.					
4.7.3	All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning.					
Findings	In compliance: Yes: x No:					
Objective	Training program for year 2015 covering all categories of workers.					
evidence:	Training on safety working practices i.e.:					
	Sprayer calibration training					
	Fire fighting training					
	Fire Drill training					
	Safe harvesting practices					
	In house OSH Training for new regulation					
	Safe manuring practices					
	All the training records were well maintained.					
	Appropriate PPE (safety helmets, rubber boots and etc) was verified to be provided and being used by the workers.					
4.7.4	The responsible person/persons shall be identified. There shall be records of regular meetings between the responsible person/s and workers. Concerns of all parties about health, safety and welfare shall be discussed at these meetings, and any issues raised shall be recorded.					
Findings	In compliance: Yes: x No:					
Objective evidence:	Besides the Snr estate Manager as the chairman of the Health and Safety Committee, GTBE has appointed En Abd Aziz b. A.Kadir, Asst Manager, on 1/1/15 as the Secretary for the Jawatankuasa Keselamatan dan Kesihatan.					
	He will be responsible for :					
	a) Membantu dalam pembuatan kaedah-kaedah keselamatan dan kesihatan dan system kerja selamat					
	l sejamat					
	b) Analyse the OSH programme					
	<ul><li>b) Analyse the OSH programme</li><li>c) Analyse the accident trend and its continuos improvement to reduce the accident</li></ul>					
	b) Analyse the OSH programme c) Analyse the accident trend and its continuos improvement to reduce the accident The OSH meetings were documented. The last four quarterly meeting were sighted					
	<ul><li>b) Analyse the OSH programme</li><li>c) Analyse the accident trend and its continuos improvement to reduce the accident</li></ul>					
	b) Analyse the OSH programme c) Analyse the accident trend and its continuos improvement to reduce the accident The OSH meetings were documented. The last four quarterly meeting were sighted  Date of meetings					
	b) Analyse the OSH programme c) Analyse the accident trend and its continuos improvement to reduce the accident The OSH meetings were documented. The last four quarterly meeting were sighted  Date of meetings  14/5/15					
	b) Analyse the OSH programme c) Analyse the accident trend and its continuos improvement to reduce the accident The OSH meetings were documented. The last four quarterly meeting were sighted  Date of meetings  14/5/15  16/2/15					
	b) Analyse the OSH programme c) Analyse the accident trend and its continuos improvement to reduce the accident The OSH meetings were documented. The last four quarterly meeting were sighted  Date of meetings  14/5/15  16/2/15  18/11/14					
4.7.5	b) Analyse the OSH programme c) Analyse the accident trend and its continuos improvement to reduce the accident The OSH meetings were documented. The last four quarterly meeting were sighted  Date of meetings  14/5/15  16/2/15  18/11/14  14/8/14  GTBE will have a meeting as soon as the accidents occur. The accident that occurred on the 4/9/14 was discussed on 8/9/14 instead of waiting for it to be discussed during the OSH meeting					

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#### Objective At GTBE, safety in operation and training are done regularly during training as well as the evidence: morning briefing. Accident and emergency procedures are in Bahasa Malaysia and this is understood by the responsible workers, staff or executives involved in the operation. These ERP are sighted at a) Chemical and fertiliser store b) Workshop c) Diesel skid tanks d) Line site e) Office GTBE has also set up a ERT (Emergency Response Team) headed by Mr Tan Yeong Huat, Snr Estate Manager. First aid kits are sighted at the work area such as Office, Workshop, and store area. In the field, the spray operation field conductor like Mr Sunddra and the harvesting contractor, Mr Thavarajan were found to have the first aid kit with them. Records of all accidents shall be kept and periodically reviewed. See 4.7.7 Training on the use of first aid kit and CPR was conducted for 22 staff, mandores, workers on 29/6/15 4.7.6 All workers shall be provided with medical care, and covered by accident Minor insurance. **Findings** No: In compliance: Yes: Х Foreign workers are covered under the FWCS accident insurance scheme. During the audit, the Objective insurance/ certificate policies for 132 workers (internal workers) and 26 (outsource workers) were evidence: sighted and found to be valid. Observed examples of insurance policy as follows: GTBE - LONPAC Insurance - Certificate Policy No. W/15/WF01/022831/KUL-36 with a validity from 01 /1/15 to 31/12/15 for 132 internal workers; Contractor No. of workers Kam Fot Jin • 14 Hu Kim Soon Arumugan 4 Subramanian 10 Total 26 The above are the outsource workers that were also covered by accident insurance Local workers are covered under the SOCSO scheme whereas for executives, besides SOCSO, Genting Plantations Berhad also has a Group Accident Policy insurance (East Gate Insurance) coverage for them. 4.7.7 Occupational injuries shall be recorded using Lost Time Accident (LTA) metrics. Minor **Findings** In compliance: Yes: Х No:

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# Objective evidence:

Accident records are found to be updated on a monthly basis (using JKKP 6 form) for GTBE. This is filed in the JKKP 6, 7, 8 file.

The report for the 2 accident in 2014 that occurred on 7/1/14 and 4/9/14 was sighted.

The JKKP 6 report included the following:

- a) JKKP 6 form
- b) Accident investigation Report
- c) Witness Statement Report
- d) Meeting to discuss the accident
- e) Training records

The annual JKKP 8 used for reporting the accident records at a yearly basis was sighted. Observed that latest submissions were conducted as follows:

• 13 January 2015 – Genting Tebong Estate for the year 2014

Occupational injuries shall be recorded using Lost Time Accident (LTA) metrics are available. See below.

Type of Coope	Year			
Type of Cases	2011	2012	2013	2014
Near Miss Cases	2	2	0	0
Minor Cases (<4 days MC)	6	11	0	0
Major Cases (>4 days MC)	0	1	4	2
Fatal Cases	0	0	0	0
Total Cases	8	14	4	2
Lost Time Accident Cases (LTA)	6	12	4	2
Total Lost Mandays	6	29	54	40
Total Lost Time Injuries - hours (LTI)	48	232	432	320

Criterion 4.8: All staffs, workers	smallholders and contract	t workers are appropriately trained.
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4.8.1 A formal training programme shall be in place that covers all aspects of the RSPO Principles and Criteria, and that includes regular assessments of training needs and documentation of the programme.

Findings In compliance: Yes: x No:

Objective evidence:

The OSH 2015 training programme, some of which are related to pesticide handling for the estate.

No.	Training topic	Participants	Proposed Month	Date
1	Respirator (TTT) Train The Trainer	24 Staff & Executive	January	29/01/2015
2	Training on Using Bunch Count Chit (BCC)	22 Staff & Workes	January	2/02/2015
3	OSH Meeting	Osh Committee	February	16/02/2015
4	Handling, maintenance &safety for tractor	10 Workers	February	19/02/2015
5	Safety & maintenance during spraying	11 Workers	March	04/03/2015
6	Handling &safety during manuring	8 workers	March	19/03/2015
7	Marching & handling of fire arm	19 APs	April	04/04/2015
8	Method of Rat application	5 Workers	April	06/04/2014
9	Handling & maintainance of	3 Workers	April	07/04/2014

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		mechanic	cal spreade	r					
	10	Training Sustainal Managen Manual (	on bility nent Proce SMPM)	dure	13 Executi	ve & staff	April	14/0	4/2015
	11	Handling harvestin	ng & safety during		18 workers		April	14/0	4/2015
	12	Best prac	ctices at e place RS	РО	7 Executive	e & staff	May	13/0	5/2015
	13	OSH Mee			Osh comm	ittee	May	14/0	5/2015
	14	Handling	of chemica & fertilizer	al,	17 Workers	3	May	13/0	5/2015
	15	Genp pol	icy briefing & harveste	for ers	121 worker	'S	May	13/5	5/2015
	16		on recycle		48 workers		May	21/5	5/2015
	17	Spillage i	manageme triple rincin		9 Workers		May	20/0	5/2015
	18	Product demo&ca	alibration		4 sprayer /	staff/driver	May	20/0	5/2015
	19	spraying Gang	Handling &safety for spraying &manuring		30 workers		May	21/0	5/2015
	20		Training on reparian buffer zone		32 sprayer /manuring Gang		June	25/0	6/2015
	21	HIRARC	HIRARC Refreshment		18 Executive, staff & mandore		June	26/0	6/2015
	22	for harve	g/Hirarc &S	SOP	42 Harvest	ers	June	29/0	6/2015
	23		& CPR Tra	ining	22 Staff/wo	orkers	June	29/0	6/2015
	24		treatment		28 harvest	ers/pruner BMD	July		7/2015
	25		ssing traini		21 Workers	S	July	July 2/07/2015	
	26	Safety ar chemical operation		of	16 Spraye	'S	July	06/0	7/2015
		uring mori the appro				g is conducted	for all the v	vork operation a	and checks to
4.8.2	Record	ls of trainir	ng for eac	h emp	oloyee shall	be maintained			Minor
Findings	In com	pliance:	Yes:	x I	No:				
Objective evidence:	Record training		ipants /wo	orker a	and staff wh	no attend the tra	aining are r	ecorded in the s	specific

#### Principle 5: Environmental Responsibility and Conservation of Natural Resources and Biodiversity Criterion 5.1: Aspects of plantation and mill management, including replanting, that have environmental impacts are identified and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement. 5.1.1 An environmental impact assessment (EIA) shall be documented. Major **Findings** In compliance: Yes: No: Х Objective Genting Tebong Estate documented the environment aspect impact assessment dated 25<sup>th</sup> evidence: November 2014. The assessment covered: a. Section/location, b. Activities/products services, c. Environmental aspect, d. Applicable legal and requirements e. Environmental impact f. Mitigation plan- control measures 5.1.2 Where the identification of impacts requires changes in current practices, in order Minor to mitigate negative effects, a timetable for change shall be developed and

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	implemented within a comprehensive action plan. The action plan shall identify the responsible person/persons.								
Findings	In compliance: Yes: x No:								
Objective evidence:	Environmental Improvement & management plan were defined and implemented for ensuring that negative environmental impacts were prevented and mitigated. The plan cover the source, negative impacts, improvement/mitigation plan, data required, monitoring & action plan, PIC/timeline and status/remark.  Each action plan will be managed by the estate manager and the assistant manager.								
5.1.3	-				Minor				
<b>311.0</b>	This plan shall incorporate a monitoring protocol, adaptive to operational changes, which shall be implemented to monitor the effectiveness of the mitigation measures. The plan shall be reviewed as a minimum every two years to reflect the results of monitoring and where there are operational changes that may have positive and negative environmental impacts.								
Findings	In compliance:	Yes: No:							
Objective evidence:	Environmental In annually. Examp		gement plan dated 28 <sup>th</sup> Ap	oril 2015 which will be	reviewed				
	Source	Negative Impacts	Improvement/mitigati on plan	Monitoring & Action plan					
	Soil erosion into waterways	Increased turbidity of water Flood	Measurement such as buffer zones and silt traps	River and surface water quality monitoring					
	Dust and other particles form ungraveled roads caused by vehicles traffic	Nuisance, safety and health impacts to surrounding communities	Watering daily during dry season Install hump to reduce vehicle speed Install speed limit signages	To carry out site inspection and document it for control of pollution sources					
	Groundwater pollution from waste water, septic tanks or landfill	Seepage of raw sewage into ground or surface water	Regular maintenance of septic tank system Location of landfill- 100m from waterways						
habitats, if	any, that exist in the nd operations man Information shall includes both the	ne plantation or that naged to best ensure be collated in a Hig planted area itself a	ndangered species and ot could be affected by plant that they are maintained h Conservation Value (HC and relevant wider landsca	ation or mill managem and/or enhanced.					
		such as wildlife corri	dors).						
Findings	In compliance:	Yes: x No:	<u>                                     </u>						
Objective evidence:	The HCV assessment conducted back in February- March 2010 by Dr Yap Son Kheong. Inventory of the sites using HCVF Toolkit for Malaysia within the Genting Plantations estates in the Central region of Peninsular Malaysia to determine the presence of sites with high conservation attributes.								
	In GTBE, following assessment findings:  a. Around a lake in the Home Division it was observed to be inhabited by fully protected bird species and together with the surrounding secondary vegetation, the lake could be protected as HCV 1.4  b. Steep slopes in Home Division- HCV 4.2  c. Temples and burial sites for workers were also identified in See Kee division- HCV 6  All the divisions are located next to villages and agricultural planting (rubber or oil palm) of smallholders.								
5.2.2	affected by plant	ation or mill operation	ed (RTE) species, or HCV ons, appropriate measures be implemented through a	that are expected to	Major				
Findings	In compliance:	Yes: x No:							

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Objective evidence:	Based on the HCV assessment, below measures being implementing following section outlines some of the key threats that are known to exist within the landscape.  • HCV 1.4- Three ponds in Home Div with totally protected bird species  • Ensure buffer zone of 30m  • No spraying or fertilizer application  • To place signage  • Inform the Department of Wildlife and National Parks on poaching/hunting  • HCV 4.2- Steep sites and rocky outcrops at OP 2002A Home Div and OP 94 AR Repah Div  • Land or vegetation cover in erosion area						
	<ul> <li>To place signage</li> <li>Area to be excluded from replanting programme</li> </ul>						
	HCV 6- Sacred sites (temples and cemetery)						
	<ul> <li>Establish buffer zone</li> <li>Mark palms in red and white paint</li> </ul>						
	To place signage						
	<ul> <li>Socialize the importance of conservation to sprayers and general workers</li> <li>HCV assessment done by the Dr Yap Son Kheong indicated that only HCV 1.4, HCV 4.2 and HCV (cemetery &amp; temple) &amp; HCV 6 with no RTE species presence.</li> </ul>						
5.2.3	There shall be a programme to regularly educate the workforce about the status of these RTE species, and appropriate disciplinary measures shall be instituted in accordance with company rules and national law if any individual working for the company is found to capture, harm, collect or kill these species.						
Findings	In compliance: Yes: x No:						
Objective evidence:	Estates are doing HCV monitoring assessment based on recommendation of management plan.  There is evidence to continuously prevent and discourage any illegal hunting, fishing or collecting activities via the signage erected.						
	Besides that, management plan also include monitoring activities such signage, training, maintain buffer zone marking and maintaining vegetation at riparian zone every two months. All these activities were documented in HVC areas monitoring checklists.						
5.2.4	Where an action plan has been created there shall be ongoing monitoring Minor						
Findings	In compliance: Yes: x No:						
Objective evidence:	Action plans, monitoring and continuous improvement programme were established.  All these activities were documented in HVC areas monitoring checklists.						
5.2.5	Where HCV set-asides with existing rights of local communities have been identified, there shall be evidence of a negotiated agreement that optimally safeguards both the HCVs and these rights.						
Findings	In compliance: Yes: x No:						
Objective evidence:	Based on the assessment conducted by desktop, interview and field visits, it was verified that there has been no instance of HCV set aside that conflicts with cultural identify, basic needs for local communities and critical for water catchments at these estates.						
	Based on the documented stakeholder meeting minutes dated 16 <sup>th</sup> April 2015, the head of the village (Kg Asli Putus) request permission for hunting (food purpose) in their Home division. The estate has agreed based on the list of wildlife for aborigine's consumption of Wildlife Conservation Act 2010 (WM and Labuan only).						
Criterion 5	3.3: Waste is reduced, recycled, re-used and disposed of in an environmentally and socially emanner.						
5.3.1	All waste products and sources of pollution shall be identified and documented.						
Findings	In compliance: Yes: x No:						
Objective evidence:	Various aspects have been identified such as domestic waste, schedule waste & recyclable waste in the Waste Management Plans reviewed on 28 <sup>th</sup> April 2015.						
	Observed that an operational plan for each of the identified waste source is found to be established and implemented as follows:						

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	Source	Operational Plan						
	Scheduled waste including	Dispose through licensed contractor						
	clinical waste	Complete spill kit						
		Schedule waste store						
	Domestic Waste	Dispose at designated landfill area						
	Recyclable Waste Collection at least once a week							
	Scheduled waste is found to be disposed according to the Environmental Quality (Disposal of Scheduled Waste) Regulations, 2005. All inventories for schedule waste based on the waste category code are up to date. For example; consignment note: 0036355 dated 29 Jan 2015 and their licensed contractor is Kualiti Alam.							
	With regard to the recycling of waste, the audit team observed that the company has taken proactive action to implement the recycling process. Observed that all recyclable waste is segregated at source and store appropriately at the workshop.							
	There is also no evidence of re-	use of empty chemical container observed.						
5.3.2	All chemicals and their contained	ers shall be disposed of responsibly.	Major					
Findings	In compliance: Yes: x	No:						
Objective evidence:	Scheduled waste is found to be disposed according to the Environmental Quality (Disposal of Scheduled Waste) Regulations, 2005. The schedule waste storage area restricted access for authorized personnel only. Based on records (inventory and the consignment note). Following samples taken:							
	Empty container 0036355 dated 29 Jan 2015:							
	o SW430- 20 (55gal. Drur	n)						
	All the above has been disposed through the licensed scheduled waste collector i.e. Kualiti Alam Sdn. Bhd. The schedule waste disposal was done with proper documentation such as consignment note, schedule waste inventory and fifth schedule (regulation 11) submitted to DOE.							
	For the triple rinsed and punche	ed chemical container, all send to the G Planter for dis	sposal.					
5.3.3	A waste management and disp documented and implemented.	osal plan to avoid or reduce pollution shall be	Minor					
Findings	In compliance: Yes: x	No:						
Objective evidence:		ewed on 28 <sup>th</sup> April 2015 cover source, management p required/reference, PIC and status.	lan,					
	Observed that an operational p established and implemented a	lan for each of the identified waste source is found to is follows:	be					
	Source	Operational Plan						
	Schedule waste including	Dispose through licensed contractor						
	clinical waste	Complete spill kit						
		Schedule waste store						
	Domestic Waste	Dispose at designated landfill area (within estate)						
	Recyclable Waste Collection at least once a week							
Criterion 5.	4: Efficiency of energy use and u	ise of renewable energy is maximized.						
5.4.1	A plan for improving efficiency of energy shall be in place and mo	of the use of fossil fuels and to optimize renewable onitored.	Minor					
Findings	In compliance: Yes: x	No:						
Objective evidence:		onitoring is based on yearly basics (recorded on 12 <sup>th</sup> NFFB produce and diesel usage. Following is the table						
	Year Diesel consumption per tonne FFB							

	2013	0.62								
	2014	1.18								
	2015	1.45								
	The diesel usage for tractor, hiring back hoe and lorry despatch are monitored									
Criterion 5. the ASEAN	Criterion 5.5: Use of fire for preparing land or replanting is avoided, except in specific situations as identified in the ASEAN guidelines or other regional best practice.									
5.5.1	There shall be no land preparation by burning, other than in specific situations as identified in the 'Guidelines for the Implementation of the ASEAN Policy on Zero Burning' 2003.									
Findings	In compliand	e: Yes:	х	No:						
Objective evidence:	Observed du	uring the field	d visit s	howed	d no e	evidence of open burning on site.				
5.5.2	of prior appr	oval of the co	ontrolle	ed burr	ning a	nd for replanting, there shall be evidence as specified in 'Guidelines for the ero Burning' 2003.	Minor			
Findings	In compliand	e: Yes:	х	No:						
Objective	Not applicab	le.								
evidence:	No evidence	of open bur	ning or	n site d	during	the field visit.				
	5.6: Plans to ed and monito		llution	and	emis	sions, including greenhouse gases are	e developed,			
5.6.1						all be conducted, including gaseous effluent (see Criterion 4.4).	Major			
Findings	In compliand	e: Yes:	х	No:						
Objective evidence:	Not applicab	le.								
evidence.						ithout mill. No gaseous emissions; particul ot diesel usage.	ate/soot			
5.6.2	Significant p plans to red					(GHG) emissions shall be identified, and nted.	Major			
Findings	In compliand	e: Yes:	х	No:						
Objective evidence:						ate without mill. The calculation of the G and monitored as stated in the Palm GHG				
	Emission sources: land conversion, fertilizer manufacturer & transport, N2o from fertilizer application, fuel consumption									
	Sinks: Crop sequestration, sequestration in conservation areas.									
5.6.3	A monitoring system shall be in place, with regular reporting on progress for these significant pollutants and emissions from estate and mill operations, using appropriate tools.  Minor									
Findings	In compliand			No:						
Objective evidence:	for submissi	on of their G	HG cal	culatio	on (us	en communicated to RSPO concerning the sing the GHG Palm Tool) for review. The recepted by RSPO (verified through email d	esult from the			

Principle 6: Responsible Consideration of Employees and of Individuals and Communities Affected by Growers and Mills												
identified in	<b>Criterion 6.1</b> : Aspects of plantation and mill management that have social impacts, including replanting, are identified in a participatory way, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continual improvement.											
6.1.1 A social impact assessment (SIA) including records of meetings shall be documented.  Major												
Findings	In compliance:	Yes:	х	No:						•	•	

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## Objective evidence:

The documented Social Impact Assessment (SIA) dated 7<sup>th</sup> April 2015 for Genting Tebong Estate is available.

The document listed a series of sections relating to social aspects and impacts identified during the stakeholder meeting with the participatory of various external and internal stakeholders. The documents also clearly stated the mitigation plan for the impacts identified. Examples of the mitigation plan from the social assessment are stated below:

Aspects Identified	Impacts	Management Plan
Neighboring villages/smallho Iders		
1) Road issues	Estate road that used by villages and smallholders have been cut off without inform to the relevant users/smallholders.	Management will inform to all relevant stakeholders and invite them to participate in decision making for any of the tasks/works that would affect others stakeholders in coming days.
2) Boundary issue	Overplanting from estate into the smallholder boundaries.	Management had removed the overplanted palms.
Contract workers	Workers are bearing their own flight tickets for travel back to their home country.	Management had informed that they will bear the flight ticket expenses for the all the workers who have been working for more than 2 years in the company.
Workers pay deduction	Unlawful deduction on workers' wages	Management will provide harvesters with free harvesting tools for the first time.  Water subsidy is provided to the workers with 35 gallons per day per person according to the requirement.  Strictly no any unlawful deduction allows. All the deduction conducted such as electricity and water charges which exceeded the subsidy limits are legal with approval obtained from Jabatan Tenaga Kerja.

Others than that, time bound and person in charge for promote the positive and mitigate the negative impacts for each of the aspects & impacts identified are clearly stated in the management plan.

6.1.2 There shall be evidence that the assessment has been done with the participation of affected parties.

No:

Х

Major

# Findings Objective evidence:

In compliance:

Yes:

List of the external stakeholders (e.g. Government bodies, schools, neighbouring smallholders, *Ketua Kampung*/ Head of neighbouring villages, *Tok Batin*/ Head of aboriginal villages and etc) and internal stakeholders (e.g. NUPW representative, Different nationality representatives: Bangladeshi representative, Indonesian representative, India representative and etc.) are all clearly stated in the updated list.

Evidence of invitation letters sent to the relevant stakeholders to attend for the stakeholder meeting also documented in the file.

External stakeholders meeting was conducted on 16<sup>th</sup> April 2015 where it was attended by various relevant stakeholders such as government authorities, school, local communities (e.g *Tok Batin* from aboriginal villages, *Ketua Kampung* from local villages, smallholders), contractors, suppliers and etc

An internal stakeholder meeting was conducted on 21<sup>st</sup> April 2015 where it was attended by various nationality representatives chosen by their own communities, workers representative, union representative and etc.

Documented records of meeting and stakeholders consultation conducted are incorporated into

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	the SIA document.				
	Other than that, evidence of participation of the above multi stakeholders in the respective meetings are seen in the stakeholder meeting attendant list and stakeholder meeting minutes.				
6.1.3	Plans for avoidance or mitigation of negative impacts and promotion of the positive ones, and monitoring of impacts identified, shall be developed in consultation with the affected parties, documented and timetabled, including responsibilities for implementation.				
Findings	In compliance: Yes: x No:				
Objective evidence:	As reflected earlier, Social Impact Assessment is established by incorporate the mitigation plan /management plan for each of the identified impacts as well as due date and progress(time bound) together with the person in-charge.				
	Refer to Indicator 6.1.1				
6.1.4	The plans shall be reviewed as a minimum once every two years and updated as necessary, in those cases where the review has concluded that changes should be made to current practices. There shall be evidence that the review includes the participation of affected parties.				
Findings	In compliance: Yes: x No:				
Objective evidence:	The newly produced SIA with the management plan shall be reviewed next year on the issues of impacts raised.	r			
6.1.5	Particular attention shall be paid to the impacts of smallholder schemes (where the plantation includes such a scheme)				
Findings	In compliance: Yes: x No:				
Objective evidence:	Not applicable. No schemes smallholders in this assessment.				
	5.2: There are open and transparent methods for communication and consultation between growners, local communities and other affected or interested parties.	ers			
6.2.1	Consultation and communication procedures shall be documented.  Major				
Findings	In compliance: Yes: x No:				
Objective evidence:	The company has established the Consultation & Communication Procedure (Internal/External) [Ref No.: SMP-GPB-17] dated 11 October 2013 that among others specifies the procedures to resolving issues pertaining to social, environmental issues and RSPO implementations.				
	In summary, the procedures describe the responsibility of personnel identified, procedures and mechanism to be taken should any stakeholders being the external or internal wish to communicate with the company on any issues concerning their interest.				
	Furthermore, the audit team also notes that the company has established a specific flow chart in term of procedures and means to resolve the issues raised by the interest stakeholders starting from the receiving of the report until the solution. In addition, the flow chart also states the estimated time taken for addressing the issues for each of the procedure stages.				
	Documented procedures available in the sustainability management procedure and manual.				
	Besides, the established procedure also seen being display at the office and workers linesite area.				
	Interviewed with various stakeholders including external and internal representatives proved that all affected parties are well aware with procedures.				
6.2.2	A management official responsible for these issues shall be nominated.  Minor				
Findings	In compliance: Yes: x No:				
Objective evidence:	Management has appointed Estate Senior Manager, Mr. Tan as the Social communication and consultation officer.				
	Appointment letter issued by General Manager to the Social officer on 6 <sup>th</sup> December 2013 is available in the file.				
	Job description as a social communication officer is clearly stated in the appointment letter. Responsibilities of the social officer stated in the letter include handling all the grievances and complaint, RSPO related matters and etc.				

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6.2.3 A list of stakeholders, records of all communication, including confirmation of Minor receipt and that efforts are made to ensure understanding by affected parties, and records of actions taken in response to input from stakeholders, shall be maintained. **Findings** In compliance: Yes: Х Objective List of stakeholders are updated on 7<sup>th</sup> April 2015. evidence: Relevant stakeholders listed in the stakeholder namelist include: Transporters, Contractors, Suppliers, Government agencies, government schools, neighboring estates, neighboring villages, smallholders, aboriginal people villages, different races representatives (e.g. Bangladesh, India, Indonesian), NUPW representative, workers representatives, temple representatives and etc. In addition, there is also evidence that the company has conducted an official stakeholder consultation for the external stakeholders. Based on records, the audit team observed that the latest consultation was conducted on 16<sup>th</sup> April 2015 and were attended by various stakeholder groups. Meantime, on 21st April 2015, company also conducted an internal stakeholder meeting with the participation of various internal representatives. Hence, inputs from stakeholders are captured in the Social Management plan. Other than that, inputs such as enquiries and grievances from stakeholders were also recorded in the enquiries and grievances book. Management response and action taken to attend for the enquiries and grievances from stakeholders also documented in the respective record books. Criterion 6.3: There is a mutually agreed and documented system for dealing with complaints and grievances, which is implemented and accepted by all affected parties. The system, open to all affected parties, shall resolve disputes in an effective, 6.3.1 Major timely and appropriate manner, ensuring anonymity of complainants and whistleblowers, where requested. **Findings** In compliance: Yes: Х No: Objective Complaint and grievance procedures established by the company are available in the evidence: Sustainability management procedure (SMP-GPB-19) All records of enquiries, complaints and grievances external and internal are kept within the Enquiries record book and Complaints/Grievances record book as a means to record the issues raised on ad-hoc basis. The format in the book is found to be containing the details as follows: Details of complainant: Nature of complaints i.e. social, damage of PPE, housing issues, sexual harassment, environmental, cleanliness etc. Details of complaint/issues; Details of receiver: Action taken: Date of action taken: and Investigation needs (if any). As of the date of the audit, there are no any major complaints received from outsiders and workers except on certain normal matters pertaining to the broken amenities within the workers line site. Actions taken form management attend to the issues within 14 working days as required in the procedures also stated in the record books. To address all the grievances and complaints raised by the relevant interested stakeholders, the company has established the procedures on Complaints & Grievances Procedure [Ref No.: SMP-GPM-19] dated 14 August 2014 to resolve the grievance raised. In addition a flow chart is formulated in Malay language and is found to be posted on the company's office and workers quarters notice board. Example of enquiries raised: Recent issues on 18 June 2015 raised by Puan Jayaletchumi AP Gundam Nair at SJK(T) Ladang Repah Tampin to request confirmation letter that school is located in the estate compound. Confirmation pengesahan lot 2747 berkeluasan 1.60 Ha on the school location within the estate compound done by management on 29 June 2015. Management has responded accordingly on time with appropriate action taken. Records are well documented in the Enquiries procedure.

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6.3.2	Documentation of both the process by which a dispute was resolved and the outcome shall be available.	Major			
Findings	In compliance: Yes: x No:				
Objective evidence:	Documentation on complaints available in the complaints/grievances record book, Mostly all complaints are about the housing maintenance required.				
	e.g. : Complaint on the toilet clogged raised on 24 June 2015, meanwhile management immediately conduct the repairing work for the respective worker's house toilet on 25 June 2015				
	Complaint from K. Manjula regarding the lights were not functioning, and house door reported on 30 April 2015 and repairing work by management has been done on 11 I				
	All the complaints raised were responded and resolved accordingly by management in the complaints procedure.				
with throug	.4: Any negotiations concerning compensation for loss of legal, customary or user right h a documented system that enables indigenous peoples, local communities and other rs to express their views through their own representative institutions				
6.4.1	A procedure for identifying legal, customary or user rights, and a procedure for identifying people entitled to compensation, shall be in place.	Major			
Findings	In compliance: Yes: x No:				
Objective evidence:	Procedure for identifying legal and customary rights and a procedure for identifying people entitled to compensation is available within the Sustainability Management Procedure entitled Negotiation Compensations and handling Procedure (SMP-GPB-18) is available dated 14 August 2014. The procedure included the following elements:				
	Land and Boundary Disputes     Leading Load and Boundary Disputes				
	<ul> <li>Handling Land and Boundary Disputes</li> <li>Compensation and Claim Procedures on Overplanted and Underplanted Land Iss</li> </ul>	ues			
	<ul> <li>Land and Boundary Disputes by Estate</li> </ul>	400			
	<ul> <li>Encroachment by smallholders, third parties, government etc</li> </ul>				
	Squatter Disputes				
6.4.2	A procedure for calculating and distributing fair compensation (monetary or otherwise) shall be established and implemented, monitored and evaluated in a participatory way, and corrective actions taken as a result of this evaluation. This procedure shall take into account: gender differences in the power to claim rights,				
	ownership and access to land; differences of transmigrants and long-established communities; and differences in ethnic groups' proof of legal versus communal ownership of land.				
Findings	In compliance: Yes: x No:				
Objective evidence:	A procedure for calculating and distributing fair compensation is available within the Sustainability Management Procedure entitled Negotiation, Compensations and handling Procedure (SMP-GPB-18) is available dated 14 August 2014.that include identification procedure, calculating and distributing fair compensation procedure and documentation on outcome of compensation.				
6.4.3	The process and outcome of any negotiated agreements and compensation claims shall be documented, with evidence of the participation of affected parties, and made publicly available.  Major				
Findings	In compliance: Yes: x No:				
Objective evidence:	This Unit do not have any customary rights issues with the local communities.				
	.5: Pay and conditions for employees and for contract workers always meet at least le	gal or			
6.5.1	nimum standards and are sufficient to provide decent living wages.  Documentation of pay and conditions shall be available.	Major			
		iviajoi			
Findings	In compliance: Yes: X No:				
Objective evidence:	Based on verification checking on estate workers' payslip for year 2015 by random so audit team noted that worker is paid the recently government decreed minimum wage well in line with the company's commitment. The estates also encourage the workers improving their productivities in order to earn more.	and this is			

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All of the above verified payslips are above the minimum wages requirements set by the government i.e. RM 900 for Peninsular Malaysia required under the Minimum Wages Order 2012.

Randomly selected samples on workers earning per month (Month of June 2015):

Worker name	Job function	Wages amount
Barik Santosh	Sprayer	RM 1703.28
Janaka	Driver	RM 1892.62
Frenad Gurning	Manurer	RM 1522.83
Samsul Hakim	General worker	RM 1389.24

Details of workers' pay statement as below:

- a) Workers paid for:
- i) Daily wages/piece rated and etc.
- ii) Electricity incentives RM20
- iii) Public holiday pay for RM 34.62/day
- iv) SGP incentives (Special Gratuity payment for harvester)
- v) Overtime pay rate x 1.5
- vi) Productivity incentives for harvester RM 85 per month with no absenteeism to work
- b) Deduction:
- i) Socso
- ii) EPF
- iii) NUPW union fees
- iv) Electricity bill when exceed the RM20 limits of subsidy
- v) Water charges when exceed the RM 6 subsidy

\*Deduction conducted for electricity and water charges exceed the subsidy amount with approval from Jabatan Tenaga Kerja. Approval letter from Jabatan Tenaga Kerja, Puan Noraini (Penolong Pengarah Tenaga Kerja Negeri Melaka) was obtained on 12 May 2015.

With regard to the term and conditions for employment, the details of term and conditions of employment are described in their offer letter and contract available.

The above document includes contract agreement, wages and other employment benefits, workers' repatriation, workers' passport. Employment agreement and related conditions is available. There are terms of reference or signed contracts between employers and employees stipulating the position, working hours, type of work, location of work, workers' responsibility, wages, allowances, holidays, rest days, annual leave, fringe benefits, levy deductions (for foreign workers), dismissal, etc.

Direct contracts of employment are observed to contain sufficient details on rates of wages and conditions of employment written in the language understood by the workers. Procedurally, a management official will also explain the payment rates and terms and conditions of employment to a newly recruited worker.

Others than that, verification on payment records for harvesting contractor's (Mr. Tey Thiam Hoch) workers by random selection, evidence that contractors' workers monthly wages paid to contractors' workers also above the Minimum Wages Order requirement of RM 900.

Name list of contractor's workers payment records been verified by random selection as below:

Contractor's workers Name	Job function	Passport number	
Hakim	Mandore	AP 430341	

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	1			
	Suyitno	Harvester	AS 420538	
	Aditia Arifin	Harvester	A 0458411	
	Irwan Effendi	Harvester	AS 773664	
	Parmin Edi Mansyah	Harvester	AS 468371	
	Basarudin	Harvester	AP 866073	
	Husnul Asri Hardi	Harvester	AR 100778	
	the contractors are a contractors to have a		ntract contains all presc	between the company and ribed requirements for the audit team verification
	_	petween company and ha	rvesting contractors and	l available
	Daily Rate;			
	Off-day;			
	Overtime rate;			
	Rate of Allowand	e workers entitled		
	<ul> <li>Duration of Term</li> </ul>	ination of Notice;		
	Annual Leave; ar	nd		
	Employment Date.			
6.5.2	Labour laws, union agreements or direct contracts of employment detailing payments and conditions of employment (e.g. working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc.) shall be available in the languages understood by the workers or explained carefully to them by a management official.			
Findings	In compliance: Yes	s: x No:		1
Objective evidence:	Verification during the audit showed that the contract agreements have been written in the language understood by the workers.			
	Further verification during the interview with the workers confirmed that the contract has been briefed to them during their signing day with the company.			
	With regard to the contractor's worker, interview with the worker showed that they are understood the term and conditions specified in the contract and that they have been briefed to them during the signing day by their peer.			
	Workers are paid for overtime job, Public holiday entitlement even not working on that day.  Rest day working paid x2.			
	Workers are paid according to the MAPA/NUPW agreement			
	<ul> <li>Deduction mainly for electricity and water usage.</li> <li>The payment is on time before 7<sup>th</sup> each month and according to the contract agreement.</li> </ul>			
	Workers are getting monthly wages more than RM 900			
	<ul> <li>Advanced payment on 3<sup>rd</sup> week of every month.</li> </ul>			
	Contract agree	ement clearly stated Levy	to be borne by compan	у
	Air tickets for the second secon	the workers after 2 years	working will be bare by	company.
6.5.3	educational and welfa with Workers' Minimu	shall provide adequate ho are amenities to national um Standard of Housing a h public facilities are avai	standards or above, in a and Amenities Act 1990	ccordance (Act 446) or
Findings	In compliance: Yes	s: X No:		

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Objective evidence:	Housing of adequate quality is provided, with workers generally housed with two persons to a room. Houses have electricity, piped water, indoor washrooms, sewerage, waste collection service, etc. Medical facilities and services are provided. Education at primary level is available for children from the estate as well as the surrounding area. Social, cultural and recreational activities and places of worship are supported.				
	OBSERVATION 04				
	However, during the inspection by audit team, found that only 2 units of fire extinguis available at the linesite area. Meanwhile, one of the units is not visibly located.	her are			
	Cages wild bird seen in the linesite.				
	Scheduled waste container being use by workers for food storage purposes, E.g. rice	).			
	Broken sewage tank cover was not sealed.				
6.5.4	Growers and millers shall make demonstrable efforts to monitor and where able, improve workers' access to adequate, sufficient and affordable food.	Minor			
Findings	In compliance: Yes: X No:				
Objective evidence:	Interviewed with the workers and confirmed that the goods and food price is reasonal affordable within the estate.	ole and			
	OBSERVATION 05				
	Food and goods prices are not displayed in the sundry shop. Monitoring to ensure the goods and food prices by management was not in placed.	e affordable			
and to barg	.6: The employer respects the rights of all personnel to form and join trade unions of the lain collectively. Where the right to freedom of association and collective bargaining are the employer facilitates parallel means of independent and free association and bargainnel.	e restricted			
6.6.1	A published statement in local languages recognising freedom of association shall be available.	Major			
Findings	In compliance: Yes: X No:				
Objective evidence:	A policy statement on freedom of association and collective bargaining are clearly sta Social policy (Incorporating the Labour and Human rights requirements) under item 1				
6.6.2	Minutes of meetings with main trade unions or workers representatives shall be documented.	Minor			
Findings	In compliance: Yes: x No:				
Objective evidence:	JCC meeting with workers representatives and management representatives available in yearly basis. The recent meeting on JCC meeting conducted 5 <sup>th</sup> May 2015. Meeting will be conducted once in a year or when necessary. Meeting minutes available in the estate.				
Criterion 6	.7: Children are not employed or exploited.				
6.7.1	There shall be documentary evidence that minimum age requirements are met.	Major			
Findings	In compliance: Yes: x No:				
Objective evidence:	Genting Plantation comply both to the Employment Act 1955 concerning the employment of workers.				
	The company has the copy of the policy posted on notice board in the offices of the estates and mill that the company does not employ persons under 16 years old. Personal information (such as the passport, working permits and employment details) of workers showed that all workers are above 16 years old. There is no evidence of use of children employed in the estate operations.				
	The Genting Social policy stated that 'We shall not use any child labour. Children's rights are respected'.				
	Random verification checking conducted on employees' employment details showed labour being employ.	that no child			
	6.8: Any form of discrimination based on race, caste, national origin, religion, disal	oility, gender,			
sexual orie	ntation, union membership, political affiliation or age is prohibited.				

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There is a social policy stating that the company provide equal opportunity for all i.e. Social Police evidence:    There is a social policy stating that the company provide equal opportunity for all i.e. Social Police evidence:   All and a social policy stating that the company provide equal opportunity for all i.e. Social Police evidence:   All and a social policy stating that the company provide equal opportunity for all i.e. Social Police dated 03 August 2009 with incorporating the labour and human rights requirements dated 22 Ju 2015) is available. The policy is available and pasted on the notice board for public viewing at the estate office. There were no evidences of any form of discrimination based on race, national origin, religion, and is covered in the policy as well.   Policy statement which elaborate the elements of no discrimination in Social Policy as below:   We shall not discriminate in terms hiring, compensation, access to training, promotion, termination retirement based on race, caste, national origin, religion, age, disability, gender, marital status union membership, or political affiliation.   Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against.   Major communities, women, and migrant workers have not been discriminated against.   Major communities, women, and migrant workers have not been discriminated against.   Major communities, women, and migrant workers have not been discriminated against.   Major communities, women, and migrant workers have not been discriminated against.   Major communities, women, and migrant workers.				
We shall not discriminate in terms hiring, compensation, access to training, promotion, termination retirement based on race, caste, national origin, religion, age, disability, gender, marital status union membership, or political affiliation.  Evidence shall be provided that employees and groups including local communities, women, and migrant workers have not been discriminated against.  Findings  In compliance: Yes: x No:  There is no evidence to show the occurrence of any discrimination against foreign workers. Base on records, the auditing team observed that equal opportunities are demonstrated through the following issues:  Similar daily wages for foreign and local workers.  Similar working hours and treatment for foreign and local workers.  Basic amenities and facilities are provided on equal terms to foreign and local workers.  Well balanced representation of foreign and local workers in JCC meetings.  Well balanced representation of foreign and local workers in Gender Committee meetings.  Both the foreign and local workers wages paid based on NUPW/MAPA agreement.  Interview with workers (including foreign workers) indicates that there is no such discrimination occurs in the workplace. In addition, the auditing team note that the company is currently implementing the equal opportunities for workers through the following:  Training is given to the workers on a yearly basis covering training relating to their working station, personnel training such as communication skills and safety and health training;				
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occurs in the workplace. In addition, the auditing team note that the company is currently implementing the equal opportunities for workers through the following:  • Training is given to the workers on a yearly basis covering training relating to their working station, personnel training such as communication skills and safety and health training;				
station, personnel training such as communication skills and safety and health training;				
All employees are covered with working insurance; and				
Termination is conducted based on local laws and is stated in the workers employment agreement.				
People policy statement established by Genting Plantations dated 3 <sup>rd</sup> August 2009 also contains the elements of no discrimination against all relevant parties. Statement as below:				
We prohibited any form of violence, harassment or discrimination against race, religion, national origin, disability, pregnancy, age and gender. No one shall be denied of their rights, freedom of association and equal opportunities.				
6.8.3 It shall be demonstrated that recruitment selection, hiring and promotion where relevant are based on skills, capabilities, qualities, and medical fitness necessary for the jobs available.				
Findings In compliance: Yes: x No:				
Objective evidence:  Non discrimination statement in term of recruitment and etc. stated in the Genting Plantations Social Policy. Refer to indicator 6.8.1.				
Interviewed with workers evidence that non discrimination practices implemented on the ground. For example: workers are allowed to shift to any of their preferable jobs when if they apply formally from management, medical check-up showed that they are suitable and fit for that particular job they apply for and also base on job vacancy available.				
Other than that, wages paid for harvesting jobs based on productivity and very much depend on their skills and capabilities.				
Criterion 6.9: There is no harassment or abuse in the work place, and reproductive rights are protected.				
6.9.1 A policy to prevent sexual and all other forms of harassment and violence shall be implemented and communicated to all levels of the workforce.				
Findings In compliance: Yes: x No:				
Objective Genting Plantations established a Sexual Harassment Policy dated 3 <sup>rd</sup> August 2009. Policy				

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evidence:	statement as below:							
	We shall strieve for a harassment-free environment and avoid behaviour that may create an atmosphere of hostility and intimidation of any kind at the workplace.							
	Gender meeting for Genting Tebong Estate's Gender committee was conducted on 15 <sup>th</sup> May 2015. Minutes meeting are available with updated Gender committee organization chart attached. Gender issues such as topics of workplace sexual harassment, sexual harassment prevention and etc. are discussed during the meeting. Company Sexual harassment policy also been briefed and discussed during the meeting as minuted.							
	Gender representative is Madam Muniamal a/p Muniady. Secretary is Pn. Noridah Othman. Meanwhile, committee members consist of Pn. Aishah Karnu, Mdm. Manjula, Mdm. Sumathi, Mdm Murni, Mdm. Kanaga, Mdm. Tan Chew Bee, Pn. Noor Henny and Pn. Norfalidah.							
	Appointment letters for gender representative and committee members dated 5 <sup>th</sup> Jan documented in the gender file.	uary 2015						
6.9.2	A policy to protect the reproductive rights of all, especially of women, shall be implemented and communicated to all levels of the workforce.	Major						
Findings	In compliance: Yes: x No:							
Objective evidence:	Social policy of Genting Plantations dated 22 June 2015 (Incorporating the labour and human rights requirements) consist statement to protect the reproductive rights of all. Relative policy statement stated as below:							
	Physical abuse or discipline, the threat of physical abuse, sexual or other harassment abuse or other forms of intimidation shall be prohibited. Reproductive rights are protest.							
6.9.3	A specific grievance mechanism which respects anonymity and protects complainants where requested shall be established, implemented, and communicated to all levels of the workforce.	Minor						
Findings	In compliance: Yes: x No:							
Objective evidence:	A SOP on "Mechanism for the Prevention and Eradication of Sexual Harassment and Violence in the Work Place" is also in place. The SOP SMP-GPB-20 dated 11 October 2013 specifies the followings:  Definition, Sexual coercion Sexual annoyance Form of sexual harassment Verbal harassment Non-verbal/gestural harassment Visual harassment Psychological harassment Physical harassment Procedures to be taken on sexual harassment, Flowchart for procedures to be taken on sexual harassment, Protective and remedial measures, Form of disciplinary action to be taken							
Criterion 6	Criterion 6.10: Growers and millers deal fairly and transparently with smallholders and other local businesses.							
6.10.1	Current and past prices paid for Fresh Fruit Bunches (FFB) shall be publicly available.  Minor							
Findings	In compliance: Yes: x No:							
Objective evidence:	Not applicable.							
6.10.2	Evidence shall be available that growers/millers have explained FFB pricing, and pricing mechanisms for FFB and inputs/services shall be documented (where these are under the control of the mill or plantation).							
Findings	In compliance: Yes: x No:							
Objective evidence:	Not applicable.							
6.10.3	Evidence shall be available that all parties understand the contractual agreements they enter into, and that contracts are fair, legal and transparent.							

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		1	1	1	1	I	
Findings	In compliance:	Yes:	Х	No:			
Objective evidence:	Based on the verification on contract and agreement, the audit team notes that the contracts have been established in language English.						
	Random interview with the representatives from the suppliers and contractors during the audit showed that they are understood with the contractual agreements as well as the terms and conditions stated in the agreement.						
6.10.4	Agreed payment	ts shall b	e ma	de in a	timely	y manner.	Minor
Findings	In compliance:	Yes:	х	No:			
Objective evidence:	Interviews with the manner as per a				actor	revealed that all payments were made in a	a timely
						estate office and showed that payments w and services by the respective supplier an	
Criterion 6	3.11: Growers and	millers o	ontrib	oute to	local	sustainable development where appropriat	e.
6.11.1	Contributions to with local comm					based on the results of consultation ted.	Minor
Findings	In compliance:	Yes:	х	No:			
Objective evidence:	The individual estate have recorded some corporate social responsibility (CSR) conducted from time to time, which usually involves stakeholders, in particular local communities and smallholders approaching the company for contributions and donations on various occasions such as:  • Religious celebrations;						
	<ul> <li>Donation for s</li> </ul>	school pi	rograi	mme; e	.g. Do	cess roads to local villages; onated used computer to both SJK Cina C	n Lok and
	SJK Tamil Ladang Tebong on 29 <sup>th</sup> May 2015.						
	<ul> <li>Request to use estates facilities; e.g. road accessibility</li> <li>Providing security support for local communities.</li> </ul>						
	Contribution to workers is also evidenced in <i>Majlis Berbuka Puasa</i> , sports tournament for workers and etc.						
	All activities and social contributions are recorded in the CSR incentives file (File no: 55).						
6.11.2	Where there are scheme smallholders, there shall be evidence that efforts and/or resources have been allocated to improve smallholder productivity.  Minor						
Findings	In compliance:	Yes:	х	No:			
Objective evidence:	Not applicable. No Scheme smallholder.						
Criterion 6	5.12: No forms of f	orced or	traffic	cked lal	bour a	are used.	
6.12.1	There shall be e	vidence t	that n	o forms	s of fo	orced or trafficked labour are used.	Major
Findings	In compliance:	Yes:	х	No:			
Objective evidence:	No force labour in the estate. Document verification on the workers permit and identification showed that the legal workers are employed for the estate works. Interview with workers also proven that the workers are fully aware on their pay, contract agreement, job function in the estate and they agree with the condition implement by the estates.						
	Other than that, workers are allowed to shift job if they are not suitable/comfortable to work under current job assigned.						
	Commitment on no forced labour are used also seen form Genting Plantations' Social Policy dated 22 June 2015 (Incorporating the labour and human rights requirements) stated that Where there is a risk of forced or bonded labour practices, the company should ensure that it does not use or contribute to the use of such practices.						
6.12.2	Where applicabl occurred.	e, it shal	l be d	lemons	trated	that no contract substitution has	Minor
Findings	In compliance:	Yes:	х	No:			
Objective evidence:	Interviews with d	lifferent v	vorke	rs repre	esenta	atives evidenced that no contract substituti	on occurred.

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	Workers are given a copy of their contract agreement signed between workers and management and they fully aware and understand the terms and conditions stated in their contract agreements.						
6.12.3	Where temporary or foreign workers are employed, a special labour policy and procedures shall be established and implemented.  Major						
Findings	In compliance: Yes: x No:						
Objective evidence:	The people policy/ <i>Polisi Insan</i> established on 3 <sup>rd</sup> August 2009. The respective policy include the no discrimination against races, religions, religion, national origin, disability, pregnancy, age and gender, no one shall denied of their rights, freedom of association and equal opportunities.						
	Induction training records for newly arrived workers conducted at Genting Sepang Estate before their arrival to Genting Tebong Estate.						
	Training on organization structure, contract agreement, wages, holiday entitlements, safety, ERP, operation procedures and etc.						
	2 <sup>nd</sup> training conducted to the workers when they arrive at Genting Tebong Estate by management on topic of Job responsibilities, working safety, risk and accidents, hazard, company policies and etc.						
Criterion 6	.13: Growers and millers respect human rights						
6.13.1	A policy to respect human rights shall be documented and communicated to all levels of the workforce and operations (see criteria 1.2 and 2.1)						
Findings	In compliance: Yes: x No:						
Objective evidence:	Social policy dated 22 <sup>nd</sup> June 2015 (incorporating the labour and human rights requirements) stated that <i>We will respect and support the Universal Declaration of Human Rights</i> .						
	Policies training conducted during morning muster briefing which attended by all the workers.  Policies training/ briefing session recorded in the morning muster briefing record book.						
	The main objective of training is to create awareness amongst the estate communities. Policies also seen displayed on the notice boards during field inspection by audit team.						
6.13.2	As long as children of foreign workers in Sabah and Sawarak are ineligible to attend government school, the plantation companies should engage in a process to secure these children access to education as a moral obligation.						
Findings	In compliance: Yes: x No:						
Objective evidence:	Not applicable. As no any foreign children in the Peninsular Malaysia Estate.						

## **Principle 7: Responsible Development of New Plantings**

There shall be evidence that no new plantings have replaced primary forest, or any area required to maintain or enhance one or more High Conservation Values (HCVs), since November 2005.

Evidence should include historical remote sensing imagery which demonstrates that there has been no conversion of primary forest or any area required to maintain or enhance one or more HCV. Satellite or aerial photographs, land use maps and vegetation maps should be used to inform the HCV assessment.

Where land has been cleared since November 2005, and without a prior and adequate HCV assessment, it will be excluded from the RSPO certification programme until an adequate HCV compensation plan has been developed and accepted by the RSPO.

**Criterion 7.3:** New plantings since November 2005, have not replaced primary forest or any area required to maintain or enhance one or more High Conservation Values.

7.3.1	There shall be evidence that no new plantings have replaced primary forest, or any area required to maintain or enhance one or more High Conservation Values (HCVs), since November 2005. New plantings shall be planned and managed to best ensure the HCVs identified are maintained and/or enhanced (see Criterion 5.2).					
Findings	In compliance: Yes: x No:					
Objective evidence:	Based on the land titles and previous land use, all land (oil palm, tree corps, grassland) has been converted to oil palm latest by 2002. Not replacing any primary forest or HCV area.					

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## Principle 8: Commitment to Continual Improvement in Key Areas of Activity Criterion 8.1: Growers and millers regularly monitor and review their activities and develop and implement action plans that allow demonstrable continual improvement in key operations. The action plan for continual improvement shall be implemented, based on a 8.1.1 Major consideration of the main social and environmental impacts and opportunities of the grower/mill, and shall include a range of Indicators covered by these Principles and Criteria. As a minimum, these shall include, but are not necessarily be limited to: Reduction in use of pesticides (Criterion 4.6) Environmental impacts (Criterion 4.3, 5.1 and 5.2) Waste reduction (Criterion 5.3) Pollution and greenhouse gas (GHG) emissions (Criteria 5.6 and 7.8) Social impacts (Criterion 6.1) Encourage optimizing the yield of the supply base. **Findings** In compliance: Yes: No: Objective The continual improvement plans reviewed on 22 April 2015. The plan will be reviewed annually evidence: as below: a. Minimize use of pesticide Use of alternative pesticides that are safe and less tocis, i.e. Monex and Glyphosate Planting cover crop in immature fields. Strive to plant/ establish cover crop before planting b. Environmental impacts Regular monitoring of water quality Take necessary actions when poor water quality observed Regular monitoring of HCV and riparian buffer zones c. Waste reduction Maximizing recycling and minimizing waste or by products generation d. Pollution and greenhouse gas emissions Improve condition of tractors i.e. leaking etc to prevent pollution and improve safety as well as productivity e. Social Impacts To hold regular meetings with stakeholders to further enhance the communication and feedback Improve interior and exterior of workers quarters f. Encourage optimizing the yield of the supply base Planting ACGT seedlings To improve land preparation, terracing and mechanization accessibility g. Worker personal file To monitor full availability of worker's documents such as agreement, training record and etc. h. Water consumption and water quality Regular maintenance to minimize leakages Trend the consumption and quality i. Health and safety performance Study and analyze all accident cases. Hold safety campaign

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#### 3.2 Corrective Action Request

There are zero (0) non-conformities were raised. Please refer to the **Appendix A** for the observations.

## 3.3 Noteworthy Positive & Negative Observation

- a. The estate's management team made the documents readily retrievable for auditing.
- b. Workers have demonstrated high awareness and commitment towards RSPO certification.

## 3.4 Status of Non-Conformities Previously Identified

Please refer to **Appendix B** for the previous audit.

## 3.5 Issues Raised by Stakeholders and Findings

A list of stakeholders contacted is included as **Appendix C**. Stakeholders did not provide any comments in writing regarding the Genting Tebong Estate environmental and social performance. All interviewed stakeholders had positive comments about Genting Tebong Estate.

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#### 4. ACKNOWLEDGEMENT OF ORGANIZATION INTERNAL RESPONSIBILITY

#### 4.1 Conclusion

The audit team concludes that the organization  $\square$  has  $\square$  has not established and maintained its management system in line with the RSPO P&C requirements of the standard and demonstrated the ability of the system to systematically achieve agreed criterion & requirements.

#### 4.2 Date of Next Surveillance Visit

The next surveillance audit is planned before on June 2016.

## 4.3 Acknowledgement of Internal Responsibility and Formal Sign-off Assessment Findings

SGS Malaysia acknowledges and confirms acceptance of the Report contents and including the assessment findings. SGS Malaysia accepts the responsibility for addressing the opportunities of improvement detailed in this report.

Signed on behalf of Genting Plantations Berhad	Signed on behalf of SGS Malaysia Sdn Bhd
quar	James Ong, Lead Auditor
Mr Tan Cheng Huat	28 July 2015
Senior Vice President- Plantation Division	

## APPENDIX A: CORRECTIVE ACTION REQUEST & OBSERVATION

Not applicable.

## **OBSERVATIONS**

OBS#	Indicator	Observation Detail					
01	4.4.1	Date	0 July 15	Due		Date	
		Recorded>	8 July 15	Date>		Closed>	
		Non-Conformance:					
		Insufficient of water usage data in the water management plan					
		Objective Evid	Objective Evidence:				

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OBS#	Indicator	Observation Detail						
		The water and Practic		lan is do	ocumented in F	ile No: 28:	Water Manage	ment Plan
			the areas of c			n and moni	toring as well a	s the PIC
		k. Flood	d area					
		• [	Monitoring of ra Desilting progra VCP		a			
		I. Wate	er quality					
		• A	Vater sampling analysis the res Protection of wa	ult	•			
		m. Wa	ter Pollution					
			Chemical mixing vorkshop	g Bay				
		n. Gove	ernment water					
		• Ontin	Monitoring of	•	_			
		o. Optir	nize water and Spraying Pum		•			
		p. Wate	er Storage Tank	•	inarioe			
			-		istributed to res	idential are	a	
		q. Drair	age system					
		Drainage system at linesite						
		r. Rubbish Collection						
		• • ^•	Collection of rubbish at linesite  s. Assessment of water usage					
		S. ASSE		_	eligible of water	or per head	· 150 lit/mth	
		t Educ	ation and traini	-	, eligible of wate	er per neau.	. 150 11/111111	
		•		Ū	nservation thro	ıgh regular	briefing	
		The above plan was reviewed on 27/4/15						
		Domestic water is piped from Government supply and each resident has a meter that records the usage.						
		GTBE subsidises 150 lit per head per month. The resident /worker will pay for usage above the subsidised amount. Deduction was sighted in the payslip of the workers especially the contractor's harvesting workers.						
		The bills of	all the meters a	are sight	ed in the month	ly payment	file.	
		The summa	ary charges for	the diffe	rent division is	available;		
		For the Jun	e 2015 paymer	nt, the fo	llowing was rec	orded		
		Division	Tebong	BMD	Repah	See Kee	Total	
		Paymen t	RM 12887.80	0	RM 3679.05	0	RM16,566.8 5	
		OBSERVA	TION 01					
		However, th	nere was no vo	lume rec	orded as a bas	is of monito	ring of water us	age.
		Close-out					_	-

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OBS#	Indicator			Observ	ation Detail			
02	4.6.1	Date	8 July 15	Due		Date		
		Recorded>		Date>		Closed>		
		Non-Conform						
		Justification of pesticides used did not include the new chemical being implemented in						
		the estate operation.  Objective Evidence:						
		The SOP and t	he Justification	on of Pesticid	e used is sigh	nted in the SMP	-GPB-28. (	
		It records the :  i) Crop stage j) Application Type k) Pesticide Names l) Active Ingredient m) Class (by Pesticide Malaysia) n) WHO class o) Target Weed/Pest p) Justification of Use  OBSERVATION 02  The justification has most of the major chemical used however some of the new chemical used has not included such as: c) Blocus Beta						
		d) Alion Close-out evidence:						
03	4.6.6	Date		Due		Date		
US	4.0.0	Recorded>	8 July 15	Due Date>		Closed>		
		Non-Conformance:						
		containers sha 5.3). Pesticides	ll be properly s shall be sto	disposed of a red in accorda	and not used t ance to the O	red best practice for other purpos ccupational Safe cides Act 1974 (	es (see Criterion ety and Health	
			•	rtant MSDS fo	or chemical be	eing used not av	vailable.	
		Objective Evid	dence:					

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OBS#	Indicator			Observ	ation Detail		
		Pesticides are	stored accord	ding to recogr	nized best pra	ctices.	
		The storage sit good roofing.	The storage site is robust, concrete with lock and key. It is ventilated, well lit and with good roofing.				
		It has its hazar	It has its hazard signs posted on the entrance.				
		Spill kit using sand and sawdust as the absorbing material was also sighted.					
		The emergency shower, eye wash and tap or water source is within easy reach in case of spillage at the premix area.					
		Emergency res	sponse proce	dure was also	posted on th	e notice board a	at the chemical
		There is a site	for the worke	rs to dry thei	r washed PP	E was also avai	lable
		Empty containe some of the 20				rkshop. The ested.	ate would use
		Empty containe to be triple rins			uled Waste s	torage site and	they were found
		Records of disp	oosal by supp	olier, G-Plante	er were also s	ighted.	
		OBSERVATIO	N 03				
		However in the nursery, some MSDS of the products were not available such as G-Fos and Thiram. In addition, hazard sign and emergency response procedure were not posted close to the chemical store.					
		Close-out evid	dence:				
		_		_		_	
04	6.5.3	Date Recorded>	8 July 15	Due Date>		Date Closed>	
		Non-Conform	ance:				
		Growers and millers shall provide adequate housing, water supplies, medical, educational and welfare amenities to national standards or above, in accordance with Workers' Minimum Standard of Housing and Amenities Act 1990 (Act 446) or above. However, some adequacy seen during the audit verification.  Objective Evidence:					
		Housing of adequate quality is provided, with workers generally housed with two persons to a room. Houses have electricity, piped water, indoor washrooms, sewerage, waste collection service, etc. Medical facilities and services are provided. Education at primary level is available for children from the estate as well as the surrounding area. Social, cultural and recreational activities and places of worship are supported.					
		However, during the inspection by audit team, found that only 2 units of fire extinguisher are available at the linesite area. Meanwhile, one of the units is not visibly located.					
		Cages wild bird seen in the linesite.					
		Schedule wast	e container b	eing use by w	orkers for foc	od storage purpo	oses, E.g. rice.
		Broken sewage	e tank cover v	was not seale	d.		
		OBSERVATIO					
		Close-out evid	dence:				
25	65.4	Data		Post		Data	
05	6.5.4	Date Recorded>	8 July 15	Due Date>		Date Closed>	

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OBS#	Indicator	Observation Detail
		Non-Conformance:
		Growers and millers shall make demonstrable efforts to monitor and where able, improve workers' access to adequate, sufficient and affordable food. However, monitoring by management not in practice.  Objective Evidence:
		Food and goods prices are not display in the sundry shop. Monitoring to ensure the affordable goods and food prices by management was not in placed.
		OBSERVATION 05
		Close-out evidence:

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## APPENDIX B: NON-CONFORMITIES PREVIOUSLY IDENTIFIED

Not applicable.

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#### **APPENDIX C: TIMEBOUND PLAN**

Date: 21st Aug 2015

## Genting Plantations Bhd

RSPO Certification Time bound plan - Rev 03

	Jan	Feb	Mac	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2014												Genting Ayer Item Oil Mill (covering 3 group estates)
2015							Central & Northern Region (covering 2 group estates – GTBE & GSLE) **	Genting Sabapalm Oil Mill (covering 1 group estate) **				
2016		Genting Tanjung Oil Mill (covering 5 group estates)						Genting Jambongan Oil Mill (covering 1 group estate) ***	PT Mulia Oil Mill (covering 4 group estates)			
2017		Genting Trushidup Oil Mill (covering 2 group estate)			Genting Mewah Oil Mill (covering 1 group estate)		Central & Northern Region (covering 2 group estates – GCE & GBSE) ***	PT Golden Hill Oil Mill (covering 3 group estates) ***				
2018		Genting Indah Oil Mill (covering 3 group estate)					PT GAL Oil Mill (covering 1 group estate) ****					
2019							PTSAP Oil Mill (covering 1 group estate) ***					
2020 - 2023							Associated Smallholders supplying to group mills ***					

Certified Oil Mill

\*\* Completed the Audit

\*\*\* In Preparation

\*\*\*\* Under construction

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## APPENDIX D: LIST OF STAKEHOLDERS CONTACTED

Stakeholder	Type of Stakeholder	Issues raised			
Pn. Muniammal a/p Muniandy	Internal stakeholders-	Sexual harassment prevention issues are well communicated during gender meeting.			
Pn. Noor Henny Bte Ahamad Pn. Noridah Bte Othman Pn. Nor Falidah Bte	Gender Representatives for Genting Tebong Estate	Gender committee are well aware on the company sexual harassment policy and they are glad that management support the the gender committee to held their meeting according to their schedules.			
Abdullah					
Mr. Lim Hup Thye	External stakeholders- Supplier	15 years cooperate with Genting Tebong Estate. Satisfied with payment made by management. On time payment made within 30 days.			
		Attended the stakeholder meetings every year.			
Mr. Tey Thiam Hock Contractor & JKK Kampung Baru On Lok	External stakeholders-	Fully aware the grievances mechanism and procedures practice in Genting Tebong Estate.			
	contractor	Long term cooperation with management for number of years.			
Tok Batin Apin	External stakeholders- Neighboring Aboriginal villages Head	Attended the stakeholders meeting. All the while good relationship maintain between Genting Estate Management and aboriginal villages.  Estate allows villages to access through their			
		roads entering into the neighboring forest area for collecting of forest products.			
Mr. Hamza Amir	Internal stakeholders- Bangladesh worker	Satisfied with the house maintenance services conducted by management. Minor house repaired usually will be conducted within 2 days.  Satisfied with the monthly wages paid.			
	representative	Wages paid on time by management before 7 <sup>th</sup> every month.			
		Attended several meeting and training from time to time. Include safety related training, social welfare meeting and etc.			

SGS services are rendered in accordance with the applicable SGS General Conditions of Service accessible at <a href="http://www.sgs.com/en/Terms-and-Conditions.aspx">http://www.sgs.com/en/Terms-and-Conditions.aspx</a>

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Pak Frenad Gurning	Internal stakeholders- Indonesia worker representative	Attended company policies training. Satisfied with the wages paid. Satisfied with the house maintenance by management.
Mr. Rahman Chandran (Ladang Yong)	External stakeholders- Neighboring smallholders	Good relationship with Genting Tebong Estate since the smallholder estates developed on year 1985.
Haji Sarid (Rubber plantation owner)	External stakeholders- Neighboring smallholders	Estate provides free road accessibility for the smallholder entering the rubber plantation farm.  Cattle encroachment issues happened all the time and need to work together in addressing this issue.
Estate workers  Harvesters manurers, tractors drivers, sprayers and general workers	Internal stakeholders- Workers representatives	Satisfied with the fare treatment by estate management. Satisfied with their monthly wages paid and housing provided.