Particulars

About Your Organisation

| 1.1 Name of your organization | |
|---|--|
| Riva Foods Limited | |
| 1.2 What is/are the primary activity(ies) or product(s) of your organization? | |
| ☐Grower | |
| ☐ Processor and/or Trader | |
| ✓ Consumer Goods Manufacturer | |
| ☐ Retailer and/or Wholesaler | |
| ☐ Bank and/or Investor | |
| ☐ Social and/or Development NGO | |
| ☐ Environmental and/or Conservation NGO | |
| ☐ Supply Chain Associate | |
| ☐ Affiliate | |
| 1.3 Membership number | |
| 4-0772-16-000-00 | |
| 1.4 Membership category | |
| Consumer Goods Manufacturers | |
| 1.5 Membership sector | |
| Ordinary | |

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Consumer Goods Manufacturer

| 1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you ☐ End-product manufacturer ☐ Food goods manufacturer ☐ Ingredient manufacturer |
|--|
| |
| · |
| ☐ Ingredient manufacturer |
| |
| ☐ Home & personal care goods manufacturer |
| ☐ Own-brand manufacturer |
| ☐ Manufacturing on behalf of other third-party brands |
| ☐ Biofuels manufacturer |
| ☐ Other |
| Other: |
| 2. Palm Oil and Certified Sustainable Palm Oil Use |
| 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group. |
| a component of margarine and whirl |
| 2.1.1 In which markets do you manufacture goods with palm oil and oil palm products? Belgium , Germany , Netherlands , Spain , United Kingdom |
| 2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture? |
| Yes |
| |
| 2.2 Volumes of palm oil and oil palm products purchased |
| |
| 2.2.1 Total volume of crude and refined palm oil used in the year (tonnes) |
| 491.00 |
| 401.00 |
| 2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes) |
| |
| 0.00 |
| 2.2.3 Total volume of palm kernel expeller used in the year (tonnes) |
| 0.00 |
| |
| 2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes) |
| 0.00 |

2.2.5 Total volume of all palm oil and oil plam products used in the year (tonnes)

491.00

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------------|--|-------------------------|--|
| 2.3.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.3.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.3.3 Mass Balance | - | - | - | - |
| 2.3.4 Segregated | 491 | - | - | - |
| 2.3.5 Identity Preserved | <u>-</u> | - | - | - |
| 2.3.6 Total volume | 491 | - | - | - |

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------------|--|-------------------------|--|
| 2.4.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.4.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.4.3 Mass Balance | - | - | - | - |
| 2.4.4 Segregated | <u>-</u> | - | - | - |
| 2.4.5 Identity Preserved | - | - | - | - |
| 2.4.6 Total volume | - | - | - | - |

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

| 2.5.1 | When d | lo you p | lan to | cover | the gap | by us | sing I | RSPO | Credits? | |
|-------|--------|----------|--------|-------|---------|-------|--------|------|----------|--|
|-------|--------|----------|--------|-------|---------|-------|--------|------|----------|--|

2.5.2 Please explain why

| following regions: | |
|----------------------|--|
| 2.6.1 Africa | |
| 0% | |
| 2.6.2 Oceania | |
| 0% | |
| 2.6.3 Europe | |
| 44% | |
| 2.6.4 North Americ | a |
| 0% | |
| 2.6.5 Latin Americ | 1 |
| 0% | |
| 2.6.6 Middle East | |
| 0% | |
| 2.6.7 China | |
| 0% | |
| 2.6.8 India | |
| 0% | |
| 2.6.9 Indonesia | |
| 0% | |
| 2.6.10 Malaysia | |
| 0% | |
| 2.6.11 Rest of Asia | |
| 0% | |
| Time-Bound Pl | an |
| 3.1 Year of first su | oply chain certification (planned or achieved) |
| 2016 | |

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| 3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your ov products | n brand |
|--|-------------|
| 2016 | |
| 3.2.1 If target has not been met, please explain why. | |
| 3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply option in your own brand products. | · chain |
| 2016 | |
| 3.3.1 If target has not been met, please explain why. | |
| 3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical so chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products. | ıpply |
| 2016 | |
| 3.4.1 If target has not been met, please explain why. | |
| | |
| 3.4.2 Which markets do these commitments cover? | |
| Belgium , France , Germany , Greece , Netherlands , United Kingdom | |
| 3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacton behalf of other companies? | ıre on |
| Yes | |
| 3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm բ the goods you manufacture on behalf of other companies? | oroducts in |
| Yes | |
| 3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and products? | oil palm |
| 2016 | |
| Trademark Use | |
| 4.1 Do you use or plan to use the RSPO Trademark on your own brand products? | |
| No | |
| 4.2 Please select the countries where you use or intend to apply the Trademark. | |
| | |

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| Traden | ease state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO nark. |
|---|---|
| | |
| | |
| .3 Ple | ase explain why |
| | ☐ Challenging reputation of palm oil |
| | ☐ Confusion among end-consumers |
| | ☐ Costs of changing labels |
| | ☐ Difficulty of applying for RSPO Trademark |
| | ☐ Lack of customer demand |
| | ☐ Limited label space |
| | ☐ Low consumer awareness |
| | ☐ Low usage of palm oil |
| | ☐ Risk of supply disruption |
| | ✓ Others |
| | |
| ther: | |
| | nent of raw materials incoming to Riva Foods |
| | 0 |
| Actio | ns for Next Reporting Period |
| 5.1 Out | ns for Next Reporting Period line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oroducts along the supply chain. |
| i.1 Out oalm p | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and o |
| 5.1 Out palm p | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and coordinates along the supply chain. |
| i.1 Out palm p Continu Non- i.1 Info nay ch lata oi | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and coducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information rmation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's |
| i.1 Outpalm p Continu Non- i.1 Infonay chata output section | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and roducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information rmation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data |
| 5.1 Outpalm p Continu Non- 6.1 Info may ch data ou n Sect | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and coducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information rmation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in 2 displayed publicly. |
| 5.1 Out balm p Continu Non- 6.1 Info may ch data or n Sect Yes - D | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and roducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information rmation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dation 2 displayed publicly. isplay Publicly cation of Principles & Criteria for all member sectors |
| Non- S.1 Info may ch data or n Sect Yes - D Appli | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and or oducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information rmation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data ion 2 displayed publicly. isplay Publicly cation of Principles & Criteria for all member sectors |
| Non- 6.1 Infonsy characteristics of the Sector Application (Control of the Sector of t | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and or oducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information rmation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dation 2 displayed publicly. isplay Publicly cation of Principles & Criteria for all member sectors ated to company's procurement or operations, do you have organisational policies that are in line with the RSPO |
| Non- S.1 Info may chata on n Sector (es - D Appli | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and croducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information remation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dation 2 displayed publicly. isplay Publicly cation of Principles & Criteria for all member sectors ated to company's procurement or operations, do you have organisational policies that are in line with the RSPO select all relevant options. |
| Non- S.1 Infonay chilata or Sector (es - Diagram Sector 1.1 Release C.1.2 C.1.4 V.1.4 V.1. | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and croducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information remation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dation 2 displayed publicly. isplay Publicly cation of Principles & Criteria for all member sectors ated to company's procurement or operations, do you have organisational policies that are in line with the RSPO select all relevant options. |
| Non- infonation Non- infonation in Sect Appli A | line actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and or oducts along the supply chain. e segregated palm oil from approved suppliers Disclosure of Information remation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members oose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dation 2 displayed publicly. Isplay Publicly Cation of Principles & Criteria for all member sectors ated to company's procurement or operations, do you have organisational policies that are in line with the RSPO select all relevant options. |

| 7.1.C Ethical conduct and human rights | |
|--|----------|
| File: POLICY NO 021 ETHICAL TRADING AT Riva Foods Ltd issue 1.pdf Link: | |
| 7.1.D Labour rights | |
| File: POLICY 024 MODERN SLAVE V 001.pdf Link: | |
| 7.1.E Stakeholder engagement | |
| File: Link: | |
| 7.1.F None of the above. Please explain why. | |
| - | |
| 7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the up RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in? | otake of |
| <u> </u> | |
| . Greenhouse Gas (GHG) Footprint | |
| 8.1 Are you currently reporting any GHG footprint? | |
| No | |
| | |
| 8.1.1 Please upload your publicly available GHG report | |
| File: | |
| 8.1.1.1 OR please insert the URL to the GHG section of your corporate website. | |
| | |
| Link: | |
| 8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans you have to calculate your GHG footprint. | may |
| not previously a customer requirement | |
| 8.3 What methodology are you using to calculate your GHG footprint? | |
| n/a | |
| . Support for Oil Palm Smallholders | |
| | |
| 9.1 Are you currently supporting any oil palm Independent Smallholder groups? | |
| No | |
| 9.2 How are you supporting them? | |
| and the state of t | |
| • | |

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| .2.2 V | hen do you plan to start your support for oil palm Independent Smallholders? |
|--|---|
| | |
| Cha | llenges |
| 10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them? | |
| | ☐ Awareness of RSPO in the market |
| | ☐ Difficulties in the certification process |
| | ☐ Certification of smallholders |
| | ☐ Competition with non-RSPO members |
| | ☐ High costs in achieving or adhering to certification |
| | ☐ Human rights issues |
| | ☐ Insufficient demand for RSPO-certified palm oil |
| | Low usage of palm oil |
| | Reputation of palm oil in the market |
| | Reputation of RSPO in the market |
| | Supply issues |
| | ☐ Traceability issues |
| | ✓ Others |
| ther: | |
| | not a producer of palm oil, it is a component of a raw material |
| e are | |
| e are | not a producer of palm oil, it is a component of a raw material addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to |
| e are | not a producer of palm oil, it is a component of a raw material addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to rm the market for sustainable palm oil in other ways? |
| e are | not a producer of palm oil, it is a component of a raw material addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to rm the market for sustainable palm oil in other ways? |
| e are | not a producer of palm oil, it is a component of a raw material addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to rm the market for sustainable palm oil in other ways? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies |
| e are | addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to the market for sustainable palm oil in other ways? □ Engagement with business partners or consumers on the use of CSPO □ Engagement with government agencies □ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations |
| e are | addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to the market for sustainable palm oil in other ways? □ Engagement with business partners or consumers on the use of CSPO □ Engagement with government agencies □ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations □ Promotion of physical CSPO |
| e are | addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to the market for sustainable palm oil in other ways? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues eg trade workshops industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts |
| e are | addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to the market for sustainable palm oil in other ways? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues eg trade workshops industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support |
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| 0.2 In ransfo | addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to the market for sustainable palm oil in other ways? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues eg trade workshops industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement |