

## Particulars

### About Your Organisation

#### 1.1 Member Name

Dunkin' Brands Group, Inc.

#### 1.2 Membership number

3-0096-17-000-00

#### 1.3 Membership sector

Retailers

#### 1.4 Membership category

Ordinary

#### 1.5 Country

United States

#### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

#### 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- ☐ I own and operate oil palm estate(s) and/or palm oil mill(s)
- ☐ I represent a palm oil Independent Smallholder farmer Group
- ☐ I own and operate independent palm oil mills
- ☐ I own and operate independent palm kernel crushing plants
- ☐ I trade or broker palm oil, palm kernel oil or related products
- ☐ I am a refiner of palm oil or palm kernel oil
- ☐ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- ☐ I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- ☐ I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- ☒ I operate food retail outlets that use palm oil, palm kernel oil or related products
- ☐ I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- ☐ I support the sustainable development of the palm oil industry as a social and human development NGO

## Retailers

### 1. Operational Profile

**1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options that apply to your operations.**

- ☒ Retail - with own brand products
- ☐ Retail - without own brand products
- ☐ Food service providers
- ☐ Retail wholesalers
- ☐ Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

***Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.***

**2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership**

As a 100% franchised, global organization, Dunkin's supply chain is complex. In the U.S., Dunkin' franchisees purchase nearly all of their restaurant supplies from the National DCP, LLC (NDCP), a nonprofit, franchisee-owned and operated cooperative with distribution centers across the country. The NDCP is the exclusive procurement and distribution entity for Dunkin' restaurants in the United States and it sources only from suppliers approved by Inspire Brands.

**2.1.1 In which markets does your company sell goods with palm oil and oil palm products?**

Europe, North America, India, Rest of the World

**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

**2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products**

Description	Tonnes
Total volume of crude palm oil (tonnes)	12982.0
Total volume of crude palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.0
Total	12982

**2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	-
Palm kernel oil-based derivatives and fractions	-

**2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions. In cases where sales distribution data is not available, members may use manufacturing regions as a proxy for regional usage of certified volumes.**

Countries/Regions	Percentage
Europe	10.0
North America	60.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	1.0
Latin America	0.0
Africa	0.0
Rest of World	29.0

**2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	9929.0	0.0	0.0	0.0
Segregated (SG)	437.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	10366.0	0.0	0.0	0.0

**2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based**

Description	Percentage
Certified Palm oil-based derivatives and fractions	-
Certified Palm kernel oil-based derivatives and fractions	-

**2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:**

79.85%

**2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.**

We have plans in place to increase the use of mass balance within the scope of our Guidelines for Sourcing Palm Oil. In addition, a number of our international markets are currently using certified palm-oil. We are working to finalize those volumes by the end of 2021.

2.6 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question RT.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	4.0
North America	73.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	1.0
Latin America	0.0
Africa	0.0
Rest of World	22.0

### 3. TimeBound Plan

**3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2016

**3.1.1 If the previous target year has not been met, please explain why.**

In 2016 we began sourcing Mass Balance for the domestic supply chain.

**3.2 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.**

2021

**3.2.1 If the previous target year has not been met, please explain why.**

2021, we are still working with RSPO to gain supply chain certification and are currently working on verifying our 2020 supply pending updated guidelines being provided by RSPO. The above is based on certified inputs. 100% of the inputs for direct palm oil purchased through NDCP were validated as RSPO certified. Internationally, we are working to validate that we are sourcing 100% sustainably certified direct palm oil.

**3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2021

**3.3.1 If the previous target year has not been met, please explain why.**

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**3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

Global commitments

#### 4. Trademark Use

##### 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

##### 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- ☐ Challenging reputation of palm oil
- ☐ Confusion among end-consumers
- ☐ Costs of changing labels
- ☐ Difficulty of applying for RSPO Trademark
- ☐ Lack of customer demand
- ☐ Limited label space
- ☐ Low consumer awareness
- ☐ Low usage of palm oil
- ☐ Risk of supply disruption
- ☒ Others

Others

At this time we do not have plans to include the RSPO Trademark on our brand products.

## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We continue to work with our franchisees, suppliers, and our partners at Rainforest Alliance and RSPO to continue progress against our palm oil commitments and targets. Like the past few years, we will be surveying and engaging with our suppliers to make sure they can enable Dunkin' to get to our 100% RSPO certified palm oil goal. Throughout this process we will be conducting risk analyses and supporting and measuring progress towards our 2025 key performance metrics. Within our verification work we utilize ArcGIS as a tool to examine palm oil mill risks. This year, we will be performing the verification again and will continue to examine palm oil mill risks in further detail with suppliers. Additionally we will be exploring feasibility of supply chain certification for the NDCP (our closed distribution model system that supplies domestic Dunkin' franchisees). We previously set this as a goal for 2020 but this effort has been delayed due to COVID-19 as many trainings and seminars have been pushed so we hope to complete these trainings in 2021.

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## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

##### 1.1.1 Does the policy cover:

- ☒ No discrimination
- ☒ Wage and working conditions
- ☒ Freedom of association
- ☒ No child labour
- ☒ No harassment
- ☒ No forced or trafficked labour

### Ethical Conduct & Human Rights

#### 1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

##### 1.2.1 Does the policy cover:

- ☒ Recruitment
- ☒ Contractors
- ☒ Sub-Contractors & Third-Party Contractors

### Land Use

#### 1.3 Does your company have a publicly-available Policy covering Land Use?

Yes

##### 1.3.1 Does the policy cover:

- ☒ Free Prior and Informed Consent (FPIC)
- ☒ Compensation

### Occupational Health & Safety

#### 1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

**Climate Change & Greenhouse Gas (GHG)****1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**1.5.1 Does the policy cover:**

- ☒ Identification and assessment of GHG
- ☒ Monitored implementation plan to reduce or minimise GHG emissions

**Complaints & Grievances****1.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

**1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?**

Yes

**Smallholders****1.7 Does your company support oil palm independent smallholder groups?**

No

**1.7.3 Do you have any future plans to support oil palm Independent Smallholders?**

No

**1.7.4 Please explain why you are not planning to support oil palm independent smallholders**

We do not have plans to support independent palm oil smallholders at this time.

### **Sustainable Palm Oil Policy**

**1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?**

Yes

### **Waste Management**

**1.9 Does your company have a waste management plan?**

Yes

### **Water Management**

**1.10 Does your company have a water management plan?**

Yes

### **Energy Use**

**1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?**

Yes

### **RSPO Services and Support**

**1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces**

Yes

### **Shared Responsibility Resourcing**

**1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?**

Yes

## Challenges and Support

**1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?**

- ☐ Awareness of RSPO in the market
- ☒ Difficulties in the certification process
- ☐ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☒ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☐ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☐ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☒ Others

Others

The cost and complexity of supply chain certification. The protocol and process of gaining certification is a challenge with a franchise-based model.

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**1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?**

- ☒ Engagement with business partners or consumers on the use of CSPO
- ☒ Engagement with government agencies
- ☒ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☒ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

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**1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

<https://www.dunkindonuts.com/en/sustainability>

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