

RSPO PRINCIPLES & CRITERIA PUBLIC SUMMARY REPORT ANNUAL SURVEILLANCE ASSESSMENT 4

Malaysia

KLK (S) PINANG POM

Kuala Lumpur Kepong Berhad

2022

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Control Union Certifications

Control Union Certifications is a member of the Control Union – an international inspection and certification body. CUC performs assessments and certification in many agricultural based fields such as FSC, RSPO, and Organic production, Sustainable Textile Production, Organic Exchange, GLOBALGAP, HACCP, BRC, GMP and GTP.

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RSPO Membership Number	8-0025-06-000-00
RSPO Approval Date	12/01/2006
Affiliate Membership	http://www.rspo.org/en/member/339
ASI Accreditation Code RSPO	ASI-ACC-069
ASI date of Accreditation	4 Nov 2019



Table of Contents

PART 1: SCOPE OF THE CERTIFICATION ASSESSMENT AUDIT	4
1.1 COMPANY AND CONTACT DETAILS	4
1.2 RSPO Membership & Certification Details	4
1.3 ANNUAL SURVEILLANCE ASSESSMENT DETAILS	4
1.4 ASSESSMENT TYPE	
1.5 LOCATION OF THE PALM OIL MILL	4
1.6 PALM OIL MILL OUTPUT AND APPROXIMATE TONNAGES CERTIFIED	
1.7 GENERAL DESCRIPTION OF SUPPLY BASE	
1.7.1 Location of the Supply Base	
1.7.2 Scheme Smallholders/Scheme Outgrowers/Independent Smallholde	
the certificate	· ·
1.7.3 Statistics of the Supply Base and Estimated Tonnes of FFB produced	
1.7.4 Non-Certified Tonnage of FFB (outside supplier – Excluded from Cert	
1.7.5 Conservation and HCV Area (Ha)	
1.7.6 Percentage of Planted Oil Palm by different Age Ranges	
1.7.7 Calculation of the Number of Production Units (N) to Sample for the	
1.8 PROGRESS OF ASSOCIATED SMALLHOLDERS OR OUT-GROWERS, IF APPLICABLE TO THIS A	
1.9 PREVIOUS LAND USERS, IF APPLICABLE TO THIS ASSESSMENT	
1.10 OUTSOURCED ACTIVITIES / CONTRACTORS	
KLC TRANSPORT	
CPO TRANSPORTER	
PINANG PALM OIL MILL	
1.11 LOCATION MAP FOR THIS CERTIFICATION UNIT (SEE APPENDIX 1)	
PART 2: MULTIPLE MANAGEMENT UNITS	
2.1 SUMMARY OF MULTIPLE MANAGEMENT UNIT	
2.2 REQUIREMENT OF UNCERTIFIED MANAGEMENT UNITS	9
2.3 SUMMARY OF THE FINDINGS FOR MULTIPLE MANAGEMENT UNIT	19
2.4 MULTIPLE MANAGEMENT UNIT AUDIT AGENDA	19
PART 3: AUDIT PROCESS	20
3.1 ABOUT THE CERTIFICATION BODY	20
3.2 AUDIT TEAM	
3.2.1 Qualifications of the Lead Auditor	
3.2.2 Qualifications of the Assessment Team members	
3.3 AUDIT METHODOLOGY	
3.3.1 General Overview	
3.3.2 Assessment agenda for this Audit	
PART 4 ASSESSMENT FINDINGS	25
4.1 LEAD ASSESSOR'S SUMMARY AND RECOMMENDATION FOR CERTIFICATION	25
4.2 SUMMARY OF THE FINDINGS BY PRINCIPLES AND CRITERIA	
Principle 1: Behave ethically and transparently	
Principle 2: Operate legally and respect rights	
Principle 3: Optimise productivity, efficiency, positive impacts and resilience	
Supply Chain Requirements for Mills	
Principle 4: Respect community and human rights and deliver benefits	
Principle 5: Support smallholder inclusion	
Principle 6: Respect workers' rights and conditions	
Principle 7: Protect, conserve and enhance ecosystem and environment	
4.3 Non-conformity Raised During this Audit and Any from the Previous Year, ii	
4.3.1 Non-Conformities Identified during this Audit	
4.3.2 Non-Conformity Identified during the last ASA, not applicable for MA	
RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021	Page 2 of 173
NOT OF C-DOINI-NEFON LIFUT (DID) MOD ZUZI	F dgC Z UI 1/3



No	NON CRITICAL NC'S WERE RAISED DURING THE LAST AUDIT	157
	4.3.3 Opportunity for Improvements Raised During this Audit	157
	ISSUES THAT WERE RAISED DURING THE STAKEHOLDER CONSULTATION, IF ANY	
RSPO	PRINCIPLE	158
STAKE	HOLDER COMMENT	158
CUC R	RESPONSE	158
PART	5: RSPO SUPPLY CHAIN CERTIFICATION	162
5.1	POM Included In The Scope Of The Audit	162
5.2	CONFIRMATION OF THE COMPANY'S SUMMARY OF ANNUAL CERTIFIED VOLUME OF RSPO CERTIFIED	PALM OIL AND
PAL	M KERNEL OVER A SPECIFIED PERIOD.	162
5.3	MONTHLY RECORDS OF CERTIFIED AND UNCERTIFIED FFB RECEIVED SINCE THE LAST AUDIT – 12 MONT	HS BACK IN CASE OF
MA	IN ASSESSMENT, IT SHALL BE THE LAST 12 MONTH FIGURE.	
5.4		
5.5	RECORDS OF CERTIFIED CPO & PK SOLD UNDER CREDIT TO BUYERS SINCE THE LAST AUDIT, IF ANY – 13	2 MONTHS BACK
5.6 BAC	RECORDS OF CERTIFIED CPO & PK SOLD UNDER UTZ PALMTRACE TO BUYERS SINCE THE LAST AUDIT, I 163	F Any – 12 Months
PART	6: CERTIFIED ORGANISATION'S ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY	167
6.1	DATE OF NEXT ASA	167
6.2	DATE FOR CLOSURE OF NON-CONFORMITIES	167
6.3	SIGNING BY THE CLIENT	167
6.4	SIGNING BY THE LEAD AUDITOR	167
6.5	SIGNING BY THE CERTIFIER	167
PART	7: APPENDICIES	168
Арг	PENDIX 1: LOCATION MAP FOR THIS CERTIFICATION UNIT	168
Арг	PENDIX 2: SUMMARY OF GHG EMISSIONS	169
Арг	PENDIX 3: GHG ASSESSMENT FOR NEW PLANTINGS	171
		171
APF	PENDIX 4: LIST OF ABBREVIATIONS	171



PART 1: SCOPE OF THE CERTIFICATION ASSESSMENT AUDIT

1.1 Company and Contact Details				
Company Name:	Kuala Lumpur Kepong Berhad			
Business Address:	KL-Kepong (Sabah) Sdn. Bhd., Batu 42, Jalan Tawau-Semporna, Beg Berkunci			
	No. 3, 91009 Tawau, Sabah			
Contact Person:	Mr Sin Chuan Eng			
Office Telephone:	+60127621582			
E-Mail:	ce.sin@klk.com.my			
Web Site:	www.klk.com.my			
Other Certifications Held:	ISCC			

1.2 RSPO Membership & Certi	1.2 RSPO Membership & Certification Details				
RSPO Membership Number:	1-0014-04-000-00				
Registered Client Name:	Kuala Lumpur Kepong Berhad				
Certificate Number:	CU-RSPO-808656				
Start Date Of Certificate:	04/03/2019				
End Date Of Certificate:	03/03/2024				
Date Of Original Certification:	04/03/2009				
Scope:	Certification of the Palm Oil Mill and Supply Bases				
Type Of Certification:	Single site ⊠				
	Multi sites				
Duration Of Certificate:	5 Years from date of certification				

1.3 Annual Surveillance Assessment Details			
Dates Of This Audit:	5 th – 9 th December 2022		
Audit Number:	ASA 04		

1.4 Assessment Type

This is a RSPO Principles & Criteria (RSPO P&C 2018) Compliance assessment of KLK (S) MILL 2 POM and its respective supply bases as listed in this report below as per National Interpretation MYNI 2019 of RSPO Principles and Criteria for the Production of Sustainable Palm Oil 2018 Endorsed by RSPO Executive Board and adopted at the 15th Annual General Assembly by RSPO Members on 15 November 2018.

1.5 Location of the Palm Oil Mill

PRU	Name Palm Oil Mill	Mill Capacity	Location	GPS Reference	
	(POM)	MT/Hour	Address	Longitude (E/S)	Latitude (N/S)
POM 1	KLK (S) PINANG MILL	45	Mile 45, Tawau – Semporna Highway,	118.27819E	4.45041N
POW 1	KLK (3) FINANG WILL	43	91009 Tawau, Sabah.	110.27019L	4.43041N

1.6 Palm Oil Mill Output and Approximate Tonnages Certified

If the Mill is receiving FFB from uncertified supply bases outside the audit scope, such uncertified sources is highlighted under the following sections as seen applicable:

- a. PART 1, Section 1.7 General Description of Supply Base,
- b. PART 2: Partial Certification, Section 2.4 Uncertified Units or Holdings,
- c. PART 5: RSPO Supply Chain Certification of this report

Projected Production from the last 12 Months (MT) (Oct'21 to Sep'22) Actual Production for this Audit Year 2020/2021 (MT) (Oct'21 to Sep'22) Projected 12 Months (MT)
Forecast Volume in this Report
(Oct'22 – Sep'23)

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 4 of 173



FFB	СРО	PK	FFB	СРО	PK	FFB	СРО	PK
	POM 1: Pinang POM							
199,060								

Note: refer to part 5.2 for Palmtrace certified volume

Note 2: the projected volume from the last 12 months and actual volume refer to production related information before certification for main assessment

Note 3: in cases of only plantations (without mill), projected CSPO and CSPK is based on standard OER and KER.

1.7 General Description of Supply Base

Pinang POM receive from 4 Supply based: Estate Pinang, Estate Jatika, Estate Pangeran and Estate Sigalong. All estates are owned by KLK and no FFB is sourced from independent suppliers

1.7.1	Location of the	Supply Base							
OPP	Oil Palm Plantation	Location	GPS reference Longitude Latitude (E/S) (N/S)		Location GPS reference Area Summary			ea Summary (I	Ha)
OPP	Name	Address			Mature	Planted	Total		
	POM 1: Pinang POM								
OPP 1	Ladang Pinang	Mile 45, Jalan Tawau – Semporna	118.27103	4.43266	2,295	2,328	2,420		
OPP 2	Ladang Pangeran	Mile 45, Jalan Tawau – Semporna	118.26775	4.44199	2,571	2,604	2,855		
OPP 3	Ladang Jatika	Mile 42, Jalan Tawau – Semporna	118.29094	4.55800	2,568	3,201	3,508		
OPP 4	Ladang Sigalong	Mile 45, Jalan Tawau – Semporna	118.29792	4.44597	1,942	2,770	2,864		
	TOTAL					10,903	11,647		

1.7.2 Scheme Smallholders/Scheme Outgrowers/Inccertificate	Scheme Smallholders/Scheme Outgrowers/Independent Smallholders/Outgrowers included in the certificate				
Туре	Presence	Number			
Scheme Smallholders	Yes 🗌 No 🖂				
Scheme Outgrowers	Yes 🗌 No 🖂				
Independent Smallholders	Yes 🗌 No 🖂				
Independent Outgrowers	Yes 🗌 No 🛚				

1.7.3	Statistics of the Supply Base and Estimated Tonnes of FFB produced per year						
OPP	Oil Palm Plantation Projected FFB/Year (MT) Planting Years Cycle (Years)						
OPP 1	Ldg. Pinang	52,685	1997 - 2018	30 max			
OPP 2	Ldg. Pangeran	56,676	2004 - 2014	30 max			
OPP 3	Ldg. Jatika	51,308	1992 - 2021	30 max			
OPP 4	Ldg. Sigalong	38,391	1993 - 2022	30 max			
	TOTAL	199,060					

1.7.4 Non-Certified Tonnage of FFB (outside supplier – Excluded from Certificate)						
		Tonnage / Year				
Independent FFB Supplier	Projected Production from the last 12 Months (MT)	Actual Production for this Audit Year	Projected 12 Months (MT) Forecast Volume in this Report			
N/A						



1.7.5	Conservation and HCV Area (Ha)			
ОРР	Oil Palm Plantation	Conservation Area (Ha)	HCV Area (Ha)	* HCV part of Conservation
OPP 1	Ldg. Pinang	76	32	Yes
OPP 2	Ldg. Pangeran	185	45	Yes
OPP 3	Ldg. Jatika	259	102	Yes
OPP 4	Ldg. Sigalong	78	59	Yes
	TOTAL	598	292	

1.7.6 Percentage of Planted Oil Palm by different Age Ranges								
		Planting Years by 5 year Ranges						
OPP	1991 –	1996-	2001 -	2006 –	2011 –	2016-	2021-	Total
	1995	2000	2005	2010	2015	2020	2022	
Ldg. Pinang	0	1.09	20.17	43.70	23.88	11.15	0	100
Ldg. Pangeran	0	0	18.94	43.29	37.77	0	0	100
Ldg. Jatika	3.95	19.74	7.99	0	25.73	36.32	6.27	100
Ldg. Sigalong	5.75	49.65	0	0	7.45	18.00	19.14	100

1.7.7 Calculation of the Number of Production Units (N) to Sample for the Mill

Where sampling is required for a certification assessment, the sampling design shall include every mill and be based on a minimum sample of x estates, where x = (Vy) x (z), where y is the number of estates and where z is the multiplier defined by the risk assessment. A 'risk level' shall be set at:

Level 1 - low risk (multiplier of 0.8)

Level 2 - medium risk (multiplier of 1.2)

Level 3 - high risk (multiplier of 2)

The result always to be rounded "up" to the next whole integer. Sampling will be done where there are more than four estates or associated smallholders, otherwise all estates must be visited as part of the assessment.

Owned estates (Y)	$N = (VY) \times (z)$	Smallholders/outgrowers (S)	$N = (VS) \times (z)$		
4	4				
Explanation as to the selection of estates sampled					

All 4 unit has been visited. No sampling required.

1.8 Progress of associated Smallholders or Out-growers, if applicable to this assessment

Progress of associated Smallholders or Out-growers towards Compliance with relevant Standards - the mill shall develop and implement a plan to ensure that 100% of scheme smallholders and scheme outgrowers are compliant with the standard within three years of the mill's initial certification.

No smallholders or outgrowers in adjacent or neighboring area of Pinang Plantation Complex.

**In monitoring compliance with this timeline, an observation shall be raised after one year where 100% of the scheme smallholders and scheme outgrowers are not in compliance, a minor NC after two years, and a major NC if this requirement is not met after three years.

1.9 Previous land users, if applicable to this assessment						
Section	Requirement	Yes/No	If "Yes"	If "No"	Findings	
1.9.1	Are there any areas which were previously owned by other users and/or are subject to customary rights of local communities and indigenous peoples?	NO	Go to 1.9.2	Section 1.9 is N/A	Land belong to Sabah state government that being lease to KLK Kepong Sabah.	
1.9.2	Are list of previous land owners and contact details available?		Please fill up table below	-	Land Belong to Sabah State Government land.	

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 6 of 173



1.9.3	Were all the acquisitions done with a	-	-	Not applicable
	proper FPIC?			
1.9.4	Are there any acquisition agreements	-	-	Not applicable
	available?			
1.9.5	Were the acquisition agreements	-	-	Not applicable
	complied with?			

List of previous land owners						
OPP	Name	Year of acquisition	Contact details			
All Estates	Kalumpang Development Sdn. Bhd	23.11.2009	- (Not existed anymore)			

Note: contact details of previous landowners and consultation status under annex 5. All previous landowners were sampled, unless unreachable.

1.10 Outsourced Activities / Contractors

The outsourced activities or contractors are third parties activities that fall inside the scope of certification.

Contractor Name	Type of Outsourced Activity	Location of Activity
Syarikat Kekal Unggul	Contractor	Jatika estate, Pangeran Estate
Foo Cheng Co	Contractor	Sigalong estate
KLC Transport	CPO Transporter	Pinang Palm Oil Mill

1.11 Location Map for this Certification Unit (See Appendix 1)

PART 2: MULTIPLE MANAGEMENT UNITS

Organizations that have multiple management units, and/or a majority holding in and/or management control of more than one autonomous company growing oil palm, will be permitted to certify individual management units and/or subsidiary companies under certain conditions. A majority shareholding is defined as the largest shareholding; where the largest shareholdings are equal (e.g. 50/50) this applies to the organization that has management control.

2.1 St	1 Summary of Multiple Management Unit				
Section	Requirement	Findings and any action required	Compliance		
2.1.1	RSPO membership: The parent organization or one of its majority owned and/or managed subsidiaries is a member of the RSPO.	Yes, the parent organization is a member of the RSPO Kuala Lumpur Kepong Berhad (RSPO Membership: 1-0014-04-000-00)	Yes		
2.1.2	Time-bound plan: A time-bound plan for certifying all its management units and/or entities, including the units where the organization has management control and no or minor shareholding, is submitted to the CB during the initial certification audit. The time-bound plan should contain a current list of all estates and mills	The latest update of the Time Bound Plan was submitted to RSPO and approved on the 15 th November 2022. TBP covers all oil palm cultivation and milling operations under KLK based in Malaysia, Indonesia and Liberia and last updated on 15-11-22.	Yes		
2.1.3	Does all estates and mill are certified within five years after obtaining RSPO membership? As a minimum, all estates and mills shall be certified within five years after obtaining RSPO membership. Any new acquisitions shall be certified within a three-year timeframe. Any deviations from these maximum periods requires approval by the RSPO Secretariat	Several deviations noted in Indonesia as well as Liberia where the period to be certified has exceeded the maximum periods specified. KLK has notified on the revised TBP from RSPO secretariat and was approved on the 15 th November	Yes		

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 7 of 173



		2022 on the deviations from the	
		maximum timelines specified.	
2.1.4	What is the progress of the time bound plan? Progress towards this plan shall be verified and	Timely progress on the certification of the areas except for those	Yes
	reported on in subsequent annual surveillance audits by the CB. Where the CB conducting the surveillance audit is different from the CB which	identified as 'Not Certified' in the TBP below	
	first accepted the time-bound plan, the later CB shall accept the appropriateness of the time-	KLK has notified on the revised TBP from RSPO secretariat and was	
	bound plan at the moment of first involvement and shall only check continued appropriateness;	approved on the 15th November 2022 on the deviations from the	
		maximum timelines specified.	
2.1.5	Any revision to the time-bound plan? If there is any revision to the time-bound plan or to the circumstances of the company shall cause the time-bound plan to be reviewed by the CB.	TBP covers all oil palm cultivation and milling operations by KLK in Malaysia, Indonesia, and Liberia.	Yes
	Changes to the time-bound plan are permitted only where the organization can demonstrate to	Revision of the TBP is as such:	
	the CB that they are justified. The requirements will also apply to any newly acquired subsidiary	Unit: LFPI, Butaw Estate. Plan to certify: N/A	
	from the moment that the company is legally registered with the local notary or chamber of commerce (or equivalent)	Justification: Approval from the government of Liberia has been obtained, and the sales of this estate has been completed. It is no longer under our management.	
		Unit: Kebun Anugerah Surya Mandiri Plan to Certify: N/A Justification: PT ASM has surrendered back its HGU to the government of Indonesia. It is currently at the tail end of liquidation Process	
		Unit: Kebun Putra Bongan Jaya Plan to Certify: 2025 Justification: Unit have yet to obtain its HGU.	
		Unit: Kebun Bumi Makmur Sejahtera Jaya Plan to Certify: 2025 Justification: Unit have yet to obtain its HGU.	
		Unit: Kebun Menteng Jaya Sawit Perdana Plan to Certify: 2025 Justification: Unit have yet to obtain its HGU.	
		TBP has been last updated as below inclusive of the new acquisitions.	



**Where there are isolated lapses in implementation of a time-bound plan, a minor non-compliance shall be raised. Where there is evidence of fundamental failure to proceed with implementation of the plan, a major non-compliance shall be raised

2.2 R	.2 Requirement of Uncertified Management Units					
NOTE:	Companies may demonstrate comp	oliance by clear evidence of a self-audit (i.e. an interna	al audit for all			
	subsidiaries, estates and Palm Oil N	,				
Section	Requirement	Findings and any action required	Compliance			
2.2.1	Is there any replacement of primary forest? No replacement of primary forest or any area required to maintain or enhance HCVs in accordance with RSPO P&C criterion 7.12. Any new plantings since January 1st 2010 shall comply with the RSPO New Planting Procedure (NPP). For each new planting development, compliance with the NPP shall be verified by an RSPO accredited CB	Noted that there are land clearing done in PT Menteng Jaya Sawit Perdana prior to HCV assessment (2010. Thus, RSPO RaCP applies. https://www.rspo.org/certification/remediation-and-compensation/racp-tracker KLK's concept note and compensation plan has been approved in 2018 and 2019 respectively. HCSA report complete for peer review as link; http://highcarbonstock.org/wp-content/uploads/2019/05/HCSA-Report-PTMJSP-070519 compressed.pdf PT Putra Bongan Jaya, HCV assessment was conducted prior to development. Previous owner Rea Kaltim. Noted that the first submission 5 Sept 2019 (unsatisfactory), first re-submission 20 March 2020 (unsatisfactory) and second re-submission 15 July 2020 (unsatisfactory)	Yes			
		https://hcvnetwork.org/reports/laporan-kajian-hcv-hcs-terpadu-pt-putra-bongan-jaya-kabupaten-kutai-barat-kalimantan-timur-indonesia-versi-1-0/ NPP conversion of existing agricultural land for Kemasul Estate and Kuala, a new planting area located in Kuala Gris Estate which is located in Kuala Krai District, Kelantan State and Kemasul Estate which is located in Bera District, Pahang State. Both New Planting area is in Malaysia refer as link. https://rspo.org/certification/new-planting-procedure/public-consultations/kuala-gris-and-kemasul-estate-kuala-lumpur-kepong KLK Berhad has established Sustainability Policy that focuses on no deforestation, protect of peat				
		areas, driving of positive socioeconomic impact for people and communities, traceability and continuous stakeholder engagement.				
2.2.2	Is there any land conflict? If any, are they being resolved through a mutually agreed process, such as the RSPO Complaints System or Dispute Settlement Facility, in accordance	The company has developed Group Employee Grievance Redressal Policy. The policy was applicable to all level of employees of KLK group. The objective of the policy is to provide a formal and transparent platform for its employees to air their grievance, complaints and report. The methods of raising complaints are channel to	Yes			

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 9 of 173



	with RSPO P&C criteria 4.4, 4.5, 4.6, and 4.7?	various such as via hotline number at +605 2408000, email or by post to head quarter office. The written grievance also can be dropped in the	
		suggestion box available at the respective office. The company will take all necessary steps to	
		protect the identity of the complainant and/or victim of sensitive cases.	
		https://www.klk.com.my/wp- content/uploads/2019/05/KLK-Group-Employee- Grievance-Redressal-Policy 29May2019FINAL- 1.pdf	
		The company has also established a whistleblowing policy and report shall be made through options given as such above.	
		There is no land conflict in uncertified area also no complain or conflict observed in the RSPO Complains System.	
		The internal assessment checklist for uncertified areas were observed and it is confirmed that there were no land conflicts.	
2.2.3	Is there any labour dispute? If any, are they being resolved through a mutually agreed process, in accordance with RSPO P&C criterion 4.2?	Employee Grievance Procedure was in place in all of KLK's OC, a Group Employee Grievance Redressal Policy was introduced and fine-tuned to make grievance-raising more accessible to all levels, from the grassroots to senior management. Refer to Grievance Against KLK Group — updated on November 2022. https://www.klk.com.my/sustainability/grievance/	Yes
		The internal assessment checklist for uncertified areas were observed and it is confirmed that there were no labour disputes.	
2.2.4	Is there any Legal non- compliance? If any, is it being addressed through measures consistent with	No stakeholder comments or complaints received and there are no reports of legal disputes at the time of reporting.	Yes
	the requirements of RSPO P&C criterion 2.1?	Legal compliance has been assessed based on internal assessment. The internal assessment checklist (for partial certification) has been observed for PT Bumi Makmur Sekahtera Jaya, PT Karya Bakti Sejahtera Agrotama, PT Menteng Jaya Sawit Perdana, PT Prima Alumga, PT Prima Bahagia Permai, PT Sinergi Agro Industri, PT Pinang Witmas	
		Sejati, PT Tekukur Indah.	

^{**}CBs shall assess compliance with these rules at each assessment of any of the applicable management units. Assessment of compliance with requirements above by the CB based on self-declarations only by the company, with no other supporting documentation, shall not be acceptable.



TIME BOU	TIME BOUND PLAN FORECAST FOR RSPO CERTIFICATION OF ALL PALM OIL MILLS & SUPPLY BASES				
Palm Oil Mill	Country	Supply Bases (estates, plantations, associations)	Targeted RSPO Certification Year	Current Certification Status as per this Audit	
Refer to next page format					



Region	Name of the Unit of Certification (UoC)	Country	Name of the Mills and Supply Bases	Certification Status (Certified / Not certified)	Plan Year for Certification	Actual Certification Year
	Liberian Palm Developments		Palm Bay POM	Not Certified	2023	
	Ltd - Palm Bay POM		Palm Bay Estate	Not Certified	2023	
Liberia	LFPI, Butaw Estate	Liberia	Butaw Estate	Not Certified	2023	Not Applicable. Unit has been sold
			Berau POM		2019	2019
	PT. Hutan Hijau Mas- Berau	au	Kebun Hutan Hijau Mas	Certified		
	POM		Kebun Malindomas Perkebunan			
			Koperasi Perkebunan Sawit Mitra Jaya	Certified	2022	2022
			Jabon POM	C	2017	2047
	PT. Jabontara Eka Karsa- Jabon Indonesia POM		Kebun Jabontara Eka Karsa	Certified	2017	2017
KALTIM		Kebun Anugrah Surya Mandiri	Not Certified	Not applicable (in the process of liquidation)		
			Koperasi Harapan Sejahtera Bersama	Certified	2022	2022
			Koperasi Tani dan Nelayan Batu Putih Rimba Perkasa	Certified	2022	2022
			Segah POM	Certified	2022	
	PT. Satu Sembilan Delapan-		Kebun Satu Sembilan Delapan		2022	2022
	Segah POM		Koperasi Perkebunan Sawit Gunung Sari Mandiri		2022	

Page 12 of 173



		Koperasi Sawit Mekar Sejahtera		7	
		Koperasi Perkebunan Sawit			
		Labasari			
		Koperasi Mitra Mandiri			
		Koperasi Hidup Bersama			
		Kebun Tekukur Indah	Not Certified	2025	-
	PT. Putra Bongan Jaya- PBJ	PBJ POM	Certified	2022	2022
	POM	Kebun Putra Bongan Jaya	Certified	2022	2022
		Certified HGU area. Non certified is the Izin Lokasi	Not Certified	2025	-
	PT. Sinergi Agro Industri- Sinergi POM Potential Racp and Sanction	Sinergi POM			
		Kebun Pertama			
		Kebun Belidan	Not Certified		
		Kebun Manubar		2024	-
		Kebun Multi			
		Kebun Karya			
		Kebun Bakti			
		IPS POM	Not Certified	2024	
	PT. Indonesia Plantation Sinergi- IPS POM	Kebun Kaliorang			
	Sinergi- IPS POM Potential RaCP	Kebun Mengenai			-
	r oterrain naci	Kebun KM 08			
		Prima POM	Not Certified 2024		
	PT. Prima Bahagia Permai-	Kebun Prima			-
KALTARA		Kebun Bahagia		2024	
		Kebun Permai 1			
		Kebun Permai 2			
DIALL	PT. Adei Plantation & Industry-	Mandau POM	Contified	2012	2012
RIAU	Mandau POM	Kebun Mandau	Certified	2012	2012

Page 13 of 173



	PT. Adei Plantation & Industry- Nilo POM 1	
	PT. Adei Plantation & Industry- Nilo POM 2	
	PT. Sekarbumi Alamlestari- Tapung Kanan POM	
BELITUNG	PT. Steelindo Wahana Perkasa- SWP POM	
	PT. Parit Sembada- Parit Sembada POM	
KALTENG	PT. Karya Makmur Abadi- KMA POM	

Scheme smallholders	Not Certified	2025	-	
Nilo POM 1		2024		
Koperasi Petani Sejahtera	Certified	2025	certified in 2022	
Koperasi Karya Mitra		2025	2022	
Nilo POM 2				
Kebun Nilo Timur			2014	
Kebun Nilo Barat				
Ladang Mutiara	Certified	-	2019	
Koperasi Sumber Rezeki				
Koperasi Pekantua Jaya			2018	
Koperasi Teluk Makmur				
Tapung Kanan POM	0 1:0 1		2042	
Kebun Sekarbumi Alamlestari	Certified	-	2013	
SWP POM				
Kebun Steelindo Wahana	Certified	2015	2015	
Perkasa				
Kebun Bumi Makmur Sejahtera Jaya	Not Certified	2025	-	
Scheme smallholders	Not Certified	2025	-	
Parit Sembada POM			2016	
Kebun Parit Sembada	Certified	-	2016	
Kebun Alam Karya Sejahtera			2019	
Scheme smallholders	Not Certified	2025	-	
KMA POM				
Kebun Karya Makmur Abadi (KMA)	Certified	2019	2019	
Scheme smallholders	Not Certified	2025		
MAP POM	Certified	2019	2019	



			Changkat Chermin POM	Certified	2013	2013
			Buntar Estate			
MALAYSIA		WALTION	Subur Estate	Certified		
PENINSULAR	Kuala Lumpur Kepong Berhad - Batu Lintang POM	MALAYSIA	Batu Lintang Estate*		2013	2013
	Kuala Lumpur Konong Barbad		Pelam Estate*			
			Batu Lintang POM			
<u></u>	INO FOIVI YELJ		Kebun Ceria			
LAMPUNG	PT. Plantation Prima Alumga- No POM yet)		Kebun Bintang	Not Certified	2024	-
	DT. Diametrian Drives Alexand		Kebun Anugerah		2024	
			Kebun Grik			
	POM		Kebun Pangkor	Not Certified		-
SELATAN	PT. Pinang Witmas Sejati- PWS		Kebun Pasir Salak			
SUMATERA	ERA		PWS POM	Certified		
			Kebun Maryke			
	Kepong- Tg Keliling POM		Kebun Tanjung Keliling			2017
	PT. Langkat Nusantara		Kebun Bukit Lawang		-	
			Kebun Bekiun			
UTARA			Tanjung Keliling POM			2020
SUMATERA			Kebun Tanjung Beringin			2020
	Kepong- Stabat POM		Kebun Padang Brahrang			
	PT. Langkat Nusantara		Kebun Gohor Lama	Certified	_	2017
			Kebun Basilam			
			Stabat POM			
	POM		Perdana - Potential Racp and sanction	Not Certified	2025	-
	PT. Mulia Agro Permai- MAP		(MAP) Kebun Menteng Jaya Sawit			
			Kebun Mulia Agro Permai			

Page 15 of 173



	Lekir Estate			
	Changkat Chermin Estate			
	Raja Hitam Estate			
Kuala Lumpur Kepong Berhad -	Glenealy Estate*			
Changkat Chermin POM	Serapoh Estate*			
	Kuala Kangsar Estate*			
	Allagar Estate			
Kuala Lumpur Kepong Berhad -	Tuan Mee POM	2 110 1		2212
Tuan Mee POM	Tuan Mee Estate	Certified	-	2013
	Tanjong Malim POM			
Kuala Lumpur Kepong Berhad -	Changkat Asa Estate*			
Tanjong Malim POM	Kerling Estate*	Certified	-	2013
	Sg Gapi Estate			
	Jeram Padang POM	Certified		
	Ayer Hitam Estate			
	Batang Jelai Estate*			
	Jeram Padang Estate*			
	Kombok Estate*			
Kuala Lumpur Kepong Berhad - Jeram Padang POM	Ulu Pedas Estate*		-	2013
Jerani Padang Polvi	Gg Pertanian Estate			
	Sg Kawang Estate*			
	Renjok Estate*			
	Tuan Estate*			
	Kemasul Estate*			
	Kuala Pertang POM	0.005.1		
Kuala Lumpur Kepong Berhad -	Kerilla Estate*			2014
Kuala Pertang POM	Pasir Gajah Estate	Certified	_	2014
	Sg Sokor Estate*			



		Kuala Gris Estate*			2020
		Kekayaan POM			
		Landak Estate			
		Kekayaan Estate			
		Voules Estate*			
		Sg Penggeli Estate			
	Kuala Lumpur Kepong Berhad -	New Pogoh Estate*	Certified	-	2011
	Kekayaan POM	Fraser Estate			
		Paloh Estate			
		Sg Bekok Estate			
		Ban Heng Estate			
		See Sun Estate			
	Kuala Lumpur Kepong Berhad - Pinang POM	Pinang POM	Certified		
		Jatika Estate			
		Sigalong Estate			2000
		Pangeran Estate		-	2009
		Pinang Estate			
		Mill II			
		Pang Burong Estate			
SABAH	Kuala Lumpur Kepong Berhad - Mill 2	Sri Kunak Estate	Certified		2009
	IVIII Z	Tundong Estate	Certified	-	2009
		Ringlet Estate			
		Mill I	Certified	-	2020
		Bornion POM			
	Kuala Lumpur Kepong Berhad -	Bornion Estate	0		2010
	Bornion POM	Segar Usaha Estate	Certified	-	2010
		Lungmanis POM			

Page 17 of 173





	Tungku Estate			
	Bukit Tabin Estate			
Kuala Lumpur Kepong Berhad -	Lungmanis Estate			
Lungmanis POM	Sg Silabukan Estate			
	Rimmer Estate			
	Desa Talisai POM			
	Desa Talisai South Estate			
KLK Sawit Nusantara Berhad -	Desa Talisai North Estate	Not Certified	2024	-
Desa Talisai POM	Sijas Estate			
	Meliau Estate			
	Sabang POM 1	Not Certified 2024		
KLK Sawit Nusantara Berhad -	Sg. Sabang Estate		2024	
Sabang POM 1	Berakan Maju Estate		2024	-
	Excellent Challenger-1 Estate			
	Sabang POM 2			
KLK Sawit Nusantara Berhad -	Excellent Challenger 2 Estate	Not Certified	2024	-
Sabang POM 2	Rakanan Jaya North Estate			
	Minat Teguh POM			
KLK Sawit Nusantara Berhad -	Rakanan Jaya South Estate	Not Certified 2024	2024	-
Minat Teguh POM	Minat Teguh Estate			



With reference to time bound p	With reference to time bound plan, the following issues were reviewed openly with the Control Union audit		
team during the assessment and which may be in conflict with the rules for partial certification, if applicable			
Name of Mill or Plantation	Name of Mill or Plantation *Area of concern (See examples below)		
NA NA			

2.3 Summary of the findings for Multiple Management Unit

The audit team assessed compliance with the above requirements during this audit. Failure to address any non-compliance identified may lead to certification suspension.

The multiple management units of Kuala Lumpur Kepong Berhad (RSPO Membership: 1-0014-04-000-00) were found to be compliance with the requirements of RSPO P&C Certification Systems 2020, Section 5.5; Minimum requirements for multiple management units, and should enable them to continue with RSPO Certification.

The MMU audit could not be conducted in 2021 due to ongoing revision of KLK's time bound plan which they only were able to finalise and submit to RSPO in 2022. The TBP approval from RSPO was made on the 15th of November 2022.

2.4 Multi	<mark>ple Management l</mark>	Jnit Audit Agenda
Date	Location	Agenda
30-07-20	Remote	10:00 – 10:30
	(MS Teams)	- Opening meeting
		10:30 – 15:30
		- Document review, Interviews with respect to verification of section 4.5 of the
		RSPO Systems 2017
		15.30 – 16.00
		Interim closing meeting
28-10-22	Remote	10:00 – 10:30
	(MS Teams)	Opening meeting
		10:30 – 15:30
		Document review, Interviews with respect to verification of section 5.5 of the
		RSPO Systems 2020
		15.30 – 16.00
		Interim closing meeting
19-05-22	Desk Review of	-
	the approved	
	ТВР	



PART 3: AUDIT PROCESS

3.1 About the Certification Body

Control Union Certifications is a member of the Control Union – an international inspection and certification body. CUC performs assessments and certification in many agricultural based fields such as FSC, RSPO, and Organic production, Sustainable Textile Production, Organic Exchange, GLOBALGAP, HACCP, BRC, GMP and GTP.

Control Union (Malaysia) Sdn Bhd is accredited for RSPO (ASI-ACC-069) for the scope of P&C (Single Site & Group) and SCCS worldwide and accredited by Department of Standards Malaysia (DSM) for ISO 17021, ISO 9001, ISO 14001, and MSPO. When requested, a copy of accredited certificates can be obtained from CUC.

3.2 Audit Team		
Role	Name	Audit Criteria
Lead auditor	Fadly Ahmad	RSPO SCC, 3.1.1-3.3.3,
		3.6.1-3.8.17, 5, 6.7,
		7.1.1-7.2.11, 7.4.1-7.6.3,
		7.10.1-7.10.3
Transparency and	Yugeswaran Muthaiah	1.1.1-1.2, 3.4,3.5.1-
Social		3.5.2, 4.1.1-4.3.1, 6.1.1-
		6.6.2,
Legal &	Afiq Aliyyudin Bin Othman	2.1.1-2.3.2, 3.4, 4.4.1-
Environmental		4.8.4, 7.3.1-7.3.3, 7.7.1-
		7.9.1, 7.11.1-7.12.8

3.2.1 Qualifications of the Lead Auditor	
Requirement	Qualifications
Post-high school/secondary school training in related disciplines, such as agriculture, environmental science or social sciences;	Postgraduate study in Plantation management background and graduated from UiTM Malaysia. Bachelors (Hons) in Plantation Science and Management.
Five years' professional experience in an area of work relevant to the audit (e.g. palm oil management; agriculture, ecology; social science);	Experienced 6 years in oil palm plantation as Assistant Manager and another 6 years in certification body as Auditor and Lead Auditor.
Demonstrable understanding of the RSPO Certification Systems;	Passed RSPO Lead Auditor Course Plus in January 2018. Involved in RSPO and MSPO audit since March 2017 for best practices, environmental and social aspect for various countries that has been conducted in Malaysia, Indonesia, Papua New Guinea and Ivory Coast.
Successful completion of an ISO 19011 auditing course or lead auditor courses for ISO 9000 or ISO 14000;	Successfully completed ISO 14001-2015 LA Course in year 2017. ISO 9001:2015 LA Course in 2020.
Successful completion of an RSPO endorsed P&C lead auditor course;	Completed RSPO Endorsed Lead Auditor Course with David Ogg & Partner in January 2018 and refresher training in 2020
A supervised (by a registered lead auditor) period of training in practical assessments against the RSPO P&C, with a minimum of 15 days' assessment experience in at least three assessments	Has undergo supervised audit against the RSPO P&C standard by the senior auditor of Control Union Malaysia.
Signed code of conduct.	Yes
General knowledge of:	
RSPO P&C standards.	Yes
CUC organizational structure.	Yes
CUC quality systems.	Yes



Lead auditor role.	Yes
Report writing.	Yes
Stakeholder consultation.	Yes
Certification decision process.	Yes
RSPO SCCS program manual.	Yes
CUC filing systems.	Yes
Correct use of RSPO trademarks.	Yes
History and objectives of RSPO.	Yes
CV available.	Yes
Completion of CUC RSPO lead auditor training.	Yes

3.2.2 Qualifications of the	e Assessment Team members	
RSPO Requirement	Team Member Name	Qualifications
	[I = 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Fluent in main local	Yugeswaran Muthaiah	Fluent in Malay and English
languages and English.	Afiq Aliyyudin Bin Othman	Fluent in Malay and English
Successfully completed an RSPO endorsed P&C lead auditor course (for all auditors on the team);	Yugeswaran Muthaiah	Successfully completed certified Lead Auditor Course for MSPO P&C, MSPO SCCS, ISO 9001:2015, ISO 14001:2015, Forest Stewardship Council (FSC) Chain of Custody, Programme for the Endorsement of Forest Certification (PEFC)
"		Chain of Custody and SA8000. Sound knowledge on health and safety aspect and best practices implementation in plantation
	Afiq Aliyyudin Bin Othman	More than 4 years experience working as Lead Auditor with several certification bodies. Attended RSPO P&C LA Course, RSPO SCC LA Course, MSPO Auditor Course, MSPO SCCS Auditor Course, IRCA ISO 9001 LA Course, IRCA ISO 14001 LA Course, PEFC COC Auditor Course and CePSWaM.
Field experience in the palm oil sector	Yugeswaran Muthaiah	Graduated from Universiti Malaysia Terengganu (UMT), majoring in B. Sc. Nautical Science & Maritime Transportation with 7 years working experience in Palm Oil Plantation at Malaysia and Papua New Guinea (PNG). Sound knowledge on health and safety aspect and best practices implementation in plantation
	Afiq Aliyyudin Bin Othman	Bachelor in BSc Marine Technology. Over 4 years experience working as sustainability in charge with a government linked plantation company (HQ & Sarawak Region).
Familiarity with Best Agricultural Practices, and Integrated Pest Management, pesticide and fertilizer use;	Yugeswaran Muthaiah	Graduated from Universiti Malaysia Terengganu (UMT), majoring in B. Sc. Nautical Science & Maritime Transportation with 7 years working experience in Palm Oil Plantation at Malaysia and Papua New Guinea (PNG). Sound knowledge on health and safety aspect and best practices implementation in plantation

Page 21 of 173



Experience in health and safety auditing on the farm/plantation and in processing facilities, for example against the BS OHSAS 18001 Occupational Health and Safety Management standard (note: ISO 45001 has been published and is intended to replace BS OHSAS 18001);	Afiq Aliyyudin Bin Othman	Graduated from Universiti Malaysia Terengganu (UMT), majoring in B. Sc. Nautical Science & Maritime Transportation with 7 years working experience in Palm Oil Plantation at Malaysia and Papua New Guinea (PNG). Successfully completed certified Lead Auditor Course for MSPO P&C, MSPO SCCS, ISO 9001:2015, ISO 14001:2015, Forest Stewardship Council (FSC) Chain of Custody, Programme for the Endorsement of Forest Certification (PEFC) Chain of Custody and SA8000. Sound knowledge on health and safety aspect and best practices implementation in plantation Bachelor in BSc Marine Technology. Over 4 years experience working as sustainability in charge with a government linked plantation company (HQ & Sarawak Region). More than 4 years experience working as Lead Auditor with several certification bodies. Attended RSPO P&C LA Course, RSPO SCC LA Course, MSPO Auditor Course, MSPO SCCS Auditor Course, IRCA ISO 9001 LA Course, IRCA ISO 14001 LA Course, PEFC COC Auditor Course and CePSWaM. Responsible for verification assessment of NDPE IRF, Pepsico Protocol, Nestle Traceability Program, ADM Traceability Protocol, Unilever VDF Protocol, TTM and TTP
Worker welfare issues and social auditing experience, such as experience with the SA8000 Standard or related social or ethical accountability codes;	Yugeswaran Muthaiah	Successfully completed certified Lead Auditor Course for MSPO P&C, MSPO SCCS, ISO 9001:2015, ISO 14001:2015, Forest Stewardship Council (FSC) Chain of Custody, Programme for the Endorsement of Forest Certification (PEFC) Chain of Custody and SA8000
accountability codes,		
Experience in environmental and ecological auditing or	Yugeswaran Muthaiah	She has qualification in ISO 9001, 14001, 45001, SA8000, RSPO P&C 2018, RSPO SCCS, MSPO SCC and MSPO P&C.
assessments, such as experience with High Conservation Value (HCV) assessments, organic agriculture or the ISO 14001 Environmental Management Systems standard;	Afiq Aliyyudin Bin Othman	Has completed and passed Lead Auditor course for Integrated Management System (9001,45001, and 14000),RSPO, ISCC, and MSPO.

Page 22 of 173



3.3 Audit Methodology

3.3.1 General Overview

The Audit was carried out in conformity with the procedures as laid down in the CUC Procedure Manual and the RSPO Program Manual for the auditors and Certifier. During the Audit the qualified CUC auditors used the RSPO standard as endorsed for the country in which the audit took place and recorded their findings.

Workers and local communities were interviewed and evidence sought to confirm ongoing compliance to include:

- Chemical stores. Storage, MSDS leaflets, Herbicide mixing areas, PPE, Ventilation, Security.
- **Field inspections.** Herbicide application programs. Harvesting sites and efficiency. Fertilizing operations. SOP's. Soil maps. Land preparation. Ground cover. IPM. First aiders and boxes. Ground cover. Soil erosion. Field observations of all operations.
- Worker interviews. OSH. Sexual, religious, racial harassment. Pay and contracts. Child labor. First aid. Awareness.
- Re-planting sites. Zero burn.
- HCV's. Identification. Management plans. Environmental Impact Assessments. Implementation.
- Riparian zones. Width. Current and future management. Non maintenance regimes.
- Water management. Water courses. Water monitoring.
- Road maintenance. Run off.
- Social amenities. Social Impact Audits.
- Local communities. Contributions made. Employment opportunities. Social impacts. Complaints procedures.
- Workshops. Oil traps. Safe working environment. PPE. Diesel tanks. Environmental waste management.
- Line sites. Interviews with householders. Inspection of water discharge points. Water improvement plans. Waste disposal.
- Documentation review.

The Palm Oil Mill audit verification included the following activities:

- Mill and workshop inspections. Documentation review & worker interviews.
- Mill. SOP's. Safe working environment. Gen sets. Walk ways. Signs. EFB. POME treatment. Emissions. Mass balance. Diesel tanks. PPE. Fire extinguishers. First aiders and boxes. Fuel and water usage.
- OSH. Training. Management structure. First aiders.
- Full document review. Completion of the checklist. Review and documentation of evidence. All aspects of RSPO P&C's applicable.
- Worker interviews. OSH. Sexual, religious, racial harassment. Pay and contracts.
- Compliance against the RSPO SCCS certification scheme.

Verification:

Verification of implementation was done through field observations, workshop and chemical store inspections, worker and community interviews and mill inspections as summarized above.

3.3.2 Assessmen	nt agenda for this	Audit
Date	Location	Main activities
5th December	KLK Pinang	0800 - 0830: Opening meeting
2022	POM	Introduction by team leader
(Monday)		
		0830 – 1700: Document review
		 Document review [EIA, SIA, CIP, Business Plan]
		Complaint mechanism / Request & respond
		0830 – 1700: Document review
		Supply Chain Certification Assessment Mill under Criteria 3.8.



	Demonstration of legal entity
	Roles and responsibility
	Procedures/manual/SOP
	 Record of purchase – RSPO certified product
	 Record of sales – RSPO certified product
	RSPO logo & claims
	Site verification
	Mill inspection
	 Workshops
	• Stores
	POM application
	Safety and Health / PPE / Signage
	Waste Management / Environment
	Workers interview
	Stakeholder consultation if required.
6th December Ladang Pinang	
2022	Document review [EIA, SIA, CIP, Business Plan]
(Tuesday)	Complaint mechanism / Request & respond
` ''	Best agricultural practices
	Safety and Health
	Site verification
	Best agricultural practices
	Manuring, Spraying, Harvesting,
	HCV / Conservation Area
	Legal compliance / boundary
	Chemical / Pesticide / Fertilizer Stores
	Workers interview
	Worker's facilities (housing, pay, etc)
	Stakeholder consultation if required.
	Statemorael consultation in required
	Stakeholder Consultation:
	1000 – 1200: Meeting
	(As per Annex 1 above)
7th December Ladang	0800 – 1700: Document review
2022 Pangeran	Document review [EIA, SIA, CIP, Business Plan]
(Wednesday)	Complaint mechanism / Request & respond
	Best agricultural practices
	Safety and Health
	Site verification
	Best agricultural practices
	Manuring, Spraying, Harvesting,
	HCV / Conservation Area
	Legal compliance / boundary
	Chemical / Pesticide / Fertilizer Stores
	 Chemical / Pesticide / Fertilizer Stores Workers interview
	Workers interview
8th December Ladang Jatika	Workers interviewWorker's facilities (housing, pay, etc)

Page 24 of 173



(Thursday)	Sigalong	Complaint mechanism / Request & respond
		Best agricultural practices
		Safety and Health
		Site verification
		Best agricultural practices
		Manuring, Spraying, Harvesting,
		HCV / Conservation Area
		Legal compliance / boundary
		Chemical / Pesticide / Fertilizer Stores
		Workers interview
		Worker's facilities (housing, pay, etc)
		Stakeholder consultation if required.
9th December	KLK Pinang	0800 – 1000: Preparation for closing meeting
2022	POM	Additional field visits and meetings with managers as necessary
(Friday)		
		1000: closing meeting
		Presentation of findings by the audit team
		NC closure dateline (if any)
		Questions and answers
		Final summary by team leader
		, ,
		End of assessment

PART 4 ASSESSMENT FINDINGS

4.1 Lead Assessor's Summary and Recommendation for Certification

The mill and supply bases visited were assessed at field, office, facilities, stores and a document review was carried out in accordance to the RSPO principles and criteria. The subscribed RSPO management system's documentations seen with minor changes that due to internal external influenced factors that in relation to scope of certification.

During the audit process, the auditors had extensive interviews session with Estate Managers, Mill Manager, members of workers' union and committee took place in both formal and informal environments and worker interviews were conducted at the supply base and the mill. The management is highly committed in maintaining the RSPO system by adopting continuous improvement programs.

There were a few suggestions or feedbacks received during the audit or during the stakeholders meeting via phone conversation. Under multiple management units, there is a time-bound plan established. For further clarification on MMU, see PART 2 above.

The RSPO concept of having stakeholder consultation prior to any negotiation has benefited all parties which have always been in systematic and legal ways. The mill is fully verified according to RSPO P&C Criteria 3.8 for mills.

Summary of Non-Conformance and Current Status

During the assessment there 1 Non-Conformance has been raised.

It is therefore the recommendation of the lead assessor that:

• A certificate of compliance is maintained.

Signed:





Name: Fadly Ahmad Date: 28 February 2023

4.2 Summary of the findings by Principles and Criteria

- Over the 5 year period of the life of the certificate, there will be 4 annual surveillance audits
- Identified Non-Conformities and noteworthy Positive and Negative Observations.
- The RSPO require that this report contain findings by each principle and some example criteria. Please see table below

Indicator	Summary of Findings	Compliance (Y/N/NA) and NC#
1.1.1 (C)	Pinang Complex	Yes
	Documents that are specified in the RSPO P&C are made available to the public. There are 90 documents that were made available to the public which can be seen posted at the notice board within the mill and estates area and is available upon request. List of publicly available documents (Ref. Doc.: References Document List SOP: 9.0 Appendix:	
	4.0 Rev.: 3/2 Date: 01/01/2021). Out of 117 documents, 90 documents are publicly available such as:	
	1) RSPO 1 – Commitment to Transparency	
	2) RSPO 2 Compliance with Applicable Laws & Regulations	
	3) RSPO 3 Commitment to Long Term Economic & Financial Stability 4) RSPO Circulars	
	5) Social Impact Assessment (SIA)	
	6) SOP 3 – Land Acquisition (OP Planting)	
	7) OSH 1 – Management Review	
	8) LP 7 – Accountant Memo	
	The document for Pinang Estate was prepared by Abdul Arif Arham (Asst. Manager) and verified by Mark Dayao (Manager) on 19/09/2022.	
	The document for Pinang POM was prepared by Jumansnah M. Repai (Asst. Manager) and verified by Jamaluddin B. Saparuddin (Mill Assistant) on 23/09/2022.	
	KLK's website also uploaded documents available for public such as whistleblowing policy and group policy which is downloadable via the link below:	
	https://www.klk.com.my/group-policies/ - Retrieved on 5 th November 2021	



The list of publicly available documents was also explained during the Stakeholder Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau).

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Jatika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

1.1.2 Pinang Complex

The 90 publicly available mentioned above/ has dual language as seen during the audit. The main document language that is used is English, but

Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



the company also has documents written in Bahasa Malaysia. As mentioned in 1.1.1, the documents are available upon request and is posted at the notice board in the mill and estates.

Pinang Mill Complex

The list of publicly available documents was also explained during the Stakeholder Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau).

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Jatika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis,



Date: 01/01/2021). 1.1.3 (C) Pinang Complex The management has developed SOP for requests for information and responses (Ref. Doc.: Stakeholders Engagement/Negotiation SOP: 1.0 Issue/Rev.: 5/4 Date: 01/01/2021). Under Engagement of the SOP covers Request & Response, Consultation & Communication and Complaint & Grievances. The management is using Buku Log Pihak Berkepentingan (SOP: 1.0 Appendix: 2B Rev.: 4/3 Date: 01/01/2021 to record the requests for information and responses. Pinang Estate Date Date Stakeholder Matter Date Resp onse 10/11/22 Muhammad Airin bin Pasih - Sime Darby - tractor (New Holland) 21/10/22 Ramla binti Muhammad - Tables, Lamps 1/22	
Pinang Estate Date Stakeholder Matter Date Response 10/11/22 Muhammad Requirement of machinery - tractor (New Holland) 21/10/22 Ramla binti Chairs, 21/1	
Date Stakeholder Matter Date Response 10/11/22 Muhammad Requirement of machinery - tractor (New Holland) 21/10/22 Ramla binti Chairs, 21/1	
10/11/22 Muhammad Requirement of machinery - Sime Darby - tractor (New Holland) 21/10/22 Ramla binti Chairs, 21/1	
Airin bin Pasih of machinery 1/22 - Sime Darby - tractor (New Holland) 21/10/22 Ramla binti Chairs, 21/1	
21/10/22 Ramla binti Chairs, 21/1	
HUMANA and Toilet Door	
10/11/22 Agus B. Lamps 10/1 Samsuddin 1/22	
Jatika Estate	
Date Stakeholder Matter Date Response	
04/04/22 Rasman Electricity 04/04/22 Hamja supply Jumsah	
Pangeran Estate	
Date Stakeholder Matter Date	
13/04/22 Azrina Ceiling 25/04/22 Tasim	
03/11/22 Hafiz ECR 03/11/22 Safwan Monitori	
Sigalong Estate	
Date Stakeholde Matter Date r Response	
24/10/22 Aripin bin Request 25/10/202 Abdullah for chair, 2 lamps and canvas	
Pinang POM	
Date Stakeholde Matter Date Response	



						Кероге	Number Cooocos
		13/09/22	Sharifah	МРОВ	13/09/22		
			Lenary Abu	monthly			
			Bakar	statement,			
				FFB grader			
		24/10/22	Dady	Fogging	26/10/22		
			Yangsa b.				
			Badaway				
1.1.4 (C)	Pinang C	Complex					Yes
			y the unit of				
	commur	nication betwe	en the compa	ny and all rele	vant stakehold	lers (Ref.	
	Doc.: Stakeholders Engagement/Negotiation SOP: 1.0 Issue/Rev.: 5/4					-	
		-	Inder Engagen			=	
	Respons	e, Consultatio	n & Communio	cation and Cor	nplaint & Grie	vances.	
			ted to the rele			_	

SOP been communicated to the relevant stakeholders using appropriate mechanisms and in languages understood by nominated representatives during the Stakeholders' Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau).

The invitation to the stakeholders for stakeholder meeting which sent via email on 26/09/2022 by Mark Dayao (Pinang Estate). Invitation was sent to:

- 1) Powerco Trading Sdn. Bhd.
- 2) Hong Xin Hardware
- 3) CK General Parts & Supplies

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Jatika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 30 of 173



Pangeran Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

1.1.5 **Pinang Estate**

Internal Stakeholder – 7 (E.g.: Toko Suka Ramai, HTH Communication) Smallholder – 6 (E.g.: Major Gain Sdn. Bhd., Syarikat Kon Pau Sdn. Bhd.) Supplier – 23 (E.g.: ATSB Commercial Truck Sdn Bhd., TCIM Sdn. Bhd.) Contractor – 3 (E.g.: Syarikat Kekal Unggul) Government Body – 15 (E.g.: Balai Polis Daerah Semporna, SK Kalumpang)

Pinang Estate has provided a list of stakeholders with their nominated representatives which updated by Abdul Arif Arham (Asst. Manager) on 01/10/2022 (Ref. Doc.: Stakeholder List SOP: 1.0 Appendix: 1.0 Rev.: 3/2 Date: 01/01/2021).

Pangeran Estate

Government - 21 (E.g.: Sabah Electricity SESB, SOSCO)

External Stakeholder – 7 (E.g.: DAB OH Sdn. Bhd., Felda Bulkers Sdn. Bhd.) Smallholder – 15 (E.g.: Major Gain Sdn. Bhd., Syarikat Kon Pau Sdn. Bhd.) Suppliers/Contractors – 86 (E.g.: Edaran Badang Sdn. Bhd., Palmtech Enterprise)

Surrounding Stakeholder - 13 (E.g.: Lim Yit Siong)

Pangeran Estate has provided a list of stakeholders with their nominated representatives which updated by Nurlaeli Anwar (Sustainability In-Charge) on 01/08/2022 (Ref. Doc.: Stakeholder List SOP: 1.0 Appendix: 1.0 Rev.: 3/2 Date: 01/01/2021).

Jatika Estate

Government - 18 (E.g.: DOSH, SOSCO)

NGO – 12 (E.g.: WWF Malaysia, Sabah Environmental Protection Association)

Suppliers/Contractors – 108 (E.g.: Agri Machinery & Part, Visamaju Parts Supplies Sdn. Bhd.)

Smallholder – 27 (E.g.: Ladang Watshon, Ladang Motor Krap)

Jatika Estate has provided a list of stakeholders with their nominated representatives which updated by Ruhaidah (Sustainability In-Charge) on 10/08/2022 (Ref. Doc.: Stakeholder List SOP: 1.0 Appendix: 1.0 Rev.: 3/2 Date: 01/01/2021).

Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



	Sigalong Estate Government – 19 (E.g.: DOE, SOSCO) External Stakeholder – 8 (E.g.: DAB OH Sdn. Bhd., Klinik Mabello) Internal Stakeholder – 11 (E.g.: Jatika Estate, Pinang Estate) Suppliers/Contractors – 30 (E.g.: UMW Toyota, Lee Sen Air-Cond & Electrical Services) Surrounding Stakeholder – 2 (E.g.: Brousted Segaria Estate)	
	Sigalong Estate has provided a list of stakeholders with their nominated representatives which updated by Augustine Willy (Assistant Manager) on 29/09/2022 (Ref. Doc.: Stakeholder List SOP: 1.0 Appendix: 1.0 Rev.: 3/2 Date: 01/01/2021).	
	Pinang POM Government & NGO – 26 (E.g.: DOE, SOSCO) Internal Stakeholder – 19 (E.g.: Jatika Estate, Pinang Estate) Suppliers/Contractors – 94 (E.g.: Alee Sports Trading, Acoxgas Sdn. Bhd.) Buyers & Transporter – 18 (E.g.: Bunge Asia Pte. Ltd., Kwantas Edible Oil Sdn. Bhd.)	
	Pinang POM has provided a list of stakeholders with their nominated representatives which updated by Jumasnah binti Muhd Repai (Clerk) on 29/10/2022 (Ref. Doc.: Stakeholder List SOP: 1.0 Appendix: 1.0 Rev.: 3/2 Date: 01/01/2021).	
1.2.1	There are no changes to KLK's policy for ethical conduct as of the time of	Yes
	audit.	
	The Unit of Certification has established ethical conduct policy for the whole operations. This policy constitutes as part of KLK Sustainability Policy signed by the CEO, Tan Sri Dato' Seri Lee Oi Hian dated 30/8/2018.	
	The policy statement as below:	
	4. GOVERNANCE	
	 4.1 Business Integrity Conduct business in an honest and ethical manner; and comply with applicable laws and regulations. 	
	The policy is available in Bahasa Melayu and English in the KLK's website and posted at the estates and mill noticeboards.	
1.2.2	KLK conducts their annual internal audit where to ensure compliance are in place on the implementation of the policy and the overall ethical business practice.	Yes
	This can be seen in the internal audit report which was conducted in August 2022 for each unit. From the internal audit checklist, it can be seen that KLK uses indicators from RSPO to conduct the internal audit.	
	The internal audit conducted as below:	
	 Pangeran Estate – 16/08/2022 Singalong Estate – 17/08/2022 	
	3) Pinang Palm Oil Mill – 19/08/2022	
	4) Pinang Estate – 18/08/2022	
	5) Jatika Estate – 18/08/2022	



	For Pinang Mill Complex, the monitoring of the implementation compliance consists of time bound implementation plan, compliance protocol as well as independent verification of policy compliance as sighted from the management review.	
	The Management Review conducted (Ref. Doc.: Tawau Region Sustainability Management Meeting Minute) as below:	
	1) Pinang Palm Oil Mill Complex – 26/10/2022	
	Pinang POM has conducted Management Review on 31/10/2022 to ensure compliance are in place on the implementation of the policy and the overall ethical business practice (Ref. Doc.: Mesyuarat Semakan Semula Pengurusan Bagi Tahun 2022).	
Principle 2: Operate legally and respect rights		
Principle 2: Ope	rate legally and respect rights	
Indicator	rate legally and respect rights Summary of Findings	Compliance (Y/N) and NC#
Indicator	Summary of Findings List and Summary of Applicable Laws and Regulations (SOP 2.0, Appendix 1.0 Issue/Rev 3/2) issued on 1st January 2021 and updated has been done	and NC#
Indicator	Summary of Findings List and Summary of Applicable Laws and Regulations (SOP 2.0, Appendix 1.0 Issue/Rev 3/2) issued on 1st January 2021 and updated has been done on 5/10/22 regarding: National Wages Consultative Council Act 2011 (Act 732)	and NC#
Indicator	Summary of Findings List and Summary of Applicable Laws and Regulations (SOP 2.0, Appendix 1.0 Issue/Rev 3/2) issued on 1st January 2021 and updated has been done on 5/10/22 regarding: National Wages Consultative Council Act 2011 (Act 732) Minimum Wages Order 2022 Use and Standard of Exposure of Chemical Hazardous to Health	and NC#

The list states the applicable requirements, current status and parts applicable (mill/estate).

The list of legal Includes 67 applicable laws such as (International and local):

- Environmental Quality Act 1974 (Act 127)
- OSHA 1994 (Act 514)

Fire Service Act 1988

- Poisons Act and Regulations 1952 (Act 366)
- Malaysia Palm Oil Board Act 1998 (MPOB) Act 582
- Sabah Labour Ordinance 1979 (Cap.67)
- Land Ordinance (Cap. 68)
- ILO Forced Labour convention 1930 (No.29)
- C138 Minimum Age Convention 1973
- FMA Repeal Act 2022
- Pesticide Act and Regulations 1974 (Act 149)
- Sabah Biodiversity Enactment 2000
- Sabah Wildlife Conservation Enactment 1997
- Personal Protection Data Act 2019 (Act 709)
- Malaysia Anti-Corruption Commission 2009 (Act 694)

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 33 of 173



- Employment Insurance System (EIS) 2017 (Act 800)
- Sexual Offences against Children's Act 2017
- Anti-Trafficking in Persons & Anti-Smuggling Act 2007 (APTISOM Act) (Act 670)
- Employees Minimum Standards of Housing, Accommodations and Amenities (Amendment) Ordinance 2021

Pinang POM

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Jumasnah Bt. Muhd Repai (Sust. In Charge) on 24/11/2022 and verified by Mr. Jamaluddin Bin Saparuddin (Mill Engineer).

- Permit Pemotongan Daripada Gaji Pekerja Seksyen 113(4),
 Ordinan Buruh (Sabah Bab 67), JTKSBH/PMT/113/2021/0219,
 valid until 1/7/2023.
- Lesen Bagi Pemasangan Persendirian (GENSET) No Lesen: 2022/02081, Serial Number 56751, Capacity 2,400 kW valid until 13/8/2023
- Control Goods Permit (Diesel) S005629 for 36,000L diesel valid until 20/1/2023
- Perakuan Penentuan Timbang dan Sukat (Borang D), B 1700975.
 Inspection done on 14/4/2022
- Form A, Poisons Ordinance 1952, Permit to Purchase, Store and Use Sodium Hydroxide for water treatment SC0059/2022 (5000 kg of liquid NaOH) dated 24/1/2022
- Perakuan Bomba (Fire Cert) 319740, JBPM:SB/7/144/2022, valid until 11/8/2023
- Quit rent payment has been done on with receipt no Geran No: 125317562 dated 18/4/2022
- Cess payment receipt: 36250 dated 9/6/2022
- Permit for air compressor (PMT-SB/21 48093) for SB PMT 11177 valid until 8/3/2023
- Permit for Steriliser 2 (PMT-SB/21 47865) for PMT 122013 valid until 8/3/2023
- Permit for Filter Vessel (PMT-SB/21 48077) for PMT 122006 valid until 8/3/2023
- Permit for Steam Receiver (PMT-SB/21 47596) for PMT 122004 valid until 8/3/2023
- MPOB license (500319104000) valid until 28/2/2023, Menjual dan Mengalih PK, CPO, PPO, SPO #, Membeli dan mengalih FFB#, Menyimpan PK, CPO, SPO #, Mengilang FFB #. 264,000 MT FFB/Year.
- Jabatan Alam Sekitar (DOE) JPKKS/12/004524 valid until 30/6/2023
- DOE Pelanggaran (005169) valid until 31/12/2022
- Ceppome/00235: Basri Bin Baco as registered in National Registry of Certified Environmental Professionals



- CePSWaM/2217781: Basri Bin Baco as registered in National Registry of Certified Environmental Professionals
- Lesen untuk Menggaji Pekerja Bukan Pemastatautin (JTK.H.SMP 600-4/1/C/153/11) valid until 24/2/2023), 70 Indonesians and 3 Philippines

Pinang Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Nur Syafiqah Amis (Sust. In Charge) on 19/9/2022 and verified by Mr. Abdul Arif Bin Arham (Asst. Manager.)

- Lesen untuk Menggaji Pekerja Bukan Pemastatautin (JTK.H.SMP 600-4/1/A01/110/10) valid until 12/3/2023)
- Permit Pemotongan Daripada Gaji Pekerja Seksyen 113(4),
 Ordinan Buruh (Sabah Bab 67), JTKSBH/PMT/113/2021/0232,
 valid until 7/7/2023.
- Perakuan Kelayakan Pengandung tekanan tak berapi (Air Compressor) PMT-SB/21 47678 (SB PMT 1253) valid until 8/3/2023
- Permit Barang Kawalan Berjadual, S005633, Diesel 16,000 Liter, Petrol 800 Liter valid until 20/1/2023
- Lesen Bagi Pemasangan Persendirian (GENSET) No Lesen: 2022/00987, Serial Number 55130, Capacity 140 kW valid until 11/5/2023
- Trading License (10021773) valid until 31/12/2022
- MPOB License (563302102000) valid until 31/7/2023, Menjual dan Mengalih FFB#.
- License to Practice as Dresser, 03471, Dresser's Name Baldev Singh valid until 31/12/2022

Jatika Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mr. Ridwansyah Bin Ahmadi (Asst. Manager) on 20/9/2022 and verified by Mr. Syafiq Ho Abdullah (Sr. Manager)

- MPOB Licences (604464002000) valid until 30/11/2022, Menjual dan Mengalih FFB #.
- Lesen untuk Menggaji Pekerja Bukan Pemastautin (JTK.H.SMP. 600-4/1/A01/109/11) valid until 24/3/2023, 154 Indonesian and 100 Philippines.
- Trading License (49298) valid until 31/12/2022
- Permit Pemotongan Daripada Gaji Pekerja Seksyen 113(4),
 Ordinan Buruh (Sabah Bab 67), JTKSBH/PMT/113/2021/0236,
 valid until 7/7/2023.
- Permit Kawalan Barangan Berjadual for diesel 32000L (KPDNHEP.SPN.600-1/7/2013/01(P)) valid until 20/1/2023.
- Permit Kawalan Barangan Berjadual for diesel 16000L (KPDNHEP.SPN.600-1/7/2013/05 (P)) valid until 20/1/2023.



- Lesen Pepasangan Sendiri GenSet (2022/00672) Ladang Jatika valid until 3/3/2023 for 165 kW.
- Air Compressor Permit (PMT-SB/21 47671) for SB PMT 1247 valid until 8/3/2023
- Air Compressor Permit (PMT-SB/21 47672) for SB PMT 1248 valid until 8/3/2023
- Air Compressor Permit (PMT-SB/21 47673) for SB PMT 1249 valid until 8/3/2023

Pangeran Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Nurlaeli Anwar (Sust. In Charge) on 1/8/2022 and verified by Mr. Mohd Ali Hanafiah T. (Asst. Manager.)

- MPOB Licences (563307002000) valid until 31/7/2023, Menjual dan Mengalih FFB #.
- MPOB Licences Nursery (563525011000) valid until 31/7/2022, Menghasilkan SLGBIJI, SLGTISU #, Menjual dan Mengalih SLGBIJI, SLGTISU #, Menyimpan SLGBIJI, SLGTISU #.
- Trading License 49298 valid until 31/12/2022
- Lesen untuk Menggaji Pekerja Bukan Pemastautin (JTK.H.SMP. 600-4/1/A01/113/10) valid until 12/3/2023, 117 Indonesian and 75 Philippines.
- Permit Pemotongan Daripada Gaji Pekerja Seksyen 113(4), Ordinan Buruh (Sabah Bab 67), JTKSBH/PMT/113/2021/0231, valid until 7/7/2023.
- Permit Kawalan Barangan Berjadual for diesel, Serial Number S005634 (KPDNHEP.SPN.600-1/7/2013/06 (P)), for 18500L valid until 20/1/2023.
- Lesen Bagi Pepasangan Persendirian (GENSET) No Lesen:
 2022/01776, Serial Number 56320, Capacity 107 kW valid until
 30/6/2023
- Air Compressor Permit (PMT-SB/21 47670) for SB PMT 9283 valid until 8/3/2023

Sigalong Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Norsarimah Ismail (Sust. In Charge) on 1/8/2022 and verified by Mr. Agustine Willy B. Olis. (Asst. Manager.)

- MPOB Licences (577421002000) valid until 30/9/2022, Menjual dan Mengalih FFB #.
- Lesen untuk Menggaji Pekerja Bukan Pemastautin (JTK.H.SMP. 600-4/1/A01/112/11) valid until 12/3/2023, 227 Indonesian and 55 Philippines.
- Trading License (10021773) valid until 31/12/2022
- Air Compressor Permit (PMT-SB/22 48583) for SB PMT 1250 valid until 9/4/2023



	 Air Compressor Permit (PMT-SB/22 48584) for SB PMT 1251 valid until 9/4/2023 	
	 Lesen Bagi Pepasangan Persendirian (GENSET) No Lesen: 2021/02902, Serial Number 52988, Capacity 136 kW valid until 31/12/2022 	
	 Lesen Bagi Pepasangan Persendirian (GENSET) No Lesen: 2022/01444, Serial Number 55907, Capacity 50 kW valid until 9/6/2023 	
	 Lesen Bagi Pepasangan Persendirian (GENSET) No Lesen: 2022/02078, Serial Number 56766, Capacity 80 kW valid until 3/9/2023 	
	 Permit Pemotongan Daripada Gaji Pekerja Seksyen 113(4), Ordinan Buruh (Sabah Bab 67), JTKSBH/PMT/113/2022/0127, valid until 7/7/2024. 	
	 Permit Kawalan Barangan Berjadual for diesel and Petrol (S001608) for 16000L diesel and 800L petrol valid until 20/1/2023. 	
2.1.2	The management of KL-Kepong (Sabah) has established the Legal Compliance Procedure (SOP 2.0 Issue/Rev 3/2): Documented methodologies where it stated the procedure on how to identify the applicable laws and the source to get the reference of the law.	Yes
	Sustainability Department is responsible to monitor and update the changes in applicable law for the operating unit and source of reference taken are from the federal gazette website, communication with law enforcement, enquiring the law book publisher and announcement from the relevant authorities as stated in the procedure mentioned above. This was evident from an appointment letter dated 8/6/2021.	
	Each of the operating unit (Mill and estates)	
	will have a set of Comprehensive lists which stated the Document/Law, Regulatory authority/Summary, Requirements, and status including international and national law: List and Summary of Applicable Laws and Regulations (SOP 2.0, Appendix 1.0 Issue/Rev 3/2) issued out on 1st January 2021. The latest update has been done on 5/10/22 regarding National Wages Consultative Council Act 2011 (Act 732) Minimum Wages Order 2022	
	 Use and Standard of Exposure of Chemical Hazardous to Health (USECHH 2022) Classification, Labelling and Safety Data Sheet of Hazardous 	
	 Chemical (CLASS Regulation 2013) Guideline on Occupational Safety and Health in Agriculture, 2002 Fire Service Act 1988 	
	FILE SELVICE ACT 1300	
	The updated list has been communicated through Sustainability Management review (Tawau Region) on 26/10/2022 as sighted from the minutes prepared by Mrs. Nur Hazriani Binti Hamri, Sustainability Exec and approved by Ms. Shia Bee Gek, Manager.	



The monitoring of the legal compliances (Permits and License) is recorded in the Legal Compliance checklist (Permits/Licenses) where it listed all the applicable permits and license for each of the mill and estates. The checklist contains the name of the person responsible to maintain/update each of the permit, expiry date, and permit/license number.

Pinang POM

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Jumasnah Bt. Muhd Repai (Sust. In Charge) on 24/11/2022 and verified by Mr. Jamaluddin Bin Saparuddin (Mill Engineer)

Pinang Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Nur Syafiqah Amis (Sust. In Charge) on 19/9/2022 and verified by Mr. Abdul Arif Bin Arham (Asst. Manager.)

Jatika Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mr. Ridwansyah Bin Ahmadi (Asst. Manager) on 20/9/2022 and verified by Mr. Syafiq Ho Abdullah (Sr. Manager)

Pangeran Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Nurlaeli Anwar (Sust. In Charge) on 1/8/2022 and verified by Mr. Mohd Ali Hanafiah T. (Asst. Manager.)

Sigalong Estate

Legal compliance checklist SOP 2.0 (permit/Licenses) prepared and updated by Mrs. Norsarimah Ismail (Sust. In Charge) on 1/8/2022 and verified by Mr. Augustine Willy B. Olis. (Asst. Manager.)

2.1.3 Pinang POM

The mill was established on the land title CL105387719 which leased from Sabah state Government for 99 years starting from 1st July 1975 until 30th June 2074. The land already been transferred to KL-Kepong Sabah on 23rd November 2011 from Kalumpang Development Corporation Sdn. Bhd.

The legal maps sighted as attached in the land title where it shows the boundary and the area hectarage of the area.

Pinang estate

Pinang Estate has 18 land titles that covers the total area of 2420 Ha and the Quit rent for each land has been paid by KL-Kepong Sabah on 1st October 2021. Legal drawing map for the estate was stated in the land titles. Sampled land titles are listed below:

l d Atal -	Hectarage	Quit Rent	Land Dumasa
Land title	(Ha)	Receipt	Land Purpose

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 38 of 173

Yes



CL125316976	40.14	122021100000 24	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125310410	60.00	122021100000 21	The purpose of the cultivation of oil palm
CL125316967	10.36	122021100000	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125314263	71.87	122021100000 30	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125317857	12.54	122021100000 29	The purpose of the cultivation of coco, "oil palm"
CL125317866	12.33	122021100000 28	The purpose of the cultivation of coco, "oil palm
CL125317875	12.44	122021100000 26	The purpose of the cultivation of coco, "oil palm
CL125317884	11.98	122021100000 25	The purpose of the cultivation of coco, "oil palm

Quit Rent and Cess have been paid accordingly. This was evident from payment receipts that were made available during the audit. Observed quit rent payment was made on 18/4/2022 whereas for cess, payment was made on 9/6/2022.

Sighted the presence of boundary stone No. 773/993 (N4'25.440" E118'15.620") located at block 14B which indicate the boundary between Pinang estate and Dairy farm. Also sighted a boundary peg number 13 (N 4°25'22.8", E 118°16'06.5") in the same field. The boundary is well maintained and has signboard installed nearby to be identified easily. Also sighted the records of Boundary Stones Monitoring Checklist which was last updated on 14/11/2022.

Jatika Estate

Jatika estate has a total land title of 78 which covers 1976. Ha for Home Division that can be used for the purpose of planting of oil palm Quit Rent and Cess have been paid accordingly. This was evident from payment



receipts that were made available during the audit. Observed quit rent payment was made on 18/4/2022 whereas for cess, payment was made on 1/4/2022. Legal drawing map for the estate was stated in the land titles. Sampled land titles are listed below:

Land title	Hectarage	Quit rent receipt
CL245341217	16.84	24202104000119
CL245341253	17.89	24202104000120
CL245341191	16.79	24202104000121
CL245341226	17.49	24202104000122
CL245341235	17.50	24202104000123
CL245341244	17.08	24202104000124
CL125319039	25.58	12202110000063
CL125312290	42.35	12202110000011
CL125324825	4.66	12202110000070
CL245337937	178.99	24202104000153
PL116291028	160.55	24202104000153

5 Boundary stone available at Jatika estate (Home Division) as seen from the Boundary stone map.

- BS1 located at PM2014A (N4'33.061'E118'17.747)
- BS2 (264/23) located at PM1998A (N4'35.206'E118'17.921)
- BS3 (117/882) located at PM2015A (N4'35.133'E118'16.971)
- BS4 (357/951) located at PM2015A (N4'35.422'E118'17.136')
- BS5 (547/230) located at PM2016D (N4'34.942 E118'17.283)
- 2 Boundary stone available at Jatika estate (Finari Division) as seen from the Boundary stone map.
 - BS1 (731/12A) located at block PR20C N4'34.32119'
 E118'19.90775'
 - BS2 (731/881) located at _M1993C N4'68.659'E118'37.54744'

Monitoring and maintenance of the BS has been conducted as verified from the Boundary Stone monitoring checklist last updated on 8/7/2022.

Boundary Pegs also available with total of 151 pegs for Home division to mark the boundary of the estate with the neighbouring estates or smallholder.

Pangeran estate

Pangeran estate has 4 land titles that covers the total area of 2855, Ha. Quit Rent and Cess have been paid accordingly. This was evident from payment receipts that were made available during the audit. Observed quit rent payment was made on 18/4/2022 to Kerajaan Negeri Sabah whereas for cess, payment was made on 9/6/2022 to Majlis Daerah Semporna.



Land titles	Hectarage (Ha)	Quit rent receipt
CL125317562	2508.94	12202110000016
CL125317571	184.63	12202110000018
CL125311079	92.60	12202110000019
CL125318523	68.83	12202110000020

Presence of Boundary stone located at block 2014B and block 2014A as sighted during site visit and referred in Boundary Stone Map last updated on 21st September 2021.

- Boundary stone 5 (499/728) Located at Block 2014B, N04'26.220' E118'15.097'
- Boundary stone 4 (374/118) Located at Block 2014A, N04'26.209' E118'14.477'

Monitoring and maintenance of the BS has been conducted as verified from the Boundary Stone monitoring checklist last updated on 27/9/2022.

Sigalong estate

Sigalong estate has 21 land titles that covers the total area of 2864, Ha. Quit Rent and Cess have been paid accordingly. This was evident from payment receipts that were made available during the audit. Observed quit rent payment was made on 20/4/2022 to Kerajaan Negeri Sabah whereas for cess, payment was made on 9/6/2022 to Majlis Daerah Semporna. Legal drawing map for the estate was stated in the land titles.

Land title	Hectarage (Ha)	Land Purpose		
		The purpose of the cultivation		
CL125317580	842.54	of oil palm and agricultural		
		crops of economic value		
CL125318809	6.15	The purpose of the cultivation		
CL123310003	0.13	of oil palm		
		The purpose of the cultivation		
CL125317562	1375.22	of oil palm and cocoa and		
		crops of economic value		
		The purpose of the cultivation		
CL126290408	29.14	of oil palm and cocoa and		
		crops of economic value		
		The purpose of the cultivation		
CL126290417	29.14	of oil palm and cocoa and		
		crops of economic value		
		The purpose of the cultivation		
CL126290426	30.35	of oil palm and cocoa and		
		crops of economic value		
		The purpose of the cultivation		
CL126290435	31.16	of oil palm and cocoa and		
		crops of economic value		



	Boundary stones also available and maintained at block 98H and block 00B as referred in Boundary Stone Map last updated on 17 th February 2021. Boundary stone 1 (544/963) located at Block 98H, N04'28.314' E118'17.635' which indicate the boundary between Sigalong estate and Forest reserve (Mount Pock's Forest Reserve) Boundary stone 2 (387/264) located at Block 00B, N04'27.863' E118'18.148' which indicate the boundary between Sigalong estate and Forest reserve (Mount Pock's Forest Reserve)				
	Boundary stor	ne 3 (387/551) lo which indicate t	cated at Block 93B, N04°3 he boundary between Si		
2.2.1	Pinang POM The contractors for Pinang POM are listed in Stakeholder list: Suppliers/Contractors (SOP 1.0 Appendix: 1.0 Issue/Rev 3/2) updated on 1st October 2022 that complete with the name of the contractors, contact name, contact number, email, and address. As sighted from the list of stakeholders and mentioned by Assistant Manager of Pinang POM, KLC Transport Sdn. Bhd., Rimbun Hijau and Chung Yuk Fa are the active contractors for transportation. Estates Based on Stakeholder list provided by the estates (Suppliers/Contractors (SOP 1.0 Appendix: 1.0 Issue/Rev 3/2), the active contractors for each estate are shown in the table below:			ted on contact list of M, KLC active	Yes
				1	
	Jatika estate	• 5	yarikat Kekal Unggul Transporting Gravel, EFB, FB, and OP seedling)		
	Pangeran estate	e f	/K Machinery (machinery or road repair)		
	Pinang Estate	(1	yarikat Kekal Unggun Transport EFB, stones) /ui Contractor		
	Sigalong estate (machinery for road repair)				
2.2.2	Contract Agreement between KLC Transport Sdn. Bhd. and Pinang Palm Oil Mill on 1/10/22 for the period of 1 year as stated in Section 6: Duration of Agreement. Contract Agreement between Beche Binti Soro (Syarikat Kekal			Yes	
	=		(epong (Sabah) Sdn. Bhd		



	estate) on 1/10/2022 for the period of 1 year as stated in Section 5 of Sundry/Petty contract.	
	 Contract Agreement between Beche Binti Soro, Syarikat Kekal Unggul and Mr. Mark Dayao, KL-Kepong (Sabah) Sdn. Bhd. – 	
	Pinang Estate) on 1/10/2022 for the period of 1 year as stated in Section 5 of Sundry/Petty contract.	
	Contract Agreement between Chou Dack Kwang (Vui Kontraktor)	
	and Mr. Arifin Taking (KL-Kepong (Sabah) Sdn. Bhd. – Sigalong estate) on 1/10/2022 as stated in Section 5 of Sundry/Petty contract.	
	Contract Agreement between Liew Vui Kim, VK Machinery and	
	Mr. Wong Wai Hou, KL-Kepong (Sabah) Sdn. Bhd. – Pangeran Estate) on 1/10/2022 for the period of 1 year as stated in Section	
	5 of Sundry/Petty contract.	
	For all the contractors mentioned above, they have signed a separate	
	document known as Supplier Code of Conducts where the documents stated that the contractors or suppliers must conduct business in an	
	honest and ethical matter; and comply with applicable law and regulations	
	under the Governance section and Regulations and Compliance. The code of conducts has been signed by the contractors on 2/12/2022 by their	
	legal representative.	
2.2.3	All the suppliers mentioned above have signed the Supplier Code of	Yes
	Conduct which stated that the supplier prohibit the employment of child labour and set the minimum age for employment consistent with	
	applicable law under Section Social -Workplace and Communities. The	
	code of conducts has been signed by the contractors on 2/12/2022 by	
	their legal representative.	
	To ensure the contractors comply with the clause stated above, the employment contract and ID card of the workers are provided by each of the contractors as listed in the table below where all the workers employed are more than 18 years old.	
2.3.1 (C)	All the fresh fruit bunches supplied to Pinang POM are from their own	Yes
2.3.2	estates under KL-Kepong (Sabah) Sdn. Bhd. such as Pinang estate, Jatika	Yes
	estate, Pangeran estate and Sigalong estate.	
	As informed by Mrs. Hazriani (Sustainability Executive) and Mill manager,	
	Mr. Basri, the mill only received from their own estate and no FFBs outsource from different estate or smallholder other than estate under	
	KL-Kepong (Sabah) Sdn. Bhd. The certification unit also do not have any	
	smallholder scheme established by them.	
	Each of the estate that supplies their FFB to Pinang POM has their own	
	land titles which proof the ownership of the land and well documented in	
	the estate office. The sample of land title from each estate are listed below:	

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 43 of 173



Pinang Estate

Pinang Estate has 18 land titles that covers the total area of 2420, Ha. Legal drawing map for the estate was stated in the land titles. Sampled land titles are listed below:

Land title	Hectarage (Ha)	Quit Rent Receipt	Land Purpose
CL125316976	40.14	122021100000 24	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125310410	60.00	122021100000 21	The purpose of the cultivation of oil palm
CL125316967	10.36	122021100000	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125314263	71.87	122021100000	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125317857	12.54	122021100000 29	The purpose of the cultivation of coco, "oil palm"
CL125317866	12.33	122021100000 28	The purpose of the cultivation of coco, "oil palm
CL125317875	12.44	122021100000 26	The purpose of the cultivation of coco, "oil palm
CL125317884	11.98	122021100000 25	The purpose of the cultivation of coco, "oil palm

Jatika Estate

Jatika estate has a total land title of 78 which covers 1976 Ha for Home Division that can be used for the purpose of planting of oil palm. Legal drawing map for the estate was stated in the land titles. Sampled land titles are listed below:

Land title	Hectarage	Quit rent receipt
CL245341217	16.84	24202104000119
CL245341253	17.89	24202104000120
CL245341191	16.79	24202104000121
CL245341226	17.49	24202104000122
CL245341235	17.50	24202104000123
CL245341244	17.08	24202104000124



CL125319039	25.58	12202110000063
CL125312290	42.35	12202110000011
CL125324825	4.66	12202110000070
CL245337937	178.99	24202104000153
PL116291028	160.55	24202104000153

Pangeran estate

Pangeran estate has 4 land titles that covers the total area of 2855, Ha.

Land titles	Hectarage (Ha)	Quit rent receipt
CL125317562	2508.94	12202110000016
CL125317571	184.63	12202110000018
CL125311079	92.60	12202110000019
CL125318523	68.83	12202110000020

Sigalong estate

Sigalong estate has 21 land titles that covers the total area of 2864, Ha. Legal drawing map for the estate was stated in the land titles.

Land title	Hectarage (Ha)	Land Purpose
CL125317580	842.54	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125318809	6.15	The purpose of the cultivation of oil palm
CL125317562	1375.22	The purpose of the cultivation of oil palm and cocoa and crops of economic value
CL126290408	29.14	The purpose of the cultivation of oil palm and cocoa and crops of economic value
CL126290417	29.14	The purpose of the cultivation of oil palm and cocoa and crops of economic value
CL126290426	30.35	The purpose of the cultivation of oil palm and cocoa and crops of economic value
CL126290435	31.16	The purpose of the cultivation of oil palm and cocoa and crops of economic value
CL126390444	30.76	The purpose of the cultivation of oil palm and cocoa and crops of economic value

MPOB License as sighted in 2.2.1

GPS Coordinates of supplying estates

	, 6	
Estate	Lat	Long
Pinang	4°25′57.58″	118°16′15.722″



	Pangeran	4°26′31.175	<i>"</i> "	118°16′3.896″	
	Jatika	4°33′28.807		118 10 3.890 118°17′27.373″	
	Sigalong	4°26′45.492		118°17′52.519″	
Principle 3: Option	mise productivity, ef				
Indicator		Summary of			Compliance (Y/N)
		<u> </u>			and NC#
3.1.1 (C)	_			established covering	Yes
	•	_	· ·	cusing on Fresh Fruit	
	-			, Oil produced, Kernel	
	produced, producti	on cost and revenue	e.		
	The details of busin		fallanna		
	The details of busin	ess projection is as	TOIIOWS:		
		2022/23	2023/24	2024/25	
	Hectarage				
	Matured Ha				
	Jatika Estate	2,524	2,380	2,176	
	Sigalong Estate	1,848	1,655	1,404	
	Pinang Estate	2.295	2,295	2,239	
	Pangeran Estate	2,571	2,571	2,571	
	Hectarage				
	immature Ha				
	Jatika Estate	667	811	1,015	
	Sigalong Estate	883	1,076	1,327	
	Pinang Estate	0	0	56	
	Pangeran Estate	0	0	0	
	FFB yield				
	(Mt/Ha)				
	Jatika Estate	20	22	24	
	Sigalong Estate	18	19	21	
	Pinang Estate	22	22	22	
	Pangeran Estate	22	22	22	
	FFB Crop (Mt)				
	Jatika Estate	50,480	52,360	52,224	
	Sigalong Estate	33,264	31,445	29,484	
	Pinang Estate	50,490	50,490	49,258	
	Pangeran Estate	56,562	56,562	56,562	
	OER %	22.52	20.55		
	PiPOM	22.50	22.50	22.50	
	Oil Produced				
	(Mt)	11 250	11 704	44.750	
	Jatika Estate	11,358	11,781	11,750	
	Sigalong Estate	7,484	7,075	6,634	
	Pinang Estate	11,360	11,360	11,083	
	Pangeran Estate KER %	12,726	12,726	12,726	
	PiPOM	3.5	3.5	3.5	
	PIPUIVI	3.3	5.5	5.5	



Kernel Prod	duced						
(Mt)							_
Jatika Estat		1,76		1,833		1,828	_
Sigalong Es		1,16		1,101		1,032	
Pinang Esta		1,76		1,767		1,724	_
Pangeran E		1,980	0	1,980		1,980	_
Production							
(RM/Mt FF							_
Jatika Estat		428.2		449.61		472.09	_
Sigalong Es		390.3		409.91		430.40	
Pinang Esta		355.0		373.39		392.06	
Pangeran E		374.	55	393.28		412.94	
Production							
(RM/Mt CP	-	405.4		1.10.70		1 10 00	
PiPOM		135.9	93	142.73		149,86	
Revenue (F							
Jatika Estat			99,659	57,981,500		57,830,899.20	-
Sigalong Es			35,306.20	34,821,013		32,649,475.9	4
Pinang Esta			10,732.63	55,910,732		54,546,462.03	4
Pangeran E			34,637.73	62,634,63		62,634,637.73	4
Total		211,	280,335	211,347,88	34.66	207,661,474.	9
	atika and	d Siga		The estates ir The replanti			
Estate	2022/2	23	2023/24	2024/25	2025/2	2026/ 27	
Jatika	FI- 93C/11 (S) 119Ha HM-		HM- 98c/171 (A) 171Ha	RH- 92D/10 (A) 10Ha	RH- 01A/10 0 (A) 100Ha	FI- 02A/3 7 (S) 37HA	
	99A/1 ² (A) 179Ha			RH- 99F/50 (A) 50Ha	FI- 99B/33 (S) 33Ha	FI- 05A/2 3 (S) 23Ha	
					FI- 00A/17 (S) 17Ha	RH- 02B/9 5 (A)	
Sigalong	SK- 93A/15 (A)		D2- 98C/156 (A)	SK- 98B/86 (S) 86 Ha	DI98A/ 148 (A) 148Ha	0	

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

156Ha

Page 47 of 173

156Ha



D1- 99E/139 (S) 139Ha	D1- 99A/98 (S) 98Ha	DI- 99B/129 (A) 129Ha	DI- 99C/53 (S) 53Ha	
		DI- 00A/132 (A) 132Ha	DI- 99D/1 34 (A) 134Ha	
		D1- 00B/101 (A) 101Ha		

Actual realization for Jatika Estate can be verified through the replanting work program:

Field No/Area	Type of Work	Target	Status
2021A	Preplanting spraying	Mar 21	Completed (Done Mar 21)
	Palm Counting	Mar 21	Completed (Feb 21)
	Rat Baiting	Mar 21	Completed Mar 21
	Felling and Chipping	June 21	Completed May 21
	Point Lining	Dec 21	Completed Nov 21
	Oil Palm Seedling Planting	Jul 21	Completed (Jul 21)
	Mucuna Bracteata (LCC) Planting	Nov 21	Completed (Nov 2021)
	Road Construction	Dec 21	Completed (Oct 2021)
	Terrace Construction	Dec 21	Completed (Oct 2021)
	Platform Construction	Dec 21	Completed (Oct 2021)
	Drain Construction		Completed (Oct 2021)
	Palm Census	Jan 22	Completed (January 22)



	Oil Palm Jan 22 Completed Dec Seedling 2021 Supplying	
3.1.3	Pinang Complex has conducted management review dated 26 th October Ye	S
0.2.0	2022 using MS team platform. The management review was prepared by	
	Nur Hazriani Binti Hamri – Sustainability Executives KDC Laboratory. The	
	Management review was attended by 34 management representatives	
	from each estate, POM and KDC laboratory. Internal audit outcome has	
	been included as one of the meeting agenda in management review.	
	Following's agenda has been discussed:	
	Follow up action from previous management review	
	Issues/items pertaining to stakeholders' engagement	
	Compliance to legal requirements	
	4) Water Management	
	5) Annual Budget and Projection	
	6) Waste reduction	
	7) Integrated Pest management (IPM)	
	8) Training	
	9) Policies	
	10) Pollution and Greenhouse gas (GHG) emissions	
	11) Internal and External audit findings	
	12) Status of preventive and corrective action	
	13) Social and environmental impacts	
	14) High Conservation value (HCV)	
	15) Customer Feedback	
	16) Process performance and product conformity	
	17) Changes that could affect management system	
	18) Recommendations for improvement	
	19) Optimizing the yield of the supply base	
	20) Land Acquisition	
	21) Soil Erosion, Fertility and Road Maintenance	
	22) Safe use and Storage of Agrochemical Chemicals	
	23) Control of Documents and Record	
	24) Employment of Workers / Staff	
	25) Amenities	
	26) Supply Chain	
	Pinang POM	
	Internal audit has been conducted By Ms Nur Hazriani Bt Hamri dated 19 th	
	August 2022. 1st follow up was done on 22nd September 2022 while 2nd	
	follow up was done on 14 th October 2022.	
	There are two audit findings has been raised during the internal audit. The findings as follows:	
	Opportunity for Action Taken Review of	
DCDCDCCUIA	Improvement (Manager reply) evidence -REPORT.F01 (5.3) AUG 2021	Page 49 of 173

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



SOP 16	CIP for year	Reviewed
Continuous	2022 has been	CIP for year
improvement plan	reviewed	2022 was
need to be		available
reviewed for year		
2022		
Others:	SEM minutes	SEM for year
Social and	for year 2022 is	2022 was
environment	available. A	reviewed
meeting was not	copy of minutes	
available during the	has been sent	
visit	to sustainability	
	Department	

Pinang Estate

Internal audit has been conducted By Ms Nur Hazriani Bt Hamri dated 15th August 2022. 1st follow up was done on 19th September 2022 while 2nd follow up was done on 24th October 2022.

There are two audit findings has been raised during the internal audit. The findings as follows:

Opportunity for	Action Taken	Review of
Improvement	(Manager reply)	evidence
SOP 6	Pesticide usage	Pesticide
Pesticide Usage	monitoring has	usage
Monitoring Records	been updated	monitoring
(Spraying costing	including LD50	record with
book, a.i. (kg/Ha) is	value	LD50 was
updated but not		sighted
include the value of		
LD50		
SOP 9	Reference	Reference
Reference	document list	document
document list for	has been	list was
year 2022 has been	updated using	sighted and
reviewed but need	the latest form	has been
to be updated using	in Sustainability	updated and
the latest	Manual 2021	reviewed
Sustainability		accordingly.
Manual 2021		

Pangeran Estate

Internal audit has been conducted By Ms Nur Hazriani Bt Hamri dated 16^{th} August 2022. 1^{st} follow up was done on 22^{nd} September 2022 while 2^{nd} follow up was done on 20^{th} October 2022.

There are two audit findings has been raised during the internal audit. The findings as follows:

Opportunity for	Action Taken	Review of
Improvement	(Manager reply)	evidence
SOP 6	Pesticide usage	Pesticide
	monitoring has	usage



Pesticide Usage	been updated	monitoring
Monitoring was	to include the	with LD50
updated. But need	value of LD50	value was
to include the value	for each	sighted
of LD50	chemical	
SOP 16	CIP for year	Reviewed
CIP for the year	2022 has been	CIP for year
2022 is available	reviewed using	2022 was
during the visit.	the latest form	sighted
Suggest Pangeran	in Sustainability	
Estate to update	Manual 2021	
and utilize latest		
form in		
Sustainability		
Manual 2021		

Sigalong Estate

Internal audit has been conducted By Ms Nur Hazriani Bt Hamri dated 17th August 2022. 1st follow up was done on 21st September 2022 while 2nd follow up was done on 18th October 2022.

There is one audit findings has been raised during the internal audit. The finding as follows:

Opportunity for	Action Taken	Review of
Improvement	(Manager reply)	evidence
SOP 16	CIP for year	Reviewed
CIP for the year	2022 has been	CIP for year
2022 is available	reviewed using	2022 was
during the visit.	the latest form	sighted
Suggest Pangeran	in Sustainability	
Estate to update	Manual 2021	
and utilize latest		
form in		
Sustainability		
Manual 2021		

Jatika Estate

Internal audit has been conducted By Ms Nur Hazriani Bt Hamri dated 18th August 2022. 1st follow up was done on 20th September 2022 while 2nd follow up was done on 12th October 2022.

There is one audit findings has been raised during the internal audit. The finding as follows:

Opportunity for	Action Taken	Review of
Improvement	(Manager reply)	evidence
SOP 6	Pesticide usage	Pesticide
Pesticide Usage	monitoring has	usage
Monitoring Records	been updated	monitoring
(Spraying costing	including LD50	record with
book, a.i. (kg/Ha) is	value	LD50 was
updated but not		sighted



	inclu LD50	de the value of				
3.2.1 (C)	aspects which plan SOP has b	rovement plan fo is OSH, Environm een established January 2021.	nental and Soc	ial. Continuous	simprovement	Yes
			l	T ==	T	
	Program OSH	Activities Managemen t review	Timeframe January 2022	PIC Manager	Status Done	
		Monitoring of Accidents	Monthly monitorin	Hospital Assistant	Ongoing Refer Accident/C linic Record	
		OSH Training	Continuou sly	Ast/OSH Departmen t	OSH Training Record	
		Site Inspection and OSH Committee meeting	Quarterly	Manager/A sst/AJKKP	OSH Quarter meeting minutes	
		CHRA	2018	Manager	CHRA assessmen t conducted on September 2022	
		Medical Surveillance	Annually	Assistant Manager	Refer latest medical surveillanc e summary	
		Inspection of first aid kits	15 th every month	Assistant Manager	Refer 1 st aid checklist	
		Inspection of fire extinguisher	Annually	Assistant Manager	Refer Fire Extinguish er checklist	
		OSH hazards and risk assessment	Annually	Manager	Refer HIRARC	
		OSH SOP review Inspection of	Annually Annually	Manager Assistant	Ongoing Refer air	
		air compressor	·	Manager	compresso r checklist	
		Training - wiremen/wa	Ongoing	Assistant Manager	Refer training record	



	ter pump				
	attendant				
	Training MBS	November	Assistant	Refer	
	Lorry Driver		Manager	Training	
			/OSH	record	
			Departmen		
			t		
	Workers	Annually	Assistant/C	Refer	
	insurance		hief Clerk	Insurance	
	record			Record	
	OSH Audit	Annually	OSH	Refer	
		,	Departmen	Audit	
			t	Report	
Environmen	Introduction	December	Assistant	Ongoing	
tal	of central	Becember	Manager	ongoing	
	domestic				
	waste				
	collection at				
	linestite				
	Usage of	September	Assistant	Ongoing	
	Alion to	September		Oligoling	
	reduce the		Manager		
	number of				
	spraying				
	rounds				
	Environment	Continuou	Assistant	Refer	
	al training	sly	Manager	training	
				record	
	To promote	Annually	Assistant	Ongoing	
	recycle of		Manager		
	paper,				
	plastic and				
	glass				
	/aluminium				
	Environment	Quarterly	Manager/A	Refer	
	al meeting		ssistant	Environme	
			Manager/A	ntal	
			JKKP	Minute	
	Managemen	Every 6	Assistant	Refer	
	t and	months	Manager	Monitoring	
	monitoring			Checklist	
	of HCV &				
	riparian zone				
	Disposal of	Quarterly	Assistant	Refer	
	empty		Manager	disposal	
	pesticide		J	record	
	containers				
	(sell to G-				
	planter)				
	Disposal of	Quarterly	Assistant	Reto	
	scrap iron	Quarterry	Manager	disposal	
	Jerup II oli		widilagei	record	
				record	



	Proper	Every 6	Manager	Refer
	Disposal of	months		Disposal
	Schedule			record
	Waste			
	through			
	Lagenda			
	Bumimas			
	Reduction of	Continuou	Manager	Ongoing
	GHG	sly		
	emission			
	through			
	replacement			
	of AC			
	fertilizer			
	with AS			
	Fertilizer			
Social	Social	Quarterly	Manager,	Refer
	Meeting		Assistant	Social
			Manager	Meeting
			/AJKKP	
	Inspection of	Weekly	Manager/A	Refer
	workers	basis	ssistant	Linesite
	quarter		Manager	checklist
	Gotong	Every	All	Ongoing
	Royong	3months	manageme	
			nt	
	Provision of	2018	PIPOM	Ongoing
	treated			
	water			
	Electrical	Continuou	PIPOM	Ongoing
	inspection of	sly	Electrical	
	workers		Chargema	
	quarter		n	
	Immunizatio	Monthly	Hospital	Ongoing
	n of Children		Assistant	
	/			
	otheractiviti			
	es related to			
	social			
	aspects To identify	Continuou	N/anage=/A	Ongoine
	To identify		Manager/A	Ongoing
	uproductive areas and	sly	ssistants	
	with a plan for further			
	improvemen t			
	·			

The plan is prepared by Mr Abdul Arif Arham, Assistant Manager dated 5th january 2022. The plan was verified by Mark Dayao, Pinang Estate Manager.



3.2.2	RSPO metric is available and has been filled and completed accordingly	Yes
	by Ms Shia Bee Gek Sustainability Manager KLK Sabah.	
	Review data within the RSPO metric template indicate all the data is	
	traceable to the source of information at estate and mill level.	
	All the data is deemed correct and tally with the shown source of information during site audit.	
3.3.1 (C)	Mill and Estates	Yes
	The management of KL-Kepong (Sabah) Sdn. Bhd. has established the SOPs for the mills and plantation. Where sustainability SOPs and Standard Operating Procedures are implemented in both estates and mill and approved by the top management from the headquarters. While for the safe operating procedures, the estates and mill will have	
	different procedures according to their work activities.	
	Sustainability SOPs approved by Mr. Sin Chuan Eng, Head of Sustainability (Plantation)	
	 SOP No. 1: Stakeholders Engagement/ Negotiation Issue/Rev/Date: 5/4/010121 	
	 SOP No. 2: Legal Compliance Issue/Rev/Date: 4/3/010121 SOP No. 3A: Land Acquisition (For OP Planting) Issue/Rev/Date: 4/3/010121 	
	 SOP No. 3C: Land Conflict Resolution Mechanism Issue/Rev/Date: 2/1/010121 	
	 SOP No. 4: Soil Erosion & Fertility and Road Maintenance Issue/Rev/Date: 3/2/010121 	
	• SOP No. 5: Surface Ground Water Management Issue/Rev/Date: 3/2/010121	
	 SOP No. 6: Safe Use & Storage of Agrochemicals/ Chemicals Issue /Rev/Date: 5/4/010121 	
	SOP No. 8: Training Issue /Rev/Date: 4/3/010121	
	Standard Operating Procedure approved by Mr. Lawrence Parthasarathy and issued out on 1st October 2020.	
	SOP OSH 3: Safe Operating ProcedureSOP OSH 4: Emergency Response	
	SOP OSH 6: PPE	
	 SOP OSH 7: Investigation & Notification SOP OSH 13: Schedule Waste 	
	Operation Policy approved by Head of Plantation Division issued out on 1 st October 2020.	
	 GP/AGRIC/OP1: Harvesting updated 15th May 2014 GP/AGRIC/OP2: Field Upkeep updated 15th May 2014 GP/AGRIC/OP4: Pest & Disease updated 8th May 2014 	
	GP/AGRIC/OP5: Soil Conservation updated 15 th May 2014	
	 GP/AGRIC/OP6: By-Product (Mulching) updated 3rd June 2005 GP/AGRIC/OP7: Replanting updated 15th May 2014 	
	Safe Operating Procedure (Mill) as revised o February 2020:	
	The state of the s	

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 55 of 173



• SOP No. 5: Working at ramp

• SOP No. 6: Capstan

• SOP No. 7: Sterilizer

SOP No. 9: Threshing

• SOP No. 10: Digester and Pressing

• SOP No. 22: Kernel Silo

• SOP No. 25: Boiler steam and Mud Drum

• SOP No. 32: Air Compressor

• SOP No. 36: Workshop

Safe operating Procedure by Mr. Lawrence revised on 1st October 2020.

SOP 1: Harvesting

• SOP5: Chemical Handling/Sprayer

SOP 6: Manuring

SOP 7: Workshop

SOP 4: Despatch of FFB

Site visit and interview has been conducted with the workers at Pinang POM (Workshop, ramp, schedule/chemical waste store, iron scrap area), the workers have done the works in each station according to the training received from their supervisor or the management representatives. They also shows the simplified version (flowchart/diagram) of the SOP that available at their work station especially the safety operating procedure in chemical store, sterilizer area and workshop area.

As for the estates, sighted the sprayers and harvesters provided with PPE (eg: safety helmet, sickle cover, apron, respirator, gloves and boots) from the company which in line with the safe operating procedures of the company.

From the interview conducted with them, the sprayers stated that they have received training on safety aspect for before start doing their job and they will be reminded by their mandore every day. They managed to demonstrate on what should be done before start doing the job, when doing the job and after finish spraying such as need to clean themselves at the allocated area before going home and avoid any risk of chemicals to their family at home.

3.3.2 Mill and Estates

The management of KL-Kepong (Sabah) Sdn Bhd. has established SOP 19.0 (Issue/Rev 3/2): Internal Audit procedure updated on 1st January 2021 to check the consistency and the effectiveness of the implementation of the procedures at the operating units. The internal audit process as stated in the procedure is a process that carried out to ensure the management system has been properly maintained and to determine the effectiveness of the implemented management system.

The sustainability team led by Mrs. Nur Hazriani has done the internal audit for Mill 2 and its supply bases as sighted from the internal audit reports. The scope of the internal audit includes all the requirement for RSPO and MSPO

Operating Unit Date of Internal Audit

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 56 of 173

Yes



3.4.1 (C)	No new plantings have been done by the operating unit. Environmental Impact Assessment The estates and the mill have conducted the Environmental Aspect and	Yes
2.4.1 (C)	The immediate action has been taken by each operating unit accordingly to the comment given and monitored by the estate manager as interviewed with the Sustainability representative, Mrs. Hazriani.	Vos
	Management Review Meeting (Tawau Region) conducted on 8 th November 2021 through MS Teams (Online Meeting). As sighted from the minutes of meeting provided by Mrs. Hazriani, no nonconformity has been raised during the internal audit by the internal audit team only some observation (improvement) needs to be done by the estates and mill as recorded in the report such as: • List of documents (Publicly available), waktu bekerja (with entitle rest hour), Jadual Pembuangan Sampah, Complaint and Grievance procedure, Recruitment process need to be made available and displayed at the notice board • To follow up the latest contract with the workers and ensure the contract has been signed by the workersRefer to pic in phone	
3.3.3	Mill and Estates The results of the internal audit are discussed during the Sustainability	Yes
	Pinang POM Pinang Estate Jatika Estate Pangeran Estate Sigalong Estate The results from the internal audit that has been conducted for the estates and mill will be discussed during the management review as stated in the SOPs. Also as informed by Mr. Syafiq (Safety and Health Officer), workplace inspection in the estates and mills also conducted on quarterly basis as one of the ways to check on the implementation of the safe operating procedures and safety and health plan that has been implemented on site. The workplace inspection usually conducted by the members of the Safety and Health Committee of the estate. The record of workplace inspection for Jatika estate sighted during the audit for inspection records at Fertilizer store and POL store conducted on 14 th September 2021 By Mr. Nasrul Ghani. From the records sighted above, the condition for both areas is well maintained, clean and safe for the work to conducted there.	



The impacts that have been identified has been reported in Environmental Aspect and Impact Assessment Report which available for each operating unit. The report consists Aspect and Impact Identification, Impact risk assessment and Management control plan as shown below:

Pinang POM

Major Activity		POL Stor	e	
Aspect	•	POL Spillage		
Impact	•	Water an	d	land
Шрасс		pollution		
Waste	•	Empty oil dru	m	
Generated	•	Used rags		
Existing	•	Construction	of	bund
Control		and oil trap.		
Measure				

Pinang estate

	r inang estate				
Major Activity	Schedule waste store				
Aspect	 Schedule waste spillage 				
Impact	Water and air pollution				
Waste	Used rags and fibre				
Generated					
Existing	• Construction of bund				
Control	and oil trap.				
Measure					

Jatika Estate

Major Activity		Fertilizer store				
Aspect	•	Fertilizer sp Improper fertilizer ba	disposal c	of		
Impact	•	Water pollution	and lan	d		
Waste Generated	•	Empty fert Fertilizer s	_			
Existing Control Measure	•	PPE and SC Store for e bag	OP mpty fertilize	er		

Pangeran Estate

Major Activity		Chemical store			
Aspect	•	Chemical	spillage		
Impact	•	Water	and	land	
Шрасс		pollution			
Waste	•	Empty	ch	emical	
Generated		container			
Existing					
Control	•	Construct	ion of bu	und	
Measure					



Sigalong Estate					
Major Activity	Spraying				
Aspect	 Chemical residue washed into water source by rainwater. Emission of GHG from chemical usage 				
Impact	Water pollutionGlobal warming				
Waste Generated	• Empty chemical container				
Existing Control Measure	 No spraying activities during raining day Usage of surfactant for chemical to adhere to plant's surface Reduction of spraying round by using chemcal 				

From the assessment that has been conducted, each of the operating unit will develop Environmental Management plan based on the results from the assessment report such as:

Pinang POM

Environmental Management Plan updated on 23/9/2022 for Pinang POM includes the aspect, impact, impact management control, person in charge, monitoring plan and status.

Example #1

Process/Area: Generating steam using water tube boiler

Aspect: Water, land, air and noise pollution

Impact: Negative

Impact Management control:

- Maintenance of blowdown chamber
- Stack Emission Monitoring
- Regular dispatch to prevent accumulation
- Training on boiler operation
- Continuous monitoring emission system (CEMS)

Monitoring Plan:

- Calibrate of fuel gate damper opening to prevent any excess fuel supply furnace
- Maintenance of blowdown valve and pipe
- Maintenance of the boiler ash house

Person responsible: Mill assistant **Monitoring Status:** Ongoing

Jatika Estate

The estate has engaged Kiwiheng Environmental Consultants Sdn Bhd to conduct Environmental Compliance Report (ECR) for its proposed replanting area of 719Ha. The assessment is being carried out by the appointed consultant bi-annually. The 2nd bi-annual report for 2022 dated Oct 2022 was made available during the audit. The purpose of the assessment is to conduct bi-annual environmental monitoring of an oil



palm replanting project in the estate. The assessment covers soil erosion, siltation, road preparation, preparation of planting area, rehabilitation of bare soil, watercourse protection and water quality, air quality, spillage control, biomass and solid waste control, sewage control, project completion, appointment of Environmental Officer. Based on the report conclusion, the estate has complied against all the assessed requirements.

Environmental Management Plan updated on 2/8/22 for Jatika estate includes the aspect, impact, impact management control, person in charge, monitoring plan and status.

Example #1

Process/Area: Workshop

Aspect: Schedule waste spillage and produce of scrap iron from damage

Impact Management control:

- To carry out training for workshop attendant
- Provide spill kit and secondary containment for all transferring utensil
- Provide oil trap and ensure bund in good condition
- Periodically disposed the scrap iron (Scrap iron record)

Monitoring Plan:

- Workshop attendant training record
- Workshop checklist
- Scrap iron disposal record

Person responsible: Mr. Ridwansyah

Monitoring Status:

- Training has been conducted on 12/4/2022
- Workshop checklist completed on 12/4/2022
- Scrap iron has been disposed on 10/2/2021with total amount of 12.4 mt to Tong Shen Scrap Metal Sdn. Bhd.

Pinang Estate

Environmental Management Plan updated on 19/9/22 for Pinang estate includes the aspect, impact, impact management control, person in charge, monitoring plan and status.

Sigalong Estate

The estate has engaged Kiwiheng Environmental Consultants Sdn Bhd to conduct Environmental Compliance Report (ECR) for its proposed replanting area of 673Ha. The assessment is being carried out by the appointed consultant bi-annually. The 2nd bi-annual report for 2022 dated Sep 2022 was made available during the audit. The purpose of the assessment is to conduct bi-annual environmental monitoring of an oil palm replanting project in the estate. The assessment covers soil erosion, siltation, road preparation, preparation of planting area, rehabilitation of bare soil, watercourse protection and water quality, air quality, spillage control, biomass and solid waste control, sewage control, project completion, appointment of Environmental Officer. Based on the report conclusion, the estate has complied against all the assessed requirements.

Environmental Management Plan updated on 21/9/22 for Sigalong estate includes the aspect, impact, impact management control, person in charge, monitoring plan and status.



Social Impact Assessment

The management has established SOP for SIA (Ref. Doc.: In-House Social Impact Assessment SOP: 13.0 Issue/Rev.: 3/2 Date: 01/01/2021). The inhouse SIA covers as below:

- Access and use rights
- Economic livelihoods and working conditions
- Cultural and religious values
- Health and education facilities
- Subsistence activities
- Amenity
- Employment
- Human Rights
- Food and water security
- Other community values, resulting from changes, e.g., improved transport/communication or arrival of substantial migrant labour force.

Social Impact Assessment for Tawau Region was conducted by Ms. Nur Hazriani binti Hamri (Ref. Doc.: KL-Kepong (Sabah) Sdn. Bhd. Tawau Region Social Impact Assessment Report 2022).

Social Impact Assessment was conducted in June and September 2022 conducted by Nur Hazriani binti Hamri. The methodology including sample selection was random and covered each category of stakeholders. The evaluation was carried out through distribution of survey forms. A total of 169 sets of questionnaires that covers the essential topic of local community benefits, communication, sustainability practices, health, accessibility, and social development & contribution were distributed. Action plans were developed such as below:

- Brief stakeholders regarding KLK policy in yearly basis
- Annual training programme was established to ensure continuous briefing conducted for workers regarding the Sustainability Policy
- Brief stakeholders on Stakeholder Engagement/Negotiation including complaint procedure
- Safety briefing to contractor whenever they enter operating centre to do work
- To provide PPE for suppliers/contractors that entering the premises
- To erect signage to prohibit child labour at operating centre

Jatika Estate has conducted Social Impact Assessment for building new houses on 24/05/2022 which involves the employees. The assessment conducted covers:

- Public order
- Safety of dependants
- Suggestions and feedback

Pangeran Estate has conducted Social Impact Assessment for building toilet at workshop area on 25/07/2022 which involves the employees. The assessment conducted covers:

- Consent
- Safety and health
- Effects on facility & comfort



	Pinang Estate Social Improvement Plan 2022 for Pinang Estate was developed by Abdul Arif Arham on 17/10/2022.	
	Pinang POM Continuous Improvement Plan for Pinang POM (Ref. Doc.: SOP 16.0 Appendix 1.0 Issue/Rev.: 3/2 Date: 01/01/2021) prepared by Jamaluddin Saparuddin on 04/11/2022.	
3.4.2	Environmental Impact Assessment The management involves the participation of affected stakeholders through the stakeholder's consultation meeting that conducted on annual basis. If there is any input or feedback from the stakeholders during the meeting will be incorporated in the management plan for implementation.	Yes
	The minutes of meeting for Stakeholder Consultation that conducted on 28/9/2022 is available and prepared by Mrs. Nur Hazriani Binti Hamri and approved by Ms. Shia Bee Gek. The meeting was conducted for the whole Tawau Region. Meeting attended by 82 participants from various representatives. From the minutes, the certification unit has discussed the following agenda with the stakeholders: • Sustainability Policy • Schedule waste management • HCV/CV management (implementation and best practice) • Human rights and young workers management strategy • Awareness • Enough facilities for children's development	
	The management plan can be seen under attachment of SOP 10.0 Environmental Aspect & Impact Assessment Management Plan (EMP) & Waste Management Plan (WMP), where it consist of the process/Area, impact, management plan, person in charge (PIC), and status of the implementation on site.	
	From the document review and site visit conducted, the management plan has been implemented by the management through training that has been conducted as verified from the training records and interview with the workers, establishment of schedule waste store and landfill at each estate for proper waste disposal, and the establishment and monitoring of riparian area along the watercourse and water catchment area.	
	Social Impact Assessment The minutes of meeting for Stakeholder Consultation which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders prepared by Nur Hazriani binti Hamri (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau). From the minutes, the certification unit has discussed the following agenda with the stakeholders: • Schedule waste management • HCV/CV management (implementation and best practice) • Human rights and child labour	
	 OSH Awareness Gender Committee Complaint procedure 	



The methodology including sample selection was random and covered each category of stakeholders. The evaluation was carried out through distribution of survey forms. A total of 169 sets of questionnaires that covers the essential topic of local community benefits, communication, sustainability practices, health, accessibility, and social development & contribution were distributed. Action plans were developed such as below:

- Brief stakeholders regarding KLK policy in yearly basis
- Annual training programme was established to ensure continuous briefing conducted for workers regarding the Sustainability Policy
- Brief stakeholders on Stakeholder Engagement/Negotiation including complaint procedure
- Safety briefing to contractor whenever they enter operating centre to do work
- To provide PPE for suppliers/contractors that entering the premises
- To erect signage to prohibit child labour at operating centre

3.4.3 (C) Environmental Impact Assessment

Based on the SOP 10.0 Environmental Aspect and Impact Assessment (Issue/Rev 4/3) dated on 1st January 2021, the review of management and monitoring plan was conducted annually. The review has been conducted internally through Sustainability management review meeting which involves the top management, sustainability team and estates' representatives of Tawau region estates and mills.

As sighted from Sustainability Management Review 2022 Minutes prepared by Mrs. Nur Hazriani dated on 26/10/22, the following agenda related to environment management plan has been discussed and updated:

Water Management Plan

- WQI for upstream and downstream points are performed regularly based on estate water sampling program schedule.
- Water Management Plan was reviewed and updated

Pollution and GHG Emission: All operating centres had submitted GHG Calculation tools to be uploaded in PalmGHG by Sustainability Department.

Waste management plan has been established accordingly where;

- Landfill selected far from any water course
- Establishment of domestic waste checklist for landfill collection and disposal
- OC set waste collection plan at linesite.

All centres waste identification and mitigation plan were reviewed to ensure current mitigation plans were in line with onsite practice of the operating center.

Evidence of proper mitigating actions taken was available for all operating centres which includes

- Consigment notes
- Waste collection checklist
- Sales record of recycle waste

Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



- Scrap iron/Empty containers sales record.
- Energy usage were update

Social Impact Assessment

The methodology including sample selection was random and covered each category of stakeholders. The evaluation was carried out through distribution of survey forms. A total of 169 sets of questionnaires that covers the essential topic of local community benefits, communication, sustainability practices, health, accessibility, and social development & contribution were distributed. Action plans were developed such as below:

- Brief stakeholders regarding KLK policy in yearly basis
- Annual training programme was established to ensure continuous briefing conducted for workers regarding the Sustainability Policy
- Brief stakeholders on Stakeholder Engagement/Negotiation including complaint procedure
- Safety briefing to contractor whenever they enter operating centre to do work
- To provide PPE for suppliers/contractors that entering the premises
- To erect signage to prohibit child labour at operating centre

Pinang Estate

Social Improvement Plan established by the Abdul Arif Arham on 17/10/2022. The plan consists of:

- Monitoring Sexual Harassment Cases
- Gender Committee Meeting
- Annual Training Programme
- Social Meeting
- Annual Social Programme
- RSPO Audit
- Continuous Improvement Plan

The review has been conducted internally through Sustainability management review meeting which involves the top management, sustainability team and estates' representatives of Tawau region estates and mills. Management Review for Tawau Region done on 26/10/2022.

3.5.1

Employment procedures for recruitment, selection, hiring, promotion, retirement and termination are documented and made available to the workers and their representatives. SOPs for recruitment, selection, hiring, promotion, retirement and termination of workers established (Ref. Doc.: Employment of Workers/Staff SOP: 14.0 Issue/Rev.: 4/3 Date: 01/01/2021). The SOP stipulates the duties of a Manager in the Employment Procedure. Workers Recruitment Flowchart was sighted. The flowchart shows the flow from the operating centre interview of the worker to Head Office's duty to enter in the Foreign Workers System and send the passport with permit sticker to operating centres.

The management has established Foreign Workers Employment. The procedure covers the process of recruitment of foreign workers. The recruitment procedures are stated under point 2.2 Recruitment Procedures (KL-Kepong (Sabah) Sdn. Bhd. Foreign Workers' Employment). Procedure also covers:

- 1) Recruitment
- 2) Recruitment Procedures

Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



- 3) Employment Contract
- 4) Recruitment Cost
- 5) Renewal of Passport and Extension of Work Permit
- 6) Repatriation
- 7) Termination of Employment Contract
- 8) Abscondment
- 9) Change of Employer Not Permitted

The management has also established Local Workers Employment. Procedure covers:

- 1) Recruitment
- 2) Recruitment Procedures
- 3) Employment Contract
- 4) Resignation
- 5) Promotion
- 6) Retirement
- 7) Termination of Employment Contract

The job vacancy is posted at the entrance of complex. Example of job advertisement for Process Operator dated 19/10/2022 which posted at the entrance of the complex was sighted.

Pinang POM

Borang Permohonan Pekerjaan Application Date: 27/09/2022

Job: General Worker

Age: 22

Surat Panggilan Temuduga

Date: 03/10/2022

Borang Temuduga Pekerja Date of Interview: 04/10/2022

Medical Examination
Date: 05/10/2022

Done by: Baldev Singh - Estate Hospital Assistant

Offer Letter

Date Signed: 15/10/2022 Employment Contract Date signed: 16/10/2022

Induction Training for the new worker was done on 17/10/2022 by Mr. Ahmad Danial Mohammed at Pinang POM Office. The induction training covers job function, safety, deduction, insurance, housing, school, culture, freedom of union, complaint & grievance procedure, RSPO, KLK Group Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group and etc.

Pangeran Estate

Borang Permohonan Pekerjaan Application Date: 20/12/2020

Job: Harvester Age: 20

Surat Panggilan Temuduga Date: 20/12/2020 Borang Temuduga Pekerja Date of Interview: 21/10/2020



Medical Examination Date: 26/12/2020

Done by: Baldev Singh – Estate Hospital Assistant

Offer Letter

Date Signed: 24/12/2020 Employment Contract Date signed: 02/01/2022

Induction Training for the new worker was done on 02/01/2022 by Assistant Manager at Pangeran Estate Office. The induction training covers job function, safety, deduction, insurance, housing, school, culture, freedom of union, complaint & grievance procedure, RSPO, KLK Group Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group and etc.

Pinang Estate

Borang Permohonan Pekerjaan Application Date: 20/06/2022

Job: Second Clerk

Age: 23

Surat Panggilan Temuduga

Date: 27/06/2022

Borang Temuduga Pekerja Date of Interview: 27/06/2022

Medical Examination Date: 01/07/2022

Done by: Baldev Singh – Estate Hospital Assistant

Offer Letter

Date Signed: 15/07/2022 Employment Contract Date signed: 18/07/2022

Induction Training for the new worker was done on 18/07/2022 by Assistant Manager at Pinang Estate Office. The induction training covers job function, safety, deduction, insurance, housing, school, culture, freedom of union, complaint & grievance procedure, RSPO, KLK Group Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group and etc.

Jatika Estate

Borang Permohonan Pekerjaan Application Date: 20/10/2022

Job: General Worker

Age: 24

Surat Panggilan Temuduga

Date: 20/10/2022

Borang Temuduga Pekerja Date of Interview: 27/10/2022

Medical Examination
Date: 10/11/2022

Done by: Baldev Singh - Estate Hospital Assistant

Offer Letter

Date Signed: 10/11/2022 Employment Contract Date signed: 14/11/2022



	Induction Training for the new worker was done on 14/11/2022 by	
	Assistant Manager at Jatika Estate Office. The induction training covers job	
	function, safety, deduction, insurance, housing, school, culture, freedom	
	of union, complaint & grievance procedure, RSPO, KLK Group Policies, OSH	
	Policy, Code of Conduct & Ethics For The Company & Group and etc.	
3.5.2	Employment procedures are implemented and records are maintained.	Yes
5.5.2		163
	Sample as below:	
	Pinang POM	
	Borang Permohonan Pekerjaan	
	Application Date: 27/09/2022	
	Job: General Worker	
	Age: 22	
	Surat Panggilan Temuduga	
	Date: 03/10/2022	
	Borang Temuduga Pekerja	
	Date of Interview: 04/10/2022	
	Medical Examination	
	Date: 05/10/2022	
	Done by: Baldev Singh – Estate Hospital Assistant	
	Offer Letter	
	Date Signed: 15/10/2022	
	_	
	Employment Contract	
	Date signed: 16/10/2022	
	Ladoretica Tarinia - for the annual control of the A7/40/2022 by Ma	
	Induction Training for the new worker was done on 17/10/2022 by Mr.	
	Ahmad Danial Mohammed at Pinang POM Office. The induction training	
	covers job function, safety, deduction, insurance, housing, school, culture,	
	freedom of union, complaint & grievance procedure, RSPO, KLK Group	
	Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group	
	and etc.	
	Pangeran Estate	
	Borang Permohonan Pekerjaan	
	Application Date: 20/12/2020	
	Job: Harvester	
	Age: 20	
	Surat Panggilan Temuduga	
	Date: 20/12/2020	
	Borang Temuduga Pekerja	
	Date of Interview: 21/10/2020	
	Medical Examination	
	Date: 26/12/2020	
	Done by: Baldev Singh – Estate Hospital Assistant	
	Offer Letter	
	Date Signed: 24/12/2020	
	_	
	Employment Contract	
	Date signed: 02/01/2022	
	Industion Training for the new worker was days as 03/04/2003	
	Induction Training for the new worker was done on 02/01/2022 by	
	Assistant Manager at Pangeran Estate Office. The induction training	
	covers job function, safety, deduction, insurance, housing, school, culture,	
	freedom of union, complaint & grievance procedure, RSPO, KLK Group	
	Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group	
	and etc.	

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 67 of 173



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Borang Permohonan Pekerjaan Application Date: 20/06/2022

Job: Second Clerk

Age: 23

Surat Panggilan Temuduga

Date: 27/06/2022

Borang Temuduga Pekerja Date of Interview: 27/06/2022

Medical Examination Date: 01/07/2022

Done by: Baldev Singh – Estate Hospital Assistant

Offer Letter

Date Signed: 15/07/2022 **Employment Contract** Date signed: 18/07/2022

Induction Training for the new worker was done on 18/07/2022 by Assistant Manager at Pinang Estate Office. The induction training covers job function, safety, deduction, insurance, housing, school, culture, freedom of union, complaint & grievance procedure, RSPO, KLK Group Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group and etc.

Jatika Estate

Borang Permohonan Pekerjaan Application Date: 20/10/2022

Job: General Worker

Age: 24

Surat Panggilan Temuduga

Date: 20/10/2022

Borang Temuduga Pekerja Date of Interview: 27/10/2022

Medical Examination Date: 10/11/2022

Done by: Baldev Singh – Estate Hospital Assistant

Offer Letter

Date Signed: 10/11/2022 **Employment Contract** Date signed: 14/11/2022

Induction Training for the new worker was done on 14/11/2022 by Assistant Manager at Jatika Estate Office. The induction training covers job function, safety, deduction, insurance, housing, school, culture, freedom of union, complaint & grievance procedure, RSPO, KLK Group Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group and etc.

3.6.1 (C)

KLK has established Health and Safety policy. The policy is pasted on the notice board at every mill and estate offices. Risk assessment has been conducted and compiled in HIRARC.

All the operations conducted within estate has been compiled in HIRARC which focus on hazard and way to minimize the risk.

Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 68 of 173



Documented mitigation plan has been identified and emphasized in HIRARC as well in CHRA conducted by competent assessor. CHRA Assessor is Dr Mohd Azizan Bin Abdul Aziz, DOSH registration: HQ/11/ASS/00/298-2018/084. Date of assessment is 4th December 2017.

Plan of mitigation has been implemented according to recommendation by CHRA assessor as well as in HIRARC.

There is minor accidents recorded and JKKP form 8 was sent to DOSH as part of compliance to OSHA 1994.

Chemical Hazard Risk Assessment has been conducted in Pinang Complex which completed in September:

Date	Operating Center	
19/09/2022	Jatika Estate	
20/09/2022	Pangeran Estate	
	Sigalong Estate	
	Pinang POM	
21/09/2022	Pinang Estate	

LEV annual inspection has been conducted by Hygiene Technician II Mr Daneshkumar Rajendran DOSH Registration Number HQ/15/JHII/00/206. Date of Examination 13th October 2022, report reference number HQ/15/JHII/00/206-2022/081. Report reference: OSHE/1022/1493.

Thus, PiPOM has obliged to Regulation 17 (1b) of USECHH Regulations 2000.

3.6.2 (C)

The implementation of the H&S plan can be seen through sampled pick of the risk that was identified. For estate and mill which is POL Store:

Work identified	Identified Hazard	Identified Risk	Risk Mitigation
Penerimaan POL	Tumpahan POL	Environmental	Memeriksa bund dan perangkap minyak dalam keadaan baik
Penyimpan an POL	Wap Bertoksik/Mud ah Terbakar berkumpul	Health hazardKebakaran/l etupan	Tidak membenarkan pekerja merokok berhampiran stor
Pengagihan POL	Terdedah kepada bahan POL	Merengsa	Meneruskan Latihan keselamatan dan kesihatan serta PPE

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 69 of 173

OBS

OBS



From the site visit during the audit to the POL store for both mill and estate, it can be seen that the POL store is in good condition. The oil bund trap for any leaking from the items is seen to be in good condition where there are nearby equipment in place to be used in case of leakage. The POL store is also maintained through weekly checking by the store clerk for each estate, and for mill, the assistant mill will be the person responsible to ensure good condition of the store.

Further observation can be seen that there are training records been given to workers who handles POL items to use appropriate PPE including training in case of emergencies, such as spillage, fire outbreak and etc.

The safety supervisor Mr. Syafiq will also monitor the progress of the H&S plan and will report and update during the Quarterly OSH meetings, as seen in the OSH minutes of meeting for the estates and mill.

3.7.1 (C)

The company has maintained a list of staff and workers whom training must be provided. Training need analysis, attendance and evaluation form has been verified for each estates.

Pinang Estate

Refer to "Program Latihan Tahunan Ladang Pinang yang Dirancang Bagi tahun -2022", the training program has been recorded and realised until month of November.

Month	Training	Target	Person In Charge	Status
January	Fronds Stacking and Pruning	Staff and Worker	Abdul Arif	19/01/2022
February	Spraying Chemical, Mature Palm	Staff and Worker	Abdul Arif	18/02/2022
March	Manuring	Staff and worker	Abdul Arif	10/03/2022
April	Water Pump and Electrical	Staff and worker	Bakhir Muhamad	21/04/2022
May	Safe work procedure at Workshop	Staff and Worker	Haji Marsuki	09/05/2022
June	Harvesting SOP manual	Staff and worker	Haji Marsuki	04/06/2022
July	Pre-mixing	Staff and Worker	Abdul Arif	19/07/2022
August	Motorcycle Riding	Staff and Worker	Abdul Arif	08/08/2022
September	Driving Practical	Staff and worker	Shazid	07/09/2022
October	Emergency Training	Staff and worker	Haji Marsuki	12/10/2022

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 70 of 173



	November	First aid	Staff and	Baldev	17/11/2022	
		Training	worker	Singh		
	December	Contractor	Contractor	Haji	-	
		Practical	worker	Marsuki		
	Upon visiting Sigalong Estate's housing area, it was found that the number of fire extinguisher provided was lacking. Some rows of houses were not equipped with fire extinguisher. The estate management has included in its continuous improvement plan to add another 6 units of fire extinguisher in the area within Dec 2022 and Jan 2023.					
3.7.2					ormal training	Yes
3.7.2	Documentation of all training assessment needs, formal training conducted and the list of participants attending these formal training has been maintained. Pinang Estate				ies	
	Sample 4 train	ing of 2022:				
	dated was of focusi and a 2- Chem Assist spray focusi and a 3- First 17/11 4- Emerg Exting Assist staffs	19/07/2022 and on hazard, fter working. ical spraying ant Manager of the working. Training working and training /2022 attended gency training guisher from ant Manager and 11 worket in gency training and 11 worket working.	dated 18/02/20: vas conducted repreparation be conducted by 2 staffs and conducted by N. C.W. Engineeridated 12/10/20.	staff and 6 wo al Premix SOP fore working, of ucted by Abdo 22 attended by eferring to SaO fore working, of y Mr Baldev and 9 workers. Mr Chow Sung L ng arranged 022 at 7 a.m.	rkers. Training Rev. 03/2020 during working ul Arif Arham 2 staffs and 10 P Rev 09/2021 during working Singh dated u Supplier Fire by Mr Shazid attended by 7	
3.7.3	Mr Jamaluddin Bin Saparuddin PIPOM Mill Engineer is incharge as specific personnel carrying out task for effective implementation of the Identity Preserve supply chain. Specific training of SCCS has been conducted dated 3 rd January 2022 given by Mill Engineer Mr Jamaluddin Bin Saparuddin. Training material is available, and list of attendance is as follows:				Yes	
	Particip attenda		Scope of work	Trainin	g Evaluation	
	12		General- Office ore, Security, Dr		Good	
	12	L	aboratory, Grac	ler	Good	
	22	W	orkshop, Electr	ical	Good	
	23		Normal Shift		Good	
	30		Shift A & B		Good	
	· ·		as weighbridge has undergone			



Supply Chain Re	quirements for Mills				
See also section					
3.8.1	The mill is operating in IP model, only certified FFB are processed within the mill.	Yes			
	The company has established RSPO Supply Chain Certification Procedure – Document No SBPOM-RSPO-SCC Revision 02, effective date 01 September 2020.				
	Last revision took place on 1 September 2020 on general update of document.				
	SOP number 14, Supply Chain model- Mass Balance.				
	14.2 Site shall ensure that quantity of Physical RSPO mass balance inputs and outputs (volume or weight) at the physical site are monitored and maintain via the product movement record (ie Daily and monthly movement summary report) the report is sent to the sustainability and supply chain department monthly for update.				
	14.3 Site shall implement a fixed inventory period, where site shall ensure that quantity of RSPO mass balance material inputs and outputs (volume or weight) are balanced within a periodical inventory period which does not exceed 3 (three) months.				
	The fixed inventory has been implemented based on calendar year from January to March.				
	The monitoring of Mass Balance started from the weighbridge station as recorded in FFB ticket.				
3.8.2	NA , the mill is running in IP model.	NA			
3.8.3	The certified volume for CPO and PK is projected based on the crop	Yes			
	budget determined by the estate after the approval by the HQ.				
	Projected 12 Months (MT) Forecast Volume in this Report Sept 21 - Aug22				
	FFB CPO PK				
	93,049.87 21,556.93 4,177.59				
	Actual Draduction values for this audit years				
	Actual Production volume for this audit year: Actual Production from the last 14				
	Months (MT)				
	Sept 21 – Aug22				
	FFB CPO PK				
	65,552.48 14,081.46 2,437.74				
	Based on actual production, there is no overproduction as per against the projected figure for the same time frame period.				
3.8.4	The mill met all registration and reporting requirements for the appropriate supply chain through the RSPO IT platform. (Palmtrace platform) As per verified in Palmtrace platform, the license is	Yes			
	valid and still active.				



	License ID	ense ID CB131591 (Active) KUALA LUMPUR KEPONG BERHAD PINANG				
	Member Name	PALM OIL				
	Member ID	RSPO_PO	100000427			
	RSPO Membership		4-000-00 (Kuala Lumpur Kepong			
	Number	Berhad)				
	Type of Business	Oil mill				
	Issued On	01-04-20	22			
	Issued By	Control L Bhd.	Inion Certifications (Malaysia) Sdn.			
	Start Date	15-04-20	22			
	End Date	03-03-20	23			
	Certificate Holder Type	Multi-Site				
	Number of Sites	4				
	Total Certified Area (Ha)	11647				
		'				
	Member Name		KUALA LUMPUR KEPONG BERHAD PINANG PALM OIL MILL			
	Member ID		RSPO_PO1000000427			
	Member Country		Malaysia			
	Member Category		Oil mill			
	Core Product					
	Lineare ID					
	License ID	CB131591 Control Union Certifications				
	Issued By	(Malaysia) Sdn. Bhd.				
	Issued On		01-04-2022			
	Start Date	15-04-2022				
	End Date	03-03-2023				
	License Status		Active			
3.8,5	SOP for Supply Chain Procestablished. The SOP spechain system at this operation of SCCS has been supplied by Mill Engineer Mr Jama material presented is obse	Yes				
3.8.6	Ther are internal audit printernal audit for system carried out by the organization been properly implement implementation managements once a year. The internal audit conduct Gek. Internal audit report	Yes				
	Minor and Observation. Observed that the Sustain has been conducted on 29					

Page 73 of 173



	Detail of meeting agenda, attendance list, discussion/ issue raised and action to be taken.	
3.8.7	Noted that FFB supplier from KLK Mill 2 estates and KLK Pinang estates	Yes
5.8.7	-	165
	(sisters estate) both RSPO IP certification. The sample weighbridge detail	
	tickets FFB as below:	
	Ladang Pinang	
	1. Date 28 May 2021	
	2. Weight 7.92 MT	
	3. No Nota Hantaran: 1317936	
	4. Ticket : A651146	
	5. Driver name, lorry number, block and IC available.	
	Ladang Jatika	
	1. Date 30 Jun 2021	
	2. Weight 8.05 MT	
	3. No Nota Hantaran: 1404622	
	4. Ticket : A654270	
	5. Driver name, lorry number, block and IC available.	
	1. Data 20 km 2021	
	1. Date 30 Jun 2021	
	2. Weight 4.55 MT	
	3. No Nota Hantaran: 1155224	
	4. Ticket : A654307	
	5. Driver name, lorry number and IC available.	
	Ladang Sigalong	
	1. Date 31 July 2021	
	2. Weight 9.1MT	
	3. No Nota Hantaran 1155167	
	4. Ticket : A656754	
	5. Driver name, lorry number and IC number	
	Ladang Pangeran	
	1. Date 30 Aug 2021	
	2. Weight 8.66MT	
	3. No Nota Hantaran 1401113	
	4. Ticket : A659504	
	5. Driver name, lorry number and IC number	
	Ladang Ringlet (group estate)	
	1. Date 22 Feb 2021	
	2. Weight 6.92 MT	
	3. No Nota Hantaran 1350301	
	4. Ticket: A640821	
	5. Driver name, lorry number and IC number	
	Ladang Pang Burong (group estate)	
	1. Date 4 April 2021	
	2. Weight 7.32 MT	
	3. No Nota Hantaran 1394210	
	4. Ticket: A645068	
	5. Driver name, lorry number and IC number	
	KLK (S) PIPOM monitor the production base on certified sustainable palm	
	oil accounting system.	
	I DEPORT FOL (F. 2) ALIC 2021	



3.8.8	Noted that KLK PIPOM has supplied to Genting Musimmas contract reference KLSC/01228-S/CPO-SG dated 12 March 2021, 2000MT CPO SG. Buyer address available in contract and weighbridge, delivery (date,time,ticket number, volume and RSPO ticket number) available. The data has sale transportation verified with weighbridge data, contract number and CPO Dispatch to Genting Musimmas (PIPOM) weighbridge book.	Yes
	RSPO Cert CU-RSPO-808656	
	• No Ticket (1) :A647250	
	• CPO: 29.06 MT	
	• No Ticket (2): A647252	
	• CPO: 30.43MT	
	Other sample contract for Bunge Asia verified total contract 250MT as below.	
	Buyer address: Bunge Asia Pte Ltd, 1 Wallich Street, No 08-01 Guoco Tower.	
	RSPO cert No: CU-RSPO-808656	
	Several transportation with detail ticket number, weight.	
	• Product: Certified Sustainable CPO in Bulk - Segregated, Malaysia	
	Origin.	
	• Ticket No (1) : A663752	
	• CPO: 30.14MT	
	Ticket No (2): A663746CPO: 30.25MT	
	CPO. 50.25(VI)	
	Contract no KLSC/01308-S/CPO-SG.	
	RSPO cert No: CU-RSPO-808656	
	• Ticket (1): A663974	
	• CPO: 30.14MT	
	• Ticket (2): A663968	
	• CPO: 30.14MT	
	Several transportation with detail ticket number, weighbridge ticket has been observed and recorded in CPO-SG Dispatched to FGV Bulkers log book	
	Sample for CSPK (PK-IP) contract no KLSP/00763-S with KLK Premier Oil Sdn Bhd total 100MT.	
	Buyers address available in contract and the weighbridge each transportation is available. The sample detail weighbridge out detail product RSPO-PK-IP, quantity product dispatch and received with unique identification number observed. Detail summary dispatched product recorded in Palm Kernel dispatch to KLKPO L/Datu, Weighbridge Book.	
3.8.9	PIPOM has once outsource contractor which is, Rimbun Hijau and FGV Bulkers Sdn Bhd for handle RSPO CSPO transportation and temporary storage. the contract agreement has been observed stated that the company agreed to continue to comply with the intent and requirements of KLK's sustainability (RSPO,ISCC,MSPO) practices. Detail contract agreement has been agreed and signed by both parties.	Yes



3.8.10 3.8.11 3.8.12 3.8.13	The agreement also stated that the company to provide necessary to KLK's Sustainability certification bodies to operation, system and any other information when this is notified in advance and if an audit is deemed necessary. Training and awareness to contractor record observed during assessment. The latest training has been conducted 3 Nov 2021. Mill has record and contract detail of contractor used for the physical handling of RSPO certified oil palm product in list of outsource contractor. No new contractor appointed. All the contractors are existing contract focusing transport activities within KLK Pinang Group. As sighted in clause 8: Record keeping. 8.1: Retention time for records covering all RSPO supply chain requirements of a minimum of 2 years. Based on the Pinang Palm Oil Mill Certified Sustainable Palm Oil					ssment. bhysical tractor. ontract records ars.	Yes Yes Yes Yes
		m (Mass Balance) 2022/23: Extraction Rate Todate (November 2022) OER 20.68% KER 3.25%					
3.8.14	Month 2021 December Month	OER 22.02% OER	OER KER 22.02% 3.05%		ws:		Yes
3.8.15	Pinang POM mair	ntain Identity Preser		ule, there is	no non-ce	ertified	Yes
3.8.16	Pinang POM maintain Identity Preserve Module, there is no non-certified product being received in Pinang palm Oil Mill The shipping announcement carried out in accordance with the internal SOP requirements. Confirmation from buyer has been carried out as per sample shipping transaction as follows: Product name – CSPO, buyer reference – November 2022 1. Transaction ID – TR-417c3f22-6352 2. Transaction status – confirmed 3. Creation date – 14/10/2022 4. Created by – Lucanus Lim 5. Confirmation date – 18/10/2022 6. Confirmed by Kueh Tiar Allen Khoo 7. Volume – 514.16Mt 8. Shipping/BL Date – 29/09/2022 Sighted Domestic Contract – CPO-SG between KL-Kepong (Sabah) Sdn Bhd and KLK Premier Oils Sdn Bhd. Quantity 500Metric Tonnes, Reference: KLSC/01569-S/CPO-SG-GMS. Details:				Yes		

Page 76 of 173



3.8.17	 Certified Sustainable Crude Palm Oil in Bulk – Segregated Packing – in Bulk Specification – FFA (as Palmitic): 5.0% max Basis – delivered Lahad Datu Sabah, Malaysia Full Payment by TT after delivery completion Special condition – Contract price to include premium of RSPO-SG Certification USD 30.00 per Mt. As there is no sale of CPO and PK in other scheme such as ISCC and MSPO, there is no stock removal being conducted. No claim has been made by the mills/ certified holder. 	Yes
	pect community and human rights and deliver benefits	165
Indicator	Summary of Findings	Compliance (Y/N) and NC#
4.1.1 (C)	A policy to respect human rights, including prohibiting retaliation against Human Rights Defenders (HRD) and prohibits intimidation and harassment by the unit of certification are incorporated in KLK Sustainability Policy under 2. Social Workplace And Communities 2.1 Respect and Recognise The Rights In Workplace (i) Respect Employees Rights. KLK's website also uploaded policy to respect human rights, including prohibiting retaliation against Human Rights Defenders (HRD) which is downloadable via the link below: https://www.klk.com.my/group-policies/ - Retrieved on 5th November 2021 Pinang Mill Complex The policy has been communicated to the external stakeholders during the Stakeholders' Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau). Pinang Estate The policy was briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021). Pinang POM The policy was briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021). Jatika Estate The policy was briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).	Yes



	The policy was briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).	
4.1.2	There is no violence or use of any form of harassment in the operation units were observed during the audit. There were also no records of complaints and grievances from workers pertaining to violence or use of any form of harassment. The use of security or auxiliary police only for the purpose of security.	Yes
4.2.1 (C)	The management has established a system in place to deal with complaints and grievances for all affected parties (Ref. Doc.: Stakeholders Engagement/Negotiation SOP: 1.0 Issue/Rev.: 5/4 Date: 01/01/2021). Under Engagement of the SOP covers Request & Response, Consultation & Communication and Complaint & Grievances.	Yes
	Under Engagement of the SOP, Complaint & Grievances, there are 5 grievance channels available which the stakeholders can use (Ref. Doc.: Stakeholders Engagement/Negotiation SOP: 1.0 Issue/Rev.: 5/4 Date: 01/01/2021):	
	Use the grievance form available at www.klk.com.my or scan QR code to download the form	
	 By calling KLK's hotline +605-2408000 (extension 2201) By Email: hr@klk.com.my 	
	By Post to: Head officeBy dropping it into the suggestion box	
	Group Employee Grievance Redressal Policy (May 2019), • Anonymous Letter	
	Pinang Estate Mark Dayao (Manager) has been appointed as responsible person to receive complaints and grievances on 08/6/2021 by Murali A/L Thomas (Assistant General Manager) (Ref. Doc.: Surat Lantikan Sebagai Orang Bertanggungjawab). Abdul Arif Arham (Assistant Manager) has been appointed as responsible person to receive complaints and grievances on 01/07/2021 by Mark Dayao (Manager) (Ref. Doc.: Surat Lantikan Sebagai Orang Bertanggungjawab).	
	Sigalong Estate Arifin bin Taking (Manager) has been appointed as responsible person to receive complaints and grievances on 09/09/2020 by Murali A/L Thomas (Assistant General Manager) (Ref. Doc.: Surat Lantikan Sebagai Orang Bertanggungjawab).	
	Pinang POM Basri bin Baco has been appointed as responsible person to receive complaints and grievances on 17/08/2021 by S. Kathiresan (Mill Advisor) (Ref. Doc.: Surat Lantikan Sebagai Orang Bertanggungjawab). Ladang Jatika	
	Syafiq Ho Abdullah (Manager) has been appointed as responsible person to receive complaints and grievances on 09/09/2020 by Murali A/L Thomas (Assistant General Manager) (Ref. Doc.: Surat Lantikan Sebagai Orang Bertanggungjawab).	



	Ladang Pangeran Wong Wai Hou (Manager) has been appointed as responsible person to receive complaints and grievances on 09/09/2020 by Murali A/L Thomas (Assistant General Manager) (Ref. Doc.: Surat Lantikan Sebagai Orang Bertanggungjawab).	
4.2.2	Pinang Complex Procedures to ensure the above system is understood by the affected parties, including the illiterate parties (Ref. Doc.: Stakeholders Engagement/Negotiation SOP: 1.0 Issue/Rev.: 5/4 Date: 01/01/2021). Under Engagement of the SOP covers Request & Response, Consultation & Communication and Complaint & Grievances. Pinang Estate The procedure was briefed in Bahasa Melayu to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021). Pinang POM	Yes
	The procedure was briefed in Bahasa Melayu to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).	
	Jatika Estate The procedure was briefed in Bahasa Melayu to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).	
	Ladang Pangeran The procedure was briefed in Bahasa Melayu to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).	
4.2.3	Under Engagement of the SOP covers Request & Response, Consultation & Communication and Complaint & Grievances. The SOP mentions about agreed timeframe for parties to a grievance.	Yes
	KLK has also established Group Employee Grievance Redressal Policy (May 2019). The scope of the Grievance policy and mechanism is applicable to all employees of KLK, its subsidiaries and associate companies. The grievance policy contains guidelines for employees in raising grievance as well as the grievance process method. The grievance process method as stated in the procedure is as follows:	
	Step 1 a. Employee to raise his grievance in writing using the prescribed grievance form to his immediate superior.	



b.	Alternative	ely, instea	ad of wri	ting,	and	d er	nploy	ee can also	o raise his
	grievance	through	hotlines	set	up	in	the	respective	operating
	countries	as set out	in paragra	aph 4	4.1 (i) of	falte	rnative meth	nod.

- c. The superior will take the necessary action within three (3) working days upon receiving grievance.
- d. If the matter remains unresolved, proceed to step 2.
- e. Should the grievance relate to his direct superior, proceed straight to step 2.

Step 2

- a. Employee to raise grievance with his head of department (HOD)
- b. HOD to take necessary actions within 7 days
- c. If the matter remains unresolved, proceed to Step 3.

Step 3

- a. Employee to report the grievance to head of human resource.
- **b.** Grievance should be addressed preferably within 10 working days or receipt of the grievance.

Based on the interview with the workers in mill and 4 estates, the workers were able to explain the procedures on how to submit a grievance should they have any grievances to submit to the management.

4.2.4

Under Engagement of the SOP covers Request & Response, Consultation & Communication and Complaint & Grievances. The SOP mentions about agreed timeframe for parties to a grievance.

KLK has also established Group Employee Grievance Redressal Policy (May 2019). The scope of the Grievance policy and mechanism is applicable to all employees of KLK, its subsidiaries and associate companies. The grievance policy contains guidelines for employees in raising grievance as well as the grievance process method. The grievance process method as stated in the procedure is as follows:

Step 1

- a) Employee to raise his grievance in writing using the prescribed grievance form to his immediate superior.
- b) Alternatively, instead of writing, and employee can also raise his grievance through hotlines set up in the respective operating countries as set out in paragraph 4.1 (i) of alternative method.
- c) The superior will take the necessary action within three (3) working days upon receiving grievance.
- d) If the matter remains unresolved, proceed to step 2.
- e) Should the grievance relate to his direct superior, proceed straight to step 2.

Step 2

- a) Employee to raise grievance with his head of department (HOD)
- b) HOD to take necessary actions within 7 days

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 80 of 173



С	c) If the matter remains unresolved, proceed to Step 3.	
S	Step 3	
	a) Employee to report the grievance to head of human resource.	
b	Grievance should be addressed preferably within 10 working days or	
	receipt of the grievance.	
	Based on the interview with the workers in mill and 4 estates, the workers	
	were able to explain the procedures on how to submit a grievance should	
	they have any grievances to submit to the management.	Voc
	Contributions to community development that are based on the results of consultation with local communities are demonstrated.	Yes
S	Sample as below:	
P	Pinang Complex	
Sa	The management has asked the stakeholders for any requests during the Stakeholder Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau). However, there was no requests from the stakeholders.	
P	Pangeran Estate	
•		
•		
•		
1	latika Estate	
•	 Donation to SK Skim Kokos Kunak – 22/09/2022 (Ref. Doc.: Payment Voucher Pv. No.: 97441) 	
s	Sigalong Estate	
	● Hari Sukan Pekerja – 06/08/2022	
•	 Malam Penghargaan Pekerja – 30/08/2022 	
l p	Pinang Estate	
	■ Blood Donation Campaign 2022 – 27/11/2022 at KLK Club House –	
	Joint Programme with Hospital Tawau	
	Pinang POM	
	Donation to Jabatan Bomba Malaysia on 31/07/2022 (Ref. Doc.: Payment Voucher Pv. No.: 16428)	
	The certified unit does not occupy customary land.	Yes
	Pinang POM	Yes
	The mill was established on the land title CL105387719 which leased from Sabah state Government for 99 years starting from 1st July 1975 until 30th	
	lune 2074. The land already been transferred to KL-Kepong Sabah on 23 rd	
	November 2011 from Kalumpang Development Corporation Sdn. Bhd.	
N	November 2011 from Kalumpang Development Corporation 3dff. Bird.	



The legal maps sighted as attached in the land title where it shows the boundary and the area hectarage of the area.

Pinang estate

Pinang Estate has 18 land titles that covers the total area of 2420 Ha and the Quit rent for each land has been paid by KL-Kepong Sabah on 1st October 2021. Legal drawing map for the estate was stated in the land titles. Sampled land titles are listed below:

Land title	Hectarage (Ha)	Quit Rent Receipt	Land Purpose
CL125316976	40.14	12202110000024	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125310410	60.00	12202110000021	The purpose of the cultivation of oil palm
CL125316967	10.36	12202110000022	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125314263	71.87	12202110000030	The purpose of the cultivation of oil palm and agricultural crops of economic value
CL125317857	12.54	12202110000029	The purpose of the cultivation of coco, "oil palm"
CL125317866	12.33	12202110000028	The purpose of the cultivation of coco, "oil palm
CL125317875	12.44	12202110000026	The purpose of the cultivation of coco, "oil palm
CL125317884	11.98	12202110000025	The purpose of the cultivation of coco, "oil palm

Quit Rent and Cess have been paid accordingly. This was evident from payment receipts that were made available during the audit. Observed quit rent payment was made on 18/4/2022 whereas for cess, payment was made on 9/6/2022



Sighted the presence of boundary stone No. 773/993 (N4'25.440" E118'15.620") located at block 14B which indicate the boundary between Pinang estate and Dairy farm. Also sighted a boundary peg number 13 (N 4°25'22.8", E 118°16'06.5") in the same field. The boundary is well maintained and has signboard installed nearby to be identified easily. Also sighted the records of Boundary Stones Monitoring Checklist which was last updated on 14/11/2022.

Jatika Estate

Jatika estate has a total land titles of 78 which covers 1976. Ha for Home Division that can be used for the purpose of planting of oil palm Quit Rent and Cess have been paid accordingly. This was evident from payment receipts that were made available during the audit. Observed quit rent payment was made on 18/4/2022 whereas for cess, payment was made on 1/4/2022. Legal drawing map for the estate was stated in the land titles. Sampled land titles are listed below:

Land title	Hectarage	Quit rent receipt
CL245341217	16.84	24202104000119
CL245341253	17.89	24202104000120
CL245341191	16.79	24202104000121
CL245341226	17.49	24202104000122
CL245341235	17.50	24202104000123
CL245341244	17.08	24202104000124
CL125319039	25.58	12202110000063
CL125312290	42.35	12202110000011
CL125324825	4.66	12202110000070
CL245337937	178.99	24202104000153
PL116291028	160.55	24202104000153

5 Boundary stone available at Jatika estate (Home Division) as seen from the Boundary stone map.

- BS1 located at PM2014A (N4'33.061'E118'17.747)
- BS2 (264/23) located at PM1998A (N4'35.206'E118'17.921)
- BS3 (117/882) located at PM2015A (N4'35.133'E118'16.971)
- BS4 (357/951) located at PM2015A (N4'35.422'E118'17.136')
- BS5 (547/230) located at PM2016D (N4'34.942 E118'17.283)

2 Boundary stone available at Jatika estate (Finari Division) as seen from the Boundary stone map.

- BS1 (731/12A) located at block PR20C N4'34.32119'
 E118'19.90775'
- BS2 (731/881) located at _M1993C N4'68.659'E118'37.54744'

Monitoring and maintenance of the BS has been conducted as verified from the Boundary Stone monitoring checklist last updated on 8/7/2022.



Boundary Pegs also available with total of 151 pegs for Home division to mark the boundary of the estate with the neighbouring estates or smallholder.

Pangeran estate

Pangeran estate has 4 land titles that covers the total area of 2855 Ha. Quit Rent and Cess have been paid accordingly. This was evident from payment receipts that were made available during the audit. Observed quit rent payment was made on 18/4/2022 to Kerajaan Negeri Sabah whereas for cess, payment was made on 9/6/2022 to Majlis Daerah Semporna.

Land titles	Hectarage (Ha)	Quit rent receipt
CL125317562	2508.94	12202110000016
CL125317571	184.63	12202110000018
CL125311079	92.60	12202110000019
CL125318523	68.83	12202110000020

Presence of Boundary stone located at block 2014B and block 2014A as sighted during site visit and also referred in Boundary Stone Map last updated on 21st September 2021.

- Boundary stone 5 (499/728) Located at Block 2014B, N04'26.220'
 E118'15.097'
- Boundary stone 4 (374/118) Located at Block 2014A, N04'26.209'
 E118'14.477'

Monitoring and maintenance of the BS has been conducted as verified from the Boundary Stone monitoring checklist last updated on 27/9/2022.

Sigalong estate

Sigalong estate has 21 land titles that covers the total area of 2864 Ha. Quit Rent and Cess have been paid accordingly. This was evident from payment receipts that were made available during the audit. Observed quit rent payment was made on 20/4/2022 to Kerajaan Negeri Sabah whereas for cess, payment was made on 9/6/2022 to Majlis Daerah Semporna. Legal drawing map for the estate was stated in the land titles.

Land title	Hectarage (Ha)	Land Purpose	
		The purpose of the cultivation	
CL125317580	842.54	of oil palm and agricultural	
		crops of economic value	
CL12F210000	6.15	The purpose of the cultivation	
CL125318809	6.15	of oil palm	
		The purpose of the cultivation	
CL125317562	1375.22	of oil palm and cocoa and	
		crops of economic value	



		The purpose of the cultivation
CL126290408	29.14	of oil palm and cocoa and
		crops of economic value
		The purpose of the cultivation
CL126290417	29.14	of oil palm and cocoa and
		crops of economic value
		The purpose of the cultivation
CL126290426	30.35	of oil palm and cocoa and
		crops of economic value
		The purpose of the cultivation
CL126290435	31.16	of oil palm and cocoa and
		crops of economic value
		The purpose of the cultivation
CL126390444	30.76	of oil palm and cocoa and
		crops of economic value

Boundary stones also available and maintained at block 98H and block 00B as referred in Boundary Stone Map last updated on 17th February 2021.

- Boundary stone 1 (544/963) located at Block 98H, N04'28.314'
 E118'17.635' which indicate the boundary between Sigalong estate and Forest reserve (Mount Pock's Forest Reserve)
- Boundary stone 2 (387/264) located at Block 00B, N04'27.863'
 E118'18.148' which indicate the boundary between Sigalong estate and Forest reserve (Mount Pock's Forest Reserve)
- Boundary stone 3 (387/551) located at Block 93B, N04°30.279′ E118°16.917′ which indicate the boundary between Sigalong estate and smallholder area.

As to this date, no claims has been made by any parties regarding their rights on the land that has been developed by the KL-Kepong (Sabah) Sdn. Bhd even through the complaint/request procedure or during the stakeholder consultation. From the record of transfer stated in the land titles, no involvement of local community or any native/indigenous people can be seen and the FPIC procedure was not applicable during land transfer process

Based on stakeholder maps and list of stakeholders for Jatika estate, the estate is surrounded by other plantations (different company), forest reserve or plantation own by individual (smallholder):

- Kemabong Plantation
- Wijaya Plantation
- Aumkar Plantation
- Forest
- Kg. Keramat
- Kebun Abu
- Windsome Plantation
- Springfield
- N.Y.Heiw Holdings Sdn. Bhd.



Based on stakeholder maps and list of stakeholders for Pangeran estate, the estate is surrounded by other plantations of plantation own by individual (smallholder):

- Syarikat Yong Fong
- Lim Yit Siong
- Chock Men Keon
- Chong Shui Sion
- Gala Made
- Pang Peck Ming
- Sito San Po
- Hafid Osman

4.4.3 (C) No participatory maps have been developed with the affected parties since no involvement of any local community or any native/indigenous as verified from the history of land transfer in the land titles.

Yes

However, the maps that show the appropriate scale showing the extent of recognized legal, customary or user rights are sighted attached together with the land titles verified above complete with land hectarage and the location of the boundary stones. Also, sighted the boundary stone maps developed by Mr. Zamri where it shows the location of the boundary stone with coordinates and located in which blocks.

Pinang estate

Sighted the presence of boundary stone No. 773/993 (N04'25.440' E118'15.620') located at block 14B which indicate the boundary between Pinang estate and Dairy farm. The boundary is well maintained and has signboard installed nearby to be identified easily.

Jatika estate

5 Boundary stone available at Jatika estate (Home Division) as seen from the Boundary stone map.

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- BS3 (117/882) located at PM2015A (N4'35.133'E118'16.971)
- BS4 (357/951) located at PM2015A (N4'35.422'E118'17.136')
- BS5 (547/230) located at PM2016D (N4'34.942 E118'17.283)

2 Boundary stone available at Jatika estate (Finari Division) as seen from the Boundary stone map.

- BS1 (731/12A) located at block PR20C N4'34.32119'
 E118'19.90775'
- BS2 (731/881) located at _M1993C N4'68.659'E118'37.54744'

Pangeran estate

Presence of Boundary stone located at block 2014B and block 2014A as sighted during site visit and also referred in Boundary Stone Map last updated on 21st September 2021.

Boundary stone 5 (499/728) Located at Block 2014B, N04'26.220'
 E118'15.097'



	Boundary stone 4 (374/118) Located at Block 2014A, N04'26.209'	
	E118'14.477'	
	Sigalong estate	
	Presence of Boundary stone located at block 98H and block 00B as	
	referred in Boundary Stone Map last updated on 17 th February 2021.	
	 Boundary stone 1 (544/963) located at Block 98H, N04'28.314' 	
	E118'17.635' which indicate the boundary between Sigalong	
	estate and Forest reserve (Mount Pock's Forest Reserve)	
	 Boundary stone 2 (387/264) located at Block 00B, N04'27.863' 	
	E118'18.148' which indicate the boundary between Sigalong	
	estate and Forest reserve (Mount Pock's Forest Reserve)	
4.4.4	There was no neighboring communities and village sighted during site	Yes
	visit. There are only internal communities representing workers quarters	
4.4.5 (C) 4.4.6	area which being defined as village within the premises.	Yes Yes
4.5.1 (C)	No new planting has been done by the certification unit but the related	Yes
4.J.1 (C)	SOP for the assessment of SEIA already been established.	163
	Joi for the assessment of Jun affeauly been established.	
	The certification unit separate the assessment report into Environmental	
	and Social according to their SOP as stated below:	
	SOP 13.0 In-house Social Impact Assessment (Issue/Rev 3/2)	
	dated on 1 st January 2021	
	SOP 10.0 Environmental Aspect and Impact Assessment	
	(Issue/Rev 4/3) dated on 1 st January 2021	
	The company also has the SOPs to identify and assess any legal, customary	
	and user rights of the local peoples as mentioned in SOP 3A (Issue/Rev	
	4/3) Land Acquisition for OP Planting dated on 1st January 2021 where it	
	stated the process to:	
	Identification of logal customary and user rights	
	 Identification of legal, customary and user rights. Engagement of legal constitution 	
4.5.2 (C)	No new planting has been done by the certification unit. However, KL-	Yes
4.5.2 (C)	Kepong Sabah has established SOP 3A (Issue/Rev 4/3) Land Acquisition for	Yes
4.5.5	OP Planting dated on 1 st January 2021 where it stated the process to:	103
	and the process to	
	To conduct joint mapping of the area if deemed necessary.	
	To commence negotiation in fair manner through open and	
	consensual agreements with affected parties if the above	
	conditions and other conditions set by the management are met.	
	Agreements negotiated through FPIC is annually reviewed in	
	consultation with affected parties.	
	Any compensation paid should be fair and in accordance with	
	agreed amount. When claiming on land ownership, the	
	compensation shall take into consideration on	
	o proof of legal versus communal ownership in ethnic	
	group.	
	 communities period of residing and origins 	



	Under the same SOP, FPIC procedure has been established as sighted in	
	SOP 3A Attachment 1 (issue/Rev 3/2) Free, Prior and Informed Consent	
	(FPIC) Flow Chart.	
	The FPIC procedure established includes process flows as stated below:	
	Initial Community Engagement	
	2. Further negotiations	
	3. Obtain written consent.	
	Engagement and negotiation with Community Representative	
	committee	
	5. Participatory mapping and assessment	
	6. Presentation of development map to communities	
	7. Social agreement	
	8. Monitoring	
4.5.4	The FPIC procedures that has been established includes participatory	Yes
	mapping and assessment as stated in step number 13 of the process flow.	
	The assessment done will be separated into Environmental assessment	
	and Social assessment according to the procedures that has been	
	established below:	
	SOP 13.0 In-house Social Impact Assessment (Issue/Rev 3/2)	
	dated on 1st January 2021	
	·	
	SOP 10.0 Environmental Aspect and Impact Assessment (Nov. (Par. 4/2) detail on 15 January 2021	
	(Issue/Rev 4/3) dated on 1 st January 2021	.,
4.5.5	No new planting conducted by the certification unit and there was no	Yes
4.5.6	neighboring communities and village sighted during site visit. There are	Yes
	only internal communities representing workers quarters area which	
	being defined as village within the premises.	
4.5.7	No new land acquired by certification units as verified from the hectarage	Yes
4.5.8 (C)	statement and land titles provided by Pinang, Jatika, Sigalong and	Yes
, ,	Pangeran estate.	
	From the stakeholder consultation conducted during the audit, no	
	comment or feedback received from the stakeholder interviewed	
4.6.4.(6)	regarding new acquired land or expansion done by certification unit	Vac
4.6.1 (C)	The land used by the KL-Kepong Sabah currently are belong to them and	Yes
4.6.2 (C)	no conflict with any parties.	Yes
	SOP 3A (Issue/Rev 4/3) Land Acquisition for OP Planting dated on 1st	
	January 2021 where it stated the process to:	
	To conduct joint mapping of the area if deemed necessary	
	To commence negotiation in fair manner through open and	
	consensual agreements with affected parties if the above	
	conditions and other conditions set by the management are met.	
	Agreements negotiated through FPIC is annually reviewed in	
	consultation with affected parties.	
	Any compensation paid should be fair and in accordance with	
	agreed amount. When claiming on land ownership, the	
	compensation shall take into consideration on	
	o proof of legal versus communal ownership in ethnic	
	group.	
	 communities' period of residing and origins 	
	personal residuit and original	

Page 88 of 173



	As interviewed with Mr. Syafiq and Mrs. Hazriani, the details of the	
	compensation value will be calculated by the person in charge in their HQ	
	· · · · · · · · · · · · · · · · · · ·	
	involving the top management and their legal department. The top	
	management will approve the amount of the compensation according to	
4.6.2	the agreement that has been done with the affected parties.	V
4.6.3	No small grower schemes handled by KL-Kepong (Sabah).	Yes
4.6.4	As for now, no compensation or negotiation has been made related to	Yes
	the loss, legal or land rights and no claim also issued by any parties.	
4.7.1 (C)	There was no neighbouring communities and village located nearby to the	Yes
4.7.2 (C)	estates and only internal communities (workers' quarters) available within	Yes
4.7.3	the certification unit area. However, the related SOP to land acquisition	Yes
	and FPIC has been established by the certification unit as follows:	
	SOP 3A (Issue/Rev 4/3) Land Acquisition for OP Planting dated on 1st	
	January 2021 where it stated the process to:	
	Identification of legal, customary and user rights.	
	Engagement of legal constitution	
	 To conduct joint mapping of the area if deemed necessary 	
	To commence negotiation in fair manner through open and	
	consensual agreements with affected parties if the above	
	conditions and other conditions set by the management are met.	
	 Agreements negotiated through FPIC is annually reviewed in 	
	consultation with affected parties.	
	Any compensation paid should be fair and in accordance with	
	agreed amount. When claiming on land ownership, the	
	compensation shall take into consideration on	
	o proof of legal versus communal ownership in ethnic	
	group.	
	 communities period of residing and origins 	
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	Initial Community Engagement	
	 Further negotiations 	
	Obtain written consent	
	Engagement and negotiation with Community Representative	
	committee	
	Participatory mapping and assessment	
	 Presentation of development map to communities 	
	Social agreement	
	Monitoring	
	- Monitoning	
	As informed by Mr. Syafiq and Mrs. Hazriani, the details of the	
	compensation value will be calculated by the person in charge in their HQ	
	involving the top management and their legal department. The top	
	management will approve the amount of the compensation according to	
	the agreement that has been done with the affected parties.	
4.0.4		Vos
4.8.1	As verified from the land titles provided by the estates, all the land are	Yes
4.8.2 (C)	acquired legally from the company that developed the land for oil palm	Yes
4.8.3	plantation as sighted from the proof of transfer attached together with	Yes
4.8.4	the land titles.	Yes

Page 89 of 173



Until to date, no records of land dispute or claims done by any parties regarding the rights for the land develops under (KL-Kepong Sabah) Pinang POM, Pinang estate, Jatika estate, Pangeran estate and Sigalong estate. Also, from the interview conducted with the stakeholders, no issue has been raised regarding the land rights belongs to KL-Kepong (Sabah).

Even though no history of land dispute between KL-Kepong (Sabah) with other related parties, the certification unit has established Land Acquisition procedures where it includes the process of negotiation on land dispute/rights, compensation, participatory mapping and FPIC procedure as shown below:

SOP 3A (Issue/Rev 4/3) Land Acquisition for OP Planting dated on 1st January 2021 where it stated the process to:

- Identification of legal, customary and user rights.
- Engagement of legal constitution
- To conduct joint mapping of the area if deemed necessary
- To commence negotiation in fair manner through open and consensual agreements with affected parties if the above conditions and other conditions set by the management are met.
- Agreements negotiated through FPIC is annually reviewed in consultation with affected parties.
- Any compensation paid should be fair and in accordance with agreed amount. When claiming on land ownership, the compensation shall take into consideration on
 - proof of legal versus communal ownership in ethnic group.
 - o communities' period of residing and origins

The FPIC procedure established includes process flows as stated below:

- Initial Community Engagement
- Further negotiations
- Obtain written consent
- Engagement and negotiation with Community Representative committee
- Participatory mapping and assessment
- Presentation of development map to communities
- Social agreement
- Monitoring

Principle 5: Support smallholder inclusion		
Indicator	Summary of Findings	Compliance (Y/N) and NC#
5.1.1	PIPOM only process own supplied base and this mill module IP.	Yes
5.1.2 (C)	PIPOM only process own supplied base and this mill module IP.	Yes
5.1.3 (C)	PIPOM only process own supplied base and this mill module IP.	Yes
5.1.4 (C)	PIPOM only process own supplied base and this mill module IP.	Yes
5.1.5	PIPOM only process own supplied base and this mill module IP.	Yes
5.1.6(C)	PIPOM only process own supplied base and this mill module IP.	Yes
5.1.7	Observed Perakuan Penentuan Timbang dan Sukat has been verified by third party dated 28 May 2022 Metrology Corporation Malaysia Sdn Bhd.	Yes
5.1.8	PIPOM only process own supplied base and this mill module IP. No scheme smallholder.	Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 90 of 173



5.1.9 (C)	PIPOM only process own supplied base and this mill module IP. No scheme smallholder. Noted that the grievance mechanism available if there have any grievance and open to all parties.	Yes
5.2.1	Mill is IP module and no scheme smallholder or independent smallholder supplied to the processing unit. However, KLK (S) PIPOM complex has do a awareness during the stakeholder meeting and share the requirements of RSPO such as: 1. OSH Practices 2. Management Conservation 3. SW Management 4. Minimum Wages, Child Labour 5. Complaint Procedure 6. No Open Burning 7. COVID 19 awareness - SOP Minutes meeting observed during the assessment and record of	Yes
	attendance list available.	
5.2.2	Mill is IP module and no scheme smallholder or independent smallholder supplied to the processing unit. However, KLK (S) PIPOM complex has do a awareness during the stakeholder meeting and share the requirements of RSPO such as:	Yes
	1. OSH Practices	
	2. Management Conservation	
	3. SW Management	
	4. Minimum Wages, Child Labour	
	5. Complaint Procedure6. No Open Burning	
	7. COVID 19 awareness - SOP	
	Minutes meeting observed during the assessment and record of attendance list available.	
5.2.3	Mill is IP module and no scheme smallholder or independent smallholder	Yes
5.2.0	supplied to the processing unit. However, KLK (S) PIPOM complex has do a awareness during the stakeholder meeting and share the requirements of RSPO such as:	163
	1. OSH Practices	
	2. Management Conservation	
	SW Management Minimum Wages, Child Labour	
	5. Complaint Procedure	
	6. No Open Burning	
	7. COVID 19 awareness - SOP	
	Minutes meeting observed during the assessment and record of attendance list available.	
5.2.4 (C)	Mill is IP module and no scheme smallholder or independent smallholder supplied to the processing unit. However, KLK (S) PIPOM complex has do a awareness during the stakeholder meeting and share the requirements of RSPO such as:	Yes
	5. 1.5. 5 3ddi d5.	
	1. OSH Practices	



	T	
	2. Management Conservation	
	3. SW Management	
	4. Minimum Wages, Child Labour	
	5. Complaint Procedure	
	6. No Open Burning	
	7. COVID 19 awareness - SOP	
	Minutes meeting observed during the assessment and record of	
F 2 F	attendance list available.	V
5.2.5	Mill is IP module and no scheme smallholder or independent smallholder	Yes
	supplied to the processing unit. However, KLK (S) PIPOM complex has do	
	a awareness during the stakeholder meeting and share the requirements of RSPO such as:	
	of NSFO Sucil as.	
	1. OSH Practices	
	2. Management Conservation	
	3. SW Management	
	4. Minimum Wages, Child Labour	
	5. Complaint Procedure	
	6. No Open Burning	
	7. COVID 19 awareness - SOP	
	7. GOVID 15 GWGTCHC33 SOT	
	Minutes meeting observed during the assessment and record of	
	attendance list available.	
Principle 6: Resp	pect workers' rights and conditions	
		Compliance (Y/N)
Indicator	Summary of Findings	1.1.00
		and NC#
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is	Yes
6.1.1 (C)		
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or	
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6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: • Environmental	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas	
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6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities a. Respect and recognise the rights in workplace	
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6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities a. Respect and recognise the rights in workplace	
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6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities a. Respect and recognise the rights in workplace i. Respect employees rights ii. No forced or bonded labour iii. No Child Labour iv. OSH	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities a. Respect and recognise the rights in workplace i. Respect employees rights ii. No forced or bonded labour iii. No Child Labour iv. OSH v. Employment Contracts	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities a. Respect and recognise the rights in workplace i. Respect employees rights ii. No forced or bonded labour iii. No Child Labour iv. OSH v. Employment Contracts vi. Freedom of association and rights to collecting bargaining	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities a. Respect and recognise the rights in workplace i. Respect employees rights ii. No forced or bonded labour iii. No Child Labour iv. OSH v. Employment Contracts vi. Freedom of association and rights to collecting bargaining vii. Minimum Wage standard	
6.1.1 (C)	A publicly available non-discrimination and equal opportunity policy is implemented in such a way to prevent discrimination based on ethnic origin, caste, national origin, religion, disability, gender, sexual orientation, gender identity, union membership, political affiliation or age. KLK established Sustainability Policy which has been revised on the 30th of August 2018. The sustainability covers the following: • Environmental a. No Deforestation b. Protection of Peatlands c. No Burning d. Protecting HCV Areas e. Reduce net emission of GHG • Social – Workplace and Communities a. Respect and recognise the rights in workplace i. Respect employees rights ii. No forced or bonded labour iii. No Child Labour iv. OSH v. Employment Contracts vi. Freedom of association and rights to collecting bargaining	

Page 92 of 173



- x. Equal employment opportunities and diversity
- b. Respect the rights of indigenous and local communities
- c. Facilitate the inclusion of smallholders /farmers into the supply chain
- Traceability
- Governance
 - a. Business integrity
 - b. Resolve verifiable complaints, Grievances and Conflicts through an open, transparent and consultative process.
- Implementation and compliance
 - a. Time-bound implementation plan
 - b. Compliance Protocols
 - c. Independent Verification of policy compliance
- Monitor, Evaluate and Report

The sustainability policy is publicly available and downloadable via KLK's website: https://www.klk.com.my/group-policies/ - Retrieved on 5th November 2021

Pinang Mill Complex

The policy has been communicated to the external stakeholders during the Stakeholders' Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau).

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Jatika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate



The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

This can be verified during the interview session with the workers onsite for Pinang Mill and the 4 estates, where they were able to explain in their own understanding on the company's discrimination and equal opportunity policies.

6.1.2 (C) Evidence is provided that workers and groups including local communities, women, and migrant workers have not been discriminated

against. Samples taken as below:

Pinang Estate

- 1) (Female) Indonesian Weeders
- 2) (Female) Indonesian Weeders
- 3) (Male) Philippines –Harvester
- 4) (Male) Philippines Harvester
- 5) (Male) Indonesian Harvester
- 6) (Male) Malaysian –Harvester

Sigalong Estate

- 1) (Male) Philippines Harvester
- 2) (Female) Indonesian –General Worker
- 3) (Female) Indonesian –General Worker
- 4) (Female) Indonesian –General Worker

Pangeran Estate

- 1) (Male) Indonesian Harvester
- 2) (Male) Indonesian –Harvester
- 3) (Female) Philippines Weeder
- 4) (Indonesian) -Weeder
- 5) (Female) Indonesian Weeder

Jatika Estate

- 1) (Female) Indonesian –General Worker
- 2) (Male) Malaysian –General Worker
- 3) (Male) Indonesian –Weeder

Pinang POM

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 94 of 173



- 1) (Female) Indonesian Lab Attendant
- 2) (Male) Philippines Mechanical Apprentice
- 3) (Male) Philippines Mechanical Apprentice
- 4) (Female) Indonesian –Cleaning Compound
- 5) (Male) Indonesian Mechanical Apprentice
- 6) (Male) Malaysian Electrical Apprentice
- 7) (Male) Malaysian General Worker

As stated in the recruitment policy, the cost for medical check-up, processing, transportation, work permit fees and other related recruitment cost shall be borne by the company.

Cost for medical check-up, processing, transportation, work permit fees and other related recruitment are borne by HO and to be charged accordingly to the OC subsequently. Based on interview with the foreign workers who are mainly Indonesian and Philippine, there were no recruitment costs that they need to fork out upon applying for the job with KLK. There are some workers when interviewed said that they needed to sort out their passport in each respective consulate as it is their responsibility.

It is also confirmed from the interview that all medical check-up and recruitment process costs were handled by the company.

SOPs for recruitment, selection, hiring, promotion, retirement and termination of workers established (Ref. Doc.: Employment of Workers/Staff SOP: 14.0 Issue/Rev.: 4/3 Date: 01/01/2021) where it mentions the following:

- Workers/staff should enter employment voluntarily and freely, without debt bondage and the threat of a penalty, and should have the freedom to terminate employment without penalty given reasonable notice or in line with the requirements stipulated in the employment SOP.
- 2. Where candidates for employment are of equal merit, preference will be given to local workers (positive discrimination).
- There MUST be no discrimination against workers based on race, ethnic origin, caste national origin, religion, disability, gender, sexual orientation gender, identity, union membership, political affiliation or age.
- 4. Where migrant workers are employed, there MUST be no contract substitution and reasonable accommodation with basic amenities shall be provided.

Based on document review of workers personal file, there are no contract substitution observed for the mill and 4 estates. Furthermore, the workers contracts have clearly specified on the task of which the workers are tasked to do. Based on the interview with the Operating Centre (OC) personnel who is responsible on the recruitment of workers for Pinang Mill cluster (Including the 4 estates supplying FFB to Pinang Mill), all of the migrant workers were hired through a job application from the job ad that KLK published, normally in the newspaper, as seen in the recruitment file

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



	T	
	job ad copy. KLK Pinang Mill cluster does not use agents to recruit workers since many of the migrant workers are already staying in Sabah. If a migrant worker were to apply for the job, and if the migrant worker does not have a passport, the company will inform the consulate (Indonesia/Philippines) where the migrant workers are asked to process their passport from the consulate. Once the migrant workers have obtained their passport, the company will then process their permit with JTK. The company handles all recruitment related costs, such as medical check-up costs, permit costs and etc of the migrant worker.	
6.1.3	The unit of certification demonstrates that recruitment selection, hiring, access to training and promotion are based on skills, capabilities, qualities and medical fitness necessary for the jobs available. SOPs for recruitment, selection, hiring, promotion, retirement and termination of workers established (Ref. Doc.: Employment of Workers/Staff SOP: 14.0 Issue/Rev.: 4/3 Date: 01/01/2021). The SOP stipulates the duties of a Manager in the Employment Procedure. Workers Recruitment Flowchart was sighted. The flowchart shows the flow from the operating centre interview of the worker to Head Office's duty to enter in the Foreign Workers System and send the passport with permit sticker to operating centres.	Yes
	The management has established Foreign Workers Employment. The procedure covers the process of recruitment of foreign workers. The recruitment procedures are stated under point 2.2 Recruitment Procedures (KL-Kepong (Sabah) Sdn. Bhd. Foreign Workers' Employment). Procedure also covers:	
	 Recruitment Recruitment Procedures Employment Contract Recruitment Cost Renewal of Passport and Extension of Work Permit Repatriation Termination of Employment Contract Abscondment Change of Employer Not Permitted 	
	The management has also established Local Workers Employment. Procedure covers:	
	 Recruitment Recruitment Procedures Employment Contract Resignation Promotion Retirement Termination of Employment Contract 	
	The job vacancy is posted at the entrance of complex. Example of job advertisement for Process Operator dated 19/10/2022 which posted at the entrance of the complex was sighted. Pinang POM Borang Permohonan Pekerjaan Application Date: 27/09/2022 Job: General Worker	

Page 96 of 173



Age: 22

Surat Panggilan Temuduga

Date: 03/10/2022

Borang Temuduga Pekerja Date of Interview: 04/10/2022

Medical Examination Date: 05/10/2022

Done by: Baldev Singh - Estate Hospital Assistant

Offer Letter

Date Signed: 15/10/2022 Employment Contract Date signed: 16/10/2022

Pangeran Estate

Borang Permohonan Pekerjaan Application Date: 20/12/2020

Job: Harvester Age: 20

Surat Panggilan Temuduga

Date: 20/12/2020

Borang Temuduga Pekerja Date of Interview: 21/10/2020

Medical Examination Date: 26/12/2020

Done by: Baldev Singh – Estate Hospital Assistant

Offer Letter

Date Signed: 24/12/2020 Employment Contract Date signed: 02/01/2022

Pinang Estate

Borang Permohonan Pekerjaan Application Date: 20/06/2022

Job: Second Clerk

Age: 23

Surat Panggilan Temuduga

Date: 27/06/2022

Borang Temuduga Pekerja Date of Interview: 27/06/2022

Medical Examination Date: 01/07/2022

Done by: Baldev Singh – Estate Hospital Assistant

Offer Letter

Date Signed: 15/07/2022 Employment Contract Date signed: 18/07/2022

Jatika Estate

Borang Permohonan Pekerjaan Application Date: 20/10/2022

Job: General Worker

Age: 24

Surat Panggilan Temuduga Date: 20/10/2022

Borang Temuduga Pekerja



	- 4	
	Date of Interview: 27/10/2022	
	Medical Examination	
	Date: 10/11/2022	
	Done by: Baldev Singh – Estate Hospital Assistant Offer Letter	
	Date Signed: 10/11/2022	
	Employment Contract	
	Date signed: 14/11/2022	
6.1.4	Pregnancy testing was not conducted in the estates as a requirement to	Yes
0.2.	apply the job vacancy or as a discrimination as of the time of the audit.	. 65
	Interview with chairman of gender committee (Puan Salihati Gala – Pinang	
	Estate, Pn. Nursiah Pistanalli – Sigalong Estate and Pn. Hayatih Bte Sinar –	
	Pinang POM) were also conducted during the audit to verify on the	
	pregnancy testing and it was evidenced that the estates' management did	
	not impose any pregnancy testing as part of a discrimination to new	
	recruitment.	
	Pregnancy workers would be allocated at the light work such as	
	administration or gardening as verified through workers' interview.	
6.1.5 (C)	A gender committee is in place specifically to raise awareness, identify and	Yes
	address issues of concern, as well as opportunities and improvements for	
	women.	
	Pinang Estate	
	Election for Gender Committee was held on 25/08/2018. Puan Salihati	
	Gala was elected as Chairman of the Gender Committee on 03/09/2018	
	(Ref. Doc.: Pengesahan Ketua Gender Dan Penolong Ketua Gender Ladang	
	Pinang). Gender Committee Meeting was held on 31/10/2022 and	
	attended by 11 persons.	
	Drogram Tahunan Aktiviti Condor Pagi Tahun 2022	
	Program Tahunan Aktiviti Gender Bagi Tahun 2022:	
	Month Activity Mac 22 1 st Meeting Gender Committee	
	May 22 Sambutan Hari Ibu Bapa & Hari	
	Raya Aidilfitri	
	Jul 22 2 nd Meeting Gender Committee	
	Aug 22 Malam Riang Ria Gender	
	Committee	
	Family Day	
	Oct 22 3 rd Meeting Gender Committee	
	Sigalong Estate	
	Election for Gender Committee was held on 13/09/2021. Pn. Nursiah	
	Pistanalli elected as Chairman of the Gender Committee on 13/09/2021	
	by Tasmin Taligau Ketua Kampung Sri Aman Ladang Sigalong (Ref. Doc.:	
	Pemakluman Perlantikan Sebagai Pengerusi Gender Committee).	
	Pangaran Estata	
	Pangeran Estate Election for Gender Committee was held on 11/01/2021.	
	Pn. Masfa Roslan elected as Chairman of the Gender Committee on	
	11/01/2021 by Sarwan Lasise Ketua Kampung Cenderawasih Ladang	
	Pangeran (Ref. Doc.: Pemakluman Perlantikan Sebagai Pengerusi Gender	
	Committee).	
L		

Page 98 of 173



Gender Committee Meeting – Mesyuarat Ketiga Gender Committee 2022 – 14/09/2022 – Pangeran Estate Office – 14 person – (Ref. Doc.: Minit Mesyuarat Ketiga Gender Committee 2022).

Gender Committee Plan 2022 Pangeran Estate

Month	Activ	/ity	
March 22	1 st	Meeting	Gender
	Com	mittee	
June 22	2 nd	Meeting	Gender
	Com	mittee	
Sept 22	3 rd	Meeting	Gender
	Committee		
	Health & Fitness (Zumba)		
Oct 22	Cera	mah Kesihatan	
Nov 22	Perta	andingan Mema	asak
Dec 22	4 th	Meeting	Gender
	Com	mittee	

Jatika Estate

Election for Gender Committee was held on 01/07/2022. Cik Ine Carima has been elected as the Chairman of Gender Committee on 01/07/2022 by Husin Jailani Tidi Ketua Kampung Sri Indah Ladang Jatika (Ref. Doc.: Pemakluman Perlantikan Sebagai Pengerusi Gender Committee).

Gender Committee Meeting -13/07/2022 – Jatika Estate Office -12 persons.

Matter discussed:

- Yearly activities
- Confirmation last meeting minutes
- Sexual harassment
- New committee member appointment
- Pregnant mother
- Other matters
- Gender committee activities

Pinang POM

Election for Gender Committee was held on 28/08/2010. Pn. Hayatih Bte Sinar elected as Chairman of the Gender Committee on 01/09/2010 by Suwedi Lujang Ketua Kampung Sri Bayu PiPOM (Ref. Doc.: Pemakluman Perlantikan Sebagai Pengerusi Gender Committee).

Pinang POM Gender Committee Action Plan For Year 2022

Month	Activity
Jan 22	Bola Tampar
Feb 22	Family Day
Mar 22	1 st Meeting Gender Committee
Apr 22	Zumba
May 22	Hari Raya Aidilfitri
	Hari Ibu
Jun 22	2 nd Meeting Gender Committee
Jul 22	Volleyball Competition
Aug 22	Cervical Cancer Awareness
Sep 22	3 rd Meeting Gender Committee

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 99 of 173



	Gender Committee Meeting – Mesyuarat Ketiga Gender Committee 2022 – 24/09/2022 – Pinang POM Meeting Room – 12 persons.	
	– 24/09/2022 – Piliang Polvi Meeting Room – 12 persons.	
	Meeting consists of:	
	Chairman Speech	
	Confirmation last meeting minutes	
	Sexual harassment and domestic violence cases	
	Pregnant Mother	
	Arising Matters	v
6.1.6	There was evidence provided by the estate on the same work scope as verified in contract agreement and workers' payslips that sampled for the	Yes
	month of Aug, Sept and Oct 2022. Based on the verification, workers	
	received minimum wage with RM1,500 per month or RM57.69 for daily	
	rate. The verification was done for the below samples:	
	Pinang Estate	
	1) (Female) – Indonesian –Weeders	
	2) (Female) – Indonesian –Weeders	
	3) (Male) – Philippines – Harvester	
	4) (Male) – Philippines – Harvester	
	5) (Male) – Indonesian –Harvester 6) (Male) – Malaysian –Harvester	
	of (water - waterstall - waterstall	
	Sigalong Estate	
	1) (Male) – Philippines –Harvester	
	2) (Female) – Indonesian –General Worker	
	3) (Female) – Indonesian –General Worker	
	4) (Female) – Indonesian –General Worker	
	Pangeran Estate	
	1) (Male) – Indonesian –Harvester	
	2) (Male) – Indonesian –Harvester	
	3) (Female) – Philippines –Weeder	
	4) (Indonesian) –Weeder	
	5) (Female) – Indonesian –Weeder	
	Jatika Estate	
	1) (Female) – Indonesian –General Worker	
	2) (Male) – Malaysian –General Worker	
	3) Male) – Indonesian –Weeder	
	Pinang POM	
	1) (Female) – Indonesian –Lab Attendant	
	2) (Male) – Philippines – Mechanical Apprentice	
	3) Male) – Philippines – Mechanical Apprentice	
	4) Female) – Indonesian –Cleaning Compound	
	5) (Male) – Indonesian – Mechanical Apprentice	
	6) (Male) – Malaysian –Electrical Apprentice	
	7) (Male) – Malaysian - General Worker	



6 2 1 (C)	The ampleyment contract for the ampleyees was written in Pahasa	Yes
6.2.1 (C)	The employment contract for the employees was written in Bahasa	162
	Melayu, Indonesian and Tagalog. The foreign worker employment	
	contract covers:	
	1) Job Designation	
	2) Rate Salary	
	3) Overtime Rate	
	4) Allowance	
	5) Rest Day	
	6) Rest Day Work	
	7) Working Days and Hours	
	8) Work Termination Notice Period	
	9) Paid Public Holiday	
	10) Paid Public Holiday Work	
	11) Annual Leave	
	12) Sick Leave	
	13) Salary Payment Rate	
	14) Housing	
	15) Death and Burial	
	16) Insurance Coverage	
	17) Other terms and conditions	
	18) Terms and conditions explanation to workers	
	19) Contract Transfer	
	20) Employment period and Repatriation Cost	
	The local worker employment contract covers:	
	1) Job Designation	
	2) Rate Salary	
	3) Overtime Rate	
	4) Allowance	
	5) Rest Day	
	6) Rest Day Work	
	7) Working Days and Hours	
	8) Work Termination Notice Period	
	9) Paid Public Holiday	
	10) Paid Public Holiday Work	
	11) Annual Leave	
	12) Sick Leave	
	13) Salary Payment Rate	
	14) Other terms and conditions	
	15) Terms and conditions explanation to workers	
	16) Contract Transfer	
	17) Retirement Age	
	Contract of employment for the following workers sampled:	
	Pinang Estate	
	1) Female) – Indonesian –Weeders	
	2) (Female) – Indonesian –Weeders	
	3) (Male) – Philippines –Harvester	
	4) (Male) – Philippines –Harvester	
	5) (Male) – Indonesian –Harvester	
	6) (Male) – Malaysian –Harvester	



Pinang Estate'Contractor

Supplier Code of Conduct was signed by Beche binti Soro (Syarikat Kekal Unggul) on 02/12/2022. Employment contract for Azman bin Moo @ Moolo which signed on 21/09/2020 was sighted. Payment for KWSP for the month of October 2022 and SOSCO for the month of September 2022 were sighted. Payslip for month of October 2022 was submitted. The wages paid is higher than minimum wages order 2022. Only statutory deduction such as KWSP and SOSCO sighted in the payslip.

Sigalong Estate

- 1) (Male) Philippines –Harvester
- 2) (Female) Indonesian –General Worker
- 3) (Female) Indonesian General Worker
- 4) (Female) Indonesian General Worker

Sigalong Estate's Contractor

Supplier Code of Conduct – Vui Kontraktor – 01/10/2022 – Chou Dack Khong (Manager)

Employment contract for Chou Dack Wing which signed on 01/11/2021 was sighted. Payment for KWSP and SOSCO for the month of September 2022 were sighted. Payslip for month of September 2022 was submitted. The wages paid is higher than minimum wages order 2022. Only statutory deduction such as KWSP and SOSCO sighted in the payslip.

Pangeran Estate

- 1) (Male) Indonesian Harvester
- 2) (Male) Indonesian Harvester
- 3) Female) Philippines –Weeder
- 4) (Indonesian) -Weeder
- 5) Female) Indonesian Weeder

Pangeran Estate's Contractor

Supplier Code of Conduct – VK Machinery Sdn. Bhd. on 01/10/2022 by Mr. Liew Vui Kim. Employment contract for Sueleman bin Suetisna (Indonesian) which signed on 01/07/2022 was sighted. Payment for SOSCO for the month of September 2022 were sighted. Payslip for month of September 2022 was submitted. The wages paid is higher than minimum wages order 2022. Only statutory deduction such as KWSP and SOSCO sighted in the payslip.

Jatika Estate

- 1) (Female) Indonesian –General Worker
- 2) (Male) Malaysian General Worker
- 3) (Male) Indonesian Weeder

Pinang POM



	1) (Famala) Indonesian Lab Attandant	
	1) (Female) – Indonesian –Lab Attendant	
	2) (Male) – Philippines –Mechanical Apprentice	
	3) (Male) – Philippines –Mechanical Apprentice	
	4) (Female) – Indonesian –Cleaning Compound	
	5) (Male) – Indonesian –Mechanical Apprentice	
	6) (Male) – Malaysian –Electrical Apprentice	
	7) (Male) –General Worker	
6.2.2 (C)	The employment contract for the employees was written in Bahasa	Obs
()	Melayu, Indonesian and Tagalog. The foreign worker employment	
	contract covers:	
	1) Job Designation	
	2) Rate Salary	
	3) Overtime Rate	
	4) Allowance	
	5) Rest Day	
	6) Rest Day Work	
	7) Working Days and Hours	
	8) Work Termination Notice Period	
	9) Paid Public Holiday	
	10) Paid Public Holiday Work	
	11) Annual Leave	
	12) Sick Leave	
	13) Salary Payment Rate	
	14) Housing	
	15) Death and Burial	
	16) Insurance Coverage	
	17) Other terms and conditions	
	18) Terms and conditions explanation to workers	
	19) Contract Transfer	
	20) Employment period and Repatriation Cost	
	The local worker employment contract covers:	
	1) Job Designation	
	2) Rate Salary	
	3) Overtime Rate	
	4) Allowance	
	5) Rest Day	
	6) Rest Day Work	
	7) Working Days and Hours	
	8) Work Termination Notice Period	
	9) Paid Public Holiday	
	10) Paid Public Holiday Work 11) Annual Leave	
	12) Sick Leave	
	13) Salary Payment Rate	
	14) Other terms and conditions	
	15) Terms and conditions explanation to workers	
	16) Contract Transfer	
	17) Retirement Age	
	,	
	Contract of employment for the following workers sampled:	
	Pinang Estate	
	REPORT F01 (5.3) AUG 2021	Page 103 of 173

Page 103 of 173



- 1) (Female) Indonesian –Weeders
- 2) (Female) Indonesian –Weeders
- 3) (Male) Philippines –Harvester
- 4) (Male) Philippines Harvester
- 5) (Male) Indonesian Harvester
- 6) (Male) Malaysian Harvester

Pinang Estate'Contractor

Supplier Code of Conduct was signed by Beche binti Soro (Syarikat Kekal Unggul) on 02/12/2022. Employment contract for Azman bin Moo @ Moolo which signed on 21/09/2020 was sighted. Payment for KWSP for the month of October 2022 and SOSCO for the month of September 2022 were sighted. Payslip for month of October 2022 was submitted. The wages paid is higher than minimum wages order 2022. Only statutory deduction such as KWSP and SOSCO sighted in the payslip.

Sigalong Estate

- 1) (Male) Philippines –Harvester
- 2) (Female) Indonesian –General Worker
- 3) (Female) Indonesian –General Worker
- 4) (Female) Indonesian General Worker

Sigalong Estate's Contractor

Supplier Code of Conduct – Vui Kontraktor – 01/10/2022 – Chou Dack Khong (Manager)

Employment contract for Chou Dack Wing which signed on 01/11/2021 was sighted. Payment for KWSP and SOSCO for the month of September 2022 were sighted. Payslip for month of September 2022 was submitted. The wages paid is higher than minimum wages order 2022. Only statutory deduction such as KWSP and SOSCO sighted in the payslip.

Pangeran Estate

- 1) (Male) Indonesian Harvester
- 2) S (Male) Indonesian –Harvester
- 3) (Female) Philippines –Weeder
- 4) (Indonesian) –Weeder
- 5) (Female) Indonesian –Weeder

Pangeran Estate's Contractor

Supplier Code of Conduct – VK Machinery Sdn. Bhd. on 01/10/2022 by Mr. Liew Vui Kim. Employment contract for Sueleman bin Suetisna (Indonesian) which signed on 01/07/2022 was sighted. Payment for SOSCO for the month of September 2022 were sighted. Payslip for month of September 2022 was submitted. The wages paid is higher than minimum wages order 2022. Only statutory deduction such as KWSP and SOSCO sighted in the payslip.



Jatika Estate

- 1) (Female) Indonesian General Worker
- 2) (Male) Malaysian –General Worker
- 3) (Male) Indonesian Weeder

Pinang POM

- 1) (Female) Indonesian Lab Attendant
- 2) (Male) Philippines Mechanical Apprentice
- 3) (Male) Philippines Mechanical Apprentice
- 4) (Female) Indonesian Cleaning Compound
- 5) (Male) Indonesian Mechanical Apprentice
- 6) (Male) Malaysian –Electrical Apprentice
- 7) (Male) -General Worker

Obs 1:

The employment contract for the employees was written in Bahasa Melayu, Indonesian and Tagalog. The foreign worker employment contract covers:

- 1) Job Designation
- 2) Rate Salary
- 3) Overtime Rate
- 4) Allowance
- 5) Rest Day
- 6) Rest Day Work
- 7) Working Days and Hours
- 8) Work Termination Notice Period
- 9) Paid Public Holiday
- 10) Paid Public Holiday Work
- 11) Annual Leave
- 12) Sick Leave
- 13) Salary Payment Rate
- 14) Housing
- 15) Death and Burial
- 16) Insurance Coverage
- 17) Other terms and conditions
- 18) Terms and conditions explanation to workers
- 19) Contract Transfer
- 20) Employment period and Repatriation Cost

The local worker employment contract covers:

- 1) Job Designation
- 2) Rate Salary
- 3) Overtime Rate
- 4) Allowance
- 5) Rest Day
- 6) Rest Day Work
- 7) Working Days and Hours
- 8) Work Termination Notice Period
- 9) Paid Public Holiday
- 10) Paid Public Holiday Work
- 11) Annual Leave
- 12) Sick Leave



- 13) Salary Payment Rate
- 14) Other terms and conditions
- 15) Terms and conditions explanation to workers
- 16) Contract Transfer
- 17) Retirement Age

However, based on the review of the sampled employment contracts, there are no mention of **deduction in the contracts**. Deduction for the electricity was found in the payslips. The detail of the deduction is briefed during the New Worker Induction Training. Induction Training for the new worker was done on 17/10/2022 by Mr. Ahmad Danial Mohammed at Pinang POM Office. The induction training covers job function, safety, deduction, insurance, housing, school, culture, freedom of union, complaint & grievance procedure, RSPO, KLK Group Policies, OSH Policy, Code of Conduct & Ethics For The Company & Group and etc.

Induction Training for the new worker was done on 14/11/2022 by Assistant Manager at Jatika Estate Office. Induction Training for the new worker was done on 18/07/2022 by Assistant Manager at Pinang Estate Office. Induction Training for the new worker was done on 02/01/2022 by Assistant Manager at Pangeran Estate Office.

Based on the interview of the workers at the respective operating centres, they acknowledge and able to explain the deduction that been done from their salary.

6.2.3 (C)

The payslips for the month of August, September and October 2022 were verified.

Pinang POM conducted a meeting with the workers representatives on 22/04/2022 regarding implementation of the New Minimum Wages and attended by 6 workers (Ref. Doc.: Minit Mesyuarat Social Impact Assessment Mesyuarat Perinatah Gaji Minimum – Rm1,500).

Social Impact Assessment on Implementation of New Minimum Wages was conducted on 25/04/2022 (Ref. Doc.: Social Impact Assessment SOP: 13.0 Appendix: 1 Issue/Rev.: 1/0 Date: 01/06/2015).

Jatika Estate conducted briefing on new minimum wages 2022 on 09/05/2022 by Fireck F. Teo at Jatika Estat Muster Ground and attended by 120 employees (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate conducted briefing on new minimum wages 2022 on 26/05/2022 by Bhertson. R at Pangeran Estate Muster Ground and attended by 150 employees (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pinang Estate conducted briefing on new minimum wages 2022 on 25/05/2022 by Abdul Arif Arham at Pinang Estate Muster Ground and attended by 157 employees (Ref. Doc.: Training Needs Analysis,

No

RSPO-2022-KLKPiPOM-Critical-01

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Yes



Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate conducted briefing on new minimum wages 2022 on 28/05/2022 by Augustine Willy at Sigalong Estate Muster Ground and attended by 197 employees (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

During the review of the employees' payslips, it was found that the daily rated and piece-rated employees' paid public holiday in the month of August, September, October 2022 were not paid based on the ordinary rate of pay. Based on the Sabah Labour Ordinance Chapter 67, under section Holidays 103. (1) Every employee shall be entitled to a paid holiday at his ordinary rate of pay... Under Interpretation Section 2. (3) Where an employee is employed on— (c) a daily rate of pay or on piece rates, the ordinary rate of pay shall be calculated by dividing the total wages earned by such employee during the preceding wage period (excluding any payment made under an approved incentive payment scheme or for work done on any rest day, any gazetted public holiday granted by the employer under the contract of service or any day substituted for the gazetted public holiday) by the actual number of days the employee had worked during that wage period (excluding any rest day, any gazetted public holiday or any paid holiday substituted for the gazetted public holiday). As of this, a Major NC was raised.

6.2.4 (C)

The unit of certification provides adequate housing, sanitation facilities, water supplies, medical, educational and welfare amenities to national standards.

Linesite Repair Records:

Pinang Estate

. 9			
Date	Matter	Com	
		plete	
		d	
15/10/22	Atap bocor and Pintu rumah	17/1	
	reput	0/22	

Jatika Estate

Date	Name & Matter	Completed
14/03/22	Sedimentation drain	14/03/2022
	and Humana canteen	
05/04/22	Pintu Tandas Rosak	16/04/22
10/08/22	Pintu hadapan rosak	27/08/22

Ladang Pangeran

Date	Name & Matter	Completed
17/02/22	– Pintu rumah rosak	22/02/22

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 107 of 173



Sigalong Estate			
Date	Name 8	& Matter	Completed
20/8/2022	Pintu	rumah	20/08/22
	rosak		

Pinang Estate

Mesyuarat AJK Kampung – 26/10/2022 – 6 workers representatives – Matter No. 3: Isu Masalah Di Setiap Blok Perumahan (Ref. Doc.: Minit Mesyuarat Ahli Jawatankuasa Kampung Ladang Pinang 2022)

The Pinang POM Complex conducted weekly inspection for linesite (Ref. Doc.: Checklist (Linesite Inspection & Domestic Waste).

Estate/Mill	Date Checked	Checked by	
Pangeran	21/11/2022,	Syarif (Staff)	
	29/11/2022		
Jatika	20/12/2022,	Mowan - Asst.	
	27/12/2022	Manager	
Sigalong	26/11/2022,	Miswar (Staff)	
	30/11/2022		
Pinang Palm Oil	28/11/2022,	Mohd. Irfan	
Mill	30/11/2022	(Staff)	
Pinang	21/11/2022,	, Saiful (Staff)	
	28/11/2022		

Workers are also provided with free medical services, where the company is responsible to all medical costs of all workers. This can be verified through interview with the clinic personnel during the audit where workers are not required pay for any medical fees or services. Within KLK operation unit for all 4 estates and mill, a Humana school is established for kindergarten as well as for primary school students. Teenage students are also provided with education through their community school care catered for secondary school students.

During the site visit of Pinang Mill Complex there are sundry shops located within the estates area where the workers are able to purchase basic necessities, such as food and personal hygiene items.

Estate/Mill	Shop	
Jatika	Cahaya Sapang	
Pangeran, Sigalong,	Kedai Cahaya Murni,	
Pinang POM, Pinang	Toko Suka Ramai,	
Estate	Perniagaan Lim and	
	Perniagaan Fresh	
	Mart	

KLK provides a return transport for workers on a daily basis via time schedule, to those who would like to go out and buy food and things.

Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

6.2.5



	Other than that, KLK man	agement also assis	t in helping the wo	rkers to		
	purchase requested item a	s. Based				
	on the interview with the workers, the management does not impose					
	•	them any fee for the benefit provided to them.				
6.2.6	KLK have conducted a cal	culation of prevaili	ng wages for Tawau	ı region Yes		
	and Semporna region. The					
	provision of housing, electi		tion, creche, healtho	care and		
	sports/recreation facilities	and etc.				
		Prevailing Wages				
	In-kind benefits	Local	Foreign]		
	Housing	196.22	196.22			
	Electricity &	269.17	269.17			
	Water					
	Education	13.32	13.32			
	Creche	171.81	171.81			
	Healthcare	96.09	96.09			
	Transport	-	-			
	Clothing	-	-			
	Food	-	-			
	Sports &	3.05	3.05			
	Recreation					
	Facilities					
	Total cost of in- kind benefits	749.66	749.66			
	Average	1065.00	1465.00			
	monthly take					
	home salary per					
	worker					
	Total Value of	1814.66	2214.66			
	Prevailing					
627	Wages					
6.2.7	Permanent and full-time en based on contract basis or p	permanently. No ca				
(24/6)	hired by the estates and m		of acceptation and	wight to Vo-		
6.3.1 (C)	A published statement recollective bargaining in nat			_		
	all workers in languages					
	implemented. KLK establish	•		•		
	on the 30 th of August 2018	· · · · · · · · · · · · · · · · · · ·				
			3			
	Social – Workplace and Communities					
	a. Respect and recognise the rights in workplace					
	i. Respect emplo	=				
	ii. No forced or b	oonded labour				
	iii. No Child Labo	ur				
	iv. OSH					



- v. Employment Contracts
- vi. Freedom of association and rights to collecting bargaining
- vii. Minimum Wage standard
- viii. Working hours and record keeping
- ix. Harassment and violence
- x. Equal employment opportunities and diversity
- b. Respect the rights of indigenous and local communities
- c. Facilitate the inclusion of smallholders /farmers into the supply chain

The sustainability policy is publicly available and downloadable via KLK's website: https://www.klk.com.my/group-policies/ - Retrieved on 5th November 2021

Pinang Mill Complex

The policy has been communicated to the external stakeholders during the Stakeholders' Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau).

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Jatika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance &

Yes



Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

This can be verified during the interview session with the workers onsite for Pinang Mill and the 4 estates, where they were able to explain in their own understanding on the company's policy of recognising freedom of association and right to collective bargaining. The policy was sighted displayed on the noticeboards around mill and 4 estates.

6.3.2 **Pinang Estate**

Minutes of meetings between the unit of certification with trade unions or workers representatives, who are freely elected, are documented in English and/or Bahasa Malaysia and were made available upon request (Ref. Doc.: Mesyuarat Sosial Komuniti Dan Alam Sekitar). The meeting was conducted on 02/06/2022 at Pinang Estate Office and attended by 12 workers representatives. The meeting was about the implementation of the new Minimum Wages Order 2022.

Sigalong Estate

Minutes of meetings between the unit of certification with trade unions or workers representatives, who are freely elected, are documented in English and/or Bahasa Malaysia and were made available upon request (Ref. Doc.: Mesyuarat Sosial Komuniti Dan Alam Sekitar 2022). The meeting was conducted on 06/10/2022 at Sigalong Estate Office and attended by 6 workers representatives. The meeting discusses about sexual harassment, domestic violence, gambling, vandalism and sports activity.

Pinang POM

Minutes of meetings between the unit of certification with trade unions or workers representatives, who are freely elected, are documented in English and/or Bahasa Malaysia and were made available upon request (Ref. Doc.: Mesyuarat Jawatankuasa Sosial Dan Persekitaran Kali Ketiga 2022). The meeting was conducted on 17/08/2022 at Pinang POM Meeting Room and attended by 6 worker representatives. No social issues, sexual harassment and domestic violence reported during the meeting.

Jatika Estate

Minutes of meetings between the unit of certification with trade unions or workers representatives, who are freely elected, are documented in English and/or Bahasa Malaysia and were made available upon request (Ref. Doc.: Mesyuarat Sosial Komuniti Dan Alam Sekitar Kali Ketiga 2022).

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 111 of 173



	The meeting was conducted on 19/09/2022 at Jatika Estate Office and attended by 6 workers representatives. Matters discussed such as sexual	
	harassment, domestic violence, drug abuse, gambling, theft, water & electric supply, worker housing, creche and kindergarden.	
6.3.3	Management does not interfere with the formation or operation of registered unions/ labour organisations or associations, or other freely elected representatives for all workers including migrant workers. Pinang Mill Complex does support and welcome the creation of a worker's union by the workers, but currently there are no union formed by the workers, both local and migrant. Based on the interview the sampled workers, all of them felt that there is no need to create a union since they themselves	Yes
	are able to voice out their needs and problems to the management directly.	
6.4.1	A formal policy for the protection of children, including prohibition of child labour and remediation is in place, and included into service contracts and supplier agreements. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: Social – Workplace and Communities.	Yes
	a) Respect and recognise the rights in workplace i. Respect employees rights	
	ii. No forced or bonded labour iii. No Child Labour	
	iv. OSH v. Employment Contracts	
	vi. Freedom of association and rights to collecting bargaining vii. Minimum Wage standard viii. Working hours and record keeping	
	ix. Harassment and violence x. Equal employment opportunities and diversity	
	The sustainability policy is publicly available and downloadable via KLK's website: https://www.klk.com.my/group-policies/ - Retrieved on 5th November 2021	
	Both supplier's and contractors are required to sign the supplier's code of conduct.	
	Pinang Estate'Contractor Supplier Code Of Conduct was signed by Beche binti Soro (Syarikat Kekal Unggul) on 02/12/2022. Employment contract for Azman bin Moo @ Moolo which signed on 21/09/2020 was sighted.	
	Sigalong Estate's Contractor Supplier Code of Conduct – Vui Kontraktor – 01/10/2022 – Chou Dack Khong (Manager)	
	Employment contract for Chou Dack Wing which signed on 01/11/2021 was sighted.	
	-REPORT F01 (5.3) AUG 2021	Page 112 of 173

Page 112 of 173



	Dangaran Estato's Contractor	
	Pangeran Estate's Contractor Supplier Code of Conduct – VK Machinery Sdn. Bhd. on 01/10/2022 by Mr. Liew Vui Kim. Employment contract for Sueleman bin Suetisna (Indonesian) which signed on 01/07/2022 was sighted.	
	Under the supplier's code of conduct, under point 3, Social – Workplace and Communities, point 6 and 7:	
	Point 6: Prohibit the employment of child labour and set the minimum age for employment consistent with applicable laws.	
	Point 7: Remedial actions with appropriate follow up actions shall be employed if any child labour case is uncovered to protect the welfare of the child. This includes access to comprehensive health and social protection measures, education opportunities relevant to their age and development.	
6.4.2 (C)	Based on workers' master listing, the was no child or young workers were hired by the estates and mill as of time of the audit.	Yes
	Minimum working age is clearly defined in KLK's recruitment policy, document name Buku Panduan Pekerjaan, both local and migrant worker's employment SOP's, the supplier code of conduct as well as KLK's sustainability policy.	
	During site visit, there were no children used for work and there are no young workers sighted during the onsite visit.	
6.4.3 (C)	Not applicable since there was no young person employed by the estates and mill.	Yes
6.4.4	A formal policy for the protection of children, including prohibition of child labour and remediation is in place, and included into service contracts and supplier agreements. KLK established Sustainability Policy which has been revised on the 30 th of August 2018. The sustainability covers the following: Social – Workplace and Communities.	Yes
	 a) Respect and recognise the rights in workplace Respect employees rights No forced or bonded labour No Child Labour OSH Employment Contracts Freedom of association and rights to collecting bargaining Minimum Wage standard Working hours and record keeping Harassment and violence Equal employment opportunities and diversity Respect the rights of indigenous and local communities 	
	c) Facilitate the inclusion of smallholders /farmers into the supply chain	



The sustainability policy is publicly available and downloadable via KLK's website: https://www.klk.com.my/group-policies/ - Retrieved on 5th November 2021

The policy have also been communicated to its workers both local and foreigners, as well as the stakeholders both internal and external as seen in the stakeholders consultation minutes of meeting and employees training.

Both supplier's and contractors are required to sign the supplier's code of conduct.

Pinang Estate'Contractor

Supplier Code Of Conduct was signed by Beche binti Soro (Syarikat Kekal Unggul) on 02/12/2022. Employment contract for Azman bin Moo @ Moolo which signed on 21/09/2020 was sighted.

Sigalong Estate's Contractor

Supplier Code of Conduct - Vui Kontraktor - 01/10/2022 - Chou Dack Khong (Manager)

Employment contract for Chou Dack Wing which signed on 01/11/2021 was sighted.

Pangeran Estate's Contractor

Supplier Code of Conduct – VK Machinery Sdn. Bhd. on 01/10/2022 by Mr. Liew Vui Kim. Employment contract for Sueleman bin Suetisna (Indonesian) which signed on 01/07/2022 was sighted.

Under the supplier's code of conduct, under point 3, Social – Workplace and Communities, point 6 and 7:

Point 6: Prohibit the employment of child labour and set the minimum age for employment consistent with applicable laws.

Point 7: Remedial actions with appropriate follow up actions shall be employed if any child labour case is uncovered to protect the welfare of the child. This includes access to comprehensive health and social protection measures, education opportunities relevant to their age and development.

6.5.1 (C) KLK established Sustainability Policy which has been revised on the 30th of August 2018. The sustainability covers the following:

Social – Workplace and Communities

- d) Respect and recognise the rights in workplace
 - i. Respect employees rights
 - ii. No forced or bonded labour
 - iii. No Child Labour
 - iv. OSH
 - v. Employment Contracts

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 114 of 173



- vi. Freedom of association and rights to collecting bargaining
- vii. Minimum Wage standard
- viii. Working hours and record keeping
- ix. Harassment and violence
- x. Equal employment opportunities and diversity

Pinang Mill Complex

The policy has been communicated to the external stakeholders during the Stakeholders' Meeting which conducted on 28/09/2022 at KDC Clubhouse and attended by 63 stakeholders (Ref. Doc.: Minit Mesyuarat Pihak Berkepentingan 2022 Bahagian Tawau).

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Jatika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Yes



6.5.2 (C)

A policy to protect the reproductive rights of all, especially of women, is implemented and communicated to all levels of the workforce. KLK established Sustainability Policy which has been revised on the 30th of August 2018. The sustainability covers the following:

- (x) Equal Employment Opportunities and Diversity
- Reproductive rights in line with the country's laws shall be respected.

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

latika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Sigalong Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

6.5.3

Management has assessed the needs of new mothers, in consultation with the new mothers, and actions are taken to address the needs that have been identified. New Mother Assessment as below:

Yes

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



Estate	Name	Assessment	Date	Remarks	
		conducted			
		by			
Jatika	PNC	Fireck	03/0	The employee	
		Firwin Teo	8/20	delivered the baby	
		– Asst.	21	on 06/04/2022 and	
		Manager		payment of the	
				maternity leave for	
				60 days sighted in	
				the April, May and	
				June 2022 payslips.	
				Post delivery	
				assessment was	
				conducted on	
				13/9/2022 by Fireck	
				Firwin Teo – Asst.	
				Manager. Based on	
				the assessment, the	
				company provided	
				adequate space and	
				paid breaks to	
				enable her to	
				express and store	
				breastmilk with	
				privacy.	
Pangeran	PNC	Mohd.	12/0	Based on the	
		Syarif –	4/20	assessment, she	
		Asst.	22	understands that	
		Manager		the company	
				provided adequate	
				space and paid	
				breaks to enable	
				her to express and	
				store breastmilk	
				with privacy.	
Pinang	PNC	Hj. Masuki	08/0	The employee	
		Abu Bakar –	4/20	delivered the baby	
		Asst.	22	on 17/09/2022 and	
		Manager		payment of the	
				maternity leave for	
				60 days sighted in	
				the September,	
				October and	
				November 2022	
				payslips.	



	Step 1	ec process met	nod us stated i	ii tiic pi	occurre is as ionows.	
	-			_	evance process method. rocedure is as follows:	
		· ·	_	-	contains guidelines for	
		· ·	-		es of KLK, its subsidiaries	
	-		•		e scope of the Grievance	
6.5.4		mechanism, ts where red	•		ed, implemented and	Yes
6.5.4	breastn		which recent	ato a s	anymity and materia	Vos
	•		ovides a place	for you	ı to keep your pumped	
	Were you provided with a private room for breastfeeding purpose?					
	 Are you still breastreeding? Are you allowed to rest for breastfeeding? 					
	chemicals?Are you still breastfeeding?					
	and breastfeeding mothers to conduct work with exposure to					
	-		=		allow pregnant workers	
	Are you	ı familiar with t	he policy of rep	product	ive rights?	
	• Status o	of New mother	s: Pregnant/Ga	ve birth		
	managemer	ic is iii a form 0	i a survey, that	contail	ns the following:	
					vas conducted by the	
				•		
					privacy.	
					breastmilk with	
					enable her to express and store	
					and paid breaks to	
					adequate space	
					company provided	
					assessment, the	
					Hayatih Sinar. Based on the	
					20/5/2022 by Pn.	
					conducted on	
					assessment was	
					payslips. Post delivery	
					and May 2022	
					the March, April	
					60 days sighted in	
					maternity leave for	
				21	on 21/03/2022 and payment of the	
	POM		Sinar	2/20	delivered the baby	
	Pinang	PNC	Pn. Hayatih	08/1	The employee	



- a. Employee to raise his grievance in writing using the prescribed grievance form to his immediate superior.
- b. Alternatively, instead of writing, and employee can also raise his grievance through hotlines set up in the respective operating countries as set out in paragraph 4.1 (i) of alternative method.
- c. The superior will take the necessary action within three (3) working days upon receiving grievance.
- d. If the matter remains unresolved, proceed to step 2.
- e. Should the grievance relate to his direct superior, proceed straight to step 2.

Step 2

- a. Employee to raise grievance with his head of department (HOD)
- b. HOD to take necessary actions within 7 days
- c. If the matter remains unresolved, proceed to Step 3.

Step 3

- a. Employee to report the grievance to head of human resource.
- **b.** Grievance should be addressed preferably within 10 working days or receipt of the grievance.

Pinang Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct for Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 158 employees on 20/5/2022 by Abdul Arif at Pinang Estate Office (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021)

Pinang POM

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 82 employees on 22/04/2022 by Jamaluddin bin Saparuddin at Pinang POM Training Centre (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Jatika Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 87 employees on 10/08/2022 by Mohd Fazlan Nurdin at Jatika Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).

Pangeran Estate

The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were



	briefed to the 178 employees on 05/01/2022 by Bhertson. R at Pangeran Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).	
	Sigalong Estate The KLK Sustainability Policy, OSH Policy, Environmental Policy, Quality Policy, Code of Conduct For Employees, Complaint Procedure, Group Employee Grievance Redressal Policy and Group Policies KLK were briefed to the 197 employees on 12/01/2022 by Augustine Willy at Sigalong Estate Muster Ground (Ref. Doc.: Training Needs Analysis, Attendance & Evaluation Form SOP: 8.0 Appendix 2.0 Issue/Rev.: 4/3 Date: 01/01/2021).	
	Based on the interview with the workers in mill and 4 estates, the workers were able to explain the process and procedures on how to submit a grievance should they have any grievances to submit to the management.	
6.6.1 (C)	All works in the estates and mill is voluntary and all migrant workers were legally recruited by the estate as verified in workers' working permit and passport. Auditor has sampled the work agreement which signed by both parties (employee and employer), in the contract has been clearly mentioned the working place and working condition. Workers' passport is kept by the workers itself. No retention of passport/identity documents. This was verified through interview with workers at each estate. No involuntary overtime imposed to the workers as verified during workers' interview. Based on the interview, no forced to do any overtime. All overtimes were voluntary, and they are happy if have more overtime. Based on interview, there is no recruitment fee paid by the workers.	Yes
6.6.2 (C)	The management has established Foreign Workers Employment. The procedure covers the process of recruitment of foreign workers. The recruitment procedures are stated under point 2.2 Recruitment Procedures (KL-Kepong (Sabah) Sdn. Bhd. Foreign Workers' Employment). Procedure also covers: 1) Recruitment 2) Recruitment Procedures 3) Employment Contract 4) Recruitment Cost 5) Renewal of Passport and Extension of Work Permit 6) Repatriation 7) Termination of Employment Contract 8) Abscondment 9) Change of Employer Not Permitted The management has also established Local Workers Employment. Procedure covers: 1) Recruitment 2) Recruitment 2) Recruitment 2) Recruitment Procedures 3) Employment Contract 4) Resignation 5) Promotion 6) Retirement	Yes
	7) Termination of Employment Contract	



SOPs for recruitment, selection, hiring, promotion, retirement and termination of workers established (Ref. Doc.: Employment of Workers/Staff SOP: 14.0 Issue/Rev.: 4/3 Date: 01/01/2021) where it mentions the following:

- Workers/staff should enter employment voluntarily and freely, without debt bondage and the threat of a penalty, and should have the freedom to terminate employment without penalty given reasonable notice or in line with the requirements stipulated in the employment SOP.
- 2) Where candidates for employment are of equal merit, preference will be given to local workers (positive discrimination).
- 3) There MUST be no discrimination against workers based on race, ethnic origin, caste national origin, religion, disability, gender, sexual orientation gender, identity, union membership, political affiliation or age.
- 4) Where migrant workers are employed, there MUST be no contract substitution and reasonable accommodation with basic amenities shall be provided.

Based on document review of workers personal file, there are no contract substitution observed for the mill and 4 estates. Furthermore, the workers contracts have clearly specified on the task of which the workers are tasked to do. Based on the interview with the Operating Centre (OC) personnel who is responsible on the recruitment of workers for Pinang Mill cluster (Including the 4 estates supplying FFB to Pinang Mill), all of the migrant workers were hired through a job application from the job ad that KLK published, normally in the newspaper, as seen in the recruitment file job ad copy. KLK Pinang Mill cluster does not use agents to recruit workers since many of the migrant workers are already staying in Sabah. If a migrant worker were to apply for the job, and if the migrant worker does not have a passport, the company will inform the consulate (Indonesia/Philippines) where the migrant workers are asked to process their passport from the consulate. Once the migrant workers have obtained their passport, the company will then process their permit with JTK. The company handles all recruitment related costs, such as medical check-up costs, permit costs and etc of the migrant worker.

6.7.1 (C)

Person in charge for ESHS in the unit of certification is Mr Mohd Hafiz Syafiq. Registration Number HQ/21/SHO/00/03500 validity 19-01-2021 – 18-01-2024.

There is evidence that safety meeting has been conducted at quarterly basis (every 3months). This has fulfilled the requirement of Safety regulation.

In Pinang Complex, latest safety meeting was conducted as follows:

Estate	Date	Attendance
Pinang	17/10/2022	25

All the safety meeting chaired by respective estate manager and any new accident occurred during past 3 months time shall be discussed in the meeting.

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 121 of 173

Yes



	In Pinang estate, there is no fatal accident occur for the present year of 2022. Several minor accidents have been recorded:					f
						_
	Month	Today	Todate	Accident Type	Actions	
	January	1	1	Foreign particle infiltrate eye	During morning muster, workers	
	February	1	2	Back Pain	shall be	
	March	2	4	Knock on eye by fronds and wood slab	reminded to be more cautious during	
	July	1	5	Small wound at finger	working	
	The safety meeting is prepared by Abdul Arif Arham Assistant Manager and verified by Mark Dayao Estate Manager. Workplace inspection has been conducted prior to the safety meeting. Any issues identified during the safety workplace inspection shall be communicated and discussed during the safety meeting.					ng.
6.7.2	Accident procedures available in appropriate language of the workforce Wes which is in Bahasa.					rce Yes
	SOP of emergency response plan is in place. The title is Injury and Illness Require Medical Attention. The ERP was established for handling any major or minor emergency involving injury or illness which requires medical attention.					ny
	Injury may hap unit be it in the	•		aily operations	of the operati	ing
6.7.3 (C)	The PPE issued to sprayers and manuring workers to cover all potentially hazardous operations. This includes rubber boots, apron, face mask (N95), nitrile glove and goggle.					
	Sighted the sprayer gang which possess complete PPE to carry out the operation. All the sprayers have been given spraying training in September 2022 and have a good understanding regarding environmental aspect such as prohibition to spray within riparian zone.					per
	On the other evidence that a out the manuri boots, R95 mas	all the worke ng work. Thi	ers have a com	plete set of PPI	Es while carryi	ing



				_	of manuring work	
	-	nmental aspect such				
		so explain regarding ed mark to carry out				
	-					
	the manuring work due to environmental adverse impact.					
	Site visit to	pesticide a	nd fertilizer sto	ore evidence th	at all updated SDS is	
	in place and	d well main	tained.			
			•	provided by the	e company is free of	
6.7.4			hen damage.	rtad by DAR OH	Sdn Bhd in October	Yes
0.7.4			orkers such as		Sull Blid III Octobel	163
	2022 towar	u specific w	vorkers such as	TOTIOW.		
	1) Sto	ore Clerk				
	•	ndergarten	Teacher			
	-	eche Ayah	reactiet			
	-	orkshop				
	-	obase				
	•	emical Pre-	Miv			
	į.		·IVIIX			
	7) Sp	rayer				
	Name of Or	cupational	Health Doctor	ic Dr Donny Cric	tanta (OHD) MMC	
		· ·		-	stanto (OHD) MMC	
	NO. 52001 I	DOSH Regis	tration: nQ/19/	/DOC/00/00399).	
	Estate	Total	Post	Date	Result	
	LState	Worker	FUSI	Date	Result	
		S				
	Estate	20	Workshop	26/07/2022	Fit to work	
	Pinang		-3		which may	
			Electrical –		expose to	
			1		pesticide/fertiliz	
			Probase – 1 Chemical		er	
			Pre-mix – 1		Cadmium/mang	
			Sprayer 14		anese	
	Estate	24	Workshop	26/07/2022		
	Pangera		- 2			
	n		Mandore –			
			2			
	Estate	30	Sprayer 20 Storekeepe	25/07/2022		
	Jatika	30	r – 1	23/07/2022		
			Sprayer - 29			
	Estate	30	Storekeepe	26/07/2022		
	Sigalong		r -1			
			Genset			
			Operator –			
			3 Sprayer - 26			
6.7.5	Pinang Esta	ite	Sprayer - 20			Yes
0.7.5						. 55



Sighted the "Akuan Penerimaan Pendaftaran JKKP 8" for Pinang Estate. Address as KL-Kepong Sdn Bhd (Ladang Pinang), Locked bag No 3, 91009 Tawau Sabah. The reference number is JKKP 8/112845/2021. For year 2021, there is total of 14 cases recorded in Pinang Estate where all the workers are Indonesian workers. Out of 14 workers, 1 is a sprayer which fell during spraying activity while all the other 13 is harvesters.

Total LTA for Pinang estate year 2021 is 14 cases which resulted in 26 lost mandays.

Jatika Estate

For year 2022, there are total of 5 case of minor accident which result in 12 lost mandays. All the cases involving harvesters.

Pangeran Estate

For year 2022, there are total of 6 case of minor accident which result in 16 lost mandays. 1 accident involving weeder while the rest of cases involving harvesters.

Sigalong Estate

For year 2022, there are total of 7 case of minor accident which result in 15 lost mandays. 1 accident involving weeder, 1 accident involving general worker while the rest of cases involving harvesters.

Principle 7:	Protect, conserve and	l enhance ecosyst	tem and environment
--------------	-----------------------	-------------------	---------------------

Indicator		Summary of Findings				
7.1.1 (C)	The pest cases in Pinang	grated Management Plan has been in place within Pinang Complex. pest cases in Pinang complex are within threshold level. Each estate conducted routine monitoring of pest through census such as rats, expillars and Ganoderma.				
	which is planting of bene	per todate, the counter measure for pest is through biological control ch is planting of beneficial plants to attract predators and parasitoid bagworms and caterpillars attack.				
	Planting of beneficial plar follows:	5				
		<u>Turnera Subulata</u>				
	Estate	Planting Program	Realization			
	Pinang	Pinang 1,075 1,075				
	Pangeran	Pangeran 1,013 1,013				
	Jatika	1,225	1,225			
	Sigalong	1,358	541			

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Total

Page 124 of 173

Antigonan Leptopus



	Estate	Planting Program	Realization	_
	Pinang			_
	Pangeran	415	415	4
	Jatika	169	169	_
	Sigalong	1,358	541	_
	Total			
7.1.2	There are company pe Invasive Species led by KI species identified within Among species that has Biosciences International species which exist in Pirnon-invasive species. Assessment was done by	K Sustainability Depar the estates and verific been listed inside C (CABI) and Global Inv ang Complex has bee	etment. There is no invaled thru CABI.org. Centre for Agriculture rasive Species Database n assessed and all is for	asive and e, all
		1	15.	
	Name Rahmatang	Estate Pinang	Date 30/09/2022	
	Muslimin	Pangeran	19/09/2022	
	Mustaming	langeran	13/03/2022	
	Tamrin Sundusing	Sigalong	24/09/2022	
7.1.3	There is no use of fire in KLK and internal SOP.	dealing with pest, this	is in line with the police	cy of Yes
7.2.1 (C)	 Clidemia sp, Hed Amine Class III Ai: 2,4-D Amine Justification: Cir (40ml/20L) Asystasia sp. Cypermethrin (Class III) Ai: Cypermethrin Justification: P& 	stification on Agroching applied by the won the SOP are: Methyl (20%) of spray woof (20-3-g/2diyotis sp., Malastom states (48%) rcle spray mature (36)	emical used (Appdx: rkers in the estates. So 20L) Sp. Oml/20L) and Spot sp	2.0 me
	Akira Glyphosate (Class I	II)		



	A: Cl. I				
	Ai: Glyphos				
	 Justificatio 				
	Soft grass,				
	All the pesticides li				
	records of application		_	_	
	for FY 20/21 for all e pesticides applied,	·			
	the ingredients app		e iligieuleilt, tota	ii area covereu anu	
7.2.2 (C)	Records of pesticid	•	g active ingredie	nts used and their	Yes
, ,	LD50, area treated				
	number of applica	•	vided. As an e	example the LD50	
	monitoring of Alion	•			
		Herbicide	Ai /ha]	
		Alion	0.02346		
		Supresate41	0.000031		
		Kenterex	0.000001		
7.2.2.(0)	The negative C	ant O -li		d the a constant of the consta	Vac
7.2.3 (C)				d the usage or is still example method of	Yes
	minimizing the pest			example method of	
	Timining the pest	iciae asage agair	ist miscocrolaci		
	Their plan was incl	ude using of bo	th chemical and	beneficial plan for	
	controlling the pest	_			
	attack and thresh				
	established as per observed on area or				
7.2.4	There is no prophyl	Yes			
	pre-emergence pes	_			
	Preemergence herb	icide is categoriz	ed as common ar	nd are applied to the	
	soil and prevent ge	rmination or earl	y growth of wee	ed seeds cited in the	
	MPOB oil Palm Bule Plantation.	ation in the Oil Palm			
	In order to ensure	s the company has			
	In order to ensure established the plar				
	practice procedure.				
	6. No Prophylactic s				
	Prophylactic sprayin				
	use of agrochemica				
	Oil Palm Nursery pr	actice procedure			
	• •	•		against diseases and	
	,				
		-		recognized as the	
	•	-		Palm Cultivation & phylactic spray is a	
	common practice in		A GIIIDAIINS PIO	phylactic spray is a	
	common practice in	Triala y Sia.			



7.2.5	Pesticides that are catego 1B, or that are listed by the paraquat, are not used, the which used in the nursery			
	Base on their chemical reg HEALTH-DOSH) and list of documented in "Chemical was:	:		
	 Pinang Chemical Pangeran Chemical Jatika Chemical S Sigalong Chemical 			
	The commitment for nor NDPE policy, where it star Class 1A or 1B and listed b not used, except in specifi prohibited" (clause 3 of the their workers, page 5)	2		
7.2.6 (C)	SOP for chemical / pesticion	Yes		
	 Relevant in-house trachemical handling & r Most training been composed training. Pesticide handling is a proper training. Safety Data Sheet (Stareference. Appropriate & sufficiency are highly exposed with Damaged PPEs will be 			
7.2.7 (C)	SOP for pesticides storage all grower to implement. All pesticides issued of Pesticides are kept in: Warning signage has the workers or unautil			
	Used empty chemical con- recycled water for the pur			
7.2.8	Pesticide containers were Planter Sdn. Bhd. Sighted the used conta collection from Pang Burdempty pesticide container			
	Date	Particulars	Quantity	
	14/10/2022	20 Litre Container 20 Litre Tin	80	

Page 127 of 173



			10 Lit	tre Con	tainer	1	161		
				e Bottle			28		
				00grm			35		
			Alion 1 Litre 227						
	The collection has been acknowledged by Pinang Estate Manager dated 14/10/2022 and carried by lorry number SYC 7008 dated 28/10/2022.								
7.2.9 (C)	There is no aerial spraying pactised in KLK Pinang Complex							Yes	
7.2.10 (C)	-						r specific work DAB OH Sdn Bho		Yes
	Mill	Total Work	ers	Post		Date	Result		
	Pinang PO	M 41		Storeke – 2	eeper	26/07 /2022			
				Lab			may		
				Assista			expose to		
				Labora	tory –		chemical,		
				7 Fitter – Worksł 20			Cadmium, manganes e		
				Electric Kernel					
				– 4 Fogging Operat					
				•					
	Estate	Total Worker s	Post	[Date		Result		
	Estate	20	Worksho	op 2	26/07/2	2022	Fit to work wh	nich	
	Pinang		- 3	- 1	20/07/2022		may expose to		
			Electrica	ical –			pesticide/fertilize		
		1							
	Probase – 1 Chemical					Cadmium/mar	ngane		
				е					
			Pre-mix						
	Estate	24	Sprayer Worksh		26/07/2	2022			
	Pangera	24	- 2	υ ρ	20/07/2	.022			
	n Mandore -		e –						
			Sprayer	20					
	Estate	30	Storeke						
Jatika			r – 1						
			Sprayer						
	Estate	30	Storeke	epe 2	26/07/2	2022			
	Sigalong		r -1 Genset						
			Operato	or –					
			3						
			Sprayer	- 26					
RSPOPC-SUM-F			•						Page 128 of 173

Page 128 of 173



7.2.11 (C)	There is no work with nestici	des is undertaken by persons u	ınder the age	Yes		
7.2.11 (C)	of 18, pregnant or breastfe	165				
		are offered alternative equiva				
7.3.1	Mill and Estate	OFI				
7.5.1	Willi allu Estate	OFI				
	All the waste generated from	n each activity conducted or s	torage area in			
		seen in Waste Management				
	Appendix 1) and includes p					
		aste generated, type of was	•			
	I	nagement plan, person in cha	_			
	_	on on site. The plan also is				
	I	pact Assessment (EAIA) and I				
	•	me of the waste management				
	been implemented are show	n below:				
		Pinang POM				
	Process/Are					
	а	·				
	Major	Vehicle Maintenance				
	Activity					
	Waste					
	Methods Reuse/Disposed off to					
		Schedule waste collector				
		• Lubricant drum used				
		as road barrier				
	Managemen	 Modified to be used as 				
	t Plan	drip tray during vehicle				
		maintenance				
		• Disposed to schedule				
		waste collector.	-			
	PIC	Foreman and Asstn				
		Continuous				
	Status	Implementation				
		mprementation	J			
	Process/Are	1				
	a	Genset Room				
	Major	Diesel usage for power				
	Activity	generation				
	Waste	GHG, CO2,				
	Methods	Maintenance				
	Managara	• Periodically service/				
	Managemen t Plan	repair of genset fuel				
	CPIdII	pump and fuel injector				
	PIC	Foreman and Asstn				
	FIC	Foreman				
	Status	Continuous				
	Julus	Implementation				
			1			
	Process/Are	Boiler				
	a					
	Major	Air particulate pollution				
	Activity	from mill				
	Waste	Dust and particle				



Methods	Maintenance					
Managemen t Plan	 To carry out site inspection, replacement and maintenance records Routine maintenance on boiler instruments, dust cone, firebar/grate, optimum air fuel ratio 					
PIC	Boilerman					
Status	Continuous Implementation					

Estates

Process/Are	Workshop
Major Activity	Maintenance and repair of vehicle, machinery and lorry bin.
Waste	Scrap Iron (absolete metal assets)
Methods	Reuse/Disposed off to Schedule waste collector
Managemen t Plan	 Prepare a designated area for all scrap iron (Scrap iron yard) Maximizing recycling by using certain metal parts or plate as refurbishment of other metal assets Maximizing recycling by using scrap metal as road signage Scrap iron will be sold to iron scrap buyer
PIC	Assistant Manager
Status	Ongoing

Process/Are	Estate field
а	
Major	Pruning activity
Activity	
Waste	Pruned oil palm fronds
Methods	Reuse
Managemen t Plan	 Training on placement/ stacking of oil palm fronds to mitigate soil erosion and fertilizer run-off.
PIC	Assistant Manager



Implementation	Status	Continuous
Implementation	Status	Implementation

Process/Are a	Linesite
	Human activities in linesite
Major	Human activities in linesite
Activity	
Waste	Domestic wastewater
Methods	Wastewater disposal to field drains
Managemen t Plan	 Construction of septic tank to trap sanitary waste Construction of sedimentation pond to trap all solids before entering any river of field drains Water sampling conducted regularly to continuously monitor wastewater generated Regular monitor the septic tank by visual inspection
PIC	Assistant Manager
Status	 Continuous Implementation (Septic tank and sedimentation pond already in place)

Process/Are	Genset Room					
Process/Are	Genset Room					
а						
Major	Genset engine is poorly					
Activity	maintained					
Waste	GHG					
Methods	Maintenance					
Managemen	 Periodically service of 					
t Plan	genset					
PIC	Assistant Manager					
	 Refer genset 					
Status	maintenance					
Status	record					
	 VEE report 					

Scheduled waste under Pinang Mill cluster will be collected at Pinang Palm Oil Mill and the authorized collector from Lagenda Bumimas will collect all the SW on the time that has been set. Approval has been given by DOE Sabah to the cluster to make PIPOM as collection point. This was evident from a letter from DOE Sabah, ASSH(B)31/152/000/015 Jilid. 10 (11) dated 13/11/2007.

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 131 of 173



The estates practice sending it collected SW to the mill on monthly basis. Samples of records of SW Inventory and SW sent to mill from estates were reviewed. The estates practice sending it collected SW on monthly basis. This was evident from General Delivery Note and Weighbridge Ticket. Samples as below:

Pinang Estate

DN: 83747, WB: A696527 & A696532, Date 11/10/2022

1. SW 410 – Used oil filter - 30 kg 2. SW 305 – Used lubricant – 110 kg

Pengeran Estate

DN: 74151, WB: A698669 & A698670, Date 2/11/2022

1. SW 410 – Used oil filter - 20 kg 2. SW 305 – Used lubricant – 130 kg

Jatika Estate

DN: 66817, WB: A696676, A696681 & A696683, Date 12/10/2022

SW 410 – Used oil filter - 130 kg
 SW 305 – Used lubricant – 490 kg
 SW 102 – Used battery – 140 kg

Sigalong Estate

DN: 87993, WB: A696636, A696635 & A696641, Date 12/10/2022

SW 410 – Used oil filter - 10 kg
 SW 305 – Used lubricant – 70 kg
 SW 102 – Used battery – 190 kg

Consignment Notes for Scheduled Waste

No: 2022110715LX1D23

Name of waste: Used BatteriesWaste category: SW102Quantity: 0.39 mt

No: 2022110716VL3QBZ

 Name of waste: Used rags, plastics, papers or filters contaminated with SW

Waste category: SW410Quantity: 0.59 mtDate: 7/11/2022

Date: 27/11/2022

No: 2022110716GRV2QN

Name of waste: Spent lubricant oil

Waste category: SW305Quantity: 2.94 mtDate: 7/11/2022

No: 20221107160RYBXI

Name of waste: Waste containing mercury

Waste category: SW105Quantity: 0.026 mtDate: 7/11/2022



No: 2022110716SOE49M

• Name of waste: Spent hydraulic oil

Waste category: SW306

Quantity: 0.2 mtDate: 7/11/2022

No: 2022110716FHLWJB

 Name of waste: Disposed containers, bags, equipment contaminated with pesticides

• Waste category: SW409

Quantity: 0.12 mtDate: 7/11/2022

For the recycling of empty chemical/ pesticide container, G-Planter has been appointed by KL-Kepong (Sabah) as an authorized collector to collect the empty container that can be recycle. The records of collection are shown below:

Pinang POM

Date of collection: 28/10/2022Total Empty container: 13

Sigalong Estate

Date of collection: 20/10/2022
Total Empty container: 338

Pangeran Estate

Date of collection: 28/10/2022Total Empty container: 333

Pinang Estate

Date of collection: 14/10/2022Total Empty container: 623

Also sighted Scrap iron record that has been disposed on 10th February 2021 with total amount of 12.4 mt to Tong Shen Scrap Metal Sdn. Bhd.

Waste management plan and procedure on waste management (SOP 12.0: Waste Management and Energy Use) is available during the document review. Improvement can be done by communicating the plan effectively to all workers (including the executives and staffs) for better understanding on the material that can be reused and recycled especially at the line site and landfill area and monitoring on the implementation of the waste management plan onsite.

7.3.2 The certification unit has established 2 related procedures for waste management and disposal such as:

SOP No OSH 13: Schedule Waste Management Policy issued out on 1st October 2020.

Consist of the flow of SW disposed according to their type such as

- Engine oil, gear box oil, brake oil, hydraulic oil
- Empty chemical containers

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021 Page 133 of 173



	керогі	Number C0808656
	Clinical wastes	
	SOP 12 Waste Management & Energy Use dated on 1st January 2021.	
	 Identify the location of wastes generated Determine the type and classification of SW and Non-SW. Promote recycling activities by providing recycling bins General waste are collected periodically and disposed in landfill EPC must be triple rinsed and pierced before being disposed. 	
	From the procedure that has been established by the certification unit, the workers are trained according by the executives in the mill/estates or PIC that has been appointed as the trainer. The mill and estates have conducted the related training according to the training plan and the record that verified are shown below: • Domestic Waste Handling, Disposal and Recycle Training has been conducted by Mr. Abdul Arif on 15/8/2022 and attended by 157 participants at Pinang estate	
	 Handling Spillage and Schedule waste Training has been conducted by Mr. Abdul Arif on 14/3/2022 and attended by 8 participants at Pinang estate Briefing on Store and Chemical Handling has been conducted by Mr. Mohd Irfan M. on 10/6/2022 and attended by 14 participants at PIPOM. 	
	 Schedule waste Training has been conducted by Mr. M Ali on 4th February 2021 and attended by 28 participants at Pangeran estate Schedule waste Training has been conducted by Mr. Fazlan on 9th March 2021 and attended by 12 participants at Sigalong estate Domestic Waste Handling & Disposal and Recycle Training has been conducted by Mr. Mohd H on 10/8/2022 and attended by 127 participants at Sigalong estate Domestic waste handling and recycling Training has been conducted by Mr. Bhertson on 30th August 2021 and attended by 182 participants at Pangeran estate 	
	The location of the landfills (Pangeran and Sigalong) is far from any watercourse or residential area as verified during the onsite visit. The landfills only used for domestic waste and the management has provided segregation station at the linesite area where the workers can separate between the recycle material and domestic waste before disposing them to the suitable place. The landfills also installed with signage to show the date open and the date close for each landfills that have been used.	
7.3.3	The certification unit does not dispose any waste by using open fire as the company implementing No Open Burning or Zero burning application in the estate as in line with the company policy (KL-Kepong Sustainability Policy). The procedure established by the certification unit also stated that burning of waste is strictly not allowed unless it is prescribed by the Guidelines for the implementation of the ASEAN Policy on Zero Burning 2003 in SOP 12 Waste Management & Energy Use dated on 1 st January 2021.	Yes



	As verified thit of open fire him managed and mentioned ab							
7.4.1	SOP for GAP is such as: 1. EFB Mulc 2. POME La 3. Planting 4. Applicati	Yes						
	Pinang Estate Estate yield in financial year The estate has DDC, EFB and							
	Sigalong Estate Estate yield de The old matur aggressive Greplanting, an							
	Pangeran Esta Selective app recommended fronds sympto							
	Mean estate a was marginall The slight imp of 23Mt/Ha fo							
7.4.2	Soil sampling Wen Agronor 08/03/2021. S the fertilizer a	Yes						
	Lab. Reference Sample/Block pH in water (2:5) N% Org. Acid Fluorid e Soluble (ppm)							
	SC21/PNG 1	1 PM2009B 1	ML 4.10	M 0.15	-	VL 17.1		
	SC21/PNG 2	1 PM2009B 1	ML 4.00	M 0.16	-	VL 16.5		
	SC21/PNG 6	3 PM2006A 1	VL 3.5	VL 0.09	-	M 45.7		
	SC21/PNG 12	3 PM2006B 1	L 3.8	ML 0.12	XL 0.75	VL 8.1		



N	_ – Ext Low utrient recycling	strate	egy is in nlace	within P	inang Co	mplex Estate. All	Yes
th		comin	g from palm	oil mill su	ch as de	canter cake, Belt	
	ŕ		J				
	s per November nang Complex e					s been applied at er following:	
	Estate		Ha todate		Reco by	rd Prepared	
	Pinang Estate		566.59Ha			Syafiqah Anis ainability arge	
	Pangeran Esta	te	602.00Ha		Nurla Susta Incha	ainability	
	Jatika Estate		316.25Ha		Ruha Susta Incha	ainability	
	Sigalong Estate	e	208.03На		_	istine Willy Binability Barge	
	Total		1,692.87H	a			
Fo			d application			la. product has been	
aı	oplied to the Pin	ang C	omplex field.	_			
	Estate		Decanter Ca	ike	Belt Pr	ess Cake	
				Tonn	age		
	Pinang Estate		2,742.23Mt		3,928.0		
	Pangeran Estate		0Mt		1,665N	1t	
	latika Estate		2,054.98Mt		0Mt		
P	Sigalong Estate OME application il mill:	to Pi	OMt nang Estate I	nas been	0Mt recorded	d by Pinang palm	
		POM Disc	1E Final harge	Cooling	Pond	Boiler Ash	
	oct 2021 – eptember	157, Litre	791.00	76,414.0	00Mt	836.03Mt	



	October 2022 – November 2022	31,180.00 Litre	76,414.00Mt	201.17Mt	
7.4.4	L.	er input has been i y as at year 2022:	n place. Based on	Pinang Complex	Yes
		<u>Jatika E</u>	state		
	Fei	rtilizer	Tonnage		
	AC		0.05		
	SO	A	795.85		
	AN		0		
	Ur	ea	0		
	GN	ΛL	0		
	Kie	eserite	1,013.45		
	М	OP	338.70		
	BR	Р	27.25		
	DA	.P	0.7		
	СС	M45	0		
	Во	rate	1.05		
	AA	BN 20	652.95		
	Ор	Com 32	829.20		
	Ор	Com 65	0		
		lcium rbonate	289.70		
	ER	Р	185.65		
	NK	В	782.60		
		Pangerar	ı Estate		
	Fei	rtilizer	Tonnage		
	AC		0.0		
	so	A	338.05		
	AN	l	0		
	Ur	ea	0		
	GN	ΛL	0		
	Kie	eserite	20.75		
	М		50.35		
	BR		234.05		
	DA		0		
		M45	0		
		rate	0		
		.BN 20	1.25		
		Com 32	1,086.35		
		Com 65	0		
	Op				



Calcium Carbonate	0
ERP	1.45
NKB	648.15

Pinang Estate

rillalig	
Fertilizer	Tonnage
AC	0
SOA	326.70
AN	0
Urea	0
GML	0
Kieserite	169.40
MOP	115.05
BRP	133.35
DAP	0
CCM45	0
Borate	0
AABN 20	150.40
Op Com 32	715.25
Op Com 65	505.10
Calcium	0.05
Carbonate	
ERP	0
NKB	0

Sigalong Estate

Jigaiong Listate			
Fertilizer	Tonnage		
AC	0		
SOA	726.80		
AN	0		
Urea	0		
GML	0		
Kieserite	30.65		
MOP	439.05		
BRP	19.30		
DAP	0.80		
CCM45	0		
Borate	0		
AABN 20	807.20		
Op Com 32	20		
Op Com 65	0.55		



		Calcium Carbonate	633.90		
		ERP	313.45		
		NKB	137		
7.5.1 (C)	maps has dis fragile soils w Current mom	tribution of soil type ithin all the estate in	ng at any inappropriate	marginal and	Yes
	_	visit, there is no disc te in Pinang Complex	covery of any peat soil	or fragile soil	
7.5.2	Only Jatika estate possessed steep area of more than 25 degree which is marked as unplantable. 160Ha of steep area was taken out from planting area and left as it is without any interruption. In addition, the area is adjacent to Kalumpang Forest Reserve.			from planting	Yes
7.5.3	There is no ne		<u> </u>		Yes
7.6.1 (C)	Estates No new planting has been conducted in the estates under KL-Kepong (Sabah). However, the soil maps and topography maps that showing the hilly area within the estates are available. Also, no peat soils available within the estate area as verified from the site visit and the maps below. • Topography maps for Pinang estate (Division A, B and C) with scale of 1:37500 last update on 01/2017 (AAR/17/2017) • Topography maps for Pangeran estate with scale of 1:32500 last update on 08/2018(AAR25/08/2018) • Topography maps for Jatika estate with scale of 1:42500 last update on 02/2020(AAR24/08/2020) • Topography maps for Sigalong estate with scale of 1:25000 last update on 03/2012(AAR12/01/2017) Pinang estate soil map (AAR/17/2017) last update on 1/2017 with scale of 1:37500 Type of soil available: • Gading (Moderate Deep Sandy Layer) • Kumansi • Local Alluvium • Pallu • Sipit Pangeran estate soil map (AAR25/08/2018) last update on 08/2012 with		Yes		
	scale of 1:32500 Type of soils: Batang (Mudstone) Apas Kumansi (Mudstone/ Sandstone)				

Page 139 of 173



	Local Alluvium (mainly riverine alluvium	
	Tanjung (sandy)	
	Jatika estate (Home Division) soil map (AAR24/08/2020) last update on 02/2020 with scale of 1:50000	
	Type of soils: Batang (Deep) Kobovan (Basic igneous rock) Kumansi (Flat to rolling) Mensuli Kobovan Sigalong estate (Home Division) soil map (AAR26/05/2016) last update on 03/2012 with scale of 1:37500 Batang (Mudstone) Gading (Deep Sandy Layer) Kumansi (Mudstone/Sandstone) Soil type A (Planosols) Local Alluvium (mainly riverine alluvium	
	Kinabutan From the statement from the managers of the estate, the record available (hectarage statement) in the office and site visit conducted, no new planting has been done on steep area.	
	The Environmental Impact Assessment (EIA) report done by Kiwiheng Environmental Consultants Sdn. Bhd. on May 2020 also available where it was done for the replanting that conducted in Sigalong estate. The report also consists information data on topography of the estates and soil information of the area. The report will be used to plan the replanting for the next few years such as plan for drainage, road construction, terracing and other facilities.	
7.6.2	All the estates within Pinang complex possessed their own maps. The soil maps has distribution of soil types indicating there is no marginal and fragile soils within all the estate in Pinang complex.	Yes
	Current moment, there is no planting at any inappropriate area based on maps and interviewed with Estate Manager. During audit visit, there is no discovery of any peat soil or fragile soil within	
	all estate in Pinang Complex.	
7.6.3	No new planting has been conducted in the estates under KL-Kepong (Sabah). However, the soil maps and topography maps that showing the hilly area within the estates are available.	Yes
7.7.1 (C)	Estate As verified from the site visit conducted to the estate and the soil maps provided for each estate, there are no oil palm planted on peat and peat soil also not available within the estate area.	Yes



	Pinang estate soil map (AAR/17/2017) last update on 1/2017 with scale of 1:37500 Type of soil available:	
	 Gading (Shallow Sandy layer) Gading (Moderate Deep Sandy Layer) Kumansi Local Alluvium 	
	PalluSipit	
	Pangeran estate soil map (AAR25/08/2018) last update on 08/2012 with scale of 1:32500 Type of soils: Batang (Mudstone) Apas Kumansi (Mudstone/ Sandstone)	
	Local Alluvium (mainly riverine alluviumTanjung (sandy)	
	Jatika estate (Home Division) soil map (AAR24/08/2020) last update on 02/2020 with scale of 1:50000 Type of soils: Batang (Deep) Kobovan (Basic igneous rock)	
	Kumansi (Flat to rolling)MensuliKobovan	
	Sigalong estate (Home Division) soil map (AAR26/05/2016) last update on 03/2012 with scale of 1:37500 Batang (Mudstone) Gading (Deep Sandy Layer)	
	 Kumansi (Mudstone/Sandstone) Soil type A (Planosols) Local Alluvium (mainly riverine alluvium Kinabutan 	
7.7.2	As verified from the site visit conducted to the estate and the soil maps	Yes
7.7.3 (C)	provided for each estate, there are no oil palm planted on peat and peat	Yes
7.7.4 (C)	soil also not available within the estate area.	Yes
	However, the certification unit has established the SOP 4.0 Peat Soil Management Plan (Issue/Rev 3/2) issued out on 1 st January 2021 if the peat soil available. The subsidence of peat will be monitored as stated in the SOP:	
	 Subsidence of peat soils is minimized by maintaining water table at average of 50cm (between 40-60cm) below ground surface measured with ground water piezometer readings, or an average of 60cm (50-70cm) below ground surface as measured in water collection drains, through a network of appropriate water control structures. 	
7.7.5 (C)	The certification unit has established the SOP 4.0 Peat Soil Management Plan (Issue/Rev 3/2) issued out on 1 st January 2021 if the peat soil available. The drainability assessment will be done as stated in the SOP:	Yes

Page 141 of 173



7.7.6 (C) 7.7.7 (C)	Existing peatlands cultivated drainability Assessment Grainability Assessment Grainability Assessment Grainability is used to set the tire as for phasing out oil pal cycles, whichever is greated drainability limit for peat. The certification unit has established Plan (Issue/Rev 3/2) issued out cavailable. The existing plantings on pure Management practices (BMP) where water table level and subsidence rand little areas of unplanted and set (regardless of depth) are protected desirance, read building and power little desirance read building and power little desirance.	d ont sell 22 cy what Yes will stood of sea Yes w	
		nes by the unit of certification on pe	11
7.8.1	soils is prohibited. The mill and estate have established the procedures regarding the surface and ground water management which included the establishment of water management plan SOP No.5: Surface and Ground Water Management (Issue/Rev: 3/2) which issued out on 1st January 2021 and the procedures consist as follows: • Appendix 1: Water sampling programme (Issue/Rev: 4/3) • Appendix 2: Water usage (Issue/Rev: 2/1) • Attachment 1: Water Management Plan (Issue/Rev: 4/3) • Attachment 3: Water Sampling Procedure (Issue/Rev: 3/2) • Attachment 4: ERP on Water Pollution (Issue/Rev: 3/2) The water management plan that has been established contain the subject of the management plan, person responsible, details of the plan and target date/status of the implementation as sampled below:		of h
	Pinar	ng POM	
	Pillal	Identification of	
	Subject	water source, construction of water reservoir and water harvesting.	
	Person responsible	Manager/Assistant	
	Details	Ensure the water source is pollution free. Ensure adequate sizing of the capacity of water reservoir including that for emergency use.	
	Status	Done	
	Status	Dolle	
	Subject	Monitoring water quality and usage	
	Person responsible	Manager/Assistant	
	Person responsible	Manager/Assistant	



Details	 Incoming and outgoing water quality should be monitored as per the water sampling program Treated water should be checked for microbial analysis as per the water sampling program
Status	Done (refer to water analysis
	record)

Estates Water Management Plan

	Protection of water		
Subject	courses and		
	wetlands		
Person responsible	Manager/Assistant		
Details	 To maintain riparian buffer zones along the main rivers and streams shown on estate map. To ensure proper waste disposal including domestic waste Erect warning signage Construction of 		
	Irish bridge is to provide passage		
	without		
	obstructing the river flow.		
Status	Ongoing Ongoing		

Subject	Monitoring of water		
Subject	quality and usage		
Person responsible	Manager/Assistant		
	 Incoming and 		
	outgoing water		
	quality should be		
Details	monitored.		
	• Treated water		
	should be		
	checked for		



			microbial analysis as per			
			the water			
			sampling program			
			program			
		Status	Ongoing			
	From the plan that has been established, sighted the water test report for mill and estates that has been conducted every 4 months. All the results shown quality index more than 80 (clean) and the water test was conducted for the incoming and outgoing water for each estate and the treated water at the mill. • Pinang estate latest report was issued out on 8/11/2022 for water water sampling Point No. 1 (upstream), water sampling Point No. 3 (downstream), and water sampling Point No. 4 (upstream) with results of water quality index more than 80 (clean)					
	 Sigalong estate latest report was issued out on 29/8/2022 for water sampling Point No. 1 (upstream), water sampling Point No. 3 (downstream), water sampling Point No. 4 (upstream), and water sampling Point No. 5 (downstream) with results of water quality index more than 80 (clean) Pangeran estate latest report was issued out on 12/11/2022 for water water sampling Point No. 1 (upstream), water sampling Point No. 2 (downstream), water water sampling Point No. 3 (upstream), and water sampling Point No. 4 (downstream) with results of water quality index more than 80 (clean) Jatika estate latest report was issued out on 5/9/2022 for water catchment, water sampling Point No. 2 (downstream), Point No. 3 (upstream) and Point No. 4 (Downstream) As sighted at the linesite area, all the workers in the estate have been provided with clean water to their houses directly through the pipes installed by the management from the water source (water treatment plan) 					
7.8.2 (C)	course/river the main river who unit has es Management	nat flow across the est ch is Kalumpang river. tablished SOP 11.0	ach estate clearly sho ate which are the bran The management of the High Conservation 2021 (Issue/Rev: 5/4) va a according to BMPs	ches from two ne certification Value (HCV)	Yes	
	 HCV areas stated in the SOP: Gazetted riverbanks Water catchment ponds (WCP) Wetlands The management stated in the SOP for the maintaining and rehabilitation of the riparian area are To set minimum of 20 m riparian zone unless specified in the HCV Assessment report. 					
	• To er	•	at strategic points along illegal activities.	g the boundary		
DCDODC CUM	REPORT F01 (5.3)	NIC 2021			Page 144 of 173	

Page 144 of 173



- Frond butt of oil palm tree are painted with band of red and white paint alternately
- Spraying and manuring activities are not allowed

In water management plan for all estates it also stated the management plan on the protection of water courses and wetlands as shown below:

Subject	Protection of water courses and wetlands.
Person respons ible	Manager/Assistant
Details	 To maintain riparian buffer zones along main rivers and streams shown on estate map To ensure proper waste disposal including domestic waste Erect warning signs Construction of field drains to mitigate water logging condition Construction of foot bridge is to provide passage without obstructing the river flow.
Status	Ongoing

From the site visit conducted at the riparian area of the estate (Pinang and Pangeran), all the palm oil tree located at the riverbanks have been painted with a band of red and white paint within the distance of 20 m both sides of the water course (2-3 palm). All these palm oil that located within the range of area along the watercourse will be marked clearly with white and red paint along the water course. The riparian area signage also installed at the strategic point where it can be seen clearly by the workers/outsiders.

As informed by the workers (sprayer ad manurer), they are not allowed to enter the area or apply any chemicals at the riparian area as mentioned by their management through training.

Riparian monitoring also has been conducted and the record can be seen in Riparian zone/HCV/Conservation Area checklist where it stated the observation or presence of chemical application, manuring application, soil erosion, encroachment and other pollution at the area. Below is the date of the latest monitoring conducted for each estate:

- Pangeran estate latest monitoring was conducted on 7/11/2022 without any issues.
- Jatika estate latest monitoring was conducted on 16/11/2022.
- PIPOM latest monitoring was conducted on 28/11/2022
- Sigalong estate latest monitoring was conducted on 27/10/2022.

The mill effluent treatment process is in place where the effluent will be treated first in the mill before being discharge into the water flow. The

Yes

7.8.3

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021



quality of the effluent that will be discharge will be tested and monitored before being released. The parameter of the test is shown below in the Effluent test report:

Effluent Test Report (River)
Date Sampled: 8/11/2022
Date of reports: 15/11/2022
Sample: Upstream (Sg. Lipat)

Test Parameters	Results
pH values	6.8
BOD (mg/l)	3
COD (mg/l)	47
Total Nitrogen (mg/l)	3
Ammoniacal Nitrogen (mg/l)	<1
Total Solids (mg/l)	200
Suspended solid	9
Oil & Grease	1
Volatile fatty acids (mg/l	
Acetic Acid)	-
Total Alkalinity (mg/l CaCO3)	-
VFA/TA	-

Date Sampled: 8/11/2022 Date of reports: 15/11/2022 Sample: Downstream (Sg. Lipat)

Test Parameters	Results
pH values	6.8
BOD (mg/l)	3
COD (mg/l)	47
Total Nitrogen (mg/l)	4
Ammoniacal Nitrogen (mg/l)	<1
Total Solids (mg/l)	214
Suspended solid	18
Oil & Grease	2
Volatile fatty acids (mg/l	
Acetic Acid)	-
Total Alkalinity (mg/l CaCO3)	-
VFA/TA	-

Date Sampled: 8/11/2022 Date of reports: 15/11/2022 Sample: Upstream (Sg. Pinang Kecil)

Test Parameters	Results
pH values	6.5
BOD (mg/l)	3
COD (mg/l)	43
Total Nitrogen (mg/l)	4
Ammoniacal Nitrogen (mg/l)	<1
Total Solids (mg/l)	278
Suspended solid	6



Oil & Grease	2
Volatile fatty acids (mg/l	
Acetic Acid)	-
Total Alkalinity (mg/l CaCO3)	-
VFA/TA	-

Date Sampled: 8/11/2022 Date of reports: 15/11/2022

Sample: Downstream (Sg. Pinang Kecil)

Test Parameters	Results
pH values	6.5
BOD (mg/l)	3
COD (mg/I)	51
Total Nitrogen (mg/l)	4
Ammoniacal Nitrogen (mg/l)	<1
Total Solids (mg/l)	268
Suspended solid	13
Oil & Grease	2
Volatile fatty acids (mg/l	
Acetic Acid)	-
Total Alkalinity (mg/l CaCO3)	-
VFA/TA	-

Effluent Test Report (Final Discharge)

Date Sampled: 8/11/2022 Date of reports: 15/11/2022 Sample: Upstream (Sg. Lipat)

Test Parameters	Results
pH values	8.0
BOD (mg/l)	18
COD (mg/l)	540
Total Nitrogen (mg/l)	115
Ammoniacal Nitrogen (mg/l)	54
Total Solids (mg/l)	2754
Suspended solid	162
Oil & Grease	10
Dissolved Oxygen %	1.96
Volatile fatty acids (mg/l Acetic Acid)	187
Total Alkalinity (mg/l CaCO3)	1353
VFA/TA	0.14

The mill has the license for Effluent Final Discharge (License No: 004524) issued out by Department of Environmental valid from 1st July 2022 until 30th June 2023 where it clearly stated the limitation or the condition of the effluent before being discharge to the water flow. From the test reports above, the effluent discharge quality is within the national regulations where the limitation of the quality to be discharged are not more than the value as stated below:

BOD: <100 mg/l



Suspended solids: < 400 mg/l
Oil and Grease: <50mg/l
Ammoniacal nitrogen: <150 mg/l
Total Nitrogen: <200 mg/l
pH value: Between 5.0 to 9.0

7.8.4 The procedure of the water usage has been established and implemented Yes

The procedure of the water usage has been established and implemented by the mill as mentioned below:

SOP No.5: Surface and Ground Water Management (Issue/Rev: 3/2) which issued out on 1st January 2021 and the procedures consist as follows:

• Appendix 2: Water usage (Issue/Rev: 2/1)

The records of Water usage for mill also available on monthly basis (October 2021 – September 2022) where the amount of water usage (m3), FFB processed (mt) and water usage per tonne of FFB are recorded.

Month	Usage (m3)	FFB Processed (mt)	m3/mt
Oct 21	14424	15156.16	0.95
Nov 21	15051	15640.38	0.96
Dec 21	13080	10791.37	1.21
Jan 22	13599	18994.58	0.72
Feb 22	12428	11888.33	1.05
Mar 22	14769	13490.28	1.09
Apr 22	14016	13559.78	1.03
May 22	13705	11568.23	1.18
June 22	14694	11477.42	1.28
Jul 22	14797	11494.15	1.29
Aug 22	12100	12984.90	0.93
Sep 22	14324	14009.96	1.02
Total	166987	161055.54	1.04
Baseline			1.0

According to the management, the high ratio was due to low crop receprocessed.

Apart from the mill, the estates also practice water usage monitoring. evident from the monitoring records made available during the audit.

Sigalong Estate

Month	Usage (m3)	FFB Produced (mt)	m3/mt
Jan 22	9080	3061.00	2.97
Feb 22	9046	2457.36	3.68
Mar 22	9100	2727.53	3.34
Apr 22	9360	2747.19	3.41
May 22	7742	2159.13	3.59
June 22	7402	2306.10	3.21
Jul 22	6721	2094.35	3.21
Aug 22	9689	2084.43	4.65
Sep 22	9400	2286.40	4.11

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Yes



Pangeran Est	τατε	
--------------	------	--

Month	Usage (m3)	Produced (mt)	m3/mt
Jan 22	2982	4390.68	0.68
Feb 22	2717	3671.34	0.74
Mar 22	2817	4023.35	0.70
Apr 22	3060	3993.68	0.77
May 22	2919	3027.44	0.96
June 22	3171	2840.71	1.12
Jul 22	3726	3222.63	1.16
Aug 22	3867	3766.00	1.02
Sep 22	2939	4268.89	0.69

For mill and estates, SOP 12 Waste Management & Energy Use dated on 1st January 2021 already available to guide the certification unit in managing the use of fossil fuel. The objective of the SOP is to monitor the efficiency and optimal usage of fossil fuel and renewable energy. From the SOP, the Energy management plan has been established and available for the year of 2022 for the operating unit where it emphasizes on the management plan for Annual Diesel Consumption monitoring, Regular maintenance of generators and vehicles, linesite wiring system, and genset wiring system.

Some of the details of the management plan as sighted from the documents are listed below:

- Power generation training
- Maintenance of the generator and vehicle done regularly
- Ensure no fuel leaking from gensets
- No authorized wiring is carried out

Pinang Estate

7.9.1

Sighted the record of Fuel Usage for Transportation for Pinang estate for the period of October 2021 until September 2022

Total Estimate Fuel usage: 180000 Litre Estimated FFB transported: 56450 mt Actual Fuel usage: 133670 Litre Actual FFB transported: 3791.75 mt Actual litre/FFB: 3.52 litre/mt

Pinang POM

Record of Fuel Usage for Transportation for Pinang POM for the period of

October 2021 until September 2022

Estimate Diesel Consumption for Genset: 180000 Litre

Estimate FFB processed: 199060 mt Estimate kWH generated: 480000 kWh

Actual Diesel Consumption for Genset: 88365 Litre

Actual FFB processed: 161055.54 mt Actual kWH generated: 274284 kWh Actual litre/FFB: 0.55 litre/mt

Sigalong Estate

Sighted the record of Fuel Usage for Transportation for Sigalong estate for the period of October 2021 until September 2022

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 149 of 173



7.10.1 (C)	Total Estimate Fuel usage: 144000 Litre Estimated FFB transported: 38391 mt Actual Fuel usage: 74670 Litre Actual FFB transported: 29846.60 mt Actual litre/FFB: 2.51 litre/mt Pangeran Estate Sighted the record of Fuel Usage for Transportation for Pangeran estate for the period of October 2021 until September 2022 Total Estimate Fuel usage: 186048 Litre Estimated FFB transported: 56676 mt Actual FB transported: 47930.08 mt Actual FFB transported: 47930.08 mt Actual litre/FFB: 3.75 litre/mt Jatika Estate Sighted the record of Fuel Usage for Transportation for Jatika estate for the period of October 2021 until September 2022 Total Estimate Fuel usage: 219000 Litre Estimated FFB transported: 51308 mt Actual FFB transported: 41362.58 mt Actual FFB transported: 4.73 litre/mt The management has made assessment report summary 2021 for mill	Yes
	Emissions as below via Palm GHG. KLK (S) TAWAU PINANG POM - 2022 Summary Summary Emission Product tCOe2 / tProduct Action CPO 0.79 PK 0.79 PK 0.79 PKC 0.00 Description Oil palm planted on mineral soil Ha 19347.00 Oil palm planted area on peat Ha 0.00 Total oil palm planted area (Non-Forested) Ha 0.00 Conservation area (Forested) Ha 0.00 Conservation area (Forested) Ha 0.00 Conservation area (Forested) Ha 0.00 Conservation per hectarage tha 16.40 OER 96 22.18 KER 96 3.16	
7.10.2 (C)	Not applicable due to there is no proposed development area for the certification unit.	Yes
7.10.3 (C)	The units have developed environmental management plan which covers the aspects of pollution. All possible source of pollutions and type of pollutants have been identified and incorporated in the plan. Pinang POM The mill has conducted Boiler Stack Emission Monitoring as required by the DOE (Jadual Pematuhan). The mill is required to do the monitoring twice a year throughout the license period. The monitoring report dated 4/11/2022 was evident during the audit. The assessment was done by Chemsain Konsultant Sdn Bhd. Results reported as below: Parameter Result Stack Emission	Yes



				Chandand		
		Direct	200.424	Standard		
		Dust	299.434	150 mg/m3		
			mg/m3, CO2			
		Total Dust	6.27 kg/hr	>2.5 kg/hr		
		Emitted	0.27 kg/111	/2.5 kg/111		
		СО	188 mg/m3,	1000 mg/m3		
			12% CO2	1000 1116/1113		
					J	
	According to	the results the	mill did not com	ply with the dus	t requirement.	
	_			the DOE should	-	
		_	-	.2/005169) was	-	
	the audit.		, , ,	•	3	
	Allowable lim	nit by DOE:				
	Dust: <400 m	ng/m3				
		-	-	uired by DOE to	reduce the	
	number of no	on-complying pa	arameter.			
7.11.1 (C)	As stated in I	KL-Kepong Susta	ainability Policy	under clause 1.3	3 No Burning,	Yes
				ng policy in all Kl	K operations	
	including nev	w planting and r	eplanting.			
	_	•	•) for replanting	·-	
				lves in the repla		
		onducted and th	he method impl	emented is palm	chippingand	
	pulverizing.					
	Fuere the site	: -: 4	+ - + + - + - + f:	-l-l:££:		
	the replantin		to the estate ii	eld, no sign of fir	e usea auring	
7.11.2	<u> </u>		ainahility Bolicy	under clause 1.3	No Purning	Yes
7.11.2				ig policy in all Kl		165
	• •	w planting and r		ig policy ill all Ki	ik operations	
	meraamig net	w planting and i	cpianting.			
	However, the	e certification u	ınit has establis	hed the Emerge	ncy Response	
	-			ment such as fire		
		•	point within th		J	
7.11.3	As stated in I	KL-Kepong Susta	ainability Policy	under clause 1.3	No Burning,	Yes
	the company	is practicing a	strict No Burnin	g policy in all KLk	operations	
	including nev	w planting and r	eplanting.			
7.12.1 (C)	Pinang POM	& Estates				Yes
	_		one by the cert	ification unit sin	ce 2005 until	
	now that ha	ve any effect t	to the primary	forest or any H	CV area that	
	required for	maintenance or	enhancement.			
7.12.2 (C)	PIPOM and E	states				Yes
	_		•	t for KL-Kepong		
	-			by Mr. Thien Ji	_	
		· · · · · · · · · · · · · · · · · · ·		s attended the		
	_	•	•	ember 2016 (F	ICV Assessor	
	Licensing Sch	ieme - Cert. No:	: ALS2015-116).			
	The HCY			a a mulidada a		
				ne guidance pro	-	
	Resources N	etwork and RS	ro Principies a	nd Criteria whic	ii covers the	

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 151 of 173



assessment for HCV 1 until 6. The area of assessment cover in total of 20,954 Ha (planted landbank: 19,755 Ha) consist of 8 oil palm estates (including Pinang, Jatika, Pangeran and Sigalong Estate) and 2 palm oil mills (Mill 2 and Pinang POM) in Tawau region.

The result of the assessment shows the present of HCV 4 and HCV 5 located in the estates which related to the water catchment within the estate area and water course (riparian area). From the mapped HCV area and information given by Mrs. Hazriani and Mr. Zamri in total 283 Ha has been identified as HCV area within the mentioned estate above. The allocation of the area for each estate are shown below:

Estate	HCV Area
Pinang estate	33
Jatika estate	189
Pangeran estate	42
Sigalong estate	19

The records meeting with the stakeholders also available in the report which includes the workers of the estates to get information on the flora and fauna that have been seen in the estate or neighbouring area by them.

7.12.3 (C) **Pinang POM and Estates**

Not applicable for Malaysia.

NA

Yes

7.12.4 (C)

No peatland available within the estate area as verified from the HCV Assessment report and soil maps.

The HCVs within the estates area have identified through the HCV Assessment for KL-Kepong (Sabah) Tawau region conducted in July 2020. The HCV identified mainly the riparian area and the water catchment that serve the purpose as the water resources to be used by the workers in the estate

The management and monitoring plan has been stated in section 2.5 (HCV Management and Monitoring) in the report. The management and monitoring from the HCV assessment report already been incorporated into the SOP 10.0 Environmental Aspect & Impact Assessment Management Plan (EMP)& Waste Management Plan (WMP), and SOP No.5: Surface and Ground Water Management (Attachment 1: Water Management Plan).

The specific HCV management SOP also developed by the certification unit to guide the management of the HCV.

SOP 11.0 High Conservation Value (HCV) Management issued on 1st January 2021 (Issue/Rev: 5/4) which includes the management of the riparian area according to BMPs

HCV areas stated in the SOP:

- Gazetted riverbanks
- Water catchment ponds (WCP)
- Reserved forest/Area set aside for conservation
- Cemetery
- Endangered Rare, and Threatened (ERT) Species)

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 152 of 173



	The management stated in to of the riparian and RTE spect To set minimum of Assessment report. To erect proper sign to riparian zone to Spraying agrochem Monitoring of the pollution, signs of il Management for Endangere To implement the and to take immediate RT To provide measure To provide training Immediate consult exist for advice and	ies: 20 m riparian zo aboards at strate prevent illegal a ical and manuri areas on mo legal activities. d Rare, and Thra monitoring syst ate actions if no e to prevent illeg to respective po ation with the	ne unless speciegic points alon ctivities. ng activities are nthly basis for eatened (ERT) sem that has been conformance gal activities ersonnel	fied in the HCV g the boundary e not allowed r soil erosion, Species) een developed e is detected. —	
7.12.5	From the HCV assessment of		5 has been id	entified within	Yes
	the estate area which relate				
	refers to the workers within	the estate are	a. Therefore, F	PIC procedure	
7.42.6	not applicable	: CDT			v
7.12.6	 The policy related to the protection of RTE species can be seen in KL-Kepong Sustainability Policy under section 1.4 Protecting High Conservation Values Area. This section clearly stated: Conservation of biodiversity by identifying, protecting, and maintaining HCV areas. Ensuring the protection and survival of all rare, threatened, or endangered species within concession lands and work to make the positive contributions to their survival in areas beyond the concession. Samples of identified specie in the concession area: 			res	
		Flora		_	
	Local Name	Scientific Name	IUCN status		
	Vegetable	Diplazium	LC		
	Fern Bird's Nest	Esculentum	LC		
	Fern	Asplenium Nidus	LC		
	Wild Taro Plants	Alocasia sp.	LC		
	Dumb Cane	Dieffenbach ia sp.	LC		
	Squirrel's	Davalliacea	LC		
	Foot Fern	e sp	10	-	
	Parasol Leaf Tree	Macaranga Tanarius	LC		
	All identified flora is classified as LC				
		Fauna			



Local Name	Scientific	IUCN status
	Name	
Bearded Pig	Sus	VU
	Barbatus	
Monitor	Varanus	LC
Lizard	Salvator	
Stork Billed	Pelargopsis	LC
Kingfisher	Capensis	
Ular Sawa	Phyton sp	LC
Malay Civet	Vibera	LC
	Tangalunga	
Whiskered	Myotis	LC
Bat	Mystycinnn	
	us	

Other identified faunas are classified as LC

As part of the commitment to implement the policy state above and raise awareness among the workers, the management unit has conducted training for all their workers regarding RTE species that can be found in the estate and what they should when they found the RTE species. The training conducted on annual basis for all the estate and the record for the training available and well documented in the estate office. Sighted the following training record related to educate the workers regarding RTE species:

- HCV Training has been conducted by Mr. Abdul Arif on 20/6/2022 and attended by 15 participants at Pinang estate
- Latihan Pengenalpastian Kawasan Riparian has been conducted by Mr. Ridwansyah on 17/6/2022 and attended by 85 participants at Jatika estate
- Riparian Buffer Zone Training has been conducted by Assistant Manager on 10/8/2022 and attended by 193 participants at Jatika estate
- HCV/ERT/Riparian Training has been conducted by Mr. Bhertson on 12/5/2022 and attended by 101 participants at Pangeran estate
- HCV/CV/ERT/Riparian Training has been conducted by Mr. Mohd H on 15th February 2021 and attended by 208 participants at Sigalong estate
- Latihan Pengenalpastian dan Pengurusan Kawasan Riparian has been conducted by Mr. Robert Jaimin Kimin on 17/5/2022 and attended by 194 participants at Sigalong estate

SOP 11.0 High Conservation Value (HCV) Management has stated for implementation the monitoring for Endangered, Rare, and Threatened (ERT) Species) within the estates area. The record of monitoring area available below:

- Pangeran estate latest monitoring was conducted on 7/11/2022 without any issues.
- Jatika estate latest monitoring was conducted on 16/11/2022.
- PIPOM latest monitoring was conducted on 28/11/2022
- Sigalong estate latest monitoring was conducted on 27/10/2022.
- Pinang estate latest monitoring was conducted on 26/11/2022.



7.12.7	HCV area monitoring also has been conducted on monthly basis and the records can be seen in Riparian zone/HCV/Conservation Area checklist where it stated the observation or presence of chemical application, manuring application, soil erosion, encroachment, presence of flora and fauna (including ERT) and other pollution at the area.	Yes
	 Pangeran estate latest monitoring was conducted on 7/11/2022 without any issues. 	
	 Jatika estate latest monitoring was conducted on 16/11/2022. PIPOM latest monitoring was conducted on 28/11/2022 	
	 Sigalong estate latest monitoring was conducted on 27/10/2022. 	
	 Pinang estate latest monitoring was conducted on 26/11/2022. 	
7.12.8 (C)	Mill and Estates	Yes
	No land clearing has been conducted by the certification unit within their areas or newly acquired land. The land own by the certification has been developed for oil palm planting before 2005 as confirmed from the hectarage statement record (year planting) and the land titles available for each estates.	

4.3 Non-conformity Raised During this Audit and Any from the Previous Year, if applicable

This section gives an over view of new or revised non-conformities raised during this audit and of action taken to close out non-conformities raised during the previous audits, if applicable

- If a minor-non-conformity raised at the last audit, is not closed out, then this will be raised to Major status and the company given 90 days to close this out.
- The NC number is comprised of 2 parts to include the year in which the NC was raised as well as a sequential number.

4.3.1 Non-Conformities Identified during this Audit

Following is NC raised for this audit.

NC number:	RSPO-2022-KLKPiPOM-Critical-01		
Client name:	Pinang POM		
Date raised:	9 th December 2022		
NC Status:	Critical	Site:	Pinang POM Complex
Raised by:	Yugeswaran Muthaiah	Deadline:	3 months from closing meeting

Indicator RSPO P&C 6.2.3

There is evidence of legal compliance for regular working hours, deductions, overtime, sickness, holiday entitlement, maternity leave, reasons for dismissal, period of notice and other legal labour requirements.

Finding of Non-conformance:

Payslips for the month August, September and October 2022 for the following workers sampled: Pinang Estate

- 1) Worker A Indonesian Weeders
- 2) Worker B Indonesian Weeders
- 3) Worker C Philippines Harvester
- 4) Worker D Philippines Harvester
- 5) Worker E Indonesian Harvester
- 6) Worker F Malaysian Harvester

Pangeran Estate

- 1) Hairuddin Namma (Male) Indonesian Employee No.: 00068 Harvester
- 2) Salleh Arapa (Male) Indonesian Employee No.: 30597 Harvester
- 3) Elnah Sali Gabel (Female) Philippines Employee No.: 30225 Weeder



- 4) Fadli Ahmad Indonesian Employee No.: 30204 Weeder
- 5) Fitriani Binti Amiruddin (Female) Indonesian Employee No.: 01117 Weeder

Jatika Estate

- 1) Aslina binti Jumadi (Female) Indonesian Employee No.: 10399 General Worker
- 2) Mohammad bin Kooh (Male) Malaysian Employee No.: 10105 General Worker
- 3) Syamsinar binti Tampa (Male) Indonesian Employee No.: 10391 Weeder

Pinang POM

- 1) Nasir Waling Boklao (Male) Philippines Employee No.: G00295 Mechanical Apprentice
- 2) Hamblin Jumdanu Tupasan (Male) Philippines Employee No.: G00332 Mechanical Apprentice
- 3) Jumari Binti Sinje (Female) Indonesian Employee No.: G00317 Cleaning Compound
- 4) Hasanuddin bin Nure (Male) Indonesian Employee No.: G00356 Mechanical Apprentice
- 5) Rizal bin Sidik (Male) Malaysian Employee No.: G80135 Electrical Apprentice
- 6) Muhammad Sakir bin Sahadan (Male) Employee No.: G80157 General Worker

During the review of the employees' payslips, it was found that the daily rated and piece-rated employees' paid public holiday in the month of August, September, October 2022 were not paid based on the *ordinary rate of pay*.

The employees sampled were only paid on a fixed rate of *RM 57.69* not as per calculated ordinary rate of pay.

Based on the *Sabah Labour Ordinance Chapter 67*, *under section Holidays 103*. (1) Every employee shall be entitled to a paid holiday at his ordinary rate of pay... Under Sabah Labour Ordinance Chapter 67 – Interpretation Section 2. (3) Where an employee is employed on—

(c) a daily rate of pay or on piece rates, the ordinary rate of pay shall be calculated by dividing the total wages earned by such employee during the **preceding wage period** (excluding any payment made under an approved incentive payment scheme or for work done on any rest day, any gazetted public holiday granted by the employer under the contract of service or any day substituted for the gazetted public holiday) by the actual number of days the employee had worked during that wage period (excluding any rest day, any gazetted public holiday or any paid holiday substituted for the gazetted public holiday).

Lead Assessor signature:



Date: 9th December 2022

Root Cause Analysis and extent: (To be filled by Auditee)

Harvester's public holiday paid is not according to the ordinary rate of pay which divides the total wages earned by such employee during the preceding wage period.

Corrective/Preventive Actions: (To be filled by Auditee)

The calculation was reviewed and amended.

Evidence of Conformity:

Public holiday of harvesters is being paid accordingly based on the ordinary rate of pay (refer Attachments for the latest payslip).

Review of evidences submitted to CUC:

Pay slips for all workers involved at the estates within the Pinang Complex

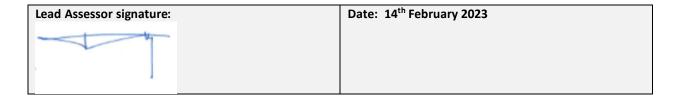
Conclusion by CUC:

NC Closed

NC Status: Yes ⊠ (CLOSED) No ☐ (OPEN)

ON SITE VERIFICATION REQUIRED Yes No No In next surveillance audit.





4.3.2 Non-Conformity Identified during the last ASA, not applicable for MA

No non critical NC's were raised during the last audit.

4.3.3 Opportunity for Improvements Raised During this Audit

Observation	RSPO-2022-KLKPiPOM-OBS-01
Client name:	Pinang POM
Date raised:	9 th December 2022
Raised by:	Yugeswaran Muthaiah

Criterion & Indicator:

6.2.2 Employment contracts and related documents detailing payments and conditions of employment (e.g. regular working hours, deductions, overtime, sick leave, holiday entitlement, maternity leave, reasons for dismissal, period of notice, etc. in compliance with national legal requirements) and payroll documents give accurate information on compensation for all work performed, including work done by family members.

The JTK approval is obtained by the company. Induction has been briefed to new workers prior to deduction. Workers are aware of the deduction. However the company could consider including the deduction into the contract.

Assessors Signature		Date	9th December 2022
	1		

Observation number:	RSPO-2022-KLKPiPOM-OBS-02
Client name:	Pinang POM
Date raised:	9 th December 2022
Raised by:	Afiq Othman
Aspect of standard	Indicator RSPO: 3.6.2
	The effectiveness of the H&S plan to address health and safety risks to people is
	monitored.

Sigalong Estate

Upon visiting Sigalong Estate's housing area, it was found that the number of fire extinguisher provided was lacking. Some rows of houses were not equipped with fire extinguisher. The estate management has included in its continuous improvement plan to add another 6 units of fire extinguisher in the area within Dec 2022 and Jan 2023. The implementation will be followed up during the next audit.

Assessors Signature			Date	9th December 2022
---------------------	--	--	------	-------------------

4.4 Issues that were raised during the Stakeholder Consultation, if any

Stakeholders that are likely to have information relevant for the evaluation was identified during the evaluation planning process.

• For Main and Re-Assessments, a 30 day Stakeholder consultation announcement is published on the RSPO



website prior to the audit. The same announcement is circulated by the client and independently by the Control Union prior to the audit.

• For subsequent Annual Assessments, it is based on stakeholders reading the approved public summary reports available on the RSPO website, the client's procedures in receiving on-going feedback or if feedback was sent directly to Control Union prior to an audit or thorough RSPO complaints procedures.

Prior to and during all assessments (Main and annual), the audit team will seek to gather evidence about all relevant principles and criteria directly from stakeholders including statutory bodies, indigenous peoples, local communities (including displaced communities, if any), workers and workers' organizations [including migrant workers], smallholders, and local and national NGOs.

During each assessment the audit team will review the company's implemented procedures in receiving feedback and will execute field visits and interviews. Not limited to the following questions, any feedback received is reviewed and summarized in this summary report for either Part 2 – Partial Certification or Part 4 – Assessment Findings above or noted below, if applicable:

- 1. Do you have any remarks on the RSPO standard?
- 2. What is your relation with the applicant?
- 3. Are there any plantation or mill management practices that affect you?
- 4. Do you consider any management is in conflict with the RSPO principles and criteria?
- 5. Do you have any suggestions for management?
- 6. Are you aware of any HCV in the plantations or in adjacent land?
- 7. Are you aware of any endangered or rare species?
- 8. Are there any adverse (or positive) effects on local communities?
- 9. Additional comments?
- 11. Do you have any comments about the assessment team and would you like to meet with them?
- 12. Do you have any comments for the client's management of any other plantations?

RSPO Principle	Stakeholder comment	CUC response
1 – Behave ethically and transparently	Pinang POM (1 representative) Supplier Powerco Trading Sdn. Bhd.	For noted. There is no issue leading to non-conformity
2 - Operate legally and respect rights	 Having good relationship with the mill. There is no delay in making the payment. Understands and aware of complaint procedure Understands and able to explain the 	
3 - Optimise productivity, efficiency, positive impacts and resilience	company's policies - No requests from the stakeholder	



4 - Respect community

5 - Support smallholder

6 - Respect workers'

rights and conditions

inclusion

and human rights and

deliver benefits

Jatika, Pangeran & Pinang Estate (1 representative)
Contractor Syarikat Kekal Unggul

Positive feedback

- Having good relationship with the mill.
- There is no delay in making the payment.
- Understands and aware of complaint procedure
- Understands and able to explain the company's policies
- Attended the stakeholder meeting
- No requests from the stakeholder

Pangeran Estate (1 representative) (Internal Stakeholder) Tadika

Positive feedback

- There are no students working at the estate after schooling or during school break as per her knowledge and no report has been received regarding the child labour.
- There is no occurrence of sexual harassment for the students as per her knowledge and no report has been received regarding any harassment.
- All complaints, requests or any issue will be discussed with the representative. Currently, there is no issue occur among the kindergarten and estate since they have good relationship

Pinang POM (1 representative) (Government agency) Suruhanjaya Tenaga

7 - Protect, conserve and enhance ecosystems and the environment

Positive feedback

- Having good relationship with the mill.
- Involve in licensing and enforcement
- Mill complies with all regulations
- No complaints or requests to mill

Pinang POM Complex (1 representative) (Government agency) MPOB

Positive feedback

Having good relationship with the complex.

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 159 of 173



- Involve in licensing and enforcement
- The complex complies with all regulations
- No complaints or requests to the complex

Pinang Estate (School)

SK Kalumpang (Headmaster)

Positive feedback

- There are no students working at the estate after schooling or during school break as per his knowledge and no report has been received regarding the child labour.
- There is no occurrence of sexual harassment for the students as per his knowledge and no report has been received regarding any harassment.
- All complaints or any issues will be discussed with the representative. Currently, there is no issue occur among the school and estate since they have good relationship.
- Estate was very supportive in providing donation or contribution whenever the school request such as gravel.
- Provides transport to the students
- Requesting for "Pintu Gerbang", rubbish collection and some chairs

Pinang POM Complex (2 representatives) Shops – Toko Suka Ramai, Toko Maria

Positive feedback

- Good relation and positive support received from estates
- Communication & consultation procedure and complaint & grievances procedure are made available and understood by the shop owners. Positive comments, estates will brief the said procedure to them and ensure they understand it annually.
- Shop owners aware and know who to refer in case there is issue or complaints, as of audit date there is no complaint.
- There is no issue with estate's workers as well, no complaints received from workers with regards to the shop pricing.
- During the Covid-19 lockdown pandemic, shop provide food supply to workers.

Pinang POM



(1 representative)

Positive feedback

- Good relationship with mill, mill was very supportive to gender committee activities.
- There is no issue pertaining to sexual harassment made by the mill's workers to surrounding communities or inside mill's compound.

Gender Committee Chairman

- There is no child labour or children working in the mill
- Understood on the communication flow or lodging a complaint related to sexual harassment. In case there is complaint lodge, the employees will either directly contact with the Chairman of the committee or Mill Manager.
- The committee is providing new-mother assessment once they received a report of new baby delivered in the mill.
- The committee also conducted briefing relates to no sexual harassment, newmothers monitoring, no child labour, no gender discrimination, and complaint & grievance procedure annually.

Pinang Mill Complex

(3 representatives)

Workers Representatives <u>Positive feedback</u>

- There were no negative comments
- No issue pertaining to worker's wages, all payment is made accordingly and timely manners. As of audit date, there is no delay in wage payment
- Whenever there is amended/changes on the Minimum Wages Order, Mill Manager and assistants will give briefing and provide details explanation on the changes made.
- Workers understood there is deduction pertaining to their electricity charges usage, and that will only subject to usage above 20kwH. Worker consented through a signed consent letter for such deduction.

Pangeran Estate (1 representative) (Internal Stakeholder)

Crèche



Danisiona	f = = = - = =
Positive	feedback

- Estate was very supportive, they also very concern on the needs of creche or request made by the creche takers relates to their job responsibility'
- Welfare of the creche is taken care well by the estate management
- There is no issue on child labour or children working in the estate.
- Estate management are strictly prohibiting any child labour, all workers are informed if they have children below the school age, they all should be send to creche shall both parent are working.
- The estate also provides milk powder for kids

PART 5: RSPO SUPPLY CHAIN CERTIFICATION

The palm mill mentioned in the scope of the audit was audited against the requirements of the RSPO P&C 2018

5.1 POM Included In The Scope Of The Audit				
PRU	Name Palm Oil Mill	Mill Capacity	Location	Supply Chain Model
	(POM)	MT/Hour	Address	(IP or MB)
POM 1	KLK (S) PINANG MILL	45	MILE 45, TAWAU – SEMPORNA HIGHWAY, TAWAU, SABAH.	IP

5.2 Confirmation Of The Company's Summary Of Annual Certified Volume Of RSPO Certified Palm Oil And Palm Kernel Over A Specified Period			
Product	Product CU Code CPO (MT) PK (MT) Specified 12 month period		
CU Code			
POM 1	34,787.27	5,148.88	Actual volumes between 01/11/2021 to 31/10/2022
42,508 6,612 Forecasted volumes between 01/10/2022 to 30/9/202		Forecasted volumes between 01/10/2022 to 30/9/2023	

	5.3 Monthly Records of Certified and Uncertified FFB Received Since the Last Audit – 12 months back In case of Main Assessment, it shall be the last 12 month figure.					
Figur	e are actual FFB prod	uction on monthly basis				
No	MONTH-YEAR	Certified Supply Bases (MT)	Uncertified Supply Bases (MT), if	Total (MT)		
			any			
1	Nov'21	15,640.38	-	15,640.38		
2	Dec'21	10,791.37	-	10,791.37		
3	Jan'22	18,994.58	-	18,994.58		
4	Feb'22	11,888.33	-	11,888.33		
5	Mac'22	13,490.28	-	13,490.28		
6	Apr'22	13,559.78	-	13,559.78		
7	May'22	11,568.23	-	11,568.23		
8	Jun'22	11,477.42	-	11,477.42		
9	Jul'22	11,494.15	-	11,494.15		
10	Aug'22	12,984.90	-	12,984.9		
11	Sep'22	14,009.96	-	14,009.96		
12	Oct'22	13,038.06	-	13,038.06		
	TOTAL 158,937.44 - 155,526.51					



5.4 Monthly Records of Certified CPO and PK Since the Last Audit – **12** months back In case of Main Assessment, it shall be the last **12** month figure.

Figur	Figure are actual CPO and PK production on monthly basis			
No	MONTH-YEAR	Certified CPO (MT)	Certified PK (MT)	
1	Nov'21	3,393.55	499.78	
2	Dec'21	2,375.83	329.48	
3	Jan'22	4,304.49	583.06	
4	Feb'22	2,600.35	367.14	
5	Mac'22	2,894.70	432.84	
6	Apr'22	2,935.13	459.13	
7	May'22	2,475.75	405.23	
8	Jun'22	2,505.56	381.23	
9	Jul'22	2,523.93	375.85	
10	Aug'22	2,911.07	420.48	
11	Sep'22	3,101.89	458.96	
12	Oct′22	2,765.04	435.70	
	TOTAL 34,787.29 5,148.88			

5.5 Records of Certified CPO & PK Sold under Credit to Buyers since the Last Audit, if Any – 12 months back In case of Main Assessment, it shall be the last 12 month figure.

Figur	Figure are actual Certified CPO & PK Sold under Credit to Buyers on monthly basis		
No	No Credit Trading ID Certified CPO (MT) Sold Certified PK (MT) Sold		
	POM 1: Pinang Mill		
1	1 -Nil-		
	Total		

5.6 Records of Certified CPO & PK Sold under UTZ PalmTrace to Buyers since the Last Audit, if Any – 12 months back

In case of Main Assessment, it shall be the last 12-month figure.

If this is an Annual Surveillance Assessment, the figures used are since the last audit.

The transactions were sighted form the clients registered UTZ PalmTrace Account.

No	UTZ PalmTrace Trading ID	Certified CPO (MT) Sold	Certified PK (MT) Sold	
	POM 1: Pinang POM			
No	UTZ PalmTrace Trading No	Certified CPO (MT) Sold	Certified PK (MT) Sold	
1	TR-facd7382-5a9d	500.00	-	
2	TR-4da13902-4c92	250.00	-	
3	TR-c15c360a-714a	250.00	-	
4	TR-5b303701-ebf0	250.00	-	
5	TR-f4fbc5dc-83fc	1,000.00	-	
6	TR-0b3affb0-5cb5	999.96	-	
7	TR-e8a56370-7c23	500.83	-	
8	TR-6f5aa868-f75d	701.05	-	
9	TR-b69e6e76-7669	101.27	-	
10	TR-e252f228-6e29	250.00	-	
11	TR-e54253e8-1276	250.00	-	
12	TR-4dfaad6a-fa9a	500.00	-	
13	TR-ab88b35b-0226	150.00	-	
14	TR-ee98156f-0b7a	250.00	-	
15	TR-b340cfa7-26a4	250.00	-	
16	TR-c7ce6418-380a	250.00	-	
17	TR-4c3439b6-9e83	250.00	-	



18	TR-11177f56-46ac	1,000.00	-
19	TR-ce7daa6c-b98d	1,000.00	-
20	TR-1e22c4d5-f9f8	250.00	-
21	TR-f04a5e42-a14f	500.00	-
22	TR-b42f0d10-5d73	150.00	<u>-</u>
23	TR-45169f53-6e99	250.00	-
24	TR-23bd7b12-2fe9	502.57	-
25	TR-999b67ac-882f	250.00	-
26	TR-a330757c-2a51	250.00	-
27	TR-30a57c5c-ca2d	250.00	-
28	TR-786dece7-6fee	250.00	-
29	TR-326e09bd-2c90	250.00	-
30	TR-614dde00-7940	250.00	-
31	TR-c54760ba-0a54	250.00	-
32	TR-69d2062f-6743	250.00	-
33	TR-c0025b9a-5a42	250.00	-
34	TR-0641f31e-4b94	501.44	-
35	TR-1dd0886e-b04c	236.00	-
36	TR-ded0d271-f20c	250.00	-
37	TR-2f1bb81f-8ab4	250.00	-
38	TR-57f0eef4-8143	250.00	-
39	TR-2923a77f-5eaa	250.00	
40	TR-7a681915-461a	250.00	
41	TR-b110c637-88e2	500.00	-
			-
42	TR-404ab300-d3bc	250.00	-
43	TR-d1df0d2a-38aa	250.00	
44	TR-931600ef-9caf	1,054.91	-
45	TR-0d7861d7-4a9f	1,500.00	-
46	TR-e9c25f6b-36bd	250.00	-
47	TR-148ca629-920c	250.00	-
48	TR-4dcbc3b8-00b3	250.00	-
49	TR-0e13da21-ffc1	250.00	-
50	TR-38cdf3a1-2753	250.00	-
51	TR-d7d15c7a-6c18	14.00	<u>-</u>
52	TR-d8a8d664-7ac7	253.05	-
53	TR-2aeb4917-5ced	500.00	<u>-</u>
54	TR-83947e4a-b4aa	500.00	-
55	TR-efa1d36b-681a	500.00	-
56	TR-1f61bdb1-da3c	1.000.00	-
57	TR-4e01255a-a07e	500.00	-
58	TR-7299f92a-4492	500.00	-
59	TR-3b66597e-c117	1,000.00	-
60	TR-ffaed6fd-c7e0	835.07	-
61	TR-c330d7b9-61d2	250.00	-
62	TR-ef857f62-000a	250.00	-
63	TR-2218e10f-d9c2	500.00	-
64	TR-be6c7e4b-3597	500.00	-
65	TR-8a14ecd1-275a	500.00	-
66	TR-42273501-1ac2	501.66	-
67	TR-4a90e7d7-21d9	454.98	-
68	TR-c8dd2f7f-276e	252.27	-
69	TR-78128d72-eee1	200.00	-
70	TR-ff9f6d7a-d649	503.91	-
70		303.31	-

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 164 of 173



71	TR-f7497bb4-73c5	250.00	-
72	TR-05df8321-4c27	200.00	-
73	TR-c411be7f-d5ea	250.00	-
74	TR-cdf0a4f4-f885	250.00	-
75	TR-5113d5d9-5ee0	250.00	-
76	TR-bf079cd1-322e	250.00	-
77	TR-88bf4945-dd16	250.00	-
78	TR-c2bcf411-a084	250.00	-
79	TR-e3f11ecd-c908	250.00	-
80	TR-8983ec65-7217	250.00	-
81	TR-5f3f2e08-2b1d	200.00	-
82	TR-417c3f22-6352	514.16	-
83	TR-17b65052-24aa	200.00	-
84	TR-17729dc8-10ea	250.00	-
85	TR-0fb8cddc-bd6c	250.00	-
86	TR-3240dd57-4289	250.00	-
87	TR-b87081aa-b84a	250.00	-
88	TR-fb123e4a-ac1b	250.00	-
89	TR-3ca7c79e-a1de	250.00	<u>-</u>
90	TR-0714dfa5-906a	250.00	_
90	TR-720bd624-a9ac		80.00
92	TR-b81fb6d4-2fbf	-	160.00
_		-	
93	TR-b65f076c-4b67	-	100.00
94	TR-7c9d3af5-e25a	-	100.00
95	TR-e5fae1e9-b134	-	100.00
96	TR-080dac8e-a2f5	-	100.00
97	TR-b75ccf84-b466	-	100.00
98	TR-606beb6f-5f63	-	100.00
99	TR-26fcdd4f-c235	-	100.00
100	TR-ce3e4dd6-0c3b	-	100.00
101	TR-457c99a4-6422	-	100.00
102	TR-95451ea7-21cf	-	100.00
103	TR-9d5e4101-940a	-	300.00
104	TR-6b698d5a-a611	-	100.00
105	TR-bd34ec6d-e853	-	100.00
106	TR-2677db42-6be8	-	100.00
107	TR-639de827-bab8	-	100.00
108	TR-2a6adabf-2ee7	-	110.00
109	TR-9da45c16-8790	-	100.00
110	TR-70c8639c-30ce	-	480.00
111	TR-a6fa36b7-8407	-	200.00
112	TR-43dff278-6f13	-	300.00
113	TR-c30b5c44-fc1f	-	200.00
114	TR-2923ef0f-229f	-	100.00
115	TR-3d11299f-03bd	-	300.00
116	TR-ac992965-5024	-	300.00
117	TR-9f525559-73bc	-	150.00
118	TR-00a203a5-a93d	-	300.00
119	TR-871a542a-962e	-	300.00
120	TR-cf24c153-4827	-	195.46
121	TR-b0c93bfc-0389	-	250.00
	Total	33,027.13	5,225.46
	Sold as other certified scheme (eg: ISCC)	_	_
	(-8.10-0)		

RSPOPC-SUM-REPORT.F01 (5.3) AUG 2021

Page 165 of 173



Sold/downgrade as conventional	-	-



PART 6: CERTIFIED ORGANISATION'S ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY

6.1 Date of next ASA	
The provisional date for the next ASA is:	December 2023
6.2 Date for Closure of Non-Conformities	
See sections above for details of NC's, if any	
All major NCs to be closed by:	9 th March 2023
All minor NCs to be closed by:	No minor NC

6.3 Signing by the Client

I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in this document.

Lalso confirm:

- Acceptance of liability in execution of the instructions given.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Control Union Certifications.
- That during the closing meeting all agenda items was covered by the Lead Auditor.

Acknowledge	d by:	Den
Name:	Shia Bee Gek	
Position:	Manager	
Date:	19 th May 2023	Signature

6.4 Signing by the Lead Auditor

I the undersigned, being the Lead Auditor, confirm that this report is an accurate record of the findings and of the closing meeting. I further confirm that the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.

Acknowledged by:		4
Name:	Fadly Ahmad	,
Position:	Lead Auditor	1
Date:	28 th Feb 2023	Signature

6.5 Signing by the Certifier

I the undersigned, being the Certifier, confirm that the information and conclusions included in this report have been prepared in good faith and that the certification decision has been based upon this information.

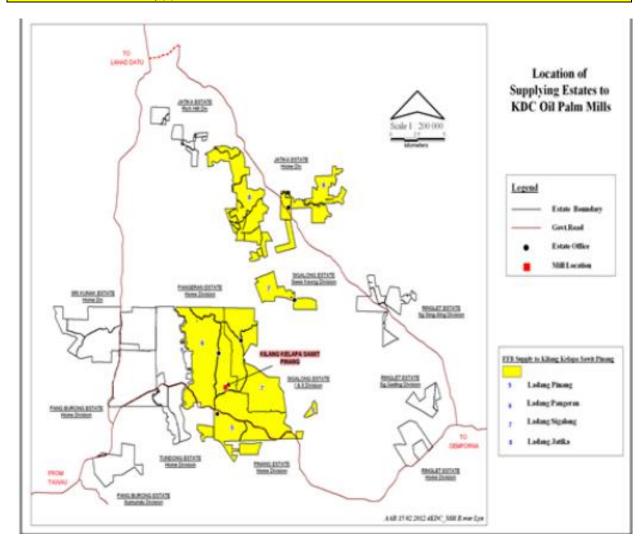
Acknowledged	by:	
Name:	Dayangku Mazrianah	1
Position:	Certifier	- wanger
Date:	2 nd June 2023	Signature



PART 7: APPENDICIES

Appendix 1: Location Map for this Certification Unit

From 1.9, the location map(s)





Appendix 2: Summary of GHG Emissions

All data inputs and the use of RSPO PalmGHG Calculator (include the version number) have been verified with the final summary of the net GHG emissions (tCO2e/tCPO) figure in relation to C5.6

Calculation option applied for the reporting: Full Version

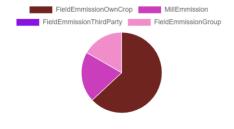
All information and data below can be retrieved from the summary report generated through PalmGHG Calculator.

POM 1: Pinang POM Summary of Net GHG Emissions

KLK (S) TAWAU PINANG POM - 2022 Summary

Summary Emission

Product	tCOe2 / tProduct	Action	
CPO	0.79		
PK	0.79		
PKO	0.00		
PKE	0.00		

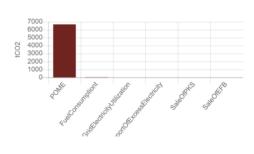


Description	Unit	Value	Action	
Oil palm planted on mineral soil	На	19347.00		
Oil palm planted area on peat	На	0.00		
Total oil palm planted area	На	19347.00		
Conservation area (Forested)	На	0.00		
Conservation area (Non-Forested)	На	356.99		
FFB Production per hectarage	t/ha	16.40		
OER	%	22.18		
KER	%	3.16		

Mill Emissions and Credits

Description	tCO2	tCO2e/t FFB	Action
Emission Sources			
POME	6702.83	0.04	
Fuel Consumption	65.68	0.00	
Grid Electricity Utilisation	0.00	0.00	
Credits			
Export of Excess Electricity to Housing & Grid	0.00	0.00	
Sale of PKS	0.00	0.00	
Sale of EFB	0.00	0.00	
Total	6768.51	0.04	

Emission Source/Credit





Estate/Plantation field emissions and sinks

	Own			Group		3rd Party				
Description	tCO2e	tCO2e/ha	tCO2e/t FFB	tCO2e	tCO2e/ha	tCO2e/t FFB	tCO2e	tCO2e/ha	tCO2e/t FFB	Total
Emission Source										
Land Conversion	79830.54	7.41	0.50	19985.34	2.33	3.24	0.00	0.00	0.00	99815.89
CO2 Emissions from Fertiliser	8733.44	0.81	0.05	1843.71	0.21	0.30	0.00	0.00	0.00	10577.15
N2O Emissions from Peat	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
N2O Emissions from Fertiliser	6888.33	0.64	0.04	1394.44	0.16	0.23	0.00	0.00	0.00	8282.77
Fuel Consumption	1105.67	0.10	0.01	291.57	0.03	0.05	0.00	0.00	0.00	1397.24
Peat Oxidation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Sinks										
Crop Sequestration	-75447.03	-7.01	-0.47	-17925.73	-2.09	-2.91	0.00	0.00	0.00	-93372.76
Sequestration in Conservation Area	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total	21110.95	1.96	0.13	5589.34	0.65	0.91	0.00	0.00	0.00	26700.29



Appendix 3: GHG assessment for new plantings

GHG assessment report for new plantings developed as per 'Chapter 6 – Reporting of GHG assessment for new plantings' within RSPO GHG Assessment Procedure for New Plantings Version 3 was verified by the auditors as part of this evaluation in relation to C7.8

Note: Extract the GHG assessment for new plantings developed by the client under 'Chapter 6 – Reporting of GHG assessment for new plantings' in RSPO GHG Assessment Procedure for New Plantings Version 3 and list below.

For MALAYSIA or	nly. Delete if this audit was done in another country
Appendix 4: List of	
BRC	British Retail Consortium
CHRA	Chemical Health Risk Assessment
CoC	Chain of Custody Crude Palm Oil
CPO	
CSR	Corporate Social Responsibility
CU	Control Union
CUC	Control Union Certifications
DOE	Department of Environment
EFB	Empty Fruit Bunch
EIA	Environment Impact Assessment
ERT	Endangered Rare or Threatened species
EU	European Union
FFB	Fresh Fruit Bunch
FSC	Forest Stewardship Council
FSC COC	Forest Stewardship Council Chain of Custody
FSC FM	Forest Stewardship Council Forest Management
GGL	Green Gold Label
GMP	Good Manufacturing Practice
GOTS	Global Organic Textile Standard
GTP	Good Trading Practice
GPS	Global Positioning System
НАССР	Hazard Analysis and Critical Control Point
HCV	High Conservation Value
HCVF	High Conservation Value Forest
IPM	Integrated Pest Management
JAS	Japanese Agricultural Standard
MDC	MDC Publishers Sdn Bhd (Company Name)
MSDS	Material Safety Data Sheet
NC	Non Conformity
OE	Organic Exchange
OSH	Occupational Safety and Health
OSHAS	Occupational Safety and Health Assessment Scheme
P&C	Principle and Criteria
PEFC	Programme for the Endorsement of Forest Certification
PK	Palm Kernel
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RSPO	Roundtable on Sustainable Palm Oil
RSPO NI	Roundtable on Sustainable Palm Oil National Interpretation
SA8000	Social Accountability 8000
Sdn Bhd	Sendirian Berhad
SIA	Social Impact Assessment
JIA	Journal impact Assessment



SOCSO	Social Security Organisation
SOP	Standard Operating Procedure
USDA/NOP	United States Department of Agriculture – National Organic Program
MT	Metric Tonnes
WHO	World Health Organization



