

RSPO

Roundtable on Sustainable Palm Oil

Code of Conduct for Members of The Roundtable on Sustainable Palm Oil

It is fundamental to the integrity, credibility and continued progress of the RSPO that every member supports, promotes and works towards the production, procurement and use of Sustainable Palm Oil.

All Ordinary and Affiliate Members must act in good faith towards this objective and commit to adhering to the principles set out in this Code.

This Code applies to all Ordinary and Affiliate Members of the RSPO with respect to their activities in the palm oil sector and its derivatives.



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1. Promotion and Commitment

- 1.1 Member organisations will acknowledge their membership of the RSPO, its objectives, statutes and by-laws, the Principle and Criteria (P&C) and its respective national interpretations and implementation process through informed and explicit endorsement.
- 1.2 Members will promote and communicate this commitment throughout its own organisation and to its customers, suppliers, sub-contractors and wider value chains where necessary.
- 1.3 Membership of the RSPO must be endorsed by a senior representative of the member organisation.

2. Transparency, reporting and claims

- 2.1 Members will not make any misleading or unsubstantiated claims about the production, procurement or use of sustainable palm oil.
- 2.2 Members are required to report annually on progress against this Code.
- 2.3 Members will commit to open and transparent engagement with interested parties, and actively seek resolution of conflict.

3. Implementation

- 3.1 Members to whom the P&C apply will work towards implementation and certification of the P&C.
- 3.2 Members to whom the P&C do not apply directly will implement parallel standards relevant to their own organisation, which cannot be lower than those set out in the P&C.
- 3.3 Members are responsible for ensuring that their commitment to the objectives of the RSPO is underpinned by adequate resources within its organisation.
- 3.4 Relevant personnel within member organisations will be provided appropriate information that will enable them to work towards the objectives of the RSPO in their work.
- 3.5 Members will share with other members experience in the design and implementation of activities to support sustainable palm oil.

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- 3.6 Members to whom the P&C do not directly apply will actively seek to promote sustainable palm oil and will give support to those members engaged in implementing the RSPO P&C.
- 3.7 In the required annual communication on progress (see 2.2), existing RSPO members are required to specify steps taken last year, specific steps intended for the coming year and for the long term in the form of a time-bound plan of working towards producing or buying certified sustainable palm oil, applying any or a combination of the RSPO approved supply chain mechanisms and relevant to the scope of the member's operations (e.g. specifying volume or percentage targets, or a commitment to above-average proportions of trade or investment volumes in comparison to production or demand trends).
- 3.8 New members are required at the latest in their first annual progress report to specify a time-bound plan of working towards producing or buying certified sustainable palm oil, relevant to the scope of the member's operations.
- 3.9 Subsequently, members need to report progress against the time-bound plan annually as part of the mandatory progress report.
- 3.10 Names of members who meet these requirements will be contained in the annual RSPO publication collating or summarising progress reports. Members who fail to meet these requirements will be listed as such in the same publication.

4. Pricing and incentives

- 4.1 Members procuring palm oil will integrate implementation and independent verification of the P&C as a positive performance measure when assessing supplier performance.
- 4.2 Members will adhere strictly to the RSPO anti-trust guidelines, and refrain from any behaviour which can be construed as anti-competitive practice.

5. Breaches of this Code

- 5.1 Members will seek to resolve grievances directly with other member organisations in a timely fashion, and will not make unsubstantiated allegations of breaches against other members.

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- 5.2 Breaches of this Code, or the by-laws and statutes of the RSPO may lead to exclusion from the organisation.
- 5.3 Prior to taking public action in cases of unresolved allegations of breaches of this Code, members will report breaches to the Executive Board, which will deal with the alleged breaches in accordance with the RSPO Grievance Procedure.
- 5.4 Executive Board Members who are found, after due inquiry, to have breached the Code, will be replaced.

Note: We have made every effort to ensure that the translations of this Code of Conduct are as complete and accurate as possible. However, please note that it is the English language documents which should be treated as the official versions.