

## Particulars

<b>Organisation Name</b>	Royal Ahold NV
<b>Corporate Website Address</b>	<a href="http://www.ahold.com">http://www.ahold.com</a>
<b>Primary Activity or Product</b>	Wholesaler and/or Retailer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	Belgium, Czech Republic, Germany, Netherlands, Slovakia, USA
<b>Membership Number</b>	3-0020-07-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Retailers
<b>Primary Contacts</b>	Hugo Byrnes <b>Address:</b> Provincialeweg 11 Zaandam Netherlands 1506 MA
<b>Person Reporting</b>	Hugo Byrnes

## Related Information

**Other information on palm oil:**

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<b>Reporting Period</b>	01 January 2012 - 31 December 2012
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## Retailers

### Operational Profile

#### 1. Main activities within retailing

Food Goods, Home & Personal Care Goods, Own-brand

- Food Goods :
  - Margarine & Cooking Oil
- Home And Personal Care Goods :
  - Cleaning Agents
  - Laundry Detergents / Cleaning Products
  - Soap Tablet Finishing

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- Others:

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### Operations and Certification Progress

#### 2. Do you have a system for calculating how much palm oil and palm oil products you use?

Under Development

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#### 3. Total volume of all palm oil products used in the year in your own brand products:

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##### 3.1. Total volume of Crude Palm Oil used in the year:

8000

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##### 3.2. Total volume of Palm Kernel Oil used in the year:

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##### 3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

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##### 3.4. Total volume of all palm oil and palm oil derived products you used in the year:

8000

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#### 4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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##### 4.1. Book & Claim

8000

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##### 4.2. Mass Balance

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**4.3. Segregated**

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**4.4. Identity Preserved**

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**4.5. Total volume of Crude Palm Oil used that is RSPO-certified:**

8000

**5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:**

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**5.1. Book & Claim**

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**5.2. Mass Balance**

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**5.3. Segregated**

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**5.4. Identity Preserved**

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**5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:**

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**6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:**

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**6.1. Book & Claim**

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**6.2. Mass Balance**

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**6.3. Segregated**

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**6.4. Identity Preserved**

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**6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business**

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**7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

No

**Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

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## Time-Bound Plan

**8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand**

2010

**9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand**

2010

**10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2016

**11. Does your company use palm oil in products you manufacture on behalf of other companies?**

No

**12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell**

2053

**13. Do your (own brand) commitments cover your companies global use of palm oil?**

Yes

**14. Which countries that your organization operates in do the above own-brand commitments cover?**

Belgium, Czech Republic, Germany, Netherlands, Slovakia, USA

**15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)**

End of 2013: 100% use of segregated certified sustainable palm oil in Ahold Europe own brand products

**16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?**

No

## Actions for Next Reporting Period

**17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain**

Ask all of Ahold Europe own brand suppliers to use segregated certified sustainable palm oil

## Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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## Trademark Related

19. Please state product range(s) and date(s) started or expected to start using trademark

We do not foresee to use the trademark

Year:

2053

20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

Yes

## Application of Principles & Criteria for all members sectors

21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

**Water, land, energy and carbon footprints policy**

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**Ethical conduct and human rights policy**

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**Labour rights policy**

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**Stakeholder engagement policy**

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21.1. Please specify if/when you intend to develop one

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22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

We have a Code of Conduct and all suppliers sign our Standards of Engagement.

**23. Are you sourcing 100% physical CSPO?**

No

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**Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance**

We consider mass balance to be the second best option in those cases where the target of 100% segregated palm oil cannot be achieved.

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## Challenges

### 1. Significant economic, social or environmental obstacles

Challenges include that palm oil is often a small ingredient in various products.

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### 2. How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

Yes

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#### Robust:

Yes

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#### Simpler to Comply to:

Yes

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### 3. How has your organization supported the vision of RSPO to transform markets?

We actively engage with industry and other stakeholders.

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