

RSPO PRINCIPLES & CRITERIA PUBLIC SUMMARY REPORT ANNUAL SURVEILLANCE ASSESSMENT 2

Colombia PALMERAS DE LA COSTA S.A. Palmeras de la Costa S.A. 2017

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Certification decision by:	Gerben Stegeman	(Certifier)				
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Control Union Certifications

Control Union Certifications is a member of the Control Union World Group - an international inspection and certification body. CUC performs assessments and certification in many agricultural based fields such as FSC, RSPO, and Organic production, Sustainable Textile Production, Organic Exchange, GLOBALGAP, HACCP, BRC, GMP and GTP.

CUC is accredited by the Dutch Council of Accreditation (RVA) on the European quality standard EN 45011 for the inspection and certification of CUC Organic program (according to the EU regulation 2092/91) and GLOBALGAP program. When requested a copy of the accreditation certificate can be obtained from CUC.

Control Union (Malaysia) Sdn Bhd is a registered affiliate member of RSPO and is a private limited company owned by the Control Union World Group based in Malaysia. Control Union (Malaysia) Sdn Bhd is authorized to conduct and issue certification on behalf of RSPO and Control Union Certifications

Certifications.				
RSPO Membership Number 8-0025-06-000-00				
RSPO Approval Date 12/01/2006				
Affiliate Membership	http://www.rspo.org/en/member/339			



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PART 1: SCOPE OF THE CERTIFICATION ASSESSMENT AUDIT

1.1 Company and Contact Details				
Company Name:	Palmeras de la Costa S.A.			
Business Address:	Calle 75 No. 59-69, Barranquilla, Colombia.			
Contact Person:	Mr. Gustavo Padilla			
Office Telephone:	+57 (5) 330-8676 Ext. 8761			
E-Mail:	gustavo.padilla@palmeras.com.co			
Web Site:	None			
Other Certifications Held:	RSPO SCC			

1.2 RSPO Membership & Certification Details				
RSPO Membership Number:	2-0445-14-000-00			
Registered Client Name:	Palmeras de la Costa S.A.			
Certificate Number:	CU-RSPO-843139			
Start Date Of Certificate:	04/12/2015			
End Date Of Certificate:	03/12/2020			
Date Of Original Certification:	04/12/2015			
Scope:	Certification of the Palm Oil Mill and Supply Bases			
Type Of Certification:	Single site 🖂			
Duration Of Certificate:	5 Years from date of certification			

1.3 Annual Surveillance Assessment Details			
Dates Of This Audit:	09-13/10/2017		
Audit Number:	ASA2		

1.4 Assessment Type

This is a RSPO Principles & Criteria Compliance assessment of the palm oil mill and its respective supply bases as listed in this report below.

1.5 Location of the Palm Oil Mill						
Name Palm Oil Mill	Mill Capacity	Location	GPS Reference			
(POM)	MT/Hour	Address	Longitude	Latitude		
Extractora Palmeras de la Costa S.A.	40	Vía Ecopetrol - Km. 12 Village: Labrador Municipality: Copey Department: Cesar	74°0'37.59" W	10°5'56.83" N		

1.6 Palm Oil Mill Output and Approximate Tonnages Certified

Figures below are from:

- Only from certified supply bases (Y/N). YES
- Combining certified with uncertified supply bases (Y/N). NO
- If the Mill is receiving FFB from uncertified supply bases outside the audit scope, such uncertified sources is highlighted under the following sections as seen applicable:
 - a. PART 1, Section 1.7 General Description of Supply Base,
 - b. PART 2: Partial Certification, Section 2.4 Uncertified Units or Holdings,
 - c. PART 5: RSPO Supply Chain Certification of this report

Projected F	Production f	rom the	Actual Prod	uction for this	or this Audit Year Projected 12 Months (MT)			ns (MT)
last 12	<mark>2 Months (M</mark>	IT)	2016/2017 (MT)		Forecast Volume in this Repor		is Report	
FFB	СРО	PK	FFB	СРО	PK	FFB	СРО	РК

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68,792	19,245	4,192						
	(see note 2 below)	(see note 2 below)	85,784	17,582	4,109	91,807	18,361	4,131

Note1: refer to part 5.2 for e-trace certified volume.

Note 2: due to underestimated production during last certification audit, a volume extension was requested for both CPO and PK, which was approved on 11-04-2017. Old projection was: CPO 13,748 and PK 2,998

See Annex 1. Justificación Producción Actual y Proyección.

1.7 General Description of Supply Base

Palmeras de la Costa S.A. was founded in 1971 with the aim to process vegetable oils; production and marketing of crude palm oil, palm kernel oil and palm kernel cake.

It is located near the Copey municipality, the POM Palmeras de la Costa S.A has the processing ability of 40 MT/Hr. of FFB and approximately 5,979.85 hectares of land company owned. New and more accurate measurements revealed some changes in GPS reference and areas as shown under 1.7.1.

The composting plant using the full amount of the biomass and effluents, produces approximately 2000 ton/month of high quality compost.

The human resource is exclusively hired from the local communities surrounding the POM and plantation. The Quality Coordinator and Director of the Department of Agronomy are in charge the certification RSPO P&C in the palm plantation and the POM is the Plant Manager.

The company has increased this year the production of KPO and CPO in comparison with the prospected production because the FFB increased considerably this year due to the good agricultural conditions. An extension approval was given in PalmTrace on 11-04-2017.

1.7.1	Location of the Supply Base							
OPP	Oil Palm Plantation	Location GPS reference		ference	rence Area Summary			
	Name	Address	Longitude	Latitude	Total	Mature		
OPP 1	Palmeras de la Costa S.A.	Km. 12 Vía Ecopetrol – El Copey, Cesar	74° 0'42.12"W	10° 6'5.96"N	3,489	2,913		
OPP 2	Aportes San Isidro S.A.S.	Km. 12 Vía Ecopetrol – El Copey, Cesar	74° 0'33.69"W	10° 5'21.32"N	622	622		
OPP 3	Negocios Azuero S.A.S.	Km. 12 Vía Ecopetrol – El Copey, Cesar	74° 3'20.52"W	10° 5'19.94"N	708	591.39		
OPP 4	Inversiones RCIH S.A.S.	Km. 12 Vía Ecopetrol – El Copey, Cesar	74° 1'28.53"W	10° 2'57.41"N	420.85	387		
OPP 5	Inversiones Macías S.A.S.	Km. 12 Vía Ecopetrol – El Copey, Cesar	74° 2'23.64"W	10° 5'17.27"N	448	341.16		
OPP 6	Inversiones MAHI S.A.S. – Inversiones Luro	Km. 12 Vía Ecopetrol – El Copey, Cesar	74° 4'5.22"W	10° 8'40.38"N	292	237		
	TOTAL 5,979.85 5,091.55							

1.7.2 Statistics of the Supply Base and Estimated Tonnes of FFB produced per year



OPP	Oil Palm Plantation	Estimated FFB/Year (MT)	Planting Years	Cycle (Years)
OPP 1	Palmeras de la Costa S.A.	52,525.025	1981, 1982, 1988, 1995, 1996, 1997, 1999, 2002, 2007, 2008, 2010, 2011, 2012, 2013	36, 35, 29, 22, 21, 20, 18, 15, 10, 9, 7, 6, 5, 4
OPP 2	Aportes San Isidro S.A.S.	11,215.436	1980, 2001	37, 16
OPP 3	Negocios Azuero S.A.S.	10,663.5	1985, 2008	32, 9
OPP 4	Inversiones RCIH S.A.S.	6,978.093	1987, 2009	30, 8
OPP 5	Inversiones Macías S.A.S.	6,151.541	1980, 1997	37, 20
OPP 6	Inversiones MAHI S.A.S. – Inversiones Luro	4,273.405	1975, 2008	42, 9
TOTAL		91,807		

Only use data from 1.7.3 in the eTrace Summary

1.7.3	Conservation and HCV Area (Ha)					
OPP	Oil Palm Plantation	Conservation Area (Ha)	HCV Area (Ha)	* HCV part of Conservation		
OPP 1	Palmeras de la Costa S.A.	14	0	No		
OPP 2	Aportes San Isidro S.A.S.	0	0	No		
OPP 3	Negocios Azuero S.A.S.	0	0	No		
OPP 4	Inversiones RCIH S.A.S.	0	0	No		
OPP 5	Inversiones Macías S.A.S.	0	0	No		
OPP 6	Inversiones MAHI S.A.S.	0	0	No		
	TOTAL 14 0					
* Indicate if HCV area is part of the Conservation Area. If the HCV area is part of the Conservation Area, then						

* Indicate if HCV area is part of the Conservation Area. If the HCV area is part of the Conservation Area, then "YES" otherwise, "No"

1.7.4	Percentage of Planted Oil Palm by different Age Ranges						
OPP	Planting Years by 5-year Ranges						
OPP	Before 1996	1996-2000	2001 -2005	2006 – 2010	2011 – 2015	Total	
OPP 1	189.35 Ha	591.34 Ha	1,042.85 Ha	783.6 Ha	305.86 Ha	2,913 Ha	
OFF 1	(6.5%)	(20.3%)	(35.8%)	(26.9%)	(10.5%)	(100%)	
OPP 2	506.93 Ha		115.07 Ha			622 Ha	
OFF 2	(81.5%)		(18.5%)			(100%)	
OPP 3	281.5 Ha			309.89 Ha		591.39 Ha	
UFF 5	(47.6%)			(52.4%)		(100%)	
OPP 4	313.08 Ha			73.92 Ha		387 Ha	
OPP 4	(80.9%)			(19.1%)		(100%)	
OPP 5	184.91 Ha	156.25 Ha				341.16 Ha	
UPP 5	(54.2%)	(45.8%)				(100%)	
OPP 6	123.71 Ha			113.29 Ha		237 Ha	
UPP 6	(52.2%)			(47.8%)		(100%)	

1.7.5 Calculation of the Number of Production Units (N) to Sample for the Mill

N = 0.8vY, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in



 the certification program, are to be preferred over those more recently assessed

 For the Mill, how many units make up the production base?

 Owned estates (Y)
 N = 0.8vY
 Smallholders (Z)
 N = 0.8vZ

 6
 2
 0
 0

 Explanation as to the selection of estates sampled

 The criteria for selection were:

 By area, ages of plantings and distance to the POM.

 Result: Palmeras de la Costa S.A., and Inversiones RCIH S.A.S.

1.8 Progress of associated Smallholders or Out-growers, if applicable to this assessment

Progress of associated Smallholders or Out-growers towards Compliance with relevant Standards - should be in accordance to the 3 year implementation plan, if applicable to this assessment

Not applicable.

There are not associated smallholder in this audit. They work only with own plantation and independent growers.

1.9 Location Map for this Certification Unit (See Appendix 1)

PART 2: PARTIAL CERTIFICATION

The rules for partial certification allow organizations that have a majority holding in and / or management control of more than one autonomous company growing oil palm to certify individual management units and / or subsidiary companies subject to certain rules.

2.1 Mana	igement Structure			
Section	Criteria	Yes/No	lf "Yes"	lf "No"
2.1.1	Is the certified operation (POM and supply base as detailed above) a stand-alone operation and there are no other plantations or mills owned by the same company?	Yes	Section 2 is N/A	Go to 2.1.2
2.1.2	Is the certified operation part of a simple structure of operations owned by one company?	N/A	Go to 2.1.5	Go to 2.1.3
2.1.3	 Are there statements of the ultimate controlling shareholders and directors in the managing agency company/companies: a. Explaining the legal relationship and the management arrangements with the subsidiary companies and / or with any operating groups? 	N/A	Go to 2.1.4	Go to 2.2.1
2.1.4	b. A statement of commitment to complying with the spirit of the RSPO for all companies and subsidiaries involved with the growing of oil palm and for the production of palm oil?	N/A	Go to 2.4	Go to 2.2.2
2.1.5	Is there a time bound plan in place for all subsidiaries, estates and palm oil mills?	N/A	Go to 2.3	2.2.3
2.1.6	Is the parent company or one of its majority owned and / or managed subsidiaries a member of RSPO.	N/A		

2.2 No	Non-compliance Identified with 2.1 Above				
Section	Non-compliance findings	NC raised	Category		
2.2.1	There is no explanation as to the company's structure and therefore it Is not possible to conduct an effective audit against the rules for	N/A	Major		

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	partial certification.		
2.2.2	There is no statement of commitment to complying with the spirit of	N/A	Major
	the RSPO for all companies within the company structure.		
2.2.3	There is no time bound plan in place for the certification for all	N/A	Major
	subsidiaries, estates and mills.		
2.2.4	No applicable membership of the RSPO.	N/A	Major

2.3 SI	ummary of the Time Bo	ound Plan	
Section	Requirement	Findings and any action required	Compliance
2.3.1	Does the plan include all subsidiaries, estates and mills?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.2	Is the time bound plan challenging? Age of plantations. Location. Mill development. Infrastructure. Compliance with applicable law.	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.3	Have there been any changes since the last audit? Are they justified?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.4	If there have been changes, what circumstances have occurred?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.5	Have there been any stakeholder comments?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.6	Have there been any newly acquired subsidiaries?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.7	Have there been any isolated lapses in the implementation of the plan?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.8	Has there been any systematic failure to proceed with the implementation of the plan?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A
2.3.9	General statement as to progress made since the last audit?	Not applicable as this is a stand-alone operation and there are no other subsidiaries under the same company	N/A

 2.4
 Un-Certified Units or Holdings

 NOTE:
 Companies may demonstrate compliance by clear evidence of a self-audit (i.e. an internal audit for all

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	subsidiaries, estates		
Section	Requirement	Findings and any action required	Compliance
2.4.1	Did the company conduct an internal audit? If so, has a positive assurance statement been produced?	The company does not have subsidiaries	N/A
2.4.2	 No replacement after dates defined in NIs Criterion 7.3 of: Primary forest. Any area identified as containing High Conservation Values (HCVs). Any area required to maintain or enhance HCVs in accordance with RSPO criterion 7.3. 	The company does not have subsidiaries	N/A
2.4.3	Any new plantings since January 1 st 2010 must comply with the RSPO New Plantings Procedure.	The company does not have subsidiaries	N/A
2.4.4	Any Land conflicts are being resolved through a mutually agreed process, e.g. RSPO Grievance procedure or Dispute Settlement Facility, in accordance with RSPO criteria 6.4, 7.5 and 7.6.	The company does not have subsidiaries	N/A
2.4.5	Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO criterion 6.3.	The company does not have subsidiaries	N/A
2.4.6	Any Legal non- compliance is being resolved in	The company does not have subsidiaries	N/A

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accordance with	
the legal	
requirements, with	
reference to RSPO	
criteria 2.1 and 2.2.	

TIME BOUNDP PLAN FORECAST FOR RSPO CERTIFICATION OF ALL PALM OIL MILLS & SUPPLY BASES							
Palm Oil Mill	Country	Supply Bases (estates, plantations, associations)	Targeted RSPO Certification Year	Current Certification Status as per this Audit			
Not applicable	N/A						

With reference to time bound plan, the following issues were reviewed openly with the Control Union audit team during the assessment and which may be in conflict with the rules for partial certification, if applicable				
Name of Mill or Plantation *Area of concern (See examples below)				
N/A No conflicts of partial certification				

Include any known concerns, media reports and major issues both present and from the past covering, for example:

- Replacement of primary forest or any area containing HCV's since November 2005.
- Evidence of non-compliance with the law
- Legal issues
- Compensation payments
- Social relations
- Burning
- Labor disputes

2.5 Summary of the findings for Partial Certification

The audit team assessed compliance with the above requirements during this audit. Failure to address any non-compliance identified may lead to certification suspension.

N/A. Please see the points above.

2.6 Partial Certification Audit Agenda				
Date	Location	Agenda		
N/A	N/A	No partial certification		



PART 3: AUDIT PROCESS

3.1 About the Certification Body

Control Union Certifications is a member of the Control Union World Group - an international inspection and certification body. CUC performs Audits and certification in many agricultural based fields such as FSC, RSPO, and Organic production, Sustainable Textile Production, Organic Exchange, GLOBALGAP, HACCP, BRC, GMP and GTP.

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3.2 Audit Team				
Lead auditor:	Mr. Oscar Javier Lugo Ramos			
Team member 1:	Mr. Jose Coronado Roballo			
Team member 2:	Ms. Mónica Duran Ayala			
Team member 3:	Ms. Andrea Turriago			

3.2.1 Qualifications of the Lead Auditor	
Requirement	Qualifications
A minimum of post high school (post-secondary school) training in either agriculture/forestry, environmental science or social sciences;	Agronomic Engineer 2007 with more than 7 years working experience in plantation. Experience in audit RSPO, GlobalG.A.P, and Organic farming auditing.
At least 5 years professional experience in area of work relevant to the assessment (e.g., palm oil management; agriculture/forestry; ecology; social science);	More than 7 years working experience in plantation. Involved in RSPO auditing since 2013. Experience as auditor in various standards: GlobalG.A.P, Organic Production Standards for Colombia, Europe,
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	Japan, United States (USDA-NOP), Korea and Sweden
	(KRAV), RSPO (Roundtable on Sustainable Palm Oil) and
	GRASP (GlobalG.A.P. Risk Assessment on Social Practice).
Training in the practical application of the RSPO	Successfully completed RSPO Lead Auditor Training in
criteria, and RSPO certification systems;	2015.
	Successfully completed RSPO SCC Training Course in
	October 2014.
	Involved in RSPO assessment since 2013. Member of CUC
	RSPO audit team. Involved in audits conducted in
	Colombia and other countries.
Successfully completion of an ISO 9000:19011 lead	Successfully completed ISO 9001:2008 Lead Auditor
auditors course;	Course in June 2014.
Training in the practical application of RSPO	Successfully completed RSPO Lead Auditor Training in
certification systems.	2015.
	Successfully completed RSPO SCC Training Course in
	October 2014.
	Involved in RSPO assessment since 2013. Member of CUC
	RSPO audit team. Involved in audits conducted in
	Colombia and other countries.
A supervised period of training in practical auditing	Involved in RSPO assessment since 2013. Member of CUC
against the RSPO criteria or similar sustainability	RSPO audit team. Involved in audits conducted in
standards, with a minimum of 15 days audit	Colombia and other countries.
experience and at least 3 audits at different	
organizations.	Current fully completed DCDO Load Auditor Training in
RSPO endorsed lead auditors course.	Successfully completed RSPO Lead Auditor Training in 2015.
Circul and a frankust	
Signed code of conduct.	Signed with CUC.
General knowledge of:	Cound by and a data of the DRC and to ask by the montation of
RSPO P&C standards.	Sound knowledge of the P&C and Local Interpretations.
CUC organizational structure.	Sound understanding and has prepared training
	documents for others.
CUC quality systems.	Sound understanding and has prepared training
	documents for others.
Lead auditor role.	ISO 9001. Prepared an ISO 19011 training course and
	conducts internal training on auditing techniques.
Report writing.	Extensive experience in report writing.
Stakeholder consultation.	The process and need for this is fully understood.
Certification decision process.	Full understanding.
RSPO SCCS program manual.	Full understanding.
CUC filing systems.	Full understanding.
Correct use of RSPO trademarks.	Full understanding.
 History and objectives of RSPO. 	Full understanding.
CV available.	Upon request.
Completion of CUC RSPO lead auditor training.	Completed & Passed RSPO Lead Auditor Training in 2015.

3.2.2 Qualifications of the Assessment Team			
RSPO Requirement	Team Member Name	Qualifications	
Fluent in main local	Jose Coronado Roballo	Auditor of agriculture, environmental and social	
languages and English.		aspects. Fluent in Spanish local language	
		(Colombian citizen) and able to understand	
		English.	
	Mónica Duran Ayala	Fluent in Spanish local language (Colombian	

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		citizen) and able to understand English
	Oscar Lugo	citizen) and able to understand English. Lead auditor, expert on agricultural, environmental and social issues. Fluent in Spanish and able to write and understand English.
	Andrea Turriago	Trainee, and Lead auditor for RSPO SCC, expert in environmental and social issues. Fluent in English , speaking, reading and writing
Field working experience in the palm oil sector, or a demonstrable equivalent.	Jose Coronado Roballo	Agronomic Engineer 1998 with more than 15 years working experience in plantation. Experience in audit RSPO, Global G.A.P., and Organic farming auditing., Grasp auditor having knowledge on social issues.
	Mónica Duran Ayala	Social Specialist. Business administrator. Experience under environmental management System and implementing environmental RSPO criteria in oil palm company. Knowledge in economics, labour and laws of Colombia.
	Oscar Lugo	Lead auditor: Agronomic Engineer 1998 Experience in audit RSPO, Global Gap, Organic production Standards for Colombia, Europe, Japan, Korea and the United States (USDA-NOP)
	Andrea Turriago	Trainee/ Observer: Environmental expert, knowing agricultural practices for Oil production.
Good agricultural		
practices (GAP), integrated pest management (IPM),	Oscar Lugo	Agronomic Engineer 1998 Experience in audit RSPO, Global GAP, Organic farming auditing
pesticide and fertilizer use.	Jose Coronado Roballo	Agronomic Engineer 1998 with more than 15 years working experience in plantation. Experience in audit RSPO, Global G.A.P., and Organic farming auditing., Grasp auditor having knowledge on social issues. Management of Integrated Management Systems HSEQ.
	Mónica Duran Ayala	Social Specialist. Business administrator. Experience under environmental management System and implementing environmental RSPO criteria in oil palm company. Knowledge in economics, labour and laws of Colombia.
Health and Safety auditing on the farm and in processing facilities. (For example	Jose Coronado Roballo	Experience in audit RSPO, Global Gap, farming auditing. Knowledge in economics, labour and laws of Colombia.

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OHSAS 18001 or occupational. Health and safety assurance	Mónica Duran Ayala	Social Specialist. Business administrator. Experience under environmental management
system).		System and implementing environmental RSPO
		criteria in oil palm company.
		Knowledge in economics, labour and laws of
		Colombia.
	Andrea Turriago	Trainee:
		Expert in environmental and Social issues.
		Auditor of Social standards such as Smeta, Ursa
		and TCCC. Also working in HR experience and
		safety and Health management.
Workers welfare issues		
and social auditing	Jose Coronado Roballo	Experience in audit RSPO, Global Gap, farming
experience. (For		auditing.
example with SA8000 or		Knowledge in economics, labour and laws of
related social or ethical		Colombia.
accountability codes).	Mónica Duran Ayala	Social Specialist.
		Business administrator.
		Experience under environmental management
		System and implementing environmental RSPO
		criteria in oil palm company.
		Knowledge in economics, labour and laws of
		Colombia.
	Andrea Turriago	Trainee:
		Expert in environmental and Social issues.
		Auditor of Social standards such as Smeta, Ursa
		and TCCC. Also working in HR experience and
		safety and Health management
Environmental and	Jose Coronado Roballo	ISO 14000- Training in February 2000.
ecological auditing. (For		Lead Auditor Standard Roundtable on
example experience		Sustainable Palm Oil – RSPO.
with organic agriculture,		Santa Marta, Colombia. February 24 to 28 2014,
ISO 14001 or		Experience in RSPO, Global GAP.
environmental	Mónica Duran Ayala	Social Specialist.
management systems).	Monica Duran Ayala	Business administrator.
management systems).		Experience under environmental management
		System and implementing environmental RSPO
		criteria in oil palm company.
		Knowledge in economics, labour and laws of
		Colombia.
	Oscar Lugo	ISO 14000- Training in February 2000.
		Lead Auditor standard Roundtable on
		Sustainable Palm Oil – RSPO.
		Santa Marta, Colombia. February 24 to 28 2014,
		Experience in RSPO, Global GAP
	Andrea Turriago	Trainee: Eng. Environment and expert in
	U U	ecological i
Economic issues.	Jose Coronado Roballo	Agronomic Engineer 1998
		Experience in audit RSPO, Global GAP, Organic
		farming auditing.

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	Colombia.
Mónica Duran Ayala	Social Specialist.
	Business administrator.
	Experience under environmental management
	System and implementing environmental RSPO
	criteria in oil palm company.
	Knowledge in economics, labour and laws of
	Colombia.

3.3 Audit Methodology

3.3.1 General Overview

The Audit was carried out in conformity with the procedures as laid down in the CUC Procedure Manual and the RSPO Program Manual for the auditors and Certifier. During the Audit the qualified CUC auditors used the RSPO standard as endorsed for the country in which the audit took place and recorded their findings.

Workers and local communities were interviewed, and evidence sought to confirm ongoing compliance to include:

- Chemical stores. Storage, MSDS leaflets, Herbicide mixing areas, PPE, Ventilation, Security.
- Field inspections. Herbicide application programs. Harvesting sites and efficiency. Fertilizing operations. SOP's. Soil maps. Land preparation. Ground cover. IPM. First aiders and boxes. Ground cover. Soil erosion. Field observations of all operations.
- Worker interviews. OSH. Sexual, religious, racial harassment. Pay and contracts. Child labor. First aid. Awareness.
- Re-planting sites. Zero burn.
- HCV's. Identification. Management plans. Environmental Impact Assessments. Implementation.
- Riparian zones. Width. Current and future management. Non maintenance regimes.
- Water management. Water courses. Water monitoring.
- Road maintenance. Run off.
- Social amenities. Social Impact Audits.
- Local communities. Contributions made. Employment opportunities. Social impacts. Complaints procedures.
- Workshops. Oil traps. Safe working environment. PPE. Diesel tanks. Environmental waste management.
- Line sites. Interviews with householders. Inspection of water discharge points. Water improvement plans. Waste disposal.
- Documentation review.

The Palm Oil Mill audit verification included the following activities:

- Mill and workshop inspections. Documentation review & worker interviews.
- Mill. SOP's. Safe working environment. Gen sets. Walk ways. Signs. EFB. POME treatment. Emissions. Mass balance. Diesel tanks. PPE. Fire extinguishers. First aiders and boxes. Fuel and water usage.
- **OSH.** Training. Management structure. First aiders.
- Full document review. Completion of the checklist. Review and documentation of evidence. All aspects of RSPO P&C's applicable.
- Worker interviews. OSH. Sexual, religious, racial harassment. Pay and contracts.
- Compliance against the RSPO SCCS certification scheme.

Verification:

Verification of implementation was done through field observations, workshop and chemical store inspections, worker and community interviews and mill inspections as summarized above.

3.3.2 Assessment agenda for this Audit		
Date	Location	Main activities



Monday	Extractora	0900 – 0930: Opening meeting
09/10/2017	Palmeras de la	 Introduction by team leader
03/10/2017	Costa S.A.S.	
	Km. 12 Vía	0930 – 1800: Document review
	Ecopetrol – El	Document review [EIA, SIA, CIP, Business Plan]
	Copey, Cesar,	Complaint mechanism / Request & respond
	Colombia.	
		0930 – 1800: Document review
		Supply Chain Certification Assessment of the POM (RSPO SCCS)
		Demonstration of legal entity
		Roles and responsibility
		Procedures/manual/SOP
		Record of purchase – RSPO certified product
		Record of sales– RSPO certified product
		RSPO logo & claims
		Site verification
		Mill inspection
		Workshops
		Stores
		POM application
		Safety and Health / PPE / Signage
		Waste Management / Environment
		Workers interview
		Stakeholder consultation if required.
Tuesday	Palmeras de la	0800 – 1800: Document review
10/10/2017	Costa S.A.S. Km. 12 Vía	Document review [EIA, SIA, CIP, Business Plan] Complaint machanism (Request & respond
	Ecopetrol – El	 Complaint mechanism / Request & respond Best agricultural practices
	Copey, Cesar,	 Safety and Health
	Colombia.	
		Site verification
		Best agricultural practices
		Manuring, Spraying, Harvesting,
		HCV / Conservation Area
		Legal compliance / boundary
		Chemical / Pesticide / Fertilizer Stores
		Workers interview
		Worker's facilities (housing, pay, etc.)
Wednesday	Inversiones	Stakeholder consultation if required. 0800 – 1800: Document review
11/10/2017	RCIH S.A.S.	 Document review [EIA, SIA, CIP, Business Plan]
11, 10, 2017	Km. 12 Vía	 Complaint mechanism / Request & respond
	Ecopetrol – El	Best agricultural practices
	Copey, Cesar,	Safety and Health
	Colombia.	
		Site verification
		Best agricultural practices
		Manuring, Spraying, Harvesting,
		HCV / Conservation Area
		Legal compliance / boundary
		Chemical / Pesticide / Fertilizer Stores
		Workers interview

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		 Worker's facilities (housing, pay, etc.)
		Stakeholder consultation if required.
Thursday	Palmeras de la	0800 – 1800: Document review
12/10/2017	Costa S.A.S.	Document review [EIA, SIA, CIP, Business Plan]
	Km. 12 Vía	Complaint mechanism / Request & respond
	Ecopetrol – El	Best agricultural practices
	Copey, Cesar,	Safety and Health
	Colombia.	
		1430 – 1800: Stakeholder consultation
Friday	Palmeras de la	0800 – 1100: Preparation for closing meeting
13/10/2017	Costa S.A.S.	Additional field visits and meetings with managers as necessary
	Km. 12 Vía	
	Ecopetrol – El	1100: Closing meeting
	Copey, Cesar,	 Presentation of findings by the audit team
	Colombia.	NC closure dateline (if any)
		Questions and answers
		Final summary by team leader
		End of assessment
		All auditors travelling back to respective location.



PART 4 ASSESSMENT FINDINGS

4.1 Lead Assessor's Summary and Recommendation for Certification

The mill and supply base are as per the above table 1.5 and 1.7.1 visited was assessed at field, office, facilities, store and document review carried out in accordance to the RSPO principles and criteria.

Common systems were identified and specific evidence was recorded for individual estate and mill.

Interviews with Estate Managers, Mill Manager, and Scheme leaders, committee and members of workers union took place in both formal and informal environments and worker interviews were conducted in amongst the supply bases and the mill.

There were no complaints received during the field assessment and during interview with the external stakeholders.

It is found that all its plantations are now included in the certification process.

The mill is fully verified for RSPO SCC system verification and it is found to be in full compliance. See PART 5 below.

Summary of Non-Conformance and Current Status

Please provide summary with reference to the non-conformance annex table

- **1. 1.2.1. NC (Major).** In the company Inversiones RCIH S.A.S., the documents that should be available and accessible to the public are not evident, such as:
- Land titles/user rights (Criterion 2.2);
- Occupational health and safety plans (Criterion 4.7);
- Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8);
- HCV documentation (Criteria 5.2 and 7.3);
- Pollution prevention and reduction plans (Criterion 5.6);
- Details of complaints and grievances (Criterion 6.3);
- Negotiation procedures (Criterion 6.4);
- Continual improvement plans (Criterion 8.1);
- Public summary of certification assessment report;
- Human Rights Policy (Criterion 6.13).
- 2. 4.6.2. NC (Major). Inversiones RCIH S.A.S: There are no records of Pesticide Use, specifically for Insecticides and Fungicides.

It is evidenced Records of Use of pesticides (herbicides) outdated (until January 2017).

- **3. 4.6.6. NC (Major).** Palmeras de la Costa S.A: Reuse of empty containers of agrochemicals for the storage and transport of the mixture of herbicides, used in the work of chemical plateo (control of weeds). Inversiones RCIH S.A.S: There is evidence of reuse of empty agrochemical containers for the storage of fuels (Fuel Storage).
- **4. 4.7.1. NC (Major).** The companies Palmeras de la Costa S.A., and Inversiones RCIH S.A.S., have a health and safety policy at work; However, these policies do not meet the minimum requirements defined in Decree 1072 of 2015 (appropriate to the nature and dangers of the organization, as well as the annual review thereof), which gives the parameters that companies in the documentation of his health and safety policy at work. Additionally, the company Palmeras de la Costa S.A., has a Management System for Health and Safety at Work; However, it is not evident that the performance of occupational medical examinations is being



implemented and monitored, since it was evidenced that the workers Nicolas Maestre, Luis Cantillo and Luis Garcia who perform activities in the benefit plant have been subjected to the examinations of corresponding audiometry.

- **5. 4.7.3. NC (Major).** It is evident that Mr. Manuel Mercado who performs the work of tractor driver does not have the appropriate hearing protection elements for the work, uses foam type ear protector when according to the matrix of Personal Protection Elements requires a cup type.
- **6. 5.3.2. NC (Major).** Palmeras de la Costa S.A: Reuse of empty containers of agrochemicals for the storage and transport of the mixture of herbicides, used in the work of chemical plateo (control of weeds). Inversiones RCIH S.A.S: There is evidence of reuse of empty agrochemical containers for the storage of fuels (Fuel Storage).
- **7. 6.1.2. NC (Major).** Inversiones RCIH S.A.S., has a Social Impact Study; However, this study was not carried out considering all the affected parties, such as the workers.
- **8. 4.6.10. NC (Minor).** Palmeras de la Costa S.A: Reuse of empty containers of agrochemicals for the storage and transport of the mixture of herbicides, used in the work of chemical plateo (control of weeds). Inversiones RCIH S.A.S: There is evidence of reuse of empty agrochemical containers for the storage of fuels (Fuel Storage).
- **9. 5.6.3. NC (Minor).** There is no evidence of the monitoring of greenhouse gas emissions using the PALMGHG Calculator.
- **10. 6.1.5. NC (Minor).** In the perception study conducted by Palmeras de la Costa S.A. the APACOC strategic alliance is mentioned (with a sample of only two surveys of 130 palm growers); Additionally, there is no evidence that the organization has paid special attention to the impacts generated to said interested party, since there are no action plans to promote the positive impacts and mitigate the negative impacts generated to said interested party.

It is therefore the recommendation of the lead assessor that:

• A certificate of compliance is maintained.

Signed:

Name: Oscar Javier Lugo Ramos Date: 12/12/2017

4.2 Summary of the findings by Principles and Criteria

- Over the 5 year period of the life of the certificate, there will be 4 annual surveillance audits
- Identified Non-Conformities and noteworthy Positive and Negative Observations.
- The RSPO require that this report contain findings by each principle and some example criteria. Please see table below.

Principle 1: Commitment to Transparency		
Criterion by Audit	Summary	The company Palmeras de la Costa has developed a procedure for Requests, Claims and Complaints. This document establishes the response protocols to respond to these requests. Reception and responses to requests from the community is evidenced. Documents relating to environmental, social and legal issues that are relevant to compliance with RSPO Criteria are not complete and therefore the

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		company has a Major NC in 1.2.1 which has been closed correctly.
ASA2	1.1	1.1.1.
		Palmeras de la Costa S.A.
		The organization has communications protocol PDC-PE-PT-03 Version 01 of 21-06-2017.
		There is a training record Version 05 dated on 04-14-2015, in which Mr. Julio Pérez attended on August 1, 2016; who had the opportunity to audit and manifested good relations with the company.
		On August 1, 2017, the RSPO and RAS standard was publicized to contractors.
		Inversiones HCyH S.A.S.
		The organization has a complaints and claims procedure, where the procedure for the requests is specified, defined as follows: "Respectful request for information or action related to the provision of the service. Additionally, there is a communications protocol, which specifies the communication channels of the organization with the different interested
		parties. Evidence is displayed with information of interest (environmental, social and legal).
		1.1.2. Palmeras de la Costa S.A.
		The organization has a complaints and claims procedure code PDC-PE-PR-01 version 02 dated 13-10-2016.
		There is no evidence of requests for information requirements.
		Inversiones HCyH S.A.S.
		There is no evidence of requests for information requirements.
ASA2	1.2	1.2.1.
		Palmeras de la Costa S.A. The organization has a Sustainability Report 2015:
		* Our identity: Palmeras de la Costa; it was constituted as a company on
		November, 1971, by public deed No. 6491, signed at the 3rd Notary of Santa Fe de Bogotá, registered with NIT No. 860,031,768.
		 * Social and environmental impacts of the organization * Environmental dimension
		 * Social dimension * Palmeras de la Costa S.A. , committed to the health and well-being of workers and contractors.
		* Human Rights Policy Additionally it is specified. "For more information or suggestions of the
		report you can write to the email: <u>palmeras@palmeras.com.co</u> Address: Calle 75 No. 59-69 Esquina, Barranquilla. Plant Km 8 El Copey, Via Ecopetrol.
		Evidence is given to the President of the Community Board of Barrio el Ciruelo Mrs. Elizabeth Padilla with delivery date of October 8, 2016.
		NC major Inversiones HCyH S.A.S. In the company Inversiones HCyH S.A.S. the documents that should be available and accessible to the public are not evident, such as: • Land titles / rights of land use

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		 Occupational health and safety plans Study of social and environmental impacts and their respective improvement plans Documentation concerning High Conservation Values (HCV) Pollution prevention and reduction plans Details of complaints and claims Negotiation procedures Plans for continuous improvement Public summary of the evaluation report of the certification Human Rights Policy
ASA2	1.3	 1.3.1. (Palmeras de la Costa S.A. The company has Code of ethics version 01 dated 11-04-2014 version 01. It is evident that this communication to workers through training: Worker Álvaro Gómez and Carlos Demares held on August 01, 2017. Manuel Mercado Orozco worker held on July 28, 2017. Trabajador Carlos Arias Villalba carried out on 07-28-2017. Worker Eloy Castro held on July 28, 2017. Worker Olga Pérez held on July 28, 2017. Brenda Álvarez held on July 28, 2017. Inversiones HCyH S.A.S. The company has a code of ethics that was socialized to the workers on July 05, 2017.
Principle 2: Com	pliance with Ap	plicable Laws and Regulations
Criterion by Audit	Summary	The mill and estates have demonstrated compliance to all applicable local, national and international laws. Legal ownership of land and its land use is clearly demonstrated through the respective land titles. Boundaries have been clearly demarcated. There have been no land disputes or claims involving the mill and estates.
ASA2	2.1	 2.1.1 Procedure for the identification and evaluation of legal requirements (Code: PDC-MJ-PR-02. Version: 02. Date: 01/11/2016). Subscription invoice to Legis, No. 4-103202, Date: 05/31/2017. Legis daily bulletins evidenced in emails for legislative, labor, environmental, financial, trade, social security and other topics. Feedback on legislative aspects from institutions such as Fedepalma, Cenipalma and ICA evidenced in emails. Minutes of meetings (January 13, 2017, April 21, 2017 and July 13, 2017), where the review of the legal matrix is evident. Copies of physical and / or digital documents in charge of those in charge of processes. 2.1.2. Legal Matrix - Palmeras de la Costa S.A. The updated document is evidenced with the aspects related to laws, decrees and others, including the latest updates until the 2017 term. As described in the procedure and the evidence, the people in charge of the management of the matrix are the Heads of Process, Manager and Chief HSEQ. Documents available for consultation, through the aforementioned managers.



		2.1.3. Minutes of meetings (January 13, 2017, April 21, 2017 and July 13, 2017), where the review of the legal matrix is evidenced and the
		implementation of the legal aspects that apply to the company are verified.
		Meeting attendance lists (January 13, 2017, April 21, 2017 and July 13, 2017).
		2.1.4. The procedure called "Procedure to identify and assess legal
		requirements" (Code: PDC-MJ-PR-02. Version: 02. Date: 11/01/2016),
		establishes monthly consultation of the sources described in the document
		(Primer Legis, web pages of Ministry of Social Protection, Ministry of
		Environment, Housing and Territorial Development, Ministry of Transport,
		Ministry of Mines and Energy, Colombian Agricultural Institute, among
		others).
		The upgrade will take place on a quarterly basis and the date of last update
		Matrix legal requirements are recorded.
ASA2	2.2	2.2.1.
		Área total: 3923 ha
		*Escritura 1502 del 9 de jul 1981, of property located in Vereda El Copey, municipality of El Copey. Cosar department with an area of 2226 bectares and
		municipality of El Copey, Cesar department with an area of 3226 hectares and 6865 m2. And Tradition Certificate issued by Office of Public Records of
		Valledupar. Registration number 190-15987 dated June 12, 2017.
		*Escritura 1584 de 28 de may de 1984, of property located in Vereda Cuatro
		Bocas, municipality of El Copey, Cesar department with an area of 600
		hectares and 3169 m2. And Tradition Certificate issued by Office of Public
		Records of Valledupar. Registration number 190-20328 dated February 5,
		2015.
		*Escritura 395 del 13 dic de 2007, vereda tres esquinas, municipio el copey,
		departamento del Cesar con un área de 97 ha y 4922 M2. Certificado de
		tradición, Oficina de registro de instrumentos públicos de Valledupar.
		Matrícula: 190-63019. 19 de enero de 2015 (47 ha) y Matrícula: 190-6462. 19
		de enero de 2015 (50 ha).
		Inversiones RCIH S.A.S:
		Finca Agropecuaria Prevención: Certificado de tradición, Oficina de registro
		de instrumentos públicos de Valledupar. Matrícula: 190-27108. 19 de julio de
		2017 (700.83 ha). Inversiones RC y H Ltda. & CIA SCA. 2.2.2. (Minor) There were well defined limits in every farm; these were
		defined by roads, fences with barbed wire and landforms (river).
		2.2.3. (Minor) N/A. No evidence of conflicts regarding this matter.
		2.2.4. (Major) N/A. No evidence of conflicts regarding this matter.
		2.2.5. (Minor) N/A. No evidence of conflicts regarding this matter.
		2.2.6 (Major)N/A. No evidence of conflicts regarding this matter.
ASA2	2.3	2.3.1.
		Palmeras de la Costa S.A: Protocolo identificación de derechos
		consuetudinarios y resolución de conflictos (Código: PDC-PE-PT-01, Versión:
		01, Fecha: 21/06/2016). El protocolo establece la metodología para la
		identificación de derechos consuetudinarios, legales y/o de uso, así como
		medios de compensación (si aplican).
		Mapa de derecho de uso de vía intermunicipal (El Copey – Algarrobo), la cual
		es empleada para la comunicación y el desplazamiento de población entre
		estos municipios. Se evidencia en campo el libre tránsito por la vía.

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		Mapa elaborado con el software QGIS (Sistema de Información Geográfica - SIG).
		Inversiones RCIH S.A.S:
		Mapa de derecho de uso de vía veredal entre la cabecera municipal de El
		Copey y veredas ubicadas al sur del municipio, la cual es empleada para la
		comunicación y el desplazamiento de población. Se evidencia en campo el
		libre tránsito por la vía.
		Mapa elaborado con el software QGIS (Sistema de Información Geográfica - SIG).
		50).
		2.3.2. (Minor) N/A. No evidence of customary rights or conflicts regarding this matter.
		2.3.3. (Minor) N/A. No evidence of customary rights or conflicts regarding this
		matter.
		2.3.4.(Major) N/A. No evidence of customary rights or conflicts regarding this
		matter.
Criterion by	mitment to Lon	g-Term Economic and Financial Viability The Palmeras de la Costa has a document called: Financial Management
Audit		Process / Business Plan for the agricultural and industrial Production of palm
	Summary	oil, containing all the variables of the business, monitoring indicators and
		methodology for evaluation.
		It also has the replanting program.
ASA2	3.1	3.1.1
		Business plan:
		Determination of prices based on the national guidelines determined by
		Fedepalma.
		Budget: Costs:
		Production, Operation, Purchase of fruit. Expenses: Administrative and
		financial. Net profit.
		Projected cash flow 2017-2025: USD price, exchange rate, Palma price.
		Fruit produced, processed, Oil extraction: 20.5%, almond extraction: 4.5%,
		palm kernel extraction: 41%, Palm kernel cake extraction 51%. Gross income
		CPO, Total income CPO, CPKO, Cake, Total sales. Total income. Total
		expenses. Cash balance, Accumulated balance.
		Projected P & G:
		Operating income, costs of sale, Purchase of fruit,
		Profit, Gross Margin: 20.8%, Operational Expenses, Operating Margin,
		EBITDA, Financial Expenses, Financial Income, Other Expenses, Other Income,
		Profit (before taxes), Net Margin.
		Cost per Ton: Cost of Sale: Field, Plant, Palmistry.
		RFF: Fruit produced 2017-2025. Projection of increase of production by
		entrance of renewed areas 2010-2012.
		Monthly review of the plan.
		Fabian Gómez Herazo (Manager) and Carlos de Mares (Financial Director). Board of Directors (monthly), includes producers. Semi-annual meetings with
		all personnel, from management to operational.
		3.1.2.



		1088 1005-1000 2002 and 2004 2015
		1988, 1995-1999, 2002 and 2004-2015. The first crops were planted in 1961. Plan executed for 3376.85 ha. Renovation schedule (renewal projection to 2023-2043, eg: reseeding 1995 - renewal 2023. Investments RCIH S.A.S: Renewal Program and Projection (2017 - 2021), includes a 5-year planned program with a projection for investment of a total of 203 hectares planted by 2021. The organization has documented the progress of the
		implementation of the renovation program.
Principle 4: Use	of Appropriate	Best Practices by Growers and Millers
Criterion by Audit		The mills and estates have a complete set of SOPs, which is being strictly adhered to and continuously monitored. Soil fertility is being maintained in the fields and erosion prevention is continuously carried out. Soil analysis and foliar are carried out to define fertilization program. The Integrated Pest Management is being implemented in all the estates and
		is reducing the use of agrochemicals.
	Summary	The company has The Management System Safety and Health (OHSMS) documented in the workplace and policy of occupational health and safety is socialized.
		There is evidence of the risk matrix of the activities of the organization. In this paper, the mechanisms for the identification, assessment and control of industrial safety risks are evidenced. However there were found 4 NC majors during this audit. Those NCs Have been correctly and completely closed by the client. Also it was found 1 NC minor.
ASA2	4.1	 4.1.1. There is evidence of standard operating procedures, documented and implemented for the Mill and Crops. Such as: Agricultural Management Process. Manuals for the establishment of new plantations Version 3 dated April 05, 2016. Programa de Renovación. Versión 2. Fecha: Agosto 01 de 2016. Programa para el manejo de suelo. Versión 1. Fecha: Febrero 22 de 2014. Procedimiento de infraestructura y obras civiles. Versión: 1. Fecha: Enero 20 de 2014. Nursery Procedure. Version 3. May 16, 2014. Maintenance Procedure. Version 4, dated March 9, 2015. Plant Health Process. Version 3, dated May 16, 2014 Harvest and Postharvest Procedure. Version 2, dated August 01, 2016. Matriz de Agroquímicos. Versión 2. Fecha: Noviembre 15 de 2016. Boilers Procedure. Version 2. Registro como Predios Productores de Palma de Aceite – ICA. Resolución No. 00016328 del 17/11/2016. Otorgado a Palmeras de la Costa por el gerente seccional Cesar – Rafael Francisco Murgas Arzuaga. 4.1.2. In the field, the supervisor is responsible for the procedure verification. Each supervisor has a production area of 400 hectares assigned, in which the supervisors must ensure compliance with the processes and procedures of the company. There is a works area called: Field Audit Department, where he the Engineer Bernardo Borrero works. His functions are to conduct regular assessments of the tasks and issue a report to the management with the quality results of the work (SOP).



		In the Palm Oil Mill, each shift supervisors perform evaluations and
		monitoring procedures.
		4.1.3. There is evidence of the monthly reports of the Field Audit Department
		and supervisor reports of the POM. These reports show that the minor
		deviations have been corrected during the operation and have only required
		feedback from the staff responsible.
		Lista de Verificación Auditoría Interna – RSPO. Auditoría interna realizada
		durante el mes de Julio de 2017.
		Actas de Reunión, en las cuales se presentan los hallazgos y se plantean los
		planes de mejora. Reuniones efectuadas durante el mes de Julio de 2017.
		4.1.4 The facility has the Buffalo System that is used for register all
		information about FFB origin (the facility receives FFBs from his own
		associated supply base and other suppliers uncertified) in addition the
		Company has production report-monthly 2017 where register the production
		and sales of crude palm oil model IP.
ASA2	4.2	4.2.1. Fertilization program - 2017.
		Diagnosis of nutrition foliar analysis 2017. Includes analysis for fertilization
		planning for each of the lots of the farm. Foliar analyzes of 2017 for different lots and ages of cultivation. Dr Calderón
		Labs.
		Soil analysis for 2014 for different lots and ages of cultivation. Dr Calderon
		Labs.
		Maintenance manual, Version: 4, Date: 03/09/2016. Numeral 5.3. It includes
		monitoring information, foliar sampling and soils, programming and
		application of chemical fertilizers, programming and application of compost.
		Instructions for application of fertilizers. Version 1. Date: 07/01/2014.
		Investments RCIH S.A.S:
		Detailed study of soils and fertility for oil palm cultivation Finca Prevención (El
		Copey - Cesar) September 2015.
		Fertilization program - 2017.
		Diagnosis of nutrition foliar analysis 2017. Includes analysis for fertilization
		planning for each of the lots of the farm. Foliar analyzes of 2017 for different lots and ages of cultivation. Dr Calderón
		Labs.
		Soil analysis of 2015 for different lots and ages of cultivation. Dr Calderon
		Labs.
		Maintenance procedure, Date: 04/19/2017. Numeral 5.3. It includes
		monitoring information, foliar sampling and soils, programming and
		application of chemical fertilizers, programming and application of compost.
		4.2.2. Fertilization program - 2017.
		Fertilizer application registration which includes Product, lot, no. palms, kg
		palm, kg lot, lot bulk, date and observations.
		Application Registry of Compost - 2017.
		Investments PCIH S A St
		Investments RCIH S.A.S: Fertilizer application registration which includes Product, lot, no. palms, kg
		palm, kg lot, package lot, date, method of application and responsible.
		4.2.3. Foliar analyzes of 2017 for different lots and ages of cultivation. Dr
		Calderón Labs.
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		Soil analysis for 2014 for different lots and ages of cultivation. Dr Calderon Labs.
		Maintenance manual, Version: 4, Date: 03/09/2016. Numeral 5.3. Includes
		monitoring information, foliar sampling and soils.
		Foliar Analysis: Annual.
		Soil Analysis: 4 years.
		Agronomist Gustavo Barrios. University of Tolima - 2011.
		Investments RCIH S.A.S:
		Foliar analyzes of 2017 for different lots and ages of cultivation. Dr Calderón
		Labs.
		Soil analysis of 2015 for different lots and ages of cultivation. Dr Calderon
		Labs.
		Maintenance procedure, Date: 04/19/2017. Numeral 5.3. Includes monitoring
		information, foliar sampling and soils.
		Foliar Analysis: Annual.
		Soil Analysis: 4 years.
		Agronomist Eduardo Villegas de los Ríos. National University of Colombia -
ASA2	4.3	Palmira Headquarters – 1984. 4.3.1. Maps of fragile soils.
ASAZ	4.5	Included in floor texture plan. Identify soils defined as fragile: Sandy and
		Saline.
		Scale 1: 50,000
		Investments RCIH S.A.S:
		Maps of fragile soils.
		Included in floor texture plan. Identify soils defined as fragile: Saline.
		Scale 1: 30,000
		September 2015
		4.3.2. Program for soil management. Version: 1. Date: 02/22/2014. It includes
		strategies for the management of fragile soils.
		The production areas are of flat topography, with maximum slopes of 2-4%.
		Investments RCIH S.A.S:
		Maintenance procedure, Date: 04/19/2017. 5.4. Strategies for soil
		conservation.
		The production areas are of flat topography, with maximum slopes of 2-4%.
		4.3.3. Infrastructure and civil works procedure. Version: 1. Date: 01/20/2014.
		Numeral 2. Maintenance of roads.
		Control of machinery and equipment (motor grader).
		Registration of transport of material.
		Investments RCIH S.A.S:
		Infrastructure and civil works procedure. Date: 04/19/2017. Numeral 2.
		Maintenance of roads.
		Control of machinery and equipment (motor grader).
		Registration of transport of material.
		A = A + A + A
		4.3.4. N / A. No peat is evident in the establishment areas of the project's
		crops.
		4.3.5. (Minor) N / A. No peat is evident in the establishment areas of the
		project's crops.
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		4.3.6. (Minor) Raquis to Compost and direct to the field. Effluents are watered over the compost. Pruning residues are arranged in the field.
		Program for soil management. Version 1. Date: February 22, 2014.
		Investments RCIH S.A.S:
		Pruning residues are arranged in the field. Application of compost with spreader.
		Compost Application Program (2008-2017).
		Construction of tertiary channels for the proper drainage of soils.
ASA2	4.4	4.4.1.
		PALMERAS DE LA COSTA has established a Program for the Efficient Use of Water. Legally, the
		documents for the concession of use of water for the Ariguaní River in
		Resolution 001 of 18/12/2002 jointly issued by Corpo Cesar and Corpamag
		are shown. The licensed flow is 2259 l / s Winter and 1026 l / s Summer .
		There are two points of water catchment, the Potosí Canal and the labrador channel.
		For the 5 deep wells that are used to irrigate the company's plantations,
		Resolution 0286 of 2012 issued by Corpo Cesar is evidenced. The allowed flow
		is 241 l / s.
		Improvements are being made to the irrigation system by implementing the sprinkler system to reduce water losses, for which 5 wells are being explored,
		which have the respective legal permits (Resolutions 0286 of March 15, 2012) with flows 64.84, 37, 45.3, 35 and 59 lt / s Total: 241.14 lt / s valid for 10 years.
		Legalization of the wells used for the muleteers a total of Maracaibo, tile house, Santa Inés, Nursery, Winery, San Isidro, Cas Blanca, Agricultural workshop, Housing area according to Resolution 1361 from September 4, 2013 to 2023 total flow14.89 lt / s.
		4.4.2. There is evidence of reforestation, prevention of logging and implementation of buffer areas with margins of 30 meters along the borders of the Ariguaní river and the water sources of the four main channels (Labrador, Potosí, Fonseca included in the program of Protection and Conservation of Water Sources of the Efficient Water Saving and Use Plan.
		Map of Palmeras of the coast with the water sources of the plantation with
		date of elaboration 2017 is evidenced. New adjusted planting procedure indicates no sowing in Riviera margins of
		water sources respecting the margin of 30 meters.
		4.4.3. The implementation of the measures of treatment, monitoring and control of the vertimientos of the extractor plant is evidenced.
		Monitoring of the oxidation pool by LABOMAR LTDA July 2016 (company accredited according to resolution 2707 of 14 December 2015 issued by
		meteorology institute hydrology and environmental studies - IDEAM NTC ISO
		/ IEC 17025) finding compliance with the physical-chemical parameters including BOD. 92.09% G & A 95.74%, COD. 97.03%, in the effluents of the
		extraction plant in relation to the article 72 decree 1594 of 1984 applicable to
		palms of the coast, since the vertimiento that they realize is to the ground
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ASA2 4.5 ASA2 4.5 ASA2 4.5 ASA2 4.5 Phytosanitary management of pests and diseases. Registration in the field. Procedure Strategies to Minimize the Use of Agrochemicals. Version: 1. Date: 07/01/2014.		
the Report on Results and Analysis of the Characterization of Domestic Wastewater and the STARI Treatment System prepared by the company LABORMAR in July 2016 are: BOD. 92.09% G & A 95.74%, COD. 97.03%, according to Article 72 decree 1594 of 1984 that applies to PALM TREES OF THE COAST, and to these the dumping is to the ground and not to a water source. WATER COSUMO PER TON OF FRUIT FRUIT June 1.61. Im 3 / tn May 1.93m 3 / tn June 1.61. Im 3 / tn March 0.23 m3 / tn Januay: 1.51 m3 / tn Average consumption year: 1.09 m3 / Tn Average of information through the GoePalma program. P		and not to a source of water.
July 1.85 m3 / tn June 1.61 m3 / tn May 1.93m3 / tn April: 0.15 m3 / tn April: 0.15 m3 / tn January: 1.51 m3 / tn January: 1.51 m3 / tn January: 1.51 m3 / tn Average consumption year: 1.09 m3 / Tn Average consumption year: 1.09 m3 / Tn Assa2 4.5 4.5 4.5.1 Phytosanitary management of pests and diseases, defines methods of biological, cultural, physical, ethological and chemical control, as well as the characterization of pests and diseases. Registration through the CyberTraker application and units for recording information in the field. Processing of information through the GeoPalma program. Processing of information through the Gopalma program. Processing of pests and diseases, defines methods of biological, cultural, physical, ethological and chemical control, as well as the characterization of pests and diseases. Registration through the CyberTraker application and units for recording information in the field. Procedure Strategies to Minimize the Use of Agrochemicals. Version: 1. Date: 07/01/2014. 4.5.2. Training of personnel involved in IPM is evidenced. For example: Integrated Pest and Disease Management Training (MIPE). Date: 06/15/2017. Number of participants: 17. Assistant staff with professional title Technician in cultivation and harvesting of oil palm. Trainer: Agronomist G		Wastewater and the STARI Treatment System prepared by the company LABORMAR in July 2016 are: BOD. 92.09% G & A 95.74%, COD. 97.03%, according to Article 72 decree 1594 of 1984 that applies to PALM TREES OF THE COAST,
June 1.61 m3 / tn May 1.93m3 / tn April: 0.15 m3 / tn March 0.23 m3 / tn February 1.35 m3 / tn January: 1.51 m3 / tn Average consumption year: 1.09 m3 / Tn ASA2 4.5 Phytosanitary management manual. Version: 3, Date: 05/16/2014. It includes the integrated management of pests and diseases. Registration through the CyberTraker application and units for recording information in the field. Processing of information through the GeoPalma program. Procedure Strategies to Minimize the Use of Agrochemicals. Version: 1. Date: 07/01/2014. Investments RCIH S.A.S: Plant Health Procedure, Date: 04/19/2017. It includes the integrated management of pests and diseases, defines methods of biological, cultural, physical, ethological and chemical control, as well as the characterization of pests and diseases. Registration through the CyberTraker application and units for recording information in the field. Procedure Strategies to Minimize the Use of Agrochemicals. Version: 1. Date: 07/01/2014 4.5.2. Training of personnel involved in IPM is evidenced. For example: Integrated Pest and Disease Management Training (MIPE). Date: 06/15/2017. Number of participants: 17. Assistant staff with professional title Technician in cultivation and harvesting of oil palm. Trainer: Agronomist Gustavo Barrios. University of Tolima - 2011. Investments RCIH S.A.S: Armando Martinez Hererer		WATER COSUMO PER TON OF FRUIT FRUIT
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February 1.35 m3 / tn January: 1.51 m3 / tn Average consumption year: 1.09 m3 / Tn ASA2 4.5 4.5.1 Phytosanitary management manual. Version: 3, Date: 05/16/2014. It includes the integrated management of pests and diseases, defines methods of biological, cultural, physical, ethological and chemical control, as well as the characterization of pests and diseases. Registration through the CyberTraker application and units for recording information in the field. Processing of information through the GeoPalma program. Procedure Strategies to Minimize the Use of Agrochemicals. Version: 1. Date: 07/01/2014. Investments RCIH S.A.S: Plant Health Procedure, Date: 04/19/2017. It includes the integrated management of pests and diseases, defines methods of biological, cultural, physical, ethological and chemical control, as well as the characterization of pests and diseases. Registration through the CyberTraker application and units for recording information in the field. Procedure Strategies to Minimize the Use of Agrochemicals. Version: 1. Date: 07/01/2014 4.5.2. Training of personnel involved in IPM is evidenced. For example: Integrated Pest and Disease Management Training (MIPE). Date: 06/15/2017. Number of participarts: 17. Assistant staff with professional title Technician in cultivation and harvesting of oil palm. Trainer: Agronomist Gustavo Barrios. University of Tolima - 2011. Investments RCIH S.A.S: Armando Martinez Herrera and Cesar Cantillo Hernández, Crop and Harvest Technician of La Palma de Aceite, SENA, 11/18/2014. ASA2 4.6 4.6.1. Agrochemicals matrix (Version: 2, Date: 11/15/2016): includes herbicides, insecticides and fungicides. Describe the product, I.A., toxicological category, specific use, LDS0, place of use - location, dose, pest, disease to be t		
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Armando Martinez Herrera and Cesar Cantillo Hernández, Crop and Harvest Technician of La Palma de Aceite, SENA, 11/18/2014.ASA24.64.6.1. Agrochemicals matrix (Version: 2, Date: 11/15/2016): includes herbicides, insecticides and fungicides. Describe the product, I.A., toxicological category, specific use, LD50, place of use - location, dose, pest, disease to be treated, use concept. Technical sheets of the products and safety sheets.		Integrated Pest and Disease Management Training (MIPE). Date: 06/15/2017. Number of participants: 17. Assistant staff with professional title Technician in cultivation and harvesting of oil palm.
herbicides, insecticides and fungicides. Describe the product, I.A., toxicological category, specific use, LD50, place of use - location, dose, pest, disease to be treated, use concept. Technical sheets of the products and safety sheets.		Armando Martinez Herrera and Cesar Cantillo Hernández, Crop and Harvest Technician of La Palma de Aceite, SENA, 11/18/2014.
Agronomists:	ASA2 4.6	herbicides, insecticides and fungicides. Describe the product, I.A., toxicological category, specific use, LD50, place of use - location, dose, pest, disease to be treated, use concept.
		Agronomists:



	Gustavo Barrios. University of Tolima - 2011.
	Eduardo Villegas de los Ríos. National University of Colombia - Palmira
	Headquarters - 1984.
	Investments RCIH S.A.S:
	Agrochemicals matrix: includes herbicides, insecticides and fungicides.
	Describe the product, I.A., toxicological category, specific use, LD50, pest,
	disease to be treated, use concept.
	Technical sheets of the products and safety sheets.
	Agronomist Eduardo Villegas de los Ríos. National University of Colombia -
	Palmira Headquarters – 1984
	4.6.2. (Major) Agrochemicals matrix (Version: 2, Date: 11/15/2016): includes
	herbicides, insecticides and fungicides. Describe the product, I.A.,
	toxicological category, specific use, LD50, place of use - location, dose, pest,
	disease to be treated, use concept.
	Field application of agrochemicals (Code: PDC-GA-FO-01, Version: 5, Date:
	07/29/2016), includes name of the product, the active ingredients used and
	its LD50, the area treated, number of applications , applied dose, total
	amount and the calculation of applied amount of active ingredients per
	hectare.
	NC Major
	Investments RCIH S.A.S:
	There are no records of Pesticide Use, specifically for Insecticides and
	Fungicides.
	It is evidenced Records of Use of pesticides (herbicides) outdated (until
	January 2017).
	4.6.2 Strategies to minimize the use of agree hemicals (Version: 1. Date:
	4.6.3. Strategies to minimize the use of agrochemicals (Version: 1, Date:
	07/01/2014). Issues are raised such as timely detection of pests and diseases,
	planting of beneficial plants, sanitary pruning, pheromone traps, application
	of entomopathogenic products.
	Consumption of agrochemicals: Analysis of agrochemical consumption
	between 2015 and 2017. The analysis shows the reduction, in different
	percentages, of the products used.
	4.6.4. There is no evidence of use of these products.
	There is no evidence of storage of these products.
	List of prohibited products
	4.6.5 Palmeras de la Costa S.A.
	It is evidenced that the personnel that manipulates agrochemicals counts the
	required training, in the case of Rodolman Rondon worker there is evidence
	of certification dated October 19, 2016, Ricardo Ospina and Carlos Arias with
	date of September 15, 2016.
	INVERSIONES RC Y H S.A.S.
	There is evidence of training in the handling of agrochemicals lasting 60 hours
	by workers Cesar Cantilo and Armando Martínez on December 14, 2016.
	4.6.6. (NC Major) Storage according to Good Agricultural Practices.
	Palmeras de la Costa S.A: Reuse of empty containers of agrochemicals for
	the storage and transport of the mixture of herbicides, used in the work of
	chemical plateo (control of weeds).



		Investments RCIH S.A.S: There is evidence of reuse of empty agrochemical containers for the storage
		of fuels (Fuel Storage).
		4.6.7. Agrochemicals are applied by trained personnel using personal protective equipment and localized application equipment such as knapsack sprayers.
		4.6.8. N/A. There is no evidence of aerial applications.
		4.6.9.Palmeras de la Costa S.A. It is evidenced that the personnel that manipulates agrochemicals counts the required training, in the case of Rodolman Rondon worker there is evidence of certification dated October 19, 2016, Ricardo Ospina and Carlos Arias with date of September 15, 2016.
		INVERSIONES RC Y H S.A.S . There is evidence of training in the handling of agrochemicals lasting 60 hours by workers Cesar Cantilo and Armando Martínez on December 14, 2016.
		4.6.10. Palmeras de la Costa S.A: Reuse of empty containers of agrochemicals for the storage and transport of the mixture of herbicides, used in the work of chemical plateo (weed control).
		Investments RCIH S.A.S: There is evidence of reuse of empty agrochemical containers for the storage of fuels (Fuel Storage).
		4.6.11 Palmeras de la Costa S.A . The respective medical evaluations of cholinesterase are shown to the
		workers who handle agrochemicals. Rodolman Rondon with date of April 18, 2017. Libardo Ospina with date of August 05, 2017 and Carlos Arias with date of August 16, 2017.
		INVERSIONES RC Y H S.A.S. The respective medical evaluations of cholinesterase are shown to the
		workers who handle agrochemicals. Cesar Cantillo and Armando Martínez made on August 05, 2017.
		4.6.12. There was no evidence of minors, pregnant or lactating women, manipulating and / or applying pesticide products.
ASA2	4.7	4.7.1 Major NC
10/12		The companies Palmeras de la Costa S.A., and Inversiones RCIH S.A.S., have a health and safety policy at work; However, these policies do not
		meet the minimum requirements defined in Decree 1072 of 2015
		(appropriate to the nature and dangers of the organization, as well as the
		annual review thereof), which gives the parameters that companies in the
		documentation of his health and safety policy at work. Additionally, the
		company Palmeras de la Costa S.A., has a Management System for Health
		and Safety at Work; However, it is not evident that the performance of
		occupational medical examinations is being implemented and monitored, since it was evidenced that the workers Nicolas Maestre, Luis Cantillo and
		Luis Garcia who perform activities in the benefit plant have been subjected
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	to the examinations of corresponding audiometry.
	Palmeras de la Costa S.A . There is an occupational health and safety policy (SG-SST), however, it is not specific to the nature of the company or to the hazards of the organization. The policy was prepared on 05-07-2016; however, no annual review is evidenced as established in Decree 1072 of 2015.
	The company has a Workplace Health and Safety Management System with code PDC-SST-MA-00 version 01 dated 05-07-2016.
	The company carried out an initial evaluation of the SG-SST, based on the minimum standards of Resolution 1111 of 2017. An annual work plan with code PDC-SSt-MT-01 version 01 dated 05-07-2016 is evidenced.
	Training of the following workers is shown in the OSH policy Eloy Castro with date of August 4, 2017. Nicolas Maestre, Luis Garcia, Luis Carrillo, Manuel Gomez and Carlos Arias with date of September 15, 2016. Rodolman Rondon and Libardo Ospina with date of September 14, 2016. As well as the Manuel Mercado Worker with date of August 02, 2017.
	INVERSIONES RC Y H S.A.S. The company has a health and safety at work policy dated 12-08-2016.
	No annual review is evidenced as established in decree 1072 of 2015 in items 2.2.4.6.6. likewise, it is not appropriate to the nature of the organization's hazards.
	Jhon Anaya: 05-08-2017 Ángel Peña: 12-22-2016 Ricardo Fernández: 08-24-2016 Cesar Cantillo: 11-21-2016 Armando Martínez: 04-22-2017
	There is an Occupational Health and Safety Management System developed in August 2016.
	4.7.2. Palmeras de la Costa S.A. There is an identification matrix for hazards and risks. It is evident that the risks related to both the field work and the benefit plant are contemplated. Travailed is made with training in prevention and situation management with snakes workers José Gregorio Armenta on 03-05-2017 and worker Cesar Fonseca dated 04-05-2017
	INVERSIONES RC Y H S.A.S. There is a hazard identification matrix, the risks of the harvest personnel are requested in terms of falling objects and particulate material, in addition the risks of the person who handles the motorbike are reviewed, within their controls the training in electrical risk, it is evident that Mr. Munive Trillo José was trained in electrical risk on 05-18-2017.
	4.7.3. NC Major Palmeras de la Costa S.A.
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	It is evident that Mr. Manuel Mercado who performs the work of tractor driver does not have the appropriate hearing protection elements for the work, uses foam type ear protector when according to the matrix of Personal Protection Elements requires a cup type.
	Training in safe work of the following workers is evidenced:
	Eloy Castro with date of August 4, 2017. Nicolas Maestre with date of September 15, 2016. Luis Garcia and Luis Carrillo with date of July 12, 2017. Manuel Gamez and Carlos Arias with date of September 15, 2016. Rodolman Rondon and Libardo Ospina with date of September 14, 2016. Manuel Mercado with date of August 02, 2017. Cesar Enrique Fonseca with date of February 22, 2017. Jose Gregorio Armenta with date of September 16, 2016.
	INVERSIONES RC Y H S.A.S. Jhon Anaya: 07-07-2017 Ángel Peña: 07-07-2017 Ricardo Fernández: 07-07-2017 Cesar Cantillo: 07-07-2017 Armando Martínez: 07-07-2017 Domis Torres: 07-07-2017 Jose Munive: 07-07-2017
	Evidence is provided of protection elements for workers, as well as the provision.
	Jhon Anaya: August 23, 2017 Ángel Peña: August 23, 2017 Ricardo Fernández: August 23, 2017 Cesar Cantillo: 08-23-2017 Domis Torres: 08-23-2017 Jose Munive: 08-24-2017.
	4.7.4.
	Palmeras de la Costa S.A.
	Evidence of incorporation of the COPASST PDC-SST-FO-29 of May 31, 2017 is evidenced:
	Representatives by Management: Antonio Gonzales Gustavo Barrios Substitutes Bernardo Borrero Jaime Rondón
	Representatives of workers: Principal Cesar Orellano Alfaro Jesus Mario Ariza



	Oscar Peñalosa Pedro Gonzalo
	Evidence of Scrutiny PDC-SST-FO-29 of the votes of May 31, 216 is evidenced. Format COPASST 2017 vote count and vote records. Record of closing of the voting for the election of the candidates to COPASST May 31, 2017 - May 31, 2019
	INVERSIONES RC Y H S.A.S.
	Evidence of election of the COPASST of June 1, 2016, election of candidates on behalf of the workers for the conformation of the COPASST with validity 2016-2018.
	Voting records of the workers and record of signature of the votes made on July 8, 2016 are evidenced.
	The closing act of the voting of 06/10/2016 is evidenced with the vote counting for a total of 37.
	COPASST meeting minutes are evidenced: July 28, 2017; June 30, 2017 and June 28, 2017.
	Activities are performed such as: maintenance of the bathroom, delivery of equipment; adequacy of showers.
	4.7.5. Palmeras de la Costa S.A . The company has an emergency and contingency plan prepared in October 2016. Meeting points, signage, first aid kits and fire extinguishers are shown in good condition.
	There is evidence of the formation of emergency brigades dated August 12, 2017. An organizational chart of the same is evident; As well as the members duly trained in the subject, during the interviews with the personnel, it was evidenced that the emergency plan is applicable and of knowledge of the workers.
	INVERSIONES RC Y H S.A.S. 2016 Emergency Master Plan is evidenced; as well as the certificate of formation of emergency brigades on June 6, 2017. Evidence of emergency committee organization is evidenced:
	1 Director of brigades 1 Communication Director 3 coordinators (first aid, fire control, evacuation and rescue) 3 brigades (2 first aid, 2 fire and 3 evacuation and rescue).
	Inspections: Fire extinguishers: July 2017 in total there are 5 fire extinguishers in good condition and with a valid expiration date. There is a first aid kit in the administrative area, equipped and with its elements with valid expiration date.
	Inspection: first aid kits type A First aid kit of August 01, 2017. Registration of POSITIVE report and investigation of: Yair Artur Torres Andrade of 04/08/2017 attacked by Avispas is evidence recommendation risk training.

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		Jhon Amaya Severiche 07/24/2017 Fall of cluster of fruits and scratch on the arm shows training in lifting loads on July 10, 2017, weekly record of active breaks in July. Luis Fernando Marimon Buelvas strong pain in the back preventing him from continuing his work, worker is disabled pending training in postural hygiene and osteomuscular risk. The procedure for the notification, report and investigation of accidents and work incidents of 08/12/2016 is evidenced. 4.7.6. Palmeras de la Costa S.A. It is evident that all workers are affiliated with Sura ARL.
		Inversiones RC Y H S.A.S. It is evident that all workers are affiliated with Positive.
		4.7.7 Palmeras de la Costa S.A. The indicator of incapacitating injury index (ILI) is evident.
		Inversiones RC Y H S.A.S. Labor Accident Indicators 2017 is shown, from January to August 2017.
		Indicators are Index of Frequency, Index of Severity and Index of incapacitating injuries (ILI).
ASA2	4.8	 4.8.1. Palmeras de la Costa S.A. Training plan 2017 is evidenced, in which the programming and fulfillment of the same are specified. Labor competences by SENA (irrigation, health, harvesting) Communications plan PQRS Human rights policy Code of ethics RSPO basics Classification of solid waste Environmental management Wildlife - Flora Chain of Custody System RAP Standard How to act when a snake bites Use of personal protection elements Work coexistence committee SGSST - Decree 1072 Safe work course in heights Emergency brigades First aid Evacuation and rescue Hazard identification Strategic road safety plan Responsible use and management of agrochemicals Rational handling of pesticides

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		Integrated Management of pests and diseases Biologic control
		4.8.2
		4.8.2.
		Palmeras de la Costa S.A.
		There is a BUFALO software information system, in which the traceability of
		the training is carried out by each employee.
		Inversiones RC Y H S.A.S.
		There is an individual training matrix in which the training that each of the
Duto stale E. East		company's employees has carried out is evident.
-	ronmental Res	ponsibility and Conservation of Natural Resources and Biodiversity
Criterion by		There is evidence document: Identification Procedure of all aspects and
Audit		results of the evaluation of the environmental impacts associated with these.
		The Gayle Woodside and the Aurricho Patrick methodologies were used for
		impacts assessments.
		Also, evidence of the Environmental Management Manual dated 13/01/2014
		– Version 01, where the necessary guidelines to comply with the
		commitments defined in the environmental policy are established.
		Prevention, mitigation, correction, compensation measures.
		During the audit, it is evident that there is no presence of protected areas
		around the grounds. ere maps of characterization describes and confirm this
		situation. Areas that could be implemented as biological corridors between
		fragmented forest patches
	Summary	Documented characterization of all waste products and sources of pollution
		are in the Integral Management Plan of Solid Waste. Date: 17/12/2013. This
		document is part of the environmental management process.
		Records of waste generation by type are evidenced.
		For hazardous waste, specific and detailed records are kept.
		It is evident in the Program of rational energy use, records of fossil fuel use
		per month.
		The company does not use fire for waste disposal nor for soil preparation for
		replanting.
		The organization has a program to prepare for emergencies and disasters;
		However, the company has shown a NC major during the audit. This NC has
		been completely closed . and one NC minor
ASA2	5.1	5.1.1. The organization has a Matrix of aspects and environmental impact
		(Environmental Management) Version 02 of 11/27/13.
		B. Additionally, the Wooside GAILE AND AURICHO PATRICK methodology is
		applied. Described in the book ISO 14000 environmental management system
		audits.
		There are implemented measures for mitigation, remediation and
		compensation.
		There is a procedure to identify aspects and assess environmental impact See
		01.
		As a result of the evaluation, we have the following programs:
		Rational use of Energy
		Savings and efficient use of water
		Inversiones RCYH S.A.S presents Matrix of aspects and impacts Environmental
		V01 (06/09/16)
		-Plan of mabejo Ambiental Inversiones RCYH S.A.S dated (03/05/16) contains
		Introduction. Objective, Legal Framework, Cultivation activities, Good
		agricultural practices, Environmental evaluation.
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		5.1.2. Environmental management plan is evidenced
		-It identifies Ing Gustavo Padilla Zequeira charge Jfe HSEQ
		-It is evident mitigation measures such as recovery, reduction, categorization
		of significant or not significant for the impacts generated by the activities
		- Evidence of management plan measures such as reduction in water
		consumption, energy, fuels.
		 Evidence of environmental impact indicators (DIA) is evidenced Electric generation control register PDC-ME-FO-05
		- 2017 Work Plan is evidenced by initiating activities to be developed in terms
		of monitoring and extension, such as:
		- Inspections to the irrigation system.
		- Training for personnel in environments and rational energy and guide.
		- Indicated by compliance with resolution 1249 of August 12, 2013 issued by Corpo Cesar.
		RCYH investments:
		Plan of mabejo Environmental Investments RCYH S.A.S dated (03/05/16)
		contains Introduction. Objective, Legal Framework, Cultivation activities, Good agricultural practices, Environmental evaluation
		Good agricultural practices, Environmental evaluation
		- Saira Ulloa Viloria is responsible
		5.1.3. (Min) The monitoring in the program of saving and efficient use of
		water is included in item 5.2 measurement and mythography of water
		consumption.
		Activities carried out by Laboratorio LABOMAR Ltda (Laboratorio Ortiz
		Martinez).
		Environmental Work Plan 2017 is contains Activities, dates of completion,
		responsible.
		It is verified annually by the head Ing Gustavo Padilla HS Chief
		Investments RC Y H S.A.S
		-Realizes water consumption monitoring for irrigation of 2016 and 2017.
		-Realizes indicators of consumption of Electric Power Vs Clusters of fresh fruit
		harvested year 2017
		The annual review is carried out by the Responsible Saira Ulloa,
		environmental coordinator.
		The measures implemented demonstrate control of impacts such as waste
ASA2	5.2	characterization, monitoring, changes in control and mitigation activities. 5.2.1. It is verified Complete evaluation of high conservation values (AVC) in
ASAZ	5.2	palm trees of the coast S.A June 2015 V 01
		Contains Scope, objective, Evaluation team, General characteristics of the
		area, Results of the assessment, AV 1 Species diversity, (1.1 Protected areas,
		1.2 Threatened species, 1.3 and 1.4 Endemic, migratory and temporary uses),
		AV2 Ecosystems and mosaics of scale of landscapes, HCV 3 Ecosisitems, habitats and rare refuges, HCV Ecosystem services, HCV Community needs
		and Cultural Values.
		The presence of AV 1.2 and potentials 1.3 and 1.4 is established. It is
		presented in the study List of species of birds reported 8 species present in



the UINC among these Chauna Chavarria as (NT), Crax Alberti (Colombian Pavon), Monticola troglodyte (CR), Threatened present in rivers of Ariguani rivers, mammal species such as Leopard pardilis, Cerdocyon Thous (LC), Zaino (Pecari Tajuto); Boa costrictor (NE); The presence of HCV 4 of Ecosystem Services, associated with the water source of the Aríguaní River, was also identified.
The study was directed by Luis Francisco Madriñan, Ecologist, PhD in watershed and fishery management, AVC Consultant and his work team Carolina Torrado Ing environmental and Patricia Apreza Social communicator.
For the realization of the study, it was counted and linked with the participation with the communities (neighboring farms, workers, populations) to identify resources, sites or needs of the community through mechanisms such as interview, surveys, with these interested parties
List of available evaluations Included in the study are maps of the area such as LANDSAT 1,100,000, map and image of the study area of the plantation Palmeras de la costa.
5.2.2. AVC study where avc species are identified in the study The implementation of management measures has focused on:
Environmental education and training through training for workers, Signage of the areas with vegetal coverage in the farms of Palma, the main and secondary roads where wildlife sightings are considered with illustrations with the aim of alerting workers and avoiding risks of run-over of species
the elaboration of basic cartography of the location of the AVC. The hunting and capture of species for commercial or domestic purposes to personnel and contractors is prohibited.
Program for monitoring wildlife species with HCV
In addition, the legal procedure was evidenced before the CORPOCESAR regional authority, for the collection of Fauna & Flora specimens, as part of the monitoring of the AAVC and the RAP species. (Rare, Endangered or Endangered).
5.2.3. Training record is evidenced in the Bse Plantación personal induction program document (PDC-FE-FO-04) Ver08 To the operators Carmen Carrasquilla, Jose Meza among others during the months of February, August, March 2017.
Inversiones RC Y H S.A.S evidence of training for personnel Dario Acosta, Abel Acosta, Ovier Acuña, Omar Barrios, Olmedo Barrios, Carlos Castañeda, among others.
Topic: Identification of rare species, awareness of species care and HCV on the dates of 03-July-2017/04-Sept-2016.
5.2.4 The organization presents Monitoring of the state of the AVC 1.2 through a field report carried out by Raiza Castañeda and Paulin Polanco from October 18 to 21, 2016 carried out in Quebra Mayor, Casa Tejada within the company Palmares de la Costa. Objective monitoring and continue process of



		identification of flora and fauna present. The above with the installation of diversion traps, fog nets, trap cameras is indicated listing the presence of reptiles sighted, photographic annex of species found and recommendations for their preservation.
		5.2.5. The legal, customary or user rights: No conflicts regarding this subject were evidenced.
		No evidence of processes or dispute agreements regarding any existing conflict.
ASA2	5.3	 5.3.1. (M) A document called Solid Waste Management Plan (Version 01) of 12/17/2013 Indicates, definitions, environmental diagnosis, solid waste management plan, monitoring of the management plan, contingency plan, waste separation, characterization, Storage, generation control, training and final disposal. It is evidenced implemented Waste collection procedure Version 01 of 12/17/2013 indicates there a facilitation and final disposal.
		12/17/2013 indicates type of collection and frequency, collection of industrial area, muleteers collection and others generated by the areas of the company Palmeras de la Costa.
		Investments RCYH S.A.S Matrix of Environmental Aspects and Impacts - Environmental management plan
		 -It is verified record of delivery control of respel (V01) of 08-16-2017 amount 25 Kg -Verified record of control of solid solid waste (V01) of 08-16-2017 Responsible Saura Ulloa.
		5.3.2. NC major The management of the waste is done by collecting and storing in the Respel warehouse and ordinary winery Delivery of ordinary waste to ESP Document of October 13, 2016 Canntidad 1.090 Kg and Cargo Manifest of Residents No. 30079 per 1009 Kg The contractor company with approval of management by Government entity according to resolution 1408 of Nov 2013 in effect for 10 years.
		Palmeras de la Costa S.A: Reuse of empty containers of agrochemicals for the storage and transport of the mixture of herbicides, used in the work of chemical plateo (control of weeds).
		Inversiones RCIH S.A.S: There is evidence of reuse of empty agrochemical containers for the storage of fuels (Fuel Storage).
		5.3.3. The final disposition of the waste is verified:
		Respel waste: managed through the company Tecniamsa (Environmental Technology of Colombia) with approval according to Resolution No. 469 of August 26, 2009 by the Regional Corporation of Atlantico (CRA). Certificate of reception 08/18/17 in the name of Palmeras de la Costa Degraded quantity 80 kg of pesticide residues, 100 kg of agrochemical containers, 2900 kg of tow, manilas contaminated with oils (hazardous liquid wastes (oils). Electronic (WEEE) reagents of the laboratory, oil filters, with the company
		Tecniamsa, which has its legal permission (Resolution 0946 of 2010. CRA). Ordinary solid waste is managed with Bioger Colombia S.A.S (Bosconia sanitary landfill) is verified delivery in register Receiving ordinary solid waste V01 of the 05/18/17, 07/14/17 by 940 kg and 750 Kg.

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		Bio degradable waste and rachis is sent to the compost area for treatment and subsequent application in the field, the quantities generated being: January: 1245.8 Ton March: 10944.2 Ton April: 11422.65 Ton May: 1634.26 Ton June: 1170.03 Ton June: 1170.03 Ton July: 1258.92 Ton Inversiones RCYH performs waste management through a delivery agreement to its client Palmeras de la Costa evidencing delivery documents as support: Registration of entry of hazardous waste. From 08/16/2017 as follows: -Residuos of application of agrochemicals 22 Und, Packaging of agrochemicals 7 Und, paints containers and aero soles 5 und, Bulbs 1 Und.
		Registration of 07/11/17 waste of application of agrochemicals is delivered 77 Kg, Packaging of agrochemicals 21 Kg.
ASA2	5.4	 5.4.1. Evidence for the rational use of energy is shown See 01 (03/13/14) and there is data on the monitoring of energy consumption per ton of bunches, these being: July 16.15Kw / Tn RFF, June 3.4 Kw / Tn RFF, May 3.3Kw / Tn RFF. April 42.3 Kw / Tn RFF March 5.45 Kw / Tn RFF As part of the energy efficiency plan, the Extractor Plant co-generates energy with turbines that convert hot steam into electrical energy. The data of the percentage of co-generated energy are: July 254,420 kw (82.65%) June 365123 kw (80.18%), May 336038kw (80.1%), April 380385 Kw (80.18%). Optimization of fossil fuel use: according to the program and indicators, these being: January: 0.08 Gal / Tn RFF March: 0.038 Gal / Ton RFF March: 0.03 Gal / Ton RFF May: 0.05 Gal / Ton RFF June: 0.09 Gal / Ton RFF May: 0.05 Gal / Ton RFF RCYH investments It is verified record of indicate environmental consumption of fossil fuels.
		ACPM + Gasoline:



January: 0.514 Gal / ton February: 0.483 Gal / ton March: 0.441 Gal / ton April: 0.611 Gal / ton June: 1.87 Gal / ton July: 0.933 Gal / ton Electric power: Year 2016 average consumption January: 0.050 Kw / Tn Consumption at: 2017 January: 0.050 Kw / Tn February: 0.055 kw / tn March: 0.035 kw / Tn April: 0.020 Kw / h May: 0.010 Kw / tn June: 5.382 Kw / tn July: 9,127 kw / Tn Average Water by TFR 2016 RFF: 119.7 m3 / tn Consumption 2017 January: 118.8 m3 / tn February: 15.2.07 m3 / Tn March: 15.2 m3 / tn April: 6.5.1 m3 / tn May: 8.24 m3 / tn June: 44.67 m3 / tn May: 8.24 m3 / tn June: 44.67 m3 / tn July 198.37m3 / tn Areduction target of 2% is established with respect to the previous year. ASA2 5.5 5.5.1. It is indicated in the Manual new plantations and culture establishing a sowing or renewal. 5.5.2. It does not apply because fire is not used in any activity of the company. concentrations in the em			
March: 0.441 Gal / ton April: 0.611 Gal / ton May: 1,354 Gal / ton June: 1.87 Gal / ton July: 0.983 Gal / ton Electric power: Year 2016 average consumption January: December: 0.271 Kw / Tn Consumption at: 2017 January: 0.050 Kw / Tn February: 0.055 Kw / tn March: 0.035 kw / Tn April: 0.020 Kw / tn March: 0.035 kw / Tn April: 0.020 Kw / tn July: 8,127 kw / Tn Average Water by TFR 2016 RFF: 119.7 m3 / tn Consumption 2017 January: 118.8 m3 / tn February: 15.207 m3 / Tn March: 115.2 m3 / tn My: 8.24 m3 / tn July: 08.37m3 / tn Areduction target of 2% is established with respect to the previous year. ASA2 5.5 5.5.1. It is indicated in the Manual new plantations and culture establishment see 03 dated 05/04/2016 item 5 General conditions the prohibition of the use of fire or burning, for the preparation of the soil at the time of establishing a sowing or renewal. ASA2 5.6 5.6.1. Isocinetic monitoring evidence for the determination of MP and NOX concentrations in the emissions generated by Fixed Source (MaCkenzie Caldera) in the plant of the company Palmares d			
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July: 0.983 Gal / ton Electric power: Year 2016 average consumption January December: 0.271 Kw / Tn Consumption at: 2017 January 0.050 Kw / Tn February: 0.055 Kw / tn March: 0.035 kw / Tn April: 0.202 Kw / h March: 0.035 kw / Tn July: 8,127 kw / Tn April: 0.202 Kw / h March: 0.020 Kw / h March: 0.020 Kw / tn July: 8,127 kw / Tn Average Water by TFR 2016 RFF: 119.7 m3 / tn Consumption 2017 January: 118.8 m3 / tn February: 152.07 m3 / Tn March: 115.2 m3 / tn April: 65.51 m3 / tn May: 8.24 m3 / tn July 108.37m3 / tn Ar reduction target of 2% is established with respect to the previous year. S.5 5.51. It is indicated in the Manual new plantations and culture establishment See 03 dated 05/04/2016 item 5 General conditions the prohibition of the use of fire or burning, for the preparation of the soil at the time of establishing a sowing or renewal. S.5.2. It does not apply because fire is not used in any activity of the company. ASA2 5.6 5.61. Isocinetic monitoring evidence for the determination of MP and NOX concentrations in the emissions g			
ASA2 5.5 5.5.1. It is indicated in the Manual new plantations and culture establishing a sowing or renewal. ASA2 5.6 5.6.1. Isocinetic monitoring evidence for the determination of MP and NOX concentrations in the plant of the company Planares de la Costa Performed by Being Environment (Environment Engineering Service) March 2017			June: 1.87 Gal / ton
ASA2 5.5 5.5.1. It is indicated in the Manual new plantations and culture establishing a sowing or nenewal. ASA2 5.6 5.6 5.6			July: 0.983 Gal / ton
ASA2 5.5 5.5 15.5.2.1 t does not apply because fire is not used in any activity of the company. ASA2 5.6 5.6 5.6 5.6			Electric power:
ASA2 5.5 5.51. It is indicated in the Manual new plantations and culture establishment See 03 dated 05/04/2016 item 5 General conditions the prohibition of MP and NOX concentrations in the emissions generated by Fixed Source (MaCkenzie Caldera) in the plant of the company Palmares de la Costa Performed by Being Environment (Environmental Engineering Service) March 2017 Accredited according to Resolution 155 of August 2017			Year 2016 average consumption
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February: 0.055 kw / tn March: 0.035 kw / Tn April: 0.020 kw / h May: 0.010 kw / tn June: 5,382 kw / tn June: 5,382 kw / tn July: 8,127 kw / TnAverage Water by TFR 2016 RFF: 119.7 m3 / tnConsumption 2017 January: 118.8 m3 / tn February: 152.07 m3 / Tn March: 115.2 m3 / tn April: 65.51 m3 / tn May: 8.24 m3 / tn June: 44.67m3 / tn July 108.37m3 / tnASA25.5S.51. It is indicated in the Manual new plantations and culture establishment See 03 dated 05/04/2016 item 5 General conditions the prohibition of the use of fire or burning, for the preparation of the soil at the time of establishing a sowing or renewal.ASA25.6S.5.1. It lose not apply because fire is not used in any activity of the company.ASA25.6S.6.1. Isocinetic monitoring evidence for the determination of MP and NOx concentrations in the emissions generated by Fixed Source (MaCkenzie Caldera) in the plant of the company Palmares de la Costa Performed by Being Environment (Environmental Engineering Service) March 2017 Accredited according to Resolution 1556 of August 2015 by IDEAM.			Consumption at: 2017
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Being Environment (Environmental Engineering Service) March 2017 Accredited according to Resolution 1556 of August 2015 by IDEAM.			
Accredited according to Resolution 1556 of August 2015 by IDEAM.			
Results tound:			Results found:
Emissions of MP 87.55 mg / m3			
NOx emissions: <100.65ug			-
Last value within the limit of the parameter established by resolution 909 of			_
2008.			Last value within the limit of the parameter established by resolution 909 of
Emission of particulate material exceeds reference limits, taking the following			
actions:			2008.

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		 Evidence is released on 03/31/15 With received 2288 from the Regional Autonomous Corporation of Cesar where the contingency plan for control of atmospheric emissions submitted by Palmeras de la costa is approved, which contains: Minutes of commitment by management: Perform the necessary management to establish the most efficient technology guaranteeing 50 ppm emissions Be committed to start implementation of actions from the year 2017. It is established as the implementation time of the emission control system finished in 2021. Which is called a strategy for the assurance of the quality of the emissions made by the boiler, executed as an action to correct the deviation reported in the result for the parametron of PM. Complying with the legislation (Resolution 909 of 2008 standards for emissions of pollutants into the atmosphere). 5.6.2. The organization has a Program for the Rational Use of Energy See 2 of (12/10/16), indicated in Item 6.7 Measures to reduce emissions by greenhouse gases (GHG). B. Maintenance records C. Evidence control record for contractor vehicles (Transportation Policies) with respect to legal compliance for gas emissions (Mechanical technical record of vehicles). Ejm Vehicle Plate UZA 808 Due date March 30, 2018. Documents of the emission status of the domestic vehicles with respect to their mechanical engineering reviews were verified in their folders finding compliance. It is formatted for the physical verification of the contractor vehicles: FO-303- 1503- 2014- GPS R00 evidencing compliance request with mechanical technical requirement prior to the work authorization in the company Indupalma.
		5.6.3 NC minor . There is no evidence of the monitoring of greenhouse gas
Duinciale C. Deen	anaihla Canaida	emissions using the PALMGHG Calculator.
Millers	onsible Conside	ration of Employees and of Individuals and Communities by Growers and
Criterion by Audit		The company have a documented assessment of the social impact study Activities are conducted with the community. Is evidence that the company pays its workers in accordance with the legal minimum wage in Colombia and all its laws.
	Summary	Palmeras de la Costa has a Working Rules approved by the Ministry and published on billboards located in his office, POM and storage of agrochemicals. No child labor is hired, no discrimination of any kind occurs. However in this chapter it was an NC minor found in this audit.
ASA2	6.1	 6.1.1. Palmeras de la Costa S.A. The organization has a Social Impact Study dated June 15, 2015 "Social Impact Study in Palmeras de la Costa S.A. and its area of influence "by Patricia Apreza, Rafael Ernesto Pacheco Cabana and Sergio Arboleda University. The collection of information was done through: Organizational sensitization seminars, participatory workshops, Venn diagram, pro and contra analysis,
	ORT.F01 (4.0) JAN 2	impact analysis and face-to-face surveys. Page 41 of 100 Page 41 of 100

Control Union (Malaysia) Sdn. Bhd.



Additionally, the company has a perception study regarding the social and environmental performance (impacts) of Palmeras de la Costa S.A.
The workshops were held on September 19 and 20, 2016 in the municipalities of Algarrobo and Copey, using a methodology focused on the development of focus groups with the participation of staff representing the sectors of the areas of influence and all those linked to the interest groups of Palmeras de la Costa SA
METHODOLOGY: - Questions - Brainstorming - Social cartography
Inversiones HCyH S.A.S. The organization carried out a social impact study and the participation of the meetings was evidenced.
6.1.2 It is evidenced through photos, invitations dated April 23, 2017 to meeting and attendance sheets dated September 19 and 20, 2016, where the participation of the different interested parties is observed.
Inversiones HCyH S.A.S. Inversiones RCIH S.A.S., has a Social Impact Study; However, this study was not carried out considering all the affected parties, such as the workers.
6.1.3. (A schedule of activities is evidenced, the social negative impact is monitored by the transit of vehicles of the company to the community of Algarrobo and Copey, a related action plan is shown in the machinery and equipment control format, in which the tasks are specified maintenance of the Copey and Algarrobo roads, there is an annual budget for the maintenance of the same.
According to the results of the EIS, training is provided to drivers related to road safety dated October 06, 2016, since the community shows dissatisfaction with the vehicles that transit through their communities.
According to the results of the EIS, gender dialogue spaces were created to get closer to the community, and the complaints, complaints and suggestions procedure was reinforced on August 16, 2017, as established in the annual work plan.
6.1.4.Palmeras de la Costa S.A.The EIS was carried out in 2015 and is in action plans for the revision and update of it.
Inversiones HCyH S.A.S. The EIS was carried out in 2016; therefore does not apply revision to date.

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		6.1.5. NC Min In the perception study conducted by Palmeras de la Costa S.A. the APACOC strategic alliance is mentioned (with a sample of only two
		surveys of 130 palm growers); Additionally, there is no evidence that the organization has paid special attention to the impacts generated to said interested party, since there are no action plans to promote the positive
		impacts and mitigate the negative impacts generated to said interested party.
ASA2	6.2	6.2.1.
		Palmeras de la Costa S.A.
		It has the communications protocol with code PDC-PE-PT-03 version 01 dated
		06-21-2016. Where the different means of communication of the
		organization are established.
		It is evident in the different billboards, we observed sustainability report
		2015, delivered to the different interested parties.
		Inversiones HCyH S.A.S.
		The organization has a complaints and grievance procedure, where the
		procedure for requests is specified: "Respectful request for information or
		action related to the provision of the service
		6.2.2.
		Palmeras de la Costa S.A.
		There is a communications protocol with code PDC-PE-PT-03 version 01 dated
		06-21-2016. In the items 4 general conditions: "Who is responsible for internal or external communication of the company is the Director of Human
		Resources and Administration"
		Inversiones HCyH S.A.S.
		The organization has a communications protocol in which the administrator
		of the plantation is designated as an administrative officer.
		6.2.3.
		Palmeras de la Costa S.A.
		There is a list of interested parties: Community - government agencies -
		clients - small producers - suppliers and contractors, training has been carried
		out for interested parties about Example: evidence of invitation letters dated
		August 14, 2017 of Ms. Gloria Esquea president JAC Barrio Altos de la Paz and Mr. Osman Zuleta president JAC Barrio Estación del Ferrocarril of the
		community of Algarrobo to participate in the spaces for dialogue and
		approach that was to be held on Wednesday, August 16, 2017, evidence
		received , as well as assistance to it.
		Additionally, a talk on human rights was made on 05-10-2017 to the different
		interested parties.
		Inversiones HCyH S.A.S.
		There is an identification and evaluation record of the interested parties.
		The request for information has not been submitted at the request of the
4642	6.2	interested parties.
ASA2	6.3	6.3.1.

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		Palmeras de la Costa S.A. The organization has a complaints and claims procedure code PDC-PE-PR-01 version 02 dated 13-10-2016.
		The procedure specifies the freedom to "place your personal data; guaranteeing anonymity in all matters".
		Inversiones HCyH S.A.S . The company has a complaints and claims procedure in which the issue of
		anonymity is evidenced; additionally in the format of requests, complaints, claims and suggestions is evident NOTE: "please fill in the information requested in this format, remember that if you can also request
		ANONYMOUS, if not do not provide your personal information."
		6.3.2.
		Palmeras de la Costa S.A. It has a format for petitions, complaints, claims and suggestions code: PDC- PE-FO-00 version 02 dated 01-10-2017, where the issue of anonymity is again specified.
		Additionally, there is a follow-up format for petitions, complaints, claims and code suggestions: PDC-PE-FO-27 version 01 dated 06-21-2016.
		Traceability is carried out with the request of the Trade Union, which states "Economic support commemoration of the first day of May" through the employer's work certificate dated on 04-19-2017; and there is evidence of delivery letter dated April 27, 2017.
		There is evidence of union petition dated 19-04-2017 related to. "The banking correspondents are not coping with the withdrawals of monies from the payroll"; Through the labor union act, a response was given, which consisted in that they had to send a letter of withdrawal from the bank to coordinate by check.
		Inversiones HCyH S.A.S. Through the different committees of the company (work coexistence
		committee, joint committee on occupational safety and health) the Petitions,
		complaints, claims and suggestions that come through these means are
	<u> </u>	followed up.
ASA2	6.4	6.4.1 Palmeras de la Costa S.A: Protocol identification of customary rights and conflict resolution (Code: PDC-PE-PT-01, Version: 01, Date: 06/21/2016). The
		protocol establishes the methodology for the identification of customary, legal and / or use rights, as well as means of compensation (if applicable). After the application of the procedure, the organization has not identified the existence of customary rights.
		Map of the right to use the inter-municipal road (El Copey - Algarrobo), which
		is used for communication and population displacement between these municipalities. Free transit on the road is evident in the field.
		Map made with the QGIS software (Geographic Information System - GIS).
		Investments RCIH S.A.S:

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		 Map of the right to use the road between the municipal seat of El Copey and the roads located to the south of the municipality, which is used for communication and the displacement of the population. Free transit on the road is evident in the field. Map made with the QGIS software (Geographic Information System - GIS). 6.4.2. Palmeras de la Costa S.A. e Inversiones RCIH S.A.S: After the application of the procedure, the organization has not identified the existence of customary rights, therefore, there have been no cases that require compensation. 6.4.3. Palmeras de la Costa S.A. e Inversiones RCIH S.A.S: After the application of the procedure, the organization has not identified the existence of customary rights, therefore, there have been no cases that require compensation.
ASA2 6.5	 6.5.1. Palmeras de la Costa S.A. The respective payments of the audited workers are evidenced: Eloy Castro Nicolas Maestre Luis Garcia Luis Carrillo Manuel Gamez Rodolman Rondon Libardo Ospina Carlos Arias Manuel Mercado Cesar Enrique Fonseca José Gregorio Armenia Inversiones HCyH S.A.S. The respective payments of the audited workers are evidenced: Jhon Anaya Ángel Peña Ricardo Fernández Cesar Cantillo Armando Martínez Domis Torres 	
		6.5.2.Palmeras de la Costa S.AThrough labor contracts and the Internal Labor Regulation, the respective labor laws are evidenced, as well as the detail of the payments and the conditions of employment. It is evident that the audited personnel have their respective labor contracts.Eloy Castro Nicolas Maestre Luis Garcia Luis Carrillo Manuel Gamez Rodolman Rondon Libardo Ospina Carlos Arias



		Manuel Mercado
		Cesar Enrique Fonseca
		José Gregorio Armenia
		Inversiones HCyH S.A.S.
		Through labor contracts and the Internal Labor Regulation, the respective labor laws are evidenced, as well as the detail of the payments and the conditions of employment. It is confirmed that the audited personnel have their respective labor contracts. For example, Jhon Anaya and and Angel Peña
		6.5.3.
		Palmeras de la Costa S.A.
		In tour of the different houses of the plantation, it is evident that they have
		basic services, in addition in an interview with the workers, it is shown that
		the El Copey and Algarrobo communities have medical and educational
		services. The company has its own primary transfer vehicle.
		Inversiones HCyH S.A.S.
		The organization does not have housing for workers.
		6.5.4. It is evident that the organization makes demonstrable efforts to
		supervise and improve access to workers to adequate, sufficient and
		affordable food, through health and safety campaigns at work.
ASA2	6.6	6.6.1.
		Palmeras de la Costa S.A.
		It is evidenced in the Internal Labor Regulation (RIT) chapter XVII special
		prohibitions for the company and workers Art.75 Prohibitions for the
		company, which stipulates: "Limit or put pressure on workers in any way in relation to the exercise of the right to association.
		Inversiones HCyH S.A.S.
		The RIT is evidenced in Article 56 No. 4: Limit or put pressure on workers in
		any way in the exercise of their right of association "
		6.6.2.
		Palmeras de la Costa S.A.
		The company has a union, which meets bi-monthly.
		Inversiones HCyH S.A.S.
		The organization does not have a union, the corresponding meetings are held
		for the different committees of the organization (Joint Committee on
		Occupational Safety and Health and the Committee for Labor Coexistence.
ASA2	6.7	6.7.1.
		Palmeras de la Costa S.A.
		There is an internal work regulation in which Art 72 Chapter XV is stipulated.

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		In the Social Policy Code PDC-GS-PO-01 Version 01 of 03-18-2015 it is specified: "Under no circumstance PALMERAS DE LA COSTA S.A. will employ in conditions of forced labor, nor will it hire minors, nor will we accept that it happens in the processes or activities related by contractors or suppliers.
		Inversiones HCyH S.A.S. The Internal Work Regulation (RIT) Chapter 11 Art.53 mentions prohibited activities for pregnant women and minors.
		Additionally, there is a protocol on the treatment of child labor cases related to our operations.
		6.7.2. The company has a protocol on treatment of cases of child labor related to our operations Code: PDC-PE-PT-02 Version 01 dated 06-21-2016. It is evident published flow of how to act in such situation in the different billboards of both the company and its supply base.
		6.7.3. A PATG project was carried out in agreement with Fedepalma and the Ministry of Agriculture and Development, which consisted of the compilation of the environmental, social and technical part. Visits were made to APACOP and to all those palm producers who had less than 30 ha.
		Characterization was carried out, evidenced by a 16-year-old boy who does not attend class as an action was discussed with the Mayor's Office which is leading the literacy project. In addition, there are schools with curia and the ministry within the paths.
ASA2	6.8	 6.8.1. Palmeras de la Costa S.A. In the Social Policy Code PDC-GS-PO-01 Version 01 of 03-18-2015 it is specified: "In PALMERAS DE LA COSTA S.A. we promote gender equity, for this reason all the people of our company will enjoy the same opportunities " Inversiones HCyH S.A.S. In the social policy of the company, it is established: In INVERSIONES RC Y H S.A.S. we promote gender equity, for this reason all the people of our company will enjoy the same opportunities."
		6.8.2 Palmeras de la Costa S.A. In the Social Policy Code PDC-GS-PO-01 Version 01 of 03-18-2015 it is specified: "In none of its processes, administrative, productive, commercial and other inherent to its nature PALMERAS DE LA COSTA S.A. will not allow or provide acts or decisions that generate discrimination based on race, sexual orientation, physical limitation, religion, nationality, ethnicity or gender.
		Inversiones RCyH S.A.S. In the social policy states: "In none of its processes, administrative, productive, commercial and other inherent in its nature INVERSIONES RC Y H S.A.S. will not allow or provide acts or decisions that generate discrimination based on race, sexual orientation, physical limitation,

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		religion, nationality, ethnicity or gender.
		6.8.3.
		Palmeras de la Costa S.A.
		The company has a selection procedure with code: PDC-PE-PR-02 dated 21-
		06-2017 version 01 where it is specified that the selection must be according
		to the profile of functional and organizational competencies.
		Additionally, it is specified that the selection must be related to the results of
		the occupational exams.
		In the collective agreement of October 21, 2015 in article 14. Replacements,
		promotions and vacancies is established as the case of promotions is handled,
		which are based on the skills of the personnel to be selected.
		Inversiones RCyH S.A.S.
		-
ASA2	6.9	The company has a contracting procedure. 6.9.1.
AJAZ	0.9	Palmeras de la Costa S.A.
		In the Social Policy Code PDC-GS-PO-01 Version 01 of 03-18-2015 it is
		specified: "In PALMERAS DE LA COSTA S.A. we do not allow conduct of labor,
		sexual harassment or violence in the workplace. "
		There is a work coexistence committee that was established on 05-April 2016,
		voting is evidenced with date of February 15, 2016, evidence of publication of the representatives of the committee dated February 17, 2016.
		There is evidence of cohabitation training conducted on May 17, 2017 about
		the functions and responsibilities of the committee of coexistence to the
		members of said committee.
		Extraordinary committees are evidenced in order to present cases related to
		workplace harassment, where immediate actions are taken in order to close
		said cases.
		INVERSIONES RC Y H S.A.S.
		The company has a human rights policy which establishes:
		We reject any act of harassment, intimidation and violence by our workers or
		contractors in the development of their work. For example:
		Jhon Anaya: 05-08-2017
		Ángel Peña: 05-08-2017
		In addition, there is a coexistence committee, results of the voting date of
		September 13, 2016 and minutes of conformation of the coexistence
		committee dated on 09-14-2016.
		Quarterly coexistence committees have been created as established in the
		Colombian legislation, 09-12-2016, 03-15-2017, 06-15-2017. There are no
		cases of workplace or sexual harassment within the company.
		6.9.2. (M)
		Palmeras de la Costa S.A.
		Evidence of sexual and reproductive law is evidenced Code PDC-GS-PO-03
		Evidence of serval and reproductive law is evidenced code PDC-03-PO-05

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		version 01 of 06-15-2016.
		The respective trainings were observed: for example:
		Eloy Castro: 04-08-2017Cesar Enrique Fonseca: 22-02-2017
		José Gregorio Armenia: 09-16-2016
		INVERSIONES RC Y H S.A.S.
		The company has a policy on sexual and reproductive rights, evidence of
		training of selected workers. For example:
		Jhon Anaya: 04-07-2017
		Angel Peña: 04-07-2017
		6.9.3.
		Palmeras de la Costa S.A.
		The procedure specifies the freedom to "place your personal data;
		guaranteeing anonymity in all matters. "
		Personnel training is evidenced on the complaint procedure of the
		organization. For example :
		Alvaro Gomez and Carlos Demares with date of August 01, 2017.
		Manuel Mercado, Eloy Castro, Olga Perez,
		Inversiones HCyH S.A.S.
		The company has a complaints and claims procedure in which the issue of
		anonymity is evidenced; additionally in the format of requests, complaints,
		claims and suggestions is evident NOTE: "please fill in the information
		requested in this format, remember that if you can also request
		ANONYMOUS, if not do not provide your personal information."
ASA2	6.10	6.10.1. Palm trees of the coast S.A. has published the price of fruit bunches
		on the billboard located in the office APACOP (Association of small producers
		of Copey Cesar).
		Palmeras has determined the price per ton of fruit as established by
		Fedepalma.
		There were no complaints about the fruit price.
		its suppliers.
		6.10.3.
		The respective contracts that Palmeras de la Costa S.A. has acquired are
		evidenced with your fruit suppliers, which are fair, legal and transparent.
		6.10.4. (It is evident that the payments are made as agreed with the
		cooperatives and / or directly with the RFF provider.



ASA2	6.11	6.11.1.
		Through the sustainability report, it is evident in the community welfare
		chapter.
		Example: in the flood situation of the Algarrobo community, markets were
		given to the affected people.
		Aid to Vallenata music instructors from Copey and Algarrobo
		The company provides support to the school Laguna, through the
		maintenance of facilities, infrastructure, dining, among others.
		There is an annual budget for 2017, which shows what is scheduled for the
		year in terms of donations, support, maintenance of roads, festivities,
		children's activities, among others.
		children's detwices, among others.
		6.11.2.
		It is evident that Palmeras de la Costa S.A. has made permanent
		accompaniment to the Association of small producers of the Copey Cesar
		(APACOC) through technical visits that are made monthly to these partners, it
		is evident field evaluations and fruit to suppliers.
		Additionally, they provide support in the preparation and implementation of
		the fertilization plan and health programs.
ASA2	6.12	6.12.1.
		Palmeras de la Costa S.A.
		In the Social Policy Code PDC-GS-PO-01 Version 01 of 03-18-2015 it is
		specified: "Under no circumstance PALMERAS DE LA COSTA S.A. will employ
		in conditions of forced labor, nor will it hire minors, nor will we accept that it
		happens in the processes or activities related by contractors or suppliers.
		INVERSIONES RC Y H S.A.S.
		Evidence of action to address forced labor cases dated 21-06-2016
		6.12.2.
		In the audited companies it is not evident that the organization makes
		substitution of contracts.
		6.12.3.
		Palmeras de la Costa S.A.
		To date there are no migrant workers in the company.
		INVERSIONES RC Y H S.A.S.
		The company does not handle temporary or migrant workers.
ASA2	6.13	6.13.1. Palmeras de la Costa S.A.
		The company has a human rights policy code PDC-GS-PO-02 dated 18-03 -
		2015 version 01.
		Training is shown to the audited workers: For example :
		Eloy Castro: 08-17-2017
		Nicolas Maestre: 09-15-2016
		INVERSIONES RC Y H S.A.S.
		The company has a human rights policy.
		Training of the people requested during the audit is evidenced. For Example,
		and a set of people requested during the dual is endeneed. For Example,
		Jhon Anaya: 05-08-2017
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		Control Union (Malaysia) Sdn. Bhd



		Ángel Peña: 05-08-2017
		 6.13.2. The company has a legal matrix Human Resources in which the legislation related to international conventions on Human Rights is established. 6.13.3. The audited companies do not have security service contracting and private surveillance.
	onsible Develop	ment of New Plantings
Criterion by Audit	Summary	The company has not developed new plantings.
ASA2	7.1	N/A. No evidence Development of New Sowing.
ASA2	7.2	N/A. No evidence Development of New Sowing.
ASA2	7.3	N/A. No evidence Development of New Sowing.
ASA2	7.4	N/A. No evidence Development of New Sowing.
ASA2	7.5	N/A. No evidence Development of New Sowing.
ASA2	7.6	N/A. No evidence Development of New Sowing.
ASA2	7.7	N/A. No evidence Development of New Sowing.
ASA2	7.8	N/A. No evidence Development of New Sowing.
Principle 8: Comr	nitment to Con	tinuous Improvement in Key Areas of Activity
Criterion by		All the operating units are regularly monitoring and review their activities and
Audit	<u> </u>	develop and implement action plans that allow demonstrable continual
	Summary	improvement in key operations such as environmental impacts, maximizing
		recycling and minimizing waste or by-products generation, pollution prevention plans.
ASA2	8.1	8.1.1. (M) The organization has an improvement plan with code PDC-MJ-FO-
		02 version 01 dated 08-09-2016 which shows the improvements related to
		the aspects required in the RSPO standard.
		Additionally, it has programs that demonstrate the actions that the
		organization will develop, such as the program for the rational use of energy,
		a program for saving and efficient use of water, and a program to reduce emissions from greenhouse gases.

4.3 Non-conformity Raised During this Audit and Any from the Previous Year, if applicable

This section gives an over view of new or revised non-conformities raised during this audit and of action taken to close out non-conformities raised during the previous audits, if applicable

- If a minor-non-conformity raised at the last audit, is not closed out, then this will be raised to Major status and the company given 60 days to close this out.
- The NC number is comprised of 2 parts to include the year in which the NC was raised as well as a sequential number.

4.3.1 Non-Conformities Identified during this Audit The following NC's were raised for this audit.

 NC number:
 2017-01

 Client name:
 Palmeras de la Costa S.A.

 Date raised:
 13/10/2017

 Major or Minor:
 Major

 Site:
 Palmeras de la Costa S.A.

 Raised by:
 Oscar Lugo

 Deadline:
 12/12/2017

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1.2.1. Publicly available documents shall include, but are not necessarily limited to:

- Land titles/user rights (Criterion 2.2);
- Occupational health and safety plans (Criterion 4.7);
- Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8);
- HCV documentation (Criteria 5.2 and 7.3);
- Pollution prevention and reduction plans (Criterion 5.6);
- Details of complaints and grievances (Criterion 6.3);
- Negotiation procedures (Criterion 6.4);
- Continual improvement plans (Criterion 8.1);
- Public summary of certification assessment report;
- Human Rights Policy (Criterion 6.13)

Evidence of non-conformity:

In the company Inversiones RCIH S.A.S., the documents that should be available and accessible to the public are not evident, such as:

- Land titles/user rights (Criterion 2.2);
- Occupational health and safety plans (Criterion 4.7);
- Plans and impact assessments relating to environmental and social impacts (Criteria 5.1, 6.1, 7.1 and 7.8);
- HCV documentation (Criteria 5.2 and 7.3);
- Pollution prevention and reduction plans (Criterion 5.6);
- Details of complaints and grievances (Criterion 6.3);
- Negotiation procedures (Criterion 6.4);
- Continual improvement plans (Criterion 8.1);
- Public summary of certification assessment report;
- Human Rights Policy (Criterion 6.13)

Lead Assessor signature:

Date: 13/10/2017

Root Cause Analysis and extent: (To be filled by Auditee)

Not having an implement in disclosure of all documents, to which the public or interested parties may have access

Why? Lack of knowled, and the second and the inclusion of a means of communication where documents are established that must be available and to which all interest groups can have access.

Corrective/Preventive Actions: (To be filled by Auditee)

The top manager is aware about the accurate communication with the interested parties and how to deliver and give and to inform them properly. Therefore, the first activity is delivering the report to stakeholders. Also there has been a training about good environmental practices where the top manager has participated.

Evidence of Conformity:

Sustainability report where the commitment of Palmeras de la Costa and communication is described. Record of delivering sustainability report.

Review of evidences submitted to CUC:

Sustainability report.

Record of delivering sustainability report.

Conclusion by CUC:

This NC can be closed because the evidence is sufficient.

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Lead Assessor signature:		Date: 1	Date: 12/12/2017		
A A			Date: 12/12/2017		
NC auraham	2017.02				
NC number: Client name:	2017-02 Palmeras de la Costa S.	۸			
Date raised:	13/10/2017	Α.			
Major or Minor:		Site:		Palmeras de la Costa S.A.	
Raised by:	Oscar Lugo	Dead	line [.]	12/12/2017	
Aspect of standa		Dead	inic.	12/12/2017	
active ingredien Evidence of non	ts applied per ha and num	ber of applications) s	nall be	e provided.	
Inversiones RCIH	I S.A.S: There are no recor			ally for Insecticides and Fungicides.	
It is evidenced R	ecords of Use of pesticide	s (herbicides) outdate	d (unt	til January 2017).	
Lead Assessor signature:					
Date: 13/10/20	17 /				
	17 lysis and extent: (To be fill	ed by Auditee)			
Root Cause Anal Non-completion	lysis and extent: (To be fill and control of registration	n of agrochemical app			
Non-completion	lysis and extent: (To be fill and control of registration	n of agrochemical app		ons. ocument to keep this record. Because	
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Client name:	Palmeras de la Costa S.A.			
Date raised:	13/10/2017			
Major or Minor:	Major	Site:	Palmeras de la Costa S.A.	
Raised by:	Oscar Lugo	Deadline:	12/12/2017	
Aspect of standar				
4.6.6. Storage of all pesticides shall be according to recognized best practices. All pesticide containers shall be				
properly disposed	of and not used for other purposes (se	ee Criterion 5	.3).	
Evidence of non-c	-			
			als for the storage and transport of the	
	des, used in the work of chemical plat		nical containers for the storage of fuels	
(Fuel Storage).	A.S. There is evidence of reuse of en	ipty agrociter	incar containers for the storage of fuels	
(i dei Storage).				
Lead Assessor sigr	nature:			
Date: 13/10/2017				
	sis and extent: (To be filled by Auditee)	1		
_			ash can for the work, and therefore, the	
	-		ed. Lack of knowledge of the workers of	
	S.A.S because they could not find appro	-	-	
Corrective/Preven	tive Actions: (To be filled by Auditee)			
Palmeras de la Cos				
	edure for maintain the appropriate and	I needed num	her of cans	
	e bins for the mixture of agrochemicals			
	in appropriate training about: non-reu		mical containers with a program of	
	ans throughout the plantation and mor	-	. –	
	- ·	-		
Inversiones RCYH	<u>S.A.S</u> :			
	grochemical containers and replaceme	-		
Training of worker	s in the use and adequate disposal of a	grochemical c	containers.	
Evidence of Confo	-			
Purchase of trash				
	f cans to the workers and monitoring p n the non-reuse of agrochemical cans.	rogram		
-	Delivery for the month of October for c	orrect dispos	al	
	cation of the final disposal of agrochem			
Review of evidence	es submitted to CUC:			
Purchase of trash	cans.			
Delivery records o	f cans to the workers.			
Training records on the non-reuse of agrochemical cans.				
Hazardous Waste Delivery for the month of October for correct disposal.				
TECNIAMSA certifi	cation of the final disposal of agrochen	nical containe	rs.	
Conclusion by CUC	2:			
This NC can be close	sed because the evidence is sufficient.			
NC Status: Yes 🖂				
ON SITE VERIFICA	ΓΙΟΝ REQUIRED Yes 🗌 No 🛛			
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Lead Assessor signature:

Date: 12/12/2017

NC number:	2017-04		
Client name:	Palmeras de la Costa S.A.		
Date raised:	13/10/2017		
Major or Minor:	Major	Site:	Palmeras de la Costa S.A.
Raised by:	Oscar Lugo	Deadline:	12/12/2017

Aspect of standard:

4.7.1. A health and safety policy shall be in place. A health and safety plan covering all activities shall be documented and implemented, and its effectiveness monitored.

Evidence of non-conformity:

The companies Palmeras de la Costa S.A., and Inversiones RCIH S.A.S., have a health and safety policy at work; However, these policies do not meet the minimum requirements defined in Decree 1072 of 2015 (appropriate to the nature and dangers of the organization, as well as the annual review thereof), which gives the parameters that companies in the documentation of his health and safety policy at work. Additionally, the company Palmeras de la Costa S.A., has a Management System for Health and Safety at Work; However, it is not evident that the performance of occupational medical examinations is being implemented and monitored, since it was evidenced that the workers Nicolas Maestre, Luis Cantillo and Luis Garcia who perform activities in the benefit plant have been subjected to the examinations of corresponding audiometry.

Lead Assessor signature: Date: 13/10/2017



Root Cause Analysis and extent: (To be filled by Auditee)Policy about health and safety was not update on time because it was not reviewed when the procedure stipulated be updated on changes. This happen because it was not monitored on time and also forgot to control the documents for activities where workers needed to participate.

Corrective/Preventive Actions: (To be filled by Auditee)

Correction : update and carry out audiometry exams of the workers mentioned. The procedure was implemented where it is stipulated, and the senior manager of health and safety is doing the monitoring program accordingly as it described in the new policy Restructure the health and safety policy according to the minimum requirements demanded in Decree 1072 of 2015.

Evidence of Conformity:

The occupational health and safety policy revised, updated and with new version. Occupational medical examines (audiometry) of the workers

Review of evidences submitted to CUC:

The occupational health and safety policy revised, updated and with new version. Occupational medical examines (audiometry) of the workers mentioned in the NC.

Conclusion by CUC:

This NC can be closed because the evidence is sufficient.

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Lead Assessor signature:		Date: 12/12/	Date: 12/12/2017	
NC number:	2017-05			
Client name:	Palmeras de la Costa S.A.			
Date raised:	13/10/2017			
Major or Minor:	Major	Site:	Palmeras de la Costa S.A.	
Raised by:	Oscar Lugo	Deadline:	12/12/2017	
Criterion 4.8). A of work to cover land preparation	all potentially hazardous operat n, harvesting and, if it is used, bur	ive equipment shall ions, such as pesticio	be available to all workers at the place de application, machine operations, and	
Evidence of non-conformity: It is evident that Mr. Manuel Mercado who performs the work of tractor driver does not have th appropriate hearing protection elements for the work, uses foam type ear protector when according to th matrix of Personal Protection Elements requires a cup type. Lead Assessor signature: Date: 13/10/2017				
Loss of the individual protection element (IPE- Hearing Protector Cup) of the worker and was not reported fo replacement. Why? Lack of training and few monitoring program for complaining with this activities.				
Corrective/Preve	entive Actions: (To be filled by Au	ditee)		
more frequent cl Training about th	-		o work within the company now decribe	
Evidence of Conformity: Implementation of the procedure(IPE- Hearing Protector Cup) to the worker mentioned in the Training records also about monitoring people in the field.				
Review of evidences submitted to CUC: Delivery act (IPE- Hearing Protector Cup) to the worker mentioned in the NC. Training records.				
Conclusion by CUC: This NC can be closed because the evidence is sufficient.				



Lead Assessor signature:

AL

Date: 12/12/2017

NC number:	2017-06		
Client name:	Palmeras de la Costa S.A.		
Date raised:	13/10/2017		
Major or Minor:	Major	Site:	Palmeras de la Costa S.A.
Raised by:	Oscar Lugo	Deadline:	12/12/2017
Aspect of standard 5.3.2. All chemical	d: Is and their containers shall be disposed	d of responsil	oly.
Evidence of non-conformity: Palmeras de la Costa S.A: Reuse of empty containers of agrochemicals for the storage and transport of the mixture of herbicides, used in the work of chemical plateo (control of weeds). Inversiones RCIH S.A.S: There is evidence of reuse of empty agrochemical containers for the storage of fuels (Fuel Storage). Lead Assessor signature: Date: 13/10/2017 Root Cause Analysis and extent: (To be filled by Auditee) Why? lack of awareness on the staff and not having the available trash can for the work, and therefore, the trash cans were reused with the substances that they initially contained. because They could not find			
Corrective/Preven	tive Actions: (To be filled by Auditee)		
Palmeras de la Cos			
Planning and proc	edure for maintain the appropriate and	needed num	ber of cans
Delivery of suitable	e bins for the mixture of agrochemicals.		
	in appropriate training about: non-reus ans throughout the plantation and mon	-	
Evidence of Confo	-		
Purchase of trash			
-	f cans to the workers.		
•	n the non-reuse of agrochemical cans.		
	Procedure with description of Hazardous Waste Delivery for the month of October for correct disposal. TECNIAMSA certification of the final disposal of agrochemical containers.		
Review of evidence	es submitted to CUC:		
Purchase of trash	cans.		
	f cans to the workers.		
-	n the non-reuse of agrochemical cans.		
	scription of Hazardous Waste Delivery f cation of the final disposal of agrochem		•
Conclusion by CUC	2:		
	sed because the evidence is sufficient.		

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Lead Assessor signature:		Date: 12/12/2	Date: 12/12/2017	
NC number:	2017-07			
Client name:	Palmeras de la Costa S.A.			
Date raised:	13/10/2017			
Major or Minor:	Major	Site:	Palmeras de la Costa S.A.	
Raised by:	Oscar Lugo	Deadline:	12/12/2017	
		it has been done wit	h the participation of affected parties	
	I S.A.S., has a Social Impact Stud ties, such as the workers.	dy; However, this st	udy was not carried out considering al	
distances and co			d organise people due to geographica	
Conducting a par social and enviro		sentative sample of e	each of the groups of interest to evaluate	
Evidence of Conf Records of attend	ormity: dance to the participatory worksh mentation of the work plan accor			
Model and Imple Review of evider Records of attend	nces submitted to CUC: dance to the participatory worksh mentation of the work plan accor	-	-	
Model and Imple Review of evider Records of attend Model and Imple Conclusion by CL	dance to the participatory worksh mentation of the work plan accor	rding to the results o	-	
Model and Imple Review of evider Records of attend Model and Imple Conclusion by CL This NC can be clo NC Status: Yes	dance to the participatory worksh mentation of the work plan accor JC: osed because the evidence is suffi (CLOSED) No (OPEN)	rding to the results o	-	
Model and Imple Review of evider Records of attend Model and Imple Conclusion by CL This NC can be clo NC Status: Yes	dance to the participatory worksh mentation of the work plan accor JC: osed because the evidence is suffi (CLOSED) No (OPEN) ATION REQUIRED Yes (No X	rding to the results o	btained.	



NC number:	2017-08		
Client name:	Palmeras de la Costa S.A.		
Date raised:	13/10/2017		
Major or Minor:	Minor	Site:	Palmeras de la Costa S.A.
Raised by:	Oscar Lugo	Deadline:	12/10/2018
Aspect of standar	d:		
-	posal of waste material, according to p demonstrated (see Criterion 5.3).	rocedures tha	t are fully understood by workers and
Evidence of non-c	-		
		-	Is for the storage and transport of the
	des, used in the work of chemical plat	-	-
	S.A.S: There is evidence of reuse of em	pty agrocher	nical containers for the storage of fuels
(Fuel Storage).			
Lead Assessor sigr Date: 13/10/2017			
	is and extent: (To be filled by Auditee)		
Corrective/Preven	tive Actions: (To be filled by Auditee)		
Evidence of Confo	rmity:		
Review of evidence	es submitted to CUC:		
Conclusion by CUC	2		
NC Status: Yes	(CLOSED) No 🗌 (OPEN)		
Lead Assessor sign	·	Date:	

NC number:	2017-09		
Client name:	Palmeras de la Costa S.A.		
Date raised:	13/10/2017		
Major or Minor:	Minor	Site:	Palmeras de la Costa S.A.
Raised by:	Oscar Lugo	Deadline:	12/10/2018
Aspect of standard:			
5.6.3. A monitorin	g system shall be in place, with regular	reporting on	progress for these significant

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pollutants and emissions from estate and mill operatio	ns, using appropriate tools.
Evidence of non-conformity:	
There is no evidence of the monitoring of greenhouse	gas emissions using the PALMGHG Calculator.
Lead Assessor signature: Date: 13/10/2017	
Root Cause Analysis and extent: (To be filled by Audite	e)
Corrective/Preventive Actions: (To be filled by Auditee	
Evidence of Conformity:	
Evidence of comorning.	
Review of evidences submitted to CUC:	
Conclusion by CUC:	
NC Status: Yes 🗌 (CLOSED) No 🗌 (OPEN)	
ON SITE VERIFICATION REQUIRED Yes 🗌 No 🗌	
Lead Assessor signature:	Date:

NC number:	2017-10		
Client name:	Palmeras de la Costa S.A.		
Date raised:	13/10/2017		
Major or Minor:	Minor	Site:	Palmeras de la Costa S.A.
Raised by:	Oscar Lugo	Deadline:	12/10/2018

Aspect of standard:

6.1.5. Particular attention shall be paid to the impacts of smallholder schemes (where the plantation includes such a scheme).

Evidence of non-conformity:

In the perception study conducted by Palmeras de la Costa S.A. the APACOC strategic alliance is mentioned (with a sample of only two surveys of 130 palm growers); Additionally, there is no evidence that the organization has paid special attention to the impacts generated to said interested party, since there are no action plans to promote the positive impacts and mitigate the negative impacts generated to said interested party.

Lead Assessor signature: Date: 13/10/2017

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Root Cause Analysis and extent: (To be filled by Audited	e)
Corrective/Preventive Actions: (To be filled by Auditee)	
Evidence of Conformity:	
Review of evidences submitted to CUC:	
Conclusion by CUC:	
NC Status: Yes 🗌 (CLOSED) No 🗌 (OPEN) ON SITE VERIFICATION REQUIRED Yes 🗌 No 🗌	
Lead Assessor signature:	Date:

4.3.2 Non-Conformity Identified during the last ASA, not applicable for MA

The following NC's were raised during the last audit and the status was reviewed as indicated below.

NC number:	2016-05
Client name:	Palmeras de la Costa S.A.
Date raised:	14/10/2016
Major or Minor:	Minor
Raised by:	Oscar Lugo
Aspect of standard:	

1.3.1. There shall be a written policy committing to a code of ethical conduct and integrity in all operations and

transactions, which shall be documented and communicated to all levels of the workforce and operations.

Evidence of non-conformity:

Closed. The company has Code of ethics version 01 dated 11-04-2014 version 01.

It is evident that this communication to workers through training: Worker Álvaro Gómez and Carlos Demares held on August 01, 2017. Manuel Mercado Orozco worker held on July 28, 2017. Trabajador Carlos Arias Villalba carried out on 07-28-2017. Worker Eloy Castro held on July 28, 2017.

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Worker Olga Pérez held on July 28, 2017.			
Brenda Álvarez held on July 28, 2017.			
Assessors Signature	and the	Date	13/10/2017

NC number:	2016-06	
Client name:	Palmeras de la Costa S.A.	
Date raised:	14/10/2016	
Major or Minor:	Minor	
Raised by:	Oscar Lugo	
Aspect of standard:		
2.1.2. A documented system, which includes written information on legal requirements, shall be maintained		

2.1.2. A documented system, which includes written information on legal requirements, shall be maintained.

Evidence of non-conformity:

Closed. Legal Matrix - Palmeras de la Costa S.A.

The updated document is evidenced with the aspects related to laws, decrees and others, including the latest updates until the 2017 term.

As described in the procedure and the evidence, the people in charge of the management of the matrix are the Heads of Process, Manager and Chief HSEQ.

Documents available for consultation, through the aforementioned managers.

Assessors Signature	and the	Date	13/10/2017

NC number:	2016-07			
Client name:	Palmeras de la Costa S.A.			
Date raised:	14/10/2016			
Major or Minor:	Minor			
Raised by:	Oscar Lugo			
Aspect of standard	1:			
2.1.3. A mechanism	n for ensuring compliance shall be implemen	ted.		
Evidence of non-conformity:				
Closed. Minutes of meetings (January 13, 2017, April 21, 2017 and July 13, 2017), where the review of the legal				
matrix is evidenced and the implementation of the legal aspects that apply to the company are verified.				
Meeting attendance lists (January 13, 2017, April 21, 2017 and July 13, 2017).				
Assessors Signatur	e As	Date	13/10/2017	
	-14.			

NC number:	2016-08	
Client name:	Palmeras de la Costa S.A.	
Date raised:	14/10/2016	
Major or Minor:	Minor	
	7 501 (4.0) 101 2017	B

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Raised by: Oscar Lugo

Aspect of standard:

4.2.2. Records of fertilizer inputs shall be maintained.

Evidence of non-conformity:

Closed. Fertilizer application registration which includes Product, lot, no. palms, kg palm, kg lot, lot bulk, date and observations.

Application Registry of Compost - 2017. And the trainings and well implemented activity was observed during the audit.

Assessors Signature	A A	Date	13/10/2017

NC number:	2016-09
Client name:	Palmeras de la Costa S.A.
Date raised:	14/10/2016
Major or Minor:	Minor
Raised by:	Oscar Lugo

Aspect of standard:

4.5.2. Training of those involved in IPM implementation shall be demonstrated.

Evidence of non-conformity:

Closed. Training of personnel involved in IPM is evidenced. For example: Integrated Pest and Disease Management Training (MIPE). Date: 06/15/2017. Number of participants: 17. Assistant staff with professional title Technician in cultivation and harvesting of oil palm.

Trainer: Agronomist Gustavo Barrios. University of Tolima - 2011. During the audit was confirmed that it was not problem with IPM so this evidenced that the trainings and monitoring program of the company has correctly worked.

Assessors Signature	A A	Date	13/10/2017

NC number:	2016-10	
Client name:	Palmeras de la Costa S.A.	
Date raised:	14/10/2016	
Major or Minor:	Minor	
Raised by:	Oscar Lugo	
Aspect of standard	d:	
4.6.10. Proper dis	posal of waste material, according to procedures that are fully understood by workers and	
managers shall be	demonstrated (see Criterion 5.3).	
Evidence of non-c	onformity:	
Closed. Evidence of	of Conformity:	
Purchase of trash cans.		
Delivery records of cans to the workers.		
Training records on the non-reuse of agrochemical cans.		
Hazardous Waste Delivery for the month of October for correct disposal.		
TECNIAMSA certification of the final disposal of agrochemical containers.		
Assessors Signatur	re Date 13/10/2017	
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	rol Union (Malaysia) Sdn. Bhd.	
	B-3-1, Prima Klang Avenue, Jalan Kota KS/1,41100, Klang, Selangor. Malaysia.	

Tel: +603-3377 1600 / 1700



NC number:	2016-11				
Client name:	Palmeras de la Costa S.A.				
Date raised:	14/10/2016				
Major or Minor:	Minor				
Raised by:	Oscar Lugo				
Aspect of standar	d:				
4.7.5. Accident and emergency procedures shall exist and instructions shall be clearly understood by all workers. Accident procedures shall be available in the appropriate language of the workforce. Assigned operatives trained in First Aid should be present in both field and other operations, and first aid equipment shall be available at worksites. Records of all accidents shall be kept and periodically reviewed.					
Evidence of non-c	onformity:				
Closed. The compa	any has an emergency and contingency plan prepared in October 2016. Meeting points,				
signage, first aid ki	its and fire extinguishers are shown in good condition.				
There is evidence of the formation of emergency brigades dated August 12, 2017. An organizational chart of the same is evident; As well as the members duly trained in the subject, during the interviews with the personnel, it was evidenced that the emergency plan is applicable and of knowledge of the workers.					
Assessors Signatur	re Date 13/10/2017				

NC number:	2016-12				
Client name:	Palmeras de la Costa S.A.				
Date raised:	14/10/2016	14/10/2016			
Major or Minor:	Minor				
Raised by:	Oscar Lugo				
Aspect of standar	d:				
4.7.7. Occupationa	I injuries shall be recorded using Lost Ti	me Accident (L	TA) metrics.		
Evidence of non-c	onformity:				
Closed. Labor Acci	dent Indicators 2017 is shown, from Jar	nuary to Augus	t 2017.		
Indicators are Inde	ex of Frequency, Index of Severity and Ir	ndex of incapao	itating injuries (ILI). This show that the		
company keeps th	e records of any accident as compliance	e with the RSPO) standard and the Law.		
Assessors Signature Date 13/10/2017					
17 A					
NC number:	2016-13				

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Client name:	Palmeras de la Costa S.A.					
Date raised:	14/10/2016	14/10/2016				
Major or Minor:	Minor					
Raised by:	Oscar Lugo					
Aspect of standar	d:					
4.8.2. Records of t	raining for each employee shall be main	tained.				
Evidence of non-c	onformity:					
Closed. There is a	BUFALO software information system, i	n which the tra	aceability of the training is carried out			
by each employee						
Assessors Signature Date 13/10/2017						
Assessors Signatur		Date	13/10/2017			
		Date	13/10/2017			

None observations raised during this audit.

4.4 Issues that were raised during the Stakeholder Consultation, if any

Stakeholders that are likely to have information relevant for the evaluation was identified during the evaluation planning process.

- For Main and Re-Assessments, a 30 day Stakeholder consultation announcement is published on the RSPO website prior to the audit. The same announcement is circulated by the client and independently by the Control Union prior to the audit.
- For subsequent Annual Assessments, it is based on stakeholders reading the approved public summary reports available on the RSPO website, the client's procedures in receiving on-going feedback or if feedback was sent directly to Control Union prior to an audit or thorough RSPO complaints procedures.

Prior to and during all assessments (Main and annual), the audit team will seek to gather evidence about all relevant principles and criteria directly from stakeholders including statutory bodies, indigenous peoples, local communities (including displaced communities, if any), workers and workers' organizations [including migrant workers], smallholders, and local and national NGOs.

During each assessment the audit team will review the company's implemented procedures in receiving feedback and will execute field visits and interviews. Not limited to the following questions, any feedback received is reviewed and summarized in this summary report for either Part 2 – Partial Certification or Part 4 – Assessment Findings above or noted below, if applicable:

- 1. Do you have any remarks on the RSPO standard?
- 2. What is your relation with the applicant?
- 3. Are there any plantation or mill management practices that affect you?
- 4. Do you consider any management is in conflict with the RSPO principles and criteria?
- 5. Do you have any suggestions for management?
- 6. Are you aware of any HCV in the plantations or in adjacent land?
- 7. Are you aware of any endangered or rare species?
- 8. Are there any adverse (or positive) effects on local communities?
- 9. Additional comments?
- 11. Do you have any comments about the assessment team and would you like to meet with them?
- 12. Do you have any comments for the client's management of any other plantations?

RSPO Principle	Stakeholder comment	CUC response	
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Control Union (Malaysia) Sdn. Bhd.			
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	Tel: +603-3377 1600) / 1700	



	During the meeting and	No need for response
	interviews conducted, were no	No neeu for response
1 – Commitment to	complaints of Stakeholders.	
transparency	Consistency is evidenced by	
	interested parties	
	During the meeting and	No need for response
2 - Compliance with	interviews conducted, were no	
applicable laws and	complaints of Stakeholders.	
regulations	Consistency is evidenced by	
	interested parties	
	During the meeting and	No need for response
3 - Commitment to long-	interviews conducted, were no	
term economic and	complaints of Stakeholders.	
financial viability	Consistency is evidenced by	
	interested parties During the meeting and	No need for response
4 - Use of appropriate	interviews conducted, were no	No fiecu for response
best practices by growers	complaints of Stakeholders.	
and millers	Consistency is evidenced by	
	interested parties	
5 - Environmental	During the meeting and	No need for response
responsibility and	interviews conducted, were no	
conservation of natural	complaints of Stakeholders.	
resources and biodiversity	Consistency is evidenced by	
-	interested parties	
6 – Responsible	During the meeting and	No need for response
consideraton of	interviews conducted, were no	
employees, and of	complaints of Stakeholders.	
individuals and communites affected	Consistency is evidenced by	
by growers and mills	interested parties	
wy growers and mins	During the meeting and	No need for response
7 - Responsible	interviews conducted, were no	
development of new	complaints of Stakeholders.	
plantngs	Consistency is evidenced by	
	interested parties	
	During the meeting and	No need for response
8 - Commitment to	interviews conducted, were no	
continuous improvement	complaints of Stakeholders.	
in key areas of actvites	Consistency is evidenced by	
	interested parties	



PART 5: RSPO SUPPLY CHAIN CERTIFICATION

The palm mill mentioned in the scope of the audit was audited against the requirements of the following: RSPO Supply Chain Certification Systems. November 2014 RSPO Supply Chain Certification Standard. November 2014

5.1 POM Included In The Scope Of The Audit					
Name Palm Oil Mill	Mill Capacity	Location	Supply Chain Model		
(POM)	MT/Hour	Address	(IP or MB)		
Extractora Palmeras de la Costa S.A.	40	Km. 12 Via Ecopetrol – El Copey, Cesar	IP		

5.2 Confirmation Of The Company's Summary Of Annual Certified Volume Of RSPO Certified Palm Oil And Palm Kernel Over A Specified Period				
Product		PK (MT)	Specified 12 month pavied	
CU Code CPO (MT)		PK (IVIT)	Specified 12 month period	

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			Actual volumes between 01/10/2016 to 30/09/2017.
POM 1	7,425.9	2,503	See also 1.6 above.
			Note: Please provide forecasted certified volume

5.3 Summary Report Including A Brief Description Of The Scope Of Certification

Palmeras de La Costa S.A., is a company dedicated to the extraction of palm oil, with one process unit, Extractora Palmeras de la Costa S.A. With a nominal capacity of 40 MT/Hour, a process in which the FFBs received of his own associated supply base is transformed in CPO and PK through the model IP. A full RSPO SCCS certification audit was used during this annual assessment and the findings support the certification based on supply chain model listed above.

5.4 Monthly Records of Certified and Uncertified FFB Received Since the Last Audit In case of Main Assessment, it shall be the last 12 months figure.

Figure	Figure are actual FFB production on monthly basis							
No	MONTH-YEAR	Certified Supply Bases (MT)	Uncertified Supply Bases (MT), if any	Total (MT)				
1	October-16	2,382	5,016	7,398				
2	November-16	2,578	6,918	9,496				
3	December-16	2,376	9,540	11,916				
4	January-17	8,334	7,198	15,532				
5	February-17	8,842	7,121	15,963				
6	March-17	12,138	7,617	19,755				
7	April-17	10,757	7,607	18,364				
8	May-17	9,870	6,132	16,002				
9	June-17	7,093	7,556	14,649				
10	July-17	6,540	6,035	12,575				
11	August-17	6,787	5,651	12,438				
12	September-17	8,087	4,723	12,810				
	TOTAL	85,784	81,114	166,898				

	In case of Main Assessment, it shall be the last 12 month figure.					
Figure are actual CPO and PK production on monthly basis No MONTH-YEAR Certified CPO (MT) Certified PK (MT)						
1	October-16	484	82			
2	November-16	521	108			
3	December-16	468	106			
4	January-17	1,533	400			
5	February-17	1,690	430			
6	March-17	2,390	580			
7	April-17	2,293	515			
8	May-17	1,946	488			
9	June-17	1,556	373			
10	July-17	1,425	292			
11	August-17	1,510	328			
12	September-17	1,765	407			
	TOTAL	17,582	4,109			

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	5.6 Records of Certified CPO & PK Sold under GreenPlam to Buyers since the Last Audit, if Any In case of Main Assessment, it shall be the last 12 month figure.					
Figure	Figure are actual Certified CPO & PK Sold under GreenPlam to Buyers on monthly basis					
No	No Buyers Name GreenPalm Trading No Certified CPO (MT) Sold Certified PK (MT) Sold					
1	N/A	N/A	N/A	N/A		

5.7 Records of Certified CPO & PK Sold under UTZ eTrace to Buyers since the Last Audit, if Any In case of Main Assessment, it shall be the last 12 month figure.

If this is an Annual Surveillance Assessment, the figures used are since the last audit. The transactions were sighted form the clients registered UTZ eTrace Account.

No	Buyers Name	UTZ eTrace Trading No	Certified CPO (MT) Sold	Certified PK (MT) Sold
1	Tequendama	TR-1b6f10dd-7f21	518	
2	Tequendama	TR-b98d2b-f6e0	520	
3	Tequendama	TR-0698e884-20f2	312	
4	Tequendama	TR-99326d9a-fc63		102
5	Tequendama	TR-b1001e91-06e0	689	
6	Tequendama	TR-29ebd459-ce3e	762	
7	C.I. Acepalma S.A.	TR-f5130ba3-18fe TR-80574cea-1057	1,900	
8	Tequendama	TR-609b1d60-7c1c	691	
9	Tequendama	TR-63a15c99-7274		617
10	Tequendama	TR-7ba9bc43-a5ad	792	
11	Tequendama	TR-8320eb46-1f04	799	
12	Tequendama	TR-ca71a6b5-7bd7		923
13	Tequendama	TR-04d0da5f-58e8	414	
14	Tequendama	TR-2ad36f97-f1c2 RF-4f2883a2-32e7	305	
15	Tequendama	TR-426a413e-439f		745
16	C.I. Acepalma S.A.	TR-0b99aacd-8e64 TR-85b739d9-3200	1,622	
17	C.I. Acepalma S.A.	TR-48e259f2-9d22	519.79	
18	Tequendama	TR-a9177749-fed3	622.46	

5.8 Non-Conformities Identified during this Audit

Timeline for compliance:

- 1. All non-conformances observed during an audit shall be classified as 'major' since all requirements for Supply Chain certification have to be met before granting certification.
- For Main Assessments, all non-conformances shall be addressed satisfactorily by the operation before certification may be granted by the certification body. If non-conformances are not addressed within three (3) months of the audit, a full re-audit shall be required. The certification body shall assess the effectiveness of the corrective and/or preventive actions taken before closing out the non-conformances.
- 3. For Annual Surveillance Assessments, non-conformances raised after the certification are serious (i.e. must be considered as a major) and the integrity of the RSPO Supply Chain Certification is at risk. A maximum of one month is to be given to the certified client to satisfactorily address the non-conformance. The certification body shall assess the effectiveness of the corrective and/or or preventive actions taken. Should the nonconformance not be addressed within the one-month maximum timeframe, a suspension or withdrawal of the certificate and a full re-audit may be necessary.
- If no non-conformances are observed at an audit or when the corrective action plan has satisfactorily addressed raised non-conformance(s), the client shall be recommended for (re-) certification.
 The following NC's were raised for this audit (See additional SCC report)

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NC Number:	2017-01
Date:	09/10/2017
Reference to standard:	5.8.2
Standard requirement:	Appropriate training shall be provided by the organization for personnel carrying out the tasks critical to the effective implementation of the supply chain certification system. Training shall be specific and relevant to the task(s) performed.
Evidence of non-compliance:	It is evident that the organization has carried out the following trainings: Topic: Chain of custody procedure. Date: 08/10/2017 and 08/04/2017. Trainees: Process workers Dictated by William Silva / Plant Manager. Topic: Socialization of the finished product dispatch procedure to the process manager. Date: 07/17/2017. Dictated by: William Silva / Plant Manager. However, there is no evidence of recent training in chain of custody (RSPO Supply Chain Certification Standard and supply chain certification systems) for
	the plant manager Mr. William Silva who is the person responsible for the System, there is the existence of a training record on how to conduct transactions on the E-trace platform and training in SCC dictated by Mr. Felipe Guerrero de Daabon, however there's no date of when it was performed.

NC Number:	2017-02
Date:	09/10/2017
Reference to standard:	5.13.2
Standard requirement:	The input to management review shall include information on:
	Results of audits.
	Customer feedback.
	 Process performance and product conformity.
	 Status of preventive and corrective actions.
	 Follow-up actions from management reviews.
	 Changes that could affect the management system.
	 Recommendations for improvement.
Evidence of non-compliance:	Evidenced of a management review of October 18, 2016.
	However there's no evidence that they include the following information as
	inputs of the review:
	Customer feedback.
	 Follow-up actions from management reviews.
	 Changes that could affect the management system.
	 Recommendations for improvement.

NC Number:	2017-03
Date:	09/10/2017
Reference to standard:	A.3.1
Standard requirement:	The site shall assure and verify through documented procedures and record keeping that the RSPO certified oil palm product is kept separate from non-certified material and material from other certified mills, including during transport and storage.

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Evidence of non-compliance:	The organization has a procedure for palm fruit processing PDC-PR-PR-12, Ver. 01, 12/12/2014, which establishes a mechanism that guarantees the separation of the RSPO product from the conventional product when it is passed from conventional to certified and prevents mixing of the same estimating a time of 61 min from the turning of the last fruit car in the process of enjoyment until emptying the product of the tank clarifier and settler and an
	additional minute for cleaning the pipe with RSPO product for a total of 62 min. However there's no record of the initial time in which the 62 min starts to
	begin and ensure that the change of the tank is indeed being made past this time, also it is not documented in the procedure that this time will be recorded.

NC Number:	2017-04
Date:	09/10/2017
Reference to standard:	D.6.1
Standard requirement:	The site shall assure and verify through documented procedures and record keeping that the RSPO certified oil palm product is kept separate from non-certified material and material from other certified mills, including during transport and storage.
Evidence of non-compliance:	The organization has a procedure for palm fruit processing PDC-PR-PR-12, Ver. 01, 12/12/2014, which establishes a mechanism that guarantees the separation of the RSPO product from the conventional product when it is passed from conventional to certified and prevents mixing of the same estimating a time of 61 min from the turning of the last fruit car in the process of enjoyment until emptying the product of the tank clarifier and settler and an additional minute for cleaning the pipe with RSPO product for a total of 62 min. However there's no record of the initial time in which the 62 min starts to begin and ensure that the change of the tank is indeed being made past this time , also it is not documented in the procedure that this time will be recorded.

NC Number:	2017-05
Date:	09/10/2017
Reference to standard:	D.6.2
Standard requirement:	The site shall assure and verify through documented procedures and record keeping that the RSPO certified oil palm product is kept separate from non-certified material and material from other certified mills, including during transport and storage.



Evidence of non-compliance:	The organization has a procedure for palm fruit processing PDC-PR-PR-12, Ver.
	01, 12/12/2014, which establishes a mechanism that guarantees the
	separation of the RSPO product from the conventional product when it is
	passed from conventional to certified and prevents mixing of the same
	estimating a time of 61 min from the turning of the last fruit car in the process
	of enjoyment until emptying the product of the tank clarifier and settler and an
	additional minute for cleaning the pipe with RSPO product for a total of 62
	min.
	However there's no record of the initial time in which the 62 min starts to
	begin and ensure that the change of the tank is indeed being made past this
	time, also it is not documented in the procedure that this time will be
	recorded.

5.9 Description of the Organizational Management Systems

Including organizations, management and operational systems to ensure compliance with the RSPO Supply Chain Certification Systems and Standards as detailed above

Palmeras de la Costa S.A., is a company committed to the requirements of the RSPO SCC, for the traceability of their products have Buffalo System and format excel allowing register receiving and delivery products maintaining control throughout the supply chain system.

The top management of the company is committed with the RSPO SCCS standard and has chosen the Director extraction plant like the responsible person for the implementation and maintenance of the RSPO Supply Chain Certification System.

Recommendations made:	Yes
Summary of non-	It is evident that the organization has carried out the following
compliances:	trainings:
	Topic: Chain of custody procedure. Date: 08/10/2017 and
	08/04/2017. Trainees: Process workers Dictated by William Silva /
	Plant Manager.
	Topic: Socialization of the finished product dispatch procedure to
	the process manager. Date: 07/17/2017. Dictated by: William Silva /
	Plant Manager.
	However, there is no evidence of recent training in chain of custody
	(RSPO Supply Chain Certification Standard and supply chain
	certification systems) for the plant manager Mr. William Silva who is
	the person responsible for the System, there is the existence of a
	training record on how to conduct transactions on the E-trace
	platform and training in SCC dictated by Mr. Felipe Guerrero de
	Daabon, however there's no date of when it was performed.
	Evidenced of a management review of October 18, 2016.
	However there's no evidence that they include the following information as inputs of the review:
	Customer feedback.
	 Follow-up actions from management reviews.
	Changes that could affect the management system.
	Recommendations for improvement.
	The organization has a procedure for palm fruit processing PDC-PR-PR-12, Ver.
	01, 12/12/2014, which establishes a mechanism that guarantees the
	separation of the RSPO product from the conventional product when it is



	 passed from conventional to certified and prevents mixing of the same estimating a time of 61 min from the turning of the last fruit car in the process of enjoyment until emptying the product of the tank clarifier and settler and an additional minute for cleaning the pipe with RSPO product for a total of 62 min. However there's no record of the initial time in which the 62 min starts to begin and ensure that the change of the tank is indeed being made past this time , also it is not documented in the procedure that this time will be recorded.
Certification status of client:	The POM included in the scope of this audit demonstrated full compliance with the RSPO SCCS. With effect from the certification date given in the RSPOPC certificate, this POM mentioned in the scope of this report is considered to be certified in accordance with the RSPO SCCS.

PART 6: CERTIFIED ORGANISATION'S ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY

October 2018	
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on (Malaysia) Sdn. Bhd.	
	October 2018 on (Malaysia) Sdn. Bhd.

B-3-1, Prima Klang Avenue, Jalan Kota KS/1,41100, Klang, Selangor. Malaysia. Tel: +603-3377 1600 / 1700



All major NCs to be closed by:	12/12/2017
 All minor NCs to be closed by: 	Before next surveillance audit

6.3 Signing by the Client

I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in this document .

I also confirm:

- Acceptance of liability in execution of the instructions given.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Control Union Certifications.
- That during the closing meeting all agenda items was covered by the Lead Auditor.

Acknowledged by:		Company
Name:	Gustavo Padilla	Gulder
Position:	Jefe HSEQ	/
Date:	18/01/2018	Signature

6.4 Signing by the Lead Auditor

I the undersigned, being the Lead Auditor, confirm that this report is an accurate record of the findings and of the closing meeting. I further confirm that the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.

Acknowledged by:		and
Name:	Oscar Javier Lugo Ramos	-14-
Position:	Lead Auditor	
Date:	20/01/2018	Signature

6.5 Signing by the Certifier

I the undersigned, being the Certifier, confirm that the information and conclusions included in this report have been prepared in good faith and that the certification decision has been based upon this information.

Acknowledged by:		Act	
Name: Gerben Stegeman		6.56	
Position: Certifier		701	
Date:		Signature	

PART 7: APPENDICIES

Appendix 1: Location Map for this Certification Unit

From 1.9, the location map(s)

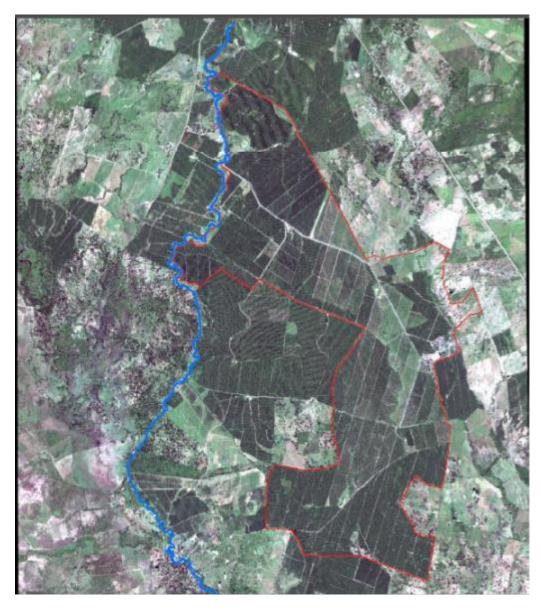
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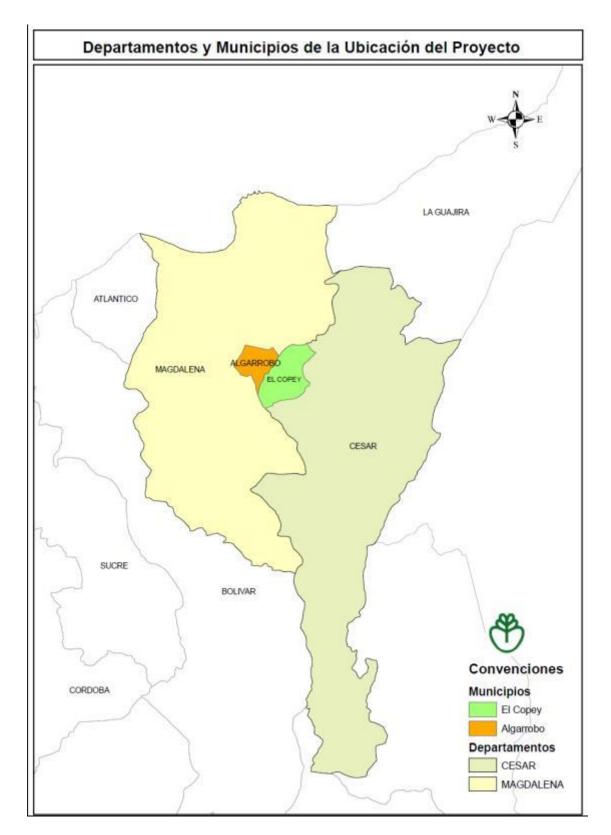
Location of Municipalities El Copey and Algarrobo in North Coast of Colombia. See flag (A)



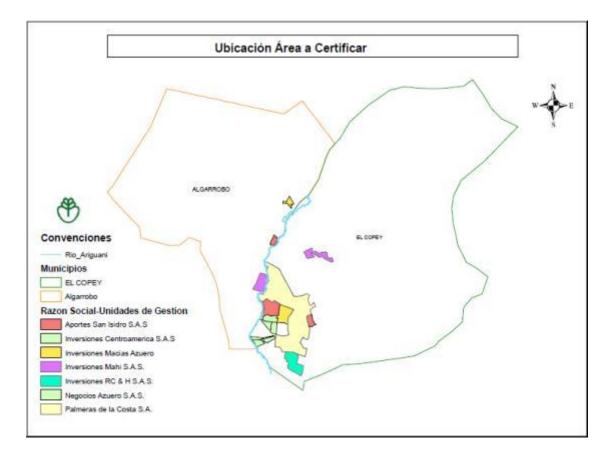


Location of Plantation "Palmeras de la Costa", in the southwest of Municipality EL Copey

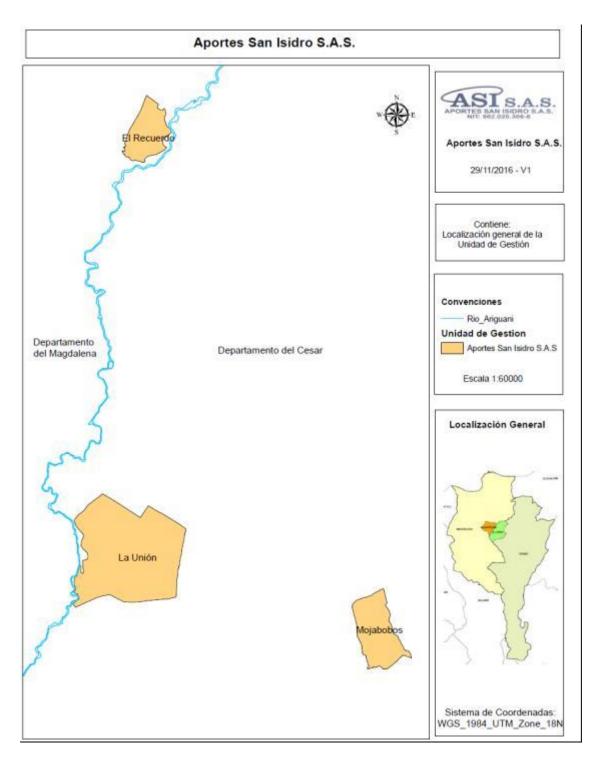




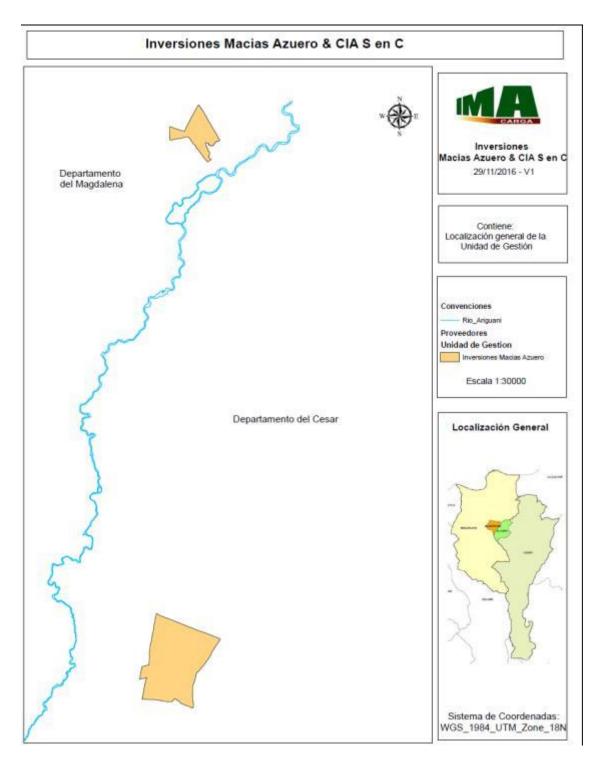




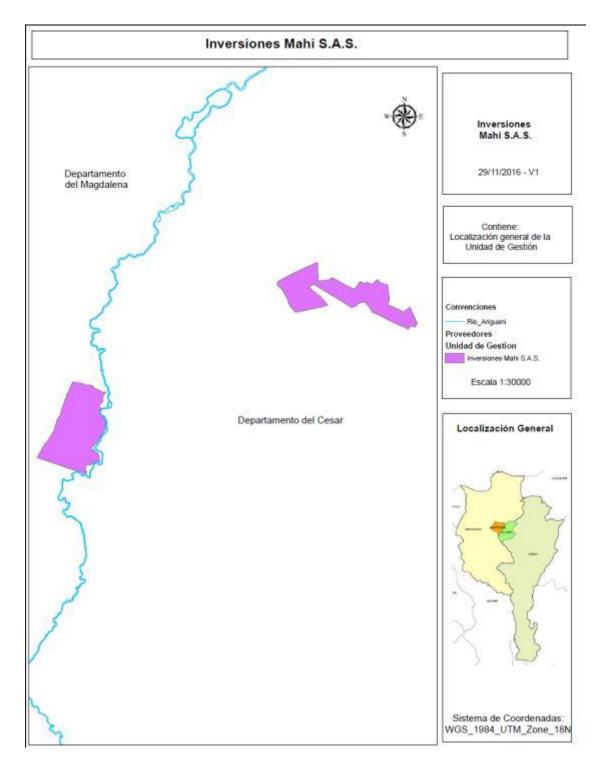




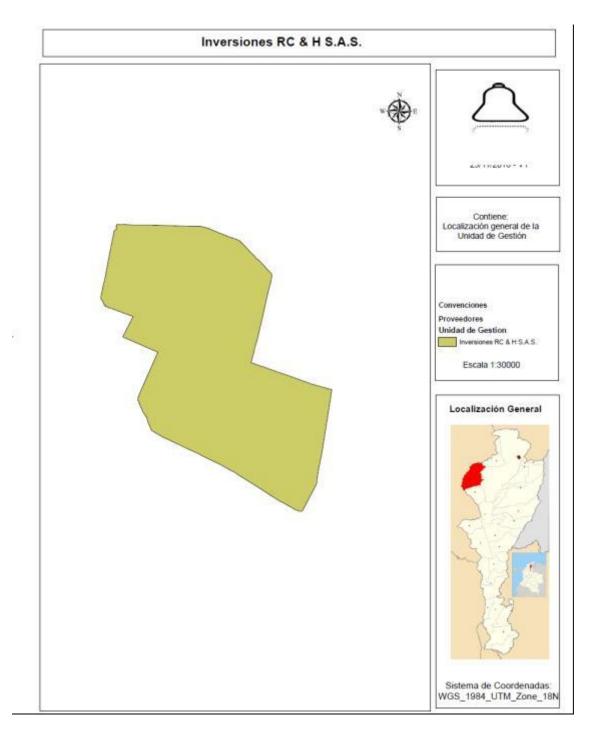




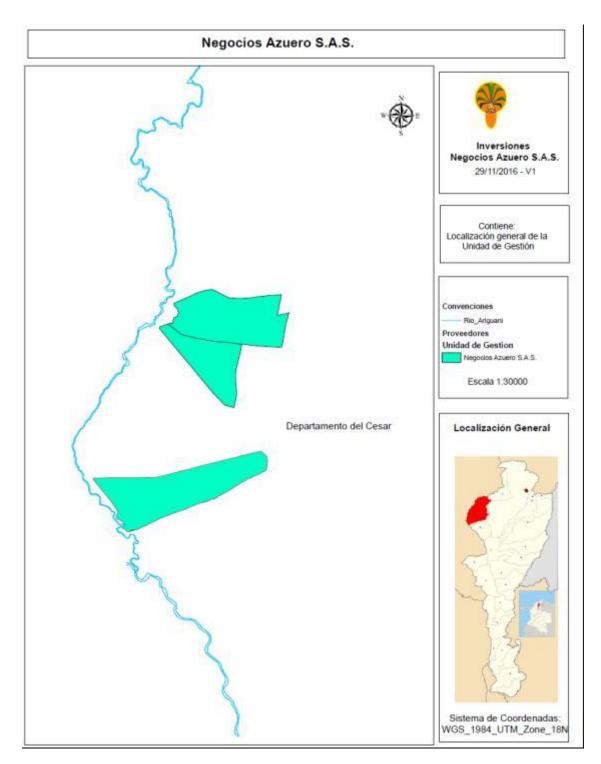












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Appendix 2: Summary of GHG Emissions

All data inputs and the use of RSPO PalmGHG Calculator (include the version number) have been verified with the final summary of the net GHG emissions (tCO2e/tCPO) figure in relation to C5.6

Calculation option applied for the reporting: Full Version / Apply November 2005 cut off for LUC / Exclude LUC Emission [Select as applicable]

5.6.3. NC (Minor). There is no evidence of the monitoring of greenhouse gas emissions using the PALMGHG Calculator.

Summary of Net GHG Emissions

Emissions per Product	tCO2e/tProduct
СРО	
РК	

Production	t/yr
FFB processed	
CPO Produced	

Extraction	%
OER	
KER	

Land use	ha
OP planted area	
OP planted on	
peat	
Conservation	
(forested)	
Conservation (non	
forested)	
Total	

Summary of Field Emissions and Sinks

Own Crop	Group	3rd Party	Total				
tCO2e	tCO2e /tFFB	tCO2e	tCO2e /tFFB	tCO2e	tCO2e /tFFB	tCO2e	tCO2e /tFFB
Emissions							
Land							
Conversion							
*CO2							
Emissions							
from							
Fertiliser							
**N2O							
Emissions							
Fuel							
Consumption							
Peat							
Oxidation							
Sinks							
Crop							
Sequestration							
Conservation							
Sequestration							
Total							

Summary of Mill Emissions and Credits

tCO2e	tCo2e/tFFB
Emissions	

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POME	
Fuel Consumption	
Grid Electricity Utilisation	
Credits	
Export of Grid Electricity	
Sales of PKS	
Sales of EFB	
Total	

Palm Oil Mill Effluent (POME) Treatment

Divert to compost	%
Divert to anaerobic	%
digestion	70

POME Diverted to Anaerobic Digestion:

Divert to anaerobic pond	%
Divert to methane capture (flaring)	%
Divert to methane capture (electricity generation)	%

Appendix 3: GHG assessment for new plantings

GHG assessment report for new plantings developed as per 'Chapter 6 – Reporting of GHG assessment for new plantings' within RSPO GHG Assessment Procedure for New Plantings Version 3 was verified by the auditors as part of this evaluation in relation to C7.8

Note: Extract the GHG assessment for new plantings developed by the client under 'Chapter 6 – Reporting of GHG assessment for new plantings' in RSPO GHG Assessment Procedure for New Plantings Version 3 and list below.



Appendix 5: List of stakeholders

Delete when publishing the public summary

Company name : Palmeras de la Costa S.A. Contact : 310 354 4945 - 310 639 23 37 Date of submission : 22/09/2017 It is to note that Indigenous group are not invited as there are not indigenous group at this site of the plantations.					Representatives of Indigenous Peoples in the environs of the plantation to be evaluated	local communities (including displaced communities, if any)	Workers and workers' organizations [including migrant workers	Smallholders	Local NGOs that are active in respect of social or environmental aspects of plantation management at the local level	NGOs that are active in respect of social or environmental aspects of plantation management at the national level, or at the sub-national level	Others	Consulted during evaluation? (Y/N
Stakeholder NAME - organisation or individual	Contact Name F-mail address		a)	b)	c)	d)	e)	f)	g)	i)		
Alcalde El Copey	JOSE LUIS NIEVES PEREZ	despachomunicipal@elcopey-cesar.gov.co	3157728408	Х								Y
Personero El Copey	EDWIN TORRES CASTRO	edwin-675@live.com	3215892381	х								Y
Comisario de Familia El Copey	EDGARDO ROCA ARIZA	edgardo_roca@yahoo.es	3177458879	х								Ν
Inspector de Policia El Copey	CAROL BLANCO	caroldblanco@gmail.com	3016838474	х								Ν
Alcalde Algarrobo	MARIBEL ANDRADE ZAMBRANO	alcaldia@algarrobo-magdalena.gov.co	3145074705	х								Y
Secretaria de Gobierno Algarrobo	KEIBYS KATEYUCA ROJAS PAYARES	secreatariageneral@algarrobo- magdalena.gov.co	3012168149	х								N
Personero Algarrobo	JOEL ELGUEDO JIMENEZ	No tiene	3017549507	х								Y
Comisario de Familia Algarrobo	DELASCAR MELGAREJO	comisariadefamilia@algarrobo- magdalena.gov.co	3015526387	х								Y

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Inspector de Policia Algarrobo	OSCAR MODESTO CERVANTES LEAL	inspecciondepolicia@algarrobo- magdalena.gov.co	3145074505	x				N
Entes gubernamentales	CORPOCESAR	direcciongeneral@corpocesar.gov.co	035-5748960	х				Ν
Entes gubernamentales	CORPAMAG	corpamag.gov.co	035-4211395	х				Ν
Presidente JAC barrio LAS FLORES	CARMEN MACHUCA		3205982871		х			N
Presidente JAC barrio CAMILO TORRES	ABEL POLO		3014454460		Х			N
Presidente JAC barrio LAS DELICIAS	JAIDER DE LA HOZ		3107390558		Х			N
Presidente JAC barrio MONTELIBANO	RAFAEL PACHECO		3135638743		Х			Y
Presidente JAC barrio SAN MARTIN	LUIS CARTELLAR		3013244888		Х			N
Presidente JAC barrio EL CARMEN	YESY TORRES VERGARA		3156566139		Х			Ν
Presidente JAC barrio 27 DE ABRIL	MANUEL CONTRERAS		3106444879		Х			Ν
Presidente JAC barrio LUIS ANDRADE TOBIAS	ALVARO ALVAREZ		3214635532		х			N
Presidente JAC barrio VILLA LILIANA	JAIME LUIS PEREZ		3145584002		х			N
Presidente JAC barrio SAN CARLOS	LUIS SIERRA		3152637448		Х			Ν
Presidente JAC barrio PIEDRAS AZULES	JHEISON VIDES		3006855959		Х			N
Presidente JAC barrio EL SENA	FARID ARRIETA		3045747817- 3127362992		х			N
Presidente JAC barrio SAN TORO	DARISMEL GARCIA		3108317572		х			N
Presidente JAC barrio EL BOSQUE	JUAN CARLOS VILLALOBOS		3002607032		Х			N
Presidente JAC barrio COREA	PABLO AYURE		3013113108		Х			Ν
Presidente JAC barrio EL PORVENIR	CARLOS MACIAS		3136701450		х			N
Presidente JAC barrio SAN ROQUE	EUCLIDES MEZA		3172313104		х			N
Presidente JAC barrio 31 DE OCTUBRE	DENIS CHARRIS		3015141323		х			N

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Presidente JAC barrio LAS MERCEDES	WIRLEY SOSA	3133921640	x			N
Presidente JAC barrio SANTO DOMINGO	KARINA BUELVAS	3205401063	х			N
Presidente JAC barrio LA ESPERANZA	VICTOR DURAN	3122576401- 3006710852	×			Ν
Presidente JAC barrio ALTOS DE LA PAZ	GLORIA ESQUEA	3106223794	х			Ν
Presidente JAC barrio BELLAVISTA	JORGE LUIS MEDINA	3127892623	х			Ν
Presidente JAC LOMA DEL BALSAMO	MIGUEL PACHECO VISCAINO	3002517219	х			Ν
Presidente JAC RIOMAR	ALBEIRO IBARRA	3215314033	х			Ν
Presidente JAC barrio LAS CARRERAS	PAULO ORTIZ OROZCO	3145341917	х			Ν
Presidente JAC barrio NUEVA IDEA	LUIS ANTONIO GARCIA	3126580731	х			Ν
Presidente JAC barrio ESTACION LLERAS	EMILIA MOLINA	3218695809	х			Ν
Presidente JAC barrio ESTACION DEL FERROCARRIL	OMÁN ZULETA	3126714264	×			Ν
Presidente JAC barrio DIVINO NIÑO	SIMON CONTRERAS	3145821132	х			Ν
Presidente JAC barrio 26 DE JULIO	ARTURO JARAMILLO	3126905075	х			Ν
Presidente JAC barrio URB. SAN CARLOS	CARLOS DE LA HOZ	3145275751	х			Ν
Presidente JAC barrio EL CARMEN	JESUS ARIZA RODRIGUEZ	3106169177	х			Ν
Presidente JAC barrio MIRAFLORES	JUAN CERA	3158834563	х			Ν
Presidente JAC barrio EL CIRUELO	ELIZABET PADILLA	3005755164	х			Y
Presidente JAC barrio BRISAS DE ARIGUANI	ELVIRA LOPEZ	3155204289	×			Ν
Presidente JAC barrio SANTA BARBARA	ALEXANDER TOBAR	3209374141- 3114106112	x			Ν
Presidente JAC barrio FELIX VEGA	FERNANDO MEDINA	3218593555	x			N

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Presidente JAC barrio SAN MARTIN	SOL MARINA ZABALETA		3135930205		х				Y
AGRÍCOLA MANANTIAL	AURY DE LA OSSA	aury.delaossa@agropalma.co	(5)3565854					х	Ν
AGROINVERSIONES LAINO & CIA.	AURY DE LA OSSA	aury.delaossa@agropalma.co	(5)3565854					х	N
AGROPECUARIA LOS TURQUITOS LTDA.	KETTY SANDOVAL	inversionesmaciastransporte@gmail.com	(5)362805					х	Ν
ÁLVAREZ ÁLVAREZ NELSON	NELSON ÁLVAREZ	nelsonalvarezalvarez@hotmail.com	(4)2857794					х	Ν
APORTES SAN ISIDRO S.A.S.	JENNIFER TORRES VEGA	aportesi@telecom.com.co	(5)3688378					х	Ν
BIOSC S.AUSUARIO OPERADOR DE ZONA FRANCA	ANDREA BAHAMÓN	andrea.bahamon@biosc.com.co	(5)4381728					х	N
BOJANINI ROMERO FARID	FARID BOJANINI	faridbojanini@hotmail.com	(5)3788324					х	Ν
C.I. ACEPALMA S.A.	VALERIA GIODANELLI	Trader.Aceites@acepalma.com	(1)3171387					х	Ν
C.I. TEQUENDAMA S.A.S	JORGE MANJARREZ	JMANJAREZ@daabon.com.co	(5)4382717					Х	N
CAMAGÜEY S.A.	ALFONSO OSORIO	compras@camaguey.com.co	(5)3669903					Х	N
CANAVATE DÍAZ MIGUEL	MIGUEL CANAVATE	dizcami1978@hotmail.com						Х	N
CARRANZA MONTES CARLOS	CARLOS CARRANZA	ccarranza@pameras.com.co	(311)4134587					Х	Y
CASTRO MEJIA MARIA EUGENIA	MARLENE ALCOCER	oficinacastromejia@gmail.com	(5)3575995					х	N
COOLECHERA LTDA.	MILENE NORIEGA	gerencia@coolechera.com	(5)3745136					х	Ν
DÁVILA DANOND EZEQUIEL JOSÉ	EZEQUIEL DÁVILA	ezequieldavila5@gmail.com	(321)5896380					Х	N
DURÁN CASTELLAR RAMÓN	RAMÓN DURÁN	raduc.5@hotmail.com	(314)5199761					Х	Ν
EXTRACTORA PALMARIGUANÍ	ALICIA DE TRESPALACIOS	palmariguani@palmariguani.com	(5)3589183					х	Ν
GANADERIA PEREZ MATERA	CARMEN BORRÁS	carmen.gpmltda@yahoo.com.co	(5)3572638					х	Ν
GÓMEZ HERAZO FABIÁN	FABIÁN GÓMEZ	fgomez@palmeras.com.co	(5)3308076					х	Ν
GRACETALES LIMITADA	EUGENIA POLO	epolo@gracetales.com	(5)3390000					х	Ν
HALBLAUB MARIA ALBA GUTIERREZ DE	MARÍA ALBA DE HALBLAUB		(5)3553537					х	N
HERMANOS SAAVEDRA LIMITADA	NORBERTO SAAVEDRA	hersaltda@hotmail.com	(5)5779060					Х	N
INVERSIONES R.C.Y H LTDA & CIA S EN C.	MAYRA GALLARDO	inversionesrcih@telecom.com.co	(5)3575988					х	N

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INVERSIONES CABALLERO MARTELO S. EN C.	ROBERTO CABALLERO		(5)3607949				х	N
INVERSIONES CENTROAMÉRICA S.A.S.	ASTRID CASTRO	acastro@neazuero.com.co	(5)3680197				х	Ν
INVERSIONES PAMECA	NORMA MEYER	mejiadecastro@hotmail.com	(5)3575985				х	Y
INVERSIONES SÁNCHEZ PATIÑO	ALCIRA PALENCIA	alciraparo@hotmail.com	(5)3702020				х	N
JARAVA DEL CASTILLO ROQUE			(5)3669999				х	Ν
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L.C.M. Y ASOCIADOS LTDA. Y CIA. S. EN C.	RUBY OSORIO	lcmasociados@googlemail.com	(5)3577068				х	Ν
LAÍNO SCOPPETTA DARÍO	AURY DE LA OSSA	aury.delaossa@agropalma.co	(5)3565854				х	N
LATINOAMERICANA DE CONSTRUCIONES	JUEN DIAGO PÉREZ	info@latincosa.com	(4)4444744				х	N
MACIAS VARGAS ALFONSO	YEIMY BOHÓRQUEZ	inversionesmaciastransporte@gmail.com	(5)362805				х	Ν
NEGOCIOS AZUERO S.A.S.	ASTRID CASTRO	acastro@neazuero.com.co	(5)3680197				х	Ν
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OTERO GÓMEZ ANGEL	ÁNGEL OTERO		(313)5458838				х	Ν
OTERO GÓMEZ CECILIA	CECILIA OTERO		(5)3002322				х	Y
OTERO GOMEZ PEDRO	PEDRO OTERO		(5)3580989				х	Ν
OTERO GÓMEZ MARÍA NOELIA	MARÍA OTERO		(5)3784458				х	N
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POMÁRICO RAMOS ALBERTO DAVID	ALBERTO POMÁRICO		(5)3569183				x	Ν
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REDONDO IGLESIAS JOSE	JOSÉ REDONDO		(5)3552589				х	N
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REYES POSADA LUIS ALBERTO	LUIS REYES	larp58@hotmail.com	(5)3738882				х	Ν
ROMERO LOPEZ LUIS	NOHEMÍ RAMOS	mahi.nohemi@gmail.com	(5)3198526				х	Ν

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ROMERO TOBÓN LUIS ALFREDO	NOHEMÍ RAMOS	mahi.nohemi@gmail.com	(5)3198526		x	N
SOLANO RECIO JORGE	ROSALBA ALMEIDA	financiera@aerosucre.com.co	(5)3763720		x	Ν
STAR QUALITY INTERNATIONAL S.A.S	JHON BENÍTEZ	gerencia@starquality.com.co	(5)3566709		x	N
TOSCANA S.A.	ALFONSO PÉREZ	toscana@intercable.net.co	(7)6476666		X	Ν
VILLANUEVA GARCÍA MARGARITA	MARGARITA VILLANUEVA	mvillanueva@palmeras.com.co	(5)3308076		x	Ν
MI ESPERANZA	ACOSTA CONTRERAS SAÚL ENRIQUE		3207709806	x		Ν
DEISY PAOLA	ANDAPIÑA HIPOLITO		3126968056	x		Ν
SAN TROPEL	ARENAS VEGA EVER ANTONIO		3145812660	x		Ν
BRISA ALTA	AROCA MEDINA LISMALDO RAFAEL		3114143384	x		Ν
BIENESTAR	BAHAMON JULIO ALBERTO		3126754932	x		Ν
NUEVO LABRADOR	BARBOSA VERGARA DULFIRIA		3135321803	x		Ν
EL PORVENIR	CABALLERO DE REDONDO MARIETA		3135066859	x		N
EL PARAISO	CHAVARRO DE PASCUAS DIOSELINA		3173014698	x		N
VILLA KARINA	DAZA VALLE ANGEL		3135322554	x		Ν
CHICORAL	DURAN ANDRADE KELLY		3135322554	x		Ν
CHICORAL	DURAN ANDRADE VANESA		3135322554	х		Ν
CHICORAL	FERNANDEZ MARIA MAGDALENA		3182259829	x		N
VILLA MERY	FERREIRA OBANDO JOSE CAMILO		3017880571	x		N
VIENTO FRESCO	GARRIDO CARDENAS BERNARDO		3017880571	x		N
VIENTO FRESCO	GARRIDO CARDENAS JORGE		3116503013	x		Ν
LA CECILIA	GOMEZ POLO IGNACIO		3116503013	x		Ν
VILLA CECILIA	GOMEZ ESCALANTE CARLOS ARTURO		3145312658	x		Ν
PUERTO COLOMBIA	GUTIERREZ CESAR ARNULFO		3107343744	х		N

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VILLA ROSA	ANDRES BORIS NUÑEZ	3	3135321803	х		Ν
VILLA PAOLA	GUZMAN LEDESMA CARMEN CECILIA	3	3126187846	x		N
EL CALLAO	HALBLAUB GUTIERREZ MIGUEL	3	3166371407	Х		Ν
LA JULIANA	HORTA CASTRO GERTRUDIS MARIA	3	3162478815	x		Ν
LA MARIA	LOPEZ GALLEGO JESUS	3	3132854570	х		Ν
VILLA ANA	MARTINEZ FONSECA ANA CRISTINA	3	3168472322	x		Y
EMANUEL	MARTINEZ RADA MANUEL	3	3145511469	х		Ν
BELLA ESPERANZA	MERCADO RODRIGUEZ BENJAMÍN	3	3218928175	x		Ν
EL CALLAO	MEZA OROZCO EIRA LUZ	3	3166371407	x		Ν
VILLA ANTONIA	MOLINA ANDRADE ORLANDO RAFAEL	3	3135328549	x		Ν
VILLA ANTONIA	MOLINA GAMEZ JUAN CARLOS	3	3215394377	Х		Ν
VILLA ADRIANA	MONTENEGRO ACOSTA DORIS	3	8014806660	Х		Ν
NUEVO LABRADOR	NUÑEZ SIERRA ANDRES BORIS	3	3135321803	Х		N
VILLA CLAUDIA	OCHOA CERVANTE JORGE	3	8003408289	Х		N
LA JULIANA	OROZCO FERNANDEZ DE CASTRO KARINA	3	3162478815	x		Ν
NUEVO HORIZONTE	ORTIZ BALLESTAS SERAFIN	3	3137291069	Х		N
LA VIRGINIA	JAVIER CUARTAS	3	8008004402	Х		N
NEGRO 1	POLANIA POLANIA RODOLFO	3	3145812660	Х		N
EL ENCANTO	RAMIREZ LOZADA CELIMO	3	3176188295	Х		N
EL ENCANTO	RAMIREZ VILLALBA JESSIKA PAOLA	3	8176188295	x		N
LAS PALMAS	RODRIGUEZ PEREZ GLORIA PATRICIA	3	3103544942	x		N
BIENESTAR	SANCHEZ LUIS FELIPE	3	3126754932	x		Ν
SANTA INES	SILVA CORONADO CLEY ANTONIO	3	3208514458	x		N
LA CONCHITA	SOSA HERRERA MAXIMO	3	3162556100	x		N

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LA TUTELA	TERNERA CRESPO MARLENE	3217343744	x	Y
SAN PABLO	VILLALBA ZAPATA DAVID MANUEL	3122834268	х	Ν
SAN PABLO	VILLALBA ZAPATA OTILDA ISABEL	3013668857	x	Ν
EL ALIVIO	VIZCAINO CERA WILFRIDO RAFAEL	3135663565	x	Ν
LA MARIA	ZARATE AREVALO WILLIAN	3116151768	х	Ν
LA LEGUA	ISSA AREVALO YAMILE ESTHER	3162478815	х	N
LA LEGUA	ISIDRO ENRIQUE FORNARIS PEREZ	3162478815	х	Ν
ALEJANDRIA	BARRERO CASTRO DIANA PATRICIA		х	Ν
ALEJANDRIA	GOMEZ RESTREPO OLGA		х	Ν
MONTERRUBIO	FONTALVO NAVARRO CARLOS RAFAEL	3165275036	х	Ν
MONTERRUBIO	DE LA VALLE ESCORCIA DAVID RICARDO	3165275036	x	Ν
MONTERRUBIO	DE LA VALLE ESCORCIA RODOLFO ANTONIO	3165275036	x	N
MONTERRUBIO	FONTALVO NAVARRO MARIA ALEJANDRA	3165275036	x	Ν
LA LOMA	CERA VARELA MARIA ANTONIA	3126752422	х	Ν
LA ESTACION	MUÑOZ REDONDO FELIPE	3145328825	х	N
RIO MAR	DE LA VALLE CERA RAFAEL ENRIQUE	3135181803	х	Ν
RIO MAR	CONTRERAS DE LA CRUZ DINA LUZ	3205495697	x	Ν
RIO MAR	DE LA CRUZ DE LA CRUZ GINA PAOLA	3205495697	х	Ν
RIO MAR	DE LA CRUZ MEDINA ENRIQUETA	3205495697	x	Ν
RIO MAR	DE LA CRUZ MEDINA YEIBIS	3205495697	х	Ν
RIO MAR	DE LA VALLE MERCADO ALCIDES RAFAEL	3205495697	х	N

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RIO MAR	DE LA VALLE MERCADO RICARDO JOSE	3205495697		x		Ν
RIO MAR	MEJIA MERCADO MOISES ANTONIO	3205495697		х		N
ALGARROBO	ROMO DE LA HOZ EULISES	3145654394		х		Ν
ALGARROBO	ROMO DE LA HOZ TULIO	3145654394		х		Ν
ALGARROBO	ROMO OROZCO EULISES FIDEL	3145654394		Х		N
LA HORQUETA	ORTEGA ORTIZ KIZZY MARIA	3126607472		х		N
LA HORQUETA	ORTEGA ORTIZ IRINA MARGARITA	3126607472		х		N
LA HORQUETA	ORTEGA ORTIZ MERWIN	3126607472		х		Ν
LA HORQUETA	ORTIZ DE ORTEGA MARIBETH DEL CARMEN	3126607472		х		Ν
LA HORQUETA	MATOS RODRIGUEZ CLARA ELENA	3126600380		х		Ν
LA HORQUETA	MATOS RODRIGUEZ MAGDALENA DE JESUS	3126600380		х		Ν
LABRADOR	ALTARE REDONDO ROSANNA	3126754932		х		Ν
LABRADOR	CALDERIN PERTUZ MARICELA	3126754932		х		N
LABRADOR	MENDOZA MUÑOZ PEDRO NEL	3126754932		х		N
LABRADOR	REDONDO DE ALTARE MARIA DEL PILAR	3126754932		х		N
CARACOLICITO	POLO BUELVAS DELFINA ISABEL	3107460592		х		N
SANTA RITA	DIAZ GAMARRA FANNY JANETH	3154750092		х		N
SANTA RITA	DE LA HOZ DIAZ LILIANA MARCELA	3154750092		х		Ν
ALGARROBO	GUTIERREZ DE HALBLAUB MARIA ALBA	3166371407		х		Ν
ALGARROBO	BOTERO ANDRES HALBLAUB	3166371407		х		N
LABRADOR	MIGUEL HALBLAUB GUTIERREZ	3166371407		х		N
ALEJANDRIA	MARRIAGA OLIVARES MARIA DE LOS ANGELES	3003408289		х		N
CARACOLICITO	JAVIER CUARTAS	3008004402		х		N

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VILLA CAROLINA	JOSE MANUEL RODRIGUEZ	3126062945		×		Ν
EL DIAMANTE	MARIA CLAUDIA RODRIGUEZ	3145328825		x		Ν
EL DIAMANTE	RICARDO MUÑOZ	3145328825		×		Ν
EL DIAMANTE	MARIA ISABEL MUÑOZ	3145328825		x		Ν
JARILANDIA	ARGELINA REDONDO CABALLERO	3135066859		×		Ν
CARRETO PANDO	AMALIA VERGARA ORTEGA	3135714725		×		Ν
CARRETO PANDO	CIELO BATISTA DE LEON	3135714725		×		Ν
CARRETO PANDO	FELIZ MOSCOTE	3135714725		х		Ν
LA MIEL	ERMINSON DE LA HOZ DIAZ	3155470092		x		Ν
MIENTRAS TANTO	JUAN CARLOS REDONDO ANDRADE			×		Ν
PONTEVEDRA	LUZ DARIS VILLARREAL CERA	313181803		×		Ν
PONTEVEDRA	ENRIQUE MARTINEZ CERA	313181803		×		Ν
BIENESTAR	LILIANA PATRICIA BAHAMON VIZCAINO	3126754932		x		Ν
BIENESTAR	LILIANA ISABEL DAZA MENDINUETA	3126754932		×		Ν
BIENESTAR	LIBIA ISABEL DE LA HOZ HURTADO	3126754932		×		Ν
BIENESTAR	EDILSA ESTHER CANTILLO ACOSTA	3126754932		×		Ν
VIENTO FRESCO	OLGA GARRIDO VECINO	3017880571		х		Ν
MIENTRAS TANTO	JOSE LUIS REDONDO ANDRADE	3126135418		×		Y
LA PONDEROSA	MARIA MALDONADO SARMIENTO	3106040469		×		Ν
PROVIDENCIA	VANESSA DE LA VALLE	3106040469		х		Ν
LA PONDEROSA	XIOMARA NAVARRO BARRANDICA	3106040469		x		Ν
PUERTO COLOMBIA	ARNILFA GUTIERREZ FLOREZ	3106040469		×		Ν
EL AMPARO	GABRIEL GUSTAVO GAMARRA	3145586043		×		Ν
VILLA ORLY	VICENTE TORRES VILLA	3135185859		х		Ν

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LUZ AMPARO	ANDREA ROMERO GOMEZ	3156382235		x		Ν
ROSA BLANCA	JOSE DE LA CRUZ OROZCO PERTUZ	3012979695		x		Ν
EL ALIVIO	LUIS ALFONSO VIZCAINO RODRIGUEZ	3135663565		x		Ν
VILLA PAOLA	JHON ROMO GUZMAN	3126187846		х		Ν
PARCELA № 12 VILLA ANA	DAYSI ARRIETA MARTINEZ	3168472322		х		Ν
EL CIELO	LUIS CARLOS SALCEDO MACEA	3205823023		х		Ν
PARCELA № 14	CLAUDIA PATRICIA GAMEZ JIMENEZ	3107251253		x		Ν
EL CIELO	JOSE ABEL MURILLO	3135711897		х		Ν
PARCELA № 8	DINA MARLIS ROCA ARIZA	3157184164		х		Ν
VILLA ORLIN	SHIRLY LUZ TORRES	3135185859		х		Ν
CHIRIPA	MAXIMO SOSA HERRERA	3162556100		х		Ν
LA LIBERTAD PARCELA Nº 3	ISABEL CRISTINA CHAMORRO	3185920024		х		Ν
LAS NUBES	IVONNE ESTHER BORJA OBREDOR	3205726081		x		Ν
PARCELA №7	JORGE OCHOA CERVANTE	3003408289		х		Ν
PARCELA № 14	PILAR DE LAS MERCEDES MARTINEZ	3012979695		x		Ν
VILLA ANTONIA	FRANCISCO MOLINA GAMEZ	3215394377		х		Ν
PARCELA № 3	MARIA RADA ANDRADE	3008880098		х		Ν
LUZ AMPARO	GUILLERMO ROMERO GOMEZ	3156382235		х		Ν
FINCA LA ESPERANZA	MIRYAN JUDIHT CARMONA RODRIGUEZ	3114143384		х		Ν
PARCELA № 13	RITA DEL CARMEN OSPINO	3012281400		х		Ν
PARCELA № 6	ARIEL ENRIQUE MORENO YEPEZ	3126863266		х		Ν
JARILANDIA	EDILBERTO REDONDO CABALLERO	3135066859		х		Ν
PARCELA № 13	DALMEIRO SALGADO OSPINO	3012281400		х		Ν
JARILANDIA	ALVARO REDONDO CABALLERO	3135066859		х		Ν

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PARCELA № 6	JORGE DAVID PAEZ MORENO	3126863266		х			N
PARCELA Nº 11 CASA VERDE	HERNAN ALI RIVAS SIERRA	3004279556		х			N
PARCELA Nº 11 CASA VERDE	VIELA LUZ SIERA LORA	3004279556		х			N
NUEVA ALIANZA	LUIS JESUS VIZCAINO MAYA	3002274442		х			Ν
PARCELA № 9	CARLOS EMILIO PEREIRA MARTINEZ	3012979695		х			N
EL CIELO	JOSE ABEL MURILLO ARIZA	3135711897		х			Ν
PARCELA Nºº 3	JOSE RAFAEL CASTILLO	3008880098		х			Ν
PARCELA № 9	WILLIAM JAVIER CONTRERAS	3165839249		х			N
PARCELA № 9	MARIA DEL ROSARIO MAESTRE ACOSTA	3165839249		х			N
DEISY PAOLA	HIPOLITO ANDAPIÑA	3126968056		х			N
EL PARAISO	DIOSELINA CHAVARRO DE PASCUA	3176205853		х			N
EL CIELO	PEDRO CASTILLO	3176827348		х			Y
PARCELA № 10	JOSE DANIEL SUAREZ	3145630591		х			Ν
PARCELA № 9	SERGIO ANTONIO PEREIRA MARTINEZ	3012979695		х			N
APORTES SAN ISIDRO S.A.S	LUIS MACIAS VARGAS	3689493- 3688378 3688287 3535188				x	N
INVERSIONES MACIAS AZUERO	ALFONSO MACIAS	3602805- 3017426 3689326				х	Y
AGROPECUARIA LOS TURQUITOS	ALFONSO MACIAS VARGAS	3534844 3602805 3534840				x	N
INVERSIONES RC Y H LTDA. & CIA SCA	JOSE LUIS RUANO	3575988				х	Ν
CAMAGUEY S.A.	RAFAEL MATERA LAJUD	 3669999				х	Ν
GANADERIA PEREZ MATERA LTDA.	JORGE RAFAEL PEREZ MATERA	3572638 3570541				х	N

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INVERSIONES CENTROAMERICA			3609160 3680197				х	N
NEGOCIOS AZUERO & CIA S. EN C.	CARLOS HUMBERTO AZUERO CUCALON		3609160 3680197				х	N
INVERSIONES MAHI Y LURO	LUIS ROMERO LOPEZ		3198526				х	Ν
FINCA EL CALLAO	MARIA ALBA GUTIERREZ DE HALBLAUB		3553537				х	N
	HIPÓLITO ANDAPIÑA		3535188 5255514				х	N
MARLOU &CIA S.A.C	RAMON DAVILA		3565328				х	Ν
LUDOPAL S.A.S	GUSTAVO DAVILA MARTINEZ		3784431 3560313				х	N
FINCA VIENTO FRESCO	JORGE ELIÉCER GARRIDO VECINO		3577142				х	N
HDA. LOS LLANOS	DANIEL MURCIA	afr@frigoredeo.com					х	Ν
INVERSIONES PAMECA S.A.	HERNAN MAESTRE CASTRO		3575982 3575982				х	N
FINCA EL PORVENIR	ALVARO REDONDO CABALLERO		3135066859				х	Y
AGROPECUARIA PRISAL S.A.S	ADOLFO SALAH MARTINEZ		3589346 3116881787				х	N
Transespeciales L.D.	LAUREANO DÍAZ OTERO		312-6697266				х	Ν
Transporte de pnal en veh.	LUIS ARCINIEGAS PRADA		314-5267196				х	N
Transporte de pnal en veh.	ANTONIO ANDRADE		321-8097752				х	N
Marketing GE BPO / Gente Caribe	EDWIN BARRIOS		317-4337318				х	N
Diseño e Ing. Del Caribe	ALONSO ARIAS		313-3961290				х	Ν
INGERSER J.E.K.S	JORGE M. RIVERA GOMEZ		312-6862849				х	Ν
Inv. Agroindustriales de la Costa	JARAMILLO		318-3481899				х	N
Roberto Villalobos	ROBERTO VILLALOBOS		320-6978151				х	Ν
Soldadura las Marias S.A.S.	JUAN C. AMADOR		321-8177565			 	х	Ν
Supalma Ltda	EDUARDO VILLEGAS		315-7314861				х	Ν

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Inversiones Racedo Llanos S.A.S.	JOSE A. RACEDO RADA	3687539					х	N
Transporte de fruta	ORNALDO TORRES CASTRO	315-7737720					Х	Ν
Transporte de fruta	SIGILFREDO ORTIZ ARRIETA	317-6821418					х	Y
Transporte de fruta	EXIOMARA AGUILAR CARRANZA	300-7333986					Х	Ν
Transporte de fruta	CILIA MARIA CONTRERAS SIERRA	315-6529897					х	N
Transporte de fruta	JORGE ELIECER CUBIDES HERNANDEZ	312-7937030					х	N
Transporte de fruta	LUZ DARIS WALTEROS RODRIGUEZ	311-4331948					х	N
Transporte de fruta	MARLENY JUDITH GAMEZ OROZCO	316-5447629					х	N
Transporte de fruta	MARTHA LUZ JAIME ANAYA	312-6600940					Х	Ν
Transporte de fruta	MANUEL RICARDO MUNOZ REDONDO	312-6968080					х	N
Transporte de fruta	NELSON JAVIER RIVERA RONDON	312-6524554					х	N
Presidente SINDICATO	RAMÓN DURAN CASTELLAR	313- 5930330 314-5160734		х				Y
Secreterio SINDICATO	JOSE GREGORIO VASQUEZ	310-6028544		х				Ν
Representante de los trabajadores (20%)	DARWIN PALLARES	310-3025593		х				Y
Presidente del COPASST	ANTONIO GONZALEZ ARAUJO	313-5011560		х		Х		N
Representante COPASST-Patrón	BERNARDO BORRERO	313-7637144		х		Х		N
Representante COPASST- Patrón	GUSTAVO BARRIOS ROMERO	316-8981408		х		Х		Ν
Representante COPASST-Patrón	JAIME RÓNDON	311-4331948		х		х		N
Representante COPASST- Trabajadores	JESUS ARIZA AGUILAR	 310-3617985		х		х		N
Representante COPASST- Trabajadores	CESAR ORELLANO	314-7991379 300-2170117		х		х		N
Representante COPASST- Trabajadores	OSCAR PEÑALOSA	320-7227765		х		Х		N
Representante COPASST- Trabajadores	PEDRO ORELLANO	301-3358162 320-6363144		х		Х		N

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List of client/operation staff consulted during the evaluation

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