



CREDIBILITY & TRUST



RSPO Principles & Criteria (P&C) Public Summary Report

Naturaceites S.A. – Panacte Mill Panacte, Panzos, Alta Verapaz, Guatemala

Pedro Roberto Cerrate Morales Audit Date

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1. SCOPE O	F THE C	ERTIFIC	CATION AUDIT						
1.1 Normative									
□National Int⊠RSPO Supp	national P terpretational P Iy Chain (Principles a on (approv Certificatio	vas audited against f and Criteria (April, 2 ved version XX/20X on (select : Novemb ember, 2015 version	2013 version) X) er, 2014 or Ji			ו)		
			inications and Claim	s (November	, 2016	version)			
1.2 Company	and Con								
Company name			uraceites, S.A.		Di			Curt	l
Business address			ita Beneficio, Panact	-				-	
Scope		an P	cessing of fresh fruit Palm Kernel Oil (PKC		B) and	productio	n of crude	e palm	oil (CPO)
Products			and CPKO						
Contact person Telephone			lermo Evertsz 2) 2328-5200						
E-mail			ertsz@naturaceites.	com					
Web site			w.naturaceites.com						
Other certification	ns held	N/A							
1.3 RSPO Membe									
RSPO membership			091-10-000-00						
Parent comp	any	as N/A							
applicable									
1.4 Audit type		12.1	14/12/2016						
Date of previous a Date of this audit	audit		14/12/2016 21/12/2017						
Main or ASA (1 to	4)	ASA							
Date of next s			hing 12 months fo	ollowing the	date	of this au	dit		
1.5 Location o	of the Pa	alm Oil M	Mill						
Palm Oil Mill (PC	OM)	Local	tion Address	Mill Capaci ty		GI	PS Refere	ence	
Name		LUCA	tion Address	MT/Ho ur		Longitu	de		Latitude
Panacte Mill			acte, Panzos, Alta az, Guatemala	30	8	39°34′14.	96″W	15	5°18′51.11″ N
1.6 Palm Oil M	1ill Outp	out and A	Approximate To	nnages Cei	rtified	1			
 The estimate for 12 months from The actual prod 	will be in eriod endi or the last on the prev luction for for the nex	ncluded in ng <u>month</u> 12 months ious audit. the last 1 xt 12 mon	the annual summa year the mill receins is applicable to An L2 months is the aucu ths is given by the o	ry. These fig wed [91,298 nual Surveilla dited quantity company.	ures e 1 mt o ance Au 7 since	xclude an f FFB. udits and i the last a	y output s the Proj	ection	t from non-
						Mt Con FFB:	vention	al	80,652
FFB received on the	previous	12 month	s, month by month:	:					
January: 1,70		February		March:	2,5	67	April:		3,260
May: 8,7		June:	10,953	July:	13,		August:		10,669
September: 9,09		October:		November:	11,		Decemb		7,472
Estimate for last 1 [MB] (ASA		5 (MT)	Actual Production (M [M	T)	onths	Projecti		t 12 M P]	lonths (MT)
СРО	Р	κ	СРО	PK		CP	0		РК

2,658 Last license year's actu	498 al sold volume	2,450 Last lice		400 ar's actual solo	d	26,0 Last	000 license year's	4,100 actual sold
		volume under other schemes			volume as conventional			
СРО	РК	CPO		PK		CF 2,4		РК 400
Notes: As the entirety of t	he mill's supply base		tified by	0	nill have be			400
	cription of Sup			·				
A supply base of assoc technical and managen								
lands, however, conce	erning palm oil,	they need	d to co	mmit themse	elves wit	h Nat	uraceites S.A	. and RSPO's
requirements. Naturace			on of the	e group) has 6	5 farms d	eliverir	ng fruit to the	mil.
	the Supply Base	}						
Oil Palm Plantation Name	n (OPP)	Lo	cation	Address		Lar	GPS Refe	rence Latitude
Armenia	Par	nzós, Alta V	oranaz	Guatemala			ngitude .749103	15.309154
Baleu		nzós, Alta V					.686486	15.325011
Canarias		nzós, Alta V					.579874	15.329665
El Recreo		Estor, Izaba					.298730	15.546497
Flor del Paraíso		nzós, Alta V					.638522	15.318368
Julia de los Ángeles		Estor, Izaba					.436420	15.488633
La Constancia				erapaz, Guate	emala		.327916	15.312997
Las Vegas Murciélago		nzós, Alta V Estor, Izaba					.637276	15.333738 15.594636
Nueva Esperanza		nzós, Alta V					.624104	15.369178
Pueblo Nuevo				Guatemala			.583976	15.367211
Quinich				erapaz, Guate	emala		.694610	15.341512
Rancho Maya		Amates, Iz					.021354	15.335231
San Jose Panorama		nzós, Alta V					.580791	15.315814
Santa Elena		stor, Izaba					.494747	15.414526
Santa Rosa Saquijá		<u>Estor, Izaba</u> Izós, Alta V					.267605	15.556380 15.323521
Selesia				Guatemala			.592010	15.344336
Sepur Las Minas	Par	nzós, Alta V	erapaz,	Guatemala			.623698	15.314577
Seyamac			Izabal, Guatemala			-89	.622420	15.341928
Finca Chapín		Estor, Izaba						15.389083
Finca Pataxte		stor, Izaba					.279148	15.358757
Finca Rio Zarco Finca Chabiland		<u>Estor, Izaba</u> Estor, Izaba					.339797	15.342193 15.330236
Finca Chabiland Finca Panacté		izós, Alta V					.623469	15.330236
Finca La Cabaña		Estor, Izaba					.443673	15.458055
	the Supply Bas				B produ	ced pe	er year	
Name		Area o	of Oil P	alm (Ha)	Estima	ated	Planting	Cycle
		Total		oduction	Tonn		Years	(Years)
					FFB/	'Yr	2010, 2011,	
Armenia		69		69	1,	509	2010, 2011, 2014-2015	25 - 30
Baleu		236		236	4,	884	2011, 2012, 2015	25 - 30
Canarias		258		258	7,	177	2008-2009- 2010	25 - 30
El Recreo		190		190		351	2014-2015	25 - 30
Flor del Paraíso		423		423		.953		25 - 30
Julia de los Ángeles		41		41		151	2011	25 - 30
La Constancia Las Vegas		37 137		37 137		856	2004 2009-2012	25 - 30 25 - 30
Murciélago		551		551		140	2012-2014	25 - 30
Nueva Esperanza		45		45		391	2009-2010	25 - 30
Pueblo Nuevo		309		309	8,	823	2008-2011- 2012	25 - 30
Quinich		78		78		638	2009	25 - 30
Rancho Maya		385		385	9,	704	2012, 2015	25 - 30
Saquijá		1,063		1,063		101	2009–2012, 2014–2015	25 - 30
San Jose Panorama		197		197		239	2009	25 - 30
Santa Rosa Santa Elena		83 203		83 203		.640 751	2011-2014 2014-2015	25 - 30 25 - 30
Selesia		182		182		403	2014-2013	25 - 30
		213		213		786	2009 2010	25 - 30
Sepur Las Minas		215		215	5,	/00	2004	25 - 30

Fince Platxite 997 997 22,293 1999-2,009 22 - 30 Fince Relation 1,481 21,856 1999-2000 25 - 30 Fince Plancté 1,267 21,978 1999-2000 25 - 30 Fince Plancté 1,267 22,973 2007-2008 25 - 30 Fince Plancté 1,267 22,97063 20 - 30 25 - 30 TOTAL 10,555 12,79,7063 - - - 1.7.3 Biodiversity, (Total Conservation & HCV Area for ther respective Supply Bases) Utility and the state stat	Finca Chapín	1,191		1,191	31,539	1998-2,007	25 - 30
Fine Apaland 749 749 749 749 7497 72070 72008 72:30 Fine Pancté 1,267 2,267 20,273 2007.008 25:30 Fine La Cabaña 622 622 14,043 2010-2012 25:30 TOTAL 10,555 15,755 257,063 - - 1.7.3 Biodiversity, (Total Conservation & HCV Area for the respective Supply Bases) - - Oil Palm Plantation Biodiversity, (Total Conservation & HCV Area) Hext ares. - - Armenia 0 0 - - - Baleu 0 0 - - - Canarias 0 0 - - - - Saquijá 0 0 0 - - - - Las Vegas 0 0 0 - - - - - - - - - - - - - - -		,			,		
Find a Prancté 1,267 29,973 2007-2002 25 - 30 TOTAL 10,555 10,555 257,063 TOTAL 10,555 10,555 257,063 Name Conservation HCV Comments Name Conservation HCV Comments Mame 0 0 Saluijá 0 0 Saluijá 0 0 Saluijá 0 0 -		1,081		1,081			
Finds (a) Cabaña 622 622 14.03 2010-2012 25 - 30 1.7.3 Biodiversity (Total Conservation & HCV Area for the respective Supply Bases) -		-		-			
TOTAL 10,555 257,063 - - 17.3 Biodiversity (Total Conservation & HCV Area) Hectares. Image: Second		,		,	, ,		
1.7.3 Biodiversity (Total Conservation & HCV Area for the respective Supply Bases) Name Conservation HCV Comments Armenia 0 0 0 Baleu 0 0 0 Canarias 0 0 0 0 Saguijá 0 0 0 0 Saguijá 0 0 0 0 Las Vegas 0 0 0 0 Rancho Maya 0 0 0 0 Nueva Esperanza 0 0 0 0 Julia de los Angeles 0 0 0 0 Santa Rosa 0 0 0 0 0 Santa Rosa 0			10,			-	-
Name Conservation HCV Comments Armenia 0 0 0 0 Baleu 0		ion & HC	V Area fo	r the res	pective Supply		
Armenia 0 0 Baleu 0 0 Canarias 0 0 Saquijá 0 0 Las Vegas 0 0 Flor del Paraíso 0 0 Las Vegas 0 0 Rancho Maya 0 0 Murciélago 0 0 Nueva Esperanza 0 0 Julia de los Angeles 0 0 Santa Elena 0 0 Santa Rosa 0 0 Santa Rosa 0 0 Santa Sena 0 0 Sena See Panorama 0 0 El Recreo 0 0 Sequina 0 0	Oil Palm Plantation				ervation & HCV		res.
Armena - - Baleu 0 0 Canarias 0 0 Saquijá 0 0 Las Vegas 0 0 Flor del Paraíso 0 0 La Constancia 0 0 Rancho Maya 0 0 Murciélago 0 0 Murciélago 0 0 Murciélago 0 0 Julia de los Angeles 0 0 Santa Rosa 0 0 Santa Seas 0 0 Santa Seas 0 0 Santa Seas 0 0 Santo Domingo 0 0 Seyur Las Minas 0 0 Guinch 0 0 Finca El Chapin 0 0 Finca Cabaña 5 0 Finca Cabaña 5 0 Finca C	Name					Comments	
Baleu 0 0 Canarias 0 0 Saquijá 0 0 Las Vegas 0 0 Flor del Paraíso 0 0 La Constancia 0 0 Rancho Maya 0 0 Murciélago 0 0 Nueva Esperanza 0 0 Julia de los Angeles 0 0 Santa Elena 0 0 Santa Elena 0 0 Santa Elena 0 0 Santa Senorama 0 0 El Recreo 0 0 Santo Domingo 0 0 Segura Kinas 0 0 Segura Elena 0 0 <td< td=""><td>Armenia</td><td></td><td>-</td><td>-</td><td></td><td></td><td></td></td<>	Armenia		-	-			
Canaras - - Saquijá 0 0 Las Vegas 0 0 Flor del Paraíso 0 0 Rancho Maya 0 0 Murciélago 0 0 Murciélago 0 0 Murciélago 0 0 Murciélago 0 0 Julia de los Angeles 0 0 Santa Elena 0 0 Santa Rosa 0 0 Santa Elena 0 0 Santa Elena 0 0 Santo Domingo 0 0 Segur Las Minas 0 0 Seyamac 0 0 Quinich 0 0 Finca Platxte 124 0 Finca Robiland 60 0 Finca Chabiland 60 0 Finca Chabiland 60 0 Finca Panacte 0 0 Total Certified Area 10,824 0 Total Certified Area 10 0	Baleu		-	0			
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Flor del Paraíso 0 0 La Constancia 0 0 Rancho Maya 0 0 Murciélago 0 0 Murciélago 0 0 Nueva Esperanza 0 0 Julia de los Angeles 0 0 Santa Rosa 0 0 Santa Rosa 0 0 Santa Elena 0 0 Santa Bose Panorama 0 0 El Recreo 0 50 Santo Domingo 0 0 Selesia 0 0 Seyamac 0 0 Quinch 0 0 Finca Platate 124 0 Finca Robañia 5 0 Finca Chabiland 60 0 Finca Chabiland 50 - Total Certified Area 01 - Tica Chabiland 60 0 Finca Chabiland 5 0 Total Certified Area 0 - 1.7.4 Total Certified Are	Las Vegas		0	0			
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San Jose Panorama - - El Recreo 0 50 Santo Domingo 0 0 Selesia 0 0 Sepur Las Minas 0 0 Seyamac 0 0 Quinich 0 0 Finca Pataxte 124 0 Finca Rio Zarco 30 0 Finca Pataxte 0 0 Finca Chabiland 60 0 Finca Panacte 0 0 ToTAL 219 50 TOTAL 219 50 10,824 10,824 and the total Conservation Area) 10,824 N = 0.8/Y*Z, where "Y" is the number of nuits, with the result always to be rounded "up" to the next whole integer and Z is number of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. Arisk level 's hall be set at: Level 1 - low risk <t< td=""><td>Santa Elena</td><td></td><td>-</td><td>_</td><td></td><td></td><td></td></t<>	Santa Elena		-	_			
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Santo Domingo - - - Selesia 0 0 0 Sepur Las Minas 0 0 0 Seyamac 0 0 0 Quinich 0 0 0 Finca Pataxte 124 0 0 Finca Pataxte 124 0 0 Finca El Chapin 0 0 0 Finca El Chapin 0 0 0 Finca Roi Zarco 30 0 0 Finca Cabaña 5 0 0 Finca La Cabaña 5 0 0 TOTAL 219 50 - 17.4 Total Certified Area 0 0 TOTAL 219 50 - 17.5 Calculation of the Number of production Units (N) to Sample for the Mill N N = 0.8/Y*Z, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: </td <td>El Recreo</td> <td></td> <td>0</td> <td>50</td> <td></td> <td></td> <td></td>	El Recreo		0	50			
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Sepur Las Minas 0 0 Seyamac 0 0 Quinich 0 0 Finca Pataxte 124 0 Finca El Chapin 0 0 Finca Chabiland 60 0 Finca Chabiland 60 0 Finca Panacte 0 0 TOTAL 219 50 - 1.7.4 Total Certified Area (Total Certified Area corresponds to the sum of total Area of Oil Palm and the total Conservation Area) 10,824 1.7.5 Calculation of the Number of Production Units (N) to Sample for the Mill 10,824 1.7.5 Calculation of the Number of Production Units (N) to Sample for the Mill N = 0.8VY*Z, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high	Selesia		0	0			
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Quinch 124 0 Finca Pataxte 124 0 Finca El Chapin 0 0 Finca Rio Zarco 30 0 Finca Chabiland 60 0 Finca Chabiland 60 0 Finca La Cabaña 5 0 Finca Panacte 0 0 TOTAL 219 50 - 1.7.4 Total Certified Area (Total Certified Area corresponds to the sum of total Area of Oil Palm and the total Conservation Area) 10,824 1.7.5 Calculation of the Number of Production Units (N) to Sample for the Mill N = 0.8/Y*Z, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 1 - low risk Level 3 - high risk Multiplier of 1 Medium risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the	Seyamac		0	0			
Finca Pataxte 124 0 Finca El Chapin 0 0 Finca El Chapin 0 0 Finca Rio Zarco 30 0 Finca Chabiland 60 0 Finca La Cabaña 5 0 Finca La Cabaña 5 0 Finca Panacte 0 0 TOTAL 219 50 TOTAL 219 50 1.7.4 Total Certified Area (Total Certified Area corresponds to the sum of total Area of Oil Palm and the total Conservation Area) 10,824 1.7.5 Calculation of the Number of Production Units (N) to Sample for the Mill N N = 0.8.VY*Z, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the	Quinich		0	0			
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Finca Chabiland600Finca La Cabaña50Finca La Cabaña50Finca Panacte00TOTAL21950TOTALCertified Area (Total Certified Area corresponds to the sum of total Area of Oll Palm and the total Conservation Area)Interference1.7.4Total Certified Area (Total Certified Area or Production Units (N) to Sample for the MillInterferenceN = 0.8/Y*Z, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the			-				
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Fince Panacte 0 0 TOTAL 219 50 - 1.7.4 Total Certified Area (Total Certified Area corresponds to the sum of total Area of Oil Palm and the total Conservation Area) 10,824 1.7.5 Calculation of the Number of Production Units (N) to Sample for the Mill 10,824 N = 0.8√Y*Z, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the				_			
TOTAL 219 50 - 1.7.4 Total Certified Area (Total Certified Area corresponds to the sum of total Area of Oil Palm and the total Conservation Area) 10,824 1.7.5 Calculation of the Number of Production Units (N) to Sample for the Mill 10,824 N = 0.8√Y*Z, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1 Medium risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the			-	-			
1.7.4Total Certified Area (Total Certified Area corresponds to the sum of total Area of Oil Palm and the total Conservation Area)10,8241.7.5Calculation of the Number of Production Units (N) to Sample for the Mill10 $N = 0.8\sqrt{Y*Z}$, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1 Medium risk = multiplier of 1.2 High risk = multiplier of 1.4.Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the			-	_			
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$N = 0.8\sqrt{Y^*Z}$, where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1 Medium risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the	(Total Certified Area corresponds to the s	um of tota	I Area of (Dil Palm		10,824	
and Z is number defined by the risk factor. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed. A 'risk level' shall be set at: Level 1 - low risk Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1 Medium risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the							
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Level 2 - medium risk Level 3 - high risk Multiplier z is set as follows: Low risk = multiplier of 1 Medium risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the							
Multiplier z is set as follows: Low risk = multiplier of 1 Medium risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the							
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Medium risk = multiplier of 1.2 High risk = multiplier of 1.4. Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the							
Factors to consider in the risk assessment are geographic locations and distance of estates, complexity of the	Medium risk = multiplier of 1.2						
			rophic la	tions	diatarea of out	too comular'	of the
labour force, landscape setting and presence of HCV or peat, complexity of supply sheds, number of communities							
and known conflicts, legality, etc.					,,,,,	,	

For the Mill, how many uni	ts make up the p	roduction	base	?				
Owned estates (Y)	$N = 0.8\sqrt{Y}$		Smal	lholders (Z)		N = 0		
6	$N = 0.8\sqrt{6} = 1.9$		20			N = 0	<u>.8√20=3.5</u>	7 eq= 4
Explanation as to the select Farms to be visited were select	ction of estates si	ampled	a and d	andor of the f	arm o	wpor 2	forms own	od by the
company and 4 farms of asso	ciated growers wer	e visited d	luring t	he present audi	t,	wher. 2		ed by the
The table below shows the oi field, the number of sample s as applicable.	l palm plantations t sites within the pla	that were intation and	nclude d the n	d in this audit, v umber of worke	with ther inte	ne opera rviews.	ations reviev Comments	wed in the are added
Oil palm plantation.	Opera	ation		No of	N	o of	Comm	ents.
				sample sites	Int	ervie ws		
EL RECREO FARM	The different fie verified as: har evacuation of others. Verification of boundaries.	vest, colle fruits, a	ction,	1	18		The of field wor verified harvest, collection evacuatio fruits, others. Were visit of the boundaries RECREO was ident were demarcate	as: , on of among red some legal s of EL and it's ified and clearly
Finca Murcielago	Fresh Fuit Production	: Bun	iches	1	4		maintained Harveste loose pickers, buffalo co	rs, fruit Staff,
Finca Rancho Maya	Fresh Fuit Production	: Bun	iches	2	6		Harveste loose pickers, buffalo co	rs, fruit Staff,
Finca Chapin	Fresh Fuit Production	: Bun	iches	1	6		Harveste loose pickers, buffalo co	rs, fruit Staff,
Finca Canarias	Fresh Fuit Production	: Bun	iches	2	7		Harveste loose pickers, buffalo co	rs, fruit Staff,
1.7.6 Calculation of the						o ha	unded »	" to the
$N = 0.8\sqrt{Y}$, where "Y" is to next whole integer. Where earlier in the certification The table below shows the employed in the work of the	e only a sample o program, are to b e number of appr ne certification un	of the sub <u>be preferr</u> oved sub iit. The nu	-contr ed ove -contr	ractors not pre er those more actors who ma	evious <u>rece</u> i ay be	sly assently assently assently assent	essed, or a sessed.	directly
time of the audit is used to		ample.						
Number of <i>sub-contracto</i>					_			
Mill and w			0	oved	Fa	rms		
Approved:	4			oved:	·	10		
On site during audit: Y Number to audit: =	1 0.8√1=1		Υ	ite during aud		5 0.8v/	5=2.23 ed	1=3
0.8√Y	0.0 1 - 1		0.8γ			0.07	J-2.23 et	1-2
Names	Activity	Audit ed		Names			tivity	Audit ed
Edy Ruano	Company Security	Yes	Fran	cisco Coronad	0	Trans	port	yes

Cristian Mansilla	Transport	Yes
Mario Xo Bolon	Transport	Yes

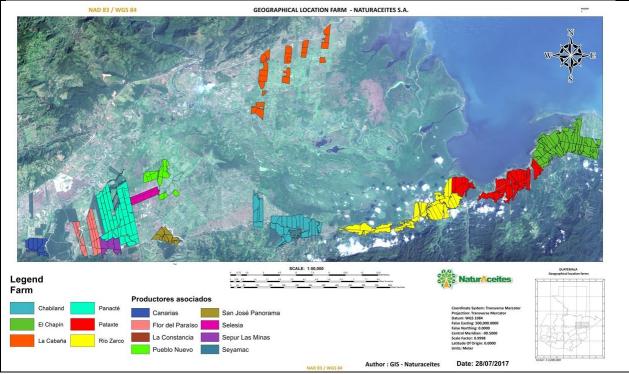
The selection of subcontractors interviewed was based on their location at the mill or farms at the time of the audit, in that way, transport and security service were interviewed. Providers' company representatives delivering service at the mill or farms were asked to come to the mill for interview. The files of every interviewed service provider were reviewed at the mill main office and contracts, permits, insurance and proof of compliance with Guatemala labor law and other legal requirements were found in order.

1.8 Progress of associated Smallholders or Out-growers towards Compliance with relevant Standards - should be in accordance to the 3 year implementation plan

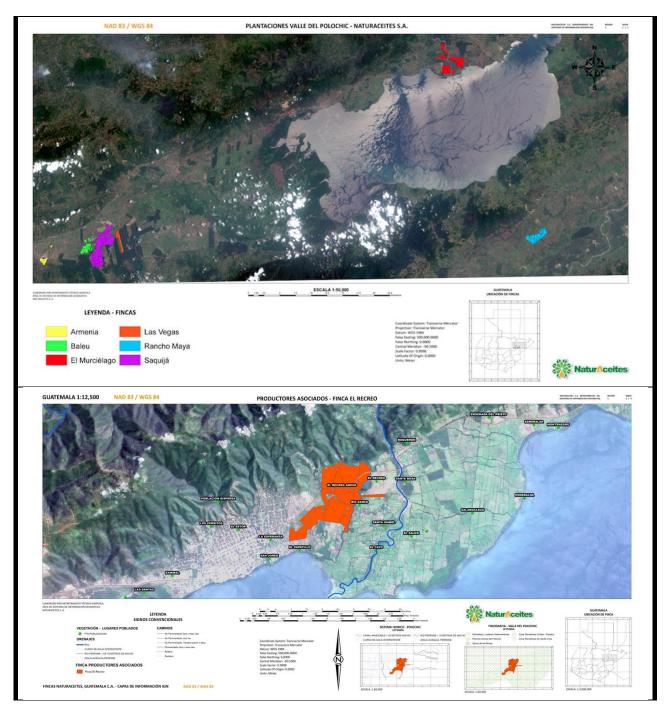
the company has certified 100% of its own farms and associated producers.

1.9 Location Map for this Certification Unit

Note: Individual maps of the group members are available from the co-operatives but it is not practical to reproduce them here. Each area of oil palm is individually managed as an integral part of a farm holding and the adjacent crops are all agricultural.



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VICTORION - LUSARES FOLLOWERS OF CONTRACTOR A CONTRACT OF CONTRACT OF CONTRACTOR A CONTRACT OF CONTRACT OF CONTRACT OF CONTRACTOR A CONTRACT OF CONTRACT OF CONTRACT OF CONTRACTOR A CONTRACT OF CONTRACT INCAS INTURACENTS, GUILTEMALA CA CANAS DE INFORMACIÓN IGNO INCAS INTURACENTS, GUILTEMALA CA CANAS DE INFORMACIÓN IGNO INFORMACENTE DE INFORMACIÓN INFORMACIÓN IGNO INFORMACENTACENTS, GUILLES DE INFORMACIÓN INFORMACIÓN INO	Interview of the set of the se											
	ried w	lith th	етпа	i sum	mary	от тпе	net G	ng er	nissio	ns (tu	02e/t	CPO)
	Ye	s							No			
Justification:		5							110			
1.11 Summary of N	et GH(G Emis	sions									
Emissions per				_								
Product		tCO2e	e/tPro	duct		ļ	Land u	se		r	na	
СРО	16,	,300										
РК	0				Oil I	Palm P	planted	l area	10,5	55		
Production		1	t/yr		Oil F	alm pl	anted o	on				
FFB processed	62,	,032			pea				0			
CPO Produced	14,	,887				servati	on		0			
Extraction			%			ested)						
OER	24		70			servati sted)	on (noi	า-	50			
KER	27				TOTE		otal		10,6	05		
				Ciples					10,0			
1.12 Summary of Fi		wn Cre			Group		2	rd Par	tv	Т	otal	
	tCO	tCO	tCO	tCO	tCO	tCO	tCO	tCO	tCO	tCO	tCO	tCO
	2e	2e/	2e/t	2e	2e/	2e/t	2e	2e/	2e/t	2e	2e/	2e/t
		Ha	FFB		Ha	FFB		Ha	FFB		Ha	FFB
Emissions												
Land Conversion	0	0	0	0	0	0	2258	0.74	0.03	2258	0.74	0.03
*CO2 Emissions from	0	0	0	0	0	0	2853	0.93	0.04	2852	0.93	0.04
Fertilizer												
**N2O Emissions	0	0	0	0	0	0	1170	0.38	0.02	1170	0.38	0.02
Fuel Consumption	0	0	0	0	0	0	227	0.07	0	227	0.07	0
Peat Oxidation	0	0	0	0	0	0	0	0	0	0	0	0
Sinks												
Crop Sequestration							-28646	-9.36	-0.43	-28646	-9.36	-0.43
Sequestration in							0					
conservation area												
Total	0	0	0	0	0	0	-28646	-7.24	-0.33	-28646	-7.24	-0.33

1.13 Summary	of Mill Emissio	ons and Cr	edits					
			tCO)2e		tCo2e	e/tFFB	
Emissions								
POME								
			9211.9			0.14		
Fuel Consumption				98.2			0	
Grid Electricity				0			0	
Utilisation								
Credits								
Export of Grid Ele	ctricity			0	0			
Sales of PKS				0	(
Sales of EFB				0			0	
Total				9310.1			0.14	
1.14 Palm Oil	Mill Effluent (P	OME) Trea	atment					
Divert to compos			0%	Divert to anae	robic		100%	
1.15 Palm Oil	Mill Effluent Div	verted to A	Anaero	digestion				
1.15 Paint On	min Endent Di	Divert to	Anaero	bic Digestion.	Divert t	0		
Divert to		methane		0%	methan			
anaerobic pond	100%	capture		0,0	capture		0%	
					(electric generat			
PARTIAL CE	RTIFICATION				general			
The rules for partial of more than one au companies subject t	tonomous company							
	ent Organizatio	n		-				
Item Criteria			(Yes /No	Des	cription (if applica	able)	
2.1.1 Is the operation certification	eration conducting a on?	a partial	No	N/A				
	mpany of the group PO? Which one?	, member	N/A	N/A				
Is there a	clear relationship anies, where one o							
has the m	najority ownership	or the	N/A	N/A				
Is there a	ent control of othe clear and achieval	ole time-	N/A	N/A				
	n prepared and in plan include all sub		N/A	N/A				
2.2 Time-bound				1477				
Description: N/A								
Initial (mention s	sites and years pr	roposed for	the ce	rtification): N/A				
Alterations:N/A								
Justifications:N/	Ά							
Acquisitions:N/A	N N							
Acquisitions:N/A		e-bound n	lan					

N/A

2.4 Non-compliances on the partial certification rules

AUDIT PROCESS 3.1 IBD - The Certification Body

IBD takes pride in being the largest certifier in Latin America and the only Brazilian certifier of organic products with accreditation through IFOAM (international market), ISO 17065 (European market regulation CE 889/07), Demeter (international market), USDA/NOP (North-American market), and SISORG (Brazilian market), making its certificate global.

Located in Botucatu-SP, Brazil, IBD has been in operation since 1992. Initially focused exclusively on the certification of organic product, after 2004, IBD began including certification services in the social-environmental area through the Fair Trade, RSPO, SAN, UTZ, 4C and UEBT programs. Today, IBD certifies over 5,000 producers, covering an area of approximately 520 thousand hectares in cultivation and 3 million hectares under wild harvest management, in more than 20 countries.

For more information regarding IBD, access www.ibd.com.br. RSPO Membership N°: 8-0090-08-000-00. RSPO accredited by ASI on November 4th, 2014, worldwide (accreditation code RSPO-ACC-020).

	dit Team		
Lead audit	tor	Pedro Roberto Cerrate Morales	
Audit team		Ana Maria Uribe Ayala	
	dit Methodol		
	udit Agenda Time	Location	
Date			Program
19/12	9:00	Oficina Planta Panacte	Reunion de Apertura
19/12	9:30	Oficina Planta Panacte	Presentación por la compañía: Generalidades, Gestión Social, A Desarrollo Organizacional
19/12	10:30	Oficina Planta Panacte	Revisión Documental P&C
19/12	10:30	Oficina Planta Panacte	Revisión Documental P&C
19/12	13:00	Almuerzo	
19/12	14:10	Oficina Planta Panacte	Revisión Documental P&C, Visita planta beneficio, Entrevistas p
19/12	14:10	Oficina Planta Panacte	Revisión Documental P&C, Visita planta beneficio, Entrevistas p
19/12	17:15	Oficina Finca Panacte	Reuniones Auditores
19/12	17:30	Fin día 1	
20/12	7:30	Finca Nueva Esperanza	Inspección de instalaciones, actividades de campo, entre stakeholders
20/12	7:30	Finca El Recreo	Inspección de instalaciones, actividades de campo, entre stakeholders
20/12	12:30	Almuerzo	
20/12	13:30	Finca Nueva Esperanza	Inspección de instalaciones, actividades de campo, entre stakeholders
20/12	13:30	Finca El Recreo	Inspección de instalaciones, actividades de campo, entre stakeholders
20/12	16:00	Oficina Finca Panacte	Revisión Documental
20/12	17:15	Oficina Finca Panacte	Reuniones Auditores

20/12	17:30	Fin día 2	
21/12	8:00	Oficina Planta Panacte	Revisión Documental P&C
21/12	8:00	Oficina Planta Panacte	Revisión Documental P&C
21/12	10:00	Oficina Finca Panacte	Reunion de Auditores, preparar cierre
21/12	10:30	Oficina Finca Panacte	Reunion de Cierre
3.3.2 List	of stakeho	Iders consulted prior to and o	during the audit.
Name			Category
Berny Manue			Harvester EL RECREO Farm
Fernando Xitu Bernando Per			Harvester EL RECREO Farm Harvester EL RECREO Farm
Juan Jose Per			Harvester EL RECREO Farm
Herculano Xit	umul Ramirez		Harvester EL RECREO Farm
Francisco Cho			Harvester EL RECREO Farm
Alberto Cacao	-		Harvester EL RECREO Farm
Walter Vidal Fernando Xitu	-		Harvester EL RECREO Farm Harvester EL RECREO Farm
Rene Pop			Harvester EL RECREO Farm
Rigoberto Si			Harvester EL RECREO Farm
Gilson Villavio			Harvester EL RECREO Farm
Fernando Ariz	-		Harvester EL RECREO Farm
Jaime Romeo	Chub		Harvester EL RECREO Farm
Bayron Ical Pedro Caal			Harvester EL RECREO Farm Harvester EL RECREO Farm
Maria chub B	а		Harvester EL RECREO Farm
Oscar Alvarad	-		Manager EL RECREO farm
Regina Barilla	IS		Gerente de Certificaciones Murcielago
Heber Lavagr			Gerente de Certificaciones Rancho Maya
Alfredo Chub	Cacao		President de Cocode Guaritas
Miguel Choc Francisco Cuo	c Vaycal		Auxiliar de Guaritas relación comunitaria Presidente de cocode Chapín Arriba
Lorenzo Caca			Tesorero de cocode Chapín Arriba
Manuel Yaxca			Chapín Arriba /salud
	nio Milla Mans	illa	Director de la escuela oficial rural Mixta Chapín Arriba
Santos Choc			Comisión de finanza de Limón Zarco
Domingo Sur			Coordinador parcelamiento Limón
Manuel Ical I Fernando Ma			Coordinador Limón Zarco Alcalde rancho
Mariano Toz			Coordinador comunidad Rancho
Manuel Icdo			Presidente la Esperanza
Carlos Tobias			Jefe de Certificaciones
Erwin Chupin			Administrador Agricola
Vinicio Monte			Gestion Ambiental
Jose Ruiz Set Maria Lopez	L		Jefe Gestion Ambiental Supervisor Sostenibilidad
Armando Caa	I		Analista SSO
Benjamin Qui			Insector Certificaciones
Andres Bichfo			Productores Asociados
Gustavo Villa	tar		Gestor Ambiental
Jose Ixcal Pedro Caal			Harvester Murcielago Harvester Murcielago
Alejandro Xol			Harvester Murcielago Harvester Murcielago
Pablo Poop			Harvest Rancho Maya
Mario Maaz			Harvester Rancho Maya
Alejandr Tiul			Harvester Rancho Maya
Juan Jose Tiu			Loose fruit collector
Pedro Yalibat Juan Jaramill			Loose Fruit Collector
Guillermo Eve			Administrador Agricola Jege de Certificaiones
3.3.3 Out	line of how	stakeholders consultation w	as managed.

3.3.3 Outline of how stakeholders consultation was managed.

Individual interviews were conducted with company workers and contractor employees; legal compliance was assessed in relation implementation. The workers were given time to express themselves freely on any subject of interest related to the forms of emple environment.

Two group interviews were held with community leaders and community representatives, given the opportunity to express themse about the degree of participation and involvement of the company with the communities to identify, monitor and evaluate the imp and mill.

3.3.4 Issues that arose during stakehold	er consultation and company responses.	
Subject raised	Company response and proposed action to be taken.	Audit team finding
Victor Xool President of the Cocode Barrio los Amantes Since years ago this men maintain a close relationship with the Naturaceites social workers. He is a communitary leader and Naturaceites almost all time give resources in order to do events taking enterteinament of the local people. Additional, The Company gaves economical help to maintain in good conditions the unique events room.	Positive input. No actions required	it was evidenced in t relationship between
A lot of members of the communities need to work, Community representatives requests for job offers	The company will be in contact with the representatives of the communities to be able to guarantee to cover the maximum of jobs that are available to the members of the communities legally established in the region	Number of inhabitant considerably during t labor has been passe job opportunities out impacts were identifi the members of com
Associated producers with which we talked have a very good opinion of the company, they feel supported by it and consider it a reliable ally to boost development oil palm cultivation in the region.	Naturaceites attaches great importance to its productive economic relationship with the associated producers, therefore devotes considerable human and material resources to strengthen their capabilities, infrastructure, capitalization and development.	The interaction betwo company and associa coordinated, follows mutual benefit.

AUDIT FINDINGS 4.1 Summary of findings. Principle 1: Commitment to Transparence Criterion 1.1: Oil Palm growers and millers environmental, social and legal issues relevant to allow for effective participation decision me Summary of the findings for 1.1: Findings:	provide adequate information to other sta ant to RSPO criteria, in appropriate languag	
The public information request by the RSPO rule is available and spread through of company website: http://www.naturaceites.com/contacto/#contac to, It's verified that exist a steak-holders list with contact and address information of 107 steak- holders (social actors and institutions related to the company : communities, communities leader, governments agencies, no governments agencies, providers, services companies and associated producers. The company count with a POE document : Steak-holders list procedure (PRO – GS- 006 V. 1	 NaturaAceites is a company compromised to transparent process and makes available the next information: Title deed and use right Occupational health and safety plans Plan and socio-environments impacts evaluation Documents related to reviews of areas of high conservation value Prevention and reduction plan of contamination Record of complaints and claims Negotiation Procedures document Continuous Improvement Plan Public abstract of certification procedure Human right politic 	YES

NATURACEITES Ethic cod is a guide of appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity, respect, responsibility and solidarity Principle 2: Compliance with applicable laws Criterion 2.1: There is compliance with all ap regulations Summary of the findings for 2.1: Findings:		onal laws and Compliance
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity, respect, responsibility and solidarity Principle 2: Compliance with applicable laws Criterion 2.1: There is compliance with all ap regulations Summary of the findings for 2.1:	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places of company and the compliment is obligatory. 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity, respect, responsibility and solidarity Principle 2: Compliance with applicable laws Criterion 2.1: There is compliance with all ap regulations	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places of company and the compliment is obligatory. 	onal laws and
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity, respect, responsibility and solidarity Principle 2: Compliance with applicable laws Criterion 2.1: There is compliance with all ap	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places of company and the compliment is obligatory. 	onal laws and
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity, respect, responsibility and solidarity Principle 2: Compliance with applicable laws	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places of company and the compliment is obligatory. 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity, respect, responsibility and solidarity	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places of company and the compliment is obligatory. 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. The information is published in different places 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee Ethic committee formats The workers are training about Ethic Code in induction process when they are contracted. 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee Ethic committee formats 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee Ethic committee formats 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee Ethic committee 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal Ethic committee 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction Contratación de personal 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment Personal contraction 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health Laws and regulations compliment 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology Occupational health 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	 Interests conflict Gifts and presents Bribes Ideology 	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	Interests conflictGifts and presentsBribes	
appropriates conducts into and out of organization. The etch code summarizes the communication basic standards, integrity,	Interests conflictGifts and presents	
appropriates conducts into and out of organization. The etch code summarizes the	Interests conflict	
appropriates conducts into and out of		
	Information security	
conduct.	Confidentiality	
and business relations with appropriates	1.Code apliction and conduct politic	
account to ensure an ethic comportment, labor	NaturAceites politics	
practices that all collaborators should take into	Introduction	
Ethic cod are defined aspects and corporative		
NATURACEITES Ethic cod. In NATURACEITES	is:	
The Company has a brochure named	Naturaceites Ethic code ,content of ethic code	YES
Findings:	Comments:	Compliance
Summary of the findings for 1.3:	and business operations and	ciunsuctions.
Criterion 1.3 Growers and millers commit to e	thical conduct in all business operations and	transactions
Human right politic		
procedure		
 Public abstract of certification 		
Continuous Improvement Plan		
Negotiation Procedures document		
 record of complaints and claims 		
contamination		
Prevention and reduction plan of		
of high conservation value		
 Documents related to reviews of areas 		
evaluation		
• Plan and socio-environments impacts		
 Occupational health and safety plans 		
Title deed and use right	<u></u>	
available the next information:	http://www.naturaceites.com/contacto/	
compromised to transparent process and makes	website	
It's evidenced that NaturaAceites is a company	The information was verified during audit in	YES
Findings:	Comments:	Compliance
Summary of the findings for 1.2:		
commercial confidentiality or where disclosu or social outcomes.	ire of information would result in negative e	nvironmentai
Criterion 1.2: Management documents are		
complaints and claims (PRO GS 002, version 1).		
reception, analysis and resolution procedure of		
It's evidence the procedure document of		
government agencies and eivit society.		
government agencies and civil society.		
reception of all type request from communities,		
Rev. del 01/07/2016). Procedure distained to		
reception procedure (PRO-GS-003, Version 01,		
reception procedure (PRO-GS-003, Version 01,		

During the document review it was possible to demonstrate that the occupational health and safety plan is not signed by a Doctor accredited by the Labor Ministry of Guatemala.

The company and his smallholders have implemented the majority of legal requirements as a baseline and has evidenced copies of the legal land use rights and has been demonstrated compliance with labor laws requirements, chemical use regulations, and processing practices. Also the company complies with international laws and conventions. During the document review it was possible to demonstrate that the occupational health and safety plan is not signed by a Doctor accredited by the Labor Ministry of Guatemala.

Inter	nal Audit Process
Ра	Actividad
SO	
1	Preparación del programa de auditoría, tomando en cuenta el estado del sistema en general y cambios relevantes durante el año en la legislación, principio y criterio a auditar, documentación, registros y personal a entrevistar.
2	Elaboración del cronograma de la auditoría por área o departamento a auditar
3	Notificación al área o departamento sobre el alcance legal y la fecha en que se ejecutará la auditoría.
4	Ejecución de la auditoría en el área o departamento utilizando la matriz legal con la que se cuenta, evaluando: - Cumplimiento de las leyes que no cambiaron durante el periodo asignado. Cumplimiento de las leyes que tuvieron cambios.
5	Elaboración del informe, indicando las no conformidades y oportunidades de mejora.
6	Elaboración de cronograma para cierre de no conformidades
7	Verificación de cierre de no conformidades.

Criterion 2.2: The right to use the land can be demonstrated and is not legitimately contested by local communities with demonstrable rights Summary of the findings for 2.2:

Findings: Compliance Comments: Despite some land invasion conflicts the Yes company has demonstrated the legal rights of land ownership. Company has donated part of its lands for vulnerable people. There are documents showing the actual legal use of the land and are available. Maps showing location of boundaries and was verified in situ. There was evidence that palm oil operations have not instigated violence and maintain peace and order in their current and planned operations. Interviews with representatives of communities recognize the labor of the company and approve the operations. References: 'Registro mercantil reporte de sociedades de fecha 9 de marzo 2017, NATURACEITES"



, waa dinalalah dha lanal ay ayabanaany ulahba a					
Criterion 2.3: Use of land for oil palm does not diminish the legal or customary rights of other users without their free, prior and informed consent. Summary of the findings for 2.3:					
Comments:The company maintains good communicationwith stakeholders and has made many effortsto demonstrate that legally establishedcommunities agree with their operations andthat no customary rights have been identified	Compliance yes				
economic and financial viability.					
d management plan that aims to achieve	e long-term				
Commontes	Compliance				
Comments:	yes				
PRODUCCIÓN CPO	yes				
103					
105					
	The company maintains good communication with stakeholders and has made many efforts to demonstrate that legally established communities agree with their operations and that no customary rights have been identified economic and financial viability. d management plan that aims to achieve Comments: PRODUCCIÓN CPO Producción de CPO Entre of the company				

Criterion 4.1 Operating procedures implemented and monitored.	are appropriately documented and	consistently
Summary of the findings for 4.1:		
Findings:	Comments:	Compliance
Findings: The company has SOP's documented and implemented in the Panacté mill. It was verified the existence of a master list of them, which is controlled by Sustainability. The document is denominated: Master List of Procedures of Panacté Mill (INS CO 02, RES-SOST-01, IN MA 31 V4, IN FER 02 V1, IN AG 09 V2, IN AGR 16 16 V1). Each department of the company is responsible for communicating and applying best practice procedures. The Administration Department conducts internal evaluations to verify compliance and control.	 Among the most relevant procedures in the industrial area can be mentioned: Instruction of harvest INS CO 02 Records of activities RES SOST 01 Instruction of fly trapping IN MA 31 V4 Instruction of agrochemical application IN FER 02 V1 Construction and repair of fences IN AG 09 V2 Instruction of fire control IN AGR 16 16 V1 Oil Extraction Procedure IN-EX-03 V1:2015 Instruction of filtered IN-CL-01 V1:2015 Instruction of boiler combustion IN-GE-01 V1:2015 The company has different action plans for deviations within the programs that are implanted and indicators of process; Each activity has its respective training and feedback. It was evidenced that the company has control and keeps in real time record of the origin and weight of all FFB received in the mill. Certified FFB are received from own farms and associated producers and conventional FFB from associated producers that are intended to be certified in 2017. In the Panacté mill there is "Validation of SOP's and Knowledge in the Workplace" (information handled by Sustainability). For the Agricultural Area, the "SOP's Audit" format is used (information handled by 	YES
Criterion 4.2: Practices maintain soil fe	Sustainability, currently being improved). rtility at, or where possible improve soi	l fertility to.
a level that ensures optimal and sustain		
Summary of the findings for 4.2:	*	
Findings:	Comments:	Compliance
The company successfully applies a nutrient recycling strategy that includes: a Biomass Program in Palma, the elaboration and application of compost based on by-products such as: effluents and rachis derived from the oil extraction process (code POE DTA NV 03 versión 3). Treated effluents are also used in plant fertigation.	 With the Biomass Program in Palma, nutrients are reincorporated into the soil through several mechanisms: At the time of debris clearance, once every 25-30 years as dry matter. Palm leaves at the moment of debris as dry matter. Annual pruning, dry matter. Bunches of fresh fruit, empty fruit bunches (compost). Fiber used for steam generation. Shell used for generating vapors. Boiler ash applied in the field Effluent: The wastewater leaving the extraction plant goes to the effluent treatment system, which is located in Panacte, has 1 cooling pools, 2 methanogenic pools, 2 anaerobic pools, 1 	YES
Criterion 4.3: Practices minimise and co	aeration pool. ontrol erosion and degradation of soils.	
Summary of the findings for 4.3:		
Findings:	Comments:	Compliance
During the visit on December 20, 2017 at Recreo Farm, located in the municipality of Estor Izabal, according to its Environmental Studiy, describes soils between 5 – 15 degrees (lot 9).	There are maps that classificatory the taxonomic of soils. There is a procedure document of design and construction of road for suppliers, date October 2017.	Νο
Evidence		

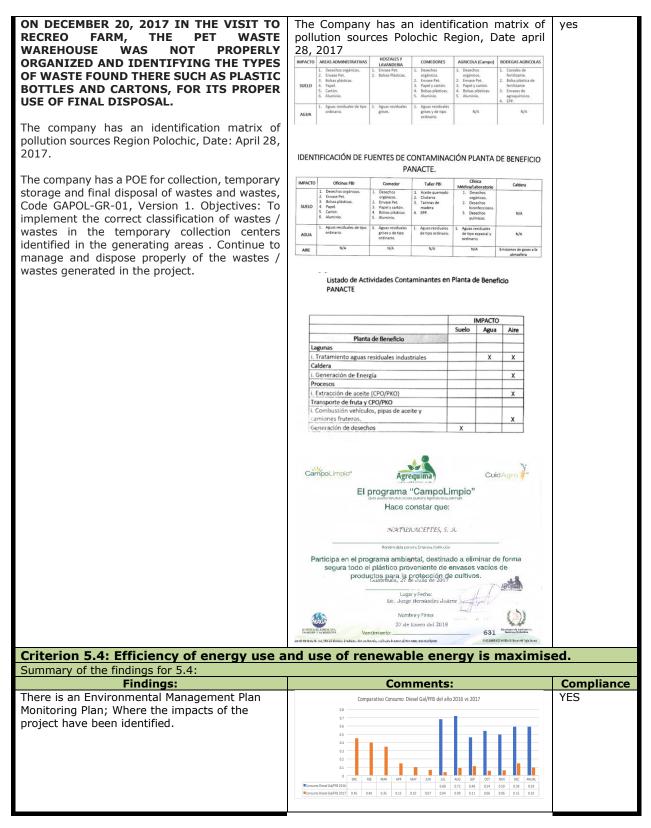
Recreo Farm does not have a plan for manage this areas. Soil maps available. No peat soils on the area.	There is a st palm plantati special neces management. procedure for zone (22% of	ons establis sity of stra The farm I the special	shment. Th ategy of so RECREO ha I managem	ere is not oils fragile ve not the	
A road maintenance program is implemented.					
No signs of erosion observed at visited farm					
Slopes above certain limit. The farm RECREO have not the procedure for the special management in this zone.					
Criterion 4.4: Practices maintain the qu	ality and ava	ailability	of surface	e and grou	und water.
Summary of the findings for 4.4: Findings:	Comments:				Compliance
There is a Plan and Program for the use of water in	There is a wa	ter manager	nent plan fo	or the mill	YES
Panacté Mill, Code PL AMB 01 V1:2017. There is SOP Collection of Production Data (PRO PROD 23). It has	with strong for	cus on preve	nting contar	nination of	
a Technical Study of Wastewater, Panacte Benefit Plant Project, prepared by Ecoquimsa Laboratory22/06/ 2017.	surface and ۽ V1:2017	ground wate	er, Code: Pl	L AMB 01	
	System of envince of envince of environment of envi	ole: water s	-		
	There is a rive information ab riverbanck)				
	There are recor	ds of water o	consumption	at the mill.	
		Benefic PANA	ie Plant		
		sep-17	oct-17	nov-17	
	Efluentes m ³	0.67	0.70	0.76	
		Consummti for Genera			
		sep-17	oct-17	nov-17	
	m ³ H2O/TM FFB				
	Generation	0.59	0.61	0.68	
	m ³ H2O/TM FFB Process	0.81	0.72	0.62	
	Total consummtion	1.40	1.32	1.30	
Criterion 4.5: Pests, diseases, weeds an managed using appropriate integrated					tively
Summary of the findings for 4.5:					
Findings: Naturaceites has Integrated pest management	It's evident ar	Comme		agement	Compliance YES
(corporative level):	plan, which of				

 Standard operative procedure of disease 	control and general considerations about	
monitoring and nutritional deficiency POE	integrated pest management (Standard	
STA SV 01.	operative procedure of phytosanitary station	
Standard operative procedure of	cod POE STA SV 02) go to numeral "C"	
phytosanitary reading POE STA SV 02	TECHNICAL INFORMATION (pag. 1).	
Standard operative procedure of ramps	 Cycle life knowledge and ecology of 	
installation for hynchophorus palmarum	pest, and natural enemies.	
POE STA SV 03	Maintain constant planting	
 Standard operative procedure of ring 	monitoring cycles to early detect	
red revision POE STA SV 04	pest focus.	
It's evident an integrated pest management	 Continue evaluation of parasitism level referents for planning actions 	
plan, see numeral 4.5.1.	take and applier in the appropriated	
It's evident the posters informative visible in all	time.	
own farms. At audit time there are posters with procedure information of	Choose the appropriated product in	
ring red management and general	control pest function	
considerations of integrat pest management in	Choose the appropriated date and moment to	
Spanish and Q'eqchi' language	applied product for reduction de impact on	
	natural pest enemies and on others insect	
	friendlies of palm	
Criterion 4.6: Agrochemicals are used i		ealth or the
environment. There is no prophylactic		
categorised as World Health Organisati		
Rotterdam Conventions, growers are a		
documented.	currently beening to nuclicity uncernatives	
Summary of the findings for 4.6:		
Findings:	Comments:	Compliance
The Company has a pesticides use reduction	The company has a nectariferous plant	YES
plan 2017-2018. Which one seeks agrochemical	program (beneficial) for larvae biologic	. 20
use reduction in Polochi region, with projections	control. The species more used are: cadillo	
for the years mentioned. The purpose is the	mozote, planta urena, mozote de caballo,	
pesticides minor reduction without decreasing	verbena azul, barajo enano, barajo,	
productivity.	madrecacao, árbol de fuego. The Company	
The company has a nectariferous plant program	has a nectariferous plant nursery with about	
(beneficial) for larvae biologic control. The	50000 plants (mozote de caballo, barajo	
species more used are: cadillo mozote, planta	enano) in Pataxte Farm and its projected	
urena, mozote de caballo, verbena azul, barajo	finished at 2017 with 100.000. plants It's	
enano, barajo, madrecacao, árbol de fuego.	evident the disposition in throughout region	
The Company has a nectariferous plant nursery	for 2017 (140000 m lineal).	
with about 50000 plants (mozote de caballo,	It's evidence that the company doesn't use	
barajo enano) in Pataxte Farm and its projected	pesticides categorised as 1A and 1B by OMS	
finished at 2017 with 100.000. plants It's	or that are listed by the Stockholm or	
evident the disposition in throughout region for 2017 (140000 m lineal).	Rotterdam Conventions, and doesn't use paraquat. The company count with a mitigate	
It's evidence the actualized records 2017, when	action plan of environmental impact, in	
is observed:	concordance to result or environmental	
Article code	diagnostic study at Polochi regional project.	
 Product name 	File No D -004- 2013 January 2013.	
 □ Fntion 	The impacts from the areas of agriculture,	
• 🗆 Use	industry, Occupational health and safety, and	
Inventory unit	social-environmental. In this document is	
• 🗆 Dose	explained the environmental commitment and	
 Application cycle 	verification means.	
Active ingredient	There is a document of mills waste generated	
Commercial casing	(REG GAPOL GR 02) where is indicated the	
Recommended dose	waste type, classification, by-classification,	
Re-entry period	waste, generator, collection centre,	
■ DL 50 Dermic	management / disposition.	
	There is divers companies for final disposition	
 □ LC 50 □ Persistence and degrading 	of solid waste, example: AGREQUIMICA, IMPEX Reciclaje, Campo limpio, Multiservicios	
 Definition of the state of the	del caribe Biogen Ecoterno Ecoreprocesos.	
 Toxicological category 	Each Company collect different solid waste,	
□ MAGA(MINISTERIO DE Agricultura y	for	
Ganaderia y Alimentacion) Registry	example:	
canadona y Annontación y Registry	The Company AGREQUIMICA recollected	
	every product that had been agrochemical	
	contaminated The Company IMPEX Reciclaje	
	contaminated The Company IMPEX Reciclaje recollected every product except the organic	

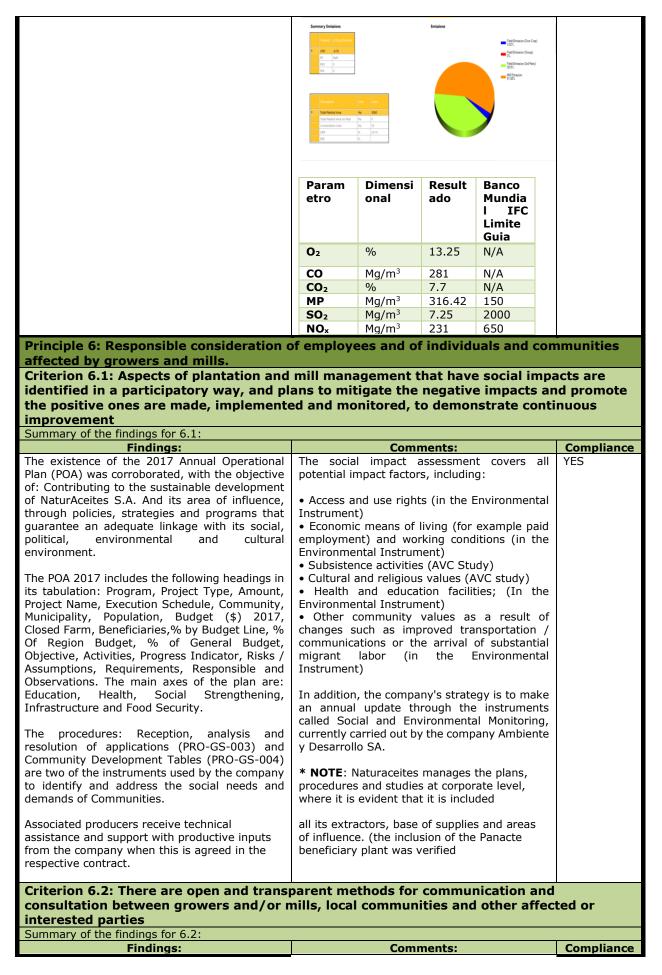
	Naturaceites count with an application	
	procedure to dispersion variable pump code	
	IN MA 07, with the objective:	
	 Guarantee the correct application of herbicides in every farm's lots in the 	
	region.	
	Guarantee the correct operability of	
	vehicle for this activity, follow the	
	rules of Naturaceites.	
	 Obtained an acceptable performance 	
	of Ha/worker	
	The company doesn't make air-fumigation at audit time.	
	It's evident the capacitation records and	
	posters informative with the objective of	
	informer the workers about the agrochemical	
	management in Q'eqchi' native language.	
	The company count with different waste management procedure:	
	Management, classification and final	
	disposal of waste and scrap (code	
	PMRD GA 01). The objective is the	
	correct management and final	
	disposal of the waste and scrap	
	generated. Recycle application, reuse	
	or waste's generation reduction in all	
	areas.POE of recollection, temporal storage	
	and final disposition of waste and	
	scrap (code GAPOL GR 01). The	
	objective is the implementer the	
	classification correct of waste/scrap	
	in the temporal storage identified in	
	generator area. Continuer with the	
	adequate management and final	
	disposal of waste/scrap generated.	
	The constant hygienic actions for prevention of public health and environmental	
	contamination The company count with	
	documents of Safety revision to all	
	agrochemical applicators each 6 moths. The	
	Safety revision is made in Quibiolab external	
	laboratory. The activity isn't make by woman	
	according interview, document revision and visit to farms.	
Critorion 4.7. An accurational boah	th and safety plan is documented,	offectively
communicated and implemented	th and safety plan is documented,	enectively
Summary of the findings for 4.7: Findings:	Comments:	Compliance
Naturaceites count to ethic manual. Which one	The company count to SSO committee (health	YES/NO
talk about Workplace health and safety policy,	and occupational security) conformed by	,
the objective of protect the workers searching	workers and employer, organized to ensure	
the accident control, disease reduction and risk	the good hygiene and safety conditions, given	
reduction.	suggestions about accident prediction, the	
The company court to matrix 11 (MATDIZ DE	good functioning of machines and tools.	
The company count to matrix risk (MATRIZ DE	The SSO committee report all the risk	
RIESGO for Agriculture, management and industrial).	detected (health to workers) to general direction of company. The committee purpose	
For each area exist a risk matrix elaborated by	jointly actions to accidents prevention,	
sustainability department which contented work	occupational diseases prevention and to get	
place identification, workers numbers,	better the conditions of hygienic, security and	
activities, machinery or equip, risk type,	environmental.	
program, danger, consequence, risk analysis	Natura calitae count with differents and a	
program, danger, consequence, risk analysis (S. severity, F: frequency, P: probability, R:	Naturacaites count with differents procedures	
program, danger, consequence, risk analysis (S. severity, F: frequency, P: probability, R: risk), action makes. This risk matrix is for the	Naturacaites count with differents procedures for attend avery emergency and accidents.	
program, danger, consequence, risk analysis (S. severity, F: frequency, P: probability, R: risk), action makes. This risk matrix is for the management process, mill's operatives,	for attend avery emergency and accidents.	
program, danger, consequence, risk analysis (S. severity, F: frequency, P: probability, R: risk), action makes. This risk matrix is for the management process, mill's operatives, maintenances area, storage, product warehaouse, dangers, services, quality	 for attend avery emergency and accidents. 	
program, danger, consequence, risk analysis (S. severity, F: frequency, P: probability, R: risk), action makes. This risk matrix is for the management process, mill's operatives, maintenances area, storage, product	for attend avery emergency and accidents. Response from emergency	

 Non Compliance: In field visit (in FFP classification) date 19 December 2017, is evidenced that the harness cod I\$XWJ have not the maintenance. The fire extinguisher don't count with the respective recharger and revision. A cleaning worker at mill don't used the EPP correctly (Don't used mouth protection) 	 Response from health emergency PRO SST 002 Response from accident emergency PRO SST 03 Accidentally Statically objective of establish the methodology for management of accident/incidents at Naturacaites. The company count with document verified in the results inform of Health and security occupational. The office received a copy of accidents investigation reports, which are register in the data base of workers injured. The workers injured received first aid in fields if is necessary an softer they are transferred to clinic. Non Compliance: In field visit (in FFP classification) date 19 December 2017, is evidenced that the harness cod 	
	 I\$XWJ have not the maintenance. The fire extinguisher don't count with the respective recharger and revision. A cleaning worker at mill don't used the EPP correctly (Don't used mouth protection) 	
Criterion 4.8: All staff, workers, smallh	olders and contractors are appropriately	rtrained
Summary of the findings for 4.8:		
Findings:	Comments:	Compliance
It's evidence the existence and effective application of Workers Formation Programs in P&C – RSPO. A evaluation of knowledge is make in the training.	The company organize this information in the annual matrix with training and capacitation made, and the participants list. This permit has a historic control of workers formation.	YES
It's evidence the existence and effective application of Workers Formation Programs in P&C – RSPO. A evaluation of knowledge is make in the training. Principle 5: Environmental responsibili	The company organize this information in the annual matrix with training and capacitation made, and the participants list. This permit	YES
It's evidence the existence and effective application of Workers Formation Programs in P&C – RSPO. A evaluation of knowledge is make in the training. Principle 5: Environmental responsibility biodiversity. Criterion 5.1: Aspects of plantation and impacts are identified, and plans to mit positive ones are made, implemented a improvement	The company organize this information in the annual matrix with training and capacitation made, and the participants list. This permit has a historic control of workers formation.	YES s and ntal s the
It's evidence the existence and effective application of Workers Formation Programs in P&C – RSPO. A evaluation of knowledge is make in the training. Principle 5: Environmental responsibilit biodiversity. Criterion 5.1: Aspects of plantation and impacts are identified, and plans to mit positive ones are made, implemented a improvement Summary of the findings for 5.1:	The company organize this information in the annual matrix with training and capacitation made, and the participants list. This permit has a historic control of workers formation. EXAMPLE and conservation of natural resources mill management that have environmen igate the negative impacts and promote nd monitored, to demonstrate continuon	YES s and ntal s the us
It's evidence the existence and effective application of Workers Formation Programs in P&C – RSPO. A evaluation of knowledge is make in the training. Principle 5: Environmental responsibility biodiversity. Criterion 5.1: Aspects of plantation and impacts are identified, and plans to mit positive ones are made, implemented a improvement	The company organize this information in the annual matrix with training and capacitation made, and the participants list. This permit has a historic control of workers formation. and conservation of natural resources mill management that have environment igate the negative impacts and promote	YES s and ntal s the
It's evidence the existence and effective application of Workers Formation Programs in P&C - RSPO. A evaluation of knowledge is make in the training. Principle 5: Environmental responsibilit biodiversity. Criterion 5.1: Aspects of plantation and impacts are identified, and plans to mit positive ones are made, implemented a improvement Summary of the findings for 5.1: Findings: There is na Environmental Diagnostic DA-0055- 2016, Project Name: Panacte, Date: April 20,2016, carried out by the NOA Group Company. The company has an Environmental Diagnosis for the Polochic Region, file number D-004-13, Type of Agroindustrial Project, Activities: Agricultural and Industrial Palm Oil, elaborated by: Comprehensive Environmental Management System S.A. (SIGA), with registration number 021, Name of Legal Representative: Carlos Eduardo de la Torre del Valle, with resolution of	The company organize this information in the annual matrix with training and capacitation made, and the participants list. This permit has a historic control of workers formation. :y and conservation of natural resources mill management that have environmen igate the negative impacts and promote nd monitored, to demonstrate continuo Comments: he Environmental Diagnosis Includes: • Agricultural Phase: (adaptation of lands, Planting, Protective cover, plateau, pruning, harvesting, fruit transport, Plantation renovation, Irrigation, Fertilization, drainage, Pest Management. • Industrial Phase: Extraction of Crude Palm Oil, Sterilization, Enjoyment, Raquis Processing, Extraction, Digestion, Pressing, Clarifying, Palmistry, Palm Oil Oil Extraction, Palm Palm Meal, Tank Storage. • Infrastructure development (Benefit Plant, Wastewater Treatment System, Laboratory, Offices, Dining Rooms, General Dining Room, Sanitary •Land-use change • Consultation with stakeholders	YES s and ntal e the us Compliance

	Biological Monitoring System	
	• It has a schedule where activities, frequency and responsible are defined; The activities that are carried out are: Installation of traps for butterflies, extraction of butterfly traps, bird watching.	
Criterion 5.2: The status of rare, threat	ened or endangered species and high co	onservation
value habitats, if any, that exist in the p		
_ ·	and their conservation taken into accou	unt in
management plans and operations.		
Summary of the findings for 5.2:	Common too	Comuliance
Findings: FOR ASSOCIATED PRODUCERS, IT WAS NOT POSSIBLE TO DEMOSTRATE THA THERE IS A TRAINING PLAN FOR WORKERS ON THE STATUS OF RARE THREATENED OR ENDANGERED SPECIES.	Comments: According to the AVC, some species under conservation categories were observed in the farms, however these are observed sporadically and asylated, because the farms do not have the biological and ecological conditions necessary to sustain a stable population of these.	Compliance Yes/NO
A MONITORING PROGRAM HAS NOT BEEN IMPLEMENTED FORM THE MANAGEMENT PLAN SUGGESTED IN HCV FOR SMALLHOLDERS. Naturaceites Panacte has and HCV assessmente in plantations of Associated Producers of Naturaceites, S.A., date Guatemala May 21, 2017. The evaluation is carried out by:	Among the species sighted are: Birds: • Hawk Pollero (Rupornis magnirostris) • Oriole (Psarocolius montezuma) • Climber (Mniotilta varia) • Carpenter (Drycopus lineatus) • Loro (Amazona autumnalis)	
Nombre Rol Grado/Especialidad José Luis López Asesor lider Biólogo, gestión de proyectos relacionados a biodiversidad, manejo de recursos naturales, participación ciudadana en la protección ambiental. Muestreo de fauna, con mayor enfoque en ornicología. Ximena Hernández Coordinadora Biólogo, coordinación de monitoreos biológicos terrestres y acuáticos, calidad de agua, naílisis de biologa/Bioquímica. Máster en Gestión de Conservación proyectos. Análisis de paísaje y ecología. Muestreo de fauna o enfasis en mamiferos y herpetología. Oscar Escobar Desarrollo de Trabajador social. Diseño de estrategias de	Mammals: • Tacuazín (Didelphis marsupialis) • Hormiguero Bear (Tamandua mexicana) • Tepescuincle (Cuniculus paca) • Howler monkey (Aloutta pigra) • Porcupine (Coendou mexicanus) • Huron (Eira barbara)	
Oscar Escobar Desarrollo de Trabajador social. Diseño de estrategias de consultas participativas comunidades indigenas. participativas Entrevistas a actores clave. Agrónomo. Manejo de sistemas de información geográfico y muestreos ambientales.	Tapir (Tapirus bairdii) The company has Environmental Policy that	
The company has an High Conservation Value Assessment (AAVC), Project: Planting, Harvesting and Industrialization of Palm Oil "Polochic Region", Location: Izabal Department, Municipality of Estor / Department of Alta Verapaz, Municipality of Panzos, Date: March 2014, Conducted by: MSc. Marizol Zumbado (Team Leader), Advisor accredited to the HCV network, licensed ALS14004MZ since December 2, 2014, professional in biological sciences with emphasis in ecology in sustainable development, Master in Audits and Environmental Management with specialization in management and conservation of spaces Natural and marine pollution; MSc. Darien Zuñiga, biologist with emphasis in ecology in sustainable development, Master in Audits and Environmental Management with specialization in management. This study includes an evaluation of the existence or non-existence of AAVC, in the area where the farms are being studied under the "Polochic Region" Project of Empresa Naturaceites S.A.	establishes that Naturaceites is committed to respect for the environment and promotes the conservation of natural resources, with conservation activities.	
Criterion 5.3: Waste is reduced, recycle	d, re-used and disposed of in an enviro	nmentally
and socially responsible manner.	,	,
Summary of the findings for 5.3:		



Criterion 5.5: Use of fire for waste dispo avoided except in specific situations, as regional best practice Summary of the findings for 5.5: Findings:	white of the distance of the d	273 232 103 0.73 0.49 0.25 www.frffb DISEL 2017 reparing lan the ASEAN Comments:	AUG SP OCT NOV DE AVUA 825 419 565 533 561 580 64 102 0.49 061 188 083 Dd for replantinguidelines or o	other Compliance
N/A	approved in Ma		zero use of fire,	yes
Criterion 5.6: Plans to reduce pollution developed, implemented and monitored Summary of the findings for 5.6: Findings:	and emission			ases, are
 There is na Environmental Diagnostic DA-0055-2016, Project Name: Panacte, Date: April 20,2016, carried out by the NOA Group Company. The Environmental Diagnostic D-004-2013, generated an Environmental Management Plan and Monitoring Commitments in the Environmental Resolution Region Polochic644-2013 / DIGARN / UCA / RMHH / obt. These are compiled in a Compliance Matrix of Legal Commitments. The Environmental Management and Legal Commitments plan includes: Spill Management should be provided in Oil storage tanks. Water Reduction Program. Palm River Management Safe Handling of Pesticides Monitoring of Wastewater (heavy metals) Waste Management Plan (Scrap and Batteries) The company has Environmental Policy that establishes that Naturaceites is committed to respect for the environment and promotes the conservation of natural resources, with conservation activities. 	particulate mat gases emitted	Ablishes: ent al Commitment hethod for Compliance Monitoring of C the Benefit, Date letermine the c letermine the c letermine the c erial and the a by the fixed po raceites Benefit asurement Est bugh 7 of the U	Chimney 2: March 2017. 2: March 2017. 2: March 2017. 2: March 2: March 2: Children 2: March 2: March 2	
The company has an annual BOD and COD	2016 Parametro Ingreso Salida			
monitoring.	DQO	67,150 mg O ₂ /L	2,110 mg O ₂ /L	
	DBO	43,200 mg O ₂ /L	1,140 mg O ₂ /L	



compliance ES	Comments: According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz * Note: Data at the corporate leve mployees and for employees of contractor mstandards and are sufficient to provide Comments: In the Department of Organizational Development, the existence of contracts of	rights are dealt with through a documen communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of women under a program called MEJORES HOGARES.
compliance ES always lecent	Comments: According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz * Note: Data at the corporate leve mployees and for employees of contractor m standards and are sufficient to provide Comments:	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a documen communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of women under a program called MEJORES HOGARES. Criterion 6.5: Pay and conditions for em meet at least legal or industry minimum living wages. Summary of the findings for 6.5: Findings:
compliance ES s always lecent	Comments: According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz * Note: Data at the corporate leve mployees and for employees of contractor m standards and are sufficient to provide	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a documen communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of women under a program called MEJORES HOGARES. Criterion 6.5: Pay and conditions for em meet at least legal or industry minimum living wages. Summary of the findings for 6.5:
compliance ES	According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz * Note: Data at the corporate leve	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a documen communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of women under a program called MEJORES HOGARES. Criterion 6.5: Pay and conditions for em meet at least legal or industry minimun living wages.
compliance ES	According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz * Note: Data at the corporate leve	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a documen communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of women under a program called MEJORES HOGARES. Criterion 6.5: Pay and conditions for em
Compliance	According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz * Note: Data at the corporate leve	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concerna rights are dealt with through a document communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of women under a program called MEJORES HOGARES.
oles, local	According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a documen communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of women under a program called MEJORES
oles, local	According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by: Guillermo Evertsz	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a documen communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company considers among its SOCIAL INCLUSION policies it serves vulnerable populations, considering as main axes the empowerment of
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oles, local	According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference: list of property of the farms) Statement by:	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a docume communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of property of the farms. However, the company
oles, loca	According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within the company's private property (reference:	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a docume communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they are legal owners of the land. There is no evidence that there are customary rights, list of
oles, loca	ented system that enables indigenous per o express their views through their own Comments: According to DIC 2016 SOCIAL MONITORING no compensations are recognized as the company demonstrates its operations within	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concerni rights are dealt with through a document communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the company shows in the sample taken that they
oles, loca	ented system that enables indigenous pe o express their views through their own Comments: According to DIC 2016 SOCIAL MONITORING	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concerni rights are dealt with through a document communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings: There is no evidence of land disputes since the
oles, loca	ented system that enables indigenous pe o express their views through their own Comments:	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concerni rights are dealt with through a document communities and other stake holders to representative institutions Summary of the findings for 6.4: Findings:
oles, loca	ented system that enables indigenous pe o express their views through their own	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concerni rights are dealt with through a document communities and other stake holders to representative institutions Summary of the findings for 6.4:
	ented system that enables indigenous pe	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a docume communities and other stake holders to representative institutions
	ented system that enables indigenous pe	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern rights are dealt with through a docume communities and other stake holders to
		effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation Criterion 6.4: Any negotiations concern
omarv	ning compensation for loss of legal or cu	effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims Improvement Implementation
		effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship Mechanism of Complaints and Claims
		effectiveness, this department considers the following factors: Mapping of Actors Social Base Line Strategy of CSR Community Relationship
		effectiveness, this department considers the following factors: Mapping of Actors Social Base
		to resolve disputes effectively both in time and
		Social Management, the company has a system
		COORDINATOR. Through the Department of
		GARCIA / SOCIAL MANAGEMENT
		same. Responsible for the process: WILFRED
	semester 2016 to the first semester of 2017.	establishes times for the resolution of the
	available. CLAIMS results of the second	and resolution of the complaints, where it
	SYSTEM NATURACEITES, section of MECHANISM OF the outcome shall be	AND CLAIMS VERSION 3 PRO-GS-002, to describe the steps for the reception, analysis
	documented in the SOCIAL MANAGEMENT	ANALYSIS AND RESOLUTION OF COMPLAINTS
ES	The records about the claims processes are	The company has a PROCEDURE OF RECEIPT,
Compliance	Comments:	Findings:
		Summary of the findings for 6.3:
	plemented and accepted by all parties	complaints and grievances, which is im
h	ed and documented system for dealing w	
	* Note: Data at the corporate level.	
	e was made in the month of June 2017	
	e was made in the month of June 2017	
	PANZOS), this document is constantly updated (half-yearly), the last updat	
	municipalities, AMATES, EL ESTOR AND PANZOS), this document is constantly	
	operation of the company (distributed in three	
	identifies 64 communities located around the	
	a document GRAPHIC COMMUNITIES, which	
	REGIONS OF THE MUNICIPALITY OF ESTOR, IZABAL UPDATED period 2016-2017. There is	ARRIBA
	AUXILIARY MAYORS OF THE 12 MICRO	DE PUENTE COLGANTE, COMUNIDAD CHAPIN
	the company impacts. Supporting records:	* EJECUCION DE PROYECTO: MEJORAMIENTO
	actors are involved to which the operation of	ARRIBA)
	This document demonstrates that several	* DIAGNOSTICO COMUNITARIO (CHAPIN
	influence and power is carried out in detail.	* GESTION SOCIAL REGION POLOCHIC
	ACTORES Actors PTX, Naturaceites 2017 is evidenced, in which an Analysis of actors by	September 8, 2016. Other documents that endorse:
	of the same. A Document called MAPEO DE	made by the members of the community on
	, , ,	
	PARTIES OF INTEREST 2017 ACTORS 1. It	interested parties are manifested. References:
	been identified: Register named LIST OF	
	demonstrated that the interested parties have	documented through a BOOK OF ACTS where
	been identified: Register named LIST OF PARTIES OF INTEREST 2017 ACTORS 1. It shows the people contaco, the institution they	There are consultation procedures that are documented through a BOOK OF ACTS where the interests of communities and other interested parties are manifested. References: Minutes No. 04-2017 Application for where the cooperation of the company for the construction of a bridge is demonstrated, request that was

and from its associated producers, where it was possible to verify legal compliance with the payment of salaries, social security contributions and benefits of the law. Payroll: Payment to Social Security, evidence of legal compliance with registration and payment to Social Security of the workers of the company, reference: PLANILLA ELECSTRONICA DE SEGURIDAD SOCIAL, these data were also verified at the El Recreo estate. The company evidences its involvement in identifying the needs of the communities and executes investment projects to cover several areas. Drinking water: The company provides drinking water to its workers, units located in each farm, in addition, within the SOCIAL MANAGEMENT plan the company has contributed to the CONSTRUCTION OF DISTRIBUTION TANK FOR DRINKING WATER (community Semuy II and Chajamaik), and In the Qánil farm a project of INTRODUCTION OF ENTUBADA WATER has been initiated. The company has proceeded to donate 1995.5 square meters of land from its own farms for the installation of a drinking water collection tank. Reference document: letter of the company addressed to Community Caserio Guaritas dated July 10, 2017. It is evidenced registration of DRINKING WATER MANAGEMENT OF ALDEA GUARITAS, DATED July 18, 2017 where the company is involved to manage the feasibility of some institutions of the project. Reference: ELMAN JUAREZ, Regional Manager	diverse workers, which are in the Spanish language and are presented to the Ministry of Labor of Guatemala, were found. The contracts are explained in Q'eqchi to the indigenous collaborators who need it; The explanation is given by the Coordinator and Development Organization recruiting aides who speak Qèqchi as their mother tongue. The contract is specific to each worker and the document is based on the work to be done. Induction is carried out to the company and the respective training where the conditions of work, work assignment and remuneration, hours of work, legal deductions, benefits, etc. are communicated. The contracts, working conditions and induction to the post are explained in Q'eqchi 'language when required. There is a dining service for employees. Every year a nutritional screening of workers (weight, waist, etc.) is done, the result is informed to the nutritionist	
Social Management. Health: The company provides medical services through the private clinic located in the facilities of the main farm, it has the service of a doctor and nurse for basic care. For greater attention to workers, they are transported to nearby		
health centers. Criterion 6.6: The employer respects the unions of their choice and to bargain co association and collective bargaining ar parallel means of independent and free	llectively. Where the right to freedom o e restricted under law, the employer fa	f cilitates
Summary of the findings for 6.6:	Commonter	Comuliance
Findings: Naturaceites has a statement published in	Comments: The existence of a book of minutes of the	Compliance YES
Spanish and in Q'eqchi 'recognizing the right to freedom of association.	meetings of the Work Improvement Committee (CML) was confirmed, which preserves Organizational Development.	0
The company states in this way (in Spanish and in Q'eqchi language) its Freedom of Organization Policy: The company or its representatives shall at no time act against employees participating in an association, workers' organization or collective bargaining; Shall not discriminate against applicants who have exercised their right to belong to such organizations.		
The company has a Labor Improvement Committees Protocol (Issue Date 11/2014, Version 01). In this protocol it is pointed out that the purpose is: To have a space for dialogue where the labor and employers can exchange valuable information that allows them to continuously improve the development of		

an anti- and a sticking in the field and the	Γ	1
operational activities in the field and the Extractor Plant.		
Criterion 6.7: Children are not employed family farms, under adult supervision, a programmes. Children are not exposed	and when not interfering with education	
Summary of the findings for 6.7:		
Findings:	Comments:	Compliance
The company has stated and published its Policy of Zero Tolerance to Child Labor: NaturAceites SA is a commitment "zero tolerance" to child labor; Complying with national legislation and international agreements; Motivates and demands that those who provide services have equal policies.	It was found during the audit that minors are not hired, in compliance with Convention 138 of the International Labor Organization. It is required to be contracted by Naturaceites to have the DPI (Personal Identification Document, which is issued only to people over 18 years). In the labor file of each collaborator a copy of the same is appended	YES
Criterion 6.8: Any form of discrimination disability, gender, sexual orientation, u prohibited.		
Summary of the findings for 6.8: Findings:	Comments:	Compliance
The company has a Non-Discrimination Policy,	The workers interviewed indicate that there is	YES
 stated as follows: The company ensures the opportunity to enjoy an environment free of any type of harassment, discrimination or intimidation due to gender, race, color, religion, age, disability, Nationality, political opinion or social or ethnic origin. It was verified that this information is communicated when the worker enters the company and there are constant workshops and training to reinforce the Code of Ethics. It was evidenced that the Work Improvement Committee promotes the participation of women. 	no form of discrimination against them. The company has a policy of non- discrimination, declared as follows: The company guarantees the opportunity to enjoy an environment free of any type of harassment, discrimination or intimidation by gender, race, color, religion, age, disability, nationality, political opinion. or social or ethnic origin. It was verified that this information is communicated when the worker joins the company and there are constant workshops and training to reinforce the Code of Ethics. It was evidenced that the Committee for the Improvement of Work promotes the participation of women.	
Criterion 6.9: There is no harassment of work place, and reproductive rights are protected.		
Summary of the findings for 6.9:		
Findings: The company has a policy to prevent sexual	Comments: As part of its Code of Ethics, the company has a	Compliance YES
harassment and other forms of violence against women and the protection of their reproductive rights has been implemented and communicated to all levels of the workforce. In the Code of Ethics, in section 7. Internal Conduct states: As a conscious company, we support our employees in training processes that contribute to integral, personal and professional growth. Excellence in performance is a collective construction. On the contrary, moral harassment destroys self-esteem and organizational unity. This is a hostile behavior, for this reason will be sanctioned actions such as:	Reproductive Rights Policy, which states: NaturAceites S.A. Is committed to recognize the basic right of couples and individuals to decide freely and responsibly the number of children, the spacing of births and the interval between them. Provide information and means of the right to achieve high levels of sexual and reproductive health. Adopt decisions on the right to reproduce without discrimination, coercion or violence, according to human rights documents. The social insurance (IGSS) prepares notifications of maternity leave (pre and post natal), which are	
 Prevent the personal and professional growth of employees, for any reason and under any circumstances. Use hierarchical power to impose authority or gain advantages 	delivered in Organizational Development, so that control of the period in which the permit is given. The lactation period, defined by law, starts from the end of the postpartum period established by IGSS.	
 gain advantages. Order subordinates to provide services that are not labor-related. 	The company has a Code of Ethics and a policy of non-discrimination by race, sex or religious purpose, in the possible way the opportunity of	

• Publicly disqualify, offend and explicitly or covertly threaten subordinates and / or coworkers.	work development is given to women from the communities close to the project.	
• Present work or ideas of colleagues without giving them the credit they deserve.	A MECHANISM OF COMPLAINTS of Complaints and Claims supported by the EticTel system is implemented. * PROCEDURE OF RECEIPT,	
• Discriminate to another for differences such as age, gender, sexual orientation, ethnicity, culture, academic preparation, religion, nationality, physical or intellectual disability.	ANALYSIS AND RESOLUTION OF COMPLAINTS AND CLAIMS VERSION 3 PRO-GS-002.	
• Psychologically or sexually harass subordinates or any co-worker.		
• NaturAceites disapproves of any kind of reprisals, so that each employee can have the freedom and confidence to make any denunciation, complaint and question related to all aspects of this code of ethics.		
Criterion 6.10: Growers and mills deal f	airly and transparently with smallholde	rs and
other local businesses.		
Summary of the findings for 6.10:	- -	
Findings:	Comments:	Compliance
The way of fixing the payment price of the FFB delivered by the associated producers is stipulated in the contract that the company has signed with them, which has been established as 14% of the price of crude oil in the	RFF QUALIFICATION AND PAYMENT and monthly reports are made with the shipments of the fruit, and their respective payment support	YES
international market and are taken In	An interview was conducted with the	
consideration of the quality criteria of the fruit	administrator of the estate El Recreo,, to	
delivered. At the beginning of each month the	verify if there is understanding in verbal	
company sends by email to each associated	contractual issues about the terms of	
producer the information of the prices and the	delivery, quality and price of the fruit of the	
complete magazine Oil World. The published	associated producers.	
price is applied to pay the previous month.	It was shown electronically BANK TRANSFER OF THE PAYMENTS MADE BY FFB	
Criterion 6.11: Growers and mills contri	ibute to local sustainable development v	wherever
appropriate.		
Summary of the findings for 6.11:		
Findings:	Comments:	Compliance
The company demonstrates the contributions in		YES
a meaningful way towards the communities, the	associated producers, has a Technical	
projects identified and executed are described	Advisory Program that is contributing to	
	, 5	
in the documents: FINAL REPORT OF RESULTS	increase the productivity of its plantations and	
in the documents: FINAL REPORT OF RESULTS LIFTING OF BASE LINE REGION POLOCHIC.	increase the productivity of its plantations and provides accompaniment to them through a	
LIFTING OF BASE LINE REGION POLOCHIC.	increase the productivity of its plantations and provides accompaniment to them through a technical	
	increase the productivity of its plantations and provides accompaniment to them through a technical	
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings:	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments:	Compliance
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary	Compliance YES
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments:	
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries	
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that those who seek employment or those who	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries The workforce is local, comes from the	
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that those who seek employment or those who already work do so on a voluntary basis and are	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries The workforce is local, comes from the inhabitants of legally established communities	
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LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that those who seek employment or those who already work do so on a voluntary basis and are not Forced or forced by other persons or	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries The workforce is local, comes from the inhabitants of legally established communities	
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that those who seek employment or those who already work do so on a voluntary basis and are not Forced or forced by other persons or employment agencies. Interviews with agricultural and industrial	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries The workforce is local, comes from the inhabitants of legally established communities in the region. Reference: Disclosed on signs at the entrance of the farms. CODE AND	
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that those who seek employment or those who already work do so on a voluntary basis and are not Forced or forced by other persons or employment agencies. Interviews with agricultural and industrial workers show that the company does not allow	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries The workforce is local, comes from the inhabitants of legally established communities in the region. Reference: Disclosed on signs at the entrance of the farms. CODE AND	
LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that those who seek employment or those who already work do so on a voluntary basis and are not Forced or forced by other persons or employment agencies. Interviews with agricultural and industrial workers show that the company does not allow or practice this form of violation of human	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries The workforce is local, comes from the inhabitants of legally established communities in the region. Reference: Disclosed on signs at the entrance of the farms. CODE AND	
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LIFTING OF BASE LINE REGION POLOCHIC. Criterion 6.12: No forms of forced or tra Summary of the findings for 6.12: Findings: As part of its Code of Ethics, the company states its Policy Against Forced Labor and Freedom of Movement: NaturAceites SA guarantees that those who seek employment or those who already work do so on a voluntary basis and are not Forced or forced by other persons or employment agencies. Interviews with agricultural and industrial workers show that the company does not allow or practice this form of violation of human rights. Criterion 6.13: Growers and millers res Summary of the findings for 6.13: Findings:	increase the productivity of its plantations and provides accompaniment to them through a technical afficked labour are used. Comments: The company does not hire temporary workers from other countries The workforce is local, comes from the inhabitants of legally established communities in the region. Reference: Disclosed on signs at the entrance of the farms. CODE AND POLICY OF CONDUCT pect human rights. Comments:	
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agreements. Summary of the findings for 7.6: Findings: There is no new plantation program up to date Criterion 7.7: Use of fire in the preparation specific situations as identified in the ASEA Summary of the findings for 7.7: Findings: There is no new plantation program up to date Criterion 7.8: New plantation development emissions. <i>i.</i> The credentials of assessors are clearly capt Table 2 of NPP (2015), as part of their public reportin <i>ii.</i> Starting 1st January 2016, the RSPO GHG A <i>iii.</i> All information and data of the assessment a Assessment Procedure Version 3 is correct. <i>iv.</i> The new Development GHG Calculator is use new development plan.	AN guidelines or other regional best Comments: N/A ts are designed to minimise net green tured demonstrating the competencies required ng (as per Chapter 6 of the Procedure). Assessment Procedure for New Planting Version as per Chapter 6, reporting framework of RSPC ed for the projection of GHG emissions associa ints done using any other values and vegetation hapter 3 of the Procedure). Comments: N/A rovement in key areas of activity.	nd negotiated N/A nan in practices Compliance N/A nhouse gas ments listed in 3 is used. O GHG ted with the covers Compliance N/A
agreements. Summary of the findings for 7.6: Findings: There is no new plantation program up to date Criterion 7.7: Use of fire in the preparation specific situations as identified in the ASEA Summary of the findings for 7.7: Findings: There is no new plantation program up to date Criterion 7.8: New plantation development emissions. i. The credentials of assessors are clearly capt Table 2 of NPP (2015), as part of their public reportin ii. Starting 1st January 2016, the RSPO GHG A iii. All information and data of the assessment of Assessment Procedure Version 3 is correct. iv. The new Development GHG Calculator is use new development plan. v. Valid references are provided for assessment classification other than RSPO Default Value (refer Consumary of the findings for 7.8: Findings: There is no new plantation program up to date	Comments: N/A n of new plantings is avoided other the AN guidelines or other regional best Comments: N/A ts are designed to minimise net green tured demonstrating the competencies required ng (as per Chapter 6 of the Procedure). ssessment Procedure for New Planting Version as per Chapter 6, reporting framework of RSPC ed for the projection of GHG emissions associa nts done using any other values and vegetation hapter 3 of the Procedure). Comments: N/A	nd negotiated N/A nan in practices Compliance N/A nhouse gas ments listed in 3 is used. O GHG ted with the covers
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agreements. Summary of the findings for 7.6: Findings: There is no new plantation program up to date Criterion 7.7: Use of fire in the preparation specific situations as identified in the ASEA Summary of the findings for 7.7: Findings: There is no new plantation program up to date Criterion 7.8: New plantation development emissions. i. The credentials of assessors are clearly capt Table 2 of NPP (2015), as part of their public reportin	Comments: N/A n of new plantings is avoided other th AN guidelines or other regional best Comments: N/A ts are designed to minimise net green tured demonstrating the competencies required ng (as per Chapter 6 of the Procedure).	nd negotiated Compliance N/A nan in practices Compliance N/A nhouse gas ments listed in
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agreements. Summary of the findings for 7.6: Findings: There is no new plantation program up to date Criterion 7.7: Use of fire in the preparation specific situations as identified in the ASEA	Comments: N/A n of new plantings is avoided other th	nd negotiated Compliance N/A nan in
agreements. Summary of the findings for 7.6: Findings: There is no new plantation program up to date Criterion 7.7: Use of fire in the preparation	Comments: N/A n of new plantings is avoided other th	nd negotiated Compliance N/A nan in
agreements. Summary of the findings for 7.6: Findings: There is no new plantation program up to date	Comments: N/A	nd negotiated Compliance N/A
agreements. Summary of the findings for 7.6:		nd negotiated
agreements.	ree, prior and informed consent and	nd
	ree, prior and informed consent and	nd
		nd
Criterion 7.6: Local people are compensate		'
There is no new plantation program up to date	N/A	N/A
Findings:	Comments:	Compliance
Summary of the findings for 7.5:		
indigenous peoples, local communities and representative institutions	a other stakenoiders to express their	own
prior and informed consent, dealt with thr		
Criterion 7.5: No new plantings are establ		
There is no new plantation program up to date	N/A	N/A
Findings:	Comments:	Compliance
are avoided. Summary of the findings for 7.4:		
Criterion 7.4: Extensive plantings on steep	o terrain, and/or on marginal and frag	gile soils,
There is no new plantation program up to date	N/A	N/A
Findings:	Comments:	Compliance
Summary of the findings for 7.3:		
any area containing one or more high Con		orest of
There is no new plantation program up to date Criterion 7.3: New plantings since Novemb	N/A her 2005 have not replaced primary f	N/A orest or
Findings:	Comments:	Compliance
Summary of the findings for 7.2:		
operations		
establishment of new plantings, and the re		
There is no new plantation program up to date Criterion 7.2: Soil surveys and topographic	N/A	N/A
Findings:	Comments:	Compliance
Summary of the findings for 7.1:		
existing ones, and the results incorporated		
Criterion 7.1: A comprehensive and partici assessment is undertaken prior to establis		
Principle 7: Responsible development of n		
	ompany and its suppliers.	
	uide and regulate the management of Human ights, to ensure the sustainability of the	
Ri	aturAceites SA, establishes guidelines that	
Na gu Ri		
th Na gu Ri	ne integral development of the individual.	
follows: w th Na gu Ri	terrelated, interdependent, and indivisible, hose effective exercise is indispensable for ne integral development of the individual.	

Summary of the findings for 8.1:		Commontor		Compliance
Findings: There is a Continuous improvement plan for	Reduction Goal	Comments:		Compliance yes
the management of Duroport, within the waste program.	 A reduction of is planned for 20 2018, a 100% planned. 	017 reduction and it	oport production is elimination are	yes
		he Department	for herbicides of Agriculture for	
	Evidencia d	e Reducción y	y Proyección	
	Producto	2017	2018	
	Glifosato Liquido	73% **	Eliminación total	
	Glifosato en Polvo	100%	Eliminación total	
RSPO Supply Chain Certification				
Supply Chain Module	D - 1	Identity Pres	erved / E - Ma	ss Balance
Findings:		Comments:		Compliance
Description There is an integrated profit plant where Palm Oil and Crude Palm Oil is extracted.	Supply chain		entity Preserved ng Fresh Fruit nly.	yes
Documented Procedures			,	
The Company has standard operating procedures, which describe how the Panacte IP Supply Chain is implemented, managed and controlled	Cistern certific Fecha Objeti monit termir 2. Listade Benefi aproba 3. Instru Codigo Junio 2 Regist cistern 4. Instru Varios Junio 2 5. Instru	o de Fincas Auto cioadora de Acei ado por Rodrigo ctivo de Pesaje c o: IN-RE-04, ven 2017. Objetivo E rar Correctamen nas. ctivo de Pesaje c , Codigo: IN-RE-	nar aceite RO-LO-06, rsion 1, el control y o de producto rizadas Planta te Pataxte, Diaz. le Cisternas, sión 2, Fecha: jecutar y te el pesaje de de Productos 06, Version 2, de Transporte código: IN-RE-	yes
Purchasing and goods in				
The company will only receive FFB from the certified supply base.	vehicles with fr valid May 2017 1. Execute and of vehicles with 2. Guarantee th corresponding 3. Prevent FFB field by poor di	ne allocation of v supplier. or loose fruit be scharge	-15, version 2, are: ar the weighing veight to the	
Record keeping				
Retention times for all records and reports will be a minimum of 2 years and will comply with legal and regulatory requirements and will be able to confirm the status of certification of stocks of raw materials or products	and reports av		has the records ed and updated, Supply RSPO.	yes
Processing				

The Company has standard operating procedures, which describe how the Pataxte IP Supply Chain is implemented, managed and controlled.	 Evidence Procedimiento Ingreso y Salida de Cisternas para despachar aceite certificados, Codgio: PRO-LO-06, Fecha: Junio 2016, Version 1, Objetivo: Garantizar el control y monitoreo de despacho de producto terminado. Listado de Fincas Autorizadas Planta Beneficioadora de Aceite Pataxte, aprobado por Rodrigo Diaz. Instructivo de Pesaje de Cisternas, Codigo: IN-RE-04, versión 2, Fecha: Junio 2017. Objetivo Ejecutar y Registrar Correctamente el pesaje de cisternas. Instructivo de Pesaje de Productos Varios, Codigo: IN-RE-06, Version 2, Junio 2017. Instructivo de Pesaje de Transporte para sacos de harina, código: IN-RE- 11, versión 2, fecha: Mayo 2017. Panacte processes 100% cesrtified fresh fruit bunches and produces CSPO and CSPKO - IP. 	yes
RSPO Rules on Market Communication	s and Claims	
Claims & Trademark use		
N/A	The RSPO Mark is not used. The company will use the Brand, Communications and Claims Handling Guide, if applicable	Yes
4.2 Non conformity registers.		
of action taken to close out non-conformition Major non-conformities raised during a m making a positive certification decision for	evised non-conformities raised during this ass es raised during the previous assessments. nain assessment will prevent the certification the concerned units/products. o include the year in which the NC is raised	n body from

4.2.1 Verification of previous assessment non-compliances		
Non-compliance		
Date raised		
Major or Minor		
Reference of standard		
	Full	
Correction at this audit	Partial	
	Not Corrected	

4.2.2 New non-compliances	raised at this audit
NC number	001-2017
Date raised	20 diciembre de 2017
Major or Minor	Minor
Reference of standard	2.1.3
Standard requirement	A mechanism for ensuring compliance shall be implemented
Evidence of non-compliance	During the document review it was possible to demonstrate that the occupational health and safety plan is not signed by a Doctor accredited by the Labor Ministry of Guatemala.
Date of closing:	

4.2.3 New non-compliances	raised at this audit
NC number	002-2017
Date raised	Diciembre de 2017
Major or Minor	Minor
Reference of standard	4.3.2
Standard requirement	A management strategy shall be in place for plantings on slopes above certain limit.
Evidence of non-compliance	During the visit on December 20, 2017 at Recreo Farm, located in the municipality of Estor Izabal, according to its Environmental Studiy, describes soils between 5 – 15 degrees (lot 9).
Date of closing:	

4.2.4 New non-compliances	raised at this audit	
NC number	003-2017	
Date raised	19 diciembre de 2017	
Major or Minor	Major	
Reference of standard	4.7.3	
Standard requirement	All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning.	
Evidence of non-compliance	 Non Compliance: In field visit (in FFP classification) date 19 December 2017, is evidenced that the harness cod I\$XWJ have not the maintenance. The fire extinguisher don't count with the respective recharger and revision. A cleaning worker at mill don't used the EPP correctly (Don't used mouth protection) 	
Date of closing:	26 diciembre de 2017. The company change the harness and train alla wolker in safety practices.	

4.2.5 New non-compliances	raised at this audit
NC number	004-2017
Date raised	19 diciembre de 2017
Major or Minor	Minor
Reference of standard	5.2.3
Standard requirement	There shall be a programme to regularly educate the workforce about the status of these RTE species, and appropriate disciplinary measures shall be instigated in accordance with company rules and national law if any individual working for the company is found to capture, harm, collect or kill these species.
Evidence of non-compliance	FOR ASSOCIATED PRODUCERS, IT WAS NOT POSSIBLE TO DEMOSTRATE THA THERE IS A TRAINING PLAN FOR WORKERS ON THE STATUS OF RARE THREATENED OR ENDANGERED SPECIES.
Date of closing:	

4.2.6 New non-compliances	raised at this audit
NC number	005-2017
Date raised	19 diciembre de 2017
Major or Minor	Minor
Reference of standard	5.2.4
Standard requirement	 Where a management plan has been created there shall be ongoing monitoring: The status of HCV and RTE species that are affected by plantation or mill operations shall be documented and reported; Outcomes of monitoring shall be fed back into the management plan.
Evidence of non-compliance	A MONITORING PROGRAM HAS NOT BEEN IMPLEMENTED FORM THE MANAGEMENT PLAN SUGGESTED IN HCV FOR SMALLHOLDERS.
Date of closing:	

4.2.7 New non-compliances	raised at this audit
NC number	006-2017
Date raised	20 diciembre de 2017
Major or Minor	Minor
Reference of standard	5.3.3
Standard requirement	A waste management and disposal plan to avoid or reduce pollution shall be documented and implemented.
Evidence of non-compliance	ON DECEMBER 20, 2017 IN THE VISIT TO RECREO FARM, THE PET WASTE WAREHOUSE WAS NOT PROPERLY ORGANIZED AND IDENTIFYING THE TYPES OF WASTE FOUND THERE SUCH AS PLASTIC BOTTLES AND CARTONS, FOR ITS PROPER USE OF FINAL DISPOSAL.
Date of closing:	

4.2.3 Observations	
Date raised	

4.3 Lead Auditor Recommendations for the RSPO Principles & Criteria certification.		
Grant/ Renewal/ Extension*		
Maintenance*		
Suspension		
Refuse / Withdrawal Certificate		
Justification for the Recommendation	The company has certified 100% of his owne and smallholders farma	
 * Grant / Renewal / Extension / Maintenance, in the case of open Minor nonconformities, assumes that the nonconformities will be cleared as agreed OBS: The final decision whether the company will be granted with the RSPO P&C certification or not, shall rely upon the certification body, after reviewing the audit documentation and taking in account the lead auditor's recommendation. 		
4.4 Comments for next audit.		

FORMAL SIGNING OF A		
5.1 Acknowledgment of internal responsibility by the Client. I the undersigned, being the most senior relevant management representative of the operation seeking or holding		
5 . 5		
certification, agree with the contents and audit findings as presented in this document .		
I also confirm:		
Acceptance of liability in execution of the instructions given.		
That this company was made aware that the findings of the audit team are tentative; pending review and		
	designated representatives of IBD.	
That during the closing meeting all agenda items were covered by the lead auditor.		
Name	Guillermo Evertsz	
Position	Gerente de Certificaciones	
Position	Gerente de Certificaciones	
Signature		
Signature	79Ewitefr	
5.2 Signing by the Lead Auditor.		
I the undersigned, being the lead auditor, confirm that this report is an accurate record of the findings and of the		
closing meeting. I further confirm that the summary of the findings as presented are a true representation of the		
actual findings of the audit team.		
Name	Pedro Cerrate	
Position	Lead Auditor	
Signature		
Date	December 21, 2017	

6. Major non-compliances follow-up actions (exclusive use of IBD decision maker)			
Verific	ation of effectiveness by:		
	Follow-up on-site audit: On-site review and evaluation of the introduction, implementation and effectiveness of non- compliance(s) correction and corresponding corrective actions.		
	Desktop Document assessment of root cause analysis and evidence of corrections and corrective actions submitted to the certification body.		





