## **Particulars**

## **About Your Organisation**

1.1 Name of your organization Mola BV 1.2 What is/are the primary activity(ies) or product(s) of your organization? Grower  $\square$  Processor and/or Trader ☐ Retailer and/or Wholesaler ☐ Bank and/or Investor ☐ Social and/or Development NGO ☐ Environmental and/or Conservation NGO ☐ Supply Chain Associate ☐ Affiliate 1.3 Membership number 4-0500-14-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector Ordinary

Particulars Form Page 1/1

## **Consumer Goods Manufacturer**

1. Operational Profile
1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you
☐ End-product manufacturer  ☑ Food goods manufacturer ☐ Ingredient manufacturer ☐ Home & personal care goods manufacturer ☐ Own-brand manufacturer
<ul><li>✓ Manufacturing on behalf of other third-party brands</li><li>☐ Biofuels manufacturer</li><li>☐ Other</li></ul>
Other:
2. Palm Oil and Certified Sustainable Palm Oil Use
2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.
Purchases ingredients with Palm ingredients.  Production of Bakery Product with the Ingredients with Palm in it.  Sell the Frozen Bakery products with Palm ingredients in it.
2.1.1 In which markets do you manufacture goods with palm oil and oil palm products?  Netherlands
2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is in the goods you manufacture?  Yes
2.2 Volumes of palm oil and oil palm products purchased
2.2.1 Total volume of crude and refined palm oil used in the year (tonnes)  N/A
2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes)  N/A
2.2.3 Total volume of palm kernel expeller used in the year (tonnes)  N/A
2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes)  N/A

2.2.5 Total volume of all palm oil and oil plam products used in the year (tonnes)

N/A

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	N/A	N/A	N/A	N/A
2.3.2 Book and Claim from Independent Smallholder	N/A	N/A	N/A	N/A
2.3.3 Mass Balance	N/A	N/A	N/A	N/A
2.3.4 Segregated	N/A	N/A	N/A	N/A
2.3.5 Identity Preserved	N/A	N/A	N/A	N/A
2.3.6 Total volume	N/A	N/A	N/A	N/A

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book and Claim from Mill / Crusher	N/A	N/A	N/A	N/A
2.4.2 Book and Claim from Independent Smallholder	N/A	N/A	N/A	N/A
2.4.3 Mass Balance	N/A	N/A	N/A	N/A
2.4.4 Segregated	N/A	N/A	N/A	N/A
2.4.5 Identity Preserved	N/A	N/A	N/A	N/A
2.4.6 Total volume	N/A	N/A	N/A	N/A

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

N/A

2.5.1 When do you plan to cover the gap by using RSPO Credits?

N/A

2.5.2 Please explain why

N/A

2.6.1 Africa			
0.1%			
2.6.2 Oceania			
0.1%			
2.6.3 Europe			
0%			
2.6.4 North America			
0.1%			
<b>2.6.5 Latin America</b> 0.1%			
J. 170			
2.6.6 Middle East			
0%			
2.6.7 China			
0%			
2.6.8 India			
0%			
2.6.9 Indonesia			
49.75%			
<b>2.6.10 M</b> alaysia 49.75%			
+9.75%			
2.6.11 Rest of Asia			
0.1%			
Time-Bound Plan			
3.1 Year of first supply	hain certification (planned	or achieved)	
2014			

3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products
N/A
3.2.1 If target has not been met, please explain why.
We have no own Brand Products.
3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products.  N/A
3.3.1 If target has not been met, please explain why.
We have no own Brand Products.
3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.  N/A
3.4.1 If target has not been met, please explain why.
We have no own Brand Products.
3.4.2 Which markets do these commitments cover?  Netherlands
3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?
Yes
3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies?
Yes
3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products?
2017
. Trademark Use
4.1 Do you use or plan to use the RSPO Trademark on your own brand products?
No
4.2 Please select the countries where you use or intend to apply the Trademark.

4.3 Please explain why    Challenging reputation of palm oil     Confusion among end-consumers     Costs of changing labels     Difficulty of applying for RSPO Trademark     Lack of customer demand     Limited label space     Low consumer awareness     Low usage of palm oil     Risk of supply disruption     Risk of supply disruption     Rothers     Others     Others     Others    Other: We have no own Brand Products.  4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?  Actions for Next Reporting Period     S.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and raplam products along the supply chain.     All new Rear materials with Halm preference Segregated cartified ingredients if Possible. Wenn not, then Mass Balance certific Rear materials with Mass Balance ingredients change to Segregated ingredients if Possible. Non-Disclosure of Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members any choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section of Principles & Criteria for all member sectors	4.2.1 Trade	lease state the year that you started using the RSPO Trademark or the year you plan to start using the RSPO nark.
Confusion among end-consumers		
Contusion among end-consumers Costs of changing labels Difficulty of applying for RSPO Trademark Lack of customer demand Limited label space Cow usage of palm oil Risk of supply disruption Cothers  Cot	4.3 PI	ase explain why
□ Costs of changing labels □ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness □ Low usage of palm oil □ Risk of supply disruption ☑ Others  Other:  We have no own Brand Products.  4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?  Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and repair products along the supply chain.  Not Purchase no RSPO-certified sustainable palm oil Raw materials.  All new Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certifier. Raw materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Non-Disclosure of Information  6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data Section 2 displayed publicly.  No - Redact volume data  Application of Principles & Criteria for all member sectors  7.1.4 Water, land, energy and carbon footprints  File: —  Link: —  7.1.8 Land use rights		☐ Challenging reputation of palm oil
□ Difficulty of applying for RSPO Trademark □ Lack of customer demand □ Limited label space □ Low consumer awareness □ Low usage of palm oil □ Risk of supply disruption ☑ Others  Other:  We have no own Brand Products.  4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?  Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and replain products along the supply chain.  - Not Purchase no RSPO-certified sustainable palm oil Raw materials All new Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certifier Raw materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Non-Disclosure of Information  5.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members and you can be apply as a section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis, Please check this box if the member chooses to have the dain section 2 displayed publicly.  No Redact volume data  Application of Principles & Criteria for all member sectors  7.1.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO PROC? Select all relevant options.  7.1.2 Land, energy and carbon footprints  File:  7.1.8 Land use rights		☐ Confusion among end-consumers
Lack of customer demand   Limited label space   Low consumer awareness   Low consumer awareness   Low usage of paim oil   Risk of supply disruption   Products   Others		☐ Costs of changing labels
Limited tabel space   Low consumer awareness   Low usage of palm oil   Risk of supply disruption   Products   Risk of supply disruption   Ris		☐ Difficulty of applying for RSPO Trademark
Low usage of palm oil   Risk of supply disruption   Others		☐ Lack of customer demand
Low usage of palm oil   Risk of supply disruption   Risk and supply disrupti		☐ Limited label space
□ Chers    Chers		☐ Low consumer awareness
Dither:  We have no own Brand Products.  4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?  Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and obtain products along the supply chain.  Not Purchase no RSPO-certified sustainable palm oil Raw materials.  All new Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certifiers Raw materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Non-Disclosure of Information  5.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members and action and analysis of reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dan Section 2 displayed publicly.  Non-Redact volume data  Application of Principles & Criteria for all member sectors  7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File:  Link:  7.1.B Land use rights		☐ Low usage of palm oil
Other:  We have no own Brand Products.  4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?  Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and opalm products along the supply chain.  Not Purchase no RSPO-certified sustainable palm oil Raw materials.  All new Raw materials with Mass Balance ingredients change to Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certifier Raw materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Non-Disclosure of Information  6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members and you can an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the datin Section 2 displayed publicly.  No - Redact volume data  Application of Principles & Criteria for all member sectors  7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPORC? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File: —  Link: —  7.1.B Land use rights		☐ Risk of supply disruption
We have no own Brand Products.  4.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?  Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and color palm products along the supply chain.  - Not Purchase no RSPO-certified sustainable palm oil Raw materials All new Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certified ream waterials with Mass Balance ingredients change to Segregated ingredients if Possible.  Non-Disclosure of Information  6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members and you come to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the darn Section 2 displayed publicly.  No - Redact volume data  Application of Principles & Criteria for all member sectors  7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File:  Link:		☑ Others
We have no own Brand Products.  1.4 Have you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app?  Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and color products along the supply chain.  Not Purchase no RSPO-certified sustainable palm oil Raw materials. All new Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certified Raw materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Non-Disclosure of Information  5.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members lata on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dan Section 2 displayed publicly.  No - Redact volume data  Application of Principles & Criteria for all member sectors  7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO 28C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File:  Link:	Other	
Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and opalm products along the supply chain.  Not Purchase no RSPO-certified sustainable palm oil Raw materials.  All new Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certifies Raw materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Non-Disclosure of Information  6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the dain Section 2 displayed publicly.  No - Redact volume data  Application of Principles & Criteria for all member sectors  7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File: —  Link: —  7.1.B Land use rights		ve no own Brand Products
Actions for Next Reporting Period  5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and palm products along the supply chain.  Not Purchase no RSPO-certified sustainable palm oil Raw materials.  - Not Purchase no RSPO-certified sustainable palm oil Raw materials.  - All new Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certifies are reported in the sections and the section of the sections are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.  No - Redact volume data  Application of Principles & Criteria for all member sectors  7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File:  Link:  7.1.B Land use rights		
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Application of Principles & Criteria for all member sectors  7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPC P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File: Link:  7.1.B Land use rights  File:	5.1 Or palm '- Not - All no - Raw Non 6.1 In	tline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and or oducts along the supply chain.  Purchase no RSPO-certified sustainable palm oil Raw materials.  We Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certified materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Disclosure of Information  Discription on the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members
7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPC P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File:  Link:  7.1.B Land use rights  File:	5.1 Or palm - Not - All no - Raw Non 6.1 In: may o	tline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and or oducts along the supply chain.  Purchase no RSPO-certified sustainable palm oil Raw materials.  We Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certified materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Disclosure of Information  Discription in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members moose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's man aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data
P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  File: Link:  7.1.B Land use rights  File:	5.1 Or palm - Not - All no - Raw Non 6.1 In: may odata con in Sec	tline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and coroducts along the supply chain.  Purchase no RSPO-certified sustainable palm oil Raw materials.  We Raw materials with Palm preference Segregated certified ingredients, if Possible. Wenn not, then Mass Balance certified materials with Mass Balance ingredients change to Segregated ingredients if Possible.  Disclosure of Information  Discription in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members moose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's man aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the datation 2 displayed publicly.
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7.1.C Ethical conduct and human rights	
File: Link: yes	
7.1.D Labour rights	
File:	
Link: yes	
7.1.E Stakeholder engagement	
File:	
Link:	
7.1.F None of the above. Please explain why.	
-	
7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?  In Dutch:	uptake of
- WI.EXP.4.01 Goederenontvangst en -verzending V8	
<ul> <li>- PR.KW5O Beheersing van allergenen en producten met een keurmerk V4</li> <li>- PR.KW4G Risicoanalyse VACCP Voedselfraude Mola ingevuld</li> </ul>	
We are not publishing the intern work instructions. It can been seen by the CI on location of Mola	
3. Greenhouse Gas (GHG) Footprint	
8.1 Are you currently reporting any GHG footprint?  No	
8.1 Are you currently reporting any GHG footprint?  No	
8.1 Are you currently reporting any GHG footprint?  No  8.1.1 Please upload your publicly available GHG report	
8.1 Are you currently reporting any GHG footprint?  No	
8.1 Are you currently reporting any GHG footprint?  No  8.1.1 Please upload your publicly available GHG report	
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8.1 Are you currently reporting any GHG footprint?  No  8.1.1 Please upload your publicly available GHG report  File:  8.1.1.1 OR please insert the URL to the GHG section of your corporate website.	u may
8.1 Are you currently reporting any GHG footprint?  No  8.1.1 Please upload your publicly available GHG report  File:  8.1.1.1 OR please insert the URL to the GHG section of your corporate website.  Link:  8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans yo	u may
8.1 Are you currently reporting any GHG footprint?  No  8.1.1 Please upload your publicly available GHG report  File:  8.1.1.1 OR please insert the URL to the GHG section of your corporate website.  Link:  8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans yo have to calculate your GHG footprint.  Mola is a small family company.  There ar no plans.	u may
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8.1 Are you currently reporting any GHG footprint?  No  8.1.1 Please upload your publicly available GHG report  File:  8.1.1.1 OR please insert the URL to the GHG section of your corporate website.  Link:  8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans yo have to calculate your GHG footprint.  Mola is a small family company.  There ar no plans.  8.3 What methodology are you using to calculate your GHG footprint?  N/A  9. Support for Oil Palm Smallholders	u may
8.1.1 Please upload your publicly available GHG report  File:  8.1.1.1 OR please insert the URL to the GHG section of your corporate website.  Link:  8.2 Please explain and justify why you are not calculating your GHG footprint. Please include any future plans yo have to calculate your GHG footprint.  Mola is a small family company.  There ar no plans.	u may

-	
9.2.1 Do you have any future plans to support oil palm Independent Smallholders?	
No	
9.2.2 When do you plan to start your support for oil palm Independent Smallholders?	
<u></u>	
0. Challenges	
10.1 What significant economic, social or environmental obstacles have you encountered in the production, procuse and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?	urement
☐ Awareness of RSPO in the market	
☐ Difficulties in the certification process	
☐ Certification of smallholders	
☐ Competition with non-RSPO members	
☐ High costs in achieving or adhering to certification	
☐ Human rights issues	
☐ Insufficient demand for RSPO-certified palm oil	
☐ Low usage of palm oil	
☐ Reputation of palm oil in the market	
☐ Reputation of RSPO in the market	
☐ Supply issues	
☐ Traceability issues	
✓ Others	
Other:	abla ia
We start in 2018 with an new Raw material for an new product range. The Palm ingredient in the Raw material is not available Segregated. Only in Mass Balance (MB). So unfortunately we have 1 Raw material with MBR Palm ingredient in it.	able III
10.2 In addition to the actions already reported in this ACOP, how has your organisation supported the vision of F transform the market for sustainable palm oil in other ways?	RSPO to
☐ Engagement with business partners or consumers on the use of CSPO	
☐ Engagement with government agencies	
☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations	
☐ Promotion of physical CSPO	
☐ Providing funding or support for CSPO development efforts	
Research & Development support	
☐ Stakeholder engagement	
✓ Others	
Other:	
N/A	

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)

https://www.mola.nl/