#### **Particulars**

| About `  | Your Organisation   |  |
|----------|---|--|
| 1.1 Na   | me of your organization   |  |
| Loiret 8 | k Haentjens SA  |  |
| 1.2 Wh   | at is/are the primary activity(ies) or product(s) of your organization? |  |
|          | ☐ Grower  |  |
|          | ☑ Processor and/or Trader   |  |
|          | ☐ Consumer Goods Manufacturer   |  |
|          | ☐ Retailer and/or Wholesaler  |  |
|          | ☐ Bank and/or Investor  |  |
|          | ☐ Social and/or Development NGO   |  |
|          | ☐ Environmental and/or Conservation NGO                                 |  |
|          | ☐ Supply Chain Associate  |  |
|          | ☐ Affiliate   |  |
|          |   |  |

1.3 Membership number

2-0193-10-000-00

1.4 Membership category

Palm Oil Processors and/or Traders

1.5 Membership sector

Ordinary

Particulars Form Page 1/1

#### **Processor and/or Trader**

| 1 | . 0 | ne | rati | ٥n  | al | Pi | rof | ile |
|---|-----|----|------|-----|----|----|-----|-----|
| ı | . U | DE | ıau  | Uli | aı | П  | U   | IIC |

|   | ☐ Refiner of CPO and PKO   |
|---|--|
|   | ☑ Trader with physical possession  |
|   | ☐ Trader without physical possession   |
|   | ☐ Palm kernel crusher  |
|   | ☐ Food and non-food ingredients producer   |
|   | ☐ Power, energy and biofuel  |
|   | ☐ Animal feed producer   |
|   | ☐ Producer of oleochemicals  |
|   | ☐ Distributor and wholesaler   |
|   | ☐ Other  |
| Othor   |  |
| Other   |  |
| . Paln  | n Oil and Certified Sustainable Palm Oil Use   |
|   | ease include details of all operations using palm oil owned and/or managed by the member and/or all entitieg<br>to the group.  |
| Delon   | g to the group.  |
| -   |  |
| -   |  |
| -<br>2.1.1 I                                    | n which markets do you sell goods containing palm oil and oil palm products?   |
|   |  |
| 2.1.1 I   |  |
| France  |  |
| France  |  |
| France  | olumes of palm oil and oil palm products   |
| France  |  |
| France  | olumes of palm oil and oil palm products  Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)   |
| 2.2 Vo  | olumes of palm oil and oil palm products  Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)   |
| 2.2 Vo 2.2.1 1 20,000                           | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)   |
| 2.2 Vo 2.2.1 1 20,000 2.2.2 1                   | olumes of palm oil and oil palm products  Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)   |
| 2.2 Vo 2.2.1 1 20,000                           | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)   |
| 2.2 Vo<br>2.2.1 T<br>20,000<br>2.2.2 T<br>0.00  | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)  0.00  Fotal volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)  |
| 2.2 Vo<br>2.2.1 T<br>20,000<br>2.2.2 T<br>0.00  | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)   |
| 2.2 Vo<br>2.2.1 T<br>20,000<br>2.2.2 T<br>0.00  | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)  0.00  Fotal volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)  |
| 2.2 Vo<br>2.2.1 T<br>20,000<br>2.2.2 T<br>0.00  | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)  0.00  Fotal volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)  |
| 2.2 Vo 2.2.1 T 20,000 2.2.2 T 0.00 2.2.3 T 0.00 | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)  Fotal volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)  Fotal volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes) |
| 2.2 Vo 2.2.1 T 20,000 2.2.2 T 0.00 2.2.3 T 0.00 | Fotal volume of crude and refined palm oil handled/traded/processed in the year (tonnes)  0.00  Fotal volume of crude and refined palm kernel oil handled/traded/processed in the year (tonnes)  |

#### 2.3 Volumes of palm oil and oil palm products certified

| Description                                     | Crude and<br>Refined Palm<br>Oil | Crude and<br>Refined<br>Palm Kernel<br>Oil | Palm Kernel<br>Expeller | Other palm-based derivatives and fractions |
|---|----------------------------------|--|-------------------------|--|
| 2.3.1 RSPO Credits from Mill / Crusher          | <u>-</u>                         | -  | -                       |  |
| 2.3.2 RSPO Credits from Independent Smallholder | -                                | -  | -                       |  |
| 2.3.3 Mass Balance (MB)                         | -                                | -  | -                       | -  |
| 2.3.4 Segregated (SG)                           | <u>-</u>                         | -  | $\Delta \cdot (\cdot)$  |  |
| 2.3.5 Identity Preserved (IP)                   | <u>-</u>                         | -  | -                       | <u> </u>                                   |
| 2.3.6 Total volume (tonnes)                     | -                                |  |                         |  |

#### 2.4 Volume sold in the year that is RSPO-certified (tonnes):

| Description                   | Crude and<br>Refined Palm<br>Oil | Crude and<br>Refined<br>Palm Kernel<br>Oil | Palm Kernel<br>Expeller | Other palm-based derivatives and fractions |
|-------------------------------|----------------------------------|--|-------------------------|--|
| 2.4.1 Mass Balance (MB)       | - \                              | <u> -</u>                                  | -                       | -  |
| 2.4.2 Segregated (SG)         |                                  | <del>-</del>                               | <del>-</del>            | <del>-</del>                               |
| 2.4.3 Identity Preserved (IP) |                                  | -  | -                       | -  |
| 2.4.4 Total volume (tonnes)   | -                                | -  | -                       | -  |

2.4.5 How much RSPO-certified products have you sold under other schemes (tonnes)?

0.00

2.4.6 How much RSPO-certified products have you sold as conventional (tonnes)?

0.00

2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil products sold by your company in the following regions:

2.5.1 Africa

0%

2.5.2 Oceania

0%

2.5.3 Europe

0%

| 2.5.4 North America   |   |
|---|---|
| 0%  |   |
|   |   |
| 2.5.5 Latin America   |   |
| 0%  |   |
| 2.5.6 Middle East   |   |
| 0%  |   |
|   |   |
| 2.5.7 China   |   |
| 0%  |   |
|   |   |
| 2.5.8 India   |   |
| 0%  |   |
|   |   |
| 2.5.9 Indonesia   |   |
| 0%  |   |
|   |   |
| 2.5.10 Malaysia   |   |
| 0%  |   |
| 2.5.11 Rest of Asia   |   |
| 0%  |   |
| 070   |   |
| Time-Bound Plan   |   |
| 3.1 Year of first supply chain certification (planned or achieved). |   |
| 2022  |   |
|   |   |
| 3.2 Year started/expected to start to handle/trade/process any RS   | SPO-certified palm oil and oil palm products. |
| 2022  |   |
|   |   |
| 3.2.1 If target has not been met, please explain why.               |   |
|   |   |
|   |   |
| 3.3 Year expected to achieve 100% RSPO certification of all palm    | n product processing facilities.              |
| 2022  |   |
|   |   |
| 3.3.1 If target has not been met, please explain why.               |   |

| leforestation, no peat, no exploitation". 100 pct of each shipment is traced back to each mill in producing countries whice rocessed the FFB, with the GPS longitude & latitude position, building up each sea shipment. All these mills have commplement & to respect this NDPE Policy failing which they are banned. We are entitled by our supplier to forward this trur customers who are the french compound feed manufacturers.  Trademark Use  1.1 Do you use or plan to use the RSPO Trademark on your own brand products?  1.2 Please select the countries where you use or intend to apply the Trademark  1.2.1 Please state the year when you began or plan to begin to apply the Trademark  1.3 Please explain why    Challenging reputation of palm oil   Confusion among end-consumers   Costs of changing labels  |                     |
|--|---------------------|
| .5 Which countries do these commitments cover?  rance  .6 How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to you stomers?  We purchase 100 pct of our crude palm oil from a single supplier who has implemented since december 2013 a Policy of eforestation, no peat, no exploitation. 100 pct of each shipment is traced back to each mill in producing countries whice rocessed the FFB, with the GPS longitude & latitude position, building up each sea shipment. All these mills have complement & to respect this NDPE Policy failing which they are banned. We are entitled by our supplier to forward this tructure of the production of the production of the production of the product of |                     |
| As How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to you stoomers?  We purchase 100 pct of our crude palm oil from a single supplier who has implemented since december 2013 a Policy of efforestation, no peat, no exploitation*. 100 pct of each shipment is traced back to each mill in producing countries whice rocessed the FFB, with the GPS longitude & latitude position, building up each sea shipment. All these mills have complement & to respect this NDPE Policy failing which they are banned. We are entitled by our supplier to forward this truer customers who are the french compound feed manufacturers.  **Trademark Use**  1. Do you use or plan to use the RSPO Trademark on your own brand products?  1. Do you use or plan to use the RSPO Trademark on your own brand products?  2. Please select the countries where you use or intend to apply the Trademark  2.1 Please state the year when you began or plan to begin to apply the Trademark  3. Please explain why    Challenging reputation of palm oil   Confusion among end-consumers   Costs of changing labels  |                     |
| As How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to you stoomers?  We purchase 100 pct of our crude palm oil from a single supplier who has implemented since december 2013 a Policy of eforestation, no peat, no exploitation*. 100 pct of each shipment is traced back to each mill in producing countries whice rocessed the FFB, with the GPS longitude & latitude position, building up each sea shipment. All these mills have complement & to respect this NDPE Policy failing which they are banned. We are entitled by our supplier to forward this truer customers who are the french compound feed manufacturers.  Frademark Use  1. Do you use or plan to use the RSPO Trademark on your own brand products?  2. Please select the countries where you use or intend to apply the Trademark  2.1 Please state the year when you began or plan to begin to apply the Trademark  3. Please explain why     Challenging reputation of palm oil   Confusion among end-consumers   Costs of changing labels   |                     |
| As How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to you stoomers?  We purchase 100 pct of our crude palm oil from a single supplier who has implemented since december 2013 a Policy of eforestation, no peat, no exploitation*. 100 pct of each shipment is traced back to each mill in producing countries whice rocessed the FFB, with the GPS longitude & latitude position, building up each sea shipment. All these mills have complement & to respect this NDPE Policy failing which they are banned. We are entitled by our supplier to forward this truer customers who are the french compound feed manufacturers.  Frademark Use  1. Do you use or plan to use the RSPO Trademark on your own brand products?  2. Please select the countries where you use or intend to apply the Trademark  2.1 Please state the year when you began or plan to begin to apply the Trademark  3. Please explain why     Challenging reputation of palm oil   Confusion among end-consumers   Costs of changing labels   | - 20                |
| As How do you proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to you stoomers?  We purchase 100 pct of our crude palm oil from a single supplier who has implemented since december 2013 a Policy of efforestation, no peat, no exploitation*. 100 pct of each shipment is traced back to each mill in producing countries whice rocessed the FFB, with the GPS longitude & latitude position, building up each sea shipment. All these mills have complement & to respect this NDPE Policy failing which they are banned. We are entitled by our supplier to forward this tructustomers who are the french compound feed manufacturers.  Trademark Use  1. Do you use or plan to use the RSPO Trademark on your own brand products?  1. Do you use or plan to use the RSPO Trademark on your own brand products?  2. Please select the countries where you use or intend to apply the Trademark  3. Please explain why    Challenging reputation of palm oil   Confusion among end-consumers   Costs of changing labels  |                     |
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| We purchase 100 pct of our crude palm oil from a single supplier who has implemented since december 2013 a Policy of eforestation, no peat, no exploitation.' 100 pct of each shipment is traced back to each mill in producing countries whice rosesed the FFB, with the GPS longitude & latitude position, building up each sea shipment. All these mills have complement & to respect this NDPE Policy failing which they are banned. We are entitled by our supplier to forward this true customers who are the french compound feed manufacturers.  Trademark Use  1 Do you use or plan to use the RSPO Trademark on your own brand products?  2 Please select the countries where you use or intend to apply the Trademark  2.1 Please state the year when you began or plan to begin to apply the Trademark  3 Please explain why  Challenging reputation of palm oil Confusion among end-consumers Costs of changing labels  |                     |
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| 2.1 Please state the year when you began or plan to begin to apply the Trademark  2.2 Please state the year when you began or plan to begin to apply the Trademark  3.3 Please explain why  Challenging reputation of palm oil Confusion among end-consumers Costs of changing labels  | ur                  |
| 4.2 Please select the countries where you use or intend to apply the Trademark  4.2.1 Please state the year when you began or plan to begin to apply the Trademark  4.3 Please explain why  Challenging reputation of palm oil Confusion among end-consumers Costs of changing labels  | h have<br>mitted to |
| ☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels  |                     |
| 1.2 Please select the countries where you use or intend to apply the Trademark  1.2.1 Please state the year when you began or plan to begin to apply the Trademark  1.3 Please explain why  Challenging reputation of palm oil Confusion among end-consumers Costs of changing labels  |                     |
| 4.2.1 Please state the year when you began or plan to begin to apply the Trademark  4.3 Please explain why  Challenging reputation of palm oil Confusion among end-consumers Costs of changing labels  |                     |
| .2.1 Please state the year when you began or plan to begin to apply the Trademark  .3 Please explain why  Challenging reputation of palm oil Confusion among end-consumers Costs of changing labels  |                     |
| ☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels  |                     |
| ☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels  |                     |
| ☐ Confusion among end-consumers ☐ Costs of changing labels   |                     |
| ☐ Challenging reputation of palm oil ☐ Confusion among end-consumers ☐ Costs of changing labels  |                     |
| ☐ Confusion among end-consumers ☐ Costs of changing labels   |                     |
| ☐ Confusion among end-consumers ☐ Costs of changing labels   |                     |
| ☐ Costs of changing labels   |                     |
|  |                     |
| ☐ Difficulty of applying for RSPO Trademark  |                     |
| ✓ Lack of customer demand  |                     |
|  |                     |
| ☐ Limited label space ☐ Low consumer awareness   |                     |
|  |                     |
| Low usage of palm oil  |                     |
| Risk of supply disruption  |                     |
| ✓ Others   |                     |
|  |                     |
|  |                     |
| Other:   |                     |

5. Actions for Next Reporting Period

| Non-Disclosure of Information  3.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, in any choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the malat an an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have a Section 2 displayed publicly.  Application of Principles & Criteria for all member sectors  3.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line responses.  3.1.A Water, land, energy and carbon footprints  3.1.B. Land use rights  3.1.B. Land use rights  3.1.C. Ethical conduct and human rights  3.1.C. Ethical conduct and human rights  3.1.E  3.1.E. Stakeholder engagement  3.1.E. Stakeholder engagement  3.1.E. Stakeholder engagement  4.1.E. Stakeholder engagement  4.1.E. None of the above. Please explain why.  | ember's<br>e the data |
|--|-----------------------|
| A.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, in any choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the metata on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have section 2 displayed publicly.  (res - Display Publicly  Application of Principles & Criteria for all member sectors  7.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line in SPO P&C? Select all relevant options.  7.1.A Water, land, energy and carbon footprints  7.1.B Land use rights  7.1.B Land use rights  7.1.C Ethical conduct and human rights  7.1.C Labour rights  7.1.D Labour rights  7.1.E Stakeholder engagement  7.1.E Stakeholder engagement   | ember's<br>e the data |
| nay choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the mata an an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have a Section 2 displayed publicly.  Application of Principles & Criteria for all member sectors  A Regarding your company's sourcing, handling or trading, do you have organisational policies that are in links POP&C? Select all relevant options.  A.A. Water, land, energy and carbon footprints  ille:  ink:  A.B. Land use rights  ille:  ink:  A.C. Ethical conduct and human rights  ille:  ink:  A.E. Stakeholder engagement  ille:  ink:  A.E. Stakeholder engagement  ille:  ink:   | ember's<br>e the data |
| Application of Principles & Criteria for all member sectors  1.1 Regarding your company's sourcing, handling or trading, do you have organisational policies that are in line RSPO P&C? Select all relevant options.  1.1.A Water, land, energy and carbon footprints  1.1.B Land use rights  1.1.C Ethical conduct and human rights  1.1.C Ethical conduct and human rights  1.1.C Labour rights   | e with th             |
| A. Regarding your company's sourcing, handling or trading, do you have organisational policies that are in linksPO P&C? Select all relevant options.  A.A. Water, land, energy and carbon footprints  File:  Link:  A.B. Land use rights  File:  Link:  A.D. Labour rights  File:  Link:  A.E. Stakeholder engagement  File:  Link:  A.E. Stakeholder engagement   | e with th             |
| A.A. Water, land, energy and carbon footprints    A.B. Land use rights   | e with th             |
| File: ink:  7.1.B Land use rights  File: ink:  7.1.C Ethical conduct and human rights  File: ink:  7.1.D Labour rights  File: ink:  7.1.E Stakeholder engagement  File: ink:   |                       |
| Ink:  I.1.B Land use rights  IIII: IIIIIIIIIIIIIIIIIIIIIIIIIIIII   |                       |
| Ink:  I.1.B Land use rights  IIII: IIIIIIIIIIIIIIIIIIIIIIIIIIIII   |                       |
| File: Link:  C.1.C Ethical conduct and human rights  File: Link:  C.1.D Labour rights  File: Link:  C.1.E Stakeholder engagement  File: Link: Link:  C.1.E Stakeholder engagement  |                       |
| File: Link: L.C. Ethical conduct and human rights File: Link: L.D. Labour rights File: Link: L.L.E. Stakeholder engagement File: Link: |                       |
| A.C. Ethical conduct and human rights  C.I.D Labour rights  C.I.D Labour rights  C.I.E Stakeholder engagement  C.I.E Stakeholder engagement  C.I.E Stakeholder engagement  |                       |
| 7.1.C Ethical conduct and human rights  File: Link:  7.1.D Labour rights  File: Link:  7.1.E Stakeholder engagement  File: Link: Link:   |                       |
| ille: ink:  7.1.D Labour rights  ille: ink:  7.1.E Stakeholder engagement  ille: ink:  |                       |
| File: Link:  7.1.E Stakeholder engagement  File: Link:   |                       |
| ink:  7.1.E Stakeholder engagement  File: Link:  |                       |
| 7.1.E Stakeholder engagement File: Link:   |                       |
| File:<br>.ink:   |                       |
| ille:<br>ink:  |                       |
| ink:   |                       |
| 1 F None of the above. Please explain why  |                       |
| 1 F None of the above. Please explain why  |                       |
| The Notic of the above. I lease explain why.   |                       |
|  |                       |
|  |                       |
| 7.2 What best practice guidelines or information has your organisation provided in the past year to facilitate the<br>RSPO-certified sustainable palm oil and oil palm products? What languages are these guidelines available in?   | uptake                |
|  |                       |
|  |                       |
| Greenhouse Gas (GHG) Footprint   |                       |
| 3.1 Are you currently reporting any GHG footprint?   |                       |
| No   |                       |

| File:                             | lease upload your publicly available GHG report  |
|-----------------------------------|--|
| Link:                             |  |
| 8.1.2 C                           | OR please insert the URL to the GHG section of your corporate website.   |
| Link:                             |  |
| LINK.                             |  |
| have to                           | ease explain and justify why you are not calculating your GHG footprint. Please include any future plans you may o calculate your GHG footprint.   |
| lack of                           | time & workforce   |
| 8.3 Wh                            | nat methodology are you using to calculate your GHG footprint?   |
| ). Supp                           | port for Oil Palm Smallholders   |
| 9.1 Are                           | e you currently supporting any oil palm Independent Smallholder groups?  |
| No                                |  |
|                                   |  |
| 9.2 Ho                            | w are you supporting them?   |
| 0.2 1.0                           | and you supporting this  |
| -                                 |  |
| 9.2.1 🗅                           | o you have any future plans to support oil palm Independent Smallholders?  |
| No                                |  |
|                                   | yes, when do you plan to start your support for oil palm Independent Smallholders?   |
| 9.2.2 lf                          | yes, when do you plan to start your support for oil palm Independent Smallholders?   |
| 9.2.2 lf<br>-<br>  0. Cha         |  |
| 9.2.2 lf<br>-<br>0. Cha<br>10.1 W | allenges<br>That significant economic, social or environmental obstacles have you encountered in the production, procurement   |
| 9.2.2 lf<br>-<br>0. Cha<br>10.1 W | Illenges  That significant economic, social or environmental obstacles have you encountered in the production, procurement d/or promotion of CSPO and what efforts did you make to mitigate or resolve them?   |
| 9.2.2 lf<br>-<br>0. Cha           | Allenges  That significant economic, social or environmental obstacles have you encountered in the production, procurement d/or promotion of CSPO and what efforts did you make to mitigate or resolve them?   |
| 9.2.2 lf<br>-<br>0. Cha           | Allenges  What significant economic, social or environmental obstacles have you encountered in the production, procurement ad/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  |
| 9.2.2 lf<br>-<br>0. Cha           | Allenges  That significant economic, social or environmental obstacles have you encountered in the production, procurement d/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  |
| 9.2.2 lf<br>-<br>0. Cha           | Illenges  That significant economic, social or environmental obstacles have you encountered in the production, procurement ad/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  |
| 9.2.2 lf<br>-<br>0. Cha           | Allenges  That significant economic, social or environmental obstacles have you encountered in the production, procurement ad/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  |
| 9.2.2 lf<br>-<br>0. Cha           | Illenges  That significant economic, social or environmental obstacles have you encountered in the production, procurement d/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil   |
| 9.2.2 If<br>-<br>0. Cha           | That significant economic, social or environmental obstacles have you encountered in the production, procurement of the production of the control of the con |
| 9.2.2 If<br>-<br>0. Cha           | Interpretation of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  Low usage of palm oil in the market   |
| 9.2.2 lf<br>-<br>0. Cha           | Interpretation of RSPO in the market    Competition with non-RSPO members   High costs in achieving or adhering to certification   Human rights issues   Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of RSPO in the market   |
| 9.2.2 lf<br>-<br>0. Cha           | Italians significant economic, social or environmental obstacles have you encountered in the production, procurement d/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  Low usage of palm oil  Reputation of palm oil in the market  Reputation of RSPO in the market  Supply issues   |
| 9.2.2 lf - 0. Cha                 | Interpretation of RSPO in the market    Competition with non-RSPO members   High costs in achieving or adhering to certification   Human rights issues   Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of RSPO in the market   |

Cost premium prevent our customers from buying RSPO material. Our main efforts have been to promote the 100 pct traceability up to the mills implementing the NDPE Policy of our supplier, in order to guarantee to our customers a first class level of service & safety for their CPO purchases.

|       | ☐ Engagement with business partners or consumers on the use of CSPO  |
|-------|--|
|       | Engagement with government agencies  |
|       | ☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations ☐ Promotion of physical CSPO |
|       | ☐ Providing funding or support for CSPO development efforts  |
|       | ☐ Research & Development support   |
|       | ☐ Stakeholder engagement   |
|       | Others   |
|       |  |
| ther: |  |