

RSPO PRINCIPLES & CRITERIA PUBLIC SUMMARY REPORT RE-ASSESSMENT

Malaysia JERAM PADANG PALM OIL MILL Kuala Lumpur-Kepong Berhad

2017

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RSPO Membership Number 8-0025-06-000-00					
RSPO Approval Date 12/01/2006					
Affiliate Membership http://www.rspo.org/en/member/339					



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RSPO PRINC	IPLE
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PART 1: SCOPE OF THE CERTIFICATION ASSESSMENT AUDIT

1.1 Company and Contact Details				
Company Name:	Kuala Lumpur Kepong Berhad			
Business Address:	1, Jalan S.P. Seenivasagam, 30000 Ipoh, Perak.			
Contact Person:	Mr. Sin Chuan Eng			
Office Telephone:	+6089-887240			
E-Mail:	<u>ce.sin@klk.com.my</u>			
Web Site:	www.klk.com.my			
Other Certifications Held:	RSPO SCCS, ISCC			

1.2 RSPO Membership & Certification Details				
RSPO Membership Number:	1-0014-04-000-00			
Registered Client Name:	Kuala Lumpur Kepong Berhad			
Certificate Number:	CU-RSPO-817884			
Start Date Of Certificate:	25 th September 2017			
End Date Of Certificate:	24 th September 2022			
Date Of Original Certification:	25 th September 2012			
Scope:	Certification of the Palm Oil Mill and Supply Bases			
Type Of Certification:	Single site 🖂			
Duration Of Certificate:	5 Years from date of certification			

1.3 Annual Surveillance Assessment Details				
Dates Of This Audit: 24 th July 2017 – 28 th July 2017				
Audit Number: Re-Assessment				

1.4 Assessment Type

This assessment was conducted against the National Interpretation of RSPO Principles and Criteria [MYNI 2015] - Endorsed by the RSPO Board of Governors on 06th March 2015 (RSPO P&C) - for the Sustainable Palm Oil Production and RSPO supply chain system & standard 21st November 2014

1.5 Location of the Palm Oil Mill							
Name	Mill CDS Reference						
Palm Oil Mill	Capacity	Location	GPS Reference				
(POM)	MT/Hour	Address	Longitude Latitude				
Jeram Padang POM	55	KM 12, Jalan Jelai – Rompin, 72100	102° 24′ 30.6″ E	2° 44′ 6.4″ N			
Jerain Fauding POlvi	55	Bahau, Negeri Sembilan Malaysia	102 24 50.0 E	2 44 0.4 N			



1.6 Palm Oil Mill Output and Approximate Tonnages Certified

Figures below are from:

- Only from certified supply bases (Y/N). YES
- Combining certified with uncertified supply bases (Y/N). NO
- If the Mill is receiving FFB from uncertified supply bases outside the audit scope, such uncertified sources is highlighted under the following sections as seen applicable:
 - a. PART 1, Section 1.7 General Description of Supply Base,
 - b. PART 2: Partial Certification, Section 2.4 Uncertified Units or Holdings,
 - c. PART 5: RSPO Supply Chain Certification of this report

KLK (S) Jeram Padang POM	Projected Production from the last 12 Months (MT) July'16 to Jun'17		Actual Production for this Audit Year 2015/2016 (MT) July'16 to Jun'17		Projected 12 Months (MT) Forecast Certified in this Report July'17 to Jun'18				
Item	FFB	СРО	РК	FFB	СРО	РК	FFB	СРО	РК
"Own									
Certificate	241,577	54,010	12,297	19,3890.72	42,380.609	9,039.744	248,910	55,507	12,445
Estate"									
"Others									
Certified	-	-	-	-	-	-	-	-	-
Estate"									

1.7 General Description of Supply Base

Jeram Padang Palm Oil Mill which operates on IP Model received 100% FFBs from its own certified estates. No changes have been introduced in the supply base since previous assessment and this audit has carried out to ensure full compliance with RSPO requirement.



1.7.1	Location of the Su	upply Base				
OPP	Oil Palm Plantation	Location	GPS ref	erence	Area Sum	mary (Ha)
	Name	Address	Longitude	Latitude	Total	Mature
OPP 1	Batang Jelai Estate	KM 7, Jalan Rompin- Jelai, 73500 Rompin, Negeri Sembilan, Malaysia.	E 102°28'20''	N 2° 42'15"	1,437	1,437
OPP 2	Gunong Pertanian Estate	KM 4, Jalan Simpang Durian-Bahau, 72400 Simpang Durian, Negeri Sembilan, Malaysia.	E 102°26'95''	N 3°7′73″	642	358
OPP 3	Jeram Padang Estate	KM 12, Jalan Jelai- Rompin, 72109 Bahau, Negeri Sembilan, Malaysia.	E 102°24'14''	N 2°43'5"	1,621	1,378
OPP 4	Kombok Estate	KM 4, Jalan Sg Gadut- Rantau, 71209 Rantau, Negeri Sembilan, Malaysia.	E 102°00'6″	N 2°37′34″	1,737	1,524
OPP 5	Renjok Estate	KM 17, Jalan Karak- Mancis, 28600 Karak, Pahang, Malaysia.	N 102°8'12''	N 3°30′53″	258	258
OPP 6	Sungei Kawang Estate	KM 18, Jalan Karak- Temerloh, 28500 Lanchang, Pahang, Malaysia.	E 102°8′24″	N 3°28'16"	1,419	1,300
OPP 7	Tuan Estate	KM 22, Jalan Karak- Mancis, 28600 Karak, Pahang, Malaysia.	E 102°9'84''	N 3°27′82″	920	897
OPP 8	Ulu Pedas Estate	KM24, Jalan Seremban-Tampin, 71409 Pedas, Negeri Sembilan, Malaysia.	E 102°3'60"	N 2°37′35″	894	772
OPP 9	Ayer Hitam Estate	KM 18, Jalan Bahau- Temerloh, Bandar Sri Jempol, 72109 Negeri Sembilan.	E 102°24'55"	N 2°56′15.8″	2,503	2,012
				TOTAL	11,431	9,936



1.7.2	Statistics of the Supply Base	and Estimated Tonnes	of FFB produced per year	
ОРР	Oil Palm Plantation	Estimated FFB/Year (MT) July'17 to Jun'18	Planting Years	Cycle (Years)
OPP 1	Batang Jelai Estate	34,042	1994, 1995, 1996, 1998, 1999, 2000, 2001, 2002, 2003, 2007, 2012	25
OPP 2	Gunong Pertanian Estate	9,506	1995, 1998, 2010, 2011, 2012, 2014, 2015	25
OPP 3	Jeram Padang Estate	34,214	1994, 1995, 1996, 1997, 1999, 2002, 2003,2004, 2005, 2006, 2007, 2008, 2013, 2014, 2015, 2016	25
OPP 4	Kombok Estate	41,903	1993, 1995, 1996, 1997, 1998, 1999, 2000, 2001, 2002, 2003, 2005, 2007, 2008, 2010, 2016,2017	25
OPP 5	Renjok Estate	6,538	2000, 2001, 2002	
OPP 6	Sungei Kawang Estate	33,589	1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2007, 2009, 2011, 2015, 2016	25
OPP 7	Tuan Estate	22,676	1998, 1999, 2000, 2001, 2010, 2016	25
OPP 8	Ulu Pedas Estate	19,453	1994, 1997, 1998, 1999, 2001, 2004, 2005, 2007, 2008, 2009, 2012, 2014, 2015	25
OPP 9	Ayer Hitam Estate	46,989	1993, 1994, 1995, 1996, 1997, 1998, 1999, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2011, 2012, 2014, 2015, 2016, 2017	25
	TOTAL	248,910		

1.7.2 (b) Non-Certified Tonnage of FFB (outside supplier – Excluded from Certificate)						
	Tonnage / Year					
Item	Estimated Actual Forecast					
	(July'16 – June '17)	(July'16 – June '17)	(July'17 – June '18)			
Independent FFB Supplier	-	-	-			
TOTAL	-	-	-			

1.7.2 (c) Non-Certified Tonnage of CPO (outside supplier – Excluded from Certificate)				
Tonnage / Year				
Item	Estimated Actual		Forecast	
	(July'16 – June '17)	(July'16 – June '17)	(July'17 – June '18)	
Independent FFB Supplier	-	-	-	
TOTAL	-	-	-	

1.7.2 (d) Non-Certified Tonnage of PK (outside supplier – Excluded from Certificate)				
Tonnage / Year				
Item	Estimated Actual		Forecast	
	(July'16 – June '17)	(July'16 – June '17)	(July'17 – June '18)	
Independent FFB Supplier	-	-	-	
TOTAL	-	-	-	



1.7.3	Conservation and HCV Area (Ha)					
OPP	Oil Palm Plantation	Conservation Area (Ha)	HCV Area (Ha)	* HCV part of Conservation		
OPP 1	Batang Jelai Estate	5	-	-		
OPP 2	Gunong Pertanian Estate	1.14	-	-		
OPP 3	Jeram Padang Estate	5	-	-		
OPP 4	Kombok Estate	4	-	-		
OPP 5	Renjok Estate	0	-	-		
OPP 6	Sungei Kawang Estate	4	-	-		
OPP 7	Tuan Estate	6	-	-		
OPP 8	Ulu Pedas Estate	9	-	-		
OPP 9	Ayer Hitam Estate	0	-	-		
	TOTAL 34.14 0 No					
	* Indicate if HCV area is part of the Conservation Area. If the HCV area is part of the Conservation Area, then "YES" otherwise, "No"					

1.7.4 Percentage of Planted Oil Palm by different Age Ranges								
			Planting	Years by 5 year	Ranges (%)			
CU Code	1991-1995	1996-2000	2001-2005	2006-2010	2011-2015	2016	2017	Total (Ha)
OPP 1	227 (15.8%)	600 (41.8%)	465 (32.4%)	85 (5.9%)	60 (4.1%)	0	0	1437
OPP 2	41 (6.4 %)	13 (2.00%)	0	49 (7.6%)	539 (84%)	0	0	642
OPP 3	341 (21.04%)	454 (28.00%)	389 (24.00%)	173 (10.67%)	116 (7.16%)	148 (9.13%)	0	1621
OPP 4	194 (11.2%)	611 (35.2%)	409 (23.5%)	310 (17.8%)	0	69 (4%)	144 (8.3)	1737
OPP 5	0	165 (63.9%)	93 (36.1%)	0	0	0	0	258
OPP 6	0	481 (34%)	646 (46%)	126 (9%)	89 (6%)	77 (5%)	0	1419
OPP 7	0	549 (59.6%)	335 (36.4%)	13 (1.4%)	0	23 (2.5%)	0	920
OPP 8	31 (3.5%)	218 (24.4%)	226 (25.3%)	245 (27.4%)	174 (19.4%)	0	0	894
OPP 9	220 (8.8%)	298 (11.9%)	853 (34.1%)	294 (11.7%)	635 (25.4%)	65 (2.6%)	138 (5.5%)	2503
Total	1,054	3,389	3,416	1,295	1,636	359	282	11,431

1.7.4 Calculation of the Number of Production Units (N) to Sample for the Mill

N = 0.8vY, where "Y" is the number of units, with the result always to be rounded "up" to the next whole						
integer. Where only a sampl	integer. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in					
the certification program, ar	e to be preferred over those	e more recently assessed				
For the Mill, how many unit	s make up the production b	ase?				
Owned estates (Y)	N = 0.8√Y	Smallholders (Z)	N = 0.8√Z			
9	9 3 NA NA					
Explanation as to the selection of estates sampled						
Kombok Estate, Sungei Kawa	ang Estate and Ayer Hitam E	state were selected in this au	udit.			



1.8 Progress of associated Smallholders or Out-growers, if applicable to this assessment

Progress of associated Smallholders or Out-growers towards Compliance with relevant Standards - should be in accordance to the 3 years implementation plan, if applicable to this assessment There is no associated smallholder or out grower.

1.9 Location Map for this Certification Unit (See Appendix 1)

PART 2: PARTIAL CERTIFICATION

The rules for partial certification allow organizations that have a majority holding in and / or management control of more than one autonomous company growing oil palm to certify individual management units and / or subsidiary companies subject to certain rules.

2.1 Mana	gement Structure			
Section	Criteria	Yes/No	lf "Yes"	lf "No"
2.1.1	Is the certified operation (POM and supply base as detailed above) a stand-alone operation and there are no other plantations or mills owned by the same company?	Νο	Section 2 is N/A	Go to 2.1.2
2.1.2	Is the certified operation part of a simple structure of operations owned by one company?	Yes	Go to 2.1.5	Go to 2.1.3
2.1.3	 Are there statements of the ultimate controlling shareholders and directors in the managing agency company/companies: a. Explaining the legal relationship and the management arrangements with the subsidiary companies and / or with any operating groups? 	-	Go to 2.1.4	Go to 2.2.1
2.1.4	b. A statement of commitment to complying with the spirit of the RSPO for all companies and subsidiaries involved with the growing of oil palm and for the production of palm oil?	-	Go to 2.4	Go to 2.2.2
2.1.5	Is there a time bound plan in place for all subsidiaries, estates and palm oil mills?	Yes	Go to 2.3	2.2.3
2.1.6	Is the parent company or one of its majority owned and / or managed subsidiaries a member of RSPO?	Yes		

2.2 No	2 Non-compliance Identified with 2.1 Above				
Section	Non-compliance findings	NC raised	Category		
2.2.1	There is no explanation as to the company's structure and therefore it Is not possible to conduct an effective audit against the rules for partial certification.	-	Major		
2.2.2	There is no statement of commitment to complying with the spirit of the RSPO for all companies within the company structure.	-	Major		
2.2.3	There is no time bound plan in place for the certification for all subsidiaries, estates and mills.	-	Major		
2.2.4	No applicable membership of the RSPO.	-	Major		

2.3 S	2.3 Summary of the Time Bound Plan					
Section	Requirement	Findings and any action required Complia				
2.3.1	Does the plan include all subsidiaries, estates and mills?	Yes, the time bound plan does include of the subsidiaries, mills and estates owns by KLK. The Paloh Palm Oil Mill in Johor and Mill 1 in Sabah are not part of the time bound plan as it meant for out growers and smallholder group. This has been	Yes			



		communicated with RSPO in 2015. For the Sumatra Utara, Gohor Lama and Padang Bharang mills been merged and named as Stabat mill.	
2.3.2	Is the time bound plan challenging? Age of plantations. Location. Mill development. Infrastructure. Compliance with applicable law.	 The plan is achievable unless otherwise with unforeseen circumstances. The risk involves varies from: To engage certification bodies and their availability. Laws and regulations in Indonesia – a lot uncertainty. In Indonesia, ISPO precede other certification standards. In Indonesia, it finds mobilizing the internal resources to different geographical locations. 	Yes
2.3.3	Have there been any changes since the last audit? Are they justified?	The latest time bound plan dated on 22/04/2016 was reviewed and changes were discussed during verification. In Kaltim, Jabontara POM had been newly included. Both Jabontara and Berau mill target to be certified by 2017 which a year delay [2016] than planned. This was due to RSPO Compensation Scheme [Compensations Concept Note was submitted to RSPO].	Yes
2.3.4	If there have been changes, what circumstances have occurred?	New inclusion of mill and supply base. No changes on the targeted time line.	Yes
2.3.5	Have there been any stakeholder comments?	On PT Menteng Jaya Sawit Perdana IUP for 7,400 Ha approval no: 525.26/153/II/EKBANG/2007 dated on 13 February 2007 and Izin Lokasi (IL) is renewed and documented no: 188.45/359/HUK-BPN/2013 dated: 1 st August 2013 which includes an approval clause 1a that this IL will remain in force until land swap process is finalised and as at now, the land / boundary survey on-going.	Yes
2.3.6	Have there been any newly acquired subsidiaries?	No.	Yes
2.3.7	Have there been any isolated lapses in the implementation of the plan?	No lapses.	Yes
2.3.8	Has there been any systematic failure to proceed with the implementation of the plan?	No.	Yes
2.3.9	General statement as to progress made since the last audit?	The target to certify all the units within year 2017 remain same.	Yes

2.4 U	2.4 Un-Certified Units or Holdings				
NOTE:	Companies may demonstrate compliance by clear evidence of a self-audit (i.e. an internal audit for all				
	subsidiaries, estates and Palm Oil Mills)				
Section	Requirement Findings and any action required Compliance				
2.4.1	Did the company conduct	Since all the facilities in Malaysia were certified,	Yes		
	an internal audit? If so, has therefore the facilities in Indonesia monitor by the Pak				
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	a positive assurance statement been produced?	Stephen and once in a 3 month, a review with Sustainability Head will be done in KLK HQ in Ipoh. The internal control points have included all the requirements to validate the compliance against uncertified units or holdings as per partial. Joint venture in Liberia does not required internal audit as it is part of EPO as their stand-alone entity.	
2.4.2	 No replacement after dates defined in NIs Criterion 7.3 of: Primary forest. Any area identified as containing High Conservation Values (HCVs). Any area required to maintain or enhance HCVs in accordance with RSPO criterion 7.3. 	There will either be a moratorium on development or for new areas to be developed the HCS Approach method will be employed until the exercise of convergence is completed.	Yes
2.4.3	Any new plantings since January 1 st 2010 must comply with the RSPO New Plantings Procedure.	There is no NPP applicable. There will either be a moratorium on development or for new areas to be developed the HCS Approach method will be employed until the exercise of convergence is completed.	Yes
2.4.4	Any land conflicts are being resolved through a mutually agreed process, e.g. RSPO Grievance procedure or Dispute Settlement Facility, in accordance with RSPO criteria 6.4, 7.5 and 7.6.	PT Adei Plantation land conflicts around 2,544 Ha are still in progress of negotiation and the land area been enclave.	Yes
2.4.5	Any Labor disputes are being resolved through a mutually agreed process, in accordance with RSPO criterion 6.3.	None noted. No stakeholder comments or complaints received.	Yes
2.4.6	Any Legal non-compliance is being resolved in accordance with the legal requirements, with reference to RSPO criteria 2.1 and 2.2.	None noted. No stakeholder comments or complaints received.	Yes

	TIME BOUND PLAN FORECAST FOR RSPO CERTIFICATION OF ALL PALM OIL MILLS & SUPPLY BASES						
s/n	Palm Oil Mill	Country	Supply Bases (estates, plantations, associations)	Area [Ha]	Targeted RSPO Certification Year	Current Certification Status as per this Audit	
1	Batu	Kulim, Kedah, Malaysia	Pelam Estate*	2,960	2013	Certified	
	Lintang	Serdang, Kedah,	Batu Lintang Estate*	1,808			

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		Malaysia	Buntar Estate	899		
		Batu Kurau, Perak Malaysia	Subur Estate	1,290		
			Landak Estate	4,451		
		Paloh, Johor, Malaysia	Kekayaan Estate	4,436		
			Paloh Estate	2,029		
		Tenang, Johor,	Voules Estate*	2,969		
		Malaysia	New Pogoh Estate*	1,545	Oct 2011	Certified
2	Kekayaan	Kulai, Johor, Malaysia	Fraser Estate	2,928		
2	Kekayaan	Bekok, Johor, Malaysia	Sg Bekok Estate	625	000 2011	Certined
		Pagoh, Johor, Malaysia	Ban Heng Estate	631		
		Renggam, Johor, Malaysia	See Sun Estate	589		
		Bandar Tenggara, Johor, Malaysia	Sg Penggeli Estate	942		
	Jeram Padang	Bahau, Negeri	Ayer Hitam Estate	2,640	Sept 2012	Certified
		Sembilan, Malaysia	Jeram Padang Estate*	2,114		
		Telemong,	Renjok Estate*	1,578		
		Pahang, Malaysia	Tuan Estate*	1,353		
		Lanchang, Pahang, Malaysia	Sg Kawang Estate*	1,889		
3		Rompin, Negeri Sembilan, Malaysia	Batang Jelai Estate*	2,148		
		Simpang Durian, Negeri Sembilan, Malaysia	Gunung Pertanian Estate*	- bXb		
		Pedas, Negeri Sembilan, Malaysia	Ulu Pedas Estate*	922		
		Rantau, Negeri Sembilan, Malaysia	Kombok Estate*	1,915		
		Tanjung Malim, Perak, Malaysia	Changkat Asa Estate*	1,716		
4	Tanjong Malim	Kerling, Selangor, Malaysia	Kerling Estate*	619 2013	Certified	
		Serendah, Selangor,	Sg Gapi Estate			

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		Malaysia		603			
5	Tuan Mee	Sungai Buloh, Selangor, Malaysia	Tuan Mee Estate	1,556	2013	Certified	
6	Kuala Pertang	Kuala Krai, Kelantan, Malaysia	Pasir Gajah Estate	2,107	By 2014	Certified by SGS in 2014, currently	
	1 cr tang	Tanah Merah,	Kerilla Estate*	2,176		engaging new CAB.	
		Kelantan, Malaysia	Sg Sokor Estate*	1,603		CAB.	
			Pang Burong Estate	2,548			
-		Tawau, Sabah,	Sri Kunak Estate	2,770	March 2000	Contified	
7	Mill 2	Malaysia	Tundong Estate	2,155	March 2009	Certified	
			Ringlet Estate	1,834			
			Jatika Estate	3,508			
8	Diagana	Tawau, Sabah,	Sigalong Estate	2,864	March 2009	Contified	
0	Pinang	Malaysia	Pangeran Estate	2,855		Certified	
			Pinang Estate	2,420			
		Tungku Estate	3,418				
9	Lungmanis	ungmanis Sabah, Malaysia	Bukit Tabin Estate	2,916	July 2010	Certified	
		Lungmanis Estate	1,656				
10	Rimmer Lahad Datu, Sabah, Malaysia	Rimmer Estate	2,730	July 2010	Certified		
10		Sabah, Malaysia	Sg. Sibalukan	2,654	July 2010	Certineu	
11	Bornion	Kinabatangan,	Bornion Estate	3,233		Certified	
11	BOTHION	Sabah, Malaysia	Segar Usaha Estate	2,792	July 2010	Certineu	
			Lekir Estate	3,313			
		Manjung, Perak,	Changkat Chermin	2,530			
		Malaysia	Estate	1,497			
			Raja Hitam Estate	4 675			
12	Changkat Chermin			Glenealy Estate*	1,059	2013	Certified
		n Malaysia Serapoh Estate* 936	936				
			Padang Rengas, Perak, Malaysia	Kuala Kangsar Estate*	843		
		Trong, Perak, Malaysia	Allagar Estate	805			

Note: Above marked * is combination of total rubber and palm oil area within stated plantation where the exact certified or under certification of each plantation will be according to the respective public summary report.



With reference to time bound plan, the following issues were reviewed openly with the Control Union audit
team during the assessment and which may be in conflict with the rules for partial certification, if applicable
Name of Mill or PlantationN/A*Area of concern (See examples below)N/AN/A

Include any known concerns, media reports and major issues both present and from the past covering, for example:

- Replacement of primary forest or any area containing HCV's since November 2005.
 - Evidence of non-compliance with the law
 - Legal issues
 - Compensation payments
 - Social relations
 - Burning
- Labor disputes

2.5 Summary of the findings for Partial Certification

The audit team assessed compliance with the above requirements during this audit. Failure to address any non-compliance identified may lead to certification suspension.

This verification was attended by Mr. Sin Chuan Eng and Ms. Lee Kuan Yee from the Sustainability Department. On behalf of CUC, Mr. Simon [Certifier], Ms. Mozhi [Program Manager], Mr. Jamal [Auditor] and Mr. Mahas [Auditor] were involved. The verification was found satisfactory with documented evidences of latest time bound plan, detail discussions on NPP and the challenges in meeting the time bound plan. There were no non-conformities found and as at 01/04/2016, below is the status of land bank owned by KLK [*certified and none*].

Country	Region	Name of POM	Area [Ha]	
		Batu Lintang		
		Tanjung Malim		
		Kekayaan		
	Doningular Malaysia	Tuan Mee	61,508	
	Peninsular Malaysia	Paloh	01,508	
		Changkat Chermin		
Malaysia		Jeram Padang		
Malaysia		Kuala Pertang		
		Mill 1		
		Mill 2		
	Sabah	Rimmer	40,353	
		Bornion	40,555	
		Lungmanis		
		Pinang		
	Kaltim	Berau	22.056	
		Jabontara	32,056	
		Mandau		
		Nilo 1	25.250	
	Riau	Nilo 2	35,259	
Indonesia		Tapung Kanan		
	Belitung	Parit Sembada	20.201	
	Bentung	Steelindo Wahana Perkasa	20,391	
	Sumatera Utara	Gohor Lama	21 272	
	Sumalera Ulara	Padang Brahrang	21,372	
	Kalteng	MAP	28,097	
	Total		239,036	



2.6 Partial Certification Audit Agenda				
Date	Location	Agenda		
22/04/2016	KLK Wisma Taiko, Ipoh	Documentation review		

PART 3: AUDIT PROCESS

3.1 About the Certification Body

Control Union Certifications is a member of the Control Union World Group – an international inspection and certification body. CUC performs Audits and certification in many agricultural based fields such as FSC, RSPO, MSPO, ISCC, Organic Production, Sustainable Textile Production, Organic Exchange, GLOBALGAP, HACCP, BRC, GMP and GTP.

CUC is accredited by the Dutch Council of Accreditation (RVA) on the European quality standard EN 45011 for the inspection and certification of CUC Organic program (according to the EU regulation 2092/91) and EUREPGAP program. When requested a copy of the accreditation certificate can be obtained from CUC.

Control Union (Malaysia) Sdn Bhd is a registered affiliate member of RSPO and is a private limited company owned by the Control Union World Group based in Malaysia. Control Union (Malaysia) Sdn Bhd is authorized to conduct and issue certification on behalf of RSPO and Control Union Certifications.

3.2 Audit Team		
Lead auditor:	Muhammad Faizul b. Yusoff	
Team member 1:	Mohd Fadzli bin Bistamam	
Team member 2:	Mohd Farul b. Rosli	
Team member 3:	Razaleigh b. Mohamad	

3.2.1 Qualifications of the Lead Auditor		
Requirement	Qualifications	
A minimum of post high school (post-secondary school) training in either agriculture/forestry, environmental science or social sciences;	A Diploma of Agriculture Science and Bachelor of Applied Chemistry holders which involved in MSPO, ISCC & ISO 9001 audit since 2014/15. Has undergone the necessary RSPO Lead Auditor Course for both P&C as well as the Supply Chain Certification System (SCCS). Also as a qualified auditor for MPOB Codes of Practice (Nurseries, Estates, Palm Oil Mills, Refineries, Bulking Station and Kernel Crushers Plant).	
At least 5 years professional experience in area of work relevant to the assessment (e.g., palm oil management; agriculture/forestry; ecology; social science);	Possesses more than 7 years working experiences in palm oil plantation management and 3rd party auditing (ISO & Palm Oil Sustainability Standard). Fully trained in similar agriculture certification programs such as ISCC, MSPO, SCCS and MPOB CoP.	
Training in the practical application of the RSPO criteria, and RSPO certification systems;	Involved in MSPO, ISCC & ISO 9001 audit since 2014/15. Member of CUC RSPO audit team since 2017 and involved in RSPO audits conducted in Malaysia, Indonesia, PNG and Sri Lanka.	
Successfully completion of an ISO 9000:19011 lead auditors course;	Successfully completed ISO 9001:2008, ISO 9001:2015, RSPO LA, SCCS LA, MSPO LA, ISCC LA and MPOB CoP LA Course.	
Training in the practical application of RSPO certification systems.	Involved in RSPO assessment since 2017. Member of CUC RSPO audit team. Involved in audits conducted in Malaysia, Indonesia, PNG and Sri Lanka.	
A supervised period of training in practical auditing against the RSPO criteria or similar sustainability	Involved in audits conducted in for many different companies in Malaysia, Indonesia, PNG and Sri Lanka.	
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Control Union (Malaysia) Sdn. Bhd. B-3-1, Prima Klang Avenue, Jalan Kota KS/1,41100, Klang, Selangor. Malaysia.



standards, with a minimum of 15 days audit	
experience and at least 3 audits at different	
organizations.	
RSPO endorsed lead auditors course.	Attended and successfully completed RSPO Lead Auditor
	Course.
Signed code of conduct.	Yes
General knowledge of:	
RSPO P&C standards.	Yes
CUC organizational structure.	Yes
CUC quality systems.	Yes
Lead auditor role.	Yes
Report writing.	Yes
Stakeholder consultation.	Yes
Certification decision process.	Yes
RSPO SCCS program manual.	Yes
CUC filing systems.	Yes
Correct use of RSPO trademarks.	Yes
History and objectives of RSPO.	Yes
CV available.	Yes
• Completion of CUC RSPO lead auditor training.	Yes

3.2.2 Qualifications of the	3.2.2 Qualifications of the Assessment Team			
RSPO Requirement	Team Member Name	Qualifications		
Fluent in main local	Mohd Fadzli bin Bistamam	Eluant in both English and Pabasa Malaysia		
languages and English.	Mohd Farul b. Rosli	Fluent in both English and Bahasa Malaysia Fluent in both English and Bahasa Malaysia		
	Razaleigh b. Mohamad	Fluent in both English and Bahasa Malaysia		
	Razareigi b. Wonamad			
Field working experience in the palm oil sector, or a demonstrable equivalent.	Mohd Fadzli bin Bistamam	Post graduate qualification in agriculture with more than 6 years working experience in Oil Palm Plantation Industry. Fully trained in similar agriculture certification programs such as RSPO & ISCC. Completed and certified ISO 9001:2015, attended RSPO Lead Auditor course in May 2016, attended ISCC Basic Training in 2016. Involved in RSPO assessment since 2016. Member of CUC RSPO audit team.		
	Mohd Farul b. Rosli	Diploma in Mechanical Engineering. Involved in RSPO auditing since 2012 (1 st party audit). Working experiences as Sustainability and Safety Officer in Oil Palm industry for more than 5 years. Trained and completed the Lead Auditor course for RSPO, ISO 9001:2015, MSPO standard.		
	Razaleigh b. Mohamad	Graduated from University Technology Mara (UiTM) in Bachelor (Sc) in Plantation Management & Technology. Experiences more than 5 years in palm oil industry and qualified auditor for GlobalGAP and Organic certification.		
Good agricultural practices (GAP), integrated pest	Mohd Fadzli bin Bistamam	Post graduate qualification in agriculture with more than 6 years working experience in Oil Palm Plantation Industry. Fully trained in similar		

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management (IPM), pesticide and fertilizer use.	Mohd Farul b. Rosli Razaleigh b. Mohamad	agriculture certification programs such as RSPO & ISCC. Completed and certified ISO 9001:2015, attended RSPO Lead Auditor course in May 2016, attended ISCC Basic Training in 2016. Involved in RSPO assessment since 2016. Member of CUC RSPO audit team. Working experiences as Sustainability and Safety Officer in Oil Palm industry for more than 5 years. Trained and completed the Lead Auditor course for RSPO, ISO 9001:2015, MSPO standard. Involved in RSPO auditing since 2017. Been part of CUC RSPO P&C team in Malaysia, Indonesia and Ivory Coast. Trained and completed the lead auditor course for ISO 14001:2015.
Health and Safety auditing on the farm and in processing facilities. (For example, OHSAS 18001 or occupational. Health and safety assurance system).	Mohd Fadzli bin Bistamam Mohd Farul b. Rosli Razaleigh b. Mohamad	Post graduate qualification in agriculture with more than 6 years working experience in Oil Palm Plantation Industry. Fully trained in similar agriculture certification programs such as RSPO & ISCC. Completed and certified ISO 9001:2015, attended RSPO Lead Auditor course in May 2016, attended ISCC Basic Training in 2016. Involved in RSPO assessment since 2016. Member of CUC RSPO audit team. Working experiences as Sustainability and Safety Officer in Oil Palm industry for more than 5 years. Trained and completed the Lead Auditor course for RSPO, ISO 9001:2015, MSPO standard. Involved in RSPO auditing since 2017. Been part of CUC RSPO P&C team in Malaysia, Indonesia
		and Ivory Coast. Trained and completed the lead auditor course for ISO 14001:2015.
Workers welfare issues and social auditing experience. (For example, with SA8000 or related social or ethical accountability codes).	Mohd Fadzli bin Bistamam	Post graduate qualification in agriculture with more than 6 years working experience in Oil Palm Plantation Industry. Fully trained in similar agriculture certification programs such as RSPO & ISCC. Completed and certified ISO 9001:2015, attended RSPO Lead Auditor course in May 2016, attended ISCC Basic Training in 2016. Involved in RSPO assessment since 2016. Member of CUC RSPO audit team.
	Mohd Farul b. Rosli	Working experiences as Sustainability and Safety Officer in Oil Palm industry for more than 5 years. Trained and completed the Lead Auditor course for RSPO, ISO 9001:2015, MSPO standard.
	Razaleigh b. Mohamad	Involved in RSPO auditing since 2017. Been part of CUC RSPO P&C team in Malaysia, Indonesia and Ivory Coast. Trained and completed the lead auditor course for ISO 14001:2015.



Environmental and ecological auditing. (For example, experience with organic agriculture, ISO 14001 or environmental management systems).	Mohd Fadzli bin Bistamam	Post graduate qualification in agriculture with more than 6 years working experience in Oil Palm Plantation Industry. Fully trained in similar agriculture certification programs such as RSPO & ISCC. Completed and certified ISO 9001:2015, attended RSPO Lead Auditor course in May 2016, attended ISCC Basic Training in 2016. Involved in RSPO assessment since 2016. Member of CUC RSPO audit team.
	Mohd Farul b. Rosli	Working experiences as Sustainability and Safety Officer in Oil Palm industry for more than 5 years. Trained and completed the Lead Auditor course for RSPO, ISO 9001:2015, MSPO standard.
	Razaleigh b. Mohamad	Involved in RSPO auditing since 2017. Been part of CUC RSPO P&C team in Malaysia, Indonesia and Ivory Coast. Trained and completed the lead auditor course for ISO 14001:2015.
Economic issues.	Mohd Fadzli bin Bistamam Mohd Farul b. Rosli	Post graduate qualification in agriculture with more than 6 years working experience in Oil Palm Plantation Industry. Fully trained in similar agriculture certification programs such as RSPO & ISCC. Completed and certified ISO 9001:2015, attended RSPO Lead Auditor course in May 2016, attended ISCC Basic Training in 2016. Involved in RSPO assessment since 2016. Member of CUC RSPO audit team. Working experiences as Sustainability and Safety
		Working experiences as Sustainability and Safety Officer in Oil Palm industry for more than 5 years. Trained and completed the Lead Auditor course for RSPO, ISO 9001:2015, MSPO standard.
	Razaleigh b. Mohamad	Involved in RSPO auditing since 2017. Been part of CUC RSPO P&C team in Malaysia, Indonesia and Ivory Coast. Trained and completed the lead auditor course for ISO 14001:2015.

3.3 Audit Methodology

3.3.1 General Overview

The Audit was carried out in conformity with the procedures as laid down in the CUC Procedure Manual and the RSPO Program Manual for the auditors and Certifier. During the Audit, the qualified CUC auditors used the RSPO standard as endorsed for the country in which the audit took place and recorded their findings.

Workers and local communities were interviewed and evidence sought to confirm ongoing compliance to include:

- Chemical stores. Storage, MSDS leaflets, Herbicide mixing areas, PPE, Ventilation, Security.
- Field inspections. Herbicide application programs. Harvesting sites and efficiency. Fertilizing operations. SOP's. Soil maps. Land preparation. Ground cover. IPM. First aiders and boxes. Ground cover. Soil erosion. Field observations of all operations.
- Worker interviews. OSH. Sexual, religious, racial harassment. Pay and contracts. Child labor. First aid. Awareness.
- Re-planting sites. Zero burn.
- HCV's. Identification. Management plans. Environmental Impact Assessments. Implementation.

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- Riparian zones. Width. Current and future management. Non-maintenance regimes.
- Water management. Water courses. Water monitoring.
- Road maintenance. Run off.
- Social amenities. Social Impact Audits.
- Local communities. Contributions made. Employment opportunities. Social impacts. Complaints procedures.
- Workshops. Oil traps. Safe working environment. PPE. Diesel tanks. Environmental waste management.
- Line sites. Interviews with householders. Inspection of water discharge points. Water improvement plans. Waste disposal.
- Documentation review.

The Palm Oil Mill audit verification included the following activities:

- Mill and workshop inspections. Documentation review & worker interviews.
- Mill. SOP's. Safe working environment. Gen sets. Walk ways. Signs. EFB. POME treatment. Emissions. Mass balance. Diesel tanks. PPE. Fire extinguishers. First aiders and boxes. Fuel and water usage.
- OSH. Training. Management structure. First aiders.
- Full document review. Completion of the checklist. Review and documentation of evidence. All aspects of RSPO P&C's applicable.
- Worker interviews. OSH. Sexual, religious, racial harassment. Pay and contracts.
- Compliance against the RSPO SCCS certification scheme.

Verification:

Verification of implementation was done through field observations, workshop and chemical store inspections, worker and community interviews and mill inspections as summarized above.

3.3.2 Assessme	nt agenda for this Audi	t
Date	Location	Main activities
24th July 2017	Kombok Estate	10:00 – 10:30: Opening meeting
(Monday)	(Faizul/Farul/ Raza/	Introduction by Team leader
	Fadzli)	10:30 – 17:00 : Document review – RSPO P&C
		 Document review [EIA, SIA, CIP, Business Plan]
		 Complaint mechanism / Request & respond
		Best agricultural practices
		Safety and Health
		10:30 – 12:30: Site verification (Estate)
		Best agricultural practices
		 Manuring, Spraying, Harvesting,
		HCV / Conservation Area
		Legal compliance / boundary
		Chemical / Pesticide / Fertilizer Stores
		Workers interview
		 Worker's facilities (housing, pay, etc)
		Stakeholder consultation if required.
25th July 2017	Sungei Kawang	08:00 – 17:00 : Document review – RSPO P&C
(Tuesday)	Estate	 Document review [EIA, SIA, CIP, Business Plan]
	(Faizul/Farul/ Raza/	 Complaint mechanism / Request & respond
	Fadzli)	Best agricultural practices
		Safety and Health
		09:30 – 12:30 : Site verification (Estate)
		Best agricultural practices
		 Manuring, Spraying, Harvesting,
		HCV / Conservation Area
		Legal compliance / boundary
		Chemical / Pesticide / Fertilizer Stores

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		• Markor intension	
		Workers interview	
		Worker's facilities (housing, pay, etc)	
		Stakeholder consultation if required.	
26th July 2017	Ayer Hitam	08:00 – 17:00 : Document review – RSPO P&C	
(Wednesday)	Estate	 Document review [EIA, SIA, CIP, Business Plan] 	
	(Faizul/Farul/ Raza/	 Complaint mechanism / Request & respond 	
	Fadzli)	 Best agricultural practices 	
		Safety and Health	
		09:30 – 12:30 : Site verification (Estate)	
		Best agricultural practices	
		 Manuring, Spraying, Harvesting, 	
		HCV / Conservation Area	
		Legal compliance / boundary	
		Chemical / Pesticide / Fertilizer Stores	
		Workers interview	
		 Worker's facilities (housing, pay, etc) 	
		 Stakeholder consultation if required. 	
		•	
		10.00 – 12.00: Stakeholders Meeting	
27th July 2017	Jeram Padang POM	08.00 – 17:00: SCCS Document review	
(Thursday)	Faizul	Supply Chain Certification Assessment of the POM (RSPO SCCS)	
		Demonstration of legal entity	
		Roles and responsibility	
		Procedures/manual/SOP	
		 Record of purchase – RSPO certified product 	
		 Record of sales– RSPO certified product 	
		RSPO logo & claims	
	Farul/ Raza/ Fadzli	08:00 – 17:00: Document review – RSPO P&C	
		 Document review [EIA, SIA, CIP, Business Plan] 	
		 Complaint mechanism / Request & respond 	
		09:30 – 12:30 : Site verification (Palm Oil Mill)	
		Mill inspection	
		Workshops	
		Stores	
		POM application	
		Safety and Health / PPE / Signage	
		Waste Management / Environment	
		Workers interview	
		 Stakeholder consultation if required. 	
29th July 2017	Joram Dadang DOM		
28th July 2017	Jeram Padang POM	09:00 – 10:30: Preparation for closing meeting	
(Friday)		Additional field visits and meetings with managers as necessary	
		10:30: Closing meeting	
		Presentation of findings by the audit team	
		NC closure dateline (if any)	
		 Questions and answers 	
		 Final summary by team leader 	
		End of assessment	



PART 4 ASSESSMENT FINDINGS

4.1 Lead Assessor's Summary and Recommendation for Certification

The mill and supply bases visited (as per the above Tables 1.5 and 1.7.1) were assessed at field, office, facilities, stores and a document review was carried out in accordance to the RSPO principles and criteria. The subscribed RSPO management system's documentations seen with minor changes that due to internal external influenced factors that in relation to scope of certification.

During the audit process, the auditors had extensive interviews session with Estate Managers, Mill Manager, members of workers' union and committee took place in both formal and informal environments and worker interviews were conducted at the supply base and the mill. The management is highly committed in maintaining the RSPO system by adopting continuous improvement programs.

There were a few suggestions or feedbacks received during the audit or during the stakeholders meeting, see Part 4.4 below. Under partial certification rules, there is a time-bound plan established. For further clarification on Partial Certification, see PART 2 above.

There was no significant complaint received during the audit or during the field assessment when interviewing with the external stakeholders. The management continually monitoring the established KPI / objectives that significantly rules the achievement of company's corporate policy on RSPO. The mill is fully verified for RSPO SCCS system verification and it is found to be in full compliance. See PART 5 below.

Summary of Non-Conformance and Current Status

There was 2 Major and 1 Minor Non-Conformity raised to this complex for this Re-Assessment audit. A Major NC raised during the audit must be closed out within 60 days from last day of audit. For Minor NC, the management will send the evidences to close the NC by next surveillance audit. Next surveillance audit, Lead Auditor will check, verify and closed this Minor NC. See PART 4.3 below.

It is therefore the recommendation of the lead assessor that:

• A certificate of RSPO compliance issued once all Major NC status closed

Name: Muhammad Faizul b. Yusoff Date: 20th Sept. 2017

4.2 Summary of the findings by Principles and Criteria

- Over the 5 years period of the life of the certificate, there will be 4 annual surveillance audits
- Identified Non-Conformities and noteworthy Positive and Negative Observations.
- The RSPO require that this report contain findings by each principle and some example criteria. Please see table below.

Principle 1: Com	mitment to Tra	nsparency
Criterion by Audit	Summary	Requests made by stakeholder were responded to and all these are well documented. Adequate information available for confidential information that being listed as publicly available. The company is in full compliance to Principal 1 for this complex.
RA	1.1	The company has established procedure titled - Standard Operating Procedures (SOP) for Stakeholders Engagement/Negotiation–SOP No.1 (Rev.01) date on 01/06/2015. The policy has identified mechanism for Request and Respond, Consultation & Meeting and Complaint & Grievances. Mill and estate are update and maintain a list of stakeholders with specific details info. It consists Government/Statutory Bodies, NGO, local community,



		FFB Suppliers and etc. There is evidence that this mill and estates provides adequate information on issues relevant to RSPO Criteria to relevant stakeholders that participate with this complex. Stakeholder logbook is used to keep requests from stakeholder and being maintained in place.
		Jeram Padang POM and its supply base continued to maintain a comprehensive system with respect to this criterion. Request & Responses Logbook for their stakeholders or other interested party who had viewed / obtained document related to RSPO were well maintained.
RA	1.2	 The company has developed SOP 9 - Control of documents & Records - Issue/rev: 1/0; dated on 01/06/2015. Stated management must provide adequate information to other stakeholders on environmental, social and legal issue. The publicly available document in the mill and estate offices are as per below: Land titles / user rights Safety and health plan Plans and impact assessments relating to environmental and social impacts Pollution prevention plans Details of complaints and grievances Negotiation procedures Continuous improvement plan
		All these documents were sighted in the mill and estate offices. Requests for official documents through the estate or mill offices will have to go through the mill or estate managers/assistant in charge, whom will make the decision as to whether the information can be shared to or viewed by the person requesting the information or document.
RA	1.3	Seen the policies for code of ethical for mill and estate dated on 01/12/2014, approval by Tan Sri Dato' Seri Lee Oi Hian effectively documented and communicated. The ethical policy is listed under 3.2(xii)-Whistle-blowing and 3.2(xiii)-Business Integrity.
Dutinatinla 2. Com		oplicable Laws and Regulations
	pliance with Ap	
Criterion by Audit	Summary	The mill and estates have demonstrated compliance to all applicable local, national and international laws. Legal ownership of land and its land use is clearly demonstrated through the respective land titles. Boundaries have been clearly demarcated. There have been no land disputes or claims involving the mill and estate. However, one minor Non-Conformity was raised for this complex for this area of audit.
RA	2.1	 Generally, Jeram Padang and its supply base continued to comply with most of the applicable local, national and ratified international laws and regulations. The company has established and updated list of applicable laws and regulations that are applicable for the mill and estates as per SOP No. 2.0 titled "Legal Compliance"; Issue 1/0 dated 01st June 2015. The legal register has column for identifying legal document tile, regulatory / authority, requirements, current status and remarks. Some of applicable laws sighted includes: OSHA and regulations 1994 (Act 514) Factories and Machinery Act with regulations (Act 139) Poison Act and Regulations 1952 (Act 366) Kementerian Perdagangan.
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		 Road Transport Act 1987 (Act 333) Employees Social Security Act and Regulations (Act 4) Industrial Relations Act and Regulations (Act 177) Trade Union Act and Regulations Employees Provident Fund Act 1991 There are permits/licenses to be monitored and updated periodically such as permits/licenses for MPOB, fire extinguisher, air compressor, diesel and etc. Both mill and estate have established "Legal Compliance Checklist" consisting of permits and licenses. The list also stated of Person In-Charge (PIC) and expiry dates for monitoring. SOP 2.0 has stated to carry out periodic review and evaluation on the Laws & regulations list to ensure that any new/addition as well as changes and amendment are captured and update, through the following manner: Enquiring the laws books publisher Communication with law/enforcement officers Website However, one minor non-conformity has been raised to Jeram Padang POM and its supply base. According to Environment Quality (Schedule waste) Regulations 2005, waste generator shall keep accurate and up-to-date inventory in accordance with the Fifth Schedule of the categories and quantities of scheduled wastes being generated, treated and disposed of and of materials or product recovered from such scheduled wastes for a period up to three years from the date the scheduled wastes was generated. During the audit, it was observed: a) Sg Kawang Estate - Estate management failed to disposed schedued waste (SW 410) within 180 days as per required by Scheduled Waste regulation (2005) b) Ayer Hitam Estate - Opy of consignment note for all waste type, which waste genarator shall submit to DOE still available in the scheduled waste file. Estate management failed to submit as per requirement EQA 1974 (Regulation 12 (Scheduled Waste Regulation) 2005) c) Ayer Hitam E
RA	2.2	The mill and estates have demonstrated legal ownership of their land by having legal land titles to the land. All land titles demonstrate the right to use the land. The land titles are kept in the estate office and were sighted during the audit. Evidence of annual payment of land tax to the state government is available in the form of receipts. The estate boundary is well demarcated with boundary stones surrounding the land. The boundary stone clearly states the GPS coordinate of that



		particular point. Maps clearly showing the estate boundary were also sighted in the estate office.
		No disputes have been recorded in all operating units. There is no evidence of conflict present in this complex. There is no violence in instigated violence in maintaining peace because company has a clear procedure for land conflict.
RA	2.3	There is no customary or use right is involved as the estate's land titles and ownerships are legally identified and documented which are belong to Kuala Lumpur Kepong Bhd. However, the company has SOP 3.0 titled "Responsible Development for New Planting" dated 01/05/2016 has identified FPIC process for acquiring land and disputes management under Attachment 2.0. Land Acquisition (For OP Planting).
Principle 3: Com	mitment to Lon	ig-Term Economic and Financial Viability
Criterion by		A documented business plan (3 years) available both at mill and estate. The
Audit	Summary	annual budget includes of FFB yield/ha, OER, CPO yield/ha and cost of production. Seen the top management able to demonstrate attention to economic and financial viability through long-term management planning. There is no replanting programme for both estate. Basically, the company
	2.1	fully complied to Principal 3 for this complex.
RA	3.1	It was noted that Jeram Padang POM and its supply base continued to commited to long-term economic and financial viability. The annual budgets are prepared on an annual basis before the end of financial year.
		The yearly budget and projections where the cost of production was reviewed annually and compared against expenditure for each year was an on-going
		process. The parameters monitored remained essentially unchanged and included Capital (CAPEX) and Operating costs. The operating expenditure included expenditure for Replanting, Mature and Immature Oil Palm upkeep,
		Administration cost, Housing and Machinery upkeep, allocation for sustainability implementation (environmental, social, occupational safety and
		health), infra-structure development (roads, etc.), and training, etc.
	of Appropriate	Best Practices by Growers and Millers
Criterion by Audit		The mill and estates have a complete set of GAP, POD and SOP which is being strictly adhered to and continuously monitored. Soil fertility is being maintained in the fields and IPM is being implemented in all the estates. The use of chemicals are in accordance with the regulations. There is a
	Summary	comprehensive OSH policy and is being implemented throughout the all operating units. Improvement sighted in the identification and assessment with HIRARC. Trainings are being carried out as per the Annual Training Plan. However, one minor Non-Conformity was raised for this complex for this area of audit.
RA	4.1	KLK Berhad has developed SOPs for mill and estates. Seen the Standard Operation Procedure on Sustainability and Standard Operating Procedures and Safety Operation Procedure document for mill was maintained and well implemented. For estate, sighted the Good Agricultural Practices (GAP) Policy, Standard Operation Procedure on Sustainability and Standard Operating Procedures and Safety Operation Procedure. All the SOPs are established and controlled by Head Quarters. The daily monitoring records are well maintained for the past 12 months. All SOP and procedures are kept and will be updated periodically.
		The mechanism to ensure the consistency of implementation sighted through internal audit. Sighted record of the internal audit for mill and estates during the audit. The purpose of the internal audit is to verify records and procedure



		against specific requirement and relevant standards requirements.
		During the audit, it was observed that the implementation on the ground aligned with the established SOP. Basically, SOP is well maintained and will be update if necessary.
		The mill received 100% FFBs from their own estates. The FFB received is recorded with the origin place, delivery note number, date, time in & out, vehicle reg. number, driver details and weight (kg).
RA	4.2	Sighted the SOP 4.0: Soil Erosion & Fertility and Road Maintenance dated on 01/06/2015 to cover on identification, Implementation & maintenance and Review of soil condition. The implementation of the SOP is evident from the Fertilizer Recommendation by Agronomist where daily fertilizer application for the estate is maintained at office.
		The GAP starts from the survey by Agronomist with recommendation for fertilizer application. The fertilizer applied is according to the recommendation for 2016/2017 as evident in Oil Palm Manuring Recommendations 2016/17.
		The operating unit is utilizing nutrient recycling for all waste generated in the mill operation. The estates are also applying EFB as per recommendation from Agronomist. EFB and Decanter application record is evident in Estate Application Record.
RA	4.3	A management strategy for purpose of planting on slopes above a certain limit is evident in Soil Erosion & Fertility and Road Maintenance (SOP: 4.0; Date: 01 June 2015). All estates continued to have practices in place to minimise and control erosion and degradation of soils.
		The management only spot spray large woodies and conserved as much ground vegetation as possible to protect the topsoil. No peat areas and problematic soil sighted from site visit and verified through estate Soil series map for every estate.
		During the field visit, it was noted road conditions were satisfactory and accessibility were made possible by regular maintenance guided by its road maintenance programmes which consist of road resurfacing, grading & compacting and culvert maintenance.
RA	4.4	Water management plan is done according to SOP 5.0 Surface & Groundwater Management Issue/Rev 1/0 dated 01/06/2015. For mill effluent sampling (final discharge), mill treated water, upstream and downstream is done monthly. While for mill wastewater, sampling is done quarterly. All analysis done shown parameters tested are within standard.
		Protection of water courses and wetlands is covered in SOP 5.0 Surface & Groundwater Management Issue/Rev 1/0 dated 01/06/2015.
		Sighted the daily record of the rainfall. Water consumption record per ton FFB ratio has been maintained for every year to measure the performance of the mill. The mill's record shows the water consumption by monthly basis and accumulated per intended period.
RA	4.5	Implementation of IPM is based on the SOP 7.0 Integrated Pest Management dated 01/06/2015 contains information regarding the implementation of IPM. The procedure indicates information regarding the implementation of



		IPM including Spraying, Trunk injection and Rat baiting.
		The planting of beneficial plant was sighted along the main road of the estate. There are programme to expand the planting of beneficial plant. The planting of beneficial plants includes Tunera Subulata, Antigonan Leptopus and Cassia Cobanesis as a biological control for pest such as bagworms and needle caterpillar. Records of pesticides used by area, quantity used, hectares applied and ai/Ha from 2011 were made available for verification.
		All staffs and workers involved in the IPM implementation has been trained by the estate management. As evidence, seen the training for workers from
		spraying and manuring operation are done. Training records was available.
RA	4.6	The company has established SOP for safe use of chemicals in Safe Use & Storage of Agrochemicals/Chemicals - (SOP No.: 6.0; Date: 01/06/2015). All chemicals used for estate operations are listed down in "Register of Chemicals Hazardous to Health". Sighted Annual Agrochemicals usage recommendation from AAR (Advanced Agricultural Resources Sdn. Bhd) for 2016/2017 listed chemicals pesticides need to be used in estate operations.
		Sighted the chemical usage for year 2016/17 and Herbicide application records done for circle spraying. Record of pesticides used including the information of active ingredients used, area treated, and amount of active ingredients per hectare is evident.
		Application of any chemical products in the mill and estate is under controlled and only can be carried out by qualified workers which have attended certain training. All sprayers are provided with proper PPE such as mask, apron, gloves and rubber boot. Mixing of the chemicals was done at mixing area under control and secure environment. During field visit, spraying gang was using the proper equipment and well maintained. All chemical activities are
		accordance to the company procedure and good agriculture practices.
RA	4.7	The mill and estate is in compliance to health and safety plan set by the company. The company has established Occupational Safety & Health Policy signed by Mr. Roy Lim Kiam Chye (Group Plantations Director) dated 07/11/2014 is circulated and maintained in place. The policy is written in Bahasa and English language that can be easily understood by all levels of its employees.
		This policy is displayed in all the offices and on notice boards. It is this policy that is being adhered to with regards to the implementation of (OSH) requirements within the company. The mill has also updated HIRARC for all activities in the mill operations. The HIRARC has been updated in accordance to the latest accident recorded.
		All Managers for this complex are responsible person for Health and Safety issue. The OSH meeting has been conducted every 3 months to discuss all issues regarding worker's safety and health. All issues raised and discussed during conducted meeting has been resolve and taken action by estate management with proper action and target date cited in the minute meeting.
		The ERP has clearly justified procedures when dealing with chemical spillage, accident and others. Emergency response plan include the emergency contact number and available in local language (Malay and English). The ERP has been explained to all workers and staffs during training which has been conducted.



		All workers have been provided with medical and accident insurance. With regards to local workers, staffs and executives, all of them are covered under EPF & SOCSO as required by the Malaysian Laws and Regulations. One major NC were raised according to Clause 4.7.2 (Maj); All operations where health and safety is an issue shall be risk assessed, and procedures and actions shall be documented and implemented to address the identified issues. All precautions attached to products shall be properly observed and applied to the workers.
		 Estate successfully conducted CHRA for all operations where health and safety is an issue. However, there are lack of evidences: a) Chemical health exposure monitoring has been conducted to monitor of air contaminant (Welding Fume, Iron Oxide Fume & Manganese). Refer to CHRA Report - Form F, No. 3 Monitoring of air contaminant: Its recommended that chemical exposure monitoring to be conducted by DOSH certified hygiene technician.
		 b) Medical surveillance record for Mr. Senggodan (Foreman) available as per recommended by competent person (CHRA report), due to foreman directly expose to Welding Fume and Iron Oxide Fume. Refer to CHRA Report - Form F, No. 5 Health surveillance: Medical surveillance to be conducted on employees exposed to chemical hazardous to health listed in Scheduled II (Manganese) of the USECHH Regulation 2000.
RA	4.8	The mill & estates have developed a training programme for year 2016/17, which includes work stations in the mill and each task in the estate. Trainings are conducted to improve or develop skills. The training records of each individual was sighted which records training information and trainer's name and followed by competency assessment of the trainee. Records of training for each employee are maintained at all operating units as evident in Attendance & Evaluation Forms (SOP No.: 8.0; Appendix 1; Dated: 01 June 2015).
Principle 5: Envi	ronmental Resp	oonsibility and Conservation of Natural Resources and Biodiversity
Criterion by Audit	Summary	Environmental Impact Assessment has been carried out by the mill and estate. A comprehensive identification of all waste has been recorded and disposal of scheduled waste has been carried out by an approved and registered collector. Monitoring and analysis of waste is carried out regularly. Generally, the company is in full compliance to Principal 5 for this operating unit.
RA	5.1	Sighted SOP 10 for "Environmental Aspect & Impact Assessment" dated 01- 06-2015. Based on the SOP 10, the mill and estates have to conducted, reviewed and updated environmental impact assessment (EIA) for their activities. Environmental management plan was made available for each environment impacts identified in the EAIA 2017. Management control plan includes
	52	actions, responsible personnel with target dates to complete and the present status. It was observed that management actions proposed in the plan are implemented and continual monitoring done.
RA	5.2	The mill and estates uses its sustainability department's SOP 11.0 titled "High Conservation Value (HCV)/Conservation Area management" procedure dated 01/06/2015 for HCV assessment.



		Basically, there are no HCV area or RTE species identified in the in-house assessment for the estate.
RA	5.3	Sighted SOP 12.0 titled "Waste Management & Energy Use" dated 01/06/2015 Issue/Rev 1/0 that applicable for both mill and estates. The mill and estates have identified and documented type of waste that generated from its operation in a waste management plan titled "Identification of all waste products and operational plan to reduce pollution". The waste management plan has also identified source of pollution, mitigation measures, target, person responsible, and status.
		Scheduled wastes generated from mill and estate are send to DOE approved contractor for disposed. Scheduled waste was disposed in accordance with scheduled waste requirements and regulation. The SW materials are placed in the schedule waste store.
		Estate has documented waste management plan for year 2017 titled "Identification of all waste products and operational plan to reduce pollution". The waste management plan has identified Waste products, sources of pollution, mitigation measures to reduce pollution, target, person(s) responsible and status of progression. Practice of open fires not evident within both estate. Monitoring is done weekly in both domestic waste collection areas and in landfill sites.
RA	5.4	Company has established SOP 12 – "Waste Management & Energy Use"; date on 01/06/2015. In mill, the management monitors fossil fuel usage tabulated in Appendix 3 of SOP 12 Scheduled Waste Management Rev. 1/0. Mill continuously monitor the fuel consumption of generator and vehicles in terms of litter/FFB produced.
RA	5.5	Estate has adopted Policy of Zero burning dated 1 st December 2014 by Tan Sri Dato' Seri Lee Oi Hian (CEO) well implemented. There is no open burning noticed during the plant visit.
		Open burning in relation to new planting, re-planting or other development is not allowed and this was communicated to all employee and stakeholder. There is replanting in estate area. During replanting process, the old palm to be felled, chipped and pulverised and been remained in the field for self- composed.
RA	5.6	The polluting activities has been assessed during environmental aspect and impact assessment. The EIA assessment findings including list of polluting sources are recorded in document titled "Environmental Impact Assessment (EIA) & Pollution Prevention Plan." Mitigation measures are identified for in the aspect-impact register to prevent or minimize pollution.
		Boiler stack emissions is monitored and test report was available for both stacks. Average dust emission loads are below the permissible level 0.400 g/Nm ³ ;
		Pollutants and greenhouse gas (GHG) emissions has been identified in waste management plan. Plans to reduce or minimize the identified pollutants and GHG emissions are also established. This plan includes target dates, person responsible and the current status.



Principle 6: Resp Millers	onsible Conside	eration of Employees and of Individuals and Communities by Growers and
Criterion by Audit	Summary	The mill and estate have conducted the social impact assessment. The relevant policies are in place and are fully implemented across the board. Communication and consultation as well complaints and grievances procedure are well communicated and adhered to. There are evidences of workers not been discriminated against in any way and all are being paid their fair wages. However, one minor Non-Conformity and one observation were raised for this complex for this area of audit
RA	6.1	Sighted the latest SIA conducted in year 2016 for mill and estates operation as following the SOP 13 In-house Social Impact Assessment dated 01/06/2015. This purpose of internal SIA conducted is to measure and to understand both positive and negative social impacts of the mill and estates operations towards the local population and communities surrounding the premises. The response obtained, provided information on the negative and positive social impacts of the operations.
RA	6.2	 SOP 1.0 Stakeholder Engagement/ Negotiation Issue/Rev 1/0 dated 01/06/2015 was established as the consultation and communication procedures to relevant stakeholders. SOP has outlined the request & response, consultation & communication and complaint & grievance mechanism in order to handle issues highlighted by stakeholders. Sighted list of stakeholders for mill and estates. The list was updated and covering mill and estate government/statutory, NGO's local communities, FFB Suppliers and etc. are available and sighted in the mill and estate offices Stakeholder logbook is a mechanism used by mill and estates in order to compile any request from affected stakeholders. Stakeholders form can be filled to address request & response, consultation & communication and complaint & grievance. Sighted records of all communication and actions taken in response to input from stakeholders maintained effectively in stakeholder's logbook.
RA	6.3	 KLK Berhad has establish SOP 01 entitled Stakeholders Engagement and Negotiation. Last issued in 01st June 2015 is shown at the process of complaints & grievance. SOP outlined the method of handling requests, complaints and grievances, identified and registered all stakeholders, record of request and response, resolving consultation, resolving communication and complaint and grievance. For private and confidentiality, protection of whistle blower is stated in KLK Sustainability Policy Issue/Rev. 1/0 approved by Tan Sri Dato' Sri Lee Oi Hian (KLK Group CEO) dated 01/12/2014 Clause 3.2 (xii) where the group shall provide a confidential means for all personnel to report illicit (unethical or illegal) activities. All the complaints and grievances were handled by all managers or assistant in charge. Training were provided to ensure they understand about delivering complaints and grievances. There is complaint book placed in the mill and estates office. The book is



		open to all. Action was taken by responsible person and will acknowledge to the complainer back. No complaint registered and all request has been attended promptly. Request is being requested through stakeholder logbook form. During site visit and stakeholder's consultation, workers/stakeholders who were interviewed confirmed that they are aware of the complaints and
		grievances procedure and how to channel their grievances. Complaint and Grievances record in Stakeholder Logbook was maintained. No grievance registered as per this audit period.
RA	6.4	KLK has established SOP 3 entitled Land Acquisition (For OP Planting) Att. 2.0 Issue/Rev 1/0 dated 01/05/2016 outlined the procedure for identifying legal, customary or user rights. This is endorsed for claiming on land ownership and consideration of compensation. Land acquisition (for OP planting) SOP 3A issue/rev 1/0 dated 01/01/2017.
		In SOP 3 entitled Land Acquisition (For OP Planting) Att. 2.0 Issue/Rev 1/0 dated 01/05/2016, compensation shall take into account:
		 Proof of legal versus communal ownership in ethnic group Communities' period of residing and origins Gender difference in the ability to claim rights Until to date, no compensation records made.
RA	6.5	Sighted payment records for all workers and contractors. The contract of works is available and verified. Contract is signed by both employee and management indicating hours of work, amendments to annual leave, medical leave, pay, overtime etc. Interview with both mill & estates workers, confirmed that they understand the terms and conditions of their employment.
		The salary is according to 'Guidelines on the Implementation on the Minimum Wages'. Salary slips clearly shows the calculations of gross salary, all deductions and net salary of a worker. Workers interviewed confirmed that they are being paid more than the stipulated minimum wage and that they understand all the deductions being made.
		All local and foreign workers are provided with proper and adequate housing facilities. Electricity is produced by own gen-set while water for domestic used is from estate water catchment. Inspection to the housing areas is being done once a week by the estate staff and verified by the assistant manager as documented in Estate Linesite Checklist.
		Payslips for workers is evident with details of income and deductions from workers' salary. The estate has obtained a deduction permit from Jabatan Buruh Semenanjung Malaysia dated 14/06/2000 with serial no: PP3/26/0173 for deduction of electricity bill to TNB. One of the total of 6 conditions stated in the permit requires the Estate Management to keep an agreement letter signed by the workers which allows the management to deduct their salary respectively.
		However, one major NC were raised where during the audit there are lack of evidences that agreement letter from the workers kept by Estate Management as per required in the deduction permit.
RA	6.6	The 'KLK Sustainability Policy' approved by Tan Sri Dato' Sri Lee Oi Hian (KLK



		Group CEO) dated 01/12/2014 which under clause 3.2 (v) indicates Freedom of Association and Right to Collective Bargaining where workers are allowed to join collective association.
		This policy is displayed in the mill and estates. Interviews with workers confirmed that policy has been communicated to all workers and staff and the understanding of policy is satisfactory.
RA	6.7	Children are not employed or exploited. Minimum age indicated at 18 years old. In the organization child policy stated in 'KLK Sustainability Policy dated 01/06/15; clause (3.2)(ii) 'No Child Labour' where company outlined the commitment to comply with national law in regards to minimum age requirement.
		In mill and estates, recently appointed new worker is above 18 years old. The data of workers is available, monitor and checked by the auditor. Interviews with workers and staff confirmed that there is no child labor employed neither in mill and estates.
RA	6.8	Sighted 'KLK Sustainability Policy approved by Tan Sri Dato' Sri Lee Oi Hian (KLK Group CEO) dated 01/12/2014 Clause 3.2(ix)-Equal Employment Opportunities' described company's policy with regards to equal opportunities and no discrimination practice among employed worker. Local employees are given 1 st priority for employment (Positive).
		This policy are available in English and Malay displayed at the mill and estate office wall and notice boards. Policy stated that employment of either local or foreign workers will not practice any discrimination regardless race, religion and gender. Verified through interview with workers, they are treated equally regardless their origin and gender. Opportunities are given to all level of workforce without being discriminated.
		The practice of equal opportunities is implemented as sighted the job advertisement displayed at road junction nearby complex entrance.
		The company has established SOP for employment of new workers as documented in <i>SOP14.0: Employment of Workers/Staffs</i> . The procedure clearly stated that workers need to attend for medical check-up prior to employment.
RA	6.9	A policy protection against sexual harassment stated in KLK Sustainability Policy issue/rev 1/0 dated 01/06/2015 approved by KLK CEO Tan Sri Dato' Seri Lee Oi Hian dated 01/12/2014 clause 3.2 (xi) Harassment and violence stated the group and its supplier/contractor shall not tolerate any type of harassment or violence. Also sighted 'Polisi Hak Reproduksi Pekerja' approved by Mr. Mah Fak Chin (Regional Director) dated 01/04/2017.
		Gender committee has been established in the mill and estates as evident in the Organization Chart. Gender committee meeting is being conducted every 3 months. Welfare of female workers were discussed. Minutes meeting available and there are evidence on matters regarding sexual harassment, violent, breastfeeding and pregnant lady being discussed during the meeting.
		The company has outlined flow chart on handling sexual harassment complaints in Policy No: GP/OSH12 OSH Mgt. System-4 issued 01/07/2010 attachment: 5 stated way to handle allegation of sexual harassment when received.
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		Workers interviewed were aware of the policy against sexual harassment and violence. The establishment of the gender committee at every operating unit
		and the specific grievance mechanism. No cases of sexual harassment or violence against female workers reported.
RA	6.10	KLK has developed SOP for FFB Pricing mechanism, SOP no 17 Issue/Rev 1/0
		dated 01/06/2015. At this moment, the mill only received 100% FFBs from their own estates.
RA	6.11	Company are committed and have contributed to local development.
		Regular consultations with the local internal and external communities had
		assisted the company in its efforts to contribute to local development such as
		providing more jobs and improved amenities such as school bus, hostel for staffs' and workers' children, clinic and etc.
RA	6.12	The company strictly prohibit the use of any form of forced or traffic labour in
		employment of workers or staff. This is stated in KLK Sustainability Policy SOP
		14: Employment of Workers/Staffs dated 01/06/2015. SOP 14 clearly outlined
		the restriction to practice force or trafficked labour.
		Foreign workers are having legal identification such as valid permit and
		passport and have legality to work in estate operational activity. All
		employees are employed legally where foreigner workers are having valid
		permit and passport and local having identity card as the valid residential
		card.
		There is no evidence of forced labour during interviewing workers at site.
		Workers enter into employment contracts with the company on their free
		will. Letter of offer for local employees and employment contract for foreign
		workers are available where duly signed by both parties.
		The company has established 'KLK Sustainability Policy approved by Tan Sri
		Dato' Sri Lee Oi Hian (KLK Group CEO) dated 01/12/2014 Clause 3.2(ix)-Equal
		Employment Opportunities' described company's policy with regards to equal
DA	6.13	opportunities and no discrimination practice among employed worker.
RA	0.13	Policy regarding of human rights has been established by the company as documented in KLK Sustainability Policy, no. 3 Drive Positive Socio-Economic
		Impact for People and Communities, stated KLK respect, support and uphold
		fundamental human rights approved by Tan Sri Dato' Sri Lee Oi Hian (KLK
		Group CEO) dated 01/12/2014. The "KLK Sustainability Policy" is displayed in
		notice boards inside the office as well as outside the office.
Criterion by	onsible Develo	pment of New Plantings There are conversion of rubber plantation to palm oil plantation. Basically the
Audit	Summary	management has fully complied with the requirement of Principle 7.
RA	7.1	Estates have programme to convert own rubber plantation into oil palm.
		EIA conducted for replanting activity where the assessment elements such
		waste generated, major activities, aspect & impact and risk assessment
		(likehood & consequence) included.
		Some major activities identified such felling/construction of roads, silt pit
		and drainage possible aspect is smoke emission of heavy machineries
		(bulldozer, excavator), emission of GHG from diesel engine and noise
		generated by heavy machineries.
		Social Impact Assessment (SIA) conducted as per requirements.
	ORT.F01 (4.0) JAN	Identification:

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		 Access and use rights 				
		- Economic livelihood and working condition				
		- Subsistence activities				
		- Cultural and religious values				
		- Health and education facilities				
		 Other communities value, resulting from changes 				
		Implementation & Maintenance:				
		- To conduct SIA on activities in estates.				
		- To conduct consultation with stakeholders				
		- To develop, monitor and evaluate mitigation measures				
		- To ensure SIA is publicly available.				
		. ,				
RA	7.2	AAR prepared the annual soil & leaf sampling and topographic information's				
		for current estates. Topographic information for the existing estate sighted				
RA	7.3	and available.				
NA I	7.5	There is no new land surveyed for the growing of oil palm therefore, no primary forest sighted within this estate perimeter.				
RA	7.4	There was conversion crop from rubber to oil palm. Soil map for the existing				
		estate sighted and available. No peat land, no hilly and sloping areas				
RA	7.5	There is conversion crop from rubber to oil palm in internal estate land. Not				
		affected any local peoples land.				
RA	7.6	There is conversion crop from rubber to oil palm in internal estate land. Not affected any local peoples land.				
RA	7.7	There is conversion crop from rubber to oil palm. The company has				
		established the KLK Sustainability SOP's on Zero Burning; SOP 9; Date on 01^{st}				
		June 2015 for preparing land for planting.				
RA Drinciple & Com	7.8	No new planting applicable.				
Criterion by	nitment to Con	tinuous Improvement in Key Areas of Activity Sighted continuous monitoring, review of activities and development are				
Audit		implemented along with action plans that allow demonstrable continual				
, laure	Summary	improvement in key operations such as in minimizing use of certain				
		pesticides, environmental impacts, pollution prevention plans and working				
		conditions.				
RA	8.1	Continuous improvement plan seen documented in SOP 16.0 dated				
		01/06/2015. Seen the CIP format includes of activity, process area, PIC and status of action taken.				
		Status of action taken.				

4.3 Non-conformity Raised During this Audit and Any from the Previous Year, if applicable

This section gives an over view of new or revised non-conformities raised during this audit and of action taken to close out non-conformities raised during the previous audits, if applicable

- If a minor-non-conformity raised at the last audit, is not closed out, then this will be raised to Major status and the company given 60 days to close this out.
- The NC number is comprised of 2 parts to include the year in which the NC was raised as well as a sequential number.



4.3.1 Non-Conformities Identified during this Audit

The following NC's was raised for this audit.

NC number:	01						
Client name:	Kuala Kumpur Kepong Berhad – Jeram Padang POM						
Date raised:	28 th July 2017						
Major or Minor: Minor		Site :	Ayer Hitam Estate/ Sg Kawang Estate				
Raised by:	Razaleigh / Farul	Deadline :	Next Surveillance Audit				
	<pre>'d: liance with applicable laws and regul ; A mechanism for ensuring complian</pre>		emented				
up-to-date invent being generated, a period up to thr During the audit, a) Sg Kawar per requi b) Ayer Hita DOE still EQA 1974 c) Ayer Hita through filter) and	ronment Quality (Schedule waste) Re ory in accordance with the Fifth Sched treated and disposed of and of mater ee years from the date the scheduled it was observed: ng Estate - Estate management failed ired by Scheduled Waste regulation (2 im Estate - Copy of consignment note available in the scheduled waste file. 4 (Regulation 12 (Scheduled Waste Re im Estate – Date of schedule waste ge Electronic Scheduled Waste Informat d SW 305 (used lubricating oil). Sighte	dule of the categ ials or product re wastes was gen to disposed sche 2005) for all waste typ Estate manager egulation) 2005) enerated at the la ion system (E-S' id label for used	waste generator shall keep accurate and gories and quantities of scheduled wastes ecovered from such scheduled wastes for erated. edued waste (SW 410) within 180 days as be, which waste genarator shall submit to ment failed to submit as per requirement abel is not tally with the date sent to DOF WIS). Sample taken for SW 410 (used oi filter generated date is on 10th July 2017 generated at E-SWIS for both scheduled				
waste is o	on 21st July 2017.						
	ntive Actions: (To be filled by Audited						
Evidence of Confo	ormity:						
Review of evidences submitted to CUC:							
Conclusion by CU	C:						
NC Status: Yes							



NC number:	02							
Client name:	Kuala Kumpur Kepong Berhad – Jeram Padang POM							
Date raised:	28 th July 2017							
Major or Minor:	Major	Site :	Ayer Hitam Estate					
Raised by:	Fadzli	Deadline :	27 th Sept. 2017					
Aspect of standar	d:							
Principle 6: Responsible Consideration of Employees and of Individuals and Communities Affected by Growers								
and Millers								
Clause 6.5.1(Maj.)	Clause 6.5.1(Maj.); Documentation of pay and conditions shall be available.							
Evidence of non-c								
			s from workers' salary. The estate has					
	-		aysia dated 14/06/2000 with serial no:					
	-		al of 6 conditions stated in the permit					
-		ent letter sig	ned by the workers which allows the					
management to d	educt their salary respectively.							
-		nat agreement	: letter from the workers kept by Estate					
Management as p	er required in the deduction permit.							
Boot Course Arrohy	sis and extents (To be filled by Audited)	•						
Root Cause Analysis and extent: (To be filled by Auditee) Management overlooked the term and conditions stated in the electricity deduction permit.								
Wanagement over	looked the term and conditions stated							
Corrective/Preven	ntive Actions: (To be filled by Auditee)							
Management have attained the acknowledgement letter from all the workers immediately.								
Evidence of Confo	rmity:							
Acknowledgement letter from all the workers.								
Review of evidences submitted to CUC:								
The acknowledger	ment were sufficient to close the NC							
Conclusion by CUC	C:							
NC closed								
NC Status: Yes 🖂 (CLOSED) No 🗌 (OPEN)								
ON SITE VERIFICATION REQUIRED Yes 🗌 No 🔀								
Lead Assessor sign	nature:	Date: 20 th Sep	otember 2017					
	N							
D.	1							
(Dal	11							
	₽							
	1							
Muhammad Faizu	ıl b. Yusoff							
Lead Auditor								



NC number:	03					
Client name:	Kuala Kumpur Kepong Berhad – Jeram Padang POM					
Date raised:	28 th July 2017					
Major or Minor:	Major		Site :	Ayer Hitam Estate		
Raised by:	Farul		Deadline :	27 th Sept. 2017		
Clause 4.7.2 (Maj); actions shall be d	Appropriate Best Practic All operations where he	alth and safety ented to addre	is an issue sh ess the ident	nall be risk assessed, and procedures and ified issues. All precautions attached to		
lack of evidences: a) Chemical Fume, Iro Refer to CHRA Rep monitoring to be c	conducted CHRA for all health exposure monito n Oxide Fume & Mangan ort - Form F, No. 3 Moni onducted by DOSH certif	ring has been ese) toring of air co ied hygiene tee	conducted t entaminant: It chnician.	nd safety is an issue. However, there are no monitor of air contaminant (Welding as recommended that chemical exposure		
 b) Medical surveillance record for Mr. Senggodan (Foreman) available as per recommended by competent person (CHRA report), due to foreman directly expose to Welding Fume and Iron Oxide Fume. Refer to CHRA Report - Form F, No. 5 Health surveillance: Medical surveillance to be conducted on employees exposed to chemical hazardous to health listed in Scheduled II (Manganese) of the USECHH Regulation 2000. Root Cause Analysis and extent: (To be filled by Auditee) Management overlooked on these matters and will comply the recommendations from CHRA report. 						
 Corrective/Preventive Actions: (To be filled by Auditee) Management has engaged the CHRA assessor from Procoma to conduct the chemical exposure monitoring (Welding Fume, Iron Oxide Fume & Manganese). Management has sent foreman for medical surveillance immediately . To prevent these incidents not to repeat, management decided to include medical surveillance in legal compliance checklist for monitoring. 						
Evidence of Conformity: Chemical exposure monitoring acknowledgement, medical surveillance for workshop foreman, legal compliance checklist						
	es submitted to CUC:	_				
The evidence were sufficient to close the NC						
Conclusion by CUC:						
NC closed NC Status: Yes 🛛 (CLOSED) No 🗌 (OPEN)						
NC Status: Yes \boxtimes (CLOSED) NO $(OPEN)$ ON SITE VERIFICATION REQUIRED Yes \square No \boxtimes						
	-		Data, 20th c	ptember 2017		
Lead Assessor sign	ł		Jaie. 20° 58			



4.3.2 Non-Conformity Identified during the last ASA, not applicable for MA

Non NC's were raised in previous audit.

4.3.3 Observations Raised During this Audit

One observation raised during this audit.

Client name:	Kuala Kumpur Kepong Berhad – Jeram Padang POM (Ayer Hitam Estate)
Date raised:	28 th July 2017
Raised by:	Fadzli
submitted applica approved applicat It goods for mana	een made by the Estate Management for Surau and Temple Fund. The management has ation letter to JTK for deduction permit since 2013 but there are lack of evidences of cion from JTK. Latest application was sent again on 01/06/2017 as evident during the audit. gement to accelerated the process of getting approval from JTK in order to avoid any issue mpliance in future.
Assessors Signatur	re Date 28 th July 2017

4.4 Issues that were raised during the Stakeholder Consultation, if any

Stakeholders that are likely to have information relevant for the evaluation was identified during the evaluation planning process.

- For Main and Re-Assessments, a 30 days Stakeholder consultation announcement is published on the RSPO website prior to the audit. The same announcement is circulated by the client and independently by the Control Union prior to the audit.
- For subsequent Annual Assessments, it is based on stakeholders reading the approved public summary reports available on the RSPO website, the client's procedures in receiving on-going feedback or if feedback was sent directly to Control Union prior to an audit or thorough RSPO complaints procedures.

Prior to and during all assessments (Main and annual), the audit team will seek to gather evidence about all relevant principles and criteria directly from stakeholders including statutory bodies, indigenous peoples, local communities (including displaced communities, if any), workers and workers' organizations [including migrant workers], smallholders, and local and national NGOs.

During each assessment, the audit team will review the company's implemented procedures in receiving feedback and will execute field visits and interviews. Not limited to the following questions, any feedback received is reviewed and summarized in this summary report for either Part 2 – Partial Certification or Part 4 – Assessment Findings above or noted below, if applicable:

- 1. Do you have any remarks on the RSPO standard?
- 2. What is your relation with the applicant?
- 3. Are there any plantation or mill management practices that affect you?
- 4. Do you consider any management is in conflict with the RSPO principles and criteria?
- 5. Do you have any suggestions for management?
- 6. Are you aware of any HCV in the plantations or in adjacent land?
- 7. Are you aware of any endangered or rare species?
- 8. Are there any adverse (or positive) effects on local communities?
- 9. Additional comments?
- 11. Do you have any comments about the assessment team and would you like to meet with them?
- 12. Do you have any comments for the client's management of any other plantations?

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RSPO Principle S	Stakeholder comment	CUC response [In case this has resulted in an NC, make reference to the NC number]
Transparency 8 2 - Compliance With P	 This stakeholder comments are including all 8 main principles complied with RSPO Principles & Criteria. Below are the cited responses gained during consultation: The local Police Officer commented that there were no issues involving estate workforce (local and foreign). There was no case of absenteeism in primary school reported which involving the workers' child. The management is always informing the local villagers when any chemical activities done is nearby or boundary to their village. The estate management is keeping good relationship with other oil palm plantations from different companies by conducting stakeholder consultation / meeting regularly at least once a year. No case of land dispute reported by the stakeholder as resulted from this meeting. 	number] Most are positive findings



PART 5: RSPO SUPPLY CHAIN CERTIFICATION

The palm mill mentioned in the scope of the audit was audited against the requirements of the following: RSPO Supply Chain Certification Systems. November 2014 RSPO Supply Chain Certification Standard. November 2014

5.1 POM Included In The Scope C	of The Audit		
Name of Palm Oil Mill	Mill Capacity	Location	Supply Chain Model
(POM)	MT/Hour	Address	(IP or MB)
Jeram Padang POM	55	KM 12, Jalan Jelai - Rompin,	
		72100 Bahau, Negeri Sembilan,	IP
		Malaysia.	

	ation Of The Co rnel Over A Spe		ary Of Annual Certified Volume Of RSPO Certified Palm Oil And
Product	CPO (MT)	PK (MT)	Specified 12 month period
CU Code			
POM 1	42,380.609	9,039.744	Volumes between 01/07/2016 to 30/06/2017.

5.3 Summary Report Including A Brief Description Of The Scope Of Certification

Jeram Padang POM is running under approved capacity of 55 MT/Hour to process all the FFB. At this moment, the mill received 100% FFBs from their own estates as evident in the List of Suppliers of Jeram Padang POM.

RSPO certified FFB received are converted into RSPO certified CPO and PK under CPO-Mills: Identity Preserved (IP) model. For FY 2016/17, the mill has recorded 21.00% Oil Extraction Rate (OER) and 4.66% from the production.

Actual quantities of certified FFB delivered to the mill are entered into a central computer system and the actual quantities of CPO and PK produced are also entered and the OER is known. The quantities of certified CPO and PK are shown in real time and summarized each day on a spreadsheet.

Sales of CPO and PK are made in real time and the quantity of sales never exceeds that shown in the spreadsheet. A full RSPO SCCS certification audit was used during this annual assessment and the findings support the certification based on supply chain model listed above.

	5.4 Monthly Records of Certified and Uncertified FFB Received since the Last Audit In case of Main Assessment, it shall be the last 12 month figure.			
		duction on monthly basis		
No	MONTH-YEAR	Certified Supply Bases (MT)	Uncertified Supply Bases (MT), if any	Total (MT)
1	July 16	15197.22	-	15197.22
2	Aug 16	15960.96	-	15960.96
3	Sep 16	17421.24	-	17421.24
4	Oct 16	13971.10	-	13971.10
5	Nov 16	17986.20	-	17986.20
6	Dec 16	15220.38	-	15220.38
7	Jan 17	13134.92	-	13134.92
8	Feb 17	14284.57	-	14284.57
9	Mac 17	14673.20	-	14673.20
10	April 17	18479.32	-	18479.32
11	May 17	20283.62	-	20283.62
12	Jun 17	17277.99	-	17277.99
	TOTAL	193890.72	-	193890.72

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	5.5 Monthly Records of Certified CPO and PK Since the Last Audit In case of Main Assessment, it shall be the last 12 month figure.			
Figur	e are actual CPO and PK production	on monthly basis		
No	MONTH-YEAR Certified CPO (MT) Certified PK (MT)		Certified PK (MT)	
1	July 16	3349.379	647.640	
2	Aug 16	3578.399	769.540	
3	Sep 16	3920.281	940.411	
4	Oct 16	3321.578	674.275	
5	Nov 16	3869.670	731.970	
6	Dec 16	3367.005	681.313	
7	Jan 17	2900.739	555.437	
8	Feb 17	3072.478	645.329	
9	Mac 17	3082.080	769.190	
10	April 17	3996.204	950.947	
11	May 17	4294.808	868.000	
12	Jun 17	3627.988	805.692	
	TOTAL	42,380.609	9,039.744	

5.6 Records of Certified CPO & PK Sold under GreenPlam to Buyers since the Last Audit, if Any In case of Main Assessment, it shall be the last 12 months figure.				
Figure	Figure are actual Certified CPO & PK Sold under GreenPlam to Buyers on monthly basis			
No	Buyers Name	GreenPalm Trading No	Certified CPO (MT) Sold	Certified PK (MT) Sold
-	-	-	-	-

If this is an Annual Surveillance Assessment, the figures used are since the last audit. The transactions were sighted form the clients registered UTZ eTrace Account. Certified CPO (MT) Sold Certified PK (MT) Sold No Buyers Name UTZ eTrace Trading No Certified CPO (MT) Sold Certified PK (MT) Sold		5.7 Records of Certified CPO & PK Sold under UTZ eTrace to Buyers since the Last Audit, if Any In case of Main Assessment, it shall be the last 12 months figure.			
No Buyers Name UTZ eTrace Trading No					
	No	Buyers Name	UTZ eTrace Trading No		
	-	-	-	-	-

5.8 Non-Conformities Identified during this Audit

Timeline for compliance:

- 1. All non-conformances observed during an audit shall be classified as 'major' since all requirements for Supply Chain certification have to be met before granting certification.
- For Main Assessments, all non-conformances shall be addressed satisfactorily by the operation before certification may be granted by the certification body. If non-conformances are not addressed within three (3) months of the audit, a full re-audit shall be required. The certification body shall assess the effectiveness of the corrective and/or preventive actions taken before closing out the non-conformances.
- 3. For Annual Surveillance Assessments, non-conformances raised after the certification are serious (i.e. must be considered as a major) and the integrity of the RSPO Supply Chain Certification is at risk. A maximum of one month is to be given to the certified client to satisfactorily address the non-conformance. The certification body shall assess the effectiveness of the corrective and/or or preventive actions taken. Should the nonconformance not be addressed within the one-month maximum timeframe, a suspension or withdrawal of the certificate and a full re-audit may be necessary.
- If no non-conformances are observed at an audit or when the corrective action plan has satisfactorily addressed raised non-conformance(s), the client shall be recommended for (re-) certification.
 Non-were raised during this audit.

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NC Number:	Not Applicable
Date:	-
Reference to standard:	-
Standard requirement:	-
Evidence of non-compliance:	-

5.9 Description of the Organizational Management Systems

Including organizations, management and operational systems to ensure compliance with the RSPO Supply Chain Certification Systems and Standards as detailed above

This palm oil mill and its supply bases were audited against RSPO SCCS. The mill processing capacity is 55 tonne FFB per hour. The mill is capable of handling IP supply chain model.

5.10 Final Certification decision by Control Union for the RSPO SCCS Audit of the POM		
Recommendations made:	Yes	
Summary of non-	No NC was raised during the audit.	
compliances:		
Certification status of client:	The POM included in the scope of this audit demonstrated full compliance with the RSPO SCCS.	
	With effect from the certification date given in the RSPO P&C certificate, this POM mentioned in the scope of this report is considered to be certified in accordance with the RSPO SCCS.	



PART 6: CERTIFIED ORGANISATION'S ACKNOWLEDGEMENT OF INTERNAL RESPONSIBILITY

6.1 Date of next ASA		
The provisional date for the next ASA is:	July 2018	

6.2 Date for Closure of Non-Conformities	
See sections above for details of NC's, if any	
All major NCs to be closed by:	60 days from the issuance date
All minor NCs to be closed by:	Before next surveillance audit

6.3 Signing by the Client

I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in this document.

I also confirm:

- Acceptance of liability in execution of the instructions given.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Control Union Certifications.
- That during the closing meeting all agenda items was covered by the Lead Auditor.

Acknowledged by:		. 3
Name:	Sin Chuan Eng	Sum
Position:	Head of Sustainability (Plantations)	
Date:	10/09/2017	Signature

6.4 Signing by the Lead Auditor

I the undersigned, being the Lead Auditor, confirm that this report is an accurate record of the findings and of the closing meeting. I further confirm that the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.

Acknowledged by:

Name:	Muhammad Faizul b. Yusoff	Frill
Position:	Lead Auditor	- Aug
Date:	20.09.2017	Signature

6.5 Signing by the Certifier

I the undersigned, being the Certifier, confirm that the information and conclusions included in this report have been prepared in good faith and that the certification decision has been based upon this information.

Acknowledged by:		ml
Name:	Nor Atiqah	li ph
Position:	Certifier	
Date:	19/10/2017	Signature

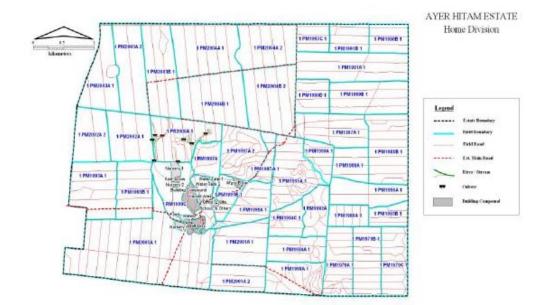
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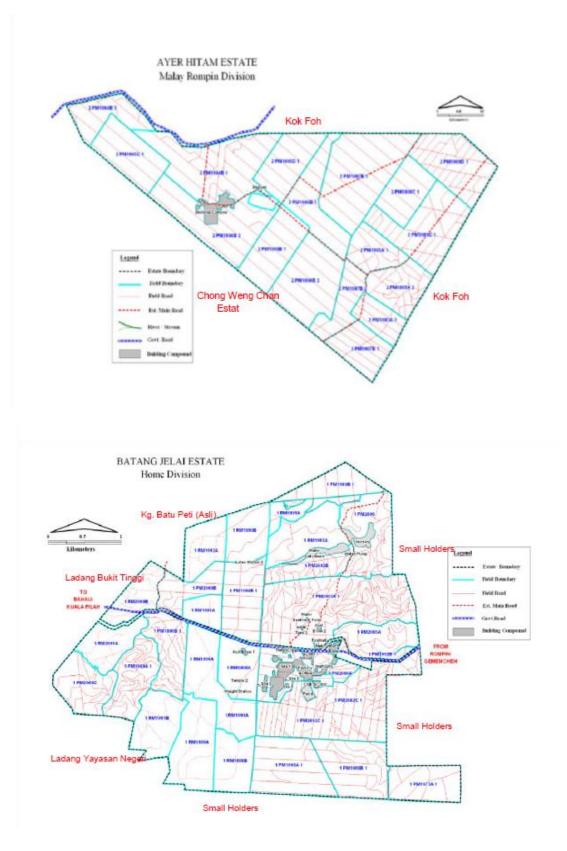
PART 7: APPENDICIES

Appendix 1: Location Map for this Certification Unit

From 1.9, the location map(s)

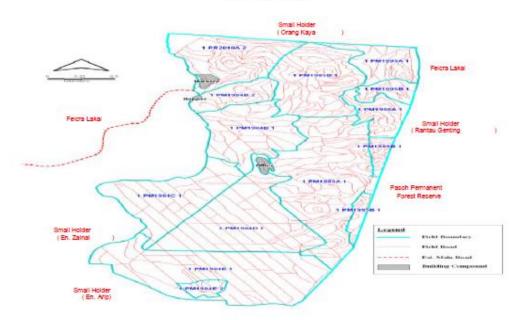


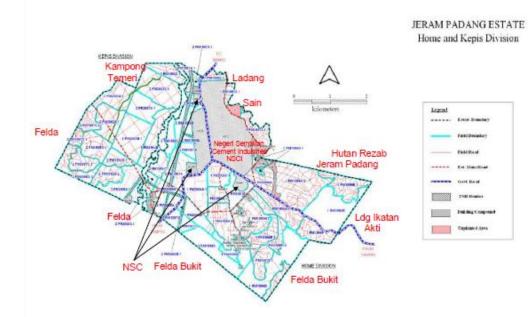




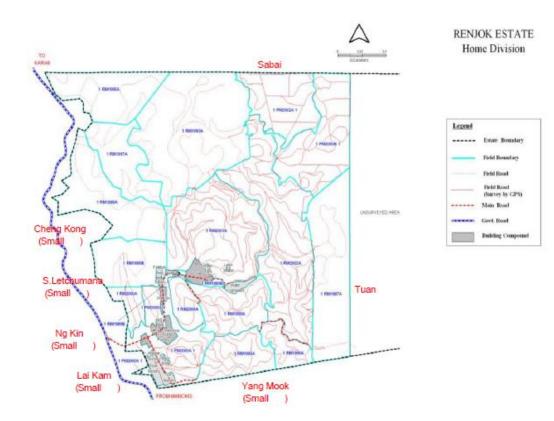


GUNUNG PERTANIAN ESTATE Home Division

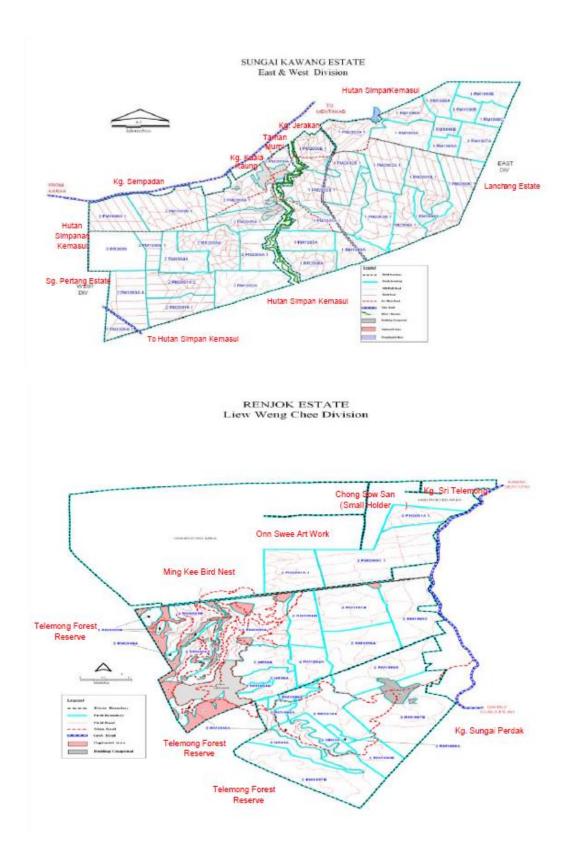






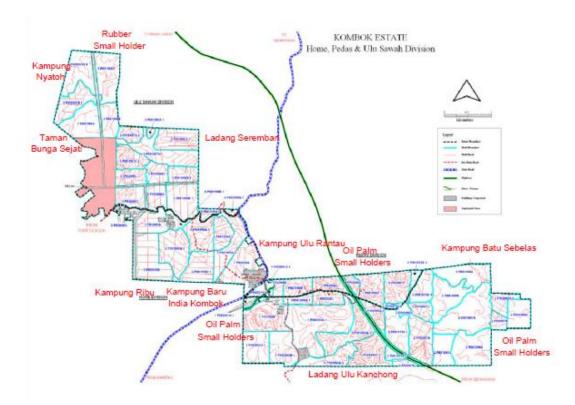






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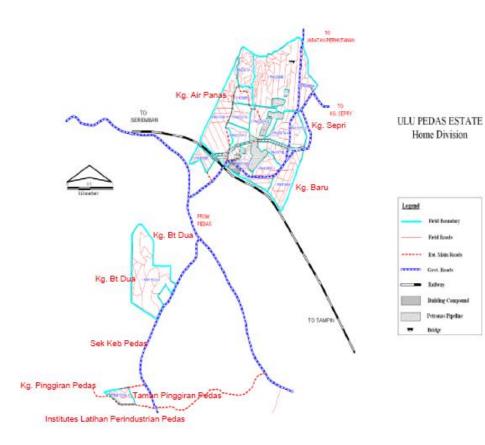






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Appendix 2: Summary of GHG Emissions Summary of Net GHG Emissions

Emissions per Product	tCO2e/tProduct
СРО	1.36
РК	1.36

Production	t/yr
FFB processed	176902.14
CPO Produced	39144.045

Extraction	%
OER	22.13
KER	5.01

Land use	ha
OP planted area	12150.7
OP planted on	0
peat	
Conservation	0
(forested)	
Conservation (non	96.3
forested)	
Total	12247

Summary of Field Emissions and Sinks

	Own	Crop	Gro	oup	3rd I	Party	То	tal
tCO2e	tCO2e	tCO2e /tFFB	tCO2e	tCO2e /tFFB	tCO2e	tCO2e /tFFB	tCO2e	tCO2e /tFFB
Emissions	-	-	-	-	-	-	-	-
Land Conversion	111550. 75	0.63	0	0	0	0	111550. 75	0.63
*CO2 Emissions from Fertiliser	14377.3 7	0.08	0	0	0	0	14377.3 7	0.08
**N2O Emissions	10032.5 5	0.06	0	0	0	0	10032.5 5	0.06
Fuel Consumption	853.55	0	0	0	0	0	853.55	0
Peat Oxidation	0	0	0	0	0	0	0	0
Sinks	-	-	-	-	-	-	-	-
Crop Sequestration	- 103131. 28	-0.58	0	0	0	0	- 103131. 28	-0.58
Conservation Sequestration	0	0	0	0	0	0	0	0
Total	33682.9 4	0.19	0	0	0	0	33682.9 4	0.19



Summary of Mill Emissions and Credits

tCO2e	tCo2e/tFFB
Emissions	-
POME	0.17
Fuel Consumption	0
Grid Electricity Utilisation	0
Credits	-
Export of Grid Electricity	0
Sales of PKS	0
Sales of EFB	0
Total	0.18

Palm Oil Mill Effluent (POME) Treatment

Divert to compost	0%	
Divert to anaerobic	100%	
digestion	100%	

POME Diverted to Anaerobic Digestion:

Divert to anaerobic pond	100%	
Divert to methane capture	0%	
(flaring)	070	
Divert to methane capture	0%	
(electricity generation)	0%	

Appendix 3: GHG assessment for new plantings

Not applicable



Appendix 4: List of A	bbreviations
BRC	British Retail Consortium
CHRA	Chemical Health Risk Assessment
CoC	Chain of Custody
СРО	Crude Palm Oil
CSR	Corporate Social Responsibility
CU	Control Union
CUC	Control Union Certifications
DOE	Department of Environment
EFB	Empty Fruit Bunch
EIA	Environment Impact Assessment
ERT	Endangered Rare or Threatened species
EU	European Union
FFB	Fresh Fruit Bunch
FSC	Forest Stewardship Council
FSC COC	Forest Stewardship Council Chain of Custody
FSC FM	Forest Stewardship Council Forest Management
GGL	Green Gold Label
GMP	Good Manufacturing Practice
GOTS	Global Organic Textile Standard
GTP	Good Trading Practice
GPS	Global Positioning System
НАССР	Hazard Analysis and Critical Control Point
HCV	High Conservation Value
HCVF	High Conservation Value Forest
IPM	Integrated Pest Management
JAS	Japanese Agricultural Standard
MDC	MDC Publishers Sdn Bhd (Company Name)
MSDS	Material Safety Data Sheet
NC	Non Conformity
OE	Organic Exchange
OSH	Occupational Safety and Health
OSHAS	Occupational Safety and Health Assessment Scheme
P&C	Principle and Criteria
PEFC	Programme for the Endorsement of Forest Certification
РК	Palm Kernel
POME	Palm Oil Mill Effluent
PPE	Personal Protective Equipment
RSPO	Roundtable on Sustainable Palm Oil
RSPO NI	Roundtable on Sustainable Palm Oil National Interpretation
SA8000	Social Accountability 8000
Sdn Bhd	Sendirian Berhad
SIA	Social Impact Assessment
SOCSO	Social Security Organisation
SOP	Standard Operating Procedure
USDA/NOP	United States Department of Agriculture – National Organic Program
MT	Metric Tonnes
WHO	World Health Organization