#### **Particulars**

Associate

### **About Your Organisation** 1.1 Name of your organization ISA-TRAESKO Home & Living GmbH 1.2 What is/are the primary activity(ies) or product(s) of your organization? Grower ☐ Processor and/or Trader ☐ Consumer Goods Manufacturer ☑ Retailer and/or Wholesaler ☐ Bank and/or Investor ☐ Social and/or Development NGO ☐ Environmental and/or Conservation NGO ☐ Supply Chain Associate Affiliate 1.3 Membership number 9-2697-18-000-00 1.4 Membership category Supply Chain Associate 1.5 Membership sector

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### Retailer and/or Wholesaler

	. Operational Profile	
1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you		
	✓ Wholesaler	
	□Retail	
	☐ Food service providers	
	☐ Own-brand	
	☐ Third-party brands	
	☐ Other:	
Other:		
. Palm	Oil Use and Certification Progress	
	ase include details of all operations using palm oil, owned and/or managed by the member and/or all entities that to the group.	
	es with palm oil produced in poland Id the candles to another wholesaler in germany	
2.1.1 lr	which markets do you sell goods with palm oil and oil palm products?	
Germar		
	al volume of all palm oil and oil palm products in the goods sold in the year:	
	al volume of all palm oil and oil palm products in the goods sold in the year:  otal volume of refined /crude palm oil in the goods sold in the year (tonnes)	
<b>2.2.1 T</b> 0.02	otal volume of refined /crude palm oil in the goods sold in the year (tonnes)	
<b>2.2.1 T</b> 0.02		
2.2.1 To 0.02 2.2.2 To 0.00	otal volume of refined /crude palm oil in the goods sold in the year (tonnes)	
2.2.1 To 0.02 2.2.2 To 0.00	otal volume of refined /crude palm oil in the goods sold in the year (tonnes)  otal volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)	
2.2.1 To 0.02  2.2.2 To 0.00  2.2.3 To 0.00	otal volume of refined /crude palm oil in the goods sold in the year (tonnes)  otal volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)	
2.2.1 To 0.02  2.2.2 To 0.00  2.2.3 To 0.00  2.2.4 To	otal volume of refined /crude palm oil in the goods sold in the year (tonnes)  otal volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)  otal volume of palm kernel expeller sold in the year (tonnes)	
2.2.1 To 0.02  2.2.2 To 0.00  2.2.3 To 0.00	otal volume of refined /crude palm oil in the goods sold in the year (tonnes)  otal volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)  otal volume of palm kernel expeller sold in the year (tonnes)	
2.2.1 To 0.02  2.2.2 To 0.00  2.2.3 To 0.00  2.2.4 To 0.00	otal volume of refined /crude palm oil in the goods sold in the year (tonnes)  otal volume of crude and refined palm kernel oil in the goods sold in the year (tonnes)  otal volume of palm kernel expeller sold in the year (tonnes)	

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book and Claim from Mill / Crusher	-	-	-	-
2.3.2 Book and Claim from Independent Smallholder	-	-	-	-
2.3.3 Mass Balance (MB)	-	-	-	-
2.3.4 Segregated (SG)	-	-	-	-
2.3.5 Identity Preserved (IP)	-	-	-	-
2.3.6 Total volume (tonnes)	-	-	-	-
2.4.1 When do you plan to cover the gap by using RSPO	Credits?			
2.4.2 Please explain why				
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:	n Oil and oil palm pro	oducts in the to	tal volume hanc	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions: 2.5.1 Africa	n Oil and oil palm pro	oducts in the to	tal volume hanc	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions: 2.5.1 Africa	n Oil and oil palm pro	oducts in the to	tal volume hanc	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions: 2.5.1 Africa	n Oil and oil palm pro	oducts in the to	al volume hanc	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions: 2.5.1 Africa 0%	n Oil and oil palm pro	oducts in the to	al volume hanc	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania	n Oil and oil palm pro	oducts in the to	tal volume hanc	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%	n Oil and oil palm pro	oducts in the to	tal volume hanc	lled by your
2.4.2 Please explain why  2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%  2.5.3 Europe  100%	n Oil and oil palm pro	oducts in the to	tal volume hand	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%	n Oil and oil palm pro	oducts in the to	tal volume hand	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%  2.5.3 Europe  100%  2.5.4 North America	n Oil and oil palm pro	oducts in the to	tal volume hand	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%  2.5.3 Europe  100%	n Oil and oil palm pro	oducts in the to	tal volume hand	iled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%  2.5.3 Europe  100%  2.5.4 North America	n Oil and oil palm pro	oducts in the to	tal volume hand	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%  2.5.3 Europe  100%  2.5.4 North America  0%	n Oil and oil palm pro	oducts in the to	tal volume hand	lled by your
2.5 What is the percentage of Certified Sustainable Palm company in the following regions:  2.5.1 Africa  0%  2.5.2 Oceania  0%  2.5.3 Europe  100%  2.5.4 North America  0%  2.5.5 Latin America	n Oil and oil palm pro	oducts in the tot	tal volume hand	lled by your

2.5.7 China	
0%	
2.5.8 India	
0%	
2.5.9 Indonesia	
0%	
2.5.10 Malaysia	
0%	
2.5.11 Rest of Asia	
0%	
. Time-Bound Plan	
3.1 Year expected to start (or year started) using RSPO-certified sustainable palm oil and o	il nalm products in your own
brand products	ii paiiii products, iii your owii
2018	
3.2 Year started/expected to start using any RSPO-certified sustainable palm oil and oil pal products  2018	m products in your own brand
3.2.1 If target has not been met, please explain why.	
-	
3.3 Year expected to be (or already) using 100% RSPO-certified sustainable palm oil and oil supply chain option in your own brand products.	I palm products from any
2018	
3.3.1 If target has not been met, please explain why.	
Our customer intend to use other options as palm oil, so switch to rape or soya oil.	
Our customer intend to use other options as paint on, so switch to rape or soya on.	
3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm productains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products.	ıcts from physical supply
2020	
3.4.1 If target has not been met places explain why	
3.4.1 If target has not been met, please explain why.	
Our customer intend to use other options as palm oil, so switch to rape or soya oil.	
3.5 Which markets do these commitments cover?	
Germany	
,	

3.6 Does your o behalf of other	company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on companies?
⁄es	
	company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in manufacture on behalf of other companies?
'es	
.8 When do yo roducts?	u expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm
2020	
Trademark l	Jse
.1 Do you use	or plan to use the RSPO Trademark on your own brand products?
No	
.2 Please sele	ct the countries where you use or intend to apply the Trademark.
rademark.	
	ain why
	ain why
.3 Please expl	ain why allenging reputation of palm oil
I.3 Please expla	
:.3 Please expla ☐ Cha ☐ Cor ☐ Cos	allenging reputation of palm oil  nfusion among end-consumers  sts of changing labels
.3 Please expla  ☐ Cha ☐ Cor ☐ Cos ☐ Diff	allenging reputation of palm oil  nfusion among end-consumers  sts of changing labels  iculty of applying for RSPO Trademark
.3 Please expla  ☐ Cha ☐ Cor ☐ Cos ☐ Diff	allenging reputation of palm oil  nfusion among end-consumers  sts of changing labels
:.3 Please explain Cha	allenging reputation of palm oil  Infusion among end-consumers  Its of changing labels  Identity of applying for RSPO Trademark  Identity of customer demand  Identity of labels
:.3 Please explain Cha	allenging reputation of palm oil  nfusion among end-consumers  sts of changing labels  iculty of applying for RSPO Trademark  k of customer demand
I.3 Please expla  Cha Cor  Cos  Diff  Lac	allenging reputation of palm oil  Infusion among end-consumers  Its of changing labels  Identity of applying for RSPO Trademark  Identity of customer demand  Identity of labels
.3 Please explain Character Cost Cost Cost Character Cost Character Characte	allenging reputation of palm oil  Infusion among end-consumers  Its of changing labels  Identify of applying for RSPO Trademark  Its of customer demand  Ited label space  It consumer awareness
3 Please explain Character Cost Cost Cost Character Cost Character Charact	allenging reputation of palm oil  nfusion among end-consumers sts of changing labels iculty of applying for RSPO Trademark k of customer demand ited label space v consumer awareness v usage of palm oil k of supply disruption
#.3 Please explain Character Con Cos Differ Lace Lim Low Cos	allenging reputation of palm oil  nfusion among end-consumers sts of changing labels iculty of applying for RSPO Trademark k of customer demand ited label space v consumer awareness v usage of palm oil k of supply disruption
4.3 Please explain Character Con Cos Differ Lace Lim Low Risl	allenging reputation of palm oil  nfusion among end-consumers sts of changing labels iculty of applying for RSPO Trademark sk of customer demand ited label space v consumer awareness v usage of palm oil k of supply disruption
4.3 Please explain Charitan Control Cost Cost Cost Charitan Cost Cost Charitan Chari	allenging reputation of palm oil  nfusion among end-consumers sts of changing labels iculty of applying for RSPO Trademark k of customer demand ited label space v consumer awareness v usage of palm oil k of supply disruption
☐ Cor ☐ Cos ☐ Diff ☐ Lac ☐ Lim ☐ Low ☐ Rist ☑ Oth  Other:	allenging reputation of palm oil nfusion among end-consumers sts of changing labels iculty of applying for RSPO Trademark sk of customer demand ited label space v consumer awareness v usage of palm oil k of supply disruption ners  wun brand products.
4.3 Please explain Characterists  Cooling Cool	allenging reputation of palm oil nfusion among end-consumers sts of changing labels iculty of applying for RSPO Trademark sk of customer demand ited label space v consumer awareness v usage of palm oil k of supply disruption ners  wun brand products.

Retailer and/or Wholesaler Form

5. Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and oil palm products along the supply chain.

We want to switch to local alternatives like rape or soya oil.

#### 6. Non-Disclosure of Information

6.1 Information in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members may choose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's data on an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in Section 2 displayed publicly.

Yes - Display Publicly

#### 7

7.1 Related to company's procurement or operations, do you have organisational policies that are in line with the RSPO P&C? Select all relevant options.	
7.1.A Water, lan	d, energy and carbon footprints
File:	
Link:	
7.1.B Land use	rights
File:	
Link:	
7.1.C Ethical co	nduct and human rights
File:	
Link:	
7.1.D Labour rig	Ihts
File:	
Link:	
7.1.E Stakehold	er engagement
File:	
Link:	
7.1.F None of th	e above. Please explain why
Want to change t	to local alternative oils for customers products like rape or soya.
7.2 What best p	ractice guidelines or information has your organisation provided in the past year to facilitate the uptake of sustainable palm oil and oil palm products? What languages are these guidelines available in?
No.	

No

8.1 Are you currently reporting any GHG footprint?

File: -	Please upload your publicly available GHG report
8.1.1. -	1 OR please insert the URL to the GHG section of your corporate website.
	ease explain and justify why you are not calculating your GHG footprint. Please include any future plans you may to calculate your GHG footprint.
We o	rder our productions from a polish supplier and try to reduce our "footprint" due to working with european companies.
8.3 W	hat methodology are you using to calculate your GHG footprint?
We d	on't calculate.
Sup	port for Oil Palm Smallholders
9.1 A	re you currently supporting any oil palm Independent Smallholder groups?
No	
0016	the second second section (the second
9.2 11	yes, how are you supporting them?
9.2.1	Do you have any future plans to support oil palm Independent Smallholders?
No	
	When do you plan to start your support for oil palm Independent Smallholders?
9.2.2	
9.2.2 - 0. Ch	allenges What significant economic, social or environmental obstacles have you encountered in the production, procuremer
9.2.2 - 0. Ch	allenges
9.2.2 - 0. Ch	allenges What significant economic, social or environmental obstacles have you encountered in the production, procuremer
9.2.2 - ). Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procuremental obstacles have you encountered in the production, procuremental or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process
9.2.2 - ). Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procuremental obstacles have you encountered in the production, procuremental or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders
9.2.2 - ). Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procuremental obstacles have you encountered in the production, procuremental or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process
9.2.2 - 0. Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procuremer nd/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market Difficulties in the certification process Certification of smallholders Competition with non-RSPO members High costs in achieving or adhering to certification
9.2.2 - ). Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procurementally promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues
9.2.2 - 0. Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procuremental promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification
9.2.2 - 0. Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procurementally promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues
9.2.2 - 0. Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procurement and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market Difficulties in the certification process Certification of smallholders Competition with non-RSPO members High costs in achieving or adhering to certification Human rights issues Insufficient demand for RSPO-certified palm oil
9.2.2 - 0. Ch	Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  Low usage of palm oil
9.2.2 - 0. Ch	allenges  What significant economic, social or environmental obstacles have you encountered in the production, procurement of competition of competition of competition of smallholders  Competition with non-RSPO members High costs in achieving or adhering to certification Human rights issues Insufficient demand for RSPO-certified palm oil Competition of palm oil in the market
9.2.2 - 0. Ch	Allenges  What significant economic, social or environmental obstacles have you encountered in the production, procuremental or promotion of CSPO and what efforts did you make to mitigate or resolve them?  Awareness of RSPO in the market  Difficulties in the certification process  Certification of smallholders  Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  Insufficient demand for RSPO-certified palm oil  Low usage of palm oil  Reputation of palm oil in the market  Reputation of RSPO in the market

transfor	addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to m the market for sustainable palm oil in other ways? (e.g. Funding; Engagement with key stakeholders; Business ness education/outreach)
	☑ Engagement with business partners or consumers on the use of CSPO
	☐ Engagement with government agencies
	☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
	☐ Promotion of physical CSPO
	☐ Providing funding or support for CSPO development efforts
	Research & Development support
	☐ Stakeholder engagement
	Others
Other:	
	ase attach or add links to any other information from your organisation on your palm oil policies and activities istainability reports, policies, other public information)

#### **Affiliate**

ion?
nade of wood, ceramic, glass or metal) which where sold to big wholesaler in
ılm oil?
palm oil, the RSPO and/or members in the reporting period.
I to fulfill the requirement according to RSPO.
, i

1.5 Did members of your staff participate in RSPO working and/or taskforce groups in the reporting period?

No

5%

1.6 Do you have any collaborations with the industry players/private sector to support them in the market transformation towards CSPO?

No

1.7 How is your work on palm oil funded?

Just one project was sold in 2018 and it's not our main product.

#### 2. Actions for Next Reporting Period

2.1 Outline activities that you will take in the coming year to promote sustainable palm oil along the supply chain.

We will work with our supplier and our customer much closer than before and will suggest them to use only certified palm oil.

### 3. Challenges

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use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?
☐ Awareness of RSPO in the market
☐ Difficulties in the certification process
☐ Certification of smallholders
☐ Competition with non-RSPO members
☐ High costs in achieving or adhering to certification
☐ Human rights issues
☐ Insufficient demand for RSPO-certified palm oil
☑ Low usage of palm oil
☐ Reputation of palm oil in the market
☐ Reputation of RSPO in the market
☐ Supply issues
☐ Traceability issues
Others
Other:
transform the market for sustainable palm oil in other ways? (e.g. Funding; Engagement with key stakeholders; Busines to business education/outreach)
✓ Engagement with business partners or consumers on the use of CSPO
☐ Engagement with government agencies
☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations
☐ Promotion of physical CSPO
☐ Providing funding or support for CSPO development efforts
Research & Development support
☐ Stakeholder engagement
Others
Others
Other:
3.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)
No links available.

3.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement,

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