Particulars

About Your Organisation

| 1.1 Name of your organization |
|---|
| GOJO Industries Inc |
| 1.2 What is/are the primary activity(ies) or product(s) of your organization? |
| ☐ Grower |
| ☐ Processor and/or Trader |
| |
| ☐ Retailer and/or Wholesaler |
| ☐ Bank and/or Investor |
| ☐ Social and/or Development NGO |
| ☐ Environmental and/or Conservation NGO |
| ☐ Supply Chain Associate |
| ☐ Affiliate |
| 1.3 Membership number |
| 4-0726-16-000-00 |
| 1.4 Membership category |
| Consumer Goods Manufacturers |
| 1.5 Membership sector |
| Ordinary |

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Consumer Goods Manufacturer

| 1. Operational Profile | |
|---|----|
| 1.1 Please state your main activity(ies) within the palm oil supply chain. Please select the option(s) that apply to you | |
| ☐ End-product manufacturer | |
| ☐ Food goods manufacturer | |
| ☐ Ingredient manufacturer | |
| ☐ Home & personal care goods manufacturer | |
| Own-brand manufacturer | |
| ☐ Manufacturing on behalf of other third-party brands | |
| ☐ Biofuels manufacturer | |
| ✓ Other | |
| Other: | |
| Consumer Goods Manufacturers | |
| 2. Palm Oil and Certified Sustainable Palm Oil Use | |
| 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that | |
| belong to the group. | |
| GOJO Industries, Inc. is the inventor of PURELL® Hand Sanitizer and the leading global producer and marketer of skin health and hygiene solutions for away-from-home settings. The broad GOJO product portfolio includes hand cleaning, handwashing, ha sanitizing, skin care formulas and surface sprays under the GOJO®, PURELL® and PROVON® brand names. | nd |
| 2.1.1 In which markets do you manufacture goods with palm oil and oil palm products? | |
| | |
| United States | |
| 2.1.2 In the market(s)/country(ies) where you operate, do you calculate how much palm oil and oil palm product there is the goods you manufacture? | in |
| Yes | |
| | |
| 2.2 Volumes of palm oil and oil palm products purchased | |
| 2.2.1 Total volume of crude and refined palm oil used in the year (tonnes) | |
| | |
| 0.00 | |
| 2.2.2 Total volume of crude and refined palm kernel oil used in the year (tonnes) | |
| | |
| 0.00 | _ |
| 2.2.3 Total volume of palm kernel expeller used in the year (tonnes) | |
| | |
| 0.00 | _ |
| 2.2.4 Total volume of other palm-based derivatives and fractions used in the year (tonnes) | |
| 4,660.40 | |
| 4.000.40 | |

2.2.5 Total volume of all palm oil and oil plam products used in the year (tonnes)

4,660.40

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------------|--|-------------------------|--|
| 2.3.1 Book and Claim from Mill / Crusher | <u>-</u> | - | - | - |
| 2.3.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.3.3 Mass Balance | - | - | - | 432.4 |
| 2.3.4 Segregated | <u>-</u> | - | - | - |
| 2.3.5 Identity Preserved | <u>-</u> | - | - | - |
| 2.3.6 Total volume | | - | - | 432.4 |

2.4 Volume of RSPO-certified palm oil and oil palm products sold to 3rd party RSPO certified companies (in tonnes)

| Description | Crude and Refined Palm Oil | Crude and Refined Palm Kernel Oil | Palm Kernel Expeller | Other palm-based derivatives and fractions |
|---|----------------------------------|--|-------------------------|--|
| 2.4.1 Book and Claim from Mill / Crusher | - | - | - | - |
| 2.4.2 Book and Claim from Independent Smallholder | - | - | - | - |
| 2.4.3 Mass Balance | - | - | - | - |
| 2.4.4 Segregated | - | - | - | - |
| 2.4.5 Identity Preserved | - | - | - | - |
| 2.4.6 Total volume | - | - | - | - |

2.5 According to the information you have provided in this questionnaire, your company has not reached 100% sustainable palm yet by using the four supply chain models (Book and Claim, MB, SG, IP). Do you have plans to immediately cover the gap by using RSPO Credits?

No

2.5.1 When do you plan to cover the gap by using RSPO Credits?

--

2.5.2 Please explain why

We are currently evaluating our direction and options.

| 2.6 What is the percentage of RSPO Certified Sustainable Palm Oil in the total palm oil used by your company in the following regions: |
|--|
| 2.6.1 Africa |
| 0.05% |
| 0.0070 |
| 2.6.2 Oceania |
| 0.05% |
| |
| 2.6.3 Europe |
| 2% |
| 2.6.4 North America |
| 94% |
| |
| 2.6.5 Latin America |
| 2% |
| |
| 2.6.6 Middle East |
| 0.05% |
| 2.6.7 China |
| 0.3% |
| |
| 2.6.8 India |
| 0.02% |
| |
| 2.6.9 Indonesia |
| 0% |
| 2.6.10 Malaysia |
| 0.01% |
| |
| 2.6.11 Rest of Asia |
| 0.01% |
| B. Time-Bound Plan |
| 3.1 Year of first supply chain certification (planned or achieved) |
| 2016 |
| |

| 3.2 Year expected to/or started to use any RSPO-certified sustainable palm oil and oil palm products in your own brand products |
|---|
| 2016 |
| 3.2.1 If target has not been met, please explain why. |
| 3.3 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from any supply chain option in your own brand products. |
| 2030 |
| 3.3.1 If target has not been met, please explain why. |
| 3.4 Year expected to be using 100% RSPO-certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products. 2030 |
| 3.4.1 If target has not been met, please explain why. |
| 3.4.2 Which markets do these commitments cover? Applies globally |
| 3.5 Does your company use RSPO-certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies? |
| No |
| 3.6 Does your company have a Time-Bound Plan to only use RSPO-certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies? |
| No |
| 3.7 When do you expect all products you manufacture to only contain RSPO-certified sustainable palm oil and oil palm products? |
| 2030 |
| . Trademark Use |
| 4.1 Do you use or plan to use the RSPO Trademark on your own brand products? |
| Yes |
| 4.2 Please select the countries where you use or intend to apply the Trademark. |
| United States |

| 4.2.1 F Trade | nark. |
|--|---|
| 2030 | |
| 3 Pl | ase explain why |
| .511 | ase explain why |
| | ☐ Challenging reputation of palm oil |
| | ☐ Confusion among end-consumers |
| | ☐ Costs of changing labels |
| | ☐ Difficulty of applying for RSPO Trademark |
| | ☐ Lack of customer demand |
| | ☐ Limited label space |
| | ☐ Low consumer awareness |
| | ☐ Low usage of palm oil |
| | ☐ Risk of supply disruption |
| | Others |
| | |
| ther | |
| | |
| 4 Ha | ve you uploaded information and images of products using the RSPO Trademark to the RSPO mobile app? |
| | |
| Actio | ons for Next Reporting Period |
| 1 Ou lealm le will lealm-b | thine actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and o roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information ormation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members noose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data displayed publicly. |
| Action 1 Out 1 Out 1 Out 1 Out 1 Out 1 Infinance 1 Out | tline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and o roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information ormation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members aloose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in 2 displayed publicly. |
| Action 1 Out 1 Out 1 Out 1 Infrance 1 Second 1 Second 1 Second 1 Republication | tline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and o roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information ormation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members aloose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an anaggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in 2 displayed publicly. Display Publicly Cation of Principles & Criteria for all member sectors |
| Action 1 Output 1 Out | tline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and o roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information commation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members in an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data ion 2 displayed publicly. Display Publicly ication of Principles & Criteria for all member sectors ated to company's procurement or operations, do you have organisational policies that are in line with the RSPO |
| Action 1 Out | tline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and o roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information promation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members noose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's n an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in 2 displayed publicly. Display Publicly Cation of Principles & Criteria for all member sectors ated to company's procurement or operations, do you have organisational policies that are in line with the RSPO Select all relevant options. |
| Action 1 Out of the will be wi | tiline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and or roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information promation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members are nose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in 2 displayed publicly. Display Publicly Disclosure of Information Disclosure of Information |
| Action 1 Out | tiline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and or roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information promation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members are nose not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's an an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in 2 displayed publicly. Display Publicly Disclosure of Information Disclosure of Information |
| .1 Out alm //e wii alm-b //e | tiline actions that you will take in the coming year to promote the use of RSPO-certified sustainable palm oil and o roducts along the supply chain. continue to identify which of our suppliers have RSPO-certified raw materials for the ingredients that we have identified as ased. Disclosure of Information primation in the sections above are mandatory declarations in your ACOP. For confidentiality purposes, members no see not to display volume data in Section 2 publicly; however, RSPO reserves the right to utilise the member's no an aggregate basis for sectoral and total analysis. Please check this box if the member chooses to have the data in 2 displayed publicly. Display Publicly ication of Principles & Criteria for all member sectors ated to company's procurement or operations, do you have organisational policies that are in line with the RSPO Select all relevant options. Water, land, energy and carbon footprints upplier Code of Conduct Final.docx |

| 7.1.C Ethi | cal conduct and human rights |
|--------------------------------------|--|
| File: <mark>Supp</mark> Link: Yes | lier Code of Conduct Final.docx |
| 7.1.D Lab | our rights |
| File: <mark>Supp</mark> Link: Yes | lier Code of Conduct Final.docx |
| 7.1.E Stal | keholder engagement |
| File: <mark>Supp</mark> Link: Yes | lier Code of Conduct Final.docx |
| 7.1.F Non | e of the above. Please explain why. |
| | |
| | best practice guidelines or information has your organisation provided in the past year to facilitate the uptake of tified sustainable palm oil and oil palm products? What languages are these guidelines available in? |
| Greenh | ouse Gas (GHG) Footprint |
| 3.1 Are yo | ou currently reporting any GHG footprint? |
| ⁄es | |
| | |
| 8.1.1 Plea | se upload your publicly available GHG report |
| File: | |
| 8.1.1.1 OI | R please insert the URL to the GHG section of your corporate website. |
| _ink: | |
| 8.2 Pleasonave to c | e explain and justify why you are not calculating your GHG footprint. Please include any future plans you may alculate your GHG footprint. |
| 3.3 What | methodology are you using to calculate your GHG footprint? |
| Ne submi | t data to the Carbon Disclosure Project but it is only available to select customers. |
| or the m | ethodology, we follow the GHG Protocol. |
| Suppor | t for Oil Palm Smallholders |
| 9.1 Are yo | ou currently supporting any oil palm Independent Smallholder groups? |
| No | |
| | |
| 9.2 How a | re you supporting them? |

| 9.2.2 When do you plan to start your support for oil palm Independent Smallholders? | | | | |
|---|---|--|--|--|
| 0. Challenges | | | | |
| 10.1 What significant economic, social or environmental obstacles have you encountered in the production, procurement use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them? | | | | |
| | ✓ Awareness of RSPO in the market | | | |
| | ☐ Difficulties in the certification process | | | |
| | ☐ Certification of smallholders | | | |
| | ☐ Competition with non-RSPO members | | | |
| | | | | |
| | ☐ Human rights issues | | | |
| | ✓ Insufficient demand for RSPO-certified palm oil | | | |
| | ☐ Low usage of palm oil | | | |
| | Reputation of palm oil in the market | | | |
| | Reputation of RSPO in the market | | | |
| | ☐ Supply issues | | | |
| | ☐ Traceability issues | | | |
| | ✓ Others | | | |
| Other | • | | | |
| ۸ طط:+: | and east of CCDO above conventionally betweeted row material | | | |
| Additi | onal cost of CSPO above conventionally-harvested raw material. | | | |
| | n addition to the actions already reported in this ACOP, how has your organisation supported the vision of RSPO to orm the market for sustainable palm oil in other ways? | | | |
| | ☐ Engagement with business partners or consumers on the use of CSPO | | | |
| | ☐ Engagement with government agencies | | | |
| | ☐ Promotion of CSPO outside of RSPO venues eg trade workshops industry associations | | | |
| | Promotion of physical CSPO | | | |
| | ☐ Providing funding or support for CSPO development efforts | | | |
| | Research & Development support | | | |
| | ✓ Stakeholder engagement | | | |
| | ✓ Others | | | |
| | | | | |

10.3 Please attach or add links to any other information from your organisation on your palm oil policies and activities (e.g.: sustainability reports, policies, other public information)

http://gojo.com/~/media/GOJO%20Site/Sustainability/Reports/Files/GOJO-Sustainability-LIT-SUST-RPT2016-17.ashx